## Annual Evaluation Report 2007









**Japan International Cooperation Agency** 

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## Annual Evaluation Report 2007



**Japan International Cooperation Agency** 

### Preface

The Japan International Cooperation Agency (JICA), which became an independent administrative institution in October 2003, has been carrying out cooperation projects based on three initiatives of "field based management," "human security," and "effectiveness, efficiency and speed" in response to the expectations of the Japanese people, and in an effort of contibuting socioeconomic development and peace building of developing countries. In October 2008, the new JICA will be launched as one of the world's largest bilateral aid agencies in taking over the following modalities comprehensively: technical cooperation it has been implementing, a major portion of grant aid, and loan assistance that has been conducted by Japan Bank for International Cooperation (JBIC).

Evaluation is an important means of carrying out more effective and efficient projects with public understanding and support. JICA has been working on expanding and enhancing project evaluation, promoting the use of evaluation results (feedback) for project improvement, and improving the disclosure system of its evaluation results. With the presentation of a whole picture of evaluation activities and an overview of individual evaluation results, the Annual Evaluation Report aims to provide comprehensive information in an understandable manner as to whether JICA projects as a whole are carried out effectively and efficiently. JICA promptly discloses the evaluation results of individual projects through its website.

The report for fiscal 2007 presents the results of JICA's program evaluation aimed at achieving higher cooperation effects by strategically combining inputs, as well as the results of thematic evaluation on capacity development of local administrations, which is an important element in decentralization. It also introduces specific cases to show how recommendations and lessons learned are fed back. The Advisory Committee on Evaluation kindly agreed to conduct secondary evaluation on the terminal evaluations implemented by JICA. As a new attempt, the projects were rated based on evaluation results this time. Many valuable recommendations were put forward as to the way projects and project evaluations should be. JICA takes these recommendations seriously and intends to advance efforts for further improvement.

I would be very pleased if this report serves to promote deeper understanding of JICA's projects and generate further support from its readers.

Finally, I would like to express my sincere gratitude to a number of persons and organizations who contributed to this undertaking, including the external advisors who offered their help in compiling this report.

March 2008 Masafumi Kuroki Vice-President Japan International Cooperation Agency

## Countries Targeted for Evaluation Study Published in Annual Evaluation Report 2007





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## Part 1 Evaluation in JICA

## Chapter 1

# JICA's Evaluation Activities and Efforts for Expanding and Enhancing Evaluation

#### **1-1 JICA's Evaluation Activities**

#### (1) Objectives of Evaluation

JICA's project evaluation is carried out at each stage of the project cycle in order to assess the relevance and effectiveness of a project as objectively as possible, and further improve it. More precisely, the evaluation is conducted for the following three purposes: (1) feeding back evaluation results to the decision-making process for use in project management, (2) utilizing the lessons learned from evaluation results to assist the learning process of the aid organizations concerned, and (3) disclosing information related to the effectiveness and processes of JICA's cooperation projects both domestically and internationally to secure project transparency and accountability. By utilizing the evaluation results and gaining public understanding and support for its projects, JICA is committed to providing more effective and efficient cooperation.

#### (2) Types of Evaluation

Here, JICA's project evaluations are explained as being categorized in terms of "what to evaluate" (<u>the evaluation focus</u>), "when to evaluate" (<u>the evaluation implementation stage</u>), and "who will evaluate" (<u>the evaluator</u>).

#### 1) Evaluation Focus

ODA evaluations can be classified into "project-level," "program-level," and "policy-level" evaluations from the perspective of "what to evaluate." Among these evaluations, JICA conducts project-level and program-level evaluations (Figure 1-1).

The project-level evaluation covers individual projects. The results are fed back for formulating or reviewing projects and deciding whether a project should be completed or continued, or utilized as lessons for similar projects. JICA is making efforts to secure project transparency and accountability by disclosing evaluation results.



Program-level evaluation evaluates a set of projects related to particular countries or a development issue in a comprehensive and cross-sectional manner, for generalizing items common to the target countries and development issue as much as possible, and drawing out lessons that allow easier feedback. Its evaluation themes include what effects are achieved by JICA's cooperation in particular countries or the consequence of JICA cooperation approaches to specific development areas. Moreover, it is directed at specific cooperation schemes including the Volunteer Program and Disaster Relief Program. These evaluations are conducted by the Office of Evaluation of the Planning and Coordination Department of JICA or other JICA project implementation departments involved with the project. The results of program-level evaluation are not only fed back to the planning and implementation of individual projects, but also utilized for improving cooperation approaches of JICA, for formulation, improvement and effective implementation of JICA Country Programs and thematic guidelines, as part of a further comprehensive effort. Furthermore, given the recent intensified program approaches by JICA, the program-level evaluation implements evaluation on JICA program, combining a number of projects organically and closely, with a clear scenario for achieving the goal of a particular program. In fiscal 2006, JICA conducted evaluation focusing on four programs implemented around the world. The results are described in Part III.

#### 2) Evaluation within the Project Cycle

Project-level evaluations are classified into four types from the perspective of when to evaluate: ex-ante, mid-term, terminal, and ex-post evaluations, which correspond to four stages in the project cycle (Figure 1-2).

#### a. Ex-ante evaluation

The ex-ante evaluation is conducted prior to the implementation of a project to check conformity with development policies of the partner country, Japan's aid policy, and needs of the partner country, as well as to clarify the project content and expected cooperation effects for the purpose of comprehensively evaluating the necessity of the project and the relevance of the cooperation scheme. Evaluation indicators of a project set at the ex-ante stage will be used to measure the progress and effect of cooperation in subsequent monitoring and evaluations at stages from mid-term to expost evaluations.

#### b. Mid-term evaluation

The mid-term evaluation is conducted at the midpoint of a project in order to evaluate it for smooth operation leading to outcome. It aims to clarify the achievements and implementing process, and examine whether plans of the project are relevant, focusing on effectiveness, efficiency, and other aspects. Results of the mid-term evaluation are utilized to revise the original plan or improve the operation structure.

#### c. Terminal evaluation

The terminal evaluation is conducted to examine whether the project will achieve the outcome as planned prior to termination of a project. It comprehensively analyzes the achievement level of the project purposes, efficiency, and prospective sustainability of a project. Based on the result, it



is decided whether to complete the project according to the original plan or whether follow-up is necessary.

#### d. Ex-post evaluation

The ex-post evaluation is conducted a few years after completion of a project to verify the achievement level of the overall goal, the presence of ripple effects, and sustainability of the effects at which the project was aimed. Results of expost evaluation serve as lessons learned for effective and efficient project implementation in formulating and implementing new projects and/or programs in the future.

The program-level evaluation evaluates and analyzes effects resulting from cooperation among plural projects and their approaches, mainly from an ex-post evaluation standpoint and in a cross-sectional manner, after the projects are completed. However, the evaluation may be occasionally conducted as an ex-ante or mid-term evaluation, to confirm the relevance of programs or review plans.

#### 3) Evaluation by Types of Evaluators

In terms of "who evaluates" (i.e. evaluator), JICA's evaluation is categorized as internal evaluation and external evaluation. There is also a joint evaluation conducted by JICA and external institutions.

#### a. Evaluation by JICA (internal evaluation)

It is conducted by JICA, which is responsible for project management in cooperation with external experts, such as consultants and academics. Since the internal evaluation is headed by the parties concerned who are well versed in the processes and methods of JICA's operations, there are the advantages of smoothly accessible information necessary for project management and review, and the easy acquisition of specific, practical recommendations and lessons. JICA also consults third parties (academics, journalists, NGOs, etc.) with expertise in development assistance and familiarity with JICA's undertakings, and has them review internal evaluation results (= secondary evaluation)<sup>1</sup> in order to assure transparency and objectivity of internal evaluation.

#### b. Evaluation by third parties (external evaluation)

This is the evaluation entrusted to third parties who are not involved in the planning and implementation of the evaluated project, and who have high expertise in the fields evaluated, specifically external specialists and institutions, such as universities, research institutes, academics and consultants. The external evaluation is intended to secure the quality, transparency, and objectivity of evaluation. External evaluation may be conducted by external experts and third-party organizations in the partner country in addition to those in Japan.

External evaluation in JICA includes cases where external third parties implement thematic evaluation as part of program-level evaluation, and secondary evaluation described in a).

#### c. Joint evaluation

This evaluation is conducted jointly with the institutions concerned in partner countries in which JICA implements projects and other aid agencies (donors). Joint evaluation with partner countries allows JICA and the partner countries to share an awareness of the effects and issues of JICA's cooperation. Further, it also contributes to enhancing the evaluation and monitoring capacities of partner countries by allowing relevant parties in partner countries to share an evaluation method in the evaluation process. Since all JICA's projects are jointly implemented with partner countries, the project-level evaluation is conducted jointly with partner countries at all stages from project planning to completion. Consequently, these evaluations can be considered to possess the aspects of the JICA-led internal evaluation described in a) and those of joint evaluation conducted with developing countries. The program-level evaluation is also conducted with the participation of relevant parties of the partner countries, and its evaluation results are fed back to those parties through seminars.

The joint evaluation with other donors is considered important along with the advancement of aid coordination in developing countries. It proves helpful in learning about each other's projects and evaluation methods through the evaluation process itself.

#### (3) Methods of Evaluation

The project-level evaluation framework is composed of three stages: (1) studying and understanding the situation surrounding the project; (2) assessing the value of the project by the five evaluation criteria; and (3) drawing recommendations and lessons, and feeding them back for improvement.<sup>2</sup>

When conducting an evaluation, it is important to understand how to utilize its results. This entails verifying the current situation of a project in a systematic and objective manner, and making a convincing judgment about its values based on the results. In addition, it could be said that evaluation results are further utilized by precisely analyzing promoting or inhibiting factors toward the enhancement of effects and smooth implementation of projects, and drawing out recommendations and lessons for future projects.

## 1) Studying and Understanding the Situation Surrounding the Project

The first step is to examine the project achievements regarding what has been achieved in the project and to what extent it has been achieved. The next step is to identify and analyze the implementation process regarding what is happening in the process of achievement and what kind of effects it has on the achievements. Furthermore, the causal relations between the project and the effect, namely whether confirmed achievement has resulted from the project, is examined.

<sup>1</sup> Fiscal 2007 secondary evaluation results by the Advisory Committee on Evaluation are described in Part 4 of the report.

<sup>2</sup> JICA's project evaluation methods are explained in detail in the "JICA Evaluation Handbook: Practical Methods for Evaluation" (JICA, March 2004). These guidelines are available on the Evaluation page on JICA's website (http://www.jica.go.jp/index-j.html).

#### 2) Assessing the Value of the Project by the Five Evaluation Criteria

The next step is to make value judgments about the project based on information about the actual conditions of the project as obtained through the above-mentioned procedure. For judging the value of projects, JICA has adopted the five evaluation criteria (relevance, effectiveness, efficiency, impact, and sustainability) proposed in 1991 by the Development Assistance Committee (DAC) of the Organisation for Economic Co-operation and Development (OECD) (Table 1-1).

#### 3) Drawing Recommendations and Lessons and Feeding Them Back for Improvement

Based on the results of an evaluation study, recommendations should be proposed on specific actions for the project stakeholders, and lessons should also be formulated to provide information for future projects. Evaluation results are reported to those involved in the project and disclosed publicly. Feedback of evaluation results to projects is important in improving the project and enhancing its effectiveness. In order to make recommendations and lessons that are easily fed back, it is necessary to clarify the contributing and inhibiting factors that have affected the production of effects of a project. It is also necessary to specify the target of the feedback.

#### Table 1-1 Perspectives of Five Evaluation Criteria

	Relevance	"Relevance" questions integrity and necessity; whether the project purpose meets the needs of the intended beneficiaries; whether it is consistent with the partner country's policies and Japan's aid policies; and whether the project approach is appropriate.
	Effectiveness	"Effectiveness" questions whether the project purpose has been achieved to benefit the beneficiaries and target societies.
	Efficiency	"Efficiency" questions whether input resources have been utilized effectively, mainly by focusing on the relations between costs and outputs.
	Impact	"Impact" questions long-term effects and ripple effects brought by the implementation of a project, including the achievement level of the overall goal and unintended positive and negative effects.
	Sustainability	"Sustainability" questions whether the effects achieved in the project are sustained even after the completion of cooperation.

#### (4) Evaluation System

JICA's current evaluation system is composed of the Evaluation Study Committee, the Advisory Committee on Evaluation, Office of Evaluation, and the project implementation departments (headquarters and overseas offices). The major roles and activities of each group are shown in Figure 1-3.



#### 1-2 Efforts for Expanding and Enhancing Evaluation

Recently, the situation surrounding JICA activities has been changing greatly as a result of ODA reform and the progress of international aid coordination. New JICA will be established in October 2008 to manage yen loans and grant-aid cooperation in addition to technical cooperation in an integrated manner. Under such circumstances, JICA's project evaluation has made various efforts in order to implement effective and efficient projects, as well as ensure accountability.

In fiscal 2006, JICA implemented upgrading evaluation capacity of its overseas offices to strengthen field-based management, solidifying evaluation on diverse aid schemes including the Disaster Relief Program, expanding evaluation of JICA programs, and practicing secondary evaluation by external specialists. This section introduces JICA's efforts to expand and strengthen its evaluation system based on three perspectives: 1) consistent evaluation from ex-ante to ex-post stages, 2) evaluation covering various activities, and 3) securing transparency and objectivity in evaluation.

## (1) Consistent Evaluation from Ex-ante to Expost Stages

#### 1) Upgrading the Evaluation System

To implement a more effective and efficient project, it is necessary to ensure that the project is appropriately planned/designed, examine the progress and its effects in the implementation process, and strive to achieve the project goals, while reviewing its planning and implementation status based on the examination results as needed. Even after the completion of projects, it is required to confirm whether the activities keep developing, and lead to higher and wider effects which the projects aimed at, based on the issues assured upon completion of the projects.

