# **Chapter 3** Traffic Generation Survey in CBD

# 3.1 Scope of Work

The primary objective of this survey is to obtain trip generation data of 50 selected buildings in Dar Es Salaam city center. These buildings should intuitively be recognized as being major traffic generators in the central business district (CBD). In addition, a land use survey, pedestrian counts and pedestrian interviews shall also be carried out.

### 3.1.1 Survey Area

The survey is administered within the CBD of Dar Es Salaam, as identified in Figure 3.1.1.

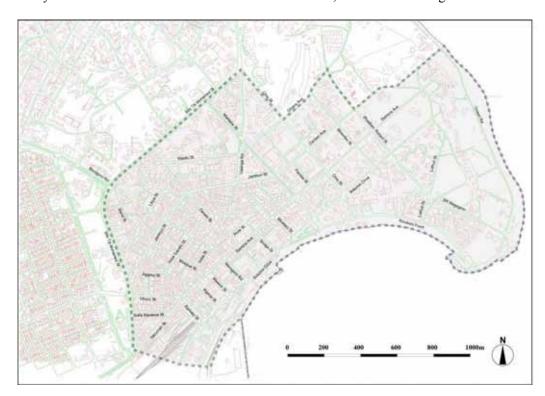


Figure 3.1.1 Traffic Generation Survey Area in CBD

#### 3.1.2 Survey Elements

The Traffic Generation Survey consists of several elements:

#### (1) Land use inventory

Information of land use (all buildings) in CBD and associated attributes including area of plot, the number of stories, gross floor area, and the number of parking lots shall be collected from Ilala municipality and through the field survey. The information shall be mapped using GIS. The base GIS format (Arc/View format) shall be provided by the Study Team.

#### (2) Special generator attributes

A total of 50 buildings shall be selected within the Study Area based on the findings of the land use survey. These building should intuitively be recognized as being major traffic generators in the CBD. Types of building use should include: 1) Government (public sector) office building, 2) Private sector office building (including mixed tenants), 3) Commercial building (shopping center, restaurant, etc), 4) Residential building (apartment), 5) Mixed use building (mix of residential, office and/or commercial uses), and 6) Hotel. Special uses such as mosques and churches shall be excluded.

Detailed information is needed for each of the selected facilities to include the number of employees in the entire building and facility attributes (number of stories, gross floor area, net leasable area, number of apartments, number of hotel rooms). The surveyors shall report all problems and difficulties encountered during the course of the survey to the Study Team.

#### (3) Person counts

A person (workers, visitors) count survey shall be carried out to continuously record the number of persons entering and leaving each of the selected high generator buildings. This will necessitate monitoring all ingress/egress points (doors) at each building.

#### (4) Person interviews

Concurrent with the person counts, interviews will be conducted with approximately 20% of persons entering the building.

### (5) Vehicle traffic count at entry/exit points of the CBD survey area.

Vehicle traffic count survey is a supplemental survey of the traffic generation survey, and shall be conducted and controlled by the Study Team directly.

Vehicle traffic count survey will be executed at 7 locations on the cordon line of the Survey Area, that consists of 5 intersections and 2 road sections as shown in Figure 3.1.2. Uhuru st. – Bibi Titi Mohamed St. intersection shall be excluded because it is included in the Package 2 Survey (traffic

count survey at the intersection). The survey will be conducted in the peak hours; 6:30-9:00 a.m. and 3:00-7:00 p.m.

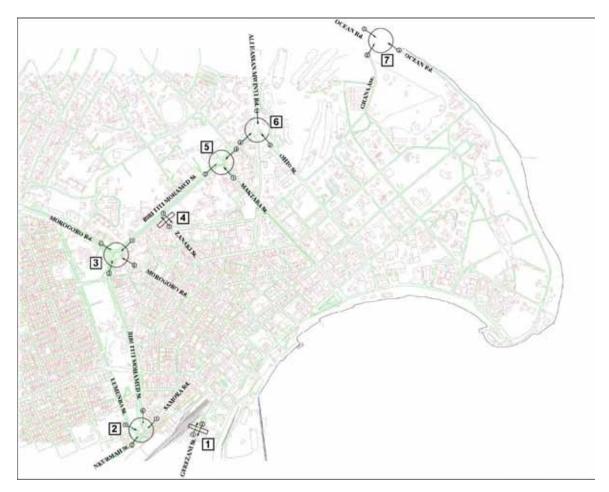


Figure 3.1.2 CBD Cordon Line Traffic Count Survey Location

### 3.1.3 Survey Hours and Days

- Land use inventory: at any time.
- Special generator attributes: at any time.
- Person counts: continuous counts, inbound and outbound direction, over a 14 hour weekday period (6:00 -20:00). The counts may be executed on any weekday from Monday to Thursday. Public holidays must be excluded from the survey.
- Person interviews: Concurrent with person counts. 20% sample must be maintained for consistency across all building entrance points (doors).
- Vehicle traffic count: Morning peak (6:30 9:00) and evening peak (15:00 19:00) on Monday to Thursday.

#### 3.1.4 Sampling

- Person counts: continuous counts, inbound and outbound direction, over a 14 hour weekday period (6:00 20:00). 100% sample.
- Person interviews: 20% sample of persons entering building. Sample rate must be maintained across all building entrance points (doors).
- Vehicle traffic count: 100% sample except Bhajaj, motorcycle and bicycle.

#### 3.1.5 Interview Survey Items

The person interviews require the collection for information on:

- Survey time
- Status (Employee / Visitor / Student)
- Origin of the trip (inside or outside of the City Center)
- Trip purpose (purpose of visit)
- Access mode

### 3.1.6 Survey Method

The detailed survey method shall be determined after the discussion with the Study Team. However, following guidelines generally apply.

#### (1) Land Use Inventory

Survey can proceed at any opportune time. The subdivision of the Study Area into grids of
responsibility is suggested, with surveyors using a "check off" system as they proceed with the
recording of information and/or transcribing information from public records. The task can be
facilitated via information available from municipal authorities, governmental records or, in
some cases, discussions with owners of buildings.

#### (2) Special Generator Attributes

• Survey can proceed at any opportune time, likely over a similar time frame as the land use inventory. A "rolling list" of high generator candidates will be prepared by JICA Study Team. The indicated total of 45 buildings is a preliminary estimate to be reviewed as findings of the land use inventory begin to emerge. The total sample could be less, but not more, than 50 buildings. Once established, it is recommended that contact be initiated with owners/managers of individual buildings to obtain details as to generator attributes. In some cases walk-through inspections, or governmental records, may facilitate this effort.

### (3) Person Counts

- Surveyors count all entering and departing persons at each external ingress/egress point (door)
  of the survey building. Information is recorded on prepared forms.
- Care is required to ensure that all doors are monitored, as external ingress/egress may be
  possible at various levels of the building, particularly if the building features on-site parking
  facilities or a multi-level design. In some buildings, security procedures may be in place and
  thus likely to simplify the counting process considerably if all persons, employees and visitors
  alike, are channeled via defined security gates.
- Permission for conduct of person counts must be obtained from building owners/managers.

#### (4) Person Interviews

- The survey group led by the supervisor sets up the interview area at external ingress/egress points to coincide with the person count locations.
- The interviews will be conducted with entering (inbound direction) persons only.
- Supervisor or team leader selects sampled persons at random for interviewing.
- Surveyors conduct the interview and fill in the interview form.
- Permission for conduct of interviews must be obtained from building owners/managers.

#### (5) Vehicle Traffic Count

- Directional vehicular traffic count shall be conducted by type of vehicle. The types of vehicle are categorized into;
  - Passenger car including sedan, pick-up, van and 4WD,
  - Buses including dala dala and other buses, and
  - Trucks
- The traffic count shall be recorded by every 15 minutes during the survey period.
- Two different methods for traffic counting can be employed; namely, a manual traffic count method at site and a video recording method.

### 3.1.7 Survey Forms

English language survey forms are prepared by the JICA Study Team (see Appendix):

- Form TGS -1 A is for recording building attributes.
- Form TGS 1 B is for recording tenants' information in the building.
- Form TGS 2 is for conducting the person interviews.

- Form TGS 3 is for summarizing person counts every 15 minutes.
- Form RS series is for conducting manual traffic count survey.

# 3.2 Survey Performance

### 3.2.1 Executing Organization

The traffic generation and land use survey were executed by COWI (Consulting Engineers and Planners Ltd.)Tanzania. The survey team was headed by Mr. Patrick Kasera, Transportation Department, COWI, Tanzania.

The vehicle traffic count survey was conducted by the JICA Study Team.

## 3.2.2 Survey Team Organization

Figure 3.2.1 shows the survey team organization for the traffic generation and land use survey. The survey team consists of five units including one supervisor and surveyors.

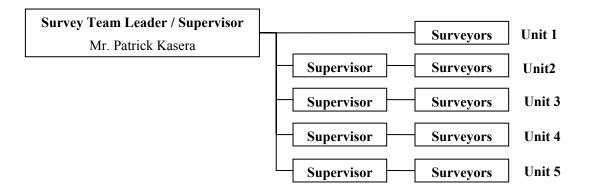


Figure 3.2.1 Survey Team Organization

### 3.2.3 Preparatory Works

Preparatory works for the traffic generation survey included;

- On 4<sup>th</sup> June, the first meeting was held with COWI at the study team office in DCC. The study team explained outline of the survey and confirmed GIS software availability.
- On 5<sup>th</sup> June, the Study Team gave draft survey forms and GIS data for the land use survey to COWI.
- On 8<sup>th</sup> June, a meeting regarding the publicity of the survey was held at DCC.
- On 9<sup>th</sup> June. COWI started the land use survey.

- On 14<sup>th</sup> June, COWI completed the land use survey. A discussion regarding the selection of the survey buildings was made.
- On 15<sup>th</sup> June, the study team delivered final survey forms and instruction materials to COWI.
- On 19<sup>th</sup> June, a survey instruction meeting was held at COWI.
- On 20<sup>th</sup> June, a pilot survey was carried out at DCC. COWI prepared a request letter for to ask permission of the survey, and delivered to the subject buildings.
- On 21st June, full-scale survey has commenced.

	June	July
1. Preparation Works		
a) Site observation		
i) Land use inventory		
ii) Special generator attribute		
b) Survey forms and manuals		
c) Recruiting		
d) Training and organizing		
2. Data collection and field survey		
i) Land use inventory		
ii) Special generator attribute		
3. Data entry and error check		
4. Reporting		

Figure 3.2.2 Survey Schedule for Traffic Generation Survey

For the vehicle traffic count survey, students of Dar es Salaam Institute of Technology (DIT) were invited as the surveyors. The instruction meeting was held on 9<sup>th</sup> July at DIT (see: instruction manual in Appendix).

# 3.2.4 Pilot Survey

#### (1) Pilot survey

A pilot survey on the person count and interview was carried out on 20<sup>th</sup> June 2007 at Dar es Salaam City Council (DCC). All supervisors and survey team members joined the pilot survey and learnt how to do the survey.

### (2) Problems encountered

Two problems were found during the pilot survey.

- The idea of "trip" was not clearly understood by the surveyors in the beginning of the survey. Confusion of "trip origin" and "residential place" was observed. Accordingly, the JICA Study Team prepared a supplemental instruction material (see Appendix) and gave instruction to the

surveyors at the site.

- Following upon the understanding of the concept of "trip", "transport mode" also should be understood. The supplemental instruction using the additional instruction material was helpful in this regard.

The most difficult matter was to get a permission from building owners or managers. The survey team sent a letter on 20<sup>th</sup> June for asking building owners or managers for their cooperation with the survey. Actually it required a long time to obtain an approval.

