

[Target Groups]

The direct beneficiaries of the Project are central and local government officers and service providers engaged in health care and social welfare services for older persons in the target areas. The indirect beneficiaries are older persons in the 4 target areas (tambon).

[Overall Goal]

The Community Based Integrated Health Care and Social Welfare Services Model for Older Persons ("Model") is utilized nationwide.

[Project purpose]

The Model is disseminated for the purpose of nationwide implementation.

[Outputs]

1. A framework for the institutions and organizations concerned with health care and social welfare services for older persons to participate in the planning process is established in respective target areas.
2. Situation of the target areas concerning health care and social welfare services for older persons is analyzed
3. The draft Model is developed and tested
4. The Model is finalized
5. The capacity of the human resources concerned with health care and social welfare services for older persons is strengthened.

[Activities]

<Output-1>

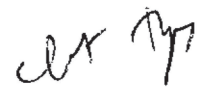
- 1-1. Select target areas (one tambon in each province) in the four provinces.
- 1-2. Set up and prepare Working Committees in respective target areas.
- 1-3. Define the roles and responsibilities of the institutions and organizations participating in Working Committees.
- 1-4. Develop plans for the project implementation in respective target areas.

<Output-2>

- 2-1. Prepare questionnaires/data collection sheets for identification of resources providing health care and social welfare services for older persons.
- 2-2. Provide orientation and training to staff involved.
- 2-3. Identify financial strength of local authorities.
- 2-4. Identify technical strength of local authorities.
- 2-5. Identify the institutions and organizations responsible for collecting the information on older persons and health care and social welfare services.
- 2-6. Identify resources and mechanisms for providing health care and social welfare services for older persons in respective target areas.
- 2-7. Identify community information sharing mechanism.
- 2-8. Identify older persons' needs for health care and social welfare in respective target areas.
- 2-9. Analyze the results of identification.
- 2-10. Discuss and design the draft Model for target areas.

<Output-3>

- 3-1. Set up Community Committee and empower them to develop action plan for supporting older persons.
- 3-2. Specify the contents of health care and social welfare services for older persons.
- 3-3. Develop and implement guidelines on the roles of and collaboration among the institutions and organizations concerned including mechanism and management.
- 3-4. Define the methods and procedures for providing health care and social welfare services



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- for older persons, including how to link with different levels at district and provincial levels
- 3-5. Conduct the assessment of the health care and social welfare services by the community members.
  - 3-6. Disseminate the information on health care and social welfare services for older persons.
  - 3-7. Conduct trial of the draft Model in the target areas.
  - 3-8. Conduct monitoring and revision of the draft Model.

<Output-4>

- 4-1. Evaluate the draft Model including the analysis of best practices, difficulties faced in respective target areas and the countermeasures.
- 4-2. Conduct a meeting for finalizing the Model with the participation of external resource persons.
- 4-3. Finalize the model.

<Output-5>

- 5-1. Identify target groups for training. (local administrators, service providers, care coordinators, Community Committees, etc.)
- 5-2. Assess the training needs of the above target groups.
- 5-3. Develop guidelines for human resources development.
- 5-4. Conduct training of the target groups.

## 1.2 Objectives of the Terminal Evaluation

- (1) To confirm the degree of achievements of Inputs, Outputs and Project Purpose based on the Project Design Matrix (PDM) through reviewing project documents and interviews with the various stakeholders.
- (2) To jointly evaluate the Project based on the five evaluation criteria (Relevance, Effectiveness, Efficiency, Impact and Sustainability).
- (3) To make recommendations for further improvement of the Project.
- (4) To draw lessons that can be applied to other similar ongoing and future Technical Cooperation Projects.

## 1.3 Member of the Joint Terminal Evaluation Team

### (1) The Thai Team

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## 2. METHODOLOGY OF THE TERMINAL EVALUATION

### 2.1 Process of the Terminal Evaluation

The terminal evaluation was conducted by the joint evaluation team in accordance with the JICA Guideline for Project Evaluations (2010), following these steps:

- 1) Achievements of the Project were assessed based on the Project Design Matrix (PDM). The results of the Outputs and the Project Purpose were analyzed vis-à-vis the Verifiable Indicators. The Inputs and Activities were evaluated in comparison with the plan and the results of the Outputs.
- 2) Promoting factors and constraints to the achievement of the Project were analyzed by reviewing the project activities and implementation process.
- 3) The outcomes of the Project were analyzed from the viewpoints of the five evaluation criteria: relevance, effectiveness, efficiency, impact and sustainability.
- 4) Recommendations for the Project for the remaining period and future directions were presented.
- 5) Minutes of Meeting, which contains the results of the evaluation study, were signed and exchanged by both the Thai and the Japanese side.

### 2.2 Sources of Information used for the Evaluation

Both quantitative and qualitative data were collected and utilized for analysis. Data collection methods used by the Team were as listed below.

- Document review
  - The Second National Plan for Older Persons (2002-2021)
  - The Tenth National Economic and Social Development Plan (TFY2007-2011)
  - The Eleventh National Economic and Social Development Plan (TFY2012-2016)
  - The Eleventh Health Development Plan (TFY2012-2016)
  - The Decentralization Act 1999
  - Report on the Preparatory Study of the Project (2007)
  - Report on the Mid-term review (2009)
  - Project report
  - Long term experts' report
  - Short term experts' report
  - Report on the Joint Coordinating Committee (JCC) Meeting
  - Report on the Steering Committee Meeting
  - Project Design Matrix (PDM)
  - Plan of Operation (PO)
  - Other relevant documents
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- Questionnaire survey for the counterparts and the Japanese experts  
types of questionnaires
  - Type 1: Target Government Officers in Central, Provincial, Hospitals, Relevant Institutions

Type 2: Target TAO/Tessaban, Community Leaders

Type 3: Japanese experts

- Key informant interviews
  - MOPH and MSDHS(central level)
  - Core members of each project site(1, PMSDHS, Hospitals, TAO/Tessaban, Community leaders, Elderly Care Volunteers, Elderly club, etc.)
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- Direct observation of the Project site.  
Chiang Rai/Khon Kaen/Nonthaburi/ Surat Thani  
(Project activities, Elderly home visits, etc.)

### 2.3 Five Criteria of Evaluation

Five evaluation criteria are summarized as follows:

#### 1) Relevance

Relevance of the Project is reviewed by the validity of the Project Purpose and the Overall Goal in connection with the policies of the Thai Government and the needs of the country, as well as Japan's assistance policy for Thailand.

#### 2) Effectiveness

Effectiveness is assessed by examining the extent to which the Project has achieved its Project Purpose, and clarifying how the Outputs have contributed to the achievement of the Project Purpose.

#### 3) Efficiency

Efficiency of the Project is analyzed by looking at how the Inputs and Activities have contributed to the production of the Outputs, analyzing the quality, quantity and timing.

#### 4) Impact

Impact of the Project is assessed through analyzing either positive or negative influences of the Project.

#### 5) Sustainability

Sustainability of the Project is assessed in terms of organizational, financial and technical aspects by examining to what extent the outcomes of the Project to be sustained after the Project is completed.