JICA introduced the ex-ante evaluation system in fiscal 2001 and the ex-post evaluation system by projects in fiscal 2002, creating a system for enabling JICA to assess effects of projects at each stage, from ex-ante, mid-term, terminal to ex-post, by adding the new evaluation stages to previously practiced mid-term and terminal evaluations.

Based on establishing the consistent evaluation systems from ex-ante through ex-post evaluations, JICA revised its project evaluation guideline in fiscal 2003 and released the "Evaluation Handbook: Practical Methods for Evaluation," which clearly explains JICA's new evaluation systems. A secondary evaluation for the terminal evaluation conducted by the Advisory Committee on Evaluation confirmed that the quality of JICA's evaluations has been improved after revision of the evaluation guideline. In fiscal 2006, JICA conducted the upgrading of survey items in each evaluation and review of report formats to raise consistency between terminal evaluation and ex-post evaluation.

#### 2) Improving Evaluation Capacity

Since JICA became an independent administrative institution, it has made ongoing efforts to strengthen field based management and reinforce the structure of its overseas offices, as well as promote the delegation of authority and the formulation and implementation of projects led by its overseas offices. With regard to the project evaluation, JICA has strived to strengthen its evaluation system so that its overseas offices can independently plan and manage project evaluations from ex-ante to ex-post evaluations, and compile the evaluation results. Specifically, JICA introduced a system under which evaluation chiefs are assigned to its overseas offices, as are in the headquarters, to accumulate information related to evaluation at the field level and to manage the quality of evaluation, and the Office of Evaluation of the Planning and Coordination Department of JICA supports and supervises the evaluation chiefs. From fiscal 2006 to 2007, JICA conducted evaluation chief training for 49 offices to enhance the evaluation capacity of overseas offices. Evaluation chief training was provided via a teleconferencing system that connects the headquarters with overseas offices, in offering practical training based on case studies that are applicable to actual projects.

Although the ex-post evaluation introduced in fiscal 2002 is implemented in principle by the overseas offices, JICA has also attempted to improve the capacities of the officials responsible for evaluation, including local officials, by holding local seminars to familiarize them with the evaluation methods. As a result, the number of countries where JICA's overseas offices conducted ex-post evaluations by fiscal 2006 has been increased to 48 countries.

#### 3) Strengthening the Feedback of Evaluation Results

In addition to analyzing evaluation study results and making objective value judgments based on those results, it is required in the project evaluation to feed back the evaluation results for planning and implementing future projects more effectively and efficiently. JICA has been mounting an effort to improve the feedback of evaluation results from project level to program level. More precisely, when conducting the ex-ante evaluation of a project, JICA encourages using lessons obtained from the evaluation results of other similar projects and describing the results in the column of "utilization of lessons learned from similar projects in the past" in the ex-ante evaluation document. JICA has also introduced the "synthesis study of evaluation results, with which JICA expects to extract applicable lessons common to specific sectors and issues by examining the evaluation results of projects related to specific sectors or issues in a comprehensive, cross-cutting manner. Additionally, in the process of preparing the "Thematic Guideline" that compiles JICA's cooperation policies for each developmental issue, the lessons obtained from evaluation results are to be reflected in the guideline.

#### (2) Evaluation Covering Various Activities

#### 1) Introduction of Evaluation to Various Activities

JICA has various cooperation modalities other than Technical Cooperation Projects and Development Studies in developing countries. For example, the Volunteer Program such as the Japan Overseas Cooperation Volunteers aims to promote mutual understanding through public participation in international cooperation; the Disaster Relief Program provides personnel assistance and emergency relief supplies in the wake of major natural disasters overseas. Due to differences in nature, it is difficult to apply the evaluation method for Technical Cooperation Projects to these modalities as it is. Accordingly, JICA has worked to introduce systematic evaluation, including development of evaluation methods that suit the nature of characteristics of the modalities.

The Volunteer Program is evaluated from three viewpoints as it has three objectives, namely, contributions to social and economic development and reconstruction in developing countries, promotion of friendly relations and mutual understanding between Japan and developing countries, and sharing volunteer experiences with society back in Japan. Accordingly, projects are evaluated from these viewpoints. Based on this framework, evaluation was introduced to the Volunteer Program in fiscal 2004 and a comprehensive evaluation study was completed in June 2007. In fiscal 2006, JICA took a new approach in taking up three cases where volunteers were dispatched in a group under a common goal. JICA evaluated the processes and impacts of these cases from their formation stage to implementation stage.

With regard to the Japan Disaster Relief Teams, which are dispatched as part of the Disaster Relief Program to rescue and treat disaster victims, JICA conducts an evaluation from a perspective that corresponds to the characteristics of the projects involved. The evaluation guideline of the program stipulates that the activities of medical teams comprising doctors and nurses, and rescue teams comprising rescue workers of the National Police Agency, Fire Defense Agency and Japan Coast Guard are evaluated in JICA's own perspective of "STOP the pain" to respond to its urgency and meet the needs. JICA implements evaluation setting a "LOCK the pain" viewpoint for expert teams who direct emergency disaster measures and disaster relief activities, hoping for adequate responses during a preparation period until they are dispatched and unerring operation while they are dispatched. From 2006 to 2007, JICA summarized plural evaluation results to have been implemented in line with the guideline, and conducted an ex-post on-site survey on the two past cases of dispatching the Japan Disaster Relief Team, to verify the effects on beneficiaries through interviews with disaster victims and government officials in those days. Based on these results, JICA drew lessons for JICA's future assistance and evaluations, and published a report (Box 1).

#### 2) Examination of Methodology of Grass-roots-type Cooperation Evaluation

Under the concept of "human security," grass-roots-type cooperation in the form of "cooperation directly reaching

## Introduction of Evaluation to Various Activities - Thematic Evaluation: the "Emergency Disaster Relief Activities"

In the emergency disaster relief activities conducted as part of "Disaster Relief Program," to establish more objective evaluation methods that the public can easily understand, JICA attempted to establish its own evaluation guideline or emergency response in accordance with the particulars of the program and the cooperation framework. The effort resulted in formulation of "Evaluation Guideline for the Japan Disaster Relief Team ("STOP the pain") in fiscal 2002 and an Evaluation Guideline for the Japan Disaster Relief Expert Team ("LOCK the pain") in fiscal 2003.

Since 2003, JICA has been evaluating disaster relief activities based on these Guidelines and, in fiscal 2006, compiled individual evaluation results related to seven disaster relief activities, including the Iran earthquake, and a general overview of these activities in the "Emergency Disaster Relief Activities Evaluation Report."

In fiscal 2007, which marked the 20th anniversary of the Japan Disaster Relief Team, JICA conducted an evaluation study of the dispatches of rescue and medical teams for the earthquake disaster in Pakistan, and the medical team for the Indonesian Central Java earthquake disaster in order to examine an objective analysis of Disaster Relief activities and the usefulness of the Evaluation guidelines themselves. In this study, a field survey was conducted with the participation of external experts to understand the effects of activities by the Japan Disaster Relief Team exerted on the final recipients, including interviews with local government officials and people in affected areas.

JICA was highly evaluated by the people concerned as a result of this study based on four items of the Evaluation Guideline for the Japan Disaster Relief Team: 1) speed, 2) target groups (meeting victims' needs), 3) operation (efficiency of activity), and 4) presence (degree of acknowledgment).

In the interviews conducted with local residents during the field survey, kind words were expressed in particular for the Japanese government and the medical teams, which provided medical care in affected areas. This was a precious opportunity for the study team to examine the effects on recipients. Moreover, a local hospital in Indonesia that inherited the medical team's equipment established an organization based on what it had learned from the Japanese medical team, and provides disaster-relief training and medical support for victims of disasters in Indonesia. As noted above, the study team was also able to confirm the positive ripple effects.

In view of recent comprehensive

evaluation results, JICA will continue to implement disaster relief activites more effectively and efficiently in the future.

Through the latest evaluation study, issues concerning the evaluation period set in the Guideline, detailed evaluation standards, criteria of judgment, and method of collecting information necessary for evaluation have surfaced. JICA will continue to improve its evaluation methods in line with the characteristics and actual conditions of disaster relief operation in the future.



local people" has been increasing in JICA. There are many examples of grass-roots-type cooperation where regional residents participate in the processes of program planning and implementation, or the so-called community participation approach. In view of this movement, JICA has been developing an evaluation method for the projects that incorporate the community participation approach. Under the framework of an NGO-JICA Evaluation Subcommittee (Table 1-2) formed with NGO staffers possessing a wealth of knowledge about grass-roots-type cooperation, JICA has repeatedly discussed an ideal approach to proper community participation and an evaluation method in line with that approach. In response to results of Thematic Evaluation "Community Participation," the Subcommittee implemented "Community Participation (Phase 2)" to develop a more practical project evaluation method from fiscal 2006 through 2007. In this evaluation, the Subcommittee conducted evaluation focusing on both NGO projects and JICA projects, to analyze and study existing or expected differences in the degree of community participation depending on projects, and how the differences are measured and evaluated (Box 2).

Table 1-2 Members of the NGO-JICA Evaluation Subcommittee

NGO	
Atsuko Isoda	Japan International Volunteer Center/Kagawa Nutrition University
Toshio Shirahata	SHAPLA NEER = Citizens' Committee in Japan for Overseas Support
Shunsuke Suzuki	AMDA
Toyokazu Nakata	i-i-network, Research and Action for Community Governance
Makoto Nagahata	Kansai NGO Council
Kazushi Hojo	Aspiring Citizens for Community Empowerment with Sunny Smile (ACCE)
Yoshie Muramatsu	CARE International Japan
Hiroshi Tanaka	The Institute for Himalayan Conservation
JICA	
Kazunori Miura	Office of Evaluation, Planning and Coordination Department
Akihisa Tanaka	Office of Evaluation, Planning and Coordination Department
Rina Hirai	Office of Evaluation, Planning and Coordination Department
Satoshi Kodakari	Office of Evaluation, Planning and Coordination Department
Fumio Imai	Partnership Promotion Group, Training Affairs and Citizen Participation Department
Yoshiharu Yoneyama	Administration Team, Regional Department I (Southeast Asia)
Makiko Iwasaki	Administration Team, Regional Department I (Southeast Asia) (until July 2007)

#### Cooperation with NGOs - Thematic Evaluation "Community Participation (Phase 2)"

Following Thematic Evaluation "Community Participation (Phase 1)" conducted in fiscal 2005, the NGO-JICA Evaluation Subcommittee has been conducting the "Community Participation (Phase 2)" from fiscal 2006.

#### **1. Overview of Evaluation**

Based on the fact that despite the projects incorporating the approach of community participation, the positioning and targeted degree of community participation differ from project to project, this evaluation is aimed at analyzing and examining to what degree of community participation is/was targeted by implementing a project, and how the project implementers evaluate the degree of achievement.

#### 2. Evaluation Basis and Perspective

To begin with, participation (residents' involvement with the project) that becomes the key of evaluation was classified into the following three types: 1) passive participation (participation of residents mobilized in response to a call by external parties, such as NGOs and donors, under strict control by them), 2) cooperative and functional participation (in which residents realize benefits of activities, residents and project implementers work together, and residents play a certain role), and 3) autonomous participation (residents develop activities independently and positively).

Since participants (evaluation focus) from different units and areas are involved depending on the project, they were classified as "individual unit," "organizational unit," or "community/ society." And since the evaluation criteria of Phase 1 mixed "active aspects" and "inner aspects," they were also classified. Based on the results, new evaluation criteria were established according to subjects, with indicators to measure a degree of participation.

#### 3. Results of Case Study

JICA set up a joint study team with an NGO and conducted a field survey on four projects (two programs each of the NGO and JICA) in Central America (Panama and Honduras) and Africa (Ghana) either underway or completed. The study team visited the sites of each project, gathering information from regional residents, groups, and relevant parties, while utilizing a participatory study approach. Based on the information collected in the field survey, NGO and JICA conducted evaluation analysis on the degree of participation and participants, in line with the key and perspective described in (2).

The analysis results revealed that the four projects were classified into

categories which were aimed at "cooperative and functional participation" (two projects) and "autonomous participation" (two projects) according to their initial goals. In projects that achieved "autonomous participation," factors that enhanced residents' independence and autonomy were ascribed to the fact that residents' groups and project implementers kept their promises and built strong relations of trust, and that the project implementers had a clear-cut exit strategy and shared it with the residents in the process of implementation.

The analysis results noted above will be released to the public after being compiled in a report (Community Participation (Phase 2).



Residents participating in a gathering for healthcare education (Ghana Regional Healthcare Comprehensive Improvement Project)

#### 3) Evaluation of JICA Programs

In order to implement JICA's cooperation for development issues more effectively, JICA has been making efforts to intensify its approach to a program that combines a number of cooperation projects. In concrete terms, to help developing countries achieve the goals of their medium- to longterm development strategies, JICA has been striving to integrate a strategic framework with specific goals and cooperation scenarios, attaching importance to a combination of organic inputs and collaboration with other aid agencies, into a "JICA program," and thus strengthen the program management system.

As part of its efforts, JICA has been developing a method of evaluating JICA programs. The evaluation of JICA programs is mainly conducted in the following three steps:

- a. In order to evaluate the relevance of cooperation as a means to raise effects for solving problems, not only consistency of the partner country's strategy with JICA's program, but also the priority and positioning in the strategy of the partner country are examined.
- b. In evaluating a JICA program, consistency and relations among constituent elements of the program are examined with a focus on its strategic characteristics as well as accumulation of individual project implementation.
- c. Evaluation is made using the concept of "contribution" based on cooperation and collaboration among the partner country, Japan, and other donor countries and agencies.