### (3) Suggestions to the full-scale survey

The survey period of 14 hours (6:00 - 20:00) is indicated in TOR, however, the actual survey hours should be determined in accordance with the business hours of each selected buildings. The business hours of each buildings was confirmed in advance by the survey team at the same time with checking of number of entrances

### 3.2.5 Full-Scale Survey

Full-scale survey has started from 21<sup>st</sup> June, and completed by 16<sup>th</sup> July. Figure 3.2.3 and Table 3.2.1 shows the location and schedule of survey.

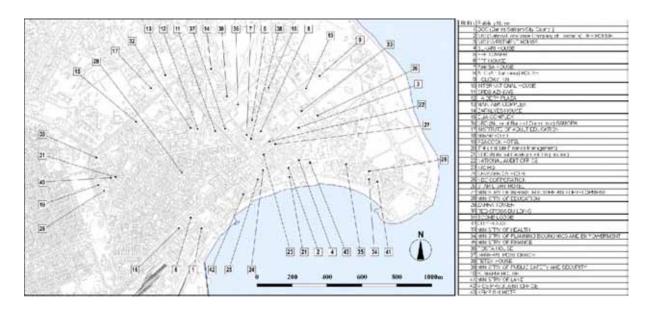


Figure 3.2.3 Location of Survey Buildings

Table 3.2.1 List of Survey Buildings

Cumou				Type of use						
Survey Date	Day	No	Name of Building	Governmen t	Private Office	Commercial	Residential	Hotel	Others	Remarks
2007/6/20	Wed	1	City Hall	Yes						Pilot Survey
2007/6/21	Thu	2	N.I.C Life House		Yes					
		3	N.I.C. Investment House		Yes					
2007/6/22	Fri	4	SUKARI House		Yes					
		5	PPF Tower		Yes					
2007/6/25	Mon	6	PPF House	Yes	Yes					
		7	PAMBA House		Yes	Yes				
		8	ATC (Air Tanzania) House							
2007/6/26	Tue	9	Holiday Inn					Yes		
		10	International House		Yes					
		11	CRDB Bank		Yes					7:00 - 8:15 Security stopped survey (No data available)
2007/6/27	Wed	12	Haidery Plaza		Yes	Yes				
		13	MAKTABA House	Yes					National Library	
2007/6/28	Thu	14	Barkleys House	Yes	Yes					
		15	ELIA Complex		Yes		Yes			
		16	NBC Samora	Yes	Yes					
2007/6/29	Fri	17	Institute of Education						Institute	Survey at office entrance only
		18	MIRAMBO 50		Yes					
		19	Peacock Hotel					Yes		
2007/7/2	Mon	20	IFM						Institute	Survey at office entrance only
		21	NDC HQ		Yes					
2007/7/3	Tue	22	National Audit Office	Yes						
		23	NIC (National Insurance Company of Tanzania)		Yes					
2007/7/4	Wed	24	New Africa Hotel					Yes		
		25	National Bank of Commerce		Yes					
		26	Star Light Hotel					Yes		Visitor Interview was not allowed
2007/7/5	Thu	27	Ministry of Infrastructure	Yes						
		28	Ministry of Education	Yes						
2007/7/6	Fri	29	ZAHRA Tower		Yes		Yes			
		30	Red Cross (Under Construction)		Yes	Yes				Only shops and offices at ground floor because under construction
2007/7/9	Mon	31	Econo Rodge				Yes			noor because under construction
2007/7/10	Tue		City flats				Yes			
		33	Ministry of Health	Yes						
		34	Ministry of Planning and Economics	Yes						
		35	Empowerment Ministry of Finance	Yes						
2007/7/11	Wed	36	Posta House	Yes						
		37	General Post Office	Yes						
2007/7/12	Thu	38	TETEX House	Yes						
		39	Ministry of Public Safety and Security	Yes						
		40	SUMARIA House				Yes			
2007/7/13	Fri	41	Ministry of Land	Yes						
		42	Vice President Office	Yes						
2007/7/16	Mon		Kempiski Hotel					Yes		
2007/7/16	Mon			Yes				Yes		

The CBD cordon line vehicle traffic count survey has started from 10<sup>th</sup> July and will complete by 18<sup>th</sup> July. Table 3.2.2 shows the survey schedule.

Table 3.2.2 CBD Cordon Line Vehicular Traffic Count Schedule

No	Survey Location	Survey Period	Manual	Video
NO	Survey Location	Survey Feriou	Counting	Shooting
1	Gerezani St. road section	6:30 - 9:00	12-July	-
	Gelezani St. 10au Section	15:00 - 19:00	12-July	-
2	Samora Ave Bibi Titi Mohamed St.	6:30 - 9:00	-	16-July
	intersection	15:00 - 19:00	-	16-July
3	Bibi Titi Mohamed St Morogoro Rd.	6:30 - 9:00	-	17-July
3	intersection	15:00 - 19:00	-	10-July
4	Zanaki St. road section	6:30 - 9:00	11-July	-
4	Zariaki St. 10au Section	15:00 - 19:00	11-July	-
5	Maktaba St Bibi Titi Mohamed St.	6:30 - 9:00	-	12-July
3	intersection	15:00 - 19:00	-	11-July
6	Ohio St Bibi Titi Mohamed St.	6:30 - 9:00	-	18-July
0	intersection	15:00 - 19:00	-	17-July
7	Ocean Rd Ghana Ave. intersection	6:30 - 9:00	12-July	-
<b>'</b>	Ocean No Onana Ave. Intersection	15:00 - 19:00	12-July	-

### 3.2.6 Publicity

A press conference was held at the DCC on 21st June 2007.

## 3.2.7 Data Entry

The study team prepared a Microsoft Access based data entry form and the associated instruction materials for the building attribute, tenants' information and person interview data entry. The land use data is entered into the GIS database directly, and the person traffic count data is handled by Microsoft Excel.

For the CBD cordon line vehicular traffic count survey, the JICA Study Team prepared an entry form using Excel for the manual counting data, while that of using Microsoft Access for the video counting. The instruction paper for data entry work is attached in Appendix.

#### 3.2.8 Collected Data

#### (1) Land use inventory

Based on the land use survey, a gross floor area of the survey area can be estimated by footprint of each building and the number of stories by type of use. Some under construction buildings are included in the database. The information of these under construction will be updated based on the construction permission by municipality council holdings

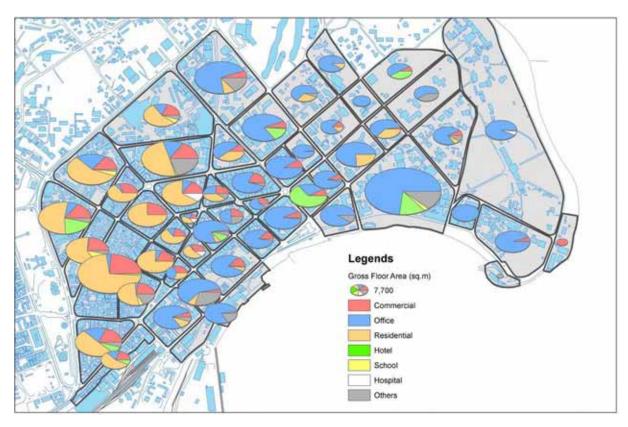
Table 3.2.3 shows the total gross floor area of the buildings in the survey area. The total floor area is about 1.7 million sq.m, 47% of which is occupied by office use, 28% by residential purpose.

As shown in Figure 3.2.4, a large proportion of residential area is observed in the area bounded by Bibi Titi Mohamed St. and India St.

Table 3.2.3 Estimated Total Gross Floor Area by Type of use

	Estimated Gross Floor Area ('000 sq.m)	Share
Commercial	190	11%
Office	809	47%
Residential	486	28%
Hotel	97	6%
School	15	1%
Hospital	8	0%
Others	108	6%
Total	1,713	100%

Source: JICA Study Team estimation



Source: JICA Study Team

Figure 3.2.4 Land use in the City Center by Block

### **Appendix-3: Survey Forms and Instruction Materials**

Appendix 3.1: Survey form TGS-1A (for building attribute)

Appendix 3.2: Survey form TGS-1B (for tenants' information)

Appendix 3.3: Survey form TGS-2 (for person interview)

Appendix 3.4: Survey form TGS-3 (for person count)

Appendix 3.5: Instruction paper for trip generation survey

Appendix 3.6: Instruction paper for the data entry

Appendix 3.7: Supplemental instruction paper

Appendix 3.8: Survey form RS (for the manual traffic count at the intersection)

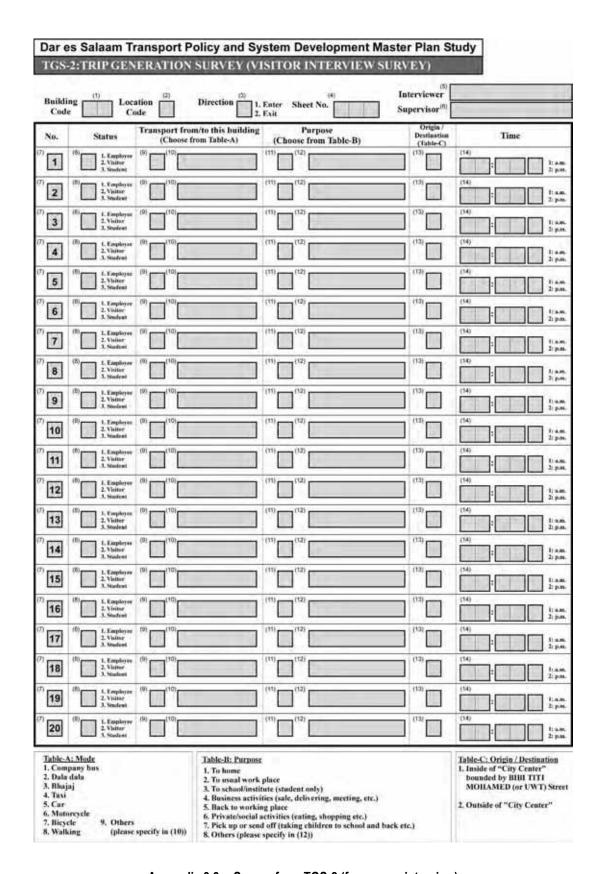
Appendix 3.9: Instruction for vehicle traffic counting

ar es Salaam Transport Policy and System De	velopment Master Plan Study
GS-1A: TRIP GENERATION SURVEY (BUILDIN	G ATTRIBUTE SURVEY)
Building No. (1) Interviewer	Supervisor <sup>(3)</sup>
NAME OF BUILDING  (4)  LOCATION OF BUILDING  Region (5) Dal es Salaam  District (8) (11) (12) (13) (13) (13) (13)	PARKING FACILITY  Number of Parking Lots in the Plottage  Above ground   lots   lots
NUMBER OF STORIES	if pay parking (2 or 3), parking fee is  Tshs per hour
Above ground stories, and Underground stories  GROUND AREA (PLOTTAGE)  (16) 1: Gross 2: Net  (17) (18) 1: square feet	1. Hotel or Residential building (proceed to "FORM-A") 2. Office, Commercial and Mixed use (proceed to "FORM-B")
GROUND FLOOR AREA (BUILDING FOOT PRINT)  (19) 1: Gross 2: Net  (20) 1: square feet 2: square meter	FORM-A (Hotel and Residential building)  NUMBER OF ROOMS OR FLATS (25)  VACANT ROOMS OR FLATS AT PRESENT (26)  OR AVERAGE OCCUPANCY (27) %
FORM-B (Office, Commercial and Mixed use)  BUILDING OWNER, MANAGEMENT COMPANY NAM	E AND TELEPHONE NUMBER
TOTAL NET USABLE SPACE (30) TOTAL NET USED SPACE (32)	(31) I: square feet 2: square meter (33) 1: square feet 2: square meter
Private Company (35) fire	> Proceed to TGS-1B and fill detail information of these tenants.

