Annex 1 : Photos on the Current Condition of the Urgent Pilot Projects

Photos on the Current Condition of the Urgent Pilot Projects

1.1 Lot 1; Mulch Purpose Hall on Amuru District

1.1.1 Overview



1.1.2 Each Facility















Desks and Chairs



1.2 Lot 2; Public Hall on Pabo Sub-county

1.2.1 Overview



1.2.2 Each Facility





Toward Stage in Public Hall



From Stage in Public Hall



Office Space



Coridor



Battery and Inverter in Electric Room





House for Guard





Desks, Chairs and PA System

1.3 Lot 3; Staff Quarter on Amuru District

1.3.1 Overview



1.3.2 Each Facility





Bassroom

1.4 Lot 4; Staff Quarter on Pabo Sub-county

1.4.1 Overview



1.4.2 Each Facility





1.5 Lot 5; Water Facilities on Amuru District and Pabo Sub-county

1.5.1 Overview



1.5.2 Each Facility





Control Panel on Amuru District

Annex 2 : Photos on the Current Condition of the Pilot Projects

Photos on the Current Condition of the Pilot Projects

1.1 Production & Income Generation Sector



1.1.1 Pilot Project on Improvement of Technical Colleges (PP1)

1.1.2 Pilot Project on Improvement of Farm Roads (PP2)



The Project for Community Development for Promoting Return and Resettlement of IDP in Northern Uganda Photos on the Current Condition of the Pilot Projects

1.1.3 Pilot Project on Agriculture Productivity Improvement (PP3)



1.2 Water Supply Sector

1.2.1 Improvement of Town Water Supply System (PP4)



- 1.2.2 Installation of Boreholes and Establishment of O&M System (PP5)



Dorenoie

1.3 Education Sector

1.3.1 Up grading of Community School to Public School (PP6)



1.4 Health Sector

1.4.1 Capacity Building of VHTs (PP7)



Annex 3 : Manual (Second Edition)

Manual for Development Plan Designing and Implementation

1.1 Outline

This manual aims at showing the process in efficient development planning by each stage for district, sub-county and parish local officials to follow the steps accordingly. It covers overarching processes of planning and project management: from setting visions and objectives according to the community characteristics, selecting priorities, to land management, selecting contractors and establishing operation and maintenance structure.

Note that this is the second edition of the manual, and it should be updated when required. District Technical Planning Committee (DTPC) should be responsible for adding and revising the contents. The outline of this manual will be shown below.



1.2 Manual for Development Plan Designing

The steps of formulating development plan is shown as follow



For understanding current situation of community, district officers by sectors should prepare questioners and collect information through field survey targeted to farmer's groups (Production and

Income Generation Sector), Water User committee (Water Sector), PTA (Education Sector) and Village Health Team (Health Sector). Finally the district officers should compile the information and analyze the current situation of each sector.

For making a map of each village, <u>LCI Chairman</u>, <u>Rwot Kweri</u> and community people will prepare a resource map of each village under supervision of parish chiefs. The parish chiefs should compile the information of villages and making a map at including village borders sub county level.

For implementing community categorization, sub county chief should categorize villages in the sub county to three types using the map which parish chiefs made above noted. The sub county chief should submit the result of community categorization to <u>District Community Development Officer (CDO)</u>.

Finally, <u>District Chief Administrative Officer (CAO)</u>, <u>District Planner</u> and <u>CDO</u> should set development vision, scenarios and projects to formulate the development plan using the result of analyzing current situation of villages and the maps of community categorization.

The flow of formulating development plan is shown as follow:



1.2.1 Current Situation and Analysis

Objective: For preparation of formulating development plan, it is necessary to collect the information such as economic activities, village boundaries, the existing basic infrastructure, the natural potential of the area and the settlement patterns at village level and establish information management system

The methods of collecting information for current situation by sectors are shown as follow:

< Production and Income Generation Sector >

- [Preparation and Coordination of workshops for farmer's groups]
- District Agriculture Officer (DAO) makes questionnaire to collect the information regarding to production and income generation, and then distributes the questionnaire to NAADS coordinators.
- ➢ <u>NAADS coordinators</u> arrange the date of workshop for farmer's groups through <u>Village Based</u> <u>Facilitator(BVF)</u>.

		Questionnaire for	the Baselir	ne Survey for Pi	roduction and Inc	ome Generation	
Questionnaire	Date: Time: FromTo Interview made by						
$\left(\text{draft} \right) $							
	Village						
	1. Agricultural Production						
			Items	Planted area (units)	Production amount for sold (units)	Price of products which were sold (UGX/units)	
	1.1	Crops(Rice, Maize, Millet, Sorghum)				, , , , , , , , , , , , , , , , , , ,	
	1.2	Vegetables (Simsim, G-nuts, Tomato)					
	1.3	Fruits (Mango, Banana, Passion,)					
	1.4	Animals (Chicken, Goat, Sheep, Pig,)					
	2.	Income					
	2.1	Main income sources					
	2.2	Daily average income					
	2.3	Monthly average incom	e				
	2.3	Challenges of income g	eneration				
	3.	Farmers Association Ac	tivities				
	3.1	Number of farmers asso	ociation				
	3.2	Main activity of the gro	up				
	3.3	Challenges of the group					
			· · · ·			ł	

[Implementation of workshop for farmer's groups]

- ▶ <u>NAADS coordinator</u> copies the original questionnaire according to <u>VBF</u>.
- VBF mainly assembles the group members administered as NAADS, and organize information.

Share and Management of information between sub county and district

- <u>NAADS coordinators and VBF</u> compile the information collected at the workshops and submit them to <u>DAO</u>.
- > <u>DAO</u> analyzes the information and current situation of agriculture and income in each village.

< Water Sector >

- [[Preparation and Coordination of workshops for farmer's groups]
- District Water Officer (DWO) makes questionnaire to collect the information regarding to water supply, and then distributes the questionnaire to sub county chiefs.
- > <u>DWO</u> arrange the date of workshop for <u>Water User Committee (WUC)</u> by each village.

	Questionnair	e for the Baseli	ne Survey for Water Sector			
(Questionnaire)	Date:Time: FromTo					
(draft)	Interview made by Village					
C , M						
	1. Water supply					
			Source in wet season			
		Water sources for drinking in wet and dry season	Source in dry season			
	and dry season		(Borehole, Shallow well, Unprotected spring, River)			
	1.2 Distance to water	2 Distance to water source	Wet season sourcekm			
	Number of f	unctional /not	Dry season sourcekm			
	1.3 functional boreho					
	wells	Sie of Shallow				
	1.4 Number of TRKs	having borehole				
	or shallow wells?					
	1.5 Number of house	holds using the				
	facilities 1.6 Operation and Ma	interperse of the				
	1.6 facilities	intenance of the				
	Main cause of the	facilities broken				
	1.7 Wall cause of the					
	2. Sanitation and Health Condition					
	2.1 Number of househ	old having a				
	latrine					
	2.2 Number of househ					
	washing hand faci					
	2.3 Number of househ drying stand	lold having a				
	Number of househ	old having a	<u> </u>			
	2.4 rubbish pit	iona naving a				
	Number of househ	old having a				
	^{2.3} bathing shelter	-				
	2.6 Presence of water	bone related				
	disease		<u> </u>			
	2.7 Action taken again	ist water borne				
	^{2.7} disease Challenges for wa	ter and				
	2.8 chanteringes for wa	ior anu				
	Switterfort		·			
]				
		Y				

[Implementation of workshop for WUC]

- > <u>Sub county chiefs copy the original questionnaire according to the number of WUC.</u>
- Sub county chief mobilizes the members of WUC through LCI chairmen and hold workshops to collect the information according to the questionnaire.

