



Mobile Health Clinic Manual

- Operational Trial in Mafraq Governorate



March 2018

Project for Improvement of Services at Village Health Centers in Rural Host Communities of Syrian Refugees



Ministry of Health
Japan International Cooperation Agency

SV 6



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Wording and Brief Explanation

	Full Name
ANC	Antenatal Care
CC	Child Care
FP	Family Planning
GPS	Global Positioning System
HD	Health Directorate
HE	Health Education
ITS	Informal Tent Settlement
MA	Mobile Phone Application
MC	Mobile Health Clinic
MC coordinator	Mobile health clinic coordinator
MCDR	Mobile Health Clinic Daily Record
MCH	Maternal and Child Health
MCMP	Mobile Health Clinic Monthly Plan
MOH	Ministry of Health
MPD	Mobile Phone Daily Reporting System
NCD	Non-communicable Disease
PNC	Postnatal Care
VHC	Village Health Center
WCHD	Woman and Child Health Directorate

Section 1 Outline of the Mobile Health Clinic

1-1 Aims

The MOH/JICA mobile health clinic (MC) aims to deliver Maternal and Child Health (MCH) and family planning (FP) services in remote and underserved areas where people find it hard to access curative and preventative health services. The target populations are both Syrian refugees and Jordanians who live in host communities of Syrian refugees in the North part of Jordan.

In this context, the mobile health clinic is defined as one of MCH center in Health Centers (HCs) and has Identification (ID) number under the MOH health registration system.

1-2 Operation mechanisms

The basic operation mechanisms are illustrated in Figure 1. At the top, the Woman and Child Health Directorate (WCHD) is a head of the whole operation system, which leads the work. In the WCHD, the Supervision and Monitoring Department is responsible for practical procedures, giving technical advice and monitoring the MC operation. Under it, the Mafrqa Health directorate is fully responsible to operate MCs with reference to technical advice, staffing, supply and consumption management and so on. For daily operation, Northern Badia health district office is a core functional body and the Maternal and Child Health (MCH) supervisor at the health district office (MC coordinator) is a key person of the MC operation. Staff from the Mobile team are ideally from Northern Badia health district. Since a village as a whole is a target community, the MC operation should fully mobilize the community's capacity, such as Community-based-organizations (CBOs), village health centers (VHCs) and volunteers, and cultivate local demand. After the termination of the project, the JICA Jordan office may become an outside supervision unit.

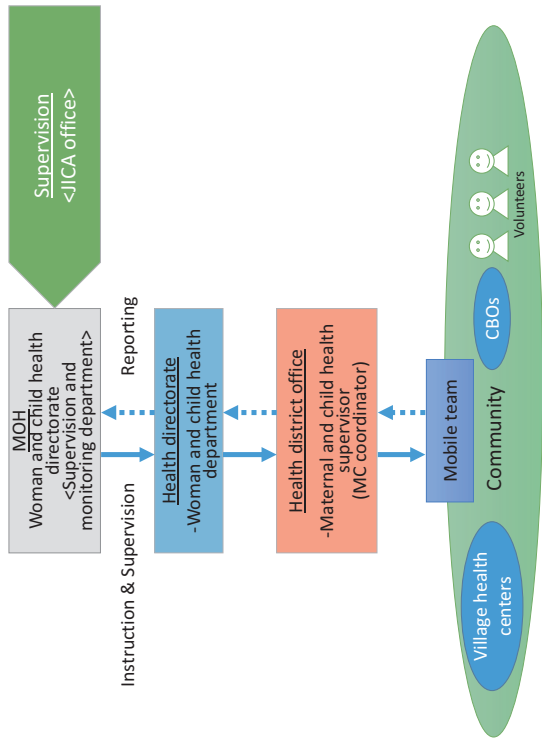


Figure 1 Operation Systems

1-3 Services:

MOH/JICA mobile health clinic provides the following services during and after the project period. All of the services are free of charge for everyone according to MOH regulations.

- Antenatal care (ANC)
- Postnatal care (PNC)
- Child care (CC)
- Family Planning (provision of Pills, condoms and injectable,, etc.)
- Vaccinations for children and Pregnant women
- Free supplements for MCH services
- Health education sessions
- Health promotion activities in communities

1-4 Staffing:

To provide the above-mentioned services, the following staff are required with the following respective responsibilities:-

- Midwife (who received FP logistic training, RH and counseling training); Provision of ANC, PNC, childcare, FP, health education (HE) sessions, and who are responsible for reporting logistic matters (contraceptives, drugs, vaccine, other supplies etc.) based on regular MOH system.
- Nurse: Assisting midwife and providing vaccinations for children, HE, and assisting with reporting for the midwife.
- Driver: Running the vehicle and keeping car expense records, daily and periodic maintenances are under the responsibility of the Health Directorate's transportation department.

The health directorate has to form two complete teams, one is the main team whilst the other is a substitute team in case of assigned staff being absent.

- Team work
- Client-centered and respect their rights
- Being flexible
- Commitment to professional ethics
- Providing services with quality and integrity

1-5 Specification of the mobile health clinic

The mobile health clinic was designed to provide reproductive health services and health education. The clinic is divided into two parts; the medical box and the vehicle. The medical box is illustrated in the following drawing. The main entrance is located on the left side of the box when you are viewing it from the front of the vehicle. The removable stair with handle is ready for clients. There are three seats for waiting clients or for counseling. The midwife's desk and examination table are set back to back in the front of the box. The toilet is located at

the back of the box together with a washbasin.

The MC was constructed by the Jordan Light Vehicle Manufacturing (JLVM) company under the instruction of the JICA/VHC project. The JLVM guarantees to respond to any defects according to the contract for one year (up to September 24, 2018).

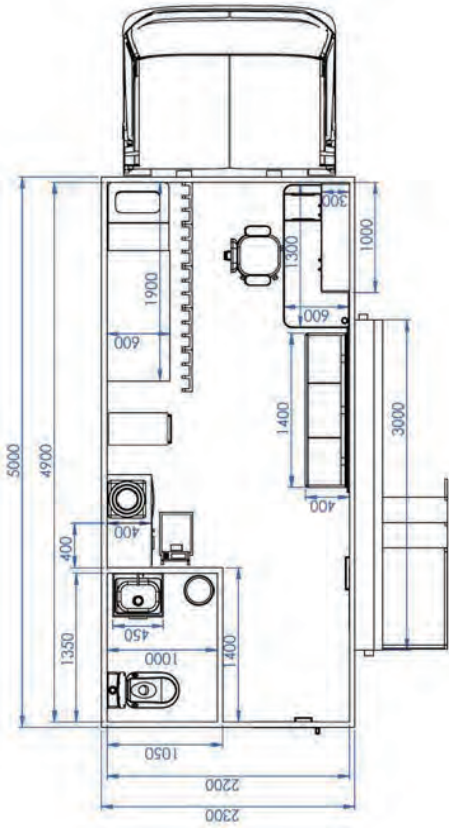


Figure 2 Inside the Medical Box

In the medical box, there are the following built-in pieces of furniture:

- Examination bed
- Curtain for the examination bed
- MW's desk
- Drug shelf
- Holding tables (big and small sizes) and holding chairs

Note: The toilet is basically for staff use only at sites where no toilets are available. However, in emergency cases, the clients can also use it.

Equipment and supplies in the mobile health clinic include:

- Refrigerator for vaccines
- Thermometer
- Blood pressure and extra cuff
- Stethoscope
- Weighing scales with height scales for adults and children under 5 years old
- Fetal heart rate detector (Doppler)
- Torches for examination
- Glucose check

Free Essential drugs for maternal health care services according to MOH regulations:

- <Vitamins and Minerals>
- B-complex
- Folic acid

- Ferrous Sulfate
- <Anti-acid>
- <Fever relievers>
- (Syrup and suppositories)
- <Modern FP methods>

- For daily consumption:-
- Cleaner
 - Hand sterilizer
 - Drinkable water for water server

Section 2 Daily Operation Procedures

Figure 3 illustrates the daily operation mechanism which shows the communication network and responsible units for daily operations. Once any problem or issues occur during daily operations, communication (as shown by arrows) should be taken. Then the responsible person(s) have to deal with the issues.

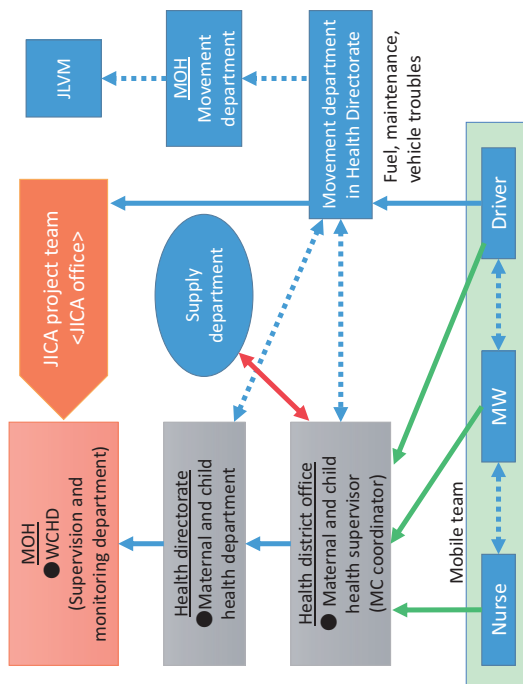


Figure 3 Daily Operational Mechanisms

Prior to daily operations, announcement to visiting sites is crucial in order for service provision to be effective. After completion of the planning, the MCH supervisor at the district office must inform all sites regarding the visiting schedule. On Thursday, the MCH supervisor must confirm the schedule with the contact person at the respective sites for the following week. In addition, confirmation to respective sites one day before the visit has to be carried out by the driver who will directly inform the contact person at the respective site(s).

Furthermore, in case of assigned staff taking urgent leave, they have to inform the MCH

supervisor or the head of the Woman and Child Health department as soon as possible, preferably the day before the duty day.

The daily operation procedure is divided into three steps as follows;

1. Before traveling
2. On the site
3. After returning back to the Health District Office

The following describes each step in detail.

2-1 Before traveling

The beginning of the day starts with the driver checking the MC at Northern Badia hospital where the MC is parked. After checking and a quick clean by the maid at the hospital, the driver moves the MC to the district office and then the following steps should be carried out as outlined in Table 1. All staff have to be ready to start traveling at 8:30am from the district office to the appointed site.

Table 1 Daily Operation: Preparation

Time	Tasks	Responsible persons
8:00-	- Comprehensively checking the condition of the car, including water, diesel for generator, cleanliness and car battery condition at Northern Badia hospital - Cleaning the inside of the clinic - Moving to the Northern Badia health district	- Driver - Maid at the hospital under the MCH supervisor's responsibility
8:30	- Showing-up at the Northern Badia health district office - Preparation of necessary supplies (vaccines, drugs, contraceptives, etc.) and registration books and cards. - Traveling to the appointed site	- All - A MCH supervisor, a MW

2-2 On the site

On the service provision site, basically three tasks can be summarized as Table 2 shows.

Table 2 Daily Operation: On the Site

Time	Task A <Driver, Midwife> Arrangement and coordination	Task B <Midwife, Nurse> Service provision	Task C <Midwife, Nurse> Health promotion activities
9:00	- Arrival - Contact to a focal person at the recipient site	- Arrange the reception records - Prepare files and of medical equipment	<Based on client numbers and site setting, effectiveness of health promotion can be decided>

	- Ask the focal person to announce to the local community the time of arrival of the mobile clinic	- Setting with CBOs staff and volunteers
9:30	-Start service provision by healthcare provider	
12:30	-End of service provision - Checking that all registrations are well recorded and supplies balance are correct	- Recording the session results by form and on Mobile application
	- Traveling back to the station (the Health district office =>Hospital)	

2-3 After returning back to the Health district office

After returning back to the health district office, all staff have to wrap-up the daily operation achievements and prepare for the following day's operation.

Table 3 Daily Operation: Wrapping-up and Preparation for the following day's operation

Time	Task A <Midwife>	Task B <Driver>
	Arrangement and coordination	Checking MC condition, maintenance of MC
13:00	- Coming back to the district office	
Wrap-up	- Checking that all registration book entries are well recorded - Checking supply and supply balance - Request to the MCH supervisor to fill up with necessary vaccines, drugs, contraceptives as needed	- Checking the vehicle's condition; • Engine, oil, tires, generator • Water tank • Sewage tank
End =14:00	- Send all data to the head of MCH dep., and MCH supervisor at district Health office	- At the end of week, discard the soil from the toilet tank and clean it.

2-4 Mobile recording system

The project introduced the mobile phone daily recording system (MPD) by using a smart phone application. The data required by the mobile recording system is described in details in section 3-2. Table 4 shows the responsible persons for data entry and the particular times for entering data.

Table 4 Mobile Recording System

	Driver	Midwife
Before start	Fill "Driver - before start" form, which includes (start-time, starting Km, Sub-district, village, GPS, name of driver, and remarks like filling gasoline)	Enter the staff information into the smart phone application

On the site	Fill "Driver - after returning back" form, which includes (end-time, ending Km, GPS, and remarks like filling gasoline)	Enter GPS data
After returning back	Enter No. of clients for all RH services and the health education part	

Section 3 Management of the Mobile Health Clinic

3-1 Planning

1) Annual management plan

Basically each year, an annual plan has to be prepared to accord with the budgeting time frame. In order to submit the annual plan and budget to the MOH in July, the mobile supervisor together with the mobile team should review the previous year's operation and estimate the up-coming year's costs and prepare the coming year's plan and request the budget.

At the end of each quarter, the MCH supervisor at the health district has to prepare the Quarterly report for the Director of the Health Directorate in Mafraq and also for the director of WCHD/MOH.

Table 5 Yearly Time-frame

Operation	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
	Q1	Q2			Q3			Q4				
Budgeting				Review			Planning		Finalizing			

At the end of the deadline of the vehicle registration, the MC has to renew its registration under the Moving department of MOH responsibility (in the case of Mafraq, in every February). Regarding insurance, it will be automatically renewed at the end of February each year under the Moving department of MOH.

2) Mobile Health Clinic Monthly Plan

By the 25th of the previous month, the mobile coordinator has to prepare the Mobile Health Clinic Monthly Plan (MCMP) through discussion with the mobile team based on staff availability. The mobile coordinator should submit the MCMP to the Director of the Health Directorate by the end of month. The MCMP includes the site village, target population, cooperative organization, contact person, staff name, health education plans and responsible person. In addition, it is recommended to appoint alternative staff for each day in case of emergency leave and to note this in the monthly plan.

To decide which village to visit, the MCH supervisor must inform the contact person at each site and confirm their availabilities and situation on Thursday for the following week's schedule. In addition, once the date is fixed, the supervisor should ask the contact person from the site to arrange the receiving environment and to advertise the clinic to the local community. The driver has to communicate with the recipient organizations/ITs and local leaders one day before the visit.

The MCMP format is available in ANNEX 1.

Table 6 Timeframe of monthly management

Timing	Activities	Remarks
By 25th of the previous month	- The coordinator prepares the plan (a head of MCH department)	- Coordinating with the focal person in the recipient village and to announce the final schedule
From 1 st day	- Operation	
At the end of each week	- Submission of weekly reports	
Last Wednesday (probably every 5000 Km running)	- Coming to Amman for regular check-ups - Report to the WCH directorate in MOH and MCH department at Mafraq health directorate with submission of the monthly report	

To expand new service provision sites, the following criteria can be taken into consideration.

- Total population
- Total number of women in RH age (15-49 years old)
- Total number of children less than 5 years
- Total number of Syrian refugees
- No health facilities serving this area, especially RH services
- Preferably electricity supply is available
- Being visible, Not far away from the main road, where MC park in the site.
- Road condition, preferably paved road to reach the site
- Distance from the MC station site (Northern Badia hospital) to the target site
- Availability of collaborative organizations, volunteers, or local leaders

After determining the sites, MCH supervisor (MC coordinator) must go to check villages conditions, set with village leaders discussing with them about MC operation and getting their supports in announcing and advertising of MC services.

One of the most important parts to success MC operation is to find reliable contact persons/organizations who have good connection with the community. For example, CBOs, divan, mosque, school, etc. are possible local counterparts for MC operation. Tasks of such recipient contact persons/organizations are summarized in Box.

Box: Tasks of the recipient organizations

- 1) Announcement to local community about the MC visit and providing services
- 2) Setting up site on the day of the MC visit
- 3) Providing electricity
- 4) Assisting the MC team; reception, toilet

3-2 Reporting

At the end of each working day, the Mobile Health Clinic Daily Record (MCDR) should be filled in hard copy, and send to MCH supervisor monthly after filling it. The format is available in ANNEX2.

In addition, the mobile phone daily reporting system (MPD) should be utilized. The MPD form is composed of two parts; a vehicle recording part for the driver and a health service recording part for the midwife.

1) Vehicle recording part

Start time and end time, start GPS data and end point GPS data, driver's name, site name, sub-district name and distance from the Health Directorate (HD); the format is almost same to Annex 2-1 except adding GPS data

2) Health service part

Health staff names, numbers of clients categorized by service at the end of day and site GPS data the format is almost same to Annex 2-2 except adding GPS data

After filling two parts, Driver and MW must send them to server part. Annex 3 show manual for using MA and server part.

3-3 Logistics and Reporting

All supply logistics and reporting procedures should be followed by the MOH regulations just as the VHCs are doing.

1) Logistic procedures followed by the MOH

Health district office, under the support of the Health Directorate, should be responsible for providing all necessary materials (contraceptives, essential drugs, vaccines, and other supplies)

2) Reporting followed by MOH

The following reports have to be filled in and submitted to the appropriate sections:

- Working report of staff
- Doctor's registration book
- MCH Registration books (ANC, PNC, child care, FP)
- Vaccination registration book
- MOH Monthly report and MCH Syria report for non-Jordanians
- Health promotion activity report

3-4 Cost Management

Cost management for the MC is very crucial for its sustainability. After the project termination, the MOH and Mafraq health directorate have to be responsible for the management, most of the costs, annual administrative costs, running costs, personnel costs are integrated to the MOH's budget.

1) Annual administrative costs (under the responsibility of the Movement department of the MOH)

- Insurance (Free for the first year)
- Registration fee (under the responsibility of Movement department of MOH)

2) Running cost

- Fuel

3) Personnel cost (under the responsibility of Mafraq health directorate and the MOH)

- Coordinators at central and governorate levels
- Health staff (MWs, nurses)
- Drivers

Section 4 Training

4-1 Freshers' training

To train fresh staff, two days training is recommended. Table 7 describes the sample of the freshers' training for mobile health clinic staff. Target trainees are mobile health clinic teams (health staff and drivers), responsible persons from the health directorate, including the MC coordinator of the health district and MCH supervisors of health district, and the Movement department of the MOH.

Table 7 Sample Program of the Freshers' Training

	Contents	Responsible person
Day 1	- Purpose and aims of the Mobile health clinic	- Director of the Health Directorate, WCHD
	- How to use and maintain the mobile health clinic	- Vehicle production company
	- Management of mobile health clinic	- WCHD
	• Planning (Monthly plan)	
	• Logistics (supply management)	
Day 2	• Reporting	- MA system
	• Maintenance	- Movement department
	- How to operate mobile health clinic services	- Director of the Health Directorate, WCHD,
	• Responsibility of each staff	
	• Daily operation	
	• Reporting	
	- Health promotion activities	- Other organizations (Save the Children, IRC, Jordan Red Crescent, etc.)
	• Site setting	
	• Methodology	
	• Topics (ANC, PNC, child care, FP, NCDs, etc.)	

4-2 Refreshers' training

Refreshers' training aims to deepen their knowledge of the nuts and bolts of running a mobile health clinic and to enable them to become effective and efficient mobile health clinic managers. The recommended frequency of this training is once a year.

Table 8 Sample Program of the Refreshers' Training

	Contents	Responsible person
Day 1	1. Reviewing the performance of the Mobile health clinic's operation	- Director of the Health Directorate, WCHD
	• Based on the data of working record	
	• Based on the MCH database	
Day 2	2. Discussing further directions	
	• Analysis of the beneficiaries and their needs	
	• Developing an annual plan	
Day 3	3. Reviewing the maintenance	- The Movement department MOH
	• Issues of maintenance	
	• Maintenance cost for future budgeting	- Vehicle production company

ANNEX

1. Mobile Health Clinic Monthly Plan (MCMP) form
2. Mobile Health Clinic Daily Record (MCDR) forms
3. Mobile application manual and server part manual
4. Map of Northern Badia and working sites
5. Health Facilities and target population in Northern Badia District/Mafraq

Annex 2-1: Mobile Health Clinic Daily Record- Vehicle recording part

Month : _____ Year _____
 Name of the Supervisor _____

Date	Time		KM		Village	Sub-district	Driver's name	Remarks
	Start	Finish	Start	Finish				
1	Fri							
2	Sat							
3	Sun							
4	Mon							
5	Tue							
6	Wed							
7	Thu							
8	Fri							
9	Sat							
10	Sun							
11	Mon							
12	Tue							
13	Wed							
14	Thu							
15	Fri							
16	Sat							
17	Sun							
18	Mon							
19	Tue							
20	Wed							
21	Thu							
22	Fri							
23	Sat							
24	Sun							
25	Mon							
26	Tue							
27	Wed							
28	Thu							
29	Fri							

Note: Please record the date of fuel supply and take regular check-up in Amman in the Remarks column.

Annex 1: Mobile Health Clinic Monthly Plan (MCMP) form

Month: _____

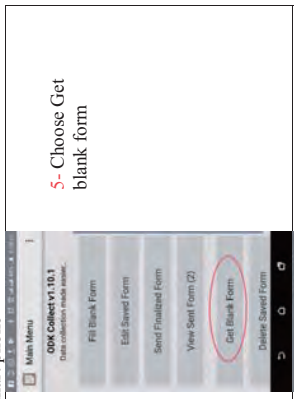
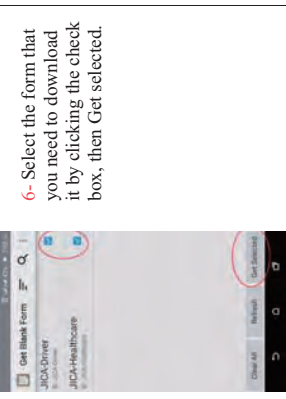
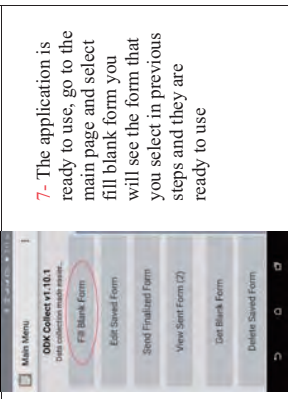
Name of the Supervisor: MCH supervisor/ Northern Badia Health district office

Registered Number of the Car: _____

Date	Site		Target Population	Estimate traveling time	Recipient org.	Contact person	Contact person's phone number	Staff				Health	Education
	Village	Sub-District						Doc	MW	Nurse	Driver	Topic	Responsible person
1	Fri												
2	Sat												
3	Sun												
4	Mon												
5	Tue												
6	Wed												
7	Thu												
8	Fri												
9	Sat												
10	Sun												
11	Mon												
12	Tue												
13	Wed												
14	Thu												
15	Fri												
16	Sat												
17	Sun												
18	Mon												
19	Tue												
20	Wed												
21	Thu												
22	Fri												
23	Sat												
24	Sun												
25	Mon												
26	Tue												
27	Wed												
28	Thu												
29	Fri												

Note: Please put plan of regular check-up in Amman in the village column.

Annex 3-1: MA manual
Instruction how to use the ODK application on Android smart phone

	<p>1- open the ODK application will start, and show you this interface</p>		<p>2- Click on the upper right 3 dots, then choose "General settings"</p>		<p>3- New page will open, choose "Server"</p>		<p>4- Enter URL, Username and password (You can get this information from MC coordinator) *After you enter these information you need to go back to main page.</p>
	<p>5- Choose Get blank form</p>		<p>6- Select the form that you need to download it by clicking the check box, then Get selected.</p>		<p>7- The application is ready to use, go to the main page and select fill blank form you will see the form that you select in previous steps and they are ready to use</p>		<p>8- After filling the form, Go to the main page and click on send finalized form, to send it to the server part. That's require Internet connection.</p>

Annex 2-2: Mobile Health Clinic Daily Record- HC provider form

Month : _____ Year _____
Name of the Supervisor _____ MCH supervisor/ Northern Badia Health district office

Registered Number of the Car:

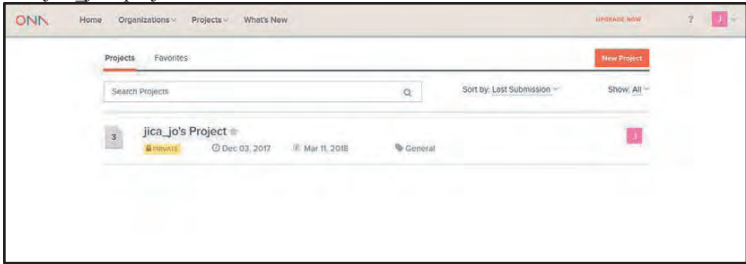
Date	start Time	Staff name			Number of clients										Health Education			Remarks
		Doc	MW	Nurse	FP/ new	FP/ recurrent	FP/ Counseling	ANC	PNC	Child care	Vaccination	Received MCH free drugs	consultation	Syrian refugees	Topic	No. of participants	Responsibility	
1	Fri																	
2	Sat																	
3	Sun																	
4	Mon																	
5	Tue																	
6	Wed																	
7	Thu																	
8	Fri																	
9	Sat																	
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28	Thu																	
29	Fri																	

Annex 3-2: Server part manual

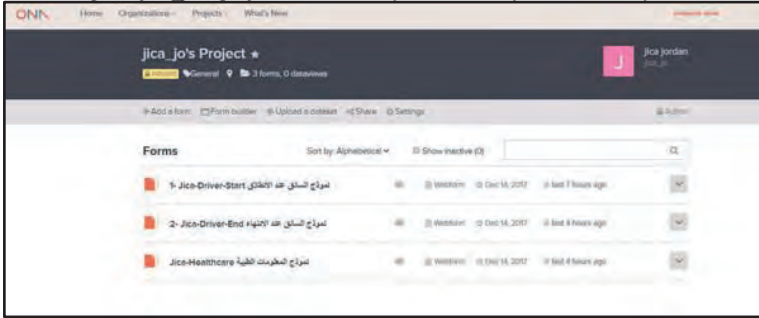
Open ONA website and enter Username and Password.

Website: <https://ona.io/login>
Username and Password are with MC coordinator

1- After you enter username and password, a screen like this will open, showing you all projects under your account, here you can see "jica_jo's project".

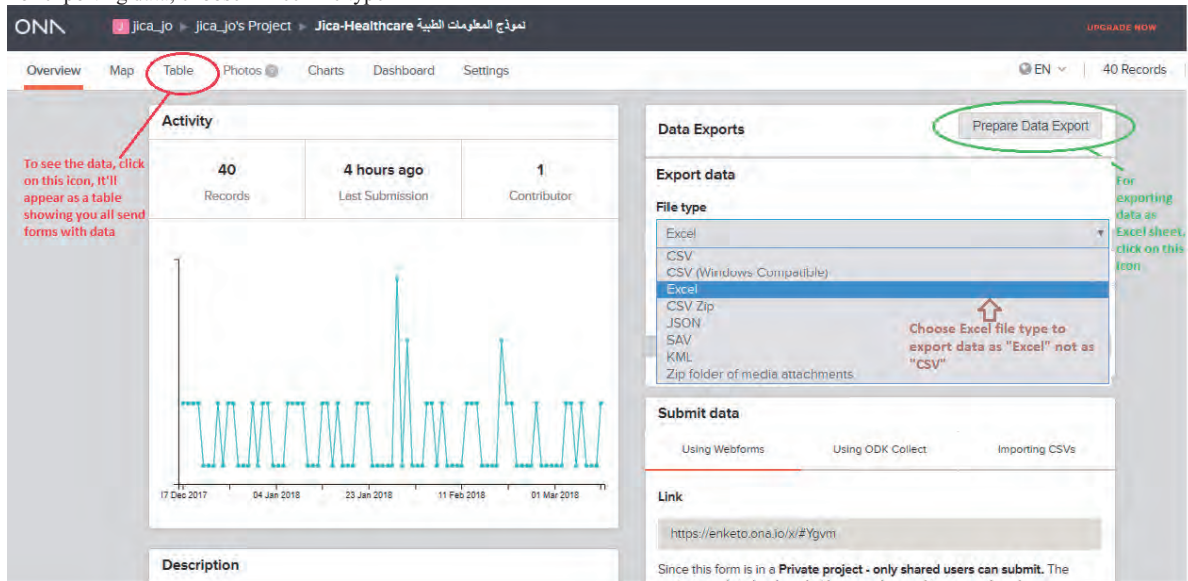


2- Clicking on "jica_jo's project" will show you all forms you have. And you can double click any form you want to see the data.

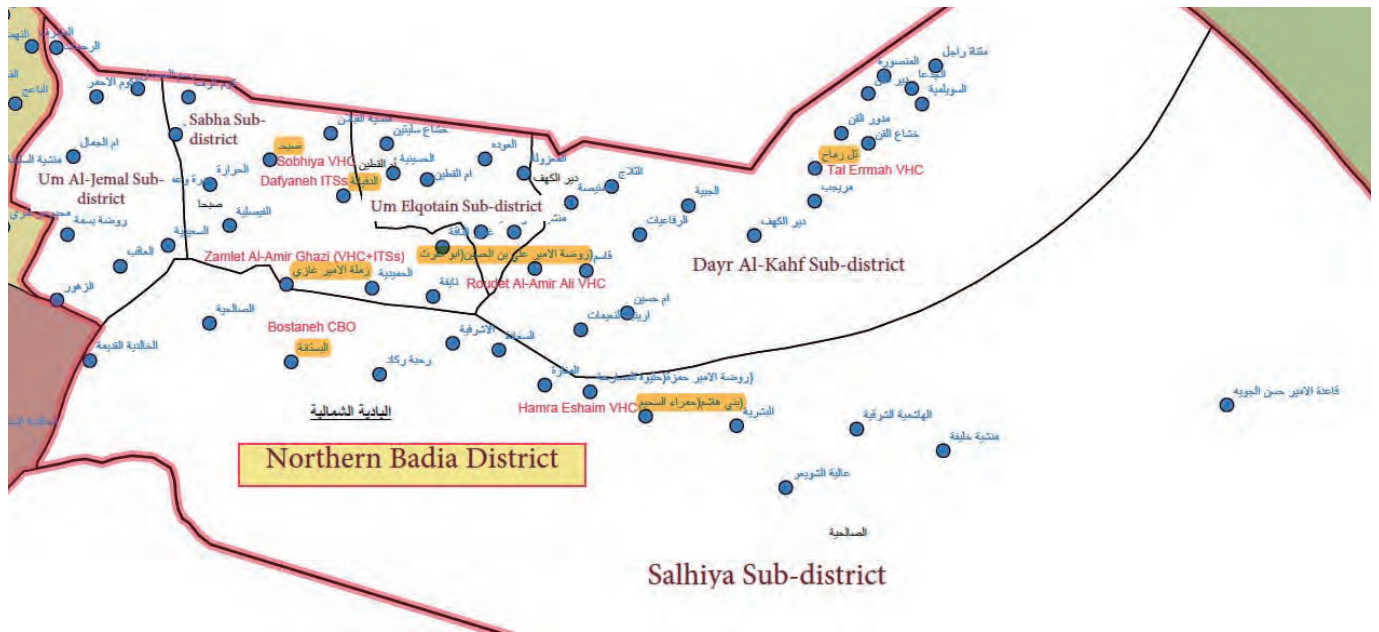


3- Choosing any form, will open a page like this, the main important Icons are "Table, to show the data" and "Prepare Data Export, to export data as an Excel sheet"

For exporting data, choose "Excel file type"



Annex 4: Map of Northern Badia.



Annex 5: Health Facilities and target population in Northern Badia District/Mafraq

Sub-district	Localities	Health centers	Total Population	No. of Female	Est. No. women in RH age (Female No. * .523)	Est. pregnant women / year (Est. No of RH age * .1)	Children < 5 yrs. (Total pop.* .137)	No. of Syrian	Est. distance from hospital (Km)	Est. time from Hospital to locality (min)	Associations
Um Al-Jemal	Um Al-Jemal	Um Al-Jemal CHC	4,524	2,156	1,128	113	620	791	25	35	
	Roudhet Basmah	Roudet Basmah PHC	10,376	5,018	2,624	262	1,422	1,040	17	30	Roudhet Basmah women charity and Alyosor Charity
	Koam Al-Ahmar	Koam Al-Ahmar PHC	3,711	1,750	915	92	508	606	30	40	
	Aqeb	Aqeb VHC	1,624	777	406	41	222	243	10	15	Hay Alessa social development charity
	Amra & Amiereh	Amra & Amiereh PHC	4,439	2,078	1,087	109	608	637	14	20	Zakia charitable association
	Saiediyah		2,645	1,269	664	66	362	429	5	10	The children charitable
	Rasm Al-Hesan		392	164	86	9	54	10	35	50	
	Zuhoor		129	57	30	3	18	4	10	15	
	Rahmat		255	113	59	6	35	6	24	30	
Total			28,095	13,382	6,999	700	3,849	3,766			
Dair Al-Kahf	Dair Al-Kahf	Dair Al-Kahf CHC	2,101	1,037	542	54	288	58	40	55	
	Rfa'iyat	Rfa'iyat CHC	1,580	756	395	40	216	53	35	45	
	Roudhet Al-Amir Ali Bin Al-Hussein	Roudhet Al-Amir Ali VHC	1,393	680	356	36	191	80	25	35	Anaqeed Al-Khair Charity
	Jubbeiah	Jubbeiah VHC	1,457	707	370	37	200	26	75	80	
	Dair Al-Qenn	Dair Al-Qenn VHC	232	109	57	6	32		60	70	
	Methnat Rajel	Methnat Rajel VHC	207	119	62	6	28	1	70	75	
	Qasem		1,144	543	284	28	157	57	30	35	
	Jad'ah		54	27	14	1	7		65	70	
	Tal Ermah	Tal Ermah VHC	616	335	175	18	84		30	40	
	Arainbet Enaimat		113	55	29	3	15		35	45	
	Medwer El-Qenn	Medwer El-Qenn VHC	353	175	92	9	48		60	70	
	Ethlag		192	89	47	5	26		30	35	
	Khasha' El-Qenn		310	166	87	9	42	20	35	40	
	Mansoorah		122	60	31	3	17		60	70	Al-Rahma for special needs charity
	Mrajeeb		77	34	18	2	11		40	45	
Um Hussein		389	168	88	9	53	18	35	40		
Menyasah		579	285	149	15	79		35	40		
Total			10,919	5,345	2,795	280	1,496	313			

Sub-district	Localities	Health centers	Total Population	No. of Female	Est. No. women in RH age (Female No. * .523)	Est. pregnant women / year (Est. No of RH age * .1)	Children < 5 yrs. (Total pop.* .137)	No. of Syrian	Est. distance from hospital (Km)	Est. time from Hospital to locality (min)	Associations
eAiqes	Salhiya	Northern Badia CHC	3,959	1,921	1,005	100	542	447	5	10	Cooperative Bade developmental association
	Safawi	Safawi PHC	2,315	1,113	582	58	317	134	85	60	
	Beshriyyeh	Beshriyyeh CHC	2,120	1,048	548	55	290	12	50	40	
	Hasimiyyeh Sharqiyyeh		205	103	54	5	28	55	65	50	
	Manshiyyat Kalefeh		227	121	63	6	31		75	50	
	Manarah	Manarah VHC	2,704	1,279	669	67	370	346	35	20	Ez El-Watan charity
	Hamiediyyeh		1,694	795	416	42	232	27	10	15	Al-Mushrequeen women charity association
	Ashrafiyyeh	Ashrafiyyeh CHC	2,118	1,062	555	56	290	306	10	15	
	Bani Hashem (Hamra Esahim)	Bani Hashem VHC	2,057	1,011	529	53	282		40	45	White Hand Charity
	Rahbet Rakkad		1,512	718	376	38	207	243	14km bad road	20	
	Roudet Al-Amir Hamzeh	Roudet Amir Hamzeh VHC	2,207	1,110	581	58	302	64	15	20	
	Nayfeh		1,970	934	488	49	270	715	23	30	
	zamlet Al-Amir Ghazi	zamlet Al-Amir Ghazi VHC	3,271	1,390	727	73	448	1,428	7	10	
	Sa'adah		1,667	819	428	43	228	79	7	10	Northen Badia Solidarity Association
	Bostaneh		1,752	661	346	35	240	64	10	13	
Aliet El-Shwa'ar		111	59	31	3	15	2	65	75		
Kaidat Al-Amir Hassan Al-Jauiah		77	34	18	2	11	12	Military site			
Total			29,966	14,178	7,415	742	4,105	3,934			
Sabha	Sabha	Sabha CHC & Sobhia VHC	9,338	4,323	2,261	226	1,279	2,555	10	15	Princess Basma Charity
	Dafyaneh	Dafyaneh PHC	2,688	1,336	699	70	368	1,148	13	20	Al-Hadaf Al-Sami charity
	Sab'e Essyar	Sab'e Essyar VHC	1,921	879	460	46	263	168	6	8	Sab'e Essyar Charity
	Koam Erraf	Koam Erraf PHC	1,267	578	302	30	174	144	8	10	
	Menshiyyat Qoblan		656	335	175	18	90	44	11	15	Manshiyyat Qoblan Association
	Feisaliyyeh		931	431	225	23	128	78	9	13	
	Harara		175	84	44	4	24	3	10	15	
Total			16,976	7,966	4,166	417	2,326	4,140			

20

Sub-district	Localities	Health centers	Total Population	No. of Female	Est. No. women in RH age (Female No. * .523)	Est. pregnant women / year (Est. No of RH age * .1)	Children < 5 yrs. (Total pop.* .137)	No. of Syrian	Est. distance from hospital (Km)	Est. time from Hospital to locality (min)	Associations
Um -Elqotain	Um -Elqotain	Um -Elqotain CHC	6,235	2,943	1,539	154	21	644	30	35	Um- Elqotain for special need charity
	Khasha' Slaiteen	Khasha' Slaiteen PHC	1,935	930	486	49	7	141	20	25	
	Mkaifteh	Mkaifteh PHC	3,588	1,727	903	90	12	720	37	45	Aiadee Al-Badia cooperative charity
	Ma'zooleh		231	116	61	6	1	4	37	45	
	Manshiyyet El-Qhano		581	281	147	15	2		36	45	
	Gadeer El-Naqah		41	14	7	1	0	50	24	30	
	Husseiniyyeh		185	83	43	4	1	47	26	30	
	Oudeh		479	241	126	13	2		29	32	
Total			13,275	6,335	3,313	331	45	1,606			

دليل العيادة الصحية المتنقلة - النموذج التشغيلي في محافظة المفرق



آذار، 2018



وزارة الصحة
الوكالة اليابانية للتعاون الدولي

مشروع تحسين الخدمات في المراكز الصحية الفرعية في المناطق الريفية المستضيفة للاجئين السوريين





دليل العيادة الصحية المتنقلة

- النموذج التشغيلي في محافظة المفرق



آدار، 2018



وزارة الصحة
الوكالة اليابانية للتعاون الدولي

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القسم الأول: مخطط العيادة الصحية المتنقلة

1-1 الهدف

تهدف العيادة الصحية المتنقلة التابعة لوزارة الصحة / الوكالة اليابانية للتعاون الدولي إلى تقديم خدمات الصحة الإنجابية/ تنظيم الأسرة في المناطق النائية، حيث يصعب على الناس الحصول على الخدمات الصحية الوقائية والعلاجية. وتهدف إلى تقديم الخدمات لكل من الأرامل والأجانب السوريين الذين يعيشون في المجتمعات المستضيفة للأجئين السوريين في شمال الأردن.

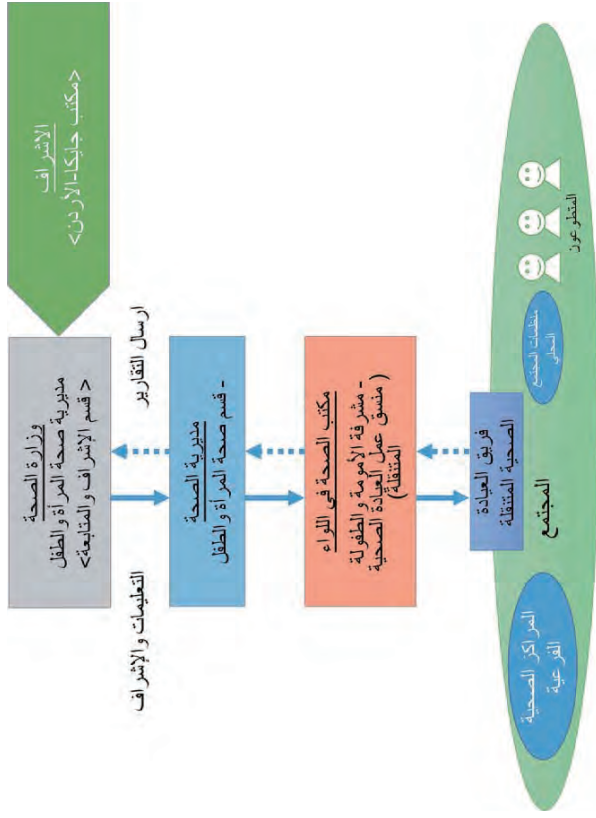
وتعرف العيادة الصحية المتنقلة بأنها قسم أمومة وطفولة في مركز صحي، وقد تم إدخالها على نظام المعلومات في وزارة الصحة وحصلت على الكود التعريفي (ID/ Identification Number).

2-1 آلية التشغيل

يوضح الشكل (1) آلية تشغيل العيادة الصحية المتنقلة. يظهر الشكل في أعلاه مديرية صحة المرأة والطفل وهي الجهة المسؤولة عن آلية العمل كاملة وهي التي تقود العمل ويكون قسم الإشراف والمتابعة في مديرية صحة المرأة والطفل مسؤولاً عن الإجراءات التشغيلية، ويقدم المشورة الفنية ويتابع عمل العيادة الصحية المتنقلة. وبموجبه، فإن مديرية صحة المفروق مسؤولة عن تشغيل العيادة بالرجوع إلى أدلة الاستخدام الخاصة بالعيادة، والمشورة الفنية، والتوظيف، وإدارة التزويد والاستهلاك، وما إلى ذلك.

أما بالنسبة لآلية العمل والتشغيل اليومية، يعتبر مكتب صحة لواء البادية الشمالية، الجهة المسؤولة عن آلية التشغيل اليومية للعيادة. كما وأن مشرفة الأمومة والطفولة في مكتب صحة لواء البادية الشمالية (منسق العيادة الصحية المتنقلة) هي الشخص الرئيسي المسؤول المباشر عن تشغيل العيادة المتنقلة.

فريق عمل العيادة الصحية المتنقلة هو من الكادر الصحي لمكتب صحة لواء البادية الشمالية. فيما أن القرية ككل هي مجتمع مستهدف، ينبغي استخدام كافة قدرات المجتمع، مثل منظمات المجتمع المحلي، المراكز الصحية القرية والمتطوعين في تشغيل العيادة الصحية المتنقلة وتشجيع الطلب على خدمات العيادة. بعد انتهاء المشروع، من الممكن أن يصبح مكتب جايكا- الأردن، وحدة إشراف خارجية.



شكل 1: آلية التشغيل

3-1 الخدمات:

توفر العيادة الصحية المنتقلة التابعة لوزارة الصحة / جاريكا الخدمات التالية خلال فترة المشروع. كما أن الخدمات كافة هي مجانية للجميع وفقاً لأنظمة وزارة الصحة المعمول بها.

- رعاية الحمل (ANC)
- رعاية النفاس (PNC)
- رعاية الطفل (CH)
- تنظيم الأسرة (تقديم الحبوب، الواقي الذكري،،،،، الخ)
- تطعيم الأطفال والحوامل.
- توفير الأدوية والمقويات المجانية
- التثقيف الصحي
- تعزيز الصحة في المجتمع

4-1 فريق عمل العيادة الصحية المنتقلة

لتقديم الخدمات المذكورة أعلاه، فإن فريق العيادة الصحية المنتقلة سيتشكل مما يلي مع توضيح مسؤوليات كل فرد.

- قابلة قانونية: (مدربة على نظام التوريد الأردني لوسائل تنظيم الأسرة وخدمات الصحة الإنجابية والمشورة)؛
- تقديم خدمات رعاية الحمل، رعاية النفاس، رعاية الطفل وتنظيم الأسرة، القيام بعقد محاضرات تثقيفية، وتقديم التقارير الوبائية. " تقارير التزويد" (وسائل تنظيم الأسرة، الأدوية، المطاعيم وغيرها، وفقاً للنظام وزارة الصحة).
- ممرضة: مساعدة القابلة في تقديم خدمات التطعيم، القيام بالتثقيف الصحي ومساعدة القابلة في تعبئة التقارير وإرسالها.
- تشغيل السيارة والاحتفاظ بسجل السيارة، الصيانة اليومية والدورية تحت مسؤولية قسم النقل في مديرية الصحة.

ويتعين على مديرية الصحة المسؤولة أن تنشئ فريقين كاملين ليحل أحدهما مكان الآخر في حالة غياب الموظفين المعينين.

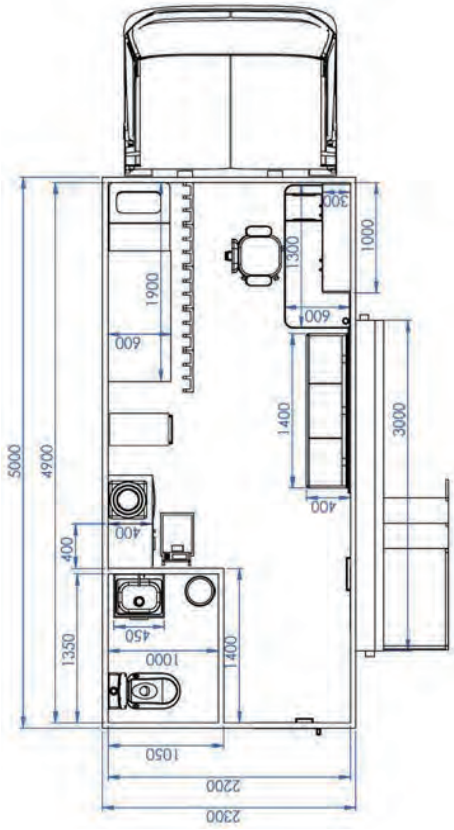
خمس مبادئ

- العمل بروح الفريق الواحد
- إعطاء الأولوية للمستفيدين واحترام حقوقهم
- المرونة في العمل
- الانضباط والالتزام بأخلاقيات المهنة
- تقديم الخدمات بجودة ونزاهة وشفافية

5-1 مواصفات العيادة الصحية المنتقلة

تم تصميم العيادة الصحية المنتقلة لتوفير خدمات صحة الإنجابية والتثقيف الصحي، وتقسّم العيادة إلى قسمين: الصندوق الطبي والسيارة. الشكل التالي، يبين الرسم التوضيحي للصندوق الطبي، إذا نظرت إلى السيارة من الجهة الأمامية فإن المدخل الرئيسي يقع في الجانب الأيسر من الصندوق الطبي، عند المدخل هناك درج قابل للزلاجة مع مقبض جاهز للمراجعين. هناك ثلاثة مقاعد للانتظار للمراجعين أو الموظفين عند التنقل بالسيارة لمواقع تقديم الخدمة، مع أحزمة الأمان. ويوجد هناك أيضاً طاولة الطبيب وسرير الفحص في الجزء الأمامي من الصندوق الطبي. كما ويتوافر ثلاثة لحفظ المطاعيم ورفرف لحفظ الأدوية. كما ويتواجد أيضاً مرحاض يقع في الجانب الخلفي من الصندوق الطبي مع مغسلة.

تم تصنيع العيادة المنتقلة من قبل الشركة الأردنية لصناعة الآليات الخفيفة (JLVM) تحت إشراف المشروع. ووفقاً للعقد الموقع بين الطرفين، فإن أي خلل في العيادة يقع ضمن كفاية JLVM لمدة سنة (حتى تاريخ 24 أيلول، 2018).



شكل 2: رسم توضيحي لمحتويات الصندوق الطبي

في الصندوق الطبي، يتواجد الأثاث التالي في:

- سرير الفحص الطبي
- ستارة
- مكتب القابلة
- رفوف أدوية
- طاولتين قهلات للطبي (كبيرة وصغيرة) وكراسي قبيلة للطبي.

ملاحظة: إن استخدام المرحاض فقط لموظفي العيادة الصحية المنتقلة. ومع ذلك ففي حالة الطوارئ، يمكن للمراجعين أيضاً استخدامه.

المعدات واللوازم في العيادة الصحية المنتقلة تشمل ما يلي:

- ثلاثة لحفظ المطاعيم
- ميزان حرارة
- جهاز قياس ضغط الدم
- سماعة الطبيب
- مقياس طول ووزن للرجال والأطفال الأقل من 5 سنوات
- دويلر
- كتشاف (مصباح ضوئي) للفحص
- جهاز فحص السكر

الأدوية المجانية لخدمات الأمومة والطفولة، وفقاً لأنظمة وزارة الصحة

- >القيتايميانات والمعادن<
- مجموعة فيتامينات ب.
- حمض الفوليك.
- الحديد
- <مضادات الحموضة>
- <حافظات الحرارة>
- (شرب وتعاملين)
- <وسائل تنظيم الأسرة الحديثة>

1-2 قبل الانطلاق

يبدأ يوم عمل العيادة مع حضور السائق وفحص العيادة في مكان مسطوح اصطفاف العيادة/ مستشفى البادية الشمالية. بعد الفحص والتنظيف من قبل عاملة التنظيف في المستشفى، يقوم السائق بنقل العيادة المتنقلة إلى مكتب صحة لواء البادية الشمالية ومن ثم يجب تنفيذ الخطوات التالية كما هو موضح في الجدول 1. يجب أن يكون جميع الموظفين مستعدين للانطلاق في الساعة 8:30 صباحاً من مكتب صحة لواء البادية الشمالية إلى موقع العمل المعين.

الوقت	المهام	الشخص المسؤول
8:00	- فحص الحالة العامة للعيادة المتنقلة بما يتضمن ذلك خزان الماء، ديزل لمولد الطاقة ونظافة العيادة والتأكد من حالة البطارية في مستشفى البادية الشمالية نقطة اصطفاف العيادة. - تنظيف العيادة من الداخل - التحرك بالعيادة لمكتب صحة لواء البادية الشمالية. - حضور جميع الكادر لمكتب صحة لواء البادية الشمالية. - تحضير التوازم الضرورية (المطاعم والأدوية ووسائل منع الحمل وغيرها) والملفات والبطاقات.	- السائق - عاملة تنظيف في مستشفى البادية الشمالية تحت مسؤولية مشرفة الأمومة والطفولة.
	- تحضير جميع الكادر لمكتب صحة لواء البادية الشمالية. - مشرفة الأمومة والطفولة، القابلة القانونية - عاملة النظافة، تحت مسؤولية مشرفات الأمومة والطفولة	- كادر العيادة - مشرفة الأمومة والطفولة، القابلة القانونية
8:30	- الانطلاق إلى موقع عمل العيادة المتنقلة	- عاملة النظافة، تحت مسؤولية مشرفات الأمومة والطفولة

2-2 في الموقع

في موقع تقديم الخدمة، هناك 3 مهام أساسية يجب القيام بها، موضحة بالجدول التالي.

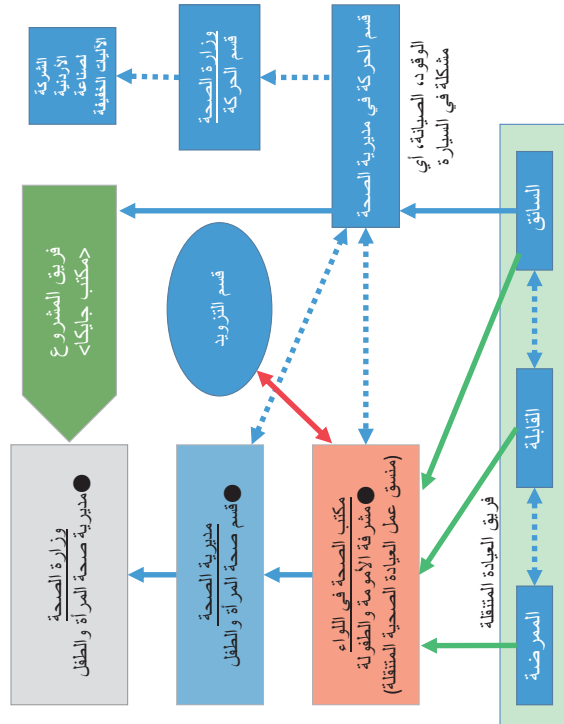
الوقت	المهام الترتيب والتنسيق	المهام ب مهام ب	المهام ج المهام ج
9:00	- الوصول - التواصل مع الشخص المعني في المنطقة	تقديم الخدمات	أشعة تعزيز الصحة
9:30	- البدء بتقديم الخدمات من قبل الفريق الطبي	- ترتيب مكان الاستقبال - تحضير الملفات والسجلات - التأكد من جاهزية المعدات الطبية	استناد إلى عدد المرشحين وطبيعة المكان، يمكن تحديد فعالية تعزيز الصحة< - الاجتماع مع موظفي الجمعيات والمنطوقين
12:30	- الانتهاء من تقديم الخدمات - التحقق من تسجيل جميع المعلومات والبيانات بشكل جيد، وموازن التزويد والوزن صحيحة.		- التسجيل والتوثيق على نموذج المعلومات الطبية وعلى تطبيق الهاتف الذكي
	- الطلب من الشخص المعني الإعلان عن وصول العيادة الصحية المتنقلة إلى المجتمع - البدء بتقديم الخدمات من قبل الفريق الطبي		
	- الرجوع إلى نقطة الانطلاق (مكتب صحة البادية الشمالية => مستشفى البادية الشمالية)		

*المستهلكات اليومية

- المنظفات.
- معقم الأيدي.
- مياه صالحة للشرب.

القسم الثاني: إجراءات التشغيل اليومية

وبين الشكل 3 آلية التشغيل اليومية التي تبين آلية التواصل والتبليغ والجهات المسؤولة عن التشغيل اليومي. في حالة حدوث أي مشكلة خلال التشغيل اليومي للعيادة، يتبع الاسهم يمكن التواصل مع الشخص المعني للتبليغ، وبالتالي على الشخص المعني التعامل مع هذه المشكلة.



شكل 3: آلية التشغيل اليومية

ضرورة الإعلان عن تقديم الخدمات في الأماكن التي سيتم زيارتها أمراً بالغ الأهمية لكي يكون تقديم الخدمات فعالاً. بعد الانتهاء من وضع خطة العمل الشهرية، يتعين على منسق العيادة المتنقلة إعلام جميع الأماكن التي سيتم زيارتها بشأن جدول ومواعيد زيارة العيادة، كما ويتعين كذلك على منسق العيادة الصحية المتنقلة أن يقوم يوم الخميس بالاتصال مع الشخص المعني في كل موقع للتأكد على موعد الزيارة للتالي. وبالإضافة إلى ذلك، يجب أن يتم التأكد على المواقع ذات الصلة قبل يوم واحد من الزيارة من قبل السائق وذلك بالاتصال مباشرة مع الشخص المعني في الموقع (الموقع المعني).

وعلاوة على ذلك، في حال رغبة الموظفين بأخذ اجازة، يجب عليهم إبلاغ مشرفة الأمومة والطفولة أو رئيس قسم صحة المرأة والطفل، قبل فترة زمنية.

آلية التشغيل اليومية تقسم إلى ثلاث مراحل:

1. قبل الانطلاق
2. في موقع العمل
3. الرجوع إلى نقطة الانطلاق

2) **الخطة الشهرية لعمل العيادة المتنقلة**
 بحلول 25 من الشهر السابق، يجب على منسق العيادة الصحية المتنقلة إعداد الخطة الشهرية لعمل العيادة الصحية المتنقلة بالمشافعة مع فريق عمل العيادة المتنقلة وفقاً لآراء الموظفين. ويتعين على منسق العيادة الصحية المتنقلة أن يقوم بإرسال خطة العمل الشهرية لمديرية صحة المرفق بنهاية كل شهر للشهر الذي يليه. وتشمل الخطة الشهرية (الموقع، القرية، والسكان المستهدفين، الجمعيات، والشخص المعني، واسم الموظفين، وخطة التفتيش الصحي والشخص المسؤول).

وتحديد الأماكن التي ستزورها العيادة، يجب على منسق العيادة المتنقلة التواصل مع الشخص المعني والتأكد من توفرهم وطرفهم ومكانية استقبال العيادة وذلك يوم الخميس للتسيق للأسبوع التالي. بالإضافة إلى ذلك متى ما تم تأكيد التاريخ يجب على الفريق أن يطلب من شخص المعني الاتصال لترتيب وتحضير البنية التحتية والإعلان للمجتمع. كما ويجب على المنسق التواصل مع الجهة المستضيفة، قبل يوم من زيارة المرفق. ملحق 1: نموذج الخطة الشهرية لعمل العيادة الصحية المتنقلة.

جدول 6: الإطار الزمني لإدارة الشهرية

الوقت	الأشياء	الملاحظات
بحلول 25 من الشهر السابق	- تحضير الخطة الشهرية من قبل منسق العيادة الصحية المتنقلة (رئيس قسم صحة المرأة والطفل)	- التنسيق مع الشخص المعني في القرية المستهدفة والإعلان عن الموعد النهائي
من اليوم الأول بنهاية كل أسبوع	- البدء بالعمل - تقديم التقارير الأسبوعية	
آخر اربعة في الشهر (تقريباً كل 5000 كم)	- تقديم العيادة المتنقلة إلى عمان من أجل عملية الصيانة الدورية - تقديم تقرير لمديرية صحة المرأة والطفل وفريق المشروع وتقديم التقارير الشهرية.	

توسيع مواقع تقديم الخدمات، يجب أخذ المعايير التالية بعين الاعتبار:
 - المجموع الكلي للمكان في مكان تقديم الخدمة.
 - المجموع الكلي للسيدات في عمر الإيجاب (15-49) سنة.
 - عدد الأطفال الأقل من 5 سنوات.
 - عدد اللاجئين السوريين.
 - عدم وجود أي مرفق صحي يقدم الخدمات الصحية، تحديداً خدمات الصحة الإنجابية.
 - يفضل تواجد مصدر مياه نظيفة، حيث يكون موقع اصطاف العيادة في موقع العمل غير بعيد عن الشارع الرئيسي.
 - أن تكون العيادة مريحة، حيث يكون موقع اصطاف العيادة في موقع الوصول إلى الموقع.
 - - حالة الطريق، ويفضل أن يكون الطريق معبد للوصول إلى الموقع.
 - المسافة ما بين مكان اصطاف العيادة إلى مكان عمل العيادة.
 - توافق منظمات المجتمع المحلي التعاونية، المتطوعين أو القادة المحليين.

بعد تحديد المواقع، يتعين على منسق العيادة المتنقلة/ مشرفة الأمومة والطفولة الذهاب والإطلاع على وضع القرية، والتحدث مع وجهاء القرية وكبارها عن العيادة المتنقلة وتسهيلها، وكسب دعمهم وتأييدهم بالإعلان عن العيادة وخدماتها.

أحد أهم أجزاء نجاح عمل العيادة هو الربط مع أشخاص/منظمات مؤثرة لديهم تواصل وقنوات ربط جيدة مع المجتمع. على سبيل المثال: منظمات المجتمع المحلي، ديوان، المسجد، المدرسة، الخ، هم نظراء محتملين لعمل العيادة. يتم تخصيص مهام هؤلاء الأشخاص / المنظمات المستهدفة في الإطار التالي.

إطار: مهام المؤسسة أو الجهة المستقبلة

- 1) الإعلان للمجتمع المحلي عن موعد زيارة العيادة المتنقلة وتقديم الخدمات.
- 2) تحديد موقع العيادة المتنقلة في يوم زيارة العيادة المتنقلة.
- 3) إمداد العيادة بالكهرباء.
- 4) مساعدة فريق عمل العيادة المتنقلة، الاستقبال، أنشطة تعزيز الصحة، المحاضرات.

3-2 **الرجوع إلى مكتب صحة لواء البادية الشمالية**
 بعد العودة إلى مكتب صحة لواء البادية الشمالية، على جميع الموظفين تسليم وانتهاء العمل اليومي والتحصير إلى اليوم التالي.

الجدول 3 العملية اليومية: الإختتام والتحصير ليوم التالي

الوقت	مهام <القبالة>	مهام ب <السابق>
13:00	- الرجوع إلى نقطة الاصطفاف والترتيب والتنسيق	التحقق من ظروف العيادة وصيانتها
الانتهاء	- التحقق من تسجيل جميع سجلات التسجيل بشكل جيد - موازنة اللوازم والتزويد. - الطلب من مشرف صحة الأم والطفل تعبئة المطاعيم اللازمة، والأدوية، ووسائل منع الحمل إذا لزم الأمر	التحقق من ظروف العيادة المتنقلة: ✓ المحرك، زيت السيارة، المعجلات و مولد الكهرباء. ✓ خزان الماء. ✓ خزان الفضلات
الختام = 14:00	- ارسال التقرير إلى رئيس قسم صحة المرأة والطفل، ومشرفة الأمومة والطفولة (منسقة العيادة الصحية المتنقلة)	- في نهاية الأسبوع، تنظيف خزان الفضلات.

4-2 نظام التسجيل على تطبيق الهاتف النكي

خلال فترة عمل المشروع تم تطوير نظام تسجيل على تطبيق الهاتف النكي. ومبرود وصف البيانات التي تتطلب تعبئتها على نظام التسجيل في الملحق. وبين الجدول (4) الأشخاص المسؤولين عن إدخال البيانات وتوقيت إدخال البيانات.

جدول 4 تطبيق الهاتف النكي

الوقت	المسئول	القبالة
قبل الانطلاق	تعبئة نموذج « السابق - قبل الانطلاق» والمتضمن تحديد وقت الانطلاق، قراءة عداد السيارة (كيلومتر) قبل التحرك، القضاة، وتحديد احداثيات الموقع (GPS) واسم السابق وأي ملاحظات أخرى مثل تعبئة البنزين	ادخال اسماء فريق العيادة المتنقلة.
في موقع العمل	تعبئة نموذج « السابق عند الانتهاء» والمتضمن تحديد وقت الرجوع، قراءة عداد السيارة (كيلومتر) عند الوصول إلى نقطة الاصطفاف، تحديد احداثيات الموقع (GPS) وأي ملاحظات أخرى مثل تعبئة البنزين.	تحديد احداثيات الموقع والتفتيش الصحي
عند الرجوع إلى نقطة الاصطفاف	تعبئة نموذج « السابق عند الانتهاء» والمتضمن تحديد وقت الرجوع، قراءة عداد السيارة (كيلومتر) عند الوصول إلى نقطة الاصطفاف، تحديد احداثيات الموقع (GPS) وأي ملاحظات أخرى مثل تعبئة البنزين.	ادخال عدد مرآجي خدمات الصحة الإنجابية والتفتيش الصحي

القسم الثالث: إدارة العيادة الصحية المتنقلة

1-3 التخطيط

1) خطة الإدارة السنوية

بشكل أساسي في كل عام، يجب أن يتم إعداد الخطة السنوية وفقاً للإطار الزمني للميزانية ولتقديم الخطة السنوية والميزانية إلى وزارة الصحة في شهر تموز، يجب على مشرف العيادة المتنقلة وفريق العيادة المتنقلة مراجعة عمل العيادة المتنقلة العام السابق وتقدير تكلفة العام القادم وإعداد خطة العام المقبل وطلب الموزنة.
 وفي نهاية كل ربع سنة، يتعين على منسق العيادة المتنقلة مشرفة الأمومة والطفولة في لواء البادية الشمالية إعداد التقرير ربع السنوي إلى مدير مديرية الصحة في المرفق ومدير مديرية صحة الأم والطفل / وزارة الصحة.

جدول 5: الإطار الزمني السنوي

التشغيل	الربيع الأول	الربيع الثاني	الربيع الثالث	الربيع الرابع
الميزانية <td>مراجعة <td>التخطيط <td>التشغيل <td>التقييم </td></td></td></td>	مراجعة <td>التخطيط <td>التشغيل <td>التقييم </td></td></td>	التخطيط <td>التشغيل <td>التقييم </td></td>	التشغيل <td>التقييم </td>	التقييم
التشغيل <td>الربيع الأول <td>الربيع الثاني <td>الربيع الثالث <td>الربيع الرابع </td></td></td></td>	الربيع الأول <td>الربيع الثاني <td>الربيع الثالث <td>الربيع الرابع </td></td></td>	الربيع الثاني <td>الربيع الثالث <td>الربيع الرابع </td></td>	الربيع الثالث <td>الربيع الرابع </td>	الربيع الرابع
الميزانية <td>مراجعة <td>التخطيط <td>التشغيل <td>التقييم </td></td></td></td>	مراجعة <td>التخطيط <td>التشغيل <td>التقييم </td></td></td>	التخطيط <td>التشغيل <td>التقييم </td></td>	التشغيل <td>التقييم </td>	التقييم

وفي نهاية الموعد النهائي لتسجيل العيادة الصحية المتنقلة، يجب تجديد تسجيل العيادة الصحية المتنقلة تحت مسؤولية مديرية النقل والحركة التابعة لوزارة الصحة (في حالة المرفق، في شهر شباط). وفيما يتعلق بتأمين العيادة الصحية المتنقلة، يتم تجديده تلقائياً كل سنة في نهاية شهر شباط تحت مسؤولية مديرية النقل والحركة التابعة لوزارة الصحة.

القسم الرابع: التدريب

1-4 التدريب

يوصى بعقد تدريب لمدة يومين لفرق عمل العيادة المتنقلة. ويوضح الجدول التالي (جدول 7) نموذج للتدريب الكادر الطبي على العيادة الصحية المتنقلة. إن المتدربين المستهدفون هم فرق العيادة الصحية المتنقلة (الكادر الطبي والسائقون)، والأشخاص المسؤولون والمعيّنون من مديرية الصحة، بما في ذلك منسق العيادة الصحية المتنقلة في مديرية الصحة ومشرفات الأمومة والطفولة في مديرية الصحة، وقسم النقل والحركة بوزارة الصحة.

اليوم الأول	الهدف من الفترة التدريبية لتنشغيل العيادة المتنقلة	المواضيع	الجهة المسؤولة
	- الهدف من الفترة التدريبية لتنشغيل العيادة المتنقلة	- مديرية الصحة، مديرية صحة المرأة والطفل وفرق المشروع	- مديرية الصحة، مديرية صحة المرأة والطفل وفرق المشروع
	- كيفية استخدام وصيانة العيادة الصحية المتنقلة	- الشركة المصنعة للعيادة	- مديرية صحة المرأة والطفل وفرق المشروع
	- إدارة العيادة الصحية المتنقلة		
	- التخطيط (الخطة الشهرية)		
	- نظام التزويد		
	- ارسال التقارير		
	- الصيانة		
	- كيفية تقديم الخدمات داخل العيادة المتنقلة		
	- مسؤولية كل فرد من فريق العيادة المتنقلة		
	✓ العمليات اليومية		
	✓ تقديم التقارير		
	- أنشطة تعزيز الصحة		
	✓ تحديد الموقع		
	✓ الطريقة		
	✓ المواضيع (رعالية الحامل، رعالية النفاث، رعالية الطفل، تنظيم الأسرة، الأمراض غير السارية.... الخ)		
اليوم الثاني			
	- فريق المشروع، المنظمات الأخرى (لجنة الإغاثة الوبائية، الاتحاد الدولي لجمعيات الهلال الأحمر)		

2-4 التدريب التشغيلي

ويهدف التدريب التشغيلي إلى تجديده والتعمق في تشغيل العيادة الصحية المتنقلة ورفع كفاءة وقدرة إدارة العيادة الصحية المتنقلة. يوصى بعقد الاجتماع مرة في كل سنة.

جدول 8 نموذج لبرنامج التدريب التشغيلي

اليوم 1	المحتوى	الجهة المسؤولة
	1. مراجعة أداء العيادة المتنقلة	- مدير مديرية الصحة، مديرية صحة المرأة والطفل
	✓ بناء على بيانات سجل العمل	
	✓ بناء على قاعدة بيانات مديرية صحة المرأة والطفل	
	2. مناقشة التوجهات المستقبلية	
	✓ تحليل المستفيدين واحتياجاتهم.	
	✓ تطوير الخطة السنوية	
	3. مراجعة أمور الصيانة	
	✓ أمور للصيانة	- قسم النقل والحركة بوزارة الصحة
	✓ تكاليف الصيانة، للميزانية المستقبلية	- الشركة المصنعة للعيادة

2-3 ارسال التقارير

في نهاية كل يوم عمل، يجب تعبئة التقرير اليومي للعيادة الصحية المتنقلة النسخة الورقية ويتم إرساله بعد الانتهاء من تعبئته إلى مشرفة الأمومة والطفولة شهرياً. نموذج السجل اليومي للعيادة الصحية المتنقلة مرفق بملحق 2.

وبالإضافة إلى ذلك، يجب تعبئة التقرير أيضاً على تطبيق الهاتف الذكي، والذي يتكون من نموذجين، نموذج السيارة والنموذج الطبي للعيادة الصحية المتنقلة الذي يعبأ من قبل القابلة.

1) نموذج السيارة
وقت البدء، وقت الانتهاء، أخذ احداثيات الموقع (GPS) لنقطة الانطلاق والرجوع، اسم السائق، الموقع، اسم القضاء، والمسافة ما بين مديرية صحة العفرق والموقع. النموذج يشابه نموذج التقرير اليومي للعيادة المتنقلة مملح 2-2، باستثناء إضافة احداثيات الموقع (GPS).

2) نموذج الطبي للعيادة الصحية المتنقلة
اسماء فرق العيادة الصحية المتنقلة وعدد مراجعي خدمات الأمومة والطفولة في نهاية كل يوم. النموذج يشابه نموذج التقرير اليومي للعيادة المتنقلة مملح 2-2، باستثناء إضافة احداثيات الموقع (GPS).

بعد تعبئة النماذج باستخدام تطبيق الهاتف الذكي، يتعين على السائق والقابلة ارسال التقرير الى الخادم Server part مملح 3 يشرح كيفية استخدام التطبيق والخادم.

3-3 التزويد والتقارير

جميع الاجراءات اللوجستية والتزويد وارسال التقارير يجب ان تتبع نظام وتعليمات وزارة الصحة، تماما كما ينطبق على المراكز الصحية القرية.

1) نظام التزويد المتبع بوزارة الصحة
مديرية الصحة/ قسم صحة المرأة والطفل مسؤول عن تزويد جميع المواد (وسائل تنظيم الأسرة، الأدوية الأساسية، المطاعيم وغيرها..).

2) نظام ارسال التقارير المتبع في وزارة الصحة
انواع التقارير

✓ سجل الدوام الرسمي
✓ السجل اليومي للطبيب
✓ السجلات اليومية لخدمات صحة الأمومة والطفولة (رعالية الحامل، رعالية النفاث، رعالية الطفل وتنظيم الأسرة)

✓ سجل المطاعيم
✓ التقرير الشهري عن أعمال خدمات الأمومة والطفولة و التقرير الاحصائي الشهري التجميعي لخدمات الأمومة والطفولة المقدمة لغير الأردنيين

✓ تقرير أنشطة تعزيز الصحة

4-3 ادارة التكاليف

إدارة التكاليف خلال فترة المشروع حتى شهر شباط، 2018 ستكون من مسؤولية فريق المشروع. وبعد انتهاء فترة المشروع ستكون وزارة الصحة مسؤولة عن الإدارة التكاليف؛ التكاليف السنوية وتكاليف التشغيل وتكاليف الموظفين.

