

Rate Rebasing
Approved Business Plan
(January 2008)



# 2008 Rate Rebasing Approved Business Plan (January 2008)

MWSS Board Resolution No. 2007-278





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# APPROVED TARIFF ADJUSTMENTS: 2008 - 2012

Based on the MWSS Board Resolution No. 2007-278 dated December 14, 2007 as recommended by the MWSS Regulatory Office (RO) in its Resolution Nos. 07-025-CA and 07-025-A-CA dated December 12, 2007 and December 19, 2007 (see Annex 6), respectively, the approved Rate Rebasing Adjustment ("R") for the second rate rebasing period, i.e. 2008 – 2012 is 75.07% resulting to a one-time increased basic tariff of P26.65/cubic meter or an all-in-tariff of P33.42/cubic meter effective January 1, 2008

To temper the tariff increases in favor of the customers, and with the conformity of Manila Water, the above rate rebasing adjustment is to be applied on a staggered basis over the next five years while still keeping the Net Present Value equal to zero through to 2012 as shown in Table No 1. It is understood that all subsequent staggered increases have been approved by the RO and shall be applied effective January 1 of each year, subject only to any adjustment in rates outside of this rate rebasing and the implication of the Bulacan Bulk Water Supply Project.

The MWSS approvals also state, that in the event the Bulacan Bulk Water Supply is implemented the staggered rates from years 2010 to 2012 will be subsequently adjusted, as shown in Table No. 2.

Table No. 1 – (without Bulacan Reserve Fund)

(in Php/cu, m/)	2008	2009	2010	2011	2012
Previous Basic	15.17	19.64	22.06	24.24	26.35
Rate Rebasing Adjs	4.47	2.42	2.18	2.11	2.04
Total Basic Water	19.64	22.06	24.24	26.35	28.39
Envi. Charges	2.36	3.09	3.88	4.74	5.68
Total before VAT	22.00	25.15	28.12	31.09	34.07
12% VAT	2.64	3.02	3.37	3.73	4.09
Total with VAT	24.64	28.17	31.50	34.83	38.15
Annual Increase	5.00	3.53	3.33	3.33	3.33
RRA (%)	29.47%	12.33%	9.88%	8.70%	7.73%





Table No. 2 – (with Bulacan Reserve Fund)

-((n-Php/ed:m:)	2008	2009	2010	'2014t	2012
Previous Basic	15.17	19.64	22.06	24.40	26.66
Rate Rebasing Adj	· 4.47	2.42	2.34	2.26	2.19
Total Basic Water	19.64	22.06	24.40	26.66	28.85
Envi. Charges	2.36	3.09	3.90	4.80	5.76
Total before VAT	22.00	25.15	28.30	31.46	34.61
12% VAT	2.64	3.02	3.40	3.78	4.15
Total with VAT	24.64	28.17	31.70	35.24	38.76
Annual Increase	5.00	3.53	3.53	3.53	3.53
RRA (%)	29.47%	12.33%	10.59%	9.27%	8.20%





# 2 COMMITMENTS on the tariff adjustments

The MWSS approvals in the 2008 - 2012 tariff adjustments are premised on the following:

- **2.1** Adoption of additional Key Performance Indicators (KPIs) including CAPEX control and Business Efficiency Measures (BEMs) and the corresponding, reward/penalty system as established by the RO. Please see ANNEX 1.
- 2.2 Minimum NRW of 25% for the next five years.
- **2.3** Rationalization of Sewerage and Environmental Charges as shown in Table No. 3.

Table No. 3

	2008	2009	2010	2011	2012		
Environmental Charges	12%	14%	16%	18%	20%		
Separate Sewer Network	Separate Sewer Network						
Residential Sewer	40%	30%	20%	10%	0%		
Commercial Sewer	45%	40%	35%	30%	30%		
Combined Sewer System		<b>.</b>	<u> </u>	· · · · · · · · · · · · · · · · · · ·	•		
Residential Sewer	0%	0%	0%	0%	0%		
Commercial Sewer	0%	0%	0%	0%	0%		

- **2.4** Re-Classification of some Government Institutions.
- **2.5** Exclusion of the CERA from the water bill subject to the non-application of CPI thereto.
- **2.6** Clustering of meters and adoption of new scheme for connection charges for low-income communities.
- 2.7 Changes in assumption for subdivision takeover.





- 2.8 Billing scheme and Rate Classification of High rise and other multiple dwellings.
- **2.9** Prohibition of the collection of a meter deposit and connected issues including reconnection fees.
- 2.10 Reversion of disconnection and reconnection charges to Two Hundred Pesos (P200.00) from Five Hundred Pesos (P500.00) adjusted for CPI.
- **2.11** Uniform billing at residential rate for non-residential customers consuming not more than ten (10) cubic meters.
- **2.12** Strict compliance with issuances and policies with regard to stolen meters.
- 2.13 Adherence to the reset rate-rebasing service coverage targets relative to schedule 2, 3, and 4 of the Concession Agreement. (see Annex 2)
- 2.14 Adoption of an interim target of 7 psi minimum pressure in the entire System for the next rebasing period subject to review in 2012.

# <u>ADDITONAL MEASURES</u> per MWSS-RO Resolution No. 07-025-A-CA dated 19 December 2007

- 2.15 Customer Service Related Issues The RO takes note of and understands fully the MWSS BOT's reminder for the immediate adoption of Implementing Rules and Regulations (IRR) for customer service related resolutions and undertakes to complete said IRR within sixty days from 14 December 2007 or until 12 February 2008. Please see Annex 3, IRR on Customer Related Issues.
- 2.16 Currency Exchange Rate Adjustment (CERA) The RO adopts a position of "bundling-in" of the one peso (P1.00) CERA into the basic charge on the principle that doing so is a mere change in the billing format and, a) will not affect the financial projections of the concessionaire and b) will present a much simpler billing statement to the consuming public to avoid confusion from other foreign currency exchange fluctuation recovery mechanisms





The RO nevertheless, reiterates that while the CERA shall be bundled-in for purposes of billing simplicity, it will be unbundled in the computation for the appropriate and applicable standard adjustments for inflation based on the consumer price index (CPI). Hence, in order to insulate the bundled-in the "CERA equivalent from the CPI adjustment, the following shall be observed:

- a) From the basic charge shall first be deducted one peso (P1.00);
- b) Thereafter such adjustment shall be computed and added; and
- c) Finally to such new and adjusted amount be added one peso (P1.00), as the unadjusted free CERA equivalent.
- **2.17** Capital Expenditures (CAPEX) The RO recognizes the need for close monitoring of CAPEX. It thus undertakes to do the following:
  - a) Develop and utilize, within a reasonable time, a Manual for CAPEX Monitoring with adequate and appropriate protocols for reporting, validation and analysis of CAPEX;
  - b) Establish and maintain a Project Management Committee together with the MWSS-Corporate Office and MWCI, to ensure that the assets at the end of the concession period will be consistent with provisions of the Article 6.5.2 (Asset Condition Report) of the Concession Agreement. Such Committee shall likewise review/update technical standards and specifications;
  - c) The Project Management Committee shall review/evaluate the five (5) investment projects in the Table 4, to be consistent with the CAPEX projects and the overall strategic direction of the submitted Business Plan of MWCI; and





Table 4 - 5 Key Projects

(In Millian Pesas)	Final	2008	2009	2010	9 20 Kg	(2002)
1. Water Supply Facilities	2,115	450	477	430	399	358
2. RPWSIP (Angono-Binang.)	1,546	_	-	500	700	346
3. Rodriguez Water Treat. Plant	1,800	400	750	650	_	<del>-</del>
4. Marikina River Catch. Basin	2,661	80	445	712	712	712
5. Reserve Fund for Bulacan	416	59	72	83	95	106
TOTAL CAPEX	8,537	989	1,744	2,376	1,906	1,523

- d) In the relation to letter "a "hereof, ensure the expenditures of CAPEX shall stay within the range of plus or minus (+/-) fifteen per cent (15%) as proposed and embodied in MWCI's business plan. Should deviations occur beyond said range, the following shall apply:
  - i. Prior approval of the MWSS-RO shall be obtained for any deviation beyond the range (+/- 15%) given;
  - ii. In the case of expenditures in excess of fifteen per cent (15%) incurred without the prior approval of MWSS-RO, the same shall be deemed as neither prudent nor efficient and shall be disallowed;
  - iii. In case of non-implementation or scrapping of any of the five (5) investment projects listed in table 4 (where the replacement or re-alignment of such projects have not been approved by the MWSS-RO), a tariff reduction corresponding to the present value of the unutilized allowance for capital expenditures will be imposed and for this purpose the one percent (1%) materiality threshold under EPA mechanism shall not apply. Such tariff reductions shall first be applied to future installments before they are applied to the prevailing tariff;





- iv. Should savings in capital expenditures (not included in the five listed projects) exceeding 15% of the budgets for such projects, a tariff reduction corresponding to the present value of the unutilized allowance for capital expenditures will be imposed subject to the one percent (1%) materiality threshold under the EPA mechanism. Such tariff reduction shall first be applied to future installments before they are applied to the prevailing tariff;
- v. Starting 2009, in the event that scheduled expenditures, in accordance with MWCI's business plan are not implemented in a given year, MWCI shall be given the opportunity to present for MWSS-RO's approval, an expenditure realignment or "catch-up" plan relative to such unexpended or under-expended amounts. Should the same plan be found to be inadequate, an appropriate reduction in tariff shall also be made through, and in accordance with, the EPA mechanism as stated in the Concession Agreement, in the subsequent year; and
- vi. These additional measures shall be without prejudice to other safeguards instituted for specific innovations such as, but not limited to the Rationalization of the Sewerage and Environmental Charges as embodied in RO Resolution No. 07-025-CA which provides for the delayed adjustment of such charges in the event that certain related wastewater capex project are not implemented.





# 3 APPROVED 2008 RATE REBASING PLAN OF MANILA WATER

# 3.1 Summary

- 3.1.1 In this 2008 Rate Rebasing, Manila Water will continue to be guided by the same objective of establishing a sustainable concession, adjusted for the current requirements of the customers, local government units (LGUs) and stakeholders as well as changes in the operating environment. In general, Manila Water will adopt a seven-point framework to ensure the reliability and expansion of its water and wastewater services:
  - 1 Support the National Government and LGU Programs
  - 2 Strengthen Contingency Planning
  - 3 Support the MWSS Wastewater Master Plan
  - 4 Support the MWSS New Water Source Development Road Map
  - 5 Improve reliability and efficiency
  - 6 Resolve outstanding regulatory issues
  - 7 Protect the financial viability of the program and mitigate tariff impact to customers

In preparing its 2008 Rate Rebasing Plan, Manila Water was guided by the general objective of providing the same quality and level of service to ALL of its customers. This means that people in the outlying areas of the concession will receive the same service level as those located within the Central Distribution System. In the same manner, high elevation areas will get the same supply availability, quality, and pressure as those in low-lying areas.





3.1.2 While Manila Water has made marked improvements in the delivery of its services, there is a need to ensure that these services are made reliable. The Company is therefore proposing a RELIABILITY Investment Plan which will focus on Service Level Sustainability, Earthquake/Natural Calamity Contingency, and Angat Reliability.

## RELIABILITY Investment Plan

- 3.1.3 Service Level Sustainability. Investments need to be continuously made to ensure that the service levels in the currently served areas are maintained and/or further improved. These investments would include continuous improvement and maintenance works at the headworks facilities, water and wastewater treatment plants, pumping stations, distribution systems, sewer network systems; pipe replacement and mainline renewal projects, Tubig Para sa Barangay, meter replacement, formation of Demand Monitoring Zones (DMZ) and District Metering Areas (DMA); concession fee projects, and other projects intended to sustain the service levels in the East Zone. This set of reliability projects was collated on a per Business Area basis in order to address specific LGU development plans.
- 3.1.4 Earthquake Contingency. Manila Water proposes an earthquake preparedness plan in order to mitigate earthquake impacts to water supply provision. This plan would include the use of earthquake resilient fittings and procurement of contingency equipment. These would also be useful in mitigating the impact of other calamities such as typhoons.
- 3.1.5 Augat Reliability. The reliability of the Angat water supply system is critical as the East concession relies solely on this system. The incident in the Umiray tunnel late in 2004, the recurring El Niño phenomenon and acute watershed de-forestation, demonstrate the vulnerability of relying on a single supply source. As such, projects to make Angat more reliable such as managing flows and ensuring structural reliability are proposed for this 2008 Rate Rebasing.





3.1.6 Major investments will be required in order for Manila Water to expand its water and wastewater services in the remaining unserved areas in the East Zone. Currently, an estimated 1.2 million people still do not have access to surface water supply in the East Zone, a number which will grow to more than 2 million as populations increase over the next five years. This population is mostly located in the Rizal province and in the fringe areas of the concession, which continue to rely on groundwater supply. In order to address the need to expand its services and address the demand of communities and LGUs for surface water supply particularly in Rizal, Manila Water is proposing an EXPANSION Investment Plan. This plan includes the development of new water sources, network expansion, and the implementation of the MWSS Wastewater Master Plan.

#### **EXPANSION Investment Plan**

3.1.7 New Water Sources. Manila Water commits to support the MWSS Road Map for the development of new water sources. In particular for the East Zone, these include the Laiban Dam, Rodriguez Water Treatment Plant, and the Rizal Province Water Supply Improvement Project

It is the ultimate plan of the Company to develop three water supply systems which will address the needs of the entire East Zone population and will reduce the single reliance on the Angat water supply system. These systems are the Angat/Balara system, Rodriguez system, and the Laiban Dam system. In the interim, the Company is investing on short to medium-term water supply sources which will mitigate the impact of the delays in the development of the Laiban Dam and still allow compliance with the water service coverage targets.

3.1.8 Network Expansion. For the 2008 Rate Rebasing Plan, Manila Water will continue to allocate major capital investment for the distribution network in order to achieve expansion of water services, pressure management, and NRW management. Further expansion of the network will be focused in Antipolo, San Mateo, Rodriguez, Taguig and the Rizal Province in order to serve the demand of the local governments and more especially the number of low-income communities in these areas. This expansion will





- provide surface water supply to areas which have long been dependent on groundwater.
- 3.1.9 Wastewater. In 2003, the Regulator ruled that Manila Water's sewerage investment plan needs to be further reviewed. In 2004, MWSS hired a consultant to prepare a sewerage master plan for the East Zone. This master plan is now proposed for adoption in this 2008 Rate Rebasing. The master plan will allow compliance with the original concession target of providing sewerage services to 55% of the population by 2022 through the construction of combined sewage-drainage treatment systems. Manila Water will be piloting such systems in the ongoing Manila Third Sewerage Project.
- 3.1.10 The Reliability and Expansion investment plans will translate to a total investment plan of <u>Php 100 billion and Php 102 billion</u> up to 2022 without Bulacan Reserve Fund and with Bulacan Reserve Fund respectively. This is broken down as follows:

(In Billion Pesos)	Without Bulacan Reserve Fund	With Bulacan Reserve Fund
RELIABILITY	. 1 (4)5 <sup>1</sup>	i. 45
Service Level Sustainability	34	34
Earthquake Contingency	5	5
Angat Reliability	6	6
EXPANASION	55	-[57]
New Water Sources	19	19
Network Expansion	14	14
Wastewater	22	22
Bulacan Reserved	0	2
TOTAL III	100	7 102





- 3.1.11 In terms of operating expenditure, Manila Water has estimated that from 2008 to 2022, total operating cost will amount to <a href="Php 87">Php 87</a></a>
  <a href="billion">billion</a> including Corporate Income Tax.
- 3.1.12 The above expenditure plan of Manila Water will have corresponding service obligation targets which are largely consistent with the 2003 approved rate rebasing targets. Any change is always an improvement or an expanded target. Likewise, a set of new KPIs and BEMs is proposed along with the expenditure plan, which will provide the Regulator with a framework for monitoring the performance of the Company. Please see ANNEX 2.
- 3.1.13 The expenditure plan, corresponding service obligations as well as the past financial performance of the Company will be taken into account in the approved tariff of Manila Water. The approved tariff will utilize the recommended 9.3% Appropriate Discount Rate (ADR) for both past and future cashflows.

\* \* \*

Over the past nine years, Manila Water has made significant improvements in the provision of water and wastewater services in the East Zone. Water availability, pressure and access to wastewater services have improved notably since 2003. This has been attested to by Manila Water's customers, as surveyed by the Regulator in the 2006 PAWS. However, there are continuing challenges to further improvement of water and wastewater services. These include ensuring the RELIABILITY and EXPANSION of the Company's services in order to address rising customer expectations and demand.

Manila Water will address these challenges in its 2008 Rate Rebasing Plan while ensuring that new tariffs still be within the affordability threshold of a typical household.





# 3.2 Water Demand and Supply Forecast

As in the 2003 Rate Rebasing Plan, the key assumptions of the 2008 investment plan of Manila Water are based on the service requirements in the concession area. The future requirements were based on national and local government plans and programs which outline the expected development in the East Zone. Specific sources used were the Medium-Term Philippine Development Plan or MTPDP, population projections of the National Statistics Office or NSO, and specific local government plans on roads and transport projects, as well as, population projections.

# Future Water Demand (2008 Onwards)

The analysis of demand for water including realistic forecasts of future levels of demand is an important and critical step in building the business plan. The results of a demand analysis determine future investments and service levels. For 2008 onwards, Manila Water has adopted the same demand analysis framework in 2003, with a more detailed analysis of the effective demand of its customers.

Total water demand is the sum of billed volume and NRW volume. It is a function of three factors: (1) population projections (2) per capita usage of water and breakdown of domestic, commercial and industrial use, and (3) NRW volume assumptions.

# Population projections

Population is a very important factor in determining future demand. Population growth may consist of natural growth or, in certain cases, migration. Small differences in demographic trends have large effects on water consumption.

# 1. Population Projections from 2001 to 2010

In 2005, the NSO was not able to conduct a new survey due to lack of funds. Hence, all projections in this 2008 Plan were still based on the 2000 NSO population census. In projecting the East Zone population up to year 2010, the NSO provided Manila Water with estimated population figures per city and municipality. Growth rates used were uniform for all municipalities per region:





In order to check if the growth rates are realistic, the population densities per city and municipality were assessed. A ceiling of 50,000 persons per sq. km was set, which is even higher than the current population density of Manila of 40,000. The cities of Manila and Pasig exceeded the set maximum density and therefore their growth rates were reduced.

An adjustment on the growth rate for Rodriguez was also included as a result of recent discussions with the municipality's mayor. Rodriguez is will be packaged as the ideal resettlement area outside of Metro Manila and its population is expected to grow by 3% more than the Rizal projected growth rates.

# 2. Population projections from 2011 onwards

The NSO-calculated population projections are only up to 2010. For projections from 2011 onwards, Manila Water relied on the NSO 2000 Census-based National, Regional and Provincial Population Projections where NCR and Rizal's total projected population every five years are available. In projecting the population at the city and municipality levels, the Company followed the average distribution ratio of the 2000 census. Population density was used as check and growth rates of Manila and Pasig municipalities were again revised. Rodriguez projections were likewise adjusted.

# Consumption Patterns

# Per Capita Water Consumption

In projecting the per capita consumption, Manila Water analyzed actual numbers for 2006 and used them as base figures. Average per capita consumption is at 165 liters per day, higher than the assumed per capita consumption in 2003 Rate Rebasing, which was 131 liters per day.

The average per capita consumption for the whole East Zone is assumed to increase from the current figure of 165 liters per capita per day to over 200 liters per capita per day by year 2032. This figure is comparable to current per capita consumption in Vientiane, Cambodia and PBAPP, Malaysia.





#### Residential Demand

The total residential demand is based on per capita consumption as well as the service coverage targets put forward for each city and municipality. Accelerations were made in the 2003 water service targets. A more detailed discussion of the new targets can be found in the Technical Report.

Given the projected served population and per capita consumption, projected domestic demand will increase by an average of 33 mld per year for the second rate rebasing period. There is an increase in residential billed volume projections for the second rate rebasing period compared to the 2003 figures mainly due to the increase in the projection of per capita consumption and the expected increased trend of residential area development. However, there is a significant reduction in the projected residential consumption beyond the second rate rebasing because of the tempered five-year population projections by NSO

# Commercial and Industrial Demand

For preparing Commercial and Industrial demand projections, Manila Water took note of data gathered from the development plans of local governments for their respective cities and municipalities. Information was collated for each city and municipality and was cross-checked with previous assumed figures.

In terms of the total billed volume projections, Manila Water estimates that the new set of projections in this submission are quite similar to the 2003 projections, except for some of the following differences:

- Residential billed volume is higher for the current rate rebasing period consistent with the trend in residential area development in the East Zone but will go down after the second rate rebasing due to the significant lowering of the population projections of the NSO.
- Commercial and Industrial billed volume is generally lower due to trend of re-development of industrial areas into





residential/commercial areas. The 2003 projections were also based on residential billed volume (60% residential:40% commercial/industrial) which in turn was dependent on higher NSO projections.

#### NRW Volume

In order to get total water demand, NRW volume is added to the billed volume. The NRW assumptions made in 2003 now need to be adjusted in light of the acceleration in NRW reduction which has resulted to meeting the 2016 target of 30% NRW only in 2006.

For this Rate Rebasing, Manila Water is putting forward a Non-Revenue Water Reduction program that will further reduce its system's loss, details of which are discussed in the Technical Report. As a result of this program, NRW level will be reduced by around 1% per year or an average of 40 liters per connection per day for the next rate rebasing period.

In total, the water demand for the East Zone is presented as follows:

# Projected Total Water Demand in the East Zone

((m)(NEP); /'	2008	2010	2012	2018	
Billed Volume					
Residential	791	839	885	1,140	1,141
Comm. & Ind.	283	294	313	548	556
NRW Volume	358	378	400	562	563
त्त्रिंगिALIDemania	1,482	1 6111	1,750.81	2,250	, 2,/2610)





#### <u>Water Supply</u>

Given the projected water demand above, Manila Water will ensure that there will be sufficient supply to accommodate the demand, including providing for a buffer that will allow mitigation of impacts of an El Niño or a similar natural event.

For this Rate Rebasing Plan, Manila Water is putting forward interim sources and medium to long-term sources to address the demand, particularly in the fringe areas of the concession. Interim sources include the following:

#### **Interim Water Sources**

	2007	2008	2009	2010	2011	2002
Madistro BA 74						
San Rafael	10 mld		10 mld			
Curayao	10 mld					
TREMONEYA.						
Infiltration Wells			10 mld			
AND colonium Angles (1					6.000	
RPWSIP						35 mld

Long-term sources include the following:

#### Long-term Water Sources

	2010	2016	2022
- Mankina (B/A ) -			
Rodriguez	100 mld		
শুনুষ্টাক হৈছে			
Laiban Ph 1		950 mld	
Laiban Ph 2			1,640 mld

Ultimately, the plan is to have three water supply systems which are independent in operations but which will be linked for reliability purpose. These are the Balara Water Supply System, the Rodriguez Water Supply System, and the Laiban Water Supply System. Details of this plan are presented in the Technical Report.





Without the interim sources, a critical period from 2008 to 2013 would occur, wherein supply is almost equal to demand. Within this period, the remaining buffer or headroom falls to a low of 2%. The development of interim sources increases the 2% buffer to at least 10%.

However, Manila Water conducted a detailed study on the target headroom that should be maintained by the Company to meet its desired service levels. In summary, the study reveals that Laiban Dam will play a key role in mitigating the risks associated with the Angat-Umiray Water System. Target headroom will be reduced and can be accommodated by the available headroom once water supply from the second phase of Laiban Dam in 2021 is on-stream.

# 3.3 CAPEX from 2008 onwards

The 2008 Rate Rebasing Framework is the Company's guide in setting the new capital investment plan for the East Concession. While significant improvements were made in service provision from 2003 to 2006, going forward, Manila Water will need to ensure the reliability of water and wastewater services and respond to the demand of unserved populations in the fringe areas of the Concession. This plan is consistent with the 2003 Rate Rebasing framework of establishing a sustainable concession.

As such, prime importance will be given to ensuring the **reliability** and **expansion** of water and wastewater services. Manila Water's investment plan is therefore divided into *Reliability and Expansion Investment Plans*. A summary table of the costs of these investment plans is presented in the last part of this section.

# 3.3.1 <u>RELIABILITY Investment Plan</u>

This category includes projects which are necessary for the sustainability and further improvement of Manila Water's services in its existing supplied areas, which are primarily those areas connected to the Central Distribution System (CDS). These projects include (1) those which will sustain the continuity of services at current levels and ensure long-term reliability of services, (2) contingency projects in preparation for an earthquake, and (3) Angat water supply system





reliability projects. A total of <u>Php 45 billion</u> is required to ensure reliability of services for currently supplied areas up to 2022.

# Reliability capital investment plan

	(In Billion Pesos, 2008 🖖
Service Level Continuity	34
Earthquake Contingency	5
Angat Reliability	6
TOTAL	45

# Service Level Sustainability

Water and wastewater services have dramatically improved in the East Concession over the last five years and there is a need to sustain the service levels which have been attained. To do this, it is important that investments are continuously made on water supply and water distribution facilities as well as wastewater assets. Moreover, concession fees need to be paid for MWSS projects which have been turned over to Manila Water. Other projects for sustainable development, right-of-way, Information Technology, and other support functions like Human Resources Development and project engineering are also important.

<u>Water Supply</u>. Sustaining current service levels for those connected to the CDS will require improvement and maintenance works at the headworks, treatment plants, and pumping stations. These works include securing the facilities and repairs/refurbishment/replacement of structures.

Manila Water puts prime importance to water quality, availability, environmental compliance and safety at the Balara treatment plants. A set of projects for the rehabilitation and/or improvement of existing treatment facilities are proposed for investment allocation in this 2008 Rate Rebasing Plan. These projects include the major rehabilitation of chemical dosing facilities, filters, and sludge handling facilities.





In parallel with the simplification and improvement of the primary lines, improvements in the pumping stations also need to be completed to ensure service reliability. These include replacement of defective equipment, partial automation, and construction of reservoirs.

The 2003 Bignay incident demonstrated complexities and deficiencies in the primary distribution system which need to be addressed to ensure reliability of services.

<u>Water Distribution</u>. Pipe replacement and re-design will continue to be a major capital investment focus of Manila Water. As of end-2006, Manila Water has replaced over 295 kilometers of asbestos cement pipes (ACP) or 50% of the total 592 kilometer ACP network. Over the next few years, distribution mainlines, particularly ACP pipes which are prone to bursts and leaks will need to be replaced to ensure long-term sustainability of water services. Continuous network improvement projects such as *Tubig Para sa Barangay*, cut and plug, meter replacement, leak repair, DMZ/DMA formation, PRV installation and service pipe replacement need to be done in currently served areas. These projects will ensure that NRW levels, pressure, and water availability are either maintained or further improved in DMZs and DMAs.

Wastewater. In terms of meeting the 2003 rate rebasing commitments on sewerage and sanitation, the ongoing Manila Third Sewerage Project (MTSP) and Pasig River Rehabilitation Project (PRRP), coupled with takeovers of privately-owned sewerage systems should be able to account for the remaining targets. Under MTSP, combined sewage-drainage treatment systems will be constructed in Pasig, Quezon City, Taguig, Marikina, and Makati. For sanitation, two septage treatment plants are currently being constructed in San Mateo and Taguig. Another plant is about to be put up in Antipolo under the PRRP. These projects will result to massive expansion of sanitation services starting mid-2007.

<u>Concession fees</u>. A list of current concession fee projects includes the Manila Second Sewerage Project, Angat Water Supply Optimization Project, and JBIC projects, among others.





<u>Overhead Capex</u>. This includes capex allocation for sustainable development projects such as Lingap Ospital, Eskuwela, etc., right-of-way resolution, Information Technology, Human Resource Development, and engineering and supervision for internal capex.

# Earthquake Contingency

The water and wastewater infrastructure that provides services to Metro Manila and Rizal needs to be protected from major catastrophes. While a mechanism for recovery of losses from force majeure events is available in the Concession Agreement, Manila Water believes that its customers deserve to have reliable water services even during times of calamity. The Company aims to continuously provide services to its customers despite an El Niño phenomenon, power outages, and an earthquake event in Metro Manila.

In 2006, a study conducted by the Philippine government through the MMDA called the "Metropolitan Manila Earthquake Impact Reduction Strategy" (MMEIRS study) was completed. The MMEIRS study provided different earthquake impact scenarios on water supply in Metro Manila. From this study and upon the advice of MMDA, Manila Water devised an earthquake preparedness plan to mitigate risks from an earthquake scenario. This plan includes the construction of redundant lines, use of earthquake resilient fittings, and procurement of contingency equipment, which will ensure reliability of water services in the East concession in the event of an earthquake scenario.

# Angat Reliability

A critical factor in ensuring the reliability of water services is the reliability of the Angat water supply system. Except for some small deepwell-fed areas, the East concession relies solely on the Umiray-Angat water source. The incident in the Umiray tunnel in late 2005 and the recurring El Niño phenomenon show the vulnerability of relying solely on a single source supply. The blocking of the Umiray tunnel as a result of massive erosion from a typhoon caused immediate reductions in water supplies. The regularity and severity of El Niño occurrences have also been major causes of concern in the recent past.





It is therefore of prime importance that the Angat supply system is made reliable. The reliability of the Angat supply system is anchored on (1) ensuring that inflows to and yield from the Umiray-Angat river system are sustained in the long-term and (2) ensuring the structural integrity of the headworks facilities (i.e., dams, tunnels, and aqueducts).

Water Sources/Flow management. Over the years, inflows to the Umiray-Angat river system have been declining. Historical figures indicate a decline in inflows by an average of 5% since the 1960s. Coupled with recurring El Niño phenomena and the demand build-up from population increases, it is important that flows to the Umiray-Angat river system be increased over the long-term. In coordination with MWSS, Manila Water is currently working on the development of Sumag River to reinforce the source of raw water. This project will augment the raw water inflows generated by the Umiray-Angat Transbasin Project (UATP) by about 200 mld and will help ensure the security of supply from Angat Dam.

Another project which aims to ensure the security and reliability of MWSS' 46 cms water supply from Angat Dam is the 15 cms water supply project. The development of 15 cms of water supply is intended as an irrigation project for Bulacan farmers, who have been claiming an equivalent allocation from Angat Dam. The project will entail the development of a river system that will provide 15 cms of water for farmer beneficiaries of the National Irrigation Authority (NIA) in Bulacan.

<u>Structural Reliability</u>. The 2005 Umiray incident caused damages to the intake system which while they were repaired in emergency, need to be reviewed and rectified through the implementation of the second phase of the long-term plan for Umiray facilities.

To ensure the reliability of the raw water conveyance system and maximize the delivery of raw water source to the concessionaires, there is a need to continue the new BNAQ Phase 1 and to pursue Phase 2. These projects will allow recovery of around 200 to 300 mld of raw water from the aqueducts which will provide both reliability and additional flows.





#### 3.3.2 EXPANSION investment plan

Manila Water has made significant and dramatic improvements in terms of expanding water service coverage over the last nine years. However, major investments will still be required to further expand water and wastewater services to the remaining unserved areas in the East Zone. Currently, an estimated 1.2 million people do not have access to surface water supply in the East Zone. This population is concentrated in the municipalities in Rizal Province. Continuous population increases will require further expansion projects in the next five years in order to serve more than 2 million people in Rizal.

In the 2003 Rate Rebasing submission, the Company proposed expansion projects and equivalent service obligations for the delivery of water services to the municipalities of Rizal. Manila Water will reiterate such proposals in this 2008 Rate Rebasing Submission.

Expansion capital investment plan

	Amount (in Billion Resos)
New Water Sources	19
Network Expansion	14
Wastewater	22
TOTAL	55

#### New Water Sources

The development of new water sources is a task jointly undertaken by Manila Water with the MWSS and Maynilad Water. In this 2008 Rate Rebasing Submission, Manila Water commits to support the MWSS Road Map for the development of new water sources. In particular for the East Zone, these are the Laiban Dam and the Rodriguez treatment plant projects. The ultimate plan is to develop three water supply systems which will provide expansion as well as reduce dependence on the Angat supply system.





Laiban Dam. The development of Laiban Dam is currently targeted for 2014, or 3 years later than the original 2011 target. Laiban is intended to provide water supply for the Province of Rizal, which is a high growth area. This project is intended to be financed by an MWSS Concession Loan which will be paid by Manila Water through concession fees. This project is the single highest cost project in Manila Water's capital investment plan. Aside from providing additional water source, the Laiban Dam project would also address the vulnerability of relying solely on the Angat water supply system.

Rodriguez/Montalban Water Treatment Plant. This project will include the construction of a 100 mld treatment plant which will utilize surface water that will be recovered from the BNAQ projects. The project will provide water to Marikina, San Mateo and Rodriguez by 2008 and will compensate for the delays in the development of the Wawa Dam project.

Rizal Province Water Supply Improvement Project (RPWSIP). The delays in the development of Laiban Dam have had a significant negative impact on Manila Water's service obligations in Rizal, as approved by the Regulator in the 2003 Rate Rebasing. In response to the delays, Manila Water initiated the development of interim and medium-term water sources. The RPWSIP in particular is intended to meet the demand of Rizal towns by 2012, prior to the development of Laiban Dam. The project will entail the construction of intake structures along the banks of Laguna Lake and the construction of a water treatment plant.

# Network Expansion

For the 2008 Rate Rebasing Plan, Manila Water will continue to allocate major capital investment for the distribution network in order to achieve expansion of water services, pressure management, and continued NRW reduction.

The further expansion of the network will be focused in Antipolo, San Mateo, Rodriguez, Taguig and the Rizal Province in order to provide supply to the fringe areas of the concession where a huge low-income population resides. Network expansion will be aligned with the development of new water sources such as Rodriguez/Montalban and Laiban.





Manila Water will strive to maintain an adequate weighted average pressure of 12 psi in the whole system despite the planned expansion programs. This will be done through the development of new water sources to ensure supply for expansion areas, continuous network improvements, and further NRW reduction. As recommended by the MWSS Consultants, the forecasted NRW level of 25% in 2007 will be maintained from 2008 - 2012.

Manila Water will continue the implementation of its successful NRW programs such as the *Tubig Para sa Barangay*, DMZ/DMA formation, PRV installation, pipe replacement, cut and plug, and service pipe replacements.

#### Wastewater

While significant improvements were achieved in wastewater service provision in the last five years, there is a need to now focus on these aspects of the business moving forward. In 2003, the Regulator ruled that Manila Water's sewerage investment plan needs to be further reviewed. In 2004, MWSS hired a consultant to prepare a sewerage master plan for the East Zone.

Manila Water is now proposing to adopt this sewerage master plan for this 2008 Rate Rebasing. This master plan envisions providing sewer services to 55% of the population by 2022 as originally stated in the Concession Agreement. However, the most feasible scheme identified by the consultants after a thorough optioneering exercise is through the construction of combined sewage treatment schemes. Under this scenario, the East concession will be divided into seven catchment areas, each of which will be provided with a sewage treatment plant that will treat combined sewage-drainage flows. Due to expected difficulties in acquiring land for the treatment plants as well as in the tariff impact of the proposed plan, a phased staggered approach to the master plan implementation was recommended by the consultants.

In carrying out this master plan, the experience that will be gained from the ongoing Manila Third Sewerage Project (MTSP) will be critical. The MTSP will provide for the pilot projects for combined systems which will facilitate the implementation of the master plan.



\* \* \* \*



In total, Manila Water plans to invest more than <u>Php 100 billion</u> in water, wastewater, and support projects up to 2022 to meet the remaining challenges of RELIABILITY and EXPANSION in the East Zone. This investment plan is broken down as follows:

# Total Capital Investment Plan up to 2022

TOTAL	100
Wastewater	22
Network Expansion	14
New Sources	19
Expansion investment plan	56
Angat Reliability	6
Earthquake Contingency	5
Service Level Sustainability	34
Reliability investment plan	5 ( <sup>1</sup>
	Amount (in Billion Pesos)

The breakdown of the approved Business Plan of Manila Water is shown in Annexes 4 and 5.





# 3.4 OPEX from 2008 onwards

Operating cost estimates are based on actual figures as of December 31, 2006 and estimates for 2007 onwards. The major cost centers are as follows:

#### Personnel Costs

This represents the total compensation of Manila Water employees, which in turn, will depend on the headcount and average compensation per employee, plus other benefits. The projected headcount is derived based on ratios of staff per thousand household connections. Presented below is the assumed total headcount and productivity ratio from 2007 to 2022:

	2007	2012	2017	2022
Total Headcount	1,604	1,732	1,915	1,964
Employee per '000 HH Conn.	1.71	1.59	1.40	1.30

The average manpower cost is estimated at Php 499,092 in 2007, excluding other benefits such as rewards, training, employee relation activities, etc. The 2% merit increase allowance was removed by RO to give MWCI flexibility on rewarding people.

Other personnel benefits assumed include rewards for employee performance, retirement benefits, training costs, etc. The COLA was also removed by RO due to lack of legal basis.

#### \* Power Costs

Power cost is projected using Meralco's current unit power cost and the volume of water that needs to be pumped to reach the endusers. Assumed power rate increase of Php 0.50 from 2007 to 2012.

#### \* Chemical Costs

Chemical costs are dependent on the volume of water produced.





#### Wastewater Costs

Wastewater costs are operating expenses related to the treatment and disposal of septage and sludge. This includes chemicals, fuel and other incidental costs. As treatment plants increase in number over the years, wastewater operating costs become significant. Power costs in wastewater operations were assumed in the overall power costs of the Company.

# Outsourcing Fees

The Company is now moving towards expanding its Vendor Program to include outsourcing of various functions. The following functions are assumed to be contracted to accredited vendors:

- Call Center
- Collection
- Bill distribution
- Deep well maintenance
- Meter Reading
- Facilities and Building Maintenance
- Special Events Management
- Desludging Services (included in Wastewater OpEx)

#### \* Business Taxes

These are local government assessment on business permits. An average cost of 1.5% of gross receipts was assumed from 2008 onwards.

# \* Repair and Maintenance Costs

This represents the minor repair and maintenance of company's operating facilities.

#### Premises Costs

The premises cost includes rental of building offices, janitorial and security services and insurance of properties. All real increases were removed except for the rental of the main office building which increases at 10% annually. The insurance cost includes insurance of customers.





#### Overhead Costs

Overhead costs include postage, communication, travel, periodicals, publications, office supplies and other small ticket expenses which Manila Water incurs in its operations.

## Performance Bond

Manila Water is required to post a Performance Bond in favor of the MWSS. The Bond, which must be reinstated in full at the beginning of every calendar year, secures Manila Water's service obligations under the Concession Agreement (Article 6.9). The Sponsors have posted the bond in favor of Manila Water for an annual fee of 50 basis points, calculated on the principal amount.

The annual Performance Bond amounts are as follows:

Yeqii	Amount
1997 to 2007	US\$ 70 million
2008 to 2017	US\$ 60 million
2018 to 2022	US\$ 50 million

# \* Regulatory Costs

This refers to the annual payment to the MWSS for the cost of the Regulatory and MWSS Residual Offices which is assumed at Php 171 million as of 2007.

# \* Systems Costs

This is made up of operator fees for the Ayala Corporation and United Utilities, and is covered by the Technical Services Agreement between Manila Water and its sponsors.

In total, an estimated Php 87 billion including corporate income tax is required for operating expenditures from 2008 up to 2022.



The de

The details of Manila Water's approval of Business Plan are shown in Annexes 4 and 5.



# 4 NEW KPIS + BEMS

The Key Performance Indicators (KPI) and Business Efficiency Measures (BEM) for the 2008 Rate Rebasing period were developed jointly by the MWSS Regulatory Office and Manila Water. The KPIs and BEMs developed at the last rebasing were used as the basis and additional indicators were introduced.

14 KPIs and 9 BEMs have been agreed with MWSS Regulatory Office (see attached Table in Annex 1)

# 4.1 Key Performance Indicators (KPIs)

The KPIs are divided into 3 groups as follows:

- 1. Water Service (W) 6 indicators
- 2. Sewerage and Sanitation Services (S) 3 indicators
- 3. Customer Service (C) 5 indicators

## 4.1.1 WATER SERVICE (W)

The 6 KPIs relate to:

- W1 Domestic Connections
- W2 Continuity of Water Supply
- W3 Pressure of Water Supply
- W4 Water Quality at Plant Outlet
- W5 Water Quality in Distribution
- W6 Sampling

Additionally, there are 10 Reference Statistics in this area:

- Population covered (Water)
- Households per domestic connections
- Estimated urban poor population supplied
- Estimated population served by the other water undertakings
- Length of water main
- Number of network repairs
- Number of service connection repairs
- Turbidity at plant outlet
- Total hydrants
- Total defective hydrants





#### W1 - Domestic Connections

The primary indicator of the extent of water supply service. This KPI is accordingly defined as connections being the total of Residential, Semi-business and Urban Poor connections with each bulk (mother meter) as a single connection.

Conversion of the number of domestic connections into equivalent coverage will be as follows as agreed with the MWSS Regulatory Office:

- (a) Number of households multiplied by the average number of persons per household.
- (b) The number of persons per household will be abstracted from PAWS findings as cross referenced with the data collected through the Manila Water Meter Consumption Analysts' Survey (Final KPI + BEM Report dated 05 December 2007).

#### W2 - Continuity of Supply

This indicator is a measurement of the progress of Manila Water towards achieving uninterrupted water supply at positive pressure to all connected customers in the service area.

The measure for the continuity of supply indicator is assessed monthly in terms of the total number of customer (measured as domestic connections) hours per month during which the customers receive water, expressed as percentage of the total customer hours per month in the service area. During the interim, prior to the introduction of stable methodology and procedures, an approximation to the nearest 5% of this measure should be acceptable.

# W3 - Pressure of Water Supply

This indicator is measuring the effectiveness of the distribution network and pumping systems in delivering water at a satisfactory pressure. The MWSS-RO resolution for 2003 Rate Rebasing required an interim pressure of 7 psi. This should be maintained for the 2008 Rebasing or until the Laiban Dam comes on stream but the 7 psi pressure should be minimum rather than average.