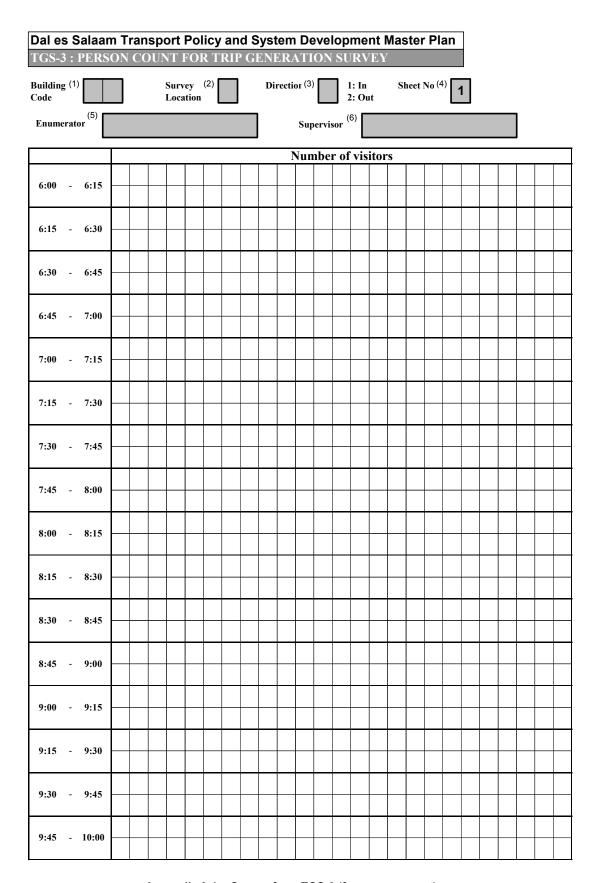
Appendix 3.1 Survey form TGS-1A (for building attribute)

Bui	llding No. (1)	Interview	(2) ver	Supervisor <sup>(3)</sup>
IRM LOT	NAME OF FIRM / SHOP	TYPE OF BUSINESS	NUMBER OF EMPLOYEE	TOTAL FLOOR AREA
1	(5)	(0)	m	(8) 1: Gross (9) 1: square fee 2: square me
2	(5)	400	O C	(8) 1: Gross (9) 1: square fee 2: square me
3	(6)	(6)	(7)	(fi) 1: Gross (fi) 1: square fee 2: square me
4	(5)	(6)	(7)	(8) 1: Gross (8) 1: square fee 2: square me
5	(5)	(0)	(1)	(b) 1: Gruss (9) 1: square fee 2: square me
6	(6)	(6)	m I	(8) 1: Gross (9) 1: square fee 2: square m
7	(5)	(6)	0	(8) 1: Gross (9) 1: square fee 2: square m
8	(5)	(6)	0	(f) 1; Gruss (f) 1; aquare fee 2; square m
9	(6)	(6)	0	(8) 1: Gross (9) (10) 1: square fe 2: Net 2: square m
10	(5)	(6)	(7)	(8) 1: Gross (9) (10) 1: square fee 2: Set
11	(5)	(6)	0	(6) 1: Gross (9) (10 1: square fe 2: Net 2: Square m
12	(5)	(m)	0	(8) 1: Gross (9) 1: square fe 2: Net 2: square m
13	(5)	(6)	0	(B) 1: Gross (W) (10) 1: square fe 2: Net 2: square m
14	(5)	(6)	0	(8) 1: Gruss (9) 1: square fe 2: Net 2: Net 2: square m
15	(5)	(6)	(7)	(8) 1: Gross (8) (10) 1: square fe 2: Net 2: square m
16	(5)	(6)	m I	(6) 1: Gross (9) 1: square for 2: Net 2: square m
17	(5)	(6)	(7)	(8) 1: Gross (9) (10) 1: square fe 2: Net 2: square m
18	(5)	(6)	0	(6) 1: Grass (9) 1: square fe 2: Net 2: square m
19	(5)	(6)	(7)	(8) 1: Gruss (9) (10) 1: square fe 2: Net 2: square m
20	(5)	(6)	0	(%) 1: Gross (9) (10 1: square fe 2: Net 2: square m
21	(6)	(0)	m IIII	(E) 1: Gross (II) 1: square fe 2: square m
22	(p)	(6)	(7)	66) 1: Gross (9) 1: square fe 2: square m
23	(5)	(6)	(7)	(8) 1: Gross (8) (12 aguare fe 2: square m
24	(5)	(6)	0	(8) 1: Gross (9) 1: square fe 2: square m
25	(5)	(6)	0	(8) 1: Gruss (9) (10) 1: square fe 2: Square m

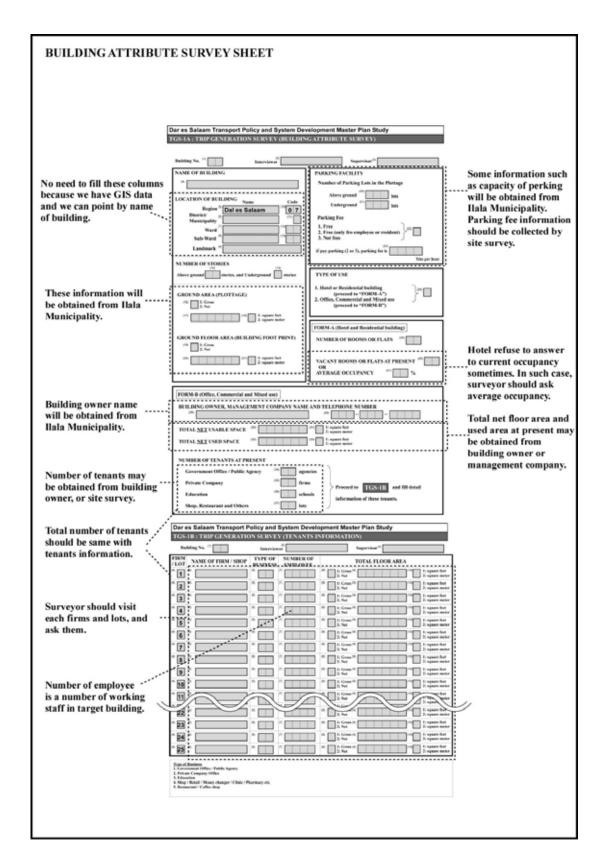
Appendix 3. 2 Survey form TGS-1B (for tenants' information)



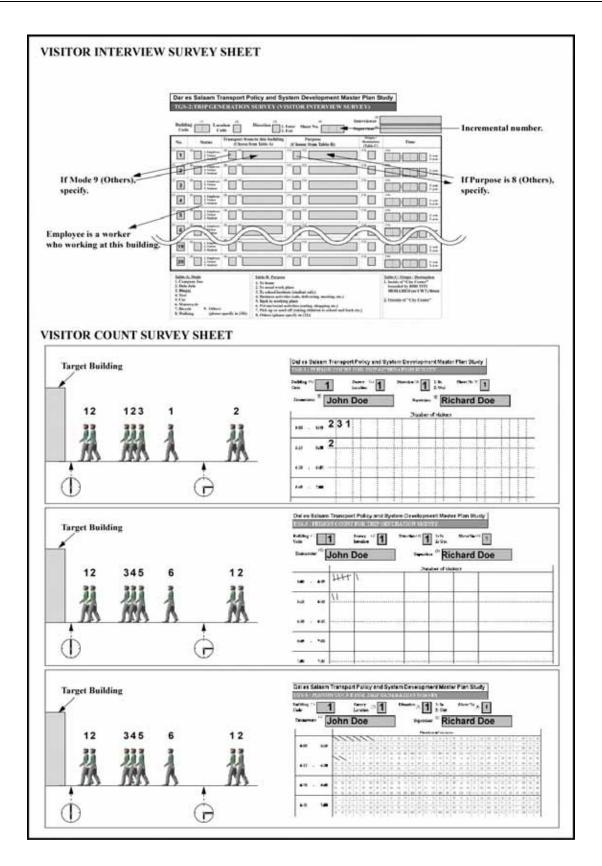
Appendix 3.3 Survey form TGS-2 (for person interview)



Appendix 3.4 Survey form TGS-3 (for person count)



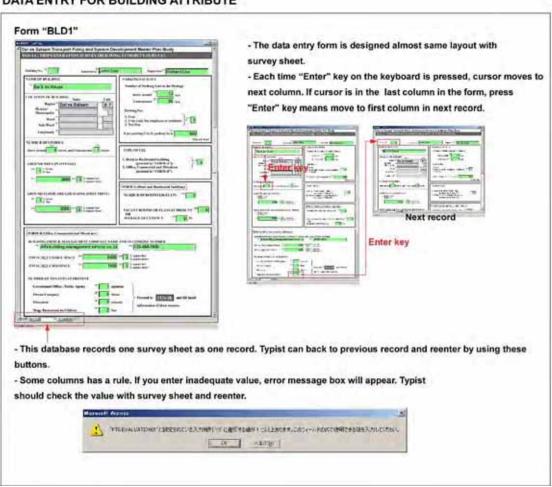
Appendix 3.5 Instruction paper for trip generation survey



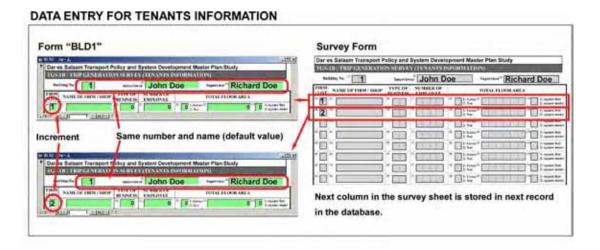
Appendix 3.5 Instruction paper for trip generation survey (cont'd)

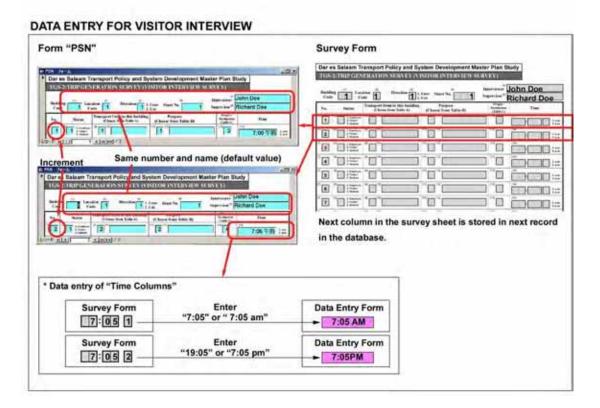
### DATA ENTRY FOR TRIP GENERATION SURVEY Data entry forms for Building Attribute, Tenant and Visitor Interview Survey are included in Microsoft Access File named "TGS Data Entry.mdb". **Tables** Forms F NA free Party | French & Record | 1985 | 1864 | ARIA 日本日本は丁里の日本 TGS Data Entry @ 100 # 107 1 - Table " BLDATT" is a database table for TGS-1A - Form " BLD1" is a data entry form for table "BLDATT". - Form "BLD2" is a data entry form for table "TENANT". (Building Attribute). - Table "TENANT" is for TGS-1B (Tenants Information). - Table "VISITOR" is for TGS-2 (Visitor Interview - Form "PSN" is a data entry form for table "VISITOR". Survey)