1) التكاليف السنوية

- التأمين (مجاني خلال السنة الأولى)
- رسوم التسجيل (العيادة الصحية المتنقلة مغطىة من قبل وزارة الخارجية، بحاجة إلى التنسيق مع قسم النقل والحركة في وزارة الصحة)

2) تكاليف التشغيل

- الوقود
- الصيانة (حتى 10,000 كم، بعد 10,000 يجب عيار زيت السيارة)

3) تكاليف الموظفين

- المشرفين على المستويين المركزي والمحلي
- طاقم العمل (الطبيب، القابلة والمرضة)
- السائق

الملحقات

1. نموذج الخطة الشهرية لعمل العيادة الصحية المتنقلة
2. نموذج السجل اليومي للعيادة الصحية المتنقلة
3. دليل استخدام تطبيق الهاتف الذكي والخدم (Server part)
4. خريطة البداية الشمالية ومواقع العمل
5. المراكز الصحية و عدد السكان في مناطق لواء البداية الشمالية- المعرق

ملحق 2-1: نموذج السجل اليومي للعيادة الصحية المتنقلة - نموذج السيارة

شهر: _____ السنة: _____

اسم المسؤول: _____

رقم السيارة	اليوم	الوقت		المسافة (كم)	قضاء	القرية	اسم السائق	الملاحظات
		البداية	النهاية					
	1							
	2							
	3							
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	29							
	30							
	31							

ملاحظة: يرجى كتابة تاريخ تعبئة الوقود وتاريخ الفحص الدوري للعيادة الصحية المتنقلة في عمان، في عمود الملاحظات.

ملحق 1: نموذج الخطة الشهرية لعمل العيادة الصحية المتنقلة

شهر: _____

مشرفة الأمومة والطفولة/ مكتب صحة نواء البادية الشمالية

اسم المسؤول: _____

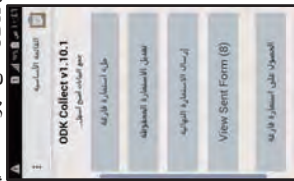
رقم السيارة: _____

اليوم	الموقع		عدد السكان	الوقت اللازم للوصول	الجهة المستضيفة	اسم الشخص المعني	رقم هاتف الشخص المعني	اسم الكادر				التتبع الصحي	
	القرية	القضاء						طبيب	قليلة	ممرضة	سائق		الموضوع
1	جمعة												
2	سبت												
3	أحد												
4	اثنين												
5	ثلاثاء												
6	اربعاء												
7	خميس												
8	جمعة												
9	سبت												
10	أحد												
11	اثنين												
12	ثلاثاء												
13	اربعاء												
14	خميس												
15	جمعة												
16	سبت												
17	أحد												
18	اثنين												
19	ثلاثاء												
20	اربعاء												
21	خميس												
22	جمعة												
23	سبت												
24	أحد												
25	اثنين												
26	ثلاثاء												
27	اربعاء												
28	خميس												
29	جمعة												

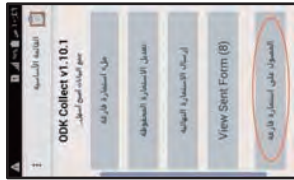
ملاحظة: يرجى وضع الصيانة الدورية المخططة في عمان في عمود القرية.

ملحق 3-1: دليل استخدام تطبيق الهاتف الذكي لتعليمات تقنية استخدام ODK على الهاتف الذكي Android

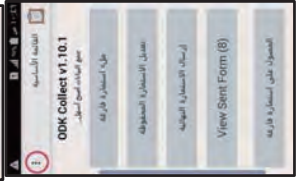
1- عند فتح تطبيق ODK، تظهر لك هذه الشاشة



5- اضغط على الحصول على استمارة فارغة.



2- اضغط على النقاط الثلاث أعلاه ثم اختر إعدادات عامة



3- بعد اختيار إعدادات عامة، تظهر هذه القائمة، اختر Server



4- ادخل الرابط اسم المستخدم، وكلمة المرور (هذه المعلومات تتواجد عند منسق العيادة المنتقاة) بعد ادخال هذه البيانات اذهب للصفحة الرئيسية.



6- اختر النموذج الذي تريد تنزيله على الجهاز، بوضع علامة صح في المربع، ثم اضغط على "الحصول على الاستمارة الجديدة"

*ملاحظة: لجهاز السائق حمل النموذج الخاصة بالسائق فقط ولجهاز القابلة حمل "نموذج المعلومات الطبية"

7- التطبيق الآن جاهز للإستخدام، اذهب للصفحة الرئيسية واختار "ملء استمارة فارغة"، سيظهر لك النموذج الذي اخترته في الخطوة السابقة، جاهز للإستخدام ويمكنك البدء بإدخال البيانات.

8- بعد تعبئة البيانات بالنموذج، اذهب للصفحة الرئيسية واختار "الرسالة" لاستمارة النهائية، وإرسالها لتصل للخادم. هذه الخطوة تتطلب أن يكون هاتفك متصل بالإنترنت.



ملحق 2-2: نموذج السجل اليومي للعيادة الصحية المتنقلة - النموذج الطبي

شهر:

السنة:

اسم المسؤول:

مشرقة الأمومة والطفولة/ مكتب صحة لواء البادية الشمالية

رقم السيارة:

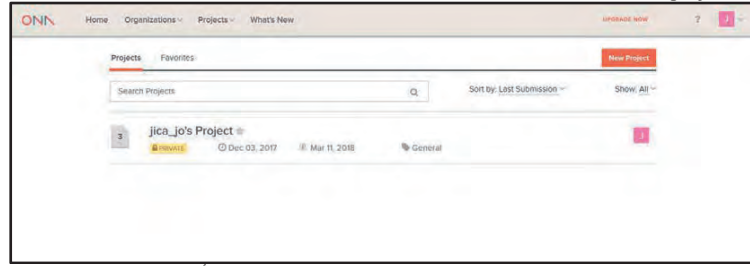
ملاحظات	التقنيون الصحي		عدد المراجعين اللاجئيين السوريين	عدد المراجعين لخدمات										اسم فريق العمل			اليوم		
	عدد المسؤولين	المشاركون		الموضوع	الاستشارة	عدد متلقي الأدوية المجانية ضمن خدمات الامومة والطفولة	التغذية	رعاية الطفل	رعاية الفاس	رعاية الحمل	تنظيم أسرة / مشورة	تنظيم الأسرة / متكرر	تنظيم الأسرة / جديد	الممرضة	القابلة	الطبيب			
																	الجمعة	1	
																		السبت	2
																		الأحد	3
																		الاثنين	4
																		الثلاثاء	5
																		الأربعاء	6
																		الخميس	7
																		الجمعة	8
																		السبت	9
																		الأحد	10
																		الاثنين	11
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																		الأربعاء	13
																		الخميس	14
																		الجمعة	15
																		السبت	16
																		الأحد	17
																		الاثنين	18
																		الثلاثاء	19
																		الأربعاء	20
																		الخميس	21
																		الجمعة	22
																		السبت	23
																		الأحد	24
																		الاثنين	25
																		الثلاثاء	26
																		الأربعاء	27

ملحق 2-3: دليل استخدام الخادم، لتطبيق الهاتف الذكي.
افتح موقع ONA، وادخل اسم المستخدم وكلمة المرور.

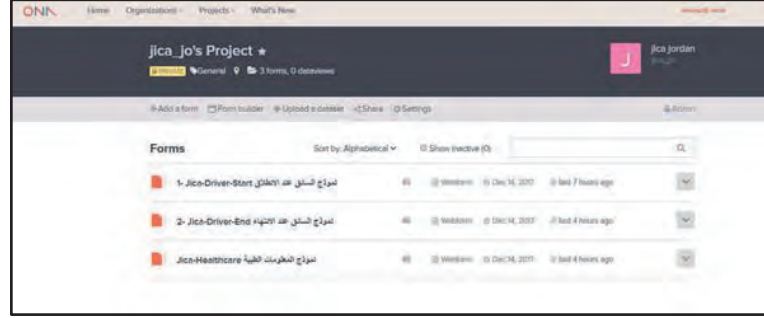
الموقع: <https://ona.io/login>

اسم المستخدم وكلمة المرور موجودة مع منسق العيادة المتنقلة.

1- بعد إدخالك لاسم المستخدم وكلمة المرور، ستظهر لك هذه الشاشة الموجودة أدناه، سيظهر لك جميع المشاريع التي تنطرح تحت هذا الحساب، هنا سيظهر لك "jica_jo's project".



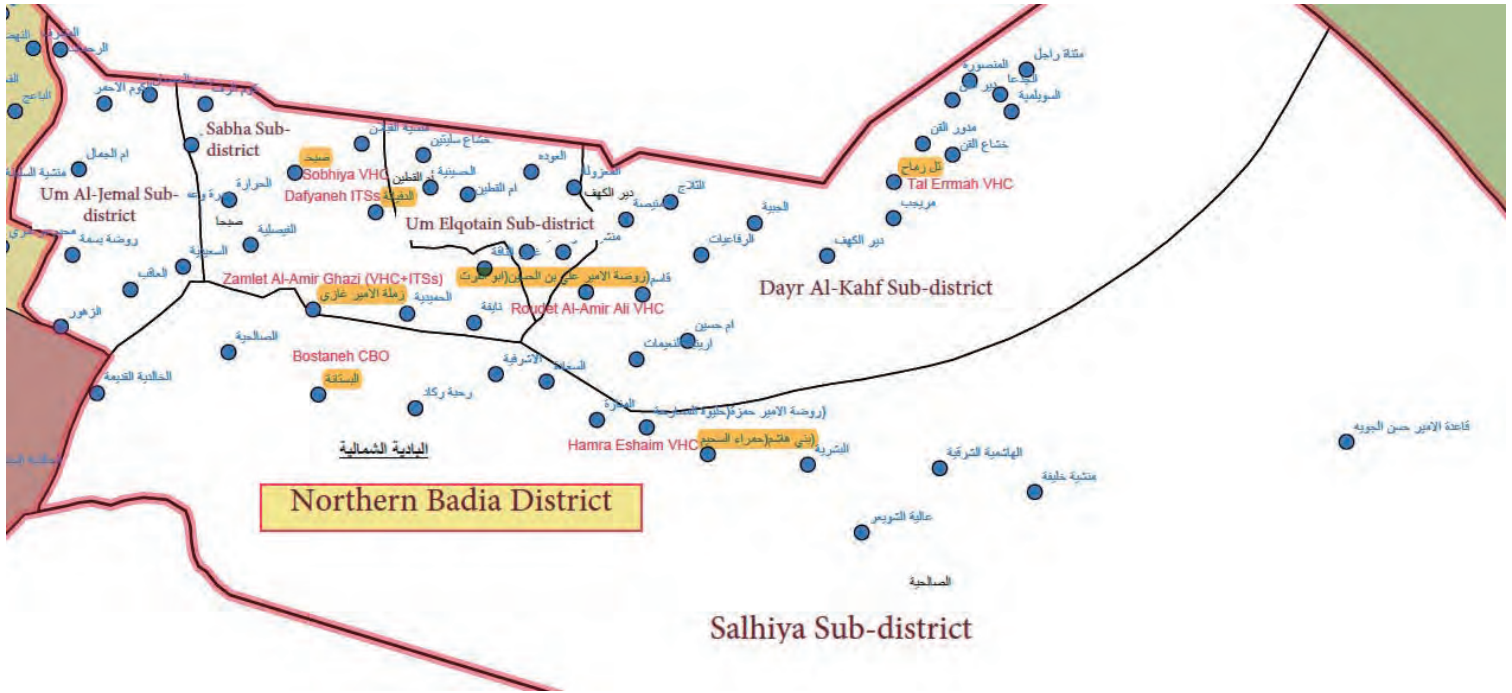
2- بالضغط على "jica_jo's project" سيظهر لك جميع النماذج كما هو موضح أدناه. اضغط على النموذج الذي تريده ليتم عرض بياناته.



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3- باختيارك لأي نموذج، ستظهر لك شاشة كما هي بالصورة أدناه. أهم الخيارات هي خيار "Table" الذي بالنقر عليه تظهر جميع البيانات المسجلة، وخيار "Prepare Date Export" لتصدير البيانات على هيئة ملف Excel ليسهل قراءة البيانات.

لتصدير البيانات اختر خيار "Excel" من خانة "File Type"، لتكون اللغة العربية مقروءة.




ملحق 5: المراكز الصحية و عدد السكان في مناطق لواء البادية الشمالية- المفرق

القضاء	التجمع	المراكز الصحية	السكاني الكلي	عدد الاثاث	عدد السيدات المعقر في عمر الاجاب (عدد الإناث * 0.523)	عدد السيدات الحوامل (عدد السيدات المعقر في سن الاجاب * 1)	عدد الاطفال الأقل من 5 سنوات (المجموع السكاني * 0.137)	عدد السوربون	البعد التقديري للتجمع عن المستشفى (كم)	الوقت المتوقع للوصول إلى التجمع من المستشفى بالدقائق	الجمعيات
البادية الشمالية	أم الجمال	أم الجمال الشامل	4,524	2,156	1,128	113	620	791	25	35	مركز روضة الأميرة بسمة الخيرية وجمعية البسر
	روضه الأميرة بسمة	روضه الأميرة بسمة الأولى	10,376	5,018	2,624	262	1,422	1,040	17	30	مركز روضة الأميرة بسمة الخيرية وجمعية البسر
	الكوم الأحمر	الكوم الأحمر الأولي	3,711	1,750	915	92	508	606	30	40	جمعية حي العيس الخيرية للتنمية الاجتماعية
	العقاب	العقاب الفرعي	1,624	777	406	41	222	243	10	15	جمعية حي العيس الخيرية للتنمية الاجتماعية
	عمرة و عميرة	عمرة و عميرة الأولى	4,439	2,078	1,087	109	608	637	14	20	جمعية زكية الخيرية
	السعيدية		2,645	1,269	664	66	362	429	5	10	رعاية الطفل الخيرية
	رسم حصان		392	164	86	9	54	10	35	50	
	الزهور		129	57	30	3	18	4	10	15	
	الرحمات		255	113	59	6	35	6	24	30	
		المجموع		28,095	13,382	6,999	700	3,849	3,766		
البادية الشمالية	دير الكهف	دير الكهف الشامل	2,101	1,037	542	54	288	58	40	55	
	الرفاعيات	الرفاعيات الشامل	1,580	756	395	40	216	53	35	45	
	روضه الأمير علي	روضه الأمير علي الفرعي	1,393	680	356	36	191	80	25	35	جمعية عقاب الخير
	الجبية	الجبية الفرعي	1,457	707	370	37	200	26	75	80	
	دير الفن	دير الفن الفرعي	232	109	57	6	32	10	60	70	
	متنأة راجل	متنأة راجل الفرعي	207	119	62	6	28	1	70	75	
	قلم		1,144	543	284	28	157	57	30	35	
	جدعا		54	27	14	1	7		65	70	
	تل رماح	تل الرماح الفرعي	616	335	175	18	84		30	40	
	أرنبية نعيمات		113	55	29	3	15		35	45	
	مدور الفن	مدور الفن الفرعي	353	175	92	9	48		60	70	
	الثلج		192	89	47	5	26		30	35	
	خشاخ الفن		310	166	87	9	42		35	40	الرحمات/احتياجات الخاصة
	المنصورة		122	60	31	3	17		60	70	
مريجب		77	34	18	2	11		40	45		
أم حسين		389	168	88	9	53		35	40		
المنيصه		579	285	149	15	79		35	40		
	المجموع		10,919	5,345	2,795	280	1,496	313			

القضاء	التجمع	المراكز الصحية	المجموع السكاني الكلي	عدد الاثاث	عدد السيدات المقدر (عدد الاجاب * 0.523) في سن الاجاب (1.0)	عدد السيدات الحوامل المقدر (عدد السيدات المقدر في سن الاجاب * 1.0)	عدد الاطفال الاقل من 5 سنوات المقدر (المجموع السكاني * 0.137)	عدد السوريين	البعد التقديري للتجمع عن المستشفى (كم)	الوقت المتوقع للوصول الى التجمع من المستشفى بالدقائق	الجمعيات
صاحبة	الصاحبة	مركز صحي البادية الشمالية الشامل	3,959	1,921	1,005	100	542	447	5	10	جمعية تطوير البادية التعاونية
	الصفواوي	الصفواوي الاولى	2,315	1,113	582	58	317	134	85	60	
	البشرية	البشرية الشامل	2,120	1,048	548	55	290	12	50	40	
	الهاشمية الشرقية		205	103	54	5	28	55	65	50	
	منشية خليفة		227	121	63	6	31		75	50	
	المنارة	المنارة الفرعي	2,704	1,279	669	67	370	346	35	20	جمعية عز الوطن الخيرية
	الحمدية		1,694	795	416	42	232	27	10	15	جمعية سيدات المشرقين الخيرية
	الاشرفية	الاشرفية الشامل	2,118	1,062	555	56	290	306	10	15	
	بني هاشم	بني هاشم الفرعي	2,057	1,011	529	53	282		40	45	جمعية اليد البيضاء الخيرية
	رحبة ركاد		1,512	718	376	38	207	243	14	20	
	روضة الأمير حمزة	روضة الأمير حمزة الفرعي	2,207	1,110	581	58	302	64	15	20	
	نايفة		1,970	934	488	49	270	715	23	30	
	زملة الأمير غازي	زملة الأمير غازي الفرعي	3,271	1,390	727	73	448	1,428	7	10	
	السعادة		1,667	819	428	43	228	79	7	10	تضامن البادية الشمالية
	البيستنة		1,752	661	346	35	240	64	10	13	
	عالية الشويعر		111	59	31	3	15	2	65	75	
	قاعدة الأمير حسن الجوية		77	34	18	2	11	12			موقع عسكري
المجموع			29,966	14,178	7,415	742	4,105	3,934			
صباح	صباح	صباح الشامل وصباحية الفرعي	9,338	4,323	2,261	226	1,279	2,555	10	15	مركز الأميرة بسمة الخيرية
	دفيانة	الدفيانة الأولى	2,688	1,336	699	70	368	1,148	13	20	جمعية الهدف السامي الخيرية
	سبع اصير	سبع اصير الفرعي	1,921	879	460	46	263	168	6	8	جمعية سبع اصير
	كوم الرف	كوم الرف الأولى	1,267	578	302	30	174	144	8	10	
	منشية القيلان		656	335	175	18	90	44	11	15	جمعية منشية القيلان
	القيصيلة		931	431	225	23	128	78	9	13	
	الحرارة		175	84	44	4	24	3	10	15	
	المجموع			16,976	7,966	4,166	417	2,326	4,140		
—	أم القطين	أم القطين الشامل	6,235	2,943	1,539	154	21	644	30	35	جمعية أم القطين


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القضاء	التجمع	المراكز الصحية	المجموع السكاني الكلي	عدد الاثاث	عدد السيدات المقدر (عدد الاجاب * 0.523) في عمر الاجاب (1.0)	عدد السيدات الحوامل المقدر (عدد السيدات المقدر في سن الاجاب * 1.0)	عدد الاطفال الاقل من 5 سنوات المقدر (المجموع السكاني * 0.137)	عدد السوريين	البعد التقديري للتجمع عن المستشفى (كم)	الوقت المتوقع للوصول الى التجمع من المستشفى بالدقائق	الجمعيات
صباح	خشاخ سيلتين	خشاخ سيلتين الأولى	1,935	930	486	49	7	141	20	25	للاحتياجات الخاصة
	المكيفة	المكيفة الأولى	3,588	1,727	903	90	12	720	37	45	عيادة البادية الخيرية التعاونية
	المعزولة		231	116	61	6	1	4	37	45	
	منشية القنو		581	281	147	15	2		36	45	
	غدير الناقة		41	14	7	1	0	50	24	30	
	الحسينية		185	83	43	4	1	47	26	30	
	عودة		479	241	126	13	2		29	32	
	المجموع			13,275	6,335	3,313	331	45	1,606		



Project for Improvement of Services at Village Health Centers (VHCs) in Rural Host Communities of Syrian Refugees

The Hashemite Kingdom of Jordan



Japan International Cooperation Agency

Project Overview

The Project aims at contributing to improvement of services provided at village health centers (VHCs) through strengthening VHC capacities and promoting healthy life style/RH practices for both Jordanians and Syrian refugees.

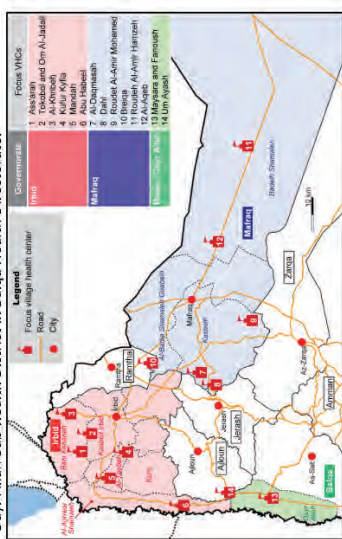
-The duration of the project: April 2016 to March 2018

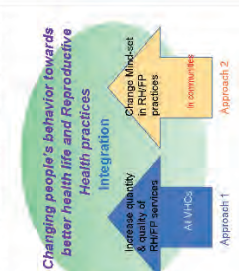
-Implementation organization: Woman and Child Health Directorate, the Ministry of Health

■ **Project purpose** is "Service delivery function of the focus VHCs is improved." To achieve its purpose, three outputs and activities in collaboration with the Woman and Child Health Directorate, were set as follows:

- **Output 1: An enabling environment for VHCs in the project sites is secured.**
 - Updating VHC operation manual
 - Providing a mobile clinic and supporting its operation
 - Providing basic medical furniture and equipment to focus VHCs
- **Output 2: Capacity of health staff at VHCs in the project sites is strengthened.**
 - Providing training sessions
 - Supervisory visits to VHCs
- **Output 3: Health promotion activities are activated at the focus VHCs.**
 - Establishment of Community Health Committees (CHCs), which will take a leadership role in conducting routine health promotion activities

■ **Project Site:** 14 focus village health centers in Mafrqa Health Directorate, Irbid Health Directorate and Dayr Allan Sub-health District in Balqa Health Directorate.





Achievements of the Project

Output 1: Enabling environment

- The Village Health Center Operation Manual has been updated based on the JICA previous project in the south region.
- Family planning flipchart has been developed and distributed to all MCH centers and VHCs.
- Basic medical equipment has been provided to focus VHCs.
- A mobile clinic has started its trial operation.

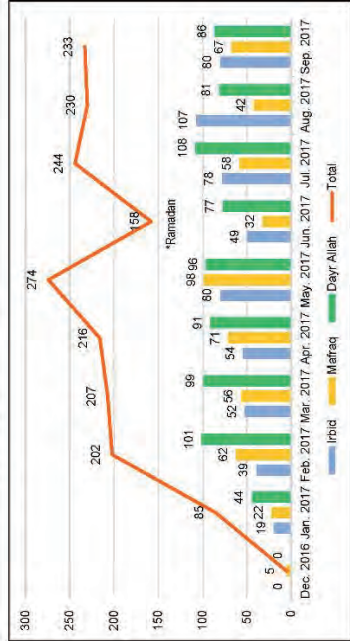
Output 2: Capacity development

- Health workers of focus VHCs received in-service training on FP, ANC, PNC, and child care services.
- The VHC Health workers received on-the-job training at upper level health facilities.
- Supervisory visits to focus VHC have been routinely conducted.
- Experienced midwives expanded coverage of RH services at the VHCs.

Output 3: Health promotion in communities

- A workshop on Health Promotion Activities was held in three project-supported governorates.
- Community Health Committees (CHCs) of 14 focus villages held a ceremony to launch health promotion activities.
- During April to September 2017, 104 activities were conducted and 2,337 people attended in 14 villages.

Overall Achievement: Increased number of clients received antenatal care, postnatal care, child care and family planning services (14 VHCs)



Month	IPHD	Mafrqa	Dayr Allah	Total
Dec 2016	0	0	0	0
Jan 2017	5	5	0	10
Feb 2017	19	22	44	85
Mar 2017	62	39	54	155
Apr 2017	85	101	89	202
May 2017	71	91	80	216
Jun 2017	80	98	86	224
Jul 2017	77	76	58	211
Aug 2017	81	80	86	247
Sep 2017	42	67	67	176



المنظمة الأردنية الوطنية

مشروع تحسين الخدمات في المراكز الصحية القرية في المناطق الريفية المستضيفة للاجئين السوريين

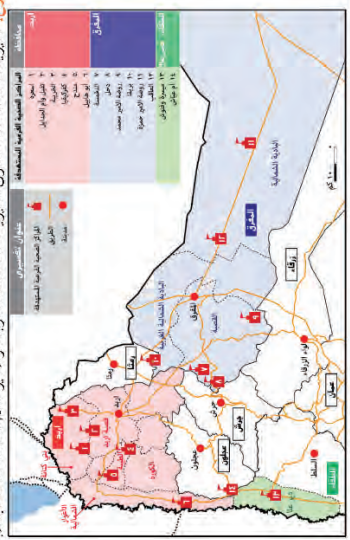


الوكالة اليابانية للتعاون الدولي

موجز عن المشروع

تم إطلاق المشروع في شهر نيسان من عام ٢٠١٦، كعمل مشترك ما بين وزارة الصحة الأردنية والوكالة اليابانية للتعاون الدولي (جিকা). يهدف هذا المشروع إلى تحسين نوعية الخدمات المقدمة في المراكز الصحية القرية في المناطق المستضيفة من قبل المشروع من خلال تحسين كفاءة المراكز الصحية القرية والتشجيع على اتباع نمط حياة صحية وسازماتك صحة إنجابية أفضل للأهالي واللاجئين السوريين.

- مدة المشروع: من نيسان ٢٠١٦ وحتى آذار ٢٠١٨.
- الجهة الممولة للمشروع: مديرية صحة المرأة والطفل/وزارة الصحة.
- **هدف المشروع:** تحسين الخدمات المقدمة في المراكز الصحية القرية في المناطق المستضيفة. وحتى يتحقق الهدف، تم تحديد ثلاث مخارجات ونشاطات وهي كالتالي:
 - **المخرج الأول:** تأمين بيئة مواتية في المراكز الصحية القرية المستضيفة من قبل المشروع.
 - تحديث النماذج التشغيلية للمراكز الصحية القرية:
 - التزويد بجودة صحية متنقلة وشغليها.
 - التزويد بالأثاث والمعدات الطبية الأساسية.
 - **المخرج الثاني:** رفع كفاءة مقدمي الخدمات في المراكز الصحية القرية في مواقع المشروع.
 - عقد الزيارات التدريبية للمراكز الصحية القرية.
 - زيارات إشرافية للمراكز الصحية القرية.
 - **المخرج الثالث:** تفعيل أنشطة تعزيز الصحة في ١٤ مركز صحي مستهدف من قبل المشروع.
 - أنشطة تعزيز الصحة (مثل تشكيل أجان صحة المجتمع) مديرية صحة محافظة المشرق، مديرية صحة محافظة أربيد، لواء دير علال محافظة صحة البقاع.



مواقع المشروع: مديرية صحة محافظة المشرق، مديرية صحة محافظة أربيد، لواء دير علال محافظة صحة البقاع.

إنجازات المشروع

المخرج الأول: تأمين بيئة مواتية في المراكز الصحية القرية

- تم تحديث وإصدار النماذج التشغيلية لخدمات الصحة الإنجابية وتنظيم الأسرة للمراكز الصحية القرية بالمستشفيات العمومية والابتدائية.
- تم تحديث وإصدار النماذج التشغيلية لخدمات الصحة النفسية للجنة الأسرة تجمع مراكز الأمانة والطفولة والمراكز الصحية القرية التي تقدم خدمات الأمانة والطفولة وتنظيم الأسرة.
- تم تقديم المعدات الطبية الأساسية من قبل المشروع ووزارة الصحة.
- تم تقديم المعدات الصحية المتنقلة وتقديم الدعم خلال فترة عمل المشروع.



المخرج الثاني: تعزيز قدرات مقدمي الخدمات الصحية

- تم عقد سلسلة من التدريبات بمواضيع تنظيم الأسرة، ومبادرة من مديرية صحة المرأة والطفل لانتاجات خدمات الصحة الإنجابية في المراكز الصحية القرية المستضيفة تم بعد تدريبات على مواضيع الصحة الإنجابية وتوفير فترات لتغطية المراكز الصحية القرية، كما تم تنفيذ تدريباً في موقع العمل للتأهلات والممرضات العاملات في المراكز الصحية القرية المستضيفة من قبل المشروع.
- تم تنفيذ زيارات إشرافية لـ ١٤ مركز صحي فرعي مستهدف.

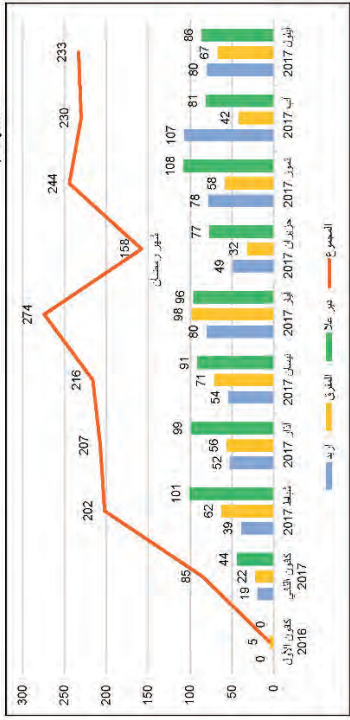


المخرج الثالث: تفعيل أنشطة تعزيز الصحة في المراكز الصحية القرية

- تم عقد ورشات تدريبية على مواضيع تعزيز الصحة في المحافظات الثلاث المستضيفة.
- تشكل لجان صحة المجتمع في ١٤ قرية مستضيفة وعقد حفل لاطلاق أنشطة تعزيز الصحة في ١٤ قرية مستضيفة.
- تم عقد ١٠٤ نشاط تعزيز صحي، وبلغ عدد الحضور الكلي ٢٣٢٧ شخص في ١٤ قرية مستضيفة، خلال الفترة ما بين نيسان إلى أيلول ٢٠١٧.



الإنجازات بشكل عام: زيادة عدد متلقي خدمات رعاية الحمل، رعاية الطفل وتنظيم الأسرة في ١٤ مركز صحي فرعي مستهدف.





VHC Newsletter

Issue No. 1 March 2017

For better healthy life and RH practices

Project for Improvement of Services at Village Health Centers (VHCs) in Rural Host Communities of Syrian Refugees

Welcome note from our Director

As a "welcome" to this Newsletter, Dr. Mohammed Tarawneh, the Project Director and Director of Primary Health Administrative Directorate, expressed his expectation towards this project.

Over the last several years, the massive influx of Syrian refugees into Jordan has stressed the country's health service provision capacity. According to Census 2015, 1.27 million Syrian are living in the Kingdom and 44% of them live in Irbid and Mafraq. According to information collected by Japan International Cooperation Agency (JICA) during a field visit in August 2014, obstetric bed occupancy rates of some hospitals in the northern region exceeded 100%, and more than half of them were Syrian refugees. Accordingly, to maintain quality and quantity of health services for Jordanians living in host communities, we need to enhance our health facilities to increase in both quantity and quality of service provision.

Dr. Mohammed Tarawneh

About VHC Project

The Project has been launched in April 2016, jointly operated by: Ministry of Health (MOH) and JICA. The Project aims at contributing to improve the quality of services at village health centers (VHCs) in rural host communities of Syrian refugees through strengthening VHC capacities and promoting healthy life style/RH practices for both Jordanians and Syrian refugees.

The project purpose is "Service delivery function of the focus VHCs is improved." To achieve its purpose, three outputs and activities were set as follows:

Output 1: An enabling environment for VHCs in the project sites is secured.

- Updating VHC operation manual
- Providing mobile clinic
- Providing basic medical furniture and equipment

Output 2: Capacity of health staff at VHCs in the project sites is strengthened.

- Providing training sessions
- Supervisory visits to VHCs

Output 3: Health promotion activities are activated at 14 focus VHCs.


- Health promotion activities (e.g., Activating the established Community Health committees)

Project Period: April 2016 to April 2018
 Implementation Agency: Directorate of Women and Child Health Department, Ministry of Health
 Project Site: Health Directorate of Irbid, Mafraq and Dayr Allah district in Balqa Directorate

VHC Snapshots of Achievements in 2016


Opening Ceremony

An Opening ceremony of the project was held in Amman on August 3, 2016 with the 46 participation of key stakeholders. The contents of the ceremony were the introduction of the project outline, and discussion of the planned activities with respective stakeholders. The participants were the MOH central and governorate staff (25), the Higher Population Council (5), the development partners (10) and JICA Jordan office representatives (3), the project team members. The participants valuable comments were the project about confirmation of VHC role and responsibilities, improvement of indicators to monitor project progress and project sustainability and so on.




Training for Health Staff

The project provided three kinds of training sessions, aiming at 1) Family planning (FP) and counseling, 2) FP logistic, 3) basic Reproductive health services (Antenatal care, Postnatal care and Child care) at VHCs. After completion of these training, health staff at 14 focus VHCs were able to provide FP services (provision of pills and male condom and FP counseling) and basic RH services.

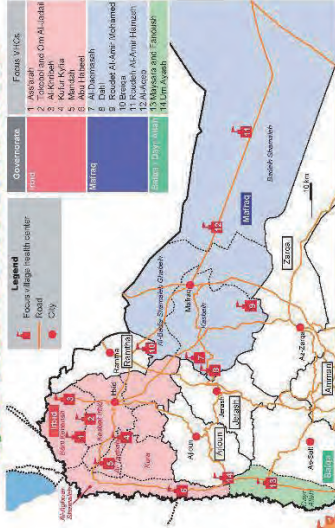


at Balqa



at Mafraq

Project Sites in three Governorates



Legend

- Focus VHCs
- Focus of high health center
- Road
- City

Government

1. Al-Jarrah
2. Al-Kirsh
3. Kalar Kylla
4. Abu Halab
5. Dayr Ghassab
6. Rasdat Al-Kar-Rohamed
7. Al-Rasdat
8. Al-Rasdat
9. Al-Rasdat
10. Al-Rasdat
11. Al-Rasdat
12. Al-Rasdat
13. Al-Rasdat
14. Al-Rasdat

Activities Done in 2016

Work Plan and Monitoring Sheet Ver. 1

Various meetings (Disseminating the established committee, updating VHC)

Jul-Aug: VHC survey

Aug: Opening ceremony

Aug: 1st JCC meeting

Sept: Technical committee meetings (Preparing the training plan)

Sept-Nov: Household survey

Oct: Training on FP and counseling and Training on FP logistic

Nov: Training on Reproductive Health services at VHCs

Dec: 2nd JCC meeting

Planned Activities in 2017

Complete mobile clinic production

Health promotion meeting in communities, medical equipment procurement

Starts health promotion activities in villages

Meetings on the follow-up of VHC RH/FP service provision


Advisory mission by the JICA headquarters and JCC

Refresh workshops for nursing staff

Study tour for the best practice in health promotion activities

Preparation for the endline survey

Project Manager



Director of Women and Child Health Directorate, Dr. Malak AL-Quri

If you have any comments, questions, suggestions, please contact us at:
 VHC Project Office
 7th floor, Ministry of Health
 Email: vhcproj@gmail.com

Project Website: <https://www.jica.go.jp/project/english/jordan/vhc/index.html>



لقطات من الاعجازات خلال عام ٢٠١٦

حفل الافتتاح

تم عقد حفل افتتاح لمشروع في الثالث من شهر اب لعام ٢٠١٦ في عمان ، وبمشاركة ٤٦ مشارك من الأخصائى والصينيين. وتضمن الاحتفال عرض الخطوات العمومية للمشروع وصفاحة الخدمة التشغيلية مع الأخصائى المشاركين في الاحتفال هم من المختبرات المركزية لوزارة الصحة (٣٣) بمشاركة من مديرات الصحة ، (٢٧) من الأخصائى الاجتماعى للسكان و (١٠) من شركة التسمية ، (٢) من مكتب الوكالة اليابانية للتعاون الدولي ، الأردن وفريق المشروع ، وكانت أهم ملاحظات المحضر هي تصديق مهام ومسؤوليات المراكز الصحية الفرعية ، تعديل المؤشرات لتقييم تقدم واستمرارية المشروع وما إلى ذلك من ملاحظات أخرى.



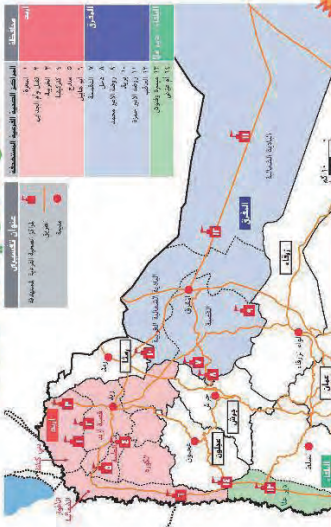
تدريب الكوادر التمريضية


عقد المشروع خلال عام ٢٠١٦ من المحاضرات التدريبية ، التدريب الأول على مواضيع تنظيم الأسرة والمشورة ، التدريب الثاني على نظام التبريد الأزلي نوسال الأزلة وثالثا على خدمات الصحة الأخرية (رعاية الطفل والعمل والناس وعاية الطفل في المراكز الصحية الفرعية ، وبعد الانتهاء من هذه التدريبات ستكون الكوادر التمريضية العاملة في المراكز الصحية الفرعية لمساعدة من قبل المشروع قادرين على تقديم خدمات تنظيم الأسرة التبريد الأزلة بتدريب منح العمل بتوجيه والرقابة ومشورة (المرأة) والخدمات الأساسية للصحة الأخرية.



في المراكز الصحية الفرعية

مواقع المشروع في الثالث محافظات



مديرة مشروع

 مدير مديرية صحة إربد والطبيل - عمان العوي
 الافتتاح با على
 مكتب المشروع
 النطاق الجغرافي - وزارة الصحة
 البريد الإلكتروني: vheproj@gmail.com

الموقع الإلكتروني للمشروع
<https://www.jica.go.jp/iproject/eng/ibm/>
<https://www.jica.go.jp/iproject/index.html>
 مركز خدمة العملاء
 هاتف: +962 79 394 394
 بريد إلكتروني: vheproj@gmail.com

الاستراتيجية
 خطة العمل ووظيفة فريق المشروع
 تنفيذ خطة العمل وتنفيذ الأنشطة المتكاملة من
 رؤية العام ومفاتيح فهم خطة العمل وتقييم
 مبادئ عمل الخدمات الصحية للمراكز
 الصحية الفرعية
 مع تزايد المراكز الصحية الفرعية
 في الأردن
 الهدف من المشروع
 الحد من انتشار الأمراض المعدية
 وتحسين الخدمات الصحية للمراكز الصحية الفرعية
 في الأردن
 تحسين الخدمات الصحية للمراكز الصحية الفرعية
 في الأردن
 تحسين الخدمات الصحية للمراكز الصحية الفرعية
 في الأردن



نشرة المراكز الصحية الفرعية

العدد الأول، آذار ٢٠١٧

مشاريع تحسين الخدمات في المناطق الريفية المستهدفة للاجئين السوريين

كلمة المدير التوجيهية

تفتتح هذه النشرة بكتابة توجيهية للدكتور محمد الطراونة مدير مديرية الرعاية الصحية الأولية لحث فيها عن توفيقنا تجاه هذا المشروع.

على مدى السنوات القليلة الماضية، أدى تدفق أعداد كبيرة من اللاجئين السوريين إلى الأردن إلى زيادة العبء على قدرة الدولة في توفير الخدمات الصحية. ووفقا لإحصائيات التعاد لعام ٢٠١٥، هناك ١.٣٧ مليون سوري يقطن في المملكة الأردنية الهاشمية، ٤٤٪ منهم يقطنون في محافظتي إربد والمفرق، ووفقا للمعلومات التي جمعها الوكالة اليابانية للتعاون الدولي من خلال زيارات ميدانية في آب ٢٠١٤، فإن معدل إشغال أسرة التوليد اليومي المستشفيات في إقليم الشمال من الأردن تجاوز نسبة ١٠٠٪ وكان أكثر من نصفهم من اللاجئين السوريين.

وتبدأ لذلك، من أجل المحافظة على نوعية وكمية الخدمات الصحية المقدمة للاجئين في المجتمعات المستهدفة للاجئين السوريين، قلنا بضرورة إعطاء أولوية تحسين المرافق الصحية لتحسين كمية ونوعية الخدمات المقدمة.

لصقلهم من اللاجئين السوريين.

وإطاره التحديرات الراجعة لدينا، فإن الوزارة مستعدة لتنفيذ هذا المشروع (مشروع تحسين الخدمات في المناطق الريفية المستهدفة للاجئين السوريين) بدعم من الوكالة اليابانية للتعاون الدولي بهدف تحسين الخدمات الصحية ورفع جودة الخدمات المقدمة من قبل المشروع.



الدكتور محمد الطراونة

نبذة عن مشروع "المراكز الصحية الفرعية"

تم إطلاق المشروع في شهر نيسان من عام 2016 كعمل مشترك ما بين وزارة الصحة الأردنية والوكالة اليابانية للتعاون الدولي (جايتكا). يهدف هذا المشروع إلى تحسين نوعية الخدمات المقدمة في المراكز الصحية الفرعية في المناطق المستهدفة من قبل المشروع من خلال تحسين قدرة المراكز الصحية الفرعية وتنشيطها هدف المشروع هو: تحسين الخدمات المقدمة في المراكز الصحية الفرعية في المناطق المستهدفة من قبل المشروع.

المخرج الأول: تأمين بيئة مواتية في المراكز الصحية الفرعية المستهدفة من قبل المشروع.

- تطوير البنية التحتية للمراكز الصحية الفرعية
- التبريد وإعادة منظمة
- التزويد باللاوات والخدمات الطبية الأساسية

المخرج الثاني: رفع كفاءة مقدمي الخدمات في المراكز الصحية الفرعية في مواقع المشروع.

- عقد دورات تدريبية
- زيارات تشاركية لمراكز الصحة الفرعية

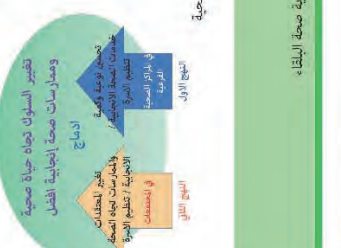
المخرج الثالث: تفعيل أنشطة تعزيز الصحة في 14 مركز صحي فرعي مستهدف من قبل المشروع.

- أنشطة تعزيز الصحة (من خلال تفعيل أجان صحة المجتمع للمشكلة بالمراكز الصحية الفرعية المستهدفة)

مدة المشروع: نيسان ٢٠١٦ – ولغاية نيسان ٢٠١٨

الجهة المنظمة: مديرية صحة إربد والطبيل/وزارة الصحة

موقع المشروع: مديرية صحة إربد، مديرية صحة المفرق، وإربد، دير علا التابعة لمديرية مديرية صحة إربد والطبيل.





VHC Newsletter

Issue No. 2 September 2017



For better healthy life and RH practices

Project for Improvement of Services at Village Health Centers (VHCs) in Rural Host Communities of Syrian Refugees

The project is in its second year!

Our project was launched in April 2016. The project is supporting target village health centers (VHCs) in rural areas of three governorates: Irbid, Mafrqa and Dayr Alah. The project aims to strengthen the service provision capacity of VHCs in areas of reproductive (RH), antenatal care (ANC), postnatal care (PNC), child care and primary health care (PHC) services.

Through the first year project activities, the focus VHCs became able to provide better quality RH and family planning services. As of April 2017, all 14 focus VHCs started to provide family planning (FP) services (pills and condoms). In addition, 64% of VHCs out of 14 VHCs provide ANC, PNC and child care services, that had never before been provided at VHCs in Jordan. Furthermore, nine VHCs became a midwife available either full time or part time.

Moreover, the Ministry of Health (MOH) and the project provided basic RH and PHC medical equipment and furniture for all 14 focus VHCs to improve the service provision environment. We will continue our efforts to ensure that more VHCs will be able to provide a greater variety and better quality of services and sustain these services after the



Dr. Malak Al-Ouri
Director of Women and Child Health Directorates

end of the project period. In the second year, we fully introduced community based health promotion (HP) activities in all 14 villages. The HP activities will contribute to promote community health in cooperation with local leaders and community based organizations.

Lastly, I would like to thank directors of health directorates of the three focused governorates and their assistants, heads of Maternal and Child health (MCH) departments and MCH supervisors in each health directorates and districts, and the key project counterparts from woman and child health directorate (WCHD), for their dedication to work together with Japanese experts and project staff work to achieve our projected goals and further enhance our RH and Primary health care system in Jordan.

Key counterparts from Woman and Child Health Directorate



Head of Supervision and monitoring
Fadia Al-Jaber



RCRH Representative
Amal Abu-Sulayman

I am very proud of the ongoing work with JICA since 2006 "with the project integrating health and empowerment of women" in the south region through our esteemed ministry, the Ministry of Health, which always strives to provide the best health services to Jordanian citizens and non-Jordanians living in the Hashemite Kingdom of Jordan.

My mission as a counterpart to the project for "improvement of services of village health centers in rural host communities of Syrian refugees" is to enhance the capacity of health care providers working at VHCs and to continue to expand health services, specifically reproductive health services and family planning in all remote areas, to allow everyone to receive quality services.

MOH continuously works to improve the quality and coverage of RH/FP services which are provided in health centers.

Therefore, the Ministry of health has always sought to make cooperation agreements with partners, including JICA, to develop reproductive health and family planning services in health centers in rural areas where these services were not available. This cooperation makes it easier for citizens, especially women and children, to obtain reproductive health and family planning services from village health centers located in the same areas of their homes.

I hope that in the next stages of cooperation with JICA the remaining VHCs in remote communities will be included in order to contribute the achievement of universal health coverage throughout the Kingdom.

Great Achievement in the begging of the Second year — Figures show clearly our achievement!

After completion of our training series in the first year in the three focus governorates and provided an enabling environment for the provision of services in all 14 focus VHCs, and by the efforts of MCH supervisors and with support by Woman and Child Health Directorates (WCHD), village health centers (VHCs) began providing family planning (FP) services from January 2017. Through the supervisors visits by the MCH supervisors of the central level and the project team and MOH monthly reports, it was observed that all VHCs were providing FP services by the end of April 2017. Fig 1 shows a great increase in the number of FP clients until May. In addition nine out of the 14 focus VHCs started to provide antenatal care (ANC), postnatal care (PNC) and child care with additionally availability of midwives. Figure 2 shows a dramatic increase in the numbers of clients seeking reproductive health (RH) services which was almost zero in the last year.

Health Promotion Workshops in Three Governorates

The project conducted two-day health promotion workshops with Woman and Child Health Directorate. The community health committee (CHC) members were invited and they analyzed current health issues in their communities and developed action plans to address those issues.

Increased FP clients at the 14 focus VHCs



Fig. 1 - Increased FP clients at the 14 focus VHCs

Number of RH (ANC, PNC, Child care and FP) services provided at the 14 focus VHCs



Fig. 2 - Number of RH (ANC, PNC, Child care and FP) services provided at the 14 focus VHCs

Irbid

5-6 April



The community health committee (CHC) members consisted of the VHC staff, representatives of local associations, school teachers, and so on. Half CHCs out of six have experienced in health promotion activities. Various health issues were addressed, such as lack of awareness of FP and newborn care, early marriage, chronic diseases, and so on (35 participants).

Mafrqa

12-13 April



The two CHCs consisted of various members from school principals, teachers, heads of associations and a health promoter in Dayr Allah district. Significant numbers of local leaders are female. Major health problems identified were lack of awareness of birth spacing, adolescent's unhealthy behavior, personal hygiene and so on (18 participants).

Dayr Allah

3-4 April



The two CHCs consisted of various members from school principals, teachers, heads of associations and a health promoter in Dayr Allah district. Significant numbers of local leaders are female. Major health problems identified were lack of awareness of birth spacing, adolescent's unhealthy behavior, personal hygiene and so on (18 participants).

Health Promotion Opening Ceremony in 14 Villages

April 18 - April 26
May 10, 2017

The community health committee (CHC) members in collaboration with VHC staff planned and implemented the various ceremonies based on their resources and experiences.

 <p>Assarah May 2</p> <p>The VHC midwife and the CHC members collaborated well in the health promotion activities. Many female community members and school girls. The girls prepared nice plays about RH services and nutrition songs (75 participants).</p>	 <p>Telcheli and Om Al-Jessali May 4</p> <p>The CHC members helped children to perform a short skit about oral hygiene. The VHC nurse made her speech on new RH services and nutrition. The health promotion collaborated with the CHC well. (50 participants).</p>	 <p>Al-Khribeh May 10</p> <p>The CHC members prepared various kinds of slides-shows and children's plays about nutrition and the effects of secondhand smoke. The picture shows their handmade food sample used for the children's play. A great level of cooperation was observed from all stakeholders (86 participants).</p>	 <p>Kufur Kyria April 25</p> <p>The ceremony took place at the community "Al-Jawar". The CHC members have extensive experiences in conducting community health activities. The arabic made a speech announcing the new services that are provided at the VHC. A community leader appreciated Japan's assistance (67 participants).</p>	 <p>Mandah May 4</p> <p>The CHC members conducted a health promotion activity in the form of a screening program. The village people and the health promoter have extensive experience and great resources in the health promotion field (66 participants).</p>	 <p>Abu Habeel April 26</p> <p>A great level of collaboration was observed between CHC members and school teachers. Two children's plays were presented. The health promoter presented. It was a very attractive and fascinating ceremony (98 participants).</p>	 <p>Al-Daqmasah April 26</p> <p>The venue had a great view of the landscape of the whole village. A good level of participation was observed from the CHC members and health department. Al-Mafrq made a speech on the CHC's roles and the importance of health promotion activities (65 participants).</p>
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Dr. Malak, Director of WCHO, Ms. Shuto, a representative of JICA Jordan office, and Ms. Komatsawa, project officer advisor expressed their appreciation for the efforts of all health directorates, districts to conduct these epoch-making events.

Supervisors from the target Health Directorates

We are expecting to strengthen VHC capacity and increase quality of services.

From Irbid

Work together to enhance "healthy community"

Photo from right to left: Ms. Mariam Al-Omari, MCH supervisor, Dr. Lutfieh Shalabi, Former Head of MCH department, Ms. Hyam Obaidat, MCH supervisor, Ms. Khloud Horani, staff nurse at MCH department.

From Mafrq

Working together makes greater achievements

Photo from right to left: Dr. Amal Abdel Kareem, former Head of MCH department, Ms. Souad Shidefat, MCH supervisor, Ms. Sawwan Tamimi, Al-Badia district MCH supervisor, Ms. Majeda Takrori, Midwife/ member of MCH department.

From Dayr Allah, Balqa

Hand to hand to improve our services

Photo from right to left: Ms. Helwesh Al-Issa, MCH district supervisor, Ms. Nuba Hitamleh, MCH supervisor, Ms. Maram Rahablah, Head of MCH department, Ms. Bothina Zazaout, Dayr Allah district MCH supervisor.

Activities conducted from Jan. to Dec. 2017

- Mar. Technical committee meeting
- Mar. Supervisory visits for all 14 target VHCs
- Apr. Workshops for the health promotion activities in 3 health directorates
- Apr. - May: Opening ceremonies for health promotion in 14 villages
- May: Delivering Medical equipment and furniture to the 14 VHCs from MoH and the project.
- Jul. Meeting on Mobile clinic operation
- Jul. Meeting on the follow-up the performance of VHCs in three governorates
- Aug. Advisory mission by the JICA headquarters and the final JCC
- Sep. Refresher workshop for VHC health staff
- Sep. Printing ET flip-chart and distribute it to health centers
- Sep. Printing Village Health centers operation manual for reproductive health and family planning services, 2017 and distribute it to Village Health Centers.
- Sep.: Mobile clinic training

Planned Activities for Oct. to Dec. 2017

- Oct.: Supervisory visits for all 14 focus VHCs
- Nov.: Study tour for good practices in health promotion activities
- Dec.: Developing a good practice book
- Dec.: Preparation for the endline survey



If you have any comments, questions, suggestions, please contact us at:
VHC Project Office
7th floor, Ministry of Health
Email: vhcproject@gmail.com
Project Website:
<https://www.jica.go.jp/project/english/jordan/001/index.html>

انجازات عظيمة في بداية السنة الثانية للمشروع الصور اذناه توضح هذه الانجازات

شكل ١: زيادة عدد مراجعي خدمة تنظيم الأسرة في ١٤ مركز صحي فرعي مستهدف

مركز صحي	ديسمبر ٢٠١٦	يناير ٢٠١٧	فبراير ٢٠١٧	مارس ٢٠١٧	أبريل ٢٠١٧	مايو ٢٠١٧	يونيو ٢٠١٧	يوليو ٢٠١٧	أغسطس ٢٠١٧	سبتمبر ٢٠١٧	أكتوبر ٢٠١٧	نوفمبر ٢٠١٧	ديسمبر ٢٠١٧
المجموع	١١٦	١٠٠	٧٤	٧٠	٥١	٣٦	٣٦	٣٦	٣٦	٣٦	٣٦	٣٦	٣٦
ديرعلا	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠
المشرق	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠
ديرعلا	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠

شكل ٢: عدد المراجعي الذين يتلقون خدمات الصحة الإنجابية (رعاية الحامل، رعاية النسل، رعاية الطفل، وتنظيم الأسرة) في ١٤ مركز صحي فرعي مستهدف

مركز صحي	ديسمبر ٢٠١٦	يناير ٢٠١٧	فبراير ٢٠١٧	مارس ٢٠١٧	أبريل ٢٠١٧	مايو ٢٠١٧	يونيو ٢٠١٧	يوليو ٢٠١٧	أغسطس ٢٠١٧	سبتمبر ٢٠١٧	أكتوبر ٢٠١٧	نوفمبر ٢٠١٧	ديسمبر ٢٠١٧
المجموع	٢١٦	٢١٦	٢٠٧	٢٠٧	١٩١	١٩١	١٩١	١٩١	١٩١	١٩١	١٩١	١٩١	١٩١
ديرعلا	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠
المشرق	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠
ديرعلا	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠	١٠

ويعد انهاء سلسلة التدرجات في السنة الأولى في المحافظات المستهدفة الثلاث (١٤) مركز صحي فرعي وجهود مشرفات الأرومة والطبابة في مديرية صحة إمارة والطب وسنبريات الصحة في المحافظات المستهدفة بدأت المراكز الصحية الفرعية بتقديم خدمات تنظيم الأسرة رسمياً ابتداءً من شهر كانون الثاني ٢٠١٧، ومن خلال الزيارات الإقرائية من قبل مشرفات الأرومة والطبابة في وزارة الصحة وفرق المشروع، ووفق التقارير الشهرية لوسط أ. منجم والمراكز الصحية الفرعية المستهدفة. تقدم خدمات تنظيم الأسرة بحلول نهاية شهر

ورشات عمل تعزيز الصحة في المحافظات الثلاث

عقد المشروع ومديرية صحة المرأة والطفل ووزارة تعزيز صحة حاديا يونيو في كل من المحافظات المستهدفة وتم دعوة أعضاء لجان صحة المجتمع خلال هذه الورشة لقم أعضاء اللجان بتعليمات القيادة الصحية الرامية في مجتمعهم المحلية ووضع خطط عمل لاجل هذه القيادة.

٦-٥ نيسان

بخطور كلاً من الدكتوراه ملاك العجوري، مدير مديرية صحة إمارة والطفل، وممثلين من مكتب حاديا - الأردن، تم عقد ورشة تعزيز الصحة في محافظة المرق في محافظة الحرق، كما وكان هناك حضور بارز لكبار القادة المحليين الذين شاركوا في النقاش والحوار كأعضاء، في اجان صحة المجتمع، وقد القيا القيادة الصحية المتصلة، بالوعي بتدريج تنظيم الأسرة، فقر الدم والتغذية، من أبرز المشاكل التي تحدث عنها أهل القرية. (بلغ عدد الحضور ٢٢ مشاركاً)

١٣-١٢ نيسان

تشكلت لجان صحة المجتمع من مختلف الأقرار من ممرات مناصرين ومعلمين ورؤساء جمعيات وموزع الصحة في واه دير علا ومن أهم المشاكل الصحية الرئيسية التي تم تصديدها هي عدم الوعي بأهمية المبادئ بين الأوصال، وسلوك المراهقين غير الصحي، والنظافة الشخصية، والأعراض المؤتممة. (بلغ عدد الحضور ١٨ مشاركاً)

٢٠-١٩ نيسان

تم عقد ورشة تعزيز الصحة في محافظة المرق، كما وكان هناك حضور بارز لكبار القادة المحليين الذين شاركوا في النقاش والحوار كأعضاء، في اجان صحة المجتمع، وقد القيا القيادة الصحية المتصلة، بالوعي بتدريج تنظيم الأسرة، فقر الدم والتغذية، من أبرز المشاكل التي تحدث عنها أهل القرية. (بلغ عدد الحضور ٢٢ مشاركاً)

نشرة المراكز الصحية الفرعية العدد الثاني، أيلول ٢٠١٧

من اجل حياة وممارسات صحة انجابية صحية بدأنا السنة الثانية من المشروع!!!

مدير مديرية صحة إمارة والطفل، د. نائل العجوري

تم إطلاق المشروع في نيسان ٢٠١٦، وبدعم المشروع المراكز الصحية الفرعية المستهدفة في المناطق النائية في ثلاث محافظات: اربد، المرق و درعلا / البلقاء، المقدمة في المراكز الصحية الفرعية، ويهدف المشروع إلى تحسين نوعية الخدمات المقدمة في المراكز الصحية الفرعية. والعمل على تحسين نوعية هذه الخدمات واستدامتها بعد انتهاء فترة المشروع.

في بداية السنة الأولى من المشروع أصبحت المراكز الصحية الفرعية قادرة على تقديم نوعية أفضل من خدمات الصحة الإنجابية وتنظيم الأسرة، ومع حلول شهر نيسان ٢٠١٧ بدأت جميع المراكز الصحية الفرعية المستهدفة بتقديم خدمات تنظيم الأسرة (التحبيب والوقائي الذكري). بالإضافة إلى ذلك فإن ٩٤٪ من المراكز الصحية الفرعية المستهدفة أصبحت تقدم خدمات رعاية الحامل، وخدمات رعاية النسل، و رعاية الطفل، ومن استحداث خدمات المراكز الصحية الفرعية التي لم تكن تقدمها سابقاً، كما وتم تنفيذ ٩ مراكز صحية فرعية من أصل ١٤ مركز صحي فرعي مستهدف بقائلات وتوليدات، إما بديوم كامل أو جزئي.

وعلاوة على ذلك، قامت وزارة الصحة والمشروع بتوفير خدمات الطبية والأثاث اللازم لتقديم خدمات الصحة الإنجابية لجميع المراكز الصحية الفرعية المستهدفة بهدف تحسين بيئة تقديم الخدمات هناك واستقطاب بذل جهد.

رئيس قسم الإشراف والمناصرة، فلاديا الجبر

فجوة جدا، نامل المتواصل مع الوكالة اليابانية للتعاون الدولي (جايكا) منذ عام ٢٠١٦، مشروع إجماع صحة وتوكن المراق في إقليم الجنوب، من خلال صحة ومؤتممة وزارة الصحة الأردنية والتي تمسح دائما إلى تقديم أفضل الخدمات الصحية للمواطنين الأردنيين ومن يتقطن أرض المملكة الأردنية الهاشمية من غير الأردنيين، و رسالي كتطير مشروع تحسين الخدمات في المراكز الصحية الفرعية في المناطق الريفية المستهدفة للجناب السورين، هي العمل على تعزيز قدرة مقدمي الخدمات الصحية في المركز الصحي والأستمرار بالتوسع بالخدمات الصحية وتحسينها وخدمات الصحة الإنجابية وتنظيم الأسرة في جميع المناطق النائية لإزالة الفجوة لتلقي خدمات ذات جودة عالية.

النظراء الرئيسيين من مديرية صحة إمارة والطفل

تعمل وزارة الصحة واستمرار على تحسين خدمات الصحة الإنجابية وتنظيم الأسرة ووزارة الصحة لها حصول التفات المستهدفة في كافة أنحاء المملكة على خدمات صحة انجابية متكاملة.

لذلك سمح الوزارة دائما إلى عقد لقاءات التعاون مع الشركاء ومنها الوكالة اليابانية للتعاون الدولي من أجل استحداث خدمات الصحة الإنجابية وتنظيم الأسرة في المراكز الصحية في المناطق الريفية والتي لم تكن تتوافر فيها هذه الخدمات، وهذا التعاون يساهم على تحسين نوعية الخدمات الصحية والأطفال الحصول على خدمات الصحة الإنجابية وتنظيم الأسرة من المراكز الصحية الفرعية المستهدفة في نفس مناطق سكنهم.

وأخيرا في مراحل التعاون المبني مع الوكالة اليابانية للتعاون الدولي تمون باقي المراكز الصحية الفرعية في المناطق الريفية لتتكونها من تقديم خدمات صحة انجابية وتنظيم أسرة للمواطنين القاطنين في هذه المناطق.

مشرقة الأرومة والطبابة، أمال أبو شاونس

تعمل وزارة الصحة واستمرار على تحسين خدمات الصحة الإنجابية وتنظيم الأسرة ووزارة الصحة لها حصول التفات المستهدفة في كافة أنحاء المملكة على خدمات صحة انجابية متكاملة.

لذلك سمح الوزارة دائما إلى عقد لقاءات التعاون مع الشركاء ومنها الوكالة اليابانية للتعاون الدولي من أجل استحداث خدمات الصحة الإنجابية وتنظيم الأسرة في المراكز الصحية في المناطق الريفية والتي لم تكن تتوافر فيها هذه الخدمات، وهذا التعاون يساهم على تحسين نوعية الخدمات الصحية والأطفال الحصول على خدمات الصحة الإنجابية وتنظيم الأسرة من المراكز الصحية الفرعية المستهدفة في نفس مناطق سكنهم.

وأخيرا في مراحل التعاون المبني مع الوكالة اليابانية للتعاون الدولي تمون باقي المراكز الصحية الفرعية في المناطق الريفية لتتكونها من تقديم خدمات صحة انجابية وتنظيم أسرة للمواطنين القاطنين في هذه المناطق.

حفل انطلاق أنشطة تعزيز الصحة في ١٤ قرية ١٨ نيسان - ١٠ أيار ٢٠١٧

قام أعضاء لجنة صحة المجتمع بالتعاون مع موظفي المراكز الصحية القرية وتخطيط وتنفيذ احتفالات مختلفة تبعاً إلى احتياجاتهم ومواردهم المتاحة.

 <p>سورة ١٧ أيار</p> <p>أقيم الاحتفال في دهبان الريمان وتم عرض مسرحية تعنى بالصحة الإنجابية وأسفرد عن أهمية التغذية من قبل طالبات مدرسة أميرة القاسية تليها في</p> <p>بلغ عدد الحضور ٧٥ مشارك، ظهرهم من الزيات.</p>	 <p>تقبر واد إيشايل ٤ أيار</p> <p>أقيم الاحتفال في مضافة أو ويزان وتم عرض مسرحية عن صحة وطاقة الجسم، قدمها طاقم من القرية.</p> <p>بلغ عدد الحضور ٥٠ مشارك.</p>	 <p>الغربية ١٠ أيار</p> <p>أقيم الاحتفال في دهبان الغربية وتم تقديم عرض مسرحي عن التغذية والر التدخين، حضرها طاقم من القرية.</p> <p>بلغ عدد الحضور ٨٦ مشارك.</p>	 <p>كفر قسيبا ٢٥ نيسان</p> <p>أقيم الاحتفال في دهبان كفر قسيبا، وقدم عرضي رجال القرية كلمة توعوية فيها من جزيل شكر وامتنان للطاقم الصحي في تحسين صحة المجتمعات.</p> <p>بلغ عدد الحضور ١٧ مشارك.</p>	 <p>سلاج ١ أيار</p> <p>أقيم الاحتفال في جمعية منحة الغربية وبعد الانتهاء من فعاليات الحفل، قام أعضاء لجنة صحة المجتمع بتفصيل نشاطات تعزيز صحة، عمل على تقديم قصصيات شعرا الدم وأهض مكر الدم للحضور.</p> <p>بلغ عدد الحضور ٢٦ مشارك.</p>	 <p>ابو هليل ٢٥ نيسان</p> <p>أقيم الاحتفال في مدرسة أبو هليل الأساسية، تم تقديم مسرحيتين عن تنظيم الأسرة في تم عرض الشوكة عن أهمية التغذية.</p> <p>بلغ عدد الحضور ١٩ مشارك.</p>	 <p>الناكسة ٢٦ نيسان</p> <p>أقيم الاحتفال في صحة القاب من المركز الصحي القرية بحضور مدير صحة القرية وتم إلقاء عدة كلمات من قبل أعضاء لجنة صحة المجتمع، تليها عروض صحية وجازيا لرفع الوعي الصحي في المجتمعات.</p> <p>بلغ عدد الحضور ٣٣ مشارك.</p>	 <p>دعش ١١ أيار</p> <p>أقيم الاحتفال في قرية بجانب المركز الصحي القرية، وطبق مدير صحة القرية هذا الاحتفال واستمع إلى مطالب أهل القرية فيما يتعلق بتحصين بيئة الصحة.</p> <p>بلغ عدد الحضور ٥٥ مشارك.</p>	 <p>روضة الأمير حنونة ٢٧ نيسان</p> <p>أقيم الاحتفال في غرفة النظافة التابعة للمركز الصحي القرية، وعلا الاحتفال بعرض أحد أعضاء المجتمع، تصحين بيئة المركز ومدى صيانة.</p> <p>بلغ عدد الحضور ٤١ مشارك، وقد طلب الطاقم التدريبي على الحضور.</p>	 <p>برشقا ٩ أيار</p> <p>أقيم الاحتفال في قرية بالقرب من المركز الصحي القرية بحضور مدير صحية القرية، وقد استمع إلى مطالب أهل القرية الصحية.</p> <p>بلغ عدد الحضور ٥٢ مشارك.</p>	 <p>الطابق ٤ أيار</p> <p>أقيم الاحتفال في قرية بجانب المركز الصحي القرية، وقد أعدت إحدى مشربات صحة المرأة والنقل عن أهمية تعلم لقراءة وتفسيرها عن إكمال تعليمها.</p> <p>بلغ عدد الحضور ٥٦ مشارك، وقد كان معظم المشاركين من الكفور.</p>	 <p>السيرة وطون ٢٦ نيسان</p> <p>أقيم الاحتفال في مدرسة أبو الهول للبنات بحضور ممثلين عن مكتب جازكا الأردن، (PowerPoint).</p> <p>تم تقديم عرض تقديمي حول أنشطة المشروع.</p> <p>بلغ عدد الحضور ١٠٠ مشارك.</p>	 <p>أم عيش ١٨ نيسان</p> <p>أقيم الاحتفال في مدرسة أم عيش للبنات، وتم عرض الجازات وأنشطة المشروع بطريقة العرض التثقيفي (PowerPoint).</p> <p>بلغ عدد الحضور ١٠٦ مشارك، ظهرهم من الزيات.</p>
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لجنة الدكتوراه عزالدين الصوري، مديرة مديرية صحة قرية وأطفال، والسيدة سوني مملكة مكتب جازكا الأردن، والسيدة ماريكو ماريكو للتثقيف للمشروع، تقدر علينا جهودنا المبذورة من قبل جميع مدربات الصحة والجهود التي بذلها المركز القرية وإيمان صحة المجتمع للقيام بهذه الأنشطة والتحديات التي لا تنسى.

المشرفات من مديريات الصحة المستهدفة

في مشروع تعزيز صحة المرأة الصحية النفسية والجسدية - قرية ١٨ نيسان

من الربيع



معا للارتقاء مجتمع صحي

المرورة من البحث إلى التطبيق، منقحة الأهمية والنقل، السيدة مريم الصوري، رئيسة قسم صحة المرأة والنقل، سريتا الصوري، مديرة الأهمية والنقل، السيدة هيام عبيدات، والسيدة غرور الجوزاني، مديرة في قسم الأهمية والنقل.

من الخريف



لأنا كفتيرق، كل منا يحقق المزيد من الإنجازات

المرورة من البحث إلى التطبيق، منقحة الأهمية والنقل، السيدة مريم الصوري، رئيسة قسم صحة المرأة والنقل، سريتا الصوري، مديرة الأهمية والنقل، السيدة هيام عبيدات، والسيدة غرور الجوزاني، مديرة في قسم الأهمية والنقل.

من ديرعلا/ البلقاء



أيد بياد لتحسين الخدمات

المرورة من البحث إلى التطبيق، منقحة الأهمية والنقل، السيدة مريم الصوري، رئيسة قسم صحة المرأة والنقل، سريتا الصوري، مديرة الأهمية والنقل، السيدة هيام عبيدات، والسيدة غرور الجوزاني، مديرة في قسم الأهمية والنقل.

من ديرعلا/ البلقاء



من ديرعلا/ البلقاء

المرورة من البحث إلى التطبيق، منقحة الأهمية والنقل، السيدة مريم الصوري، رئيسة قسم صحة المرأة والنقل، سريتا الصوري، مديرة الأهمية والنقل، السيدة هيام عبيدات، والسيدة غرور الجوزاني، مديرة في قسم الأهمية والنقل.

<https://www.facebook.com/yepstrongahli/feeds/01/index.html>



VHC Newsletter

Issue No. 3 November 2017

For better healthy life and RH practices

Project for Improvement of Services at Village Health Centers (VHCs) in Rural Host Communities of Syrian Refugees

Mobile Health Clinic Hand-over Ceremony

The Ministry of Health (MOH) received a mobile health clinic from the Japan International Cooperation Agency (JICA). The mobile health clinic provides reproductive health, family planning and vaccination services as part of JICA Project for improving services at Village Health Centers in rural host communities of Syrian refugees. Under the patronage of the Minister of Health, the handover ceremony was carried out on November 9, 2017.



In his opening remarks, H.E Dr. Layl Al-Fayez, the Secretary General of the MOH, praised the outstanding progress achieved by the Jordanian health sector over the past few years, such as a decline in the maternal mortality rate, rise in life expectancy at birth and increase efforts to combat against communicable diseases. He also voiced appreciation for JICA's support to the MOH with a focus on maternal and child health and family planning services in rural areas, which contributed to improving the level of healthcare services in the Kingdom.

Mr. Masahiro Tada, Minister-Counselor of the Embassy of Japan in Jordan, expressed his appreciation to the MOH and JICA for their efforts in implementing this project. He hopes that this mobile clinic will be fully utilized by the MOH so as to contribute to enhancing the people's access to reproductive health, family planning, and primary health services in rural areas. In the end, he confirmed that Japan will continue to provide firm support to Jordan as a member of the international community.

Mr. Tsutomu Kobayashi, Chief Representative of JICA Jordan Office, congratulated the MOH and the project team on their achievement in enhancing the health services for both Jordanians and Syrian refugees through the continuous efforts made by the MOH's Woman and Child Health Directorate.



The Mobile Health Clinic started its operation in October 2017



Overview of the Mobile Health Clinic Services

This clinic is equipped with a medical examination room with basic medical equipment. The mobile health clinic team consists of a medical doctor, a midwife, a nurse and a driver. The project began its pilot operation in Mafraq governorate covering eight villages in the North Baida Sub-district aiming to provide services to both Jordanians and Syrian refugees. Services offered at the mobile health clinic include antenatal care, postnatal care, child care, family planning, vaccination services, general health examination, referral, and health education sessions and counseling.

The mobile health clinic team

A midwife is providing an antenatal check-up.

A health education session in collaboration with a local community-based organization.

A medical doctor is providing a newborn check-up.

The interior of the clinic

If you have any comments, questions, suggestions, please contact us at:

- Project Office: 7th floor, Ministry of Health
- Email: vhc@mo.gov.jo
- Project Website: <https://www.jica.go.jp/project/english/jordan001/index.html>



بدأت العيادة الصحية المتنقلة عملها في شهر تشرين الأول، ٢٠١٧.



