JAPAN INTERNATIONAL COOPERATION AGENCY (JICA)

DEPARTMENT OF INDUSTRIAL PROMOTION MINISTRY OF INDUSTRY THE KINGDOM OF THAILAND

THE STUDY ON DEVELOPMENT OF CONSULTING SERVICES TO PROMOTE SME CLUSTER AND REGIONAL DEVELOPMENT IN THE KINGDOM OF THAILAND

PILOT PROJECT REPORT

OCTOBER 2005

UNICO INTERNATIONAL CORPORATION INTERNATIONAL DEVELOPMENT CENTER OF JAPAN

TOKYO, JAPAN

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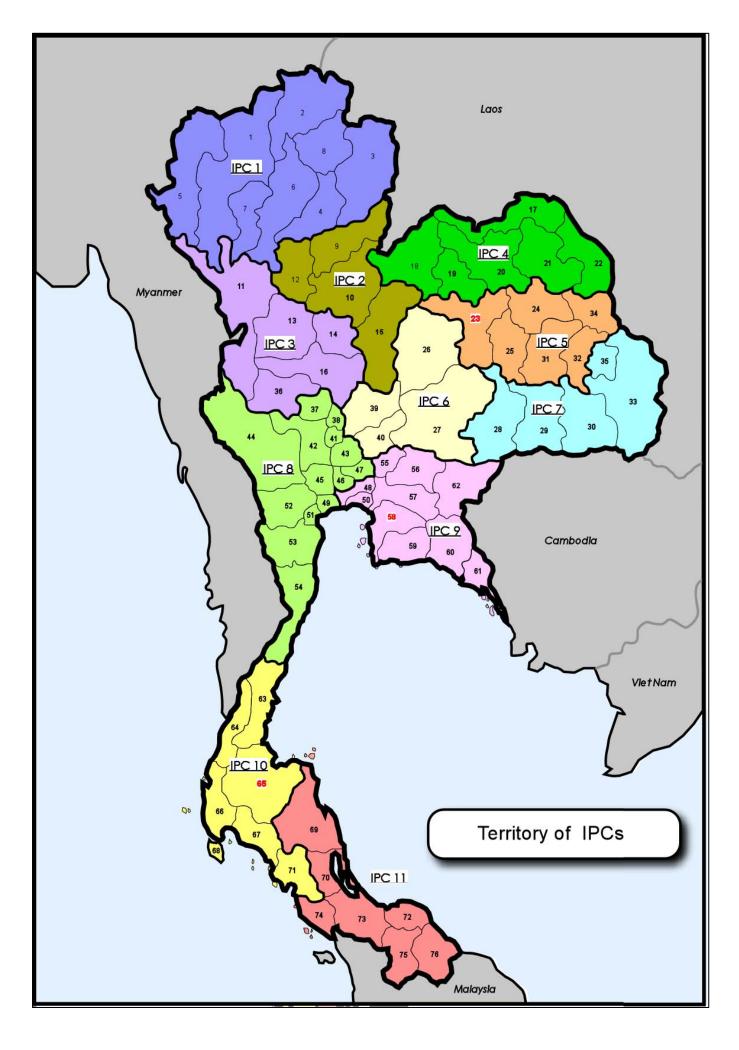
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TOKYO, JAPAN

Eleven Industrial Promotion Centers (IPCs)



| IPC 1 | (7 provinces) | |
|-------|---------------|---------|
| 1. | Chiang Mai | チェンマイ |
| 2. | Chiang Rai | チェンライ |
| 3. | Nan | ナーン |
| 4. | Phrae | プレー |
| 5. | Mae Hong Son | メーホーンソン |
| 6. | Lampang | ランパーン |
| 7. | Lamphun | ランプン |
| 8. | Phayao | パヤオ |
| | | |
| | | |

| IPC 2 | (4 provinces) | |
|-------|---------------|---------|
| 9. | Uttaradit | ウタラディット |
| 10. | Phitsanulok | ピサヌロク |
| 12. | Sukhothai | スコータイ |
| 15. | Phetchabun | ペチャブン |

| IPC 3 | (5 provinces) | |
|-------|----------------|----------|
| 11 | Tak | ターク |
| 13 | Kamphaeng Phet | カンペーンペット |
| 14 | Phichit | ピチット |
| 16 | Nakhon Sawan | ナコンサワン |
| | Uthai Thani | ウタイタニ |
| 50. | | ///// |

| IPC4 | (6 provinces) | |
|------|-----------------|-----------|
| 17. | Nong Khai | ノーンカイ |
| 18. | Loei | ルーイ |
| 19. | Nong Bua Lamphu | ノーンブアランプー |
| 20. | Udon Thani | ウドンタニ |
| 21. | Sakon Nakhon | サコンナコン |
| 22. | Nakhon Phanom | ナコンパノム |