#### DATA ENTRY FOR BUILDING ATTRIBUTE

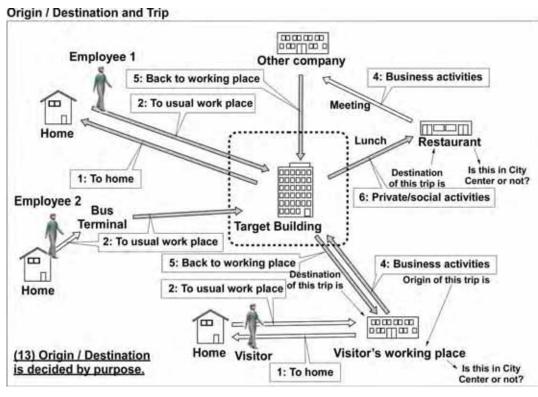


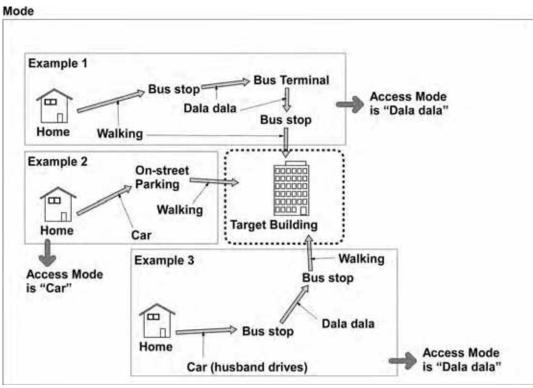
Appendix 3.6 Instruction paper for data entry





Appendix 3.6 Instruction paper for data entry (cont'd)





Appendix 3.7 Supplemental instruction paper

Dar es Salaam Transport Policy and System Development Master Plan Study Surveyor: FORM: RS7-1-AM Survey Location: No.7 (Ocean Rd. - Gahna Ave. Intersection) Section 1 (North of Ocean Rd.) AM Peak Through Traffic (to Fish Market) Right Turn (to Gahna Ave.) Passenger Car, Pick up, Van, 4WD Dala dala, buses Truck Passenger Car, Pick up, Van, 4WD Dala dala, buses Truck 6:00 - 6:15 6:15 - 6:30 140 6:30 - 6:45 115 115 140 140 6:45 - 7:00 135 140 135 140 7:00 - 7:15 135 140 135 140 7:15 - 7:30 135 7:30 - 7:45 7:45 - 8:00 8:00 - 8:15 8:15 - 8:30 8:30 - 8:45 8:45 - 9:00

Appendix 3.8 Survey form RS (for the manual traffic count at the intersection)

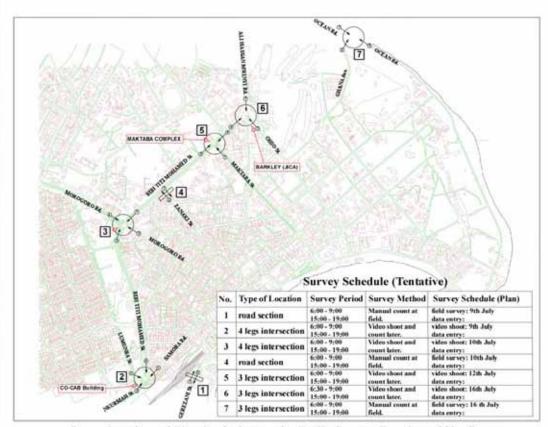
#### 1. Objective

For the evaluation of current situation and considering future improvement plan of traffic management system in the City Center of Dar es Salaam, microscopic simulation is a effective tool. Microscopic simulation requires traffic volume flowing into the simulation network in order to calculate, thus, periodical traffic volume on the boundary of city center are required.

#### 2. Survey Location and Survey Period

Survey locations are shown in the map below.

- 4 legs intersection: 2 locations,
- 3 legs intersection: 3 locations, and
- road section: 2 locations.



Survey Location and Direction for Intersection Traffic Count at Boundary of City Center

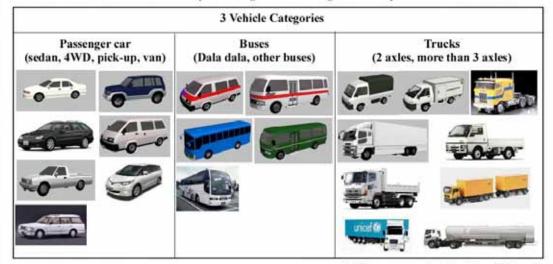
Survey period is basically 3 hours in morning peak (6:00 - 9:00) and 4 hours in evening peak (15:00 - 19:00) on Monday to Thursday.

1

Appendix 3.9 Instruction for vehicle traffic counting

#### 3. Vehicle Category

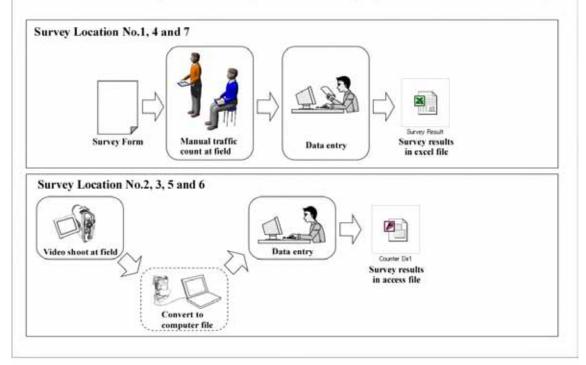
Traffic volume should be counted by following 3 vehicle categories and by direction.



excluding motorcycle, Bhajaj and bicycle.

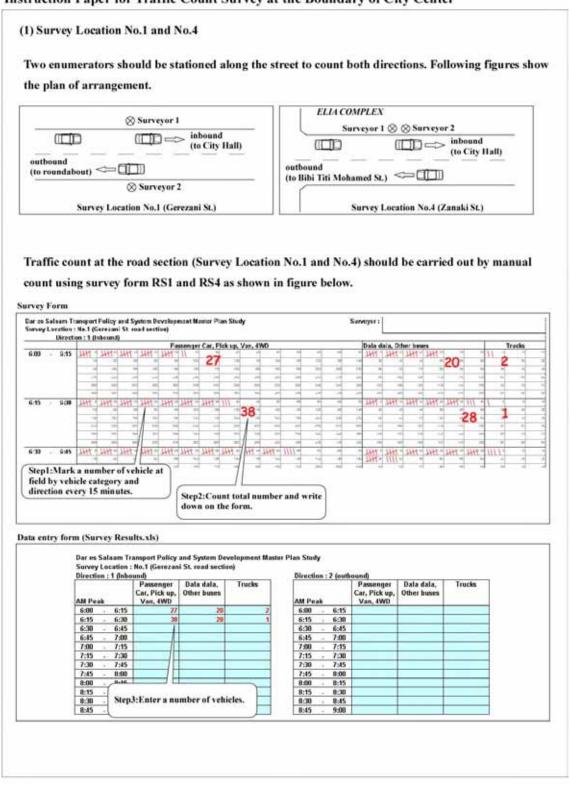
### 4. Survey Methods

Traffic count method depends on the survey location. Following figures show the basic flow of survey.



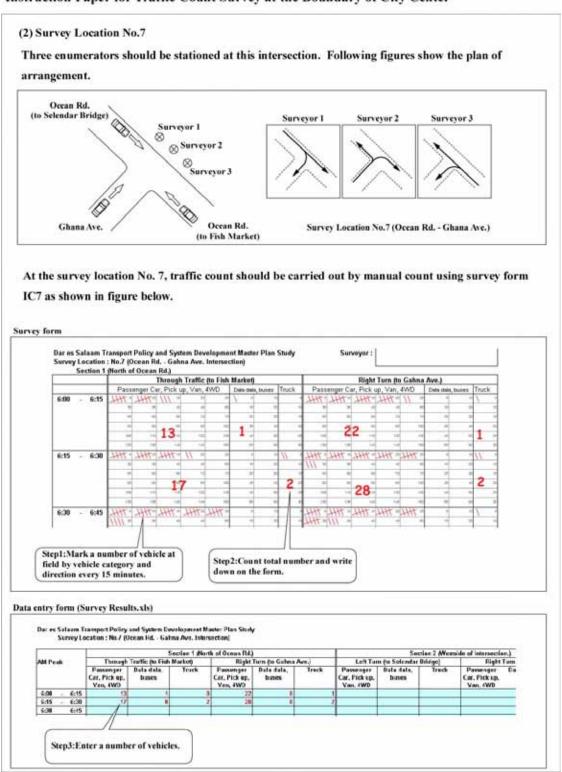
2

Appendix 3.9 Instruction for vehicle traffic counting (cont'd)



3

Appendix 3.9 Instruction for vehicle traffic counting (cont'd)



4

Appendix 3.9 Instruction for vehicle traffic counting (cont'd)

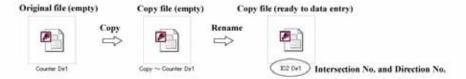
#### (3) Survey Location No. 2, 3, 5 and 6

Traffic count survey at other intersections (No. 2, 3, 5 and 6) should be carried out;

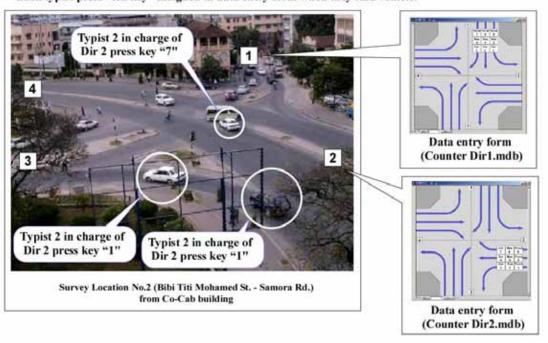
- video shoot at field in survey periods, and
- data entry while watching video.

The number of typists depends on the type of intersection. For example, in case of 4 legs intersection, at least five typists is required (including one replacement in case of typist leave a computer).

Before data entry, typists should make a copy of data entry file and rename in order to avoid overwrite.



Each typist press "ten key" assigned in data entry form when they find vehicle.



Entered data is recorded into table include vehicle category, direction (from/to) and time. A time is computer time. Therefore, interruption is not accepted. If typist leave his work because of compelling reason, replacement take over his work.

5

Appendix 3.9 Instruction for vehicle traffic counting (cont'd)

# **Chapter 4** Freight Traffic Generation Survey

# 4.1 Scope of Work

The freight traffic generation survey shall be carried out at major factories / companies that generate freight traffic, or at locations where activity by large trucks is intense. There are two elements to the survey involving trucking companies: (a) an interview with management staff regarding activities of the company, and (b) after having obtained approval from management, a series of interviews with drivers to obtain information on trip (cargo pick-up/drop-off) patterns. In addition, a separate survey shall be also carried out with truck drivers at the (sea) Port of Dar Es Salaam.

### 4.1.1 Survey Area

The survey area for the freight traffic generation survey covers the whole Study Area, but, realistically centers on the more intermediate parts where factories and trucking companies tend to locate.

### 4.1.2 Survey Day

The company survey can be carried out on a weekday Tuesday through Friday. Since information regarding the previous days trucking activity should be obtained from drivers, the resultant trip data is valid for Monday through Thursday. The truck driver interviews at the Port of Dar Es Salaam, which, unlike the company survey, solicit trip information on the day of survey, can be carried out on any weekday Monday through Thursday.

### 4.1.3 Survey Hours

The factory/company survey can be carried out at any convenient time during the eligible weekdays, and is expected to require 3-4 hours per company including driver interviews. It is suggested company visits be so scheduled as to permit two visits per day (one morning, one afternoon) by a single survey team.

In case of the Port of Dar Es Salaam, the interview survey process shall extend over 24 hours.

# 4.1.4 Sampling

#### (1) Selection of Factories / Companies

Based on the directory of industry published by National Bureau of Statistics, fifty companies shall be selected within the study area at which the survey were conducted. The selection of these companies shall not be random but based upon a set of transport-relevant conditions. The companies shall be selected from different sectors of activity. These include:

- Transport, logistics services and packing companies;
- Food and agriculture production;
- Heavy industry (including chemical and petroleum sector);
- Automotive;
- Construction and construction materials;
- Wholesale and trading company; and
- Retail and final distribution sector (including supermarket)

#### (2) Interviews with Company Management

• Interviews with management shall be conducted with 100 percent of companies selected plus at the (sea) Port of Dar Es Salaam.