The methodology recommended involves the use of strategic pressure sensors and data loggers placed at selected strategic points in the distribution network in sufficient number to provide, in aggregation, meaningful information about the whole network.





The measure for the pressure indicator is assessed monthly in terms of the total number of customer hours per month during which the customers receive water at the interim minimum pressure, expressed as percentage of the total customer (measured as domestic connections) hours per month in the service area. During the interim, prior to the introduction of stable methodology and procedures, an approximation to the nearest 5% of this measure should be acceptable.

In addition, the pressure maps showing the achievement of minimum pressure of 7 psi shall also be presented in the reports.

# W4 - Water Quality at Plant Outlet

This indicator is intended to provide an overall measure of the effectiveness of the treatment process and its day to day management, although it has to be accepted that the value would also be affected by the quality of the incoming raw water, to the extent that any particular impurity or contaminant present in the raw water may not be challenged by the treatment process.

The target is 100% pass rate.

In accordance with the standards set by the Philippine National Standards for Drinking-Water (PNSDW), some 37 parameters are regularly analyzed at varying sampling frequencies.

# W5 - Water Quality in Distribution

This indicator is intended to provide an overall indication of the quality of water in the distribution, as it arrives at the point of delivery to the customer. The parameter is total coliforms, which is sampled and analyzed at the minimum rate of 1 sample per 10,000 population monthly according to the Standards.

The target is 95% pass rate.

# W6 - Water Supply Sampling

The water supply sampling is for Regulatory purposes and the sampling process control purposes is excluded.

For Regulatory Sampling, the PNSDW defines sampling and analysis frequencies for bacteriological quality, both water leaving the treatment plant and treated water in the distribution system. The total requirement





for all Regulatory analyses can readily be converted into a total number of analyses required monthly. The indicator is the percentage achievement, recorded monthly.

## Key Performance Indicators (KPI) for Water Service

	WATER SERVICE (W)	2008	2009	2010	2011	2012
WI	Domestic Connections					
	in '000 Connections     ■ in '000 Connections	589	624	648	679	691
W2	Continuity of Supply					
	% of Total Hours @ 24 hours supply	98%	98%	98%	98%	98%
W3	Pressure of Water Supply		\		I	
	% of Total Hours @ minimum 7 psi	76%	78%	80%	82%	85%
W4	Water Quality at Plant Outlet		<del>                                     </del>	1	L	<u> </u>
	% Compliance with PNSDW	100%	100%	100%	100%	100%
W5	Water Quality in Distribution	1	2	<del></del>	<u> </u>	L
	% Compliance with PNSDW	95%	95%	95%	95%	95%
W6	Sampling		4			1
	<sup>®</sup> % Compliance with PNSDW	100%	100%	100%	100%	100%

# 4.1.2 <u>SEWERAGE AND SANITATION SERIVCES</u> (S)

The 3 KPIs proposed relate to:

- S1 Domestic Connections
- S2 Sanitation
- S3 Wastewater Effluent Standards

Additionally, there are 4 Reference Statistics in this area:

- Length of sewer
- Number of sewer blockages
- Number of sewer connection blockages
- Septic tank emptyings offered (expressed as total water connections)
- Number of connections to combined sewer system





#### \$1 - Domestic Connections

This is the primary indicator of the extent of sewerage service. Number of household domestic sewerage connections shall be the sum of connections achieved through the five Sewerage and Sanitation System as follows:

- Orthodox Sewerage (Sewer network)
- Community Sanitation (Sewer network)
- Septic Tank (Single property)
- Communal Septic Tank (Sewer network)
- Storm water + Septic tank overflow (Sewer network)

Population covered shall be the sum of the following elements:

- (a) Number of households connections multiplied by the average number of persons per household
- (b) The number of persons per household will be abstracted from PAWS findings as cross referenced with the data collected through the Manila Water Meter Consumption Analysts' Survey (Final KPI + BEM Report dated 05 December 2007).

Maps showing the sewerage coverage will be required to give pictorial view of the actual accomplishment.

#### S2 - Sanitation

This indicator measures the effectiveness in terms of coverage of the septic tank emptying programme. Each septic tank represents a number of connections; ordinary household septic tanks usually serve 1 water connection, but communal septic tanks and tanks associated with community sewerage schemes serve more than 1 connections.

The indicator is the number of septic tank emptyings achieved as a percentage of the target emptyings.

#### S3 - Wastewater Effluent Standards

This indicator measures the effectiveness of the sewage treatment process as carried out from orthodox sewerage system and community sewerage system. The measure is to be based on Regulatory Samples only and resampling results are not included.





Five parameters are normally measured for each sample:

- BOD
- COD
- Total coliforms
- TSS
- Oil and Grease

The indicator is based on the number of regulatory samples passing the above five parameters, expressed as percentage of the total number of samples. It is assessed monthly but reported quarterly.

Required compliance levels and details of measurements for this KPI are still being discussed by the MWSS Regulatory Office and Manila Water.

## <u>Key Performance Indicators (KPI) for Sewerage and Sanitation Services</u>

	SEWERAGE + SANITATION (S)	2008	2009	2010	2011	2012
S1	Sewerage Connections				·	<u></u>
	• in '000 Connections	49	58	68	106	106
	(Including connections from combined sewage-					
	drainage system)					
S2	Sanitation				·	····
	% requirement	95%	95%	95%	95%	95%
	Number of Septic Tanks to be emptied	50,235	52,353	54,412	56,765	56,794
	<ul> <li>Target No. of Septic Tanks to be emptied</li> </ul>	47,723	49,735	51,691	53,927	53,954
<b>S</b> 3	Wastewater Effluent Standards					
	<ul> <li>Compliance with DENR Standards</li> </ul>	100%	100%	100%	100%	100%
		> BOD (	mg/L)	A-PI-R-LL	<del>*</del>	<u> </u>
ĺ		> COD	[mg/L]			
		> Total S	uspended Sc	olids (TSS) - (n	ng/L)	
		> Oil an	d Grease			
	ļ	> Total (	Colilorm (MP	N/100mL)		
		> Submi	ssion of Mon	thly Report		

<sup>\*</sup> Still under discussion between MWSS Regulatory Office and Manila Water

#### 4.1.3 CUSTOMER SERVICE (C)

The 5 KPIs proposed relate to:

- C1 Response to Customer Service Complaints
- C2 Response to Customer Billing Complaints
- C3 Response to Request for Connections
- C4 Installation of New Water Service Connections
- C5 Response to Disruptive Mains Failure





Additionally, there is 1 Reference Statistic in this area:

Number of revenue meters renovated or replaced

#### C1 - Response to Customer Service Complaints

There are a number of different types of complaints, all of which are to be included under this heading:

- Water quality including dirty water
- Water quality including no water and low pressure
- Environmental including septic tank overflow, odours from tanks and water or wastewater plants
- Failure to connect to the customer's expectation
- Others

Total number of complaints are reported monthly. A breakdown into the above categories should be reported quarterly.

#### C2 - Response to Billing Complaints

Only complaints which result in reissuing or subsequent correction of the customers' bill, or action by Manila Water such as repair, replacement or recalibration of the meter, are included. Numbers are reported monthly.

#### C3 - Response to Request for Connection

This indicator is on the number of responses, consisting of a confirmation that connection is or is not feasible and where appropriate the connection fee to be paid. The measurement is the proportion of the total number of requests for new water service connections, where Manila Water's response falls within the prescribed time limit of 5 days.

#### C4 - Installation of New Water Service Connections

The indicator is based on the number of steps before connection is made for the water supply to the new customer which will include appropriate agreements, contracts, site survey, payment of connection fees and others. The time to connect commences from the time all formalities have been completed. This will be termed as regular connection; non regular connections are the ones associated with new pipeline projects.





#### C5 - Response to Disruptive Mains

Failure of mains causes water supply failure. These may also cause serious disruption to vehicular traffic and pedestrians as well as flooding and other water related damage. All such failures need to be repaired as soon as possible, and the response to such failures is the subject of this indicator.

Failure of mains above 300 mm (12 inch) are not included. The measure is simply the percentage of incidents dealt with to the point of repair and temporary reinstatement within 24-hour period from the time of initial notification.

#### Key Performance Indicators (KPI) for Customer Service

	CUSTOMER SERVICE ( C )	2008	2009	2010	2011	2012
C1	Response to CS Complaints (within 10 days)			· · · · · · · · · · · · · · · · · · ·	I	
	◦ 2008 Compliance	95%	95%	95%	95%	95%
C2	Response to Billing Complaints (within 10 da	ys)				L
	© 2008 Compliance	90%	90%	90%	90%	90%
C3	Response to Request for New Connections	(within 5 days)		L	L	L
	<sup>e</sup> 2008 Compliance	100%	100%	100%	100%	100%
C4	Installation of New Water Service Connection	ons (within 7 days)			·	
	■ 2008 Compliance  ■ 2008 Compliance	95%	95%	95%	95%	95%
	Number of Connections	11,340	35,196	24,115	30,882	12,047
	<ul> <li>Target No. of Connections</li> </ul>	10,773	33,436	22,909	29,338	11,445
C5	Response to disruptive mains failure (within	24 hours)	· · · · · · · · · · · · · · · · · · ·		f	<u> </u>
	2008 Compliance	95%	95%	96%	96%	96%





#### 4.2 Business Efficiency Measures (BEM)

There are nine (9) measures covering four key efficiency areas as follows:

Income (IN)
Opex (OP)
Capex (CA)
Non-Revenue Water (NR)
Income (IN)
2 measures
3 measures
1 measure

#### 4.1.1 <u>INCOME</u> (IN)

The financial viability of Manila Water is highly dependent on income. There are two (2) BEMs identified to capture the efficiency of both potential income generation (Billed Volume) and actual collection (Revenue Collection Rate).

The 2 measures relate to:

- IN1 Billed Volume
- IN2 Revenue Collection Rate

#### IN1 - Billed Volume

Billed volume is intended to track the performance of Manila Water in achieving major part of the forecasted income.

Measure: Cumulative Actual as % Monthly Forecast

The measure is to be calculated by obtaining figures for actual Billed Volume (in cubic meters) and expressing them as percentage of Montly Forecast figures. The Forecasts are to be obtained annually from Manila Water based on the approved Business Plan.

The data are to be expressed as cumulative.

IN2 - Revenue Collection Rate (Water and Sewerage)

The Revenue Collection Rate gives an estimate of the revenue collection efficiency and covers both billing and arrears.

Measure: Revenue as % of Sales (Rolling 12 months)





The measure is to be calculated by obtaining monthly figures for Receipts and expressing them as percentage of Sales. The reported figure should be the average over the previous 12 months.

#### Business Efficiency Measures (BEM) for Income

	INCOME (IN)	2008	2009	2010	2011	2012
IN1	Billed Volume (mcm)		L		i	
	% Cumulative Monthly Forecast	100%	100%	100%	100%	100%
	Billed Volume (mcm)	387	398	409	420	434
	■ Target Billed Volume (mcm)	387	398	409	420	434
N2	Revenue Collection Rate		L	I <del></del>		
	◆ 2008 RR	95%	95%	95%	95%	95%

#### 4.1.2 **OPEX** (OP)

The balance of OPEX and Income determines the financial viability of a Concession. Certain OPEX items are predominantly within Manila Water control and these are separated out as OP1 Labour and OP2 Power.

The 3 measures are to be implemented:

- OP1 Labour
- OP2 Power (KWh)
- OP3 Total Opex

Measure: Cumulative Actual as % Monthly Forecast

#### OP1 - Labour

In the past, labour costs were on average 45% of the total OPEX. This element needs to be controlled more rigorously to increase business efficiency.

A further check on progress in this area is to be made by collecting information on Manpower Numbers, one of the proposed 'Reference Statistics'.

#### OP2 - Power

A high proportion of the operating costs relate to the use of power for pumping, treatment and other services. Power is to be tracked in a





similar manner to Labour Costs but will be based on the Kilo Watt Hour (KWh) assumption.

#### OP3 - Total Controllable OPEX

Total Controllable OPEX gives an overall view thus ensuring that variances in areas other than Labour and Power can be flagged.

Items <u>not</u> included in the Total Controllable Opex are the following:

- Taxes
- Regulatory Costs
- Performance Bond premium
- MWSS Rental
- Business Taxes
- Labour
- Power

#### Business Efficiency Measures (BEM) for Income

	OPEX (OP)	2008	2009	2010	2011	2012
OPI	Labor (2008 Prices)	<u> </u>				
	% Curnulative Monthly Forecast	100%	100%	100%	100%	100%
	◆ Labour Cost (in million Pesos)	981	1,004	1,017	1,030	1,048
	<ul> <li>Target Labour Cost (in million Pesos)</li> </ul>	981	1,004	1,017	1,030	1.048
OP2	Power (million KwH) (Water and Wastewater)				1	
	% Cumulative Monthly Forecast	100%	100%	100%	100%	100%
	Power (million KwH)	75.5	83.8	90.3	93.5	96.0
	<ul> <li>Torget Power (million KwH)</li> </ul>	75.5	83.8	90.3	93.5	96.0
OP3	Other Controllable Opex (2008 Prices)	-			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
	<sup>®</sup> % Cumulative Monthly Forecast	100%	100%	100%	100%	100%
	<ul> <li>Total Controllable OPEX (In million Pesos)</li> </ul>	971	1,076	1,142	1,201	1,269
	<ul> <li>Target Controllable OPEX (in million Pesas)</li> </ul>	971	1,076	1,142	1,201	1,269

#### 4.1.3 <u>CAPEX</u> ( CA )

CAPEX investment is the key to the success of delivery of CA obligations in terms of asset maintenance, creation, and expansion of services. The agreement is to monitor the progress of Capex Headlines and Key Projects within plus or minus 15% of the budget cost.

The proposed measure to monitor both financial and physical progress against capital programme contained within the agreed CAPEX plan are:

- CA1 Total Capex Expenditure
- CA2 Physical Accomplishment (Headline Items and Key Projects)
- CA3 Financial Accomplishment (Headline Items and Key Projects)





#### CA1 - Total Capex Expenditure

Monitoring total capital expenditure gives a broad assessment of progress agains the CAPEX identified in the Business Plans.

**Unit of Measure**: Actual as % Monthly Forecast (cumulative)

Actual Value of work done as % Monthly Forecast

#### CA2 - Physical Accomplishment

The actual measurements for this indicator are still for discussion with the MWS Regulatory Office.

#### CA3 - Financial Accomplishment

The actual measurements for this indicator are still for discussion with the MWS Regulatory Office.

#### **Business Efficiency Measures (BEM) for CAPEX**

	CAPEX (CA)	2008	2009	2010	2011	2012
CAl	MWC CAPEX (2008 Prices)				**************************************	
	% Cumulative Monthly Forecast				1	100%
	● Total Internal CAPEX (in million Pesos)					28,823
	<ul> <li>Target Internal CAPEX (in million Pesos)</li> </ul>	7 0	Hook of Cap	oex Expenail	ure	28,823
CA2	Physical Accomplishment		E/\0 I	URTHER DISCL	SESTON!	
CA3	Financial Accomplishment		1	1	1	

#### 4.1.4 NON-REVENUE WATER (NR)

It is intended that the BEM described below forms the basis of the monitoring of Manila Water's performance. Other data should also be used to obtain a more complete picture of the situation. Such data include:

- Actual monthly NRW per connection (not a rolling average) vs same month in the previous years
- Water production
- Billed Volume





#### NR1 - Non-Revenue Water

There are many ways of expressing NRW. The agreed measure as accepted internationally is volumetric and relates to connections to the water system. It is expressed as a twelve month rolling average so as to smooth out variations due to seasonality and billing and metering cycles.

Unit of Measure: Liters per Connection Per Day (Rolling 12 month average)

Each month a calculation is to be made as follows:

(Water Production Volume – Water Billed Volume) per day / Number of Connections

#### **Business Efficiency Measures (BEM) for NRW**

<u> </u>	NON-REVENUE WATER (NR)	2008	2009	2010	2011	2012
NR1	NRW liters/connection/day					
	● 2008 I/conn/d	539	504	498	493	490
	(based on the supply-demand model in the				-	., -
	Financial Submission					





#### REWARD / PENALTY

A framework for reward/penalty was established for NRW and OPEX at the last 2003 Rate Rebasing. The evaluation concluded that Manila Water had outperformed on these two areas.

#### Target Regimes and Reward/Penalty

The overall aim is to optimize and introduce incentives for good performance.

The following BEMs were agreed in the 2008 Rate Rebasing for a Reward/Penalty.

1.	IN1	-	Billed Volume
2.	OP1	-	Labour
3.	OP2	-	Power
4	OP3	_	Total OPEY

#### Neutral Zone

•	Billed Volume (mcm)	1% / -1%
		conditional on 25% NRW
6	Labor (pesos)	+2% / -4%
6	Power (KwH)	+3% / -5.5%
ø	Other Controllable Opex (pesos)	+2% / -4%





## 5 Defermination of ADR

The recommended Appropriate Discount Rate (ADR) is 9.3%. The rate was arrived at using the parameters given below:

Borrowing Cost of ROP	8.8%
U.S. Inflation Rate	2.5%
Debt Premium	1.5%
Equity Premium	7.0%
Gearing Ratio	50%
Average Tax Rate	31%

The above will result in a real cost of debt and cost equity of 7.8% and 13.3%, respectively, which in turn results in an ADR of 9.3% (0.5\*0.69\*7.8% + 0.5\*13.3%).





### 6 Conclusion and Findings of MWSS RR Consultants

Based on the review and analysis of the documents submitted by MWCI together with further supporting data and the presentations, the key conclusions and findings are summarized below:

#### 1. Performance Benchmarking

- a) The assessment of the consultants is that Manila Water is on the whole amongst the top performing water businesses in the Philippines. When comparing MWCI with an International Water Utility the overall ranking will be with the good performers.
- b) The CAPEX expenditure per connection still remains high in spite of replacing over 60% of the water pipelines during the last five years. Innovative operational solutions should be considered to reduce the demand on CAPEX.
- 2. Key Performance Indicators and Business Efficiency Measures Historical CY (2003 2007)
- a) The consultants concured with the MWSS-RO finding that MWCI have fully delivered on most of the obligations required of the CA and as adjusted at the last rebasing and in many areas out performed. The two areas of major concern are under performance on compliance with Article 5.2 General Obligations Regarding the Provision of Sewerage Services and the additional CAPEX deployed to mitigate the negative impact on water services due to cancellation of Wawa Project.
- b) The additional CAPEX deployed during 2003 to 2007 appears to be prudent and efficient proved by the results on NRW, coverage, billed volume and others. There was over delivery on service obligations and the customers have benefited earlier than planned. CAPEX should be rigorously monitored and controlled by the Regulator over the next period.
- c) OPEX Costs when viewed against other water utilities in the Philippines, MWCI's OPEX expenditure can only be judged as 'Prudent and Efficient'. The performance shall allow a reward to be determined by the Economics and Financial Consultants at the opening cash position.





#### d) NRW Performance (2003 - 2012)

The target reduction in NRW for the period 2003 to 2007 was set at approximately 2% per year. The reduction that has been achieved is of the order of nearly 5% per year, and the concessionaire has clearly complied with the Target set for BEM NR1.

The NRW performance will attract a reward at a rate equivalent to the value of sales related to saving of 50 Ml/d, and which contributed to the 35 Ml/d increase in Billed Volume at year 2006. The final reward should be based on the final figure for 2007 out turn.

For the volume of NRW that was saved but not converted to the billed volume sales, it is proposed that this water should be valued at a rate equal to that of the marginal cost of production, deemed to be the average cost of chemicals and electricity for all water produced.

#### 3. Review of Future Plans CY 2008

- a) Engineering and Operational Practices and Processes.
  - (i) Investment Program development is managed well with process in place for good governance during the capital expenditure approval phase.
  - (ii) The Procurement Process in place mimics the best International practice. MWCI are actively looking at reducing procurement costs through e-bidding and other initiatives.
  - (iii) There was very little evidence of effective control over Capital Program management. Additional CAPEX was deployed over the agreed budgets at RR 2003 but MWCI were unable to provide an audit trail. Lack of monitoring and control over CAPEX is of concern.
  - (iv) Article 6 Clause 6.10 of the CA allows the Concessionaire the sole discretion over the specification, quality and price and as such there appears to be no obligation on the Concessionaire to notify or seek approval on the materials used in the permanent works. On expiry of the Concession period the additional assets created by the Concessionaire will be vested in MWSS, the





Asset Owner. It is important that the Asset Owner is consulted and informed on the specifications for new plant and pipelines. The recommendation is that a high level Technical Working Group is formed composed of MWSS, MWCI and MWSI to agree on the specifications for new treatment plants and pipes to be incorporated in the permanent works.

(v) The Operating Manuals, Procedures and Processes are in line with the best International operational practices.

#### b) Capital Investment Program:

The CAPEX program was reviewed with MWCI's senior managers and certain reductions and postponement of CAPEX were suggested. Technical and cost adjustments were conducted on the initial CAPEX submission of Ph 42 billion for next rebase period and the Technical Team agreed on capital expenditure of Ph 28.2 billion for 2008 to 2012 period to deliver the CA obligations.

#### c) OPEX

The power costs rise very steeply over the next period. The increases are attributed to the assumption that unit cost of power will rise higher than the general prices over this period and the increased power requirements for new Interim Water Sources, Antipolo Water Supply project and other expansion plans that MWCI will undertake. However the overall OPEX as per cubic metre of water produced is at an acceptable level.

#### d) NRW

Even without further capital expenditure a reduction of 0.5% per year should be more than achievable by effective NRW management, including tracing and resolving commercial losses, particularly considering the investment to date in measurement facilities. The conclusion should therefore be that no Capital expenditure should be allocated with the sole purpose of reducing NRW in the rebasing period and the forecasted level of 25% at year end 2007 should be maintained over the next rebasing period.





#### 4. Performance Incentives - Reward/Penalty

The framework for reward/penalty is under development and the philosophy adopted is as follows:

- a. No reward for reducing NRW which does not contribute towards increased sales/or of revenue. The reward/penalty shall be based on elements that contribute towards out performance on billed volume, and saving in marginal operational costs.
- b. OPEX performance shall be considered for reward/penalty but only the elements under direct control of MWCI for example power (KWH).
- c. On Sewerage and Sanitation obligations, performance on volume of septage collected and treated against the forecasts subject to compliance with all other obligations required under the CA, may be considered for Reward/Penalty.





#### LIST OF ATTACHMENTS

Annex 1.	2008-12 Key Performance Indicators (KPIs) +
	Business Efficiency Mensures (BEM)

Annex 2.	New Water.	Seznerage i	and Sanitation	Conerage	Targets
milled 2.	TVCW FVIICI,	Detremge	ини эшинины	Cobernge	инуеты

Annex 3. Implementing Rules and Regulations on Customer Service

Annex 4. Business Plan with Bulacan Reserve Fund

Annex 5. Business Plan without Bulacan Reserve Fund

Annex 6. MWSS-RO Resolutions



### Annex 1



Key P	Key Performance Indicators			!			
	WAIER SERVICE (W) Domestic Connections	3,008	2009	2010	2011	2012	NOTES
	a in 1000 Connections	202					Number of households to be used in
		284	624	648	629	169	calculating service coverage
W2	Continuity of Supply						> base is number of connected customers
	% % of Total Hours @ 24 hours supply	88%	%86	98%	%86	%86	> excluding areas which cannot be served with 24 hours water
W3	Pressure of Water Supply		,				> base is number of connected customers
	6 % of Total Hours @ minimum 7 pei	1/8	mor				(increasing in time)
W4	Water Quality at Plant Ortlet	/0%	%8/	80%	82%	85%	vexcluding areas which cannot be served with minimum 7psi pressure
	® % Compliance with PNCDW	2000	1000				
W5	Water Quality in Distribution	8001	100%	100%	100%	100%	incidding deepwells
	* % Compliance with PNSDW	95%	050	050	020	bio	
9M	Sampling		200	9/0/	7.5%	73%	
	© % Compliance with PNSDW	100%	100%	100%	1000%	1000	
	SEWERAGE + SANITATION (S)	2008	2009	2010	2011	2072	
SI	Sewerage Connections					2012	
	® in '000 Connections	49	58	89	106	901	
	(Including connections from combined sewage-						calculating service coverage
22	Sanitation						
	* % requirement	95%	95%	95%	95%	95%	> Number of households to be used in
	" Number of Septic Tanks to be emptied	50,235	52,353	54,412	56.765	26 704	DO 1000000000000000000000000000000000000
	© Target No. of Septic Tanks to be emptied	47,723	49,735	51,691	53.927	53.054	2 Septage volume (total cu.m./yr.) for
33	Wastewater Effluent Standards						received in strate of rewards
-	© Compliance with DENR Standards	100%	100%	100%	700%	100%	
		> BOD (ma/L)	)a/[]		200	,,,,,	Excludes emergencies (i.e. flooding , etc.)
	•		ng/L)				and other unexpected downtime of plants outside of Manila Waters control with J
		> Total Su	spended So	> Total Suspended Solids (TSS) - (mg/L)	g/L)		and proper notification to the MWSS-RO.
		> Oil and	Oil and Grease				(Required compliance level and details of medstrements are still being decimal and the many of the still being decimal and the many of the still being decimal and the many of the still being decimal and the still being decimal
			Total Coliform (MPN/100mL)	1/100mL}			MWSS Regulatory Office)
	CUSTOMER SERVICE (C)	simans <	Submission of Monthly Report	hly Report			
C	Response to CS Complaints (within 10 days)	2000	2007	7010	7011	2012	
	* 2008 Compliance	95%	95%	95%	95%	95%	
22	Response to Billing Complaints (within 10 days)					2,2	
	® 2008 Compliance	%06	%06	%06	206	206	
ខ	Response to Request for New Connections (within 5 days)	Jys)				8/2	
	* 2008 Compliance	100%	100%	100%	100%	100%	
C4	er Service Connections (within	7 days)					
	# 2008 Compliance	95%	95%	95%	95%	95%	For recruitor constant and constant
	** Number of Connections	11,340	35,196	24,115	30,882	12,047	and a contractions of the and ages NOT and ages NOT and ages NOT
	larget No. of Connections	10,773	33,436	22,909	29,338	11,445	
3	Response to disruptive mains failure (within 24 hours)						
	Zuus Compliance	95%	95%	%96	%96	%96	
	· · · · · · · · · · · · · · · · · · ·						

	Ţ						-	_					-																	
NEUTRAL ZONE FOR			+ / - 1% depending on 25% NRW	₩						+2% / - 4%				+3% / - 5.5%									+ / - 15% at the end of 2012							
2012		100%	434	434		050	2012		100%	1.048	1,048		100%	0.96	0.96		100%	1.269	1 260	2012	200	100%	28.823	28.823			2012		490	>
2011		100%	420	420	22.	95%	2011		100%	1,030	1,030		100%	93.5	93.5		100%	1,201	1.201	2011				Jre.		NOIS	2011		493	)
2010		100%	409	409		95%	2010		100%	1,017	1,017		100%	90.3	90.3		100%	1,142	1.142	2010				ex Expendift		FOR FURTHER DISCUSSION	2010		498	<b>)</b>
2009		100%	398	398		95%	2009		100%	1,004	1,004		100%	83.8	83.8		100%	1,076	1,076	2009				Outlook of Capex Expenditure		Ž.	2009		504	
2008		100%	387	387		95%	2008		100%	186	186		100%	75.5	75.5		100%	971	126	2008				<u>ੋ</u>			2008		539	
INCOME (IN)	Billed Volume (mcm)	* % Cumulative Monthly Forecast	® Billed Volume (mcm)	iarget Billed Volume (mcm)	Revenue Collection Rate	₱ 2008 RR	OPEX (OP)	Labor (2008 Prices)	S Cumulative Monthly Forecast	" Lαbour Cost (in million Pesos)	" Torget Labour Cost (in million Pesos)	Power (million KwH) (Water and Wastewater)	* % Cumulative Monthly Forecast	Power (million KwH)	* Target Power (million KwH)	Other Controllable Opex (2008 Prices)	® 55 Cumulative Monthly Forecast	* Total Controllable OPEX (in million Resos)	* Target Controllable OPEX (in million Pesos)	CAPEX (CA)	MWC CAPEX (2008 Prices)	* % Cumulative Monthly Forecast	a Total Internal CAPEX (in million Pesos)	* Torget Internal CAPEX (in million Pesos)	Physical Accomplishment	Financia! Accomplishment	NON-REVENUE WATER (NR)	NRW Frestonnection/day	** 0.308 I/conn/d	based on the supply-demand model in the
	Z				IN2			OP1				40P2				OP3					CAI				CA2	CA3		NR1		

Manila Water

Annex 2



#### New Water Supply Coverage Targets (Service Area East)

Gity/Mun	2006 Actual Coverage	2011	2016	्रं कृष		
Mandaluyong	100%	100%	100%	100%		
Makati (part)	100%	100%	100%	100%		
Marikina	100%	100%	100%	100%		
Quezon (part)	100%	100%	100%	100%		
Pasig	100%	100%	100%	100%		
Pateros	100%	100%	100%	100%		
San Juan	100%	100%	100%	100%		
Taguig	79%	100%	100%	100%		
Angono	34%	60%	85%	100%		
Antipolo	42%	50%	77%	97%		
Baras	5%	15%	55%	58%		
Binangonan	0%	0%	50%	87%		
Cainta	70%	75%	100%	100%		
Cardona	0%	0%	50%	58%		
Jala-jala	0%	15%	50%	58%		
Morong	0%	0%	55%	58%		
Pililla	0%	0%	40%	58%		
Rodriguez	64%	95%	95%	98%		
San Mateo	77%	95%	100%	100%		
Tanay	0%	0%	65% -	76% -		
Taytay	45%	62%	100%	100%		
Teresa	0%	0%	50% ~	61%		
Manila (part)	100%	100%	100%	100%		

<sup>\*</sup>Expressed as population served with water (households x persons/household) divided by total population per city/municipality at the time of the target.

2008 Rate Rebasing

## Sewer Coverage Targets (Service Area East)

	2006 AG0a)					
City / Mun	- Coverage	2011	2016	2020		
Mandaluyong*	308	1,700	1,700	1,700		
Makati (part)	18,326	20,000	20,000	20,000		
Marikina	0	9,300	11,100	17,800		
Quezon (part)	32,049	35,900	35,900	153,400		
Pasig	6,670	11,400	11,400	10,600		
Pateros	0	0	0	0		
San Juan*	0	0	0	0		
Taguig*	5,861	30,600	35,175	35,175		
Angono	0	0	0	0		
Antipolo	0	0	0	0		
Baras	0	0	0	0		
Binangonan	0	0	0	0		
Cainta	0	5,800	5,800	5,800		
Cardona	0	0	0	0		
Jala-jala	0	0	0	0		
Morong	0 .	0	0	0		
Pililla	0	0	0	0		
Rodriguez	0	11,400	13,600	13,600		
San Mateo	0	9,900	11,800	11,800		
Tanay	0	0	0	0		
Taytay	0	3,700	3,700	3,700		
Teresa	0	0	0	0		
Manila (part)	4,601	4,600	4,600	4,600		
TOTAL	67,815	144,300	154,775	278,175		

Expressed as actual number of households to be served. Target is to achieve 100% 2008 Rate Rebasing

<sup>\*</sup>Reduced as a result of Capex re-profiling during the RR negotiations (less 2 catchments: Mandaluyong-San Juan and Taguig)

## Sanitation Coverage Targets (Service Area East)

Gity/Mun	2006 Actual Coverage	2011	2016	2026		
Mandaluyong	10,444	58,000	65,400	63,800		
Makati (part)	19,238	53,700	61,700	65,200		
Marikina	21,985	105,300	118,700	123,800		
Quezon (part)	47,782	123,000	140,600	30,700		
Pasig	18,865	103,900	111,600	113,000		
Pateros	1,634	11,400	12,800	13,400		
San Juan	8,799	20,800	23,500	24,500		
Taguig	5,646	55,300	58,500	63,000		
Angono	0	13,200	18,500	22,400		
Antipolo	6,858	72,400	98,800	134,600		
Baras	0	1,800	5,000	6,200		
Binangonan	0	9,500	32,800	51,700		
Cainta	3,724	59,500	69,800	75,700		
Cardona	0	0	5,900	8,400		
Jala-jala	0	1,800	4,300	6,200		
Morong	0	0	10,400	12,700		
Pililla	0	0	6,900	11,300		
Rodriguez	217	28,700	38,900	50,200		
San Mateo	2,050	29,400	36,100	39,200		
Tanay	0	0	17,900	23,500		
Taytay	3,115	41,300	53,800	58,400		
Teresa	0	0	5,400	7,400		
Manila (part)	11,712	25,700	29,100	29,400		
TOTAL	162,069	814,700	1,026,400	1,034,700		

<sup>\*</sup>Expressed as actual number of households to be served. Target is to achieve 100% 2008 Rate Rebasing

<u>Annex 3</u>



WES REGULATORY OFFICE

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# IMPLEMENTING RULES AND REGULATIONS IN THE TEMPORARY DISCONNECTION/RECONNECTION OF WATER SERVICE CONNECTION

### Prefatory Statement

Pursuant to the recommendation of the MWSS Regulatory Office (MWSS-RO) in its Resolution No. 07-013-CA dated November 8, 2007, as approved by the MWSS Board of Trustees (MWSS BOT) under Resolution No. 2007-253 dated 22 November 2007, the following Implementing Rules and Regulations are hereby adopted and promulgated:

## Rule I: General Provisions

Section 1. Title - This Rule shall be known and cited as the "Implementing Rules and Regulations (IRR) in the Temporary Disconnection/Reconnection of Water Service Connection"

Section 2. Policy - It is the policy of the MWSS to ensure compliance by both Concessionaires, Manila Water Company, Inc. (MWCI) and Maynilad Water Services, Inc. (MWSI), with the provisions set forth in Article 6.6 of the Concession Agreement (CA). For this purpose, the MWSS BOT/RO passed the said resolutions setting forth a uniform standard and procedure in the Temporary Disconnection/Reconnection of Water Service Connection.

Section 3. Legal Bases - Article 6.6 of the CA pertaining to disconnections identifies the circumstances under which disconnection maybe effected as follows:

- a. Charges billed to the customer remain unpaid for a period of sixty (60) days after their due date; and
- The Concessionaires shall provide the customer with not less than seven (7) days prior written Notice of any such disconnection.

Section 4. Coverage - This IRR shall be applicable to temporary disconnection / reconnection activities of the Concessionaires and their service providers with respect to delinquent accounts including illegal water service connections and requests for disconnection initiated by registered customers.

Section 5. Definitions - All defined terms and phrases in the CA related herewith are deemed incorporated in this Rule, in addition to the following:

- a. Due date shall mean seven (7) days after receipt of water bill by the customers; and
- b. Delinquent accounts refers to those accounts which have remained unpaid for a period of sixty (60) days after due date.

## Rule II: Rules in the Conduct of Temporary Disconnection / Reconnection Activities

Section 1. Delinquent accounts - The following conditions must be satisfied before the implementation of the disconnection activity:

- a. The water/sewer bills which remain outstanding/unpaid for a period of sixty (60) days after due date;
- A written notice of disconnection has been served to the customer at least seven (7) calendar days prior to the scheduled implementation. The seven (7)-day prior notice of disconnection shall be deemed included within the sixty (60)-day period mentioned above; and
- c. Actual disconnection shall not be implemented on Fridays, Saturdays, Sundays, Holidays (local and/or national) and days immediately preceding local and/or national holidays, to give the customer sufficient time to settle his/her account during the regular working days.

Section 2. Voluntary Request for Temporary Disconnection by Registered Customers - The following Rules shall be observed by the Concessionaires in the event a registered customer requests for a disconnection of his water service connection:

- a. Written request for temporary disconnection shall be based on reasonable grounds — e.g. moving out or migrating to other area/country; taking vacation for a period longer than one (1) month, and other analogous cases;
- Disconnection shall be undertaken on the day and date as indicated or as mutually agreed upon, provided that affected persons are formally informed by the concerned Concessionaire of the request for disconnection; and
- c. Requests for voluntary disconnections are subject to the full settlement of any outstanding accounts.

Section 3. Reconnection - As provided for in Section 6.6 of the CA, a reconnection of a disconnected water service connection, arising from the conditions/circumstances provided in Sections 1 and 2 hereof, shall be subject to the following:

- a. Full payment of all outstanding charges and under-collection, if any, and the appropriate reconnection charge;
- b. For 25 millimeter (mm.) diameter water meters or below, disconnection/reconnection charge shall be Php405.15<sup>1</sup> subject to Expanded Value Added Tax (EVAT) and Consumer Price Index (CPI) adjustment up to the next rate rebasing in 2012. Any water meter with a size larger than 25 mm. diameter shall be charged the actual cost of reconnection plus the applicable tax; and
- c. Reconnection shall be implemented within five (5) working days from receipt of request for reconnection and upon presentation of proof of payment as stated above.

Section 4. Tampered Meters and Illegal Connections – Disconnection/ reconnection of water service connection due to tampering, bypass and other illegal connections shall/

A Gray San

<sup>&</sup>lt;sup>1</sup> Based on Php200.00 inclusive of EVAT and CPI adjustment reckoned from 1998,

be subject to the Implementing Rules and Regulations of Republic Act No. 804 otherwise known as the "National Water Crisis Act of 1995" and other applicable laws:

Section 5. Implementation - In the event that any problem/issue arises in the implementation of this IRR, the following measures and procedures shall be followed:

- a. The Concessionaire shall decide on the appropriate action and resolution of disputed issues in accordance with the CA provisions and the existing policies of MWSS;
- b. Regulatory matters/issues shall be coordinated with and resolved by the MWSS RO and the MWSS BOT, and
- c. This IRR shall be liberally interpreted to assist the consumer or the public in obtaining a just, expeditious and inexpensive resolution and/or settlement of complaints. In case of doubt in the interpretation thereof, the same shall be resolved in favor of that interpretation which will give full force and effect to the policy set forth in Rule 1 Sec. 2 hereof.

## Rule III: Repeal / Effectivity Clause

Section 1. Amendment, Modification and/or Repeal - The MWSS BOT has the power and authority to amend, modify and/or repeal any provision of this IRR through

- a. The Technical Working Group (TWG), composed of representatives of the two (2) Concessionaires, MWSS Corporate Office (MWSS CO) and the MWSS RO, shall initiate, study and propose amendments, modification or repeal of any provision that may no longer be applicable; and
- b. After due consideration of the merits of the proposal, the MWSS RO shall recommend for approval by the BOT the amendments/modifications/repeal being sought.

Section 2. Effectivity - After approval by the MWSS BOT, this implementing Rules and Regulations shall take effect fifteen (15) days after its publication.

APPROVED, 31 March 2008.

ALBERTO C. AGRA OIC, Chief Regulator

ESTRELLA J. DECENA-ZALDIVAR

DA for Administration and Legal Affairs

MELCHIOR I. ACOSTA, JR. DA for Customer Service Regulation Area 31 Llan of

DA for Financial Regulation Area

TIMOTÉÓ C. VILLAROMAN DA for Technical Regulation Area

# IMPLEMENTING RULES AND REGULATIONS IN THE BILLING SCHEME AND RATE CLASSIFICATION FOR HIGH-RISE AND OTHER MULTIPLE DWELLINGS

#### Prefatory Statement

Pursuant to the recommendation of the MWSS Regulatory Office (MWSS RO) in its Resolution No. 07-014-CA dated November 8, 2007, as approved by the MWSS Board of Trustees (MWSS BOT) under Resolution No. 2007-254 dated 22 November 2007, the following Implementing Rules and Regulation are hereby adopted and promulgated:

#### Rule I: General Provisions

Section 1. Title - This Rule shall be known and cited as the "Implementing Rules and Regulations (IRR) in the Billing Scheme and Rate Classification for High Rise and Other Multiple Dwellings".

Section 2. Policy - It is the policy of the MWSS to set reasonable charges which should be made applicable to both Concessionaires, Manila Water Company, Inc. and Maynilad Water Services, Inc. For this purpose, the MWSS BOT/RO passed the said resolutions to achieve a uniform treatment of customers and a standard Billing Scheme and Rate Classification for High-Rise and other Multiple Dwellings.

- Section 3. Coverage This IRR shall be applied to the following building/dwelling/residence with the water service connection served by a master meter:
  - a. High-rise buildings;
  - b. Condominiums;
  - c. Multiple-dwellings with more than two (2) floors except for dwellings configured as single units having a maximum of three (3) floors, with a plumbing system that is separate and distinct from those of other units; and
  - d. Any multiple dwelling which has any of the following on-site installations:
    - Overhead water tanks; and
    - ii. Underground reservoirs/cisterns.

Section 4. Definitions - All defined terms and phrases in the Concession Agreement (CA) related herewith are deemed incorporated in this IRR, in addition to the following:

- a. High-Rise Buildings shall mean buildings with more than five (5) stories;
- b. Condominiums shall mean buildings with several unit owners under one
   (1) common lot which is generally used for residential purposes;
- c. Multiple Dwellings shall mean structures like tenements, BLISS and townhouses/apartments located in a compound;
- d. Commencement Date shall mean the Concessionaire's take-over date for operation which is August 1, 1997;
- e. Actual Average Consumption shall mean the actual total consumption registered in the Master Meter divided by the actual number of occupied units; and
- f. Master Meter shall mean a large water meter which registers the consumption of the building and multiple dwellings and is used as a basis for billing the water consumption.