| IPC 5 | (6 provinces) | |
|-------|---------------|---------|
| 23. | Khon Kaen | コンケン |
| 24. | Kalasin | カラシン |
| 25. | Maha Sarakham | マハーサラカム |
| 31. | Roi Et | ロイエット |
| 32. | Yasothon | ヤソトン |
| 34. | Mukdahan | ムクダハン |
| | | |

| IPC 6 | (4 provinces) | |
|-------|-------------------|----------|
| 26. | Chaiyaphum | チャイヤプム |
| 27. | Nakhon Ratchasima | ナコンラチャシマ |
| 39. | Lopburi | ロッブリ |
| 40. | Saraburi | サラブリ |

| IPC 7 | (5 provinces) | |
|-------|------------------|-----------|
| 28. | Buri Ram | ブリラム |
| 29. | Surin | スリン |
| 30. | Si Sa Ket | シーサケット |
| 33. | Ubon Ratchathani | ウボンラチャタニ |
| 35. | Amnat Charoen | アムナートチャルン |

| | (4.4 | |
|-------|---------------------|-------------|
| IPC 8 | (14 provinces) | |
| 37. | Chainat | チャイナート |
| 38. | Sing Buri | シンブリ |
| 41. | Ang Thong | アーントーン |
| 42. | Suphanburi | スパンブリ |
| 43. | Ayutthaya | アユタヤ |
| 44. | Kanchanaburi | カンチャナブリ |
| 45. | Nakhon Pathom | ナコンパトム |
| 46. | Nonthaburi | ノンタブリ |
| 47. | Pathum Thani | パトゥムタニ |
| 49. | Samut Sakhon | サムットサコン |
| 51. | Samut Songhram | サムットソンクラム |
| 52. | Ratchaburi | ラチャブリ |
| 53. | Petchaburi | ペチャブリ |
| 54. | Prachuap Khiri Khan | プラチュアップキリカン |

| IPC 9 | (10 provinces) | |
|-------|--------------------|----------|
| 48. | Phra Nakhon | プラナコン |
| | (県都Krung Thep=Bang | kok) |
| 50. | Samut Prakan | サムットプラカン |
| 55. | Nakhon Nayok | ナコンナヨーク |
| 56. | Phrachin Buri | プラチンブリ |
| 57. | Chachoengsao | チャチェンサオ |
| 58. | Chon Buri | チョンブリ |
| 59. | Rayong | ラヨーン |
| 60. | Chanthaburi | チャンタブリ |
| 61. | Trat | トラート |
| 62. | Sa Kaeo | サケオ |
| | | |

| IPC 1 | 0 (7 provinces) | |
|-------|------------------------|-------|
| 63. | Chumphon | チュムポン |
| 64. | Ranong | ラノーン |
| 65. | Surat Thani | スラタニ |
| 66. | Phangnga | パンガー |
| 67. | Krabi | クラビ |
| 68. | Phuket | プーケット |
| 71. | Trang | トラン |

| IPC 1 [°] | 1 (7 provinces) | |
|--------------------|---------------------|-----------|
| 69. | Nakhon Si Thammarat | ナコンシタマラート |
| 70. | Patthalung | パッタルーン |
| 72. | Pattani | パッタニ |
| 73. | Songkhla | ソンクラー |
| 74. | Satun | サトゥン |
| 75. | Yala | ヤラー |
| 76. | Narathiwat | ナラティワート |

A/P Action Plan アクションプラン(活動計画、実施計画) アジア開発銀行 ADB Asian Development Bank チョンブリ自動車部品クラスター APCB Auto-parts Chon Buri (CAMCの前身) APEC Asia-Pacific Economic Cooperation アジア太平洋経済協力会議 ASEAN Association of South East Asian Nations アセアン、東南アジア諸国連合 ATSME Association for the Promotion of Thai Small and Medium タイ中小企業振興協会 Entrepreneurs BAAC Bank for Agriculture and Agriculture cooperatives 農業および農業協同組合銀行 BCHID 家内手工業振興部、工業省 Bureau of Cottage and Handicraft Industries Development ビジネス開発サービス、中小企業の経営資 BDS **Business Development Services** 源強化支援 起業家および企業開発部、工業省 BEED Bureau of Entrepreneur and Enterprise Development, MOI BISD Bureau of Industrial Sectors Development, MOI 産業部門開発部、工業省 BOI Board of Investment, MOI 投資委員会、工業省 BSID サポーティングインダストリー開発部、 Bureau of Supporting Industries Development, MOI 工業省 ΒU Burapa University ブラパ大学 CAMC チョンブリ自動車/機械部品クラスター Chon Buri Auto- and Machinery-parts Cluster