### (3) Interviews with Company Drivers

- The number of interviews collected is highly dependent on the amount of cargo carried, the number of trucks in use, and availability of drivers for interviews. Some preliminary indications will be available following selection of companies, and initial contact therewith, and it may thus be possible to tailor the interview survey accordingly.
- In principle, the goal is to collect as many driver interviews as possible, but not to exceed 20 successful interviews from any one company.

#### (4) Interviews with Drivers at (sea) Port of Dar Es Salaam

• In principle, as many of available trucks as possible within available time frames.

# 4.1.5 Survey Method

There are several elements to the cargo survey.

#### (1) Sample Selection and Initial Contact

It will, in the first instance, be necessary to identify a sample of candidate companies for interviewing, and establishing contact with selected companies. During this initial contact, it will be necessary to confirm a time for the visit by the survey team, and obtain permission to interview drivers on-site. It is also suggested that during this preliminary contact an early indication as to types of information desired from company management be provided, thus allowing some time for assembly of data.

It will concurrently be necessary to establish contact with authorities at the (sea) Port of Dar Es Salaam, establish a meeting schedule, request port-related information and obtain permission for in-port interviews.

#### (2) Interview with Company Management and Dar Es Salaam Port Authorities

The intent is to obtain an overview of annual activity. Key data in this regard are:

- Company/organization profile.
- Truck fleet used (number, type).
- Annual cargo transported by type of cargo.
- Opinions on transportation problems and opportunities.

#### (3) Interviews with Company Drivers

An important element of the cargo survey is to obtain detailed information as to the actual activities (cargo pickups and deliveries) made by a sample of drivers during the previous day. For some companies, this information may be obtainable from truck manifests. This will depend upon each company, and can only be determined during the course of the interview with company management. If truck manifest information is available, driver interviews may not be required. This can only be decided on a case-by-case basis.

The type of information needed for the previous day's activities include:

• Complete record of each trip taken by the driver during the previous day from time of reporting to work to time of leaving work. It will be necessary to obtain the information for each stop (cargo pickup or cargo delivery) accurately according to an exact address or the nearest landmark to permit coding to a defined coding system. As noted in Part 1, section (4) of this Technical Specifications, the actual coding will be done by the Package I consultant following further coordination by the Study Team. However, all items other than the detailed locations will be coded by the Package III consultant.

- Information (as available) regarding activities at for the company, place or business for each stop at which cargo was picked up or delivered.
- Type and estimated volume of cargo carried.

#### (4) Interviews with Drivers at Dar Es Salaam Seaport

The approach to collecting information will be different from interviews with company drivers in that the port survey is intended to obtain information for the particular journey in question. This will include, in case of outbound (leaving the port) trucks, destination of the cargo loaded at the port. It will be necessary to obtain this information accurately according to an exact address or the nearest landmark to permit coding to a defined coding system. As noted in Part 1, section (4) of this TOR, the actual coding will be done by the Package I consultant following further coordination by the Study Team. However, all items other than the detailed locations will be coded by the Package III consultant.

The exact location of the interview within the port will be established following further consultation with the Study Team. In principle, it will be at a location (loading area, customs clearance area, or similar) which does not cause undue delay to the truck.

### 4.1.6 Survey Forms

English language survey forms are attached (see Appendix):

- Form CTS 1 is for interviews with company management staff and authorities at the Port of Dar Es Salaam.
- Form CTS 2 is for interviews with company truck drivers, or, where available, copying information from cargo manifests.
- Form CTS 3 is for interviews with drivers at the (sea) Port of Dar Es Salaam.

# 4.2 Survey Performance

### 4.2.1 Training

The training session for supervisors and surveyors of the Cargo transport survey was made on 20th June. Almost 30 persons were trained and organized into seven survey teams: one survey team consists of one supervisor who make interviews with management of the selected company, and surveyors who make interviews with truck drivers belonging to the company.

The material used in the training course was made in Swahili, which was translated from the English survey forms prepared by the JICA Study team.

### 4.2.2 Survey Forms

For the field survey, the following two survey forms were prepared.

- ① Survey form of the interview with management of a company includes:
  - Address of the company;
  - Type of industry;
  - Number of employees;
  - Number of cargo trucks owned;
  - Performance of truck operation;
  - Major cargo type;
  - Major destination by type of cargo.
- ② Survey form of the interview with truck drivers includes:
  - Load capacity of owned truck;
  - Ownership of vehicle;
  - Type of typical transport cargo;
  - Typical route of transportation.

The actual survey forms are shown in Appendix.

### 4.2.3 Progress

The field survey was initially planed to complete with five weekdays from 26th June to 4th July. However, appointments for the interviews couldn't be fully arranged as expected due to their refusal with some reasons. Accordingly the implementation of the survey was slightly behind the schedule for about one week. Table 4.2.1 and 4.2.2 show the achievement of field survey. 47 companies have been investigated, which is 76% of the target number of sample companies. The field survey was complete by 20th July.

Table 4.2.1 Target Companies for Interview

Unit: the number of company

Area	Done	Scheduled	Planned	Refused	Total
Nyerere Road	7	7	5	0	19
Mikocheni Industrial Area	2	3	3	0	8
Mbezi Industrial Area	3	0	2	1	6
Mbozi Road Chang'ombe	4	1	0	1	6
Nelson Mandela Road	0	2	4	0	6
Others	4	7	6	0	17
Total	20	20	20	2	62

Source: JICA Study Team

Table 4.2.2 Achievement of Interviews

No.	Name of Candidate Establishment	Road/Street Name	No. of Drivers Interviewed	Survey Status
1	SIMBA PLASTICS CO LTD	NYERERE ROAD	15	
2	ITAL FRAME	NYERERE ROAD	2	
3	SUPERDOLL TRAILLER MAN.CO LTD	NYERERE ROAD	6	
4	VITAFOAM (T) LTD	MBOZI ROAD CHANG'OMBE	9	
5	UNIVERSAL ELECTRONICS & HARDWARE LTD	MBEZI INDUSTRIAL AREA	3	
6	INTERCHIC CO LTD	MBEZI INDUSTRIAL AREA	6	
7	DOMUS WOOD WORKS	NYERERE ROAD	5	
8	IRON AND STEEL LTD	MIKOCHENI INDUSTRIAL AREA	25	
9	INSIGNIA LTD	MBOZI ROAD CHANG'OMBE	16	
10	GOLDSTAR PAINTS	MBOZI ROAD CHANG'OMBE	16	
11	KIOO LTD	MBOZI ROAD CHANG'OMBE	5	
12	JEJE INDUSTRIES LTD	MBOZI ROAD CHANG'OMBE	-	Refused
13	2000 INDUSTRIES LTD	MIKOCHENI INDUSTRIAL AREA	4	
14	TANPACK TISSUES LTD	MIKOCHENI INDUSTRIAL AREA	11	
15	TANZANIA ELECTRIC SUPPLY COMPANY LTD	MOROGORO ROAD	7	
16	TANZANIA CHINA FRIENDSHIP TEXTILE CO LTD	MOROGORO ROAD	13	
17	SHAMO INDUSTRIES &CO.TANZANIA LTD	MBEZI INDUSTRIAL AREA	-	Refused
18	RAFFIA BAGS TANZANIA LTD	MBEZI INDUSTRIAL AREA	3	
19	TANZANIA PORTLAND CEMENT CO LTD	MBEZI INDUSTRIAL AREA	23	
20	PALRAY LTD	KEKO MADAWA	8	
21	TANZANIA TEA BLENDERS	LUGODA-GEREZANI	15	
22	SBC (T) LTD	NYERERE ROAD	13	
23	TANZANIA SPRING INDUSTRIES & AUTOPARTS LTD	NYERERE ROAD	17	
24	UNOPLAST (T) LTD (BANCO)	NYERERE ROAD	21	
25	KWANZA BOTTLERS LTD (COCA-COLLA)	MIKOCHENI INDUSTRIAL AREA	24	
26	TANZANIA CIGARATTE CO. LTD	NYERERE ROAD	6	
27	TANZANIA BREWERIES LTD	UHURU ROAD	17	
28	M.M.INTEGRATED STEEL MILLS LTD	MIKOCHENI INDUSTRIAL AREA	-	Refused
29	TANZANIA PRINTING SERVICES LTD	MBOZI ROAD CHANG'OMBE	7	
30	BUSNESS PRINTERS LTD	LUGODA-GEREZANI	-	Refused

Table 4.2.2 Achievement of Interviews (Continued)

No.	Name of Candidate Establishment	Road/Street Name	No. of Drivers Interviewed	Survey Status
31	CHEMI & COTEX INDUSTRIES LTD	MBEZI INDUSTRIAL AREA	-	Refused
32	O.I.T (T) CO. LTD	MIKOCHENI INDUSTRIAL AREA	4	
33	BEN-ES-HAQ LTD	MIKOCHENI INDUSTRIAL AREA	-	Refused
34	EAST COAST	NELSON MANDELA ROAD	8	
35	COLOUR PRINT TANZANIA LTD	NELSON MANDELA ROAD	5	
36	SAAFA PLASTKS (T) LTD	NELSON MANDELA ROAD	-	Refused
37	BAKHESSA FOOD PRODUCTS	NYERERE ROAD	21	
38	BORA INDUSTRIES LTD	NYERERE ROAD	10	
39	JAMANA PRINTERS LTD	NYERERE ROAD	9	
40	TANZANIA OXYGEN (T) LTD	NYERERE ROAD	4	
41	METAL PRODUCTS LTD	NYERERE ROAD	12	
42	MATSUSHITA ELECTRICAL CO.EA LTD	NYERERE ROAD	-	Refused
43	SAID SALIM BAKHESA CO. LTD	NYERERE ROAD	-	Refused
44	ALAF LTD	NYERERE ROAD	10	
45	SADOLINI PAINTS	NYERERE ROAD	14	
46	AZAM BAKERY COMPANY LTD	NYERERE ROAD	-	Refused
47	QUALITY FOAM LTD	OLYMPIO/BIBI TITI	12	
48	MERRYWATER LTD	VICTORIA YARD	9	
49	PREMIER CASHEW INDUSTRIES LTD	VINGUNGUTI INDUATRIAL AREA	12	
50	OK PLAST LTD	VINGUNGUTI INDUATRIAL AREA	12	
51	CAOSTAL STILL INDUSTRY	MANDELA ROAD	-	Refused
52	SERENGETI BREWERIES	CHANG'OMBE/MANDELA ROAD	22	
53	PLASCO TANZANIA LIMITED	MBOZI ROAD	-	Refused
54	BERGER PAINTS	MBOZI ROAD	6	
55	ESTIM CONSTRUCTIONS	MIKOCHENI INDUSTRIAL AREA	-	Refused
56	KARIBU TEXTILES	MBAGALA	17	
57	MAC CONTRACTORS	MIKOCHENI	21	
58	MALAWI CARGO	KURASINI	13	
59	NUFAIKA DISTRIBUTORS	MANDELA ROAD	18	
60	SUPERSTAR FORWERDERS	NYERERE ROAD	-	Refused
61	TANZANIA PORTS AUTHORITY (TPA)	BANDARINI	-	Refused
62	DAR BREW - CHIBUKU	UBUNGO	12	
99	Port of Dar es Salaam		182	