## Rule II: Rules in Setting the Billing Scheme and Rate Classification

Section 1. Outstanding and Current Accounts – All accounts, whether with previous ... MWSS contracts or contracts with the Concessionaires after the Commencement Date, shall be classified and billed according to the following guidelines:

- a. An amendatory contract shall be entered into by and between the concerned Concessionaire and the account owner (building/dwelling owner/developer, or official of the homeowners association/unit owners/lessees) who are affected by this IRR. This contract will specify, among others, the description, rate classification and the billing scheme applicable; and
- b. The billing of the master meter shall be as follows:

		. 20 10110V/S.				
Description	Rate Classification					
Purely residential	Residential	Billing Scheme				
(100%)	residental	Billing of master meter is based as II				
, -, -,		actual average consumption using the residential rate.				
At least 75%						
residential occupancy	Semi-Business	Billing of master meter is based as the				
,		actual average consumption using				
	Į.	semi-business rate (approximately				
		Additio the Meiduled process.				
Less than 75%	Commercial	", voide mai ditt commercial				
residential occupancy	1	Diming of master meter is based in				
		The consumption using the				
		commercial rate.				

Section 2. Master Weter with Residential Rate Classification - As specified in Section 1.b, Master Meters with Residential Rate Classification shall be billed in accordance with the following:

- a. Master Meter shall be billed at the residential rate corresponding to the actual average consumption of all active units occupied and served. The actual average consumption is determined by dividing the total volume registered in the master meter by the total number of active units occupied and served. The occupancy level of these multiple buildings/dwellings/residences shall be periodically verified by the Concessionaire and such shall be used in determining the appropriate rate classification; and
- b. Other charges under the tariff structure shall continue to form part of the itemized bill.

Section 3. Master Meter with Semi-Business Rate Classification - As specified in Section 1.b, Master Meter with Semi-Business Rate Classification shall be billed in accordance with the following:

a. Master meter shall be billed at the semi-business rate corresponding to the actual average consumption of all active units occupied and served. The actual average consumption is determined by dividing the total volume registered in the master meter by the total number of active units occupied and served. The occupancy level of these multiple buildings/dwellings/residences shall be periodically verified by the classification; and

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b. Other charges under the tariff structure shall continue to form part of the itemized bill.

Section 4. Master Meter with Commercial Rate Classification - As specified in Section 1.b, Master Meter with Commercial Rate Classification shall be billed in accordance with the following:

- a. Master meter shall be billed at the commercial rate corresponding to the actual consumption registered in the master meter; and
- b. Other charges under the tariff structure shall continue to form part of the itemized bill.

Section 5. Implementation - In the event of any problem/issue arising from the implementation of this IRR, the following measures and procedures shall be followed:

- a. The Concessionaire shall decide on the appropriate action and resolution of disputed issues in accordance with the CA provisions and the existing policies of MWSS;
- Regulatory matters/issues shall be coordinated with and resolved by the MWSS RO and the MWSS BOT; and
- c. This IRR shall be liberally interpreted to assist the consumer or the public in obtaining a just, expeditious and inexpensive resolution and/or settlement of complaints. In case of doubt in the interpretation thereof, the same shall be the policy set forth in Rule 1 Sec. 2 hereof.

## Rule III: Repeal / Effectivity Clause

Section 1. Amendment, Modification and/or Repeal - The MWSS BOT has the power and authority to amend, modify and/or repeal any provision of this IRR through the following steps:

- a. The Technical Working Group (TWG), composed of representatives of the two (2) Concessionaires, MWSS Corporate Office (CO) and the RO, shall initiate, study and propose amendments, modification or repeal of any provision that may no longer be applicable; and
- b. After due consideration of the merits of the proposal, the RO shall recommend for approval by the BOT the amendments/modifications/repeal/

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Section 2. Effectivity - After approval by the MWSS BOT, this Implementing Rules and Regulations shall take effect fifteen (15) days after its publication.

APPROVED, 31 March 2008.

ALBERTO C. AGRA OIC, Chief Regulator

ESTRELLA TO DECENA-ZALDIVAR
DA for Administration and Legal Affairs

MELCHIOR I. ACOSTA, JR.
DA for Customer Service Regulation Area

GOLDELIO G. RIVERA

DA for Financial Regulation Area

TIMOTEO C. VILLAROMAN
DA for Technical Regulation Area

## IMPLEMENTING RULES AND REGULATIONS IN THE BILLING OF SEMI-BUSINESS (RESIDENTIAL B) CUSTOMERS

## Prefatory Statement

Pursuant to the recommendation of the MWSS Regulatory Office (RO) in its Resolution No. 07-015-CA dated November 8, 2007, as approved by the MWSS Board of Trustees (BOT) under Resolution No. 2007-255 dated 22 November 2007, as amended by RO Resolution No. 08-009-CA dated 24 March 2008, approved and confirmed by BOT Resolution No. 2008-046, dated 27 March 2008, the following Implementing Rules and Regulations are hereby adopted and promulgated:

## Rule I - General Provisions

Section 1. Title - This Rule shall be known and ciled as the "Implementing Rules and Regulations (IRR) in the Billing of Semi-Business (Residential B) Customers."

Section 2. Policy - It is the policy of the MWSS to set uniform and reasonable charges applicable to both Concessionaires, Manila Water Company, Inc., (MWCI) and Maynilad Water Services, Inc., (MWSI). For this purpose, the MWSS BOT/RO passed the said resolutions prescribing for the adoption of a billing scheme whereby Semi-Business (Residential B) customers shall be billed for Residential Rate for the first ten (10) cubic meters of consumption in a given billing period and any consumption in excess thereof, shall be charged and billed at Semi-Business (Residential B) rate.

Section 3. Coverage - This IRR shall cover all standard water service connections for both Concessionaires classified under the Semi-Business (Residential B).

Section 4. Definitions - All defined terms and phrases in the Concession Agreement (CA) related herewith are hereby incorporated in this IRR, particularly the following:

- a. Semi-Business (Residential B) Customers shall mean those engaged in small business whose activity does not use water as an indispensable and/or fundamental part of their activity; and
- Semi-Business (Residential B) Rate is approximately equal to the weighted average rate of residential and commercial units.

## Rule II – Rules in the Billing of Customers Under Semi-Business (Residential B) Rate

Section 1. Guidelines - Customers classified under the Semi-Business (Residential B) Rate shall be billed in accordance with the following:

- a. The first ten (10) cubic meter of water consumed shall be billed at Residential Rate;
- b. The excess of the ten (10) cubic meter consumption shall be billed at Semi-Business (Residential B) Rate; and

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c. Other charges under the tariff structure shall continue to form part of the itemized bill.

Section 2. Implementation - In the event of any problem/issue arising from the implementation of this IRR, the following measures and procedures shall be followed:

- a. The Concessionaire shall decide on the appropriate action and resolution of disputed issues in accordance with the CA provisions and the existing policies of MWSS:
- b. Regulatory matters/issues shall be coordinated with and resolved by the MWSS RO and the MWSS BOT; and
- c. This IRR shall be liberally interpreted to assist the consumer or the public in obtaining a just, expeditious and inexpensive resolution and/or settlement of complaints. In case of doubt in the interpretation thereof, the same shall be resolved in favor of that interpretation which will give full force and effect to the policy set forth in Rule 1 Sec. 2 hereof.

## Rule III: Repeal / Effectivity Clause

Section 1. Amendment, Modification and/or Repeal - The MWSS BOT has the power and authority to amend, modify and/or repeal any provision of this IRR through

- a. The Technical Working Group (TWG), composed of representatives of the two (2) Concessionaires, MWSS Corporate Office (CO) and the RO, shall initiate, study and propose amendments, modification or repeal of any provision that may no longer be applicable; and
- b. After due consideration of the merits of the proposal, the RO shall recommend for approval by the BOT the amendments/modifications/repeal being sought.

Section 2. Effectivity - After approval by the MWSS BOT, this Implementing Rules and Regulations shall take effect fifteen (15) days after its publication.

APPROVED, 31 March 2008.

ALBERTO C. AGRA OIC, Chief Regulator

ESTRELLA TO DECENA-ZALDIVAR

DA for Administration and Legal Affairs

MELCHIOR L'ACOSTA, JR. DA for Customer Service Regulation Area

31 May 08

DA for Financial Regulation Area

TIMOTEO'C. VILLAROMAN

DA for Technical Regulation Area

## IMPLEMENTING RULES AND REGULATIONS IN THE REFUND OF COLLECTED METER DEPOSIT

#### Prefatory Statement

Pursuant to the recommendation of the MWSS Regulatory Office (MWSS RO) in its Resolution No. 07-016-CA dated November 8, 2007, as approved by the MWSS Board of Trustees (MWSS BOT) under Resolution No. 2007-256 dated 22 November 2007, the following Implementing Rules and Regulations are hereby adopted and promulgated:

#### Rule I: General Provisions

Section 1. Title - This Rule shall be known and cited as the "Implementing Rules and Regulations (IRR) in the Refund of Collected Meter Deposit."

Section 2. Policy - It is the policy of the MWSS to ensure compliance by Manila Water Company, Inc. (MWCI), with the provisions set forth in Article 9.5 of the Concession Agreement (CA). For this purpose, the MWSS BOT/RO passed the said resolutions declaring that there is no legal basis for MWCI to collect the meter deposit in addition to the authorized Connection Charges and thus, have directed MWCI to immediately stop the collection of the same, account for amounts collected and provide for a refund and/or credit mechanism for its customers.

Section 3. Legal Bases –The CA does not provide for the collection of meter deposits. Article 9.5 of the CA defines Connection Charges, to wit:

### "9.5 Connection Charges

- (i) For connections or reconnections to a water main or a public sewer (each a "Connection") that are both located less than 25 meters from the connection point and are to residential Customers, the Concessionaire shall have the right to charge each Customer requesting such a Connection a fee not to exceed P3,000 which amount shall automatically be adjusted on January 1st of each year by the percentage change in the Consumer Price Index for the preceding year (each a "Connection Charge"). Within three months after the Commencement Date, the Concessionaire shall, with the approval of the Regulatory Office, promulgate rules that permit payment of Connection Charges in installments over a five-year period by Low-Income Customers.
- (ii) For Connections to a water main or a public sewer located more than 25 meters from the connection point or for Connections to non-residential Customers, the Concessionaire shall have the right to charge each Customer requesting such a Connection a fee equal to the costs reasonably and efficiently incurred by the Concessionaire in making that Connection, including the costs of upgrading or restoring existing connections or metering facilities to acceptable technical standards.

Notwithstanding anything to the contrary in this Section 9.5, there shall be no connection charge for public standpipes."

Section 4. Coverage - This IRR shall be applicable to MWCl's customers with meter deposits from August 1, 1997 to December 31, 2007.

Section 5. Definitions - All defined terms and phrases in the CA related herewith are deemed incorporated in this IRR, in addition to the following:

- a. Meter Deposit shall mean collections made by MWCI from its customers covering the period August 1, 1997 to December 31, 2007 for the cost of the meters for their respective water service connections;
- Active Accounts refer to customers with meter deposits and with current or outstanding accounts;
- c. Inactive Accounts refer to customers with meter deposits, whose water service have been permanently disconnected and customers whose whereabouts are unknown with or without outstanding obligations;
- d. Refund shall mean the payment of meter deposit through credit to outstanding, current and future billings of customers for both active and inactive accounts, or payment in cash, as the case maybe; and
- e. Escrow Account refers to a special deposit account under the name of MWCI to which the meter deposit shall be credited to cover payment of refunds.

#### Rule II: Guidelines

## Section 1. Refund / Credit Mechanism -

- a. Upon approval of this IRR by MWSS BOT, an escrow account shall be opened to cover payments of the refund. For transparency and monitoring purposes, MWCI shall submit to the MWSS RO a quarterly report on the status of the implementation of the refund;
- b. MWCI shall inform the concerned customers regarding the procedures on how to avail of the refund;
- The customers shall file an application form (provided by MWCI) personally or through a Special Power of Attorney (SPA) with the concerned Business Centers;
- d. The refund shall be effected one (1) month after the approval of the application;
- e. Outstanding, current and future billings shall be deducted from the amount to be refunded;

- f. The implementation of the refund shall be on a staggered basis for a period of six (6) months for Residential and Semi-Business (Residential B) customers and one (1) year for Commercial and Industrial customers, applicable only to active accounts;
- g. As regards inactive accounts or customers whose whereabouts are unknown, and the concerned customers eventually show up, the refund maybe credited to their outstanding, current and future billings, if they opt to re-avail of MWCI's services, otherwise, the refund shall be made in cash upon compliance with the requirements hereof; and

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h. In case the meter deposit is greater than the total credited payments, the balance thereof maybe payable in cash or to be credited for future billings at the option of the customer.

Section 2. General Requirements - All of the following documents must be submitted by the customers to avail themselves of the refund:

- a. Duly accomplished application form, (with SPA for authorized representatives);
- Proof of ownership (e.g., Water Service Connection Contract, latest water bill or official receipt evidencing payment of meter deposit or water bill); and
- c. Two (2) valid Identification Cards (ID) with picture.

Section 3. Implementation - In the event that any problem/issue arises in the implementation of this IRR, the following measures and procedures shall be followed:

- a. MWCI shall decide on the appropriate action and resolution of disputed issues in accordance with the CA provisions and the existing policies of MWSS;
- Regulatory matters/issues shall be coordinated with and resolved by the MWSS RO and the MWSS BOT; and
- c. This IRR shall be liberally interpreted to assist the consumers or the public in obtaining a just, expeditious and inexpensive resolution and/or settlement of complaints. In case of doubt in the interpretation thereof, the same shall be resolved in favor of that interpretation which will give full force and effect to the policy set forth in Rule 1 Sec. 2 hereof.

## Rule III: Repeal / Effectivity Clause

Section 1. Amendment, Modification and/or Repeal - The MWSS BOT has the power and authority to amend, modify and/or repeal any provision of this IRR through the following steps:

a. The Technical Working Group (TWG), composed of representatives of MWCI, MWSS Corporate Office (MWSS CO) and the MWSS RO, shall initiate, study and propose amendments, modification or repeal of any provision that may no longer be applicable; and

b. After due consideration of the merits of the proposal, the MWSS RO shall recommend for approval by the BOT the amendments/modifications/repeal being sought.

Section 2. Effectivity - After approval by the MWSS BOT, this Implementing Rules and Regulations shall take effect fifteen (15) days after its publication.

APPROVED, 31 March 2008.

ALBERTO C. AGRA OIC, Chief Regulator

ESTRELLA V. DECENA-ZALDIVAR
DA for Administration and Legal Affairs

MELCHIOR I. ACOSTA, JR. DA for Customer Service Regulation Area

GOLDELIO G. RIVERA
DA for Financial Regulation Area

TIMOTEO-O. VILLAROMAN DA for Technical Regulation Area

### IMPLEMENTING RULES AND REGULATIONS IN THE RATE RE-CLASSIFICATION OF SOME GOVERNMENT INSTITUTIONS

### Prefatory Statement

Pursuant to the recommendation of the MW\$S Regulatory Office (MW\$S RO) in its Resolution No. 07-018-CA dated 08 November 2007, as approved by the MWSS Board of Trustees (MWSS BOT) under Resolution No. 2007-257 dated 22 November 2007, the following Implementing Rules and Regulations are hereby adopted and

### Rule i: General Provisions

Section 1.Title - This Rule shall be known and cited as the "Implementing Rules-and Regulations (IRR) in the Rate Re-Classification of Some Government Institutions"

Section 2. Policy - It is the policy of the MWSS to assist certain government institutions. performing public service/functions. Towards this end, MWSS BOT/RO passed the said resolutions for the downgrading by the Concessionaires, Manila Water Company, Inc., (MWCI) and Maynilad Water Services, Inc., (MWSI), of the rate classification from Business Group 1 (Commercial) to Semi-Business (Residential B) of certain public elementary, secondary, and tertiary schools; public hospitals and jails.

### Section 3. Coverage - This IRR shall cover the following:

- a. Public Schools:
  - i. Preparatory, elementary and secondary schools; and
  - ii. Tertiary schools managed and operated by Local Government Units
- b. Public Hospitals managed and operated by LGUs; and
- c. Jails except detention centers within police stations and/or military camps.

Section 4. Definitions - All defined terms and phrases in the CA related herewith are deemed incorporated in this IRR, in addition to the following:

- a. Public pre-schools shall mean any public preparatory school which include, but not limited to, Barangay Day Care Centers;
- b. Public Elementary and Secondary Schools shall mean all public elementary and secondary schools;
- c. Public Tertiary Schools shall mean any college, university, trade or vocational school that is funded and run by the LGU and not directly receiving funds or subsidy from the National Government;

- d. Public Hospitals shall mean any barangay health center or hospital operated/run by the LGU and not directly receiving any funds or subsidy from the National Government;
- e. Jails shall refer to any municipal/city jail, national penitentiary, including correctional facilities;
- f. Detention Centers shall mean lemporary holding areas in police stations, military camps and other similar places; and
- g. Stand-alone water service connection shall mean water service connection serving the particular/specific institution.

### Rule II: Requirements for Rate Re-Classification

Section 1. Public Schools – The following shall be the requirements for the rate reclassification of public schools:

- a. A Certification from the Department of Education (DepED), Commission on Higher Education (CHED), the Department of Science and Technology (DOST), Technical Education and Skills Development Authority (TESDA), or any other office, as proof that the school is a duly accredited public school;
- Public schools sharing or drawing water from another existing water service connection shall be required to apply for a new water service connection at their own expense and shall submit proof of payment of all unpaid accounts;
- c. Water service connection of public pre-schools, elementary, secondary and tertiary schools should be registered under the name of the respective public schools and used exclusively for their purpose; and
- d. A separate connection shall be required for all entities/individuals engaging in business inside the school premises. Cost for the new connection shall be borne by the respective entity/individual.

Section 2. Public Hospitals - The following shall be the requirements for the rate reclassification of public hospitals:

- a. A Certification from the Department of Health (DOH) and the Office of the Mayor, or any other office that the hospital is a duly-accredited public hospital and that the same is funded exclusively by the LGU concerned;
- Public hospitals sharing or drawing water from another existing water service connection shall be required to apply for a new water service connection at their own expense and shall submit proof of payment of all unpaid accounts;
- c. Water service connection of public health centers and LGU-run hospitals should be registered under the name of the respective institution and used exclusively for their purpose; and

d. A separate connection shall be required for all entities/individuals engaging in business inside the hospital premises. Cost for the new service connection shall be borne by the respective entity/individual.

Section 3. Jails - The following shall be the requirements for the rate re-classification of jails:

- Jails sharing or drawing water from another existing water service connection shall be required to apply for a new water service connection at their own expense and shall submit proof of payment of all unpaid accounts;
- b. A separate connection shall be required for all entities/individuals engaging in business inside the jail premises. Cost for the new service connection shall be borne by the respective entity/individual.

### Rule III: Procedure/Guidelines for Rate Re-classification

Section 1. Procedure/Guidelines – The following procedure/guidelines shall be observed for the rate re-classification of certain government institutions mentioned herein:

- A letter request for rate re-classification from the concerned government institution should be filed at the respective Business Areas accompanied by the documentary requirements set forth in Rule II above;
- Within ten (10) days from date of receipt of letter request, the Concessionaires will conduct an investigation to verify status and actual usage of the water service connection;
- Upon completion of requirements, the Concessionaires shall approve the request for rate re-classification; and
- d. The effectivity date of the rate re-classification shall be the next billing period immediately after the approval date.

Section 2. Implementation - In the event that any problem/issue arises in the implementation of this IRR, the following measures and procedures shall be followed:

a. The Concessionaires shall decide on the appropriate action and resolution of disputes/issues, in accordance with applicable CA provision/s and the existing MWSS policies. In case of delay in the payment of the water bills, the provisions of RO Resolution No. 07-013-CA dated 8 November 2007 as approved by MWSS BOT Resolution No. 2007-253 dated 22 November 2007 and its IRR on Temporary Disconnection/Reconnection of Water Service Connection shall not apply. Best efforts shall be exerted to collect the same;

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- Regulatory matters/issues shall be coordinated with and resolved by the MWSS RO and the MWSS BOT; and
- c. This IRR shall be liberally interpreted to assist the consumer or the public in obtaining a just, expeditious and inexpensive resolution and/or settlement of complaints. In case of doubt in the interpretation thereof, the same shall be resolved in favor of that interpretation which will give full force and effect to the policy set forth in Rule 1 Sec. 2 hereof.

### Rule IV: Repealing / Effectivity Clause

Section 1. Amendment, Modification and/or Repeal - The MWSS BOT has the power and authority to amend, modify and/or repeal any provision of this IRR through the following steps:

- a. The Technical Working Group (TWG), composed of representatives of the two (2) Concessionaires, the MWSS Corporate Office (MWSS CO) and the MWSS RO, shall initiate, study and propose amendments, modification or repeal of any provision that may no longer be relevant or applicable.
- After due consideration of the merits of the proposal, the MW\$\$ RO shall recommend for approval by the MW\$\$ BOT the amendments/modifications/repeal being sought.

Section 2. Effectivity - Upon approval by the MWSS BOT, this Implementing Rules and Regulations shall take effect fifteen (15) days after its publication.

APPROVED, 31 March 2008.

ALBERTO C. AGRA OIC, Chief Regulator

ESTRELLA TODECENA-ZALDIVAR
DA for Administration and Legal Affairs

MELCHIOR I. ACOSTA, JR.
DA for Customer Service Regulation Area

GOLDELIO G. RIVERA
DA for Financial Regulation Area

TIMOTEU C. VILLAROMAN
DA for Technical Regulation Area

IMPLEMENTING RULES AND REGULATIONS FOR ADDITIONAL METER AND CLUSTERED CONNECTION CHARGES FOR OPEN / DEPRESSED COMMUNITIES

### Prefatory Statement

Pursuant to the recommendations of the MWSS-Regulatory Office (MWSS RO) in its Resolution No. 07-023-CA dated December 5, 2007, as approved by the MWSS-Board of Trustees (MWSS BOT) under Resolution No. 2007-272 dated 13 December 2007, the following Implementing Rules and Regulations are hereby adopted and promulgated:

### Rule I: General Provisions

Section 1. Title - This Rule shall be known and cited as the "Implementing Rules and Regulations (IRR) for Additional Meter and Clustered Connection Charges for Open/Depressed Communities"

Section 2. Policy - It is the policy of the MWSS to set reasonable charges which shall be made applicable to both Concessionaires, Manila Water Company, Inc. (MWCI) and Maynilad Water Services, Inc. (MWSI). For this purpose, the MWSS BOT/RO passed the said resolutions prescribing the adoption of additional meter and clustered connection schemes to make water service connection charges affordable to customers particularly in open and depressed communities.

Section 3. Coverage - This IRR shall cover the standard clustered connections including additional meter connections with a size of 25 millimeter (mm.) diameter and below in open and depressed communities.

Section 4. Definitions - All defined terms and phrases in the Concession Agreement (CA) related herewith are deemed incorporated in this Rule, in addition to the following:

- a. Open Communities shall refer to areas wherein thoroughfares/ streets/roads are well-defined and maintained by Local Government Units (LGUs) including, but not limited to, low-cost subdivisions that are not gated;
- b. Low-Cost Subdivisions shall refer to those subdivisions wherein the total cost of the individual houses and lots do not exceed Seven Hundred Fifty Thousand Pesos (Php750,000.00) as classified by the Housing and Land Use Regulatory Board (HLURB); and
- c. Depressed Communities also known as "impoverished areas" where the "poor" or "low income" members of society live; characterized by lack of urban planning, social amenities and livelihood opportunities. It includes, but not limited to, relocation sites of informal settlers, Gawad Kalingall-labitat for Humanity awardees.

### Rule II: Guidelines

Section 1. Conditions for Additional Meter and Clustered Connection - Additional meter and clustering of connections shall be subject to the following conditions:

- a. Installation of additional meter to existing connections shall be allowed provided that the prevailing water supply and the required minimum sustained water pressure after the water meter will not be affected; and
- b. New Clustered Connections.
  - i. The area is considered an open and/or depressed community, and;
  - ii. The area will allow construction of extended/sub-mainline.

Section 2. Determination/Identification of Open and Depressed Communities - Determination/Identification of Open/Depressed Communities may be through the following:

- a. The Concessionaires through their Business Areas (BAs)/Business Centers (BCs) shall identify the open and/or depressed communities eligible for the 1/3:2/3 cost sharing scheme for the service connection charge, whereby 1/3 of the cost shall be borne by the consumer and 2/3 by the Concessionaire; and
- National Anti-Poverty Commission (NAPC) or any authorized government agency shall certify that the identified area is considered a depressed and/or open community.

Section 3. Requirements - Service application for clustered connection shall be subject to the Concessionaires' policy on new water service applications. In addition, the application form must be supported by a Certification set forth in Sec. 2.b above.

Section 4. Applicable Connection Charges - The following shall be the applicable connection charges:

- a. Additional Weter Connection Charges for additional meter connection in an existing standard water service connection shall be at cost which in no case shall exceed the prevailing connection charge set forth in the CA; and
- b. Clustered Connection Charges for service connection shall be equivalent to 1/3 of the prevailing connection charge set forth in the CA.

Section 5. Implementation - In the event of any problem/issue arising from the implementation of this IRR, the following measures and procedures shall be followed:

- a. The Concessionaire shall decide on the appropriate action and resolution of disputed issues in accordance with the CA provisions and the existing policies of MWSS;
- Regulatory matters/issues shall be coordinated with and resolved by the MWSS RO and the MWSS BOT, and
- c. This IRR shall be liberally interpreted to assist the consumer or the public in obtaining a just, expeditious and inexpensive resolution and/or settlement of complaints. In case of doubt in the interpretation thereof, the same shall be.

resolved in favor of that interpretation which will give full force and effect to the policy set forth in Rule 1 Sec. 2 hereof.

### Rule III: Repeal / Effectivity Clause

Section 1. Amendment, Modification and/or Repeal - The MWSS BOT has the power and authority to amend, modify and/or repeal any provision of this IRR through the following steps:

- a. The Technical Working Group (TWG), composed of representatives of the two (2) Concessionaires, MWSS Corporate Office (MWSS CO) and the MWSS RO, shall initiate, study and propose amendments, modification or repeal of any provision that may no longer be applicable; and
- b. After due consideration of the merits of the proposal, the MWSS RO shall recommend for approval by the BOT the amendments/modifications/repeal being sought.

Section 2. Effectivity - After approval by the MWSS BOT, this Implementing Rules and Regulations shall take effect fifteen (15) days after its publication.

APPROVED, 31 March 2008.

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ALBERTO C. AGRA OIC, Chief Regulator

ESTRELLA T. DECENA-ZALDIVAR

DA for Administration and Legal Affairs

MELCHIOR I. ACOSTA, JR. DA for Customer Service Regulation Area

GOLDELIO G. RIVERA

DA for Financial Regulation Area

TIMOTEO C. VILLAROMAN
DA for Technical Regulation Area

### Annex 4



### MANILA WATER COMPANY INC. CALCULATING THE RE-BASING ADJUSTMENT

ADR	10.40%					
	2003	2004	2005	2006	2007	200
All figures in millions of Pesos	Actual	Actual	Actual	Actual	Forecast	
Receipts (current prices)						***************************************
Water / Sewer	3,467	3,994	5,099	5,870	6,779	
Miscellaneous	120	111	60	120	107	
Total Receipts	3,587	4,105	5,159	5,990	5,886	
Expenditures (current prices)						
Operating Expenses	1,463	1,552	1,561	1,429	3,290	
Forex Losses - MWC Loans	15	24	81	40	(90)	
Capital Expenditures	1,271	3,053	3,781	4,164	4,017	
Concession Assets	573	555	502	635	574	
Total Expenditures	3,322	5,185	5,925	6,267	7,792	
2003 OCP	(5,938)					
Net Cash Flows (current year prices)	(5,673)	(1,080)	(766)	(277)	(906)	
Total Net Cash Flows (current year prices)	(5,673)	(1,080)	(766)	(277)	(906)	
Inflation	3.9%	6.0%	7.6%	6.2%	3.4%	3.0%
Price Index	100.0%	106.0%	114.1%	121.1%	125.2%	129.0%
Real Cash Flows (2008 prices)	(7,319)	(1,314)	(867)	(295)	(933)	1201070
Discount Factor as at 30/6/08 @10.4%	0.61	0.67	0.74	0.82	0.91	1.00
Discounted Cash Flows as at 30/6/08	(12,003)	(1,953)	(1,166)	(360)	(1,030)	-
NPV Cash Flows as at 30/6/08 (Opening Cash Po	sition)					(16,511)
Add: Reward						(986)
Total OCP						, ,
Total OGF						(17,498)

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Calendar Year									Alleria de la constanta de la								
Discount factor/ADR	A 5//	مختارتها والوارج بالإجراب والمناكر منه الطائف كالأراب	2009		and the second	2012	· 20(B)	2013	20015	2015	2047	2019	2019	and the second second second		2022	4
Basic Average tariff rate (peso per m³)	9.3%	1.00	1.09	1.19	1.31	1.43	1.56	1.70	1.86	2.04	2.23	2.43	2.66	2.91	3.18	3.47	
	15.17	19.64	22.06	24.40	26.66	28.85	29.15	29.40	29.69	29.60	30.18	30.55	30.54	30.53	30.68	30.90	
All-in average tariff (non-sewered)	17.54	22.00	25.15	28.30	31.46	34.62	34.98	35.28	35.63	35.53	36.22	36.66	36.65	36.64	36.82	37.08	
All-in average tariff with VAT (non-sewered)	19.64	24.64	28.17	31.70	35.24	38.77	39.18	39.52	39.91	39.79	40.56	41.06	41.05	41.04	41.24	41.53	
Annual all-in tariff increase		5.00	3.53	3.53	3.53	3.53											
Basic Water Increase		4.47	2.42	2.34	2.26	2.19							, - M ,				
Adjustment to water tariff band		29.47%	12.33%	10.59%	9.26%	8.20%											
Opening Cash Position at 30/6/08	(17,498)																
Rate Re-basing Adjustment		29.07%	41.67%	52.36%	61.65%	69.64%											
Rate Re-basing Amount (Pesos per cubic meter)		4.41	2.48	2.36	2.27	2.13											
ncremental	<del></del>	<u> </u>		<del></del> \$-		-											
With Rate Re-basing Adjustment																	
Receipts			, ,											***************************************	· · · · · · · · · · · · · · · · · · ·		,
Water/Sewer		8,315	9,742	11,199	12,733	14,409	15,001	15,712	16,294	17,524	19,598	21,064	21,642	21,715	21,762	8,173	
Miscellaneous Receipts		66	66	66	66	66	66	66	66	66	66	66	66	66	66	22	
Total expected receipts in 2008 prices (peso mn)		8,380	9,807	11,265	12,799	14,475	15,067	15,778	16,360	17,590	19,664	21,130	21,708	21,780	21,827	8,195	
Expenditures							·										
Capital Expenditure		5.877	7.158	6,604	4,754	4,285	4,656	4,294	4,501	5,158	5,217	5.161	5,783	4,679	4,745	1,438	74,3°
Concession Fees		558	995	1,609	2,615	2,168	1,989	2,149	1,906	1,779	1,827	1,829	1.859	1,865	1,631	583	25,40
Operating Expenditures		4,120	4,431	4,730	5,108	5,616	5,859	6,001	6,245	6,463	7,029	7,434	7,467	7,179	6,860	3,260	87.80
Operating Expenditures net of Taxes		2,771	3,143	3,350	3,516	3,740	3,892	4,000	4,084	4,054	4,297	4.474	4,576	4,629	4,830	2,787	01,01
Corporate Taxes		1,349	1,288	1,381	1.591	1,876	1.966	2,001	2,162	2,409	2,732	2,960	2,891	2.550	2.030	473	
Total expected expenditures in 2008 prices (peso mn)		10,554	12,585	12,944	12,476	12,090	12,504	12,443	12,652	13,400	14,073	14,424	15,114	13,742	13,236	5,281	187,51
Real Cash Flows at 2008 prices		(2,174)	(2,778)	(1,679)	323	2,385	2,563	3,335	3,708	4,189	5,590	6,705	6,593	8,038	8,591	2,914	
Discounted Cash Flows		(2,174)	(2,541)	(1,405)	248	1,671	1,643	1,956	1,990	2,057	2,511	2,756	2,479	2,765	2,704	839	
NPV Discounted Cash Flows at 30/6/08	17,498	(-77	V1 1			-1	.,	.,,,,,,	.,	,	~1~ 1 1	-,,,,,,	-,	2,700	2,103		

ACCUMPTIONS		2007	2003	20)09	2010	วักเย่า	enne *						er e				
ASSUME HONS :							EV#E			2015	20(6 n.	2017	20118 - 1	20(9)	2020	2021	2002
Macroeconomic data								atk +4°°.	A SHOP OF THE SHOP		P.						
Exchange rate (Php: US\$) (year-t		44.00	44.00	44.00	44.00	44.00	44.00	44.00	44.00	44.00	44.00	44.00	44.00	44.00	44.00	44.00	44.00
Exchange rate (JPY : US\$) (year-6	end)	114.1	114	114	114	114	114	114	114	114	114	114	114	44.00	44.00	44.00	44.00
CPI Rates (%)		6.4%	3.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	114 0.0%	)14 0.0%	11 <i>4</i> 0.0%	114 0.0%
Operating data											21217	27270	0.070	0.075	0.070	0.070	0.070
Water Supply					•												**
Balara Supply	mld	4550	4660	4880													
Supply from Wells -Existing	mld	1552	1552	1552	1552	1552	1552	1552	1552	1552	1552	1552	1552	1552	1552	1552	1552
Interim Sources	mld	30	30	30	14	14	14	14	14	14	0	0	0	0	0	0	0
Marikina	mld	23	23	43	43	43	78	88	88	88	20	20	20	20	20	20	20
		20	20	30	30	30	30	25	25	25	20	20	20	20	20	20	
Tpat		_	0	10	10	10	10	10	10	10	0	0	0	0	0	0	20
Riza!		3	3	3	3	3	38	53	53	53	0	0	0	0	0	=	0
Long Term Sources	mld	0	0	0	97	97	97	97	97	97	679	679	•	=	•	0	0
Wawa				0	0	0	. 0	0	0	0	0		679	679	679	679	2270
AQ6/Rodriguez				0	97	97	97	97	97	97	-	0	0	0	0	0	0
Laiban-1								01	91		97	* 97	97	97	97	97	97
Laiban-2									U	0	582	582	582	582	582	582	582
Total Available Supply	mld	1605	1605	1625	1706	1706	1741	1751	1751	4==4				****		0	1591
Production							77.71	1731	1751	1751	2251	2251	2251	2251	2251	2251	3842
Balara		1339	1384	1408	1357	1407	1409	1400									
Existing Deepwells		25	25	25	14	14		1460	1164	1164	1164	1242	1319	1552	1551	1257	1257
Marikina		20	20	30	30	30	14	14	14	14							
Tpat		0	0		10		30	25	25	25	20	20	20	20	20	20	20
Rizal		3	3	10	3	10	10	10	10	10	0	0	0	0	0	0	0
AQ6/Rodriguez		0	0	3	3	3	38	53	53	53	0	0	0	0	0	0	0
Laiban-1		0	0	0	97	97	97	97	97	97	97	97	97	97	97	97	97
Laiban-2		0	0	0	0	0	0	0	363	387	716	776	814	582	582	582	582
Production	tar accessor	AT RESYMPTON CONTRACTOR AND ADDRESS OF THE ADDRESS	0	0	0	0	0	0	0	0	0	0	0	0	0	294	534
Demand	mld	1387	1432	1476	1511	1561	1598	1659	1726	1750	1997	2135	2250	2251	2250	2250	2490
	mcm	506	523	539	551	570	583	605	630	639	729	779	821	822	821	821	909
Total Billed Volume		1040	1074	1107	1133	11.71	1199	1244	1294	1313	1497	1601	1687	1688	1688	1688	1868
Billed Volume - East Zone	mld	1040	1074	1107	1133	1171	1199	1244	1294	1313	1497	1601	1687	1688	1688	1688	1868
Billed Volume - Ave - EZ	mld	994	1057	1091	1120	1152	1185	1221	1269	1303	1405	1549	1644	1688	1688	1688	1778
Billed Volume - Ave -EZ	mcm	363	387	398	409	420	434	446	463	476	514	565	600	616	618	616	
NRW-YE	mld	347	358	369	378	390	400	415	431	438	499	534	562	563	563		213
NRW (%) - YE		25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	25%	563 25%	623 25%
Water tariff rates (per m-)										2070	2070	2070	2070	2576	2576	20%	2576
All-in Tariff (Non-Sewered, w/	VAT)	19.64	24.64	28.17	31.70	35.24	38.77	39.18	39.52	39.91	39.79	40.56	41.06	41.05	41.04	41.24	41.53
All-in Tariff Increase yearly			5.00	3.53	3.53	3.53	3.53							1,100		71127	41.55
All-in Tariff (Non-Sewered & N	lon VAT)	17.54	22.00	25,15	28.30	31.46	34.62	34.98	35.28	35.63	35.53	36.22	36.66	36.65	36.64	36.82	37.08
Total Basic Rate -Water		15.94	19.64	22.06	24,40	26.66	28.85	29.15	29.40	29.69				•			
Regular- Ave. Water Tariff (m³	<b>'</b> }	16.17	19.64	22.06	24.40	26.66	28.85	29.15	29.40	29.69	29.60	30.18	30.55	30.54	30.53	30.68	30.90
Basic		14.21	15.17	19.64	22.06	24.40	26.66	28.79	28.79		29.60	30.18	30.55	30.54	30.53	30.68	30.90
CERA I		1.00	0.00	0.00	0.00	0.00	0.00			28.79	28.79	28.79	28.79	28.79	28.79	28.79	28.79
CPI		0.96	•	-				0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Bandshift		0.50	0.06	-0.05	- -0.02	- 0.00	- 0.05	-	-	•	-	-	-	-	· -	•	-
Rate Rebasing Amount			4.41	-0.05 <b>2.48</b>		0.00	0.05	0.36	0.61	0.90	0.81	1.39	1.76	1.75	1.74	1.89	2.11
Rate Rebasing Adjustment	,				2.36	2.27	2.13										
Special Tariff Adjustments	•	(0.00)	29.07%	12.60%	10.70%	9,28%	8.00%										
FCDA		(0.23)	-	•		-	-	-	-	<del>-</del>	-	-		-		-	
•	***************************************	(0.23)															
Sewer Rates (50% of Water tari	ff) (Res)	50%	40%	30% \	20%	10%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Environ/Sanitation Rates (%)		10%	12%	14%	16%	18%	20%	20%	20%	20%	20%	20%	20%	20%	20%	20%	20%
NO. OF CONNECTIONS																	
Water Connection Fee		E 004	F 400	E /00	,,,,,			<b>.</b> .	_								
		5,304	5,463	5,463	5,463	<sup>-</sup> 5,463	5,463	5,463	5,463	5,463	5,463	5,463	5,463	5,463	5,463	5,463	5,463
New Water Connections		55,523`	46,344	68,137	26,556	32,356	13,518	15,390	15,529	9,180	177,695	23,267	18,907	14,339	13,718	80,009	
Total Water Connections		618,022	664,365	732,503	759,058	791,414	804,932	820,322	835,850	-845,030	1,022,726	1,045,993	1,064,900	1,079,239	1,092,957	1,172,966	1.172,966
000 0					+ 2											-	
000 Sewer Households		68	72	85	155	155	160	165	166	256	300	310	360	400	450	480	600
000 Water Household		941	963	1,006	1,039	1,073	1,089	1,109	1,130	1,135	1,332	1,368	1,394	1,408	1,423	1,511	1,511
					S. 1											.,~	1,011

OPERATING	
i (ntijliljin) Pese	S)