[Share and Management of information between sub county and district]

Sub county chiefs and WUC chairmen compile the information collected at the workshops and submit it to <u>DWO</u>.

<u>DWO</u> analyzes the information and current situation of water supply in each village.

< Education Sector >

[Preparation and Coordination of workshops for farmer's groups]

- District Education Officer (DEO) makes questionnaire to collect the information regarding to education, and then distributes the questionnaire to <u>sub county chiefs</u>.
- > <u>DEO</u> arrange the date of workshop for PTA by making contact with LCI chairmen and <u>PTA leaders</u>

draft)) _	•	ne Survey for Education Sector
		e: Time: From	
\smile	Inte	erview made by	
	Vill	age	
	1.	School condition	
			Number of classroom
			Number of staff quarters
	1.1	Facilities and materials for the	Number of teachers' office room
	1.1	primary school	Number of latrines
			Number of water facilities
			Number of desk and chairs
	1.2	Number of pupils going to the	
	1.2	primary school from P1 to P7	
	1.3	Number of teachers in the primary	
	1.5	school	
		Number of pupils who are	
	1.4	graduated from P7 and percentage	
		of pupils who completed P7	
	1.5	Challenges and difficulties of the	
		primary school	
	2.	Village Educational Condition	
	2.1	Number of primary school in the	
	2.1	village	
	2.2	Distance to primary school and	
	2.2	road condition	
	2.3	Number of school age children in	
	2.5	the village	
	2.4	Main challenges of children not-schooling in the village	

[Implementation of workshop for PTA]

- > <u>Sub county chiefs</u> copy the original questionnaire according to the number of PTA.
- Sub county chief mobilizes the members of PTA through LCI chairmen and PTA leaders, and hold workshops to collect the information according to the questionnaire.

[Share and Management of information between sub county and district]

- Sub county chiefs and PTA leaders compile the information collected at the workshops and submit it to <u>DEO.</u>
- > <u>DEO</u> analyzes the information and current situation of education in each village.

< Health Sector >

[Collection of information for HCII and HCIII]

- District Health Officer (DHO) makes questionnaire to collect the information for health centre (HC) and Village Health Team (VHT).
- <u>DHO</u> visits at HC and collects the information according to the questionnaire by observing and interview for HC staffs.

	Questionnaire for the Baseline Survey for Health Sector					
(Questionnaire)	-	e: Time: From				
_ (draft) _ S	♥Inte	erview made by				
ч. Л	Villa	age				
	1. l	HCII, HCIII condition				
			Number of room			
			Number of staff quarters			
	1.1	Facilities and materials for the health center	Number of staffs' office room			
			Number of latrines			
			Number of water facilities			
			Number of desk and chairs			
	1.2	Number of doctors and medical staffs in the health centre				
	1.2	Supplying of medical materials				
	1.3	(drugs, injection needles)				
	1.4	Number of people who come to				
	1.4	the health centre in a day				
	1.5	Main disease				
	1.6	Challenges and difficulties of the				
	1.0	health centre				
	0.1	VHT activities				
	2.					
	2.1	Number of VHT in the village				
		Frequency of VHT activities in a				
	2.2	week				
	2.2	Main activities of VHT				
	2.3	Main activities of VH1				
	2.4	Report of VHT to HCII or HCIII				
		Sanitation and nutrition condition				
	2.5	of people in the village				
	2.6	Main challenges of VHT activities				
	2.0	_				
			j L			
			\sim			

[Preparation and Coordination of workshops for farmer's groups]

- ▶ <u>HCIII</u> and <u>HCII</u> staffs copy the original questionnaire according to the number of villages.
- The staffs arrange the date of workshops for VHT and people in the village by making contact with <u>sub</u> <u>county chiefs</u> and <u>LCI Chairman.</u>

[Implementation of workshop for VHT]

HCIII and HCII staffs mobilize the members of VHT and collect the information according to the questionnaire.

[Share and Management of information between sub county and district]

- > <u>HCIII</u> and <u>HCII</u> staffs compile the information collected at the workshops and submit it to <u>DHO</u>.
- > <u>DHO</u> analyzes the information and current situation of education in each village.

1.2.2 Making a map of each village

Objective: Information, such as village borders, roads, rivers, mountains, agricultural land, boreholes, schools, health centers and settlement areas shall be prepared by the community. Community resource maps will be used as an opportunity for local administrators and district staffs to acquire knowledge of local resources and identify local needs.

- [Preparation of base maps at sub county level]
- <u>Natural Resource Officer (NRO)</u> obtains the data of maps using free map sources such as UNHCR, UNOCHA, World Resource Institute (WRI) etc.

▶ <u>NRO</u> make base maps at sub county level and hand out the maps to each sub county office.

- [Preparation and Coordination of workshops at village level]
 - Sub county chiefs copy the maps according to the number of villages and distribute them to <u>parish chiefs</u>.
- <u>Parish chiefs</u> and <u>LCI Chairman</u> arrange the date of workshops for each village, and prepare for the papers and stationeries.

[Implementation of workshop for making resource maps at village level]

- LCI Chairmen, <u>Rwot Kweri</u> and people in villages draw the information show as follow on the maps under supervision of parish chiefs.
 - a) river, roads, valley, mountains, hills
- b) name of Tee Rwot Kweri
- c) farm land, forest, bush
- d) boreholes, schools and health centre



[Compiling the information]

- Under supervision of <u>parish chiefs</u>, <u>LCI Chairmen</u>, <u>Rwot Kweri</u> and people in villages discuss the village borders, people needs and natural resources of community.
- Parish chiefs compile the information and draw the village border on the map at sub county level, and submit them to sub county chiefs.



[Share and Management of information between sub county and district]

- > <u>Sub county chiefs</u> compile the map information with village borders and submit it to District CDO.
- > <u>CDO</u> and <u>District Engineer</u> update the map information with village borders at district level.




1.2.3 Community Categorization

Objective: During the preparation of community development plan the categorization of the community is important step to identifying the needs and priority of the project of each village. The manual will help understand the method of categorizing the community.

[Community Categorization]

- Sub county chiefs make a mark of location of sub county office on the map which made by parish chiefs based on resource maps of community.
- They color up black on the village with sub county office, dark gray on villages which are next to the village with sub county office and thin gray on villages which are remote to the village with sub county office.



[Share and Management of information between sub county and district]

- Sub county chiefs submit the map colored with black, dark gray and thin gray to CDO
- > <u>NRO</u> and District Engineer update the map information with village categorization at district level.



1.2.4 Development Vision, Scenarios and Projects

Objective: Setting a development vision and scenarios is an important initial point towards which the development plan is prepared. Accordingly, it is necessary to set vision for each category of the community and scenarios for sectors by each category. To achieve the vision and scenarios, specified projects should be proposed.





Annex 3 - 10

[Target Indicator]

CAO, DP, CDO and District officers of sectors should set target indicators for a short and long term development goals. Basically the indicators should be set shown as follow, but according to the situation of communities, the officers should modify or change them.