نظرة عامة على خدمات العيادة الصحية المتنقلة

تم تجهيز هذه العيادة بخبرة فني مع المعدات الطبية الأساسية، ويتكون فريق العيادة المتنقلة من طبيب وقابلة وممرضة وسائق. وقد بدأ المشروع بالعمل في المرحلة التجريبية في مخيم قرى في منطقة البادية الشمالية - محافظة المشرق بهدف تقديم الخدمات إلى اللاجئين والأجانب السوريين على حد سواء. وتشمل الخدمات المقدمة في العيادة المتنقلة، رعاية الحامل، رعاية النفوس، رعاية الطفل، تنظيم الأسرة وخدمات التطعيم والفحص الطبي العام للجرحى والتحويلات والتلقيح الصحي والمطوارة.



فريق العيادة الصحية المتنقلة



القبالة تقدم خدمات رعاية الحامل

مختبر تشخيص صحي بالتعاون مع منظمة الصحة العالمية

الطبيب يقوم بالفحص الطبي

تطبيق حريق الولادة

العيادة من الداخل

تا كان السيد أي حدطاط ، أسئلة أو اقتراحات الرجاء التواصل معنا
 vkepro@gmail.com | البريد الإلكتروني | وزارة الصحة
 مكتب المشروع الطاقم السابع - وزارة الصحة
 الموقع الإلكتروني للمشروع: <https://www.jica.gov.jp/project/ghd/for/001/index.html>



نشرة المراكز الصحية الفرعية

العدد الثالث، تشرين الثاني ٢٠١٧
 من أجل حياة وممارسات صحة انجابية صحية

مشروع تحسين الخدمات في المراكز الصحية الفرعية في المناطق الريفية المتخلفة للأجانب السوريين
 حفل تسليم العيادة الصحية المتنقلة

استلمت وزارة الصحة الأردنية عيادة صحية متنقلة من وكالة التعاون الدولي (جايجا) خلال حفل أقيم تحت رعاية معالي وزير الصحة الأكرم بتاريخ ٩ تشرين الثاني ٢٠١٧. وتقدم العيادة خدمات الصحة الإنجابية وتنظيم الأسرة والمطاعم كجزء من مشروع "تحسين الخدمات في المراكز الصحية الفرعية في المناطق الريفية المتخلفة للأجانب السوريين".



أشاد حطوفه الدكتور لبل القانبر، أمين عام وزارة الصحة في كلمته الافتتاحية بالتقدم البارز الذي حققه قطاع الصحة الأردني خلال السنوات القليلة الماضية، كإخفاض معدل وفيات الأمهات والأطفال وارتفاع معدل العمر المتوقع عند الولادة والتخلص من العديد من الأمراض السارية. كما وثن الدعم الذي تقدمه وكالة التعاون الدولي ولا سيما بالتركيز على مجال الصحة وخدمات الأمومة والطفولة وتنظيم الأسرة في المناطق الريفية التي ساهمت في تحسين مستوى خدمات الرعاية الصحية في المنطقة.

وأعرب السيد مساهيو تارا، نائب السفير الياباني في الأردن، عن تقديره لوزارة الصحة. جداً السيد توستومو كويباي، الممثل الإقليمي بمكتب جايجا - الأردن، على إنجاز المشروع في تعزيز إمكانية الحصول على خدمات الصحة الإنجابية وتنظيم الأسرة واللاجئين السوريين من خلال الجهود المتواصل التي يبذلها قطاع المشروع ميدانية. وفي النهاية أكد أن اليابان ستواصل تقديم دعمها للتأهيل للأردن كعضو في المجتمع الدولي.





Figures shows the Project Achievement, 2016-2018

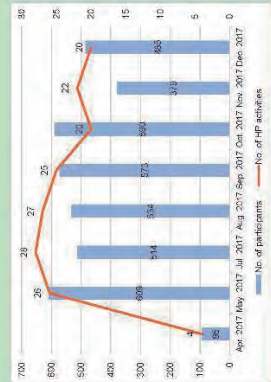


Fig. 2: Great attainment of events and participants of health promotion activities in 14 villages

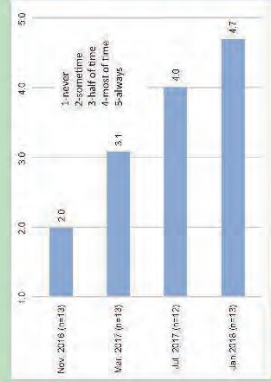


Fig. 1: Steadily improving self-performance-assessment results by the health staff of the 14 focus

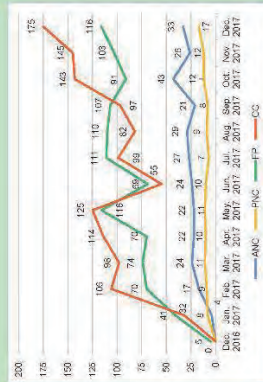


Fig. 3: Constantly increased in the cumulative number of the Mobile Health Clinic users

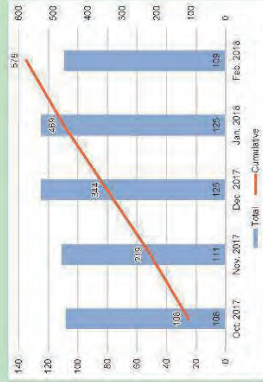


Fig. 4: Increased number of RH (ANC, PNC, Child care and FP) services provided at the 14 focus VHCs



If you have any comments, questions, suggestions, please contact us at:
 • VHC Project Office: 7th floor, Ministry of Health
 • Email: vhcproj@gmail.com
 • Project Website: <https://www.jica.go.jp/project/english/oridan/001/index.html>

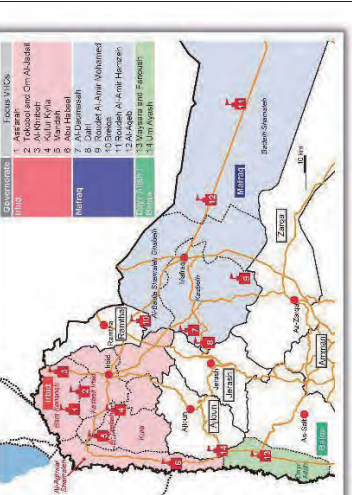


VHC Newsletter

Issue No. 4, March 2018

For better healthy life and RH practices

Project for Improvement of Services at Village Health Centers (VHCs) in Rural Host Communities of Syrian Refugees



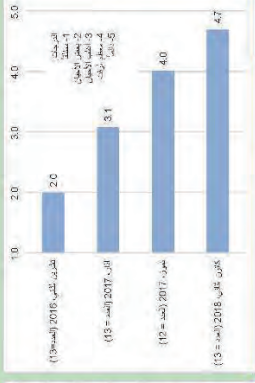
Project Duration: April 2016 to April 2018.
Project Site: Irbid Health Directorate, Maftaq Health Directorate, and Dayr Allah / Baqqa Health Directorate.
Overall Goal: More Jordanians and Syrian refugees who live in rural areas in the project sites can access quality and quantity reproductive health and family planning and primary health services.
Project Purpose: Service delivery function of the focus Village Health Centers (VHCs) is improved.



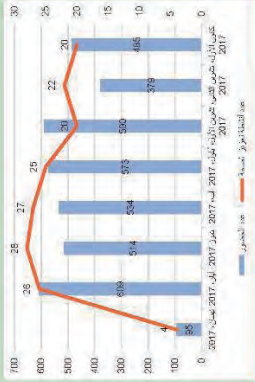
- ### Major Activities
- Output 1: Enabling environment**
 - ▶ Updating and publishing the VHC operational manual
 - ▶ Updating and publishing the Family Planning flipchart
 - ▶ Providing basic medical equipment
 - ▶ Providing a mobile health clinic
 - Output 2: Capacity development of health staff**
 - ▶ Conducting series of training to VHC health staff
 - No. 1: Family Planning and counseling (Oct. 2016)
 - No. 2: Family Planning Logistic (Oct. 2016)
 - No. 3: Reproductive Health (Nov. 2016)
 - ▶ Training for other related health staff who work at VHCs (Doctors, Midwives and Nurses)
 - Three times (Dec. 2016, Jul. 2017, and Jan. 2018)
 - ▶ Conducting Outreach training (OJT) (Oct. - Dec. 2017)
 - ▶ Supervisory visits from MCH/Health Directorates to VHCs
 - Output 3: Health promotion (HP)**
 - ▶ Creating Community Health Committees in 14 focus villages
 - ▶ Holding 2 workshops on HP
 - "Workshop on health promotion" (Apr. - May)
 - "Workshop on skills for conducting group health education sessions" (Nov. 2017)
 - ▶ Holding opening ceremonies in 14 villages implementing HP activities at the VHCs and in communities
 - ▶ Four study tours in 4 villages (Jan. - Feb. 2018)



الصور أدناه توضح العجازات المشروعة 2018-2016



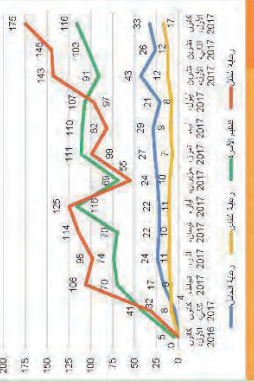
شكل 1:
تضمن نتائج تقييم الأداء الذاتي بصورة مستمرة من قبل طاقم المراكز الصحية الفرعية في 4 مراكز صحية فرعية.



شكل 2:
تحقق إنجاز كبير بعدد أنشطة تعزيز الصحة والمشاركين فيها في 4 قرى مستهدفة.



شكل 3:
زيادة مستمرة في مجموع التراكيب لخدمات العودة الصحية بمنطقة



شكل 4:
زيادة عدد برامج خدمات الصحة الإيجابية (إعادة التأهيل، رعاية النشأ، رعاية الطفل وتنظيم الأسرة) المقدمة في 4 مراكز صحية فرعية مستهدفة.



إذا كان لديك أي ملاحظات ، أسئلة أو اقتراحات الرجاء التواصل معنا
مكتب المشروع، الطابق السابع، وزارة الصحة
Email: hcp@projegmail.com
الويف الإلكتروني للمشروع:
<https://www.jica.go.jp/project/english/fordan/001/index.html>



نشرة المراكز الصحية الفرعية

من أجل حياة وممارسات صحية إيجابية صحية
العدد الرابع، 4 آذار، 2018

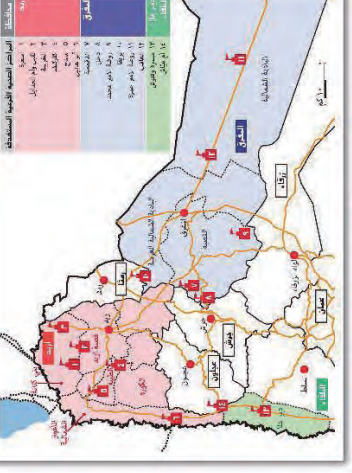
مشروع تحسين الخدمات في المراكز الصحية الفرعية في المناطق الريفية المتخلفة الإقليم السورين

لمحة عن المشروع
تيسار 2016 إلى نيسان 2018

موقع المشروع: مناطق ريفية متخلفة إقليمية في المناطق الريفية في مواقع المشروع من الحصول على خدمات ذات نوعية وكفاءة عالية الجودة في مجال الصحة الإيجابية/ تنظيم الأسرة والخدمات الصحية الأولية.

الهدف العام: تمكين الأريدين والأجانب السورين الذين يعيشون في المناطق الريفية في مواقع المشروع من الحصول على خدمات ذات نوعية وكفاءة عالية الجودة في مجال الصحة الإيجابية/ تنظيم الأسرة والخدمات الصحية الأولية.

الهدف الفرعي: تحسين نوعية وكفاءة الخدمات المقدمة في المراكز الصحية الفرعية المستهدفة من قبل المشروع.



الأنشطة الرئيسية

- ▶ **التدريب:** لتأمين بيئة مؤاتية في المراكز الصحية الفرعية لتحسين وتطبيق وتوزيع الممارسات الصحية الفرعية
- ▶ **تحديث وطباعة وتوزيع النشرات التوعوية للمراكز الصحية الفرعية**
- ▶ **تحديث وطباعة وتوزيع النشرة التوعوية لوسائل تنظيم الأسرة**
- ▶ **تقديم بعض المعدات الأساسية**
- ▶ **تقديم العودة الصحية للمنطقة**
- ▶ **إنتاج كتابي:** رفع كفاءة تقديم الخدمات في المراكز الصحية الفرعية
- ▶ **عقد تدريبات لكوادر المراكز الصحية الفرعية**
- ▶ **التدريب الأول للممرضات:** تنظيم الأسرة والحجوة (تشرين الأول، 2016)
- ▶ **التدريب الثاني للممرضات:** نظام التوحيد الأريدي لوسائل تنظيم الأسرة (تشرين الأول، 2016)
- ▶ **التدريب الثالث للممرضات:** خدمات الصحة الإيجابية (تشرين الثاني، 2016)
- ▶ **عقد اجتماعات للتأهيل والتأريث والممرضات العاملات في المراكز الصحية الفرعية**
- ▶ **3 لائحات عمل (صحة كادون الأول، 2016؛ صحتون الأول، كانون الثاني، 2017)**
- ▶ **إجراء تدريبات في مواقع العمل (صحتون الأول - كانون الأول، 2017)**
- ▶ **إجراء زيارات إقليمية من قبل مندوبات الصحة/ وزارة صحة للمراكز الصحية الفرعية.**
- ▶ **تشكيل أمان صحة المجتمع في 14 قرية.**
- ▶ **عقد ورشات عمل على مواضيع تعزيز الصحة.**
- ▶ **مؤتمرات عمل حول أنشطة تعزيز الصحة للمجال صحة المجتمع (نيسان - أيار، 2017)**
- ▶ **مؤتمرات عمل حول مبادرات الأساسية لتنظيم وإدارة الممارسات الثقافية في المجتمعات الريفية (تشرين الثاني، 2017)**
- ▶ **عقد اجتماعات التثاقف أنشطة تعزيز الصحة في 14 قرية**
- ▶ **تنفيذ أنشطة تعزيز الصحة في مراكز الصحة الفرعية والمجمعات.**
- ▶ **4 جولات دراسية لاجتياز قصص النجاح (كانون الثاني - شباط، 2018)**





من الشعب الياباني

From the people of Japan



FOR CONTINUOUS FRIENDSHIP AND COOPERATION BETWEEN
JAPAN AND THE HASHEMITE KINGDOM OF JORDAN

كرمز للصدقة والتعاون المستمر بين اليابان والمملكة الأردنية الهاشمية

2016 - 2018



Project for Improvement of Services at Village Health Centers in Rural Host Communities of Syrian Refugees
مشروع تحسين الخدمات في المراكز الصحية الفرعية في المناطق الريفية المستضيفة للاجئين السوريين



الرؤيا

مجتمع صحي معافي ضمن نظام صحي متكامل يعمل
بعدالة وكفاءة وعطاء وجودة عالية وريادية على
مستوى المنطقة.

الرسالة

نحن في مركز صحي اسعرة الفرعي نقوم بتقديم
خدمات الرعاية الصحية الأولية المتميزة وذات جودة
عالية لمراجعي المركز الصحي وذلك بالاستخدام الأمثل
للموارد والتقنيات بهدف النهوض بالمستوى الصحي
وبالشراكة مع المجتمع المحلي ضمن سياسة صحية
شاملة.





Report on Opening Ceremony Project for Improvement of Services at Village Health Centers in Rural Host Communities of Syrian Refugees



3 August, 2016
Century Park Hotel

Report on Opening Ceremony Project for Improvement of Services at Village Health Centers in Rural Host Communities of Syrian Refugees

Date : 3 Aug. 2016
Time : 10:00-2:00
Venue : Century Park Hotel
Purpose of the Ceremony:
1) To share the JICA new project outline and detail activities
2) To gather the comments on the project design and seeking possibilities of collaboration with other partners.

I. Welcoming remarks



Mr. Tsutomu Kobayashi, Senior Representative, JICA
Jordan Office

JICA Word

By Mr. Tsutomu Kobayashi, Senior Representative, JICA Jordan Office

Mr. Kobayashi introduced successful story of the collaboration between Ministry of Health Jordan and JICA. He said that since 1997 JICA has been implemented the technical cooperation in the field of Reproductive Health and women's empowerment.

He quoted the words of the Japanese Prime minister Shinzo Abe, which stated Dr. Tokiko Sato was one of the most remarkable women who contributed to change people's mind set of family planning and women's empowerments in poor and remote villages in the southern region in Jordan for more than 10 years. Also Mr. Kobayashi mentioned that there are three projects carried out since 1997. He added project aims to provide support for the communities hosting Syrian Refugees in the north region through enhancing function of Village Health Centers.

HPC Word

By Dr. Sawсан Al-Majali, Secretary General, HPC

Dr. Sawсан started that cooperation between JICA & HPC is continuous, the fourth stage of the projects carried out by JICA in reproductive health. Then she announced that in 16th of Aug. will publish the results of Reproductive Health Services Study which provided for Syrian refugees they are stay outside of the camps which includes the determinations of challenges and Mentioned the recommendations for the results. She explained how to distribute reproductive health services in all governorate, focus to find methods for sustainability of reproductive health services, through the comprehensiveness of the services

provided to women before and after childbirth and before and after puberty until they reach to the age of 50.

She also shared the fundamental roles of HPC as national level on proposing policies related to raising public awareness on population and development issues with concentrating on reproductive health as woman right. She emphasized that males should also involve into the reproductive health since they are other parties in responsibility. She displayed early marriage phenomena that happened about 35% in Syrian refugees; marriage before 18 years old makes a negative impact on women and child health. HPC will work in new reproductive health strategy and will involve in all parties in 2017.

MOH Word

By *Dr. Mohamed Al-Tarawneh, Minister of Health*

By welcoming all participants from MOH, JICA's experts and working team and other organizations' representatives, Dr. Tarawneh mentioned the huge numbers of Syrian Refugees came to Jordan after Syrian crisis, which estimated about 600,000 and 83% of them living outside of camps that create a big pressure on medical services in Jordan.

Dr. Tarawneh focused on collaboration between Ministry of Health, HPC and JICA in family planning, Reproductive Health services and women's empowerments in poor and remote Villages in the southern region in Jordan.

Dr. Tarawneh hopes to consolidate public health in rural communities in north through capacitating service providers and establishing a solid base and enabling environment.

II. Presentation of the Project

By *Project team*

Project chief advisor, Mrs. Komasawa, explained to all participants the project plan, starting from First Part which contains Background of the project and project outline, and then the second part was project design in details. She mentioned the Japanese and Jordanian inputs of Projects after that explain the mechanism of project. Then the project design is composed of three outputs. Outputs 1 (is related to

Strengthen the enabling environment for VHC function) and Output 2 (is for capacity development of VHC staff), Output 3 (is to activate health promotion activities at village level). She also introduced the PDM based on the discussion between MOH and the project team. Mrs. Komasawa presented Summary of Main Activities that will achieve in 3 Health Directorates (Irbid, Mafraq and Dayr Allah/Balqa)

In ending, she shared snap-shot of current VHC situations. The project conducted the VHC survey at 12 focus VHCs so far. She shown some data of the results of the survey (Like qualifications of staff, services provided to clients, numbers of clients).

III. Discussion

By *Dr. Muftaq Al-Quseri, Assistant Director of Primary Health Care Administration*

Thanked JICA about their efforts and he mentioned that the project should provide not only family planning services but also other primary health care services. MS. Komasawa answered that JICA will focus on FP services in 1st year because of its necessity, but will also consider providing training about

Other topics as well such as ANC, PNC services, maybe on non-communicable diseases.

Dr. Malak added that MOH working with JICA in parallel way to provide full package of services that needed in VHC.

By *Dr. Houzoum Al-Bqoum, Assistant Director of Mafraq health Directorate For Primary health Care*

Dr. Houzoum after thanked JICA, mentioned that JICA and USAID working in the same level of their projects. He was wondering duplication of two donors, JICA and USAID-funded projects.

Dr. Malak replied about this that there is no duplication between JICA project and USAID project since USAID project working on the primary and comprehensive health centers while JICA project working on village health centers That means they are complement each other under control of MOH. Dr. Houzoum said also he preferred to establish community committees or organizations which care about the Syrian refugees whose living in the North governorates as small population.



Presentation by Mrs. Makiko Komasawa, Project chief advisor



Questions from the floor

Dr. Hamdan Madat, Assistant Director of Balqa Health Directorate /Dayr Alla

He talked about Pakistani cohort in Dayr Alla district, he mentioned that they are living in the farms and have different culture, traditions and values. They are non-educated and have very restricted-minds about health care; also they not concern birth-spacing and did not give their Children the vaccination in health centers. So he had a wish from JICA to make visiting-roving teams to increase their awareness about reproductive health\family planning and primary health care services.



Dr. Matek was responding to the comments

Ms. Rania from PHC, MOH

Ms. Rania asked about the criteria for choosing focused VHC?

The project team answered 3 criteria to select focus

VHC:

1. They should be needs in Reproductive Health and family planning Services.
2. Staff Availability and willing to SERVE these services.
3. There are Syrian refugees in their community

Ms. Rania asked how Project will inform the Syrian refugees about these services. Dr. Malak answered her through the seminars and advertisements. Ms. Helwa, WCH Supervisor from Balqa had a comment that it is easy task to inform Syrian refugee's families through teachers and words of mouth since the supervisors have already experience to provide health promotions at schools and in community.

Ms. Soaad Al-Shdefat, Mafraq WCH Superviso

Ms.Soad started with thanking JICA and she asked why other supervisor's staff from focused governorates absented of this important meeting? She sent a message to Women and Child Directorate about Mafraq suffering since There is a gap in number of nursing staff in all levels in VHC.so she mentioned to consolidate the Nursing staff in all level and requested the financial and moral incentives from the MOH.



The project team responding the comments, from the flour

Ms. Ahlam Abdl-Salam, RH Officer, UNFPA

Ms. Ahlam preferred the home visit service within the project because there is a lot of women living far away from VHC and some of them have special cases prevent them to visit VHC. Dr. Malak had a

comment there is always positive and negative impact about home-visit. This service was provided in South in previous project, but in North, it is hard to implement and there is a lot of challenges.

Dr. Nisreen Bitar, Family Planning Specialist, JHAS

Why the survey results are only 12 out of 14 focus village health center. Mrs. Komosawa said JICA team still working on others, this were preliminary statistics for current situations of focused VHC. Also Dr. Nisreen asked about what is the meaning of 17% of pharmacist assistant in chart. Mrs. Komosawa mentioned that is the lowest number of medical staff in VHC was pharmacist assistant just in 2 VHC out of 12.

Ms. Manal AL-Gazawi, HPC

She asked about the sustainability aspects of the project. Dr. Malak replied that in the beginning of the project MOH and supervisors from WCH Directorate established the standards of the training and monthly reporting. She mentioned that MOH updated the follow-up systems for new services in previous project in south which that will happen in this project.

Ms. Manal had a notice which is who will be responsible on Mobile Clinic after implemented the project and asked about the operations related to mobile clinic, how MOH will solve this problem in additional there is shortage of staff and this mobile clinic need somebody with technical feedback Dr. Malak demonstrated all Mobile clinic activates and operations that related to it will be under MOH umbrella.



Comments from HPC staff

The ceremony was officially closed at 13:00.



Ms. Amal Abus-Shawweeh, a Master of the ceremony

End of report

Appendix 1. Program of Opening ceremony (English and Arabic)

Appendix 2. Attendances sheet (English and Arabic)

Appendix 3. Power point (English and Arabic)

Program

Time	Duration (Min.)	Topic	Presenters / Facilitators
10:00-10:15	15	Opening	MOH
10:15-11:00	15	Opening Remarks	JICA
	15	- JICA	HPC
	15	- HPC	MOH
11:00-11:15	15	Introduction of Project (Improvement of Services at Village Health Centres in Rural Host Community of Syrian Refugees)	JICA Team
11:15-11:25	10	Taking group photo	
11:25-11:55	30	Break	
11:55-12:50	40	Summary of Main Activities that will Achieve in 3 Health Directorates:	JICA Team
		- Irbid Health Directorate	
		- Mafraq Health Directorate	
12:40-12:55	10	- Balqa Health Directorate/ Dayr Allah Debate	MOH
		Closing Remarks	
1:00		Lunch	

List of Participants

- 1) **Ministry of Health**
 Secretary General
 Director of Primary Health Care Administration
 Director of Health Directorates
 Director of Planning Administration
 Director of Woman and Child Health Department
 Director of Communicable Diseases Department
 Director of Non-Communicable Diseases Department
 Director of School Health Department
 Director of Awareness and Communication Health Department
 Director of Nursing Directorate
 Director of Human Resources Development Department
 Head of Healthy Village Program
 Head of Logistic
 Head of Woman Health
 Family Planning Section, MCH supervisor
 Family Planning Section, MCH supervisor
 Child Section
 Dr. Daif-Allah Al-Louzi
 Dr. Bashir Al Qasir
 Dr. Kalid Al-Odwan
 Dr. Mohammad Al-Tarawneh
 Dr. Malak Al Orui
 Dr. Mohammad AlAbdullat
 Dr. Ayub Al-Saïda
 Dr. Khalid Al-Krabsha
 Dr. Malik Al-Habashneh
 Dr. Kamel Al-Ajlouni
 Dr. Fadwa ala-Shawbkieh
 Dr. Reham Jbour
 Dr. Abeer Mousawas
 Dr. Hanan Najmei
 Ms. Fadia Al Jaber
 Ms. Amal Abu Shawweesh
 Ms. Mesa` O'laean

- 2) **Health Directorate**
 Director of Mafraq Health Directorate
 Deputy Director of Mafraq Health Directorate
 Director of Irbid Health Directorate
 Deputy Director of Irbid Health Directorate, Bani Kinanah District
 Deputy Director of Irbid Health Directorate, Al-Aghwar Al Shamallyyh District
 Deputy Director of Irbid Health Directorate, Al-Koura District
 Director of Balqa Health Directorate
 Deputy Director of Balqa Health Directorate-Dayr Allah
 Head of MCH Department, Mafraq
 MCH supervisor, Mafraq
 MCH supervisor, Badia
 Head of MCH Department, Irbid
 MCH supervisor, Irbid
 Head of MCH Department, Balqa
 MCH supervisor, Balqa
 MCH supervisor, Balqa
 MCH supervisor, Dayr Allah
 Dr. Daif Allah Al-Husban
 Dr. Mousa Al-Shiboul
 Dr. Haydar Al-Otun
 Dr. Hasan Obidat
 Dr. Mohamad Al-Badah
 Dr. Adnan Abu-Jaber
 Dr. Khalid Al-Hyari
 Dr. Hamdan Madat
 Dr. Amal Abdul Karim
 Ms. Soud Shdefat
 Ms. Susan Al Tamimi/Badia

- 3) **Higher Population Council**
 Secretary General
 Director, Programs and Projects Unit
 Coordinator, RH Plan
 Dr. Lutfieh Al Shalabi
 Ms. Hyaim Obidat
 Dr. Sabbah Ahmad Madi
 Ms. Nuha Hatamlah
 Ms. Helwa Alisa
 Ms. Bothina Zaqzoq

- 4) **Other Organizations**
 Royal Medical Services (RMS)
 Higher Health Council
 Jordan Nursing Council
 UNHCR
 Dr. Sawzan Majali
 Dr. Sawzan Al-Daaqah
 Ms. Manal Ghazawi
 (18)
 (1)
 (1)
 (1)
 (1)
 (2)

UNFPA (2)
 WHO (1)
 JHAS (1)
 Health Service Delivery Activity Flagship, USAID (2)
 JCAP, USAID (1)
 International Federation of Red Cross And Red Crescent Societies (1)
 International Rescue Committee (IRC) (1)
 Nour Hussein Foundation (NHF) (1)
 International Relief Development (IRD) (1)
 International Medical Corps (IMC) (1)
 Medair (1)

- 5) **JICA Jordan Office**
 Chief Representative Mr. Shokichi Sakata
 Project Formulation Advisor Ms. Ritsuko Arisawa
 Program Officer Ms. Shereen Abu Hweij
- 6) **JICA Project Team**
 Chief Advisor/Reproductive Health & Family Planning Ms. Makiko Komasaawa
 Training Management 3 (Community Health) Ms. Kiyoe Ito
 Project Coordinator/Health Promotion Ms. Kaina Homma
 Visiting Researcher Mr. Yutaka Komasaawa
 Admin Assistant Ms. Rima Naser
 Admin Assistant Ms. Dua'a
 Staff Mr. Abed Malkawi



Report on Opening Ceremony for the Mobile Health Clinic

Project for Improvement of Services at Village Health Centers in Rural Host Communities of Syrian Refugees

Outline of the Ceremony

- Date : 9th of November 2017
 Time : 10:00-11:00
 Venue : Auditorium Basement Floor, Ministry of Health
 Program of the Ceremony (see Annex 1):
 0. National Anthem and Holy Qur'an
 1. Welcome and overview of the Project, Project Manager/Director of WCHD
 2. Speech by Chief Representative, JICA Jordan Office
 3. Speech by Minister-Counselor, Embassy of Japan in Jordan
 4. Speech by Secretary General of Ministry of Health
 5. Presentation on the Mobile Clinic by the Project
 6. Ribbon cutting of the mobile health clinic (at the parking)
- Participants (75 in total; see Annex 2):
 MOH central (15), Capital health directorate (HD) (1), Balqa HD (5), Jerash HD (1), Madaba HD (1), Zarqa HD (2), Irbid HD (3), Mafraq HD (14), Al-Karak HD (4), Tafila HD (4), Petra HD (2), Aqaba HD (2), Higher Population Council (1), Jordan Health Council (1), UNFPA (2), IRC (1), Medical company (1), other (1), Japanese Embassy (3), JICA Jordan Office (4), the JICAVHC project team (7).

Background of the Ceremony

The Ministry of Health (MOH) received a mobile health clinic from the Japan International Cooperation Agency (JICA). The mobile health clinic provides reproductive health, family planning and vaccination services as part of JICA Project for improving services at Village Health Centers in rural host communities of Syrian refugees. Under the patronage of the Minister of Health, the handover ceremony was carried out on November 9, 2017.

Record of Proceedings

The ceremony was officially opened by Ms. Fadia Al-Jaber, the head of Supervision and Monitoring Department of the Woman and Child Health Directorate (WCHD), MOH.

- Welcome and overview of the Project by Dr. Malak Al-Ouri, the Project Manager/Director of the WCHD

Dr. Malak Al-Ouri welcomed all participants and presented the project design and its achievements to date.

- Speech by Mr. Tsutomu Kobayashi, Chief Representative, JICA Jordan Office

Mr. Kobayashi started with celebrating another milestone of Japanese Jordanian partnership aiming to realize equity in accessing a quality and quantity of women and child health services for all nationals staying on the land of the Hashemite Kingdom of Jordan. He then explained the outline of the mobile health clinic which was procured by JICA Project for

Improvement of Services at Village Health Centers in Rural Host Communities of Syrian Refugees (JICAVHC project) and is operating in the North Badia District, Mafraq Health Directorate through the JICAVHC project technical support. In the end, he presented his sincere appreciation to the MOH's counterparts represented by Primary Health Care Directorate and Women and Child Health Directorate, as well as three ilot Health Directorates, Mafraq, Irbid and Dayr Allah/Balqa where the project has been implemented.

- Speech by Mr. Masahiro Tada, Minister-Counselor, Embassy of Japan in Jordan

Mr. Masahiro Tada expressed his appreciation to MOH and JICA for their efforts in implementing this project. He voiced that he believed this project was one of the good examples, which shows Japan's development response to the impact of the Syrian crisis in Jordan. He hopes that this mobile clinic will be fully utilized by the MOH so as to contribute to enhancing the people's access to reproductive health, family planning, and primary health services in rural areas. In the end, he confirmed that Japan will continue to provide firm support to Jordan as a member of the international community.

- Speech by Dr. Layl Al-Fayez, Secretary General of Ministry of Health,

In his opening remarks, H.E. Dr. Layl Al-Fayez praised the outstanding progress achieved by the Jordanian health sector over the past few years, such as a decline in the maternal mortality rate, rise in life expectancy at birth and increased efforts to combat against communicable diseases. Then, he commented the JICAVHC project's efforts to implement the project in three governorates. He also expressed his gratitude to the MOH officials and the project team for their great achievements with a focus on maternal and child health and family planning services in rural areas through the JICA's support to MOH. He concluded that their efforts contributed to improving the level of healthcare services in the Kingdom.

- Presentation on the Mobile Clinic by Makiko Komasaawa, Chief advisor of JICAVHC project

Ms. Komasaawa briefly explained the outline of the mobile health clinic which has been operating in eight pilot villages in the North Badia district to reach both Jordanians and Syrian refugees since the 15th of October, 2017. She described that the clinic is equipped with a medical examination room with basic medical equipment. The mobile health clinic team consists of a medical doctor, a midwife, a nurse and a driver and it currently are providing antenatal care, postnatal care, child care, family planning, vaccination services, general health examination, referral, and health education sessions and counseling. In the end, she showed some photos highlighting achievements of the mobile clinic to date.

- Ribbon cutting of the mobile health clinic

At the V.I.P. parking area, the Secretary General of MOH, the Minister-Counselor, Embassy of Japan in Jordan, and the Chief Representative of JICA Jordan Office cut the ribbon of the mobile health clinic and made a tour of the clinic guided by the MOH counterparts.

The ceremony was officially ended at 11:00.

End of report

Annex 1. Program (English)
 Annex 2. Attendances sheet (English)
 Annex 3. Photos



Project for Improvement of Services at
Village Health Centres in Rural Host
Communities of Syrian Refugees



The Ceremony for the Mobile Health Clinic

Date: 9 November, 2017 Thursday

Time: 10:00 -10:55

Venue: B1 Auditorium, Ministry of Health

Agenda

1.	Registration	9:50 – 10:00	The Project Team
2.	National Anthem and Holy Qur'an	10:00 – 10:05	
3.	Welcome words and the Project brief	10:05 – 10:10	- Dr. Malak Al-Ouri, The Project Manager
4.	Speech	10:10 – 10:20	- Mr. Tsutomu Kobayashi, Chief Representative of JICA Jordan Office
5.	Speech	10:20 – 10:30	- Mr. Masahiro Tada, Minister-Counsellor, Embassy of Japan in Jordan
6.	Speech	10:30 – 10:40	- Dr. Layl Al-Fayez, Secretary General of Ministry of Health
7.	Presentation by the Project -Mobile health clinic	10:40 – 10:45	- Ms. Makiko Komasaawa, Chief advisor of the JICA project team
8.	Tape cut of Mobile health clinic -Taking a group photo (at the parking)	10:45 – 10:55	The Secretary General, the Minister-Counsellor of Japan, and the Chief Representative of JICA Office
9.	Refreshment	10:55-	

MC ceremony Attendance list

No	Name	Position	Organization
1	Dr. Layel Al-Fayz	General secretary	MOH
2	Mr. Masahiro Tada	Minister-Counsellor	Embassy of Japan in Jordan
3	Mr. Tsutomu Kobayashi	Chief representative	JICA Jordan office
4	Dr. Malak Al-Ouri	Director of Woman and Child Health Directorate	MOH
5	Dr. Sawsan Khalid	Director of Human Resources development Directorate	MOH
6	Dr. Asmahan Na'eam Slameh	Assistant director of health directorates	Directorate of health directorates / MOH
7	Ms. Fadia Al-Jaber	Head of Supervision and monitoring department	WCHD/MOH
8	Dr. Ruba Shaqdeeh	Head of Training department	WCHD/MOH
9	Dr. Nash'at Ta'ani	Head of information and Studies Directorate	MOH
10	Ms. Amal Abu- Shaweesh	MCH supervisor	MOH
11	Ms. Lubna Al-Thaher	Family planning department	MOH
12	Ms. Muna Al-Qorum	Public Health technician/ Data Entry	WCHD/MOH
13	Ms. Rania Qandeel	Data Entry	WCHD/MOH
14	Ms. Waheba Nawash	Data Entry	WCHD/MOH
15	Ms. Amal Talafeeh	clerk	WCHD/MOH
16	Dr. Omayma Alayed	Clinical Pharma	Pharmacy Directorate/ MOH
17	Mr. Ahmad Khaleq Saber		Risk Management Department/ MOH
18	Dr. Eman Fathi Subaleh	Head Of WCH Department	Capital Health Directorate
19	Dr. Khaled Arabiat	Director of Balqa Health Directorate	Balqa Health Directorate
20	Dr. Amal Khader	Head of WCH Department	Balqa Health Directorate
21	Dr. Mwafaq Mohamad	PHC	Balqa Health Directorate
22	Ms. Halwa Ahmed Al-Essa	MCH supervisor	Balqa Health Directorate
23	Ms. Buthina Zaqzouq	MCH supervisor	Dayr Alia Health District/ Balqa Health Directorate
24	Ms. Hiyam Raja Ayyoub		Balqa Health Directorate
25	Dr. Younis Yaqoub Issa	Head of WCH Department	Jerash Health Directorate
26	Dr. Diafallah Al hussban	Director of Zarqa Health Directorate	Madaba Health directorate
27	Ms. Eman Ahmed Abed	MCH supervisor	Zarqa Health Directorate
28	Ms. Mariam Ghazi Oman	MCH supervisor	Zarqa Health Directorate
29	Ms. Intesar Malaibeh	MCH supervisor	Irbid Health Directorate
30	Ms. Fatima Bani rshied	MCH supervisor	Bani Kenanah Health District / Irbid
31	Dr.Hani Hussien Olimat	Director of Mafraq HD	Al-Kura District / Irbid
32	Dr. Munther Alnaser	Assistant Director for PHC	Mafraq Health Directorate
33	Dr. Ashraf Mohamed Najji	Assistant Director for services	Mafraq Health Directorate
34	Dr. Mohammed Abu- Jijaa	Head of WCH department	Mafraq Health Directorate

Photos of Mobile Health Clinic Hand-over Ceremony



Group photos of the Guests



Dr. Layl Al-Fayez, Secretary General, MOH



Dr. Malak Al-Ouri, Project Manager, MOH

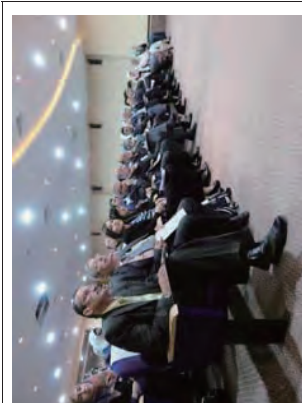


Mr. Masahiro Tada, Minister-Counselor of the Embassy of Japan in Jordan



Mr. Tsutomu Kobayashi, Chief Representative of JICA, Jordan Office

No	Name	Position	Organization
35	Dr. Amal Abdelkareem	MCH supervisor	Mafrag Health Directorate
36	Ms. Soud Moqbel Shdefat	MCH supervisor	Mafrag Health Directorate
37	Ms. Hanadi Shdefat	MCH supervisor	Mafrag Health Directorate
38	Ms. Sawasn Tamimi	MCH supervisor	Badi'ath Shimalieh / Mfrag
39	Ms. Ahd Sa'ed Masa'eed	MW	Mobile clinic/Mafrag HD
40	Ms. Mai Hussien Al-Qat'aan	MW	Mobile clinic/Mafrag HD
41	Ms. Iman Habarneh	Nurse	Mobile clinic/ Mafrag HD
42	Ms. Efaf Khalaf Nazhan	Nurse	Mobile clinic/ Mafrag HD
43	Mr. Hussien Al-Shar'a	Driver	Mobile clinic/Mafrag HD
44	Mr. Marzooq Shdefat	Driver	Mafrag Health Directorate
45	Dr. Shoula Amanh	Head of WCH Departement	Al-Karak Health Directorate
46	Ms. Fatina Atallah	MCH supervisor	Al-Karak Health Directorate
47	Ms. Samah	MCH supervisor	Al-Karak Health Directorate
48	Ms. Ahlam Al-amad	MCH supervisor	Al-Karak Health Directorate
49	Dr. Eman Shbatat	Assistant Director for PHC	Tafila Health Directorate
50	Dr. Essam Khaill AlSaudi	Head of WCH Departement	Tafila Health Directorate
51	Ms. Aida Al-Hreshat	MCH supervisor	Tafila Health Directorate
52	Ms. Dalal Salem Swalqa	MCH supervisor	Tafila Health Directorate
53	Dr. Khalid AlKhwaldeh	MCH supervisor	Petra Health Directorate
54	Ms. Ahlam Mohamaed	MCH supervisor	Petra Health Directorate
55	Dr. Basem Hamati	MCH	Aqaba Health Directorate
56	Ms. Halima Suliman Bloush	MCH supervisor	Aqaba Health Directorate
57	Dr. Mohammad Al-Tarawneh	Head of Jordan Medical Council	Jordan Medical Council
58	Mr. Ali Al-Ghrabli	Programme Analyst	UNFPA
59	Dr. Faeza Abo Al Jalo	RH Advisor	UNFPA
60	Mr. Abdullah Nsour	Deputy Health Manager	IRC
61	Ms. Manal Ghzawi	Coordinator, RH plane	HPC
62	Ms. Sahar Majed Almway	-	-
63	Mr. Abd Elmune'em Malkawi	Owner of Midway Medical Supplies	Midway Medical supplies
64	Mr. Noriharu Masugi	Senior Representative	JICA Jordan office
65	Ms. Megumi Shuto	Project Formulation Advisor	JICA Jordan office
66	Ms. Shereen Abu Hweij	Program Officer	JICA Jordan office
67	Ms. Makiko Komasaawa	Chief Advisor	VHC project
68	Ms. Miho Sato	Training management	VHC project
69	Ms. Kaina Honma	Project coordinator	VHC project
70	Mr. Yutaka Komasaawa	Researcher	VHC project
71	Ms. Ola Hattab	Administrative coordinator	VHC project
73	Ms. Asal Nakhleh	Project assistant/ Public Health	VHC project
74	Mr. Mohammad Masadeh	Mobile clinic Advisor	VHC project
75	Ms. Rumi iwata	Project assistant	VHC project



Participants



Auditorium, MOH



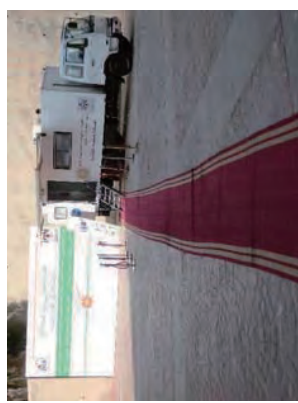
Display of the project's deliverables



Ribbon cutting of the mobile health clinic



The mobile health clinic team



Red carpet leading to the mobile health clinic



Report on Final Ceremony

Project for Improvement of Services at Village Health Centers in Rural Host Communities of Syrian Refugees

Outline of the Ceremony

- Date : 19th of March 2018
 Time : 10:00-11:00
 Venue : Al-Reem Hole, Kempinski Hotel, Amman
 Program of the Ceremony (see Annex 1):
1. National Anthem and Holy Qur'an
 2. Speech by Chief Representative, JICA Jordan Office
 3. Speech by Secretary General of Ministry of Health
 4. Overview of the Project, Project Manager/Director of WCHD and the Project Chief Advisor
 5. Appreciation Award ceremony.
- Participants (73 in total; see Annex 2):
 MOH central (20), Capital health directorate (HD) (1), Balqa HD (8), Jerash HD (1), Zarga HD (1), Irbid HD (8), Mafraq HD (11), Ma'an HD (1), Ramtha HD (1), Ajloun HD (1), Higher Population Council (1), WHO (1), UNFPA (1), USAID (2) Save the Children (2), IFRC (1), Anl Al-Jabal Association (1), Medical company (1), other (1), JICA Jordan Office (3), the JICAVHC project team (6).

Background of the Ceremony

The project "improvement of services at Village Health Centers in rural host communities of Syrian refugees" was launched in April 2016, targeted 14 village health centers (VHCs) in 3 governorates (Irbid, Mafraq and Balqa/ Dayr Allah). Ministry of Health (MOH) and Japan International Cooperation Agency (JICA) celebrated the closing of this project which has achieved its purpose and outcomes. To celebrate the successful fruit of cooperation, the closing ceremony was carried out on March 19, 2018, under the patronage of the Minister of Health.

Record of Proceedings

The ceremony was officially opened by Ms. Fadia Al-Jaber, the head of Supervision and Monitoring Department of the Woman and Child Health Directorate (WCHD), MOH.

1. Opening speech by Mr. Tsutomu Kobayashi, Chief Representative, JICA Jordan Office

Mr. Kobayashi, started welcomed all participants and expressed his appreciation in participating this closing ceremony. He voiced that this project reflected a real relationship between Jordan and Japan, which is the extension of long years of collaboration aiming to improve the equity and quality of services provided to all people living in the Hashemite Kingdom of Jordan.

He announced that the project has officially closed after achieving its purpose and outcomes, which were observable by the enormous increase in the number of the clients at focus VHCs. He also expressed his appreciation for WCHD as well as Mafraq Health Directorate for their

efforts to establish a successful operation mechanism for Mobile Health Clinic, which contributed to providing services to Syrian refugees at Informal Tent Settlements (ITSs) and the other needy people who living in Mafraq/ Northern Badia. He also mentioned that all achievements were institutionalized into the system of Ministry of Health. Finally he expressed his gratitude to the MOH counterparts and the project team members for their great efforts.

2. Overview of the Project, Project Manager/Director of WCHD and the Project Chief Advisor

The Project Manager welcomed all participants and presented the project design and its achievements for Approach 1, followed by Project Chief Advisor presented Approach 2 with the results of project Impact survey. (See annex 3).

3. Speech by H.E. Dr. Layl Al-Fayez, The Secretary General of Ministry of Health,

H.E. Dr. Layl Al-Fayez expressed his happiness to participate in the closing ceremony and his gratitude to JICA for its support to Jordan in health sector especially in reproductive health field. He also mentioned that the project has also achieved many remarkable achievements, an enabling environment has been secured, capacity of health staff was strengthened and health promotion activities has been activated in the focus 14 VHCs. He added, in the health sector in Jordan, significant achievements have been made over the past years and the main health indicators have improved, these are as a result of the continues great efforts of Jordan's health sectors. In the same time while more efforts are being made to improve health services, the Syrian crisis has put great pressure on the health sector especially in host communities for Syrian refugees.

He also expressed appreciation for the support of the world, countries and all organizations for Jordan, but this support still not reach to cover the burden borne by Jordan. At the end, he expressed his thanks and appreciation to the project managers and all people who contributed to achieve these achievements and he hope to continue working and to maintain outstanding performances.

4. Appreciation awards

The Secretary General of MOH, and the Chief Representative of JICA Jordan Office give an appreciation stands for project counterparts. After that, a group photo for all participants was taken.

The ceremony was officially ended at 11:00.

End of report

- Annex 1. Program (English and Arabic)
- Annex 2. Attendances sheet (English)
- Annex 3. Power-point for presentation (English and Arabic)
- Annex 4. Photos

Annex 1 : Program (English and Arabic)

Time	Duration (Min.)	Topic
9:30-10:00	30	Registration
10:00-10:10	10	- National Anthem - Holy Qur'an
10:10-10:25	15	Opening Speech by Chief Representative/JICA Jordan Office
10:25-10:40	15	Opening Speech by Minister / MOH
10:40-11:10	30	Presentation of the Project Achievement
11:10-11:40	30	Appreciation Award Ceremony
11:40-12:00	20	Taking Group Photo
12:00		Lunch
الموضوع	المدة (بالدقائق)	الوقت
التسجيل	30	10:00-9:30
السلام الملكي		
آيات من الذكر الحكيم	10	10:10-10:00
الكلمة الافتتاحية للمدير التنفيذي لمكتب جيكبا السيد تستومو كويشي	15	10:25-10:10
الكلمة الافتتاحية لمعالي وزير الصحة الأستاذ الدكتور محمود الشيب	15	10:40-10:25
عرض تقديمي حول إنجازات المشروع	30	11:10-10:40
توزيع الدروع	30	11:40-11:10
أخذ الصورة الجماعية	20	12:00-11:40
الغداء		12:00

Annex 2: Attendances sheet

No.	Name (English)	Position	Organization
1	Dr. Layl Al-Favez	General Secretary	MOH
2	Dr. Akram Al-Khasawneh	Director of HDs Administration	MOH
3	Dr. Ayoub Sayaydeh	Director of PHC Directorate	MOH
4	Dr. Malik Al-Ouri	Director of Woman and Child Health Directorate	MOH
5	Dr. Randa Bqateen	Awareness and Communications Directorate	MOH, ACHD
6	Ms. Fadia Al-Jaber	Head of Monitoring and Supervision Dep.	MOH, WCHD
7	Dr. Nadia Al-Safadi	Head of Logistic Dep.	MOH, WCHD
8	Ms. Amal Abu Sawweesh	MCH Supervisor	MOH, WCHD
9	Ms. Lubna Al-Taher	MCH Supervisor	MOH, WCHD
10	Ms. Maisara Ullian	MCH Supervisor	MOH, WCHD
11	Ms. Maisara Abu Saldah	MCH Supervisor	MOH, WCHD
12	Ms. Muna Al-Qarm	Data Entry	MOH, WCHD
13	Dr. Firas Oweis	Director of Non-Communicable Disease Directorate	MOH
14	Dr. Khalid Al-Kayyed	Director of School Health Directorate	MOH
15	Mr. Walid Abu Khadra	Director of Transportation Directorate	MOH
16	Dr. Firas Abu Dalou	Director of Medical Engineering Directorate	MOH
17	Eng. Bassem Al-Debas	Head of Movement Department	MOH
18	Dr. Ousem Mayyas	Director of Irbid HD	Irbid HD
19	Ms. Hiyam Obibat	MCH Supervisor	Irbid HD
20	Ms. Mariam al-Omari	MCH Supervisor	Irbid HD
21	Ms. Inesat Mala beh	MCH Supervisor	Irbid HD
22	Ms. Fatima Bani Irsheed	MCH Supervisor	Irbid HD
23	Ms. Eman Al-Rabe'e	MCH Supervisor	Irbid HD
24	Dr. Hani Ulimat	Director of Maifraq HD	Maifraq HD
25	Dr. Monther Al-Naiser	Director Assistant for PHC	Maifraq HD
26	Dr. Mohamed Al-Khaldi	Director Assistant for Admin Affairs	Maifraq HD
27	Dr. Ashraf Mene'a	Director Assistant for Services, Affairs	Maifraq HD
28	Dr. Salameh Al-Salmeh	Director Assistant for Badia Shmateh Affairs	Badia Shmateh HD
29	Dr. Ahmad Abd Al-Hajla	Head of WCH Department	Maifraq HD
30	Dr. Amal Abd Al-Kareem	MCH Supervisor	Maifraq HD
31	Ms. Souad Shidlefat	MCH Supervisor	Maifraq HD
32	Ms. Sawson Tamimi	MCH Supervisor	Badia Shmateh HD
33	Ms. Hanadi Shidifat	MCH Supervisor	Maifraq HD
34	Ms. Majeda Takrori	MCH Coordinator	Maifraq HD
35	Dr. Khalid Arabiat	Director of Balqa HD	Balqa HD
36	Dr. Mhawer Al-Ghoshah	Assistant Director for Dayr Allah health District office	Dayr Allah HD
37	Dr. Amal Khadir	Head of WCH department	Balqa HD
38	Ms. Kheiam Rahahleh	Head of Nursing and Midwifery Department	Balqa HD
39	Ms. Helwa Al-Issa	MCH supervisor	Balqa HD
40	Ms. Noha Helamleh	MCH supervisor	Balqa HD
41	Ms. Bothina Zaqqouq	MCH supervisor	Dayr Allah HD
42	Ms. Hiyam Ayyoub	MCH supervisor	Jerash HD
43	Dr. Mohamed Al-Rawathneh	Community medicine	MOH
44	Ms. Najah Al-Ayat	Head of WCH Department	Balqa HD
45	Ms. Hala Chandour	Driver	Zarqa HD
46	Mr. Mo'awia Badarneh	Driver	Irbid HD
47	Mr. Fouaad Hasan	Consultant	Ah Al-Jabal Association
48	Mr. Alesson Santoro	PH Consultant	WHO
49	Dr. Eman Subaieh	Head of WCH Department	Capital HD
50	Dr. Nama Al-Rabadi	Head of WCH Department	Aloun HD
51	Ms. Asia Al-Khateeb	Head of Nursing and Midwifery Department	Irbid HD
52	Dr. Ekhlis Sa'ed	Head of WCH Department	Ramtha HD
53	Mr. Abd Almonim Malkawi	Consultant-Freelance	Freelance
54	Dr. Taneg El-Ramah	Head of Public Health Department	MOH
55	Dr. Anas Al-Farraj	ITS's Field Coordinator	Ma'an HD
56	Mr. Ahamed Hanaleh	Coordinator	Save the Children
57	Ms. Sahar Talal	Chief of Party	HPC
58	Ms. Manal Al-ghzawi	Field Coordinator	USAID/JGAP Project
59	Mr. Carlos Cvelar	Director of Hospitals Directorate	USAID/HSD
60	Mr. Sabry Hamza	Programme Association/RHCS	Save the Children
61	Mr. Diyaa Tabaza	Programme Association/RHCS	MOH
62	Dr. Hikmat Abu Al-Foul	PFA	UNFPA
63	Dr. Dima Hamsia	Senior Representative	JICA/Jordan Office
64	Ms. Kanku Terui	Chief Representative	JICA/Jordan Office
65	Mr. Noriharu Masugi	Community Health Delegate	JICA/Jordan Office
66	Ms. Yuko Ogasawara	Chief Advisor	IFRC
67	Ms. Makiko Komazawa	Researcher	JICA/VHC Project
68	Mr. Yutaka Komazawa	Project Coordinator	JICA/VHC Project
69	Ms. Kaiba Honma	Administrative Coordinator	JICA/VHC Project
70	Ms. Ola Hattab	Junior Project Officer	JICA/VHC Project
71	Ms. Asat Nakhleh	Driver	JICA/VHC Project
72	Ms. Asat Nakhleh	Driver	JICA/VHC Project
73	Mr. Ehab Al-Henn	Driver	JICA/VHC Project

Project for Improvement of Services at Village Health Centers (VHCs) in Rural Host Communities of Syrian Refugees
(April 2016 - April 2018)

The Final Ceremony

19 March, 2018

Project Sites

Project period: April 2016 to March 2018

Project Principle

-Linkage between VHCs and communities

Changing people's attitude towards Reproductive Health /Family Planning practices and healthy life style

Integration

Capacity development of service delivery function In VHCs (Approach 1)

Change Mind-set in RH/FP practices In communities (Approach 2)

Project Design Matrix (PDM)

Overall Goal: More Jordanians and Syrian refugees who live in rural areas in the project sites can access quality and quantity reproductive health and family planning and primary health services.

Project Purpose: Service delivery function of the focus Village Health Centers (VHCs) is improved.

Output 1: Enabling environment

Output 2: Capacity development

Output 3: Health promotion

Project Achievement

Approach 1:

Strengthening the VHC capacity for better service delivery

Major Activities

Output 1: Enabling environment

- Updating and publishing the VHC operational manual
- Updating and publishing the FP flipchart
- Providing basic equipment
- Providing Mobile health clinic

JICA side	MOH side
14 Doppler	11 Weight scale for baby < 2 yrs.
11 Height scale for baby < 2 yrs.	11 Weight and Height scale for adults
4 refrigerators	8 steps
14 mirror for Breast self-examination	4 Trolleys
14 filing cabinet	6 screens
14 advertising board	
9 cabinet for contraceptive and so on.	

The VHC operation manual and Family Planning Flipchart

MW availability and services provision at the 14 focus VHCs (As of Jan. 2018)

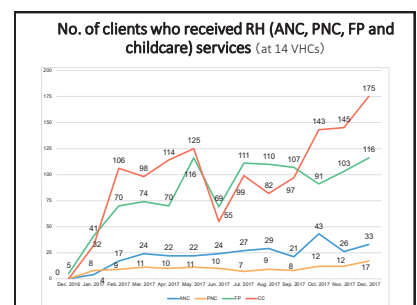
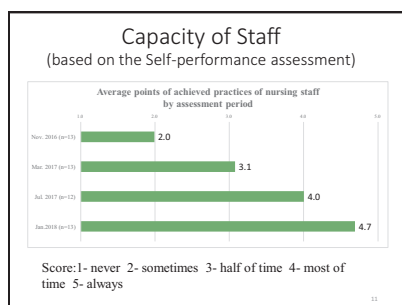
No.	Director sites	VHC name	Availability of MWs	Services				
				FP	ANC	PNC	Vaccination	Child Care
1	Irbid	Accarah	Full time	✓	✓	✓	✓	✓
2		Talabool and Om Al-Jadid	Part time	✓	✓	✓	✓	
3		Kufur Kyfa	Part time	✓	✓	✓	✓	
4		Mandah	Once a month	✓	✓	✓	✓	
5		Al khirbeeh	Part time	✓	✓	✓	✓	
6	Mafraq	Al-Bab	Part time	✓	✓	✓	✓	
7		Al Taqmasah	Full time	✓	✓	✓	✓	
8		Dahl	Part time	✓	✓	✓	✓	
9		Roudeh Al-Amir Hamzah	Once a month	✓	X	X	✓	
10	Dharyat	Al-Aqab	Once a month	✓	X	X	✓	
11		Bneqa	Part time	✓	✓	✓	✓	
12		Roudeh Al-Amir-Mohamed	Full time	✓	✓	✓	✓	
13	Dharyat	Maysara and Fanoush	Part time	✓	✓	✓	✓	
14		Um Ayash	Once a month	✓	X	X	X	

✓ = The service started after the VHC project. *X = The services were provided before the project.


Major Activities

Output 2: Capacity development

- Conduct training to VHC health staff
 - No. 1: on Family Planning and counseling (Oct. 2016)
 - No. 2: on Family Planning Logistic (Oct. 2016)
 - No. 3: on Reproductive Health (Nov. 2016)
- Training for other related health staff who work at VHCs (Doctors, MWs and Nurses)
 - Three times (Dec. 2016, Jul. 2017, and Jan. 2018)
- Conducting Outreach training (OIT) (Oct. - Dec)
- Making Supervisory visits from MOH/Health Directorates to VHCs



Approach 2: Health Promotion Activities



Major Activities

Output 3: Health promotion (HP)

- ✓ Creating CHC in 14 focus villages
- ✓ Holding 2 workshops on HP
 - "Workshop on health promotion" (Apr. - May)
 - "Workshop on "Skill for Conducting Group Health Education Sessions" on Nov. 2017
- ✓ Holding HP opening ceremonies in 14 villages
- ✓ Implementing health promotion activities at the VHCs and communities
- ✓ Four Study tours in 4 different villages (Jan - Feb. 2018)

Achievements of HP activities (By 14 VHCs, as of Mar. 6, 2018)

Directorate	No. of HP activities	Apr	May	Jul	Aug	Sep	Oct	Nov	Dec	Jan. 18	Total
Irbid	No. of HP activities	3	14	13	15	13	10	10	10	9	97
	No. of participants	35	222	184	273	302	306	165	163	87	1737
Mafraq	No. of HP activities	1	5	11	7	10	7	9	9	7	66
	No. of participants	60	100	168	121	202	181	126	282	122	1362
Dayr-Allah	No. of HP activities	0	7	4	5	2	3	3	1	4	29
	No. of participants	0	287	162	140	69	103	88	40	123	1012
Sub Total	No. of HP activities	4	26	28	27	25	20	22	20	20	192
	No. of participants	95	609	514	534	573	590	379	485	332	4111

Note: *Only 3 VHCs applicable

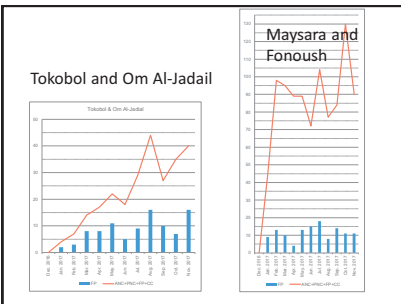
Top 5 Good-Performance Community Health Committees (CHC)

1. AL-Khribeh (Irbid)
2. Kufur Kyfia (Irbid)
3. Tokobol and Om Al-Jadail (Irbid)
4. Maysara and Fanoush (Dayr-Allah)
5. Assarah (Irbid)

AL-Khribeh (Irbid)



Kufur Kyfia, Irbid

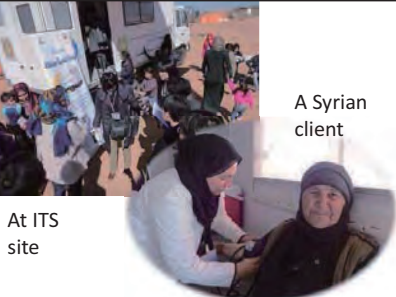



Mobile Health Clinic Operation



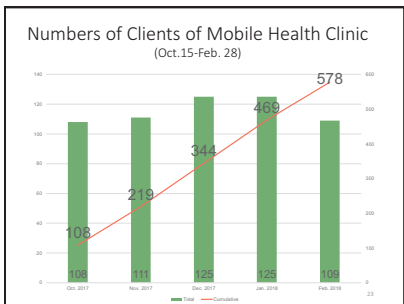
Mobile Health Clinic

- Started its operation on Oct. 15.
- Focusing on RH services (FP, ANC, PNC, Child care, vaccination, general consultation)
- A midwife and a nurse
- Target sites in North Badia, Mafraq:
 - Covering 1 CBO
 - 5 VHCs → Twice/ month
 - And 4 ITSs → Once/ Month




A Syrian client

At ITS site



Impact Survey on the Project

Baseline: Sep.-Oct., 2016
Endline: Jan.-Feb. 2018
(for 15 months intervention)



Impact survey results

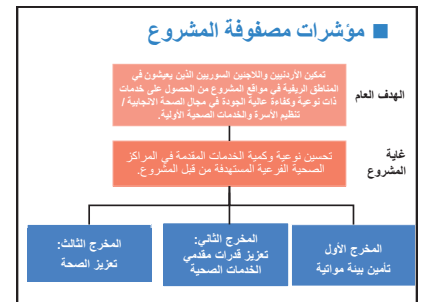
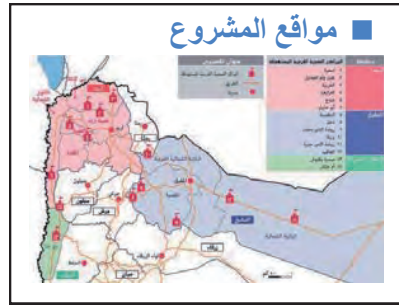
	Intervention Site		P-value (Statistically significant differences)
	Baseline	Endline	
Sample size	510	508	
Husband agreement of usage of FP	90.0%	96.1%	***
Usage VHC: FP counseling	0.2%	4.9%	***
Usage VHC: FP methods	1.4%	8.9%	***
Usage VHC: ANC	1.2%	2.2%	-
Attendance of HP at VHC	0.8%	8.7%	***
Attendance of HP in communities	2.9%	18.9%	***

END

Thank you for your
attention.

5

2018/3/21



توافر القابلات والخدمات المقدمة في 14 مركز صحي فرعي مستهدف (بمبادرات كابتون الثاني، 2018)

رقم	المحافظة	اسم المركز	عوارف القابلات	التطعيم	رعاية الحوامل	رعاية الأطفال	رعاية المسنين	رعاية النساء
1	السراة	مركز كابتون	✓	✓	✓	✓	✓	✓
2	مركز الحلال	مركز كابتون	✓	✓	✓	✓	✓	✓
3	مركز كابتون	مركز كابتون	✓	✓	✓	✓	✓	✓
4	مركز كابتون	مركز كابتون	✓	✓	✓	✓	✓	✓
5	مركز كابتون	مركز كابتون	✓	✓	✓	✓	✓	✓
6	مركز كابتون	مركز كابتون	✓	✓	✓	✓	✓	✓
7	مركز كابتون	مركز كابتون	✓	✓	✓	✓	✓	✓
8	مركز كابتون	مركز كابتون	✓	✓	✓	✓	✓	✓
9	مركز كابتون	مركز كابتون	✓	✓	✓	✓	✓	✓
10	مركز كابتون	مركز كابتون	✓	✓	✓	✓	✓	✓
11	مركز كابتون	مركز كابتون	✓	✓	✓	✓	✓	✓
12	مركز كابتون	مركز كابتون	✓	✓	✓	✓	✓	✓
13	مركز كابتون	مركز كابتون	✓	✓	✓	✓	✓	✓
14	مركز كابتون	مركز كابتون	✓	✓	✓	✓	✓	✓

مركز كابتون الثاني، 2018

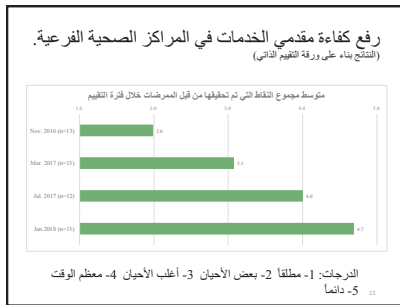
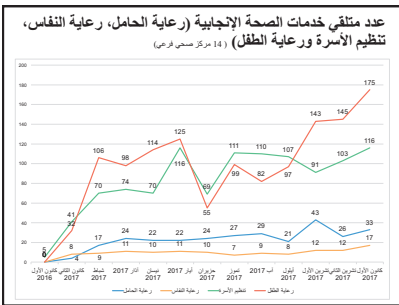


أهم الأنشطة

المخرج الأول: تأمين بيئة مواتية في المراكز الصحية الفرعية

محدثات وهدايا وتوزيع النماذج التشغيلية للمراكز الصحية الفرعية
محدثات وهدايا وتوزيع اللوحه القلابية لوسائل تنظيم الأسرة
مقدم بعض المحدثات الأساسية
مجموعة الصحة المتقلة

المحدثات التي قدمت من وزارة الصحة	المحدثات التي قدمت من المشروع
(11) بخاخ طوزن للأطفال دون سنسنتين (14) بوقار	
(11) بخاخ طوزن والوزن البالغين (11) بخاخ طوزن للأطفال دون السنين	
(8) بخاخ الصمغ على السرير (4) مغطيات	
(4) حربة لوزن (14) مبراة (الصمغ اللزقي)	
(6) مغطاة متحركة (14) حزام مغطيات	
(9) وحدة أوزان صغيرة مع قفل لمطبخ لوسائل تنظيم الأسرة وغيرها من المحدثات الأخرى.	



أهم الأنشطة

المخرج الثاني: رفع كفاءة مقدمي الخدمات في المراكز الصحية الفرعية

✓ عقد تدريبات لكوادر المراكز الصحية الفرعية

- التدريب الأول للممرضات تعلم الآراء وطرق (نشر الأمل، 2016)
- التدريب الثاني للممرضات تعلم الآراء وطرق (نشر الأمل، 2016)
- التدريب الثالث للممرضات تعلم الآراء وطرق (نشر الأمل، 2016)

✓ عقد اجتماعات للإطباء والقابلات والممرضات المعاملات في المراكز الصحية الفرعية

- ثلاث مرات (نشر الأمل، 2016-12... 2017-7... 2018-1 كانون الأول، 2017)
- إجراء زيارات إشرافية من قبل مديريات الصحة/ وزارة الصحة للمراكز الصحية الفرعية.



عيادة صحية متنقلة

- بدأت العمل بتاريخ 15 تشرين الأول، 2017
- تقدم خدمات الصحة الإيجابية (تنظيم الأسرة، رعاية الحامل، رعاية النفاس، التطعيم والاستشارة العامة)
- فريق العمل: قابلة وممرضة
- تعمل في منطقة البادية الشمالية، المفرق.
- العمل في قرية واحدة بالتعاون مع منظمة مجتمع محلي
- 5 مراكز صحية فرعية لا تقدم خدمات الصحة الإيجابية
- << مرتين بالشهر
- والعمل في 4 خيم عشوائية << مرة كل شهر.



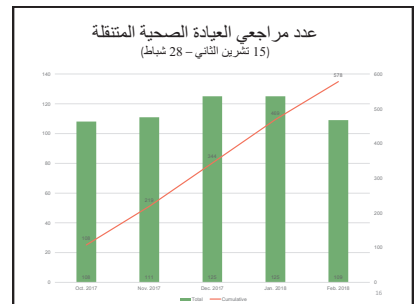
أهم الأنشطة

المخرج الثالث: تعزيز الصحة

مستقبل جوان صحة المجتمع في 14 قرية

- محدثات وهدايا على مواضيع تعزيز الصحة
- ورشات عمل حول النشطة تعزيز الصحة للمجتمع (إنسان - لوز، 2017)
- ورشات عمل حول مهارات الأساسية لتنظيم وإدارة المحادثات التثقيفية في المجتمعات الريفية (نشر الأمل، 2017)
- محدثات مغطيات النظافة تعزيز الصحة في 14 قرية
- محدثات نظافة تعزيز الصحة في المراكز الصحية الفرعية والمجمعات.
- 4 جولات دراسية لتبادل الخبرات (كانون الثاني - شباط، 2018)

المنهج الثاني: أنشطة تعزيز الصحة





الخريبة (اربد)

أفضل 5 لجان صحة مجتمع

1. لجنة صحة مجتمع الخريبة (اربد)
2. لجنة صحة مجتمع كفر كيفيا (اربد)
3. لجنة صحة مجتمع تقبل وأم الجدايل (اربد)
4. لجنة صحة مجتمع ميسرة وفتوش (البقاء)
5. لجنة صحة مجتمع أسعرة (اربد)

انجازات أنشطة تعزيز الصحة

(14 مركزاً صحي فرعي، البيئات وفقاً لشهر آذار، 2018)

المحافظات	بيسان*	اربد	تموز	ب	الزور	الثلثون 1	الثلثون 2	كانون 1	كانون 2	الدموع
عدد أنشطة تعزيز الصحة	3	14	13	15	13	10	10	10	9	97
عدد المحورين	35	222	184	273	302	306	165	163	87	1737
عدد أنشطة تعزيز الصحة	1	5	11	7	10	7	9	9	7	66
عدد المحورين	60	100	168	121	202	181	126	282	122	1362
عدد أنشطة تعزيز الصحة	0	7	4	5	2	3	3	1	4	29
عدد المحورين	0	287	162	140	69	103	88	40	123	1012
عدد أنشطة تعزيز الصحة	4	26	28	27	20	22	20	20	20	192
عدد المحورين	95	609	534	534	573	379	485	332	382	4111

ملاحظة: * عدد 3 مراكز كانت قائمة على البدء بالمشكلة تعزيز الصحة

المسح لدراسة أثر المشروع

المسح الأساسي: أيلول - تشرين الثاني، 2016
المسح النهائي: كانون الثاني - شباط، 2018
(مدة التنفيذ: 15 شهر)



كفر كيفيا (اربد)

النهاية،،،

شكراً لكم ولحسن استماعكم 😊

نتائج المسح الدراسي لتقييم أثر المشروع

مجموعة التخل	الأساسي	النهائي	P-value (فرق ذات دلالة إحصائية)
خبرة لجنة	510	508	
موافقة فريق على اعتماد وسائل تنظيم الأثر	90.0%	96.1%	***
استعداد الفريق الصحي الفرعي، تلمخ خدمة	0.2%	4.9%	***
استعداد وسائل تنظيم الأثر، الحصول على وسائل تنظيم الأثر	1.4%	8.9%	***
مزاولة الفريق الصحي الفرعي تلمخ خدمات رعاية المسن	1.2%	2.2%	
خضوع المخططين الصحيين في المراكز الصحية الفرعية	0.8%	8.7%	***
خضوع أنشطة تعزيز الصحة في المجتمع	2.9%	18.9%	***

Annex 4: Photos

 <p>(March 19)</p>	 <p>(March 19)</p>
<p>Opening speech: Dr. Layl Al-Fayez</p>	<p>Opening speech: Mr. Kobayashi</p>
 <p>(March 19)</p>	 <p>(March 19)</p>
<p>Overview of the Project: Dr. Malak</p>	<p>Participants</p>
 <p>(March 19)</p>	 <p>(March 19)</p>
<p>Overview of the Project: Ms. Komasaawa</p>	<p>Overview of the Participants</p>

Report on Family Planning and Counseling Training for Nurses at Village Health Centers

【Summary of Output】

- Overall the training was successful in increasing the knowledge and deepening the skills of nurses in providing family planning services at the Village health Centers (VHCs).
- Participants actively participated and were keen to learn about family planning. It can be seen that providing training is an effective way to improve VHC maternal and child health services.
- As one of the first major activities in this project, the training allowed the various stakeholders including the VHC nurses and supervisors, supervisors from MOH and VHC project team to build and strengthen their relationships and to learn to work collaboratively in a way that complements the benefits to the project target population.

