

The Study on The Reform of Health Care Services in Navoi Region in The Republic of Uzbekistan

Main Report

Table of Contents

Preface

Letter of Transmittal

Map: Navoi Oblast

Photographs

Executive Summary

Table of Contents

List of Figures

List of Tables

Abbreviations

Part I. Introduction	Chapter 1 Outline of the Study.....	1-1
	1-1 Background of the Study.....	1-1
	1-2 Objectives and Scope of the Study.....	1-1
	1-3 Progress of the Study	1-2
	1-4 Organizational Structure of the Study	1-3
	1-5 Concepts of the Study	1-3
	1-5-1 Basic Principles of the Study	1-3
	1-5-2 Surveys in Basic Study	1-4
	1-5-3 Proposed Activities during Basic Study	1-4
	1-5-4 Developing Basic Strategy	1-4
	1-5-5 Optimizing Action Plans of Program.....	1-5
	Chapter 2 Policy of Health Reform by the Government	2-1
	2-1 Policy of Health Reform	2-1
	2-2 Organizational Structure of Health Administration in the Republic	2-2
	Chapter 3 Overview of Health Situation in Navoi Oblast.....	3-1
	3-1 Geographical and Historical Backgrounds.....	3-1
	3-2 Trends in Demography.....	3-2
	3-3 Causes of Deaths	3-3
	3-4 Health Administration in the Oblast.....	3-5

Part II. Result of Basic Study	Chapter 4 Provision of Health Care Services	4-1
	4-1 Introduction.....	4-1
	4-2 Methods.....	4-1
	4-2-1 Collection of Information from NOHA.....	4-1
	4-2-2 Questionnaire to Hospitals/Dispensaries/Centers.....	4-2
	4-2-3 Questionnaire to PHC Facilities	4-2
	4-2-4 Interview and Observation of Hospitals/Dispensaries/Centers	4-2
	4-2-5 Data Analysis	4-3
	4-3 Findings.....	4-3
	4-3-1 Health Care Facilities in Navoi Oblast	4-3
	4-3-2 Referral System and Sanitary Aviation.....	4-10
	4-3-3 Management of Human Resources.....	4-12
	4-3-4 Management of Funds	4-13
	4-3-5 Management of Facilities and Equipment	4-18
	4-3-6 Management of Pharmaceuticals.....	4-22
	4-3-7 Information Management	4-23
	4-4 Discussions.....	4-24
	4-4-1 Financing Health Services in Navoi Oblast.....	4-24
	4-4-2 Referral or Sanitary Aviation	4-24
	4-4-3 Incomplete Maintenance System.....	4-25
	Chapter 5 Review of Mortality Cases	5-1
	5-1 Introduction.....	5-1
	5-2 Methods.....	5-1
	5-3 Findings.....	5-2
	5-3-1 Hospital Deaths in 2006	5-2
	5-3-2 Case Selection for Detail Reviewing.....	5-3
	5-3-3 Referral System	5-4
	5-3-4 Ischemic Heart Disease (IHD).....	5-5
	5-3-5 Cerebro-Vascular Attack (CVA) or Stroke.....	5-5
	5-3-6 Cancer / Malignancy.....	5-6
	5-3-7 Liver Diseases.....	5-7
	5-3-8 Kidney Disease	5-7
	5-3-9 Diabetes Mellitus & Complications.....	5-7
	5-3-10 Childhood ARI.....	5-7
	5-3-11 Too Many Diagnoses without Considering Pathogenesis	5-8
	5-4 Discussion	5-9
	5-4-1 Lack of Tertiary-level Generalists as well as Specialists	5-9