In fiscal 2005, JICA evaluated programs implemented in Honduras, Vietnam, and Malawi on a trial basis by using the above method. Based on the results, JICA evaluated the "Regional Development Program of South Sulawesi" in Indonesia, the "Program for Water Supply in the Poverty Area" in Bolivia, the "Program for the Improvement of Health Status of People Living in Upper West Region" in Ghana, and the "Healthcare Sector Program" in Afghanistan.<sup>3</sup> JICA has also made continued efforts to introduce and strengthen its program evaluation in fiscal 2007.

#### 4) Participation in Joint Evaluation with Other Donor Countries and Agencies

In recent years, international society has focused on achieving common development goals in collaboration with donor countries and agencies, while respecting the ownership by developing countries as demonstrated in the UN Millennium Development Goals (MDGs) and the Poverty Reduction Strategy Paper (PRSP). Given this background, JICA has been advancing approaches to conducting its evaluations together with other aid agencies, and in the past conducted joint evaluations with the Canadian International Development Agency (CIDA) and U.S. Agency for International Development (USAID). From fiscal 2006 to 2007, JICA participated in a joint multi-donor evaluation to assess the effectiveness of multi-donor cooperation in the Tanzanian healthcare sector. It has also participated in evaluation of the implementation of the Paris Declaration on Aid Effectiveness, an international effort for development, as a member of the Development Assistance Committee (DAC) of the Organization for Economic Co-operation and Development (OECD) along with other aid agencies (Box 3). Participating in these joint evaluations will make it possible to conduct evaluations from a broad-based perspective, such as the positioning and effectiveness of JICA's cooperation within an international framework, as well as mutually sharing the lessons obtained from the evaluations and helping to strengthen aid donor coordination in the future.

#### (3) Securing Transparency and Objectivity in Evaluation

#### 1) Establishment of the Advisory Committee on Evaluation

In fiscal 2002, JICA established the Advisory Committee on Evaluation, which included external experts from universities, NGOs, and international organizations. The committee has provided JICA with a broad range of recommendations and proposals to enhance evaluation systems, evaluate new target schemes, and improve methods for feeding back and disclosing evaluation results.

#### Partnership with Other Aid Agencies in Evaluation - Follow-up to the Paris Declaration on Aid Effectiveness

The Paris Declaration on Aid Effectiveness (hereinafter the Paris Declaration) was signed in February 2005 by over 100 organizations (such as donor countries, developing countries, international institutions, and NGOs). The Paris Declaration proposed 12 indicators and 56 commitments that are to be achieved by 2010, based on the principles of "Ownership," "Alignment,"\* "Harmony," "Managing for Results," and "Mutual Accountability."

Since 2006, the OECD-DAC Network on Development Evaluation (EVALUNET) has been considered to conduct evaluation to follow up the implementation of the Paris Declaration together with the DAC Working Group on Aid Effectiveness. At the regular meeting of EVALUNET held in November 2006, it was decided to implement case studies on the evaluation, focusing on plural donor countries and recipient countries which were interested in the activities. Japan decided to offer its support to Bangladesh and the Philippines among the countries desiring a country program evaluation.

JICA is cooperating in implementation of the evaluation by participating in the evaluation steering committee composed of the Bangladesh government, representatives of local donors, and a working committee. The evaluation focuses on three sectors of primary education, energy and electric power, and environment, and is intended to verify the progress of efforts toward achieving the goals of the Paris Declaration, as well as the contributing and inhibiting factors.

\* To aid the countries in accordance with their administration systems.

3 The evaluation results of the four programs conducted in fiscal 2006 are described in Part 3.

The committee has also been conducting a secondary evaluation every year since fiscal 2003 to secure the objectivity of the terminal evaluation carried out by JICA as an internal evaluation. The secondary evaluation results are released in the Annual Evaluation Report published each fiscal year,



Advisory Committee on Evaluation

Table 1-3 Members of the Advisory Committee on Evaluation

Chairperson:	
Hiromitsu Muta:	Executive Vice President for Finance, Tokyo Institute of Technology
Committee Mer	mbers:
Atsuko Aoyama:	Professor, Department of International Health, School of Medicine, Nagoya University
Kiyoko Ikegami:	Director, UNFPA Tokyo Office
Atsuko Isoda:	Vice-President, Japan International Volunteer Center; Professor, Faculty of Nutrition, Kagawa Nutrition University
Tsuneo Sugishita:	Professor, Faculty of Humanities, Ibaraki University, formerly employed at Yomiuri Shimbun
Masafumi Nagao:	Professor, Center for the Study of International Cooperation in Education, Hiroshima University
Kaoru Hayashi:	Professor, Faculty of International Studies, Bunkyo University
Kanji Hayashi:	Manager, International Cooperation Group, International Economic Affairs Bureau II, Nippon Keidanren (Japan Business Federation)
Koichi Miyoshi:	Professor, Graduate School of Asia Pacific Studies, Ritsumeikan Asia Pacific University

and the recommendations and lessons obtained from those results are used to improve planning and management of projects, and evaluation implementation methods.<sup>4</sup>

As noted above, JICA has attempted to improve and expand its evaluation system, while incorporating the recommendations and opinions of external experts.

#### 2) Promoting Evaluation by Third Parties

JICA promotes external experts' participation in its evaluation not only to increase objectivity and transparency, but also to improve the quality of evaluation through use of their expertise.

Although JICA conducts project-level evaluation as an internal evaluation, it is also promoting an approach in which evaluation is conducted by external parties (secondary evaluation), in order to secure objectivity and transparency of the evaluation results. The results of terminal evaluation conducted upon the completion of projects are subjected to secondary evaluation by Advisory Committee on Evaluation as described in 1). With respect to the ex-post evaluation of projects, JICA also requests external parties such as experts in developing countries to conduct secondary evaluation, in order to secure objectivity and quality of its evaluation (Box 4).

In the thematic evaluation, which serves as a programlevel evaluation, JICA tries to secure expertise and objectivity in almost all program evaluations by requesting the participation of external experts specializing in the fields to be evaluated as evaluation advisors in order to receive advice on evaluation framework and value judgments. In addition, the evaluation reports are published along with comments from external experts who do not take part in the evaluation process. Evaluation requiring particular expert knowledge is entrusted to universities and think tanks specializing in the theme. Thus, JICA is promoting efforts to implement external evaluation by third parties.

#### Secondary Evaluation by External Experts (Ex-post Evaluation of Projects)

Regarding the ex-post evaluation of projects, JICA has had external experts of the partner country, who are not directly involved in the projects and evaluations, conduct a secondary evaluation on the results of primary evaluations by the overseas offices. Here we introduce the secondary evaluation results of the ex-post evaluation of Water Supply Technology Training Improvement Project in Egypt.

#### [External expert]

Dr. Nader K. Wasif, consultant at Upper Egypt Training Institute

#### [Summary of secondary evaluation result]

The evaluation report is largely sat-

isfactory with respect to the setup of evaluation questions, evaluation results, and structure of report. On the other hand, if more quantitative indicators had been included and measured in impact evaluation, such as frequency of water failure, quantity of water supply before and after implementation of the project, and number of technical problems occurring, clearer answers would have been obtained for the evaluation questions. Although these indicators were listed in the Project Design Matrix (PDM) in a designing stage of the project, it was difficult to obtain them under the circumstances of Egypt. In the present evaluation, there was no way other than setting up alternative questions and indicators. We believe the alternative

questions and indicators were adequate under such constrained circumstances.

In terms of effectiveness to final beneficiaries, we should have put emphasis on data concerning water quality, which was greatly affected by water sources and water supply.

Since the quality of water supplied to beneficiaries is influenced more by the water supply process than the water purification process, a more precise result of the project's effectiveness could have been obtained by measuring water quality at the purifying stage and the water supply process separately.

Despite the difficulties in obtaining data, it is considered as a whole that the evaluation was conducted using the data effectively.

4 The results of the secondary evaluation for fiscal 2007 are described in Part 4.

#### 3) Enhancing the Disclosure System of Evaluation Results

It is important for JICA to disclose the evaluation results of its international cooperation projects/programs in a speedy and reliable manner in order to achieve accountability. JICA discloses all the evaluation reports and uploads evaluation results in a timely manner on its website.<sup>5</sup>

JICA's website discloses project/program-level evaluations, such as summaries of evaluation results, thematic evaluations and evaluations of JICA programs, Annual Evaluation Reports, and evaluation guidelines. The same information is available in English on its website. JICA is also making efforts to improve its website by uploading an evaluation training material jointly developed with the World Bank. In fiscal 2006, the website was revised to make it easier to browse, with the average number of accesses to the Japanese site registering 2,800 per month, up 300 over the previous year, and 2,000 per month for the English site, up 300 over the previous year.

The results of the Thematic Evaluation are also released to the public by holding evaluation seminars. In fiscal 2006, JICA held a seminar to release the results of thematic evaluations regarding 'community participation' and 'capacity development of local administration.' A total of 154 participants comprising a wide array of people such as persons concerned with development aid, consultants, university researchers, and students attended the seminar. In addition to JICA receiving various comments on the results of its evaluations from the participants, they actively exchanged opinions at this seminar. JICA continuously strives to disclose evaluation results in a fast and easily understandable manner.

#### 1-3 Inauguration of New JICA

In October 2008, JICA and the ODA loan divisions of the Japan Bank for International Cooperation are scheduled to be integrated, inaugurating New JICA that will become an aid agency providing, in an integrated manner, assistance under three ODA schemes: technical cooperation, ODA loan, and grant aid. It is expected that New JICA will generate synergistic effects in all aspects of project planning, implementation, monitoring, and evaluation. With regard to its project evaluation, JICA, along with JBIC, has been examining the establishment of coherent monitoring and evaluation systems, based on the project formulation and implementation system of New JICA towards the integration. When examining new systems, JICA clarifies common and differing points in the project evaluation methods and evaluation implementing systems of both agencies, studies project evaluation systems by overseas aid agencies, and studies project evaluation systems of other aid agencies and international institutions, as reference information, concerning the implementation systems and methods of evaluation.

According to the tentative results of the study, it is found that both agencies are likely to have common directions and efforts in terms of evaluation, such as establishment of an evaluation system from ex-ante and to ex-post evaluations, introduction of program evaluation, significant concerns over objectivity and transparency of evaluations, the easyto-understand and prompt disclosure of evaluation results, strengthening of the evaluation feedback system, and utilization of the DAC's five evaluation criteria. Conversely, there are differences in evaluation timing, evaluators (internal and external evaluations), and evaluation indicators due to the different characteristics of their aid schemes.

Both JICA and JBIC continue to consider building coherent evaluation systems throughout the three aid schemes of technical cooperation, ODA loan, and grant aid, in consideration of evaluations by other aid agencies and results of this study.

5 The "Evaluation" page on JICA's website is available at <a href="http://www.jica.go.jp/english/evaluation/index.html">http://www.jica.go.jp/english/evaluation/index.html</a>.

## Chapter 2

# Improving JICA's Cooperation Using Evaluation Results

The primary objectives of project evaluation conducted by JICA are to ensure accountability to the people, utilize evaluation results as a tool for project management by feeding them back into projects, and enhance learning among the parties concerned. With these objectives, JICA deems it important to share and accumulate good practices within the organization using evaluation results in the course of improving projects through feedback.

Since 2004, JICA has extended an effort for studying and accumulating good practices, in which evaluation results were utilized for improving the quality of JICA projects. The evaluation results at the project or program level (recommendations/lessons learnt)<sup>1</sup> are utilized as follows:

- a. Planning and operation of individual projects
- b. Formulation of JICA cooperation policies by sector and issue
- c. Systems for improving project implementation

d. Sharing and systemizing knowledge and experience for project improvement

In 2007, JICA studied how to use the evaluation results (recommendations/lessons learnt) in the field by conducting a questionnaire survey at the offices in charge of formulating and implementing technical cooperation projects and development studies, namely Regional Departments, Development Issue Departments, and Overseas Offices. In addition, how to use the lessons drawn from past similar projects described on the project ex-ante evaluation summary sheets prepared after 2004 was also studied. Table 1-4 lists the projects having applied the evaluation results, which were extracted from the study.

The following are the good practices in the four sectors of agriculture, environment, good governance and education, in which evaluation results from a single project or program level were utilized for improving the planning and management of other projects.

#### Table 1-4 Project Examples Using Evaluation Results

Asia Indonesia Cambodia Sri Lanka Thailand Bangladesh Philippines Viet Nam Myanmar Laos	Sulawesi Capacity Development Project Freshwater Aquaculture Improvement and Extension Project Project on Rural Livelihood Improvement in Hambantota District (South CAP) Project on Anti-Trafficking in Persons Strengthening Primary Teacher Training on Science and Mathematics Sustainability Improvement of Renewable Energy Development in Village Electrification Project of Human Resources Development for Water Sector in the Middle Region The Project on Rural Water Supply Technology in the Central Dry Zone Project for Improving Science and Mathematics Teacher Training
Africa Ethiopia Kenya Zambia Tanzania Tanzania Madagascar Malawi	Groundwater Development and Water Supply Training Center Phase 2 Strengthening of Mathematics and Science in Secondary Education Project (Phase 2) Project for the Improvement of Health Service with a Focus on Safe Motherhood in the Kisii and Kericho Districts Health Capital Investment Plan (HCIP) Support Project Technical Cooperation for Supporting Service Delivery Systems of Irrigated Agriculture Technical Cooperation in Capacity Development for Regional Referral Health Management Project for Improvement of Maternal Newborn and Child Health Service The Project for Strengthening of Mathematics and Science in Secondary Education through In-service Training
<b>Oceania</b> Papua New Guinea Fiji	Promotion of Smallholder Rice Production Project In-service Training of Community Health Nurses
Middle East Saudi Arabia Turkey	Management Plan for Conservation of Juniper Woodlands The Project on Strengthening the Program of Expanding Industrial Automation Technologies Department
Latin America Argentine El Salvador Costa Rica Nicaragua Brazil Brazil Peru Bolivia Mexico	Organizing for the Poverty in Local Area Enhancement of Technology for the Construction of Popular Earthquake Resistant Housing Project on Sustainable Fisheries Management for the Gulf of Nicoya The Project for the Improvement on the Quality of Mathematics Teaching in Primary Education The Healthy Municipality Project in Northeast Brazil The Technological Development Project for Sustainable Agriculture in Eastern Amazon The Project for Strengthening of Educational Management in the Rural Education Networks of Canas and Suyo Project for Improvement of Health System at Community Level Assistance for Sustainable Rural Development in Soconuco Region, the State of Chiapas (PAPROSOC-2)

1. Recommendation: Proposal and/or advice extracted from one evaluation result given for a concrete action, for the evaluated project or implementation of a relevant project.