		Short term development Scenario	Long term development Scenario
	А	A system of developing secondary and tertiary business by distributing products to the market will be established. As the result, the foundation for improving people livelihood will be established. 	More agricultural products will be transported and gather to the central marke from Type-C and B villages. As the result, the market will further grow. The service industry will be diversified and commercial activities will further grow. As a result, people will be able to access to various services in the town. <targets> Annual revenue of the commercial area will rise to 2.4 times higher than the current status</targets>
Production & income generation	В	Training on cultivation techniques of cash crops such as vegetables will be provided to farmers. As the result, production of cash crops will be promoted.	A system of group marketing and collecting centers will be established. As the result farmers will sell group products with highe price to the central market and their daily income will improve. www.communication.com
		Annual production of vegetables: 1.8 ton per a household	Daily income: UGX2,000
	С	Cultivated land area per household will expand and crop productivities will be improved. As the result, people will have enough amount of produce for self consumption. <targets> Annual production of vegetables: 1.8 ton per a household</targets>	A system of group marketing and processin will be established. As the result, farmer will sell products with add value to th central market and their daily income wi improve. <targets> Daily income: UGX2,000</targets>
	A	Town water supply systems will be established. Sanitation condition will be improved. Both the people and diverse service sector will have better access to safety water supply. <targets> Water supply facilities: 1public tapstand</targets>	Town water supply system will be developed Enough water will be supplied efficiently an effectively to business sectors such as th service sectors that demands a large volum of water supply. <targets> Water supply facilities: 1 facility within 20 water supply facilities: 1 facility within 20</targets>
Water	B C	per 150 people. 77percent of coverage Water supply facilities will be installed. As the result, a greater number of people will have access to safe drinking water and the sanitary conditions will be improved. <targets> Percentage of TRKs with at least one water supply facilities: 100%</targets>	m for all the people. More water supply facilities will be installed As the result every people will have access t safe drinking water. 300 people use one water supply facility Distance of access to water supply facilities i within 1 km radius
Education	A	Needed facilities of secondary school will be established. As the result, a system to enroll from rural area who wants to enter a secondary school in the sub-county will be established. <targets> Pupil advancement ratio from Type B and C villages will be increased up to the level</targets>	A system to support pupils to advance t secondary school will be established. A the result, educational level in the region will be improved. https://www.established https://wwww.established https://www.established <a "="" href="https://www.established">https://www.established

The Project for Community Development for Promoting Return and Resettlement of IDP in Northern Uganda Manual (Second Edition)

		Short term development Scenario	Long term development Scenario
		Community schools will be promoted to be	More primary schools will be established
		a public primary school. As the result,	As the result, every child will have access to
		pupils will return to their village and be	appropriate primary education.
Education	В	able to study under appropriate education	
Education	С	environment.	
		<targets></targets>	<targets></targets>
		Ratio of pupils who go to P/S from their	PCR, PTR: 54, PLR: 40
		parents home: 100%	Access distance to primary school: 2.5km
		A necessary number of medical staffs at	The medical referral system will b
		HC II and III will be trained. As the	established and proper medical services at H
		result, people will be able to get basic	III, IV and hospital will be provided to people
		medical services whenever necessary.	As the result, livelihood of the communit
	А		will improve.
		<targets></targets>	<targets></targets>
		_	Maternal mortality rate:131/100,000
Health			Infant Mortality rate: 8/1,000
Health		A necessary number of VHTs will be	More HCII with a sufficient number of
		selected for each area and they will be	medical staff will established and becom
	р	trained and given proper assistance. As	functional. As the result, people will be able
	B	the result, people will be able to get	to get proper medical services whenever
	С	primary healthcare.	necessary.
		<targets></targets>	<targets></targets>
		The number of households per VHT: 20 to 30	Access distance to the healthcare center: 5.
			km
		Awareness activities for nutrition will be	Required facilities and equipments for will b
	А	implemented. As the result, the nutrition	installed. As the result, people will be ab
Livelihood	В	condition of people will be improved.	to live a comfortable living condition
Livennood	С	<targets></targets>	<targets></targets>
		—	Coverage of Pit latrine, Bathing shelte
			Rubbish pit, Plate rack: 100%

[Projects]

Disrrict Technical Planning Committee should establish specified projects by sectors per categorized type to achieve the target indicators according to development scenarios.

	Sector	Project		
		Short term development	Long term development	
A	Production & income generation	Improvement of Technical School Improvement of Central Market Improvement of Farm Roads	Establishment of Marketing Information Network Enlivenment of Secondary and Tertiary Industries Expansion of Central Market	
	Water	Improvement of Town Water Supply System	Improvement of City Water Supply System	
	Education	Improvement of Secondary School Facilities Improvement of Primary School Facilities	Improvement of Secondary Schools Advancement Ratio Establishment of Primary Schools	
	Health	Establishment of Referral System	Improvement of Facilities of Upper HCIII	
	Livelihood	Household Hygiene Improvement	Promotion of Town Cleaning Activities	
	Administra tion	Enhancement of District Officials-led Activities Enhancement of Sub-county Officials-led Activities	Construction of Parish Hall Utilization of Community Resource Map	
B C	Production & income	(Type-B) Promotion of Commercial Agricultural Products	Promotion of Group Marketing Installation of collecting centre for group products	
	generation	(Type-C) Agriculture Productivity Improvement	Promotion of Post Harvest and Processing Installation of storage for group products	
	Water	Improvement of Town Water Supply System	Improvement of City Water Supply System	
	Education	Promotion of community school to public school	Establishment of Primary Schools	
	Health	Capacity Building of VHTs	Establishment and improvement of HCII	
	Livelihood	Nutrition Improvement	Household Sanitation Improvement	

To achieve short term vision and development goals per categorized types, district officers analyze present situation of specified community and establish the concrete development scenarios to fill the gap between current status and target indicators.



1.3 Manual for Development Plan Designing

It is clear that in the implementation of community development plan, prioritizing the project is an important aspect of planning stage. It helps identify the most urgent project that has to be implemented in the community and help to manage the scarce resource of the district properly. District Development Committee including CAO, DP, CDO, DE, DAO, DWO, DEO, DHO etc. should score to development projects using six selection criteria and prioritize the projects. The implementation body is shown as follow.



1.3.1 Community Needs (Necessity)

Objective: A project for which beneficiaries have shown strong needs will be considered highly necessary. Beneficiaries' needs will be deduced from the outcomes of workshops and resource mapping discussed in the first section of the planning stage.

[Preparation and Coordination of workshops for farmer's groups]

- District Community Development Officer (CDO) makes questionnaire to collect the information regarding to community needs and distributes the questionnaire to <u>sub county chiefs</u>.
- Sub county chiefs copy the questionnaire according to the number of villages and distribute them to parish chiefs.

\sim	Questio	nnaire for the Baseline	Survey for N	leeds of Community
Questionnaire		Time: From	To	
(draft)	Interview made	e by		
	Village			
	1. Advantage a	and Disadvantage of TRI	Κ	
	Name of TRK	Advantage		Disadvantage
			4 10 11	
		(rainy and dry seasons)		
	Name of TRK	Crops in rainy sea	son	Crops in dry season
	3 Main incom	e sources	·	
	3. Main incom	e sources	Income	sources
	3. Main incom	e sources	Income	sources
		e sources	Income	sources
		e sources	Income	sources
		e sources	Income	sources
	Name of TRK	e sources Hope to Strengthen or D		sources
	Name of TRK	Hope to Strengthen or D	evelop	sources
	Name of TRK 4. Areas They	Hope to Strengthen or D	evelop	
	Name of TRK 4. Areas They	Hope to Strengthen or D	evelop	
	Name of TRK 4. Areas They	Hope to Strengthen or D	evelop	
	Name of TRK 4. Areas They Name of TRK	Hope to Strengthen or D	evelop	
	Name of TRK 4. Areas They Name of TRK 5. Problems an	Hope to Strengthen or D	evelop Areas of willin	g to strengthen
	Name of TRK 4. Areas They Name of TRK	Hope to Strengthen or D	evelop	g to strengthen
	Name of TRK 4. Areas They Name of TRK 5. Problems an	Hope to Strengthen or D	evelop Areas of willin	g to strengthen
	Name of TRK 4. Areas They Name of TRK 5. Problems an	Hope to Strengthen or D	evelop Areas of willin	g to strengthen

[Implementation of workshop]

- Parish chiefs mobilizes the people in village by making contact with LCI Chairman and Rwot Kweri, and hold workshops to abstract the community needs according to the questionnaire.
 - Parish Chief and LC1 Chairman organize the questionnaire and submit it to sub-county chief.