1. Introduction

The initial training for nursing staff focused on family planning and counseling was conducted from October 16th to 20th in Irbid and Balqa and from 23rd to 27th in Mafrqa, in each directorate respectively. Participants were selected from the 14 focus Village Health Centers (VHCs) and other related VHCs, Comprehensive Health Centers (CHCs) and Primary Health Centers (PHCs) in order to begin the provision of family planning and counseling services at VHCs. The details are summarized in the table below.

2. Objective

Participants will:

- Understand the roles and responsibilities of nursing staff working at VHCs.
- Understand family planning methods and side effects.
- Be able to provide counseling regarding family planning methods that match with women's needs.
- Be able to provide two types of modern contraceptive methods (Pills and Condom).
- Understand the referral system.

3. Training sites and participants

Date	Training Sites	No. of Participants	Qualifications	No. of Health Directorate Trainers	Place
16-20 Oct. 2016	Irbid	10	Nurses	3	Irbid health directorate office
16-20 Oct. 2016	Dayr Allah/Balqa	10	Nurses/Midwives	3	Balqa Health directorate office
23-27 Oct. 2016	Mafrqa	10	Nurses	2	Mafrqa Health Center

4. Method and Program

Two MOH authorized trainers from central level (Ms. Fadia and Ms. Amal) and 8 trainers (Head of WCH division and MCH supervisors) from each of the directorates provided the training by using the authorized training module and material. Before conducting the training, its contents were reviewed by the MOH trainers and shared with all trainers at the training preparation meeting on 12th of October at MOH. The pre/post-test was co-developed by all trainers in collaboration with the project team. The MOH trainers and the project team developed the course evaluation sheet.

Topics:

- The importance of family planning in improving maternal, child and community health in Jordan
- Contraceptive technology – types of contraceptives and their use
- Counseling in family planning- knowledge, skills and attitudes
- Registration and reporting
- Introduction to “The operation manual for Village Health Center”

Lecture, presentation, group discussion, Q&A, practice and role-play were used as teaching methods for the training. From the second day, the training session began with a review of the previous day in order to evaluate and confirm the participants' understanding.

5. Observation

Day 1: Participants learned the importance of providing family planning services through the presentation of population challenges in Jordan. The concept of the VHC project and role of VHCs were presented using the draft of the operation manual for VHCs.

Day 2: The entire day was spent teaching family planning methods, both modern and traditional methods that are available in Jordan.

Day 3: The introduction of the family planning method was continued and a counseling and communication skills session was started.

Day 4: Continued focus on communication and counseling skills using role-play, discussion and Q&A. The participants learned how to carry out effective communication between a client and service provider.

Day 5: The focus of the last day of training was compiling all aspects of the training and putting them into practice. Participants presented role-play versions of family planning counseling and teaching clients how to use family planning methods. The observations were conducted during the role-play using the observation checklist. After the role-play, a review by observers was conducted.

In general, almost all participants from each directorate were actively participating in the training. They looked committed and seemed to be working hard in each session. Participants in Balqa directorate were the most active participants from the first day of the training. In Irbid, participants were quiet on day 1, however, they became more active from day 3. Participants in Mafrqa directorate were quiet compared with other directorates.

Most trainers were skilled and provided interactive facilitation. However, there were differences in the trainers' facilitation skills. Some trainers' presentations were one-way lectures therefore participants looked bored and exhausted. A great level of cooperation between trainers was observed in the Balqa and Irbid directorates. The trainers were helping each other to teach the session for better understanding. For instance, trainers were sitting on the side when the main trainer was teaching so that sub-trainers could help by adding comments or providing extra explanations when necessary. Trainers in Irbid used real example stories to increase participants understanding which was great. On the other hand, some scenarios were not well-matched to the real situation of village center nurses in Mafrqa.

The Medical Eligibility criteria wheel and Question card were distributed to all participants. Brochures of condoms and injectable contraceptives were distributed to all participants in Balqa directorate. Unfortunately, flipcharts and posters were not available to distribute to participants.



6. Results

6-1. Result of pre/post-test

Pre/post-tests were conducted with all participants. The contents of the tests were general information about family planning, roles of nurses working at VHC, Pills, Counseling and Communication skills.

Generally almost all participants showed improved knowledge. Figure 1 shows the comparisons of average score of pre/post-tests in three directorates. Average score of the training pre-test was 55%, post-test was 84%, which indicated that the score had increased by 29%. As shown in figure 1, the highest increase ratio between pre- and post-test was for Irbid, with an increase of 38 points. Although the trainers in Balqa directorate had provided the most active learning session, the increase ratio of pre- and post-test result was the lowest in three directorates. On the other hand, despite the non-interactive, one way teaching method in Mafraq, those participants earned the highest average post test scores (93%).

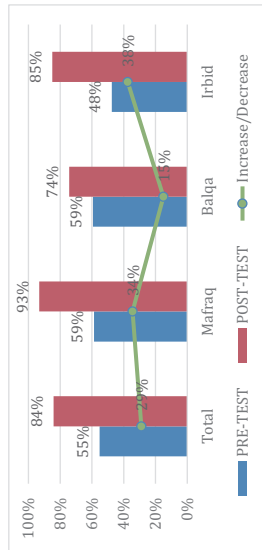


Figure 1. Results of the pre- and post-test (All+Directorate)

Figure 2-4 shows the changes in scores by individual participant. Almost all participants raised their score from pre-test to post-test, except two participants from Balqa directorate. Those two participants did not show an increase from pre to post tests. Only two participants in Mafraq earned 100% at their post-test.

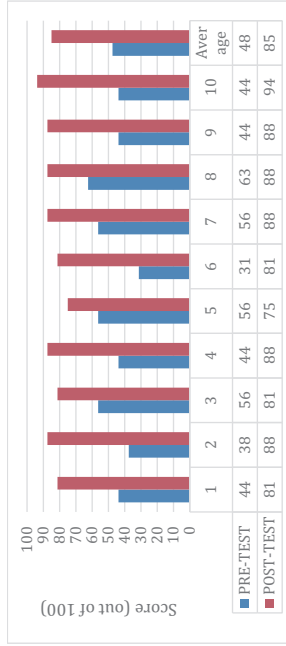


Figure 2. Results of the participants (Irbid)

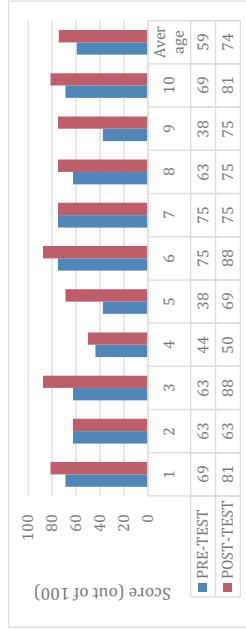


Figure 3. Results of the participants (Balqa)

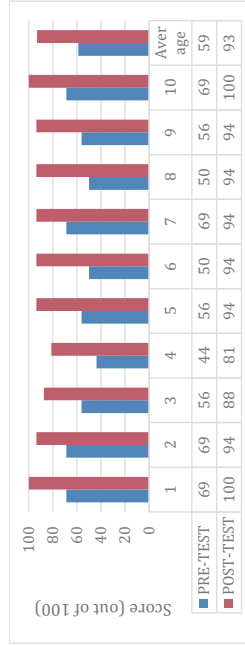


Figure 4. Results of the participants (Mafraq)

Figure 5 shows the results of pre/post-tests by qualification among 30 trainees. One staff nurse earned the highest score, which was higher than the average of the midwives scores. On the post-test, the midwives showed lower overall increase in knowledge comparatively. This is perhaps due to a higher level of knowledge at the outset as indicated by their overall higher score on the pre-test. There were no significant differences among Associate Nurses, Assistant Nurses and Aid Nurses.

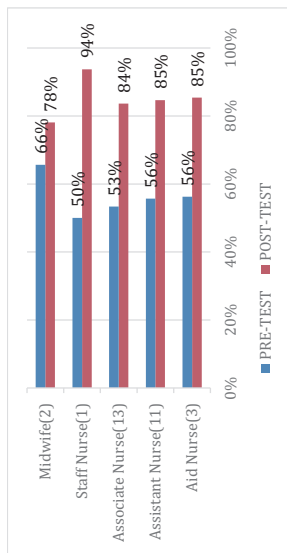


Figure 5. Results of the participants (By qualification)

6-2. Result of Course Evaluation

The organizing team conducted the course evaluation using the evaluation sheet at the end of the training. Overall, most participants were highly satisfied with the training. Many participants wrote positive comments on the training material and the trainers. Regarding training contents, 90% of participants felt that training contents were as expected. Ninety seven (97) % of the participants answered that the knowledge and skills obtained through the training can be applied to their daily work. Furthermore, 97% of the participants evaluated the performance of the trainers as excellent.

7. Discussion

- Most participants actively participated during the training session. By their responses on the course evaluation sheet, they indicated high satisfaction with the content of the training. Moreover, there were many positive comments on how the training was conducted. It can be seen that training opportunities for the VHC nurses are limited. Increasing training opportunities and continuous follow-up for VHC nurses can be effective in improving the quality of services at the VHCs.
- Training in Balqa directorate was very interactive and attractive. It showed that the trainers and participants enjoyed a good relationship. Further study, however, is needed to determine the reasons underlying the low improvement between pre and post-tests in Balqa despite the high quality training.
- It was notably observed that there were not great differences between midwives and the different qualifications of nurses in terms of test results and counseling skills. The reason may be that the midwives attending the training were young and newly assigned. The project team anticipated that the level of understanding of the training would be different between the higher educated nurses and aid nurses. However, there was not much difference in the level of understanding of the subjects presented. These findings indicate that the same training can be provided to nurses with different qualifications and levels of experience at the same time.
- Even though each trainer's capacity differed, the general teaching skills of all trainers were of a satisfactory level. Furthermore, the majority of trainers worked together to help each other to teach more effectively.

8. Conclusions and Recommendations

- Overall the training was successful in increasing the knowledge and deepening the skills of nurses in providing family planning services at the VHCs.
- As one of the first major activities in this project, the training allowed the various stakeholders including the VHC nurses and supervisors, supervisors from MOH and VHC project team to build and strengthen their relationships and to learn to work collaboratively in a way that complements the benefits to the project target population.
- Pre and post tests should be developed more carefully to better measure the degree of understanding of participants accurately.

- Follow-up visits to those VHCs which will start family planning services provision should be conducted soon after the family planning/logistic training.
- Having the trainers from both the MOH and directorate collaborating together and interacting with each other resulted in cross-fertilization of their knowledge, experiences and teaching methods. This collaboration should be continued.
- Directorate supervisors should attend the training sessions as much as possible, in order to maintain training quality and to encourage participants.
- In the session to fill out registration forms, it was observed that the existing registration book that the nurses were going to use was not designed for use at VHCs and especially with regard to referrals. To collect the right information of VHC nurse activities, the registration and reporting system needs to be more clearly articulated for all VHC staff to collect accurate information. Additionally, supervisors and the project team should conduct follow-up visits to VHC centers to ensure that all necessary information is collected.
- Some cases/scenarios used in the counseling session were unrealistic. The trainers should provide realistic cases/scenarios; which enable the trainees to provide services immediately after the training at their work places.
- More IEC materials need to be distributed to VHCs. Only a few IEC materials were distributed to each VHC. To enhance the quality and accuracy of health education and counseling, more material is needed.



Communication exercise (Mafraq)

Role-play (Balqa)

Appendix 1: Attendance list

No.	Name (English)	Name (Arabic)	Position	Organization (Location)
1	Ms. Shefaa Hussien Faris Abu Leil	شفاء حسين فارس أبو ليل	Associate Nurse	Ass'arah VHC
2	Ms. Sahar Mohamed Mohamed Ali	سحر محمد علي	Assistant Nurse	Tokobol and Om Al-Jada'il VHC
3	Ms. Eman Mahmoud Ghzawi Masoud	امان محمود غزوي مسعود	Assistant Nurse	Jamha VHC
4	Ms. Shefaa Mohamed Ahmed Abu Aba	شفاء محمد أبو عبيدة	Associate Nurse	Makhrabah VHC
5	Ms. Majeeda Mahmoud Ahmed Alzoubi	ماجة محمود احمد الزوي	Associate Nurse	Mandah VHC
6	Ms. Umaimah Soud Ahmed Alryahneh	أميمة سواد احمد الرايحة	Associate Nurse	Saydoor VHC
7	Ms. Kholoud Ahmed Alrwee	خلود احمد خلف الروعي	Assistant Nurse	Abu Habeeb VHC
8	Ms. Bothina Mahmoud Al-Shraideh	بثينة محمود شرايدة	Assistant Nurse	Tabket Fahel VHC
9	Ms. Sameeha Deef Allah Ahmed Daggamseh	سميحة صيف الله احمد الدقاسمة	Assistant Nurse	Al-Khribeh VHC
10	Ms. Suha Abdullah Mansour Shkhatreh	سهي عبدالله منصور شخاترة	Associate Nurse	Alselih VHC

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3. Mafraq

No.	Name (English)	Name (Arabic)	Position	Organization (Location)
1	Ms. Saosan AlShamre	سوسن الشمري	Associate Nurse	Al-Akydar VHC
2	Ms. Hiam Ibrahim Shihab	هيام ابراهيم شهاب	Assistant Nurse	Raba Al Sarhan VHC
3	Ms. Fatima Alzadi	فاطمة القاضي	Assistant Nurse	Breiga VHC
4	Ms. Hamdh Alzyood	حمدة الزويد	Aid Nurse	Al-Daqmasah VHC
5	Ms. Nora Almsahagba	نوره المشايبة	Aid Nurse	Roudet Al-Amir Mohamed VHC
6	Ms. Siham Shidefat	سيهام شديفات	Staff Nurse	Al-Aqeb VHC
7	Ms. Hend Ali Mamdough	هند علي مدوح الخيت	Associate Nurse	Roudeh Al-Amir
8	Bakeet	هدى علييات	Associate Nurse	Hamzeh VHC
9	Ms. Doaa Abu Amira	دعاء ابو عميره	Associate Nurse	Dahi VHC
10	Ms. Sabah Almwali	صباح الموالي	Associate Nurse	Albaeei VHC

Appendix 2: Trainers list

No.	Name	Position	Location
1	Ms. Fadia Aljaber	Nursing Supervisor, FP division	MOH
2	Ms. Amal Abu Shaweesh	MW Supervisor, FP division	MOH
3	Dr. Lutfieh Al Shalabi	Head of MCH department	Irbid
4	Ms. Hyaim Obidat	MW supervisor	Irbid
5	Ms. Mariam Ghazi Al-Omari	MCH supervisor	Irbid
6	Dr. Sabbah Subhi Ahmad Madi	Head od MCH department	Balqa
7	Ms. Helwa Alisa	MW supervisor	Balqa
8	Ms. Buthauna Zagzoug	MW supervisor	Balqa
9	Dr. Amal Abdul Karim	Head od MCH department	Mafraq
10	Ms. Souad Shdeifat	MW supervisor	Mafraq

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No.	Name (English)	Name (Arabic)	Position	Organization (Location)
1	Ms. Fatima Suliman Al-Balawi	فاطمة سليمان البولي	Assistant Nurse	Maysara and Famoush VHC
2	Ms. Khawther Al-Saied Al-Nabressi	كوثر السيد النبرصي	Associate Nurse	Um Ayash VHC
3	Ms. Raneem Mohamed Al-Marai	رنيم محمد المرعي	Midwife	Thahret Al Raml PHC
4	Ms. Nabeedah Ahmad Al-Naemat	ناهدة احمد النعمات	Assistant Nurse	Abu Zeghan VHC
5	Ms. Nadia Abd Hussien Al-Shatti	نادية عبد حسين الشطي	Midwife	Twal Al Janobe PHC
6	Ms. Fatima Mousa Salim Al-Dait	فاطمة موسى سليم الديات	Associate Nurse	Twal Al Janobe PHC
7	Ms. Ketam Sleman Demedat	كتام سليمان الصميدات	Assistant Nurse	Twal AL Shamali PHC
8	Ms. Muna Hussein Hassan Murgan	منى حسين حسن مرجان	Associate Nurse	Rweha PHC
9	Ms. Nehad Ekab Saleem Al-Nawaji	نهاد عقاب سالم النواحي	Associate Nurse	Twal Al Janobe PHC
10	Ms. Awatef Mohamed Ramadneh	عواطف محمد رامانة	Aid Nurse	Moalth Al Arda PHC

Appendix 3: Training program

Family Planning and counseling training for nurses at Village Health Centers

Date: 16th - 20th October 2016 (Irbid, Balqa), 23rd - 27th October 2016

Date	Time	Topic	Responsibility		
			Irbid	Dla	Mftq
Day 1 16 th October Sunday	8:30 – 9:00	<ul style="list-style-type: none"> Registration Opening 	Aml	Fadi	Fadi
	9:00 – 9:45	<ul style="list-style-type: none"> Happy healthy family Exercise Goals and expectation Pre test 	Aml	Fadi	Fadi
	9:45 - 10:00	<ul style="list-style-type: none"> Self Performance assessment 			
	10:00 - 11:00	<ul style="list-style-type: none"> Population challenges 	Ama	Fadi	Ama
Day 2 17 th October Monday	11:00 - 11:30	Break			
	11:30 - 12:30	<ul style="list-style-type: none"> Introduction of Role of VHC 	Ama	Fadi	Fadi
	12:30 - 1:30	<ul style="list-style-type: none"> Benefits of family planning Family planning mapping 	Mry/ Hym	Helw a	Soad
	1:30 - 2:30	<ul style="list-style-type: none"> Family Planning methods (modern) <ul style="list-style-type: none"> Female Sterilization Vasectomy 	Dr. Ltfie h	Dr. Saba h	Dr. Amal
Day 3 18 th October Tuesday	2:30 -	Lunch			
	8:30- 8:45	<ul style="list-style-type: none"> Review 	Fadi	Aml	Aml
	8:45- 10:00	<ul style="list-style-type: none"> Combined Oral Contraceptives 	Dr.L	Dr.S	Dr.A
	10:00 – 11:00	<ul style="list-style-type: none"> Progestin-only Pill 	Dr.L	Hlw	Soad
Day 4 19 th October Wednesday	11:00 - 11:30	Break			
	11:30 – 12:30	<ul style="list-style-type: none"> Progestin-only Injectable 	Mari	Bthn	Soad
	12:30 - 1:00	<ul style="list-style-type: none"> Implants 	Mari	Bthn	Dr.A
	1:00 – 1:30	<ul style="list-style-type: none"> Lactational Amenorrhea Method 	Hym	Bthn	Soad
Day 5 20 th October Thursday	1:30 - 2:30	<ul style="list-style-type: none"> IUD 	Hym	Dr.S	Dr.A
	2:30 -	Lunch			
	8:30 – 8:45	<ul style="list-style-type: none"> Review 	Fadi	Aml	Aml
	8:45- 10:00	<ul style="list-style-type: none"> Combined Oral Contraceptives 	Dr.L	Dr.S	Dr.A
Day 6 21 st October Friday	10:00 – 11:00	<ul style="list-style-type: none"> Progestin-only Pill 	Dr.L	Hlw	Soad
	11:00 - 11:30	Break			
	11:30 – 12:30	<ul style="list-style-type: none"> Progestin-only Injectable 	Mari	Bthn	Soad
	12:30 - 1:00	<ul style="list-style-type: none"> Implants 	Mari	Bthn	Dr.A
Day 7 22 nd October Saturday	1:00 – 1:30	<ul style="list-style-type: none"> Lactational Amenorrhea Method 	Hym	Bthn	Soad
	1:30 - 2:30	<ul style="list-style-type: none"> IUD 	Hym	Dr.S	Dr.A
	2:30 -	Lunch			
	8:30 – 8:45	<ul style="list-style-type: none"> Review 			Soad
Day 8 23 rd October Sunday	8:45 – 9:45	<ul style="list-style-type: none"> Male condom FP methods (Traditional) 	Dr.L	Btma	Dr.A
	9:45 – 10:00	<ul style="list-style-type: none"> Summary of family planning method Effectiveness and Eligibility 	Dr.L	Dr.S	Soad
	10:00 – 11:00	<ul style="list-style-type: none"> Counseling and Communication skills Rights of clients and needs for service provider Counseling and communication skills self-assessment 	Aml	Fadi	Aml
	11:00 – 11:30	Break			
Day 9 24 th October Monday	11:30 – 12:00	<ul style="list-style-type: none"> Importance of awareness of the personal belief of service provider 	Mari am	Helw a	Soad
	8:30 – 8:45	<ul style="list-style-type: none"> Review 			Soad
	8:45 – 9:45	<ul style="list-style-type: none"> Male condom FP methods (Traditional) 	Dr.L	Btma	Dr.A
	9:45 – 10:00	<ul style="list-style-type: none"> Summary of family planning method Effectiveness and Eligibility 	Dr.L	Dr.S	Soad
Day 10 25 th October Tuesday	10:00 – 11:00	<ul style="list-style-type: none"> Counseling and Communication skills Rights of clients and needs for service provider Counseling and communication skills self-assessment 	Aml	Fadi	Aml
	11:00 – 11:30	Break			
	11:30 – 12:00	<ul style="list-style-type: none"> Importance of awareness of the personal belief of service provider 	Mari am	Helw a	Soad
	12:00 – 12:30	<ul style="list-style-type: none"> Review 			Soad

Date	Time	Topic	Responsibility		
			Irbid	Dla	Mftq
Day 1 16 th October Sunday	12:00 – 1:00	<ul style="list-style-type: none"> Steps to change attitude 	Hym	Hlw	Dr-A
	1:00 – 2:30	<ul style="list-style-type: none"> Define reproductive health and Service package Interactive communication and counselling 	Aml	Fadi	Aml
	2:30 -	Lunch			
	8:30 – 8:45	<ul style="list-style-type: none"> Review 		All	Fadi
Day 2 17 th October Monday	8:45 – 9:00	<ul style="list-style-type: none"> Greeting exercise 		All	Soal
	9:00 – 9:30	<ul style="list-style-type: none"> Framework "REDI counselling" 	Fadi	Aml	Fadi
	9:30 - 10:30	<ul style="list-style-type: none"> Interpersonal communication <ul style="list-style-type: none"> Verbal and non-verbal communication Tone of voice Respect and active listening 	Fadi	Aml	Fadi
	10:30 – 11:00	<ul style="list-style-type: none"> Taking information from clients Aims of the questions and types 	Hiya m	Btma	D-A mal
Day 3 18 th October Tuesday	11:00 – 11:30	Break			
	11:30 – 12:30	<ul style="list-style-type: none"> Open and closed questions Using simple clear language Gratitude and encouragement Reasons for misunderstanding 	Mari am	Helw a	Soad
	12:30 – 1:30	<ul style="list-style-type: none"> Using visual tools Provide information and talking about side-effect 	Fadia	Aml	Fadia
	1:30 – 2:30	<ul style="list-style-type: none"> Decision-making Implantation of decision and follow-up 	Hym/ M	Btma	D-A mal
Day 4 19 th October Wednesday	2:30 -	Lunch			
	8:30 – 8:45	<ul style="list-style-type: none"> Review 			Saad
	8:45 – 9:45	<ul style="list-style-type: none"> Important points of Family Planning method 	Ama	Fadi	Fadi
	9:45 – 11:00	<ul style="list-style-type: none"> Registration and reporting <ul style="list-style-type: none"> Daily record for family planning service Mother's file Maternal and Child Health Monthly activity report Monthly statistics report 	Hiya m/M	Dr.S abab/ Helw a	Soad
Day 5 20 th October Thursday	11:00 – 11:30	Break			
	11:30 – 2:00	<ul style="list-style-type: none"> Continue communication and counselling skills Group work Practice Role play (Presentation of role play best practice) Review of role-play 	All 4	Fadia /Dr.S abab/ Helw a	Fadia /DrA maral
	2:00 – 2:30	<ul style="list-style-type: none"> Post Test and Evaluation 		Dr-S/ Hlw	
	2:30 -	<ul style="list-style-type: none"> Closing 			
Day 6 21 st October Friday	2:30 -	Lunch			
	8:30 – 8:45	<ul style="list-style-type: none"> Review 			Saad
	8:45 – 9:45	<ul style="list-style-type: none"> Important points of Family Planning method 	Ama	Fadi	Fadi
	9:45 – 11:00	<ul style="list-style-type: none"> Registration and reporting <ul style="list-style-type: none"> Daily record for family planning service Mother's file Maternal and Child Health Monthly activity report Monthly statistics report 	Hiya m/M	Dr.S abab/ Helw a	Soad
Day 7 22 nd October Saturday	11:00 – 11:30	Break			
	11:30 – 2:00	<ul style="list-style-type: none"> Continue communication and counselling skills Group work Practice Role play (Presentation of role play best practice) Review of role-play 	All 4	Fadia /Dr.S abab/ Helw a	Fadia /DrA maral
	2:00 – 2:30	<ul style="list-style-type: none"> Post Test and Evaluation 		Dr-S/ Hlw	
	2:30 -	<ul style="list-style-type: none"> Closing 			
Day 8 23 rd October Sunday	2:30 -	Lunch			
	8:30 – 8:45	<ul style="list-style-type: none"> Review 			Soad
	8:45 – 9:45	<ul style="list-style-type: none"> Male condom FP methods (Traditional) 	Dr.L	Btma	Dr.A
	9:45 – 10:00	<ul style="list-style-type: none"> Summary of family planning method Effectiveness and Eligibility 	Dr.L	Dr.S	Soad
Day 9 24 th October Monday	10:00 – 11:00	<ul style="list-style-type: none"> Counseling and Communication skills Rights of clients and needs for service provider Counseling and communication skills self-assessment 	Aml	Fadi	Aml
	11:00 – 11:30	Break			
	11:30 – 12:00	<ul style="list-style-type: none"> Importance of awareness of the personal belief of service provider 	Mari am	Helw a	Soad
	12:00 – 12:30	<ul style="list-style-type: none"> Review 			Soad

Report of Family Planning Logistics Training for Nursing Staff at Village Health Centers

【Summary of Output】

- Overall the participants acquired knowledge and skills for family planning logistics, which is necessary to manage contraceptives distribution for start of family planning service at Village Health Centers (VHCs).
- Follow-up by supervisors or midwives is essential to start family planning services at VHCs. For that purpose, the project team decided to conduct a practical on-the-job training at Primary or Comprehensive Health Centers as a follow-up of this training.

1. Introduction

As a second training for nursing staff, 3-day family planning logistic training was conducted from October 24th to 26th in Irbid and from November 8th to 10th, 2016 in Mafraq at the health directorate office and the training center in each directorate. Thirty one participants were selected from the 13 focus VHCs¹ and other related VHCs, Comprehensive Health Centers (CHCs) and Primary Health Centers (PHCs) in order to start provision of family planning and counseling services at VHCs.

This training was based on the comprehensive MOH training package which had developed more than 15 years ago and provided by the three authorized MOH trainers. Without passing the final examination, health staff cannot start to provide FP services at any MOH health facilities. To deal with these backgrounds, some midwives and nurses who are working the CHCs/ PHCs were invited to get certificate and eligibility to support the nursing staff at the project target VHCs.

2. Training sites and participants

Date	No. of Participants	Target Health Directorates	Qualification of Participants (No.)	Places
24 th -26 th October 216	15	Irbid/Balqa	Nurses (13) Midwives (2)	Irbid health directorate office and Irbun sina PHC
8 th -10 th November 2016	16	Mafraq	Nurses (10) Midwives (6)	Mafraq CHC

4. Trainers from MOH family planning logistic team

- Dr. Abeer Mwaswas, MOH
- Dr. Nadia Al-Safadi, MOH
- Ms. Muna Al-Qarrm, MOH

5. Training content

The training includes contraceptives procurement system, documentation and preparation of monthly report and management of storage condition.

6. Observations, results, comments and recommendations

(1) Irbid/Balqa Observations

- The training was conducted by mainly lecture and some model demonstration and exercises in the training room.

- As this training has been designed and conducted for midwives, the content was very condensed. It looked difficult for nursing staff working at the VHCs to understand it. They were nerves and embarrassed.
- Due to the lack of coordination between woman and child health directorate of MOH and Irbid health directorate, training logistic was not well organized on the first day of the training. Training venue had also to change on the second day. However, the last day of the training was organized appropriately in the end.
- Five participants who failed the final examination looked shocked for the result and have strongly protested to trainers.

Result

- Five out of 15 participants failed the final examination of the training unfortunately. All were nursing staff working in Irbid.
- A make-up test was conducted in Irbid health directorate on 20th November, 2016. After two-hour follow-up session by Irbid supervisors and one-hour session by the MOH trainer, all passed the examination successfully.

Comments and Recommendations

- It was strongly recommended that the coordination between woman and child health directorate of MOH and Irbid health directorates should be improved for following training in Mafraq through better communication in the preparation and implementation stages. The trainers need to adjust the content of the training to the understandable level of the nursing staff.

(2) Mafraq Observation

- Before starting the training in Mafraq, the director of woman and child health directorate of MOH gave feedback to the trainers to improve the quality of training based on the observation by the project team in Irbid. As a result, the training became trainer-friendly and more interactive and the participants looked more relaxed and understood the sessions.

Result

- Five out of 16 participants failed the final examination of the training. All were nursing staff.
- A make-up test was conducted on 4th December, 2016 in Mafraq directorate. After two-hour follow-up session by Mafraq supervisors and one-hour session by the MOH trainer, all passed the examination.

Comments and Recommendations

- Even though the teaching approach of the trainers was improved in Mafraq, one-third of their participants could not reach a desirable level set by MOH. This is probably because of their low educational status compared with midwife.
- Follow-up by supervisors and midwives is needed in practical on-the-job training which is planned in December, 2016 and January, 2017 in order to start real services at VHCs.

¹ One focus VHC in Irbid has only one male nurse, which means it cannot be able to provide FP services to female clients.

Appendix: Attendance list

1. Trainees list
1.1 Irbid (10)

No.	Name (English)	Name (Arabic)	Position	Organization (Location)
1	Ms.Shefaa Hussien Faris Abu Leil	شفاء حسين فارس أبو ليل	Associate Nurse	Ass'arah VHC
2	Ms. Sahar Mohamed Mohamed Ali	سحر محمد علي	Assistant Nurse	Tokobol and Om Al-Jadai VHC
3	Ms.Erman Mahmoud Ghzawi Masoud	ايمان محمود غزادي مسعود	Assistant Nurse	Jamha VHC
4	Ms.Shefaa Mohamed Ahmed Abu Abta	شفاء محمد احمد ابو عيطه	Associate Nurse	Makhrabah VHC
5	Ms. Majeda Mahmoud Ahmed Alzoubi	ماجدة محمود احمد الزعبي	Associate Nurse	Mandah VHC
6	Ms. Umaimah Soud Ahmed Alryahneh	أميمة سعود احمد الراحنة	Associate Nurse	Saydoor VHC
7	Ms. Kholoud Ahmed Alrwee	خلود احمد خلف الرويعي	Assistant Nurse	Abu Habeeb VHC
8	Ms. Bolehna Mahmoud Al-Shratdeh	بلهنة محمود الشريدة	Assistant Nurse	Tabket Fahel VHC
9	Ms. Sameeha Deefallah Ahmed Dagamsch	سميحة ضيف الله احمد الدقاسمة	Assistant Nurse	Al-Khribeh VHC
10	Ms. Suha Abdullah Mansour Shkhatreh	سهي عبدالله منصور شحاترة	Associate Nurse	Alselth VHC

1.2. Balqa (5)

No.	Name (English)	Name (Arabic)	Position	Organization (Location)
1	Ms. Fatima Suliman Al-Balawi	فاطمة سليمان البلوي	Assistant Nurse	Maysara and Fanoush VHC
2	Ms. Khawther Al-Saeed Al-Nabressi	كوثر السيد النبرصي	Associate Nurse	Um Ayash VHC
3	Ms. Raneem Mohamed Al-Marai	رنيم محمد المرعي	Midwife	Thahret Al Raml PHC
4	Ms.Nahedah Ahmad Al-Naemat	ناهدة احمد النعميات	Assistant Nurse	Abu Zeghan VHC
5	Ms. Nadia Abd Hussien Al-Shatti	نادية عبد حسين الشطي	Midwife	Twal Al Janobe PHC

1.3. Mafrq (16)

No.	Name (English)	Name (Arabic)	Position	Organization (Location)
1	Ms. Saosan AlShamre	سوسن الشمري	Associate Nurse	Al-Akydar VHC
2	Ms. Hiam Ibrahim Shihab	هيام ابراهيم شهاب	Assistant Nurse	Raba Al Sarhan VHC
3	Ms. Fatima Alqadi	فاطمة القاضي	Assistant Nurse	Breitqa VHC
4	Ms. Hamdh Alzyood	حمدة الزبود	Aid Nurse	Al-Dagmasah VHC
5	Ms. Nora Almsahgaba	نوره المشاقبة	Aid Nurse	Roudet Al-Amir Mohamed VHC
6	Ms. Siham Shdefat	سهام شديفات	Staff Nurse	Al-Ageb VHC



Irbid/Balqa

Irbid/Balqa



Irbid/Balqa

Mafrq



Mafrq

Mafrq

7	Ms. Hend Ali Mamdouh Bakcet	هند علي ممدوح البكيت	Associate Nurse	Roudeh Al-Amir Hamzeh VHC
8	Ms. Huda Olimat	هدى عليما	Assistant Nurse	Dahi VHC
9	Ms. Doaa Abu Amira	دعاء ابو عميره	Associate Nurse	Albaej CHC
10	Ms. Sabah Almwali	صباح الموالي	Associate Nurse	Al-Mafraq PHC
11	Ms. Racha Mshagbeh		Midwife	Moghayer Al Sarhan CHC
12	Ms. Ahd Masaeed		Midwife	Al Beshriah CHC
13	Ms. Khloud Mshagbeh		Midwife	Al Mazraa PHC
14	Ms. Israa Al Refai		Midwife	Al Koom Al Amar PHC
15	Ms. Bayan Adnan		Midwife	Al dafyanah PHC
16	Ms. Baraa Eshdooh		Midwife	

2. Nursing staff list who had a make-up test

2.1 Irbid (5)

No.	Name (English)	Name (Arabic)	Position	Organization (Location)
1	Ms. Shefaa Hussien Fans Abu Leil	شفاة حسين فارس ابو ليل	Associate Nurse	Ass'arah VHC
2	Ms. Sahar Mohamed Mohamed Ali	سحر محمد علي	Assistant Nurse	Tokobol and Om Al-Jadail VHC
3	Ms. Majeeda Mahmoud Ahmed Alzoubi	ماجدة محمود احمد الزعبي	Associate Nurse	Mandah VHC
4	Ms. Umaimah Souid Ahmed Alryahneh	أميمة سويد احمد الريحنة	Associate Nurse	Saydoor VHC
5	Ms. Samecha Deef allah Ahmed Daggansch	سميحة ضيف الله احمد الداقصة	Assistant Nurse	Al-Khribeh VHC

2.2 Mafrq (5)

No.	Name (English)	Name (Arabic)	Position	Organization (Location)
1	Ms. Hiam Ibrahim Shihab	هيام ابراهيم شهاب	Assistant Nurse	Raba Al Sarhan VHC
2	Ms. Fatima Alqadi	فاطمة القاضي	Assistant Nurse	Breiga VHC
3	Ms. Hamdh Alzyood	حمدة الزويد	Aid Nurse	Al-Daqmasah VHC
4	Ms. Nora Almshagha	نوره المشغبة	Aid Nurse	Roudet Al-Amir Mohamed VHC
5	Ms. Siham Shidefat	سهام شديفات	Staff Nurse	Al-Aqeb VHC

3. Trainers list

No.	Name	Position	Location
1	Dr. Abeer Mwaswas	Head of Information and Logistic section, Woman and Child Health Directorate	MOH
2	Dr. Nadia Al-Safadi	Information and Logistic section, Woman and Child Health Directorate	MOH
3	Ms. Muna Al-Qarm	Information and Logistic section, Woman and Child Health Directorate	MOH

Report on Reproductive Health Training for Nursing Staff at Village Health Centers

【Summary of Output】

- Overall the training was successful in increasing the knowledge and deepening the skills of nursing staff in providing Reproductive Health (RH) services, focusing on antenatal, postnatal and child health care services and other women's health care, at the Village Health Centers (VHCs).
- Participants actively participated and showed their satisfaction to the training. They expressed their knowledge and practices could be applied in their work.
- The relationship between nursing staff from VHCs and midwives from primary and comprehensive health centers where receive referral from VHCs was strengthened through the training. The enhanced relationship between them will enable the nursing staff at VHCs to easily receive midwives' technical supports and improve referral system through better communication when new RH services are introduced at VHCs.

1. Introduction

The 4-day RH training in Irbid and Mafrag was designed to strengthen knowledge and skills of nursing staff working at VHCs in the field of RH following the family planning and counseling trainings conducted in October 2016. The training aimed to commence RH service provision in the 14 focus VHCs¹. The topics of the training included antenatal care, postnatal care, child health care, women's health issue such as menopause and breast cancer, infection control and recording and registration. The participants were selected from nursing staff who are working at VHCs and other related VHCs, Comprehensive Health Centers (CHCs) and Primary Health Centers (PHCs) in Irbid, Balqa/Dayr Allah and Mafrag. The training was implemented mainly in training room through lecture, group discussion, role-play, demonstration and other exercises. After the completion of the training, the nursing staff will receive a practical on-the-job training at CHCs or PHCs. The details of the training are summarized as follows.

2. Objectives

Main objective of the training is to provide health staff with opportunities to acquire the basic knowledge and skills necessary for provision of RH services, focusing on antenatal, postnatal and child health care services and other women's health care. The following is specific objectives of the training.

Participants will be able to:

- Understand the importance of antenatal care, postnatal care, child health care and other women's health care.
- Understand the RH services to be provided in the VHCs.
- Identify risk cases of pregnant and postnatal women and child.
- Provide vaccination and supplement for pregnant women and child according to the protocol.
- Provide health education and counseling regarding antenatal care, postnatal care, child health care and other women's health care.
- Refer clients to PHC/CHC when needed.
- Fill in registration books, client charts, client cards and monthly reports.
- Follow protocol of infection control in the VHCs.

¹ Although the 14 focus VHCs are intended to start RH service provision, 13 nursing staff from 13 focus VHCs were invited because other one was male nursing staff who can hardly provide RH services to female.

3. Training Schedule, Sites and Participants

Date	Training Site	No. of Participants	Qualifications (No.)	No. of Trainers	Place
14-17 Nov. 2016	Irbid/Balqa Dayr Allah	15	Nursing staff (13) Midwives(2)	7	Irbid health directorate office
21-24 Nov. 2016	Mafrag	16	Nursing staff (10) Midwives(6)	6	Mafrag CHC

4. Preparation for Program

Four trainers from central level (Woman and child health directorate, Ministry of Health, hereinafter MOH trainers) mainly prepared the whole training program. Five trainers (Heads of maternal and child health department and supervisors in Woman and Child Health Division) from Irbid and Mafrag Directorates and the 4 MOH trainers provided the training using the materials prepared by each trainer. Before conducting the training, the training program were reviewed and shared among the trainers in collaboration with the project team. The pre/post-test was developed by the MOH trainers. The course evaluation sheet which was used by the previous family planning training was applied.

Main topics included in the training:

- Antenatal care
- Postnatal care
- Breastfeeding
- Child health care
- Women's health issues (breast cancer, menopausal, osteoporosis, adolescents' health)
- Infection control
- Recording and registration

5. Teaching Methods

Lecture, presentation, group discussion, Q&A, practice and role-play were used as teaching methods. In Mafrag, a site visit to CHC was added. From the second day, the training session began with a review of the previous day in order to assess and confirm the participants' understanding.

6. Observation

Day 1: The opening started with explanation of the project overview and the objectives of the RH training. Following to the opening remarks, the trainers started to give lectures about antenatal care, postnatal care and counseling for pregnant and postnatal women. The trainer explained the influencing factors for safe delivery, schedule of antenatal and postnatal visits to health center, health check-up points and medical exam during pregnancy and postnatal period, content of the health education, and so on. The participants practiced how to calculate body mass index and estimate delivery date by calculation and using pregnancy wheel. The trainers emphasized on the importance of identification of risk cases during pregnancy and postnatal period to be referred to PHC or CHC. The trainer gave a home work.

Day 2: The participants learned registration and documentation of pregnant and postpartum records, mother's card and monthly reports. They also gained basic knowledge of breast cancer, menopausal, osteoporosis, and adolescent's health. In the session of breast cancer, they practiced the palpation using breast cancer model.

Day 3: The entire day was spent for child health care, which were included measurement of height and weight of child under 2 year old, normal growth and development for child under 5 year old, identification of delay of growth development, assessment of risk factors, anemia, and health education for child.

Day 4: The trainer delivered lectures about national immunization program for children, follow-up for child with missed immunization opportunities, neonatal screening test, registration and documentation of child records, child's card, and monthly reports. The last training session was infection control necessary for VHCs such as the basic process of prevention for disease transmission; decontamination, waste disposal, cleaning and rinsing, and sterilization.

performances, which comprise 3 sections of service delivery, health promotion and VHC management. The participants filled in the sheet on the first day, which will be utilized as a baseline information.

		Lecture on infection control (Irbid/Balqa)	Practice of palpation of breast cancer (Irbid/Balqa)
		1-1. Result of pre- and post-test	Counseling on breast feeding (Mafrqa)

7. Results

6-1. Result of pre- and post-test
Pre/post-tests were conducted with all participants. The test consist of 20 questions, which includes antenatal and postnatal care, child health care, women's health, and infection prevention control.

All participants showed improved knowledge according to the result of the pre- and post-tests. Figure 1 shows the comparisons of average score of pre- and post-tests in three directorates. Average scores of the pre- and post-test was 57% and 86%, respectively, which indicated that the score had increased by 28 points. The highest increase rate between pre- and post-test was for Irbid, with an increase of 32 points. The interactive training in Irbid may influence on the result. This result was same as the one of the family planning training. Although the participants from Balqa directorate received same training with those from Irbid, their result was lower than Irbid directorate.

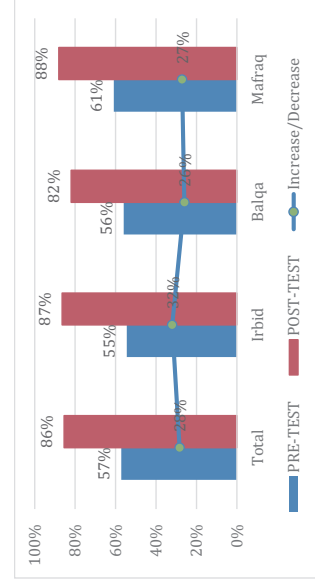


Figure 1. Results of the pre- and post-test (All Directorates and each Directorate)

Overall, most participants showed a positive attitude and were actively participating in the training. The trainers utilized a variety of teaching methods so that the participant could be active and interested in the learning. However, few sessions disseminated mainly information without sufficiently confirming their understanding or feedback from them, which made the participants tired or bored. The attitude of the participants has been also influenced by scheduled time and the topic of the session in addition to teaching methods. For example, in the afternoon session of Thursday the participants seemed to lose concentration to go home as soon as possible. Compared with the characteristics of the participants between Irbid/Balqa and Mafrqa, the former showed more questions and comments during the training from the first day through the last day, while the latter was quiet in general. However, the attitudes of the participants in Mafrqa became active as the day went on.

Training environment is a crucial aspect of the effective training. The space and furniture installed in the training room in Irbid seemed to be not suitable for interactive training. It was difficult for the trainers to closely communicate and observe the participants in order to check their understanding of the lecture or identify the participant who was struggling to learn. The training room for Mafrqa was spacious and suitable.

The participants struggled to understand and master recording and registration system for the RH service. There are several kinds of recording forms, registration books and a monthly report to fill in at the VHC. Even though the trainers demonstrated and practiced how to fill in the forms using specific examples, they showed embarrassment and lack of confidence.

On the 3rd day of the training in Mafrqa, the participants visited the Mafrqa CHC where was located in the same building of the training room to observe actual child health care service such as measurement of child weight and height, immunization and neonatal screening. They practiced measurement of head circumference of baby and recording of child's chart. The midwives working at the CHC explained enthusiastically the services provided at the center and procedure of health checkups for children. It was a good learning opportunity for them to have a concrete image of how the services are being delivered. Unfortunately, the trainees from Irbid and Dayr Allah could not have the site-visit to health center because the training place was located far from the center.

The project invited a Professor of Nagasaki University, Dr. Yasuhiko Kamiya, to offer a collaborative lecture with the MOH's trainer on child health in Mafrqa. Even though he delivered the lecture in English with translation and support by the MOH's trainer, almost all participants showed their strong interest and some seemed to understand his English without translation.

The communication between the midwives and nursing staff from PHCs and CHCs, and nursing staff from VHCs were facilitated by learning together day by day. In the group works, the midwives helped the nursing staff understand the topics. During the breaks in the training, they also talked to each other and had a good atmosphere.

Prior to the training, the director of the women and child health directorate, MOH, instructed the trainers from both the central and directorates need to be close coordination and arrangement to implement effective training based on lessons learned from the previous training. The results of this instruction can be observed in various situations. For example, Balqa during the training, at least one of them presented every day and monitored the sessions. The trainers from Irbid Health Directorate appeared in almost all sessions and interactively joined in the sessions. They also prepared handouts for their own session and distributed them as other MOH trainers did it. The presence of the MOH trainers also facilitated active learning by giving feedbacks and additional explanation during the lectures by the trainers in Irbid and Mafrqa.

The central MOH and the project developed a self-assessment sheet to help the nursing staff understand their responsibilities related to the RH service to be provided at VHC and periodically assess the progress of their performance for the RH service. The sheet consists of 65 items of specific

other nursing staff. Aid nurses gained the lower score of both pre- and post-test. It is a natural result because their education level is lowest among them. There were no significant differences among associate nurses and assistant nurses.



Figure 5. Results of the pre- and post-test for the participants (by qualification)

6-2. Result of Course Evaluation

The training course was evaluated by the participants using the evaluation sheet at the end of the training. Overall, most participants were satisfied with the training. They expressed positive comments on the trainers. Regarding training contents, 93% of participants felt that training contents were as expected. The same percentage of the participants answered that the knowledge and skills obtained through the training can be applied to their daily work. Three participants noted that the training period was too short, while one commented too long period.

6-3. Result of Self-Assessment Sheet

The self-assessment sheet was developed using a 1-5 scoring scale of each 65 specific practices related to VHC's service. The score of each item are never (1 point), sometimes (2 points), half of time (3 points), most of time (4points), always (5 points). The higher score indicates high frequency of practices.

Figure 6 shows average points of practices of 13 nursing staff working at the 13 focus VHCs according to performance category and health directorate. High frequency of practice was the general practices which include measurement of vital sign to general clients, provisions of injection and basic first aid service, etc. The performance related to RH services (family planning, antenatal care, postnatal care, child health and other women health) are low as expected. Most of the VHCs except some centers in Irbid and Mafraq do not offer them. These will increase after the commencement of RH service provision at the centers. The practices related to health promotion are also low. This is because there is no guide or instruction regarding health promotion services at the VHCs so far.

Figure 2-4 show the changes in scores by individual participant. All participants raised their score of post-test. The range of the scores of pre-test in Irbid, Balqa, and Mafraq was from 40 to 65 points, from 50 to 60 points, from 30 to 75 points respectively; for the post-test, the score ranged from 75 to 95 points, from 70 to 90 points, from 75 to 95 points respectively.

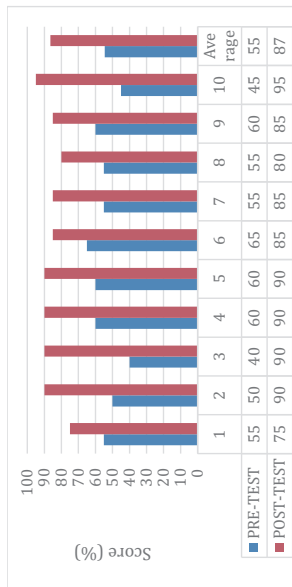


Figure 2. Results of the pre- and post-test for each participants (Irbid)

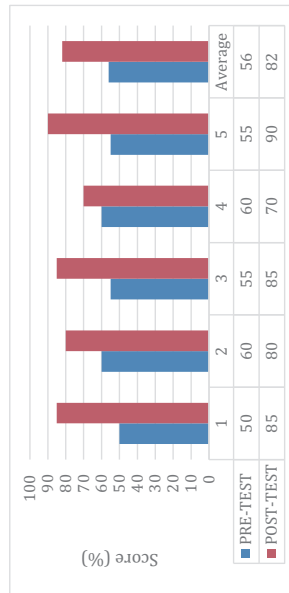


Figure 3. Results of the pre- and post-test for participants (Balqa)

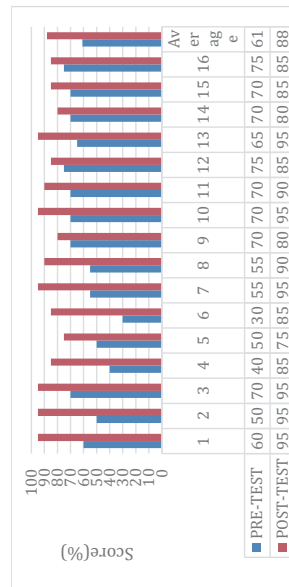


Figure 4. Results of the pre- and post-test for each participants (Mafraq)

Figure 5 shows the results of pre- and post-tests by qualification among 31 trainees. At the pretest, the lowest score was the staff nurse who also failed family planning logistics examination. However, a most significant increase from pre- to post was found among the trainees. Midwives gained highest score at the pretest, as expected. However, there was no big difference in the pretest result in comparison with

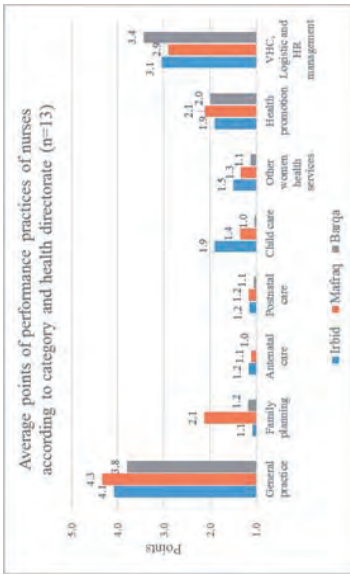


Figure 6. Results of average points of practices of nursing staff (by performance category and districts)

8. Discussion

- Most participants actively participated in the training sessions. By their responses on the course evaluation sheet, they indicated high satisfaction with the content of the training. Moreover, there were many positive comments on the quality of the training. Increasing training opportunities can be effective in improving the knowledge and rising the motivation.
- Even though the training increased the knowledge of the participant, the effect of the training without adequate follow up will be limited. It is necessary to assess how they apply the knowledge gained in the training and to reinforce their learnings, with special emphasis on the registration and recodings, through follow up and supervision.
- The training material such as presentation handouts will help the participants understand the topics and are useful to review their learnings after the training. Most trainers prepared some handouts, however few did not distribute any educational materials or handouts to them in their session. Although each trainer will have their own teaching style and preference, there will be a need to have the trainers understand the importance of written information for the participants, especially for the nursing staff who learn the topics for the first time.
- The heads of maternal and child health department and supervisors from Irbid and Mafraq, and the central MOH supervisors organized the training successfully. Through the preparation and implementation activities, they were more actively involved in the project and had a concrete idea for necessary preparation for effective practical training to be implemented following this training.
- The collaboration between the MOH's trainer who has rich knowledge and experiences in Jordan and the guest lecturer, Prof. Kamiya, who is an expert for child health in Asia and Africa was effective to stimulate the participants' interest.

- It took some time for participants to finish the pre- and post-test and some nursing staff seemed to struggle to understand the questions and choose correct answer. The possible reasons include: a variety of topics included in the test reflecting the content of the training; confusion by questions used conjunctions such as 'except'; being not used to have a test since they graduated from the school long time ago. The questions of the test may need to be simplified without using conjunctions so that the nursing staff can concentrate the answer itself.

9. Conclusions and Recommendations

- Overall the training was successful in increasing the knowledge and deepening the skills of nursing staff in providing antenatal, postnatal and child health care services and other women's health care at the VHCs. Most of the participants were satisfied with the training.
- The coordination and arrangement of the training were successfully made by the MOH woman and child health directorate and Irbid/Balqa and Mafraq health directorates.
- The midwives from PHCs and CHCs are expected to receive referral of patients from the VHCs and to supervise performance of the nursing staff after the start of the RH service at VHCs. Their

participation to the training strengthened the relationship with the nursing staff from VHCs, which will facilitate the improvement of the RH services.

- The trainers need to prepare some handouts to be given to the participants in the session in order to effectively transfer desired knowledge and skills.
- Pre- and post-tests should be developed more carefully not to require the participants' extra effort to understand the question itself.
- IEC materials for RH service need to be distributed to VHCs prior to the introducing new services.
- Close follow-up and supervision with special emphasis on the registration and recoding should be implemented during and after the practical training to ensure quality care at VHCs.

Appendix 1 : Attendance list

1. Irbid

No.	Name (English)	Name (Arabic)	Position	Organization (Location)
1	Ms. Shefaa Hussien Farris Abu Leil	شفاء حسين فارس أبو ليل	Associate Nurse	Ass'arah VHC
2	Ms. Sahar Mohamed	سحر محمد علي	Nurse	Tokobol and Om Al-Jadail VHC
3	Ms. Eman Mahmoud	إيمان محمود غزوي	Assistant Nurse	Jamha VHC
4	Ghazawi Masoud	مسعود	Assistant Nurse	Jamha VHC
5	Ms. Shefaa Mohamed Ahmed Abu Abta	شفاء محمد أحمد أبو عبيطة	Associate Nurse	Makhrabah VHC
6	Ms. Majeeda Mahmoud Ahmed Alzoubi	ماجدة محمود أحمد الزعبي	Nurse	Mandah VHC
7	Ms. Umairah Soud Ahmed Alryahneh	أميمة سعود أحمد الريحنة	Associate Nurse	Saydoor VHC
8	Ms. Kholoud Ahmed Alrwee	خلود أحمد خلف الرويحي	Nurse	Abu Habeel VHC
9	Ms. Bothina Mahmoud Al-Shraideh	بثينة محمود محمد الشريدة	Assistant Nurse	Tabket Fahel VHC
10	Ms. Sameeha Deef'allah Ahmed Dagamech	سميحة صديق الله أحمد الدقاسمة	Assistant Nurse	Al-Khribeh VHC
11	Ms. Suha Abdullah Mansour Shkhatreh	سوى عبدالله منصور شخاترة	Associate Nurse	Alseltih VHC

2. Balqa

No.	Name (English)	Name (Arabic)	Position	Organization (Location)
1	Ms. Fatima Suliman Al-Balawi	فاطمة سليمان البلوي	Nurse	Maysara and Fanoush VHC
2	Ms. Khawther Al-Saied Al-Nabressi	كوثر السيد النبرسي	Associate Nurse	Um Ayash VHC
3	Amani Rajie Abdullah Khrisat	أماني راجي عبدالله خريسات	Midwife	Al-Balawneh PHC
4	Ms. Nahedah Ahmad Al-Naemat	ناهدة أحمد النعمات	Nurse	Abu Zeghan VHC
5	Nada Mohamed Ahmad Abu-Sarhan	نادي محمد أحمد أبو سرحان	Assistant Midwife	Maade PHC

3. Mafrq

No.	Name (English)	Name (Arabic)	Position	Organization (Location)
1	Ms. Saosan AlShra'a	سوسن حسين محمد الشراعة	Assistant Nurse	Al-Akydar VHC
2	Ms. Hiam Ibrahim Shihab	هيام ابراهيم شهاب هوشيل	Assistant Nurse	Raba Al Sarhan VHC
3	Ms. Fatima Alqadi	فاطمة توف غاب القاضي	Assistant Nurse	Breica VHC
4	Ms. Hamdh Alzyood	حمدة سليمان سعود الزبود	Aid Nurse	AL-Daqmasah VHC
5	Ms. Nora Alimat	نوره علي فريج العليمات	Aid Nurse	Roulet Al-Amir Mohamed VHC
6	Ms. Siham Shidefat	سيهام هلال رشيد شديفات	Staff Nurse	Al-Aqeb VHC

7	Ms. Hnd Ali Maloh Bakcet	هند علي ملح بخت	Associated Nurse	Roudeh Al-Amir Hamzeh VHC
8	Ms. Huda Olimat	هدى سالم عبدالله عليمات	Assistant Nurse	Dahl VHC
9	Ms. Doaa Abu Amira	دعاء عيسى مدوح أبو عميرة	Associated Nurse	Albaej CHC
10	Ms. Sabah Almvali	صباح فهد العنق الموالى	Associated Nurse	Al-Mafrq PHC
11	Ms. Racha Mshagbeh	رشا محمد سليمان مشاقبة	Midwife	Moghayer Al Sarhan CHC
12	Ms. Ahd Masateed	عبد سعد فراع المساعد	Midwife	Al Beshriah CHC
13	Ms. Khloud Mshagbeh	خلود بسام سعد المشاقبة	Midwife	Al Mazra'a PHC
14	Ms. Israa Al Refai	اسراء حسين نهار الرفاعي	Midwife	Al Koom Al Amar PHC
15	Ms. Bayan Adhan	بيان عدنان حسين سليمان	Midwife	Al dafyanah PHC
16	Ms. Baraa Eshdooh	براء طارق محمود شذوح	Midwife	Sama Sarhan CHC

Appendix 2: Trainers list

No.	Name	Position	Location
1	Ms. Fadia Aljaber	Nursing supervisor, FP division, woman and child health directorate	MOH
2	Ms. Amal Abu Shaweesh	Midwife supervisor, FP division, woman and child health directorate	MOH
3	Ms. Maisa Abu Saa'dah	MCH supervisor, woman and child health directorate	MOH
4	Ms. Maisa Elian	MCH supervisor, woman and child health directorate	MOH
5	Dr. Lutfieh Al Shalabi	Head of MCH department	Irbid
6	Ms. Hyaim Obidat	Midwife supervisor	Irbid
7	Ms. Mariam Ghazi Al-Omari	MCH supervisor	Irbid
8	Dr. Amal Abdul Karim	Director of MCH department	Mafrq
9	Ms. Souad Shidefat	Midwife supervisor	Mafrq

Reproductive Health Training for Nursing Staff at Village Health CentersDate: 14th -17th November 2016 (Irbid, Balqa), 21st ~24th November 2016 (Mafrqa)

Date	Time	Topic	Responsibilities	
			Irbid/Balqa	Mafrqa
Day 1	8:30 ~ 9:30	Opening and Registration Pre-test, self-assessment Sheet	Fadia	Amal
	9:30 ~ 10:30	Antenatal care	Messa abu saadah	Messa abu saadah
	10:30 ~ 11:15	Postnatal care	Hycam	Souad
	11:15 ~ 11:30	Break		
	11:30 ~ 12:30	How to deal with cases of high-risk pregnancy	Messa abu saadah	Messa abu saadah
	12:30 ~ 13:30	Counseling and nutrition during pregnancy and the postpartum stages	Mariam	Souad
	13:30 ~ 14:30	Breast feeding - Golden steps to successful breastfeeding	Messa abu saadah	Messa abu saadah
	14:30 ~	Lunch		
	8:30 - 8:45	Review		
	8:45 ~ 9:45	Registration and documentation of pregnant and postpartum records, cards and monthly reports	Messa abu saadah	Messa abu saadah
Day 2	9:45 ~ 11:00	- Early detection of breast cancer - Breast self-examination the breast model by participants	Fadia	Amal
	11:00 ~ 11:30	Break		
	11:30 ~ 13:00	Practical application of self-breast examination	Fadia	Amal
	13:00 ~ 14:30	Counseling of menopausal, osteoporosis, adolescents	Dr. Luttfah	Dr. Amal
	14:30 -	Lunch		
Day 3	8:30 ~ 8:45	Review		
	8:45 ~ 11:00	Growth and development of the child in the first five his years	Messa 'a Alian	Dr. Amal
	11:00 ~ 11:30	Break		
	11:30 ~ 13:00	- Early detection of developmental delay - Growth and development problems in early childhood and the mechanism of referral	Messa 'a Alian	Messa 'a Alian
	13:00 ~ 14:30	- Evaluation of the risk factors on children's health - Anaemia and cases of special care - Health education	Messa 'a Alian	Messa 'a Alian Prof. Kamiya
	14:30 -	Lunch		
	8:30 - 8:45	Review		
	8:45 ~ 10:30	-The national immunization program for children -Follow-up defaulters vaccination mechanism	Messa 'a Alian	Messa 'a Alian
	10:30 ~ 11:00	Newborn screening	Mariam	Souad

Date	Time	Topic	Responsibilities	
			Irbid/Balqa	Mafrqa
	11:00 ~ 11:30	Break		
	11:30 ~ 13:00	- The use of growth and follow-up child record - Records, monthly reports of child care	Messa 'a Alian	Messa 'a Alian
	13:00 - 14:00	- Infection control - Practical application on infection control	Amal	Fadia
	14:00 ~ 14:30	Post-test, course evaluation Closing	Amal	Fadia
	14:30 -	Lunch		

Performance Self-assessment Sheet for Nurses at VHC

- Objective: To assess the level of nurses' performance in providing health services at village health center after trainings on family planning, family planning logistic, and reproductive health.
- Filled by: Nurse

Self-Performance Assessment sheet for nurses at VHC

Name of VHC: _____

Name: _____ Date: _____

- 1: I never do it
 2: I do it only sometimes
 3: I do it half of the time
 4: I do it most of the time
 5: I always do it

Tasks		1 (never)	2 (someti mes)	3 (half of time)	4 (most of time)	5 (alw ays)	Comments
1.Service delivery	1.1.General practice	1.1.1. I measure Vital signs (P,T,BP,B) of patient					
		1.1.2. I provide injections according to physician's order					
		1.1.3. I presence with a physician when performing a medical examination					
		1.1.4. I evaluate severity of the disease (mild, moderate, severe) such as diarrhea, fever and respiratory infections and referral to other centers, hospitals to conduct medical examinations in accordance to the referral system					
		1.1.5. I provide basic and urgent first aid procedures					
	1.2.Family planning	1.2.1. I fill out patient's information in mother file/ family planning part					
		1.2.2. I provide counseling of family planning methods					
		1.2.3. I evaluate side effects for client that raised from use of family planning methods and give appropriate counseling and refer when needed					
		1.2.4. I evaluate complications for client that raised from use of family planning methods and refer when needed					
		1.2.5. I supply/provide two kinds of contraceptives (pills and condom) for recurrent clients and new clients if assessed by VHC's physician					
	1.2.6. I refer for other contraceptives which available in other centers						
	1.2.7. I take advantage of opportunities to meet the unmet needs for clients						
	1.2.8. I record the daily record for family planning services						
	1.2.9. I fill out Maternal and Child care monthly activity report						
	1.2.10. I fill out family planning monthly statistics report						

		1.2.11. I fill out logistic report for family planning										
		Tasks					1 (never)	2 (someti mes)	3 (half of time)	4 (most of time)	5 (alw ays)	Comments
1.3.Antenatal Care Antenatal Care		1.3.1. I fill out patient's information in Mother file/ antenatal care part										
		1.3.2. I measure vital signs for pregnancy woman										
		1.3.3. I calculate BMI for pregnancy woman										
		1.3.4. I estimate expected day of delivery										
		1.3.5. I check if pregnant women receive Tetanus Toxoid vaccination										
		1.3.6. I evaluate pregnancy woman according Copeland and refer if the result is moderate (from 3 to 6) to sever (above 6)										
		1.3.7. I refer pregnant women for laboratory and physical examinations tests										
		1.3.8. I refer pregnant woman to midwife or doctor for further check-up										
		1.3.9. I provide Folic Acid and Iron according to the protocol										
		1.3.10. I provide health education and counseling on the care of pregnant (the importance of follow-up visits, balanced nutrition, dangerous signs in pregnancy, problems and physiological changes, counseling for family planning ...)										
		1.3.11. I record ANC daily record										
		1.3.12. I fill out Maternal and child care monthly report										
1.4.Postnatal Care		1.4.1. I fill out patient's information in Mother file/ postnatal care part										
		1.4.2. I measure Vital signs for postnatal woman										
		1.4.3. I record birth date for newborn child										
		1.4.4. I identify early signs and symptoms of postpartum complication										
		1.4.5. I refer postnatal women to midwife or doctor if needed										
		1.4.6. I provide counseling and health education (Personal Hygiene, Nutrition, baby care, breast feeding, family planning)										
		1.4.7. I record PNC daily record										
	1.4.8. I fill out Maternal and child care monthly report											
1.5.Child care		1.5.1. I fill out child's information in child file (boy or girl)										
		1.5.2. I take medical history of child										
		1.5.3. I assess risk factors on child health										
		1.5.4. I follow-up of special cases (allergy medicines, food allergy and chronic diseases...)										
		1.5.5. I evaluate child's growth with take measurements (Height, Weight and Head circumference)										
		1.5.6. I conduct physical examination and detect congenital malformations										
		1.5.7. I follow-up the development of the child										
		1.5.8. I provide immunization services										
		1.5.9. I provide health Education (Breastfeeding, complementary foods, Hygiene,										

		Growth, early detection for congenital malformations)										
		Tasks					1 (never)	2 (someti mes)	3 (half of time)	4 (most of time)	5 (alw ays)	Comments
2. Health promotion	1.6.Other women health related services	1.5.10. I provide vitamin A										
		1.5.11. I provide vitamin and supplement										
		1.5.12. I record Child care daily record										
		1.5.13. I fill out maternal and child care monthly report										
		1.6.1. I conduct a clinical breast examination										
		1.6.2. I train the client about breast self-examination										
			1.6.3. I refer to physician (suspected cases of Breast cancer and menopausal osteoporosis and diseases related to reproductive health)									
			1.6.4. I conduct health education on other(women's health related issues breast cancer, osteoporosis)									
		2.1.Health Education	2.1.1. I conduct health education by person depend on need									
			2.1.2. I organize and conduct group health education at VHC									
		2.2.Community health	2.2.1. I participate health promotion activities									
			2.2.2. I organize and coordinate health promotion activities									
	3. VHC, Logistic and HR management	3.1.Management VHC	3.1.1. I maintain a clean tidy environment									
3.1.2. I implement the infection preventing control procedures according to the protocols such as (the procedures of dealing with infected tools and disposal of medical waste in right way ...)												
3.1.3. I maintain the medical and non-medical instrument/tools and furniture of the Center												
3.2.Logistic		3.2.1. I keep medicine in appropriate storage according on FEFO with special attention to production and expiry date										
		3.2.2. I keep vaccines in appropriate storage with special attention to production and expiry date										
		3.2.3. I keep contraceptive materials in appropriate storage with special attention to production and expiry date										
3.3.Communication and team work	3.3.1. I participate in the training programs and activities and continuous education											
	3.3.2. I cooperate with colleagues and coordinate with the health team for the provision of the comprehensive health care											

Report on Refresher Workshop on Reproductive Health for VHC Staff

1. Objective

Participants will be able to:

- Improve quality of services provision at VHCs by brushing up of knowledge and skills of RH/FP based on reviews and receiving supervision support by supervisors.
- Strengthen skills for group health education and management skills of health promotion activities.

2. Workshop sites and participants (see Annex 1)

Irbid :17, 18th September, 16 participants

Mafrag :12, 13th September, 13 participants

Dayr Allah : 27, 28th September, 7 participants

3. Participants:

Nursing staffs working in 14 focused VHCs and midwives covering focused VHCs

Day 1	Topic
9:00-9:15	Registration and Opening
9:15-10:00	Introduction of VHC operation manual - Roles and responsibilities of nurse and midwife - Supportive supervision system
10:00-10:30	Feedback from nurses and midwives about services provision (Discussion)
10:30-11:30	Reviewing Family Planning based on feedback
11:30-11:45	Break
11:45-12:15	Introduction of FP Flipchart
12:15-12:45	Practice of using Flipchart material -Role Play and Feedback
12:45-13:15	Documentation and Reporting (FP)
13:15-13:45	Communication/facilitation skills for group health education session (Discussion, Lecture, Q&A)
13:45-14:30	Preparation, implementation and management for health promotion activities with Community Health Committee (Discussion and Presentation)
14:30	Lunch
Day 2	Topic
9:00-9:15	Registration
9:15-10:00	Reviewing topics based on feedback Antenatal Care
10:00-10:45	Reviewing topics based on feedback Postnatal Care
10:45-11:30	Reviewing topics based on feedback Child Care
11:30-11:45	Break
11:45-12:30	Reviewing topics based on feedback Vaccination

12:30 - 13:00	Reviewing topics based on feedback Other Women Health related topics (breast self-exam, osteoporosis, menopause)
13:00 - 14:00	Documentation and reporting
14:00-14:30	Evaluation and Closing
14:30	Lunch

4. Results and findings

- Regarding workshop contents, most of participants answered that training contents were as expected. On the other hands, some participants scored that the workshop time was not enough.
- Update VHC operation manual for reproductive health and family planning services were introduced and disseminated.
- Update family planning flipchart material were introduced and disseminated.
- Found the difference of performance and understanding regard family planning, reproductive health and health promotion among directorates.
- The family planning service has been providing at all VHC. However, some VHCs have not been providing MCH services yet.
- Supervisors in Mafrag had recognized that VHC nurse are able to provide family planning service but not MCH services.
- Supervisor in Dayr Allah doesn't want to MCH services provided at the VHC where there is not enough staff.
- MCH services at VHCs in Irbid is well functioning than Mafrag and Dayr Allah. VHCs and supervisors in Mafrag really need to be followed up to start MCH services.
- VHC staffs in Mafrag, their knowledge and understanding on reproductive health and health education need to be improved in order to provide good reproductive services.
- VHC staffs especially nursing staff need more support from supervisors, as they don't have confidence to provide health education to their communities.
- Concrete roles of nursing staff at VHCs on MCH services should be clarified and announced to all VHC related staffs.
- To improve performance on reproductive health at VHCs, on the job training and supportive supervisions for nursing staff are highly needed.
- The workshop time was limited. Each session should have taken more time.
- Another refresher workshop may be needed based on the result of on the job training.