Source: JICA Study Team

# **Appendix-4: Survey Forms**

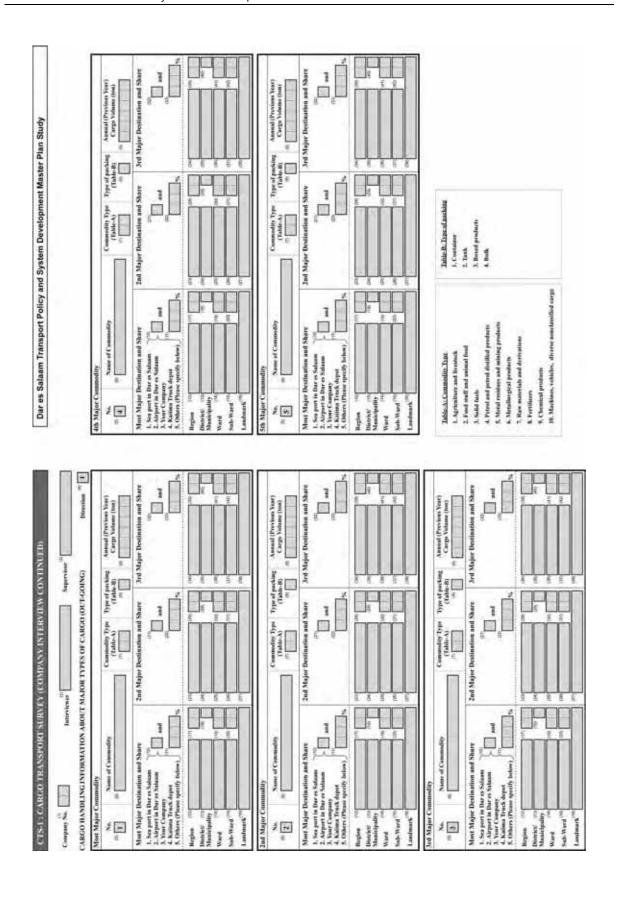
CTS-1 Cargo Transport Survey (Company Interview)

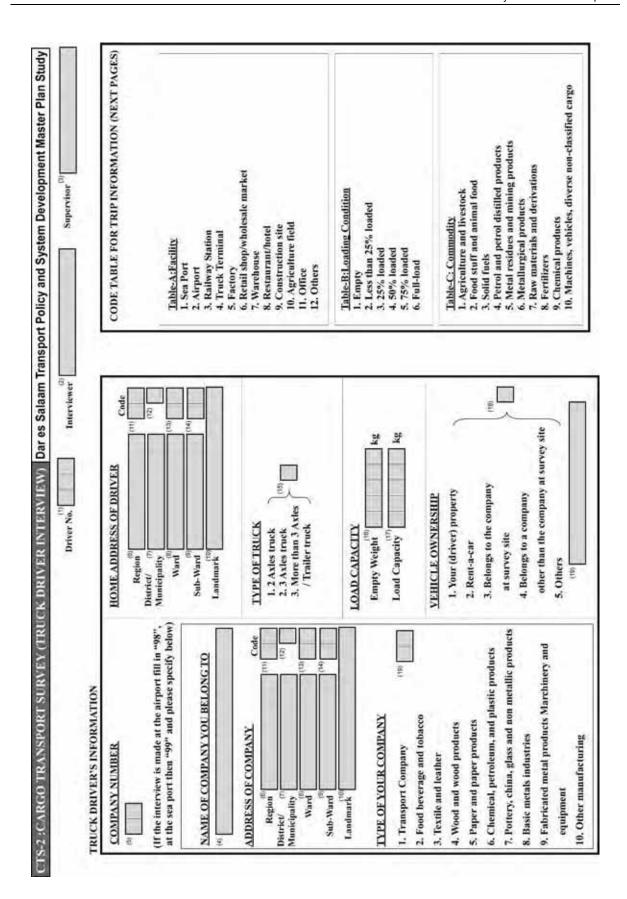
CTS-1 Cargo Transport Survey (Company Interview Continued)

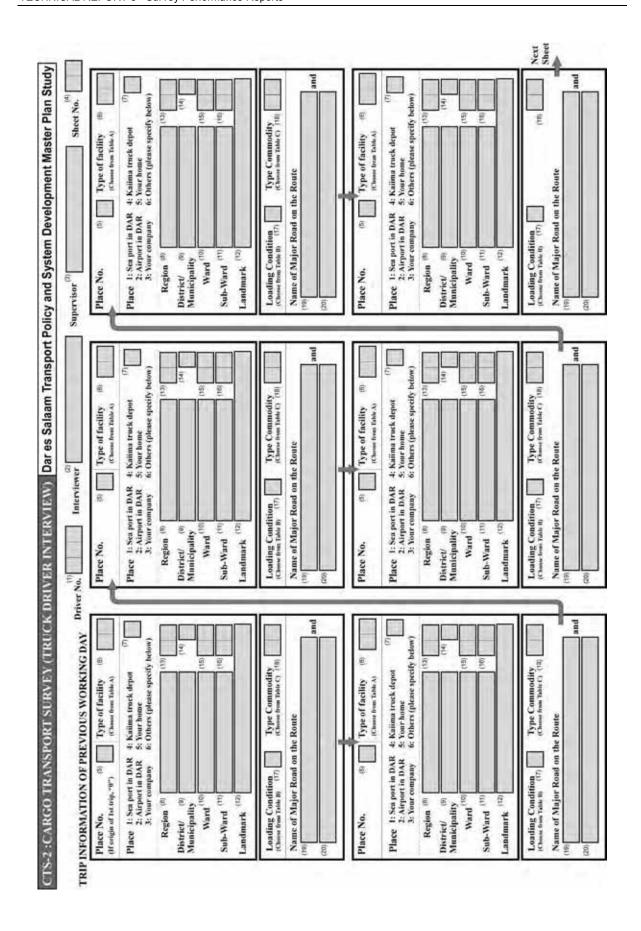
CTS-2 Cargo Transport Survey (Truck Driver Interview)

CTS-2 Cargo Transport Survey (Truck Driver Interview Continued)

Dar es Salaam Transport Policy and System		
CTS-1 :CARGO TRANSPORT SURVEY (COMP	ANY INTERVIEW)	
Company No. Interviewer (2)	Supervisor (3)	
NAME OF COMPANY  (4)  NAME OF CONTACT PERSON	MEASURES OF CARGO TRANSPORT  1. By company's own trucks 2. Outsourcing 3. Company's truck and outsourcing	l
TELEPHONE NUMBER(ex. 012-345-6789)  (b) Code  Region Dar es Salaam  (code  Region Dar es Salaam  (code  (co	Pick up truck, van  2 Axles truck  3 Axles truck  More than 3 Axles / Trailer truck  Others (Please specify)  AVERAGE NUMBER OF TRUCKS IN OPE PER DAY	
NUMBER OF EMPLOYEES OF THE COMPANY  OWNERSHIP  1. Private 2. Public 3. Government (100%) 4. Others (Please specify below)	PER DAY (Including company's truck and outsourcing)  Pick up truck, van  2 Axles truck  3 Axles truck  More than 3 Axles / Trailer truck  Others (Please specify)  (32)  (33)	
* Private : more than 50% of the share owned by private Public : more than 50% of the share owned by government	MAJOR CARGO / FREIGHT (TOP 5) Out-going Name of commodity	Share of total cargo by truck
1. Transport Company 2. Food beverage and tobacco 3. Textile and leather 4. Wood and wood products 5. Paper and paper products	1. (34) 2. (38) 3. (38) 4. (40) 5. (42)	(35) % (37) % (32) % (41) % (43) %
6. Chemical, petroleum, and plastic products 7. Pottery, china, glass and non metallic products 8. Basic metals industries 9. Fabricated metal products Marchinery and equipment 10. Other manufacturing  If manufacturing company (Industry 2 - 10),	In-coming  Name of commodity  1. (44)  2. (46)  3. (40)  4. (50)	Share of total cargo by truck  (45)
Please answer Area of Factory (Gross plottage area)  (20) square meters	5. (52)	(53) %







# **Chapter 5** Travel Speed Survey

# 5.1 Scope of Work

The travel speed survey shall be carried out: (a) to obtain the existing travel speed on the major corridors within the study area, (b) to identify the bottlenecks on the major corridors, and (c) to assess the existing traffic condition.

# 5.1.1 Survey Routes

14 route segments have conditionally been identified along major corridors in the study area. These include Bagamoyo Road, Morogoro Road, Nyerere Road, Kilwa Road, and Nelson Mandela Road, among others. The finalization of route segment monitoring process will be undertaken with the local consultant selected to conduct the survey; however, any adjustments are expected to be minor. The selected routes are specified in Figure 5.1.1.

# 5.1.2 Survey Hours

The survey should complete **three round trips** during both the morning (0600-0900) and evening (1600-1900) peak periods, as well as three round-trips during the off-peak (daytime) period (0900-1600). The trip legs may occur on different days due to traffic conditions.

# 5.1.3 Survey Days

The travel speed survey will be performed on normal **weekdays** from Monday through Thursday excluding public holidays.

# **5.1.4** Survey Content

Major information items to be collected during the course of the survey for each road segment include:

- Segment departure time and arrival time (clock time).
- Clock time and distance at all intermediate checkpoints.

- Frequency of stops.
- Duration of each stop and/or delay (minutes, seconds).
- Reasons for each stop and/or delay.



Figure 5.1.1 Travel Speed Survey Routes

# 5.1.5 Survey Method

The detailed survey method will be decided after discussions with the local consultant selected to carry out this survey. However, in principle,

- A passenger car will be used for the travel speed survey. A driver and an investigator board the survey car.
- The driver operates the survey car at the same general speed as that of the prevailing traffic
  condition. The sample car should neither excessively pass, nor fall behind, other vehicles in
  the traffic stream.
- The investigator records the departure time at begin of route, passing time and distance (odometer reading) at checkpoints (generally intersections), the reason and duration of each stop/delay, and time of arrival at end of route.
- It is noted that the last intersection encountered along the route is considered part of the route, and delays encountered approaching the last intersection will be noted.
- Data by each direction and for each route segment must be recorded separately for the morning peak, evening peak and off-peak periods.

# **5.1.6** Survey Forms

The English language survey form is attached (see Appendix):

• Form TSS 1 is for tabulation of all data.

# **5.2** Survey Performance

# 5.2.1 Executing Organization

The travel speed survey was executed by Inter-Consult. The survey team was headed by Eng. Bernard Msacky, Inter-Consult.

# 5.2.2 Survey Team Organization

One survey unit consists of driver and surveyor. Survey team recruited and organized 5 survey units.

# 5.2.3 Preparatory Works

Preparatory works for the travel speed survey included;

- On 13<sup>th</sup> June, JICA Study Team inform updated survey routes to the Inter-Consult.
- On 14<sup>th</sup> June, JICA Study Team gave a survey form for travel speed survey.

- On 19<sup>th</sup> June, JICA Study Team lent seven GPS devices to the survey team.
- On 9<sup>th</sup> July, the survey team has a meeting with JICA Study Team regarding the method of travel speed survey.
- On 10<sup>th</sup> July, the survey team conducted pilot survey.

		Ju	ne		July							
Site Investigation												
Survey Program												
Manual and forms												
Recruiting												
Training and organization												
Survey												
Data Processing									[			

Figure 5.2.1 Survey Schedule for Travel Speed Survey

# **5.2.4** Pilot Survey

# (1) Pilot Survey

On 10<sup>th</sup> July, the supervisor conducted pilot survey in order to learn how to use GPS device and survey form. The survey route was from Inter-Consultant office to DCC through Ali Hassan Mwinyi Rd.-Ohio St. (a segment of Route 2). According to the GPS log, starting time was 3:27 p.m. and end of time was 3:43 p.m.