(mMillion, Pelsos) - Coverage Share of Total Demontic				2000 -2	20-66	SECTION AND ADDRESS OF THE PARTY OF THE PART	26, 20 D See	(2014) ·	- E00E	2016	2007	.220thE.	2010	, .2 <u>(00)</u> .	202]	2022
Share of Total Domestic Share of Commercial & Industrial	74%	74%	74%	74%	74%	74%	73%	72%	71%	71%	69%	0001	0.00	_		
hale of Commercial & Industrial	26%	26%	26%	26%	26%	26%	27%	28%	29%			68%	68%	68%	67%	66%
	100%	100%	100%	100%	100%	100%	100%	100%	100%	29% 100%	31% 100%	32% 100%	32%	32%	33%	34%
lled Volume (mld)-YE	4.040								10070	10070	100 %	160%	100%	100%	100%	100%
Residential	1,040	1,074	1,107	1,133	1,171	1,199	1,244	1,294	1,313	1,497	1,601	1,687	1,688	4 600	4 600	4.0
Commercial	770	791	819	839	867	885	905	929	928	1,064	1,103	1,140	1,141	1,688	1,688	1,8
	270	283	289	294	304	313	339	365	384	434	498	548	547	1,141 547	1,131 556	1,2 6
Billed Volume (MCM) (ave mcm)-East Zone	363	387	***								,	546	547	547	336	10.
Residential	269	387 285	398	409	420	434	446	463	476	514	565	600	616	618	616	:
Commercial & Industrial	94	102	294	303	311	320	324	333	336	365	390	405	416	418	413	
Sewered Billed Volume (MCM)	34	302	104	106	109	113	122	131	139	149	176	195	200	200	203	
Conventional Sewer												,	200	200	203	
Domestic and semi-business	15	15	45													
Commercial & Industrial	13	14	15 14	15	15	16	16	16	16	16	16	16	16	16	16	
Combined Sewer and Drainage - all residential	-	n	6	14	14	15	15	15	15	15	15	15	15	15	15	
		ŭ	U	12	16	17	17	18	19	19	20	20 .	21	21	22	
Rate Rebasing Adjustments		29.07%	12.60%	40 700												
Total Water Tariff	15.17	19.64	22,06	10.70%	9.28%	8.06%					<b>\$</b>					
Total Weighted Average	15.17	19,64	22.06	24.40 24.40	26.66	28,85	29.15	29.40	29.69	29.60	30.18	30.55	30.54	30.53	30.68	30
Non-Bulk		15.04	22.06	24.40	26,66	28.85	29.15	29.40	29.69	29,60	30.18	30,55	30.54	30.53	30,68	30.
Ave Residential	11.48	14.82	16.68	18,47	00.40	LA										
Commercial & Industrial	25.68	33.14	37.32	18,47 41,31	20.18	21.80	21.80	21.80	21.80	21.80	21.80	21.80	21.80	21.80	21.80	21.
CERA	1.00	-	-		45.15	48.76	48.76	48.76	48.76	48.76	48.76	48.76	48.76	48.76	48,76	48.
Sewer Tariff Percentage			-			-		-							-	-
Residential	50%	40%	30%	20%	400/						_					
Commercial & Industrial	50%	45%	40%	20% 35%	10% 30%	20%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1
Sewer Tariff		,	4070	3576	30%	30%	30%	30%	30%	30%	30%	30%	30%	30%	30%	31
Conventional Sewer																
Domestic and semi-business	5,74	5.93	5.01	2.00	2.00											
Commercial & Industrial	12.84	14,91		3.69	2.02	•	-	-	-	-	-	-	-	-	-	-
Combined Sewer and Drainage	-		14.93	14.46	13.54	14.63	14.63	14.63	14.63	14.63	14.63	14.63	14.63	14,63	14.63	14.6
	_	-	-	•	-	-	-	-	-	-	-	_	_	_	-	-
Environmental	10%	4000														
Bad Dabts	3.0%	12% 5.0%	14% 5.0%	16% 5.0%	18% 5.0%	20% 5.0%	20%	20%	20%	20%	20%	20%	20%	20%	20%	20
Aranelii Aris BasicWater Revenue Residential	3,083	2003 = 4,222	2000 4,910	20elg . 5,590	6,284	元(2 ] 6,980		- <del>20</del> 4н (		5016	20)97	2018	2019	22020 🗦 🕌	2024	2022
Commercial & Industrial	2,423	3,376	3,873	4,386	4,926	5,528	7,066 5,929	7,249	7,333	7,963	8,493	8,835	9,073	9,103	9,001	3,08
Vater CERA	363	-	•	-	1,020	0,020	5,323	6,372	6,794	7,261	8,573	9,498	9,740	9,760	9,902	3,5
ofai Water Revenue	6,183	7,599	8,783	9,977	11,210	12,508	12,995	- 13,621	44 427	45.004	47.005		-	-	-	-
ewer Revenue	354	294	289	264	227	214	215	217	14,127 218	15,224	17,065	18,333	18,814	18,863	18,904	6,59
Conventional Sewer							210	211	210	219	221	222	223	224	224	22
Domestic and semi-business	85	88	76	56	31		_	_	-				•			
Commercial & Industrial	167	205	213	207	196	214	215	217	218	- 219	- 221	222	-	-	<u>-</u>	-
Combined Sewer and Drainage	•	-	-	•	-		-	2.17	-	219	221	222	223	224	224	22
Environmental Charges	632	912	1,230	1,596	2,018	2,502	2,599	2,724	2,825	3,045	3,413	3,667	- 3,763	2 772		
Other Operating Income	107	- 66	66	66	66	66	66	66	66	5,045 66	5,413 66	3,667 66	3,763 66	3,773	3,781	1,31
otal Water, Sewer, Envi Ch	7,170	8,804	10,302	11,837	13,454	15,223	15,809	16,563	17,171	18,488	20,699	22,221	22,799	66 22,859	. 66	
OTAL RECEIPTS	7,277	8,870	10,367	11,903	13,520	15,289	15,875	16,629	17,237	18,554	20,765				22,909	8,13
ess: Bad Debts Provision	143	440	515	592	673	761	790	828				22,287	22,865	22,925	22,974	8,20
PERATING REVENUES	7,134	8,429	9,852	11,311	12,847	14,528			859	924	1,035	1,111	1,140	1,143	1,145	40
	· · · · · · · · · · · · · · · · · · ·	-1-77		1,011	12,04/	14,528	15,084	15,800	16,378	17,629	19,730	21,176	21,725	21,782	21,829	7,79
BO ISOTED COLLECTIONS																
PROJECTED COLLECTIONS			\													
ARTICULARS Pross Billings			2009	2010 4	205016	\$2015	201	2001	2016	2016	1 2007	4: 2018	345) A. S. S. B.	2020	TALL THE	
Acces omitigs	7,170	8,804	10,302	11,837	13,454	15,223	15,809	16,563	17,171	18,488	20,699	22,221	22,799	22,859	22,909	
urrent (92% of Gross Billings) 92%	6,596												22,.55	22,009	vs'ana	8,13
ollection of Arrears 3%	183	6,100 215	9,478 264	10,890	12,378	14,005	14,544	15,238	15,797	17,009	19,043	20,443	20,975	21,031	21,076	7,48
pllections	6,779	8,315	9,742	309 11,199	12,733	14,409	457	474	497	515	555	621	667	684	685	68
Master treet				11/132	12,133 ]	14,409 [	15,001	15,712	16,294	17,524	19,598	21,064	21,642	21,715	21,762	8,17
illection Efficiency-(Current Bills)	55%	64%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	0.60	60.7	
ONNECTION CHARGES				74				-2,,		55 /B	2273	3071	50%	95%	95%	100
RUCULARS	Signification of the second	COST TO SECURITION		i. Haragan kanasan kan 12	(20)68 (CE)	C. L. C. C. C.										
w Water Service Connections	27,761	23,172	34,069			400 C						200100		20203.03	2017 to 18 feb 18	- Sanaa a s
nnection charges per New Conn	5,304	5,463	5,463	13,278 5,463	16,178 5,463	6,759 5,463	7,695	7,764	4,590	88,848	11,633	9,453	7,170	6,859	40,004	*
otal Connection Charges Charges	147	127	3( 186 )	73	5,463	37	5,463 42	5,463	5,463	5,463	5,463	5,463	5,463	5,463	5,463	5,46
onnection charges- charged to Capex 67%	98	84	124	45	59	25	28	28	25 17	465 324	64	52 34	39	37	219	-
iscellaneous income (water & meterTesting, etc.)									-,		42	24	<u></u>	25	140	
water a meet resting, etc.)	64	66	66	66	65	66	66	66	66	66	86	66	66	66	65	65
الم المحيل المنافقة															30	00
* -	-															

% Increase (Inflation) % Increase (Reat) Total Inflation Index  Labor 000 Household Connections Employees per '000 HH Conn Headcount Average Cost per Capita Other benefits Total Personnel Cost  Chemicals -Water Water Produced (MLD) Total Metric Tons Alum Chlorine Polymer Others Total Chemical Cost  Power No of Kwh (Water & Sewer) Water Supply Deepwelf		3% 0% 3% 100% 941 1.71 1.604 0.499 138 970 1257 6,030 25.88	3% 0% 3% 103% 963 1.70 1,634 0.514 144 984	0% 0% 0% 103% 1,006 1,65 1,660 0,514 157	0% 0% 0% 103% 1,038 1,63 1,693 0,514 149 1,019	0% 0% 0% 0% 103% 1.073 1.60 1,717 0.514	0% 0% 0% 0% 193%	0% 0% 0% 0% 103%	0% 0% 0% 0% 103%	0% 0% 0% 103%	0% 0% 0% 103%	0% 0% 0% 0% 103%	0% 0% 0% 0% 103%	0% 0% 0% 103%	0% 0% 0% 0% 103%	0% 0% 0% 0% 103%	2022 0% 0% 0% 0% 103%
Inflation Index  Labor  000 Household Connections Employees per '000 HH Conn Headcount Average Cost per Capita Other benefits Total Personnel Cost  Chemicals -Water Water Produced (MLD) Total Metric Tons Alum Chlorine Polymer Others Total Chemical Cost  Power No of Kwh (Water & Sewer) Water Supply Deepwelf		3% 100% 941 1.71 1,604 0.499 138 970	3% 103% 963 1.70 1,634 0.514 144 984	0% 103% 1,006 1,65 1,660 0,514 157	0% 103% 1,039 1,63 1,693 0,514 149	0% 103% 1,073 1,60 1,717	0% 0% 103% 1,099	0% 0% 103% 1,109	0% 0% 103%	0% 0% 103%	0% 103%	0% 0%	0%	0%	0%	0%	0% 0%
000 Household Connections Employees per '000 HH Conn Headcount Average Cost per Capita Other benefits Total Personnel Cost  Chemicals -Water Water Produced (MLD) Total Metric Tons Alum Chlorine Polymer Others Total Chemical Cost  Power No of Kwh (Water & Sewer) Water Supply Deepwelf		1.71 1,604 0.499 138 970 1357 6,030	1.70 1,634 0.514 144 984	1.65 1,660 0.514 157	1.63 1,693 0.514 149	1,073 1,60 1,717	1,089	1,109				10370	1007		10078	(20)0	,,,,,
Employees per '000 HH Conn Headcount Average Cost per Capita Other benefits Total Personnel Cost  Chemicals -Water Water Produced (MLD) Total Metric Tons Alum Chlorine Polymer Others Total Chemical Cost  Power No of Kwh (Water & Sewer) Water Supply Deepwelf		1.71 1,604 0.499 138 970 1357 6,030	1.70 1,634 0.514 144 984	1.65 1,660 0.514 157	1.63 1,693 0.514 149	1,60 1,717			1 120								
Average Cost per Capita Other benefits Total Personnel Cost  Chemicals - Water Water Produced (MLD) Total Metric Tons Alum Chlorine Polymer Others Total Chemical Cost  Power No of Kwh (Water & Sewer) Water Supply Deepwelt	***	1,604 0,499 138 970 1357 6,030	1,634 0.514 144 984	1,660 0.514 157	1,693 0.514 149	1,717				1 176	1,332	1,368	1,394	1,418	1,423	1,511	1,511
Other benefits  Total Personnel Cost  Chemicals - Water Water Water Produced (MLD) Total Metric Tons Alum Chlorine Polymer Others Total Chemical Cost  Power No of Kwh (Water & Sewer) Water Supply Deepwelt		138 970 1367 6,030	144 984	0.514 157	0.514 149			1.58	1,57	1.57	1.40	1.40	1.39	1.37	1.37	1.30	1.30
Total Personnel Cost  Chemicals -Water Water Produced (MLD) Total Metric Tons Alum Chlorine Polymer Others Total Chemical Cost  Power No of Kwh (Water & Sewer) Water Supply Deepwelt		970 1,357 6,030	984				1,732	1,752	1,769 0.514	1,785 0.514	1,864 0.514	1,915 0.514	1,937 0.514	1,943 0.514	1,949 0.514	1,964 0.514	1,964 0,171
Water Produced (IALD) Total Metric Tons Alum Chlorine Polymer Others Total Chemical Cost  Power No of Kwin (Water & Sewer) Water Supply Despwelt		1,357 6,030			1,019	151	0.514 162	0.514 154	164	156	163	175	168	177	169	166	156
Water Produced (MLD) Total Metric Tons Alum Chlorine Polymer Others Total Chemical Cost  Power No of Kwh (Water & Sewer) Water Supply Despwelt		6,030	1432			1,034	1,952	1,055	1,074	1.074	1,121	1,160	1,164	1,175	1,171	1,176	493
Alum Chlorine Polymer Others Total Chemical Cost  Power No of Kwh (Water & Sewer) Water Supply Deepwelt		6,030	1.00	1476	4544												
Chlorine Polymer Others Total Chemical Cost  Power No of Kwh (Water & Sewer) Water Supply Deepwelt		25.88	6,697	7,156	1511 7,579	1561 8,098	1598	1659	1726	1750	1997	2135	2250	2251	2250	2250	2490
Others Total Chemical Cost  Power No of Kwh (Water & Sewer) Water Supply Deepwell			29.81	32.08	34,19	35 74	8,581 39 0,5	9,168 42.03	9,832 45.29	10,268 47.50	12,054 56.00	13,249 61.79	14,348 67.17	14,736 69.22	15,116 71.24	15,499 73.28	17,575 83.34
Total Chemical Cost  Power No of Kwh (Water & Sewer)  Water Supply Deepwell		20.58 1.79	22.70 1.99	23.41 2.03	23.95 2.08	24,75	25.33	26.30	27.35	27.74	31.65	33.84	35.67	35.68	35.68	35.68	39,48
Power No of Kwh (Water & Sewer) Water Supply Despwelt		0.01	0.01	0.01	0.01	2.15 0.01	2.20 0.01	2.28 0.01	2.37 0.01	2 41 0.01	2.75 0.01	2.94 0.01	3.09 0.01	3.10 0.01	3.10 0.01	3 10 0.01	3.43 0.01
No of Kwh (Water & Sewer) Water Supply Deepwelt		46.19	<b>5</b> 5	58	60	64	67	71	75	78	90	99	106	108	110	112	42
Water Supply Deepwelt																	
Deepwell		72.1	75.5	83.8	90.3	93.5	96	97	101	103.4	97.6	120.5	125.6	127.9	129	147.6	92.8
		474 27	507 28	546 36	596	649	682	674	703	714	558	634	669	669	669	659	192
RPWSIP/Taguig Wastewater		6	7	28	30 28	32 28	34	30 137	30 137	30 137	15	15	15	15	15	15	5
Others		61 20	72 20	120	159	167	105 185	201	210	220	227	414	427	444	- 452	590	249
Total Power Cost		451	633	752	23 835	24 900	25	26	26	26	26	26	26	26	26	26	9
Wastewater (Excl Power & Manpower)			78				1,(31	1,067	1,106	1,127	926	1,089	1,137	1,154	1,162	1,300	455
Existing STPs		17	38	39	39	40	_										
MTSP STPs Master Plan STPs		95	149	195	229	40 245	40 278	40 300	41 318	42 334	42 349	42 359	40 372	41 386	41 400	38 403	10 138
Pinugay STP		0	0 14	0 27	0 28	0	0	0	0	0	0	87	90	93	95	171	81
Total Wastewater Opex			201	261	297	35 319	30 348	31 372	32 392	40 415	34 425	35 523	36 538	44 564	38 574	39 651	13 242
Repairs & Maintenance												020			374	031	244
Transportation Equipment (Water & WW)		118	149	186	215	227	732	239	242	040	257	004	404				
Maintenance Allowance (based on a 10-year group life)- 1/10=10%		10%	10%	10%	10%	10%	10%	10%	10%	248 10%	257 10%	261 10%	261 10%	266 10%	264 10%	264 10%	244
R&M Cost Technical/General Equipment		12	15	19	22	23	24	25	25	26	26	27	27	27	27	10%	10% 25
Maintenance Allowance (based on a 5-year group life)-1/5=20%		53	68	64	98	103	105	108	110	113	116	118	119	121	120	119	111
RGM Cost		20% 11	20% 14	20% 17	20%	20%	20%	20%	20%	20%	20%	20%	20%	20%	20%	20%	20%
Buildings and Facilities		731	927	1,155	20 1,337	21 1,408	22	22	23	23	24	24	24	25	25	25	23
Maintenance Allowance (based on a 40-year group life)-1/40≈3%		3%	3%	3%	3%	3%	1,441 3%	1,482 3%	1,501 3%	1,54G 3%	1,592 3%	1,622 3%	1,622	1,653	1,638	1,635	1,514
R&M Cost		22	29	36	41	43	45	46	46	48	370 49	570	3% 50	3% 51	3% 51	3% 51	3% 47
Supply & Malerial for ordinary leak repairs Number of Leaks (10 leaks/ 100 kms)										10	40		30	3,	31	51	47
Price per leak	0.105 10,000		331	338	344	349	355	361	367	376	390	413	444	475	511	542	566
R&M Cost	1		10,300 3,41	10,300 3.48	10,300 3.54	10,300 3.59	10,300 3.66	10,300	10,300	10,300	10,300	10,300	10,300	10,300	10,300	10,300	10,300
Total Repairs & Maintenance		27	61	76	87	92	94	3.71 96	3.78 98	3.67 100	4.02	4,25 106	4.57	4.89	5.27 108	5.58	5.83
Business Tax						****				100	104	100	100	100	100	108	101
Total Gross Receipts of previous year			7,277	0.070	45.000												
Business Tax	1.5%	1.5%	1,5%	8,870 1,5%	10,367 1.5%	11,903 1.5%	13,520 1,5%	15,289 1.5%	15,875	16,629	17,237	18,554	20,765	22,287	22,865	22,925	22,974
Total Business Tax		20	109	133	156	179	203	229	1.5% 238	1.5% 249	1.5% 259	1.5%	1.5% 311	1 5% 334	1.5% 343	1.5% 344	1.5%
B. W. W. A. 11112													311		373	344	345
Raw Water Taxes from HWRB Water Permits		3.10	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3
Stolet Compas	3.5M	3.10	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20
Outsourcing Costs	Rate/bils															,	
No of WSC		618,022	664,365	732,503	759,058	791,414	804,532	820,322	835,850	845,030	1,022,726	1,045,993	1.064.000	. 070 330	4.002.057	1 172 000	4 470 500
No of HH		940,605	963,493	1,005,769	1,038,548	1,073,101	1,089,012	1,109,170	1,130,302	1,135,487	1,331,550	1,367,780	1,064,900 1,393,647	1,079,239 1,407,925	1,092,957 1,422,549	1,172,966 1,510,609	1,172,966 1,510,609
No of Business Areas		8	9	9	10	12	12	12	14	14	14	14	14	14	14	14	14
Disconnected WSC Bill Courier	2%	12,360	13,287	14,650	15,181	15,828	16,099	16,406	16,717	16,901	20,455	20,920	21,298	21,585	21,859	23,459	23,459
Payment Facilities	2 55 10.50	18.91 77.87	20.33	22,41	23.23	24.22	24.5% 101.40	25.10	25,58	25.85	31.30	32.01	32.59	33.02	33.44	35.89	35.89
Disconnection/Reconnection	30	4.45	83,71 4.78	92.30 5 27	95.64 5.47	99.72 5.70	5.80	103.36 5.91	105.32	106.47	128.86	131.80	134.18	135.98	137.71	147.79	147.79
Call Center	21,00	20	20	21	22	23	2.2	23	6.02 24	6.08 24	7.36 28	7.53 29	7.67	7.77 30	7.87 30	8.45 32	8.45
Meter Reading	34.25	11	23	25	26	27	St.	28	29	29	35	29 36	29 36	37	37	40	32 40
Collection Agents	10,000	0.96	1.08	1.08	1,20	1.44	14	1.44	1.68	1,68	1.68	1.68	1.68	1.6B	1.68	1.68	1.68
Water Supply contractuals - Facilities Total Outsourcing Costs	per Contracts	19	21	25 .	. 29	42	232 232	42	41	34	34	34	34	34	34	34	34
		77	179	198	209	229		236	239	234	274	280	284	287	290	309	103
Premises		7G	91	97	104	113	175	138	147	166	219	230	240	251	264	276	97
Overhead		វិទូតែ	177	. 177	177	177	m	177	07	111	177	177	175	175	1/5	175	54
Regulatory Cost		171	176	176	176	176	176	176	17ů								
Systems Cost										1/6	176	176	176	175	175	176	59
		225	225	225	225	225	225	225	225	225	225	225	225	225	225	225	75
Other Direct Cost		36	40	46	46	46	\$7	76	76	76	36	38	38	38	38	38	13
TOTAL OPERATING EXPENSES		2,271	2,935	3,212	3,395	3,557	3,801	3,922	4,026	A 402	¥ 020				6 020	4 002	
CACL DAVISCUTO.			1,1200						71020	4,103	4,038	4,384	4,505	4.7	4,639	4,893	2,085
CASH PAYMENTS: Current Year	75%	1 702	0.00*	A 42-	A #1-	2 660	2,851	2,942	5.64*								
Last quarter of prior year	75% 25%	1,703 640	2,201 570	2,409 734	2,547 - 803	2,658 849	889	2,942 950	3,019 981	3,077	3,029	3,288	3,379	3,450	3,479 1,150	3,670 1,160	1,564
Corporate Income Tax		948	1,349	1,288	1,381	1,591	1,876	1,956	2,001	1,006 2,162	1,026 2,409	1,010 2,732	1,096 2,960	1,126 2,891	2,550	2,030	- 1,223 - 473
TOTAL OPERATING EXPENSES - Cash		3,290	4,120	4,431	4,730	5,108	5,516	5,859	G,GD1								

# MANILA WATER COMPANY CAPEX/CONFEES BREAKDOWN

Inflation Index	3%	100%	103%	103%	4000												
((in:Willion:Reson))		210 AM CO. A 5 45 M. 1 CO.	The second secon		103%	103%	103%	103%	103%	103%	103%	103%	103%	103%	103%_	103%	103%
I. RELIABILITY		220)17/	2008	-2009	20-10-22	2077	לויתני י	2013	ર્ગાતિક	2015		2007 1	9040	200e	- 2020)	201	2022
I-1. Service Sustainability	44,457	2,831	3,423	4,009	4,512	4,812	3,801	3,491	3,624	2,903	2,363	2,054	2,161	2,263	2,521	1,892	608
1.1 Water supply facilities maintenance	33,602	2,831	3,138	3,297	3,376	2,790	2,801	2,598	2,526	1,922	1,794	1,636	1,740	2,263 1,861	2,094	1,540	490
1.1.1 Water Supply facilities 1.1.1 Water Supply Facilities	8,808	338	684	847	821	2,790 789	702	761	761	664	477	450	358	448	2,034 448	455	133
CPF	5,803	280	450	477	430	399	358	402	481	429	336	343	311	401	422	439	125
Treatment	1,291	18	67	28	57	355 46	48	8	8	8	61	108	111	169	167	305	102
Pumping Stations	2,123	118	220	306	253	230	181	219	227	158	51	61	22	57	88	47	4
Land Acquisition - Water Supply	1,751	92	126	74	46	40	47	93	208	214	207	154	145	148	144	87	18
Automation	276	-	5.3	20.6	30.9	40.8	25.6	42.7	17.2	17.2	17.2	17.2	17.2	17.2	6.9	-	0
1.1.2 Primary Distribution System	363	53	32	49	43	42	57	39	21	32	0	3	15	10	17	_ 	1
1.1.2 Friday Distribution System  1.1.3 Watershed Management	2,061	43	170	255	276	276	229	298	217	173	79	45	21	21	0	_	0
1.2 Network	943	15	64	114	114	114	114	62	62	62	62	62	26	26	26	26	a
a. Pipe replacement	12,701	1,516	1,442	1,309	1,264	756	871	955	846	643	611	591	580	835	1,017	663	218
c. TPSB	2,634	841	438	336	225	150	150	287	261	243	212	184	38	36	73		
d. Cut and Plug	773	16	64	61	61	60	59	61	63	61	59	61 .	22	44	52	34	11
e. Meter Replacement	21	2	3	4	2	3	2	2	2	2	1	0	0	0	0		
f. Pipe Burst Repair	2,170	53	84	84	84	34	210	200	114	146	161	133	117	226	321	147	58
g. DMA/DMZ Formation	66	3	3	3	4	4	4	4	4	4	5	5	5	6	6	6	2
h. PRV Installation	795	190	33	72	90	57	44	29	150	35	28	46	48	52	50	47	15
i. NRW tools/equipment	641	23	27	58	72	46	36	23	121	28	23	37	39	42	40	38	12
j. SPR	262	26 60	76	3	4	3	2	76	7	2	1	2	77	2	2	2	1
k. Network Improvement Program	2,890	69	107	107	107	107	107	124	124	122	122	122	332	427	473	389	119
I. Pipe Bridges	2,100	204	600	550	600	200	150	~	=	-	-	-	-	-		-	-
1.3 Wastewater	350	-	6	31	15	43	107	148	-		•	-	_	•	_	_	-
1.3.1 Sewerage	2,002	79	239	08	193	158	158	96	123	91	220	91	222	91	120	91	30
a. Improvement of existing WwTPs	1,582	71	212	70	151	148	148	96	91	91	91	91	91	91	91	91	30
b. Improvement of existing vwyres  b. Improvement of existing sewer network	675	32	55	46	51	45	45	46	46	46	46	46	46	46	46	46	15
d. Upgrade of Communal Septic Tanks (CSTs)	494	10	28	20	12	9	9	44	44	44	44	44	44	44	44	44	15
e. Information & Education Campaign	388	21	127	-	83	89	89	-	-	-	-	-	•	_	-	_	_
f. Right of Way	-	8	-	-	-	-	-	-	-	-	~	-	-	_	-	-	_
1.3.2 Sanitation	25		3	4	4	4	4	5	-	-	-	-	-	-	_	_	_
a. Replacement of vacuum desludging tankers	420	8	26	10	43	10	10	-	32	-	129	-	131	•	29	_	_
1.4 Confees for turnover projects	420	8	26	10	43	10	10		32	-	129	-	131	-	29	_	•
1.5 Eng'g and super for confee projs	4,061	559	338	432	439	443	448	439	436	203	174	195	176	175	163	1	1
1.6 Overhead Capex	588	15	13	22	39	68	66	60	58	50	33	34	34	33	36	32	10
1.6.1 Sustainable Development Projects	5,443	324	422	607	620	576	557	287	303	271	278	276	271	280	311	288	96
1.6.2 Right of Way	311	20	36	21	21	21	21	21	21	21	21	21	21	21	21	21	7
1.6.3 Land Acquisition for Relocation	728	30	60	134	126	126	126	17	17	17	17	17	17	17	17	17	6
1.6.4 IT Equipment	777	-	66	183	176	176	. 176	-	-	-	-	-	-	-	-	•	-
1.6.5 Miscellaneous (HR, Branches, Vehicles)	729	103	74	61	84	33	41	41	41	41	41	41	41	41	41	41	14
1.6.6 Eng'g and Supervision for Internal Capex	1,491	75	70	73	78	74	93	125	140	107	110	110	102	103	149	121	37
2 Earthquake Contingency	1,408	96	116	136	135	96	100	83	84	86	89	87	91	98	84	88	34
2.1 Water Supply-Primary Lines	4,690	-	180	410	545	567	439	569	772	651	236	82	81	79	79	-	_
2.2 Water Supply-Facilities	2,008	-	85	193	277	296	297	275	297	177	56	56	-	-	-	-	-
2.3 Water Network	1,506	-	6	77	155	158	80	155	335	335	180	26	7	-	•	-	-
2.4 Other Facilities	419 239	-	-	-	-	-	-	140	140	140	-	-	•	-	-	-	_
2.5 Contingency Materials &Egpmt.	518	•	-	140	-	-	-	-	•	-	-	-	81	79	79	-	-
Angat Reliability	6,165	-	89 <b>106</b>	140	113	113 1,455	62		-	•	-	÷	•	<u>-</u>	-	-	-
3.1 15 cms Water Supply Project	2,305	-	106	302	592		561	323	326	329	333	336	340	344	348	352	118
3.2 Sumag River	2,305	-	20	36 55	251	294	378	139	140	141	142	144	145	147	. 149	150	51
3.3 Umiray Tunnel Repair	369		20 15	55 44	39 70	20	20	- 04	- 04	^_	-	-	•	-	-	-	-
3.4 BNAQ Phase 1	960	_	55	55	70 55	795	20	21	21	21	21	21	22	22	22	23	7
3.5 BNAQ Phase 2	2,416	_	16	111	177	346	163	- 164	166	- 167	169	474	470	475	-	-	
II. EXPANSION	55,261	1,761	3,011	4,145	3,701	2,556	2,673	3,154	2,819	3,504		171	173	175	177	179	61
II-1 New Water Sources	18,642	542	593	1,306	1,761	1,320	1,430	3,154 1,237	2,819 1,470	3,504 1,479	4,575 1,207	4,991	4,830	5,364	4,042	4,484	1,413
1.1 Interim Projects	2,269	482	185	299	570	710	356	36	36	1,475		1,229	1,246	1,272	1,302	1,334	457
1.1.1 RPWSIP (Angono-Binangonan Project)	1,546	-	-	299	500	700	346	-	-	-	10	10	10	10	10	10	3
1.1.2 Rizal Development Program	209	352	120	89	-	•	-	_	_	_		-	•	-	-	-	-
1.1.3 Taguig Infiltration Wells	315	109	55	200	60	-	_	_		-	_	-	•	-	•	-	-
1.1.4 Talim Island Project	52	-	-	-	-	•	**	26	26	_	<u>-</u>	-	-	-	-	-	-
1.1.5 Research and Development	148	22	10	10	10	10	10	10	10	10	10	10	- 10	- 10	-		-
1 2 Long Term Projects	16,373	60	408	1,006	1,191	610	1,074	1.201	1,434	1,469	1,197	1,219			10	10	3
1 2.1 Laiban Dam Phase 1	14,500	-	-100	249	533	602	1,067	1,194	1.427	1,462	1,189	1,219	1 235 1,235	1,262 1,262	1,291 1,291	1,324	453
1.2.2 Laiben Dam Phase 2	-		_	-	-		-		_	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	.,	الشرد			•	1,324	453
1.2.3 Rodriguez Water Treatment Plant	1,800	60 /	400	750	650			-		_		-					•
1.2.4 Technical Assistance for FS/DE	73	-	.55	7	7	7	7	7	7	7	7	7	-	-	-	~	~
II-2 Network Expansion	14,028	795 .	, 838	629	283	377	371	411	422	954	1,633	1,873	- 1,995	1,768	1,082	4 440	277
2.1.1 Mainline Extension-BA	10,487	678	296	265	260	234	285	366	440	645	974	1,397	1,452	1,700	1,082	1,119	277
2.1.2 Reservoirs, Boosters, Pumping Stations	591	18	212	148	76	76	78	-	*		-	.,007	1,452	1,413	•	973	277
2.1.3 Subdivision Takeover-BA	(99)	99	244	91	(102)	(52)	(17)	17	(46)	(29)		102	ૂર્યું)	(211)	(03) -	-	*
2.1.4 Laiban transmission mains	2,038	-	-	- '	. ,	-	- '	-	- '	322	336	331	ுற்ற 511	538	(92)	-	*
2.1.5 Service Connections	1,011		84	124	48	59	25	28	28	17	324	42	34	26	- 25	146	-
• •	• 1		-							_			U7	20	20	146	-

### CAPEX/CONFEES BREAKDOWN Inflation Index

Inflation Index	3%	100%	4000/				Para di Jawa	Water Stevenson	ati i walio isi.	grande de la companya							
(In William Pesas)	R (2011)	In the second section of the second	103%	103%	103%	103%	103%	103%	103%	103%	103%_	103%	103%	103%	103%	103%	103%
II-3 Wastewater	Committee of the Commit	2007	2008	2009 -	2010						2016	2017	one.	2019	2020	2021	2022
3.1 Take-over of private systems	20,562	423	1,496	2,125	1,560		2012	2018	20/4	2015		1.730	1,414	2,137	1,467	1,838	615
3.1.1 Ortigas Center Sewer System	299	18	18	85	85	751	752	1,373 18	789	928	1,588	1,700	.,	2,131	1,207	1,000	010
3.1.2 Sta. Ana Sewer System	187   112	18	18	85	85		-	IO	47	47	. <del>-</del>	_	_	•	-	_	_
3.2 PRRP - Pinugay SPTP		₹	•	-	•		- -	10	47	- 47	-	_	_	-	-	-	_
3.2.1 PRRP - Pinugay SPTP-Confees	740 540	=	314	38	38		- 40	18	47 41	47 42	- 43	14	45	46	47	(78)	_
3.2.2 PRRP - Pinugay SPTP- Takeover		•	114	38	38	39	40 40	40 40	41	42 42	43 43	44	45	46	47	(78)	_
3.3 Manila Third Sewerage Project	200	10-	200			39	######################################	40	41	44	40	-1-1	-10	40	<del>"</del> ; }	(70)	
3.3.1 Riverbanks Sewerage System (Capitolyo, Ilaya & Poblacion)	3,226	405	944	1,557	725		Activities	74. E.				_	_				_
3.3.2 Marikina-QC Sewerage System	293	11	204	83	6			·· <del>·</del>	-	-	-	_	_	-	-	-	_
3.3.3 Taguig Sewerage System (Hagonoy, Tapayan, Taguig, Labasa	255	-	137	117	-			• • • • • • • • • • • • • • • • • • •	-	•	-	_	-		-	<u>-</u>	_
3.3.4 Sanitation for low-income (Pinagsama & Manggahan)	I	-	-	400	227				-	•	-	_	_	-	-	_	_
3.3.5 Procurement of truck-mounted tankers	431	11	123	220	88				_	-	-	-	· -	-	-	-	_
3.3.6 Septage Treatment Plants (North & South)	-	116		-	_			· .	_	-	_		~	_	_	_	_
3.3.7 Sewerage Equip,CST Upgrades,IEC,Consultancy	64	246	31	32	-			-	-	-	-	_	-	_	_		
3.4 Master Plan for Sewerage and Sanitation	1,557	20	449	704	404				_	_	_	_	-	_	_	-	_
3.3.1 QC East & QC North Catchment Area	16,298	-	220	445	712	712	712	1,315	700	839	.1,545	1,686	1,369	2,091	1,420	1,916	615
3.3.2 Pasig North & Pasig South Catchment Area	4,589	-	-	-	-			,	140	140	1,406	1,406	748	748	1,720	-	-
3.3.4 QC South & QC Central Catchment Area	158	-	-	-	-	- 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1		· · · · · · · · ·	-	-	-	,	-		-	118	39
3.3.5 Makati & West Taguig Catchment Area	4,856 39	-	-	-	-			<u> </u>	_	139	139	-	620	1.342	1,342	1,078	196
3.3.6 Pateros Catchment Area		-	-	-	-	e V to Agrico		Section 2	_	-	-	-		.,,,,,	.,0.12	-	39
3.3.8 Marikina River Basin Catchment Area	1,139	-	-	-	-			:		-	_	-		-	77	720	341
3.3.9 Land Purchase - WW	2,661 2,858	-	80	445	712	712	712	71 *. - * * <del>#</del>	_	_	-	-	_	_	-	-	-
II.4 BULACAN PROJECT	1,820	-	141	-	-			1,315	561	561		280	_	_	-	-	-
Reserve Fund for Bulacan	1,820	-	59	72	83	95	106	119	123	129	134	145	162	174	179	179	60
II.5 RO-PAWS/Data Loggers	208		59	72	83	95	106	119	123	129	134	145	162	174	179	179	60
TOTAL Capex EXPENDITURES	99,718	4,591	26	14	14	14	13	13	15	13	13	14	14	14	14	14	4
	23,710	4,081	6,434	8,153	8,213	7,368	6,473	6,645	6,443	6,407	6,937	7,044	6,990	7,648	6,563	6,376	2,021
						344.07.30		. 10									
SUMMARY						457.475											
Internal Capex	74,315	4,017	5,877	7.450													
Concession Fees	25,403	574	5,877 558	7,158	6,604	4,754	4,285	4,656	4,294	4,501	5,158	5,217	5,161	5,788	4,679	4,745	1,438
Total Expenditures	99,718	4,591		995	1,609	2,615	2,188	1,989	2,149	1,906	1,779	1,827	1,829	1,859	1,885	1,631	583
	00,710	4,081	6,434	8,153	8,213	7,368	6,473	6,645	6,443	6,407	6,937	7,044	6,990	7,648	6,563	6,376	2.021