Annex 1:

Irbid Participants

No.	Name (English)	Name (Arabic)	Position	Organization (Location)
1	Ms. Fadia Al Jaber	فاديا الجبر	Head of Supervision and Monitoring Department, WCH	MOH (Amman)
2	Ms. Amal Abu Shaweesh	أمل أبو شويش	MCH supervisor, WCH	MOH (Amman)
3	Ms. Maysa Elyyan	ميساء عليان	MCH supervisor	MOH (Amman)
4	Ms. Maysa Abu-Saadah	ميساء أبو سعداء	MCH supervisor	MOH (Amman)
5	Ms. Lubna Thaher	لبنى طاهر	Registered nurse	MOH (Amman)
6	Acia Al-Khateeb	أشيا الخطيب	Assistant Director for Nurse and MW	Irbid Health Directorate
7	Ms. Mariam Omari	مريم العمري	MCH supervisor	Irbid Health Directorate
8	Ms. Hyaim Obidat	هيام عبيدات	MCH supervisor	Irbid Health Directorate
9	Ms. Kholoud Al-Horani	خلود الحوراني	MCH supervisor	Irbid Health Directorate
10	Samar Irshiedat	سمر الراعي	MW	Irbid Health Directorate
11	Tamam Al-Raqhab	تمام الراعي	MW	Irbid Health Directorate
12	Ms. Fatimah Bani Irshid	فاطمة بنتي الرشيد	MCH District supervisor	Kura District
13	Ms. Intesar Mallaabab	انتصار ملاعب	MCH District supervisor	Bani-Kenanah District
14	Ms. Eman Al-rabe'e	إيمان الربيع	MCH District supervisor	Al-Aghwar shamaaleh district
15	Ms. Monira Bataineh	منيرة بطينة	MW	Ass'arah VHC
16	Ms. Kholoud Al-Hor	خلود الهور	MW	Tokobol and Om Al-Jadail VHC and Al-Hoor PHC
17	Ms. Sahar Mohammed Ali	سحر محمد علي	Associated Nurse	VHC
18	Ms. Aham Al-Shatnawi	احلام الشناري	MW	Al-Knribeh VHC
19	Ms. Sameera Dagamseh	سميرة الداغمة	Assistant nurse	Kufur Kyfa VHC and Samoua' PHC
20	Ms. Sana' Abu-Gharbeiah	سناه أبو غربية	MW	Mandah VHC
21	Hanan Abu Baker	حنان أبو بكر	MW	Mandah VHC
22	Ms. Majeeda Alzoubi	ماجدة محمود أحمد الزوي	Associate Nurse	Abu Habel VHC
23	Ms. Amal Almasri	أمل المصري	MW	Abu Habel VHC
24	Ms. Kholoud Alrwee	خلود الروعي	Associate nurse	VHC project
25	Ms. Kiyoe Ito	كيو ايو	Training Management	VHC project
26	Ms. Ola Hattab	علا حطاب	Administrative coordinator	VHC project

- Mafraq participants

No.	Name (English)	Name (Arabic)	Position	Organization (Location)
1	Ms. Fadia Al Jaber	فاديا الجبر	Head of Supervision and Monitoring Department, WCH	MOH (Amman)
2	Ms. Amal Abu Shaweesh	أمل أبو شويش	MCH supervisor, WCH	MOH (Amman)
3	Ms. Maysa Elyyan	ميساء عليان	MCH supervisor, WCH	MOH (Amman)
4	Ms. Maysa Abu-Saadah	ميساء أبو سعداء	MCH supervisor, WCH	MOH (Amman)
5	Ms. Souad Shidefat	سويد سعد الشديفات	MCH supervisor	Mafraq Health Directorate
6	Ms. Sawstan Tamimi	سوسن تميمي	MCH supervisor	Badia Shamaaleh district
7	Ms. Majeeda Al-Takrori	ماجدة التكروري	Health district coordinator	Kasbah Al-Mafraq District
8	Ms. Amal Al-Zyoud	أمل الزويد	MW	Al-Daqmasah VHC
9	Ms. Fadah Ujimat	فداه عليمات	MW	Dahl VHC
10	Ms. Huda Ulmat	هدى عليمات	Assistant nurse	Roudeh Al-Amir Mohamed VHC
11	Ms. Israa El-Masri	إسراء المصري	MW	Roudeh Al-Amir Mohamed VHC
12	Ms. Nawal Mohammed	نوال محمد	Associate Nurse	Al-Hersh CHC/ Breiqia VHC
13	Ms. Waed Naser Khashab	وعد ناصر خشاب	MW	Breiqia VHC
14	Ms. Fatima Alqadi	فاطمة القاضي	Assistant nurse	Ashrafia CHC/ Roudeh Al-Amir Hamzeh VHC
15	Ms. Souad Bani Melim	سواد بني ملحم	MW	Hamzeh VHC
16	Ms. Hind Bakheet	هند البكيت	Assistant nurse	Al-Aqeb VHC/ Al-Badia CHC
17	Ms. Mai Al-Qatib	مي القطين	MW	Al-Aqeb VHC
18	Ms. Shiam Shidefat	شيام شديفات	Staff nurse	VHC project
19	Ms. Kiyoe Ito	كيو ايو	Training Management	VHC project
20	Ms. Ola Hattab	علا حطاب	Administrative coordinator	VHC project
21	Ms. Asal Nakhleh	أصال نخلة	Project assistant/ Public health	VHC project
22	Ms. Rumi Itawa	رومي ايتوا	Volunteer	VHC project

- Dayr Allah Participants

No.	Name (English)	Name (Arabic)	Position	Organization (Location)
1	Dr. Hamdan Ma'adat	د. حمدان معات	Director assistant for Dayr Allah affairs	Balqa Health Directorate/ Dayr Allah
2	Ms. Amal Abu Shaweesh	أمل أبو شويش	MCH supervisor, WCH	MOH (Amman)
3	Ms. Maysa Elyyan	ميساء عليان	MCH supervisor	MOH (Amman)
4	Ms. Maysa Abu-Saadah	ميساء أبو سعداء	MCH supervisor	MOH (Amman)
5	Dr. Amal Khader	د. أمل خضر	Head of MCH Department	Balqa Health Directorate
6	Ms. Helwa Alisa	حلوة العيسى	MCH supervisor, WCH	Balqa Health Directorate
7	Ms. Noha Hatamleh	نهي حناملة	Midwife Supervisor	Balqa Health Directorate
8	Ms. Bothina Zaqqoq	بثينة زقروق	MCH supervisor, WCH	Balqa Health Directorate/ Dayr Allah
9	Ms. Nada Abu-Sarhan	نادي أبو سرحان	Midwife	Maysara and Fanoush VHC/ M'aadi PHC
10	Ms. Arwa Diab	أروى دياب	Associate Nurse	Maysara and Fanoush VHC
11	Ms. Amani Khriesat	أماني خريسات	Midwife	Um Ayyash VHC / Al-Balawneh
12	Ms. Khawther Al-Nabressi	كوثر السيد النبرسي	Associate Nurse	Um Ayash VHC
13	Ms. Nadia Al-Shatti	نادية عبد الحسين الشطي	Midwife	Twal Al Janobe PHC
14	Ms. Ketam Demedat	كتام سليمان الديميدات	Nurse Assistant	Twal Al Shamali PHC
15	Ms. Muna Murgan	منى حسن مرجان	Associate Nurse	Rweha PHC
16	Ms. Makiko Komasaawa	ماتيكو كوماساوا	Chief Advisor	VHC project
17	Ms. Atsuko Imoto	اتسوكو ايموتو	Training Management	VHC project
18	Ms. Kiyoe Ito	كيو ايو	Training Management	VHC project
19	Ms. Ola Hattab	علا حطاب	Administrative coordinator	VHC project

Meeting (Training) on Roles of VHCs Providing RH/FP Services (No. 1)

November to December, 2016

1. Purpose
- To introduce the project activity.
 - Seeking cooperation for starting RH service at VHCs.
 - Introduction of the updated manual on the Village Health Centers (VHCs) operation

2. Participants
- Directors of health directorates, Director assistants, Directorate and district maternal and child health (MCH) supervisors, doctors and midwives who are covering the focus VHCs, and VHC nursing staff. (Annex 1)

3. Program	Time	Topics	Responsible persons
	10:45-11:00	Registration	
	11:00-11:10	Opening and welcoming remarks Meeting	Director of Health Directorate (HD)
	11:10-11:20	Purpose of the Meeting	Director of Women and Child Health Directorate (WCHD)
	11:20-11:45	-Outline of the Project -Current situations of VHCs based on the results of the VHC survey	WGHD JICA Project
	11:45-12:15	Break	
	12:45-1:15	Introduction of the Updated Manual on the VHC operation -Missions of VHCs -Supervision system -Roles of Doctors/Midwives/Nurses -Instructions of official standards registration	WCHD JICA Project
	1:15-1:30	-Discussion -Next Step	WCHD JICA Project
	1:30	-Ceremony for handing Certificates of trainings Lunch	

4. Results
- This series of meetings at each health directorate was designed as part of training for health staff who were covering the focus VHCs. It was first time for the director of Woman and Child Health Directorate (WCHD), MOH, Dr. Malak, to meet all health staff working in the field. Consequently, it became very valuable chance for her to know the current situation in the field, and at the same it stimulated the health staff at both VHCs and CHC/PHCs to more actively work on RH service delivery.

4-1 Irbid
Date: Nov. 29, 2016
Venue : Meeting room at Sareeh CHC, Irbid governorate

- The meeting began with welcoming and opening speech by Dr. Ahmad, Director of Irbid HD
- He welcomed the attendants and explained the environmental and health situation in Jordan. He strongly emphasized the importance of family planning in Jordan which has limited natural resources and develop a resilient system for receiving massive flow of Syrian refugees.

- Welcome speech by Dr. Malak
She expressed her appreciation for efforts they made. She stressed that JICA focused on the areas

where no other donors supports. She explained the objective of the meeting and future plan of implementation of practical training at Comprehensive/ Primary health centers (CHC/PHC) and supervision for following up nurses' performance. She encouraged them to start the new services, antenatal care (ANC), postnatal care (PNC) and child care and raising awareness of family planning (FP) at VHCs.

- A PowerPoint presentation presented by Ms. Makiko and Project Counterpart, Ms. Fadia, MCH supervisor.
Sharing the project outline and current situations of VHCs based on the results of the VHC survey
Explaining the development of the operational manual for VHC and the services to be provided at VHCs and responsibilities of doctors, midwives, and nurses who are working at the VHCs and related to other CHCs/PHCs.
- Discussion parts
 - Nurse from Assa'ia: Lack of human resources at VHC: A nurse who received the RH and FP trainings appealed lack of staff at VHC to provide the reproductive health (RH) services. The health director commented that he will manage to increase staff.
 - A nurse: Asking the way of documentation of clients regarding referral case who are sending back and forth between a VHC and CHC/PHC. Dr. Malak answered the appropriated procedure and asked Dr. Amal, a assistant director, to follow this matter at the OJT at CHCs/PHCs..
 - Dr. Malak emphasized that VHC staff have to receive any clients, and encourage the clients to come back on dates which a MW or doctor available. She strongly suggested that all VHCs has to receive more child care regardless of the presence or absence of a midwife.

4-2 Mafrag

- Date: Nov. 30, 2016
- Venue : Meeting room of Mafrag Comprehensive Health Center, Mafrag governorate

The meeting began with welcoming and opening speech By Dr. Mohamed, the director for Mafrag HD.

- He welcomed the attendants and expressed his appreciation for the cooperation by the project.

- Welcome speech by Dr. Malak
She welcomed the attendants and expressed her appreciation for their efforts. She explained the objective of the meeting and future plan for the start of the RH service at VHCs and encouraged them to provide high quality services.
- She emphasized that RH service is one of the important services at HCs and should be easily accessed by people through VHCs. She also told them that we already finished trainings on FP, RH and counseling and are going to provide equipment necessary for these services and send midwives 2 days per week to VHCs. If midwives are available at VHCs, she wants to provide all FP methods.
- She informed that a practical training at CHC/PHC for nurses for one month will start and encouraged them to learn everything necessary for provision of RH services. Supportive supervision will be provided to the nurses.

- A PowerPoint presentation presented by Ms. Makiko and Project Counterpart, Ms. Fadia.
Sharing the project outline and current situations of VHCs based on the results of the VHC survey
Explaining the development of the operational manual for VHC and the services to be provided at VHCs and responsibilities of doctors, midwives, and nurses who are working at the VHCs and related to other CHCs/PHCs.

- Discussion parts
 - Dr. Amal, Head of WCH department at Mafrag HD, mentioned that Dhal VHC already provided RH service and other centers will be introduced the new service in December.
 - Dr. Amal questioned about the registration system for new FP method user and recurrent user at VHC. Dr. Malak clarified that the nurses working at VHCs can register clients who came to VHC for first time as a new clients. Even a client received contraceptives at CHC/PHC and wants to receive the same contraceptives at VHC, she will be registered at VHC as a new client if she

- receive it for first time. Dr. Malak informed them to have another meeting for registration.
- The participants requested to distribute a FP logistic guideline to VHCs and the HD agreed to provide them.
- Dr. Amal stressed lack of human resource and poor infrastructure at VHCs. Dr. Malak said that we don't need many staff at VHC and human resource issue could be managed by Mafrqa HD. She continued that in the meeting held at Irbid yesterday, the health director told the attendants to increase the staff at VHCs. Regarding the infrastructure, she commented that we can provide the services according to the availability.

4-3 Balqa/ Dayr Allah

Date: Dec. 1, 2016

Venue : Meeting room, Dayr Allah health district

The meeting began with welcoming and opening speech by Dr. Hamdan, Director Assistant for Dayr Allah a. He welcomed the attendants and expressed his appreciation for the project.

- Welcome speech by Dr. Malak
She welcomed the attendants and explained the objective of the meeting and future plan of implementation of practical training at CHC/PHC, supervision for following up nurses' performance, and provision of equipment. She encouraged them to start the new services at VHCs.
- b. A PowerPoint presentation presented by Ms. Makiko and Project Counterpart, Ms. Amal, MCH supervisor.
Sharing the project outline and current situations of VHCs based on the results of the VHC survey Explaining the development of the operational manual for VHC and the services to be provided at VHCs and responsibilities of doctors, midwives, and nurses who are working at the VHCs and related to other CHCs/PHCs.

c. Discussion parts

- Ms. Khetam, Head of WCH department at Balqa HD, suggested that doctors usually visit 3 days per week to VHC and can expand more FP methods besides pill and condom. Dr. Malak commented that doctors can provide Implanon and IUD and we need to choose appropriate doctors to provide an opportunity for training on these methods.
- Dr. Malak clarified that the VHC will be given to FP logistic code number to supply contraceptives. A new FP user will be registered at VHCs. For recurrent clients, the client bring their chart from CHC/PHC to the VHC and receive the method at the VHC. She also mentioned that they will send an official letter to inform FP logistic ID and announce the new service to be provided at VHCs.
- One physician requested to have a RH training. Dr. Malak told him to try to provide the training to all physicians.
- One physician commented midwives don't qualify enough to provide FP counseling from his experience at the health center. Dr. Hamdan told that the physician has responsibility to train the staff to provide quality care.
- Ms. Khetam asked about the qualification of nurse to give immunization. Dr. Malak said that we hope it and need to cooperate each other.
- Dr. Malak emphasized that nurses should give counseling and health education to clients not to return them to home without offering care and tell them the date of doctor available. Syrian people also should be registered.
- Dr. Hamdan mentioned that there are many Pakistan people who are not much aware of their health. He encouraged the attendants to offer health services to them.

End of Report

Annex 1: Participants' Lists

Annex 2: Photo

Annex 1 : participants list
- Irbid

No.	Name (English)	Position	Organization (Location)
1	Dr. Malak Al Ouri	Director of WCH Directorate	MOH (Amman)
2	Ms. Fadia Al Jaber	MCH supervisor, WCH	MOH (Amman)
3	Ms. Amal Abu Shaweesh	MCH supervisor, WCH	MOH (Amman)
4	Dr. Ahmad Shadrin	Director Irbid Directorate	Irbid HD
5	Dr. Nofan Al Khasawneh	Head of Al-Sareeh CHC	Irbid HD
6	Dr. Lutfiah Shalabi	Head of WCH Department	Irbid HD
7	Ms. Hyam Obidat	MCH supervisor, WCH	Irbid HD
8	Ms. Mariam Omari	MCH supervisor, WCH	Irbid HD
9	Dr. Mwafiq Dahadhah	Physician, Cover Ass'arah VHC	Fo'araa PHC (Irbid)
10	Dr. Mohamed Hawashen	physician, Cover Kufur Kyfia VHC	Samou PHC (Irbid)
11	Dr. Semona Tashloush	physician, Cover Al-Khribeh VHC	Khatrja PHC (Irbid)
12	Dr. Ahmad Bishtawi	physician, Cover Abu-Habeel VHC	Al-Rayyan PHC (Irbid)
13	Ms. Khlood Salem Zyadneh	Midwife, Support Ass'arah VHC	Fo'araa PHC (Irbid)
14	Ms. Khlood Al-Hawar	Midwife, Support Tokobol and Om Al-Jadail VHC	Hawar PHC (Irbid)
15	Ms. Fadia Kofahi	Midwife, Support Al-Khribeh VHC	Khatrja PHC (Irbid)
16	Ms. Manahel Mohamed	Midwife, Support Mandah VHC	Taybeh CHC (Irbid)
17	Ms. Leena Ibrahim Al-Heel	Staff Nurse, Support Ass'arah VHC	Fo'araa PHC (Irbid)
18	Ms. Sana' Abu ghrabeh	Midwife, Support Kufur Kyfia VHC	Samou PHC (Irbid)
19	Ms. Shefaa Hussien Abu Lail	Nurse, Ass'arah VHC	Ass'arah VHC (Irbid)
20	Mr. Ahmad Omari	Nurse, Kufur Kyfia VHC	Kufur Kyfia VHC (Irbid)
21	Ms. Sahar Mohamed Mohamed Ali	Nurse, Tokobol and Om Al-Jadail VHC	Tokobol and Om Al-Jadail VHC (Irbid)
22	Ms. Sameeha Deef allah	Nurse, Al-Khribeh VHC	Al-Khribeh VHC (Irbid)
23	Ms. Khlood Ahmed Alrwee	Nurse, Abu-Habeel VHC	Abu-Habeel VHC (Irbid)
24	Ms. Makiko Komasaawa	Chief Advisor	VHC project
25	Ms. Atsuko Imoto	Training Management	VHC project
26	Ms. Reema	Project officer	VHC project
27	Ms. Ola Hattab	Administrative Assistant	VHC project

- Mafrqa

No.	Name (English)	Position	Organization (Location)
1	Dr. Malak Al Ouri	Director of WCH Directorate	MOH (Amman)
2	Ms. Fadia Al Jaber	MCH supervisor, WCH	MOH (Amman)
3	Dr. Mohamed Bani Mustafa	Director of Mafrqa Health Directorate	Mafrqa HD
4	Dr. Hzoom Albkoom	Assistant of Director of Irbid Health Directorate	Mafrqa HD
5	Dr. Amal Abd Alkareem	Head of WCH Department	Mafrqa HD
6	Ms. Soaad Shidiefat	MCH supervisor, WCH	Mafrqa HD
7	Mr. Hazem Saadeh	supervisor and head of Nursing department	Mafrqa HD
8	Dr. Amal Abdel Karim	Head of WCH Department	Mafrqa HD
9	Dr. Ashraf Naji	Director of Mafrqa Health Directorate	Mafrqa HD
10	Ms. Amal AL- Zyoud	Midwife cover AL- Daqmasah VHC	Daqmasah VHC (Mafrqa)
11	Ms. Asma AL- Omari	Midwife cover Breiga VHC	AL- Harsh PHC (Mafrqa)
12	Ms. Souad Bani Melhem	Midwife cover Roudet AL- Amir Hamzeh VHC	AL- Ashrafieh CHC (Mafrqa)
13	Ms. Bayan Adnan Sliman	Midwife Cover AL- Aqeb VHC	AL- Dafyaneh VHC (Mafrqa)
14	Ms. Nora Ali Olimat	Nurse, Roudet AL-Amir Mohamed VHC	Roudet AL- Amir Mohamed VHC (Mafrqa)
15	Ms. Hind Ali Bakhet	Nurse, Roudet AL-Amir Hamzeh VHC	Roudet AL- Amir Hamzeh VHC (Mafrqa)
16	Ms. Huda Salem Olemat	Nurse, Dahl VHC	Dahl VHC (Mafrqa)
17	Ms. Hamdah Soud	Nurse, Dahl VHC	Daqmasah VHC (Mafrqa)
18	Ms. Fatima AL-Qadi	Nurse, Breiga	Breiga VHC (Mafrqa)
19	Ms. Makiko Komasaawa	Chief Advisor	VHC project
20	Ms. Atsuko Imoto	Training Management	VHC project
21	Ms. Ola Hattab	Administrative Assistant	VHC project

- Balqa/ Dayr Allah

No.	Name (English)	Position	Organization (Location)
1	Dr. Malak Al Ouri	Director of WCH Directorate	MOH (Amman)
2	Ms. Fadia Al Jabber	MCH supervisor, WCH	MOH (Amman)
3	Ms. Amal Abu Shaweesh	MCH supervisor, WCH	MOH (Amman)
4	Dr. Hamdan Maadat	Assistant of Director of Balqa Health Directorate	Balqa HD
5	Ms. Khetam Rahahleh	Head of Nursing Department	Balqa HD
6	Ms. Nuha Hatamleh	MCH supervisor, WCH	Balqa HD
7	Ms. Helwa Al-essa	MCH supervisor, WCH	Balqa HD
8	Ms. Bothina Zaqzoog	MCH supervisor, WCH	Dayr Allah District
9	Dr. Faleh Suikkar	Physician cover Maysara and Fanoush VHC	Mothath Al-Aardah PHC (Dayr Allah)
10	Dr. Mohamed Dojan	Physician cover Um Ayash VHC	Al-Balawneh PHC (Dayr Allah)
11	Ms. Nada Abu Sarhan	Midwife support Maysara wa Fanoush VHC	M'adi PHC (Dayr Allah)
12	Ms. Amani Raji	Midwife support Um Ayash VHC	Al-Balawneh PHC (Dayr Allah)
13	Ms. Fatima Al-Balawi	Nurse cover Maysara and Fanoush VHC	Maysara and Fanoush VHC (Dayr Allah)
14	Ms. Kawther Nabresi	Nurse cover Um Ayash VHC	Um Ayash VHC (Dayr Allah)
15	Ms. Makiko Komasaawa	Chief Advisor	VHC project
16	Ms. Atsuko Imoto	Training Management	VHC project
17	Ms. Ola Hattab	Administrative Assistant	VHC project

Annex 2: Photos



Meeting (Training) for Doctors and Midwives & Nurses on Sharing Project's Progress (No. 2)

July 19 – August 1, 2017

1. Purpose
 - To share the current status of service provision at the focus Village Health Centers (VHCs) and Monitoring result based on PDM indicators
 - Discussing health promotion activities and other VHCs' issues.
2. Participants
 - Directors of health directorates, Directorate and district maternal and child health (MCH) supervisors, doctors and midwives who are covering the focus VHCs, health promoter, and VHC nursing staff. (Annex 1)

Time	Topics	Responsible persons
9:45-10:00	Registration	
10:00-10:10	Opening and welcoming remarks Meeting	Director of Health directorate
10:10-10:20	Purpose of the Meeting	Director of Women and Child Health Directorate (WCHD)
10:20-10:50	Section 1: Achievements -Brief of the project design -Mid-term monitoring based on PDM indicators -Discussion -Next Step	WCHD JICA Project
10:50-11:10	Break	
11:10-12:10	Section 2: Follow-up 1) Monthly MCH report submission 2) Self-performance assessment 3) Equipment procurement 4) Health promotion activities 5) Others	WCHD JICA Project
12:10-12:20	Closing	
12:20	Lunch	

4. Results
- 4-1 Maifraq

- 1) Date: July 19, 2017
- 2) Venue : Meeting room of chamber of commerce in Maifraq

The meeting began with welcoming and opening speech By Dr. Hani, the director for Maifraq Health Directorate

a. He welcomed the attendants and acknowledged the contribution and achievement made by concerned people for improvement of the VHCs. He said that new services (MCH /FP services) have been introduced in other VHCs which the Project does not focus on. He also informed that a mobile clinic will be operated in Maifraq health directorate, and further discussion will be needed about where and how to operate.

- Welcome speech by Dr. Malak
- She expressed her appreciation for Maifraq HD's effort regarding the VHCs' activities and briefly

explained the achievement of the Project. She mentioned that the mobile clinic will provide MCH/FP to reach the people who cannot access these service.

- b. A PowerPoint presentation presented by Ms. Makiko and Project Counterparts (Ms. Fadia and Ms. Amal)
Sharing the VHCs' achievements, the achievement of health promotion activities, and the updated supervision system.

At the end of presentation part, the participants were asked to fill in the forms of self- performance assessment sheet and equipment availability sheet.
Distribution of the poster for the VHC mission and the pocket holders for IEC materials

- c. Discussion parts
Dr. Malak chaired the discussion part.
 - Dr. Amal, MCH supervisor, commented that she is conducting supportive supervision visits and she observed the quality of the services at the VHCs has been improved.
 - Ms. Makiko pointed out that; only 2 out of 6 targeted VHCs in Maifraq provide MCH services (ANC, PNC, child care), and still 2 VHCs don't have ID number at MOH system. As a response of that, the MCH supervisors at Maifraq HD said they will send an official letter to add those two VHCs to MOH system.
 - The project team pointed out that some of VHCs didn't receive yet the medical equipment which supposed to receive from MOH side, Dr. Amal said, ordering necessary medical equipment were midwife's responsibility. They have to request the procurement section of the health directorate.

4-2 Balqa/ Dayr Allah
Date: July 20, 2017
Venue : Meeting room, Dayr Allah health district

The meeting began with welcoming and opening speech By Dr. Hamdan, Director Assistant for Dayr Allah

a. He welcomed the attendants and acknowledged the contribution and achievement made by concerned people for improvement of the VHCs.

- Opening remarks by Dr. Khalid Arabiat, Director of Balqa Health Directorate
He welcomed the attendants, WCHD staff and JICA project team and thanked all the attendance about their big efforts to improve the services at the VHCs. He said that the staff in Dayr Allah directorate will do the best to increase the number of the VHCs which are providing MCH/FP.

- Welcome speech by Dr. Malak
She expressed her appreciation for their efforts regarding the VHCs' activities and briefly explained the achievement of the Project. She also mentioned that the mobile clinic will offer MCH/FP services to reach the people who cannot access these services.

- b. A PowerPoint presentation presented by Ms. Makiko and Project Counterparts (Ms. Fadia and Ms. Amal)
Sharing the VHCs' achievements, the achievement of health promotion activities, and the updated supervision system.

At the end of presentation part, the participants were asked to fill in the forms of self- performance assessment sheet and equipment availability sheet.

Distribution of the poster for the VHC mission and the pocket holders for IEC materials

- c. Discussion parts
Dr. Malak chaired the discussion part.
 - Doctors requested training on reproductive health topics for themselves.
 - Ms. Makiko pointed out that; only 1 out of 2 focus VHCs are assigned midwives and providing MCH service (ANC, PNC, child care) and 2). In regard to this point, Ms. Khetam, Head of WCH

department/ Balqa HD, explained that because of shortage of midwife in Dayr Allah, the midwife comes once a month for only supervision.

- Ms. Khetam encouraged the attendants to proceed the activities for improving the services and also she asked Engineer Fayeze (District Health promoter) to facilitate the health promotion committees by conducting monthly meeting with them.

4-3 Irbid

Date: Aug 1, 2017

Vénu : Chamber of Commerce, Irbid governorate

The meeting began with welcoming and opening speech by Dr. Qasem, Director, Director of Irbid HD

- He welcomed the attendants and acknowledged the contribution made by the project. He wishes the collaboration between us will be more accelerated for improvement of the VHCs.

- Welcome speech by Ms. Makiko
- She expressed her appreciation for their efforts regarding the VHCs' activities and informed that a midterm evaluation team will come next week to review our achievement. She mentioned that Irbid is more active than other areas.

- A PowerPoint presentation presented by Ms. Makiko and Project Counterparts (Ms. Fadia and Ms. Amal)
- Sharing the VHCs' achievements, the achievement of health promotion activities, and the updated supervision system.

At the end of presentation part, the participants were asked to fill in the forms of self-performance assessment sheet and equipment availability sheet.

Distribution of the poster for the VHC mission and the pocket holders for IEC materials

c. Discussion parts

Ms. Fadia and Ms. Amal chaired the discussion part.

- The nurse who worked at Mandah VHC complain about absence of the MW and it is difficult to work alone. As a response to this, Dr. Amal Al-Zoubi, Director assistant for PHC, promise to solve this problem.
- Ass'arah MW mentioned that the privacy for FP counseling cannot be secured at the center because of no room, Ms. Fadia gave an advice to try to find any small space.
- One of the attendants asked the reason why midwife does not provide vaccination service even she works at VHC. Ms. Fadia explained midwife should follow her job description according to the situation and also provide technical support for VHC's staff, not management support.

- The nurse who worked at Khribeh VHC said they provide MCH services at VHC but there is no vaccination service. So people need to go to other center. As a response for this point Dr. Amal encouraged the attendants to facilitate the referral to the health centers where provide the services which VHC does not offer.

- The nurse who worked at Abu Habel VHC explained the reason for low number of clients at Abu-Habel VHC which is the presence of UNRWA clinic nearby the VHC.

- Project team request from MCH supervisor some statistical data for non-focus VHCs, Dr. Amal requested an official letter to send statistical data of non-focused VHC

End of Report

Annex 1 : Participants' Lists

Annex 2: Photos

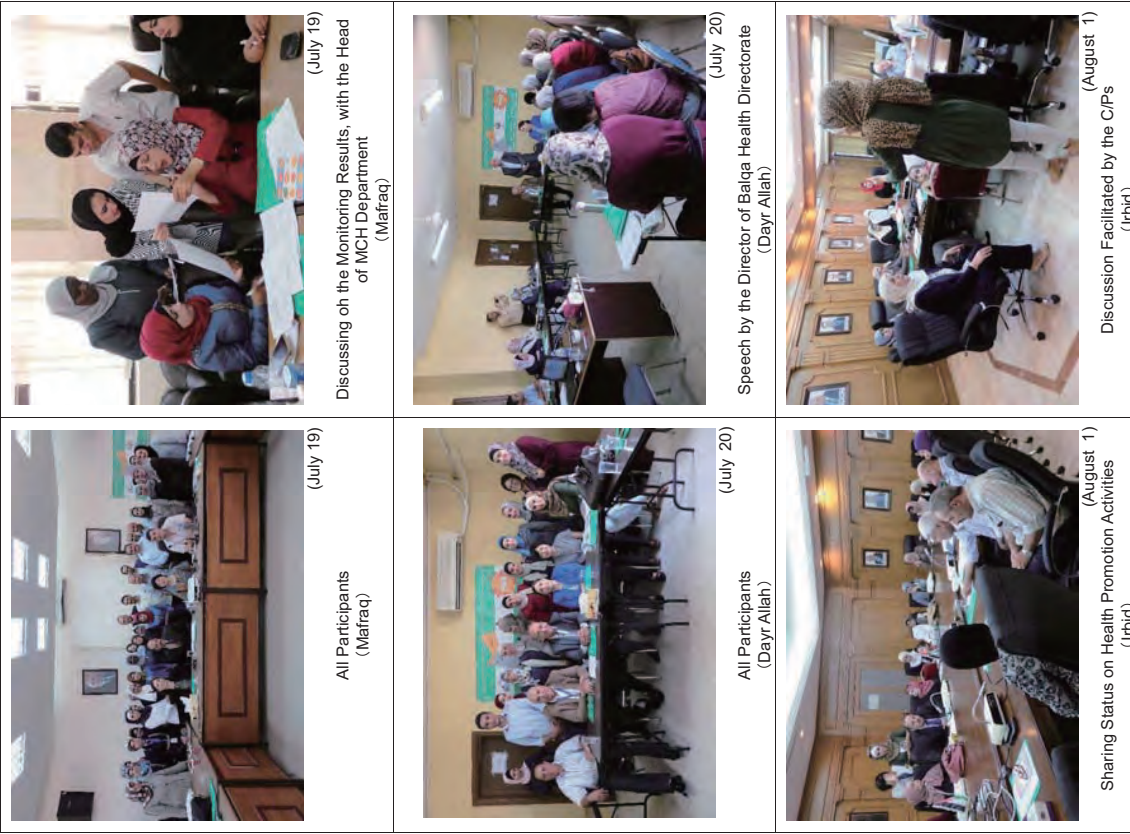
Annex 1 : Participants' Lists
- Mafrag

No.	Name (English)	Position	Organization (Location)
1	Dr. Malak Al Ouri	Director of WCHD	MOH (Amman)
2	Dr. Hani Olimat	Director of Mafrag Health Directorate	Mafrag Health Directorate
3	Dr. Salameh Al-Sarhan	Director assistant for Northern Badia	Mafrag Health Directorate
4	Mr. Mohamed Al-Khalidi	Director Administrative Assistant	Mafrag Health Directorate
5	Ms. Fadia Al Jaber	Head of supervision and monitoring department, WHCD	MOH (Amman)
6	Ms. Amal Abu Shaweesh	MCH supervisor, WCHD	MOH (Amman)
7	Dr. Khalid Al-Zyoud	PHC Director Assistant	Mafrag Health Directorate
8	Dr. Mohammad Abu Al-Hijaa	Head of MCH, Mafrag health directorate	Mafrag Health Directorate
9	Dr. Hisham Al-Najjar	Head of Awareness Department	Mafrag Health Directorate
10	Dr. Amal Abdel-Karim	MCH supervisor	Mafrag Health Directorate
11	Ms. Souad Shdeifat	MCH supervisor	Mafrag Health Directorate
12	Ms. Sawson Tamimi	Health district coordinator	Badia Shamaleh district
13	Ms. Majeeda Al-Takrori	Health district coordinator	Kashah Al-Mafrag District
14	Ms. Hanadi Shdeifat	Nurse, MCH Department	Mafrag Health Directorate
15	Mr. Jamal Rawafeh	Health promoter	Mafrag Health Directorate
16	Eng. Rima Al-Jahham	Health promoter	Mafrag Health Directorate
17	Ms. Maram Waleed	Health promoter	Mafrag Health Directorate
18	Ms. Eman Mohamad Khalil	Health Promoter / school Health	Mafrag Health Directorate
19	Dr. Fou'ad Issa Subihe	Physician cover Al-Daqmasah VHC	Nadra CHC
20	Dr. Fou'ad Issa Subihe	Physician cover Dahl VHC	Nadra CHC
21	Dr. Jameel Al-Omari	Physician cover Breiqqa VHC	Al- Harsh PHC
22	Dr. Mohammad Ali	Physician	Ashrafa CHC/ Roudet Al-Amir Hamzeh VHC
23	Ms. Amal Al-Zyoud	MW	AL-Daqmasah VHC
24	Ms. Fadah Ulimat	MW	Dahl / Nadra VHC
25	Ms. Huda Ulimat	Assistant nurse	Dahl VHC
26	Ms. Racha Al-Mashgbeh	MW	Roudet Al-Amir Mohamed/ Khalid Bin Al-Valeed PHC
27	Ms. Nawal Mohammed	Associated Nurse	Roudet Al-Amir Mohamed VHC
28	Ms. Waed Naser Khashab	MW	Al-Hersh CHC/ Breiqqa VHC
29	Ms. Fatimah Al-Qadi	Assistant Nurse	Breiqqa VHC
30	Ms. Souad Bani Melhm	MW	Ashrafa CHC/ Roudet Al-Amir Hamzeh VHC
31	Ms. Hind Bakhet	Assistant Nurse	Roudet Al-Amir Hamzeh VHC
32	Ms. Mai Al-Qatfan	MW	Al-Aqeb VHC/ Al-Badia CHC
33	Ms. Sharm Shdeifat	Staff Nurse	Al-Aqeb VHC
34	Ms. Makiko Komasaawa	Chief Advisor	VHC project
35	Mr. Yutaka Komasaawa	Researcher	VHC project
36	Ms. Atsuko Inoto	Training Management	VHC project
37	Ms. Ola Hattab	Project Officer	VHC project
38	Ms. Asai Nakhleh	Project assistant/ Public health	VHC project

- Balqa/ Dayr Allah

No.	Name (English)	Position	Organization (Location)
1	Dr. Malak Al Ouri	Director of WCHD	MOH (Amman)
2	Dr. Khaleh Arabiat	Director of Balqa Health Directorate	Balqa Health Directorate
3	Dr. Hamdan Ma'adat	Director assistant for Dayr-Allah district	Dayr Allah District
4	Ms. Fadia Al Jaber	Head of supervision and monitoring department, WHCD	MOH (Amman)
5	Ms. Khatam Rahahleh	Head of MCH Department	Balqa Health Directorate
6	Ms. Heiwa Al-Issa	MCH supervisor, Directorate	Balqa Health Directorate
7	Ms. Bothina Zaqqouq	MCH supervisor, District	Dayr Allah District
8	Ms. Noha Hatamleh	Midwife Supervisor	Balqa Health Directorate
9	Eng. Fayz Kabha	Health promoter	Dayr Allah District
10	Al-Khrabshah	Physician	M'adi PHC/ Maysara and Fanoush VHC

Annex 2: Photos



(July 19)
Discussing on the Monitoring Results, with the Head of MCH Department (Ma'raq)

(July 19)
All Participants (Ma'raq)

(July 20)
Speech by the Director of Balqa Health Directorate (Dayr Allah)

(August 1)
Discussion Facilitated by the CIPs (Irbid)

(July 19)
All Participants (Ma'raq)

(July 20)
All Participants (Dayr Allah)

(August 1)
Sharing Status on Health Promotion Activities (Irbid)

11	Dr. Mohamad Douban	Physician	Al-Blawneh PHC/ Um Ayyash VHC
12	Ms. Nada Abu-Sarhan	Midwife	Maysara and Fanoush VHC/ Ma'adi PHC
13	Ms. Anwa Diab	Associate Nurse	Maysara and Fanoush VHC
14	Ms. Amani Khriesat	Midwife	Um Ayyash VHC / Al-Batawneh
15	Ms. Kawthar Nabresi	Associated Nurse	Um Ayyash VHC
16	Ms. Makiko Komasaawa	Chief Advisor	VHC project
17	Mr. Yutaka Komasaawa	Researcher	VHC project
18	Ms. Atsuko Imoto	Training Management	VHC project
19	Ms. Ola Hattab	Project Officer	VHC project
20	Ms. Asal Nakhleh	Project assistant/ Public health	VHC project

- Irbid

No	Name (English)	Position	Organization (Location)
1	Dr. Qasem Mayyas	Director	Irbid Health Directorate
2	Dr. Abdel Jaleel Meqdadi	Director Assistant	Irbid Health Directorate
3	Dr. Amal Al-Zoubi	Director Assistant of PHC	Irbid Health Directorate
4	Ms. Fadia Al Jaber	Head of supervision and monitoring department, WHCD	MOH (Amman)
5	Ms. Amal Abu Shaweesh	MCH supervisor, WCHD	MOH (Amman)
6	Dr. Bilal Al-Hmoud	Head of Awareness Department	Irbid Health Directorate
7	Ms. Hyeam Obadat	MCH supervisor	Irbid Health Directorate
8	Ms. Fatimah Bani Irshid	MCH supervisor	Kura District
9	Ms. Intesar Malaabah	MCH supervisor	Bani-Kenanah District
10	Ms. Eman Abdullah Khaled	MCH supervisor	Al-Aghwar shamaleh district
11	Mr. Qasem Al-Haji	Health Promoter	Irbid Health Directorate
12	Ms. Enes Barakat	Health Promoter	Kura District
13	Mr. Osama Al-Moqbel	Health Promoter	Al-Aghwar shamaleh
14	Mr. Ali Khalifeh Dalout a	Health Promoter	Al-Taybeh
15	Mr. Nazeer Rashied	Health Promoter	Kasbit Irbid
16	Mr. Mofeed Al-Shiekh	Health Promoter	Irbid Health Directorate
17	Dr. Jamal Shiyat	Physician cover Al-Khribeh VHC	Hob Ras PHC
18	Dr. Mohamad Zoubi	Physician cover Kufur Kyfia VHC	Bani-Kenanah District and Al-Hour PHC
19	Ms. Kholoud Al-Hor	MW	Tokobol and Om Al-Jadail VHC
20	Ms. Sahar Moh'd	Associated Nurse	Tokobol and Om Al-Jadail VHC
21	Ms. Mari Talafnah	MW	Al-Khribeh VHC
22	Ms. Sameeh Dagamseh	Assistant nurse	Al-Khribeh VHC
23	Ms. Suha Shakatreh	Associated nurse	Al-Selleh VHC
24	Ms. Sana'a Abu-Gharbelah	MW	Kufur Kyfia VHC and Samoua' PHC
25	Mr. Ahmad Al-Omari	Nurse	Kufur Kyfia VHC
26	Ms. Hanan Abu Hatab	MW	Mandah VHC
27	Ms. Majeedah AlZoubi	Associated Nurse	Mandah VHC
28	Ms. Amal Hassan	MW	Abu Habeeb VHC
29	Ms. Kholoud Al-Rowalae	Associated Nurse	Abu Habeeb VHC
30	Ms. Makiko Komasaawa	Chief Advisor	VHC project
31	Mr. Yutaka Komasaawa	Researcher	VHC project
32	Ms. Atsuko Imoto	Training Management	VHC project
33	Ms. Ola Hattab	Project Officer	VHC project
34	Ms. Asal Nakhleh	Project assistant/ Public health	VHC project

Meeting (Training) for Doctors and Midwives & Nurses on Wrap-up for VHCs Project (No. 3)

January 29 –February 1, 2018

1. Purpose
- To share the achievement of the project at the end of the project
 - To celebrate contributors to the project implementation and the good-performed VHCs in term of Health Promotion activities
 - To wrap-up and conclude way forward after the project completion

2. Participants
- District maternal and child health (MCH) supervisors, doctors and midwives who are covering the focus VHCs, health promoter, and VHC nursing staff.

Time	Topics	Responsible persons
9:45-10:00	Registration	
10:00-10:10	Opening and welcoming remarks Meeting	Director of Health Directorate
10:10-10:20	Purpose of the Meeting	Director of WCHD
10:20-11:00	Celebration for all: Certificates and Award	
11:00-11:15	Break	
11:15-12:00	Section 1: Performance of the VHCs services -Results based on PDM indicators -Discussion -Next Step	JICA Project WCHD
12:00-12:30	Section 2: Sharing achievement of the health promotion activities • Results of Good practice assessment • Making presentation of Good practices by CHC members (5 min.)	WCHD JICA Project
12:30-	Lunch	

4. Results
- 4-1 DayrAllah

- 1) Date: January 29, 2018
- 2) Venue : Training room of Health District, Dayr Allah/Balqa
- 3) Participants: 20 person (See Annex 1)

The meeting started by the opening speech by Dr. Mhauer, the assistant director for Dayr Allah Health District.

The meeting started by the opening speech by Dr. Mhauer, the assistant director for Dayr Allah Health District. He was newly assigned to the position and new to the project, but he is familiar with this areas since working together with the district Maternal and Child Health (MCH) supervisor for long time.

- a. Welcome speech by Dr. Mhauer

He welcomed the attendants and acknowledged the contribution made by the project.

Welcome speech by Dr. Malak
She expressed her appreciation for their efforts regarding the VHCs' activities and great achievement.

- b. Sharing the Project achievement by Ms. Amal, a MCH supervisor of WCHD, and Ms. Makiko, the chief advisor of the project, based on the PDM indicators by showing the PPT.

c. Discussion parts

Dr., Malak chaired the discussion part.

- Doctor from Um Ayash: He was nearly assigned to the VHC, somehow like internship light after graduation from the medical school. He pointed out that local people need to be aware toward FP, birth spacing. The new tool developed by the project, such as FP flipchart and check list, are very useful for VHC staff and local people. He also mentioned all health facilities has to provide all FP methods, not only pills and condom.
- To respond this, Dr. Malak answered the Implanon or IUD need expensive equipped environment, which were high cost for MOH.
- The other doctor newly assigned to the Maysara and Fanoush VHC showed his interest in serving RH services. He asked the possibilities of leaning RH field more.
- Dr. Malak answered that from year 2018 newly assigned doctors will have chance to receive pre-training before services, which including RH services.
- Doctor from Dayr Allah: we are affecting Syrian refugees there are many Syrian refugees in our areas. Due to them, EPI rate become down.
- Nurse from Um Ayash: Syrian people refused if there any cost charged.
- The assistant director mentioned that advertisement are very important to raise people's awareness and increase the number of VHC users. In addition, staff attitude and performance are essential to receive more clients. He announced that the Health district planned to upgrade Maysara and Fanoush VHC to primary center and he promised he will assigned full-time Midwife to Maysara Fanoush VHC.
- Furthermore a head of nursing department, a former C/P, promised that IUD provision started at some VHCs.

d. Way forward

Dr., Malak concluded as follows.

- The project and WCHD institutionalized VHCs into service delivery system in the whole MOH mechanism, by having ID. It was no doubt that the project achievement will be sustained.
- After the project end, it was hope that two major task to be owned by the people working in the field: one is improvement of the services and the other was to expand VHCs which provide more services.
- She also stressed that role of health promoters become important in this context. She expressed that HP activities needs to be sustained and most local people need to involve HP activities.

4-2 Irbid

- 1) Date: January 30, 2018
- 2) Venue : Halli, Department of Agriculture, Irbid
- 3) Participants: 41 person (See Annex 2)

The meeting started by the opening speech by Dr. Qasem, the director for Irbid Health Directorate.

- a. Welcome speech by Dr. Qasem
He expressed the attendants and acknowledged the contribution made by the project. He praised the project accomplishment for two years.

Welcome speech by Dr. Malak
She expressed her appreciation for their efforts and great achievement. She mentioned that the

project strengthened one consolidated directorate health services delivery system in the health directorate.

- b. Sharing the Project achievement by Ms. Amal and Ms. Makiko based on the PDM indicators by showing the PPT. The presentation paid attention on appearing synergy effects between the Approach 1: VHC capacity development and improvement of the service delivery environment, and Approach 2: Health promotion activities in communities.
- c. Discussion parts
 - Dr., Malak chaired the discussion part.
 - The district health promoter mentioned that there was difficulties to collaborate with school for implementing the health promotion (HP) activities since the Minister of Education was not allowed.
 - The director responded that it was true due to the minister's opinion. But currently new minister accepted and become easy to collaborate with the schools.
 - Nurse from Mandah VHC: complained the midwife is absence and it is difficult to work by alone.

Due to time constrain of the director, the discussion parts became short. Then, the meeting moved to the celebration parts for major contributor from the health directorate, district and Best 5 HP performed VHC/CHCs among 14 focus VHCs, four from Irbid, namely Al-Khribeh, Kufur Kyfia, Tokobol and Om Al-Jadail, and Ass arah. All of them received a trophy.

4-3 Mafrag

- 1) Date: February 2, 2018
- 2) Venue : Conference Hall, Chamber of Commerce, Mafrag
- 3) Participants: 43 person (See Annex 3)

The meeting started by the opening speech by Dr. Hani, the director for Mafrag Health Directorate, by reading speech memo by the assistant director of PHC in Mafrag.

- a. Welcome speech by Dr. Hani
 - The speech noted appreciated WCHD, explained purpose of the project and its philosophy, mobile clinic operation situations.

Welcome speech by Dr. Malak

She welcomed the participants, explained the purpose of the meeting, sharing the project achievement especially improvement of accessibility to health facilities thanks to mobile clinic. She mentioned that the project strengthened one consolidated directorate health services delivery system. She also announced the plan of upgrading VHCs to PHCs in order to expand service provision capacities in Mafrag.

- d. Sharing the Project achievement by Ms. Amal and Ms. Makiko based on the PDM indicators by showing the PPT.

e. Discussion parts

Ms. Amal chaired the discussion part. She tried to listen all participants' voices. The followings are points which are important to share.

- Dr. Ahmad Jamail, covering Breiqa VHC, appreciated that project capacitated VHC to provide variety of services from only providing vaccination. In addition, WCHD with the project made efforts to assign more staff, especially midwife, at the focus VHCs and it was realized. There was a room for efficient staff allocation even under the shortage of staff in general. We observed local people became happy to more accessibility to RH/FP services under circumstance of lack of public transportation in their areas..
- In line with comments from the doctor, the nurse of Breiqa expressed her appreciation

toward Dr. Ahmad who supported the VHC in terms of not only providing services but also facilitating the community activities.

- Nursing staff working for the mobile health clinic (MC) emphasized that they felt scared when they deeply entered the ITS sites from the mail road, there were fear of no-security, bad sanitation condition (spread of communicable diseases), many wild dogs. The driver of the MC delivered his concerns regarding bad road condition in ITS sites and service deliver condition in winter season without any supports from facilities in ITS sites. The MCH supervisor at North Badia District commented about some difficulties for making monthly plan including ITS sites.
 - Many nursing staff expressed their self-confidence to provide RH/FP services.
 - Some of nursing staff complained the shortage of nursing staff, most of them working alone, and lacking transportation to access VHCs.
 - The other point raised by the nursing staffs was lack of awareness toward necessity of regular check-up for both mother and baby. They mentioned strengthening of advertisement is necessary.
 - To respond the shortage of nursing staff, the assistant directors and MCH supervisors announced that there are plans to more allocation of midwife to VHCs from the upper level. To activate awareness of mother* and bay's checuk-up, they have a plan to introduce new services for early detection of new born baby (Pku test) at all VHCs.
 - A health promoter at the health directorate stressed the idea of CHC was good and appreciated CHC members' efforts. They would like to expand this mechanism to all health centers in Mafrag.
 - The MCH supervisor at health directorate pointed out there is obstacle of communicating by the official letters. It always takes time and reaches to target staff late or even no-reaching. This system needs to be updated.
 - The assistant director of the health management also pointed that this project required linkages among lot of departments within the health directorate, which was big burden for them. (It can be recognized the project stimulated to linkage and communication network within the health directorate.

In the end, Dr. Malak commented that it became more important to facilitate, supervise and monitor the HP activities by the health promoters at directorate level for sustainability. Ms. Makiko also added that CHC membership needs to review for further activation of HP activities.

Annex 1: Dayr Allah participants

Annex 2: Irbid Participants

Annex 3: Mafrag Participants

Annex 4: Training photo

Annex 1: Dayr-Allah Participants

No.	Name (English)	Name (Arabic)	Position	Organization (Location)
1	Dr. Malak Al ouri	د. ملك العوري	Director of WCHD	MOH (Amman)
2	Dr. Khalid Arabiat	د. خالد عربيات	Director of Balqa Health Directorate	Balqa Health Directorate
3	Dr. Mnuver Al-ghoshleh	د. منور الغوشة	Director assistant for Dayr-Allah district	Dayr Allah District
4	Ms. Amal Abu Shaweeh	أمل أبو شاريش	MCH supervisor, WCHD	MOH (Amman)
5	Ms. Lubna Al-Thajer	لبنى الطاهر	MCH Supervisor	MOH (Amman)
6	Dr. Amal Khaider	أمل خضير	Head of WCHD Department	Balqa Health Directorate
7	Ms. Khatam Rahabeh	كثير رحاب	Head of Nursing Department	Balqa Health Directorate
8	Ms. Helwa Al-Issa	حلوة العيسى	MCH supervisor	Balqa Health Directorate
9	Ms. Noha Hanameh	نوحى حنانه	Midwife Supervisor	Balqa Health Directorate
10	Ms. Bothina Zaqouq	بوتينا زقوق	MCH supervisor, District	Dayr Allah District
11	Eng. Maram Daradkeh	مريم درادكه	Health promotion supervisor	Balqa Health Directorate
12	Eng. Fayz Kabha	فايز كبا	Health promotion supervisor	Dayr Allah District
13	Dr. Mohammad Abu Jaq	محمد أبو جق	Physician cover Maysara and Fanoush VHC	M'adi PHC
14	Dr. Yazan Al-Esswed	يزان العسود	Physician cover Um Ayash VHC	Al-Balawneh PHC
15	Ms. Nada Abu-Surhan	ندى أبو سرحد	Midwife	Maysara and Fanoush VHC
16	Ms. Anwa Diab	انورى دياب	Associate Nurse	Maysara and Fanoush VHC
17	Ms. Anam Khrtesat	انام خريسات	Midwife	Um Ayash VHC / Al-Balawneh
18	Ms. Kawther Al-Nabresi	كافثر النابريسي	Nurse	Dayr Allah CHC
19	Ms. Makiko Komasaawa	ماكيكو كوماساوا	Chief/Advisor	VHC project
20	Ms. Asal Nakhleh	اصل نخله	Junior Program Officer	VHC project

Annex 2: Irbid Participants

No.	Name (English)	Name (Arabic)	Position	Organization (Location)
1	Dr. Malak Al ouri	د. ملك العوري	Director of WCHD	MOH (Amman)
2	Dr. Qasem Maysas	قاسم ميساس	Director of Irbid Health Directorate	Irbid Health Directorate
3	Dr. Amal Al-Zoubi	د. أمل الزوبي	Director Assistant of PHC	Irbid Health Directorate
4	Ms. Asia Al-Khateeb	آسيا الخطيب	Director Assistant of Nursing and Midwifery Affairs	Irbid Health Directorate
5	Dr. Adnan Abu Jaber	د. عدنان أبو جابر	Director Assistant for Kura Health District	Kura Health District
6	Ms. Amal Abu Shaweeh	أمل أبو شاريش	MCH supervisor, WCHD	MOH (Amman)
7	Dr. Fouad Bani Yousef	د. فؤاد بني يوسف	Head of Environment and Food Monitoring Department	Irbid Health Directorate
8	Mariam Al-Omari	مريم العمري	MCH supervisor	Irbid Health Directorate
9	Ms. Hyam Obelat	هيام عبيات	MCH supervisor	Irbid Health Directorate
10	Ms. Tamam Ragheb	تامم الراغب	MW	Irbid Health Directorate
11	Ms. Kholoud Al-Hourani	خلود الحوراني	Nurse	Irbid Health Directorate
12	Mr. Ammar Hmoud	عمار حمود	Nurse	Irbid Health Directorate
13	Ms. Fatimah Bani Irbid	فاطمة بني اربيد	MCH supervisor	Kura District
14	Ms. Intesar Malaabab	انتيسار ملاعبه	MCH supervisor	Bani-Kenanah District
15	Ms. Eman Abdullah	امان عبدالله	MCH supervisor	Al-Aghwar shamaleh district
16	Mr. Qasem Al-Haji	قاسم الحجي	Health Promoter	Irbid Health Directorate
17	Dr. Enas Barakat	د. ايناس بركات	Health Promoter	Kura District
18	Mr. Osama Al-Mogbel	أسامة المغبل	Health Promoter	Al-Aghwar shamaleh
19	Mr. Ali Khaliifeh Dalout'a	علي خليفة دلوع	Health Promoter	Al-Taebah
20	Mr. Nazeer Rashied	نازير علي الرشيد	Health Promoter	Kasib, Irbid
21	Ms. Saha Shakatreh	سهى شكاتره	Health Promoter	Al-khribeh VHC
22	Dr. Mwafaq Dabadha	د. موفق دباحة	Physician cover Ass'arah VHC	Fo'ra PHC
23	Ms. Monira Bataineh	منيرة بطاينة	MW	Ass'arah VHC
24	Ms. Kholoud Al-Hor	خلود الحور	MW	Tokobol and Om Al-Jadail VHC and Al-Hoor PHC
25	Ms. Sihar Moh'd	سحر محمد	Associated Nurse	Tokobol and Om Al-Jadail VHC
26	Ms. Dema Al-Tenad	ديمما الطراد	CHC Member	Tokobol and Om Al-Jadail Village






No.	Name (English)	Name (Arabic)	Position	Organization (Location)
27	Mr. Ibrahim Shiehat	ابراهيم صيحات	CHC Member	Tokobol and Om Al-Jadail Village
28	Ms. Mai Talafah	مي طلافحة	MW	Al-khribeh VHC
29	Ms. Sameeh Dugamseh	سميحة الدقاسمة	Assistant nurse	Al-khribeh VHC
30	Ms. Sana'a Abu-Gharbeh	سناه أبو غربية	MW	Kufur Kyfia VHC and Samoua' PHC
31	Mr. Ahmad Al-Omari	احمد العمري	Nurse	Kufur Kyfia VHC
32	Mr. Abdel Rahman Omari	عبدالرحمن العمري	CHC Member	Kufur Kyfia Village
33	Mr. Ammar Hasan	عمار حسن	CHC Member	Kufur Kyfia Village
34	Ms. Majeedah Al-Zoubi	مجدة الزوبي	Associated Nurse	Mandah VHC
35	Ms. Enas Matlaqa	انيس مطلاقة	CHC Member	Mandah Village
36	Ms. Anhal Hassan	امل حسن	MW	Abu Habel VHC
37	Ms. Kholoud Al-Rovaiat	خلود الروصي	Associated Nurse	Abu Habel VHC
38	Eng. Wojdan M. Al-Sayyid	م. وجدان السيد	CHC Member	Sharhabil Ben Hasna Municipality
39	Mr. Abel Retouf Ibdah	عبدالرؤف ابداح	CHC Member	Sharhabil Ben Hasna Municipality
40	Ms. Makiko Komasaawa	ماكيكو كوماساوا	Chief Advisor	VHC project
41	Ms. Asal Nakhleh	اصل نخله	Junior Program Officer	VHC project

Annex 3: Mafrag Participants

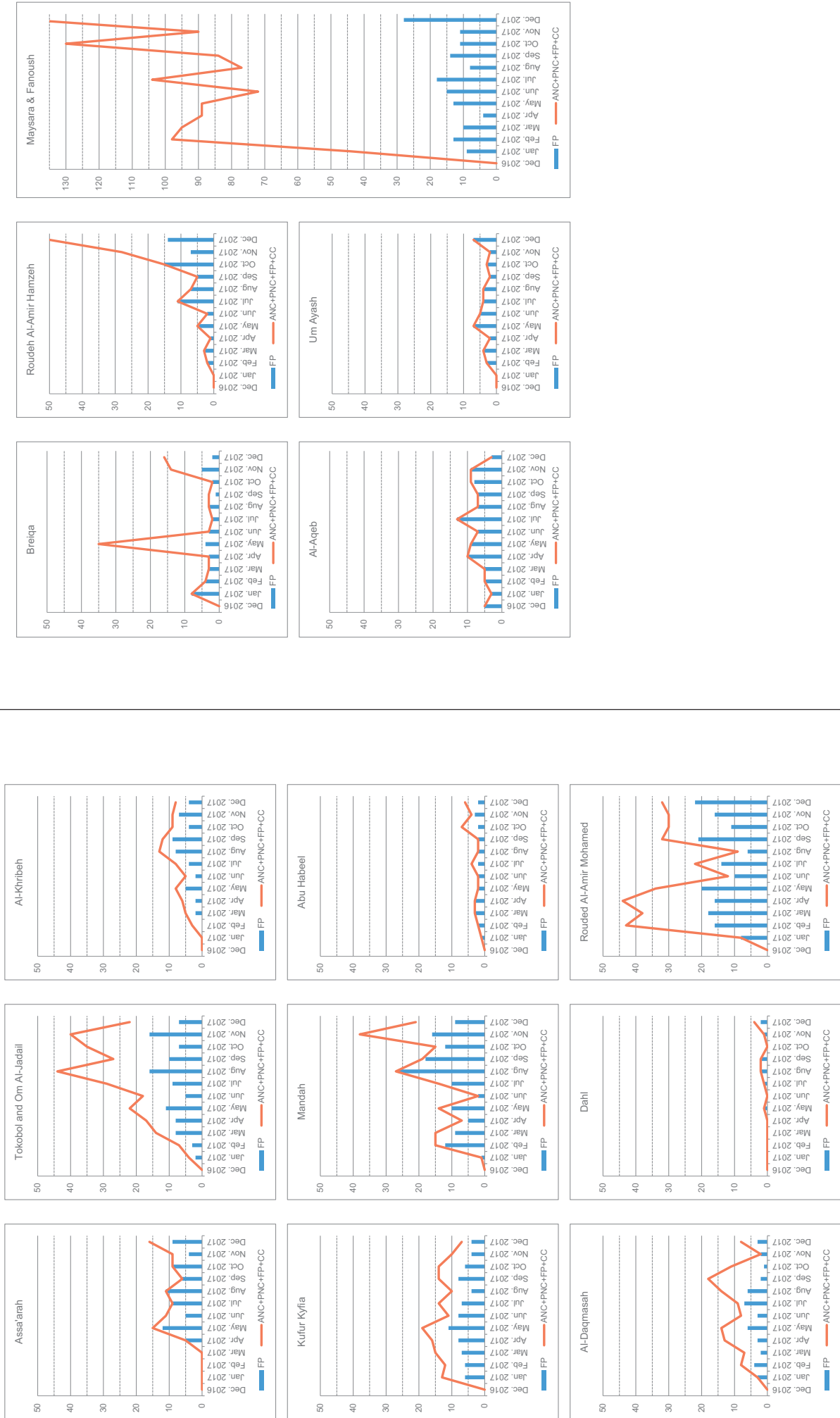
No.	Name (English)	Name (Arabic)	Position	Organization (Location)
1	Dr. Malak Al Ouri	د. ملك العوري	Director of WCHD	MOH (Amman)
2	Mr. Nafef Shdeiat	نايف شدييات	GM of Mafrag Chamber of Commerce	Mafrag Chamber of Commerce
3	Dr. Munther Al-Nasser	د. منذر الناصر	Director assistant of PHC	Mafrag Health Directorate
4	Dr. Ashraf Mana'a	د. اشرف مناع	Director assistant of Services	Mafrag Health Directorate
5	Mr. Mohamed Al-Khalidi	محمد الخالدي	Director Administrative Assistant	Mafrag Health Directorate
6	Dr. Salameh Al-Sarhan	د. سلامة السرحان	Director assistant for Al-Badiah Shamaleh	Al-Badiah Shamaleh District
7	Ms. Sharefa Al-Hajel	شرفية الحاجل	Director Assistant of Nursing and Midwifery Affairs	Mafrag Health Directorate
8	Ms. Amal Abu Shaweeh	أمل أبو شاريش	MCH supervisor, WCHD	MOH (Amman)
9	Dr. Mohammad Abu Al-Hijlaa	د. محمد أبو الهيجاه	Head of WCH Department	Mafrag Health Directorate
10	Dr. Ali Khwaleh	د. علي خوالدة	Head of Awareness Department	Mafrag Health Directorate
11	Ms. So'ad Shehab	سعاد شهاب	Head of Nursing Department	Mafrag Health Directorate
12	Ms. Amal Ahmad	امل احمد	Head of Quality Department	Mafrag Health Directorate
13	Mr. Marzoug Shdeifat	مرزوق شدييات	Head of Transport Department	Mafrag Health Directorate
14	Dr. Amal Abdel-Karim	د. أمل عبدالكريم	MCH supervisor	Mafrag Health Directorate
15	Ms. Souad Shdeifat	سعاد شدييات	MCH supervisor	Mafrag Health Directorate
16	Ms. Sawdan Tamimi	سوسن تميمي	Health district coordinator	Badia Shamaleh district
17	Ms. Majeeda Al-Takrori	مجدة التكروري	Health district coordinator	Kasbah Al-Mafrag District
18	Ms. Hanadi Shdeifat	هندى شدييات	Nurse, MCH Department	Mafrag Health Directorate
19	Mr. Jamal Rawjefeh	جمال الروجة	Health promoter	Mafrag Health Directorate
20	Eng. Rima Al-Jahham	د. ريمما الجهم	Health promoter	Mafrag Health Directorate
21	Ms. Maram Waleed	امان وليد خليل	Health Promoter / school Health	Mafrag Health Directorate
22	Ms. Eman Mohamad Kheali	د. نورا صبيح	Physician cover Al-Daqmasah and Dahl VHC	Nadera CHC
23	Dr. Fu'ad Subaih	د. فؤاد صبيح	Physician cover Breiqa VHC	Al-Harsh PHC
24	Dr. Jameel Ahmed Omari	جمال احمد العمري	Physician cover Breiqa VHC	Al-Harsh PHC
25	Ms. Amal Al-Zyoud	امل الزويد	MW	Al-Daqmasah VHC
26	Ms. Fadah Ulimat	فداه عليمات	MW	Dahl / Nadra VHC
27	Ms. Huda Ulimat	هدى عليمات	Assistant nurse	Dahl VHC
28	Ms. Isra'a Al-Masri	امراء المصري	MW	Roudet Al-Amir Mohamed VHC
29	Ms. Nawal Mohammed	نوال محمد	Associated Nurse	Roudet Al-Amir Mohamed VHC

30	Ms. Waed Naser Khaashab	رعد ناصر خشاب	MW	VHC
31	Ms. Fatimah Al-Qadi	فاطمة القاضي	Assistant Nurse	Breitaq VHC
32	Ms. Souad Bani Meihm	سعاد بني ملح	MW	Ashrafia CHC/ Roudet Al-Amir Hamzeh VHC
33	Ms. Hind Bakhet	هند بخت	Assistant Nurse	Roudet Al-Amir Hamzeh VHC
34	Ms. Mai Al-Qatfan	مي القطان	MW	Al-Aqeb VHC/ Al-Badia CHC
35	Ms. Siham Shdefat	سيام شديفات	Staff Nurse	Al-Aqeb VHC
36	Ms. Aheed Al-Masae'ed	عبد الصاعد	MW	Mobile Clinic
37	Ms. Etarf Khalaf	عطاف خلف	Nurse	Mobile Clinic
38	Mr. Hussien Sharala	حسين الشرعة	Driver	Mobile Clinic
39	Mr. Hassan Masaleed	حسن مسالعبد	Driver	Mobile Clinic
40	Ms. Makiko Komasaawa	ماتيكو كوماساوا	Chief Advisor	VHC project
41	Ms. Rumi Iwata	رومي اواتا	Project Assistant	VHC project
42	Ms. Ola Hattab	علا حطاب	Administrative Assistant	VHC project
43	Ms. Asal Nakhleh	اصال نخله	Junior Program Officer	VHC project

Annex 4: Photos

 <p>Opening Speech by the Director of WCHD (Dayr Allah)</p>	 <p>Participants (Dayr Allah)</p>
 <p>Overall view of the meeting (Irbid)</p>	 <p>Award session (Irbid)</p>
 <p>Overall view of the meeting (Maifraq)</p>	 <p>Review comments by the head of WCH department (Maifraq)</p>

Annex 5: Clients' Numbers by VHC





Report on Mobile Health Clinic Training
Project for Improvement of Services at Village Health Centers in Rural Host Communities of Syrian Refugees

1. Date: September 19 and 20, 2017
 2. Time: 9:00 – 2:00 pm
 3. Venue : Conference room, JLVN/ KADDB, Mafraq
 4. Purpose:
 1. Sharing the aim and purpose of Mobile Health Clinic (MC)
 2. Train the MC staff on the management of MC and how to operate it.
 3. Introduce the smartphone application.
 4. Practice training on the operation procedure of MC
 5. Participants: Ministry of Health (3), Transportation Directorate (1), Mafraq Health Directorate (5), MC team (6) and Project team. (25 in total; see Annex 1)

6. Agenda for the training

	Contents	Responsible person
Day 1	9:00 Registration	
	9:30 Opening	Woman and child health directorate (WCHD), Director of Mafraq health (HD) directorate
	9:45 Purpose and aims of the Mobile health clinic	Woman and child health directorate, Project team
	10:00 Outline of MC operation	Project team
	10:30 Break	
	11:00 -Design of our MC	JLVN
	-Maintenance	
	12:30 -Management of mobile health clinic	WCHD, Project team
	-Planning (Monthly plan)	
	-Logistics (supply management)	
	-Reporting	
	*Mobile phone application installation	
	Lunch	
Day 2	02:00 pm	
	9:30 Registration	WCHD, project team
	9:45 Daily operating (3 steps)	
	-Before traveling	
	-On the site	
	-After returning back to the Health directorate office	
	11:00 Break	
	11:30 Mobile recording system	Project team
12:00 Health promotion activities	WCHD, project team	
12:30 Role Play for daily operation by two teams	WCHD, project team	
02:00 pm	Lunch	

7. Program:

- ❖ First day training:
 - The training started by the opening speech by Ms. Fadia Al-Jaber, Head of Monitoring and Supervision department/ WCHD on behalf of the Director of WCHD.
 - She gave a brief explanation about the project and MC. As she mentioned that after the project and WCHD were held a meeting with the three focus health directorate (Irbid, Mafraq and Balqa/ Dayr Allah), it's agreed to operate the MC on Mafraq/ Northern Badia, then the WCHD and the project held another meeting with Mafraq HD, during which the mechanism of operating the MC and the areas to be covered by the MC was determined.
 - Jordan Light Vehicle Manufacturing Company (JLVN); the company that manufactured the MC, present a PowerPoint show about their company.

- A presentation about the MC; purpose and aims, operation system and daily operation mechanism, management of MC, logistic procedure, reporting and supervision procedures, was presented by project counterparts; Ms. Fadia Al-Jaber and Ms. Amal Abu Shaweesh.
- At the end of the first day, all participants take a round on the real MC and an engineers from JLVN gave a lecture for all participants about internal and external parts MC, how to run the MC, using of electricity and generator, component of MC from inside and how to use each part.

❖ Second day training:

- Started by the opening and welcome speech from Dr. Malak Al-Ouri, Director of WCHD.
- A quick overview and a brief summary were given by Ms. Fadia Al-Jaber to remind all participants of what was done in the first day. Then IRC's experience of running their MC and their collaboration with community based organizations (CBOs) was shared with all participants so that they could take a full and realistic view of the operation of the clinic in communities.
- She also explain about the role and responsibilities of each member of MC team.
- Smartphone application has been introduced to all participants, which has been explained by the consultant Mr. Hussam Al-Khalili, who developed the application, and installed it to the targeted participants (MC team). The team also tried to use the application.
- Training the participants on daily operation procedure was done by Ms. Amal Abu Shaweesh, a MCH supervisor of WCHD. She showed to them the tasks of each member of MC team on the day of MC operation, what they should do before travelling, their role in the recipient site and after they going back to the parking place.
- At the end of the day a role play for both team (Main and substitute) was made, with facilitation from JLVN's engineers and project counterparts.

8. Observations, comments and recommendations

- It's highly recommended to conduct a refresher training for MC staff and other responsible people on MC operation from time to time.
- It's highly recommended to train other medical staff; Doctors, Midwives and nurses as well as other drivers on MC operation.
- It's observable that the participants are highly motivated and listen carefully for trainers' explanation.
- At the practical training by using real MC all participants shown their interests, and MWs motivated to actively learning.
- All participants eager to learn the smart phone application session.


End of report

Annex 1: Attendances sheet (English)

Annex 2: Photos

Annex 3: PowerPoint presentation (English and Arabic)

Annex 2: Photos

	
Opening speech by Director of WCHD	Discussion of operation procedure details
	
Mobile health clinic team	Training on Smart phone Application
	
practical training on Mobile clinic	Simulation inside medical box
	
Instructions inside the medical box	Practical training for drivers

Annex 1: Attendances sheet

No.	Name (English)	Arabic Name	Position	Organization
1	Dr. Malak Al-Ouri	د. ملاك العوري	Director of WCHD	MOH (Amman)
2	Ms. Fadia Al-Jaber	فايدا الجبر	Head of supervision and monitoring department	MOH (Amman)
3	Ms. Amal Abu Shaweesh	امل ابو شويش	MCH supervisor, WCHD	MOH (Amman)
4	Eng. Assad Al-Kelani	ال. اسعد الكيلاني	Transportation directorate	MOH (Amman)
5	Dr. Salameh Al-Surhan	د. سلامة السرمان	Director assistant for Badia Shamalch affairs	Mafrqa Health Directorate (HD)
6	Dr. Amal Abdel-Kareem,	د. امل عبدالكريم	MCH supervisor	Mafrqa HD
7	Ms. Souad Shdefat	سعاد شديفات	MCH supervisor	Mafrqa HD
8	Ms. Hanadi Tamimi	حنادي تاميمي	MCH supervisor	Mafrqa HD
9	Ms. Sawsan Tamimi	سوسن تاميمي	MCH supervisor	AL-Badia Al-Shamaleh District
10	Dr. Yolia Youri	د. يوليا يوري	Family physician	Mafrqa HD
11	Ms. Ahd Al-Masaed	عهد المسعيد	MW	Mafrqa HD
12	Ms. Mai Al-Qraan	مي القراان	MW	Mafrqa HD
13	Ms. Etaf Khalef	عتاف خلف	Nurse	Mafrqa HD
14	Ms. Eman Habarneh	يمان هبارنه	Nurse	Mafrqa HD
15	Mr. Hasan Al-Shera'a	حسن الشرة	Driver	Mafrqa HD
16	Ms. Makiko Komasaawa	ماكيكو كوماساوا	Chief Advisor	VHC project
17	Ms. Kiyoe Ito	كيو ايو	Training Management	VHC project
18	Ms. Ola Hattab	علا حطاب	Admin Coordinator	VHC project
19	Ms. Asal Nakhleh	اصال نخله	Project assistant/ Public health	VHC project
20	Mr. Mohammed Masadeh	محمد مساعده	Mobile clinic advisor	VHC project
21	Mr. Hossam Al-Khalili	حسام الخليلي	Consultant	VHC project
22	Mr. Akram Abu Sofa	اكرم ابو صوفة	Driver	VHC project
23	Mr. Mohammed Assad	محمد اسعد	Driver	VHC project
24	Mr. Akram Al-Natoor	اكرم الناطور	Driver	VHC project
25	Mr. Abdallah Suliman	عبدالله سليمان	Driver	VHC project



Program

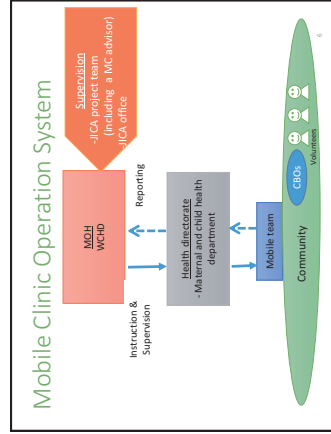
- DAY 1
 - Purpose and aims
 - Outline of the MC operation
 - Design of our MC
 - Management of MC
 - Monthly plan for October
- DAY 2
 - Daily MC operation procedure
 - Health promotion activities
 - Role play with the MC by 2 teams

DAY 1

1. Purpose and Aims of MC in Mafrq

- The MOH/JICA mobile health clinic aims to deliver basic Maternal and Child Health (MCH) and family planning (FP) services in remote and underserved areas where people are hard to access necessary health services.
- Its target is both Syrian refugees and Jordanian who live in host communities of Syrian refugees in the North region of Jordan.
- This operation mechanism was designed for establishing the Mafrq Model during JICA project period.