Lesson: An item that is generalized to some extent, derived from an evaluation result. It is reflected in projects other than a target project, development programs, and the formation of assistance strategies.

#### 2-1 Agriculture

In the agriculture sector, the evaluation results of the "Training Services Enhancement Project for the Rural Livelihood Improvement in the Philippines (1996-2001)" were utilized in several similar projects (Table 1-5).

This project was intended to enable the Agricultural Training Institute (ATI) in the Philippines to implement effective training for rural life improvement<sup>2</sup>, reflecting their traditions and needs of the local people. The project was implemented in a model village in Bohol province for the first three years, focusing on pilot activities for livelihood improvement including the necessary training for farmers and extension officers. Based on the pilot activities, a training manual for livelihood improvement in rural areas was compiled for ATI officials, and from 1999 the pilot activities and related training were extended to three other locations in Bohol province.

The project was unique because the training program was simultaneously improved with the implementation of pilot activities. The improvement was very successful by reflecting experiences from the pilot activities. The Terminal Evaluation survey conducted in February 2001, the experiences of the pilot activities concluded that input of a project must be decided after clarifying the scope of burdens that beneficiaries could bear. Thus, the lesson where "input into a project activity must be decided, considering the economic scale of beneficiaries and economic effect exerted by the pilot project before its implementation" was learned. Another lesson was learned from the project. In the initial plan, ATI was the institution responsible for all activities of the project, but it turned out to be difficult that ATI as a training institution kept shouldering the responsibility of livelihood improvement activities even after the completion of project cooperation. This drew the lesson where "a framework and concept of a project must be decided, considering the mandate (scope of service) and personnel of an implementation institution in the planning stage."

#### **Projects applying the lessons**

"The Development and Promotion of Location-specific Integrated High-yielding Rice and Rice-based Technologies in the Philippines (2004-2009)" is a project that follows a series of assistance<sup>3</sup> provided by the Government of Japan for the Philippine Rice Institute (PhiRI) founded in 1985. As a result of the series of cooperation, research and development of rice capacity made tremendous progress in the Philippines. And now, it is in the next stage to disseminate rice technologies applicable to the conditions of local farmers in each region by modifying and verifying the developed rice technology. This project, succeeding the outcomes from the previous two technical cooperation projects determined the project target as "increasing rice productivity among the target farmers," particularly intending to practical application and dissemination of the developed technology to the farmers' level.

In this project, technical packages comprising a combination of farming machines, cultivers and farming technology suitable to the target areas were developed, in collaboration with local farmers on demonstration farms. The lesson "of

Table 1-5	Examples of Projects Where the Evaluation Results
	of "Training Services Enhancement Project for Rural
	Life Improvement in the Philippines" Were Fed Back

Philippines	Development and Promotion of Location-Specific Integrated High-Yielding Rice Technologies
Philippines	Rice-Based Farming Systems Training and Support Program for the ARMM
Turkey	Improvement of Livelihood for Small-Scale Farmers in Eastern Black Sea Region



Activity together with farmers in an experimental field in the Philippines

considering the economic scale of beneficiaries when a project is implemented" learned from the "Training Services Enhancement Project for Rural Livelihood Improvement" was taken into the design of this project. Then, this project figured out the economic scale of the beneficial farmers through a baseline survey and a technology development activity in the experimental rice fields with the participation of farmers. As a result, farming systems even affordable to small-scaled farmers were developed.

Another lesson "of considering the mandate and manpower of the implementing institution" obtained in the project was taken. This project was designed to be implemented by PhiRI in close cooperation with local governments in accordance with their own mandate. PhiRI is in charge of developing the rice cultivation system; local governments are responsible for disseminating the developed system. It is expected to produce a better outcome and secure sustainability, by allowing respective institutions to cooperate in line with their primary responsibilities.

In September 2007, a mid-term evaluation of this project was conducted. There was a result where the productivity of farmers who had adopted "low-input and area adaptive farming system" increased. It is expected that more farmers will apply the farming system in the future.

#### 2-2 Environment

In the environment sector, lessons learned from a programlevel evaluation known as a thematic evaluation "Environmental Center Approach: Development of Social Capacity for Environmental Management in Developing Countries and Japan's Environmental Cooperation" (2003) (hereafter called "ECAe") are being applied to improve the planning and implementation of the projects listed in Table 1-6.

<sup>2.</sup> A concept of "Rural Livelihood Improvement" in the project; Qualitative perspectives, such as labor, nutrition and living environment, were added to the ATI's conventional perspectives of "increase in agricultural productivity and income."

The Grant Aid (assistance for facilities and equipment) totaling 2.26 billion yen during 1989 and 1991, and two technical cooperation projects implemented thereafter: Project of Rice Institutes (1992-1997) and Project for High-yielding Rice and Rice-based Technologies (1997-2002).

"ECAe" evaluated the outcomes of JICA Environmental Centre projects in four countries (Indonesia, China, Thailand and Mexico) as is typical of JICA's environmental cooperation. "ECAe" was within the evaluation framework of contributing to the development of social capacity for environmental management<sup>4</sup> with a variety of viewpoints.

"ECAe" proposed the following lessons, as a way of more effective and efficient environmental cooperation.

- Clear positioning of an environmental center in the environmental administration system so that the center may exert impact.
- (2) Definitions of commencement period and completion period: optimum commencement period of a project is when environmental laws and environmental administration are established; desired completion period of a project is when environmental pollution enters a reduction cycle.
- (3) Increased impact on major players in a system, by strengthening ties with enterprises and citizens.
- (4) Support for improving the environment management capacity of local sectors, in a trend toward decentralization.

#### **Case Examples of Applying the Lessons**

The lessons have been applied to "the Capacity Development of Environmental Monitoring at Directorates for Environmental Affairs in Governorates in Syria" (2005-2008). Since the 1980s, Syria's environmental issues have been aggravated along with its industrialization, and the impact has been threatening citizens, such as the pollution of drinking

#### Table 1-6 Examples of Projects Where the Results of "Thematic Evaluation: Environmental Center Approach" Were Fed Back

Philippines	Capacity Development Project on Water Quality Management
Kenya	Improvement of Environmental Management Capacity in Nakuru City
Syria	Capacity Development of Environmental Monitoring at Directorates for Environmental Affairs
Guatemala	Water Environment Improvement in Metropolitan Area
Mexico	Strengthening of Air Monitoring Program



Counterparts receiving instructions from an expert (Syria)

water and food caused by water contamination, and respiratory disorders by air pollution. In addressing these issues, the Syrian government introduced environmental laws since 1991, such as the Basic Environment Law and the Environmental Protection Law, and established the Directorates for Environmental Affairs (DFEAs) in all 14 provinces as regional environmental bureaus for environmental monitoring by January 2004. However, DFEAs struggled to deal with the issues due to a shortage of technological capacity and equipment, particularly with regard to environmental monitoring, although exercising its responsibilities for environmental administration, environmental monitoring and awarenessbuilding activities to citizens.

Given this background, the project was initiated with the purpose of regular environmental monitoring, accumulation and management of analysis data, and capacity upgrade that made it possible to conduct citizens' awareness programs including the disclosure of measurement results, in accordance with the plan prepared by DFEAs themselves.

The project applied lessons (1) and (4) from the "ECAe" in its planning stage and implementation, in order to strengthen the capacity of DFEAs at the provincial level. The effort conforms to the environmental administration policy of the Syrian government, and attempts to strengthen the environmental management capacity at the local level for alleviating nationwide environmental issues. DFEAs were close to the citizens and in a good position to make them aware of the environmental issues. The project activities to improve the capacity of DFEAs had a positive impact in that: some requests from the citizens were fulfilled utilizing the analysis data from the labs; the basis of water/air quality analysis was established; and citizens showed greater concerns about environmental issues.

By applying lesson (3), the project introduced collaborative activities with enterprises as major players in the system. In the project, four leading DFEAs held awareness seminars and workshops targeting industrial sectors. It turned out in the terminal evaluation survey conducted in 2007 that the seminars and workshops contributed to raising awareness, such that several factories built a wastewater treatment facility, factory owners understood observance of the Environmental Law and necessity of environmental monitoring, and awareness about the importance of environmental conservation was raised among enterprises taking part in the workshops. It is expected that this kind of collaboration with enterprises will be promoted, thus leading to awareness and environmental education activities for citizens in the future.

#### 2-3 Governance

In the governance sector, the lessons learned from the evaluation of "Strenthening Sulawesi Rural Community Development to Support Poverty Alleviation Programs" in Indonesia (1997-2002) (hereafter called "the Project") are applied to planning/implementation of a plurality of projects (Table 1-7).

The Project implemented various activities in four model villages in Taklar prefecture in South Sulawesi Province, with the target of developing a participatory social development model applicable in South Sulawesi Province. The activities include development of the administration supporting system

<sup>4.</sup> The capacity of a society in coping with environmental issues on its own is called social capacity for environment management. The social capacity is defined as an operating capacity of a social environment management system, which is composed of governments, enterprises and citizens under the national-local relationship.

(SISDUK) as a support for participatory rural community development based on the needs of the communities, development and implementation of a training program called "Participatory Local Social Development" (PLSD) aimed at fostering human resources who would be engaged in SISDUK, and promotion of rural community development with the participation of communities under SISDUK. The prefectural government and its assembly recognized the effectiveness of the model, under which local communities and administration worked in collaboration, and thus enshrined SISDUK into law as a prefectural ordinance before completion of the project. As a result, SISDUK was planned to be implemented in 73 villages across the prefecture, on the budget of the prefectural government when the Project was completed in 2002. Further, the Project exerted a positive effect on neighboring prefectures, and similar projects have been expanding accordingly.

The Project has received recognition with its high sustainability and impact. The reason lies in the fact that the Project took a plenty of time for building the collaborative model and the mechanism, asking a wide range of stakeholders including NGOs and local universities for cooperation, with establishment and dissemination of the model in mind from the very beginning. The lessons learned from the terminal evaluation of the Project include items relating to <u>social arrangements</u>, <u>involvement of a wide range of stakeholders and human resource development</u>, <u>prefabrication of a mechanism that</u> <u>enables establishment and dissemination of the model</u>, <u>points</u> <u>in selection of model villages</u>, and <u>efforts for sustainability in</u> <u>the developed model</u>. These lessons are applied to other projects relating to governance, rural community development and poverty reduction.

#### Case examples of applying lessons

The Project for Improvement of Public Administration for Local Governments in Punjab in Pakistan (2004-2007) set four outputs, aimed at the operation of administrative service with high transparency and efficiency, through operational improvement regarding the CCB project<sup>5</sup> and capacity development of administrative officers. The four outputs were: comprehension of needs and problems facing local communities, comprehension of improvement points in local administrative management, formulation of the CCB project improvement plan, and acquisition of techniques and knowledge necessary for the project activities.

The CCB project was expected as a new administrative service that would encourage participation of community organizations for regional development. However, it did not function as expected because a specific implementation procedure of the CCB project was not established at the local government level, there was serious miscommunication between the communities and administration regarding implementation of the projects, and execution of the CCB budget was delayed due to inadequate procedures within the local government.

Since the CCB project and SISDUK were participatory development models, and had resemblance in the concept that the communities and administration work in collaboration, the lessons of Sulawesi were applied to the planning/designing and implementation of the project in Punjab.

#### Table 1-7 Examples of Projects Where the Evaluation Results of the "Sulawesi Rural Community Development Project" Were Fed Back

	, ,
Governanc	
India	Conservation and Wise-use of Natural Resources of Chilika Lagoon through Community Participation
Indonesia	Sulawesi Capacity Development Project
Other than	Governance Sector
Sri Lanka	Technical Cooperation Project for Agricultural and Rural Development for Rehabilitation and Reconstruction
<b>.</b>	through Community Approach Project in Trincomalee
Sri Lanka	The Project on Rural Livelihood Improvement in Hambantota District (South CAP)
Pakistan	Improvement of Public Administration for Local Government in Punjab
Myanmar	The Project on Rural Water Supply Technology in the Central Dry Zone
Myanmar	The Eradication of Opium Poppy Cultivation and Poverty Reduction in Kokang Special Region No. 1



Local residents at the meeting of the Critizen Community Board (CCB) in Pakistan

The CCB project paid attention to the "social arrangements" and allocated relatively longer time for allowing the officers to comprehend the situation, needs and problems of the communities during the first two-and-half-years. In the process, the officers deepened their understanding of the communities, and changed their attitude.

From a standpoint of the "involvement of a wide rage of stakeholders and human resources development," the project held a series of meetings with the local NGOs, private enterprises, hospitals and schools to promote public awareness on the CCB project and request their cooperation. The project fostered local coordinators as a bridge between the communities and the officers, and incorporated them on a trial basis. This attempt turned out to be effective for promotion of the project, as the coordinators played a supportive role in comprehension of the communities' needs, preparation of proposals and others. In addition, their roles contributed to smoothening the flow of information between both parties, and thus proved effective for improving coordination between the local administration and the communities. The coordinators played a similar role as NGOs did in Sulawesi.