		Service Control of the Control of th							· 51 .								
(In Millian Pesos)	Total	2007	anna													anancer nace	Colonia Simple Colonia A.C.
PROJECT COST ESTIMATES			34000	snna	201D	2011	2012	2013	2D14	2015	2016	2017	. <b>2</b> 04B	2019	2020	bone	2022
AQ6 (11.5kms)- Phase 2		Į.							Section Control of Control of the Section Con								
Local	2,850	-	57	570	855	4 2cn	CONTRACTOR OF THE		1.								
Foreign	428	-	9	86	128	1,368	-	-	-	-							
15Cms Water Supply Project	2,423		48	485	727	205			<del>-</del>	-	-	- F4	-	•	•	-	-
Local	2,745		-	55	824	1,163			· · · · ·	•	-	* -	-	•	-	•	•
Foreign	686	ļ -	-	14	206	906	961	Merata		-	-	-	-	-	-	-	•
Umiray Rehabilitation/low level	2,059	-	-	41	618	226	240			~							
Local	400	-	50	150	200	679	721		- -	-							
Foreign	100		13	38	50	5.00	la construction		· •	-	-	-	-	•	-	-	•
	300	٠ ا	38	113	150		ta Grafia										
LAIBAN Project -Phase 1	24,613	-	-	1,489	2,459	2 500											
Local	3,692	-		223	369	2,528	4,764	4,631	4,576	4,165	-	-	-	•	-	•	-
Foreign	20,921	-		1,266	2,090	379	2 715	695	686	625	-	-	-				
PASIG REHABILITATION (Incl Kasiglahan)	291		291	_	-,000	2,149	4,049	3,937	3,890	3,540	-	-	-				
Local	88		88	_	_				•	-	-	-	-	-	-	_	-
Foreign	203		203	_		-			(y) -	-	-	-	-	•	-	-	-
TOTAL										-	-	-	-	-	-	-	-
Local	31,104	-	398	2,264	4,337	5,213	5,725	4,131	3,601	2,915		a sa filma ya		0.84086		er jugi diet belgijfeler	System to grade the fill
	5,199	-	109	360	753	1,016	955	620	540	437				BBASA K			Harder Tile
Foreign	25,905	-	289	1,904	3,584	4,197	and the same of the same		All the state of the		-	-	-	:	-	-	•
Forex Rate			4.4	· -	0,004	4,131	4,770	3,512	3,061	2,478	-		-		-	-	-
Inflation		44	44	44	44	44	44	44	44	44	44	44	44	44	44	44	44
n nasqu		6.4%	3.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
											0.07.0	0.075	. 0.078	1	0.076	0.0%	0.0%
(In Million Pesos)				3 (D) (C) (C)		14111111111111				A TOTAL OF THE			CT 6 Strict Test		NATE OF STREET		
		59 Sept. 1 (1985)	THE PARTY OF THE P														
	Total	2007	2008	2009	2010	-20/1	2012	2013	2014	2015	2016	2017	2018	7)NE	जामा	-2n24	2022
CONCESSION FEE PAYMENTS	onal	2007	Z008	2009:	2010	-2010	2012	2018	2014	2015	2016	2017	2018	2018	ZDZD	2021	2022
CONCESSION FEE PAYMENTS  New Projects:	/ <b>O</b> T-1	2007	Z008	2009	<b>2010</b>	-530)E)	2012	2018	2014 .	2015	2016	2017	2018	2016	<b>2020</b>	2021	2022
CONCESSION FEE PAYMENTS  New Projects: Debt Servicing	Jorai -	2007	-2008	\$009	2010	- 201t) -	2012	<u> </u>	2014	2015	2016	2017	2018	2015	2020	520221	2022
CONCESSION FEE PAYMENTS  New Projects:		2007	2008	<b>3</b> 009	<b>2010</b>	-20H	2012	<u>र्या</u>	2014	2015	5016	2017	2018	2019	ZUZĐ	2021	2022
CONCESSION FEE PAYMENTS  New Projects: Debt Servicing		-2007) -							2014	2015	2016	2017	2018	2008	2020	2021	2022
CONCESSION FEE PAYMENTS  New Projects: Debt Servicing  BNAC	755	-	55	55	55	589									-	-	2022 -
New Projects: Debt Servicing BNAQ Banque Paribas	755 1,989	2007		55 26	55 · 49	589 141	- 163	- 164		167	- 169	<u>-</u> 171	173	200E	2020 - 177	- - 179	<b>2022</b> - 61
New Projects: Debt Servicing RNAQ Banque Paribas BNAQ phase 2 Replacement of 15 cms	755 1,989 1,619	2007	55 7 -	55 26 22	55 49 45	589 141 67	- 163 137	- 164 139	166 140	167 141	169 142				-	-	-
New Projects: Debt Servicing BNAQ Banque Paribas BNAQ phase 2 Replacement of 15 cms Pasig Rehabilitation	755 1,989 1,619 452	2007	55 7 - 26	55 26 22 38	55 49 45 38	589 141 67 39	- 163 137 40	- 164 139 40	- 166 140 41	- 167 141 42	169 142 43	<u>-</u> 171	173	175	- 177	- 179 150	- 61
New Projects: Debt Servicing RNAQ Banque Paribas BNAQ phase 2 Replacement of 15 cms Pasig Rehabilitation Umiray Rehabilitation	755 1,989 1,619 452 269	2007	55 7 -	55 26 22 38 7	55 · 49 · 45 · 38 · 20	589 141 57 39 20	- 163 137 40 20	- 164 139 40 21	_ 166 140 41 21	167 141 42 21	169 142 43 21	- 171 144	- 173 145	175 147	- 177 149	- 179 150 (78)	- 61
New Projects: Debt Servicing RNAQ Banque Paribas BNAQ phase 2 Replacement of 15 cms Pasig Rehabilitation Umiray Rehabilitation Laiban Project - Phase 1	755 1,989 1,619 452 269 10,808	- - - - -	55 7 - 26 2	55 26 22 38 7 25	55 49 45 38 20 164	589 141 67 39 20 223	- 163 137 40 20 352	- 164 139 40 21 499	- 166 140 41 21 740	167 141 42 21 837	169 142 43	171 144 44	- 173 145 45	175 147 46 22	- 177 149 47	- 179 150 (78) 23	- 61 51 - 7
New Projects: Debt Servicing RNAQ Banque Paribas BNAQ phase 2 Replacement of 15 cms Pasig Rehabilitation Umiray Rehabilitation Laiban Project - Phase 1 TA Projects-FS/DE	755 1,989 1,619 452 269 10,808 73	- - - - -	55 7 - 26 2 -	55 26 22 38 7 25 7	55 · 49 · 45 · 38 · 20 · 164 · 7	589 141 67 39 20 223 7	- 163 137 40 20 352 7	- 164 139 40 21 499 7	166 140 41 21 740	167 141 42 21 837 7	169 142 43 21 1,189 7	171 144 44 21	- 173 145 45 22	175 147 46	- 177 149 47 22	- 179 150 (78)	- 61 51
New Projects: Debt Servicing BNAQ Banque Paribas BNAQ phase 2 Replacement of 15 cms Pasig Rehabilitation Umiray Rehabilitation Laiban Project - Phase 1 TA Projects-FS/DE Total Debt Service	755 1,989 1,619 452 269 10,808 73 15,984	- - - - -	55 7 - 26 2 - 8	55 26 22 38 7 25 7	55 49 45 38 20 164 7 379	589 141 67 39 20 223 7	- 163 137 40 20 352 7	- 164 139 40 21 499	- 166 140 41 21 740	167 141 42 21 837	169 142 43 21 1,189	171 144 44 21 1,211	173 145 45 22 1,235	175 147 46 22 1,262	- 177 149 47 22 1,291	- 179 150 (78) 23 1,324	- 61 51 - 7 453
New Projects: Debt Servicing BMAQ Banque Paribas BNAQ phase 2 Replacement of 15 cms Pasig Rehabilitation Umiray Rehabilitation Laiban Project - Phase 1 TA Projects-FS/DE Total Debt Service Local Support	755 1,989 1,619 452 269 10,808 73	- - - - -	55 7 - 26 2 -	55 26 22 38 7 25 7	55 · 49 · 45 · 38 · 20 · 164 · 7	589 141 67 39 20 223 7	- 163 137 40 20 352 7	- 164 139 40 21 499 7	166 140 41 21 740	167 141 42 21 837 7	169 142 43 21 1,189 7	171 144 44 21 1,211 7		175 147 46 22	- 177 149 47 22 1,291	179 150 (78) 23 1,324	61 51 7 453
New Projects: Debt Servicing BNAQ Banque Paribas BNAQ phase 2 Replacement of 15 cms Pasig Rehabilitation Umiray Rehabilitation Laiban Project - Phase 1 TA Projects-FS/DE Total Debt Service	755 1,989 1,619 452 269 10,808 73 15,984	- - - - - -	55 7 - 26 2 - 8	55 26 22 38 7 25 7	55 49 45 38 20 164 7 379	589 141 67 39 20 223 7	- 163 137 40 20 352 7	- 164 139 40 21 499 - 7 870	166 140 41 21 740 7 1,115	167 141 42 21 837 7 1,215 437	169 142 43 21 1,189 7	171 144 44 21 1,211 7 1,598	173 145 45 22 1,235	175 147 46 22 1,262	177 149 47 22 1,291	179 150 (78) 23 1,324 -	- 61 51 - 7 453 - 571
New Projects: Debt Servicing BNAQ Banque Paribas BNAQ phase 2 Replacement of 15 cms Pasig Rehabilitation Umiray Rehabilitation Laiban Project - Phase 1 TA Projects-FS/DE Total Debt Service Local Support Total Confee for New Projs	755 1,989 1,619 452 269 10,808 73 15,964 4,790	- - - - - -	55 7 - 26 2 - 8 98 109	55 26 22 38 7 25 7 181 360	55 49 45 38 20 164 7 379 753	589 141 67 39 20 223 7 1,087	- 163 137 40 20 352 7 720 955	164 139 40 21 499 7 870 620	166 140 41 21 740 7	167 141 42 21 837 7 1,215	169 142 43 21 1,189 7	171 144 44 21 1,211 7	173 145 45 22 1,235	175 147 46 22 1,262	177 149 47 22 1,291	179 150 (78) 23 1,324	61 51 7 453
New Projects: Debt Servicing BMAQ Banque Paribas BNAQ phase 2 Replacement of 15 cms Pasig Rehabilitation Umiray Rehabilitation Laiban Project - Phase 1 TA Projects-FS/DE Total Debt Service Local Support Total Confee for New Projs  Turnover Projects (MWSS)	755 1,989 1,619 452 269 10,808 73 15,984 4,790 20,755	- - - - - - - -	55 7 - 26 2 - 8 98 109 207	55 26 22 38 7 25 7 181 360	55 49 45 38 20 164 7 379 753 1,132	589 141 67 39 20 223 7 1,087 1,016	- 163 137 40 20 352 7 720 955	- 164 139 40 21 499 7 870 620	- 166 140 41 21 740 7 1,115 540	167 141 42 21 837 7 1,215 437	169 142 43 21 1,189 7	171 144 44 21 1,211 7 1,598	173 145 45 22 1,235	175 147 46 22 1,262	177 149 47 22 1,291	179 150 (78) 23 1,324 -	- 61 51 - 7 453 - 571
New Projects: Debt Servicing BNAC Banque Paribas BNAC phase 2 Replacement of 15 cms Pasig Rehabilitation Umiray Rehabilitation Laiban Project - Phase 1 TA Projects-FS/DE Total Debt Service Local Support Total Confee for New Projs  Turnover Projects (MWSS) Debt Servicing	755 1,989 1,619 452 269 10,808 73 15,964 4,790		55 7 - 26 2 - 8 98 109	55 26 22 38 7 25 7 181 360	55 49 45 38 20 164 7 379 753	589 141 67 39 20 223 7 1,087	- 163 137 40 20 352 7 720 955	164 139 40 21 499 7 870 620	166 140 41 21 740 7 1,115	167 141 42 21 837 7 1,215 437	169 142 43 21 1,189 7	171 144 44 21 1,211 7 1,598	173 145 45 22 1,235 1,620	1,652	177 149 47 22 1,291 - 1,687	- 179 150 (78) 23 1,324 - 1,598	- 61 51 - 7 453 - 571
New Projects: Debt Servicing BMAQ Banque Paribas BNAQ phase 2 Replacement of 15 cms Pasig Rehabilitation Umiray Rehabilitation Laiban Project - Phase 1 TA Projects-FS/DE Total Debt Service Local Support Total Confee for New Projs  Turnover Projects (MWSS)	755 1,989 1,619 452 269 10,808 73 15,984 4,790 20,755	- - - - - - -	55 7 - 26 2 - 8 98 109 207	55 26 22 38 7 25 7 181 360	55 49 45 38 20 164 7 379 753 1,132	589 141 67 39 20 223 7 1,087 1,016	- 163 137 40 20 352 7 720 955	- 164 139 40 21 499 7 870 620	- 166 140 41 21 740 7 1,115 540	167 141 42 21 837 7 1,215 437	169 142 43 21 1,189 7 1,572	171 144 44 21 1,211 7 1,598	173 145 45 22 1,235	175 147 46 22 1,262	177 149 47 22 1,291	179 150 (78) 23 1,324 -	- 61 51 - 7 453 - 571
New Projects:  Debt Servicing  BMAQ  Banque Paribas  BNAQ phase 2  Replacement of 15 cms  Pasig Rehabilitation  Umiray Rehabilitation  Laiban Project - Phase 1  TA Projects-FS/DE  Total Debt Service  Local Support  Total Confee for New Projs  Turnover Projects (MWSS)  Debt Servicing  Underpayment of Telemetry Project	755 1,989 1,619 452 269 10,808 73 15,964 4,790 20,755	538	55 7 - 26 2 - 8 98 109 207	55 26 22 38 7 25 7 181 360 541	55 49 45 38 20 164 7 379 753 1,132	589 141 67, 39, 20, 223, 7, 1,087, 1,016, 2,104	-7 163 137 40 20 352 7 720 955 1,675	164 139 40 21 499 7 870 620 1,490	166 140 41 21 740 7 1,115 540 1,655	167 141 42 21 837 7 1,215 437 1,653	169 142 43 21 1,189 7 1,572 1,572	171 144 44 21 1,211 7 1,598 1,598	173 145 45 22 1,235 1,620 1,620	1,652	177 149 47 22 1,291 - 1,687	- 179 150 (78) 23 1,324 - 1,598	- 61 51 - 7 453 - 571
New Projects: Debt Servicing BNAC Banque Paribas BNAQ phase 2 Replacement of 15 cms Pasig Rehabilitation Umiray Rehabilitation Laiban Project - Phase 1 TA Projects-FS/DE Total Debt Service Local Support Total Confee for New Projs  Turnover Projects (MWSS) Debt Servicing Underpayment of Telemetry Project Total Confee for Turnover Projs	755 1,989 1,619 452 269 10,808 73 15,984 4,790 20,755		55 7 - 26 2 - 8 98 109 207	55 26 22 38 7 25 7 181 360	55 49 45 38 20 164 7 379 753 1,132	589 141 67 39 20 223 7 1,087 1,016	- 163 137 40 20 352 7 720 955	- 164 139 40 21 499 7 870 620	- 166 140 41 21 740 7 1,115 540	167 141 42 21 837 7 1,215 437	169 142 43 21 1,189 7 1,572	171 144 44 21 1,211 7 1,598	173 145 45 22 1,235 1,620	1,652	177 149 47 22 1,291 - 1,687	- 179 150 (78) 23 1,324 - 1,598	- 61 51 - 7 453 - 571
New Projects:  Debt Servicing  BMAQ  Banque Paribas  BNAQ phase 2  Replacement of 15 cms  Pasig Rehabilitation  Umiray Rehabilitation  Laiban Project - Phase 1  TA Projects-FS/DE  Total Debt Service  Local Support  Total Confee for New Projs  Turnover Projects (MWSS)  Debt Servicing  Underpayment of Telemetry Project	755 1,989 1,619 452 269 10,808 73 15,964 4,790 20,755	538	55 7 - 26 2 - 8 98 109 207	55 26 22 38 7 25 7 181 360 541	55 49 45 38 20 164 7 379 753 1,132	589 141 67, 39, 20, 223, 7, 1,087, 1,016, 2,104	-7 163 137 40 20 352 7 720 955 1,675	164 139 40 21 499 7 870 620 1,490	166 140 41 21 740 7 1,115 540 1,655	167 141 42 21 837 7 1,215 437 1,653	169 142 43 21 1,189 7 1,572 1,572	171 144 44 21 1,211 7 1,598 1,598	173 145 45 22 1,235 1,620 1,620	1,652 1,652 1,75	1,687 163	- 179 150 (78) 23 1,324 - 1,598 - 1,598	- 61 51 - 7 453 - 571 - 571
New Projects: Debt Servicing BNAQ Banque Paribas BNAQ phase 2 Replacement of 15 cms Pasig Rehabilitation Umiray Rehabilitation Laiban Project - Phase 1 TA Projects-FS/DE Total Debt Service Local Support Total Confee for New Projs  Turnover Projects (MWSS) Debt Servicing Underpayment of Telemetry Project Total Confee for Turnover Projs	755 1,989 1,619 452 269 10,808 73 15,964 4,790 20,755 4,061 4,061	- - - - - - - - - - - - - - - - - - -	55 7 - 26 2 - 8 98 109 207 338 338	55 26 22 38 7 25 7 181 360 541 432 432	55 49 45 38 20 164 7 379 753 1,132 439 439	589 141 67 39 20 223 7 1,087 1,016 2,104 443	-163 137 40 20 352 7 720 955 1,675	164 139 40 21 499 7 870 620 1,490 439	166 140 41 21 740 7 1,115 540 1,655 436	167 141 42 21 837 7 1,245 437 1,653	169 142 43 21 1,189 7 1,572 1,572 174 174	171 144 44 21 1,211 7 1,598 1,598	173 145 45 22 1,235 1,620 1,620	1,652 1,75	177 149 47 22 1,291 - 1,687 - 1,687	179 150 (78) 23 1,324 - 1,598	- 61 51 - 7 453 - 571 - 571
New Projects: Debt Servicing BNAQ Banque Paribas BNAQ phase 2 Replacement of 15 cms Pasig Rehabilitation Umiray Rehabilitation Laiban Project - Phase 1 TA Projects-FS/DE Total Debt Service Local Support Total Confee for New Projs  Turnover Projects (MWSS) Debt Servicing Underpayment of Telemetry Project Total Confee for Turnover Projs  TOTAL CONFEE PAYMENTS Eng'g & Supervision	755 1,989 1,619 452 269 10,808 73 15,964 4,790 20,755	- - - - - - - - - - - - - - - - - - -	55 7 - 26 2 - 8 98 109 207	55 26 22 38 7 25 7 181 360 541	55 49 45 38 20 164 7 379 753 1,132	589 141 67 39 20 223 7 1,087 1,016 2,104	- 163 137 40 20 352 7 720 955 1,675	- 164 139 40 21 499 7 870 520 1,490	- 166 140 41 21 740 7 1,115 540 1,655	167 141 42 21 837 7 1,215 437 1,653	169 142 43 21 1,189 7 1,572 1,572	171 144 44 21 1,211 7 1,598 1,598	173 145 45 22 1,235 1,620 1,620	1,652 1,652 1,75	1,687 163	- 179 150 (78) 23 1,324 - 1,598 - 1,598	61 51 7 453 - 571 - 571 1 1 573
New Projects: Debt Servicing BNAQ Banque Paribas BNAQ phase 2 Replacement of 15 cms Pasig Rehabilitation Umiray Rehabilitation Laiban Project - Phase 1 TA Projects-FS/DE Total Debt Service Local Support Total Confee for New Projs  Turnover Projects (MWSS) Debt Servicing Underpayment of Telemetry Project Total Confee for Turnover Projs	755 1,989 1,619 452 269 10,808 73 15,964 4,790 20,755 4,061 4,061	- - - - - - - - - - - - - - - - - - -	55 7 - 26 2 - 8 98 109 207 338 338	55 26 22 38 7 25 7 181 360 541 432 432	55 49 45 38 20 164 7 379 753 1,132 439 439	589 141 67 39 20 223 7 1,087 1,016 2,104 443	-163 137 40 20 352 7 720 955 1,675	164 139 40 21 499 7 870 620 1,490 439	166 140 41 21 740 7 1,115 540 1,655 436	167 141 42 21 837 7 1,245 437 1,653	169 142 43 21 1,189 7 1,572 1,572 174 174	171 144 44 21 1,211 7 1,598 1,598 195	173 145 45 22 1,235 1,620 1,620 176 176	1,652 1,652 1,852 1,827	177 149 47 22 1,291 1,687 - 1,687 163 163	179 150 (78) 23 1,324 - 1,598 - 1,598	- 61 51 - 7 453 - 571 - 571

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Annex 5



# MANILA WATER COMPANY INC. CALCULATING THE RE-BASING ADJUSTMENT

ADR	10.40%					
AU Comme to metalling of the	2003	2004	2005	2006	2007	200
All figures in millions of Pesos	Actual	Actual	Actual	Actual	Forecast	
Receipts (current prices)				-		
Water / Sewer	3,467	3,994	5,099	5,870	6,779	
Miscellaneous	120	111	60	120	107	
Total Receipts	3,587	4,105	5,159	5,990	6,886	
Expenditures (current prices)						<del></del>
Operating Expenses	1,463	1.552	1,561	1,429	3,290	
Forex Losses - MWC Loans	15	24	81	40	(90)	
Capital Expenditures	1,271	3,053	3.781	4,164	4,017	
Concession Assets	573	555	502	635	574	
Total Expenditures	3,322	5,185	5.925	6,267	7,792	
2003 OCP	(5,938)					
Net Cash Flows (current year prices)	(5,673)	(1,080)	(766)	(277)	(906)	
Total Net Cash Flows (current year prices)	(5,673)	(1,080)	(766)	(277)	(906)	
Inflation	3.9%	6.0%	7.6%	6.2%	3.4%	2.00/
Price Index	100.0%	106.0%	114.1%	121.1%	3.4% 125.2%	3.0%
Real Cash Flows (2008 prices)	(7,319)	(1,314)	(867)	(295)		129.0%
Discount Factor as at 30/6/08 @10.4%	0.61	0.67	0.74	0.82	(933)	4.00
Discounted Cash Flows as at 30/6/08	(12,003)	(1,953)	(1,166)	(360)	0.91	1.00
		(1,955)	(1,100)	(360)	(1,030)	
NPV Cash Flows as at 30/6/08 (Opening Cash Po	sition)					(16,511)
Add: Reward						(986)
Total OCP						(17,498)

Base Case 15 Years													,			
Calendar Zear, holder de la company		2003	2009	20:(1)	2011	20)428	2013	2014	2045	2016	2017	20113	20019	- આજા	70050	
Discount factor/ADR	9.3%	1.00	1.09	1.19	1.31	1.43	1.56	1.70	1.86	2.04	2.23	2.43	2.66	2.91	3.18	3.47
Basic Average tariff rate (peso per m³)	15.17	19.64	22.06	24.25	26.35	28.39	28.69	28.94	29.22	29.14	29.70	30.06	30.06	30.05	30.20	30.41
All-in average tariff (non-sewered) All-in average tariff with VAT (non-sewered)	17.54	22.00	25.15	28.12	31.10	34.07	34.43	34.72	35.07	34.96	35.64	36.08	36.07	36.06	36.24	36.50
Annual all-in tariff increase	19.64	24.64 5.00	28.17 3.53	31.50 3.33	34.83 3.33	38.16 3.33	38.56	38.89	39.28	39.16	39.92	40.41	40.40	40.39	40.59	40.88
Basic Water Increase		4.47	2.42	2.18	2.11	2.04			····				27 CC			
Adjustment to water tariff band		29.47%	12.33%	9.88%	8.70%	7.73%	*						•			

Adjustment to water tariff band	29.47%	12.33%	9.88%	8.70%	7.73%	*						•				
Opening Cash Position at 30/6/08 (17,498)																
Rate Re-basing Adjustment	29.07%	41.67%	51.66%	60.37%	67.90%											
Rate Re-basing Amount (Pesos per cubic meter)	4.41	2.48	2.20	2.11	1.98											
Incremental																
With Rate Re-basing Adjustment																
Receipts										, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,						
Water/Sewer	8,315	9,742	11,130	12,588	14,182	14,763	15,463	16,036	17,246	19,287	20.724	24.200	04.074	04 445		
Miscellaneous Receipts	66	, 66	66	66	66	66	66	66	66	19,267	20,731 66	21,299 66	21,371 66	21,417	8,044	
Total expected receipts in 2008 prices (peso mn)	8,380	9,807	11,196	12,654	14,248	14,829	15,529	16,102	17,312	19,353	20,796	21,365	21,436	66 21,483	8,066	
Expenditures																
Capital Expenditure	5,817	7,085	6,519	4,657	4,177	4,535	4,169	4,369	5,022	5,071	4.007	r 040	4.400	4.504	4.000	
Concession Fees	558	995	1,610	2,615	2,189	1,990	2,150	1,907	1,779	1,828	4,997 1,830	5,612 1,860	4,498	4,564	1,377	72,468
Operating Expenditures	4,120	4,431	4.713	5,066	5,549	5,782	5,920	6,162	6,374	6,930	7,326	7,332	1,885 6,946	1,632	584	25,411
Operating Expenditures net of Taxes	2,771	3,143	3,349	3,515	3,737	3.887	3,994	4.077	4,048	4,290	7,326 4,466	7,532 4.566	6,846 4,619	6,596	3,185	86,432
Corporate Taxes	1,349	1,289	1,364	1,551	1,812	1,895	1,926	2,084	2,326	2,640	2,860	2,766	2,327	4,819	2,776	
Total expected expenditures in 2008 prices (peso mn)	10,495	12,512	12,842	12,339	11,915	12,307	12,238	12,437	13,175	13,828	14,153	14,804	13,329	1,7/7	409 E 440	102 014
									.5,,,,	10,020	14,100	14,004	10,028	12,791	5,146	184,311
Real Cash Flows at 2008 prices	(2,114)	(2,704)	(1,646)	315	2,333	2,522	3,291	3,664	4,137	5,525	6,643	6,561	8,108	8,692	2,920	
Discounted Cash Flows	(2,114)	(2,474)	(1,378)	241	1,635	1,617	1,930	1,966	2,031	2,482	2,730	2,467	2,789	2,735	2,920 841	
NPV Discounted Cash Flows at 30/6/08 17,498											2,700		2,700	2,100	041	
Check run 0			······									<u></u>				

ASSUMPTIONS	ari Voca	A 11. 200 W 7/5 E	essegning esse	2009	js (20 <b>) D</b> eces 25	of an order	Catha Com							! <del></del>			ANNEX
Macroeconomic data					<u>-</u>			2013		20/L57777	(4) (20) (6) (3) (5)	。 第一章	<b>3</b> 0% on 13 59/4				ANNEX
Exchange rate (Php : US\$) (year-end)	1%	44.00	44.00	44.00	44.00	11.00		* **	• · · · · · · · · · · · · · · · · · · ·				:				2022 V
Exchange rate (JPY: US\$) (year-end)		114.1	114	114	114	44.00 114	44.00	44.00	44.00	44.00	44.00	44.00	44.00				
CPI Rates (%)		6.4%	3.0%	0.0%	0.0%	0.0%	114	114	114	114	114	114	114	44.00	44.00	44.0	20
Operating data						0.078	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	114 0.0%	114	11.0	494,1,2
Operating data Water Supply														0.075	0.0%	0.0%	: 3 4
																	0.0%
Balara Supply	mld	1552	1552	1552	1552	1552	1552										
Supply from Wells -Existing Interim Sources	mld	30	30	30	14	14	14	1552	1552	1552	1552	1552	1552	1552			
Marikina	mid	23	23	43	43	43	78	14	14	14	0	0	0	0	1552	1552	1552
Tpat		20	20	30	30	30	30	88	88	88	20	20	20	20	0	0	0
Rizal		•	0	10	10	10	10	25	25	25	20	20	20	20	20	20	20
Long Term Sources	and at	3	3	3	3	3	38	10	10	10	0	0	0	0	20 n	20	20
Wawa	mid	0	0	0	97	97	97	53	53	53	0	0	0	0	0	Ð	0
AQ6/Rodriguez				0	0	0	0	97 0	97	97	679	679	679	679	679	0	0
Laiban-1				0	97	97	97	97	97	0 97	0	0	0	0	0	679	2270
Laiban-2								31	ອ <i>າ</i> ຄ	97 ก	97	<del>0</del> 7	97	97	97	0	0
Total Available Supply	mld	1605	1605	4000					U	υ	582	582	582	582	582	97 582	97
Production	mu	1000	1605	1625	1706	1706	1741	1751	1751	1751	2251				_	0	582
Balara		1339	1384	4.00						1731	2251	2251	2251	2251	2251	2251	1591
Existing Deepwells		25	25	1408	1357	1407	1409	1460	1164	1164	1164	1040	4040				3842
Marikina		20	20	25	14	14	14	14	14	14	1104	1242	1319	1552	1551	1257	1257
Tpat		n	0	30	30	30	30	25	25	25	20	20	20			0.	1237
Rizal		3	3	10	10	10	10	10	10	10	0	20 N	20	20	20	20	20
AQ6/Rodriguez		0	0	3 0	3	3	38	53	53	53	n	0	0	0	Ο.	O	0
Laiban-1		0	ຄ	0	97	97	97	97	97	97	97	97	97	0	0	0	ō
Laiban-2		0	0	0	0	0	0	0	363	387	716	776	814	97	97	97	97
Production	mld	1387	1432	1476	0	0	0	0	0	0	0	0	014	582 0	582	582	582
Demand	mem	506	523	539	1511 551	1561	1598	1858	1726	1750	1997	2135	2250	2251	0	294	534
Total Billed Volums		1040	1074	1107	1133	570	583	605	630	639	729	779	821	822	2250		2490
Billed Volume - East Zone	mld	1040	1074	1107	1133	1171 1171	1199	1244	1294	1313	1497	1601	1687	1688	821 1688	821	909
Billed Volume - Ave - EZ	mld	994	1057	1091	1120	1152	1199	1244	1294	1313	1497	1601	1687	1688	1688		1868
	mcm	363	387	398	409	420	1185 434	1221	1269	1303	1405	1549	1644	1688	1688	1688 1688	1868
NRW-YE	mld	347	358	369	378	390	400	446 415	463	476	514	565	600	616	618	616	1778
NRW (%) - YE		25%	25%	25%	25%	25%	25%	25%	431	438	499	534	562	563	563	563	213 623
(ater tarm rates (per m)							2070	2010	25%	25%	25%	25%	25%	25%	25%	25%	25%
All-in Tariff (Non-Sewered, w/ VAT)																,	2010
All-in Tariff Increase yearly		19.64	24.64	28.17	31.50	34.83	38.16	38.56	38.89	39.28	39.16	20.00					
All-in Tariff (Non-Sewered & Non VA	A TI		5.00	3.53	3.33	3.33	3.33				33.10	39.92	40.41	40.40	40.39	40.59	40.88
	41)	17.54	22.00	25,15	28.12	31.10	34.07	34.43	34.72	35.07	34.96	35.64					
Total Basic Rate -Water  Regular- Ave. Water Tariff (m³)		15.94	19.64	22.06	24.25	26.35	28.39	28.69	28.94	29.22	29.14		36.08	36.07	36.06	35.24	36.60
Basic Basic	· · · · · · · · · · · · · · · · · · ·	16.17	19.64	22.06	24.25	26.35	28.39	28.69	28.94	29.22	29.14 29.14	29.70	30.06	30.06	30.05	30.20	30.41
CERA I		14,21	15.17	19.64	22.06	24.25	26.35	28.34	28.34	28.34	28.34	29.70 28.34	30.06	30.06	30.05	30.20	30.41
CPI		1.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		28.34	28.34	28.34	28.34	28.34
Bandshift		0.96	-	•	-	-	-	-	-	-		0.00	0.00	0.00	0.00	0.00	0.00
Rate Rebasing Amount			0.06	-0.05	-0.02	0.00	0.05	0.35	0.60	0.89	0.80	1.37	-	4.70	4.74	1,86	
Rate Rebasing Adjustment		-	4.41	2.48	2.20	2.11	1.98					1.01	1.73	1.72	1.71	1.00	2.08
Special Tariff Adjustments		(0.00)	29.07%	12.60%	9.99%	8.72%	7.52%										
FCDA		(0.23)	-	-					<del></del>			-		_	-		
Sewer Rates (50% of Water tariff) (Re	·s)	50%	40%	200/	000/		20/	0%				· · · · · · · · · · · · · · · · · · ·				······································	
Environ/Sanitation Rates (%)	.0,	10%	12%	30%	20%	10%	0%	20%	0%	0%	0%	0%	0%	0%	0%	0%	0%
·			1 4 /0	14%	16%	18%	20%	<b></b>	20%	20%	20%	20%	20%	20%	20%	20%	20%.
														#=·*			그리고 생활 함
O. OF CONNECTIONS		5,304	5,463	5,463	E 469	E 462	5,463	5,463	5 460								
O. OF CONNECTIONS  Water Connection Fee		27.3014			5,463	5,463		15,390	<u>5,</u> 463	5,463	5,463	5,463	_	- 400	5,463	5,463	5,453
Water Connection Fee New Water Connections					26 550	22 256	13.518		15 500			0,700	5.463	5,463			
Water Connection Fee New Water Connections	<del></del>	55,523 %	46,344	68,137	26,556 759,058	32,356 791 414	13,518 804,932	820,322	15,529 835 850	9,180	177,695	23,267	5,463 18,907	14,339	13,718	80,009	
Water Connection Fee New Water Connections Total Water Connections					26,556 759,058	32,356 791,414	13,518 804,932		15,529 835,850	345,030			18,907		13,718		
Water Connection Fee New Water Connections Total Water Connections  000 Sewer Housel Hs		55,523 %	46,344 664,365	68,137 732,503	759,058	791,414		820,322 165	835,850	845,030 	177,695 1,022,726	23,267 1,045,993		14,339	13,718 1.092,957	80,009 1,172,966	1 172 966
Water Connection Fee New Water Connections Total Water Connections	· · · · · · · · · · · · · · · · · · ·	55,523 × 618,022	46,344	68,137			804,932	820,322		345,030	177,695	23,267	18,907	14,339	13,718	80,009	

 $\mathcal{A}_{i} = \{ \boldsymbol{x}_i \in \mathcal{A}_i \mid \boldsymbol{x}_i \in \mathcal{A}_i \}$ 