LIST OF ABBREVIATION (略語表)

Japanese

Abbreviation

English

| СС | Chamber of Commerce | 商工会議所 |
|-------|--|--|
| CDA | Cluster Development Agent | クラスター開発エージェント |
| CEFE | Competency-based Economy Through Formation of Enterprise | 企業形成による能力主義経済 |
| CEO | Chief Executive Officer | 最高経営責任者(タイでは県知事もCEOと 呼ぶことがある) |
| CF | Consultancy Fund | コンサルタント基金 |
| COC | Chain of Custody (Certification) | 経路管理(認証) |
| CRISD | Chonburi Regional Institute for Skill Development | チョンブリ地域職業訓練校 |
| CSCD | Study on Development of Consulting Services to Promote SME Cluster and Regional Development in the Kingdom of Thailand | 中小企業クラスターおよび中小企業開発に 資するコンサルティング・サービスの開発 |
| DAC | Development Assistance Committee | 開発援助委員会 |
| DBD | Department of Business Development, MOC | 事業開発局、商務省 |
| DEP | Department of Export Promotion, MOC | 輸出振興局、商務省 |
| DIP | Department of Industrial Promotion, MOI | 工業振興局、工業省 |

| Abbreviation | English | Japanese |
|--------------|--|-----------------|
| DIW | Department of Industrial Works, MOI | 産業工場局、工業省 |
| DOVE | Department of Vocational Education, MLSW | 職業訓練局、労働福祉省 |
| DSD | Department of Skill Development, MLSW | 技能開発局、労働福祉省 |
| EEI | Electrical and Electronics Institute | 電気電子インスティチュート |
| E-TEC | Eastern College of Technology | 東部技術短期大学 |
| FSC | Forest Stewardship Council | 森林管理協議会 |
| FTI | The Federation of Thai Industries | タイ工業連合 |
| GDP | Gross Domestic Product | 国内総生産 |
| GPP | Gross Provincial Product | 県総生産 |
| GRP | Gross Regional Product | 地域総生産 |
| GTZ | Deutsche Gesellschaft für Technische Zusammenarbeit GmbH (German Agency for Technical Coporation) | ドイツ技術協力公社 |
| ICEC | Khon Kaen Industrial and Community Education College | コンケン産業・社会教育短大 |
| IFCT | the Industrial Finance Corporation of Thailand | タイ産業金融公社 |
| IPC | Industrial Promotion Center | 産業振興センター |
| IRP | Industrial Restructuring Plan | 産業構造調整計画 |
| ISMED | Institute for Small and Medium Enterprises Development | 中小企業開発インスティチュート |
| ITB | Invigorating Thai Business | タイ国企業活性化プロジェクト |
| JBIC | Japan Bank for International Cooperation | 国際協力銀行 |
| JICA | Japan International Cooperation Agency | 独立行政法人国際協力機構 |
| JSAE | Japanese Society of Automotive Engineers | 日本自動車技術者協会 |
| КТВ | Krung Thai Bank | クルンタイ銀行 |
| MEs | Micro Enterprises | 零細企業 |
| M/P | Master Plan | 総合計画 |
| MLSW | Ministry of Labor and Social Welfare | 労働社会福祉省 |
| MOAC | Ministry of Agriculture and Cooperatives | 農業·農業協同組合省 |

| Abbreviation | English | Japanese |
|--------------|--|------------------|
| MOC | Ministry of Commerce | 商務省 |
| MOE | Ministry of Education | 教育省 |
| MOF | Ministry of Finance | 財務省 |
| MOI | Ministry of Industry | 工業省 |
| MOIT | Ministry of Interior | 内務省 |
| MOSTE | Ministry of Science, Technology and Environment | 科学技術環境省 |
| MOU | Memorandum of Understanding | 覚書 |
| NCC | National Committee on Competitive Advantage | 国家競争力向上委員会 |
| NEC | New Entrepreneur Creation Program | 起業家創成プログラム |
| NESDB | National Economic and Social Development Board | 国家経済社会開発庁 |
| NGO | Non-governmental Organization | 非政府組織 |
| NOAC | National OTOP Administrative Committee | 全国OTOP監理委員会 |
| NPO | Nonprofit Organization | 非営利組織 |
| NSTDA | National Science and Technology Development Agency | 国家科学技術開発庁 |
| OEM | Original Equipment Manufacturing | 純正部品製造、相手先商標製品製造 |
| OIE | Office of Industrial Economics, MOI | 産業経済局、工業省 |
| OJT | On-the-JOB Training | 実地訓練 |
| ORRAF | Office of the Rubber Replanting AID Fund | ゴムの木植え替え支援基金事務所 |
| OSMEP | Office of SME Promotion | 中小企業振興オフィス |
| ΟΤΟΡ | One Tambon One Product | 一村一品 |
| PAO | Provincial AgriculturalOffice, MOAC | 県農業局、農業・農業協同組合省 |
| PCM | Project Cycle management | プロジェクトサイクルマネジメント |
| PCO | Provincial Commerce Office, MOC | 県商業事務所、商務省 |
| PDM | Project Design Matrix | プロジェクトデザインマトリクス |
| PGO | Provincial Governor's Office | 県知事事務所 |
| PIO | Provincial Industrial Office, MOI | 県産業事務所、工業省 |
| PP | Pilot Project | パイロットプロジェクト |
| PSCD | Provincial Center for Skill Development, MLSW | 県技能開発センター、労働福祉省 |