Points to consider implementation of workshop

Workshops should be considered to involve as many stakeholders and people in village as possible with prior announcement for holding workshops through mobilizers in the village. During workshops, local officers or facilitators should take care not to guide attendances much for getting answers or reaching to conclusion and promote attendances to make free opinions or discussion.

Although the team let them speak freely or gave them discussion time on some topics or in some situations, the team made a basic rule that they raise their hand before they ask questions or express their opinions.

1.3.2 Hindering Factors for return and resettlement of IDP (Urgency)

Objective: Hindering factors for return and resettlement of IDP will be considered as problems of great urgency which are to be solved preferentially. Parish chief, who are collecting village information including IDP camp, should interview and hold workshop for Internally Displaced Persons.

		(Preparat	ion and Coordination of worl	kshops for farmer's groups]		
	District Community Development Officer (CDO) makes questionnaire to collect the infor regarding to hindering factors for return and resettlement of IDP and distributes the question sub county chiefs.					
	≻ <u>Su</u> pa	<u>ıb county chiefs</u> cop <u>rrish chiefs.</u>	y the questionnaire according to	o the number of villages and distribute them		
	_ [Questionna	ire for the Baseline Survey for N	leeds of Community		
Questionna		Date:	Time: FromTo			
(draft)	11 A	Interview made by				
(unun)	Xte	Village				
J J	JŢ					
\bigcirc		1. Plan of return a				
		Return Village	Plan of return	Return Route		
		2 Marit and Dama	erit of staying in the camp			
		Return Village	Merits	Demerits		
		3. Promoting and I	Hindering factors of returning			
		Return Village	Promoting factors	Hindering factors		
		4. Problems and C	oncerns			
		Return Village	Is	ssues		

[Implementation of workshop]

- Parish chiefs mobilize the people in IDP camps and hold workshops to collect information for hindering factors for return and resettlement of IDP according to the questionnaire. <u>The parish</u> <u>chiefs</u> should record the original villages of attendances in order to feedback their opinions to the villages
- > Parish chiefs compile the information collected at workshops and submit them to sub county chief.

1.3.3 Selection of Priority Projects

Objective: All projects in the development plan are scored at three levels with six selection criteria as necessity (community needs), urgency (hindering factors for return and resettlement of IDP), relevance (harmonization with upper plans), impact (number of beneficiaries), integration of EVI to community and sustainability (financed by the government).

[Share and Management of information between sub county and district]

- Sub county chief and parish chiefs compile the information for community needs and hindering factors for return and resettlement of IDP, and then summarize the information by listing up "necessity" and "urgency" per categorized types in tabular form.
- \blacktriangleright Sub county chiefs submit the tables to <u>CDO</u>.



[Scoring to Projects]

District Development Committee including CAO, DP, CDO, DE, DAO, DWO, DEO, DHO etc. should score to development projects using six selection criteria and prioritize the projects.

Criteria	Criteria Indicator	Evaluation standard:
Necessity	(1) Priority set by the beneficiaries	2: The project has a high priority
	(2) Priority set by the	1: The project has an intermediate priority
	administrative officials	0: The project has a lower priority
Urgency	(1) Inhibiting factors for the return	2: The project has a high priority or involves facilities or
	and settlement	services whose functions were impaired by the conflict
	(2) Facilities whose functions and	1: The project has an intermediate priority
	services were impaired by the	0: The project has a lower priority or requires at least five
	conflict	years for its impact to be realized
	(3) Time required for realization for	
	the impact of the project	
Relevance	(1) Consistency with the Overall	2: The project is consistent with the District Development
	Goal.	Plan and the Development Plans for the Project area
	(2) Consistency with the Project	1: The project is consistent only with the Development
	Purposes	Plans for the Project area
		0: Others
Impact	(1) Number of the beneficiaries	2: The project has an entire village as its beneficiary
		1: The project has a TRK as its beneficiary
		0: The project has individual families as its beneficiary
Integration	(1) Proportion of EVIs among the	2: The project brings direct benefits to EVIs
of EVIs to	beneficiaries	1: The project brings indirect benefits to EVIs
community		0: The project offers little benefit to EVIs
Sustainability	(1) Budgetary allocation from the	2: The project is financially supported by the central
	Government of Uganda to the	government
	cost of operation and	1: The project is expected to be operated and maintained
	maintenance	by a community
	(2) Operation and maintenance by	0: Others
	owners of the projects	
	(community organizations)	



[Selection of Priority Projects]

- District Development Committee compiles a ranking of high scored projects and select around top 5 projects.
 - · The committee discuss concrete contents and the scale of projects according to budget of local

1.4 Manual for Development Plan Implementation

The flow of implementing development plan is shown as follow

1. Land Acquisition	•Acquiring lands for implementing projects by making formal consensus with land owners
\downarrow	
2. Formation of Committee and	•Selecting target groups or formatting committee such as Water
Groups	User Committee, PTA etc
\downarrow	-
3. Selection of Contractors and	•Selecting contractors by members of Biding Committee at
Supervision	district level.
\downarrow	-
4. Operation and Maintenance of	• Establishing a sustainable system of operation and
projects	maintenance for projects

For land acquisition, <u>CDO</u> gives instruction to sub county chiefs for content of project and condition of site acquisition, and then <u>parish chiefs</u> and <u>LCI Chairman</u> explain the projects and make formal consensus with land owner under guidance of <u>sub county chief</u>.

For smooth project implementation and expansion of the areas benefiting from projects, project, district officers of sectors support for formulation of groups and committee as working with <u>sub</u> <u>county chief</u> and <u>LCI chairman</u>.

For selecting contractors, <u>CAO</u>, <u>DP</u> and <u>District Engineer (DE)</u> set up Biding Committee, and select suitable contractors for implementing projects. Additionally <u>DE</u> takes charge of supervising construction of facilities. Community mainly implements operation and maintenance of projects. District implements monitoring projects and give advices and instruction for community.

1. Land Acquisition	2. Formation of Committee and Groups	3. Selection Contractors : Supervision	and	DP ict Planner)	District
CDO (Community Development Officer) ▲ Sub County Chief Parish Chief	NAADS Coordinator	DWO (District Water Officer)	Secondary School	DHO (District Health Officer) HC III HCII	DE (District Engineer)
LCI leader	Farmers Association	WUC (Water User Committee)	PTA (Parents & Teachers	VHT (Village Health	Village

1.4.1 Land Acquisition

Objective: Agreements with landowners and community will be required for commencement of any construction facilities to avoid promoting land dispute or the conflict with community.

The processes of acquiring sites for constructing 1) medium scale of infrastructure such as local government facility, school and health centre and 2) small scale of infrastructure such as boreholes are shown as follow.

< Site acquisition of medium scale of infrastructure >

[Sending formal request to land owner]

- <u>CAO</u> requests <u>LCV Chairman</u> to prepare a official letter for sending to landowners regarding to request of handover of his land.
- \blacktriangleright <u>CAO</u> hand out the letter to sub county chief
- ▶ <u>Sub county chief</u> sends the letter to landowner through <u>LCI Chairman</u>.

[Explanation to landowner]

For construction of local government facilities, <u>CDO</u> explain the projects to landowner.

For construction of schools or health centre, <u>sub county chief</u>, <u>parish chief</u> and <u>LCI Chairman</u> explain the projects to landowner under the guidance of <u>CDO</u>.

[Consensus with landowner]

- <u>CDO</u>, sub county chief and <u>LCI Chairman</u> discuss the size of site, compensation and presence of graves with landowner and his relatives.
- CDO prepares for an official consensus document including handover of the site and make two copies of the document.
- After consensus building with the <u>landowner</u>, <u>CDO</u> and sub county chief get his signature on two copies of the document. One document is kept by district and another is kept by the landowner.