2. Outline of MC Operation



Services

Main purpose: Providing basic primary health care, MCH and FP services in underserved and remote areas, with focus on Syrian refugees

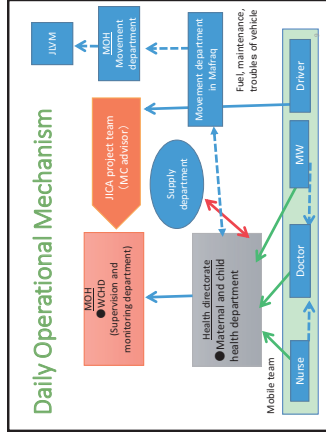
- Primary health care
 - ANC
 - PNC
 - Child care
 - FP (Pills, condom, injectable, and so on)
 - Vaccination for children and women

★ Mobile clinic can be defined as one health center
★ All services are free of charge for everyone

Staffing

- Doctor: Head of the team
- MW
- Nurse
- Driver

Caution !!: Fixed one main team, and one substitute team during the trial period



Target 8 villages

Sub-district	Villages	Focal CBO
Um Al-Jemal	Saleehiyah/السليحية	The children charitable association
Sahya	Sahiyah/السحيية	Cooperative Badla developmental association
	Hamediyah/الحمدية	Al-Mustaqeen women charity association
	Nayfeh/نيفة	Mulkhar/ Home
	Sajadah/ساجدة	Northern Badla solidarity association
Sabha	Mershyat/Oshar/مشرية/الوشار	Female secondary school
	Fesaliyah/الفسالية	Mershyat Oshar association
		Moth bin Jabal Mosque

Timeline during the trial period

Operation period: September 23– Mar. 2018, 6 months

Timing	Activity
September	Training and start operation
End of October	Monitoring meeting
Every month	At the end of month, sharing performances and discussions
February, 2018	Supervision by the project team
March, 2018	Evaluation meeting with JICA
	Decision on way forward after the project termination with JICA and MOU

3. Our Mobile Clinic

-Lecture by JIVM

4. Management of mobile health clinic

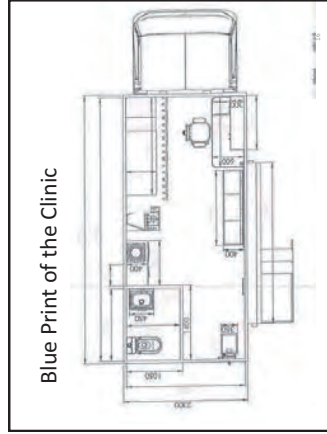
Maintenance
-Lecture by JLVW

2) Logistics

- Logistic procedures followed by MOH regulation
- Health Directorate/MCH department/Supply department should be responsible to provide all necessary materials (contraceptives, vaccine, and other supplies)

3) Reporting_2

- Daily reporting
 - Mobile Health Clinic Daily Record (by paper and smart phone)
- Brief explanation of the smart phone application
- Monthly reporting (by villages)
 - Doctors and NW should submit all reports to HD, and then HD should submit all to MOH



Design of MC and How to use it -with MC (observation)

- Outside
 - Design
 - Stairs
 - Tent
 - Generator
- Inside
 - Design
 - Furniture and Equipment
 - How to use
- How to use



Extension tent for reception/ waiting space/ health education

Design of MC and How to use it -by lecture

- Outside
 - Design
 - Stairs
 - Tent
 - Generator
- Inside
 - Design
 - Furniture and Equipment
 - How to use
- How to maintenance
- Registration and insurance procedures

Daily Operation Procedure - 3 steps

1. Before traveling
2. On the site
3. After returning back to the Health Directorate Office

1. Daily Operation Procedure - 3 steps

1) Before traveling

Time	Tasks	Responsible persons
8:00-	-Showing up at the parking spot -Preparation of necessary supplies (vaccine, drugs, contraceptives, etc.) -Preparation of registration books, MW and mother's files, children files, white cards, etc.) -Checking all condition of car, including water, benzene for generator and cleanliness -Cleaning inside of the clinic	-All -A MCH supervisor, a MW and a white nurse.
8:30	-Traveling to the appoint site	-Driver -Maid under the MCH supervisor's responsibility

Responsibilities - Beside the regular their tasks

- **Doctor:** Head of the team, Provision of MCH services, keeping staff working records
- **MW:** Provision of ANC, PNC, child care, FP, health education (HE) session, and reporting based on regular MOH system
- **Nurse:** Assisting Doctor and MW, and provision of vaccination, HE, the logistic matter (contraceptives, drugs, vaccine, other supplies, so on)
- **Driver:** Driving the vehicle and keeping the car record, daily and periodic maintenances, under the responsibility of HD transportation department



2) On the site_1

Time	Task A	Task B	Task C
9:30	Arrangement and coordination <Nurse + MC advisor> -Arrival -Contact to a focal person on the recipient site -Ask the focal person to announce the community people of arrival of the clinic	Service provision <Doctor, Midwife, Nurse> -Setting the recording table -all registration materials -logistic matter	Health promotion activities -Based on the clients numbers of the recipient site -Health promotion can be described -Setting with CBOs-staff and volunteers
9:40-	-Start service provision		

End of day

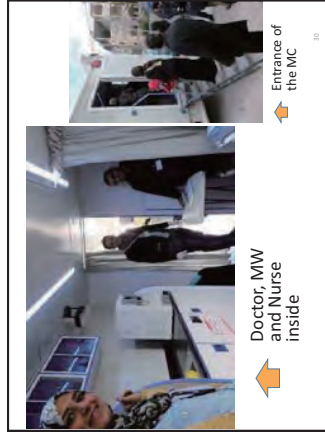
- Installation of mobile phone application to all participants by Mr. Hussam Al-Khalili

5. October's monthly plan

-Please see the hand-out



DAY 2



Mobile recording system

Before start	Driver	MW
	Fill "Driver: before start" form, which includes (starting time, starting Km, Sub-district, village, GPS, name of driver and remarks like filling gasoline)	Enter the staff information into smartphone application
On the site		Enter GPS data
After returning back	Fill "Driver: after returning back" form, which includes (ending time, ending Km, Sub-district, village, GPS, and remarks like filling gasoline)	Enter No. of clients for all RH services and health education part

2. Mobile recording system

- ### Health promotion activities
- Site setting
 - Methodology
 - Topics (ANC, PNC, child care, FP, NCDs, etc.)
 - How to collaborate with CBOs and volunteers in the community

3. Health promotion activities

END

- ### Role play with the MC
- Players:
- Two teams (Doc., MW, nurse, driver) and the head of MCH department, MCH supervisors, CBO, volunteers
1. Show-up from 8:00
 2. Preparation 8:00-8:30
 3. On the site during 9:30-12:30
 - Including health education by volunteers
 4. End of service at 12:30
 5. After traveling, at health directorate office around 1:30 PM



The Nurse:

- Calling clients to enter the clinic one by one
- if there are no busy, providing health education session



The Nurse : at the reception

- Preparing all registration books, files.
- Finding the client files

2) On the site_2

Task A	Task B	Task C
Arrangement and coordination ->Nurse + MC advisor	Service provision ->Doctor, Midwife, Nurse	Health promotion activities
12:30	Recording that all registration are well recorded and supplies balance are correct -End of service provision -Traveling back to the station (the Health directorate office)	Recording the session results by form

- ### Service provision
- D**octor
- Examination of the maternal service clients, and first examination of FP clients
 - Prescription for ANC
- M**W
- Providing services for ANC, PNC, FP, and child care clients
 - Refer the clients if they need doctor's examination
- N**urse
- Providing FP services and vaccination
 - Assisting the doctor and MW

3) After returning back to the Health Directorate Office_2

Doctor, Midwife, Nurse	Driver	MC advisor
Wrap-up	Checking the vehicle's conditions; - Engine, oil, tires, generator -Water tank -Toilet tank	Checking the registration book are well recorded -Supplies balance book -Request to the MCH supervisor to fill with necessary vaccine, drugs, contraceptives if needs
End = 14:00	At the end of MCH week, discard of the the manure of for following the toilet tank service days and clean it.	At the end of -Confirmation the staff for following service days

3) After returning back to the Health Directorate Office_1

Midwife, Nurse	Driver	MC advisor
13:30- Recording	Coming back to the parking site -Send all information to the head of MCH dep., MC advisor, and the project focal person (PPF)	

الأجندة

- اليوم الأول
- الهدف من العيادة الصحية المتنقلة
- مخطط تشغيل العيادة الصحية المتنقلة
- تصميم العيادة الصحية المتنقلة
- إدارة العيادة المتنقلة
- الخطة الشهرية لعمل العيادة المتنقلة لشهر 10
- اليوم الثاني
- أجرواوات التشغيل اليومية للعيادة الصحية المتنقلة
- أنشطة تعزيز الصحة
- لعب الأجزاء من قبل فرقي العيادة الصحية المتنقلة

مشروع تحسين الخدمات في المراكز الصحية القرية في المناطق الريفية المستهدفة للاجئين السوريين

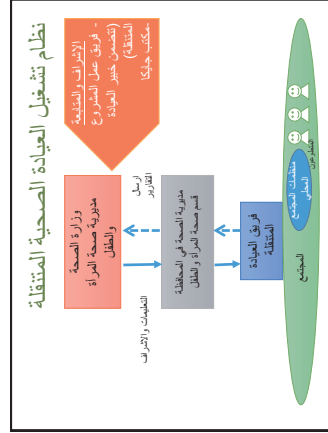
تدريب حول آلية تشغيل العيادة الصحية المتنقلة في المقرق

20 & 19 أيلول، 2017

1. هدف العيادة الصحية المتنقلة

- هدف العيادة الصحية المتنقلة القائمة لزيارة الصحة المقدمة من الوكالة اليابانية للتعاون الدولي إلى تقديم الخدمات الأساسية للصحة الإيجابية وتنظيم الأسرة في المناطق النائية، حيث يصعب على الناس الحصول على الخدمات الصحية الضرورية.
- يُهدف إلى تقديم الخدمات لكل من الأجددين والأجدين السوريين الذين يعيشون في المجتمعات المضيفة للاجئين السوريين في الجزء الشمالي من الأردن.
- صممت آلية التشغيل ليم تنفيذها في محافظة العقرب خلال فترة عمل المشروع.

اليوم الأول



2. مخطط تشغيل العيادة الصحية المتنقلة

فريق عمل العيادة الصحية المتنقلة ومسؤولياتهم

- **الطبيب:** رئيس الفريق
- **القابلة**
- **الممرضة**
- **المسانق**

ملاحظة: فريق واحد أصيل وفريق بديل خلال فترة التشغيل التجريبية.

الخدمات

الهدف العام: تقديم خدمات الرعاية الصحية الأولية الأساسية وخدمات الأمومة والطفولة وتنظيم الأسرة في المناطق النائية.

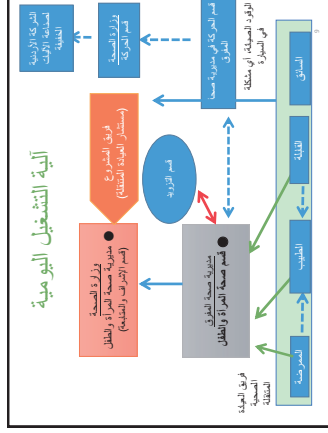
- خدمات الرعاية الصحية الأولية
- رعاية الحمل
- رعاية الطفل
- رعاية الطفل
- خدمات تنظيم الأسرة (الحبوب، الواقي الذكري والحقن الأخرى، وغيرها)
- خدمات التطعيم

★ **العيادة المتنقلة تعامل معاملة المراكز الصحية**

★ **تقدم كافة الخدمات مجاناً للجميع**

القرى المستهدفة

القضاء	التجمع	موقع العيادة
أم الجبال	السعيدية	جمعية الأطفال الخيرية
الصالحية	الصالحية	جمعية تنمية البادية التعاونية
الحيدرية	الحيدرية	جمعية سيدات المشرقين الخيرية
نايفة	بيت الوردية	
السعدية	جمعية تعاون البادية الحرفية الخيرية	



الجدول الزمني خلال الفترة التجريبية

فترة التشغيل: 24 أيلول 2017 - آذار 2018، 6 أشهر

الوقت	الأنشطة
اليوم	• التدريب على العيادة الصحية المتنقلة ولبدء التشغيل
نهاية تشرين الأول	• اجتماع تقييمي
كل شهر	• جلسة كل شهر يتم مشاركون الأجزاء ما بين مشروعات الأمومة والطفولة، فريق العيادة المتنقلة وفريق المشروع زيارات لبرعاية العيادة المتنقلة من قبل فريق المشروع

ش.إ.إ.إ. 2018

الجمعية الوطنية للتعليم والتدريب المهني والتقني في الأردن

4. عيادتنا المتنقلة - محاضرة من قبل JLVM

العيادة
-محاضرة من قبل JLVM

4. إدارة العيادة الصحية
المتنقلة



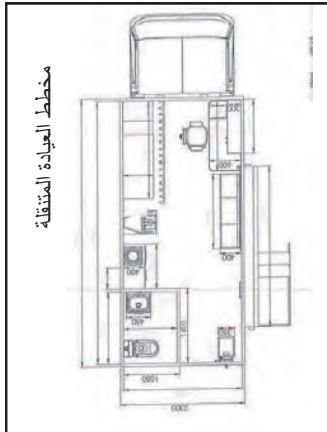
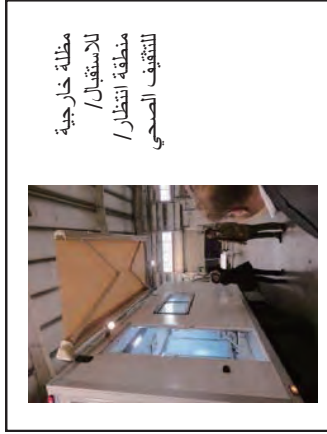
(1) التخطيط (الخطة الشهرية)

- باستخدام نموذج خطة العمل الشهرية للعيادة الصحية المتنقلة
- تحديد الموقع
- عدد السكان المستهدف
- الوقت المتوقع لمدة التثاقف / الرحلة
- الجهة المستهدفة (التعاون مع الجمعيات)
- الشخص المعني
- فريق العيادة الصحية المتنقلة
- تعزيز الصحة

<< سيتم مشاركة خطة شهر 10 في اليوم الثاني من التدريب

(2) التوريد

- جميع الاجراءات الوجودية و التوريد تتبع نظام وزارة الصحة
- مديرية الصحة/ قسم صحة المرأة والطفل وقسم التزويد مسؤولة عن تزويد جميع المواد (وسائل تنظيم الأسرة، المطاعيم وغيرها..)



(3) ارسال التقارير- 1

■ يجب أن يتم تعبئة التقارير التالية وارسالها إلى القسم الصحي

- سجل برامج المواطنين
- سجل المرأة
- سجلات اليومية لخدمات صحة الأمومة والطفولة (رعاية الحامل، رعاية الفطام، رعاية الطفل وتنظيم الأسرة)
- سجل المطاعيم للأطفال
- التقرير الشهري عن أعمال خدمات الأمومة والطفولة و التقرير الإحصائي الشهري التجميعي لخدمات الأمومة والطفولة المقدمه لغير الإرتنيين
- تقرير أنشطة تعزيز الصحة

(3) ارسال التقارير- 2

■ التقارير اليومية

- السجل اليومي للعيادة الصحية المتنقلة (نسخة ورقية وعلى تطبيق الهاتف الذكي)

<< شرح مبسط عن تطبيق الهاتف الذكي

■ التقارير الشهرية

- يجب على الطبيب والفنية تسليم كافة التقارير إلى مديرية الصحة، ثم تقدم مديرية الصحة بتسليمها لوزارة الصحة

تصميم العيادة الصحية المتنقلة وكيفية الاستخدام
- من خلال محاضرة

- من الخارج
- التصميم
- التراسي
- المداخل
- المبنى الكهربائي
- من الداخل
- التصميم
- المعدات والآلات
- كيفية الاستخدام
- كيفية الاستخدام
- كيفية الصيانة
- إجراءات التصليح والتأمين

تصميم العيادة الصحية المتنقلة وكيفية الاستخدام
- من خلال جولة على العيادة المتنقلة

- من الخارج
- التصميم
- التراسي
- المداخل
- المبنى الكهربائي
- من الداخل
- التصميم
- المعدات والآلات
- كيفية الاستخدام
- كيفية الاستخدام
- كيفية الصيانة
- إجراءات التصليح والتأمين

إجراءات التشغيل اليومية 3- خطوات

1. قبل الانطلاق
2. في الموقع
3. بعد الرجوع إلى مكتب مديرية صحة الموقر

مسؤوليات فريق عمل العيادة الصحية المتنقلة

وفقاً لنظام وزارة الصحة

- الطبيب: رئيس الفريق، تقديم خدمات الرعاية الصحية الأولية وخدمات الأمومة والطفولة، الإحفاظ بسجلات ما عات العمل.
- القبلة: (تفتت تدرب على نظام التوزيع الأرياضي وإستعمال تنظيم الأسرة): يقدم خدمات رعاية الحمل، رعاية الطفل وتنظيم الأسرة في اليوم بعد محاضرات تثقيفية، ويقدم تقاريره وفقاً لنظام وزارة الصحة.
- الممرضة: سبعة أعضاء التفكير والقبلة في تقديم خدمات التقييم، القيام بالتثقيف الصحي و الأمر فوجسية (مستلزمات تنظيم الأسرة، الأدوية).
- السائق: تشغيل السيارة والإحفاظ بسجل السيارة، الصيانة اليومية والدورية.
- كست مسؤولة قسم القلب في مديرية صحة.

10

1) قبل الانطلاق

الوقت	المهام	الشخص المسؤول
8:00	- الوصول إلى نقطة إسقاط الوحدة المتنقلة	جميع طاقم العمل
	استلام التاريم الضرورية (المطامع والأدوية ووسائل منع الحمل وغيرها) وملفات والمطابق	- مشرفة الأمومة والطفولة، القبلة والممرضة
	فحص الحالة العامة للوحدة المتنقلة ما يتضمن (التحضيرات، المواد، جدول المواد، نظافة الوحدة والتأكد من حالة البطارية)	- السائق
	استلام بطاقة الوحدة تحت إشراف	عملة النظافة تحت إشراف

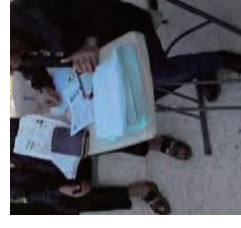
2) في الموقع-1

الوقت	مهام أ	مهام ب	مهام ج
9:30	التدريب والتنسيق >الطبيب- خبير العيادة (المتنقلة)	التحضير لتنظيم الخدمات >القبلة، الممرضة	أنشطة تعزيز لصحة
	الوصول		
	- الترحيب مع الأشخاص المحلي في المنطقة	- ترتيب مكان الاستقبال	- استناداً إلى عدد المراجعين
	- التسجيل والتأكد من المعلومات الشخصية	- تطهير وتعقيم المكان، ولكن تحديد فعالية تعزيز الصحة	- توفير كورس الصحة
	- المحات الأولية	- جافزة - الإحفاظ مع مرطبي	- الجحوات والتفكيرين

في الموقع تقديم الخدمة



الطبيب: التنسيق مع منظمات المجتمع المحلي والمتطوعين في الموقع الممرضة: ترتيب المراجعين حسب الأولوية والدور.



الممرضة في منطقة الاستقبال:

- تحضير ملفات المرضى وجميع السجلات

نهاية اليوم الأول

- تحميل تطبيق العيادة الصحية المتنقلة على الهواتف الذكية للمتعلمين من قبل السيد حسان الخليفي.

اليوم الثاني



التعاون مع منظمات المجتمع المحلي (CBOs)

العمل مع المتطوعين في مكتب الاستقبال



الدخول للوحدة المتنقلة
صيدلية خارجية
الطبيب، القبلة والمرضى داخل العيادة المتنقلة


1. إجراءات التشغيل اليومية للعيادة الصحية المتنقلة 3 - خطوات

القبيلة	المنسق	تعبئة نموذج « السابق- قبل الإطلاق» والمتضمن تحديد وقت الإطلاق، قراءة عدد السيارة (كيلومتر) قبل التحرك، القضاة، والقرية، تحديد إحداثيات الموقع (GPS) واسم السابق وأي ملاحظات أخرى مثل تعبئة الفايبرون	قيل الإطلاق
أحبال اسماء فريق العودة المتوقعة			
تحديد إحداثيات الموقع (GPS)			في موقع العمل

3. أنشطة تعزيز الصحة

أنشطة تعزيز الصحة
<ul style="list-style-type: none"> عداد الموقع المنهجية المواضيع (رعاية الحامل، رعاية النفل، رعاية الطفال، التطعيم، الأمر لاص الغرزة... الخ) كيفية التعاون مع منظمات المجتمع المحلي والمتطوعون.

لعاب الأدوار
<ul style="list-style-type: none"> تشكيل فريقان (طبيب، قابلة، موصفة، سائق) ، مستشار العيادة المتوقعة، مشرفات الأمومة والطفولة والمتطوعون 1. البدء على 8:00 2. التخصصير 8:00 – 8:30 2. في الموقع من 9:30 3. تتكسمن التثقيف الصحي 3. التوقف عن تقديم الخدمات 12:30 4. الوصول إلى مكتب مديرية صحة المفرق الساعة 1:30

<p>المعرض:</p> <ul style="list-style-type: none"> دعوة المرآجين لتحويل العيادة المتوقعة وأحد تلو الآخر. إعطاء محاضرات تثقيف صحي 	
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تقديم الخدمات
<p>القبيلة</p> <ul style="list-style-type: none"> تقديم خدمات رعاية الحامل، رعاية النفل، تنظيم الأمومة ورعاية الطفال تحول المرآجين الطبيب إذا استغنى الأمر <p>المرضة</p> <ul style="list-style-type: none"> تقديم خدمات تنظيم الأسرة والتطعيم. مساعدة الطبيب والقابلة

الوقت	مهام أ	مهام ب	مهام ج
12:30	التدريب والتثقيف > القبيلة < «المرضة/ القبيلة»	تقديم الخدمات	إشطة تعزيز الصحة
	التحقق من تسجيل جميع المعلومات والبيانات بشكل جيد، إجراء الجرد للعلمي لوسائل تنظيم الأسرة.		تسجيل نتائج نشاط تعزيز الصحة على النموذج المخصص

الوقت	الطبيب، القبيلة والمروضة	المنسق
13:30	الرجوع إلى نقطة الإصطفاف	مستشار العيادة المتوقعة/ جديدا
	تسليم كافة التقارير إلى قسم صحة المرأة والطفل في مديرية صحة المفرق، وقرق المرفوع	

الوقت	الطبيب، القبيلة والمروضة	المنسق
12:30	التحقق من دقة التسجيل والتوثيق الشفق من ظروف على سجلات الأمومة والطفولة، العيادة المتوقعة: المتوقعة/ جديدا	مستشار العيادة المتوقعة/ جديدا
	تقديم الأسرة - شرف الصحة، العيادة، العيادات و - الطلب من شرف الصحة، العيادة، العيادات و الأمومة والطفولة تجهيز المساعدين مواد الكهرياء، اللازم، والأدوية، ووسائل منع - حضان الماء، العمل للدم التالي إذا لزم الأمر - حضان الفضلات	

2. محاضرة عن تطبيق الهاتف الذكي

في نهاية كل يوم يجب أن يتم التأكد من كيفية النزول والتعبئة في حالة الحاجة

Achievement of On-the-Job-Training (Oct.- Dec.2017)

Governorate	Date	VHC	Services	Supervisors	
Irbid	10/25	Ass'arah	FP, ANC	Ms. Fadia, Ms. Amal, Ms. Maisa Iliani	
	12/27	Tokobol and Om Al-Jadail Al-Jadail	FP, ANC	Ms. Fadia, Ms. Amal, Ms. Maisa Abu-Sa'dah, Ms. Heyam	
	11/1	Al-Khribeh	FP, ANC	Ms. Fadia, Ms. Amal, Ms. Maisa Abu-Sa'dah, Ms. Maisa Iliani	
	12/28	Kufur Kyfia	FP, ANC	Ms. Fadia, Ms. Amal, Ms. Maisa Abu-Sa'dah, Ms. Maisa Iliani	
	11/7	Mandah	FP	Ms. Fadia, Ms. Amal	
	10/26	Abu Habeel	FP, ANC	Ms. Fadia, Ms. Amal, Ms. Maisa Abu-Sa'dah, Ms. Maisa Iliani	
	Mafraq	10/19	Al-Daqmasah	FP, ANC	Ms. Fadia, Ms. Amal, Ms. Maisa Iliani
		12/14	Dahl	FP, ANC	Ms. Fadia, Ms. Amal, Ms. Maisa Abu-Sa'dah, Ms. Maisa Iliani
		10/31	Roudeh Al-Amir Mohamed	FP, ANC	Ms. Fadia, Ms. Amal, Ms. Maisa Abu-Sa'dah, Ms. Maisa Iliani
			Breiqa		Note done
Balqa	12/3	Roudeh Al-Amir Hamzeh	FP	Ms. Fadia, Ms. Amal	
	12/7	Al-Aqeb	FP	Ms. Fadia, Ms. Amal	
	10/8	Maysara and Fanoush	FP, ANC	Ms. Fadia, Ms. Amal, Ms. Maisa Abu-Sa'dah, Ms. Maisa Iliani	
		Um Ayash		Not done	

Comments from Ms. Maisa Abu Sa'dah and Ms. Maisa Eliani

- Among Aid nurse, it is hard to be responsible all tasks required. One of them is going to retired and no room to obtain new things.
- Some VHCs are very good to provide services by nurse and/or MWs.
- Regular and intensive supervision by the HD supervisor are necessary for all HDs.
- Nurse of Dahl is good in terms of technic.
- Breiqa cannot be done due to the nurse's sick leave. It needs to be followed after her return.

Difficulties:

- No suitable room for RH service provision in some VHCs
- No ability work to provide appropriate services among a few senior aid nurses.
- No demand in community, easy to access to PHC or even hospital, especially in Irbid.
- Some staff are thinking these services are only during the project period.

Overall:

- Supervision.
- Practice for technic, no chance to learn.
- Community awareness.

Achievement of Supervision (Feb. 2018)

Governorate	Date	VHC	Check Points	Supervisors
Irbid	2/21	Ass'arah	FP, ANC/PNC, Child Care	Ms. Amal
	2/21	Tokobol and Om Al-Jadail	FP, ANC/PNC, Child Care	Ms. Amal
	2/25	Al-Khribeh	FP, ANC/PNC, Child Care, Vaccination	Ms. Fadia
	2/14	Kufur Kyfia	FP, ANC/PNC, Child Care	Ms. Fadia
	2/14	Mandah	FP, Child Care	Ms. Fadia
	2/22	Abu Habeel	FP, ANC/PNC, Child Care	Ms. Amal
Mafraq	2/19	Al-Daqmasah	FP, ANC/PNC, Child Care	Ms. Fadia
	2/19	Dahl	FP, ANC/PNC, Child Care, Equipment	Ms. Fadia
	2/15	Roudeh Al-Amir Mohamed	FP, ANC/PNC, Child Care	Ms. Fadia
	2/15	Breiqa	FP, ANC/PNC, Child Care	Ms. Amal
Balqa	2/14	Roudeh Al-Amir Hamzeh	FP, Child Care	Ms. Amal
	2/14	Al-Aqeb	FP, Equipment	Ms. Amal
	2/20	Maysara and Fanoush	FP, ANC/PNC, Child Care	Ms. Fadia
	2/20	Um Ayash	FP, Vaccination	Ms. Fadia

Results of Supervision:

- Midwives were not available to provide services at VHC in Mandah and Roudet Al-Amir Hamzeh, which limits the center's capability to cover services, especially ANC and PNC.
- All VHCs were covering family planning services with provision of contraceptive methods, including pills, condoms, and depots. However, there were not suitable rooms for RH service provision in most of the VHCs.
- Most of files and records, except for that of women health, sentinel surveillance and training needs, were available at almost all VHCs. While there are still needs to supervise or conduct follow-ups for nurses and midwives at some VHCs on how and what to write on the records in specific cases, supervisors were pleased to see changes in the attitude of staff toward keeping the record overall, understanding its importance to keep track of patients' health conditions.

Outcomes of Supervision:

- Supervisors' visits turned to be a good opportunity for VHC staff, with the advice from supervisors, to review their daily tasks, contents of OJT, and the quality of services they provide.
- Supervisors were educating VHC staff by following up the staff who missed the previous training sessions and also leaving some notes of tips to the nurse or midwife who were not at the center during the visit.
- Through the supervisors' visit, the relationship and the connection between VHC staff and MOH officials were strengthened and improved. Nurses and midwives got motivated in general by their visit because of the sense of being cared, supervised and supported when they need help.

Difficulties/ Points to Improve in Supervision:

- The standards and criteria for the supervisors to make evaluations were not fixed, showing some differences in results depending on supervisors.

Status of Immunization program
(as of February 2018)

*Coloured indicates VHCs which started its program by efforts of WCHD and the project.

VHC	No. of Months	Data we have since
Assarah	22 months	April 2016
Tokobol and Om Al-Jadail	22 months	April 2016
Khribeh	1 month	Jan. 2018
Kufur Kyfia	12 months	Jan. 2017
Mandah	21 months	April 2016
Abu Habeeb	21 months	April 2016
Doqmosah	21 months	April 2016
Dahl	3 months	Oct. 2017
Rooder Al-Amir Mohamed	22 months	April 2016
Bre'qa	21 months	April 2016
Rodhet Al-Amir Hamzah	3 months	Oct. 2017
Al-Aqeb	22 months	April 2016
Maysara and Fanoush	12 months	Jan. 2017
Um Ayyash	Still not providing	

Basic Information of Health Promotion Activities

<Concept Note on Health Promotion Activities>

1. Purpose of Health Promotion Activities

- 1) Advertising VHC services to community people
- 2) Delivering information of RH/FP and healthy life style messages to community people including Syrian people
- 3) Building community mechanism for sustainable health promotion activities

2. Two Approaches for Health Promotion Activities

Approach	Activities	Responsibility
1) Education approaches	<ul style="list-style-type: none"> • Counselling at VHC (for women and married couple) • Group education session at VHCs • Group education sessions in school (to both girls and boys) • Adolescent education session at junior high school or high school • Group education sessions in communities (for women, men and married couple) 	<ul style="list-style-type: none"> • Nursing staff • Nursing staff • Nursing staff, school teachers • Schools • VHC staff (e.g. Collaboration with other organizations, NGOs) • Nursing staff, religious men, charities, NGO
2) Community approaches	<ul style="list-style-type: none"> • Setting-up or strengthening community health committees • Conduct campaign about Healthy Life style in committees • Campaign by Mobile Clinic • Home visits 	<ul style="list-style-type: none"> • Health directorate and health district office (e.g. Collaboration with other JOCAP) • VHC staff • Schools • Mosques • (e.g. collaboration with existing NGOs in the area) • Mobile clinic staff • Health directorate staff • Other organization (charity and NGOs) • VHC staff (e.g. collaboration with existing NGOs in the area)

3. How to Support by the Project

- 1) Training for VHC nursing staff:
 - To identify their own local resources and health needs in their communities
 - To make action plan for their health promotion activities
- 2) Holding community meeting (at 14 VHCs)
- 3) Providing mobile clinic
- 4) Sharing tour to learn from other VHCs
- 5) Providing IEC materials
- 6) Sing board for VHCs

4. Current Situations of the Health Promotion Activities in the Areas of Focus VHCs

1) Health Promotion Activities by the VHC Staff

The survey team also collected information on current health promotion activities. Table 1 demonstrates the provision of health education activities by VHC staff. Only four VHCs (approximately 30 %) conduct outreach health education sessions in communities. Remarkably, Dahl VHC in Mafraq carries out home-visits. However, none of the VHCs provides any health education sessions at VHCs.

Table 11 : Health Promotion Activities at VHCs and in Communities

Health Directorate	VHC Name	Health education sessions	Health education sessions in Communities	Home-visit
Irbid	Abu Habel	0	0	0
	Al-Khitebeh	0	0	0
	Ass'arah	0	1	0
	Kufur Kyfia	0	1	0
	Mandah	0	0	0
Mafraq	Tokobol and Om Al-Jadail	0	1	0
	Al Aqeb	0	0	0
	Al-Daqmasah	0	0	0
	Breiga	0	0	0
	Dahl	0	0	1
Dayr Alla	Roudeh Al-Amir Hamzeh	0	0	0
	Roudeh Al-Amir Mohamed	0	0	0
	Maysara and Fanoush	0	0	0
	Urn Ayash	0	1	1
	Total	0	4	7%
	%	0%	29%	

2) Health Promotion Activities in Their Areas

Table 2 summarized the health promotion activities in and out of the focus VHCs.

Irbid	VHC	Table 2: Summary of Health Promotion Activities			Activities
		Under CHC/PHC	Responsible Organizations	Health education sessions in Communities	
	Kufur Kyfia	Esmou'a CHC, Der Abu Saed HC	MOH, Health directorate, VHC staff	Program	Healthy Village Program
	Mandah	Taebah CHC	Jordan River Foundation	Seminar for child care and obesity	Home visits for child care
	Mandah	Taebah CHC	JRCS/GRC (Jordan Red Crescent Society / German Red Cross)	CHVs	Home visits Focus Group Discussions
	Tokobol and Om Al-Jadail	Hour CHC	VHC staff	Home visits for vaccination	Home visits for vaccination sessions in the community
Mafraq	Dahl	Nadera CHC	VHC staff	Home visits	Home visits
	Roudeh Al-Amir Hamzeh	Al-Ashrafah PHC	IRD (International Relief and Development)	CHVs	CHVs
	Al-Ashrafah PHC	Al-Ashrafah PHC	White Hand and Zainab Azbidi (Charities)	?	?
	Al-Ashrafah PHC	Al-Ashrafah PHC	Saad Al Ramathan (NGO)	?	Health Committee

Balqa	Um Ayash	Balama PHC/CHC	Albalawneh PHC Dayr Allah CHC	Albalawneh PHC Dayr Allah CHC	IRD (International Relief and Development) VHC staff	CHVs
					(No information)	Health education sessions in the community CHVs, Health Committee

3) Community Resources
Table 3 describes the any community resources in line of health promotion activities based on the VHC survey. Three VHC staff recognize available community resources to support health promotion activities. Roudh Al-Amir Hamzeh VHC in Mafraq enjoys four kinds of resources, namely health workers/volunteers, health committee, and outside organizations, and other community resources. Kufur Kyfia VHC has noted three kinds of resources, and Um Ayash VHC notes that there are community health workers/volunteers and a health committee in their communities. Kufur Kyfia VHC is implementing the Healthy Village program. Roudh Al-Amir Hamzeh VHC and Um Ayash VHC might receive supports from a USAID-funded project.

Table 3 : Community Resources

Community Resource	VHCs noted resources		%
	Name of VHCs	n	
Health workers /volunteers	1) Kufur Kyfia 2) Roudh Al-Amir Hamzeh 3) Um Ayash	3	21%
Health Committee	1) Roudh Al-Amir Hamzeh 2) Um Ayash	2	14%
Outside organizations	1) Kufur Kyfia 2) Roudh Al-Amir Hamzeh	2	14%
Other community resources	1) Kufur Kyfia 2) Roudh Al-Amir Hamzeh	2	14%

BOX Good Practice 1: Health Promotion Activities in Kufur Kyfia
(Interview by Rima over phone, on 4th of September, 2016)

1) Healthy Village Program
2013-2014
Holding workshops
-4 days for free General Medical check-up for adults and children brought by Zain Company
-3 days for Free Eye check-up for children and providing free glasses for students

Seminars
-Topics of abuse and drugs as Charity organization
-Outreach seminar, Topic on General health at Schools
2) Jordan River Foundation
2-3 weeks ago, Jordan River Foundation conducted seminar about child care and obesity
The health directorate has been coordinated these activities.

Health Promotion Activities by Other Partners

Organization	JRCS/GRC - updated 25 May 2016		IRD - updated 24 Jan 2016		IRC - updated 25 May 2016		IOCC - updated June 2016	
	Sub Locations	CHVs	Sub Locations	No. of CHVs	Sub Locations	No. of CHVs	Sub Locations	No. of CHVs
Irbid	Irbid City, South District	25	Ebin Sina CHC	3	All areas	44	All areas	8
	Kaferyo Sub	2	Al Nuaima h CHC	1				
	Bait Bas	2	Dahyeh Al Hussain	4				
	Bushra	2	Al-Sareeh CHC	3				
	Sal Al Maghier	2						
	Al Sareeh	2						
	Al Taybeh	2						
TOTAL NUMBER OF CHVs	TOTAL	39	TOTAL	11	TOTAL	44	TOTAL	8
Nationalities	59 % Jordanian, 41 % Syrians		11 Syrian refugees		50% Syrians and 50% Jordanians		Health educators are Jordanian + CBRWs = 4 Syrian and 4 Jordanian	
Training Received	May 2014: Initial 5 day IFRC CBHFA training. Included topics on being a community health worker, community mobilisation and assessment.		Sept 2013: 3 day community health worker training		Sept 2013: 3 day community health worker training		Sept 2013: 3 day community health worker training	
Health Topics	Immunisations; NCDs; nutrition; ARIs; personal hygiene; water and sanitation		Reproductive health, family planning, nutrition, health lifestyles; breast cancer, GBV		Reproductive health, family planning, nutrition, health lifestyles; breast cancer, GBV		Reproductive health, family planning, nutrition, health lifestyles; breast cancer, GBV	
Activities	Household visits; focus group discussions		Household visits, health sessions		Household visits, health sessions		Household visits, health sessions	
Beneficiaries	Syrians and Jordanians (populations affected by the Syrian crisis)		Iraqi & Syrian refugees		Iraqi & Syrian refugees		Iraqi & Syrian refugees	

Criteria for selection of HH/beneficiaries				
No. of beneficiaries	Approximately 4,000	15,500	15,500	15,500
Until when: (length of project)	End of July 2014 and possibly till end of 2014 with additional funding			
Comments	This is the 1st pilot phase of CBHFA running from April to July 2014. An extension has already been requested. Additional Basic Life Support 1st Aid Training has been offered to 380 Syrian refugees and 100 Jordanians during May & June 2014.	Nil	Nil	Nil

Organization	MEDAIR - updated 25 May 2016		JRCS/IFRC - updated Feb 2016		IRD - updated 24 Jan 2016		IRC - updated 25 May 2016	
	Sub Locations	No. of CHVs	Sub Locations	No. of CHVs	Sub Locations	No. of CHVs	Sub Locations	No. of CHVs
Ma'raq	whole Ma'raq	20	Hai Al zohor	2	Ma'raq CHC	2	All areas	56
			Hai Al Janobi	1	Al Ma'raq primary HC	1		
			al sooq	3	Al Sama	2		
					Sarhan Promary HC			
			Al mansheh	4	Bala'na Primary HC	2		
					Al-Ashrafe Primary HC	1		
TOTAL NUMBER OF CHVs	TOTAL	20	TOTAL	10	TOTAL	8	TOTAL	56
Nationalities	Syrian and Jordanian, females and males		5 Jordanians & 5 Syrians		8 Syrian Refugees		50% Syrians and 50% Jordanians	
Training Received	IYCF (Infant & Young Child		April 2014: Initial 5 day IFRC CBHFA					

	Feeding) CMAM (Community Based Management of Acute Malnutrition) Outbreak Prevention	training. Included topics on being a community health worker, community mobilisation and community assessment. June 2014: 1 day workshop on health topics
Health Topics	IYCF, immunisations, personal hygiene	Immunisations; NCDs; nutrition; ARIs; care of a newborn; personal hygiene; water and sanitation
Activities	Household visits; group meetings	Household visits; group meetings; health committees; school groups; community campaigns
Beneficiaries	Syrians	Syrians and Jordanians (populations affected by the Syrian crisis)
Criteria for selection of HH/beneficiaries		
No. of beneficiaries	Minimum of 44,640 over 9 months	Target of 4000 but should reach many more
Until when: (length of project)		Mid November 2014 with plans to seek funding to continue activities
Comments	Nil	If the budget allows we would like to train an additional 30 Syrians CHVs in August 2014

Balqa

Organization	IRD - updated 24 Jan 2016		PU-AMI - updated Jan 2016		Save the Children updated 24 Jan 2016		IOCC - Updated Jan 2016	
	Sub Locations	No. of CHVs	Sub Locations	No. of CHVs	Sub Locations	No. of CHVs	Sub Locations	No. of CHVs
	Al Fuhais	2	No data	0			Salt	8
	Ein Al Basha	4						
TOTAL NUMBER OF CHVs	TOTAL	6		0			TOTAL	8
Nationalities	2 Iraqi and 4 Syrian Refugees		No data		covered by Amman team		1 Syrian and 7 Jordanians	

Report of Health Promotion Workshop

【Summary of Output】

- The Workshop was successful in developing action plans for each community's health promotion activities and making linkage between VHC workers and community members who are working mainly in their communities. In order to make the activity solid and sustainable involving Health Promoter was meaningful.
- Active participation was observed for all workshop in three directorates. They showed their interest toward activities and presentations. Practical health promotion activity plans were made as results. Community representatives were collected from each village and they were in harmony with nurses and midwives during the workshops.
- Community Health Promotion action plans were made in 14 villages, and the opening ceremony will be led by Community Health Committee (CHC) members. CHC members will conduct health promotion activities aiming at sustainable and community oriented action.

1. Introduction

Community health promotion activity is one of the key action to deliver essential health messages as well as make linkage between community members and VHC staffs. Nurses and midwives in community play an important role in improving community health and take responsible for all the community members health status. However, since MOH consolidated instruction of health promotion activity was not in place there is huge gap of capacity among CHCs. In some villages CHCs have been established through donors supports that can affect community members' behavior. This is allocated various places in Jordan, however the only one village was covered for our focus village site. In order to make the activity sustainable and effective, the project offered formulating a CHC group in each village to be a pillar of the Health Promotion activities. The position of health promotion supervisors has observed in both directorate and district levels as a coordinator for village activities and activate community activities.

The 2-days health promotion workshop was designed to gain knowledge about general idea of health promotion and assess and develop action plans for their own village activities.

2. Workshop sites and participants

Date	No. of Participants	Target Health Directorates	Position of Participants (No.)	Places
3 rd -4 th April 2017	18	Dayr Allah	Assistant director, Balqa health directorate (1) Head of MCH department (1) MCH supervisor (2) Midwife supervisor (1) Health Promotion supervisor (1) Nurses (2) Midwives (2) School Health teacher (1) Head of Um Ayash School (1) Head of Fanoush Association (1) Head of Um Ayash association (1) Assistant of head of Um Ayash association (1) Head of Maysara and Fanoush association (1) Secretary at Valley Youth association	Health directorate in Dayr Allah meeting room

5 th -6 th April 2017	35	Irbid	(1) Volunteer at Valley Youth association (1) Head of MCH department (1) Head of awareness department (1) MCH supervisor (6) Health Promotion supervisor (3) Doctor (1) Nurses (5) Midwives (6) Head of Kufri Kefiah association (1) Health supervisor (1) Municipality employee (1) Head of Mandah charity association (1) Teacher (1) Head of nursery (1) House-wife (3) Previous member of municipal council (1) Farmer (1) Retired (1) Head of WCH Directorate (1) MCH supervisor (3) Health Promotion supervisor (2) Health promoter (2) Head of Al-Aqeb association (1) Member of Al-Aqeb charity association (1) Head of Al-Daqmasah women charity association (1) Assistant for the Head of Al-Breiga school (1) Nurse (5) Midwife (2) Retired Nurse (1) Housewife (1) Service worker at Roudet Al-Amir Hamzeh VHC (1)	Jordanian commerce chamber
12 th , 13 th April 2017	22	Maftaq	Head of WCH Directorate (1) MCH supervisor (3) Health Promotion supervisor (2) Health promoter (2) Head of Al-Aqeb association (1) Member of Al-Aqeb charity association (1) Head of Al-Daqmasah women charity association (1) Assistant for the Head of Al-Breiga school (1) Nurse (5) Midwife (2) Retired Nurse (1) Housewife (1) Service worker at Roudet Al-Amir Hamzeh VHC (1)	Maftaq CHC

- Facilitators from MOH Women and Child Health Department
Ms. Fadia Al Jaber, MOH
Ms. Amal Abu Shawweesh, MOH

5. Workshop content

See appendix 3

The workshop includes two types of group work which are Fish-born analysis and developing action plan for Health Promotion activity. The aim of the exercise is to provide opportunity for dialogue with community members and develop their own health promotion activity plans.

6. Observations, results, comments and recommendations

(1) Dayr Allah Observations

- All participants from each directorate were actively participated in the workshop. Two days program was fairly managed by the project member and MCH counterpart.

- Two group activities in each day were very interactive and well presented by group representatives. In each group, there were at least one male participant and they cooperate well while discuss about reproductive health topics.
- A representative from Directorate of Awareness Department and Health promotion supervisor provided practical examples and methods to develop effective plans in their community activity.
- In Dayr Allah district there is a district Health promotion supervisor assigned and he has rich experiences in health promotion through various supports by the outside partners.

Result

- Fish born analysis (See Appendix 5 for the original)
- 2) Maysara and Fanoush VHC: The group developed 8 community problems which are problem of the health facility (far distance, unequipped health center), 2 adolescent related topics (smoking, drug abuse), 2 health problems (hygiene, lack of health awareness), 1 RH topic (fecundity) and 1 social problem (literacy). They assessed the smoking and drug abuse among the youth are due to poverty and lack of education in the home.
- 2) Um Ayash VHC: They named their CHC as "Flower committee" and developed 8 topics in the community which are 3 school related topics (head lice, drop out, violence), 2 chronic disease (obesity, hypertension), 1 RH topic (fecundity) and other health problem (disability). They set an overall goal for raising health awareness among the community.
- Action Plans in Dayr Allah (See Appendix 6 for the original)

VHC name	Topics	Activities	Venue
1) Maysara and Fanoush	Hygiene	- Lectures	- Boys and girls school - Women's association VHC
	Birth spacing	- Awareness campaigns through media - Awareness and education session	- VHC - Association building in the community
	Smoking	- Meeting with head of schools and parents - Lectures	- Primary boys/ girls school - Women's association
2) Um Ayash	FP	- Awareness lectures - Group discussions - Distribution of brochures - Ask collaboration with mosque leaders	- Association - Schools - Mosque - VHC
	Head lice	- Awareness lectures - Discussion with mothers - Conduct head examinations - Distribute anti-lice shampoos	- Schools
	Chronic disease	- Lectures for follow-up patients and for people free from diseases	- Association - Schools - VHC

Comments on outcomes of the group activities

- Both group have developed three specific action plans and formulated comprehensive plans. They targeted not only the RH services but also social and NCDs topics.
- Maysara and Fanoush VHC raised the issues on adolescent health as a social problem and planned to collaborate with teachers and parents.
- The unique media camping was mentioned in order to deliver the health messages quickly and widely.

General comments and Recommendations

- The coordination between the project and MCH supervisor in Dayr Allah district was well established so that all the process was smoothly managed.
- There was a misunderstanding regarding to the participants' selection from the community. One participant invited her acquaintance without any permission.
- The budgeting for community activity looked very essential topic in the communities. The health directorate has been seriously looking forward donors who supporting their community associations.

(2) Irbid

Observation

- The directorate Head of awareness department, 3 MCH supervisors and a Health Promotion supervisor were participated through the two-day workshop. Although the communication between the health promotion supervisor and MCH supervisors were limited. We found some of the participants were not suitable to be CHC members, which indicates that the directorate's health promotion supervisor is not fully aware of local personnel resources.
- In General, all the participants were actively involved in the workshop. Performance difference was observed due to the member of the group, however MCHD counterpart assisted well in order to make them understand the workshop and presentation. Some MCH supervisors were not involved enough as a facilitator in the group.
- The workshop was well controlled by facilitators despite having a lot of participants. More active discussion was observed in day two because extra community representatives were added. About one third of participants were male. This might be a reason of existed community activities developed by Health Service Delivery (HSD). The group dynamics were observed in their group activities.
- Most of the VHC staffs played an important role for the group activities and gave their group presentation as a representative from the group.

Result

- Fish born analysis (See Appendix 5 for the original)
- 1) Ass'arah: The group pointed out some issues about VHC which are poor facility and lack of announcement for their activities. Two environmental issues were mentioned regarding to water access in some area and lack of public transportation in the area. Head lice and unhealthy life style topics were suggested as health-related subjects.
- 2) Tokobol and Om Al-Jadail: The group pointed out 4 health-related topics (FP, Respiratory diseases, NCDs, Smoking) and one topic on logistic issues in VHC. The fish born tells only the topics and no mentioning about cause and reasons.
- 3) Al-Khrbeh: The group assessed 3 topics on RH (breast feeding practice, FP, genetic disorders due to consanguineous marriage), hygiene and obesity among the children. They mentioned about their social habit of marriage system as well as the unhygienic condition

among Syrian refugees.

4) Kufur Kyfia: The group pointed out 2 RH topics (low PNC rate, low awareness of FP), NCDs topic and oral hygiene. It was noted although Kufur Kyfia is highly educated areas and has been carried out community activities, there is still lack of experiences in effective community approaches.

5) Mandah: The group assessed 2 topics on RH (FP, ANC), 2 health related topics (hygiene, smoking) and social issues on early marriage in the community. The group mentioned about less physician's visit to the community.

6) Abu Habeel: The group assessed the community situation very well on the fish born. 3 topics focused on adolescent problems (drug abuse, smoking, drop out from schools). 2 topics are RH related topics about FP and early marriage in the community. Personal hygiene topics was mentioned due to poverty and lack of education.

- Action plan
(See Appendix 6 for the original)

VHC name	Topics	Activities	Venue
Ass'arah	- Healthy life style	- Lectures (general) - Lectures (by Quran) - Cooking class - Distribution of brochures - Conduct sports activity	Schools
	- FP	- Announcement in Mosques - Lectures - Distribution of brochures - Conduct group discussions - Follow-up women who concern about FP	Mosque School
Tokobol and Om Al-Jadail	- Home accident	- Lectures for parents/ students - Home visit - Nursery visit	Charity association Schools Nursery
	- Misconception on vaccination	- Awareness campaign	Schools Homes Mosques
Al-Khribeh	- FP	- Lectures - Home visit - Distribution of FP brochures - Focus group discussion	Homes VHC
	- New born care	- Make announcement - Educational session - Distribution of brochures	VHC
Kufur Kyfia	- FP	- Lectures - Distribution of brochures - Counseling - Meeting with women's association members	Charity association Mosques VHC

	Oral health	Awareness lectures	Schools Charity association
Mandah	- Anemia - Menopause	- Lectures on nutrition - Follow-up for those who are suffer from the symptoms - Distribution of nutritious fruits	Charity association
Abu Habeel	- Hygiene	- Lectures - Distribution of personal hygiene goods	Schools
	- Anemia among children - FP	- Free medical day - Awareness lectures - Home visit - Distribution of brochures - Couple counseling	Schools Nursery Mosque VHC Home

Comments on outcomes of the group activities

- In general, all the groups were able to capture their community health situations and diagnosed well on the fish born.
- The group from Al-Khribet mentioned about their social issues about consanguineous marriage and Syrian refugee topics.
- The group from Abu-Habeel presented well on the fish born analysis, focusing on the adolescent health issues.
- The group from Tokobol and Om Al-Jadail had poor assessment on the fish born analysis, this might be the reason of lack of intervention by facilitator and group leadership.

Comments and Recommendations

- Selection of the representative from the community was out of control by the project, and there was a miss understanding among the directorate MCH supervisors who should be involved in CHC member. Not appropriate persons were chosen for some communities.
- It was strongly recommended that the coordination between Health promotion supervisor in directorate and MCH supervisor in directorate should be improved for more activating health promotion activities. However, it was the first attempt to collaborate with this two health sections that we hope further developed collaborations between them.
- Despite having miscommunication with the MOH C/Ps and MCH supervisor in the directorate, the venue was appropriated in terms of size, tables and chairs and the workshop was well-organized generally.

(3) Mafrq
Observations

- The head of health promotion department, one directorate health promotion supervisor and two district health promoters participated in the workshop. They were called to join the program by the directorate MCH supervisors. Active participation was observed for most of the health promoters, however individual differences in motivation and participation were recognized.
- The starting time of the workshop were delayed due to the participant late arrivals. Most of the participants arrived in the second half of the workshop because a MCH supervisor misunderstood the purpose of the workshop and no call for the workshop in advance.
- On the first day, no one participated from Dahl VHC due to misunderstanding of the MCH directorate supervisors and no-calling them. They participated in day two activity and the WCHD counterparts and MCH supervisors helped them to catch up the workshop.

- It is recommended more close relationship with the project and MCH supervisors in the directorate. The lack of communication has been created misunderstanding and lack of interest for the project. MCH supervisors play an important role in supporting the activities in their communities.
- Active discussion was observed in day 2, Dr. Malak, a director of WCHD, and two representatives from JICA Jordan office could be able to see the field work and encourage the community leaders to make efforts on developing a sustainable organization. The head of association and a women charity association were joined from the community.

Result

- Fish born analysis
(See Appendix 5 for the original)
- 1) Al-Daqmasah: The group raised limitation of the facility regarding to human resource and RH services. Head lice and smoking among students were mentioned for school health.
- 2) Dahl: No one attend for day 1
- 3) Roudet Al-Amir: Mohamad: The group mentioned about their unfortunate environment issues on air pollution and unhygienic conditions. Smoking among male students and anemia were suggested as problems in the community.
- 4) Breiqqa: The group presented all topics about RH which are FP, PNC/ANC low usage, anemia among pregnant women and early detection of birth defects.
- 5) Roudet Al- Amir Hamzeh: The group assessed only the situation on RH service provision in the community which are low usage of ANC/ PNC and FP method. Additionally, they mentioned about unfortunate VHC facility.
- 6) Al- Aqeb: The group assessed 3 health-related topics on low usage of FP, hygiene and smoking among adolescent. They also mentioned about absence of school health responsible person in the area.

Action plan

(See Appendix 6 for the original)

VHC name	Topics	activities	Venue
Al-Daqmasah	- Head lice	- Conduct awareness lectures for students/ parents	Schools
	- RH services in VHC	- Distribution of the brochure on PNC - Awareness lectures for pregnant women - Individual counseling for pregnant women - Awareness lectures during vaccination	Charity association VHC
Dahl	- FP	- Awareness lectures - Distribution of FP brochures	School Community VHC
	- Vaccination	- Awareness announcement - Distribution of the brochure	School VHC
Roudet Al-Amir Mohamad	- Anemia	- Awareness sessions - Blood sampling/ follow-up - Distribution of the brochure	VHC VHC

	- Head lice	- Group discussion - Awareness lectures for students and parents - Distribution of the brochure - Distribution of anti-lice shampoo	Schools Association
Breiqqa	- FP - Anemia	- Lectures for reproductive health generation/ community member - Distribution of the brochure - Lectures on BF, healthy life style - Distribution of the brochure - Distribution of iron supplementation	Homes VHC School Nursery Schools VHC
Roudet Al- Amir Hamzeh	- Vaccination - Breast cancer	- Awareness lectures for women and students - Distribution of the brochure - Follow-up for defaulters - Group work for mothers - Lectures - Distribution of the brochure - Self-examination campaign - screening campaign - Awareness lectures	Schools Association VHC Schools Association VHC
Al- Aqeb	- Anemia		Schools Association VHC

Comments on outcomes of the group activities

- The fish born assessment in Mafrag in general was not well-presented compared to other two directorates. They identified few health – related topics and did not provide cause and reason for them. They pointed out topics but could not able to present well in the papers.
- Setting of aims in action plans were few and action were quite simple and easy to implement.
- The group from Roudet Al-Amir Hamzeh was the only group planned on prevention for breast cancer.

Comments and Recommendations

- It was strongly recommended that the coordination between the project and Mafrag health directorates should be improved more for better organization of the activities and gain right information from the project.
- In order to gain VHC staffs confidence and initiative, closer intervention and follow-up by the project is required. Ultimate goal is to be given the sense of achievement and make them think “We did it”.

Appendix 1 : Attendance list

No.	Name (English)	Name (Arabic)	Position	Organization (Location)
1	Ms. Kitam Rahahleh	خاتم رحلحة	Head of MCH Department	Balqa Health Directorate (Balqa)
2	Ms. Helwa Al-Issa	حلوة العيسى	MCH supervisor, Directorate	Balqa Health Directorate (Balqa)
3	Ms. Bothina Zaqqouq	بثينة زقروق	MCH supervisor, District	Balqa Health Directorate (Dayr Allah)
4	Ms. Noha Hatamleh	نهي حاتملة	Midwife Supervisor	Balqa Health Directorate (Dayr Allah)
5	Eng. Fayez kabha	المهندس، فايز كبا	HP supervisor, District	Balqa Health Directorate (Dayr Allah)
6	Ms. Arwa Diab	أروى دياب	Maysara and Fanoush VHC, Associate Nurse	Balqa Health Directorate (Dayr Allah)
7	Ms.Nada Abu-Sarhan	ندى أبو سرحان	Maysara and Fanoush VHC, Midwife	Balqa Health Directorate (Dayr Allah)
8	Ms. Samaher AL-Balawi	سماهر البلوي	Head of Fanoush Association	Balqa Health Directorate (Dayr Allah)
9	Mr. Laith Salibe	ليث صليبي	School Health Teacher	Balqa Health Directorate (Dayr Allah)
10	Ms. Kawthar Nabresi	كوثر النبريسي	Associated Nurse	Um Ayyash VHC (Dayr Allah)
11	Ms. Amani Khriesat	أماني خريسات	Midwife	Um Ayyash VHC (Dayr Allah)
12	Ms. Roqayah Suliman Balawneh	رقية سليمان بلونة	Head of Om Ayash School	Um Ayyash
13	Ms. Feryal Mohamad Falah	فريال محمد فلاح	Head of Um Ayash Association	Um Ayyash
14	Ms. Ameneh Eid Saeed	أمينة عيد سعيد	Assistant of Head of Om Ayash association	Um Ayyash
15	Dr. Hamdan Ma'adat	د. حمدان معادات	Assistant director, Balqa health directorate	Balqa health directorate
16	Ms. Amenah Ahmad	أمينة أحمد	Head of Maysara and Fanoush association	Maysara and Fanoush

2. Irbid

No.	Name (English)	Name (Arabic)	Position	Organization (Location)
1	Dr. Lutfieh Al-Shalabi	د. لطيفة الشلبي	Head of MCH department	Irbid Health Directorate
2	Dr. Bilal Al-Hmood	د. بلال الحمود	Head of awareness department / Healthy village coordinator	Irbid Health Directorate
3	Ms. Mariam Alomari	مريم العمري	MCH supervisor, Directorate	Irbid Health Directorate
4	Ms. Heyam Obaidat	هيام عبيدات	MCH supervisor, Directorate	Irbid Health Directorate
5	Ms. Khlood Hasan Al-Horani	خلود حسن الحوراني	MCH supervisor, Directorate	Irbid Health Directorate
6	Ms. Fatimah Bani Irshid	فاطمة بني ارشيد	MCH supervisor, Alkora District	Irbid Health Directorate
7	Ms. Intesar Malaabab	انتصار ملاعبة	MCH supervisor, Bani-Kenanh District	Irbid Health Directorate
8	Ms. Eman Abdullah Khaleh	إيمان عبدالله خالد	MCH supervisor, Northern JV district.	Irbid Health Directorate
9	Mr. Qasim Al-Haji	قاسم الحجي	HP supervisor, district	Irbid Health Directorate
10	Ms. Monerah Bataineh	منيرة بطاينة	Asarah VHC, MW	Irbid Health Directorate (Asarah)
11	Ms. Nour Badameh	نور بدارنة	Teacher / Local community	Asarah
12	Ms. Bayan Mohammad	بayan محمد	House-wife / local community	Asarah
13	Dr. Mohammad Al-Zubi	د. محمد الزعي	Kufi-Kefiah VHC	Irbid Health Directorate (Kufi-Kefiah)
14	Ms. Sana'a Abu-Gharbeiah	سناه أبو غربية	Kufi-Kefiah VHC and Samoua' PHC, MW	Irbid Health Directorate (Kufi-Kefiah)
15	Mr. Ahmad Al-Omari	أحمد العمري	Nurse, Kufi-Kefiah VHC	Irbid Health Directorate (Kufi-Kefiah)
16	Mr. Abdel-Rahman Al-Omari	عبد الرحمن العمري	Head of Kufi-Kefiah association	Kufi-Kefiah

3. Mafraq			Name (English)	Name (Arabic)	Position	Organization (Location)
No.						
1	Dr. Amal Abdel- Karim	د. أمل عبدالكريم	Head of WCH, Mafraq health directorate	Mafraq Health Directorate		
2	Ms. Souad Shdeifat	سمعة شديفات	MCH supervisor	Mafraq Health Directorate		
3	Ms. Majeda Al-Takrori	ماجدة التكروري	MCH Supervisor	Kasbeh Al-Mafraq District		
4	Ms. Sawzan Tamimi	سوزن تميمي	MCH supervisor	AL-Badia Al-Shamaleh District		
5	Dr. Khalaf Khawaldeh	د. خلف الخوالدة	Health Promotion supervisor	Kasbeh Al-Mafraq District		
6	Dr. Ali Khawaldeh	د. علي الخوالدة	Health Promotion supervisor	AL-Badia Al-Shamaleh District		
7	Eng. Rima Aljuham	م. ريم الجهم	Health promoter	Health Media department/ Mafraq		
8	Jamal Mahamed Arowajfeh	جمال محمد الرواجفة	Health promoter	Health Media department/ Mafraq		
9	Ms. Seham Shdeifat	سهام شديفات	Staff Nurse	Al-Aqeb VHC		
10	Mr. Abdullah Khalaf Al-Masaed	عبدالله خلف المساعد	Representative of Al-Aqeb charity association	Al-Aqeb		
11	Mr. Salem Qarqot Salameh	سالم قرقوط سلامة	Member of public board of Al-Aqeb charity association	Al-Aqeb		
12	Ms. Amal Al-Zyoud	أمل الزويد	MW	AL-Daqmasah VHC		
13	Ms. Heyam Radi Al-Zbon	هيام راضي الزبون	Head of Al-Daqmasah women charity association	Al-Daqmasah		
14	Ms. Fatimah Al-Qadi	فاطمة القاضي	Assistant Nurse	Breiq VHC		
15	Ms. Heyam Abdullah Mansor	هيام عبدالله منصور	Retired Nurse/ was work at Breiqa VHC	Breiq VHC		
16	Ms. Ahlam Atef Abdel-Karim	احلام عاتق عبدالكريم	Assistant for the head of Al-Breiq school	Breiq VHC		
17	Ms. Huda Olimat	هدى عليمات	Assistant Nurse	Dahl VHC		

17	Ms. Sahar Moh'd	سحر محمد	Tokbol and Um Aljadayel VHC, Associated Nurse	Irbid Health Directorate (Takbol and Um Aljadayel)
18	Mr. Nather Rashed	نادر رشيد	Tokbol and Um Aljadayel VHC, Health supervisor	Irbid Health Directorate (Takbol and Um Aljadayel)
19	Ms. Kholoud Al-Hor	خلود الحور	Tokbol and Um Aljadayel VHC and Al-Hoor PHC, MW	Irbid Health Directorate (Takbol and Um Aljadayel)
20	Ms. Dima Ibrahim Abdullah	ديما ابراهيم عبدالله	House-wife / local community	Takbol and Um Aljadayel
21	Ms. Nour Zidan Ibrahim	نور زيدان ابراهيم	House-wife / local community	Takbol and Um Aljadayel
22	Ms. Suha Shakatreh	سهي شخاترة	Alkrabeh VHC.	Irbid Health Directorate (Alkrabeh)
23	Ms. Mai Talafthah	مي طلافحة	Associated nurse Alkrabeh VHC.	Irbid Health Directorate (Alkrabeh)
24	Ms. Azizah Al-Omari	عزيزة العمري	Head of Nursery	Al-Mekhabeh
25	Ms. Hamdah Mohammad	حمدة محمد	previously member of municipality council	Al-Mekhabeh
26	Mr. Abdel-Hakeem Ali	عبدالحكيم علي	employee in the municipality	Al-Mekhabeh
27	Ms. Majedah AlZoubi	ماجدة الزوعي	Mandah VHC, Associated Nurse	Irbid Health Directorate (Mandah)
28	Ms. Hanan Abu Hatab	حنان ابو حطاب	Mandah VHC, MW	Irbid Health Directorate (Mandah)
29	Mr. Ali Dalou	علي دالوع	HP supervisor, Manadah and Al-Taybah	Irbid Health Directorate (Mandah)
30	Mr. Ziyad Dawagreh	زيد دواغرة	Head of Mandah Charity association	Mandah
31	Ms. Kholoud Al-Rowaia	خلود الرويحي	Abu-Habeel VHC Associated Nurse	Irbid Health Directorate (Abu-Habeel)
32	Ms. Hala Al-Qarwaneh	هالة القورانه	Abu-Habeel VHC MW	Irbid Health Directorate (Abu-Habeel)
33	Mr. Ali Hussien Al-Shouth	علي حسين الشوح	Farmer	Abu-Habeel
34	Mr. Mohammad Abu-Dames	محمد ابو دامن	Retired	Abu-Habeel
35	Mr. Osama Meqbel	اسامة مجبل	Head of education department in Al-Aghwar shamaleh, HP supervisor and founder of Wadi-Alrayyan Association.	Al-Aghwar shamaleh, Irbid

Appendix 3: Training program

Health Promotion Workshop

Date: 3rd-4th/ April/ 2017 (Dayr Allah), 5th-6th/ April/ 2017 (Irbid), 12th-13th/ April/2017 (Mafrag)

Date	Time	Topics	Responsibility	
Day 1	9:30-10:00	• Registration	Project team	
	10:00-10:30	• Opening • Opening speech	WCHD	
	10:30-11:00	• Project outline • Aims and goals • Good Practice at the end of the project	WCHD/ FP section	
	11:00-11:30	Break *group picture		
	11:30-12:15	• The concept of Health Promotion • Good Practice Health Promotion talk	Dep of Awe and Health Promoter from the district	
	12:15-13:00	• Group activity - Make 2 groups - Community assessment	WCHD/ FP section	
	13:00-14:00	• Presentation by groups 5 min • Discussion with all participants • Wrap-up for a day		
	14:00-	Lunch		
	Day 2	9:30-10:00	• Review of the first day - Split by group	WCHD/ FP section
		10:00-10:30	• Good Practice Health Promotion talk	Community representative
10:30-11:00		• Explanation of action plan • Explanation of report form	WCHD/ FP section	
11:00-11:30		Break		
11:30-13:00		• Group activity - Build Action Plan by group		
13:00-13:30		• Presentation of Action Plan - 5 minutes in each group - Discussion	CHC members	
13:30-14:00		• Closing	WCHD/ FP section	
14:00-		LUNCH		

18	Ms. Nasrah Meflah Al-Omouh	House-Wife	Dahl
19	Ms. Hind Bakhet	Assistant Nurse	Roudet Al-Amir Hamzeh VHC
20	Ms Safa'a Al-Aseed	Service worker at Roudet Al-Amir Hamzeh VHC	Roudet Al-Amir Hamzeh VHC
21	Ms. Esra'a Al-Masri	MW	Roudet Al-Amir Mohamed VHC
22	Ms. Nawal Mohammed	Associated Nurse	Roudet Al-Amir Mohamed VHC

Appendix 2: facilitators list

No.	Name	Position	Location
1	Ms. Fadia Aljaber	Head of monitoring and supervise department	MOH
2	Ms.Amal Abu Shaweesh		MOH
3	Dr.Randa Baqem	Directorate of awareness and Education Health Department	MOH
4	Dr. Ibrahim Kanaan	Head of Geriatric Department	MOH

Appendix 4: Power Point Presentation

1. Presentation by the Project and the MOH Awareness and Education Health Directorate

14

مشروع تحسين الخدمات في المراكز الصحية الفرعية في المناطق المستهدفة للأجيال السوريين السوريين

ورشة عمل لأعضاء لجنة الصحة الشخصية لمدة يومين

اليوم الأول

مشروع تحسين الخدمات في المراكز الصحية الفرعية في المناطق المستهدفة للأجيال السوريين

ورشة عمل حول أنشطة تعزيز الصحة للجان صحة المجتمع

نور علال 4-3-2017 نيسان 2017

1. خلفية المشروع

منذ عام 1997 جلبنا دعم الصحة الأجنبية وشكلنا امرأة في جنوب الأردن وحظت أجيالنا الأولى بالخدمات الصحية الشخصية في المراكز الصحية الفرعية في المناطق المستهدفة للأجيال السوريين السوريين منذ نيسان 2016

مواقع المشروع

غاية المشروع

تحسين نوعية وكفاءة الخدمات المقدمة في المراكز الصحية المستهدفة للخدمات الأجنبية المتوقعة في المراكز الصحية الفرعية:

- 1- توفير بيئة عمل مناسبة للعاملين الصحيين في المراكز الصحية الفرعية (الفرعية)
- 2- ضمان جودة الخدمات المقدمة للأجيال السوريين السوريين في المراكز الصحية الفرعية
- 3- تعزيز الوعي الصحي لدى الأجيال السوريين السوريين في المراكز الصحية الفرعية
- 4- إنشاء فريق صحي في المراكز الصحية الفرعية

الأنشطة الرئيسية

تعزيز الأداء وتطوير بيئة مواتية في المراكز الصحية الفرعية

تعزيز وتطوير مهارات العاملين في المراكز الصحية الفرعية

تعزيز وتطوير مهارات العاملين في المراكز الصحية الفرعية

تعزيز وتطوير مهارات العاملين في المراكز الصحية الفرعية

تعزيز وتطوير مهارات العاملين في المراكز الصحية الفرعية

الإنجازات:

الخدمات المقدمة في 14 مركز صحي فرعي بعد الترتيب

خدمات تطبيق الأداة:

منذ 2016 تم توفير 13 مركز صحي فرعي بنسبة (83%)

خدمات الأورام و الطفولة:

من 0 < 5 مراكز صحية فرعية بنسبة (36%)

المنهجين تطوير السلوك

تعزيز السلوك تجاه حياة صحية

وإحداثيات صحة إيجابية أفضل

إدخال

تعزيز الخدمات المقدمة للأجيال السوريين السوريين

التوعية والتدريب

تعزيز الوعي الصحي

تعزيز الوعي الصحي

تعزيز الوعي الصحي



هدف من تطوير الأداء والأمن أنشطة تعزيز الوعي الصحي

- 1- فهم أهمية الأداء من أنشطة تعزيز الوعي الصحي
- 2- تعزيز الوعي الصحي للأجيال السوريين السوريين في المراكز الصحية الفرعية
- 3- تعزيز الوعي الصحي للأجيال السوريين السوريين في المراكز الصحية الفرعية
- 4- تعزيز الوعي الصحي للأجيال السوريين السوريين في المراكز الصحية الفرعية
- 5- تعزيز الوعي الصحي للأجيال السوريين السوريين في المراكز الصحية الفرعية

معلمين لتعليم الأداء الأفضل

1	تعزيز الوعي الصحي
2	تعزيز الوعي الصحي
3	تعزيز الوعي الصحي
4	تعزيز الوعي الصحي
5	تعزيز الوعي الصحي

أهداف ورشة العمل

- 1- اكتساب مهارات حول أنشطة تعزيز الوعي الصحي في المجتمع
- 2- إيجاد خطة عمل لأنشطة التوعية الصحية

محتوى المشروع

اليوم الأول

- تعريف مفهوم تعزيز الصحة
- الممارسات الجيدة لتعزيز الصحة
- نشاط المجموع (1) (عرض تقديمي)
- اليوم الثاني
- البحث عن الممارسات الجيدة لتعزيز الصحة
- نشاط المجموع (2) (عرض تقديمي)

فترة استراحة

نشاط المجموع الأولى

- تحديد احتياجات ومراكز المجتمع
- العرض التقديمي للمجموعات (خمس دقائق)
- الانتهاء من العروض التقديمية

مخطط هيكل الشبكة التحليلي

الخطوة الأولى: ارسام رأس الشبكة

الخطوة الأولى: تحديد الهدف الصحي لمجتمعك

الخطوة الثانية: رسم العمود الفقري

الخطوة الثالثة: اكتب المشاكل التي تود أن تتعامل معها

الخطوة الرابعة: رسم أسباب كل مشكلة على حدة.