| Abbreviation | English | Japanese |
|---------------|--|------------------------------------|
| REM | Replacement Equipment Manufacturing | 修理用製品製造 |
| RISD | Regional Institute for Skill Development | 地域職業訓練校 |
| Sala Mai Thai | Thai Silk Exhibition Hall | タイシルク展示ホール |
| SDB | Skill Development Bureau, MLSW | 技能開発部、労働福祉省 |
| SICGC | Small Industry Credit Guarantee Corporation | 中小企業信用保証公社 |
| SISD 11 | Surat Thani Institute for Skill Development Region 11 | スラタニ職業訓練校(第11地区) |
| SMEDB | Small and Medium Enterprise Development Bank of Thailand | タイ中小企業開発銀行 |
| SMEs | Small and Medium-sized Enterprises | 中小企業 |
| SSIPP | Small-Scale Industry Promotion Project | 小規模産業振興プロジェクト |
| SWOT | Strength, Weakness, Opportunity and Threat | 強み、弱み、機会、脅威 |
| TAI | Thai Automotive Institute | タイ自動車 |
| ΤΑΡΜΑ | Thai Auto-Parts Manufacturers Association | タイ自動車部品製造者協会 |
| тсс | Thai Chamber of Commerce | タイ商工会議所 |
| TF | Training Fund | 訓練基金 |
| TGI | Thai-German Institute | タイ-ドイツ・インスティチュート |
| ТМВ | Thai Military Bank | タイ軍人銀行 (TMB Bank) |
| ТРА | Technological Promotion Association (Thai-Japan) | 技術振興協会(日泰) |
| ТРА | Thai Parawood Association | タイパラウッド協会 |
| ТРМ | Total Production Maintenance | トータル・プロダクション・マネージメント、 全員参加の生産保全 |
| TSAE | Thai Society of Automotive Engineers | タイ自動車技術者協会 |
| UNIDO | UN Industrial Development Organization | 国連工業開発機構 |
| USAID | US Agency for International Development | 米国国際開発庁 |
| WB | World Bank | 世界銀行 |
| WBS | Work Breakdown Structure | ワーク・ブレークダウン・ストラクチャー、 業務分解階層表 |

CONTENTS

Introduction

Chapter 1 Khon Kaen Pilot Project

| Bacl | kground of the Pilot Project | 1-1 |
|------|---|------|
| 1.1 | Outline of the Pilot Project | 1-2 |
| 1.2 | Performance of the Pilot Project | 1-6 |
| 1.3 | Organizations Established for Cluster Development | 1-16 |
| 1.4 | Terminal Evaluation | 1-19 |
| 1.5 | Conclusion, Recommendations and Lessons Learned | 1-31 |
| Atta | chment to Khon Kaen | |

Chapter 2 Chon Buri Pilot Project

| Back | kground of the Pilot Project | 2-1 |
|------|---|------|
| 2.1 | Outline of the Pilot Project | 2-2 |
| 2.2 | Performance of the Pilot Project | 2-6 |
| 2.3 | Organization Established for the Cluster | 2-29 |
| 2.4 | Terminal Evaluation | 2-33 |
| 2.5 | Conclusion, Recommendations and Lessons Learned | 2-48 |
| Atta | chment to Chon Buri | |

Chapter 3 Surat Thani Pilot Project

| Back | kground of the Pilot Project | 3-1 |
|------|---|------|
| 3.1 | (Surat Thani) Outline of the Pilot Project | 3-2 |
| 3.2 | Performance of the Pilot Project | 3-7 |
| 3.3 | Organizations established for the cluster | 3-23 |
| 3.4 | Terminal Evaluation | 3-25 |
| 3.5 | Conclusion, Recommendations and Lessons Learned | 3-43 |
| Atta | chment to Surat Thani | |

Annex

Introduction

This Pilot Project Report describes results of and evaluation of the pilot projects executed in three model clusters of the following industries:

- (1) Khon Kaen (IPC5) Silk Textile IndustryPilot project: Boosting of production of newly-designed silk textile products
- (2) Chon Buri (IPC9) Automobile and (Machinery) Parts IndustryPilot project: Establishment of BDS facilitator for cluster networking
- (3) Surat Thani (IPC10) Parawood IndustryPilot project: Increasing value-added of the parawood industry (up-stream and down-stream)

The JICA mission started execution of the pilot projects from the 3rd field survey on August 2004 and completed them in the 6th field survey at the end of February 2005 in collaboration with DIP and IPCs, Governor's offices, and stakeholders in the regions and Bangkok. The 7th field survey was conducted for evaluation of the completed pilot projects.