The project designated ten villages placed under different situations as model sites, with the lesson of "establishment and dissemination of the model" in mind, when the communities implemented the CCB project. This helped build a universal model applicable across Punjab province, and led to raise effectiveness in dissemination of the CCB project.

CCB (Citizen Community Board) refers to the newly established system, based on the Local Administrative Law enacted August 2001, for realizing the idea of development and policy-making in a bottom-up principle. The government provides financial aid for regional development activities (CCB activities) conducted by local residents' organizations.

#### 2-4 Education

In the educational sector, JICA introduces case examples where lessons learned from "Synthesis Study<sup>6</sup>: Elementary/ Secondary Education in Science-Math Sector" (2004) (hereafter called "the Study") were applied to other projects. As shown in Table 1-8, the lessons learned from the Study were applied to designing and formulating a plurality of projects in the education sector.

In the Study, JICA conducted cross-sectional analysis, focusing on evaluation results of 12 projects in eight countries.<sup>7</sup> The evaluation drew out lessons that were common to all of the projects, in view of (1) planning and designing, (2) dissemination means of output, (3) coordination, (4) institutionalization and (5) monitoring and evaluation, as five important elements that influenced success of a project in the elementary/secondary science-math sector. For example, (2) proposes establishment of a mechanism that allows development of teaching materials that correctly reflect school needs, involvement of a wide range of stakeholders aimed at rippling outputs, and transmission of information, (3) proposes positioning relevant institutions for increasing coordination effects with donors and other institutions, and specification of issues that must be dealt with, and (4) proposes improvementoriented attitude which attaches importance on improving existing training systems rather than establishing new systems, in view of feasibility and sustainability.

 
 Table 1-8
 Examples of Projects Where the Evaluation Results of "Synthesis Study: Elementary/Secondary Education and Science-Math Sector" Were Fed Back

Laos	Project for Improving Science and Mathematics Teacher Training
Bangladesh	Strengthening Primary Teacher Training on Science and Mathematics
Myanmar	Strengthening Child Centered Approach
Mongolia	Teaching Methods Improvement Project towards Children's Development
Niger	Strengthening of Mathematics and Science in Secondary Education ("SMASSE Niger")
Malawi	The Project for Strengthening of Mathematics and Science in Secondary Education through In-service Training
Honduras	Project for the Improvement of Teaching Method in Mathematics Phase 2
Panua New Guinea	Project for Strengthening Long Distance Education

Papua New Guinea Project for Strengthening Long Distance Education



Experts and counterparts discussing teaching methods for integrated study class in Mongolia

#### Case examples of applying lessons

The lessons learned from the Study were applied to project formulation of the "Teaching Methods Improvement Project towards Children's Development" in Mongolia (2006-2009).

With introduction of a new education standard in 2005 due to a reform in the educational sector, new curriculums and subjects, such as integrated study and natural science (integrated science), and a child-centered teaching method were introduced in Mongolia. However, many teachers were unable to step out from a conventional rote teaching method, in which teachers kept "teaching" one-sidedly, and had little understanding of how to compose a class for new subjects such as integrated study and how to teach them, as well as how to develop and use teaching materials for science and math. This induced confusion in the classroom.

Given the background, the project is implementing development of tutorial manuals for teachers, introduction of new teaching methods, development of monitoring methods, and activities regarding capacity improvement of the project stakeholders (Teaching Method Development Center, municipal/ prefectural supervisors for school education, and principals and teachers in model schools). These activities are implemented with a project target of developing teaching methods that support children's development, in accordance with the new standard for basic education, assigning the Teaching Method Development Center as the implementation institution established for each subject of elementary education, math education, IT education and science education.

In formulation of the project, JICA followed lesson (2) drawn out of the Study, and adopted a mechanism of developing tutorial manuals that reflected the school needs correctly, by getting municipal/prefectural school supervisors and incumbent teachers involved as the parties most familiar with school, and a mechanism of disseminating adequate teaching methods to educators including managing teachers in model schools through workshops. It also planned to implement explanatory meetings on new teaching methods for parents, issue newsletters and hold open classes, as a mechanism of involving local residents in order to establish new teaching methods in the region. In application of lesson (3), JICA defined the positions of a wide range of project stakeholders and their roles by considering role-sharing with other major donors including the Asia Development Bank (ADB) in the education sector.

As a result of the above-described efforts, tutorial manuals for teachers were prepared for eight courses in four subjects, and distributed to throughout Mongolia with help from ADB. The project is scheduled to keep developing teaching methods and tutorial manuals, and put emphasis on dissemination/ establishment of the teaching methods developed with the Mongolian Ministry of Science, Technology, Education and Culture in the latter half of the project. In conducting the dissemination/ establishment practices, JICA refers to lesson (4), and purposes introducing/disseminating the tutorial manuals developed by the central government into local governments, utilizing existing training organizations for incumbent teachers. Use of the existing organizations leads to secure ownership of educators in Mongolia in practicing the dissemination of tutorial manuals. It is expected that the efforts will be sustained after completion of the project.

6. The synthesis study is a study that JICA conducts as part of the thematic evaluation, for drawing out generalized lessons that are likely to be fed back to other JICA programs and projects. It is conducted by collecting evaluation results from a plurality of projects regarding specific issues or subsectors, and analyzing common trends and issues, and good practices obtained after comparing a plurality of projects.

7. Eight countries of the Philippines, Indonesia, Cambodia, Egypt, Kenya, South Africa, Ghana and Honduras.

# Part 2 Project-level Evaluation

## Overview of Evaluations of Individual Projects in Fiscal 2006

JICA evaluates individual projects using a consistent evaluation system from the ex-ante to ex-post stages. This chapter presents examples of the results of ex-ante, mid-term, terminal, and ex-post evaluations<sup>1</sup>. The Reference section of this report lists all individual projects evaluated in fiscal 2006 (259 projects in total, with 104 ex-ante, 49 mid-term, 81 terminal, and 25 ex-post evaluations). JICA introduced a system to promptly disclose evaluation results on its website in fiscal 2003, and the summaries of evaluation results are available on the website.

#### Example of Ex-ante Evaluation

#### I Outline of Project

- Country: Viet Nam
- Project name: Traffic Safety Human Resource Development in Hanoi
- Sector: Transportation
- Cooperation scheme: Technical Cooperation Project
- Division in charge: Viet Nam Office
- Total cost (Japanese side): Approximately ¥389 million
- Period of cooperation: July 2006 to March 2009
- Partner country's implementing agency: Hanoi People's Committee (Transport and Urban Public Works Service (TUPWS), Traffic Police Division (HTPD), Traffic Safety Committee (HTSC)<sup>2</sup>), People's Police Academy of Ministry of Public Security, and Institute of Training, Enhancing Cadres and State Officials of Transport Sector (INTECSOTS) of Ministry of Transport
- Supporting organization in Japan: National Police Agency

#### 1. Outline of Cooperation

In order to improve traffic safety in Hanoi, the capital of Viet Nam, this project is aimed at improving the capacity of administrative officers in charge of traffic safety in Hanoi by implementing and verifying the traffic safety measures of Hanoi as a pilot project, as well as launching short-term training courses based on the results of the pilot project, from the three standpoints of traffic enforcement<sup>3</sup>, traffic engineering<sup>4</sup>, and traffic safety education<sup>5</sup>. In view of Viet Nam's unique circumstances where motorcycles are the main means of trans-



Policeman controlling traffic at a model street crossing improved by the project

portation, it is scheduled to implement a comprehensive traffic safety campaign together with improvement of road traffic facilities including an introduction of separate traffic lanes for cars and motorcycles and traffic signals with an arrow sign to separate through traffic and left-turning traffic in the pilot project.

## 2. Necessity and Positioning of Cooperation

#### (1) Current Situation and Problems

Since the introduction of the Doi Moi reform policy in 1986, Viet Nam has been rapidly expanding its economy. Moreover, Viet Nam's traffic density has increased annually with a continuous rise in the number of traffic accidents. In 2001, the number of fatalities in traffic accidents exceeded the 10,000 mark across the country, recording a peak in 2002 of 13,000 people killed, of which 96 percent was directly attributed to road traffic accidents.

<sup>1.</sup> See page 11 for the definition of evaluation at each stage.

Hanoi Traffic Safety Committee, chaired by the vice chairman of the Hanoi People's Committee, is composed of representatives from the TUPWS, HTPD, and Education and Training Bureau, which are responsible for examining policies for traffic safety measures and coordinating with related institutions. The secretariat is set up at the TUPWS.

<sup>3.</sup> In Japan, traffic policemen are charged with the enforcement of traffic control and regulations. In Viet Nam, traffic policemen are in charge of traffic control and enforcement on motor vehicles, and investigation of traffic accidents, while traffic inspectors are in charge of illegally parked and overloaded vehicles. Both are in charge of enforcement of traffic safety.

<sup>4.</sup> Technologies necessary to design relevant road facilities (roads and crossings), as well as manage and operate road traffic as a whole.

<sup>5.</sup> Traffic safety education includes education for primary and middle school students, as well as retraining drivers and conducting education campaigns for citizens. This project plans to focus on education campaigns aimed at citizens and drivers.

As the country's capital, Hanoi has been strongly addressing traffic safety measures, resulting in a recent decline in the number of traffic accidents. In contrast, traffic fatalities in the city rose sharply after 1999, peaked at 532 deaths in 2002, and have since remained at about the same level. Given the city's mixed means of transportation, particularly motorcycles, motor vehicles, and bicycles, combined with bad driving habits, Hanoi's traffic situation can be described as simply awful. In view of such situation regarding Hanoi's traffic environment, traffic lights and flyovers have been gradually improved thanks to projects funded by the World Bank and Japan Bank for International Cooperation (JBIC) for improving Hanoi's road infrastructure. However, the city is badly in need of developing the capacity of administrative officers in charge of traffic safety as well as more comprehensive measures in terms of improvement of road traffic facilities, enhancement of safety awareness among road users and citizens living along the roads and more effective traffic control.

In the past, JICA has presented a model for traffic safety improvement by grasping Hanoi's traffic safety situation, and implementing and verifying the model project through its "Basic study on road traffic safety in Hanoi" (fiscal 2003-2004) and "traffic safety strengthening and promotion program" (fiscal 2001, 2003-2004). In view of JICA's performance, the Vietnamese government asked Japan to conduct a project to enhance the capacity of officers in charge of traffic safety in Hanoi.

## (2) Positioning within the National Policies of the Government in the Partner Country

The government of Viet Nam views traffic safety as an urgent national issue and began strengthening traffic safety measures in 1997 by setting up the National Traffic Safety Committee (NTSC) within the central government and the Traffic Safety Commission in each province. In 2002, the prime minister's resolution called for a strengthening of comprehensive programs including improvement of the traffic infrastructure, traffic enforcement, and educational campaigns for traffic safety. Especially, a top priority is given to making a reduction of traffic accidents and traffic congestion in Hanoi and Ho Chi Minh City. This project, therefore, is consistent with the policy of the Vietnamese government.

#### (3) Positioning within Japan's Foreign Aid Policy and JICA Country Program

According to Japan's country assistance program for Viet Nam, the transport sector (deemed an important field for promoting growth and traffic safety) is positioned as the "assistance for transport safety," an overriding priority in the program. Therefore, this project is in accordance with the spirit of the assistance programs.

Since the transport sector in JICA's country program is required to "expand support for traffic safety," this project is in accordance with the purpose of the program.

#### 3. Framework of Cooperation

#### (1) Objectives of Cooperation (Outcomes)<sup>6</sup>

 Objective to be achieved at the end of cooperation (project purpose)

Traffic safety measures in Hanoi are improved. [Indicators]

Improvement of traffic safety measures (effective enforcement of traffic regulations and crackdowns by traffic policemen and inspectors, and educational campaigns for traffic safety conducted at regular intervals)

 Objective expected to be achieved after the end of cooperation (overall goal)

The road traffic situation in Hanoi is improved.

[Indicators]

- Reduction in the numbers of traffic accidents, fatalities, and injuries
- Degree of improvement in driving habits of the citizens of Hanoi (survey to monitor traffic violations)

#### (2) Outputs<sup>7</sup> and Activities

Output 1: A system for planning, implementation and evaluation of comprehensive traffic safety measures in Hanoi is established.

[Indicators]

(a) Assignment of the counterparts according to the schedule;

(b) Formulating and revising Hanoi's traffic safety measures;(c) Formulating and revising Hanoi's human resources development plan.

[Activities]

(a) To establish the system for project implementation; (b) To organize traffic safety issues and subjects to be improved in Hanoi; (c) To formulate comprehensive traffic safety measures in Hanoi; (d) To formulate a human resource development program for traffic safety in Hanoi; (e) To revise the above-mentioned measures, based on the evaluation of the pilot projects. Output 2: The capacity of traffic policemen of HTPD for traf-

fic enforcement (in traffic control and crackdown) is improved.

[Indicators]

(a) Training curriculums for traffic officers; (b) The number of training materials for traffic policemen; (c) The number of lecturers trained (40); (d) The number of traffic policemen receiving training courses (120); (e) Proposing improvement of systems and regulations.

#### [Activities]

(a) To plan, implement and evaluate the pilot projects<sup>8</sup> for improving traffic safety; (b) To develop training curriculums on traffic enforcement for policemen; (c) To develop teaching materials for training programs on traffic enforcement for policemen; (d) To train instructors through OJT; (e) To carry out, evaluate and improve seminars and training programs;

Output 3: The capacity of traffic inspectors of TUPWS for traffic enforcement is improved.

<sup>6.</sup> The concrete indicators and target values will be set up by the baseline survey and measured by the monitoring survey.

<sup>7.</sup> The indicators and target values other than the numbers of lecturers and trainees will be set up by the baseline survey.