[Explanation to Community]

- For construction of local government facilities, <u>CDO</u>, in cooperation with <u>sub-county chief</u>, <u>parish chief</u> and <u>LC I chairman</u> mobilize community people and stakeholders and hold a workshop to explain the projects to them.
- For construction of schools or health centre, sub county chief, parish chief and LCI Chairman mobilize community people and stakeholders and hold a workshop to explain the projects to community people and stakeholders.

[Registration of acquired site]

- > Members of Area Land Committee investigate the site and decide boarders of the site for project.
- > Area Land Committee prepares application form to register the site formally and submit it to district.

Points to consider land acquisition 1

• Consensus building: It is necessary to contact and discuss the situation with the landowner and his family before bringing the topic to the community to avoid the situation that the community force him handover of his land to project (Case study 1).

- Compensation: It is necessary to discuss the amount of compensation with landowner until he is fully satisfied (Case study 2).
- Transferring grave: There are many case that remains and bodies are buried under the site. It is important

to discuss relocation of the remains and bodies with community people (Case study 3).

< Site acquisition of small scale of infrastructure >

[Implementation of Workshops]

- <u>DWO</u> arranges the date of workshop in the village where borehole will be installed by the project through making contact with LCI Chairman and Rwot Kweri.
- <u>DWO</u> explains the project including types of water facilities such as borehole, shallow well and protected spring, merit and demerit of each type to beneficiaries.
- > <u>DWO</u> requests the community to decide the type and select three candidate sites.

[Selection of candidate sites]

Under guidance and observation of <u>DWO</u> and <u>LCI Chairman</u>, the community discusses and selects three candidate site for installation of water supply facilities.

[Consensus building with landowner **]**

- DWO prepares for an official consensus document including handover of the site and make six copies of the document.
- After consensus building with the landowner, DWO get landowners' signature on six copies of the document.

Points to consider land acquisition 2

It is necessary to involve community staffs of local government in process of selecting sites to avoid the situation that person having strong voice in the community will take advantage of selecting the sites (Case Study 4)

1.4.2 Formation of Committee and Groups

Objective: Team (group and committee) building in the projects will enhance smooth project implementation, increase in the number of beneficiaries, and development of capacity of community. The projects should be implemented so that they strengthen groups' ownership and mitigate the weakness of the groups.

The processes of formation of farmer's group, Water User Committee: (WUC) and PTA are shown as follow.

< Farmer's Group >

[Investigation of existed farmer's groups]

- > <u>DAO</u> discuss the contents of projects and target village with <u>NAADS coordinators</u>.
- Sub county NAADS coordinator and Parish NAADS facilitators investigate presence of farmer's groups or people who want to set up new farmer's groups in the target village.

[Implementation of Workshop]

- NAADS coordinator, NAADS facilitator, Rwot Kweri and LCI Chairman discuss the date of workshop
- NAADS coordinator, NAADS Facilitator, Rwot Kweri and LCI Chairman mobilize people and explain
 - the contents of project to them in target village.

[Formation of farmer's group]

- > Under guidance of <u>NAADS facilitator</u> and <u>LCI Chairman</u>,
 - 1) the community discuses and selects the members of farmer's group and
 - 2) assign a chairman, vice chairman, secretary, accountant etc. from the group members



[Registration of farmer's group to NAADS]

- Under guidance of <u>NAADS facilitator</u> and <u>LCI Chairman</u>,
 - 1) the farmer's group collect initial contribution fee from group members and
- 2) prepare for application form to register the group to NAADS
- ➢ <u>NAADS facilitator submits the application form to sub county NAADS coordinator.</u>
- District NAADS coordinator officially registers the group to NAADS association.



[Formulation of bylaw]

- Under guidance of <u>NAADS coordinator</u> and <u>NAADS facilitator</u>, members of group discuss group activities, constitutions and roles which members have to undertake for the group.
- > After the discussion, the members formulate bylaw and share the contents among the members.
- > <u>NAADS coordinator</u> copies the original bylaw and submits to <u>DAO</u>.

<WUC>

[Implementation of Workshop]

- <u>DWO</u> arrange the date of workshop in the village where borehole will be installed by the project through making contact with <u>LCI Chairman</u> and <u>Rwot Kweri</u>.
- <u>DWO</u>, sub county chief and <u>LCI Chairman</u> mobilize the beneficiaries and explain the project including necessity of associating WUC for sustainable operation and maintenance of water supply facility.

[Formation of WUC]

- Under guidance of sub county chief and LCI Chairman,
- 1) the community discuses and selects the nine members of WUC and
- 2) assign a chairman, vice chairman, secretary, accountant etc. from the members of WUC.



[Formulation of bylaw]

- Under guidance of sub county chief and <u>LCI chairman</u>, members of <u>WUC</u> discuss constitutions and roles which members have to undertake for operation and maintenance of the water supply facility.
- > After the discussion, the members formulate bylaw and share the contents among the beneficiaries.
- Sub county chief copies the original bylaw and submits to <u>DWO</u>.

< PTA >

[Holding Workshop]

- <u>DEO</u> decides the date of the workshop in consultation with sub-county chief, LC I chairman, and the head teacher.
- DEO, <u>sub county chief</u> and <u>LCI Chairman</u> mobilize the beneficiaries and explain the project including necessity of associating PTA for sustainable school management.

Formation of PTA

- > Under guidance of sub county chief and LCI Chairman,
 - 1) the community discuses and selects the members of PTA and
 - 2) assign a chairman, vice chairman, secretary, accountant etc. from the members of PTA.

[Formulation of bylaw]

- PTA, under the guidance of <u>DEO and Sub-county chief</u>, will make constitution regarding the role and operation and maintenance.
- > <u>DEO</u> prepares copies of bylaw to restore them in the district office.

Points to consider formulation of committees and groups

• In order to ensure sustainability of projects, it is necessary to let community residents realize that they own the projects by 1) providing sufficient explanation on purposes of the projects to the beneficiaries 2) participate in the community contribution and make them take responsibility to each and every investment done in the group; 3) Preparation of a written by law governing the benefit and responsibility of the group with the participation of the community and all level government officials; and 4) managing group activities with facilitators assigned from among the community themselves (Case Study 5).

• It is necessary to take into consideration of power balance among the groups and avoid the situation that the group members form same family relations or same clan members (Case Study 6).

1.4.3 Selection of Contractors and Supervision

Objective: During the selection of the contractor, experience in similar works, structure of construction management and state of finance shall be thoroughly investigated. In addition, continuous supervision shall be made on the quality of work been conducted at the site.

[Selection of contractors]

- CAO, DP and DE set up <u>Bidding Committee</u> and discuss the selection of contractors for projects which require to build any facilities.
- District officers of sectors such as <u>DAO</u>, <u>DWO</u>, <u>DEO</u> and <u>DHO</u> should join the biding committee when relevant projects to each sector are implemented, and they discuss the selection of sites and make schedule of construction.

[Supervision of construction **]**

- DE takes charge of supervision of construction for the contractors which are selected by the biding committee
- DE regularly reports the progress and situation of constructing facilities for projects to <u>CAO</u>, <u>DP</u> and <u>district officers</u> of each sector.

Points to consider selection of contractors

Small scale constructions of staff quarters or construction of roads can be conducted by Gulu based contractors. But many contractors do not have enough budgets and manage their works at their full capacity, resulting in delaying or interruption of construction. Therefore, it is important to investigate financial condition and management of budget for selection of contractors (Case Study 7).

Points to consider labor force for construction

Implementation of a project has to contribute to the improvement of livelihood of community and an increase in temporary employment by involving as much local laborers as possible and procuring construction materials locally. When employing local laborers, special consideration should be given to employment of EVIs.