3rd field survey: 15 August 2004 to 11 September 2004 (28 days)
4th field survey: 17 October 2004 to 06 November 2004 (21days)
5th field survey: 05 December 2004 to 18 December 2004 (14 days)
6th field survey: 03 February 2005 to 26 February 2005 (24 days)
7th field survey (Evaluation) 08 May 2005 to 02 June (25 days)

A total of seven experts of the JICA mission were assigned for the pilot projects as follows:

- (1) INAKAZU Shozo Mr. : Team Leader
- (2) HORIGUCHI Kazunori Mr. : Khon Kaen
- (3) SHIMIZU Fumio Mr. : Khon Kaen
- (4) OTSUKA Kunio Mr. : Chon Buri
- (5) NAGAI Tamon Mr. : Chon Buri
- (6) ARAI Yuzo Mr. : Surat Thani
- (7) ODAWARA Takeshi Mr. : Surat Thani

Chapter 1 Khon Kaen Pilot Project

Chapter 1 Khon Kaen Pilot Project

Background of the Pilot Project

In the province of Khon Kaen, particularly in Chonnabot district, a large number of producers are concentrated to form a silk textile cluster. Producers in the cluster make silk textiles for clothing by using traditional dyeing and handweaving techniques, called Mud Mee, which feature distinctive motifs and have been inherited from generation to generation, The Mud Mee products are primarily consumed in Khon Kaen and other parts of Thailand, whereas export is limited and they are mainly purchased by foreign tourists as souvenir.

Mud Mee producers in the cluster can be classified into three types, namely private companies, production groups consisting of individual producers, and workshops. Among them, production groups account for the largest share and are essentially formed as a cooperative consisting of 40 – 50 farm women each, who handweave Mud Mee during the off-season. In Chonnabot, 42 cooperatives are presently known, while the actual number is said to range between 60 and 70 and there are around 3,000 producers who work for the production groups. Most producers belonging to any of the three types of organizations are engaged in production of traditional Mud Mee textiles only. On the other hand, a handful of company-type producers are developing new products that leverage Mud Mee's traditional value, and a workshop is internationally recognized as it has received a prize from UNESCO.

At the same time, the silk textile cluster in Khon Kaen faces various problems that need to be overcome, including the following.

- (1) Many producers do not know how their silk textiles are recognized and evaluated in the marketplace.
- (2) While they hold some expectation for exploitation of a new market, they do not understand consumer taste and the market needs, so that they are unable to develop and implement an effective marketing strategy to address such needs.
- (3) They lack proprietary design and product development capabilities and are not capable of gaining direct access to the market.
- (4) The traditional Mud Mee industry is shrinking as it fails to understand the market needs. In particular, there are few industry leaders who intend to guide the industry in a new direction by capitalizing on the traditional Mud Mee production techniques.

(5) The Thai Silk Exhibition Hall (Sala Mai Thai) in Khon Kaen, which is expected to take a lead in cluster development, is rather stagnant in terms of activity promoting such goal. Clearly, it should be revitalized for promotion of the silk textile industry in the area.

1.1 Outline of the Pilot Project

Table 1.1-1 shows PDM for the pilot project.

1.1.1 Project Name

Boosting of production of newly-designed silk textile products

1.1.2 Project Purpose

(See Table 1.1-1 "Project Purpose")

The primary purpose of the pilot project is to increase the production share of silk textile products based on new design. More precisely, the project aims to build a "product development system" that facilitates market access for silk textile products that are made by applying the traditional Mud Mee production technique established in Khon Kaen. Its ultimate goal is to promote wide adoption and consumption of silk textile products under the Khon Kaen brand in and outside Thailand.