<sup>8.</sup> The pilot project is carried out as a comprehensive traffic safety campaign including traffic enforcement, traffic engineering, traffic safety education.

#### [Indicators]

(a) Training curriculums for traffic inspectors; (b) The number of training materials for traffic inspectors; (c) The number of lecturers trained (30); (d) The number of traffic inspectors receiving training courses (90); (e) Proposing improvement of systems and regulations.

#### [Activities]

(a) To plan, implement and evaluate the pilot projects<sup>8</sup> for improving traffic safety; (b) To develop training curriculums on traffic enforcement for traffic inspectors; (c) To develop teaching materials for training programs on traffic enforcement; (d) To train instructors through OJT; (e) To carry out, evaluate and improve seminars and training programs; (f) To propose improvements in system and regulations to NTSC.

Output 4: The capacity of officers of TUPWS for road traffic management and engineering is improved.

#### [Indicators]

(a) Training curriculums for traffic engineers; (b) The number of training materials for traffic engineers; (c) The number of lecturers trained (15); (d) The number of traffic engineers receiving the training courses (90); (e) Proposing improvement of systems and regulations.

#### [Activities]

(a) To plan, implement and evaluate the pilot projects<sup>8</sup> for improving traffic safety; (b) To develop training curriculums for the officers of TUPWS on traffic management and engineering; (c) To develop teaching materials for the officers of TUPWS on traffic management and engineering; (d) To train instructors through OJT; (e) To carry out, evaluate and improve seminars and training programs; (f) To propose improvements in system and regulations to HTSC.

Output 5: The capacity of officers of HTSC for traffic safety education and educational activities is improved.

#### [Indicators]

(a) The number of traffic safety education, case examples of enlightenment activities, and manuals; (b) The number of core officials trained; (c) Improvement proposals for systems and regulations.

#### [Activities]

(a) To plan, implement and evaluate the pilot projects<sup>8</sup> for improving traffic safety; (b) To train TUPWS staff in charge of traffic safety education through OJT; (c) To propose improvements for systems and regulations to NTSC; (d) To conduct publicity activities by utilizing such mass media as TV, radio and newspapers.

#### (3) Inputs

#### Japanese side

- Dispatch of short-term experts: chief advisor/traffic safety planning, traffic management planning/traffic facility planning, traffic enforcement, traffic safety education, traffic safety public relations, training and pilot project planning
- Acceptance of technical training participants in Japan<sup>9</sup>: 3-5 trainees a year
- Equipment provision: equipment for training, office equipment, etc.

 Project activities costs: expenses for training/seminars, education materials, expenses for improving intersections/ roads and organizing public campaigns, etc.

#### Vietnamese side

- 1) Arrangement of counterparts
- 2) Provision of offices and training rooms, and related expenses such as utility costs
- 3) Necessary budget such as to cover training costs

## (4) External Factors (External Conditions to be Met)

- Adequate budgets for implementing traffic safety measures in Hanoi are secured.
- The city of Hanoi continues training by utilizing the training programs developed by this project.
- In conjunction with NTSC, HTSC promotes making proposals for improvement of systems and regulations prepared by this project.
- Counterparts who receive training remain in the same jobs.
- Positive supports from NTSC and related institutions are secured.

#### **II** Results of Evaluation

#### 1. Summary of Evaluation Results

#### (1) Relevance

The relevance of this project is considered to be high for the following reasons:

- This project is consistent with the policies of the Vietnamese government, Japan's country assistance program, and the JICA country program.
- Improving the capacity of administrative officers in charge of traffic regulations and enforcement, traffic engineering, and traffic safety education targeted in this project is an urgent issue to be solved for Viet Nam (which lacks experience in addressing traffic safety) and consistent with the country's needs. For traffic policemen, inspectors, and traffic engineers in particular, training programs that meet their needs are provided.

#### (2) Effectiveness

This project is expected to be effective due to the following reasons:

- In traffic safety, comprehensive measures that combine traffic enforcement, traffic engineering, and traffic safety education are indispensable, instead of taking measures individually. This project provides support in line with the needs of each area and enhances the capacity to more effective traffic safety measures by implementing comprehensive traffic safety measures with coordination of each related authority through the implementation of the pilot project.
- During the period of cooperation, this project is expected to train 160 traffic policemen (about 20 percent of all policemen) and 120 traffic inspectors (about 40 percent), in order to develop human resources. The trainees are selected in a fair manner from traffic policemen in each district under

The pilot project is carried out as a comprehensive traffic safety campaign including traffic enforcement, traffic engineering, traffic safety education.
 Counterparts who manage the project or become lecturers will be given an opportunity to learn about actual examples of Japan so they can study traffic safety measures that will serve as good models in Viet Nam.

jurisdiction, thereby producing key personnel for each team. With regard to traffic engineering, the project will train 105 officers, and is expected to develop human resources in various organizations such as TUPWS (about 30 officers) and organizations concerned under TUPWS. As described above, the project is considered to foster the necessary number of officers during the period of cooperation.

#### (3) Efficiency

This project is expected to be implemented efficiently for the following reasons:

• The training materials used in the training courses will be created as modules based on the contents of training so that they can be shared as much as possible among traffic policemen, traffic inspectors, and traffic engineers. This project can also use well-experienced lecturers and existing teaching materials in the cooperation with the People's Police Academy of the Ministry of Public Security and INTEC-SOTS, and it is considered to make the effective development of human resources possible.

#### (4) Impact

The anticipated impact of this project is as follows:

• In order to enhance the capacity of the city of Hanoi to formulate, implement, and evaluate traffic safety measures, the city of Hanoi must continue conducting training activities for these officers even after project termination. Fostering core lecturers and improving the manuals for lecturers will help facilitate continuous implementation, and contribute indirectly to achieve the overall goal.

#### (5) Sustainability

Sustainability can be anticipated for the following reasons:

- Since this project trains administrative officers in charge of traffic safety in Hanoi as lecturers, it is possible to secure the personnel necessary for continuing the training programs after the cooperation ends. Moreover, the system to conduct self-sustained training by preparing manuals to train lecturers will be established.
- Regarding training programs of this project, officers and facilities of the city of Hanoi will be utilized as training lecturers and training rooms. Since the training is conducted as a part of their daily routine, there will be no significant cost burden to continue the training. Additionally, the TUPWS has secured a budget for training expenses every year and is expected to secure it after the end of the project. HTPD has also confirmed a budget. Thus, there will be no financial difficulties in continuing the training programs.
- In Hanoi, the Vietnamese government has been pushing ahead with traffic safety programs in cooperation with the donors. So the outcome of this project is likely to be integrated into those programs for further development. Consequently, policy support for the planning, implementation, and evaluation of traffic safety measures in Hanoi can be expected after the end of the project.

#### 2. Consideration for Poverty, Gender, Environment, etc.

Due consideration must be given to protection of the vulnerable members of a motorized society, such as the elderly and children, when providing traffic safety education and engaging in traffic safety campaigns. Moreover, gender balance must be considered as much as possible in the selection of training lecturers.

#### 3. Lessons Learned from Past Experience

"Strengthening and promotion program for traffic safety" in Viet Nam

Since traffic safety involves various stakeholders and needs their cooperation, it is necessary to manage the project by paying heed to the consensual process among the stakeholders. Considering this lesson, the organizations concerned are assigned as members of a joint coordination committee and project management committee so that a consensual process among the organizations concerned is taken in project implementation.

#### 4. Future Evaluation Plan

A mid-term evaluation is scheduled to be implemented one year after the launch of cooperation, a terminal evaluation six months before the end of cooperation, and an ex-post evaluation three years after the end of cooperation.

#### Example of Mid-term Evaluation

#### I Outline of Project

- Country: El Salvador
- Project name: Enhancement of Technology for the Construction of Popular Earthquake Resistant Housing
- Sector: Disaster Prevention
- Cooperation scheme: Technical Cooperation Project
- Division in charge: Global Environment Department
- Period of cooperation: December 2003 to November 2008
- Partner country's implementing agency: The Housing and Urban Development Agency of the Ministry of Public Works, Central America University, the University of El Salvador, El Salvador Popular Housing Development Foundation
- Supporting organization in Japan: Building Research Institute

#### **1. Background of Cooperation**

A series of earthquakes that struck El Salvador in January and February 2001 caused extensive damage to the country, including large-scale landslides in hilly areas, and the destruction of and damage to buildings and houses. Sixty percent of the damaged houses used to be occupied by poor people whose incomes were less than double of the minimum wages.

In March 2001, the JICA Mexico office and the "Project for the Reinforcement of Mexican Ministry of Foreign Affairs and the Development of South-South Cooperation" co-hosted the workshop in San Salvador to formulate South-South cooperation projects jointly implemented by Japan and Mexico. Earthquake and disaster prevention experts from El Salvador and Mexico attended the seminar and workshop to discuss the problems.

To that end, the government of El Salvador requested Japan, which enjoys a high reputation for cooperation in this field, to implement a technical cooperation project aimed at 1) verifying the earthquake resistance of popular houses for lowincome people, 2) enhancing earthquake-resistant building technology, and 3) disseminating the technology. The project has been implemented for five years since December 2003 with cooperation from Mexico within the framework of South-South cooperation.

#### 2. Framework of Cooperation

#### (1) Overall Goal

Earthquake damage suffered by low-income people is reduced.

#### (2) Project Purpose

The earthquake resistance of popular houses for low-income people is upgraded.

#### (3) Outputs

Output 1: The earthquake resistance experimental facilities



Construction technology trainees constructing an earthquake-resistant popular model house

for popular houses and the experiment implementing the system are improved.

- Output 2: The researchers and engineers of the implementing agencies acquire earthquake resistance technology, and the capacity of demonstrators are improved.
- Output 3: Earthquake-resistant popular model houses are built.
- Output 4: The dissemination system of earthquake-resistant popular model houses is established.
- Output 5: The earthquake-resistant popular houses are promoted among low-income people.

#### (4) Inputs (at the time of evaluation)

#### Japanese side

- Dispatch of short-term experts: 17 experts (4 Japanese and 13 Mexican)
- Trainees received: 17 people (4 in Japan and 13 in Mexico)
- 3) Equipment provision
- 4) Local costs

#### Salvadoran side

- 1) Assignment of counterparts
- 2) Facility provision

#### II Evaluation Team

Team leader:

Satoru Mimura, Team Director, Disaster Management Team, Group III, Global Environment, JICA

Cooperation planning:

Yoko Nomura, Associate Expert, Disaster Management Team, Group III, Global Environment, JICA

Evaluation analysis:

Noriko Furutani, Researcher, Global Link Management Inc.

Interpreter:

Shingo Maeyama, Japan International Cooperation Center Period of evaluation: November 4 to 20, 2006

Evaluation viewpoints:

- In view of achievements and implementation process of the project, to what extent has the project achieved its outputs and project purpose?
- What are the contributing and inhibiting factors that have affected project implementation?

• What are the problems and issues to be solved for activities in the second half of the project?

#### **III** Results of Evaluation

#### 1. Achievement Level

#### (1) Project Outputs

- Output 1: Output 1 was almost achieved. The equipment for earthquake resistance experiments were properly installed, managed, and fully utilized. The operators for equipment are also assigned. The operating manual was revised and now formally available.
- Output 2: Output 2 is now being achieved. About 20 persons are now being trained to acquire earthquake resistance technology, and expected to reach a level where they can conduct experiments by themselves by the end of the project. Regarding dissemination, five trainees participated in the training conducted in Mexico. Furthermore, a total of 30 trainees, including the five noted above, are receiving training in El Salvador.
- Output 3: Among the four construction methods, earthquake resistance experiments for the block panel construction method have been completed and a popular model house has been built. With regard to the adobe construction method, 60 percent of the experiments is completed. The experiments on the soil cement method has just got off to a start.

In the second half, it is expected that earthquake resistance experiments will be conducted more efficiently. The work schedule is now set more efficient by conducting experiments on each method at the same time. Based on these facts, it is expected that popular houses will be built using the other three construction methods during the remaining period.

- Output 4: Steady progress has been made, and this output is expected to be achieved by the end of the project. To date, two model houses have been built using the block panel method. There are two kinds of manuals for dissemination: one for engineers and the other for residents. A video showing the construction processes is now being produced. Twenty construction workers were selected from local people under a set of conditions to form a citizen-level dissemination group. They are receiving technical training to provide many local people with the know-how for building popular houses as demonstrators. A dissemination group consisting of researchers, engineers, and demonstrators was also organized, and members are receiving technical guidance for the dissemination of popular houses in order to improve their capacity.
- Output 5: This output would be achieved by the end of this project. To promote the construction of earthquake-resistant popular houses, the Housing and Urban Development Agency plans to formulate a "pilot program for dissemination of earthquake-resistant houses" under this project in the future. As for 600 popular houses to be built under the budget of this fiscal year with the support of the Inter-American Development Bank (IDB), at least 300 houses

will be built using the block panel construction method developed by the project. This was realized by an initiative made by the Vice Minister of the Housing and Urban Development Agency during the mid-term evaluation, and will substantially contribute to the realization of "Pilot program for dissemination of earthquake-resistant houses."

#### (2) Project Purpose

The project purpose is expected to be achieved by the end of the project.

About 60 people including residents and engineers participated in the on-site training on model houses using the block panel construction method. Although it is in the middle of the cooperation period, the number of participants failed to reach the target of 400. But it is expected that the original target can be achieved because 1) they will be able to overcome their initial difficulties experienced in the first construction method and accelerate their pace of progress in the second half of the project and 2) the counterparts are maintaining their high spirit in executing the project. Some 50 earthquake-resistant popular houses, including two model houses built with each construction method developed by this project, are to be built with the support of a German NGO. Furthermore, a positive situation of counterparts has been observed according to interviews with them, revealing their awareness of the possibility of becoming members of the popular houses committee, which should be established before project termination to decide and improve the policy on laboratory management and operation.