1.4.4 Operation and Maintenance of the Projects

Objective: For securing sustainability of projects, it is important that community members should take the initiative in implementing operation and maintenance of the projects.

The points to consider operation and maintenance of projects by farmer's group, WUC and PTA are shown as follow. District officers of each sector regularly observe progress of the projects and monitor the activities of groups and committees. They give advices and instructions to community.

< Farmer's Group >

- Bylaws of groups should include the following items. The concrete contents are decided after discussion among members.
 - 1) Roles which each member has to undertake for the group management
 - 2) Plan of group activities (ex. Kinds and area of cultivating crops in the group fields, selling products which are harvested in the group fields etc.)
 - 3) Plan of group fund management
 - 4) Supporting system for households who have EVIs in their family
- 5) Punishment for members who are against to the bylaw or absent from group activities
- > Members should regularly review and discuss the contents of bylaw, and revise them.
- DAO, NAADS Coordinator, and NAADS facilitator evaluates weather farmers association work according to the bylaw. Also, they should assist farmers associations when revising the bylaws. If farmers associations face challenges to solve, NAADS facilitator should inform the situation to Sub-county NAADS coordinator in consultation with Parish chief and LC I chairman. If it does not solve the problem, sub-county chief should solve the problem based on further discussion with DAO.

< WUC >

- According to the manual prepared by the ministry of water and environment improving community water source must fulfill certain requirement and procedure. All development partners and the district shall follow the procedure set by the government during the installation of community water point (Case Study 8).
- > The summary of these requirement and procedures set by the government are:
 - 1) Need assessment in participatory manner;
 - 2) Application by the community for improved water supply;
 - 3) Formation of WUC at each water point to be improved;
 - 4) Contribution towards the cost of construction
 - 5) Making an O&M plan (including household level sanitation plan)
 - 6) Getting access to land; and
 - 7) Preparation of MoU on responsibility of each stakeholder.
- > WUC should regularly review and discuss the contents of bylaw, and revise them.
- DWO evaluates weather WUC conducts Operation and Maintenance of the boreholes. Also, he or she should assist farmers associations when revising the bylaws. If WUCs face challenges, NAADS facilitator should inform the situation in consultation with Parish chief and LC I chairman. If it does not solve the problem, sub-county chief should solve the problem based on further discussion with DWO.

The WUC shall have a self-controlling mechanism for the collection of water fee. This mechanism shall be designed by the district (water engineer and CDO) with the involvement of the beneficiaries. A sample of the self-controlling mechanism proposed by this project is shown below (A water user's fee checking card).

In addition to making audit meeting, according to the agreed by law, the above self-controlling mechanism will help the WUC to manage the money being collected from the beneficiaries. Every member of the water user community shall carry a water user fee checking card. They shall pay monthly water fee to the treasurer and get a mark. The caretaker will check the mark on the card that is marked by the treasurer as a sign of payment. This shall be done every first week of the month. During audit meeting the member shall bring their card as a document for auditing. The collected money shall be deposited on the bank account of the WUC once every three month.



< PTA >

- Bylaws of PTA should include the following items. The concrete contents are decided after discussion among members.
 - 1) Obligation that parents have to send their children to study in school and punishment when the parents don't send their children for schooling.
 - 2) Supporting system of paying salary for volunteer teachers
 - 3) Obligation that teachers have to attend all classes and punishment when the teachers miss any classes
 - 4) Activities of PTA for operation and maintenance of school facilities (ex. Clearing school, groom school grounds etc.)
 - 5) System of operation and maintenance for educational materials such as desk, chair, textbook, chalks etc.)
- > PTA should regularly review and discuss the contents of bylaw, and revise them.
- DEO evaluates weather WUC conducts Operation and Maintenance of the community schools. Also, he or she should assist farmers associations when revising the bylaws. If PTA faces challenges, it should inform the situation in consultation with Parish chief and LC I chairman. If it does not solve the problem, sub-county chief should solve the problem based on further discussion with DEO.

1.5 Case Study and Lessons Learned

	Case Study	Lesson & Learn
1	An extension of land for Lukai community school was needed. During the meeting with the community the owner of the land showed her agreement provided that all the member of the family agreed. The community (specially an outspoken person) seems to push the owner to agree for giving the land during the meeting. A few days after the meeting the landowner complained to the study team about the community behavior. Even if she agreed on giving the land for the development but the way the community pushed her was not welcomed to her.	➢ It is necessary to contact and discuss the situation with the landowner before bringing the topic to the community to avoid the situation that the community force him handover of his land to project.
2	JICA Study Team interviewed a landowner of the planned construction site of the urgent pilot project. The landowner was dissatisfied because the District had never consulted him in advance, in addition he has already offered 67 hectares of land for the Amuru District Office. He said that his family and neighbors could not believe and hate the district officers. For the implementation of the project, the JICA Study Team requested the District to consult the landowner again and build consensus. And then, the District built consensus with the landowner, paid compensation for him and made official document for agreement. As the result, the relationship between the district and the landowner was improved.	 It is necessary to figure out the land ownerships for construction sites by conducting interview survey to landowners, neighbors, Rwot Kweri and LCI Chairman etc. It is necessary to explain the detail plan of project, schedule of construction, amount of compensation etc. to landowner in advance, and officially build consensus with the landowner.

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	Case Study	Lesson & Learn
3	In the site of planned constructing public service	> It is important for the community who are
	hall and staff quarters for urgent pilot project in	forced to be relocated due to the construction of
	Pabbo sub county, IDP camp was established. For construction of the facilities, sub county requested	public facilities to support the return process through implementation of cultural practice.
	people for displacement from the camp to their	The following points shall be taken into
	original villages. After the displacement of	consideration
	people, it was figured out that there were many	• If it is difficult to provide goats or sheep to
	remains and bones under the construction site. The Study Team discussed this issue with sub	individual families during cleansing ceremony, an alternative measure, such as conducting a
	county and decided to conduct traditional ritual	ritual by clan or group shall be taken.
	cleansing against the remains and bones and evil	• As community respect traditional chiefs and
	spirits at the places of origin. As the result, it	trust their words, the chiefs can play a significant
	could assist the community return to their places of origin with peace of mind by bringing the remains	role in implementing the relocation of the residents.
	of family members back to their original villages.	residents.
4	During the installation of water supply system in	> In order to maximize beneficiaries of facility
	Lulyango village (Ongai TRK), at first a workshop	development, efforts shall be made to understand
	was organized and consequently the community agrees on the selected site. Once the drilling work	the settlement of the community at TRK level by moving within the area instead of meeting the
	is started disagreements pop up between the	community at the focal point of TRK.
	beneficiaries of the project on the selected site.	\succ During the preparation of resource map by the
	Even though the main cause of the disagreement	community it would be advantageous to include
	traced back to land conflict that exists between two settlements; the major cause was believed to be due	the settlement patterns of the area resulting in the understanding of the smallest level of the
	to the voice of influential person during the	community.
	workshop. The Study Team believes that the	
	voice of every member of the community shall be	
	heard during the workshop and also afterwards. Therefore, the Study Team suspended the execution	
	of the work temporarily until the two families settle	
	the matter peacefully. After concert agreement	
_	was reached the installation work proceed.	
5	In this project, workshop was organized with all 8 farmers group in the target TRK. The Study	> It is necessary to let community residents realize that they own the projects by 1) providing
	Team, after explaining the purpose the pilot project,	sufficient explanation on purposes of the projects
	requested the community to decide one group	to the beneficiaries 2) participate in the community
	decided to participate in the ox plow project.	contribution and make them take responsibility to
	However, it was proved to be difficult to get a decision by community and they let the decision be	each and every investment done in the group; 3)
	made by JICA study team. Although the team	Preparation of a written by law governing the benefit and responsibility of the group with the
	initially attempted to promote autonomous	participation of the community and all level
	discussion by the community themselves, it was	government officials; and 4) managing group
	rather arduous to select the beneficiaries. The LCI	activities with facilitators assigned from among the
	chairman played important role in encouraging them to select beneficiaries group. Finally, they	community themselves
	stick to a draw system which was unanimously	
	agreed.	
6	In Pukwany village, a borehole installed during the	> In selecting WUC committees, it is advisable
	IDP camp has been abandoned for a long period. Initially the owner of the land was the caretaker and	that the committee should involve the representatives from all the community according
	his family member secretary and treasurer of the	to the settlement pattern and the full consent of the
	borehole. After rehabilitation, the owner insisted	community.
	to keep the same arrangement without the	> It is necessary to take into consideration of
	involvement of the other community. The Study Team persuaded him that installed boreholes were	power balance among the groups and avoid the situation that the group members form same family
	owned by all the community members. Finally,	relations or same clan members.
	owned by all the community members. Finally,	relations or same clan members.