الخطوة الخامسة: مناقشة الحلول.

ورشة عمل لأعضاء لجنة الصحة المجتمعية لمدة يومين
اليوم الثاني

مطروح تحسين الخدمات في المراكز الصحية
القريبة في المناطق المستهدفة للأحياء
السوريين

2017/07/30
الساعات: 08:00 - 12:00
المشاركين:
السوريين

نشاط المجموعة 2

- نموذج تقرير تقييم لجان صحة المجتمع.
- التقرير الشهري بالأشياء المنجزة.

التقرير الشهري

- المشاركة (تقرير الأشهر)
- 2017/07/30
- 08:00 - 12:00
- الساعات: 08:00 - 12:00
- المشاركين:
السوريين

خطة العمل

الرقم	المهمة	المسؤول	الوقت
1			
2			
3			

2. Directorate of awareness and Education Health Department

مفهوم تعزيز الصحة

إعادة التفكير بنظرة إيجابية
وزارة الصحة ايمبرية القومية والإعلام الصحي.

تعريف الصحة

الصحة : هي حالة من اكتمال السلامة بدنياً وروحياً واجتماعياً وروحياً ، لا يجوز العمل المرحل أو الجزئي

- الصحة : هي حالة من اكتمال السلامة بدنياً وروحياً واجتماعياً وروحياً ، لا يجوز العمل المرحل أو الجزئي
- البدنية : هي عدم وجود أمراض أو إصابات بالجسم بالشكل الطبيعي
- النفسية : هي عدم وجود مشاعر أو عواطف تعيق التطور بالشكل الطبيعي
- الاجتماعية : هي عدم وجود مشاكل في العلاقات مع الآخرين
- العقلية : هي عدم وجود مشاكل في التفكير بوضوح ، والتعلم على كيفية اتخاذ القرارات الصحيحة وحل المشكلات
- اجتماعياً : القدرة على القيام بالأدوار الاجتماعية وبناء علاقات اجتماعية مع الآخرين
- روحياً : ارتباط النفس بالعبادة والقيم الإيمانية التي تجلب الراحة والسعادة واستقرار الوجداني

الصحة النفسية

- هي حالة من العافية يستطيع فيها كل فرد إدراك إمكاناته الخاصة والتكيف مع حالات التوتر العادية والعمل بشكل منتج وفعال والإسهام في مجتمعه المحلي.

مفاهيم صحية

- العادات الصحية : هي ما يؤديه الفرد بلا تفكير أو شعور نتيجة كثرة تكراره .
- العزيمة / الإرادة الصحية : هي ما يؤديه الفرد عن قصد نابع من تمسكه بغيره معونه . ويمكن أن تتحول العادات الصحية الجيدة إلى عادات تؤدي بالاشتهار نتيجة كثرة التكرار .
- الوعي الصحي : هو إدراك الناس بالمشكلات والمخاطر الصحية وإحساسهم بأهمية تدبير المعلومات الصحية بشكل جيد ، التي تسعي إليه - لا أن تبنى المعلومات الصحية بشكل عشوائي فقط .

عناصر تعزيز الصحة

- الاتصال والتواصل : هو حاجة إنسانية أساسية وعلمية تتناول المعلومات أو الأفكار من شخص إلى آخر بقصد التأثير فيه وإحداث استجابة .
- التثقيف الصحي : يهدف التثقيف الصحي إلى رفع الوعي الصحي للاستفادة المثلى من الخدمات الصحية على مستوى المركز الصحي والمجتمع .
- تنمية المجتمع المحلي وتعظيمه : تنمية المجتمع المحلي هو عملية تغيير ارتقائي مخطط للتعبير عن الشامل المتكامل لجميع نواحي الحياة .

عناصر تعزيز الصحة

- الاتصال والتواصل : هو حاجة إنسانية أساسية وعلمية تتناول المعلومات أو الأفكار من شخص إلى آخر بقصد التأثير فيه وإحداث استجابة .
- التثقيف الصحي : يهدف التثقيف الصحي إلى رفع الوعي الصحي للاستفادة المثلى من الخدمات الصحية على مستوى المركز الصحي والمجتمع .
- تنمية المجتمع المحلي وتعظيمه : تنمية المجتمع المحلي هو عملية تغيير ارتقائي مخطط للتعبير عن الشامل المتكامل لجميع نواحي الحياة .

Arigatou
شكراً

عناصر تعزيز الصحة

- التثقيف: هو بناء علاقات مع أفراد/مجموعات/هيئات حسب الاحتياجات والحاجات والأهداف، لتحقيق مصالحة مشتركة.
- كسب التأييد: يعني زيادة وعي أفراد المجتمع وإكسابهم القدرة على إدراك المشاكل في مجتمعهم وكيفية الوصول إلى أصحاب القرار للمساهمة في تقليل هذه المشاكل.

تغيير السلوك



- الهدف: المقصود به الغرض من الاتصال أو الغرض من كل الرسالة المتفق عليه، ويجب أن يكون الهدف واضحاً ومصاعداً بأسلوب يجعل المرسل يفرح بكافة الوسائل لتحقيقه.
- المرسل: هو الشخص الذي يحدد الهدف من الاتصال وله حجة للاتصال من أجل التأثير على الآخرين. وهناك مهارات يجب بها يتصف بها المرسل وهي:
 - بسيطة وواضح اللغة.
 - التغيير عبر الهدف المنبسط.
 - اختيار أسلوب العرض المناسب.
 - التحدث بوضوح والاحتمال بالموثوق.
 - الإجابة التي تدعو للفعل وتحقق ما يطمح المرسل من تغيرات.
 - إظهار الأهم بالمستقبل وتحفيزه ونقل الثقة بطلب.

- قناة الاتصال: هي قناة الوصول بين المرسل والمستقبل والتي ترسل عبرها الرسالة، لذا يجب أن تكون قناة الاتصال خالية من التشويش ونسبياً لطرفي الإرسال.
- التغذية الراجعة: هي المعلومات الراجعة من المستقبل والتي تسمح للمرسل بتكوين حكم نوعي حول فاعلية الاتصال.

تغيير السلوك

- ما هو التغيير الذي نرغب أن نراه على الجمهور المستهدف؟
- مراحل تعديل السلوك:
 1. الوعي (المعرفة)
 2. المراقبة
 3. التجربة
 4. الممارسة
 5. العادة

مكونات دائرة الاتصال

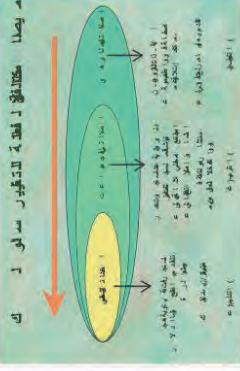


- المستقبل: هو الشخص الذي يستقبل الرسالة من المرسل.
- الرسالة: هي اللقمة اللغوية والتعليل المرسل، وضمان وصول الرسالة بشكل جيد إلى المستقبل يفترض أن تتصف بالآتي:
 - أن تكون الرسالة بسيطة وواضحة ومختصرة.
 - أن تحصل أكثر من معنى.
 - كبرهية ترتيبياً منطقياً.
- قناة الاتصال: هي حلقة الوصول بين المرسل والمستقبل والتي ترسل عبرها الرسالة، لذا يجب أن تكون قناة الاتصال خالية من التشويش ونسبياً لطرفي الإرسال.

- بيئة الاتصال: تعني بيئة الاتصال هو الرضا الذي يتم فيه حدوث الاتصال بكل عناصره المختلفة
- الاستجابة: هو ما يقرر أن يتخذه المستقبل تجاه الرسالة إما سلباً أو إيجاباً، الحد الأعلى للاستجابة هو أن يقوم المستقبل بما هدف المرسل، كما أن الحد الأدنى للاستجابة هو قرار بتجاهل الرسالة أو أنه لا يفعل أي شيء حول الرسالة...

الاتصال اللغوي

- اتصال يتم عبر الكلمات والألفاظ، وتلعب اللغة المستخدمة ودرجة الوضوح ومخارج الألفاظ دوراً كبيراً في إضافة معاني أخرى للرسالة.
- مكونات الاتصال اللغوي:
 - وضوح الصوت.
 - التكرار.
 - الجملة والتشجيع والتجاوب.
 - التغذية الراجعة.



أهداف تنمية المجتمعات المحلية

- إحداث تقدم اقتصادي واجتماعي وثقافي وصحي وبيئي في المجتمع من خلال رفع المستوى المعيشي للأفراد وتوزيع مستويات أفضل لهم من التغذية والسكن والرعاية الصحية والتعليم.
- استخدام أمثل للمصادر الطبيعية والبشرية.
- تحسين الخدمات وزيادة الإنتاجية.
- ضمان توزيع المنافع بعدالة وعرض روح التعاون بين أفراد المجتمع المحلي.

مستويات التشبيك

- الفرد / الأسرة
- المؤسسة
- المجموعة / المجتمع (داخل وخارج المجتمع)

الاتصال غير اللفظي

- الاتصال غير اللفظي: هو الاتصال الذي لا يعتمد فيه الألفاظ أو الكلمات، ولكن تستخدم فيه الحركات الجارية والصور والصور والصور.
- وتستخدم فيه وسائل المبرزة مثل المسلمات أو الصور.
- > الإيماء.
- > إظهار الأضمار.
- > الاسترخاء.
- > التجاوب.

المجتمع المحلي

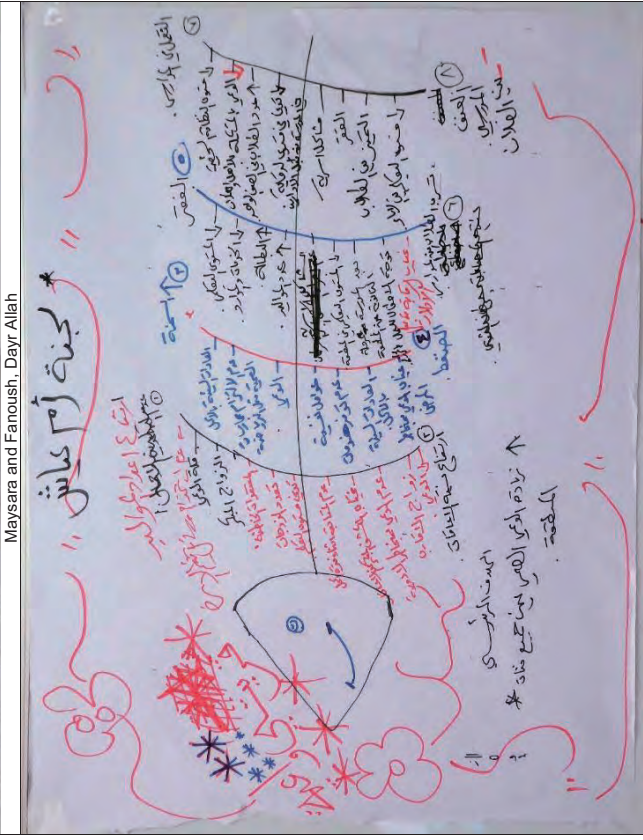
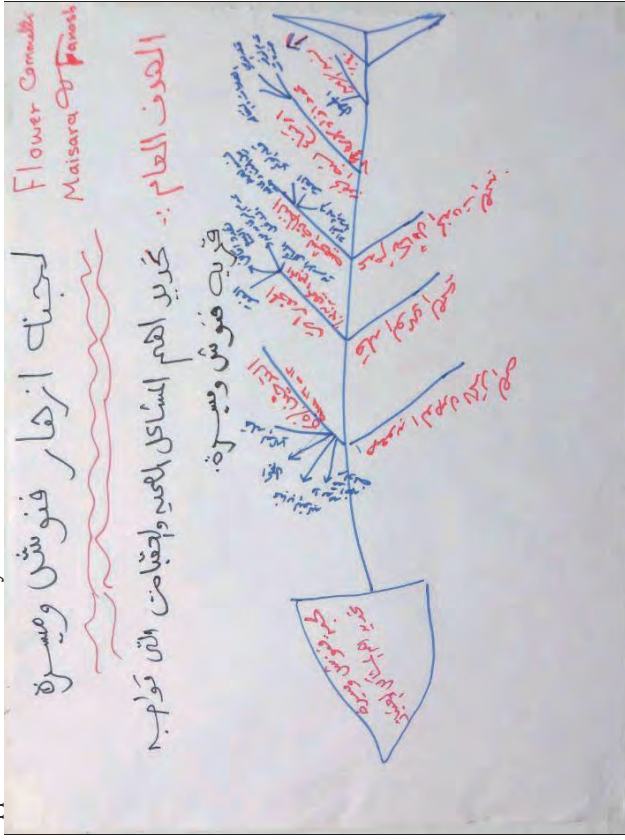
- هو مجموعة من الأفراد يعيشون في مكان محدد، ويسهون في حياة واحدة، ويتعاونون عادة بالعلاقات المتبادرة ويتقيدون في أسلوب المعيشة والتجانس في القيم والعادات، وفي النظرة الشاملة للحياة.

- مؤشر كفاءة المجتمع تعكس بنىء علاقات مع أفراد/مجموعات/هيئات حسب الاحتياجات والحاجات والأهداف، لتحقيق مصالحة مشتركة وتركيز فاعلية الهيئات المتعددة على مشاركة الأهالي وعمل الجماعة.
- تعزيز العمل الجماعي هو مسؤولية قيادية ومؤسسية تتطلب إيماناً ببناء المشاركة وبعيدة الذات وقدم لطاقات القوة والضعف الشخصية عند كل فرد من المجتمع المحلي ومؤسسته.

مستويات التشبيك



Appendix 5: Fish born analysis



Maysara and Fanoush, Dayr Allah

الغرض من تشكيل لجان صحة المجتمع

- تنمية وتنظيم جهود جميع أفراد المجتمع وقتاته وترجيحها للعمل المشترك مع كافة الهيئات العاملة في المنطقة بالتعاون تشاركى لتزويد على الاحتياجات الصحية لهذا المجتمع والعمل عليها من خلال برامج وأنشطة وذلك لرفع وتحسين المستوى الصحي لأفرادها وتمكينه بالسلوكيات الصحية السليمة التي تعمل على رفع مستوى

شكراً لاستماعكم

كسب التأييد

- زيادة وعي أفراد المجتمع وكسبهم القدرة على إدراك المشاكل في مجتمعهم وكيفية الوصول إلى أصحاب القرار للمساهمة في تذليل هذه المشاكل . تحقق هذا الهدف بتبني:
- الوصول إلى القادة الشعبية (أفراد أسر، مؤسسات)
- توظيف الإعلام (مسموع، مقروء، مرئي) لتحقيق الأهداف
- الوصول بقوة إلى صانعي القرار وأقاربهم بقضايانا .

مهام لجان صحة المجتمع

- تعريف المجتمع بأهداف اللجنة وأية العمل.
- العمل على كسب تأييد أصحاب القرار.
- جمع البيانات والمعلومات لتحديد احتياجات المجتمع.
- تحديد أهم الاحتياجات وترتيبها حسب الأولويات.
- وضع وتطوير خطط عمل.
- التنسيق مع الجهات الرسمية وغير الرسمية في المنطقة ودارجها للمساهمة في تلبية احتياجات المجتمع.

Appendix 6: Action Plans translated in English

Dayrallah

Group 1: Maysara and Fanoush Flowers Group Health problem 1: Personal Hygiene

Activities	Day/Date	Location	Responsibility
Aim: Increasing personal hygiene level among Maysara and Fanoush community and introduce the healthy habits.			
1. Holding awareness lectures targeting students from 1 st class till 10 th class in Abu-Alhool Primary school for girls.	- Apr. 17, 2017 (Monday) - Apr. 4, 2017 (Thursday) - Apr. 24, 2017 (Monday)	Abu-Alhool Primary school for girls.	- Ms. Arwa Diab (Nurse) - Ms. Nada Abusarhan (MW)
2. Holding 2 lectures in Fanoush women association and Alnaseeb association.	- Apr. 29, 2017 (Saturday) - Apr. 30, 2017 (Sunday)	Fanoush women association and Alnaseeb association/ Maysara.	- Ms. Samaher - Ms. Amenah
3. Holding awareness lectures targeting students from 1 st class till 10 th class in Abu-Alhool Primary school for boys.	- May 7, 2017 (Sunday) - May 11, 2017 (Thursday) - May 14, 2017 (Sunday)	Abu-Alhool Primary school for boys	Eng. Fayz
4. Holding a lecture in VHC	- May 23, 2017 Tuesday	Maysara and Fanoush VHC	- Ms. Arwa Diab (Nurse) - Ms. Nada Abusarhan (MW)

Health problem 2: High number of births, between (6-7 capita per family)

Activities	Day/Date	Location	Responsibility
Aim: Decrease number of births from (6-7) to 5 capita per family among Maysara and Fanoush community at the end of 12/2017			
1. Media campaign about the availability of FP services and birth-spacing in Maysara and Fanoush VHC through Internet, Websites, Mosque and association.	- Apr. 15, 2017 (Saturday)	Starting from Maysara and Fanoush VHC to the local community.	-Eng. Fayz
2. Holding awareness and educational sessions for women (to recruit women to use FP methods to protect them from dangerous pregnancies)	- Apr.-Dec. 2017 One lecture every two weeks	Maysara and Fanoush VHC	- Ms. Arwa Diab (Nurse) - Ms. Nada Abusarhan (MW)
3. Holding awareness lectures in Maysara and Fanoush and Al-Naseeb associations.	- one lecture on Saturday monthly	Association	- Ms. Samaher - Ms. Amenah - Ms. Arwa Diab (Nurse) - Ms. Nada Abusarhan (MW)

Health problem 3: Smoking

Activities	Day/Date	Location	Responsibility
Aim: Decrease number of smoker students among Abu-Alhool primary school for boys in age group (12-16) in Maysara and Fanoush by the end of May, 2017, on average 100 students.			
1. Holding a meeting with the head of the school, teachers and others who are responsible for students among this age, and explain the action plan.	Apr. 16, 2017	Abu-Alhool primary school for boys	- Teacher Laith - MCH supervisor: Ms. Buthina
2. Implementing 5 awareness lectures for students among the focused group age.	- Apr. 18, 2017 (Tuesday)	Abu-Alhool primary school for boys	- Ms. Arwa Diab (Nurse)
	- Apr. 23, 2017 (Sunday)		- Ms. Nada Abusarhan (MW)
	- Apr. 26, 2017 (Wednesday)		- Eng. Fayz
	- May 10, 2017 (Wednesday)		Mosque leader
3. Holding a meeting with parents explaining the dangerous of smoking.	- May 15, 2017 (Monday)	Fanoush women association	- Ms. Arwa Diab (Nurse) - Ms. Nada Abusarhan (MW)
	May 21, 2017 (Sunday)		- Ms. Samaher - Ms. Amenah - Ms. Khetam (Head of MCH Department) - Ms. Noha Hatamleh (Midwife Supervisor)

Group 2: Um Ayash

Health problem 1: Low using of FP methods

Activities	Day/Date	Location	Responsibility
Aim: Increase number of women who are in reproductive age using FP methods, in Um Ayash area.			
1. Holding health awareness lectures in the association and school for women to discuss the importance of using FP methods in coordination with local community (30 women).	- May 4, 2017 (Thursday)	Al-Makarem association (MW)	-Ms. Amani Khriesat (MW)
	- May 5, 2017 (Tuesday)	Um Ayash school	-Ms. Bothina Zaqqouq (MCH supervisor)
	- May 13, 2017 (Saturday)	Um Ayash VHC	- Ms. Kawthar Nabresi
2. Holding group discussion for women to discuss the benefit of using FP methods for mother, child and family, and present educational videos, (10 women).	May 17, 2017 (Wednesday)	Um Ayash VHC	- Ms. Bothina Zaqqouq - Ms. Kawthar Nabresi
	May 24, 2017 (Wednesday)	Um Ayash VHC	- Ms. Bothina Zaqqouq - Ms. Amani Khriesat (MW)
3. Lecture and distributing brochures.	May 27, 2017 (Saturday)	School	- Ms. Roqayah Balaawneh - Ms. Amani Khriesat (MW)
4. Collaborate with mosque leader and asking him to take about the importance of FP methods during "Al-Jum'ah pray" speech.	May 5, 2017 (Friday)	Mosque	Mosque leader.

Health problem 2: Lice among students

Activities	Day/Date	Location	Responsibility
Aim: Decrease number of students who suffer from lice among Um-Ayash school			
1. Increase awareness about the importance of personal hygiene by giving a lecture through school broadcasts	May 18, 2017 (Thursday)	Um-Ayash school	-Ms. Amani Khriesat

2. Holding lecture for mother to discuss how they can deal with their children who suffer from lice and	May 20, 2017 (Saturday)	Um-Ayash VHC	- Ms. Kawthar Nabresi
3. Doing examination for the students every year and treat the infected students by distributing shampoo.	May 22, 2017 (Monday)	Um-Ayash school	- Ms. Bothina Zaqzouq

Health problem 3: Chronic diseases

Activities	Day/Date	Location	Responsibility
Aim: Increase awareness about therapeutic and preventive ways of chronic disease			
1. Educational lecture about the importance of disease prevention and explain the risk factors for chronic disease (DM, HTN)	May 16, 2017 (Tuesday)	Um-Ayash school	- Ms. Bothina Zaqzouq
2. Educational lecture about the importance of follow-up and treatment of people with chronic diseases. (Attendance = 30 person)	May 18, 2017 (Thursday)	Um-Ayash VHC	- Dr. Mohamed Dojan
3. Holding educational lecture to investigate people with chronic diseases early and follow them up	May 26, 2017 (Friday)	Um-Ayash association	- Ms. Kawthar Nabresi

Group 1: Mandah

Health Problem 1: High incidence of anemia in pregnant and menopause women

Activities	Day/Date	Location	Responsibility
Aim: Decrease number of women (Pregnant and menopause) with anemia during 2017.			
1. Giving awareness lectures about nutrition during pregnancy and menopause stage	May 17, 2017 Wednesday	Mandah Charity association	1. Majeda Al-Zoubi 2. Hanan Abu-Hatab 3. Ali Dalou 4. Mohamed Nserat.
2. Follow-up for pregnant and menopausal women by doing periodic medical examination		Mandah Charity association	1. Majeda Al-Zoubi 2. Hanan Abu-Hatab 3. Ali Dalou 4. Mohamed Nserat.
3. Doing a package contains: 1) Orange and lemon. 2) 3 piece of Dates. 3) Little of raisin. 4) Brochure about high iron food.		Mandah Charity association	1. Majeda Al-Zoubi 2. Hanan Abu-Hatab 3. Ali Dalou 4. Mohamed Nserat.

Health problem 2: Personal Hygiene

Activities	Day/Date	Location	Responsibility
Aim: Increase awareness about the importance of personal hygiene during 2017			
1. Giving awareness lectures about personal hygiene	May 3, 2017 Wednesday	Mandah Primary school	1. Majeda Al-Zoubi 2. Hanan Abu-Hatab 3. Ali Dalou 4. Mohamed Nserat.
2. Distributing packages contain: 1) Hygiene 2) Tooth brush 3) Toothpaste Tissue. 4) comb 5) Shampoo		Mandah Primary school	1. Majeda Al-Zoubi 2. Hanan Abu-Hatab 3. Ali Dalou 4. Mohamed Nserat.

Group 2: Al-Khribeh

Health problem 1: The number of women using FP methods decreased in Al-Khribeh VHC

Activities	Day/Date	Location	Responsibility
Aim: Increase the number of women who use FP methods from 2 to 10 women during Sep. 2017			
1. Giving lectures about the importance of FP methods.	May 10, 2017 (Wednesday)	Al-Khribeh VHC	MW and Nurse
2. 10 home visits to encourage using of FP methods.	July 15-31, 2017 (Wednesday)	Home visit	MW and Nurse
3. Distribute brochures about FP methods	When needed		
4. Focus group discussions for 10 women in reproductive age.	July 19, 2017 (Wednesday)	Al-Khribeh VHC and during home visit	MCH supervisor, MW and Nurse

Problem 2: The number of new children registered in maternity department is decreased

Activities	Day/Date	Location	Responsibility
Aim: Increase the number of registered children from 0 to 10 during September 2017			
Make announcement about the availability of child care in VHC.	June 14, 2017 (Wednesday)	Al-Khribeh VHC	MW and Nurse
Provision of equipment (Wt. scale, Ht. scale and meter)			JICA
Doing educational workshop about the importance of child care.	June 14, 2017 (Wednesday)	Al-Khribeh VHC	MW and Nurse
Distribute brochures	When needed	Al-Khribeh VHC, during workshops	MCH supervisor, MW and Nurse

Group 3: Ass'arah

Health problem 1: Not following healthy habits (Behavioral and nutritional habits)

Activities	Day/Date	Location	Responsibility
Aim: Giving a health habits (Behavioral or nutritional habits) for adolescents and parents			
Holding educational lectures about the most important health habits they must follow and view the potential risk for not following them.	Apr. 18, 2017 (Wednesday) at 11:00 am.	School	HP/ CHC
Doing activity about how to prepare healthy meals, focusing on the type of meals.	May 2, 2017 (Tuesday) at 11:00 am.	School	
Doing lectures about healthy habits from The Holly Quran and Sunnah.	May 18, 2017 (Sunday) ceremony day	School	
Doing brochures about healthy food and the nutritional value, focusing on the importance of doing exercise, walking at least.	June 12, 2017 (Monday)	Ass'arah VHC	
Activities in the school like doing a play that encourage on following a healthy life style.	May 28, 2017 (Sunday)	School	

Health problem 2: The service of providing FP methods is not activated

Activities	Day/Date	Location	Responsibility
Aim: To activate the service of providing FP methods for women in reproductive age from 0 to 10 women monthly, during April to September, 2017			
Make announcement about the availability of FP services in VHC.	Apr. 8, 2017 (Saturday) at 9:00 am.	Ass'arah VHC or Mosque	MW

Communicate with women's health committees and the religion advisors to raise awareness among women esp. from religion sense.	From April till the end of year.	Kufur Kyfia Charity association, Mosque	HC doctor, HP supervisor and MW
counsel pregnant women in the third trimester about FP and the importance of BF within the first hour after delivery.	Continuously	VHC	MW

Health problem 2: Dental carries among children			
Activities	Day/Date	Location	Responsibility
Aim: Decrease No. of dental carries cases among students from 140 to 10 during 2017			
Holding awareness lectures about Oral and tooth hygiene.	monthly	School	HP supervisor
Holding awareness lectures about Junky food e.g. chips and candies	periodically	Kufur Kyfia Charity association	Dentist
Emphasis on the allowed food items to buy from canteens	periodically	School	HP supervisor

Group 6: Abu Habel

Health problem 1: Anemia among children aged less than 5 years

Activities	Day/Date	Location	Responsibility
Aim: Decrease anemia percentage among children aged less than 5 years from 5 to 0			
Holding an open day to do free laboratory tests for children from the focus group.	May 2, 2017 (Tuesday)	Abu Habel school and nursery	Eman Al-Rabeea' Osama Al-Meqbel Ana'am Abu-Salhyoun
Holding awareness lectures about anemia.	May 9, 2017 (Tuesday)	Abu Habel VHC	Eman Al-Rabeea'
Holding awareness lectures about good nutrition for both children and mothers	May 14, 2017 (Sunday)	Abu Habel primary school	Osama Al-Meqbel Hala Al-Qrawneh Kholoud Rowayae
Doing laboratory test	May 23, 2017 (Tuesday)	Abu Habel school and nursery	Eman Al-Rabeea' Osama Al-Meqbel Ana'am Abu-Salhyoun

Health problem 2: Low demand on using modern FP methods

Activities	Day/Date	Location	Responsibility
Aim: Increase the demand percentage on using modern FP methods from 4-20 women			
Awareness lectures about the benefits of birth spacing and FP	Apr. 11, 2017 (Tuesday)	HC	Eman Al-Rabeea'
Doing 20-30 home visits to introduce modern FP methods and their benefits.	Apr. 8-13, 2017	House	Hala Al-Qrawneh
Distribute brochures related to the topics.	Apr. 8-13, 2017	HC	Kholoud Rowayae
Awareness and educational sessions for the couples.	Apr. 18, 2017	Mosque	Osama Al-Meqbel

Mafrag

Group 1: Al-Daqmasah

Health problem 1: Lice problem in Al-Daqmasah primary school

Activities	Day/Date	Location	Responsibility
Aim: Decrease the prevalence of lice among students in Al-Daqmasah primary school			
1. Holding awareness sessions for students	May 9, 2017 (Tuesday) May 16, 2017 (Tuesday)	- Al-Daqmasah primary school	- Ms, Amal Al-Zyoud

Doing lectures about FP methods (types, advantages, side effects) and how to deal with it, and show a presentation about these methods.	Apr. 13, 2017 (Thursday) at 10:00 am.	Ass'arah VHC	CHC
Distribute brochures about FP methods	During April	Ass'arah VHC	MW
Doing group discussions that show the views of religion on the use of FP methods	May 3, 2017 (Wednesday)	School or Mosque	CHC + religion advisor
Follow-up women who use FP methods as a supportive group for women who want to use FP methods.	During May	Ass'arah VHC	MW

Group 4: Tokobol and Om Al-Jadail

Health problem 1: Home accidents/ children aged from 0 till 8 years

Activities	Day/Date	Location	Responsibility
Aim: To reduce the injuries percentage that resulting from home accidents.			
Holding lectures for parents	May 2, 2017 (Tuesday)	Tokobol and Om Al-Jadail charity association	MW, Nurse and HP supervisor
School awareness	May 7, 2017 (Sunday) « According to HP supervisor program »	Al-Dorou primary school	CHC
Doing home visits repeatedly	May 7, 2017 (Sunday) « According to HP supervisor program »	Tokobol and Om Al-Jadail school	CHC
Doing repeatedly visits to public and private nurseries school	Starting from May 10, 2017 (Wednesday)	Abbas Al-Aqad Nursery	CHC

Health problem 2: Rumors (Related to Vaccination)

Activities	Day/Date	Location	Responsibility
Aim: eliminate rumors.			
Awareness campaigns for parents	At the beginning of the school year Sep. 10, 2017 (Sunday)	Om Al-Jadail school, House of the community leader and Mosque	MW, Nurse, CHC and HP supervisor

Group 5: Kufur Kyfia

Health problem 1: The low rate of FP utility

Activities	Day/Date	Location	Responsibility
Aim: Increase No. of women who using FP methods from 5 to 20 women during 2017			
Holding awareness lectures about FP methods and their importance.	During April	Kufur Kyfia Charity association	MW
Distributing awareness brochures about modern FP methods	Continuously	VHC	MW, Nurse
Holding counseling sessions targeting newly married couples.	During May	Kufur Kyfia Charity association	MW, HP supervisor

2. Holding awareness sessions for parents.	Aug. 15, 2017 (Tuesday)	- Al-Daqmasah women Charity association.	- Ms. Heyam Al-Zhon
3. Distributing brochures about lice problem to students	During sessions	- Al-Daqmasah Primary school - Al-Daqmasah women Charity association. - Al-Daqmasah VHC	- Ms. Amal Al-Zyoud - Ms. Heyam Al-Zhon
4. provide Lice shampoo to students.	May 2, 2017 (Tuesday)	- Al-Daqmasah VHC	- Ms. Amal Al-Zyoud

Health problem 2: Number of PNC clients are low

Activities	Day/Date	Location	Responsibility
Aim: Increase the number of PNC clients.			
1. Holding awareness sessions about PNC services in the VHC.	May 6, 2017 (Saturday)	- Al-Daqmasah VHC - Al-Daqmasah women Charity association.	- Ms. Amal Al-Zyoud
2. Holding awareness sessions for pregnant women in the association.	Jul. 15, 2017 (Monday)	- Al-Daqmasah women Charity association.	- Ms. Amal Al-Zyoud - Ms. Heyam Al-Zhon
3. Activate counseling during the third trimester of pregnancy.	Throughout the year	- Al-Daqmasah VHC	- Ms. Amal Al-Zyoud
4. Seize opportunities to talk about PNC during BCG vaccination.	Throughout the year	- Al-Daqmasah VHC	- Ms. Amal Al-Zyoud

Group 2: Dahl

Health problem 1: Lack of FP usage among the community people

Activities	Day/Date	Location	Responsibility
Aim: Increase number of women using FP methods from 0 to 10			
1. Increase the awareness of the benefits of FP methods.	Apr. 19, 2017 (Wednesday)	- Dahl school for girls.	- Ms. Huda Olimat
2. Distribute FP brochures.	Apr. 19, 2017 (Wednesday)	- Community	- Ms. Nasrah Meflah Al-Omouh
3. Providing family planning methods	Apr. 1, 2017 (Saturday)	- Dahl VHC	- Ms. Huda Olimat
4. Take advantage of opportunities for mothers of children during vaccination sessions.	Apr. 1, 2017 (Saturday)	- Dahl VHC	- Ms. Huda Olimat

Health problem 2: Absence of Vaccination service in the VHC

Activities	Day/Date	Location	Responsibility
Aim: Provision and introduction of vaccination service			
1. Send an official letter necessary for the equipment (Refrigerator, Icebox, vaccination manual, records, vaccines, syringe, cotton, thermometer, and vaccination cards)	Apr. 6, 2017 (Thursday)	- Dahl VHC	- Head of Dahl VHC
2. Declaration of the availability of vaccination service by education and awareness for the importance of vaccination.	Apr. 30, 2017 (Sunday)	- Dahl VHC	- Ms. Huda Olimat
	May, 2017 (Sunday)	- Dahl VHC - School	- Ms. Huda Olimat - Ms. Nasrah Al-Omouh

4. Distributing brochures.	Apr. 1, 2017 (Saturday)	- Dahl VHC	- Ms. Huda Olimat - Ms. Nasrah Al-Omouh
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Group 3: Roudet Al-Amir Mohamed

Health problem 1: Anemia among children and mothers

Activities	Day/Date	Location	Responsibility
Aim: Decrease anemia percentage among children and mothers from 10% to 5%			
1. Holding awareness and educational lectures.	Apr. 26, 2017 (Wednesday)	Roudet Al-Amir Mohamed VHC/ WCH department	
2. Do a blood test and for mothers and children and follow up them.	Periodically	Khaled Bin Alwaleed PHC	
3. Coordinate with the PHC to which this center is belonged to provide feedback on results	Periodically		
4. Distributing brochures about anemia, proper nutrition and breastfeeding	Periodically	Roudet Al-Amir Mohamed VHC	
5. Present a successful story of some mothers and children who have recovered from anemia and explain how to adhere to health education to solve this problem	Monthly	Roudet Al-Amir Mohamed VHC/ WCH department	- MW - Nurse - Health promoter - Doctor
6. To provide mothers with laboratory tests for children when they receive the third dose vaccine so that they have time to bring it with the measles vaccine.	Periodically	Roudet Al-Amir Mohamed VHC/ Vaccination	
7. Work to provide supplements permanently	Periodically	Roudet Al-Amir Mohamed VHC/ Pharmacy department.	

Health problem 2: Lice among students

Activities	Day/Date	Location	Responsibility
Aim: Decrease number of students who suffer from lice problem from 30% to 10%			
1. Coordinating visits to the school and holding awareness lectures for students and parents regarding the lice problem	May 15, 2017 (Wednesday)	- School	
2. Providing pamphlets for the phenomenon of tolerance	Periodically	- School - VHC	- MW - Nurse - Health promoter - Doctor
3. Provide adequate amounts of lice shampoo	Periodically	- VHC	
4. Holding awareness lectures regarding personal hygiene.	May 24, 2017 (Wednesday)	- Associations	

Group 4: Breitga

Health problem 1: Low number of couple using modern FP methods

Activities	Day/Date	Location	Responsibility
Aim: Increase number of couples using modern FP methods			
1. Holding educational sessions for women among reproductive ages about the importance of using FP methods. (Inside the VHC)	2 sessions monthly on Saturdays	- Breitga VHC	- Doctor of VHC - MW - Nurse
2. Holding lecture for the local	Jul.	- House of	- MW

community about the importance of using FP methods.	CHC member.	- Nurse	
3. Distributing brochures and posters.	- School	- MW	
4. Provision of FP methods in VHC and refer clients to another HC in case the method is not available.	- Breiqa VHC	- Nurse	
		- MW	
		- Nurse	
Health problem 2: Anemia among children			
Activities	Day/Date	Location	Responsibility
Aim: Early detection for anemia cases among children and follow-up those cases.			
1. Holding educational sessions about breastfeeding and complementary feeding.	Every Tuesday	- Breiqa VHC	- MW - Nurse
2. Holding lectures about healthy lifestyle for children.		- Nursery	- MW
3. Distributing brochures about breastfeeding and complementary feeding.			
4. Provision of supplements for children freely.			- Doctor
5. Follow-up anemia cases	Continuously		- Doctor - MW
6. Holding seminar for parents to explain the importance of following-up children with anemia		- School	

Group 5: Roudet Al-Amir Hamzeh

Health problem 1: Number of children who retarded from vaccine is increased

Activities	Day/Date	Location	Responsibility
Aim: To decrease the number of children who retarded from vaccine from 15% to 10%.			
1. Holding educational session for women who visiting the center about the necessity to comply to vaccination program, importance of vaccination and the risk of left it.	Jul. 17, 2017 (Thursday)		- Ms. Hind Bakhet
2. Holding lectures for students about the importance of vaccination.	Sep. 27, 2017 (Wednesday)		- Ms. Hind Bakhet
- Establish a team for vaccination in each region.		- Roudet Al-Amir Hamzeh VHC	- Ms. Hind Bakhet
3. Distributing brochures about vaccination	Every month	- School	- Ms. Hind Bakhet
4. Documenting the names of those who are retarded from vaccination and communicating with the parents and informing them about the need to follow up the vaccination		- Associations.	- Ms. Hind Bakhet
5. Make a training for a group of women about the importance of vaccination to be a link with mothers in the community.			- Ms. Hind Bakhet

Health problem 2: Low numbers of women who are screened for early detection of breast cancer

Activities	Day/Date	Location	Responsibility
Aim: To increase the number of women who are screened for breast cancer.			
1. Holding educational session about the importance of early detection of breast cancer	Nov. 2, 2017 (Thursday)	- School	- Ms. Hind Bakhet
		- Associations.	

2. Holding lectures in schools and associations about the importance of early detection of breast cancer.	Nov. 9, 2017 (Thursday)	- School	- Ms. Hind Bakhet
3. Distributing brochures about the importance of early detection of breast cancer	Oct. 31, 2017 (Tuesday)	- Roudet Al-Amir Hamzeh VHC	- Ms. Hind Bakhet - Ms. Sawzan Tamimi
4. Make announcements about a clinical examination of breast cancer days and self-examination training days.	Nov. 1, 2017 (Wednesday)	- Roudet Al-Amir Hamzeh VHC	- Ms. Hind Bakhet - Ms. Sawzan Tamimi

Group 6: Al-Aqeb

Health problem 1: Anemia among children

Activities	Day/Date	Location	Responsibility
Aim: Decrease number of anaemic children cases.			
1. Coordinate with mobile clinic for doing anemia examination for children	July 15, 2017 (Saturday)		
2. Holding awareness lectures for parents about food types and the environment type where they live.		- Al-Aqeb VHC	- Nurse - Mobile clinic staff
3. Holding lectures about the importance of the obligation to give children supplements like iron, and continue doing the required medical examination.			

Appendix 7: Pictures from Health Promotion workshop

	
Dayr Allah	Dayr Allah
	
Irbid	Irbid
	
Maftraq	Maftraq

Report on Workshop on “Skill for Conducting Group Health Education Sessions”

【Summary of Output】

1. Participates become more clear about the role and responsibility of the Community Health Committee (CHC).
2. Some of the participants were proud of their efforts and eager to show their achievements in health promotion activities in their communities.
3. The experiences, skills and degree of acceleration of health promotion were varied among each villages and between health directorates.
4. The degree of commitment of the health promoters varies and it led big different atmosphere to CHC activities.
5. In general, the participants were encouraged to accelerate health promotion activities.

1. Introduction

The Project observed that many Village Health Center (VHC) health staff were facing challenged how to conduct the health education session for local people. In addition some of community health committee (CHC) raised the issue that they did not clearly understand the CHC roles and responsibilities. Furthermore, the Woman and Child Health Directorate (WCHD) and Awareness and Education Health Directorate (AEHD) at MOH central level have not instructed clear mechanism of health promotion activities in consolidated way. Thus the WCHD and the Project decided to conduct this workshop for both VHC health staff and CHC members, as well as all health promoters at governorate level and health coordinators at district level.

2. Objectives

Participants will be able to:

- To understand the terms of reference of CHC and roles of CHC members
- To gain skills for group health education sessions
- To be encouraged to promote health promotion activities in your community

3. Training Schedule and Participants

Date	Training Site	No. of Participants	Qualifications (No.)	No. of Trainers	Place
Nov.20, 2017	Balqa / Dayr Allah	15	Health staff (4), CHC members (5), Health promotor (1), MCH supervisors (5)	3	Dayr Allah health district office
Nov. 21, 2017	Mafraq	Group 1: 20	Health staff (7), CHC members (6), Health promotor (2), MCH supervisors (5)	3	Mafraq CHC
Nov. 22, 2017	ditto	Group 2: 22	Health staff (6), CHC members (7), Health promotor (3), MCH supervisors (6)	2	ditto
Nov. 26, 2017	Irbid	Group 1: 17	Health staff (6), CHC members (5), Health promotor (2), MCH supervisors (4)	2	Arbell hall
Nov. 27, 2017	ditto	Group 2: 25	Health staff (5), CHC members (4), Health	2	ditto

				promotor (4), MCH supervisors (6)	
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4. Facilitator and Trainers

Facilitator:
Ms. Fadia, Ms. Amal, WCHD and Dr. Randa, Awareness and Education Health Directorate (AEHD)
Trainer:
Dr. Abdullah Akayleh (11/20), and Dr. Shereen Hamadneh (11/21)

5. Program

Time	Subject	Responsible	Remarks
9:00	Registration		
9:30	-Opening -Ground rules -Brief of the project achievement	WCHD facilitator, MOH	
9:45	TOR of Community Health Committees'	WCHD facilitator, VHC proj.	PPT & handout of TOR
10:00	Skills of group health education sessions in rural context - Discussion: Challenges VHC staff are facing now	Facilitator	PPT
11:00	Break		
11:15	Discuss on challenging for carrying out the health educations and health promotion activities in your village -ANC, PNC, teenager's RH, nutrition for NCDs	WCHD Facilitator/trainer	PPT
12:00	Role Play -Preparation by group (by 2 groups) (15min.) -Role play for group education sessions (10 min.) -Discussion (30 min.)	WCHD facilitator, MOH	PPT(rule) and group allocation
13:15	Planning, reporting, and Follow-up Mechanism	AEHD facilitator, MOH	Handout (plan, report forms)
13:25	Sharing HP good practices -Presentation on good practice (By CHCs/VHCs staff; 3 min. each) -Criteria and scoring of HP good practice	CHCs/VHC staff	A time keeper, Handout
13:50	Announcement -Collection of Good Practices	VHC proj. VHC proj	Handout
14:00	Closing and Lunch		

Material distributed were: Brief TOR for Community health committee (CHC), Results of achievement by Governorate, Criteria and rating for good practices, Announcement on collection of self-evaluated good practice, Reference on RH education contents developed by The Jordan RH donor community.

6. Results

6-1 Terms of References for Community Health Committees

The representative from the Awareness and Education Health Directorate (AEHD) and the VHC project team introduced the Terms of References (TOR) for Community Health Committees (CHC) which was developed AEHD with the supports of HSD project funded by the USAID.

The contents of TOR are, Objective of the CHC, Roles and Responsibilities, CHC Memberships, Committee Meetings, Planning and Reporting, Assessment, Code of Conduct. In this opportunities the both parties clarifies the mechanism of health promotion activities at four levels, starting from AEHD, MOH, health promotor at health directorate level, health coordinator at district level. The planning and reporting system were also confirmed. In addition, the CHCs were asked to strengthening their membership, expecting to increased numbers up to 7 with consisting of representatives from local organizations/leaders. The CHC were asked to submit to updated member lists if you will do by the 29th of November.

6-2 Communication Skills

For Dayr Allah workshop, Dr. Abdullah Akayleh led this session, and for the first day of Mafrag Dr. Shereen Hamadneh led this session. For the rest of days, Ms. Fadia and Ms. Amal, MCH supervisor of WCHD conducted this session.

The session contents were; Definition of communication skills (Verbal and non-verbal skills), and especially non-verbal skills including physical appearance, social distance, smiling, body language, body moving, eye contacts. Regarding verbal skills, importance of voice tone, speaking speed were mentioned. Furthermore, building good relationship between an educator and audience was stressed. Then the communication cycle was introduced.

6-3 Role Play

In the role play section, the participants were divided into two groups and asked to prepare the education session by group members, in terms of Topic of session, targets, venue, using methods/ materials, time of duration, educators. The results are summarized as follows.

Dayr Allah (11/20)

Topic/Target	Educator	Observation/Comments
Personal Hygiene/ Children at school	Nurse, Um Ayash VHC	<ul style="list-style-type: none"> Generally friendly attitude and body language are good. Too much asking and not providing right answers Using VIDEO is good mean
FP/women and male	Nurse, Maysara and Fanoush VHC	<ul style="list-style-type: none"> Seeming naribus with tension Sometimes, asking only particular audiences. Physical distance is OK. No caring the male attendances. Not using "I", should use "We!" Facing difficulties with audience who raising too much difficult questions

Mafrag Group 1 (11/21)

Topic/Target	Educator	Observation/Comments
Vaccination/ Mothers at school	Nurse, Roudah Al-Amir Mohamed VHC	<ul style="list-style-type: none"> Generally friendly attitude and body language are good. Too much asking and not providing right answers While moving around, don't show her back Using VIDEO is good mean
Nutrition/ Mothers	Nurse, Dahl VHC	<ul style="list-style-type: none"> Too much direct eye contact to particular person

Mafrag Group 2 (11/22)

Topic/Target	Educator	Observation/Comments
Newborn care and delivery/ Mothers and grand mothers	Nurse, Roudah Al-Amir Hamzeh VHC	<ul style="list-style-type: none"> There are so many misconception for newborn care. By receiving difficult questions, she change her messages and providing wrong messages She asked mainly questions and not providing right messages (She needs more knowledge and information in this areas. She must respond she wants to check and bring back later once she is asked unknown contents) Generally friendly attitude and nice smiling are good
Home accidents/ Mothers and father at VHC	MW, Dahl VHC	<ul style="list-style-type: none"> Too much direct eye contact to particular person This topic is very needy one, including first aid at home (The project needs to provide good education materials)

Irbid Group 1 (11/26)

Topic/Target	Educator	Observation/Comments
ANC in the second semester/ RH age women at the VHC	MW, Tokobol and Om Al-Jadail VHC	<ul style="list-style-type: none"> Too much moving While moving back, don't show her back to the audience After asking to audience, she sometimes no feedbacks. In all trimester of pregnancy, importance of PNC and FP after delivery needs to be mentioned
Personal hygiene/ Students and mothers at the school	Nurse, Tokobol and Om Al-Jadail VHC	<ul style="list-style-type: none"> Generally friendly attitude is good She seems nurse and no smiling Bringing hygiene kit is nice idea She was facing problems when the audience raised different opinions or topics

Irbid Group 2 (11/27)

Topic/Target	Educator	Observation/Comments
Hand wash/ Mothers at school	Nurse, Mandah VHC	<ul style="list-style-type: none"> Her performance are great, interns of content, attitude, body language, personal contacts, 2 way communication. Sometimes directly communication with particular audience were observed
No breakfast among children/ Children at School	MW, Kufur Kyfia VHC	<ul style="list-style-type: none"> Considering the topic, it might be included mothers, not only children Her attitude and body movement and communication with children are generally good.

6-4 Challenges Facing Regarding Health Promotion Activities

Dayr Allah

- Local people were not aware of importance of health issues
- Health staff don't have enough knowledge of particular health topic to deliver messages
- Efforts: in Maysara and Fanoush VHC, when many clients are waiting the health staff conduct health education session (HE) flexibly.
- The health promotor does not deeply commit the CHC activities

Mafrag

Appendix 1 : Attendance list

1. Irbid

No.	Name (English)	Name (Arabic)	Position	Organization (Location)
1	Ms. Shefaa Hussien Faris Abu Leil	شفاة حسين فارس أبو ليل	Associate Nurse	Ass'arah VHC
2	Ms. Sahar Mohamed Mohamed Ali	سحر محمد علي محمد علي	Nurse Assistant	Tokobol and Om Al-Jadail VHC
3	Ms. Eman Mahmoud Ghzawi Masoud	يمان محمود غزوي مسعود	Nurse Assistant	Jamha VHC
4	Ms. Shefaa Mohamed Ahmed Abu Abia	شفاة محمد أحمد أبو عبيطة	Associate Nurse	Makhrabah VHC
5	Ms. Majeda Mahmoud Ahmed Alzoubi	ماجدة محمود أحمد الزعبي	Associate Nurse	Mandah VHC
6	Ms. Umaimah Soud Ahmed Alfyahneh	أميمة سعاد أحمد الرفيعة	Associate Nurse	Saydoor VHC
7	Ms. Kholoud Ahmed Alrwee	خلود أحمد خلف الرومي	Nurse Assistant	Abu Habel VHC
8	Ms. Bothina Mahmoud Al-Shraideh	بثينة محمود محمد الشرايدة	Nurse Assistant	Tabket Fahel VHC
9	Ms. Sameeha Deef Allah Ahmed Dagsamseh	سميحة ضيف الله أحمد الدقاسمة	Nurse Assistant	Al-Khribeth VHC
10	Ms. Suha Abdullah Mansour Shkhatreh	سوسى عبدالله منصور شخاترة	Associate Nurse	Alselth VHC

2. Balqa

No.	Name (English)	Name (Arabic)	Position	Organization (Location)
1	Ms. Fatima Suliman Al-Balawi	فاطمة سليمان البلوي	Nurse Assistant	Maysara and Fanoush VHC
2	Ms. Khawther Al-Sated Al-Nabressi	كوثر السيد النبرسي	Associate Nurse	Um Ayash VHC
3	Amami Rajee Abdullah Khrisat	أمامي راجي عبدالله خريسات	Midwife	Al-Balawneh PHC
4	Ms. Nahedah Ahmad Al-Naemat	ناهدة أحمد النعميات	Nurse Assistant	Abu Zeghan VHC
5	Nada Mohamed Ahmad Abu-Sarhan	ندى محمد أحمد أبو سرحان	Midwife	Maade PHC

3. Mafrag

No.	Name (English)	Name (Arabic)	Position	Organization (Location)
1	Ms. Saosan AlShra'a Shihab	سوسن حسين محمد الشراعة	Assistant Nurse	Al-Akydar VHC
2	Ms. Hiam Ibrahim Shihab	هيام ابراهيم شهاب هويشل	Practical Nurse	Raba Al Sarhan VHC
3	Ms. Fatima Alqadi	فاطمة نواف غالب القاضي	Practical Nurse	Breiga VHC
4	Ms. Hamdh Alzyood	حمدة سليمان سعود الزبود	Aid Nurse	Al-Dagmasah VHC
5	Ms. Nora Alimat	نوره علي فريج العليمات	Aid Nurse	Roudet Al-Amir Mohamed VHC
6	Ms. Siham Shdefat	سهام هلال رشيد شديفات	Staff Nurse	Al-Aqeb VHC

- Local people were not commit appointment
 - Local women are not interested in the topics which the HE session provided
 - Only same participants joined the HE sessions.
 - Timing 10-11AM at VHCs is convenient for local women
 - Men should be convinced to health issues
 - There are many misconceptions ,such as ways of newborn care
 - Health promoters at health directorate level are not functioned well
 - Since In the North Badia area a MCH supervisor covers the HP activities, it is hard to supervise due to long distance from the office
- Irbid
- People are not interested in coming to receive health messages (efforts: making phone call=>home visit=>changing time/days, picking-up the participants from homes)
 - A Head of health promotion office urged that it is difficult to supervise all health centers in Irbid by one person
 - There are many conflicts found between the health promoters at district level and VHC staff.
 - To conduct HE session refreshment is required, but budget for that, most of VHC staff used their pocket money, such as refreshment, nutrition packages, even transportation for participants
 - To raise funds from company donation, one health promotor insisted on the necessary of official letter from the MOH central

End

7	Ms. HEND Ali Maloh Bakteet	هند علي بلوحي بختيار	Associated Nurse	Roudeh Al-Amir Hamzeh VHC
8	Ms. Hudha Olimat	هدى سالم عبدالله عليمات	Practical Nurse	Dahl VHC
9	Ms. Doaa Abu Amira	دعاء عيسى معدوح اخو عميرة	Associated Nurse	Albaej CHC
10	Ms. Sabah Almwali	صباح فهد العنن الموالي	Associated Nurse	Al-Mafraq PHC
11	Ms. Racha Mishagbeh	رشا محمد سليمان مشاغبة	Midwife	Moghayer Al Sarhan CHC
12	Ms. Ahd Misaeed	عيد سعيد فراع المساعيد	Midwife	Al Beshriah CHC
13	Ms. Khloud Mshagbeh	كلود بسلام معد المشاغبة	Midwife	Al Mazra'a PHC
14	Ms. Israa Al Refai	اسراء حسين نهار الرفاعي	Midwife	Al Koom Al Anar PHC
15	Ms. Bayan Adhan	بيان عدنان حسين سليمان	Midwife	Al dafyanah PHC
16	Ms. Baraa Eshdooh	براء طارق محمود شذوح	Midwife	Sama Sarhan CHC

Appendix 1: Photos from the Workshop



Mafraq (December 21-22)



Discussion with Health Promoters (Day1)



Preparation for Role Play (Day1)



Discussion with the Head of Awareness Department (Day2)



Group Health Education as Role Play (Day2)



All Participants (Day1)



All Participants (Day2)

Irbid (December 26-27)



Introduction of Workshop (Day1)



Group Health Education as Role Play (Day1)



Discussion on Challenges of Conducting Health Promotion Activities (Day2)



Discussion after the Role Play (Day2)



All Participants (Day1)



All Participants (Day2)

Report of Health Promotion Opening Ceremonies

【Summary of Output】

- The health promotion opening ceremonies were successful in formulating a linkage among VHC staff, Community Health Committee (CHC) members, and community members. Village Health Center's (VHC) staffs played important role in organize the ceremonies and health promotion activities.
- Some of the villages have been engaged in the community health activities supported by other donors, and have rich experiences and community networks. Utilizing the existing resources and experiences will be asset to develop CHCs and establish sustainable health promotion mechanism in communities.
- Many CHC successfully collected key local leaders in their communities.
- The opening ceremonies achieved increasing awareness of VHC reproductive health services newly introduced among community people.

1. Introduction

The health promotion opening ceremonies were conducted in 14 focus VHC's sites in order to announce health promotion activities supporting by the project and advocate engaging community health activities and changing RH practice. Prior to the ceremony, the project conducted 2 days workshops in each three directorates and provided opportunity to collaborate with health promoter, community leaders and VHC staffs and gain ideas of health promotion activities. The ceremonies were initiated, prepared and implemented by CHCs, having various kind of people from community and VHC staff. The contents were depended on their organization and different unique characteristics were observed. The details of the achievements are summarized as follows.

2. Achievement of the Ceremonies in 14 villages sites and participants

Date	Target Health Directorates	Target Health VHC	No. of Participants	Venue
18 th April 2017	Dayr Allah	Um Ayash	106	Um Ayash school for girls
25 th April 2017	Irbid	Kufur Kyfia	67	Kufur Kyfia Divan
25 th April 2017	Irbid	Abu Habeel	98	Abu-Habeel school for girls (Tent)
26 th April 2017	Dayr Allah	Maysara Fanoush	100	Abu Al-houl school for girls
26 th April 2017	Mafrqa	Al-Daqmasah	63	Outside of the VHC (Tent)
27 th April 2017	Mafrqa	Roudet Al-Amir Mohamed	41	Outside of the VHC (Tent)
1 st May 2017	Irbid	Mandah	66	Mandah charity association
1 st May 2017	Mafrqa	Dahl	56	Outside of the VHC (Tent)
2 nd May 2017	Irbid	Ass'arah	72	Al-Rousan Divan
4 th May 2017	Mafrqa	Al-Aqeb	76	Outside of the VHC (Tent)
4 th May 2017	Irbid	Tokobol Om Al-Jadail	50	At abu-Zaidan Divan
9 th May 2017	Mafrqa	Breiqa	52	Breiqa school for girls (Tent)
10 th May 2017	Irbid	Al-Khribeh	86	Ababneh Divan
10 th May 2017	Mafrqa	Roudeh Al-Amir Hamzeh	56	Outside of the VHC (Tent)

3. Coordinator of the ceremony

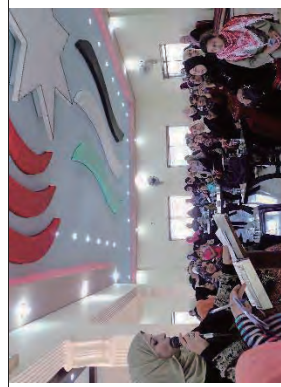
Governorate	District	VHC	Contact person	
Irbid	Kasbeit Irbid	1) Ass'arah	Mr. Nazeer	
		2) Tokobol and Om Al-Jadail	Mr. Nazeer	
		3) Al-Khribeh	Ms. Suha	
		4) Kufur Kyfia	Mr. Abdel-Rahman	
	Mafrqa	Kasbeih	5) Mandah	Mr. Ali
			6) Abu Habeel	Mr. Osama
			7) Al-Daqmasah	Dr. Fouad
			8) Dahl	Dr. Fouad
			9) Roudet Al-Amir Mohamed	Mr. Jamal
			10) Breiqa	Dr. Jameel
Balqa	Dayr Allah	11) Roudet Al-Amir Hamzeh	Ms. Sawzan	
		12) Al-Aqeb	Ms. Sawzan	
		13) Maysara and Fanoush	Mr. Suliman	
		14) Um Ayash	Mr. Suliman	

4. Observations, comments, recommendations and pictures

❖ Irbid

1) Ass'arah

The ceremony was fairly organized by the health promoter, Mr. Nazeer in the district - who also covers Tokobol and Om Al-Jadail district- and by community members in Al-Rosan Divan. Under his coordination, various speeches and children's activities on RH topics were delivered. School teacher and girls played key roles of these performances. There were many female participants more than male community members and they showed their interest in each speeches and programs. Dr. Malak, director of Women and Child Health Directorate, joined the ceremony and emphasized the importance of contentious health promotion activities in the community.



Children's skit on family planning

2) Tokobol and Om Al-Jadail

The district health promoter, Mr. Nazeer, took in charge for this ceremony. The divan was provided by a local leader to hold the ceremony. The VHC nurse and midwife cooperated well in organizing the event. The VHC staffs made their speeches about RH services at their VHC and their responsibilities. They also distributed the RH brochure. Girl students

performed a skit on oral hygiene with song and dances. There are more female participants than male.

	
At abu-Zaidan divan	Children's skit on oral hygiene

3) Al-Khribeh
The ceremony was well- organized by the VHC nurse and midwife and CHC members at the divan. They well presented the project aim and a ways for improving the health status among the community by using slid show. In collaboration with the school teacher, the VHC staff and CHC member prepared several children's skit about health messages, such as family planning and healthy eating habits. They also prepared a simple slide show about smoking, which were paid attention from the audience.

	
At Ababneh Divan	Handmade food sample for nutrition education

4) Kufur Kyfia
The ceremony took place at the Kufur Kyfia hall (Divan) where located in a great landscape. The CHC members have rich experiences and human resources to conduct such event. The VHC male nurse made his speech on RH activities and present their efforts on community activities. They collected various kind of people from the community, such as school teachers, association members, private medical doctors/pharmacist, and female volunteers. Many female participants were observed. The speeches were delivered in both English and Arabic by community members, which indicated the community's high education level. The VHC staff increased trust and good relationship with the local people.

	
At Kufur Kyfia Divan	Female volunteers

5) Mandah
The ceremony was well-organized by Mr. Ali, the coordinator/ health promoter. He has a rich experience in community health activities and has a strong connection with the Mandah charity association as well as by the other CHC members who formulated all the event neatly where no one from the health directorate attend the ceremony. After the ceremony, the CHC also conducted a health check-up session including hypertension and hyperglycemia screening for health promotion purpose. A Taybah CHC member under USAID program's support.

	
The head of Mandah charity association	Measuring blood pressure

6) Abu Habeel
The ceremony was formulated well under the coordination of Mr. Osama who was a health promoter in the district. Mr. Osama has been working as a health promoter for a long time and he already established a great relationship with community members. The school teachers and CHC members established strong connection and prepared two children's dramas about family planning. The song and dance on nutritious diet were also played by the little children. Nearly 100 attendance varied from community leaders, school teachers, students, male and female community members. The ceremony was very attracted and fascinated. In addition, it was reported in Saraya and Watan news websites on the next day.

	
School girls dram on family planning	Songs about fruits intake

❖ Mafrag

7) Al-Daqqasah
The ceremony was carried out under a tent near the VHC, on site overlooking whole view of the village. The director of Mafrag health directorate attended as well as many participants from Mafrag directorate joint the ceremony. A village leader dressed traditional cloth and made his welcome-speech. Dr. Faud, a head of comprehensive health center/VHC doctor, and the MCH supervisors from health directorate coordinated well on the ceremony. Voices from public received at the end of the ceremony. Dr. Hani, the director of Mafrag health directorate, made a visit after the ceremony. The participants well mixed half male and half female.

	
A speech by the CHC member	Project introduction

8) Dahl
Dr. Faud, a head of comprehensive health center/VHC doctor, coordinated with the Mafrag MCH supervisors, and successfully invited many community male representatives. The ceremony was held under a tent near the VHC. The director of the Mafrag health directorate attended the ceremony as well as an assistant director and two health promoters from the health directorate. The director allowed to open hearing on health issues from the public. The MCH supervisor led the ceremony in collaboration with CHC members. In general it was very welcoming and well-coordinated ceremony.

	
At outside, near the VHC	A speech by Ms. Amal (counterpart)

9) Roudet Al-Amir Mohamed

The Venue was in waiting room of the VHC and decorated nicely with balloons and flowers by the VHC staff. Director assistant of Mafrag health directorate attended as well as one health promoter from the district. Most of the participants were male representative from the village due to male dominant community. The director assistant made the VHC visit after the event and received a public hearing from the community members.

	
At the VHC waiting room	Tape cut for new services celebration

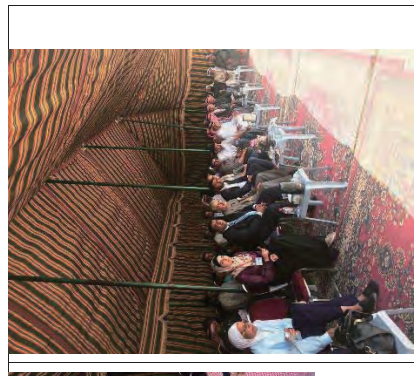
10) Breiqa

The ceremony was well-organized by the head of the comprehensive health center/VHC doctor, nurses and CHC members. Invitation cards were delivered invitation to the community members in advance. The venue was prepared under a tent and proceeded in the order. The director of Mafrag health directorate joined and made speech. He also made VHC visit after the ceremony. Nurses and pharmacists from neighboring Al-Hersh comprehensive health center attended and helped to organize the ceremony.

		A speech by Ms. Fadia's (counterpart)	Tent near the VHC
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11) Roudet Al-Amir Hamzeh

The ceremony was led by one of the community male member. Due to male-dominated society majority of participants were males and most of them have his own special position/task in the community. Only a few female teachers participated to the ceremony. The director assistant and a head of Awareness and health media department of Mafrag joined the ceremony and made their speeches. The district MCH supervisor/coordinator made a great speech about importance of girl's education. In general, it was noted that there was some difficulties to get the health promoter's understanding and corporation.

		Male participants in front and female in back	Traditionally decorated tent
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12) Al-Aqeb

The ceremony was arranged by one of the CHC male member in the community. He joined the project health promotion workshop and well-committed to the activities. Due to their cultural background all male sit in the front and female sit in back side separately. Many male village leaders (some were old Bedouin and retired men) and their families (some are Bedouin mothers) attended the community. The great collaboration between VHC staff and CHC members was observed. The Mafrag MCH supervisor led the ceremony well and director assistant for Badia affairs and the health promoter from the health directorate and VHC nurse made speeches. The director assistant of Mafrag health


director allowed to receive the community issues from the participants. After the ceremony, representatives of Mafrag health directorate and health district and the project team visited the district health office and discuss their health issues and the project activities including the mobile clinic operation.

		Next to the VHC	Male community leaders
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❖ Dayr Allah

13) Maysara and Fanoush

The ceremony was well-planned by the MCH district supervisor and CHC members. The ceremony was carried out in girl's school. The two guests from JICA office expressed their gratitude toward the organizers. A male district health promoter (picture in right, below) gave a presentation on his previous experiences on health promotion and shared CHC's purpose and goal to the community members. Many women and school students attended to the event. Great commitment was observed from the CHC members and community people.

		At Abu-houl school for girls	Health Promoter Mr. Fayez Kabha
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14) Um Ayash

The ceremony was well-organized and many kinds of people from the community participated in the event. The ceremony was carried out in girl's school. From the directorate level, an assistant director of health directorate, a head of MCH department, and all the MCH supervisors joined and made their speeches. From the community, a head of women's association and a male district health promoter made their presentations about the health promotion workshop and up-coming health promotion activities in communities. The great leadership was observed by the district MCH supervisor and the coordinator.

Since they have a strong tied with the community members, they could successfully collaborate with association members and school teachers.



At Um Ayash school for girls Presentation by Health Promoter

- Conclusions and Recommendations

 - Most of the ceremonies were successful in gathering the participants from their communities and involving community leaders into the health promotion activities. The ceremonies gave opportunities to the VHC staffs to encourage their efforts on daily activities and newly introduced RH services. Most of VHC staff, nurses and midwives, had chances to make their speech to their community people, and they looked confident and proud of themselves. It is expected that their capabilities and enthusiasm will make a significant contribution to their community.
 - It was observed that the health promoters are assigned at health directorate level and district level in all directorates. Some of them have experiences as health promoter/coordinators for many years. They have certain level of ability to organize health events and interests toward the project. Most of them have great relationships with community leaders, community organizations and villagers. It is recommended to utilize their rich experiences to enhance community health activities.
 - The project technical committee members, mainly heads of MCH department and MCH supervisors, were highly involved in organizing the ceremonies, especially in Mafraq and Dayr Allah. They supported the VHC staffs to organize the events in renting the facilities, purchasing refreshments and facilitating the ceremony. However, Irbid MCH supervisors from directorate level had not attended any ceremonies due to no transportation or other duties.
 - Most of the MCH supervisors at governorate and district levels well communicated with VHC staff and community people in assisting organization of the ceremonies. Most of them showed their commitment toward the project activities, but degree of commitment in MCH supervisors are varied
 - The reporting system of health promotion activities should be strengthened by using the project report format. It might be better to follow up by the project for the first several months.
 - We found there are many possibility to collaborate with community based organization (CBOs) or community leaders. Some of them have been received support from other partners/NGOs. It can be share the information about Syrian refugees and vulnerable families with them and formulate the community health activities together. Although the project sent invitation letter for the opening ceremonies to other partners/NGOs, no reply was found. It is recommended to promote the project more actively to other donors/NGOs and to seek further corroborations with them for accelerating community health promotion in communities.