#### (3) Confirmation of Implementation Process

- To use time and the workshop more effectively and efficiently, such efforts as conducting the experiments on each construction method in parallel were made. The work schedule was changed according to the actual situation to achieve the project purpose.
- It is not easy for counterparts to strike a balance between their original jobs and responsibilities in this project as they are assigned to this project not on a full-time basis and have other responsibilities.
- Information about the activities of other research groups is not shared enough. However, promoting exchanges among research groups for each construction method will be indicated in the operation manual of the model houses, and a measure to encourage such exchanges has now gotten off the ground.
- The four institutions of government, NGO, private and national universities are now organically collaborating from their own point of views.

#### 2. Summary of Evaluation Results

#### (1) Relevance

This project is most relevant because (1) disaster prevention is given higher priority as it is one of the five initiatives agreed upon in the policy dialogue between El Salvador and Japan in July 2006, (2) there are significant needs to upgrade the earthquake resistance of houses occupied by low-income people positioned as the target group in El Salvador, an earthquake-prone country, and (3) the project is consistent with Japan's ODA policy as one of the strategic areas of Japan's assistance to El Salvador is "strengthening of disaster prevention systems."

#### (2) Effectiveness

At the time of mid-term evaluation, the project purpose is expected to be achieved by the end of the project, with all five outputs contributing to achieving the project purpose. Thus, it can be said that the effectiveness is high.

#### (3) Efficiency

The project is highly efficient. The inputs by both Japan and El Salvador were necessary and sufficient to produce the expected outputs. South-South cooperation with a neighboring country where the same language is spoken had beneficial effects, as in the case of training in Mexico and the dispatch of Mexican experts.

#### (4) Impact

The project's impact is expected to be significant. With regard to the national program on construction of houses for low-income people supported by IDB, for example, at least 300 houses are going to be built under this fiscal year's budget using the block panel construction method developed by the project. This fact indicates the high possibility of accomplishing the overall goal. Furthermore, earthquake-resistant houses would be disseminated if the government introduces approval and certification systems by revising the building standard law and formulating new building laws.

No negative impact was observed.

#### (5) Sustainability

It is expected that sustainability will be secured, assuming that the specific conditions noted below are met.

#### Organizational sustainability

Since each of the four counterpart institutions is stable with excellent actual performance, organizational sustainability is high.

Financial sustainability

- Meeting the following points will enhance financial sustainability.
- If the government introduces approval and certification systems by revising the building standard law and formulating new building laws, it will accelerate the dissemination of earthquake-resistant houses at the cost of house builders.
- Expenses for maintaining and utilizing experimental facilities at universities can be borne by offering services of issuing certificates to housing companies whose houses are proven to be earthquake-resistant in laboratories, in line with the revision of law noted above.
- Strong cooperation with local authorities is necessary to continue training in the future.
- The project makes efforts to help residents, who plan to build houses with the construction methods of the project, utilizing existing financial support.

Technical sustainability

At the researcher level, personnel trained by this project as specialists holding a master's or doctoral degree will foster new specialists at universities. As a way to stabilize technology among residents, they are to be monitored after technical training, and those who received training are expected to become demonstrators. As it now stands, however, the monitoring is carried out only when residents who received the training request such monitoring. Thus, there should be room for future reconsideration for the sake of a steady monitoring system.

#### 3. Contributing and Inhibiting Factors

Contributing factors are: 1) Mexican and Japanese experts dispatched to El Salvador, enhancing the country's capacity in a field where El Salvador did not previously possess, 2) establishment of an academic network in the field, and 3) close coordination between four different institutions. No factors hampering this project were identified.

#### 4. Conclusion

The outputs of the project have been steadily attained, allowing the project to achieve its project purpose. Despite the delay in some activities at the beginning, more efficient approaches were taken by adjusting the schedule for the current status, allowing the project to attain its project purpose by the end of the project. In terms of the five evaluation criteria, the relevance of the project is extremely high at the time of midterm evaluation. The effectiveness is also high. The efficiency of the project is also highly evaluated, and its impact is considered significant. The project's sustainability is also expected to be secured at this time if specific conditions are met.

#### 5. Recommendations

In order to achieve the project purpose, it was recommended that the following actions should be taken in the second half of the project.

- Encourage universities to strengthen their existing social activity system in order to reduce the burden on counterparts who work for the project, and promote the development of human resources.
- Consider differences in the preparation periods for experiments and the time required for each construction method, and adjust activity plans and activities shown on PDM in line with the actual situation. These changes must be confirmed among all the parties concerned.
- Clarify the indicators shown on the existing PDM.
- Have deep discussions regarding the indicators of the overall goal among all the parties concerned, and revise those indicators if necessary.
- Make efforts to further deepen exchanges among the research groups on each construction method for the sharing of information.
- Set up an environment in order to exchange candid opinions at the joint coordination committee.
- Pay attention to the legislation system concerning building standards and the status of national programs, and make efforts to promote their realization.
- Encourage the private sector and NGOs involved in popular house construction to participate in meetings and activities on dissemination of housing construction.
- Conduct more PR activities.

#### **Example of Terminal Evaluation**

#### I Outline of Project

- Country: China
- Project name: Human Resource Development of Rehabilitation Professionals
- Sector: Social welfare
- Cooperation scheme: Technical Cooperation Project
- Division in charge: Human Development Department
- Total cost: ¥700 million
- Period of cooperation: November 2001 to October 2006
- Partner country's implementing agency: China Disabled Persons' Federation, China Rehabilitation Research Center
- Supporting organizations in Japan: International University of Health and Welfare, National Rehabilitation Center for Persons with Disabilities, Japanese Physical Therapy Association, Japanese Association of Occupational Therapists
- Related cooperation: Improvement of Equipment for the China Rehabilitation Research Center for Physically Disabled (grant aid), Project on Rehabilitation for Physically Disabled in China (project-type technical cooperation)

#### 1. Background of Cooperation

Given rapid economic development, expanding industrial facilities, and increased volume of traffic, occupational and traffic accidents have dramatically increased in China. It is said that the number of persons with disabilities reaches 60 million. Under these circumstances, the Ministry of Health established a "rule for managing rehabilitation therapy at general hospitals," making it mandatory for large general hospitals to establish rehabilitation departments and assign physical/occupational therapists. There is an acute shortage of personnel engaged in rehabilitation, however, and China must urgently develop human resources and lecturers responsible for fostering such personnel.

The China Rehabilitation Research Center (hereinafter referred to as "the Center") was established in the late 1980s by the China Welfare Fund for the Handicapped (predecessor of the China Disabled Persons' Federation) in cooperation with the Japanese government as a comprehensive institute responsible for clinical study, research, and education in the field of rehabilitation, and later became a base for fostering personnel engaged in rehabilitation services. Although the Center has been providing professional training for personnel engaged in rehabilitation services nationwide, its quality and quantity of education have proven inadequate to satisfy the demand for rehabilitation services in China.

Consequently, the Center and China Disabled Persons' Federation requested the Japanese government in 1997 to undertake this project for a training institute newly established



Physical therapists (PT) receiving a technical training from a Japanese expert

at the Center. In response to its request, a five-year technical cooperation project was launched in November 2001.

#### 2. Framework of Cooperation

#### (1) Overall Goal

Physical therapists (PT) and occupational therapists (OT) are able to provide rehabilitation services throughout China.

#### (2) Project Purpose

Highly qualified physical and occupational therapists are trained under a four-year education program that meets the global standard.

#### (3) Outputs

- Output 1: A four-year education curriculum for physical and occupational therapists that meets international standards is prepared.
- Output 2: Competent teachers in rehabilitation medicine are trained.

Output 3: The educational techniques of teachers are enhanced. Output 4: The level of education management is enhanced.

Output 5: Educational materials and equipment are improved. Output 6: A four-year education program is provided.

## (4) Inputs (including those expected by the end of the project)

Japanese side

Dispatch of chief advisors: 14 advisors (cumulative)

Dispatch of long-term experts: 2 experts

- Dispatch of short-term experts: 23 experts (cumulative)
- Trainees received: 15 people
- Equipment
- Local costs

Chinese side

Assignment of personnel: 121 instructors, 26 education

- management staff
- Land and facility
- Operation expenses
- Management and labor costs

#### **II** Evaluation Team

#### Team leader:

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#### Evaluation planning:

Mariko Kinoshita, Social Security Team, Group II, Human Development Department, JICA

Evaluation analysis:

Michiyuki Kenmotsu, Consultant, Chuo Kaihatsu Corporation

Interpreter:

Wang Hong

Period of evaluation: May 14-27, 2006 Evaluation viewpoints:

- To what extent are the project purpose and outputs achieved? What are the implementing processes and the causal relationship leading to achievement?
- What measures must be taken during the remaining active period and after the end of the cooperation?

#### **III** Results of Evaluation

#### 1. Achievement Level

#### (1) Achievement of Outputs

- Output 1: The four-year education curriculum was developed based on curriculums applied in many countries including Japan and internationally recognized standards.
- Output 2: Prior to the cooperation, the number of professionals with master's degrees who are qualified to teach physical and occupational therapy at universities was limited. However, thanks to the project, a total of 15 teachers including physical and occupational therapists will be trained.
- Output 3: The effective use of audio-visual aids has become popular. However, clinical training not introduced before is still conducted with the help of Japanese experts in various situations, and needs further improvement. As the method and know-how of clinical training were not yet stabilized in China, it is considered that continued guidance by Japanese experts is necessary.
- Output 4: Classes were managed based on the curriculum and syllabus in general, though not in all cases. Since further improvement is needed for enhancing the quality of education through proper evaluation of the teachers, continuous cooperation is necessary in some areas.
- Output 5: Nineteen textbooks specialized in physical and occupational therapy were published for the first time in China. Necessary materials and educational equipment were developed sufficiently. However, duplicate and inadequate descriptions are found in the textbooks after being used, and need to be revised at a proper time.

Output 6: In July 2006, 38 students of the first batch will graduate and find careers after graduation. Since the number of applicants exceeds the quota of students, the fouryear education program is expected to continue in the future with about 40 students graduating every year.

#### (2) Achievement of Project Purpose

This project, in collaboration with the Capital Medical University in China, is aimed at establishing a four-year curriculum on physical and occupational therapy that meets international standards, with the number of graduates and quality of teachers being set up as indicators for the project purpose. No students had graduated at the time of the evaluation. However, 38 students of the first batch are expected to graduate in the summer of 2006. The four-year education program should continue without interruption as no financial problems have been observed. With respect to the quality of education, however, there are some aspects that require further cooperation.

2. Summary of Evaluation Results

#### (1) Relevance

The Chinese government adopted a basic policy to "provide rehabilitation services for every person with disabilities by 2015" in its strategic plan that was formulated in 2002. Conversely, China has a shortage of rehabilitation specialists as well as a shortage in the number of quality of teachers qualified to develop human resources in rehabilitation. The need is considered very high as this project is aimed at supporting the training of teachers. After the launch of this project, Japan conducted a review of the ODA Charter and mid-term policy of ODA, and took the stance of placing importance on "human security." This project, aimed at human resources development to support the socially vulnerable, is consistent with the concept of "human security." Furthermore, the "Economic Cooperation Program for China" (2001) formulated by the Ministry of Foreign Affairs of Japan prescribes support for the socially vulnerable and the development of human resources. This project contributes to the rehabilitation of socially vulnerable people, including those with disabilities and the elderly, and is consistent with the direction of the trend above.

#### (2) Effectiveness

The effectiveness of this project can be considered high. As 38 students who received education based on the curriculum meeting international standards are expected to graduate in the summer of 2006 with other graduates to follow in the future, the project purpose is considered achieved. However, it is pointed out that the contents of the curriculum as well as the quality and number of teachers must be further strengthened. The outputs obtained from the project activities effectively contribute to achieving the project purpose.

#### (3) Efficiency

All the inputs by the Japanese and Chinese sides were put to practical use for project activities, contributing to the production of outputs. The outputs are generally produced in accordance with the plan, with project efficiency secured. With regard to the quantity, quality, and timing of inputs, the mid-term evaluation pointed out a few problems, such as the delay in equipment delivery and reassignment of chief advisors every few months due to the limited dispatch period of Japanese experts. In the second half of the project, however, no major problems have been observed since some measures were taken such as a smooth takeover among Japanese experts and repetition of experts dispatched.

#### (4) Impact

The China Disabled Persons' Federation is enthusiastic about attaining the overall goal, and is now promoting facilities improvement and human resources development in the country. As students graduate every year, the development of human resources is expected to accelerate under this project, and thus contribute to achieving the overall goal of this project. However, a smooth development of human resources and the realization of assigning rehabilitation personnel to local regions could become major issues. Furthermore, since collaboration is indispensable between rehabilitation facilities under the Ministry of Civil Affairs and the Ministry of Health in terms of disseminating rehabilitation, it is necessary to coordinate with these institutions.

Moreover, some ripple effects have been observed. The Chinese government is going to introduce a national license for rehabilitation therapists, and some universities and colleges refer to the curriculum developed by this project and utilize the materials when establishing or enhancing the rehabilitation courses. Incidentally, no negative impact is expected.

#### (5) Sustainability

Sustainability is considered very high. The Chinese side, however, must make efforts continuously to review teaching materials, improve the capabilities of teachers, and strengthen education management as an educational institution.