1.1.3 Outputs Expected from the Pilot Project

(See Table 1.1-1 "Output")

- (1) Education and training of coordinators who facilitate product development efforts
- (2) Development of products with new designs and using the traditional Mud Mee technique
- (3) Holding of exhibitions on products of new design

Table 1.1-1 Project Design Matrix (PDM) - KHON KAEN Silk Textile Industry

| Name of Pilot Project: | Boosting of production of newly-designed silk textile products |
|---------------------------|---|
| Target Group: | Manufacturers of silk textile products in Khon Kaen including SMEs, production groups |
| | and workshops |
| BDS Facilitator/Provider: | Sala Mai Thai |
| Period of the project: | August 2004 – February 2005 |

| Narrative Summary | Objectively Verifiable Indicators | Means of Verification | Important Assumptions |
|---|---|--|---|
| Overall Goal | | | |
| Newly designed silk products are daily developed and produced in Khon Kaen and sold. | pped and produced in Khon Kaen grow annually by 5% up to 2010 from 2005. survey to manufacturers old. | | |
| Project Purpose | | | |
| Production of newly-designed silk-textile products is boosted. | * Share of new silk textile products that are designed within three years in Khon Kaen 2004: nil 2006: 20 % 2008: 40% 2010: 50% * Continuation of activities done by the pilot project in Sala Mai Thai and/or BDS providers in Khon Kaen | * Periodical questionnaire survey to manufacturers * Interview to the assigned executive organization (Sala Mai Thai) | No big deterioration in the economy happens in the country. Silk yarn is available appropriately in terms of quality, quantity and price. Manufacturers of silk products do not decrease in number. |
| Outputs | | | |
| Coordinators for product development are trained. Newly designed products based on Mud Mee production technology are developed. | * Number of coordinators trained in PP (3 Persons) * Market reports prepared by coordinators * Number of prototypes produced in PP (Silk textiles: 400, Silk products: 200) * Number of participants in the market study tour (30 persons) | * Interview to the assigned executive organization (Sala Mai Thai) * Records of orders and receipts * Interview to the assigned executive organization (Sala Mai Thai) | New designs meet market needs. Silk yarn is available appropriately in terms of quality, quantity and price. |
| 3. Exhibitions are held for newly designed products. | * One exhibition in Sala Mai Thai; the other exhibition in DIP at Bangkok displaying 200 selected products | * Records of the exhibitions | |
| Activities | Inputs | | |
| Activities Inputs 1-1 Prepare training manuals to guide designing, product development and marketing. The JICA mission 1-2 Train candidate coordinators for new product development on an OJT basis (2-3 and 3-1) Thai coordinator: One Thai coordinator in a term assignment only during the field works of Japanese experts. 1-3 Prepare coordinators' market reports based on the OJT Thai coertary: One Thai secretary in a term assignment over the project period | | Farmer-weavers can have time to make prototype not being disturbed by farming work. Designers are available enough to make new designs of the expected number. | |
| 2-1 Invite and select participants (SMEs, Production groups, workshops) for the pilot project by IPC5 2-2 Coordinate study tours on market needs for silk textiles and silk products 2-3 Give technical guanidine to candidate coordinators and producers 2-2.1.0.0.0.0.0.0.0.0.0.0.0.0.0.0.0.0.0.0. | * Thai interpreter: One Thai-Japanese interpreter in temporary assignment only during the field works of Japanese experts. * Operating expenses: Employment costs of the above Thai persons Transportation and accommodation for the Japanese experts and Thai persons Expenses of seminars, meetings, workshops, etc. * Costs for prototype manufacturing | | Pre-conditions 1. A working group is organized in the area. 2. Participants join the pilot project in adequate number. |
| 2-3-1 Develop new silk textile designs 2-3-2 Produce silk textile prototypes 2-3-3 Develop silk product designs 2-3-4 Produce silk product prototypes 3-1 Hold exhibitions in Khon Kaen and Bangkok (to get evaluation and feedback from the market) | Thai counterparts * Counter personnel (DIP including IPCs) * Office space, office equipment and stationerie * Operating expenses: - Administrative and management costs of - Transportation and accommodation - Expenses of seminars, meetings, workshop | | |

1.1.4 Description of Activities under the Pilot Project

(See Table 1.1-1 "Activities")

- 1-1) Preparation of manuals for coordinator training as well as design/market development and marketing
- 1-2) Simulated training for potential coordinators of the product development process on an OJT basis
- 1-3) OJT training for coordinators in the area of market report making
- 2-1) IPC5's recruiting of participants (producers) in the Pilot Project
- 2-2) Field tour of producers to learn the market needs relating to silk and silk textile products
- 2-3) Technical assistance for potential coordinators and producers (design and prototype development)
- 3-1) Holding of exhibitions in Khon Kaen and Bangkok

1.1.5 Overall Schedule

Figure 1.1-1 shows an implementation schedule of the pilot project. All activities but Activity 8 in the schedule were completed between August 2004 and February 2005.