3. A

mwa 2008 er model deal freehood flatscootspreng

Silled Volume (mld)-YE Residential Commercial Billed Volume (MCM) (ave mcm)-East Zone Residential Commercial & Industrial Sewered Billed Volume (MCM) Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage - all residential  Rate Rebasing Adjustments Total Water Tariff Total Weighted Average Non-Bulk  Ave Residential Commercial & Industrial CERA  Sewer Tariff Percentage Residential Commercial & Industrial Sewer Tariff Conventional Sewer Domestic and semi-business Commercial & Industrial Sewer Tariff Enditional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage  Environmental Bad Debts  OPERATING REVENUES  Presidential	1,040 770 270 363 269 94 15 13 - - 15.17 15.17 11.48 25.68 1.00 50% 50%	74% 26% 100%  1,074 791 283 387 285 102  15 14 0 29.07% 19.64 14.82 33.14 40% 45%	74% 26% 100%  1,107 819 289 398 294 104  15 14 6 12.60% 22.06 22.06  16.68 37.32 -	74% 26% 100%  1,133 839 294  409 303 106  15 14 12 9,99% 24,25 24,25  18,35 41,05	74% 26% 100%  1,171 867 304  420 311 109  15 14 16 8.72% 26.35  26.35	74% 26% 100%  1,199 885 313  434 320 113  16 15 17  7,62% 28,39  28,39	73% 27% 100% 1,244 905 339 446 324 122 16 15 17 28.69 28.69	72% 28% 100% 1,294 929 365 463 333 131 16 15 18	71% 29% 100%  1,313 928 384  476 336 139  16 15 19	71% 29% 100%  1,497 1,064 434  514 365 149  16 15 19	69% 31% 100% 1,601 1,103 498 565 390 176	68% 32% 100% 1,687 1,140 548 600 405 195	68% 32% 100% 1,688 1,141 547 616 416 200	68% 32% 100% 1,688 1,141 547 618 418 200	67% 33% 100%  1,688 1,131 556 616 413 203  16 15 22	66% 34% 100% 1,86 1,23 63 2 1 7
hare of Commercial & Industrial  illed Volume (mld)-YE Residential Commercial  Billed Volume (MCM) (ave mcm)-East Zone Residential Commercial & Industrial Sewered Billed Volume (MCM) Conventional Sewer Domestic and semi-business Commercial & industrial Combined Sewer and Drainage - all residential  Rate Rebasiny Adjustments Total Water Tariff Total Weighted Average Non-Bulk  Ave Residential Commercial & Industrial CERA  Sewer Tariff Percentage Residential Commercial & Industrial Sewer Tariff Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage  Environmental Bad Debts  OPERATING REVENUES  Placinicals BasicWater Revenue Residential	4% 6% 00% 1,040 770 270 363 269 94 15 13 - - 15.17 15.17 11.48 25.68 1.00	74% 26% 100%  1,074 791 283 387 285 102  15 14 0 29.07% 19.64  14.82 33.14	74% 26% 100%  1,107 819 289  398 294 104  15 14 6  12,60% 22,06  22,06  16,68 37,32	74% 26% 100%  1,133 839 294  409 303 106  15 14 12 9.99% 24.25 24.25  18.35 41.05	74% 26% 100%  1,171 867 304  420 311 109  15 14 16 8.72% 26.35  26.35	74% 26% 100%  1,199 885 313  434 320 113  16 15 17  7,52% 28,39	73% 27% 100% 1,244 905 339 446 324 122 16 15 17	72% 28% 100% 1,294 929 365 463 333 131 16 15 18	29% 100% 1,313 928 384 476 336 139 16 15 19	71% 29% 100%  1,497 1,064 434  514 365 149	69% 31% 100% 1,601 1,103 498 565 390 176	68% 32% 100% 1,687 1,140 546 600 405 195	32% 100% 1,688 1,141 547 616 416 200	32% 100% 1,688 1,141 547 618 418 200	67% 33% 100%  1,688 1,131 556  616 413 203  16 15 22	66% 34% 100% 1,81 1,2: 6; 2 1
Residential Commercial  Billed Volume (MCM) (ave mcm)-East Zone Residential Commercial & Industrial Sewered Billed Volume (MCM) Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage - all residential  Rate Rebasing Adjustments Total Water Tariff Total Weighted Average Non-Bulk  Ave Residential Commercial & Industrial CERA  Sewer Tariff Percentage Residential Commercial & Industrial Sewer Tariff Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage  Environmental Bad Debts  OPERATING REVENUES Particulates BasicWater Revenue Residential	1,040 770 270 363 269 94 15 13 - - 15.17 15.17 11.48 25.68 1.00 50%	100%  1,074 791 283 387 285 102  15 14 0 29.07% 19.64  14.82 33.14 40%	100%  1,107 819 289  398 294 104  15 14 6  12.60% 22.06  22.06	26% 100%  1,133 839 294  409 303 106  15 14 12 9.99% 24.25 24.25  18.35 41.05	26% 100%  1,171 867 304  420 311 109  15 14 16 8.72% 26.35  26.35	26% 100% 1,199 885 313 434 320 113 16 15 17 7,52% 28,39	27% 100% 1,244 905 339 446 324 122 16 15 17	28% 100% 1,294 929 365 463 333 131 16 15 18	29% 100% 1,313 928 384 476 336 139 16 15 19	29% 100% 1,497 1,064 434 514 365 149	31% 100% 1,601 1,103 498 565 390 176	32% 100% 1,687 1,140 546 600 405 195	32% 100% 1,688 1,141 547 616 416 200	32% 100% 1,688 1,141 547 618 418 200	33% 100% 1,688 1,131 556 616 413 203 16 15 22	34% 100% 1,8 1,2 6; 2 1
Residential Commercial  Billed Volume (MCM) (ave mcm)-East Zone Residential Commercial & Industrial Sewered Billed Volume (MCM) Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage - all residential  Rate Rebasing Adjustments Total Water Tariff Total Weighted Average Non-Bulk  Ave Residential Commercial & Industrial CERA  Sewer Tariff Percentage Residential Commercial & Industrial Sewer Tariff Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage  Environmental Bad Debts  OPERATING REVENUES  DasicWater Revenue Residential	1,040 770 270 363 269 94 15 13 -	1,074 791 283 387 285 102 15 14 0 29.07% 19.64 19.64	100%  1,107 819 289  398 294 104  15 14 6  12.60% 22.06  22.06	100%  1,133 839 294  409 303 106  15 14 12 9.99% 24.25 24.25  18.35 41.05	100%  1,171 867 304  420 311 109  15 14 16 8.72% 26.35  26.35	100%  1,199 885 313  434 320 113  16 15 17  7,52% 28,39	1,244 905 339 446 324 122 16 15 17	100%  1,294 929 365  463 333 131  16 15 18	1,313 928 384 476 336 139 16 15 19	29% 100% 1,497 1,064 434 514 365 149	31% 100% 1,601 1,103 498 565 390 176	32% 100% 1,687 1,140 546 600 405 195	100%  1,688 1,141 547  616 416 200  16 15 21	32% 100% 1,688 1,141 547 618 418 200	33% 100% 1,688 1,131 556 616 413 203 16 15 22	34% 100% 1,8 1,2 6; 2 1
Residential Commercial  Billed Volume (MCM) (ave mcm)-East Zone Residential Commercial & Industrial Sewered Billed Volume (MCM) Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage - all residential  Rate Rebasiny Adjustments Total Water Tariff Total Weighted Average Non-Bulk . Ave Residential Commercial & Industrial CERA  Sewer Tariff Percentage Residential Commercial & Industrial Sewer Tariff Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage  Environmental Bad Debts  OPERATING REVENUES  Parieble 1838 BasicWater Revenue Residential	770 270 363 269 94 15 13 -	791 283 387 285 102 15 14 0 29.07% 19.64 19.64	819 289 398 294 104 15 14 6 12.60% 22.06 22.06	839 294 409 303 106 15 14 12 9.99% 24.25 24.25	867 304 420 311 109 15 14 16 8.72% 26.35 26.35	1,199 885 313 434 320 113 16 15 17 7.52% 28.39	1,244 905 339 446 324 122 16 15 17	1,294 929 365 463 333 131 16 15 18	1,313 928 384 476 336 139 16 15 19	1,497 1,064 434 514 365 149 16 15	1,601 1,103 498 565 390 176 16 15	1,687 1,140 548 600 405 195	1,688 1,141 547 616 416 200	1,688 1,141 547 618 418 200	1,688 1,131 556 616 413 203 16 15 22	1,86 1,25 63 2 1 7
Billed Volume (MCM) (ave mcm)-East Zone Residential Commercial & Industrial Sewered Billed Volume (MCM) Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage - all residential  Rate Rebasiny Adjustments Total Water Tariff Total Weighted Average Non-Bulk  Ave Residential Commercial & Industrial CERA  Sewer Tariff Percentage Residential Commercial & Industrial Sewer Tariff Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage  Environmental Bad Debts  OPERATING REVENUES  Particularia  Residential COMERCIAN REVENUES  Particularia BasicWater Revenue Residential	770 270 363 269 94 15 13 -	791 283 387 285 102 15 14 0 29.07% 19.64 19.64	819 289 398 294 104 15 14 6 12.60% 22.06 22.06	839 294 409 303 106 15 14 12 9.99% 24.25 24.25	867 304 420 311 109 15 14 16 8.72% 26.35 26.35	885 313 434 320 113 16 15 17 7.52% 28.39	905 339 446 324 122 16 15 17	929 365 463 333 131 16 15 18	928 384 476 336 139 16 15 19	1,064 434 514 365 149 16 15	1,103 498 565 390 176 16 15	1,140 548 600 405 195 16 15 20	1,141 547 616 416 200	1.141 547 618 418 200	1,131 556 616 413 203 16 15 22	1,2: 6; 2 1 7
Billed Volume (MCM) (ave mcm)-East Zone Residential Commercial & Industrial Sewered Billed Volume (MCM) Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage - all residential  Rate Rebasiny Adjustments Total Water Tariff Total Weighted Average Non-Bulk  Ave Residential Commercial & Industrial CERA  Sewer Tariff Percentage Residential Commercial & Industrial Sewer Tariff Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage  Environmental Bad Debts  OPERATING REVENUES  Particularial BasicWater Revenue Residential	270 363 269 94 15 13 - 15.17 15.17 11.48 25.68 1.00 50% 50%	283  387 285 102  15 14 0 29.07% 19.64  14.82 33.14 40%	289 398 294 104 15 14 6 12.60% 22.06 22.06	294  409 303 106  15 14 12  9.99% 24.25  24.25  18.35 41.05	304 420 311 109 15 14 16 8.72% 26.35 26.35	313 434 320 113 16 15 17 7.52% 28.39	905 339 446 324 122 16 15 17	929 365 463 333 131 16 15 18	928 384 476 336 139 16 15 19	1,064 434 514 365 149 16 15	1,103 498 565 390 176 16 15	1,140 548 600 405 195 16 15 20	1,141 547 616 416 200	1.141 547 618 418 200	1,131 556 616 413 203 16 15 22	1,2: 6; 2 1 7
Billed Volume (MCM) (ave mcm)-East Zone Residential Commercial & Industrial Sewered Billed Volume (MCM) Conventional Sewer Domestic and semi-business Commercial & Industrial Gombined Sewer and Drainage - all residential  Rate Rebasiny Adjustments Total Water Tariff Total Weighted Average Non-Bulk  Ave Residential Commercial & Industrial CERA  Sewer Tariff Percentage Residential Commercial & Industrial Sewer Tariff Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage  Environmental Bad Debts  DPERATING REVENUES  DISTIBLICATION Residential Residential	363 269 94 15 13 - 15.17 15.17 11.48 25.68 1.00 50% 50%	387 285 102 15 14 0 29.07% 19.64 19.64	398 294 104 15 14 6 12.60% 22.06 22.06	409 303 106 15 14 12 8.99% 24.25 24.25	420 311 109 15 14 16 8.72% 26.35 26.35	313 434 320 113 16 15 17 7.52% 28.39	339 446 324 122 16 15 17	365 463 333 131 16 15 18	384 476 336 139 16 15 19	434 514 365 149 16 15	498 565 390 176 16 15	548 600 405 195 16 15 20	547 616 416 200 16 15 21	547 618 418 200 16 15 21	556 616 413 203 16 15 22	30
Residential Commercial & Industrial Sewered Billed Volume (MCM) Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage - all residential  Rate Rebasiny Adjustments Total Water Tariff Total Weighted Average Non-Bulk  Ave Residential Commercial & Industrial CERA Sewer Tariff Percentage Residential Commercial & Industrial Sewer Tariff Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage  Environmental Bad Debts  DPERATING REVENUES  PassicWater Revenue Residential	269 94 15 13 - 15.17 15.17 11.48 25.68 1.00 50% 50%	285 102 15 14 0 29.07% 19.64 19.64 14.82 33.14	294 104 15 14 6 12.60% 22.06 22.06	303 106 15 14 12 8.99% 24.25 24.25	311 109 15 14 16 8.72% 26.35 26.35	434 320 113 16 15 17 7.52% 28.39	446 324 122 16 15 17	463 333 131 16 15 18	476 336 139 16 15 19	514 365 149 16 15	565 390 176 16 15 * 20	600 405 195 16 15 20	616 416 200 16 15 21	618 418 200 16 15 21	616 413 203 16 15 22	30
Residential Commercial & Industrial Sewered Billed Volume (MCM) Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage - all residential  Rate Rebasiny Adjustments Total Water Tariff Total Weighted Average Non-Bulk  Ave Residential Commercial & Industrial CERA  Sewer Tariff Percentage Residential Commercial & Industrial Sewer Tariff Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage  Environmental Bad Debts  OPERATING REVENUES  Particulars BasicWater Revenue Residential	269 94 15 13 - 15.17 15.17 11.48 25.68 1.00 50% 50%	285 102 15 14 0 29.07% 19.64 19.64 14.82 33.14	294 104 15 14 6 12.60% 22.06 22.06	303 106 15 14 12 8.99% 24.25 24.25	311 109 15 14 16 8.72% 26.35 26.35	320 113 16 15 17 7.52% 28.39	324 122 16 15 17 28.69	333 131 16 15 18	336 139 16 15 19	365 149 16 15 19	390 176 16 15 * 20	405 195 16 15 20	416 200 16 15 21	418 200 16 15 21	413 203 16 15 22 30.20	30
Commercial & Industrial  Sewered Billed Volume (MCM)  Conventional Sewer  Domestic and semi-business  Commercial & Industrial  Combined Sewer and Drainage - all residential  Rate Rebasing Adjustments  Total Water Tariff  Total Weighted Average  Non-Bulk  . Ave Residential  Commercial & Industrial  CERA  Sewer Tariff Percentage  Residential  Commercial & Industrial  Sewer Tariff  Conventional Sewer  Domestic and semi-business  Commercial & Industrial  Combined Sewer and Drainage  Environmental  Bad Debts  OPERATING REVENUES  Particulation  Residential	94 15 13 - 15.17 15.17 11.48 25.68 1.00 50% 50%	102 15 14 0 29.07% 19.64 19.64 14.82 33.14	104 15 14 6 12.60% 22.06 22.06	106 15 14 12 9.99% 24.25 24.25	109  15 14 16  8.72% 26.35  26.35	320 113 16 15 17 7.52% 28.39	324 122 16 15 17 28.69	333 131 16 15 18	336 139 16 15 19	365 149 16 15 19	390 176 16 15 * 20	405 195 16 15 20	416 200 16 15 21	418 200 16 15 21	413 203 16 15 22 30.20	30.
Sewered Billed Volume (MCM) Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage - all residential  Rate Rebasing Adjustments Total Water Tariff Total Weighted Average Non-Bulk  . Ave Residential Commercial & Industrial CERA  Sewer Tariff Percentage Residential Commercial & Industrial Sewer Tariff Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage  Environmental Bad Debts  OPERATING REVENUES  Particularias  Domestic Revenue Residential	15 13 - 15.17 15.17 11.48 25.68 1.00 50% 50%	15 14 0 29.07% 19.64 19.64 14.82 33.14	15 14 6 12.60% 22.06 22.06	15 14 12 9.99% 24.25 24.25 18.35 41.05	109  15 14 16  8.72% 26.35  26.35	113 16 15 17 7.52% 28.39	122 16 15 17 28.69	131 16 15 18 28.94	139 16 15 19 29,22	149 16 15 19	176 16 15 <sup>©</sup> 20	195 16 15 20	200 16 15 21	200 16 15 21	203 16 15 22 30.20	30.
Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage - all residential  Rate Rebasiny Adjustments Total Water Tariff Total Weighted Average Non-Bulk  . Ave Residential Commercial & Industrial CERA  Sewer Tariff Percentage Residential Commercial & Industrial Sewer Tariff Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage  Environmental Bad Debts  DPERATING REVENUES  Particularias	13 - 15.17 15.17 11.48 25.68 1.00 50% 50%	14 0 29.07% 19.64 19.64 14.82 33.14	14 6 12.60% 22.06 22.06 16.68 37.32	15 14 12 9.99% 24.25 24.25 18.35 41.05	15 14 16 8.72% 26.35 26.35	16 15 17 7.52% 28.39	16 15 17 28.69	16 15 18 28.94	16 15 19 29.22	16 15 19	16 15 <sup>©</sup> 20	16 15 20	16 15 21	16 15 21	16 15 22 30.20	30
Commercial & Industrial Combined Sewer and Drainage - all residential  Rate Rebasiny Adjustments Total Water Tariff Total Weighted Average Non-Bulk  . Ave Residential Commercial & Industrial CERA  Sewer Tariff Percentage Residential Commercial & Industrial Sewer Tariff Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage  Environmental Bad Debts  DERATING REVENUES  AssicWater Revenue Residential	13 - 15.17 15.17 11.48 25.68 1.00 50% 50%	14 0 29.07% 19.64 19.64 14.82 33.14	14 6 12.60% 22.06 22.06 16.68 37.32	9.99% 24.25 24.25 18.35 41.05	14 16 8.72% 26.35 26.35	15 17 7.52% 28.39	15 17 28.69	15 18 28.94	15 19 <b>29,2</b> 2	15 19	15 * 20	15 20	15 21	15 21	15 22 30.20	
Commercial & Industrial Combined Sewer and Drainage - all residential  Rate Rebasing Adjustments Total Water Tariff Total Weighted Average Non-Bulk  . Ave Residential Commercial & Industrial CERA  Sewer Tariff Percentage Residential Commercial & Industrial Sewer Tariff Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage  Environmental Bad Debts  DPERATING REVENUES  Parious Adjustments  Desidential  Desidential	13 - 15.17 15.17 11.48 25.68 1.00 50% 50%	14 0 29.07% 19.64 19.64 14.82 33.14	14 6 12.60% 22.06 22.06 16.68 37.32	9.99% 24.25 24.25 18.35 41.05	14 16 8.72% 26.35 26.35	15 17 7.52% 28.39	15 17 28.69	15 18 28.94	15 19 <b>29,2</b> 2	15 19	15 * 20	15 20	15 21	15 21	15 22 30.20	
Combined Sewer and Drainage - all residential  Rate Rebasiny Adjustments Total Water Tariff  Total Weighted Average Non-Bulk  . Ave Residential Commercial & Industrial CERA  Sewer Tariff Percentage Residential Commercial & Industrial Sewer Tariff Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage  Environmental Bad Debts  OPERATING REVENUES  Districtions  Descriptions  Des	15.17 15.17 11.48 25.68 1.00 50% 50%	29.07% 19.64 19.64 14.82 33.14	12.60% 22.06 22.06 16.68 37.32	12 8.99% 24.25 24.25 18.35 41.05	8.72% 26.35 26.35	17 7.52% 28.39	17 28.69	15 18 28.94	15 19 <b>29,2</b> 2	15 19	15 * 20	15 20	15 21	15 21	15 22 30.20	
Rate Rebasing Adjustments Total Water Tariff  Total Weighted Average Non-Bulk  . Ave Residential Commercial & Industrial CERA Sewer Tariff Percentage Residential Commercial & Industrial Sewer Tariff Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage Environmental Bad Debts  OPERATING REVENUES PassicWater Revenue Residential	15.17 15.17 11.48 25.68 1.00 50% 50%	29.07% 19.64 19.64 14.82 33.14	12.60% 22.06 22.06 16.68 37.32	9.99% 24.25 24.25 18.35 41.05	8.72% 26.35 26.35	7.52% 28.39	17 28.69	18 28.94	19 29.22	19	₹ 20	20	21	21	22 30.20	30
Total Water Tariff  Total Weighted Average Non-Bulk  . Ave Residential Commercial & Industrial CERA  Sewer Tariff Percentage Residential Commercial & Industrial Sewer Tariff Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage  Environmental Bad Debts  OPERATING REVENUES BasicWater Revenue Residential	15.17 15.17 11.48 25.68 1.00 50% 50%	19.64 19.64 14.82 33.14 -	22.06 22.06 16.68 37.32	24.25 24.25 18.35 41.05	26.35 26.35 19.95	28.39	28.69	28.94	29.22						30.20	30
Total Water Tariff  Total Weighted Average Non-Bulk  . Ave Residential Commercial & Industrial CERA  Sewer Tariff Percentage Residential Commercial & Industrial Sewer Tariff Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage  Environmental Bad Debts  OPERATING REVENUES Paricularial Residential	15.17 15.17 11.48 25.68 1.00 50% 50%	19.64 19.64 14.82 33.14 -	22.06 22.06 16.68 37.32	24.25 24.25 18.35 41.05	26.35 26.35 19.95	28.39				29.14	20.70	30.06	30.06	30.05		
Total Weighted Average Non-Bulk  . Ave Residential Commercial & Industrial CERA  Sewer Tariff Percentage Residential Commercial & Industrial Sewer Tariff Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage  Environmental Bad Debts  OPERATING REVENUES Pariculation  BasicWater Revenue Residential	11.48 25.68 1.00 50% 50%	19.64 14.82 33.14 - 40%	22,06 16,68 37,32	24.25 18.35 41.05	26.35 19,95	28.39				29.14	20.70	30.06	30.06	30.05		
Non-Bulk  . Ave Residential Commercial & Industrial CERA  Sewer Tariff Percentage Residential Commercial & Industrial Sewer Tariff Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage  Environmental Bad Debts  OPERATING REVENUES BasicWater Revenue Residential	11.48 25.68 1.00 50% 50%	14.82 33.14 - 40%	16.68 37.32 -	18,35 41.05	26.35 19,95	· · · · · · · · · · · · · · · · · · ·				29.14	ባው ማሳ	30.06	30.06	30.05		
. Ave Residential Commercial & Industrial CERA  Sewer Tariff Percentage Residential Commercial & Industrial Sewer Tariff Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage  Environmental Bad Debts  OPERATING REVENUES BasicWater Revenue Residential	25.68 1.00 50% 50% 5.74	33,14 - 40%	37,32 	41.05	19,95	20,00	20,09	20,94							00.00	
Commercial & Industrial CERA  Sewer Tariff Percentage Residential Commercial & Industrial Sewer Tariff Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage  Environmental Bad Debts  DPERATING REVENUES DISTRIBUSTS BasicWater Revenue Residential	25.68 1.00 50% 50% 5.74	33,14 - 40%	37,32 	41.05					29,22	29.14	29.70	30,06	30.06	30.05	30.20	30.
Commercial & Industrial CERA  Sewer Tariff Percentage Residential Commercial & Industrial Sewer Tariff Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage  Environmental Bad Debts  OPERATING REVENUES Parieurals BasicWater Revenue Residential	25.68 1.00 50% 50% 5.74	33,14 - 40%	37,32 	41.05												
Commercial & Industrial CERA  Sewer Tariff Percentage Residential Commercial & Industrial Sewer Tariff Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage  Environmental Bad Debts  OPERATING REVENUES Paratibulate Residential	25.68 1.00 50% 50% 5.74	33,14 - 40%	37,32 	41.05		^4	±=	_								
CERA  Sewer Tariff Percentage Residential Commercial & Industrial Sewer Tariff Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage  Environmental Bad Debts  OPERATING REVENUES Parallellers BasicWater Revenue Residential	1.00 50% 50% 5.74	40%	-		44.63	21.45	21.45	21.45	21.45	21.45	21.45	21.45	21.45	21.45	21.45	21.
Residential Commercial & Industrial Sewer Tariff Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage  Environmental Bad Debts  OPERATING REVENUES PARTICULATED BasicWater Revenue Residential	50% 50% 5.74	40%	***	-		47.99	47.99	47.99	47.99	47,99	47.99	47.99	47,99	47.99	47.99	47.
Commercial & Industrial Sewer Tariff Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage  Environmental Bad Debts  OPERATING REVENUES Plantable Telegraphics  Residential	50% 5.74		30%		*	<del>-</del>				-	_	_			_	_
Sewer Tariff Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage  Environmental Bad Debts  OPERATING REVENUES Plantable Total Residential	50% 5.74		30%								71.2	1			_114	***************************************
Sewer Tariff Conventional Sewer Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage  Environmental Bad Debts  OPERATING REVENUES Planticulario BasicWater Revenue Residential	5.74	45%		20%	10%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Conventional Sewer  Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage  Environmental Bad Debts  OPERATING REVENUES  Particularia BasicWater Revenue Residential			40%	35%	30%	30%	30%	30%	30%	30%	30%	30%	30%	30%	30%	3
Domestic and semi-business Commercial & Industrial Combined Sewer and Drainage  Environmental Bad Debts  OPERATING REVENUES  Particularia BasicWater Revenue Residential										0070	5570	0070	3070	3076	30%	J
Commercial & Industrial Combined Sewer and Drainage  Environmental Bad Debts  OPERATING REVENUES PARTICLE AND ADDRESS AND ADDR																
Combined Sewer and Drainage  Environmental Bad Debts  OPERATING REVENUES PARTICULATED BasicWater Revenue Residential	12.84	5.93	5.01	3.67	2.00		_	_								
Environmental Bad Debts  OPERATING REVENUES PararieUlants BasicWater Revenue Residential		14,91	14.93	14.37	13,39	14.40	14,40	14.40		•	•	-	-	•	•	
Bad Debts  OPERATING REVENUES  PARTICULATE  BasicWater Revenue  Residential			-	-			14.40	14.40	14.40	14.40	14.40	14.40	14.40	14.40	14.40	14.
Bad Debts  OPERATING REVENUES  Planticulars  BasicWater Revenue  Residential				-	-	-	-	-	-	•	-	-	-	-	-	-
OPERATING REVENUES PARTICULARS BasicWater Revenue Residential	10%	12%	4.40/													
OPERATING REVENUES ParadeUEATS BasicWater Revenue Residential	3.0%	5.0%	14%	16%	18%	20%	20%	20%	20%	20%	20%	20%	20%	20%	20%	20
Parchebuage BasicWater Revenue Residential		3.070	5.0%	5.0%	5.0%	5.0%	5.0%	5.0%	5.0%	5.0%	5.0%	5.0%	5.0%	5.0%	5.0%	5.0
BasicWater Revenue Residential																
Basicvvater Revenue Residential	9/ : T	200a P	Section Control of													
0				2000	2010	-cines	- EUS - 1 C	2010	- 2015 ( 51.),	2016 4	2017	2018	· 初油	20200	52124	37077
O	3,083	4,222	4,910	5,555												74.74.000 MARKET 1997
	2 423	3,376	3,873		6,212	6,869	6,954	7,134	7,217	7,837	8,358	8,695	8,930	8,959	8,859	3,03
Water CERA	363	4,410		4,358	4,869	5,440	5,835	6,271	6,686	7,146	8,437	9,347	9,586	9,605	9,746	3,45
Total vvater Revenue				-	-	-	•	-	-	-	-	-	•		-	
Sewer Revenue	6,183	7,599	8,783	9,913	11,081	12,310	12,789	13,406	13,903	14,983	16,795	18,042	18,516	18,564	18,604	6,48
Conventional Sewer	354	294	289	262	224	210	212	214	215	216	217	218	219	221	221	2:
														,	LL!	4
Domestic and semi-business	85	88	76	56	31	-	-	-	-	-	_	_		_		
Commercial & Industrial	167	205	213	206	193	210	212	214	215	216	217	218	219	221	224	-
Combined Sewer and Drainage	-	-	-	-	-	_	-	-	_	-	. <b>-</b>	-	-		221	22
Environmental Charges	632	912	1,230	1,586	1,995	2,462	2,558	2,681	2,781	2,997	3,359	3,608	0.700	-	· -	-
Other Operating Income	107	66	66	66	66	66	66	66	66	66	66	. 66	3,703	3,713	3,721	1,29
Total Water, Sewer, Envi Ch	7,170	8,804	10,302	11,762	13,299	14,982	15,559	16,300	16,899	18,195	20,371	21,869	66	66	66	6
	7,277	8,870	10,367	11,827		•	15,624						22,438	22,497	22,546	8,00
t management					13,365	15,048		16,365	16,965	18,261	20,437	21,935	22,504	22,563	22,612	8,07
	143	440	515	588	665	749	778	815	845	910	1,019	1,093	1,122	1,125	1,127	40
OPERATING REVENUES 7	7,134	8,429	, 9,852	11,239	12,700	14,299	14,846	15,551	16,120	17,351	19,418	20,841	44.56.3			
,										4.5			21,382	21,438	21,484	7,67
ADA ICAMPA AND AND AND AND AND AND AND AND AND AN										i i i i i i i i i i i i i i i i i i i	N. Ja					
ROJECTED COLLECTIONS	<del></del>						-									
ARRIGIDICATES - CONTROL OF THE CONTR	Zeras un	2001		2010	STATES SHEET	žoti (1	200	(20)	72015	2016	2017			Systematical designation of the second	in the state of	A DECEMBER
Gross Billings	7,170	8,804	10,302	11,762	13,299	14,982	15,559	16,300	16,899	18,195	20 371	21,869	Control of the second		divide (a)	2002
\ \					·							- 1,009	22,438	22,497	22,546	8,0
	6,596	8,100	9,478	10,821	12,235	13,783	14,314	14,996	15,547	16,739	18,742	20,119				
ollection of Arrears 3%	183	215	264	309	353	399	419	467	489	507	546	611	20,643	20,698	20,742	7,36
olicotions	6,779	3,315	9,742	11,139	12,535	14,182	14.763	15,463	16,035	17,246	19,287	20,731	959	673	675	67
ellection Efficiency /2				, ,			-					20101	21,299	21,371	21,417	8,0
folloction Efficiency-(Current Bills)	95%	94%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	
CONNECTION CHARGES												•	3070	3378	95%	10
AUDIÈLIANS	grand and the	TO LEAD TO SERVICE		rigis sance	and the second section of the second		ale de	Snow 2		2016	white Section	Commence -	_			
							7,695		4,590	58,848		zona		5 7000 120 Post	2020 45	Decide Silv
	27,761	23,172	34,069	. 13,278	16,178	5,759	7,695 5,463	7,764	4,590 5,463	58,848 5,453	11,633	9,453	7,170	6,859	40,004	
otal Connection Charges Charges	5,304	5,463	5,463	5,463	5,463	5,453	5,463	5,463 42	5,453	5,453 485	5,463	5,463	7,170 5,435	5,463	5,463	E 41
Connection charges charges Connection charges - charged to Capex 67%	44-1	127	186	73	08   59	25	92 50x 28	28		324	64 <b>42</b>	52	39	37	219	5,46
67%	98	84	124	48	98			24			42, H	34	26	25	146	

Intilipritiess % Increase (Inflation)		100%	2008	(4.) <b>(20</b> 00 4 ) (4.	2010	2011	2012073	Direction of	-nus					×			
% Increase ( Real)		3% 0%	3% 0%	0% 0%	0%		• • • • • • • • • • • • • • • • • • • •		0%	- 5/015 0%	0%	0%	20 Bs 0%	2016) 0%	2(121) 0%	202	2022
Total Inflation Index		3%	3%	0%	0% 0%	0% 0%	0% 0%	0% <b>0</b> %	0% 0%	0%	0%	0%	0%	0%	0%	0% 0%	09 09
		100%	103%	103%	103%	103%	103%	103%	103%	0% 103%	0% 103%	0% 103%	0% 103%	0% 103%	0% 103%	0% 103%	09
Labor 000 Household Connections													10570	10376	103%	10376	1035
Employees per '000 HH Conn.		941 1.71	953 1,70	1,006	1,039	1,073	1,089	1,109	1,130	1,135	1,332	1,368	1,394	4.440	4.400	4.54.5	
Headcount Average Cost per Capita		1,604	1,634	1,65 1,660	1,63 1,693	1.60 1,717	1.59	1.58	1.57	1.57	1.40	1.40	1,394	1,418 1.37	1,423 1,37	1,511 1.30	1,511 1.30
Other benefits		0.499	0.514	0.514	0.514	0.514	1,732 0.514	1,752 0.514	1,769 0,514	1,785	1,864	1,915	1,937	1,943	1,949	1,964	1,964
Total Personnel Cost		138 970	144 984	157 1,011	149 1,019	151	162	154	164	0.514 156	0.514 163	0.514 175	0.514 168	0 514 177	0.514 169	0.514 166	0.171
Chemicals -Water		***************************************		1,011	1,019	1,034	1,052	1,055	1,074	1,074	1,121	1,160	1,164	1,175	1,171	1,176	156 493
Water Produced (MLD)		1387	1432	1.570	4												
Total Metric Tons Alum		5,030	6,697	1476 7,156	1511 7,579	1561 8,098	1598	1659	1726	1750	1997	2135	2250	2251	2250	2250	2490
Chlorine		25.88	29.81	32.08	34.19	36.74	8,561 39.05	9,168 42.03	9,832 45.29	10,268	12,054	13,249	14,348	14,735	15,116	15,499	17,575
Polymer		20.58 1,79	22.70 1.99	23.41 2.03	23.95	24.75	25.33	26.30	27.36	47.50 27.74	56.00 31.65	61,79 33.84	67.17 35.67	69,22	71.24	73.28	83.34
Others Total Chemical Cost		0.01	0,01	2.03 0.01	2.08 0.01	2.15 0.01	2.20 0.01	2.28	2.37	2,41	2.75	2.94	3.09	35.68 3.10	35.68 3.10	35.68 3.10	39.48 3.43
Form Official Cost	<del></del>	48.19	55	58	60	64	67	0.01 71	0.01 75	0,01 78	0.01	0.01	0.01	0.01	0.01	0.01	0.01
Power								<u> </u>			90	99	106 '	108	110	112	42
No of Kwh (Water & Sewer)		72.1	75.5	83.8	90.3	93.5	96	<b>P</b> 2									
Water Supply Deepwell		474	507	546	596	649	682	97 674	101	103.4	97.6	120.5	125.6	127,9	129	147.6	92.8
RPWSIP/Taguig		27 6	28 7	36	30	32	34	30	703 30	714 30	658 15	634 15	669	669	669	669	192
Wastewater Others		61	72	28 120	28 159	28	105	137	137	137		-	15	15	15	15	5
Total Power Cost	·	20	20		23	167 24	185 25	201 26	210	220	227	414	427	444	452	590	249
	<del></del>	451	633	752	ø36	900	1,031	1,067	26 1,105	26 1,127	26 926	1,089	26 1,137	25	26	26	9
Wastewater (Excl Power & Manpower) Existing STPs										<u></u>		1,003	1,131	1,154	1,162	1,300	455
MTSP STPs		17 5:	38	39	39	40	40	40	41	42	40	4					
Master Plan STPs		95 0	149 0	195	229	245	278	300	318	42 334	42 349	42 359	40 372	41 386	41 400	38 403	10 138
Pinugay STP Total Wastewater Opex			14	U 27	0 28	0 35	0	0	0	0	0	87	90	93	95	171	81
			201	261	297	319	30 348	31	32 392	40 415	34 425	35 523	36	44	38	39	13
Repairs & Maintenance							<u> </u>		274	713	423	525	538	564	574	651	242
Fransportation Equipment (Water & WW)		118	149	185	214	225	ana	<b>^</b>									
Maintenance Allowance (based on a 10-year group life)- 1/10=10% R&M Cost		10%	10%	10%	10%	10%	229 10%	235	237	242	250	253	252	256	252	250	230
Technical/General Equipment		12	15	19	22	23	24	10% 24	10% 24	10%	10%	10%	10%	10%	10%	10%	10%
Maintenance Allowance (based on a 5-year group life)-1/5=20%		53	68	84	97	102	104	106	107	25 110	26 113	26	26	26	26	26	24
R&M Cost		20%	20%	20%	20%	20%	20%	20%	20%	20%	20%	115 20%	114 20%	116	114	113	104
Buildings and Facilities		11	14	17	20	21	21	22	22	23	23	24	20%	20% 24	20% 24	20% <b>2</b> 3	20%
Maintenance Allowance (based on a 40-year group life)-1/40=3%		731 3%	924	1,149	1,326	1,393	1,421	1,457	1,470	1,503	1,548	1,571	1,564	1,586	1,563	23 1,552	21 1,428
R&M Cost		22	3% 29	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%
Supply & Malerial for ordinary leak repairs			25	36	41	43	44	45	45	46	48	49	48	49	48	48	44
Number of Leaks (10 leaks/ 100 kms)	0.105		331	338	344	240	200	***									
Price per leak R&M Cost	10,000		10,300	10,300	10,300	349 10,300	355 10,300	361	367	376	390	413	444	475	511	542	566
Total Repsirs & Maintenance	1		3.41	3.48	3.54	3.59	3,66	10,300 3.71	10,300 3,78	10,300 3.87	10,300	10,300	10,300	10,300	10,300	10,300	10,300
Total Kehäll 2 & Walufauaucs		27	61	75	87	91	93	95	96	98	4.02 101	4.25 103	4.57 102	4.89	5.27	5.58	5.82
Business Tax						******	********		····		101	163	102	104	103	103	95
Total Gross Receipts of previous year			7,277	0.070	40.00-												
Business Tax	1.5%	1.5%	1.5%	8,870 1.5%	10,367 1.5%	11,827	13,365	15,048	15,624	16,366	16,965	18,261	20,437	21.935	22,504	22,563	22,612
Total Business Tax	7.070	20	109	133	156	1.5% 177	1.5% 200	1.5%	1.5%	1.5%	1.5%	1.5%	1,5%	- 1.5%		1.5%	1.5%
						143	200	225	234	245	254	274	207		1.5%		
Raw Water Taxes from NWRB												-17	307	329	1.5% 338	338	339
Waler Permits		3.10	3	3	3		3	3	1		9	****		<u> </u>	338	338	339
	3.5M		3 3.20	***************************************		3 3.20	3 3.20	3 3.20	3 3.20	3	3 3 20	3	3	3	338	338	3
unt of the co		3.10		3	3	3		3 3.20	3 3.20		3 3,20	****		<u> </u>	338	338	-11-11-1
Dutsourcing Costs	3.5M Rate/bilis	3.40 3.10	3.20	3 3.20	3 3.20	3				3		3	3	3	338	338	3
No of WSC		3.10 3.10 618,022	3.20 664,365	3 3.20 732,503	3 3.20 759,058	3 3.20 791,414	3.20 804,932	3.20 820,322	3,20 835,850	3		3	3	3	338	338 3 3.20	3 3.20
<del>-</del>		3.10 3.10 618,022 940,605	3.20 664,365 963,493	3 3.20 732,503 1,005,769	3 3.20 759,058 1,038,548	3 3.20 791,414 1,073,101	3.20 804,932 1,089,012	3.20 820,322 1,109,170	3.20 835,850 1,130,302	3 3.20 845,030 1,135,487	3.20 1,022,726 1,331,550	3 3.20	3 3.20	3 3.20	338 3 3.20	338	3
No of WSC No of HH	Rate/bilis	3.10 3.10 618,022 940,605 8	3.20 664,365 963,493 9	3 3.20 732,503 1,005,769 9	3 3.20 759,058 1,038,548 10	3 3.20 791,414 1,073,101 12	3.20 804,932 1,089,012 12	3.20 820,322 1,109,170 12	3.20 835,850 1,130,302 14	3 3.20 845,030 1,135,487 14	3.20 1,022,726 1,331,550 14	3 3.20 1,045,993 1,367,780 14	3 3.20 1,064,900 1,393,647 14	3 3.20 1,079,239 1,407,925 14	338 3.20 1,092,957	338 3 3.20	3 3.20 1,172,966
No of WSC No of HH No of Business Areas		3.10 3.10 618,022 940,605	3.20 664,365 963,493	3 3.20 732,503 1,005,769 9 14,650	3 3.20 759,058 1,038,548 10 15,181	3 3.20 791,414 1,073,101 12 15,828	3.20 804,932 1,089,012 12 16,099	3.20 820,322 1,109,170 12 16,406	3.20 835,850 1,130,302 14 16,717	3 3.20 845,030 1,135,487 14 16,901	3.20 1,022,726 1,331,550 14 20,455	3 3.20 1,045,993 1,367,780 14 20,920	3 3.20 1,064,900 1,393,647 14 21,298	3 3.20 1,079,239 1,407,925 14 21,585	338 3.20 1,092,957 1,422,549 14 21,659	338 3.20 1,172,966 1,510,609 14 23,459	3 3.20 1,172,966 1,510,609
No of WSC No of HH No of Business Areas Disconnected WSC	Ratefalis 2%	3.10 3.10 618,022 940,605 8 12,360	3.20 664,365 963,493 9 13,287	3 3.20 732,503 1,005,769 9	3 3.20 759,058 1,038,548 10 15,181 23.23	3 3.20 791,414 1,073,101 12 15,828 24,22	3.20 804,932 1,089,012 12 16,099 24.63	3.20 820,322 1,109,170 12 16,406 25.10	3.20 835,850 1,130,302 14 16,717 25.58	3 3.20 845,030 1,135,487 14 16,901 25.86	3,20 1,022,726 1,331,550 14 20,455 31,30	3 3.20 1,045,993 1,367,780 14 20,920 32.01	3 3.20 1,064,900 1,393,647 14 21,298 32.59	3 3.20 1,079,239 1,407,925 14 21,585 33.02	338 3.20 1,092,957 1,422,549 14 21,859 33,44	338 3.20 1,172,966 1,510,609 14 23,459 35.89	3 3.20 1,172,966 1,510,609 14 23,459 35,89
No of WSC No of HH No of Business Areas Disconnected WSC Bill Courier Payment Facilities Disconnection/Reconnection	Rate/balis 2% 2.55	3.10 3.10 618,022 940,605 8 12,360 18.91	3.20 664,365 963,493 9 13,287 20.33	3 3.20 732,503 1,005,769 9 14,650 22.41	3 3.20 759,058 1,038,548 10 15,181	3 3.20 791,414 1,073,101 12 15,828	3.20 804,932 1,089,012 12 16,099	3.20 820,322 1,109,170 12 16,406	3.20 835,850 1,130,302 14 16,717 25.58 105.32	3 3.20 845,030 1,135,487 14 16,901 25.86 106.47	3,20 1,022,726 1,331,550 14 20,455 31,30 128,86	3 3.20 1,045,993 1,367,780 14 20,920 32.01 131.80	3 3.20 1,064,900 1,393,647 14 21,298 32.59 134.18	3 3.20 1,079,239 1,407,925 14 21,585 33.02 135.98	338 3.20 1,092,957 1,422,549 14 21,859 33.44 137.71	338 3.20 1,172,966 1,510,609 14 23,459 35.89 147.79	3 3.20 1,172,966 1,510,609 14 23,459 35,89 147,79
No of WSC No of HH No of Business Areas Disconnected WSC Bill Courier Payment Facilities Disconnection/Reconnection Call Center	Rate/bilis  2% 2.55 10.59 30 21.60	3.10 3.10 618,022 940,605 8 12,360 18,91 77.87 4.45	3.20 664,365 963,493 9 13,287 20,33 83,71 4.78 20	3 3.20 732,503 1,005,769 9 14,650 22.41 92.30	3 3.20 759,058 1,038,548 10 15,181 23,23 95,64	3 3.20 791,414 1,073,101 12 15,828 24,22 99,72	3.20 804,932 1,089,012 12 16,099 24.63 101.42	3.20 820,322 1,109,170 12 16,406 25.10 103.36	3.20 835,850 1,130,302 14 16,717 25.58	3 3.20 845,030 1,135,487 14 16,901 25.86 106.47 6.08	3.20 1,022,725 1,331,550 14 20,455 31,30 128.86 7.36	3 3.20 1,045,993 1,367,780 14 20,920 32.01 131.80 7.53	3 3.20 1,064,900 1,393,647 14 21,298 32.59 134.18 7.67	3 3.20 1,079,239 1,407,925 14 21,585 33.02 135.98 7.77	338 3.20 1,092,957 1,422,549 14 21,659 33.44 137.71 7.87	338 3.20 1,172,956 1,510,609 14 23,459 35.89 147.79 8.45	3 3.20 1,172,966 1,510,609 14 23,459 35.89 147.79 8.45
No of WSC No of HH No of Business Areas Disconnected WSC Bill Courier Payment Facilities Disconnection/Reconnection Call Center Meter Reading	Rate@iis  2% 2.55 10.59 30 21.60 34.25	3.10 3.10 3.10 618,022 940,605 8 12,360 18,91 77,87 4.45 20	3.20 664,365 963,493 9 13,287 20.33 83,71 4.78 20 23	3 3.20 732,503 1,005,769 9 14,650 22,41 92.30 5.27 21 25	3 3.20 759,058 1,038,548 10 15,181 23,23 95,64 5,47 22 26	3 3.20 791,414 1,073,101 12 15,828 24,22 99,72 5.70 23 27	3.20 804,932 1,089,012 12 16,099 24,63 101,42 5.80	3.20 620,322 1,109,170 12 16,406 25.10 103.36 5.91	3.20 835,850 1,130,302 14 16,717 25.58 105.32 6.02	3 3.20 845,030 1,135,487 14 16,901 25.86 106.47	3,20 1,022,726 1,331,550 14 20,455 31,30 128,86	3 3.20 1,045,993 1,367,780 14 20,920 32.01 131.80 7.53 29	3 3.20 1,064,900 1,393,647 14 21,298 32,59 134,18 7.67 29	3 3.20 1,079,239 1,407,925 14 21,585 33.02 135.98 7.77 30	338 3.20 1,092,957 1,422,549 14 21,859 33,44 137,71 7,87 30	338 3.20 1,172,966 1,510,609 14 23,459 35.89 147,79 8.45 32	3 3.20 1,172,966 1,510,609 14 23,459 35,89 147,79 8,45 32
No of WSC No of HH No of Business Areas Disconnected WSC Bill Courier Payment Facilities Disconnection/Reconnection Call Center Meter Reading Collection Agents	Rate@iis  2% 2.55 10.59 30 21.60 34.25 10.000	3.10 3.10 3.10 618,022 940,605 8 12,360 18.91 77.87 4.45 20 11	3.20 664,365 963,493 9 13,287 20.33 83,71 4.78 20 23 1.08	3 3.20 732,593 1,005,769 9 14,650 22,41 92.30 5.27 21 25 1.08	3 3.20 759,058 1,038,548 10 15,181 23,23 95,64 5,47 22 26 1,20	3 3.20 791,414 1,073,101 12 15,828 24,22 99,72 5,70 23 27 1,44	3.20 804,932 1,089,012 12 16,099 24.63 101.42 5.80 23 28 1 44	3.20 820,322 1.109,170 12 16,406 25.10 103.36 5.91 23 28 1.44	3.20 835,850 1.130,302 14 16,717 25.58 105.32 6.02 24	3 3.20 845,030 1,135,487 14 16,901 25.86 106.47 6.08 24	3.20 1,022,726 1,331,550 14 20,455 31.30 128.86 7.36 28	3 3.20 1,045,993 1,367,780 14 20,920 32.01 131.80 7.53	3 3.20 1,064,900 1,393,647 14 21,298 32.59 134.18 7.67	3 3.20 1,079,239 1,407,925 14 21,585 33.02 135.98 7.77	338 3.20 1,092,957 1,422,549 14 21,659 33.44 137,71 7.87 30 37	338 3.20 1,172,956 1,510,609 14 23,459 35.89 147.79 8.45 32 40	3 3.20 1,172,966 1,510,609 14 23,459 35,89 147,79 8,45 32
No of WSC No of HH No of Business Areas Disconnected WSC Bill Courier Payment Facilities Disconnection/Reconnection Call Center Meter Reading Collection Agents Water Supply contractuals - Facilities	Rate@iis  2% 2.55 10.59 30 21.60 34.25	3.10 3.10 3.10 618,022 940,605 8 12,360 18.91 77.87 4.45 20 11 0.95	3.20 664,365 963,493 9 13,287 20.33 83,71 4,78 20 23 1.08 21	3 3.20 732,503 1,005,769 9 14,650 22.41 92.30 5.27 21 25 1.08 25	3 3.20 759,058 1,038,548 10 15,181 23.23 95.64 5.47 22 26 1.20 29	3 3.20 791,414 1,073,101 12 15,828 24,22 99,72 5,70 23 27 1,44 42	3.20 804,932 1,089,012 12 16,099 24.63 101.42 5.80 23 28 1 44 42	3.20 820,322 1,109,170 12 16,406 25.10 103.36 5.91 23 28 1.44 42	3.20 835,850 1,130,302 14 16,717 25.58 105.32 6.02 24 29 1.68 41	3 3.20 845,030 1,135,487 14 16,901 25.86 106.47 6.08 24 29 1.68 34	3.20 1,022,726 1,331,550 14 20,455 31.30 128.86 7.36 28 35	3 3.20 1,045,993 1,367,780 14 20,920 32.01 131.80 7.53 29 36	3 3.20 1,064,900 1,393,647 14 21,298 32,59 134,18 7.67 29 36	3 3.20 1,079,239 1,407,925 14 21,585 33.02 135.98 7.77 30 37	338 3.20 1,092,957 1,422,549 14 21,859 33,44 137,71 7,87 30	338 3.20 1,172,966 1,510,609 14 23,459 35.89 147,79 8.45 32	3 3.20 1,172,966 1,510,609 14 23,459 35.89 147.79 8.45 32 40
No of WSC No of HH No of Business Areas Disconnected WSC Bill Courier Payment Facilities Disconnection/Reconnection Call Center Meter Reading Collection Agents Water Supply contractuals - Facilities Total Outsourcing Costs	Rate@iis  2% 2.55 10.59 30 21.60 34.25 10.000	3.10 3.10 3.10 618,022 940,605 8 12,360 18,91 77.87 4.45 20 11 0.96 19	3.20 664,365 963,493 9 13,287 20,33 83,71 4.78 20 23 1,08 21	3 3.20 732,593 1,005,769 9 14,650 22,41 92.30 5.27 21 25 1.08	3 3.20 759,058 1,038,548 10 15,181 23,23 95,64 5,47 22 26 1,20	3 3.20 791,414 1,073,101 12 15,828 24,22 99,72 5,70 23 27 1,44	3.20 804,932 1,089,012 12 16,099 24.63 101.42 5.80 23 28 1 44	3.20 820,322 1.109,170 12 16,406 25.10 103.36 5.91 23 28 1.44	3.20 835,850 1,130,302 14 16,717 25.58 105.32 6.02 24 29 1.68	3 3.20 845,030 1,135,487 14 16,901 25.86 106.47 6.08 24 29 1.68	3.20 1,022,726 1,331,550 14 20,455 31.30 128.86 7.36 28 35 1.68	3 3.20 1,045,993 1,367,780 14 20,920 32.01 131.80 7.53 29 36 1.68	3 3.20 1,064,900 1,393,647 14 21,298 32.59 134.18 7.67 29 36 1.68	3 3.20 1,079,239 1,407,925 14 21,585 33.02 135.98 7.77 30 37 1.68	338 3.20 1,092,957 1,422,549 14 21,659 33.44 137.71 7.87 30 37 1.68	338 3 3.20 1,172,966 1,510,609 14 23,459 35.89 147.79 8.45 32 40 1.68	3 3.20 1,172,966 1,510,609 14 23,459 35.89 147.79 8.45 32 40 1.68
No of WSC No of HH No of Business Areas Disconnected WSC Bill Courier Payment Facilities Disconnection/Reconnection Call Center Meter Reading Collection Agents Water Supply contractuals - Facilities	Rate@iis  2% 2.55 10.59 30 21.60 34.25 10.000	3.10 3.10 3.10 618,022 940,605 8 12,360 18.91 77.87 4.45 20 11 0.95	3.20 664,365 963,493 9 13,287 20.33 83,71 4,78 20 23 1.08 21	3 3.20 732,503 1,005,769 9 14,650 22.41 92.30 5.27 21 25 1.08 25	3 3.20 759,058 1,038,548 10 15,181 23.23 95.64 5.47 22 26 1.20 29	3 3.20 791,414 1,073,101 12 15,828 24,22 99,72 5,70 23 27 1,44 42	3.20 804,932 1,089,012 12 16,099 24.63 101.42 5.80 23 28 1 44 42	3.20 820,322 1,109,170 12 16,406 25.10 103.36 5.91 23 28 1.44 42	3.20 835,850 1,130,302 14 16,717 25.58 105.32 6.02 24 29 1.68 41	3 3.20 845,030 1,135,487 14 16,901 25.86 106.47 6.08 24 29 1.68 34	3.20 1,022,726 1,331,550 14 20,455 31.30 128.86 7.36 28 35 1.68 34	3 3.20 1,045,993 1,367,780 14 20,920 32.01 131.80 7.53 29 36 1.68 34 220	3 3.20 1,064,900 1,393,647 14 21,298 32,59 134,18 7.67 29 36 1.68 34	3 3.20 1,079,239 1,407,925 14 21,585 33.02 135.98 7.77 30 37 1.68 34	338 3 3.20 1,092,957 1,422,549 14 21,859 33.44 137.71 7.67 30 37 1.68 34 290	338 3.20 1,172,966 1,510,609 14 23,459 35.89 147.79 8.45 32 40 1.68 34 309	3 3.20 1,172,966 1,510,609 14 23,459 35,89 147,79 8,45 32 40 1,68 34 103
No of WSC No of HH No of Business Areas Disconnected WSC Bill Courier Payment Facilities Disconnection/Reconnection Call Center Meter Reading Collection Agents Water Supply contractuals - Facilities Total Outsourcing Costs	Rate@iis  2% 2.55 10.59 30 21.60 34.25 10.000	3.10 3.10 3.10 618,022 940,605 8 12,360 18,91 77.87 4.45 20 11 0.96 19	3.20 664,365 963,493 9 13,287 20,33 83,71 4.78 20 23 1,08 21	3 3.20 732,503 1,005,769 9 14,650 22,41 92,30 5,27 21 25 1,08 25	3 3.20 759,058 1,038,548 10 15,181 23,23 95,64 5,47 22 26 1,20 29	3 3.20 791,414 1,073,101 12 15,828 24,22 99,72 5.70 23 27 1.44 42 229	3.20 804,932 1,089,012 12 16,099 24,63 101,42 5.80 23 28 1 44 42 232	3.20 820,322 1,109,170 12 16,406 25,10 103.36 5.91 23 28 1.44 42 236	3.20 835,850 1,130,302 14 16,717 25.58 105.32 6.02 24 29 1.68 41 239	3 3.20 845,030 1,135,487 14 16,901 25.86 106.47 6.08 24 29 1.68 34 234	3.20  1,022,725 1,331,550 14 20,455 31,30 128.86 7.36 28 35 1.68 34 274	3 3.20 1,045,993 1,367,780 14 20,920 32.01 131.80 7.53 29 36 1.68 34 280	3 3.20 1,064,900 1,393,647 14 21,298 32.59 134.18 7.67 29 36 1.68 34 284	3 3.20 1,079,239 1,407,925 14 21,585 33.02 135.98 7.77 30 37 1.68 34 207	338 3 3.20 1,092,957 1,422,549 14 21,859 33.44 137.71 7.87 30 37 1.68 34 290	338 3.20 1,172,966 1,510,609 14 23,459 35.89 147.79 8.45 32 40 1.68 34 309	3 3.20 1,172,966 1,510,609 14 23,459 35.89 147.79 8.45 32 40 1.68
No of WSC No of HH No of Business Areas Disconnected WSC Bill Courier Payment Facilities Disconnection/Reconnection Call Center Meter Reading Collection Agents Water Supply contractuals - Facilities Total Outsourcing Costs	Rate@iis  2% 2.55 10.59 30 21.60 34.25 10.000	3.10 3.10 3.10 618,022 940,605 8 12,360 18.91 77.87 4.45 20 11 0.95 19 77	3.20 664,365 963,493 9 13,287 20,33 83,71 4,78 20 23 1,08 21 179	3 3.20 732,503 1,005,769 9 14,650 22,41 92.30 5.27 21 25 1.08 25 1.98	3 3.20 759,058 1,038,548 10 15,181 23,23 95,64 5,47 22 26 1,20 29	3 3.20 791,414 1,073,101 12 15,828 24,22 99,72 5,70 23 27 1,44 42 229	3.20 804,932 1,089,012 12 16,099 24.63 101.42 5.80 23 28 1 44 42 232 125	3.20 820,322 1,109,170 12 16,406 25.10 103.36 5.91 23 28 1.44 42 236	3.20  835,850 1.130,302 14 16,717 25.58 105.32 6.02 24 29 1.68 41 239	3 3.20 845,030 1,135,487 14 16,901 25.86 106.47 6.08 24 29 1.68 34 234	3.20  1,022,726 1,331,550 14 20,455 31,30 128.86 7.36 28 35 1.68 34 274	3 3.20 1,045,993 1,367,780 14 20,920 32.01 131.80 7.53 29 36 1.68 34 220	3 3.20 1,064,900 1,393,647 14 21,298 32,59 134,18 7.67 29 36 1.68 34	3 3.20 1,079,239 1,407,925 14 21,585 33.02 135.98 7.77 30 37 1.68 34	338 3 3.20 1,092,957 1,422,549 14 21,859 33.44 137.71 7.67 30 37 1.68 34 290	338 3.20 1,172,966 1,510,609 14 23,459 35.89 147.79 8.45 32 40 1.68 34 309	3 3.20 1,172,966 1,510,609 14 23,459 35,89 147,79 8,45 32 40 1,68 34 103
No of WSC No of HH No of Business Areas Disconnected WSC Bill Courier Payment Facilities Disconnection/Reconnection Call Center Meter Reading Collection Agents Water Supply contractuals - Facilities Total Outsourcing Costs Premises Regulatory Cost	Rate@iis  2% 2.55 10.59 30 21.60 34.25 10.000	3.10 3.10 3.10 618,022 940,605 8 12,360 18.91 77.87 4.45 20 11 0.95 19	3.20 664,365 963,493 9 13,287 20,33 83,71 4,78 20 23 1,08 21 179	3 3.20 732,503 1,005,769 9 14,650 22,41 92.30 5.27 21 25 1.08 25 198	3 3.20 759,058 1,038,548 10 15,181 23,23 95,64 5,47 22 26 1,20 29	3 3.20 791,414 1,073,101 12 15,828 24,22 99,72 5.70 23 27 1.44 42 229	3.20 804,932 1,089,012 12 16,099 24,63 101,42 5.80 23 28 1 44 42 232	3.20 820,322 1,109,170 12 16,406 25,10 103.36 5.91 23 28 1.44 42 236	3.20 835,850 1,130,302 14 16,717 25.58 105.32 6.02 24 29 1.68 41 239	3 3.20 845,030 1,135,487 14 16,901 25.86 106.47 6.08 24 29 1.68 34 234	3.20  1,022,725 1,331,550 14 20,455 31,30 128.86 7.36 28 35 1.68 34 274	3 3.20 1,045,993 1,367,780 14 20,920 32.01 131.80 7.53 29 36 1.68 34 280	3 3.20 1,064,900 1,393,647 14 21,298 32.59 134.18 7.67 29 36 1.68 34 284	3 3.20 1,079,239 1,407,925 14 21,585 33.02 135.98 7.77 30 37 1.68 34 207	338 3 3.20 1,092,957 1,422,549 14 21,859 33.44 137.71 7.87 30 37 1.68 34 290	338 3.20 1,172,966 1,510,609 14 23,459 35.89 147.79 8.45 32 40 1.68 34 309	3 3.20 1,172,966 1,510,609 14 23,459 35,89 147,79 8,45 32 40 1,68 34 103
No of WSC No of HH No of Business Areas Disconnected WSC Bill Courier Payment Facilities Disconnection/Reconnection Call Center Meter Reading Collection Agents Water Supply contractuals - Facilities Total Outsourcing Costs	Rate@iis  2% 2.55 10.59 30 21.60 34.25 10.000	3.10 3.10 3.10 618,022 940,605 8 12,360 18.91 77.87 4.45 20 11 0.95 19 77	3.20 664,365 963,493 9 13,287 20,33 83,71 4,78 20 23 1,08 21 179	3 3.20 732,503 1,005,769 9 14,650 22,41 92.30 5.27 21 25 1.08 25 1.98	3 3.20 759,058 1,038,548 10 15,181 23,23 95,64 5,47 22 26 1,20 29	3 3.20 791,414 1,073,101 12 15,828 24,22 99,72 5,70 23 27 1,44 42 229	3.20 804,932 1,089,012 12 16,099 24.63 101.42 5.80 23 28 1 44 42 232 125	3.20 820,322 1,109,170 12 16,406 25.10 103.36 5.91 23 28 1.44 42 236	3.20  835,850 1.130,302 14 16,717 25.58 105.32 6.02 24 29 1.68 41 239	3 3.20 845,030 1,135,487 14 16,901 25.86 106.47 6.08 24 29 1.68 34 234	3.20  1,022,726 1,331,550 14 20,455 31.30 128.86 7.36 28 35 1.68 34 274 219 177	3 3.20 1,045,993 1,367,780 14 20,920 32.01 131.80 7.53 29 36 1.68 34 280 230	3 3.20 1,064,900 1,393,647 14 21,298 32,59 134,18 7.67 29 36 1.68 34 284 240	3 3.20 1,079,239 1,407,925 14 21,585 33.02 135.98 7.77 30 37 1.68 34 287 251	338 3 3.20 1,092,957 1,422,549 14 21,859 33.44 137.71 7,67 30 37 1.68 34 290 264 175	338 3 3.20 1,172,966 1,510,609 14 23,459 35.89 147.79 8.45 32 40 1.68 34 309 276 175	3 3.20 1,172,966 1,510,609 14 23,459 35,89 147,79 8,45 32 40 1,68 34 103
No of WSC No of HH No of Business Areas Disconnected WSC Bill Courier Payment Facilities Disconnection/Reconnection Call Center Meter Reading Collection Agents Water Supply contractuals - Facilities Total Outsourcing Costs Premises Regulatory Cost	Rate@iis  2% 2.55 10.59 30 21.60 34.25 10.000	3.10 3.10 618,022 940,605 8 12,360 18,91 77.87 4.45 20 11 0.95 19 77	3.20 664,365 963,493 9 13,287 20.33 83,71 4.78 20 23 1.08 21 179 91	3 3.20 732,503 1,005,769 9 14,650 22,41 92,30 5,27 21 25 1,08 25 198	3 3.20 759,058 1,038,548 10 15,181 23,23 95,64 5,47 22 26 1,20 29 209 104 177	3 3.20 791,414 1,073,101 12 15,828 24,22 99,72 5.70 23 27 1.44 42 229 113 177	3.20  804,932 1,089,012 12 16,099 24.63 101.42 5.80 23 28 1.44 42 232 125	3.20  620,322 1,109,170 12 16,406 25,10 103.36 5.91 23 28 1.44 42 236 138 117 176 225	3.20  835,850 1,130,302 14 16,717 25,58 105,32 6,02 24 29 1,68 41 239 147 177 177 1776	3 3.20 845,030 1,135,487 14 16,901 25.86 106.47 6.08 24 29 1.68 34 234 168 177	3.20  1,022,725 1,331,550 14 20,455 31,30 128.86 7.36 28 35 1.68 34 274 210 177 176 225	3 3.20 1,045,993 1,367,780 14 20,920 32.01 131.80 7.53 29 36 1.68 34 280 230 177	3 3.20 1,064,900 1,393,647 14 21,298 32.59 134.18 7.67 29 36 1.68 34 284 240	3 3.20 1,079,239 1,407,925 14 21,585 33.02 135,98 7.77 30 37 1.68 34 287 251	338 3 3.20 1,092,957 1,422,549 14 21,859 33.44 137.71 7.87 30 37 1.68 34 290 264 175 176	338 3.20 1,172,966 1,510,609 14 23,459 35,89 147,79 8.45 32 40 1.68 34 309	3 3.20 1,172,966 1,510,609 14 23,459 35,89 147,79 8,45 32 40 1,68 34 103
No of WSC No of HH No of Business Areas Disconnected WSC Bill Courier Payment Facilities Disconnection/Reconnection Call Center Meter Reading Collection Agents Water Supply contractuals - Facilities Total Outsourcing Costs Premises Decrinad Regulatory Cost Systems Cost Other Direct Cost	Rate@iis  2% 2.55 10.59 30 21.60 34.25 10.000	3.10 3.10 3.10 618,022 940,605 8 12,360 18.91 77.87 4.45 20 11 0.95 19 77 76 \$65 171	3.20 664,365 963,493 9 13,287 20.33 83,71 4.78 20 23 1.08 21 179 91 177 176 225	3 3.20 732,503 1,005,769 9 14,650 22,41 92.30 5.27 21 25 1.08 25 1.98 97	3 3.20 759,058 1,038,548 10 15,181 23.23 95,64 5.47 22 26 1.20 29 209 104 1777 176 225	3 3.20 791,414 1,073,101 12 15,828 24,22 99.72 5.70 23 27 1.44 42 229 113 177 176 225 46	3.20  804,932 1,089,012 12 16,099 24.63 101.42 5.80 23 28 1.44 42 232 125 177 175 225 67	3.20 820,322 1,109,170 12 16,406 25,10 103,36 5,91 23 28 1,44 42 236 138 117	3.20  835,850 1.130,302 14 16,717 25.58 105.32 6.02 24 29 1.68 41 239	3 3.20 845,030 1,135,487 14 16,901 25,86 106,47 6.08 24 29 1.68 34 234	3.20  1,022,726 1,331,550 14 20,455 31.30 128.86 7.36 28 35 1.68 34 274 219 177	3 3.20 1,045,993 1,367,780 14 20,920 32.01 131.80 7.53 29 36 1.68 34 280 230	3 3.20 1,064,900 1,393,647 14 21,298 32,59 134,18 7.67 29 36 1.68 34 284 240	3 3.20 1,079,239 1,407,925 14 21,585 33.02 135.98 7.77 30 37 1.68 34 287 251	338 3 3.20 1,092,957 1,422,549 14 21,859 33.44 137.71 7,67 30 37 1.68 34 290 264 175	338 3 3.20 1,172,966 1,510,609 14 23,459 35.89 147.79 8.45 32 40 1.68 34 309 276 175	3 3.20 1,172,966 1,510,609 14 23,459 35.89 147.79 8.45 32 40 1.68 34 103
No of WSC No of HH No of Business Areas Disconnected WSC Bill Courier Payment Facilities Disconnection/Reconnection Call Center Meter Reading Collection Agents Water Supply contractuals - Facilities Total Outsourcing Costs Premises Decrined Regulatory Cost Systems Cost	Rate@iis  2% 2.55 10.59 30 21.60 34.25 10.000	3.10 3.10 3.10 618,022 940,605 8 12,360 18.91 77.87 4.45 20 11 0.95 19 77 76 \$55 171 225	3.20 664,365 963,493 9 13,287 20,33 83,71 4.78 20 23 1.08 21 179 91 177 176 / 225	3 3.20 732,503 1,005,769 9 14,650 22,41 92.30 5.27 21 25 1.08 25 1.08 97	3 3.20 759,058 1,038,548 10 15,181 23,23 95,64 5,47 22 26 1,20 29 209 104 177	3 3.20 791,414 1,073,101 12 15,828 24,22 99,72 5.70 23 27 1.44 42 229 113 177	3.20  804,932 1,089,012 12 16,099 24,63 101,42 5.80 23 28 1 44 42 232 125 177 175 225	3.20  620,322 1,109,170 12 16,406 25,10 103.36 5.91 23 28 1.44 42 236 138 117 176 225	3.20  835,850 1,130,302 14 16,717 25,58 105,32 6,02 24 29 1,68 41 239 147 177 177 1776	3 3.20 845,030 1,135,487 14 16,901 25.86 106.47 6.08 24 29 1.68 34 234 168 177	3.20  1,022,725 1,331,550 14 20,455 31,30 128.86 7.36 28 35 1.68 34 274 210 177 176 225	3 3.20 1,045,993 1,367,780 14 20,920 32.01 131.80 7.53 29 36 1.68 34 280 230 177	3 3.20 1,064,900 1,393,647 14 21,298 32.59 134.18 7.67 29 36 1.68 34 284 240 175 176 225	3 3.20 1,079,239 1,407,925 14 21,585 33.02 135.98 7.77 30 37 1.68 34 207 251 175 176 225	338 3 3.20 1,092,957 1,422,549 14 21,659 33.44 137.71 7.87 30 37 1.68 34 290 264 175 176 225 38	338 3.20 1,172,966 1,510,609 14 23,459 35,89 147,79 8.45 32 40 1.68 34 309 276 175 176 225 38	3 3.20 1,172,966 1,510,609 14 23,459 35,89 147,79 8,45 32 40 1,68 34 103
No of WSC No of HH No of Business Areas Disconnected WSC Bill Courier Payment Facilities Disconnection/Reconnection Call Center Meter Reading Collection Agents Water Supply contractuals - Facilities Total Outsourcing Costs Premises Decrinad Regulatory Cost Systems Cost Other Direct Cost	Rate@iis  2% 2.55 10.59 30 21.60 34.25 10.000	3.10 3.10 3.10 618,022 940,605 8 12,360 18.91 77.87 4.45 20 11 0.95 19 77 76 \$65 171	3.20 664,365 963,493 9 13,287 20.33 83,71 4.78 20 23 1.08 21 179 91 177 176 225	3 3.20 732,503 1,005,769 9 14,650 22,41 92.30 5.27 21 25 1.08 25 1.98 97	3 3.20 759,058 1,038,548 10 15,181 23.23 95,64 5.47 22 26 1.20 29 209 104 1777 176 225	3 3.20 791,414 1,073,101 12 15,828 24,22 99.72 5.70 23 27 1.44 42 229 113 177 176 225 46	3.20  804,932 1,089,012 12 16,099 24.63 101.42 5.80 23 28 1.44 42 232 125 177 175 225 67	3.20  820,322 1,109,170 12 16,406 25,10 103,36 5,91 23 28 1,44 42 236 138 117 176 225 76	3.20  835,850 1,130,302 14 16,717 25.58 105.32 6.02 24 29 1.68 41 239 147 177 176 225 76	3 3.20 845,030 1,135,487 14 16,901 25.86 106.47 6.08 24 29 1.68 34 234 108	3.20  1,022,726 1,331,550 14 20,455 31.30 128.86 7.36 28 35 1.68 34 274 210 177 176 225 38	3 3.20 1,045,993 1,367,780 14 20,920 32.01 131.80 7.53 29 36 1.68 34 220 230 177 176 225	3 3.20 1,064,900 1,393,647 14 21,298 32.59 134.18 7.67 29 36 1.68 34 284 240	3 3.20 1,079,239 1,407,925 14 21,585 33.02 135,98 7.77 30 37 1.68 34 287 251	338 3 3.20 1,092,957 1,422,549 14 21,859 33.44 137.71 7.87 30 37 1.68 34 290 264 175 176	338 3 3.20 1,172,966 1,510,609 14 23,459 35.89 147.79 8.45 32 40 1.68 34 309 276 175 176 225	3 3.20 1,172,966 1,510,609 14 23,459 35,89 147,79 8,45 32 40 1,68 34 103
No of WSC No of HH No of Business Areas Disconnected WSC Bill Courier Payment Facilities Disconnection/Reconnection Call Center Meter Reading Collection Agents Water Supply contractuals - Facilities Total Outsourcing Costs Premises Discriticad Regulatory Cost Systems Cost OTAL OPERATING EXPENSES CASH PAYMENTS: Current Year	Rate@iis  2% 2.55 10.59 30 21.60 34.25 10.000	3.10 3.10 3.10 618,022 940,605 8 12,360 18.91 77.87 4.45 20 11 0.95 19 77 76 \$65 171	3.20 664,365 963,493 9 13,287 20.33 83,71 4.78 20 23 1.08 21 179 91 177 176 225	3 3.20 732,503 1,005,769 9 14,650 22,41 92.30 5.27 21 25 1.08 25 1.98 97	3 3.20 759,058 1,038,548 10 15,181 23.23 95,64 5.47 22 26 1.20 29 209 104 1777 176 225	3 3.20 791,414 1,073,101 12 15,828 24,22 99.72 5.70 23 27 1.44 42 229 113 177 176 225 46	3.20  804,932 1,089,012 12 16,099 24.63 101.42 5.80 23 28 1.44 42 232 125 177 175 225 67	3.20  820,322 1,109,170 12 16,406 25,10 103,36 5,91 23 28 1,44 42 236 138 117 176 225 76	3.20  835,850 1.130,302 14 16,717 25,58 105,32 6.02 24 29 1.68 41 239 147 177 176 225 76	3 3.20 845,030 1,135,487 14 16,901 25.86 106.47 6.08 24 29 1.68 34 234 108 177 176 225 76	3.20  1,022,726 1,331,550 14 20,455 31,30 128.86 7.36 28 35 1.68 34 274 219 177 176 225 38	3 3.20 1,045,993 1,367,780 14 20,920 32.01 131.80 7.53 29 36 1.68 34 280 230 177 176 225 38	3 3.20  1,064,900 1,393,647 14 21,298 32,59 134.18 7.67 29 36 1.68 34 284 240 175 176 225 38 4,496	3 3.20  1,079,239 1,407,925 14 21,585 33.02 135.98 7.77 30 37 1.68 34 287 251 175 176 225 38	338 3 3.20 1,092,957 1,422,549 14 21,659 33.44 137.71 7.67 30 37 1.68 34 290 264 175 176 225 38	338  3 3.20  1,172,966 1,510,609 14 23,459 35,89 147,79 8.45 32 40 1,68 34 309 276 175 176 225 38	3 3.20 1,172,966 1,510,609 14 23,459 35,89 147,79 8,45 32 40 1,68 34 103 97 58 59 75
No of WSC No of HH No of Business Areas Disconnected WSC Bill Courier Payment Facilities Disconnection/Reconnection Call Center Meter Reading Collection Agents Water Supply contractuals - Facilities Total Outsourcing Costs Premises Premi	Rate/bits  2% 2.55 10.50 30 21.60 34.25 16.050 per Contracts	3.10 3.10 3.10 618,022 940,605 8 12,360 18.91 77.87 4.45 20 11 0.95 19 77 76 \$55 171 225 36 2,271	3.20  664,365 963,493 9 13,287 20,33 83,71 4,78 20 23 1,08 21 179 91 177 176 225 40 2,935	3 3.20  732,503 1,005,769 9 14,650 22,41 92,30 5,27 21 25 1,08 25 1,98 97 177 176 225 , 46 . 3,212	3 3.20 759,058 1,038,548 10 15,181 23.23 95.64 5.47 22 26 1.20 29 209 104 177 176 225 46 3,395	3 3.20 791,414 1,073,101 12 15,828 24,22 99,72 5,70 23 27 1,44 42 229 113 177 176 225 46 3,555	3.20  804,932 1,089,012 12 16,099 24,63 101,42 5.80 23 28 1 44 42 232 125 177 178 225 67 3,798	3.20  820,322 1,109,170 12 16,406 25,10 103,36 5,91 23 28 1,44 42 236 138 117 176 225 76	3.20  835,850 1,130,302 14 16,717 25.58 105.32 6.02 24 29 1.68 41 239 147 177 176 225 76	3 3.20 845,030 1,135,487 14 16,901 25.86 106.47 6.08 24 29 1.68 34 234 108	3.20  1,022,726 1,331,550 14 20,455 31.30 128.86 7.36 28 35 1.68 34 274 219 177 176 225 38 4,031	3 3.20 1,045,993 1,367,780 14 20,920 32.01 131.80 7.53 29 36 1.68 34 280 230 177 176 225 38 4,376	3 3.20 1,064,900 1,393,647 14 21,298 32,59 134,18 7,67 29 36 1,68 34 284 240 175 176 225 38 4,496	3 3.20 1,079,239 1,407,925 14 21,585 33.02 135.98 7.77 30 37 1.68 34 287 251 175 176 225 38	338 3 3.20 1,092,957 1,422,549 14 21,659 33.44 137,71 7.67 30 37 1.68 34 290 264 1175 176 225 38 4,629	338  3 3.20  1,172,966 1,510,609  14 23,459 35.89 147.79 8.45 32 40 1.68 34 309 276 175 176 225 38 4,883	3 3.20  1.172,966 1,510,609 14 23,459 35,89 147,79 8,45 32 40 1,68 34 103 97 58 59 75 13 2,074
No of WSC No of HH No of Business Areas Disconnected WSC Bill Courier Payment Facilities Disconnection/Reconnection Call Center Meter Reading Collection Agents Water Supply contractuals - Facilities Total Outsourcing Costs Premises Decrined Regulatory Cost Systems Cost Other Direct Cost OTAL OPERATING EXPENSES EASH PAYMENTS: Current Year Last quarter of prior year	Rate/bilis  2% 2.55 10.59 30 21.00 34.25 10.050 per Contracts	3.10 3.10 3.10 618,022 940,605 8 12,360 18,91 77,87 4.45 20 11 0.95 19 77 76 \$55 171 225 36 2,271	3.20 664,365 963,493 9 13,287 20.33 83,71 4.78 20 23 1.08 21 179 91 177 176 7 225 40 2,935	3 3.20  732,503 1,005,769 9 14,650 22,41 92,30 5,27 21 25 1,08 25 1,98 97 177 176 225 46 3,212	3 3.20 759,058 1,038,548 10 15,181 23.23 95,64 5.47 22 26 1.20 29 209 104 177 176 225 46 3,395	3 3.20 791,414 1,073,101 12 15,828 24,22 99,72 5.70 23 27 1.44 42 229 113 177 176 225 46 3,555	3.20  804,932 1,089,012 12 16,099 24.63 101.42 5.80 23 28 1.44 42 232 125 177 178 225 67 3,798	3.20 820,322 1,109,170 12 16,406 25,10 103,36 5,91 23 28 1,44 42 236 138 117 176 225 76 3,917	3.20  835,850 1,130,302 14 16,717 25.58 105.32 6.02 24 29 1.68 41 239 147 177 176 225 76 4,020	3 3.20 845,030 1,135,487 14 16,901 25.86 106.47 6.08 24 29 1.68 34 234 108 177 176 225 76 4,096	3.20  1,022,726 1,331,550 14 20,455 31,30 128.86 7.36 28 35 1.68 34 274 219 177 176 225 38	3 3.20 1,045,993 1,367,780 14 20,920 32.01 131.80 7.53 29 36 1.68 34 280 230 177 176 225 38	3 3.20  1,064,900 1,393,647 14 21,298 32,59 134.18 7.67 29 36 1.68 34 284 240 175 176 225 38 4,496	3 3.20  1,079,239 1,407,925 14 21,585 33.02 135.98 7.77 30 37 1.68 34 287 251 175 176 225 38	338 3 3.20 1,092,957 1,422,549 14 21,659 33.44 137.71 7.67 30 37 1.68 34 290 264 175 176 225 38	338  3 3.20  1,172,966 1,510,609 14 23,459 35,89 147,79 8.45 32 40 1,68 34 309 276 175 176 225 38	3 3.20 1,172,966 1,510,609 14 23,459 35,89 147,79 8,45 32 40 1,68 34 103 97 58 59 75