# (2) Problems encountered

The following two problems were observed at the pilot survey:

- The survey team set GPS unit for recording every 30 seconds, it seems too long to indicate congested point in CBD.
- The time recorded in GPS device and recorded in survey form were different.

The first problem will be solved by changing of GPS setting, and the second problem will be solved by recording of the starting time in the survey form.

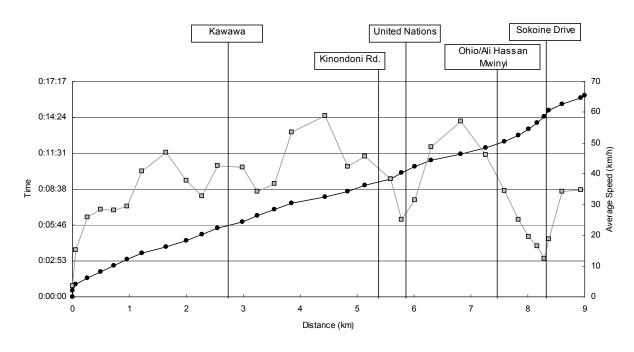


Figure 5.2.2 Results of Pilot Survey (GPS log)

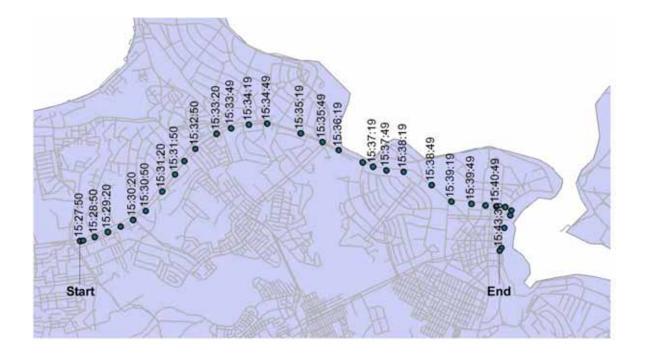


Figure 5.2.3 Results of Pilot Survey (GPS log)

# 5.2.5 Full-Scale Survey

Full-scale survey has started from 11<sup>th</sup> July 2007 and completed by 19<sup>th</sup> July.

Table 5.2.1 Survey Date and Period of Full-scale Survey

D. 1.	D:	<b>T</b>			D. 1	D:	<b>T</b>	Starting Time					
Route	Direction	Trip	AM Peak	Starting Time Off Peak	PM Peak	Route	Direction	I rip	AM Peak Off Peak		PM Peak		
1	1	1	6:17 16-July	11:36 16-July	15:56 16-July	7	1	1	6:40 12-July	10:20 12-July	15:45 12-July		
		2	6:27 17-July	15:12 17-July	16:00 18-July			2	7:49 12-July	11:14 12-July	17:36 12-July		
		3	6:31 18-July	14:04 18-July	17:33 18-July			3	5:56 16-July	11:59 12-July	16:28 19-July		
	2	1	8:38 16-July	13:59 16-July	18:24 16-July		2	1	6:15 12-July	10:46 12-July	16:45 12-July		
		2	7:56 19-July	13:45 17-July	16:41 18-July			2	7:09 12-July	11:37 12-July	18:04 12-July		
		3	8:09 20-July	14:48 18-July	18:16 18-July			3	8:35 12-July	12:23 12-July	18:21 16-July		
2	1	1	6:46 11-July	9:06 11-July	16:34 11-July	8	1	1	7:51 16-July	13:36 16-July	17:35 16-July		
		2	6:10 12-July	11:15 11-July	18:03 11-July			2	7:55 17-July	12:05 17-July	17:43 17-July		
		3	8:15 12-July	10:27 12-July	15:26 12-July			3	8:17 18-July	13:11 17-July	18:33 17-July		
	2	1	7:40 11-July	9:39 11-July	15:59 11-July		2	1	6:45 16-July	12:32 16-July	16:32 16-July		
		2	6:45 12-July	11:48 11-July	17:03 11-July			2	6:59 17-July	10:10 17-July	16:02 17-July		
		3	9:00 12-July	10:55 12-July	15:52 12-July			3	7:06 18-July	12:39 17-July	18:04 17-July		
3	1	1	6:23 11-July	11:43 11-July	15:53 16-July	9	1	1	6:47 18-July	10:20 18-July	17:03 18-July		
		2	7:59 11-July	12:25 11-July	16:30 16-July			2	7:45 18-July	11:11 18-July	17:56 18-July		
		3	8:37 11-July	13:07 11-July	17:10 16-July			3	8:47 18-July	16:17 18-July	18:36 18-July		
	2	1	5:53 11-July	13:49 11-July	16:19 11-July		2	1	6:27 18-July	9:13 18-July	16:39 18-July		
		2	6:48 11-July	14:26 11-July	17:09 11-July			2	7:24 18-July	10:49 18-July	17:26 18-July		
		3	7:25 11-July	14:58 11-July	17:57 11-July			3	8:23 18-July	11:38 18-July	18:15 18-July		
4	1	1	6:10 16-July	11:09 16-July	15:59 16-July	10	1	1	6:36 18-July	10:20 18-July	16:11 18-July		
		2	6:01 17-July	13:59 16-July	15:59 17-July			2	7:25 18-July	11:04 18-July	17:01 18-July		
		3	6:06 18-July	10:06 17-July	15:59 18-July			3	8:14 18-July	11:50 18-July	18:23 18-July		
	2	1	8:03 16-July	12:32 16-July	17:26 16-July		2	1	6:13 18-July	9:44 18-July	15:46 18-July		
		2	8:33 17-July	15:18 16-July				2	7:01 18-July	10:41 18-July	16:36 18-July		
		3	7:50 18-July	11:52 17-July	17:44 18-July			3	7:49 18-July	11:27 18-July	17:27 18-July		
5	1	1	7:12 16-July	9:14 16-July	16:33 17-July	11	1	1	7:18 16-July	13:18 16-July	17:15 16-July		
		2	8:27 16-July	11:11 16-July	18:01 17-July			2	7:34 17-July	11:03 17-July	16:43 17-July		
		3	7:10 17-July	12:26 16-July	15:28 19-July			3	7:59 18-July	11:46 17-July	17:24 17-July		
	2	1	6:49 16-July	8:56 16-July	16:02 17-July		2	1	7:00 16-July	12:57 16-July	16:54 16-July		
		2	8:01 16-July	9:45 16-July	17:02 17-July			2	7:14 17-July	10:36 17-July	16:23 17-July		
		3	6:43 17-July	11:51 16-July	18:27 17-July			3	7:22 18-July	11:25 17-July	17:03 17-July		
6	1	1	6:18 11-July	10:36 11-July	14:59 12-July	12	1	1	7:26 16-July	12:09 16-July	17:02 16-July		
		2	8:38 11-July	12:58 11-July	16:52 12-July			2	8:01 17-July	14:57 16-July	17:03 17-July		
		3	7:38 12-July	9:56 12-July	18:02 12-July			3	7:13 18-July	11:23 17-July	17:12 18-July		
	2	1	8:08 11-July	10:04 11-July	16:24 12-July		2	1	7:09 16-July	11:53 16-July	16:46 16-July		
		2	7:09 12-July	12:17 11-July	17:24 12-July			2	7:41 17-July	14:41 16-July	16:45 17-July		
		3	9:25 12-July	11:21 12-July	18:33 12-July			3	6:55 18-July	11:07 17-July	16:54 18-July		

# 5.2.6 Publicity

A press conference was held at the DCC on 21st June 2007.

# 5.2.7 Data Entry

The GPS log data is extracted by the JICA Study Team and the data of survey form will be recorded in Microsoft Excel file.

# **Appendix-5: Survey Forms and Instruction Materials**

Appendix 5.1: Survey form TSS-1

Appendix 5.2: Instruction Material for Travel Speed Survey

TSS-1: TRAV		Dar es Salaam Transport Policy and System Development Master													r				
Survey (1) Route	Direction (2)		ound bound							Su	rveyor	(3)							
										Su	perviso	oı <sup>(4)</sup>							
Check Point	Passing Ti	me	Stopp	oing tir	ne and	reaso	n											Dista	ance
	hour min		1st st	ор		2st st	ор		3st st		_	4st st	ор		5st st	top	,	km	
0 Start point			min	sec	reason	min	sec	reason	min	sec	reason	min	sec	reason	min	sec	reason		
1			1							_			<u> </u>			-			
2			1							-	-		-				-		
3			1	_			<u> </u>		-		╄	-	<u> </u>	-	-	-	-	-	-
4			1										_						
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7		+	<u> </u>				_				<u> </u>		_				ļ		
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9		+					_												
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11			1																
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16		+	L																
17		+																	
18		+																	
19		+																	
20		-																	
20			$\vdash$		<u> </u>			1		1			1			1	1		

REASON FOR 1 - WAITING FOR TRAFFIC SIGNAL (OR POLICE CONTROL) TO CHANGE

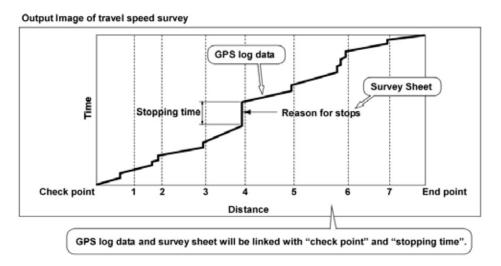
- 2 TRAFFIC ACCIDENT
- 3 CROSSING OF PEDESTRIANS
- 4 CONGESTION OF BUSES NEAR BUS STOP
- 5 TRAFFIC CONGESTION (TRAFFIC SPILLED BACK CONDITION)
- 6 MERGING FROM ALLY
- 7 DIVERGING TO ALLEY
- 8 INFLUENCE OF THE CARS TURNING TO THE RIGHT
  9 OTHERS (PARKING ON STREET, POOR PAVEMENT MAINTENANCE, UNDER CONSTRUCTION, ETC.)

Appendix 5.1 Travel Speed Survey Form

### INSTRUCTION PAPER FOR TRAVEL SPEED SURVEY

# 1. Objectives

The purposes of travel speed survey are identification of congested section (segment) and reason of that traffic congestion. The results of travel speed survey will be used as indicators of current traffic condition and material for consideration of future improvement plan.

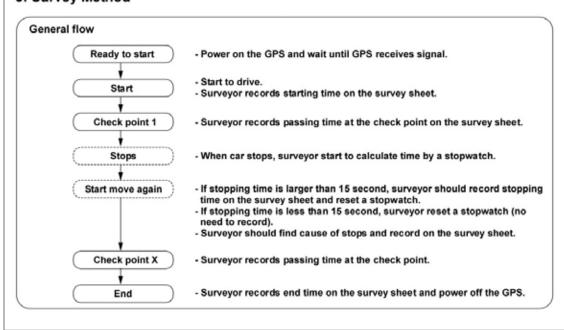


# 2. Survey Team

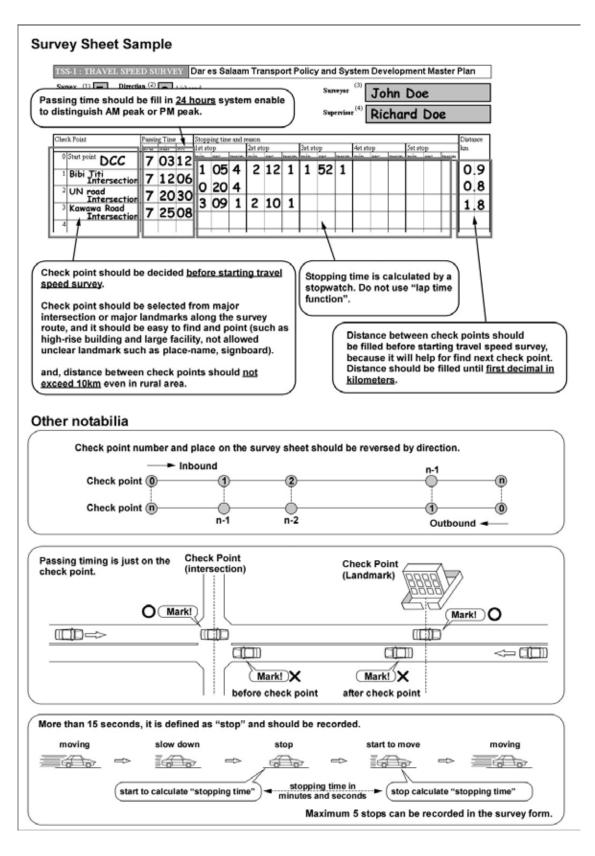
Survey teams consist of driver and surveyor. Driver must keep safety drive and surveyor should find check points, calculate and record time etc.