| | | 2004 | | 2005 | | | | | | |
|---|------|------|------|------|------|------|------|------|------|-----|
| | Aug. | Sep. | Oct. | Nov. | Dec. | Jan. | Feb. | Mar. | Apr. | Мау |
| 1 Setting Up the PP, Initial Seminar and Information Collection by Working Group | | | | | | | | | | |
| 2 Understanding of Production Process Management by OJT | | | | | | | | | | |
| 3 Understanding of Market by Study Tours | | | | | | | | | | |
| 4 Brainstorming of Product Development and Justification of Prototype and Producers | | | | | | | | | | |
| 5 Development of Prototype | | | | | | | | | | |
| 6 Exhibition and Competition at Sala Mai Thai | | | | | | | | | | |
| 7 System Development for BDS | | | | | | | | | | |
| 8 Making Training Manual for Product Development and Recommendation Papers by Working Group, and Final | | | | | | | | | | |

| Figure 1.1-1 | Implementation Schedule |
|--------------|-------------------------|
|--------------|-------------------------|

1.1.6 Flow Chart of Implementing the Pilot Project

The JICA mission conducted the pilot project with four phases and each phase includes a field survey (See Figure 1.1-2).

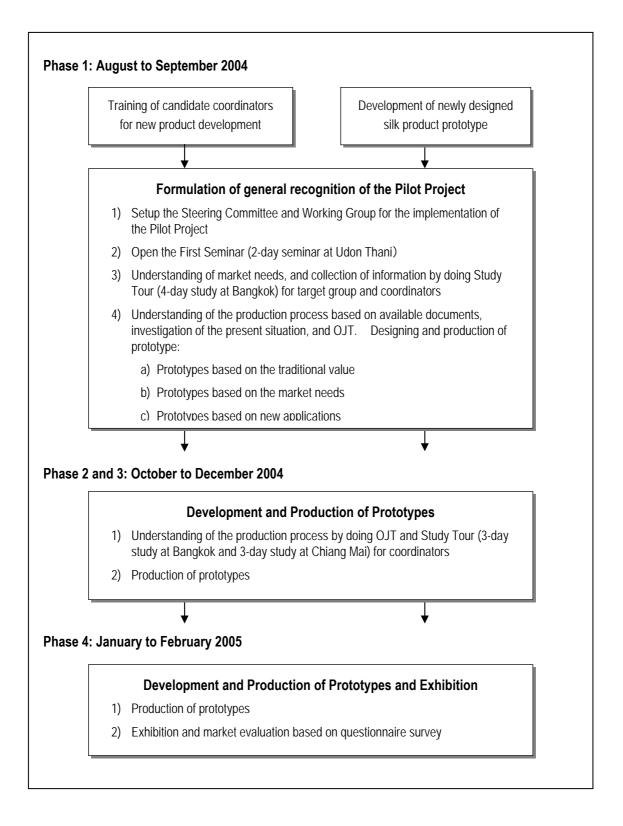


Figure 1.1-2 Flow Chart of Pilot Project Activities

1.2 Performance of the Pilot Project

Performance of the pilot project is presented below in order of output of the PDM.

1.2.1 (Output 1) Coordinators for Product Development are Trained.

(1) Employment of coordinators

Three coordinators were employed from August 2004 to February 2005 (six months) by the JICA mission. They were assigned to the following three fields of product development and learned about the production development skills.

- 1) Product development and prototypes on the traditional value
- 2) Product development and prototypes based on the market needs
- 3) Product development and prototypes based on new applications
- (2) Study tours for coordinators

Coordinators participated in the following two study tours to obtain new knowledge on the silk textile industry.

- Form 29 October to 31 October 2004, a study tour for coordinators was carried out in Bangkok (at IMPACT and designers showrooms). Coordinators were expected to learn the needs of the international market at International Exhibition and to make business connections with foreign buyers.
- From 10 to 12 December 2004, another study tour for coordinators was conducted in Chiang Mai.
 Coordinators were expected to study the advantages of a similar textile cluster in Chiang Mai.

Upon completion of each study tour, a market report was prepared by the participating coordinators.

(3) Training manuals to guide product development

In the pilot project, the JICA experts transferred the production process management skills to coordinators. A training manual was prepared and distributed to the related parties at the second seminar in May 2005 by the JICA experts.

1.2.2 (Output 2) Newly Designated Products Based on the Mud Mee Production Technology are Developed.

(1) The 1st Seminar

The first seminar was held on 24 and 25 August 2004 in Udon Thani under participation of stakeholders in the cluster: the target group including SMEs, production groups, and workshops, related officials, and BDS providers. A total of 40 persons participated in the seminar.