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	Case Study	Lesson & Learn
	with the involvement of all the community and chairman LC1 a new election was held after the land is officially declared the property of the community with the written consent of the land owner and his families.	
7	The local contractor executing works in Attiak Technical School lacks the financial management capacity. Construction period was delayed due to the fact that the contractor had used the advance payment for other purpose unrelated to the project. Furthermore, casual laborer protested for nonpayment at the end of works, since contractors did not pay remuneration for its laborers and lack money at hand. Inappropriate response of the contractors resulted in catching press attention. Afterwards, JICA study team resolved the problems by paying required amount of money.	➢ QBS (quality based selection) system shall be adapted during the identification of the contractors. During which emphases shall be given mainly to past performance, financial strength of the firm and financial management system and technical capabilities of the company. The price and cost must not be the major selection criteria of the contractor, they may be considered during contract negotiation
8	In Ceri village, the Study Team convinced the community on the need for community contribution for installation of water supply facility. The community agrees accordingly they start collecting the money. However, LCI made WUC to return the collected money back to the community on the basis claiming that other donors did not collect community contribution, why JICA is insisting. The Study Team discussed the issue with LC I and local people through parish chiefs, and explained the importance of operation and maintenance system and local contribution. As a result of this, local contribution was recollected from the member	All development partners and the district shall follow the procedure set by the government during the installation of community water point.

Annex 4 : Result of Defect Inspection and Repair



Photo No 5 RETORE ATTER Location : Door tack date Internet of tack date Internet of tack date Prober No Charification of problem : Charification of problem : Internet of tack date Photo No 6 Energie of control of tack date ATTER Photo No 6 Energie of control of tack date ATTER Photo No 6 Energie of control of tack date ATTER Photo No 6 Energie of control of tack date ATTER Photo No 6 Energie of control of tack date ATTER Photo No 7 Energie of control of tack date ATTER Charafication of problem : 7 Energie of control of tack date ATTER Charafication of problem : 7 Energie of control of tack date ATTER Photo No 7 Energie of control of tack date ATTER Charafication of problem : 7 Energie of control of tack date ATTER Photo No 7 Energie of control of tack date ATTER Charafication of problem : 7 Energie of control of tack date ATTER		Date: Early November	Date: Early December
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- Valve of rain tank Hoblen; - Loss of control valve Classification of problem; - Full of user Repair work; - To perpaired by district Photo No :: 7 BEFORE AFTER Location :: - - Jack nof and around - Photo No :: 7 Lecation :: - - Jack nof and around - Problen ; - - Lecation :: - - Dictoring :: - - Dictor growth - Repair work ; - - Filour gaps of covering incombarce dear around with enling materials and motic - - Filour gaps of covering incombarce dear around with enling materials and motic - - Filour gaps of covering incombarce dear around with enling materials and motic - - Filour gaps of covering incombarce dear around with enling materials and motic - - Filour gaps of covering incombarce dear around with enling materials and encombarce dear around with enling materials and encombarce dear around with enling materials and encombarce dear around with enline materials and encombarce dear around with enline materials and encombarce dear around with enline dear around with enline dear around with enline dear around with enline dear around	Location : - Door lock of side door Problem ; - Not functioning Classification of problem ; - Defect for poor work Repair work ; - Replace of cylinder Photo No : 6		
Location :: - Jack roof and around Problem ;: - leakages from two jackroofs Classification of problem ; - Defect for poor work Repair work ; - Fillout gaps of covering ironsheets edge around with sealing materials and motrar - Fillout gaps of roofing sheets joints with sealing materials and motrar - Fillout gaps of roofing sheets joints with sealing materials and motrar - Checking after rains and splashing test BEFORE AFTER Photo No : 8 BEFORE AFTER Location :: - Windows in office space Problem ; - Rainwarer entering through window joints - Rainware rentering through window joints - Rainwarer entering through window joints Classification of problem ; - State for through window joints - Rainware rentering through window joints - Rainware rentering through window joints Classification of problem ; - State for through window joints - Design Problem - Design Problem ; - State for through window joints Classification of problem ; - State for through window joints	- Valve of rain tank Problem ; - Loss of control valve Classification of problem ; - Fault of user Repair work ; - To be repaired by district	ETOP.	
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 Windows in office space Problem; Rainwarer entering through window joints Classification of problem; Design Problem 		BEFORE	AFTER
- Wall raised to prevent water entering from window joints - Picture left before painting	- Windows in office space Problem ; - Rainwarer entering through window joints Classification of problem ; - Design Problem Repair work ; - Wall raised to prevent water entering from window joints		





	Date: Early November	Date: Early December
Photo No : 5	BEFORE	AFTER
Location : - windows Problem ; - nonfunctioning window stays Classification of problem - Defect for poor work Repair work ; - Refixing window stays		
Photo No : 6	BEFORE	AFTER
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Problem ;		- 1/ F 17
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Repair work ;	and the second se	
- Replace of joint parts and rearrangement	Row of a	Tank
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- Defect for poor work		
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Photo No : 7 Location :	BEFORE	AFTER
	BEFORE	AFTER
Location :	BEFORE	AFTER
Location : - Toilet	BEFORE	AFTER
Location : - Toilet Problem ;	BEFORE	AFTER
Location : - Toilet Problem ; - broken sitting pan	BEFORE	AFTER
Location : - Toilet Problem ; - broken sitting pan - leakage from drain pipe	BEFORE	AFTER
Location : - Toilet Problem ; - broken sitting pan - leakage from drain pipe Classification of problem ;	BEFORE	AFTER
Location : - Toilet Problem ; - broken sitting pan - leakage from drain pipe Classification of problem ; - Fault of user	BEFORE	AFTER
Location : - Toilet Problem ; - broken sitting pan - leakage from drain pipe Classification of problem ; - Fault of user Repair work ;	BEFORE	
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Location : - Toilet Problem ; - broken sitting pan - leakage from drain pipe Classification of problem ; - Fault of user Repair work ; - replace of sitting pan - Replace of joint parts and rearrangement Photo No : 8 Location :		
Location : - Toilet Problem ; - broken sitting pan - leakage from drain pipe Classification of problem ; - Fault of user Repair work ; - replace of joint parts and rearrangement Photo No : Photo No : - Toilet		AFTER
Location : - Toilet Problem ; - broken sitting pan . - leakage from drain pipe Classification of problem ; - Fault of user . Repair work ; . - replace of sitting pan . - Replace of joint parts and rearrangement . Photo No . . Problem ; . - Toilet . Problem ; . - Leakage water can't be drained . Classification of problem .		
Location : - Toilet Problem ; - broken sitting pan . - leakage from drain pipe Classification of problem ; - Fault of user . Repair work ; . - replace of sitting pan . - Replace of joint parts and rearrangement . Photo No . . Photo No . . - Toilet . . Problem ; . . - Leakage water can't be drained .		AFTER
Location : - Toilet Problem ; - broken sitting pan . - leakage from drain pipe Classification of problem ; - Fault of user . Repair work ; . - replace of sitting pan . - Replace of joint parts and rearrangement . Photo No . . Problem ; . - Toilet . Problem ; . - Leakage water can't be drained . Classification of problem .		AFTER
Location : - Toilet Problem ; - broken sitting pan - leakage from drain pipe Classification of problem ; - Fault of user Repair work ; - replace of sitting pan - Replace of sitting pan - Replace of joint parts and rearrangement Photo No : <u>8</u> Location : - Toilet Problem ; - Leakage water can't be drained Classification of problem - design problem		AFTER