Annex 1: VIP Attendance lists

1. Maysara and Fanoush

No.	Name (English)	Arabic Name	Position	Organization
1	Ms. Amal Abu- Shawesh	امل ابو شوش	MCH supervisor, WCH	MOH (Amman)
2	Dr. Khalid Hiare	د. خالد الحباري	Head of Balqa health directorate	Balqa Health Directorate
3	Dr. Hamdan Ma'adat	د. حمدان المعدادات	Head of Dayrallah District	Dayr Alla Health District
4	Dr. Ahmad Hawarat	د. احمد حوارات	Head of princess Eman hospital	Dayr Allah
5	Dr. Radwan Deafleh	د. رضوان ضيفالة	Director of Technical Affairs	Dayr Allah Health district
6	Ms. Khitam Rahahleh	كثام رحاحلة	Head of MCH Department	Balqa Health Directorate
7	Ms. Helwa Al- Issa	حلوة العيسى	MCH supervisor, Directorate	Balqa Health Directorate
8	Ms. Bothina Zaqzouq	بثينة زقروق	MCH supervisor, District	Dayr Allah
9	Ms. Noha Hatamleh	نهي حاتملة	Midwife Supervisor	Balqa Health Directorate
10	Eng Fayez Kabha	م. فايز كبا	HP supervisor	Dayr Allah Health district
11	Ms. Bayan Odeh	بيان عودة	Nursing Supervisor	Balqa Health Directorate
12	Riad Mahmoud Swalha	رياض محمود صوالحة	Community police	Dayr Allah
13	Ms. Atwa Diab	أروى ديب	Staff Nurse	Maysara & Fanoush VHC
14	Ms. Nada Abu Sarhan	ندى ابو سرحان	Midwife	Maysara & Fanoush VHC
15	Ms. Samaher AL-Balawi	سماهر البلوي	Head of fanoush association	Maysara & Fanoush Village
16	Dr. Fateh Sukkar	د. فاتح السكر	Head of Maysara & Fanoush VHC	Maysara & Fanoush VHC
17	Dr. Ayman Nuaimat	دايمن نعيمات	Head of Ma'adi PHC	Ma'adi Village
18	Mr. Laith Al-saliebe	ليث الصليبي	Teacher	Maysara school for boys
19	Mr. Mahmoud Hwarat	محمود حوارات	Health employee	DayrAllah Health district
20	Mr. Tareq Hiasat	طارق الحياصات	Health employee	DayrAllah Health district
21	Mr. Abd Al-Rahman	عبد الرحمن	Health employee	DayrAllah Health district
22	Mr. Suliman Abu Siam	سليمان ابو صيام	Coordinator	DayrAllah Health district
23	Ms. Megumi Shuto	سو تو ميغومي	Project formulation advisor	JICA
24	Ms. Shereen Abu- Hweij	شيرين ابو حويج	Project coordinator	JICA
25	Ms. Kiyoe Ito	كيو ايو	Training Management	VHC project
26	Ms. Ola Al-Hattab	علا الحطاب	Program officer	VHC project

2. Um Ayash

No.	Name (English)	Arabic Name	Position	Organization
1	Ms. Fadia Al Jaber	فديا الجبر	Head of supervision and monitoring department	MOH (Amman)
2	Ms. Amal Abu Shaweesh	امل ابو شويش	MCH supervisor, WCH	MOH (Amman)
3	Dr. Hamdan Ma'adat	د. حمدان معاذ	Assistant director, Balqa health directorate	MOH (Amman)
4	Ms. Khitam Rahalleh	ختام رحاحلة	Head of MCH Department	Balqa Health Directorate
5	Ms. Helwa Al-Issa	حلوة العيسى	MCH supervisor, Directorate	Balqa Health Directorate
6	Ms. Bothina Zaqqouq	بثينة زقروق	MCH supervisor, District	Dayr Alla Health District
7	Ms. Noha Hatamleh	نهي حاتملة	Midwife Supervisor	Dayr Alla Health District
8	Eng Fayez Kabha	م. فايز كبها	HP supervisor, district	Dayr Alla Health District
9	Dr. Ahmad Al-Howari	د. احمد الحوراني	Community Medicine Consultant	Dayr Allah
10	Dr. Monawer Al-Ghoshah	د. مناور الغوشة	dentist	Albalawneh HC/Dayr Allah
11	Dr. Badir Suliman	د. بدر سليمان	General doctor	Albalawneh HC/Dayr Allah
12	Mr. Mohamed Yousef	محمد يوسف	Head of Amir bin Aljarah school	Dayr Allah
13	Mr. Mohamed Suliman	محمد سليمان	Head of Dayr-Allah primary school	Dayr Allah
14	Ms. Roqayya Al-Balawneh	رقية البلاونة	Head of Abu-Obaidah primary school	Dayr Allah
15	Mr. Sarhan Atah Abu-Sarhan	سرحان عطا ابو سرحان	School Health Officer/Teacher	Dayr Allah
16	Mr. Ali Mohamed Ali	علي محمد علي	Teacher at Amir bin Aljarah school	Dayr Allah
17	Ms. Rania Ahmad Al-Faqeer	رانيا احمد الفقيير	Head of Al-Basmalah Association	Dayr Alla Health District
18	Ms. Samaher Al-Balawi	سماهر البلوي	Head of Fanoush Association	Dayr Alla Health District
19	Ms. Feryal Mohamad Falah	فريال محمد فلاح	Head of Um Ayash Association	Um Ayyash
20	Ms. Ameneh Eid Saeed	امنة عيد سعيد	Assistant of Head of Om Ayash association	Um Ayyash
21	Ms. Kawthar Nabresi	كوثر النبرصي	Associated Nurse	Um Ayyash VHC
22	Ms. Amani Khiriesat	اماني خيريسات	Midwife	Um Ayyash VHC
23	Ms. Asami Ueno	اسامي وينو	Project Coordinator/Health Promotion	VHC project
24	Ms. Ola Al-Hattab	علا الحطاب	Program officer	VHC project
25	Ms. Asal Nakhleh	اصال نخله	Public Health assistant	VHC project
26	Mr. Suliman Abu Siyam	سليمان ابو صيام	Coordinator	Dayr-Allah Health district

3. Ass'arah

No.	Name (English)	Arabic Name	Position	Organization
1	Dr. Malak Al-Ouri	د. ملاك العوري	Director of WCHD	MOH (Amman)
2	Ms. Fadia Al Jaber	فديا الجبر	Head of supervision and monitoring department	MOH (Amman)
3	Mr. Qasim Al-Hajji	قاسم الحجي	HP supervisor, district	Irbid Health Directorate
4	Mr. Nather Rashed	نذير رشيد	Health supervisor	Irbid Health Directorate
5	Dr. Mowafaq Dahadha	د. موفق دحاحمه	Head of Ass'arah VHC	Ass'arah VHC and Fao'ra PHC
6	Ms. Monerah Bataineh	منيرة بطاينة	MW	Ass'arah VHC
7	Mr. Mohamed Suliman	محمد سليمان	Military retired employee	Ass'arah
8	Mr. Abdullh Ahmad	عبدالله احمد	Trader	Ass'arah
9	Mr. Ahmad Falah Saleh	احمد فلاح صالح	Herbal Doctor	Ass'arah
10	Mr. Ali Faraj Al-Amrat	علي فرج العمرات	Retired	Ass'arah
11	Mr. Zakaria Mohamed Al-Kateb	زكريا محمد الخطيب	English teacher	Ass'arah primary school
12	Mr. Ahmad Sharari	احمد شراري	English teacher	Ass'arah primary school
13	Mr. Mohamed Faraj Al-Amrat	محمد فرج العمرات	Trader	Ass'arah
14	Mr. Yasen Fakhri	ياسين فخرى	Employee	Water Authority of Jordan
15	Mr. Emad Hekmat	عماد حكمت	Military retired employee	Ass'arah
16	Mr. Mohamed Ali Al-Rosan	محمد علي الروسان	Military retired employee	Ass'arah
17	Mr. Muslem Al-Rosan	مسلم الروسان	Military retired employee	Ass'arah
18	Mr. Nour Al-Badameh	نور البدارنة	Teacher	Ass'arah primary school
19	Mr. Jamal Al-Qatanbi	جمال القطني	student/ Volunteer	Jordan University
20	Ms. Izumi Yano	ايزومي	student/ Volunteer	Jordan University
21	Ms. Asami Ueno	اسامي وينو	Project Coordinator/ Health Promotion	VHC project
22	Ms. Ola Hattab	علا حطاب	Program officer	VHC project
23	Ms. Asal Nakhleh	اصال نخله	Public Health Assistant	VHC project

4. Tokobol and Om Al-Jadail

No.	Name (English)	Arabic Name	Position	Organization
1	Ms. Fadia Al Jaber	فاديا الجبر	Head of supervision and monitoring department	MOH (Amman)
2	Mr. Qasim Al-Haji	قاسم الحجي	HP supervisor, district	Irbid Health Directorate
3	Mr. Naither Rashed	نذير رشيد	Health supervisor	Irbid Health Directorate
4	Ms. Sahar Moh'd	سحر محمد	Associated Nurse	Tokobol and Om Al-Jadail VHC
5	Ms. Kholoud Al-Hor	خلود الهور	MW	Tokobol and Om Al-Jadail VHC and Al-Hoor PHC
6	Ms. Samaher Al-Sardi	سماهر السريدي	Teacher/ CHC member	Tokobol coeducational primary school
7	Ms Seja AlSbahat	سجي الصبيحات	House-wife/ CHC member	Tokobol and Om Al-Jadail
8	Ms. Derna Ibrahim	ديما ابراهيم	House-wife/ CHC member	Tokobol and Om Al-Jadail
9	Mr. Mohamed Mansor Al-Sardi	محمد منصور السريدي	Tokobol and Om Al-Jadail village headman/ Head of Healthy and development village council	Tokobol and Om Al-Jadail
10	Mr. Suliman Ali Al-Hori	سليمان علي الحوري	Al-Hoor Village head man	Tokobol and Om Al-Jadail
11	Mr. Zayed Ibrahim	زيد ابراهيم	Military retired employee	Tokobol and Om Al-Jadail
12	Mr. Emad Abu Khaled	عماد ابو خالد	Employee	Al-Yarmook water company
13	Mr. Ibrahim Sbahat	ابراهيم صبيحات	Accountant	Tokobol and Om Al-Jadail VHC
14	Mr. Khidab	خضاب	Military retired employee	Om Al-Jadail Al-Shamaleh
15	Ms. Kiyoc Ito	كيو ايتو	Training Management	VHC project
16	Ms. Asal Nakhleh	اصال نخله	Public Health assistant	VHC project

5. Al-Khribeh

No.	Name (English)	Arabic Name	Position	Organization
1	Ms. Fadia Al Jaber	فاديا الجبر	Head of supervision and monitoring department	MOH (Amman)
2	Dr. Jamal Obidat	د. جمال عبيدات	HP / school Health supervisor	Bani Kenanah Health District
3	Ms. Intesar Malal'beh	انتصار ملاعبه	MCH Supevisor	Bani Kenanah Health District
4	Ms. Sameeha Ghazi Dagsameh	سميه غازي الدقاسمه	Nursing Supervisor	Bani Kenanah Health District
5	Ms. Saw-san Wasfi Mahmouid	سوسن وصفي محمود	Pharmacist	Bani Kenanah Health District

6	Ms. Hala Adnan Bataineh	هاله عدنان بطاينه	clerk, Inurance Department	Bani Kenanah Health District
7	Ms. Suha Shakareh	سوهي شخارّة	Associated nurse	Alseleh VHC
8	Ms. Mai Talafhah	مي طلافحة	MW	Alkhribeh VHC
9	Ms. Sameeha Dagsameh	سميه دقاسمه	Assistant Nurse	Alkhribeh VHC
10	Ms. Ansam Obidat	انسام عبيدات	Head of Al-Seleh school for girls	Al-Seleh school for girls
11	Mr. Baker Obidat	بكر عبيدات	Journalist	Al-Doustor Newsletter
12	Ms. Mervat Sahfeq Dabour	ميرفت شفيق دبور	Housewife/ CHC Member	Alkhribeh
13	Ms. Najah Ali Abbas	نجاح علي عباس	computer Lab technician	Al-Seleh school for girls
14	Mr. Mohamed Suliman	محمد سليمان	Retired director of bank	Alkhribeh
15	Mr. Hussien Ali Ababneh	حسين علي	Military retired employee	Alkhribeh
16	Mr. Ahmad Mohamed Ababneh	احمد محمد عباينه	Retired	Alkhribeh
17	Mr. Hussien Ibrahim Ababneh	حسين ابراهيم عباينه	Military retired employee	Alkhribeh
18	Mr. Omar Mahmoud Ababneh	عمر محمود عباينه	Retired	Alkhribeh
19	Mr. Hasan Ali Ababneh	حسن علي عباينه	Military retired employee	Alkhribeh
20	Mr. Radi Mahmouid	راضي محمود	Retired employee of Oil Refinery	Alkhribeh
21	Ms. Ola Hatab	علا حطاب	Program officer	VHC project

6. Kufur Kyfia

No.	Name (English)	Arabic Name	Position	Organization
1	Ms. Fadia Al Jaber	فاديا الجبر	Head of supervision and monitoring department	MOH (Amman)
2	Ms. Amal Abu Shaweesh	امل ابوشاويش	MCH supervisor, WCH	MOH (Amman)
3	Mr. Immad Al-Rawashdeh	عماد الراشده	District provincial	Kura District
4	Dr. Adnan Abu-Jaber	د. عدنان ابو جابر	Head of Kura health district	Kura Health District
5	Mr. Rakan Masa'adeh	راكان مساعده	Head of Kura municipality	Kura District
6	Ms. Fatimah Bani Irshid	فاطمه بني ارشيد	MCH supervisor	kura Health District
7	Dr. Mohammad Al-Zubi	د. محمد الزعبي	physician	Kufur Kyfia VHC
8	Dr. Mowafiq Bani Younis	د. موفيق بني يونس	Head of Kufur-Keffya school for boys	Kufur Kyfia

9	Ms. Fed'a Al-Qasem	Head of Kufur Kyfia school for girls	فداء القاسم	Kufur Kyfia
10	Mr. Abdel-Rahman Al-Omari	Head of Kuf Kyfia association	عبدالرحمن العمري	Kufur Kyfia
11	Mr. Ahmad Al-Omari	Assistant Nurse	احمد العمري	Kufur Kyfia
12	Ms. Sana'a Abu-Gharbeiah	MW	سناه ابو غربية	Kufur Kyfia VHC & Samou'a PHC
13	Dr. Enas Barakat	Pharmacist	د. ايناس بركات	Al-Kura health district
14	Ms. Monera Shraedqah	MW	منيرة الشراقة	Al-Zmal PHC
15	Dr. Rezeq Ali Shraedeh	Pharmacist	د. رزق علي الشريدة	Kura health district
16	Mr. Nizar Melhem	clerk	نزار ملحم	Kura health district
17	Dr. Adel Al-omari	English Teacher	د. عادل العمري	Kufur Kyfia school for boys
18	Ms. Haifa Al-Omari	Teacher	هيفاء العمري	Kufur Kyfia school for girls
19	Ms. Wesal Al-sadi	Teacher	وصال السدي	Kufur Kyfia school for girls
20	Ms. Kiyoe Ito	Training Management	كيو ايو	VHC project
21	Ms. Ola Al-Hattab	Program officer	علا الحطاب	VHC project

7. Mandah

No.	Name (English)	Arabic Name	Position	Organization
1	Ms. Fadia Al Jaber	فاديا الجبر	Head of supervision and monitoring department	MOH (Amman)
2	Dr. Abdel Jalil Meqdadi	د. عبدالجليل مقدادي	Director assistant of Irbid Health Directorate	Irbid Health Directorate
3	Mr. Qasim Al-Haji	قاسم الحجي	HP supervisor, district	Irbid Health Directorate
4	Dr. Abdel-Hadi Aljarah	د. عبدالهادي الجراح	Head of Al-Taybah CHC	Al-Taybah district
5	Mr. Ali Dalou	علي دلوغ	Health Promoter	Mandah village
	Mr. Ziyad Dawagreh	زيد دواغرة	Head of Mandah Charity association	Mandah village
6	Ms. Hanan Abu Hatab	حنان ابو حطاب	MW	Mandah VHC
7	Ms. Majedah AlZoubi	ماجدة الزعبي	Associated Nurse	Mandah VHC
8	Ms. Sajeda Qur'an	ساجدة القرعان	Association secretary	Mandah association
9	Ms. Laila Qur'an	ليلى القرعان	Sewer	Mandah association
10	Ms. Rasmieh Al-Khalidi	رسمية الخالدي	Head of Mandah school for girls	Mandah school

11	Mr. Tamim Snagleh	تميم سناجلة	Artist	Mandah village
12	Mr. Faisal Dawagreh	فيصل دواغرة	Association Assistant	Mandah association
13	Mr. Ibrahim Ahmad Alawneh	ابراهيم احمد علاونة	Head of Mandah school for boys	Mandah school
14	Mr. Naser Mahmoud Alawneh	ناصر محمود علاونة	Teacher	Mandah school
15	Ms. Kiyoe Ito	كيو ايو	Training Management	VHC project
16	Ms. Ola Al-Hattab	علا الحطاب	Program officer	VHC project

8. Abu Habeeb

No.	Name (English)	Arabic Name	Position	Organization
1	Ms. Amal Abu Shaweesh	امل ابوشاويش	MCH supervisor, WCH	MOH (Amman)
2	Dr. Mohamed Ebdah	د. محمد ابداح	Assistance director, Al-Aghwar shamaiah directorate	Al-Aghwar shamaiah directorate
3	Ms. Eman Al-Rabbea	يمان الربيع	MW supervisor, District	Al-Aghwar shamaiah directorate
4	Mr. Osama Meqbel	اسامة ماجد مقبل	HP supervisor	Al-Aghwar shamaiah, Irbid
5	Mr. Mohamed Khalaf	محمد خلف	Public health supervisor/CHC member	Abu-Habeel
6	Mr. Muawiyah Qaddah	معاوية القضاة	Al-Aghwar Shamaiah provincial leader	Al-Aghwar Shamaiah district
7	Ms. Reham	رهام	Head of Department in Abi-Obida hospital	Abi-Obida hospital
8	Ms. Rasmeyah Abu Saleh	رسمية ابو صالح	Assistant director, Abi Obidah Hospital	Abi-Obida hospital
9	Dr. Majdi Bashtawi	د. مجدي بشتاوي	Technical Assistant	Abi-Obida hospital
10	Mr. Waleed AbuFeras	وليد ابو هريس	Head of Department in Education Directorate	Mafrag Education Directorate
11	Mr. Zuhair Al-Zubi	زهير الزعبي	Administrative officer	Mafrag Education Directorate
12	Mr. Salem Hseain	سليم حسيين	Village headman	Wadi Al-Rayyan
13	Mr. Mohamed Fehily	محمد فحيلي	President of Anti-Smoking-Northern Jordan Valley Association	North Shuna
14	Mr. Shawket Al-Soor	شوكت الصور	Former Head of municipality	Al-Aghwar Shamaiah district
15	Mr. Mohamed Alsaket	محمد الساكت	President of the Leading Environment Association	Al-Mashare' / Al-Aghwar Shamaiah
16	Mr. Rebhi Mohamed Al-Asi	ربحي محمد العاصي	Manager assistant for Wadi Al-Rayyan school	Wadi Al-Rayyan school
17	Mr. Abdel-Rao'af Ebdah	عبدالرووف ابداح	Head of Wadi Al-Rayyan CHC	Wadi Al-Rayyan

11	Mr. Eid Mohamed Al-Zyoud	عبد محمد الزويد	CHC member, Retired military	Al-Daqmasah
12	Mr. Abdullah Al-Zyoudi	عبدالله الزويدي	Military retired employee	Al-Daqmasah
13	Dr. Hussien Al-Zyoud	د. حسين كريم الزويد	Retired man from the Ministry of Education	Al-Daqmasah
14	Mr. Abdel-Hammed slem Ueno	عبدالمحمّد سليم	Military retired employee	Al-Daqmasah
15	Ms. Asami Ueno	اسامي وينو	Project coordinator/ Health Promotion	VHC project
16	Ms. Asal Nakhleh	اصال نخله	Public Health assistant	VHC project

10. Dahl

No.	Name (English)	Arabic Name	Position	Organization
1	Dr. Hani Hussien Ulimat	د. هاني حسين عليمات	Director of Mafraq Health Directorate	Mafraq Health Directorate
2	Dr. Ashraf Mana'	د. اشرف مناع	Director assistant for services affairs, Mafraq Health Directorate	Mafraq Health Directorate
3	Ms. Amal Abu Shaweesh	امل ابو شويش	MCH supervisor, WCH	MOH (Amman)
4	Dr. Amal Abdel-Karim	د. امل عبدالكريم	Head of WCH, Mafraq health directorate	Mafraq Health Directorate
5	Ms. Souad Shdeifat	سعاد شديفات	MCH supervisor	Mafraq Health Directorate
6	Ms. Majeda Al-Takrori	ماجدة التكروري	MCH Supervisor	Kasbeih Al-Mafraq District
7	Dr. Khalaf Al-Khwaldeh	د. خلف الخوالدة	Health Promotion supervisor	Kasbeih Al-Mafraq District
8	Eng. Rima Aljuham	م. ريم الجهم	Health promoter	Health Media department/ Mafraq
9	Dr. Fouad Alsubaihi	د. فؤاد الصبيحي	Head of Al-Daqmasah CHC	Mafraq Health Directorate
10	Ms. Huda Ulimat	هدى عليمات	Assistant nurse	Dahl village
11	Ms. Hamda Ulimat	حمدة عليمات	Assistant nurse	Dahl village
12	Mr. Naser Al-Zyoud	ناصر الزويد	President of the Mafraq Union Associations	Dahl village
13	Mr. Fayz Mohamed Ulimat	فايز محمد عليمات	Head of Dahl charity association	Dahl village
14	Mr. Rezaq Ulimat	رزق عليمات	Retired man from the Ministry of Education	Dahl village

18	Dr. Hazem Ebdah	د. حازم ابداح	General doctor	Wadi Al-Rayyan
19	Dr. Dua'a Attar	د. دعاء عطار	General doctor	Abu-Habeel VHC
20	Ms. Kholoud Al-Rowaie	خلود الروايي	Nurse	Abu-Habeel VHC
21	Mr. Fathi Juma'ah Ebdah	فثي جمعة ابداح	Social activist	Abu-Habeel
22	Mr. Faisal Al-Sqour	فيصل الصقور	Social activist	Abu-Habeel
23	Mr. Nasr Mohamed AL-Khateb	ناصر محمد الخطيب	Wadi Al-Rayyan Community leader	Wadi Al-Rayyan
24	Abdel-Mo'ati Ebdah	عبد المعطي ابداح	Retired from the Ministry of Education	Wadi Al-Rayyan
25	Mr. Emran Mohamed Hussien	عمران محمد حسين	Retired man from the Ministry of Education	Wadi Al-Rayyan
26	Mr. Ali Salad Al-Khateb	علي سعد الخطيب	Retired man from the Ministry of Education	Wadi Al-Rayyan
27	Mr. Abdel-Salam Ebdah	عبد السلام ابداح	Military retired employee	Wadi Al-Rayyan
28	Ms. Asami Ueno	اسامي وينو	Project Coordinator/ Health Promotion	VHC project
29	Ms. Asal Nakhleh	اصال نخله	Public Health assistant	VHC project

9. Al-Daqmasah

No.	Name (English)	Arabic Name	Position	Organization
1	Dr. Hani Hussien Ulimat	د. هاني حسين عليمات	Director of Mafraq Health Directorate	Mafraq Health Directorate
2	Ms. Fadia Al-Jaber	فاديا الجبر	Head of supervision and monitoring department	MOH (Amman)
3	Dr. Amal Abdel-Karim	د. امل عبدالكريم	Head of WCH, Mafraq health directorate	Mafraq Health Directorate
4	Dr. Khalaf Al-Khwaldeh	د. خلف الخوالدة	Health Promotion supervisor	Kasbeih Al-Mafraq District
5	Dr. Mounther Farhan Alhaser	د. منذر فرحان الحاصر	Director assistant for PHC, Mafraq Health directorate	Mafraq Health Directorate
6	Ms. Souad Abdela of Shehab	سعاد عبدالرؤف شهاب	Head of Nursing department	Mafraq Health Directorate
7	Ms. Souad Shdeifat	سعاد شديفات	MCH supervisor	Mafraq Health Directorate
8	Dr. Fouad Alsubaihi	د. فؤاد الصبيحي	Head of Nadera CHC	Mafraq Health Directorate
9	Ms. Amal Al-Zyoud	امل الزويد	MW	AL-Daqmasah VHC
10	Ms. Heyam Radi Al-Zbon	هيام راضي الزبون	Head of Al-Daqmasah women charity association	Al-Daqmasah

3	Dr. Amal Abdel-Karim	د. أمل عبدالكريم	Head of WCH, Mafrag health directorate	Mafrag Health Directorate
4	Ms. Souad Shdeifat	سعاد شديفات	MCH supervisor	Mafrag Health Directorate
5	Mr. Jamal Mohamed Al-Rawajfeh	جمال محمد الرواجفة	Health promoter	Mafrag Health Directorate
6	Ms. Esra'a Al-Masri	إسراء المصري	MW	Roudet Al-Amir Mohamed VHC
7	Ms. Naval Mohammed	نوال محمد	Associated Nurse	Roudet Al-Amir Mohamed VHC
8	Dr. Akram Ibrahim	د. اكرم ابراهيم	General Doctor, Head of Roudet Al-Amir Mohamed VHC	Roudet Al-Amir Mohamed VHC
9	Mr. Mohamed Al-Daghni	محمد الدغني	Village headman	Roudet Al-Amir Mohamed
10	Mr. Mekhleh Al-Mashaqbeh	مخالد المشاقبه	Head of Charity association	Roudet Al-Amir Mohamed
11	Mr. Hani Mohamed Al-Mashaqbeh	هاني محمد عزام المشاقبه	Former Municipal Member	Roudet Al-Amir Mohamed
12	Mr. Samer Farhan	سامح فرحان	former administrative manager of the district	Roudet Al-Amir Mohamed
13	Mr. Faisal Mashaqbeh	فيصل مشاقبه	Head of Al-Faysalyeh school for boys	Al-Faysalyeh
14	Ms. Myassar Mohamed Al-Khawaldeh	ميسر محمد الخالدة	Head of Roudet Al-Amir Mohamed school for girls	Roudet Al-Amir Mohamed
15	Ms. Islah Khalaf Al-Mashaqbeh	إصلاح خلف المشاقبه	Director Assistant, Roudet Al-Amir Mohamed school for girls	Roudet Al-Amir Mohamed
16	Ms. Tawfiq Ali Al-Mashaqbeh	توفيق علي المشاقبه	Director of the railway station	Roudet Al-Amir Mohamed
17	Ms. Areej Saleh Mohamed	أريج صالح محمد المشاقبه	Assistant pharmacist	Roudet Al-Amir Mohamed
18	Ms. Amenah Suliman Ali	أمنة سليمان علي	Reporter	Roudet Al-Amir Mohamed
19	Ms. Asami Ueno	أسامي وينو	Project Coordinator/Health Promotion	VHC project
20	Ms. Asal Nakhleh	اصل نخله	Public Health assistant	VHC project

12. Breiqqa

No.	Name (English)	Arabic Name	Position	Organization
1	Dr. Hani Hussien Ulimat	د. هاني حسين عليمت	Director of Mafrag Health Directorate	Mafrag Health Directorate
2	Ms. Fadia Al Jaber	فاديا الجبر	Head of supervision and monitoring department	MOH (Amman)
3	Dr. Mounther Farhan Al-Naser	د. منذر فرحان الناصر	Director assistant for PHC, Mafrag Health directorate	Mafrag Health Directorate

15	Mr. Hussien Abdel-Razaq	حسين عبدالرازق	Military retired employee	Dahl village
16	Mr. Hamd Salem Abdullah	حمد سالم عبدالله	Farmer	Dahl village
17	Mr. Ahmad Hamd Ulimat	احمد حمد عليمت	Military retired employee	Dahl village
18	Mr. Ali Brakat Ulimat	علي بركات عليمت	Military retired employee	Dahl village
19	Mr. Abdullah	عبدالله	Military retired employee	Dahl village
20	Mr. Abdel-Hafaz Abdullah	عبدالحافظ عبدالله	Military retired employee	Dahl village
21	Mr. Mekhleh	مخالد	Farmer	Dahl village
22	Mr. Gaseb Ulimat	غاصب عليمت	occupational therapist	Al Khozama Center for Rehabilitation of Special Cases
23	Mr. Hamdan Ulimat	حمدان عليمت	Military retired employee	Dahl village
24	Mr. Abdullah Ayyesh Ulimat	عبدالله عيش عليمت	Former head of municipality/Lawyer	Dahl village
25	Mr. Marzoq Ulimat	مرزوق عليمت	Retired man from the Ministry of Education	Dahl village
26	Mr. Ahmad Salem Ulimat	احمد سالم عليمت	Farmer	Dahl village
27	Ms. Nasra Mefleh Al-Omsh	نصرة مفلح العموش	House-wife	Dahl village
28	Mr. Wasef Al-Anzi	واصف العنزي	Driver	Mafrag Health Directorate
29	Ms. Asami Ueno	أسامي وينو	Project Coordinator/Health Promotion	VHC project
30	Ms. Asal Nakhleh	اصل نخله	Public Health assistant	VHC project

11. Roudet Al-Amir Mohamad

No.	Name (English)	Arabic Name	Position	Organization
1	Dr. Mounther Farhan Al-Naser	د. منذر فرحان الناصر	Director assistant for PHC, Mafrag Health directorate	Mafrag Health Directorate
2	Ms. Amal Abu Shaweesh	أمل أبو شاوليش	MCH supervisor, WCH	MOH (Amman)

4	Ms. Souad Shdeifat	MCH supervisor	سعاد شديفات	Mafraq Health Directorate
5	Mr. Jamal Mahamed Al-Rwajfeh	Health Promotion supervisor	جمال محمد الراجفة	Mafraq Health Directorate
6	Ms. Eman Mohamed Khalil	Health educator	ايمان محمد خليل	School health and health media department/ Mafraq health directorate
7	Ms. Fatimah Al-Qadi	Assistant Nurse	فاطمة القاضي	Breiqa VHC
8	Ms. Hanyya Al-Sardia	Assistant Nurse	هنية السردية	Breiqa VHC
9	Ms. Ekram Al-Sqour	Service worker	اكرم الصقور	Breiqa VHC
10	Dr. Mahmoud Flah Al-Quda	professor doctor	محمود فليح القضاة	AL- AlBayit university
11	Ms. Waed Naser Khashab	MW	وعد ناصر خشاب	Al-Hersh CHC
12	Ms. Ahlam Ali Al-Wali	Pharmacist	احلام علي الوالي	Al-Hersh CHC
13	Ms. Etaaf Ali Sleym	Associated Nurse	عطاف علي سليم	Al-Hersh CHC
14	Ms. Hadeel Fozat Al-Showha	Associated Nurse	هديل فوزات الشوحة	Al-Hersh CHC
15	Mr. Awad Khaef Sleym	staff nurse	عوض خليف سليم	Al-Hersh CHC
16	Mr. Khatar Khelif	Accountant	خطار خليف	Al-Hersh CHC
17	Ms. Mayyada Mohamed	Clark	ميادة محمد	Al-Hersh CHC
18	Mr. Ibrahim Al-Jraida		ابراهيم جرايدة	Mafraq Health Directorate
19	Dr. Zakaria Gharaibah	Head of Mafraq PHC	د. زكريا غرابية	Mafraq PHC
20	Mr. Khalid Hussien	Employee at Mama'a health center	خالد حسين	Mama'a health center
21	Mr. Hani Odeh	Police man	هاني عودة	Hosha Village
22	Mr. Mohamed Abdel-Aziz	Police man	محمد عبد العزيز	Hosha Village
23	Ms. Sahar Al-Qadi	Clark	سحر القاضي	Breiqa VHC
24	Mr. Ra'ad Al-Khrasha	Teacher	رعد الخريشة	Breiqa secondary school
25	Mr. Nayyel Ghasab Al-Sleem	Military retired employee	نايل غصاب السليم	Al-Haresh Village
26	Mr. Hani Salem Al-Jbour	local community	هاني سالم الجبور	Breiqa Village
27	Mr. Falah Mlaeh Al-Khrisha	local community	فلاح ملبح الخريشة	Breiqa Village

28	Mr. Mohamed Hussien Al-Tigey	local community	محمد حسين الطيقي	Breiqa Village
29	Mr. Ali Eyadeh	local community	علي عياده	Breiqa Village
30	Mr. Ahmad Kasab Saleh Al-Hreisha	local community	احمد كساب صالح الخريشا	Breiqa Village
31	Mr. Akram Al-Fayz	local community	اكرم الفايز	Breiqa Village
32	Mr Sabhan Al-Qdah	local community	سهبان القضاة	Breiqa Village
33	Mr. Methqal Al-Fayez	local community	معتقل الفايز	Breiqa Village
34	Mr. Mekhled Al-Qdah	local community	مخلد القضاة	Breiqa Village
35	Mr. Hassan Al-Khreisha	local community	حسن الخريشة	Breiqa Village
36	Mr. Mohamed Al-Khreisha	local community	محمد الخريشا	Breiqa Village
37	Ms. Asami Ueno	Project Coordinator/ Health Promotion	اسامي ونو	VHC project
38	Ms. Asal Nakhleh	Public Health assistant	اصال نخله	VHC project

13. Roudeh Al-Amir Hamzeh

No.	Name (English)	Arabic Name	Position	Organization
1	Ms. Amal Abu Shaweesh	امل ابو شويش	MCH supervisor, WCH	MOH (Amman)
2	Dr. Amal Abdel-Karim	د. امل عبدالكريم	Head of MCH, Mafraq health directorate	Mafraq Health Directorate
3	Dr. Mounther Fathan Al-Naser	د. منذر فرحان الناصر	Director Assistant, Mafraq Health Directorate	Mafraq Health Directorate
4	Dr. Khalaf Khaawaldeh	د. خلف الخوالدة	Head of health Promotion department	Kasbeh Al-Mafraq District
5	Ms. Souad Shdeifat	سعاد شديفات	MCH supervisor	Mafraq Health Directorate
6	Ms. Sawisan Tamimi	سوسن تميمي	MCH supervisor	AL-Badia Al-Shamaleh District
7	Ms. Eman Mohamed Khalil	ايمان محمد خليل	Health educator	School health and health media department/ Mafraq health directorate
8	Ms. Maram Waled Abdel-Rahman Salah	مرام وليد عبدالرحمن صلاح	In charge of school health work/ clerk	School health and health media department/ Mafraq health directorate
9	Ms. Hind Bakhet	هند بخت	Assistant Nurse	Routet Al-Amir Hamzeh VHC
10	Mr. Ali Malah	علي ملاح	teacher	Routet Al-Amir Hamzeh school
11	Mr. Mohamed mefleh Al-Ramthan	محمد مفلح الرمثان	Police man	public security of AL-Badia Al-Shamaleh District

12	Mr. Ali Salameh	علي سلامة	Military retired employee	Roudet Al-Amir Hamzeh village
13	Mr. Roshdi Mohamed Al-Shakh Hussten	رشدي محمد الشيخ حسين	Head of Municipality council	Bani Hashem municipality
14	Mr. Falah Salameh Al-Msarha	فلاح سلامة المسارحة	village headman	Al-Masarha village
15	Mr. Omar Saleem	عمر سليم	Head of Hamra'a Al-Sahem school	Roudet Al-Amir Hamzeh village
16	Ms. Alia Al-Masaeed	عالية المساعيد	Head of Roudet Al-Amir Hamzeh secondary school	Roudet Al-Amir Hamzeh secondary school for girls
17	Ms. Fatima Soleym Al-Shorfat	فاطمة سويلم الشرفات	Liberian	Roudet Al-Amir Hamzeh secondary school for girls
18	Ms. Samah Khaled Bani Khaled	سماح خالد بني خالد	Sport teacher	Roudet Al-Amir Hamzeh secondary school for girls
19	Dr. Mohamed Ali	د. محمد علي	Head of Al-Ashrafyyah health center	Al-Ashrafyyah comprehensive Health center
20	Mr. Hussien Ali	حسين علي	Teacher	Roudet Al-Amir Hamzeh school
21	Mr. Mahmoud meflah Al-Ramthan	محمود مفلح الرمثان	Head of A company	Roudet Al-Amir Hamzeh village
22	Mr. Mehsan Ali Awwad Al-Ramthan	محسن علي عواد الرمثان	civil defense engineer	Roudet Al-Amir Hamzeh village
23	Mr. Ali Elyyan Al-Ramthan	عمر عليان الرمثان	Architect	Roudet Al-Amir Hamzeh village
24	Mr. Awad Salameh Sman	عواد سلامة سلمان	social activist	Roudet Al-Amir Hamzeh village
25	Mr. Shofan	شوفان	Military retired employee	Roudet Al-Amir Hamzeh village
26	Mr. Hammour Al-Zoubidi	حمور الزبيدي	Former village headman	Roudet Al-Amir Hamzeh village
27	Mr. Awwad Meahawer	عواد منحور	Former village headman	Roudet Al-Amir Hamzeh village
28	Mr. Khaled Mohamed	خالد محمد	farmer	Roudet Al-Amir Hamzeh village
29	Mr. Faisal Ahmad	فيصل احمد	Employee at the municipality	Roudet Al-Amir Hamzeh village
30	Mr. Mohamed Awdeh Al-Shorofat	محمد عوده الشرفات	Employee at the municipality	Roudet Al-Amir Hamzeh village
31	Mr. Kamal Awad	كمال عواد	Employee at the municipality	Roudet Al-Amir Hamzeh village
32	Mr. Hamad Allah Al-Shrefat	حمد الله الشرفات	farmer	Roudet Al-Amir Hamzeh village
33	Al-Rashed Al-Ramthan	الرشيد الرمثان	farmer	Roudet Al-Amir Hamzeh village
34	Ms. Safaa Al-Aseed	صفاء الاسب	service worker/CHC member	Roudet Al-Amir Hamzeh village
35	Ms. Asami Ueno	اسامي ونيو	Project Coordinator/Health Promotion	VHC project

36	Ms. Asal Nakhleh	اصل نخله	Public Health assistant	VHC project
14. Al-Aqeb				
No.	Name (English)	Arabic Name	Position	Organization
1	Ms. Amal Abu Shaweesh	امل ابو شويش	MCH supervisor, WCH	MOH (Amman)
2	Dr. Amal Abdel-Karim	د. امل عبدالكريم	Head of MCH, Mafrag health directorate	Mafrag Health Directorate
3	Dr. Ashraf Mamma'	د. اشرف مناع	Director assistant for services affairs, Mafrag Health Directorate	Mafrag Health Directorate
4	Dr. Mounther Farhan Al-Naser	د. منذر فرحان الناصر	Director assistant for PHC, Mafrag Health directorate	Mafrag Health Directorate
5	Ms. Souad Shdefat	سعاد شديفات	MCH supervisor	Mafrag Health Directorate
6	Ms. Majeda Al-Takrori	مجدة التكروري	Coordinator	Kasbeh Al-Mafrag District
7	Ms. Sawsan Tamimi	سوسن تميمي	Coordinator	AL-Badia Al-Shamaleh District
8	Dr. Khalaf Khawaldeh	د. خلف الخوالدة	Head of health Promotion department	Kasbeh Al-Mafrag District
9	Dr. Ali Khawaldeh	د. علي الخوالدة	Health Promotion supervisor	AL-Badia Al-Shamaleh District
10	Eng. Rima Aljuhham	م. ريماء الجهم	Health Promotion supervisor	Mafrag Health Directorate
11	Ms. Siham Shdefat	سهام شديفات	Staff Nurse	Al-Aqeb VHC
12	Eng. Salem Qarqout Slameh	م. سالم قرقوط سلامة	Member of Public Board	Al-Aqeb Charity Association
13	Mr. Khamees Al-Farraj	خميس الفراج	Village headman	Al-Aqeb Village
14	Mr. Hussien Al-Msaeeed	حسين المساعيد	Employee	Defense ministry
15	Mr. Diab Al-Masaeeed	ذياب المساعيد	Community leader	Al-Aqeb Village
16	Mr. Zaid Al-Dahbia	زيد الدحبية	Manager of Al-Badia Al-Shamaleh District	Al-Badia Al-Shamaleh District
17	Dr. Rateb Jameel Al-Hmoud	د. راتب جميل الحمود		Al-Aqeb Village
18	Mr. Erid Al-Farraj	عبد الفراج	Community leader	Al-Aqeb Village
19	Mr. Ibrahim Mohamad	ابراهيم محمود	Retired military employee	Al-Aqeb Village
20	Mr. Hameed Al-Fraij	حميد الفراج	Retired military employee	Al-Aqeb Village

21	Mr. Ahmad Al-Msaeed	أحمد المساعيد	Retired military employee	Al-Aqeb Village
22	Mr. Mohamad Salem Msaeed	محمد سالم المساعيد	Retired military employee	Al-Aqeb Village
23	Mr. Zaed Al-Msaeed	زايد المساعيد	Retired military employee	Al-Aqeb Village
24	Mr. Shofan Qarqot Slameh	شوفان قرقرط سلامة	Retired military employee	Al-Aqeb Village
25	Mr. Abdullah Salem Qarqout	عبدالله سالم قرقرط	Muezzin	Al-Aqeb Village
26	Mr. Abdullah Hazza a Al-Farraj	عبدالله هزاع الفراج	Teacher	Al-Aqeb school for boys
27	Mr. Waled Mohamad al-Hasan	وليد محمد الحسن	Nothing (Syrian Refugees)	Al-Aqeb Village
28	Ms. Makiko Komasawa	ماكiko كوماسوا	Chief Advisor	VHC project
29	Mr. Yutaka Komasawa	يوتاكا كوماسوا	Researcher	VHC project
30	Ms. Asami Ueno	اسامي وينو	Project Coordinator/Health Promotion	VHC project
31	Ms. Ola Hattab	علا حطاب	Program officer	VHC project

Report on the Study Tour

【Summary of Output】

- 1) Study tours were as an award for the winning Community Health Committee (CHC) aimed to exchange experiences and share good practices of health promotion (HP) activities.
- 2) CHCs members were enabled to identify new ways, ideas and skills in holding of HP activities, and to know how to use all available resources to raise awareness in the community.
- 3) Study tours gave the opportunity to open channels of communication between 14 CHC in the three governorates (Irbid, Mafrqa and Balqa/ Dayr Allah), as well as the opportunity to identify the possibilities of each committee.

1. Introduction

The second approach of the project focus on health promotion activities in VHCs and communities which aims to promote healthy life styles and to enable easy access to health services for the community. The project has set up community health committees in 14 focus villages. It has also held two training workshops that familiarized members with the concept of health promotion and how to identify the community's health needs and knew them the tasks of the CHCs and the responsibility of each member.

As a means of sharing good practices and experiences in HP field, four study tour were conducted.

The Project developed the criteria to help achieve a better performance in health promotion activities, and according to the final scoring four study tours were conducted at the best four good performance villages (3 in Irbid and 1 in Balqa/ Dayr Allah). The 14 CHCs were distributed in 4 sites, the four winning committees were once hosted by another committees and once attended other study tour. A nominated and representative people from each CHCs were attended the study tour.

2. Objective

- To share the good practices of the HP activities
- To motivate Village Health Center (VHC) staff and CHC members for organizing the health education sessions

3. Date, venue and participants

Date	Sites	Participants	Venue
31 Jan	Maysara and Fanoush VHC, Dayr Allah/ Balqa	Dayr Allah and Balqa supervisors, Dayr Allah and Balqa health promoters, Maysara and Fanoush VHC staff and CHC members, Irbid supervisors, Tokobol VHC/CHC, Ass'arah VHC/CHC, Mandah VHC/CHC, Ass'arah health promoter, Ministry of Health (MOH) and the project team	1. Abu Al-Houl school for girls 2. Ma'adi Municipality
7 Feb	Tokobol VHC, Irbid	Irbid supervisors, Irbid health promoters, Tokobol VHC staff and CHC members, Mafrqa supervisors, Mafrqa health promoters, Al-Doqmasah VHC/CHC, Dahl VHC/CHC, MOH and the project team	1. Abu Ziedan Divan 2. Tokobol VHC
12 Feb	Al Khribeh	Irbid supervisors, Irbid health promoters, Al	1. Al-Ababneh

18 Feb	Kufur Kyfia VHC, Irbid	Khribeh VHC staff and CHC members, Mafrqa supervisors, Dayr Allah health promoters, Roudh Al Amir Hamzeh VHC/CHC, Al Aqeb VHC/CHC, Maysara and Fanoush VHC/CHC, Kufur Kyfia VHC/CHC, MOH and the project team	Divan 2. Al-Khribeh VHC
		Irbid supervisors, Irbid health promoters, Kufur Kyfia VHC staff and CHC members, Mafrqa supervisors, Mafrqa health promoters, Dayr Allah supervisors, Dayr Allah health promoters, Roudh Al Amir Mohamed VHC/CHC, Breiqa VHC/CHC, Um Ayash VHC/CHC, Al Khribeh VHC/CHC, Abu Habel VHC/CHC, MOH and the project team	1. Al-Omari Divan

4. Program

The Study Tour is consisted with 2 programs; one is health education (HE) session organized by the selected VHC/CHCs and the second one is discussion session for the invited VHC/CHCs.

The topics for the health education sessions were chosen by the VHCs who are holding the sessions. At the same time, inviting participants from the community and organizing logistics were taken care by the CHC members.

The discussion session was chaired by the officers from Women and Child Health Directorate (WCHD) in MOH, to share the tips of success and brain storm on how to solve any problems they are facing.

The tour was conducted as follows;

1. Health Education Session
 - Opening by the Director of WCHD
 - Health Education Session by the assigned VHC/CHC
 - Closing
2. Discussion Session
 - Opening by the Director of WCHD
 - Discussion chaired by WCHD
 - Closing and distribution of appreciation cards

5. Health education session

a. Maysara and Fanoush VHC, Dayr Allah/ Balqa

A health education lecture about "Chronic diseases: Hypertension and Diabetes" for women and men was given by the Nurse of Maysara and Fanoush VHC at girls school.

The nurse made a Power-point presentation and distributed brochures about chronic diseases. She explained in details about the etiology, symptoms and treatments of hypertension and diabetes. After finishing the lecture, both nurse and madwife (MW) made a health check-up; testing blood sugar level and blood pressure for some women and men.

The nurse was highly confident from her information and she respond to most of questions, other questions she requested doctors to answer, which need doctor's intervention. As well as the way of her interaction with women and men was very great.

The audience expressed their interest in this kind of sessions, which was observable through their interaction with the nurse.

b. Tokobol and Om Al-Jadail VHC, Irbid

A health education session about “Antenatal care and safe pregnancy” given by the midwife of the village health center, in a big divan belonging to the family of one CHC’s member.

They’re planning to present PowerPoint presentation, but due to technical issue they couldn’t do it, then the member redress this situation and distributed brochures for all audience about safe pregnancy.

The MW explain about medical examination for pregnant women during each stage of pregnancy, needed supplement, health problem might face during pregnancy, signs of risk pregnancy and nutrition for pregnant women.

The project manager/ Director of WCHD attend this study tour, who took this opportunity to talk about expanding VHC services to include reproductive health and family planning services. As well as to talk about the importance of preventive services. At the end she asked the all women to work on spreading the health messages they received in the awareness sessions to reach the largest possible people of society.

The attendees showed a good interaction with the midwife and project manager during the lecture. Among the attendees were women who attended awareness lecture in their communities for the first time and they expressed their hope that this kind of lecture would continue.

c. Al-Khribeh VHC, Irbid

In a well organized divan, the MW of village health center gave education session about “Child Care”, for men and women. She started her lecture talking about improvement of VHC services and the new services which became available at VHC. Then she began to talk briefly about the importance of medical examination through pregnancy and childbirth.

In detail, the midwife talked about the care of the child from birth until the age of five years, and the services provided by the VHC for the care of children, she brought the height and weight scale and a doll as a model to explain on it about the importance of monitoring child’s growth and development. She also brought the child’s medical files and vaccination card for children, and explained in details about their contents. She concluded her lecture by talking about family planning and its importance.

Most of attendees are women among reproductive age, who really showed interest in this kind of lectures. The men who attended seemed uninterested in this kind of lectures, as it focuses on a subject that does not concern them primarily.

d. Kufur Kyfia VHC, Irbid

CHC members in collaboration with Jordanian University for Science and Technology, JUST, and Zain company held a free medical day at Al-Omari divan in the village. Targeting children less than 12 years and people who suffer from chronic diseases.

This includes measuring blood sugar, blood pressure, height and weight, BMI, eye examination and health education session about breast cancer self-examination by JUST volunteers students. Also there was medical-caravan from Zain company consists of 2 rooms, one for providing general check-up for children less than 12 years by doctor and pharmacists, while the other room for pediatric dentistry.

One the other hand, an awareness video was shown for children about oral hygiene at the end of this medical day.

Most of people knew about this medical day through FaceBook page, announced about it, and after receiving the services they expressed their gratified feeling for having such a day.

6. Discussion session on Health promotion activity

a. Maysara and Fanoush VHC, Dair Allah/ Balqa

Discussion session started with photo presentation by the MW, who cover Maysara and Fanoush VHC, about HP activities they made in their communities. Photos showed that they made different kinds of health promotion activities and covered various kinds of health topic.

Most of CHC members who attended this event form other villages, agreed that the nurse had a good communication skills, great way in delivering information and giving a very excellent examples. And they liked the idea of distributing brochures for attendees. On the other hand, some of them mentioned that the PowerPoint presentation missed for info-graph and pictures, where the visual things are better to remember and keep in client’s mind.

They also pointed out, it’s much better to focus on one health issue in one session, and for this kind of activity its recommended to do focus group discussion, with small number of attendees, so they can hear each other well and share experiences. And to share people’s experience with others is one of best approaches in changing people’s health behaviour.

b. Tokobol and Om Al-Jadail VHC, Irbid

It’s began with a photo presentation for some health promotion activities, which implemented by CHC members in their communities such as pictures of HP ceremony, health education lectures at schools and devans.

All of people agreed that it was observable the good interaction and relationship between the nurse and all attendees, where good relationships with others is one of the most important ways to succeed health promotion activities and to let people to change their behaviours toward healthy lifestyle. As well as all of them liked the idea of distributing brochures to attendees as a source of information they and reference to them later on, but they preferred to distributed them at the end of the lecture, not at the beginning.

Some of them mentioned that the lecturer should give the people more space to talk and express their thoughts to have better idea about their needs, way of thinking and to share experiences between them each other. And they suggested to make some activities for children, so less noise and more benefit for attendees.

c. Al-Khribeh VHC, Irbid

The sequence of ideas in the presentation of the lecture, from pregnancy to childbirth and then child care, as well as the use of visual samples that have the role of delivering ideas to the audience in better way and solidify the idea in their minds, is one of the most admired thing in this lecture by all CHC members who attended this session and praised by everyone, which made this session different than other health education sessions they attended, and most of them planned to adopt this approach during their activities.

All of CHC members who attended this study tour stressed the importance of selecting the target group of the lecture accurately and focus on it, so that the lecture will go more smoothly.

d. Kufur Kyfia VHC, Irbid

Most of CHC members who attended this event, like the idea of doing small medical day utilizing all limited available resources. And they will try to do some event like this in their villages. And they gained some benefits and new information they didn’t have before. On the other hand, one note that there is a huge gap between target groups.

As all agreed there is no involvement of Kufur Kyfia VHC's staff, only organizing and coordination without any intervention with services, and they hoped some involvement of staff in service provision, at least mentioning about new services in their VHC like MCH services and FP.

Other thing, there was no explanation about event services, so people must go and explore services by themselves, as well as there was no good separation between children and older services, as all participants agreed.

As Kufur Kyfia CHC members said, collaboration with other agencies and companies go through personal relationship.

7. Discussion session on sharing experiences

Each CHC share one of their best health promotion activities with all others, is one of the aims for this tour.

a. Maysara and Fanoush VHC, Dayr Allah/ Balqa

- Assarah CHC: The Health promoter talked about their experiences in Irbid in giving lectures in schools for children about healthy eating and personal hygiene, and it was very useful way to educate children about nutrition and hygiene. He added also that they gave lectures in girls' aschool about hypertension and in boy's school about smoking using short videos.

- Mandah CHC: The school principal who is CHC member said that the nurse had visited the school twice lecturing about personal hygiene and distributed personal hygiene kits, which was very effective and the children now washes their hands all the time.

- Tokobol and Om Al-Jadail CHC: The nurse said that their best activities were in schools where they gave lectures about personal hygiene and asked the school principal to work on selling only healthy food for children in canteen.

b. Tokobol and Om Al-Jadail VHC, Irbid

Due to the lack of time this part was canceled from this study tour.

c. Al-Khribeh VHC, Irbid

- Maysara and Fanoush CHC: The MW talked about home visits activity they did, to educate people about personal hygiene and distribute personal hygiene kits, and from her point of view, it was unique because it was different and more private than lectures were people accept the talking about head lice because it wasn't done publicly and they weren't ashamed of it.

- Roudheh Al-Amir Hamzeh CHC: The most successful activity according to them was the first activity in the VHC where many people attended and it was about vaccination. And they collaborate with school in announcing about this lecture. As they said this activity was very useful because women were informed about the available services at the VHC, especially vaccination. As well as according to them, one of the most successful factors in male involvement in CHC membership which allowed them to have several activities in the boys' school.

- Al-Aqeb CHC: A health education session in girls' school about personal hygiene during menstrual period, because the school principal and the students were very happy about it and asked her to do more activities.

d. Kufur Kyfia VHC, Irbid

- Roudheh Al-Amir Mohamed: Health education lecture about adolescence and winter diseases in school. CHC collaborated with municipality and Khaled Ibn Al-Walid comprehensive HC's staff.

- Breiqa CHC: Health education session at school about breast cancer, targeting teachers and students among 8th – 12th class. To cover this lecture financially, each teacher bring with her some kind of refreshments.

- Um Ayash CHC: Since licing is one of the most common problem among students, especially in Dayr-Allah area, CHC members did an activity in the school for each class, they inspects all the lady's hair. They distributed hair cover "Hijab" to all students and in private way, they gave Lice Shampoo for who suffer from Licing.

- Al-Khribeh CHC: In A divan they made health education lecture about maternal and childcare and breastfeeding. They covered this event from their pockets. As an outcome after this session the number of clients for Al-Khribeh VHC has been increased.

- Abu Habee: As anemia one of common disease among children and women in this area, CHC member did "Healthy Kitchen" in Abu Habee VHC, to explain for women how with minimum available resources, they can create a health dish. An creative idea to give women practical ways to face diseases.

8. Conclusions and Recommendations

All study tours have achieved the desired goal of sharing experiences among the 14 CHCs. The study tours gave an opportunity to some CHC to gain new ideas, which will help them in implementing their HP activities.

It was noted that the people of all villages need to increase their awareness to various health issues and they are very enthusiastic and have a desire to hold more lectures and awareness lectures in their villages.

Community Health Committee members have a strong motivation to serve their communities and continue to promote health even if their work is voluntary

Its recommended to strengthen the mechanism of monitoring and follow-up of the community health committees work and always work to help them and link them with other outside resources and other CHCs. As well as to hold a periodic meeting for all CHCs in the same governorate, which helps in sharing experiences.

Also to provide educational materials on various common health issues to the midwife and nurse, to be a source and reference when giving lectures. And provide different teaching aids that help them to lecture differently each time.

Appendix 1: Attendance list

1. Maysara and Fanoush (held on 31 Jan)

1.1 Organizer and invited participants from HD, VHC, CHC and the project team

No	Name (English)	Name (Arabic)	Position	Organization (Location)
1	Ms. Amal Abu Shaweesh	أمل أبو شويش	MCH supervisor, WCHD	MOH (Amman)
2	Ms. Lubna Al-Thaher	لبنى الطاهر	MCH Supervisor	MOH (Amman)
3	Dr. Amal Khaadder	د. أمل خضار	Head of WCH Department	Balqa Health Directorate
4	Ms. Helwa Al-Issa	حلوة العيسى	MCH supervisor	Balqa Health Directorate
5	Ms. Buthina Zaqqouq	بثينة زقروق	MCH supervisor, District	Dayr Allah District
6	Eng. Maram Daradkeh	مرام دراركة	Health Promotion Supervisor	Balqa Health Directorate
7	Eng. Fayz Kabha	م فايز كبا	Health promoter	Dayr Allah District
8	Dr. Mohammad Abu Jaq	د. محمد أبو جق	Physician cover Maysara and Fanoush VHC	M'adi PHC
9	Ms. Nada Abu-Sarhan	ندى أبو سرحان	Midwife	Maysara and Fanoush VHC/M'adi PHC
10	Ms. Arwa Diab	أروى دياب	Associate Nurse	Maysara and Fanoush VHC
11	Ms. Samaher Al-Balawi	سماهر البلوي	Head of Fanoush women association	Maysara and Fanoush Village
12	Ms. Makiko Komassawa	ماكيكو كوماساوا	Chief Advisor	VHC project
13	Ms. Ola Hattab	علا حطاب	Administration Coordinator	VHC project
14	Ms. Dena Ghunaim	دينا غنيم	Researcher Assistant	VHC project
15	Mariam Al-Omari	مريم العمري	MCH supervisor	Irbid Health Directorate
16	Mr. Qasem Al-Hajji	قاسم الحجي	Health Promoter	Irbid Health Directorate
17	Ms. Sahar Mohammad	سحر محمد	Associated Nurse	Tokobol and Om Al-Jadail VHC
18	Ms. Dena Ibrahim	دينا إبراهيم	CHC Member	Tokobol and Om Al-Jadail VHC
19	Mr. Ibrahim Sbahat	إبراهيم صبيحات	CHC Member	Jadail CHC
20	Ms. Majedah Al-Zoubi	مجددة الزعبي	Associated Nurse	Jadail CHC
21	Ms. Enas Matalqa	إناس مطاوعة	CHC Member	Mandah VHC
22	Mr. Ali Khalifeh Dalou'a	علي خليفة دالوع	Health Promoter	Mandah CHC
23	Mr. Nazeer Rashied	نذير علي الرشيد	Health Promoter	Al-Taybeh
24	Ms. Wa'ed Al-Rousan	وعد الروسان	CHC Member	Kasbit Irbid
				Assarah CHC

1.2 Health education session attendants from the community

- ✧ (31) total participants from local community (24 Females and 7 Males)
- ✧ (2) females from school (1 from supplies department and 1 made)
- ✧ (3) females from association (2 secretary and 1 member)
- ✧ (1) male from a private company

2. Tokobol and Om Jadail (held on 7 Feb)

2.1 Organizer and invited participants from HD, VHC, CHC and the project team

No.	Name (English)	Name (Arabic)	Position	Organization (Location)
1	Dr. Malak Al-Ouri	دكتورة ملكة العوري	Director of WCHD	MOH (Amman)
2	Ms. Amal Abu Shaweesh	أمل أبو شويش	MCH supervisor, WCHD	MOH (Amman)
3	Ms. Mariam Al-Omari	مريم العمري	MCH supervisor	Irbid Health Directorate
4	Ms. Hiyam Obidat	هيام عبيات	MCH supervisor	Irbid Health Directorate
5	Mr. Qasem Al-Hajji	قاسم الحجي	Health Promoter	Irbid Health Directorate
6	Mr. Nazeer Rashied	نذير علي الرشيد	Health Promoter	Kasbit Irbid
7	Ms. Kholoud Al-Hour	خلود الحور	MW	Tokobol and Om Al-Jadail VHC and Al-Hour PHC
8	Ms. Sahar Mohammad	سحر محمد	Associated Nurse	Tokobol and Om Al-Jadail VHC
9	Ms. Dena Ibrahim	دينا إبراهيم	CHC Member	Tokobol and Om Al-Jadail CHC
10	Mr. Ibrahim Sbahat	إبراهيم صبيحات	CHC Member	Tokobol and Om Al-Jadail CHC
11	Ms. Makiko Komassawa	ماكيكو كوماساوا	Chief Advisor	VHC project
12	Ms. Rumi Iwata	رومي اواتا	Project assistant	VHC project
13	Ms. Ola Hattab	علا حطاب	Administration Coordinator	VHC project
14	Ms. Asal Nakhleh	أصال نخلة	Junior Program officer	VHC project
15	Ms. Dena Ghunaim	دينا غنيم	Researcher Assistant	VHC project
16	Ms. Hanadi Shidefat	هاندي شديفات	Nurse, MCH Department	Mafragh Health Directorate
17	Mr. Jamal Rawajfeh	جمال الرواجفة	Health promoter	Mafragh Health Directorate
18	Eng. Rima Al-Jahham	م. ريم الجاهم	Health promoter	Mafragh Health Directorate
19	Ms. Amal Al-Zyoud	أمل الزبود	MW	AL-Daqmasah VHC
20	Ms. Hiyam Raddi Zboun	هيام راضي الزبون	CHC Member	AL-Daqmasah Village
21	Ms. Rahmeh Khelif Al-Zyoud	رحمة خليفة الزبود	CHC Member	AL-Daqmasah Village
22	Ms. Fadah Olimat	فدحة عليمات	MW	Dahl / Nadra VHC
23	Ms. Huda Olimat	هدى عليمات	Assistant nurse	Dahl VHC
24	Ms. Nasra Al-Omoush	نصرة العموش	CHC Member	Dahl Village
25	Ms. Muntaha Salman	منتهى سلمان	CHC Member	Dahl Village

2.2 Health education session attendants from the community

- ✧ (15) Total participants from local Community all of them was female.
- ✧ All participants were Housewife.

3. Al-Khribeh (held on 12 Feb)

3.1 Organizer and invited participants from HD, VHC, CHC and the project team

No.	Name (English)	Name (Arabic)	Position	Organization (Location)
1	Ms. Fadia Al-Jaber	فاديا الجبر	Head of Monitoring and Supervision Department	MOH (Amman)
2	Ms. Amal Abu Shaweesh	أمل أبو شاوريش	MCH supervisor, WCHD	MOH (Amman)
3	Ms. Mariam Al-Omari	مريم العمري	MCH supervisor	Irbid Health Directorate
4	Ms. Intisar Mala'beh	انتصار ملاعبة	MCH supervisor	Bani Kenanah Health District
5	Mr. Qasem Al-Hajji	قاسم الحجي	Health Promoter	Irbid Health Directorate
6	Ms. Samaha Dagamsheh	سميحة دقاسمة	Nurse Supervisor	Bani Kenanah Health District
7	Ms. Sawwan Wasfi	سوسن وصفي	Pharmacist	Bani Kenanah Health District
8	Ms. Saha Shakhateh	سهى شخاترة	Health Promoter	Al-Khribeh VHC
9	Mr. Mai Talafha	مي طلافحة	MW	Al-Khribeh VHC
10	Ms. Samaha Dagamsheh	سميحة دقاسمة	Assistant Nurse	Al-Khribeh VHC
11	Ms. Nojood Ababneh	نجد عبانة	CHC Member	Al-Khribeh Village
12	Ms. Mervat Shafeeq	ميرفت شفيق	CHC Member	Al-Khribeh Village
13	Ms. Ola Hattab	علا حطاب	Admin Coordinator	VHC project
14	Ms. Asal Nakhleh	اصال نخله	Junior Program officer	VHC project
15	Ms. Dena Ghunaim	دنيا غنيم	Researcher Assistant	VHC project
16	Ms. Sana'a Abu-Gharbeiah	سناه أبو غربية	MW	Kufur Kyfia VHC
17	Mr. Ahmad Al-Omari	احمد العمري	Nurse	Kufur Kyfia VHC
18	Mr. Abdel Rahman Al-Omari	عبد الرحمن العمري	CHC Member	Kufur Kyfia Village
19	Mr. Adnan Al-Omari	عدنان العمري	CHC Member	Kufur Kyfia Village
20	Ms. Sawwan Al-Tamimi	سوسن التميمي	MCH Supervisor	Northern Badia
21	Ms. Maram Salahat	مرام الصلاحات	Health promoter	Mafraq Health Directorate
22	Ms. Eman Ghwanneh	ايمان غواننة	Health promoter	Mafraq Health Directorate
23	Ms. Sihan Shidefat	سهام شديفات	Staff Nurse	Al-Aqeb VHC/Al-Badia CHC
24	Ms. Mai Al-Qat'an	مي القطان	MW	Al-Aqeb VHC
25	Ms. Lesma Al-Qnees	لينا القنيص	CHC Member	Al-Aqeb Village
26	Ms. Abreer Al-Qnees	عبر القنيص	CHC Member	Ashrafia CHC/Roudeh Al-amir Hamzeh VHC
27	Ms. Souad Bani Melhem	سعاد بني ملحم	MW	amir Hamzeh VHC
28	Ms. Hind Bakhet	هند البكيت	Associated nurse	Roudeh Al-Amir Hamzeh VHC
29	Ms. Noor Tahat	نور طاهات	CHC Member	Roudeh Al-Amir Hamzeh Village
30	Ms. Sa'fa'a Al-Shalal	صفاء الشلال	CHC Member	Roudeh Al-Amir Hamzeh Village
31	Dr. Amal Khader	د. أمل الخضمر	Head of WCH Dep.	Balqa Health Directorate
32	Ms. Helwa Al-Issa	حلوة العيسى	MCH Supervisor	Balqa Health Directorate
33	Ms. Noha Hatamleh	نهي حاتملة	Midwife Supervisor	Balqa Health Directorate
34	Eng. Maram Daradkeh	مرام أبو دراجة	HP supervisor	Balqa Health Directorate
35	Ms. Nada Abu Sarhan	ندى أبو سرحان	MW	Maysara and Fanoush VHC
36	Ms. Arwa Diab	أروى دياب	Nurse	Maysara and Fanoush VHC
37	Ms. Samaher AlBalawi	سماهر البلوي	CHC Member	Maysara and Fanoush Village
38	Ms. Malak Al'ekher	ملاك العكر	CHC Member	Maysara and Fanoush Village

3.2 Health education session attendants from the community

- ✧ (15) the total participants from local community.
- ✧ (13) females, (1) female from municipality and others (12) were housewife).
- ✧ (2) Males, (1) male from municipality and the other one retired employee).

Kufur Kyfia (held on 18 Feb)

4.1 Organizer and invited participants from HD, VHC, CHC and the project team

No.	Name (English)	Name (Arabic)	Position	Organization (Location)
1	Dr. Adnan Abu Jaber	د. عدنان أبو جابر	Director Assistant	Kura Health District
2	Fadia Al-Jaber	فاديا الجبر	Head of Monitoring and Supervision Department	MOH (Amman)
3	Ms. Amal Abu Shaweesh	أمل أبو شاوريش	MCH supervisor, WCHD	MOH (Amman)
4	Dr. Rezek Al-Shraideh	د. رزق الشريدة	Head of Logistic Department	Kura Health District
5	Ms. Mariam Al-Omari	مريم العمري	MCH supervisor	Irbid Health Directorate
6	Ms. Fatima Bani Irtshied	فاطمة بني ارتشيد	MCH supervisor	Kura Health District
7	Mr. Qasem Al-Hajji	قاسم الحجي	Health Promoter Supervisor	Irbid Health Directorate
8	Dr. Enas Barkat	د. ايناس بركات	Health Promoter Supervisor	Kura Health District
9	Mr. Nizar Qasem	نزار قاسم	Patients Affairs Officer	Kura Health District
10	Ms. Sana'a Abu-Gharbeiah	سناه أبو غربية	MW	Kufur Kyfia VHC
11	Mr. Ahmad Al-Omari	احمد العمري	Nurse	Kufur Kyfia VHC
12	Mr. Abdel Rahman Al-Omari	عبد الرحمن العمري	CHC Member	Kufur Kyfia Village
13	Mr. Adnan Al-Omari	عدنان العمري	CHC Member	Kufur Kyfia Village
14	Ms. Nojood Ababneh	نجد عبانة	CHC Member	Al-Khribeh Village
15	Ms. Makiko Komasaawa	ماكيكو كوماساوا	Chief Advisor	VHC project
16	Mr. Yutaka Komasaawa	يوتاكوا كوماساوا	Researcher	VHC project
17	Ms. Rumi Iwata	رومي اواتا	Project assistant	VHC project
18	Ms. Kaina Honma	كاينا هونما	Project Coordinator	VHC project
19	Ms. Ola Hattab	علا حطاب	Administration Coordinator	VHC project
20	Ms. Asal Nakhleh	اصال نخله	Junior Program officer	VHC project
21	Ms. Intesar Mala'beh	انتصار ملاعبة	MCH Supervisor	Bani Kenanah HD
22	Ms. Mai Talafha	مي طلافحة	MW	Al-Khribeh VHC
23	Ms. Samaha Dagamsheh	سميحة دقاسمة	Assistant Nurse	Al-Khribeh VHC
24	Ms. Mervat Shafeeq	ميرفت شفيق	CHC Member	Al-Khribeh Village
25	Ms. Nojood Ababneh	نجد عبانة	CHC Member	Al-Khribeh Village
26	Ms. Enan Abdullah Khaled	ايمان عبدالله خالد	MCH supervisor	Al-Aghwar shamaleh district
27	Mr. Osama Al-Moqbel	اسامة المغبل	Health Promoter	Al-Aghwar shamaleh
28	Ms. Amal Hassan	أمل حسن	MW	Abu Habel VHC
29	Ms. Kholoud Al-Rowaiae	خلود الرواعي	Associated Nurse	Abu Habel VHC
30	Ms. Wejdan al-Sayyed	وجدان السيد	CHC Member	Abu Habel Village
31	Mr. Abdel Ra'ouf Ibdah	عبدالرؤف ايداح	CHC Member	Abu Habel Village
32	Ms. Bothina Zaqrzuq	بثينة زقزوق	MCH supervisor, District	Dayr Allah District
33	Ms. Amami Khriesat	أمامي خريسات	Midwife	Um Ayash VHC / Al-Balawneh
34	Ms. Kawther Al-Nabresi	كوثر النبرصي	Nurse	Dayr Allah CHC
35	Ms. Roqia Al-Balawneh	رقية البلاونة	CHC Member	Um Ayash Village
36	Mr. Larif Al-Sulibi	ليث السليبي	CHC Member	Um Ayash Village
37	Ms. Rima Al-Jahham	ريما جهام	Health Promoter	Mafraq HD
38	Ms. Maram Waleed	مرام وليد	Health Promoter	Mafraq HD
39	Ms. Isra'a Al-Masri	اسراء المصري	MW	Roudeh Al-Amir Mohamed VHC
40	Ms. Nawal Mohammed	نوال محمد	Associated Nurse	Roudeh Al-Amir Mohamed VHC
41	Ms. Waed Naser Khashab	وعد ناصر خشاب	MW	Al-Hersh CHC/ Breiqa VHC

Appendix 2: Agenda

Study Tour

Program

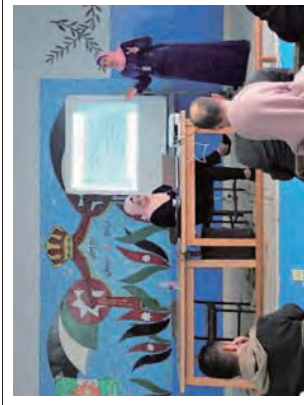
Time	Topics	Responsible persons
8:00-10:00	Participants from different locations start to move	
10:00-10:30	Registration	
Health Education Session		
10:30-10:35	Opening and welcoming remarks	Director of WCHD
10:35-11:15	Health education for the community	VHC nurses and midwives
11:15-11:30	Closing	Director of Health directorate
11:30-12:00	Move to the next venue for the discussion	
Discussion Session		
12:00-12:05	Opening	Director of WCHD
12:05-13:05	Discussion	WCHD
13:05-13:10	Closing	Director of Health directorate
13:10-13:30	Awarding certificates cards	
13:30-15:00	Lunch	
15:00-17:30	Participants go back	

42	Ms. Fatima Al-Qadi	فاطمة القاضي	Assistant Nurse	Breiga VHC
43	Ms. Hiyam Al-Qadi	هيام القاضي	CHC Member	Breiga Village
44	Ms. Ahlam Al-Wali	احلام والي	CHC Member	Breiga Village
45	Mr. Sahim Alawneh	سهم علاونه	Journalist	A'amen FM
46	Mr. Safwan Rahahleh	صفوان رحاحله	Journalist	A'amen FM
47	Mr. Mohamed Al-Tamimi	محمد التميمي	Teacher	JUST
48	Ms. Isra'a Smadi	اسراء الصمادي	Midwifery students	JUST
49	Ms. Toqa Qdiesat	نقى القديسات	Midwifery students	JUST
50	Ms. Ghosoun Al-Oroud	غصون العورد	Midwifery students	JUST
51	Ms. Wejdan Maqableh	وجدان مقابلة	Midwifery students	JUST
52	Ms. Isra'a Onizat	اسراء عنيزات	Nursing student	JUST
53	Ms. Saja Mohamed	سجي محمد	Nursing student	JUST
54	Mr. Sohaib Khalid	صهيب خالد	Nursing student	JUST
55	Ms. Ola Momani	علا الموماني	Nursing student	JUST
56	Mr. Khalis Juma'a	خليل جمعة	Nursing student	JUST
57	Ms. Lamis Ghraibeh	لميس غرابيه	Nursing student	JUST
58	Ms. Dana Al-Jarrah	دانا الجراح	Nursing student	JUST
59	Ms. Manar Al-Iobani	منار الوباني	Nursing student	JUST

4.2 Health education session attendants from the community

- ❖ (84) The total participants from local community.
- ❖ (29) females including: school students, housewife, health staff and preacher).
- ❖ (55) males including: retired employee, school students, farmer and Imam).

Appendix 3: Pictures



Education session at a school
(Dayr Allah, Batqqa)
(January 31)



Blood sugar test session
(Dayr Allah, Batqqa)
(January 31)



Participants for education session
(Dayr Allah, Batqqa)
(January 31)



Discussion session at the health district office
(Dayr Allah, Batqqa)
(January 31)



Education session in Devan
(Tokobol and Om Al-Jadail, Irbid)
(February 7)



Discussion session at the VHC
(Tokobol and Om Al-Jadail, Irbid)
(February 7)



Education session in Devan
(Al Khribeh, Irbid)
(February 12)



Discussion session in Devan
(Al Khribeh, Irbid)
(February 12)



Education session for boys in Free Medical Day
(Kufur Kefliya, Irbid)
(February 18)



Blood sugar test in Free Medical Day
(Kufur Kefliya, Irbid)
(February 18)