# MANILA WATER COMPANY CAPEX/CONFEES BREAKDOWN Inflation Index

Inflation Index	3%	100%	40001	40004												2 **	4,42,40
(Fin William Resps )	376	1 11	103%	103%	103%	103%	103%	103%	103%	103%	103%	103%	103%	103%	103%	103%	103%
I. RELIABILITY		2007	2003	2000)	2010	20:1	2012	20/8/	2010	2015		2017		Contract to the second	The state of the s		
I-1. Service Sustainability	44,438	2,831	3,423	4,008	4,512	4,811	3,800	3,489	3,623	2,901	2016		2016	-200D	2020	2021	2022
1.1 Water supply facilities maintenance	33,584	2,831	3,137	3,296	3,375	2,789	2,800	2,597	2,525	1,921	2,361 1,792	2,052	2,159	2,282	2,519	1,890	607
1.1.1 Water Supply Facilities	8,808	338	684	847	821	789	702	761	761	664	477	1,635 450	1,738	1,859	2,092	1,538	489
CPF	5,803	280	450	477	430	399	358	402	481	429	336	343	358 311	448	448	465	134
Treatment	1,291	18	67	28	57	46	48	8	- <del>1</del> 01	423 8	61	108	111	401	422	439	125
Pumping Stations	2,123	118	220	306	253	230	181	219	227	158	51	61	22	169	167	305	102
Land Acquisition - Water Supply	1,751	92	126	74	46	40	47	93	208	214	207	154	145	57 148	88	47	4
Automation	276		5.3	20.6	30.9	40.8	25.6	42.7	17.2	17.2	17.2	17.2	17.2	17.2	144 6.9	87	18
1.1.2 Primary Distribution System	363	53	32	49	43	42	57	39	21	32	0	3	15	10	17	٠ ^	- ,
1.1.3 Watershed Management	2,061	43	170	255	276	276	229	298	217	173	79	45	21	21	0	0	1
1.2 Network	943	15	64	114	114	114	114	62	62	62	62	62	26	26	26	36	0 9
a. Pipe replacement	12,701	1,516	1,442	1,309	1,264	756	871	955	846	643	611	591	680	835	1,017	26 663	_
c. TPSB	2,634	841	438	336	225	150	150	287	261	243	212	184	38	36	73	003	218
d. Cut and Plug	773	16	64	61	61	60	59	61	63	61	59	61	22	44	52	34	- 11
e. Meter Replacement	21 2,170	- 2	3	4	2	3	2	2	2	2	1	0	0	0	0	5-7	- 11
f. Pipe Burst Repair		53	84	84	84	84	210	200	114	146	. 161	133	117	226	321	147	58
g. DMA/DMZ Formation	66	ن د - د	3	3	4	4	4	4	4	4	5	5	5	6	6	6	2
h. PRV Installation	795	190	33	72	90	57	44	29	150	35	28	46	48	52	50	47	15
i. NRW tools/equipment	641	23	27	58	72	46	36	23	121	28	23	37	39	42	40	38	12
j. SPR	262	26	76	3	4	3	2	76	7	2	1	2	77	2	,0	2	1
k. Network Improvement Program	2,890	69	107	107	107	107	107	124	124	122	122	122	332	427	473	389	119
I. Pipe Bridges	2,100	294	600	550	600	200	150	-	-	-	-	-	-	-	-	-	-
1.3 Wastewater	350		6	31	15	43	107	148	-	-	-	-	•	_	_		-
1.3.1 Sewerage	2,002	79	239	80	193	158	158	96	123	91	220	91	222	91	120	91	30
a. Improvement of existing WwTPs	1,582 675	71	212	70	151	148	148	96	91	91	91	91	91	91	91	91	30
b. Improvement of existing sewer network		32	55	46	51	45	45	46	46	46	46	46	46	46	46	46	15
d. Upgrade of Communal Septic Tanks (CSTs)	494 388	10	28	20	12	9	9	44	44	44	44	44	44	44	44	44	15
e. Information & Education Campaign	300	∠1	127	-	83	89	89	-	-	-	-	_	-	-	-	-	-
f. Right of Way	25	ŏ			-	•	-	-	-	-	•	-	-	•	-	-	_
1.3.2 Sanitation	420	- 0	3	4	4	4	4	5	-	-	-	-	-	•	-	-	-
Replacement of vacuum desludging tankers	420	8	26	10	43	10	10	-	32	-	129	-	131	•	29	_	-
1.4 Confees for turnover projects	4,060	559	26	10	43	10	10	-	32	-	129	-	131	-	29	-	_
1.5 Eng'g and super for confee prois	596	15	338	432	439	443	448	439	436	203	174	195	176	175	163	1	0
1.6 Overhead Capex	5,417	324	13	22	39	69	66	61	59	51	34	35	34	33	36	32	12
1.6.1 Sustainable Development Projects	311	20	421 36	606	619	575	555	284	301	269	277	274	269	278	309	286	95
1.6.2 Right of Way	728	30	50 60	21	21	21	21	21	21	21	21	21	21	21	21	21	7
1.6.3 Land Acquisition for Relocation	777	-	66	134 183	126	126	126	17	17	17	17	17	17	17	17	17	6
1.6.4 IT Equipment	729	103	74	61	176	176	176	-	-	•	-	-	-	-	-	=	-
1.6.5 Miscellaneous (HR, Branches, Vehicles)	1,491	75	70	73	84	83	41	41	41	41	41	41	41	41	41	41	14
1.6.6 Eng'g and Supervision for Internal Capex	1,381	96	116	135	78 134	74	93	125	140	107	110	110	102	103	149	121	37
I-2 Earthquake Contingency	4,690	-	180	410	545	94 567	98 <b>439</b>	81	82	84	88	85	89	96	81	86	32
2.1 Water Supply-Primary Lines	2,008	_	85	193	277	296		569	772	651	236	82	81	79	79	-	•
2.2 Water Supply-Facilities	1,506	_	6	77	155	158	297 80	275	297	177	56	56	-	-	-	-	-
2.3 Water Network	419	-		- '	-	130	80	155 140	335 140	335	180	26		-	-	-	-
2.4 Other Facilities	239	-	-	_	_		- -	140	140	140	-	-	-	-		-	-
2.5 Contingency Materials &Eqpmt.	518	-	89	140	113	113	62	-	-	-	-	-	81	79	79	-	-
Angat Reliability	6,165	-	106	302	592	1,455	561	323	326	329	333	220	-	-	-	-	-
3.1 15 cms Water Supply Project	2,305	-	-	36	251	294	378	139	140	141	142	336 144	340	344	348	352	118
3.2 Sumag River	114	-	20	55	39	-	-	-	-	171	142	144	145	147	. 149	150	51
3.3 Umiray Tunnel Repair	369	-	15	44	70	20	20	21	21	21	- 21	21	22	22	- 22	- 22	-
3.4 BNAQ Phase 1	960	-	55	55	55	795	-	-	-	-	-	اء	-	- 22	-	23	7
3.5 BNAQ Phase 2	2,416	-	16	111	177	346	163	164	166	167	169	171	173	175	- 177	179	- 61
II. EXPANSION	53,441	1,761	2,952	4,073	3,617	2,461	2,566	3,036	2,695	3,374	4,441	4,846	4,667	5,190	3,864	4,305	61 <b>1,35</b> 3
II-1 New Water Sources	18,642	542	593	1,306	1,761	1,320	1,430	1,237	1,470	1,479	1,207	1,229	1,246	1,272	1,302	4,305 1,334	457
1.1 Interim Projects	2,269	482	185	299	570	710	356	36	. 36	10	10	10	10	10	1,302	10	3
1.1.1 RPWSIP (Angono-Binangonan Project)	1,546	-	•	-	500	700	346	-	-	-	_	-	-	-	-	-	3
1.1.2 Rizal Development Program 1.1.3 Taguig Infiltration Wells	209	352	120	89	-	-	-	-	~	-	-	-	_	_	_	_	-
1.1.4 Talim Island Project	315	109	55	200	60	-	-	-	-	-	-	-	_	_	_		
1.1.5 Research and Development	52	•	-	-	-	-	-	26	26	-	-		-	_	_	_	_
1.2 Long Term Projects	148	22	10	10	10	10	10	10	10	10	10	10	10	10	10	10	3
1.2.1 Laiban Dam Phase 1	16,373	60	408	1,006	1,191	610	1,074	1,201	1,434	1,469	1,197	1,219	1.235	1,262	1,291	1,324	453
1.2.2 Laiban Dam Phase 2	14,500	-		249	533	602	1,067	1,194	1,427	1.462	1,189	1,211	1,235	1,262	1,291	1,324	453
1.2.3 Rodriguez Water Treatment Plant	-	0/-		-		•	-		-	-	-	-	*	,	-,201	1,02.4	ere i sa al a
1.2.4 Technical Assistance for FS/DE	1,800	60 ,	400	750	650		-	~	-	_	-	-	-	_	-	_	-
II-2 Network Expansion	73	-	8	7	7	7	7	7	7	7	7	7	-	-	-	_	-
2.1.1 Mainfine Extension-BA	14,028	795	838	629	283	377	371	411	422	954	1,633	1,873	1,995	1,768	1,082	1,119	277
2.1.2 Reservoirs, Boosters, Pumping Stations	10,487	678	. 296	265	260	294	285	366	440	645	974	1,397	1,452	1,415	1,149	973	277
2.1.3 Subdivision Takeover-BA	591	18 :	212	148	76	76	78	-	-	-	-	-	•	-	-	-	
2.1.4 Laiban transmission mains	(99)	99	244	91	(102)	(52)	(17)	17	(46)	(29)	-	102	్లే(3)	(211)	(92)	-	_
2.1.5 Service Connections	2,038	-	. 04	-	-		-	-	-	322	336	331	511	538	-		-
	1,011		84	124	48	59	25	28	28	17	324	42	34	26	25	146	-
			.• •	• '													

### CAPEX/CONFEES BREAKDOWN Inflation Index

Inflation Index	3%	100%	1000/	4000/													
(in Willion Passes)			103%	103%	103%	103%	103%	103%	103%	103%	103%	103%	103%	103%	103%	103%	103%
II-3 Wastewater	20,562	(20)074	2008	2009	2010	20 (	20/12	20扇	2017	20(5	20)(5	2017	2010		2020		
3.1 Take-over of private systems	20,302	423	1,496	2,125	1,560	751	752	1,373	789	928	1.588	1.730	1,414	2,137	1	2021	
3.1.1 Ortigas Center Sewer System	187	18	18	85	85		•	18	47	47	.,000	1,730	1,-01-4	2,137	1,467	1,838	615
3.1.2 Sta. Ana Sewer System	112	18	18	85	85	-	-	-			-	_	_	•	-	-	-
3.2 PRRP - Pinugay SPTP	740	-		-	-	-	-	18	47	47	_		_	-	-	-	-
3.2.1 PRRP - Pinugay SPTP-Confees	540	•	314	38	38	39	40	40	41	42	43	44	45	46	47	(70)	-
3.2.2 PRRP - Pinugay SPTP- Takeover	200	•	114	38	38	39	40	40	41	42	43	44	45	46	47 47	(78) (78)	-
3.3 Manila Third Sewerage Project	3,226	405	200								.0	77	70	40	41	(76)	- "
3.3.1 Riverbanks Sewerage System (Capitolyo, Ilaya & Poblacion)	293	405	944	1,557	725	***	-	_	_			-	_				
3.3.2 Marikina-QC Sewerage System	255	11	204	83	6	-	-	_	-	_	-	-	_	_	<del>-</del>	-	-
3.3.3 Taguig Sewerage System (Hagonoy, Tapayan, Taguig, Labasai	627	-	137	117	-	-	-	_	•	-	-	-		-	-	-	-
3.3.4 Sanitation for low-income (Pinagsama & Manggahan)	431	- 11	100	400	227	-	~	_	-	-			_	_	-	-	-
3.3.5 Procurement of truck-mounted tankers		116	123	220	<b>88</b>	-	-	•	-	_	_	_	_	_	-	•	-
3.3.6 Septage Treatment Plants (North & South)	64	246	-	-	•	••	-	_	-	_	_	_	_	_		-	-
3.3.7 Sewerage Equip, CST Upgrades, IEC, Consultancy	1,557	20	31	32	•	**	-	-	_	-	-	_	_	_	-	-	-
3.4 Master Plan for Sewerage and Sanitation	16.298	20	449	704	404	-	-	-	_	-	-	_		_	-	-	-
3.3.1 QC East & QC North Catchment Area	4,589	-	220	445	712	712	712	1,315	700	839	1,545	1.686	1,369	2.091	1,420	1.016	-
3.3.2 Pasig North & Pasig South Catchment Area	158	-	-	-	-	•	_	_	140	140	1,406	1,406	748	748	1,420	1,916	615
3.3.4 QC South & QC Central Catchment Area	4,856	-	-	-	-	-	-	-	_	-	τ,	-	-	140	-	- 118	-
3.3.5 Makati & West Taguig Catchment Area	39	-	-	-	-	•	-	-	-	139	139	_	620	1,342	1.342	1,078	39
3.3.6 Pateros Catchment Area	1 120	-	-	-	-	-	-	-	-	-	-	_	-	1,042	1,342	-	196
3.3.8 Marikina River Basin Catchment Area	1,158	-	-	<del>-</del>	-	-	-		_	_	_	_	_	_	77	- 720	39
3.3.9 Land Purchase - WW	2,661	-	80	445	712	712	712	-	-	_	-	-	_			720	341
II.4 BULACAN PROJECT	2,858	-	141	-	-	-	-	1,315	561	561	_	280	_	_	<u>-</u>	-	-
Reserve Fund for Bulacan	-	-	-	-	•	•	-	-	-	-	-	-	_	_	<u>.</u>	-	-
II.5 RO-PAWS/Data Loggers	208		-	-	-	•	-	-	-	-	_	_	_	-	-	•	-
TOTAL Capex EXPENDITURES	97,879	4 504	26	14	14	14	13	13	15	13	13	14	14	14	14	14	- 1
	31,019	4,591	6,375	8,081	8,129	7,272	6,366	6,525	6,318	6,276	6,802	6,898	6,827	7,472	. 6,383	6,195	1,960
											<del></del>				0,000	0,750	1,300
SUMMARY																	
Internal Capex	70.400																
Concession Fees	72,468	4,017	5,817	7,085	6,519	4,657	4,177	4,535	4,169	4,369	5,022	5,071	4,997	5,612	4,498	4,564	1 277
Total Expenditures		574	558	995	1,610	2,615	2,189	1,990	2,150	1,907	1,779	1.828	1,830	1,860	1,885	4,564 1,632	1,377 584
	91,619	4,591	6,375	8,081	8,129	7,272	6,366	6,525	6,318	6,276	6,802	6,898	6,827	7,472	6,383	6.195	1.960