	Date: Early November	Date: Early December
Photo No : 13	BEFORE	AFTER
Location :		
- Stage of the hall		A family of the second second second
Problem ;		
- Wood chip remained in	Arrest and a second	1
finishing mortar		
Classification of problem ;	and the second	
- Defect for poor work		
Repair work		
- remoing the part and filling with		
mortar.		
Photo No : 14	BEFORE	AFTER
Location :		
- Around septic tank		
Problem ;		Contraction of the second
poor drainage around the tank		
Classification of problem ;		
- Defect for poor work		
Repair work ;		
- ditch excavated around tank		
		and an and the second
Dhata Maria 15	DEFORE	and the second
Photo No : 15	BEFORE	AFTER
Location :	BEFORE	AFTER
Location : - Front gate	BEFORE	AFTER
Location : - Front gate Problem ;	BEFORE	AFTER
Location : - Front gate Problem ; - head of the pillar damaged	BEFORE	AFTER
Location : - Front gate Problem ;	BEFORE	AFTER
Location : - Front gate Problem ; - head of the pillar damaged by transportation car.		AFTER
Location : - Front gate Problem ; - head of the pillar damaged by transportation car. Classification of problem ;		AFTER
Location : - Front gate Problem ; - head of the pillar damaged by transportation car. Classification of problem ; - Fault of user		AFTER
Location : - Front gate Problem ; - head of the pillar damaged by transportation car. Classification of problem ; - Fault of user Repair work ;		AFTER
Location : - Front gate Problem ; - head of the pillar damaged by transportation car. Classification of problem ; - Fault of user		AFTER
Location : - Front gate Problem ; - head of the pillar damaged by transportation car. Classification of problem ; - Fault of user Repair work ; - molded with mortal		
Location : - Front gate Problem ; - head of the pillar damaged by transportation car. Classification of problem ; - Fault of user Repair work ; - molded with mortal Photo No : 16		AFTER
Location : - Front gate Problem ; - head of the pillar damaged by transportation car. Classification of problem ; - Fault of user Repair work ; - molded with mortal Photo No : 16 Location :		
Location : - Front gate Problem ; - head of the pillar damaged by transportation car. Classification of problem ; - Fault of user Repair work ; - molded with mortal Photo No : 16 Location : - Earth pit for lightning arrester		
Location : - Front gate Problem ; - head of the pillar damaged by transportation car. Classification of problem ; - Fault of user Repair work ; - molded with mortal Photo No : 16 Location : - Earth pit for lightning arrester Problem ;		
Location : - Front gate Problem ; - head of the pillar damaged by transportation car. Classification of problem ; - Fault of user Repair work ; - molded with mortal Photo No : 16 Location : - Earth pit for lightning arrester Problem ; - Incomplete backfilling		
Location : - Front gate Problem ; - head of the pillar damaged by transportation car. Classification of problem ; - Fault of user Repair work ; - molded with mortal Photo No : 16 Location : - Earth pit for lightning arrester Problem ; - Incomplete backfilling Classification of problem ;		
Location : - Front gate Problem ; - head of the pillar damaged by transportation car. Classification of problem ; - Fault of user Repair work ; - molded with mortal Photo No : 16 Location : - Earth pit for lightning arrester Problem ; - Incomplete backfilling Classification of problem ; - Defect for poor work		
Location : - Front gate Problem ; - head of the pillar damaged by transportation car. Classification of problem ; - Fault of user Repair work ; - molded with mortal Photo No : 16 Location : - Earth pit for lightning arrester Problem ; - Incomplete backfilling Classification of problem ; - Defect for poor work Repair work ;		
Location : - Front gate Problem ; - head of the pillar damaged by transportation car. Classification of problem ; - Fault of user Repair work ; - molded with mortal Photo No : 16 Location : - Earth pit for lightning arrester Problem ; - Incomplete backfilling Classification of problem ; - Defect for poor work		
Location : - Front gate Problem ; - head of the pillar damaged by transportation car. Classification of problem ; - Fault of user Repair work ; - molded with mortal Photo No : 16 Location : - Earth pit for lightning arrester Problem ; - Incomplete backfilling Classification of problem ; - Defect for poor work Repair work ;		



Lot3; Before and After of Amuru Staff House





	Date: Early August	Date: Late September
Photo No : 5	BEFORE	AFTER
Location :		
Front door		
Problem ;		
Broken handle		
Classification of problem ;		
- design problem		
Repair work ;		
- replace of handle and		
installment of door stopper		
	gfc	
Photo No 6	BEFORE	AFTER
Location :		
tap of kitchen	Philadelphic And and and and	
Problem ;		
- Leaking from two taps	and the second s	
Classification of problem ;		
- Fault of product and settings		
Repair work ;		
- Replace of taps		
Photo No : 7	BEFORE	AFTER
Location :	BEFORE	AFTER
Location : Shower	BEFORE	AFTER
Location : Shower Problem ;	BEFORE	AFTER
Location : Shower Problem ; - Peeling of tile and paints	BEFORE	AFTER
Location : Shower Problem ; - Peeling of tile and paints Classification of problem ;	BEFORE	AFTER
Location : Shower . Problem ; . - Peeling of tile and paints . Classification of problem ; . - Defect for poor work .	BEFORE	AFTER
Location : Shower Problem ; - Peeling of tile and paints Classification of problem ; - Defect for poor work Repair work	BEFORE	AFTER
Location : Shower . Problem ; . - Peeling of tile and paints . Classification of problem ; . - Defect for poor work .	BEFORE	AFTER
Location : Shower Problem ; - Peeling of tile and paints Classification of problem ; - Defect for poor work Repair work	BEFORE	AFTER
Location : Shower Problem ; - Peeling of tile and paints Classification of problem ; - Defect for poor work Repair work reinstallment		
Location : Shower Problem ; - Peeling of tile and paints Classification of problem ; - Defect for poor work Repair work reinstallment Photo No : 8	BEFORE BEFORE	AFTER
Location : Shower Problem ; - Peeling of tile and paints Classification of problem ; - Defect for poor work Repair work reinstallment		
Location : Shower Problem ; - Peeling of tile and paints Classification of problem ; - Defect for poor work Repair work reinstallment Photo No : 8 Location :		
Location : Shower Problem ; - Peeling of tile and paints Classification of problem ; - Defect for poor work Repair work reinstallment Photo No : 8		
Location : Shower Problem ; - Peeling of tile and paints Classification of problem ; - Defect for poor work Repair work reinstallment Photo No : 8 Location :		
Location : Shower Problem ; - Peeling of tile and paints Classification of problem ; - Defect for poor work Repair work reinstallment Photo No : 8 Location :		
Location : Shower		
Location : Shower Problem ; - Peeling of tile and paints Classification of problem ; - Defect for poor work Repair work reinstallment Photo No : 8 Location :		
Location : Shower		
Location : Shower		
Location : Shower		