5-4-2	Current Status of Standards of Patients' Management.....	5-10
5-4-3	Necessity of Reliable Clinical Guidelines to Assure Quality Medical Services.....	5-10
Chapter 6 People's Care Seeking Behavior..... 6-1		
6-1	Introduction.....	6-1
6-2	Methods.....	6-1
6-2-1	Household Survey.....	6-1
6-2-2	In-Depth Interview	6-2
6-2-3	Data Analysis.....	6-2
6-3	Findings.....	6-3
6-3-1	General Characteristics of Target Families and Members	6-3
6-3-2	Common Health Problems Realized by People.....	6-6
6-3-3	Care Seeking Behavior for Health Problems.....	6-8
6-3-4	Care Seeking Behavior for Maternal and Child Health	6-12
6-3-5	Death Cases	6-13
6-3-6	Communication with Health Service Providers	6-14
6-3-7	Background of Care Seeking Behavior	6-14
6-4	Discussion	6-17
6-4-1	Background of People's Care Seeking Behavior.....	6-17
6-4-2	Perception of the Health and Illness of People.....	6-18
6-4-3	Health Promotion Activities in Grassroots Level	6-18
Chapter 7 Surveys at Other Oblasts for Reference..... 7-1		
7-1	Introduction.....	7-1
7-2	Simple Comparison of Navoi with Three Selected Oblasts.....	7-1
7-3	Survey of Bukhara Oblast	7-2
7-3-1	General Information	7-2
7-3-2	Key Findings	7-2
7-4	Survey at Republic of Karakalpakstan.....	7-5
7-4-1	General Information	7-5
7-4-2	Key Findings	7-5
7-5	Survey of Fergana Oblast.....	7-7
7-5-1	General Information	7-7
7-5-2	Key Findings	7-7
7-6	Discussions.....	7-9
7-7	List of Organizations Interviewed in the Survey.....	7-10
Chapter 8 Activities for Environmental Improvement..... 8-1		
8-1	Introduction.....	8-1

	8-2	Problems Identified and Recommendations Made by the Study Team.....	8-1
	8-3	Actions Taken by Health Facilities	8-2
	8-4	Good Practices	8-3
	8-5	Discussions.....	8-5
Part III. Basic Strategy	Chapter 9	Issues to Be Tackled	9-2
	9-1	Summary of Problem Identification.....	9-2
	9-2	Transition of Disease Pattern and Implication on Health Care Expenditure.....	9-6
	9-3	Projected Trend of Health Care Expenditure in Uzbekistan	9-10
	9-4	Structural Imbalances in the Uzbek Health Care System.....	9-12
	Chapter 10	Basic Strategy to Improve the Health Care Service System of Navoi Oblast.....	10-1
	10-1	Challenges for Health Reform in the Future	10-1
	10-2	Basic Strategy.....	10-3
	10-3	Roles of Primary-, Secondary- and Tertiary-level of Health Care in Navoi Oblast.....	10-7
	10-4	Diseases to Be Prioritized	10-8
	Chapter 11	Discussions on Tertiary Service in Navoi Oblast	11-1
	11-1	Importance to Optimize Tertiary Care System in Navoi Oblast	11-1
	11-2	Options Suggested by Study Results.....	11-2
	11-2-1	Option 1: To Build an Integrated General Hospital including All Pediatric Subspecialties	11-2
	11-2-2	Option 2: To Build a New Adult General Hospital and Oblast Diagnostic Center	11-3
	11-2-3	Option 3: To Separate Emergency Center and Utilize a Part of Building of Emergency Center for General Hospital.....	11-5
	11-3	Comparison of Costs among Three Options	11-7
	11-4	Selected Option to Optimize Tertiary Care System	11-8
	11-5	Features of the Identified Option	11-9
Part IV. Improvement Program	Chapter 12	Improvement Program for Health Care Service System of Navoi Oblast.....	12-1
	12-1	Goals of Improvement.....	12-1
	12-2	Targets of the Program	12-1
	12-3	Framework of the Program	12-5
	12-3-1	Concepts of the Components.....	12-5
	12-3-2	Overall Implementation Schedule	12-7

12-4 Action Plans 12-10
12-5 Total Cost of the Program and Financial Requirements..... 12-34

Annexes
Annex 1: List of Parties Concerned
Annex 2: Minutes of Meetings of Steering Committee
Annex 3: List of Collected Reference Materials