- Policy aspect: The Chinese government has secured the site for expanding the Rehabilitation Medical School attached to the Center. The government has also initiated preparatory work for introducing a national license for rehabilitation therapists.
- Organizational aspect: The Center has a history of almost 20 years as an operational unit of the China Disabled Persons' Federation (established in 1988), and is considered to have sufficient organizational capacity as China's largest modern therapeutic research institution for rehabilitation of the disabled. It is also playing a central role in fostering rehabilitation personnel in order to spread rehabilitation medical technology throughout China. However, the Center has limited experience as a higher educational institute, and needs to improve its education management capabilities. Its syllabuses, practical training plans, and assignment of teachers must be improved continuously for the time being.
- Financial aspect: The Center continues to provide patients with rehabilitation treatment (clinical practice) and earn profits. In comparing its revenues and expenses for this project, the Center's revenues exceed expenses. Thus, the Center's financial sustainability is considered secure. The

Chinese side has made efforts to secure a budget for expenses during the project period. No major problems have been observed with supplies for equipment and the travel (lodging) expenses of counterparts.

Technical aspect: As the counterparts have acquired knowledge and technology thanks to this project, sustainability of the technical aspect is secure. Individual teachers must make further efforts, however, to enhance their knowledge and techniques. Teaching materials including textbooks must also be revised for further improvement periodically. Equipment is appropriately managed with no problems.

#### 3. Contributing Factors

- Although approval for the four-year curriculum to foster rehabilitation experts was not obtained before the implementation of the project, the Ministry of Education permitted the Rehabilitation Medical School at the Capital Medical University to establish a curriculum in February 2002. Since permission was granted early, the school was able to recruit students beginning in September 2002.
- Although not directly related to this project, when Japanese students gave clinical lessons at the center, teachers at the Rehabilitation Medical School who could experience a real example of clinical education became quite active about having case report meetings by students and implementing graduation study.

#### 4. Inhibiting Factors

In spring of 2003, the Severe Acute Respiratory Syndrome (SARS) incident disrupted activities for two and a half months. This disruption occurred at a crucial time when the first batch of counterparts training in Japan came back to China and were about to get involved in the activities, and consequently delayed the progress of the project. Thanks to efforts by the persons concerned, the project made up for lost time after the disruption. As a result, most parts of the project have progressed.

#### 5. Conclusion

This project brought positive results in establishing a fouryear education program to foster rehabilitation specialists, which will foster about 40 specialists every year in the future. The main factor behind the success of the project is the good selection of strategy, as well as the fact that inputs and activities were properly carried out according to plan. Through the project, the foundation was laid for a four-year college that fosters human resources who will play an important role in achieving the overall goal. From the viewpoint of the five evaluation criteria, the project can be considered an excellent one. Even though a four-year college was established and the project achieved its project purpose, further improvement is necessary. The quality and quantity of teachers cannot be considered satisfactory, and educational management must be strengthened. It is hoped that further efforts will be made in achieving the project's overall goal by considering ways to spread the fruits of the project throughout the country.

#### 6. Recommendations

In order to make achievement of the project purpose more secure and attain the project's overall goal, it is necessary to address the following issues:

- Obtain certification of international standards for the curriculum for occupational therapists.
- Although advance preparations for lectures and practical training are necessary for providing appropriate education, all counterparts are concurrently involved in clinical practice and educational management. Therefore, it is necessary to provide them with enough time to make advance preparations by adjusting time for clinical practice.
- Prepare to make revisions on duplicate and insufficient contents that were revealed after actual use of the teaching materials.
- Clinical training in China requires assistance and guidance from Japanese experts due to a general lack of experience there, but it must be implemented independently in the future.
- Establish an evaluation system for improving the quality of teachers.

#### Example of Project-level Ex-post Evaluation

#### I Outline of Project

- Country: Thailand
- Project name: Pasture Seed Production Development Project in Northeast Thailand
- Sector: Agriculture
- Cooperation scheme: Technical Cooperation Project
- Division in charge: Rural Development Department
- Total cost: ¥397 million
- Partner country's related organization: Animal Nutrition Division (AND), Department of Livestock Development (DLD), Ministry of Agriculture and Cooperatives (MOAC)
- Period of cooperation: August 1999 to August 2004
- Supporting organization in Japan: Ministry of Agriculture, Forestry and Fisheries

#### 1. Background of Cooperation

In the 9th National Socio-economic Development Plan (2002-2006), the Thai government set up the Livestock Promotion Plan in order to promote livestock products to meet the domestic and interntional demand for agricultural products.

In the Livestock Promotion Plan, the Thai government identified the importance of increasing high quality forage production in order to respond to the growing cattle population as well as to reduce production costs of livestock products.

The Thai government built a basic system for the purpose of supporting forage seed production for developing the livestock industry. This system allocated a quota to seed production farmers for purchasing seeds and the provision of seeds at free of charge to dairy farmers who began rearing cattle and cooperating with the government's project. Especially in the • Further improve the quality and quantity of teachers, and strengthen educational management. Furthermore, it is necessary to spread the outputs of this project throughout the country.

#### 7. Lessons Learned

- When planning a project to establish a university or department in the university, the educational system and educational management must be reviewed.
- Under this project, one-year training was conducted in Japan for the counterparts with the purpose of fostering teachers. It was found that the counterparts must obtain a master's degree during their training in Japan, since Chinese university teachers are required to hold at least a master's degree. To complete a master's program in one year was a considerable burden, and the training concerning educational management necessary for teachers was unsatisfactory. When taking these facts into account for conducting training in Japan, it is vital to set clear-cut targets with consideration of training period and also both Japanese and Chinese sides should share the same view.



Pasture seed production survey

Khon Kaen area of northeast Thailand, the seed production farmers who produce 97% of the total forage seed production in Thailand are supported by the government. The seed production farmers were eager to produce forage seeds because of its high profitability compared with rice production.

However, there were several problems facing forage seed production: 1) appropriate seed varieties are not developed in Thailand, 2) cultivation management, 3) inspection and the system for maintaining the quality of seed technique were not well developed, and the seeds market is limited.

In order to resolve such problems, the Thai government requested the Japanese government for technical cooperation to promote livestock development by improving forage production and utilization techniques.

#### 2. Framework of Cooperation (1) Overall Goal

Appropriate forage is secured for the development of cattle rising in Thailand.

#### (2) Project Purpose

The techniques on production, processing, and utilization of pasture seed and appropriate forage are developed for smallscale livestock and pasture seed farmers in northeast Thailand.

#### (3) Outputs

- Output 1: Techniques on evaluation and selection of appropriate varieties of pasture are developed.
- Output 2: Techniques on pasture seed production and postharvest processing for registered and commercial seeds are developed.
- Output 3: Techniques on pasture seed inspection and quality control are developed.
- Output 4: Techniques on production, processing, and utilization of appropriate forage are developed.

#### (4) Inputs (at project termination)

#### Japanese side

Dispatch of long-term experts: 7 experts Dispatch of short-term experts: 16 experts Trainees received: 13 people Equipment provision Local costs

#### Thai side

Counterpart assignment: 20 people Local costs

#### II Evaluation Team

#### **Evaluators**

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Kokusai Kogyo (Thailand) Co., Ltd. Kokusai Kogyo (Thailand) Co., Ltd.

Period of evaluation: October 1, 2006 to January 25, 2007 Evaluation viewpoints

- · What effects have the project's impacts and sustainability had two years after the end of the technical cooperation?
- · What measures must be taken to implement more efficient and effective activities?

#### **Results of Evaluation**

#### 1. Summary of Evaluation Results

#### (1) Impact

Achievement of overall goal: Because new pasture seed varieties take at least three years to evaluate, the results could not be confirmed. It is essentially desirable to evaluate these varieties from the viewpoints of local adaptability and specific characteristics, three years after their breeding development. However, the pasture seeds introduced by the project took a firm hold on the local situation in Thailand from 2004 to 2007. Besides, according to statistical data from 2004 to 2006, the crop of animal food production as Thailand's supply sufficiently exceeded expectations of Thailand's demand planned by the AND program. Therefore, the achievement of the overall goal has continuously been realized since project termination because the supply obviously fulfilled the demand in Thailand.

- Technical impact: Most AND personnel who joined JICA Project are working for the Paddy pasture project ("Paddy project") implemented under the AND initiative. As a result, the techniques and knowledge of the project are widely utilized. Moreover, resulting from the fact that the manuals/guidelines were produced not only in English but also in Thai, they have widely been utilized not only by AND personnel with a command of English but also by other AND personnel and seed production farmers.
- Economic and financial impact: As a whole, the supply of AND's crop product exceeds demand. Under this circumstance, AND regulated crop production through the Seed Production Farmers' Club (Seed Club),<sup>10</sup> which reserved pasture seed as stock, and eventually sold these reserves to other countries.
- Environment and social impact: At the terminal evaluation on the project, it was concluded that positive impacts were made on the local environment, such as the reduction of hard labor required for traditional methods and reduction of dust pollution associated with operation of old-model machines. This ex-post evaluation could also confirm these impacts were still evident in the practical fields of pasture seed and forage production.

#### (2) Sustainability

- Organizational aspect: After the termination, there has been no personnel outflow due to transfers and job separations of the counterparts, and the maintenance and stability of the organization that ensures sustainability remain secure.
- Policy and institutional aspects: The 10th National Economic and Social Development Plan puts a special emphasis on the agricultural industry. The relative position of pasture seed production in the agricultural industry has recently risen from the viewpoint of securing the quality and quantity of agricultural products.
- Technical aspect: The equipment have been kept in good condition under the control and maintenance of AND. Besides, various technical materials including equipment operational manuals were also produced in Thai by the project. As a result, the local farmers have widely used them. This point has also been an important factor in expanding project sustainability. The technical knowledge and skills have also been applied sufficiently for the ANDled Paddy project. This could be regarded as significant sustainability.
- Financial aspect: Although AND's annual budget rate for forage breeding development is still less than 0.4% of the total budget of MOAC, AND has received certain budgets over the expenditures of previous years for its forage breeding development activities. These facts can also be evaluated well from the viewpoint of sustainability. However, a future plan to increase the budget trend is still

<sup>10.</sup> The Seed Club was established in 2003 mainly by seed farmers in northeast Thailand, the country's major seed production area. Since the club's establishment, the seed production crops and prices must be determined through the club's meetings according to the market situation. Then, it has contributed to the independence and sustainability of the farmers. Besides, the Seed Club has promoted pasture seed production and development activities to the farmers, while cooperating with AND.

unannounced. Thus, its prospect should be carefully observed.

#### 2. Contributing Factors

#### (1) Factors that Contributed to Impact

- Seed Club: Technology has been transferred to seed farmers via the Seed Club by AND personnel involved in the project. Besides, the recently established Seed Club has acted as a community body for the farmers in technical terms and the number of seed farmers who participate in the Seed Club has increased. So, the existence of the Seed Club can be defined as one of the significant factors in expanding the project's impact.
- Increase in the number of livestock cattle: A return of the mad cow disease in 2003 dealt a serious blow to the beef industry. As a result, Thailand's domestic production of beef decreased approximately 40% from 2003 to 2004. On the other hand, the number of livestock cattle has risen annually. This is because the number of children enjoying dairy products has dramatically increased recently through a milk supply program to pupils at primary schools, and the recent popularization of a western-style dietary life and culture among young people. This increase in livestock cattle has contributed to the expansion of cultivated acreage.

#### (2) Factors that Contributed to Sustainability

- Exporting Thai-made products to the world: "Kitchen of the World" promoted by the Thai government is a national project aimed at promoting the export of Thai food products including livestock products. For the progression of the project, AND has recently been required to secure pasture seeds at an international quality level and control the quality standard for export livestock products. As a result, the technical capacity of seed inspection and quality control transferred from the project has been further utilized.
- Material production in the local language: For the effective implementation of pasture seed production activities, technical manuals and guidelines were produced not only in English but also in Thai by the project. As a result, these materials have been widely utilized even at the field level by farmers. This is also a promoting factor of project sustainability in addition to the impact.

#### 3. Inhibiting Factors

- (1) Factors that Inhibited Impact  $$N\!/\!A$$
- (2) Factors that Inhibited Sustainability N/A

#### 4. Conclusion

The technical skills and knowledge transferred from the project have been expanded and widely used not only by the project counterparts but also by the Seed Club. Today, most of the project counterparts participate in the AND-led Paddy project, and the recording system introduced by the project is fully applied for the production of good quality seeds. The farming equipment provided by the project has been fully utilized. As a result, the efficient and effective production of good quality seeds has been possible, and it has strengthened the realization of the overall goal.

As for project sustainability, technical and organizational aspects were highly evaluated. In terms of the technical aspect, technical references and materials were also arranged in Thai by the project. So, they have widely penetrated grassroots farmer levels. This event has been a factor in further accelerating project sustainability.

As for organizational aspects, there have been no outflows of counterparts since project termination. So AND still maintains seed production activities using techniques and knowledge transferred from the project. Considering these facts, it can be concluded that the impact and sustainability after project termination are generally high.

#### 5. Recommendations

- Technical manuals and guidelines produced by the project and technical training workshops jointly held by AND and the Seed Club have played an important role in securing project sustainability. In order to maintain this sustainability in the future, it is desirable that these contents and programs be revised according to the needs of seed farmers and the seed market whenever necessary.
- The planning of mid- and long-term strategies for pasture seed supply are necessary, while considering variable consumptive demand for livestock products from the viewpoint of sustainable pasture seed production and development activities. It is also desired to secure budgets essential for these activities.
- For the enhancement of pasture seed quality and productivity, AND needs to sustain a strong partnership with the Seed Club.

#### 6. Lessons Learned

- In terms of agricultural projects, the exact evaluation of their technical outputs can take several years. Therefore, it is desirable for agricultural projects to carry out ex-post evaluation after a certain period from their termination.
- At present, the dispatch term of JICA experts is generally two years at most, so they often cannot confirm the outputs by themselves consistently. Therefore, the assignment plan of experts needs to be carefully arranged in order for the experts to confirm the outputs consistently at the field level and/or in order for their successors to surely carry out the follow-up activities.
- The material production in the local language is very useful for technical cooperation projects with the activities of technical transfer and promotion to farmers in the field.

#### 7. Follow-up

N/A