GPS should be put on the dashboard enable to receive GPS signal from the satellites.

# 3. Survey Method



Appendix 5.2 Travel Speed Survey Instruction Material



Appendix 5.2 Travel Speed Survey Instruction Material (cont'd)

# **Chapter 6** Bus Passenger Opinion Survey

# 6.1 Scope of Work

A sample of public transport users at major terminals shall be interviewed during the Public Transport Passenger Survey. Considerable data on public transport usage, modal preferences and activities will be obtained from the Household Interview Survey (HIS). It is desirable to implement this supporting survey whose purpose is not to duplicate information collected via the HIS, but to augment its findings in key technical areas or to obtain what can be termed attitudinal perceptions. It is noted that these surveys will be notional, that is, any conclusions will be drawn from the sample itself rather than an expanded statistical universe.

# **6.1.1** Survey Locations

The survey will take place at the seven main identified bus terminals in Dar Es Salaam: Mwenge, Ubungo, Mbagala, Kigamboni Ferry, Kariakoo, Poata and Tandika. All are dala-dala terminals, with exception of Ubungo (and somewhat Tandika) which are also used by long-distance buses. The terminals are shown in Figure 6.1.1.

# **6.1.2** Survey Hours

The survey extends over a total of six hours, three hours during the morning peak period (0600-0900) and three hours during the afternoon peak period (1600-1900).

# 6.1.3 Survey Days

The survey will be performed on **weekdays** selected from Monday through Thursday excluding public holidays.

# 6.1.4 Sampling

The passenger interview survey should be administered to at least **1,750 passengers**, or approximately 250 passengers per terminal.



Figure 6.1.1 Bus Terminal Locations

# 6.1.5 Survey Method

Surveyors will randomly interview the passengers at the terminals, and fill in the interview form. The total number of interviewees can be distributed among different terminals based on the passenger volume at each terminal, but should not be less than 250 at any one terminal.

Information to be collected includes:

- Personal attribute (sex, age, occupation, status, etc.).
- Trip and payment information (trip purpose, origin-destination stations, waiting time, cost).
- Attitudinal information.

# 6.1.6 Survey Forms

• Form PTS 1 is for conducting interviews with bus passengers.

# **6.2** Survey Performance

### (1) Training

A training session of surveyors for the Public Transport Passenger interview survey was held on 6<sup>th</sup> June, under the supervision of the JICA Study team. During the training session, meaning of technical terms such as trip purpose, origin and destination, and transport mode, was explained by the JICA Study team in addition to the explanation of the survey team leader from Inter-Consult Ltd..

Most of the surveyors were invited to make a practice of the interview survey the at Mwenge bus terminal on 7<sup>th</sup> in order to confirm the survey technique.

# (2) Survey Forms

The survey forms in English were designed the by JICA Study team and updated through the experience of pilot survey. Finally the forms were translated into Swahili language by the contractor. The questionnaire items include:

- (1) Individual attributes
  - Sex, Age;
  - Occupation, industry, income rank.
- ② Trip information
  - Trip purpose;
  - Origin and destination place;
  - Transport mode used.

# ③ Opinion and preferences

- Evaluation on conditions of public transport;
- Reason why you chose the public transport;
- Preferences between BRT and existing public transport on several conditions.

# (3) Progress of the Field Survey

The field survey was conducted at the seven bus terminals as designated in the TOR (see Table 6.2.1). A total of 2,250 samples were interviewed, which is actually more than that of the specified figure in the TOR.

The data was compiled into a database by using Microsoft Access, and the database was submitted to the JICA Study team on  $10^{th}$  July.

**Number of Samples Bus Terminal/Stop Name** No. **Survey Date** Interviewed 1 Mwenge 11 June 291 2 Tandika 12 June 283 3 Mbagala 13 June 364 4 Posta 14 June 274 5 Ferry 14 June 285 6 Kariakoo 18 June 394 7 Ubungo 19 June 359 Total 2,250

Table 6.2.1 Implementation of the Survey

# (4) Summary Statistics of the Public Transport Passenger Interviews

Summary statistics (samples' overall characteristics and basic statistics) and preliminary analysis are presented in this section. Further analysis on travel patterns and preferences will be made later.

# 1) Sex

A random sampling was instructed to the surveyors at the field, but the population was unknown. Figure 6.2.1 shows the samples by sex. As shown in the figure the ratio of male sample is much higher, reaching 66% of the total. It is difficult to know this ratio represents the sex ration of the population or not at present. This issue will be discussed with the Household Interview Survey data for verification purpose.

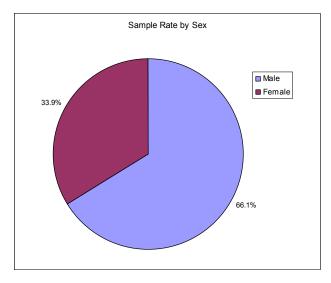


Figure 6.2.1 Sample Rate by Sex

# 2) Age distribution

Figure 6.2.2 shows age distribution of the samples and that of the year 2002 Census population in Dar es Salaam City. The percentage share of the age 10 - 19 in the sample is slightly lower than that of the census information, while the share of age 20 - 29 in the sample is slightly higher than the census figure.

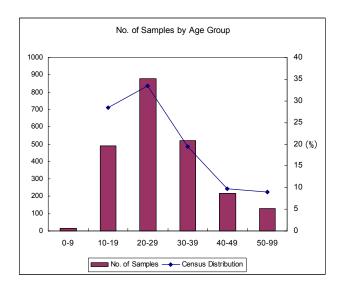


Figure 6.2.2 Sample Distribution by Age Group

# 3) Income

Figure 6.2.3 shows the distribution of monthly income of the samples. The mode (the most frequent sample) is observed at the income between 75,001 and 100,000 Tsh. Per month. An accumulation of the sample numbers up to 250,000 Tsh is about 80% of the total sample size.

These basic statistics will also be compared with the information of the HIS.

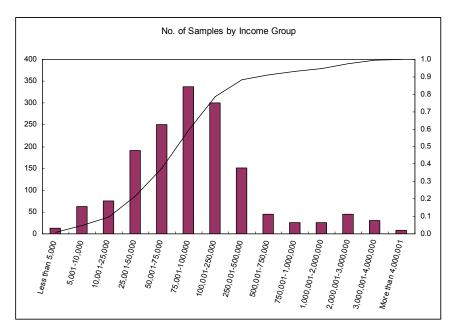


Figure 6.2.3 Sample Distribution by Income Rank

# 4) Trip Purpose

Figure 6.2.4 shows composition of trip purposes of the samples. Since the survey was conducted with the bus passengers in the morning and evening peak hours, this information does not necessary to represent the trip composition of all trips in Dar es Salaam.

A sum "to go working" and "to school" is about 54% (13.7% + 40.2%), which indicates that the sample may well represents "commuters" opinion.

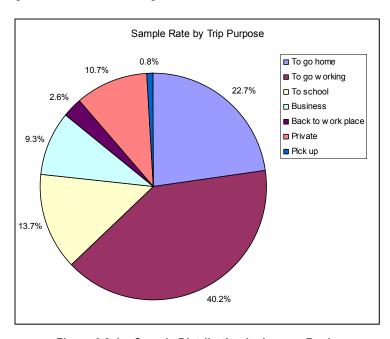
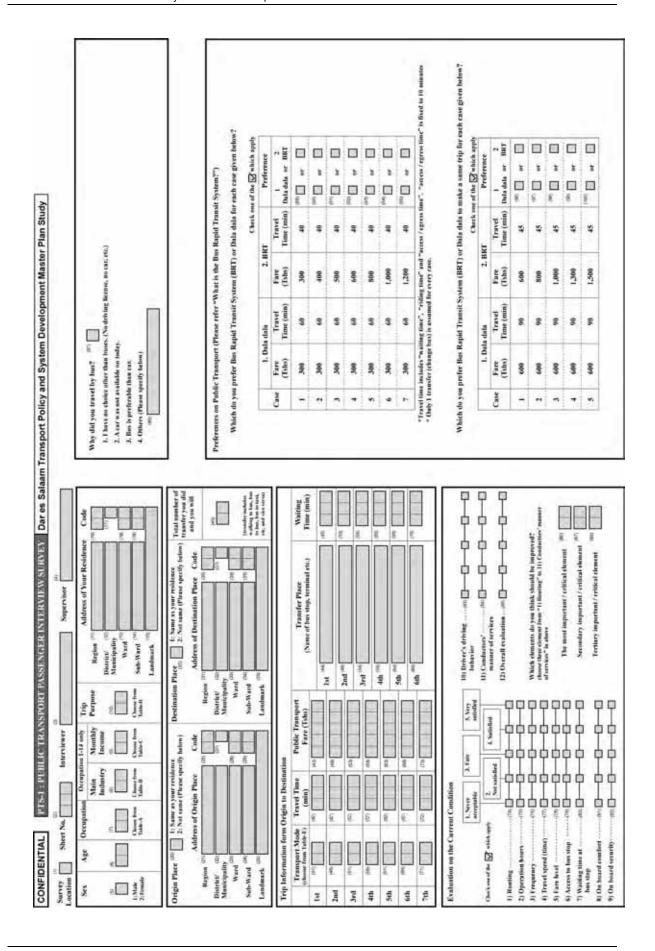


Figure 6.2.4 Sample Distribution by Income Rank

# **Appendix-6: Survey Forms**

PTS-1 Public Transport Passenger Interview Survey Form

Code Table for Public Transport Passenger Interview Survey



# CODE TABLE FOR PUBLIC TRANSPORT PASSENGER INTERVIEW SURVEY

WHAT IS THE BUS RAPID TRANSIT SYSTEM (BRT)?

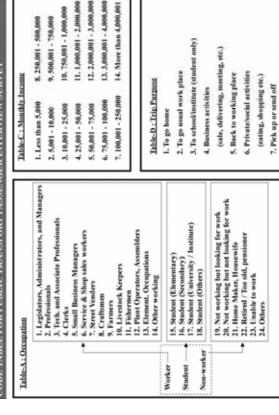
BRT is not affected by any

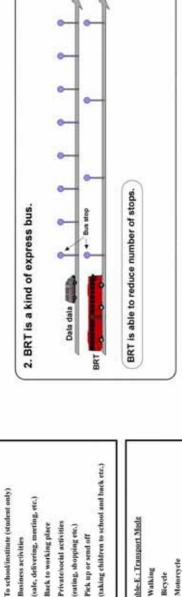
other vehicles.

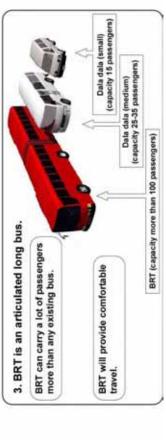
Exclusive lane for BR1

1. BRT runs on exclusive lane.

BRT is able to maintain it's speed and time table.







15. Ferry/boar

14. Railway

