

This has helped in setting in order the flow of patients and visitors to the hospital.



FIGURE 5- 3: CLEANING AND PAINTING THE CORRIDOORS

c. SHINE (SEISO)

Hospital staff cleaned their workplace on a regular basis. This action ensured a more pleasant and a safer workplace. As a result, equipment and instruments were kept clean.

Each area of the hospital was assigned to a specific person/(s) through WIT to maintain cleanliness. Gardens were cleaned, and the walls were painted. Cleaning tools and materials were made available. Hospitals developed cleaning rosters. Rules to maintain the hygiene of the toilets were also developed. The floors were painted in stripes to mark the pathways. The standing areas for trolleys, wheel chairs, oxygen cylinders etc. have also being marked.

It was noticed that the staff was motivated to maintain the cleanliness of the hospital.

d. STANDARDISE (SEIKETSU)

It was expected that continuous use of first three S's would ensure improvement in the working environment. At this stage, best practices of administrative and service procedures were standardized for



FIGURE 5- 4: SET IN ORDER SYSTEM