# Manila Water Company CONCESSION PROJECTS

(In Villian Resps)	Total <	· 12007	· zmits	2000		2016											
PROJECT COST ESTIMATES				2012	40/0	200	2092	= 201B)	20(A)	2015	2016	-P20/17	(20)13	20(0): 36	2020 -	20021	2022
AQ6 (11.5kms)- Phase 2	2,850	-	57	570													
Local	428	_	9	570 86	855 128	1,368	•	-	•	•							
Foreign .	2,423	-	48	485	727	205	-	-	•	-	•	•	-		-	-	-
15Cms Water Supply Project	2,745	-	-	55	824	1,163 906	-	-	•	-	-	-	-	•	•	-	-
Local	686		_	14	206	226	961 240	-	•	-	•	ζ.,	-	•	-	-	•
Foreign	2,059	-	-	41	618	679	721	_	•	=							
Umiray Rehabilitation/low level	400	-	50	150	200	-		_	-	-							
Local Foreign	100	-	13	38	50	_			•	•	•	•	•	-	-	-	-
LAIBAN Project -Phase 1	300	-	38	113	150	=											
Local	24,613	-	-	1,489	2,459	2,528	4,764	4,631	4,576	4,165	_	_	_	_			
Foreign	3,692	•		223	369	379	715	695	686	625	_	-		•	_	-	•
PASIG REHABILITATION (Incl Kasiglahan)	20,921	•		1,266	2,090	2,149	4,049	3,937	3,890	3,540	-	_	_				
Local Local	291	-	291	-	-	-	-	-	•			-			-	_	_
Foreign	88	-	88	•	-	-	-	-	-	-	_		_	•	_	_	-
	203	-	203	-	•	-	-	-	٠	-	-	-	-	-		-	-
TOTAL	31,104	-	398	2,264	4,337	5,213	5,725	4,131	3,601	2,915	<u> </u>						
Local	5,199	-	109	360	753	1,016	955	620	540	•	-	•	-	-	-	-	-
Foreign	25,905	-	289	1,904	3,584	4,197	4,770			437	=	-	-	-	-	-	-
Forex Rate	<del>*********</del> *						4,770	3,512	3,061	2,478	-	-	-		-	-	-
Inflation		44	44	14	44	44	44	44	44	44	44	44	44	44	44	44	44
		6.4%	3.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Part Commence of the Commence																	
(In William Pesos)								A 14 A						4 1076	A CONTRACTOR OF THE		A. 200 S. A. A. M. LANS A. L. S.
	Total	210)077	2000	: आग्रहाः :	20010	->nertr	500 d 50	STORIES.	-110-11 -	and the second		Samuel Contract				- <del>1</del>	
	#10 <u>16</u> ]	220)077	2000	5000	20:10	20H)	2012	2013	2D14	2015	2046	2017	2018	2019)	2020	2028	2022
GONCESSION FEE PAYMENTS  New Projects:	(FOLA)	2007	2008	÷ ⊼ilūši 🏃	20:10	2041)	20.65	*20°13	2019	2015	20/16	2017	201B	20319)	(2020) : -	2024	2022
CONCESSION FEE PAYMENTS	(Fatol)	2007	2008	<u> </u>	2040	2011)	20 E	2013 ·	-304h)	2015	<u>य</u> )श्व <u> </u>	·20:F/	20 <del>/</del> 13	50:1 <u>5</u>	2020	2020	2022
GONGESSION FEE PAYMENTS  New Projects: Debt Servicing BNAQ	- 191व(	22007	2008	, 200 <u>6</u> , 3	20:10	<b>30th</b>	(4)	2013 ·	-20514	- Zort	<b>2</b> 016	2017	20/18	2049)	2020	2024	3022
GONGESSION FEE PAYMENTS  New Projects: Debt Servicing BNAQ Banque Paribas									±20ā!4	egots :	<u>स्</u> रात्ति <u>.</u>	2017	20/18	<u>30:ji)</u>	.2020 <sub>a</sub> .;-i	2024	2022
New Projects: Debt Servicing BNAQ Banque Paribas BNAQ phase 2	755 1,989	- - -	2003 55 7	55	55	589	-	-	-	-	-	-	-	-		-	*
GONGESSION FEE PAYMENTS  New Projects: Debt Servicing BNAQ Banque Paribas	755	- - - -	55	55 26	55 49	589 141	- 163	- 164	- 166	- 167	- 169	- 171	- 173	- 175	- 177	- 179	- 61
New Projects: Debt Servicing BNAQ Banque Paribas BNAQ phase 2	755 1,989 1,619	- - - -	55 7 -	55 26 22	55 49 45	589 141 67	- 163 137	- 164 139	- 166 140	- 167 141	- 169 142	- 171 144	- 173 145	- 175 147	- 177 149	- 179 150	*
New Projects: Debt Servicing BNAQ Banque Paribas BNAQ phase 2 Replacement of 15 cmg Pasig Rehabilitation Umiray Rehabilitation	755 1,989	- - - -	55 7 - 26	55 26 22 38	55 49 45 38	589 141 67 39	- 163 137 40	- 164 139 40	- 166 140 41	- 167 141 42	- 169 142 43	- 171 144 44	- 173 145 45	175 147 46	- 177 149 47	- 179 150 (78)	- 61 51
New Projects: Debt Servicing BNAQ Banque Paribas BNAQ phase 2 Replacement of 15 cmg Pasig Rehabilitation	755 1,989 1,619 452	- - - - -	55 7 -	55 26 22 38 7	55 . 49 45 38 20	589 141 67 39 20	- 163 137 40 20	- 164 139 40 21	- 166 140 41 21	- 167 141 42 21	- 169 142 43 21	- 171 144 44 21	- 173 145 45 22	- 175 147 46 22	- 177 149 47 22	- 179 150 (78) 23	- 61 51 - 7
New Projects: Debt Servicing BNAQ Banque Paribas BNAQ phase 2 Replacement of 15 cms Pasig Rehabilitation Umiray Rehabilitation Laiban Project - Phase 1 TA Projects-FS/DE	755 1,989 1,619 452 269		55 7 - 26	55 26 22 38	55 49 45 38	589 141 67 39	- 163 137 40 20 352	- 164 139 40	- 166 140 41 21 740	- 167 141 42 21 837	- 169 142 43 21 1,189	- 171 144 44 21 1,211	- 173 145 45	- 175 147 46 22 1,262	- 177 149 47 22 1,291	179 150 (78) 23 1,324	- 61 51
New Projects: Debt Servicing BNAQ Banque Paribas BNAQ phase 2 Replacement of 15 cmg Pasig Rehabilitation Umiray Rehabilitation Laiban Project - Phase 1 TA Projects-FS/DE Total Debt Service	755 1,989 1,619 452 269 10,808		55 7 - 26 2	55 26 22 38 7	55 . 49 . 45 . 38 . 20 . 164 . 7	589 141 67 39 20 223 7	- 163 137 40 20 352 7	- 164 139 40 21 499 7	- 166 140 41 21 740 7	- 167 141 42 21 837 7	- 169 142 43 21 1,189	- 171 144 44 21 1,211 7	- 173 145 45 22 1,235	- 175 147 46 22 1,262	- 177 149 47 22 1,291	- 179 150 (78) 23 1,324	- 61 51 - 7 453
New Projects: Debt Servicing BNAQ Banque Paribas BNAQ phase 2 Replacement of 15 cms Pasig Rehabilitation Umiray Rehabilitation Laiban Project - Phase 1 TA Projects-FS/DE	755 1,989 1,619 452 269 10,808 73	- - - - -	55 7 - 26 2 -	55 26 22 38 7 25 7	55 49 45 38 20 164	589 141 67 39 20 223	- 163 137 40 20 352 7	164 139 40 21 499 7	- 166 140 41 21 740 7	- 167 141 42 21 837 7 1,215	- 169 142 43 21 1,189 7	171 144 44 21 1,211 7	173 145 45 22 1,235	175 147 46 22 1,262	177 149 47 22 1,291	179 150 (78) 23 1,324 - 1,598	61 51 - 7 453 - 571
New Projects: Debt Servicing BNAQ Banque Paribas BNAQ phase 2 Replacement of 15 cms Pasig Rehabilitation Umiray Rehabilitation Laiban Project - Phase 1 TA Projects-FS/DE Total Debt Service	755 1,989 1,619 452 269 10,808 73 15,964 4,790	- - - - -	55 7 - 26 2 - 8 98 109	55 26 22 38 7 25 7 181 360	55 49 45 38 20 164 7 379 753	589 141 67 39 20 223 7 1,087	163 137 40 20 352 7 720 955	164 139 40 21 499 7 870 620	- 166 140 41 21 740 7 1,115	167 141 42 21 837 7 1,215 437	169 142 43 21 1,189 7 1,572	171 144 44 21 1,211 7 1,598	173 145 45 22 1,235 - 1,620	175 147 46 22 1,262	177 149 47 22 1,291 - 1,687	- 179 150 (78) 23 1,324 - 1,598	61 51 - 7 453 - 571
New Projects: Debt Servicing BNAQ Banque Paribas BNAQ phase 2 Replacement of 15 cms Pasig Rehabilitation Umiray Rehabilitation Laiban Project - Phase 1 TA Projects-FS/DE Total Debt Service Local Support Total Confee for New Projs	755 1,989 1,619 452 269 10,808 73	- - - - -	55 7 - 26 2 - 8 98	55 26 22 38 7 25 7	55 49 45 38 20 164 7	589 141 67 39 20 223 7	- 163 137 40 20 352 7	164 139 40 21 499 7	- 166 140 41 21 740 7	- 167 141 42 21 837 7 1,215	- 169 142 43 21 1,189 7	171 144 44 21 1,211 7	173 145 45 22 1,235	175 147 46 22 1,262	177 149 47 22 1,291	179 150 (78) 23 1,324 - 1,598	61 51 - 7 453 - 571
New Projects: Debt Servicing BNAQ Banque Paribas BNAQ phase 2 Replacement of 15 cms Pasig Rehabilitation Umfray Rehabilitation Laiban Project - Phase 1 TA Projects-FS/DE Total Debt Service Local Support Total Confee for New Projs Turnover Projects (MWSS)	755 1,989 1,619 452 269 10,808 73 15,964 4,790 20,755	- - - - - - -	55 7 - 26 2 - 8 98 109 207	55 26 22 38 7 25 7 181 360	55 49 45 38 20 164 7 379 753	589 141 67 39 20 223 7 1,087	163 137 40 20 352 7 720 955	164 139 40 21 499 7 870 620	- 166 140 41 21 740 7 1,115	167 141 42 21 837 7 1,215 437	169 142 43 21 1,189 7 1,572	171 144 44 21 1,211 7 1,598	173 145 45 22 1,235 - 1,620	175 147 46 22 1,262	177 149 47 22 1,291 - 1,687	- 179 150 (78) 23 1,324 - 1,598	61 51 - 7 453 - 571
New Projects: Debt Servicing BNAQ Banque Paribas BNAQ phase 2 Replacement of 15 cms Pasig Rehabilitation Umiray Rehabilitation Laiban Project - Phase 1 TA Projects-FS/DE Total Debt Service Local Support Total Confee for New Projs  Turnover Projects (MWSS) Debt Servicing	755 1,989 1,619 452 269 10,808 73 15,964 4,790	- - - - - - - -	55 7 - 26 2 - 8 98 109	55 26 22 38 7 25 7 181 360	55 49 45 38 20 164 7 379 753	589 141 67 39 20 223 7 1,087	163 137 40 20 352 7 720 955	164 139 40 21 499 7 870 620 1,490	- 166 140 41 21 740 7 1,115	167 141 42 21 837 7 1,215 437	169 142 43 21 1,189 7 1,572	171 144 44 21 1,211 7 1,598	173 145 45 22 1,235 - 1,620	175 147 46 22 1,262 - 1,652	177 149 47 22 1,291 - 1,687	- 179 150 (78) 23 1,324 - 1,598 -	61 51 - 7 453 - 571
New Projects: Debt Servicing BNAQ Banque Paribas BNAQ phase 2 Replacement of 15 cms Pasig Rehabilitation Umfray Rehabilitation Laiban Project - Phase 1 TA Projects-FS/DE Total Debt Service Local Support Total Confee for New Projs Turnover Projects (MWSS)	755 1,989 1,619 452 269 10,808 73 15,964 4,790 20,755	- - - - - - -	55 7 - 26 2 - 8 98 109 207	55 26 22 38 7 25 7 181 360	55 49 45 38 20 164 7 379 753	589 141 67 39 20 223 7 1,087 1,016	- 163 137 40 20 352 7 720 955	164 139 40 21 499 7 870 620 1,490	166 140 41 21 740 7 1,115 540	167 141 42 21 837 7 1,215 437	169 142 43 21 1,189 7 1,572	171 144 44 21 1,211 7 1,598	173 145 45 22 1,235 - 1,620	175 147 46 22 1,262	177 149 47 22 1,291 - 1,687	- 179 150 (78) 23 1,324 - 1,598	61 51 - 7 453 - 571
New Projects: Debt Servicing BNAQ Banque Paribas BNAQ phase 2 Replacement of 15 cms Pasig Rehabilitation Umiray Rehabilitation Laiban Project - Phase 1 TA Projects-FS/DE Total Debt Service Local Support Total Confee for New Projs  Turnover Projects (MWSS) Debt Servicing	755 1,989 1,619 452 269 10,808 73 15,964 4,790 20,755	- - - - - - - -	55 7 - 26 2 - 8 98 109 207	55 26 22 38 7 25 7 181 360 541	55 49 45 38 20 164 7 379 753 1,132	589 141 67 39 20 223 7 1,087 1,016 2,104	163 137 40 20 352 7 720 955 1,675	164 139 40 21 499 7 870 620 1,490	- 166 140 41 21 740 7 1,115 540 1,655	167 141 42 21 837 7 1,215 437 1,653	169 142 43 21 1,189 7 1,572 - 1,572	171 144 44 21 1,211 7 1,598 - 1,598	173 145 45 22 1,235 - 1,620 - 1,620	175 147 46 22 1,262 - 1,652 - 1,652	1,687 1,687	- 179 150 (78) 23 1,324 - 1,598 - 1,598	61 51 - 7 453 - 571 - 571
New Projects: Debt Servicing BNAQ Banque Paribas BNAQ phase 2 Replacement of 15 cms Pasig Rehabilitation Umiray Rehabilitation Laiban Project - Phase 1 TA Projects-FS/DE Total Debt Service Local Support Total Confee for New Projs  Turnover Projects (MWSS) Debt Servicing Underpayment of Telemetry Project Total Confee for Turnover Proje	755 1,989 1,619 452 269 10,808 73 15,964 4,790 20,755 - 4,060 - 4,060	- - - - - - - - - - - - - - - - - - -	55 7 - 26 2 - 8 98 109 207	55 26 22 38 7 25 7 181 360 541	55 49 45 38 20 164 7 379 753 1,132 439	589 141 67 39 20 223 7 1,087 1,016 2,104	- 163 137 40 20 352 7 720 955 1,675	164 139 40 21 499 7 870 620 1,490	166 140 41 21 740 7 1,115 540 1,655	167 141 42 21 837 7 1,215 437 1,653	169 142 43 21 1,189 7 1,572 - 1,572	171 144 44 21 1,211 7 1,598	173 145 45 22 1,235 - 1,620	175 147 46 22 1,262 - 1,652	177 149 47 22 1,291 - 1,687	- 179 150 (78) 23 1,324 - 1,598 -	61 51 - 7 453 - 571
New Projects: Debt Servicing BNAQ Banque Paribas BNAQ phase 2 Replacement of 15 cms Pasig Rehabilitation Umiray Rehabilitation Laiban Project - Phase 1 TA Projects-FS/DE Total Debt Service Local Support Total Confee for New Projs  Turnover Projects (MWSS) Debt Servicing Underpayment of Telemetry Project Total Confee for Turnover Projs	755 1,989 1,619 452 269 10,808 73 15,964 4,790 20,755 - 4,060 - 4,060 24,814	538 21 559	55 7 - 26 2 - 8 98 109 207	55 26 22 38 7 25 7 181 360 541	55 49 45 38 20 164 7 379 753 1,132	589 141 67 39 20 223 7 1,087 1,016 2,104	163 137 40 20 352 7 720 955 1,675	164 139 40 21 499 7 870 620 1,490	- 166 140 41 21 740 7 1,115 540 1,655	167 141 42 21 837 7 1,215 437 1,653	169 142 43 21 1,189 7 1,572 - 1,572	171 144 44 21 1,211 7 1,598 - 1,598	173 145 45 22 1,235 - 1,620 - 1,620	175 147 46 22 1,262 - 1,652 - 1,652	1,687 1,687	- 179 150 (78) 23 1,324 - 1,598 - 1,598	61 51 - 7 453 - 571 - 571
New Projects: Debt Servicing BNAQ Banque Paribas BNAQ phase 2 Replacement of 15 cms Pasig Rehabilitation Umitay Rehabilitation Laiban Project - Phase 1 TA Projects-FS/DE Total Debt Service Local Support Total Confee for New Projs  Turnover Projects (MWSS) Debt Servicing Underpayment of Telemetry Project Total Confee for Turnover Projs  TOTAL CONFEE PAYMENTS Eng'g & Supervision	755 1,989 1,619 452 269 10,808 73 15,964 4,790 20,755 - 4,060 - 4,060	- - - - - - - - - - - - - - - - - - -	55 7 - 26 2 - 8 98 109 207	55 26 22 38 7 25 7 181 360 541	55 49 45 38 20 164 7 379 753 1,132 439	589 141 67 39 20 223 7 1,087 1,016 2,104	- 163 137 40 20 352 7 720 955 1,675	164 139 40 21 499 7 870 620 1,490	166 140 41 21 740 7 1,115 540 1,655	167 141 42 21 837 7 1,215 437 1,653	169 142 43 21 1,189 7 1,572 - 1,572	171 144 44 21 1,211 7 1,598 - 1,598	173 145 45 22 1,235 - 1,620 - 1,620	175 147 46 22 1,262 - 1,652 - 1,652	177 149 47 22 1,291 - 1,687 - 1,687	- 179 150 (78) 23 1,324 - 1,598 - 1,598	61 51 - 7 453 - 571 - 571 0
New Projects: Debt Servicing BNAQ Banque Paribas BNAQ phase 2 Replacement of 15 cms Pasig Rehabilitation Umiray Rehabilitation Laiban Project - Phase 1 TA Projects-FS/DE Total Debt Service Local Support Total Confee for New Projs  Turnover Projects (MWSS) Debt Servicing Underpayment of Telemetry Project Total Confee for Turnover Projs	755 1,989 1,619 452 269 10,808 73 15,964 4,790 20,755 - 4,060 - 4,060 24,814	538 21 559	55 77 - 26 2 - 8 98 109 207	55 26 22 38 7 25 7 181 360 541 432 432	55 49 45 38 20 164 7 379 753 1,132 439 439	589 141 67 39 20 223 7 1,087 1,016 2,104 443 443	- 163 137 40 20 352 7 720 955 1,675 448 448	164 139 40 21 499 7 870 620 1,490 439	- 166 140 41 21 740 7 1,115 540 1,655 436 436	167 141 42 21 837 7 1,215 437 1,653	169 142 43 21 1,189 7 1,572 - 1,572 174 174 1,746	171 144 44 21 1,211 7 1,598 - 1,598 195 195	173 145 45 22 1,235 - 1,620 - 1,620 176 176	175 147 46 22 1,262 - 1,652 - 1,652 175 175	177 149 47 22 1,291 - 1,687 - 1,687 163 163	- 179 150 (78) 23 1,324 - 1,598 - 1,598	61 51 - 7 453 - 571 - 571

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Annex 6





1.

# Republika ng Pilipinas PANGASIWAAN NG TURIG AT ALKANTARILVA SA METRO MANILA Metropolitan Waterworks and Sewerage System Eatipuna Road, Balara, Quezon City 1105, Philippines

Excerpts from the Minutes of the Twentieth Special Meeting of the Board (CO) held on 14 December 2007:

### "Resolution No. 2007-278

"To enable the Concessionaire to recover or account for future foreign exchange losses or gains beginning 01 January 2002, arising from MWSS loans and other Concessionaire loans used for capital expenditures and concession fee payments only (FCDA mechanism), pursuant to paragraph 1.3 of Board Resolution No. 512-2001 [Amendment No. 1 to the Concession Agreement for the East Concession with Manila Water Company, Inc. (MWCI)]. recommended by the Regulatory Office (RO) in accordance with its determination embodied in RO Resolution No. 07-025-CA, copy attached and made integral part hereof as 'A', as unanimously moved and seconded, BE IT RESOLVED, as it is hereby resolved, to APPROVE and CONFIRM a Rate Rebasing adjustment ( "R" ) of 75 07% resulting to a one-time increased basic tariff of P26.65/cubic meter or an all-in-tariff of P33.42/cubic meter.

To temper the tariff increases in favor of the customers, and with the conformity of MWCI, RESOLVED FURTHER, that the above rate rebasing adjustment shall be applied on a STAGGERED basis over the next five years while still keeping the Net Present Value equal to zero through to 2012 as shown in Annex "B". It is understood that all subsequent

staggered increases have been approved by the RO and shall be applied effective January 1 of each year, subject only to any adjustment in rates outside of this rate rebasing and the implication of the Bulacan Bulk Water Supply Project.

RESOLVED FURTHER, that in the event the Bulacan Bulk Water Supply is implemented, the staggered rates from years 2010 to 2012 will be subsequently adjusted, as shown in Annex "B-1".

RESOLVED FINALLY, that the rates shall become effective after fifteen (15) days from the date of publication in a newspaper of general circulation pursuant to Section 12 of the MWSS Charler.

I, the undersigned, hereby certify that the foregoing is a true copy of the resolution adopted and confirmed by the Board of Trustees of the Metropolitan Waterworks and Spwerage System, and spread in the Minutes of a constituted meeting of said Board held on 14 December 2007.

MA. LOURDES R. NAZ Board Secretary VI



#### Republika ng Pilipinas PANGASIWAAN NG TUBIG AT ALKANTARILYA SA KALAKHANG MAYNILA

Metropolitan Waterworks and Sewerage System REGULATORY OFFICE

Katipunan Road, Balara, Quezon City 1105, Philippines

IN RE:

RATE REBASING DETERMINATION FOR MANILA WATER COMPANY, INC. EFFECTIVE JANUARY 01, 2008

#### RESOLUTION NO.07- 025 -CA

Before the MWSS-Regulatory Office (RO) is the determination of the rate rebasing adjustment for the 2<sup>nd</sup> rate rebasing period, i.e., 2008 to 2012 that will be applied to the Standard Rates of the Manila Water Company, Inc. (MWCI).

WHEREAS, on March 30, 2007, MWCI filed/submitted its 2008 Rate Rebasing Plan (Business Plan) before the RO pursuant to Article 9.4.1 of the Concession Agreement (CA) which provides:

### 9.4.1 Concessionaire's Information

Not later than March 31 preceding each Rate Rebasing Date, the Concessionaire shall supply the Regulatory Office with information on its Expenditures, Receipts, Cash Flows, Opening Cash Position and Future Cash Flows in a form and manner, and covering such time periods, as the Regulatory Office may determine.

The Concessionaire shall also provide such other information as the Regulatory Office may reasonably request or as the Concessionaire may wish to provide."

WHEREAS, the pertinent provisions of the CA on the conduct of the rate rebasing exercise are quoted hereunder for easy reference;

#### 9.4 <u>General Rates Selling Policy/Rate Rebasing</u> Determination

The maximum rates chargeable by the Concessionaire for water and sewage services hereunder applicable to the period through the Second Rate Rebasing Date (subject to interim adjustments as described in this Article 9) are set out in Schedule 5 to this Agreement. It is the intention of the parties that, from and after the Second Rate Rebasing Date, the rates for water and sewerage services provided by the Concessionaire shall be set at level that will permit the Concessionaire to recover over the 25-year term of the Concession (net of any grants from third parties and any possible Expiration Payment) operating, capital maintenance and investment expenditures

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efficiently and prudently incurred, Philippine business taxes and payments corresponding to debt service on the MWSS Loans and Concessionaire Loans incurred to finance such expenditures, and to earn a rate of return (referred to herein as the "Appropriate Discount Rate") on these expenditures for the remaining term of the Concession in line with the rates of return being allowed from time to time to operators of long-term infrastructure concession arrangements in other countries having a credit standing similar to that of the Philippines. The parties further agree that the maximum rates chargeable for such water and sewerage services shall be subject to general adjustment at five-year intervals commencing on the second Rate Rebasing Date; provided that the Regulatory Office may exercise its discretion to make a general adjustment of such rates on the First Rate Rebasing Date, but, if it does not do so, the Regulatory Office shall implement the assumptions set out in paragraph 2 of Exhibit E on the fifth anniversary of the Commencement It is understood that the determination of the appropriate rate of return will be made separately at the time of each generalized rate rebasing.

It is also the intention of the parties that rates be set in such a way as to provide appropriate efficiency incentives to the Concessionaire, with a view toward benefiting both the Customers and the Concessionaire.

The Regulatory Office shall determine the Rebasing Adjustment to be used for the purposes of calculating the Rates Limit for each of the five Charging Years of each Rebasing Period, in accordance with the provisions set forth below.

### 9.4.2 Rebasing Adjustment

For the purpose of determining the Rates Adjustment Limit to apply to Standard Rates to come into effect on a Rate Rebasing Date commencing with the second Rate Rebasing Date, and the Rates Adjustment Limits for the following four Charging Years, the Regulatory Office shall, by taking into account all information available at the time, and by making reasonable projections of all factors relevant to the future Cash Flows of the Concessionaire, determine:

(i) the Net Present Value, which may be either positive or negative, of the Opening Cash Position, as at June 30 following that Rate Rebasing Date;

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(ii) the amount, either positive or negative, which if made to the Rates Adjustment Limit for the following Charging Year would cause the Net Present Value of the Future Cash Flows, as at June 30 following that Rate Rebasing Date, to be equal but opposite in sign to the Net Present Value of the Opening Cash Position as determined in (i) above (the "Rebasing Adjustment")

Notwithstanding the foregoing, the regulatory Office may, in its sole discretion, implement a general rate rebasing consistent with this Section 9.4.2 on the first Rate Rebasing Date if the Regulatory Office determines that circumstances warrant such an action.

### 9.4.3 Rebasing Convergence Adjustment

The "Rebasing Convergence Adjustment" to be used for the purposes of calculating the Rafes Adjustment Limit for each of the five Charging Years of the Rebasing Period shall be determined as follows:

- (i) where the Rebasing Adjustment is found to be positive, the Rebasing Convergence Adjustment for the first Charging Year of the Rate Rebasing Period shall be equal to the Rebasing Adjustment, and the Rebasing Convergence Adjustment for each of the following four Charging Years shall be zero; and
- (ii) where the Rebasing Adjustment is found to be negative, the Rebasing Adjustment for each of the five Charging Years of the Rebasing Period shall be equal to the Rebasing Adjustment divided by five.

The Regulatory Office shalt notify the Concessionaire in writing of each of the rebasing Convergence Adjustments that will apply in respect of the following Rate Rebasing Period by June 30 prior to the Rate Rebasing Date.

WHEREAS, given the complexity of the rate rebasing exercise and in order to ensure that the rate rebasing determination was arrived at utilizing the best available services and relying on its authority granted by the CA on the use of outside experts, the RO engaged the services of such experts in the economic and financial field as well as on the technical aspect including non-revenue water audit;

WHEREAS, the MWCI submitted a Business Plan which included the following proposed expenditures: (1) a Reliability Investment Plan which will focus on service level sustainability, earthquake and natural calamity contingency, and Angat reliability, and (2) an Expansion Investment Plan which includes the development of new water sources, network expansion and implementation of the MWSS wastewater master plan which are anchored on a seven point framework, viz:

- EM

1. Support the National government and LGU programs

2. Strengthen contingency planning

- 3. Support the MWSS Wastewater Master Plan
- 4. Support the MWSS New Water Sources Development Road Map

5. Improve reliability and efficiency

6. Resolve outstanding regulatory issues

7. Protect the financial viability of the program and mitigate tariff impact to customers through a 25-year rolling concession

WHEREAS, on May 31 2007, MWCI initially submitted the corresponding financial information relative to its Business Plan, including all Cash Flows, Opening Cash Position, and its proposed rate rebasing adjustment for an extended twenty five (25) year concession period or up to 2032;

WHEREAS, upon the instruction of the RO in compliance with the MWSS-BoT directive, MWCl submitted, on October 9, 2007, all the financial information relative to its Business Plan for the remaining tifteen (15) years of the concession or up to 2022. Such proposal contains an adjustment in the all-in, indicative tariff of P20.54/cubic meter to P40.40/ cubic meter,

WHEREAS, after a series of consultations and discussions with MWCI, the RO expressed its comments and observations for the MWCI to reconsider, review, and/or revise its Business Plan. The RO upon the recommendation of the consultants then recommended certain items for disallowance from the OCP, ADR determination and adjustments to the future cash flows. (Detailed information on the evaluation done on the Historical and Future Cash Flows taking into account the "prudent and efficient" test and the determination of the Appropriate Discount Rate (ADR) and the Opening Cash Position (OCP) are contained in the reports submitted to the RO by its team of consultants);

WHEREAS, in its November 7, 2007, Rate Rebasing Proposal, MWCI submitted the following adjustments and important details, based on the evaluation of the RO:

OCP

Total OCP is P17.5 billion from P22 billion arising from the deletion of the following: P328M input VAT as part of the expenditures; total rewards of P986M for NRW and OPEX from 2003-2007)

CAPEX

Reduced CAPEX for Rizal Province Water Supply Improvement Project (RPWSIP); reduced CAPEX for water treatment plant improvements; reduced CAPEX and OPEX for wastewater masterplan by deleting one catchment basin in Mandaluyong; revised CAPEX and concession fees for PRRP-Pinngay Project; deleted CAPEX for Laiban phase 2 but retained projected revenues from project; assumed subsidy for connection fees for low-income customers and included CAPEX for data loggers and PAWS; assumed a reserve fund for the Bulacan Bulk Water Supply Project, Total internal CAPEX for the next five years was reduced to P30.123 billion (in 2008 prices) from P41.5 billion.

**OPEX** 

Total OPEX for the next five years was reduced to P24,458 million (in 2008 prices) due to the following: deletion of the

following: COLA claim, 2% real increase in manpower unit cost, NWRB raw water pricing and reduction of allowance for repairs and maintenance.

OTHER CHANGES/MODIFICATIONS- adjusted billed volume target in accordance with adjustments made on RPWSIP; assumed flat 25% NRW in the next five years and assumed the sewer and environmental fee pricing starting 2008 as shown below:

	2007	2008	2009	2010	2011	2045
Environmental Charge (all customers)	10%	12%	14%	16%	18%	2012
	SEPAR	ATE Sew	ar Blatum	·[.		
Residential Sewer			21 1042 (65 (3)	<u> </u>		
Charge	50%	40%	30%	20%	10%	0%
Commercial Sewer						
Charge .	50%	45%	40%	35%	30%	30%
	COMB	NED Sew	er System	``		
Residential Sewer			12 (2 (0) (0)	.1		
Charge	1		00	%		
Commercial Sewer			· · · · · · · · · · · · · · · · · · ·		·	
Charge			0,	%		

CUSTOMER SERVICE ISSUES- rate re-classification for city jails, public schools and public hospitals from commercial to semi-business, modification on the billing scheme for high rise multiple use buildings, zero subsidy on subdivision take-over and same minimum tariff for all customer types

Based on the November 7, 2007 submission, MWCI submitted its rate rebasing adjustment proposals for two scenarios, at an ADR of 9.3%: (1) without Bulacan: increase in the existing all-in tariff from P20.54 to an indicative amount of P33.42/ cubic meter and (2) with Bulacan: increase in all-in tariff from P20.54 to an indicative amount of P34.04/cubic meter;

WHEREAS, on November 12-14, 2007, the RO, together with MWCI, presented the said indicative tariff as contained in the MWCI submission of November 7, 2007, in public consultations conducted in the following areas: Barangay Kasiglahan, Rodriquez; Sitio El Dorado, Antipolo City; Binangonan and Taguig City. The main public consultation was held on November 16, 2007 at the SEAMEO Innotech in Quezon City which was altended by consumers, local officials, representatives of NGOs, and other stakeholders;

WHEREAS, on November 22, 2007, after taking into consideration the inputs (comments, suggestions and requests) from the public consultations, MWCI submitted its Revised Proposal for Rate Rebasing Period 2008-2012, which contains two (2) scenarios: (1) without Bulacan: increase in all-in tariff from P19.64 to an indicative amount of P33.42/cubic meter, and (2) with Bulacan: increase in all-in, indicative tariff from P19.64 to an indicative amount of P33.86/cubic meter;

WHEREAS, for the 2008 rate rebasing, the RO determined that the all-in, indicative tariff of P33.42/cubic meter (without Bulacan) is reasonable, which can be subsequently adjusted in the event that the Bulacan Bulk Water Supply Project is implemented, as supported by the Final Reports of the Rate Rebasing consultants;

J. J.

WHEREAS, in its Final Proposal for Rate Rebasing Period 2008-2012, dated 7 December 2007, MWCI submitted the following:

- 1. Two (2) scenarios based on the inclusion or exclusion of the Bulacan Reserve Fund, with the corresponding one-time, all-in tariff;
- 2. Proposal for the adoption of staggered tariff increase broken down into five (5) tranches from 2008-2012;
- 3. Future negative tariff adjustments which include EPA and FCDA which will be captured in the last tranche in 2012 subject to the materiality threshold of one per cent (1%).

WHEREAS, after a careful consideration of the submissions of MWCl, and after all discussions relative to MWCl's plan for the next five years, including its Expenditures, Receipts, Cash Flows, Opening Cash Position, Future Cash Flows and a Business Plan indicating therein the specific figure for its proposed rate rebasing determination/adjustment, have been concluded, the RO together with its consultants have determined that an upward adjustment in the tariff beginning January 1, 2008 is in order and finds justifications in the following commitments:

- 1. Expansion of water services in Rizal and other fringe areas of the concessions
- 2. Expansion of Sewerage and Sanitation coverage;
- 3. Support for National Government and Local Government Units programs;
- 4. Support for the MWSS Wastewater Master Plan;
- 5. Support for the MWSS New Water Sources Road Map;
- 6. Reliability of water and wastewater services

NOW THEREFORE, for and in consideration of the foregoing premises, BE IT RESOLVED as it is hereby RESOLVED, to approve a Rate Rebasing Adjustment ("R") of 75.07% which will result in a one-time increased basic tariff of P26.65/cubic meter or an all-in-tariff of P33.42/cubic meter effective January 1, 2008. The said staggered tariff determination is premised on the following:

- 1. Adoption of additional Key Performance Indicators (KPIs) including CAPEX control and Business Efficiency Measures (BEMs) and the corresponding reward/penalty system as established by the RO.
- 2. Minimum NRW of 25% for the next five years.
- 3. Rationalization of Sewerage and Environmental Charges.
  4. Re-Classification of Court Co
- 4. Re-Classification of Some Government Institutions.
- 5. Exclusion of the CERA from the water bill subject to the non-application of CPI thereto.
- 6. Clustering of meters and adoption of new scheme for connection charges for low-income communities.

  7. Changes in assurant
- 7. Changes in assumptions for subdivision take over.
- 8. Billing scheme and Rate Classification of High rise and other multiple dwellings.
- 9. Prohibition of the collection of a meter deposit and connected issues including reconnection fees.

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- Reversion of disconnection and reconnection charges to two hundred pesos (P200.00) from Five Hundred Pesos (P500.00) adjusted for CPL,
- 11. Uniform billing at residential rate for non-residential customers consuming not more than ten (10) cubic meters.
- 12. Strict compliance with issuances and policies with regard to stolen meters.
- 13. Adherence to the reset rate-rebasing service coverage targets relative to schedules 2, 3 and 4 of the Concession Agreement.
- 14. Adoption of an interim target of 7 psi minimum pressure in the entire System for the next rebasing period subject to review in 2012.

RESOLVED FURTHER, that, in consideration of the need to temper the tariff increases in favor of the customers, and with the conformity of MWCI, the above rate rebasing adjustment shall be applied on a staggered basis over the next five years while still keeping the Net Present Value equal to zero through to 2012, as shown in Annex A. It is hereby understood that all subsequent staggered increases have been approved by the RO and shall be applied effective January 1 of each year, subject only to any adjustment in rates outside of this rate rebasing and the implication of the Bulacan Bulk Water Supply Project.

RESOLVED FURTHER, in the event that the Bulacan Bulk Water Supply is implemented, the staggered rates from years 2010 to 2012 will be subsequently adjusted, as shown in Annex A1.

RESOLVED FINALLY, the rates shall become effective after fifteen (15) days from the date of publication in a newspaper of general circulation pursuant to Sec. 12 of the MWSS Charter.

So ordered.

December 12, 2007, Quezon City.

ALBERTO C. AGRA Officer-in-charge

ESTRELLATEDECENA-ZALDIVAR DA for Admin and Legal Affairs

MELCHIOR I. ACOSTA, JR. DA for Customer Service

Lockely J. Much GOLDELIO G. RIVERA DA for Financial y

TIMOTEO VILLAROMAN
DA for Technical

### <u>ANNEX A</u>

# RATE REBASING ADJUSTMENT FOR MWC1 2008-2012 (without Bulacan)

Non-sewered Customers

	·	· · · · · · · · · · · · · · · · · · ·				
7) 5	2007	2008	2009	2010	2011	2012
MANILA WATER						2.17.2.4
Previous Basic	15.17	15.17	19.64	22.06	24.24	07.05
CPI			32.0°F	24.00	Z <del>3</del> ,Z4	26.35
Rate Rebasing		4.47	2.42	0.10	~	~
Total Basic Water	15.17	·	·	2.18	2.11	2.04
CERA		19.64	22.06	24.24	26.35	28.39
FCDA	1.00					
	(0.23)					
.10% EC	1.59	2.36	3.09	3.88	4.74	5.68
TOTAL	17.53	22.00	25.15	26.12	31.09	
VAT	2.10	2.64	3.02	3.37	j — — — — — — — — — — — — — — — — — — —	34.07
Total with VAT	19.64	24.64		·	3.73	4.09
Annual Increase in Php	W-166-5		28.17	31.50	34.83	38.15
RRA (%)		5.00	3.53	3.33	3.33	3.33
**************************************		29.47%	12.33%	9.88%	8.70%	7.73%

### ANNEX AT

## RATE REBASING ADJUSTMENT FOR MINCL 2008-2012 (with Bulacan)

Non-sewered Customers

	2007	2008	2009	2010	2011	70.16
MANILA WATER				237.4.0	<u> </u>	2012
Previous Basic CPI	15.17	15.17	19.64	22.06	24.40	26.66
Rate Rebasing		4.47	0.40		-	-
Total Basic Water	15.17	·	2.42	2.34	2.26	2.19
CERA		19.64	22.06	24.40	26.66	28.85
FCDA	1.00					
	(0.23)					
-10% EC	1.59	2.36	3.09	3.90	4.80	F 52
TOTAL	17.53	22.60	25.15	28.30		5.76
VAT	2.10	2.64		·	31.46	34.61
Total with VAT			3.02	3.40	3.78	4.15
Annual Increase in Php	19.64	24.64	28.17	31.70	35.24	38.76
DDA (%)		5.00	3.53	3.53	3.53	3.53
RRA (%)		29.47%	12.33%	10.59%	9.27%	8.20%

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#### Republika ug Pilipinas PANGASIWAAN NG TUBIG AT ALKANTARILYA SA KALAKHANG MAYNILA

Metropolitan Waterworks and Sewerage System REGULATORY OFFICE

Katipunan Road, Balara, Quezon City 1105, Philippines

IN RE: ADDENDUM TO THE RATE REBASING DETERMINATION FOR THE MANILA WATER COMPANY, INC. EFFECTIVE JANUARY 1, 2008

### RESOLUTION NO. 07-025-A-CA

WHEREAS, on 12 December 2007, the MWSS-RO adopted and passed Resolution No. 07-025-CA entitled RATE REBASING DETERMINATION FOR MANILA WATER COMPANY, INC., EFFECTIVE JANUARY 01, 2008;

WHEREAS, the MWSS-RO, presented its evaluation and appraisal of the Rate Rebasing proposal of, and tariff determination for, Manila Water Company, Incorporated (MWCI), as adopted in RO Resolution No. 07-025-CA, in two special meetings of the MWSS-BOT on the 13th and 14th of December 2007;

WHEREAS, the members of the Board of Trustees expressed their thoughts and ideas on certain aspects of the presentation and recommendations of the RO with the end in view of ensuring fairness and accountability to all stakeholders and improving the efficiency of the RO's services and performance;

WHEREAS, there is a need to formalize the inclusion of these comments and suggestions of the MWSS-BOT in order that these may become integral components of the Rate Rebasing Determination and Evaluation of the MWSS-RO pursuant to RO Resolution No. 07-025-CA;

WHEREFORE, premises considered, BE IT RESOLVED, AS IT IS HEREBY RESOLVED that in relation to RO Resolution No. 07-025-CA, the RO expressly adopts and makes known its adherence to the additional matters and/or points of emphasis as stated below:

- Customer Service Related Issues The RO takes note of and understands fully the BOT's reminder for the immediate adoption of Implementing Rules and Regulations (IRR) for customer service related resolutions and undertakes to complete said IRR within sixty days from 14 December 2007 or until 12 February 2008.
- 2. Currency Exchange Rate Adjustment (CERA) The RO adopts a position of "bundling-in" of the one peso (P1.00) CERA into the basic charge on the principle that doing so is a mere change in the billing format and, a) will not affect the financial projections of the concessionaire and b) will present a much simpler billing statement to the consuming public to avoid confusion from other foreign currency exchange fluctuation recovery mechanisms.

The RO nevertheless, reiterates that while the CERA shall be bundled-in for purposes of billing simplicity, it will be unbundled in the computation of surcharges for the appropriate and applicable environmental and/or sewerage charge as well as for standard adjustments for inflation based on the consumer price index. Hence, in order to insulate the bundled - in the "CERA equivalent" from surcharges and adjustments, the following shall be observed:

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- a) From the basic charge shall first be deducted one peso (P1.00);
- b) Thereafter such surcharges and adjustments shall be computed and added; and
- c) Finally to such new and adjusted amount be added one peso (P1.00), as the unadjusted and surcharge – free CERA equivalent.
- Capital Expenditures (Capex) The RO recognizes the need for close monitoring of capital expenditures. It thus undertakes to do the following:
  - Develop and utilize, within a reasonable time, a Manual for Capex Monitoring with adequate and appropriate protocols for reporting, validation and analysis of Capital Expenditures;
  - b) Establish and maintain a Project Management Committee together with the MWSS-Corporate Office and MWCI, to ensure that the assets at the end of the concession period will be consistent with provisions of the Article 6.5.2 (Asset Condition Report) of the Concession Agreement. Such Committee shall likewise review/update technical standards and specifications;
  - c) The Project Management Committee shall review/evaluate the five (5) investment projects in the attached table, to be consistent with the CAPEX projects and the overall strategic direction of the submitted Business Plan of MWCl; and
  - d) In relation to letter "a "hereof, ensure that expenditures for Capex shall stay within the tange of plus or minus (+ / -) fifteen per cent (15%) as proposed and embodied in MWCI's business plan. Should deviations occur beyond said range, the following shall apply:
    - Prior approval of the MWSS-RO shall be obtained for any deviation beyond the range (+/-15%) given;
    - In the case of expenditures in excess of lifteen per cent (15%), incurred without the prior approval of MWSS-RO, the same shall be deemed as neither prudent nor efficient and shall be disallowed;
    - in case of non-implementation or scrapping of any of the five (5) investment projects listed in the attached table (where the replacement or re-alignment of such projects have not been approved by the MWSS-Regulatory Office), a tariff reduction corresponding to the present value of the unutilized allowance for capital expenditures will be imposed and for this purpose the one percent (1%) materiality threshold under the EPA mechanism shall not apply. Such tariff reductions shall first be applied to future installments before they are applied to the prevailing tariff;
    - iv. Should savings in capital expenditures (not included in the five listed projects) exceeding 15% of the budgets for such projects, a tariff reduction corresponding to the present value of the unutilized allowance for capital expenditures will be imposed subject to the one percent (1%) materiality threshold under the EPA mechanism. Such tariff reductions shall first be applied to future installments before they are applied to the prevailings.

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- Starting 2009, in the event that scheduled expenditures, in accordance with MWCI's business plan are not implemented in a given year, MWCI shall be given the opportunity to present for MWSS-RO's approval, an expenditure realignment or "catchup" plan relative to such unexpended or under-expended amounts. Should the same plan be found to be inadequate, an appropriate reduction in tariff shall also be made through, and in accordance with, the Extraordinary Price Adjustment (EPA) mechanism as stated in the Concession Agreement, in the subsequent year; and
- These additional measures shall be without prejudice to other υi. safeguards instituted for specific innovations such as, but not limited to the Rationalization of the Sewerage Environmental Charges as embodied in RO Resolution No. 07-024-CA which provides for the delayed adjustment of such charges in the event that certain related wastewater capex projects are not implemented.

So Ordered, 19 December 2007.

Atty. ALBÉRTO C. AGRA OIC, MWSS-Regulatory Office

ESTRELLA T. DECENA-ZALDIVAR DA for Administration and Legal Affairs

DA for Financial Regulation Area

MELCHIOR I. ACOSTA, JR. DA for Customer Service Regulation Area (J. Deco)

TIMOTEO C. VILLAROMAN DA for Technical Regulation Area

CONFORME

ILIO C. RIVERA, Jr.

Group Director, Regulation and Corporate Development

Manila Water Company, Inc.

# NILA WATER COMPANY Projects

	Alma Barra (Alla Cara)		ethic selection	e Lean Nee - D	. A MT Tha	-r.c -		
	Million Pesos ) Water Supply Facilities RPWSIP (Angono-Binangonan Project)		2008 450	2009 477	2010 430	2011 399		
~	Rodriguez Water Treatment Plant  Marikina River Basin Catchment Area eserve Fund for Bulacan	1,546) 1,800 2,661	. 400 80	750 445	500 650	700	358 346 -	
1	B. Capex EXPENDITURES家園製造の高層である。	8,537		72	712 83 2,376]	712 95 73 1/906 x	712 106	1

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