During the Udon Thani seminar, JICA experts presented a master plan and action plans including 12 projects of Khon Kaen silk textile cluster development for participants in order to develop common perceptions among them. Participants recognized specific tasks required for each project. And for the pilot project, the JICA experts and four designers who were employed by the JICA mission explained their activities to the participants. Tables 1.2-1 and 1.2-2 summarize the agenda for the 1st seminar and a list of participants, respectively.

| Table 1.2-1 | Agenda of the First Seminar for CSCD |
|-------------|--------------------------------------|
|-------------|--------------------------------------|

| September 24-25 | , 2004 at the Inter Resort, Udon Thani |
|-----------------|---|
| 24 September 20 | 104 |
| 09:00-09:30 | Registration |
| 09:00-10:00 | Opening speech (Director of IPC5) |
| 10:00-10:30 | Break |
| 11:00-12:00 | Presentation: Master plan and Action plan by Mr. Horiguchi, JICA member |
| 12:00-13:00 | Lunch time |
| 13:00-15:00 | Presentation: The pilot project by Mr. Shimizu, JICA Expert |
| | Presentation: Design of silk textile by Ms. Ploenchan Winyarut |
| | (Manager and Designer of Beyond Living, Ltd.) |
| 15:00-17:30 | Performing team of silk producers managed by BEED/DIP |
| 18:00-19:00 | Dinner time |
| 19:00-21:00 | Free time or to consulting in a small group |
| 25 September 20 | 004 |
| 09:00-10:45 | Presentation: Design of silk textile by Ms. Warin Jantasri |
| | (Lecturer: Faculty of Architecture, Khon Kaen Univ.) |
| | Presentation: Design of silk textile by Mr. Yamane Yoshiyuki, Manager and Designer of Oriental Idea |
| 10:45-11:00 | Break |
| 11:00-12:00 | Brainstorming about the role of each participants on the Action plan managed by Mr. Horiguchi |
| | Exchange of Information and participation in the pilot project managed by Mr. Shimizu |
| 12:00-13:00 | Lunch time |
| 13.00 | Return to Khon Kaen |

| No. | Name - Surname | Address | No. | Name - Surname | Address |
|-----|--|---|-----|--------------------------|---|
| 1 | Director of information office region 1 - Khonkaen | Information office region 1 - Khonkaen, Muang, Khonkaen province | 21 | Mr.Dusit Pojan | Industrial promotion office region5 |
| 2 | Khonkaen community development office | Khonkaen community development office, Muang, Khonkaen province | 22 | Mr.Suramontri Srisomboon | Thai Silk Textile center, Chonnabot district, Khonkaen province |
| 3 | Khonkaen agricultural office | Khonkaen agricultural office, Muang, Khonkaen province | 23 | Mrs.Suphanee Phoolaenkee | Baan Na Foi silk weaving group, Chonnabot district, Khonkaen province |
| 4 | Khonkaen provincial commercial office | Khonkaen provincial commercial office, Muang, Khonkaen province | 24 | Mr.Virat Rattanakham | Industrial promotion office region5 |
| 5 | Warden of Khonkaen university | Khonkaen university, Muang, Khonkaen province | 25 | Mr.Jaroon Mankhong | Khonkaen Industrial and Community Education College, Chonnabot district, Khonkaen province |
| 6 | Khonkaen provincial industrial office | Khonkaen provincial industrial office, Muang, Khonkaen province | 26 | Mr.Harnnarong Sawat | Huai Kho industry, Chonnabot district, Khonkaen province |
| 7 | Director of Khonkaen Agricultural Occupation Development Promotion Center (Sericulture) | Khonkaen Agricultural Occupation Development Promotion Center (Sericulture), Muang, Khonkaen province | 27 | Mr.Thanarak Prabphai | Chonnabot Mai Thai weaving factory, Chonnabot district, Khonkaen province |
| 8 | Ass.director of Ratchamongkol technology institution - Khonkaen | Ratchamongkol technology institution - Khonkaen, Muang, Khonkaen province | 28 | Dr.Siribenja Kowattana | Silk Avenue Co.,Ltd. Chonnabot district, Khonkaen province |
| 9 | Manager of Rin Mai Thai shop | Rin Mai Thai shop, Muang, Khonkaen province | 29 | Miss Saranya Patithat | Khanthong Mai Thai shop, Chonnabot district, Khonkaen province |
| 10 | Manager of Suepsan shop | Suepsan shop, Muang, Khonkaen province | 30 | Mrs.Manit Phiriyasilp | Baan Huai Rai Nua silk weaving group, Chonnabot district, Khonkaen province |
| 11 | Director of industrial promotion office region5 | Industrial promotion office region5 | 31 | Miss Somkhid Nonphayom | Baan Non Pha Yom silk weaving group, Chonnabot district, Khonkaen province |
| 12 | Director of Khonkaen industrial and community education college | Khonkaen Industrial and Community Education College, Chonnabot district, Khonkaen province | 32 | Mrs.Lamphoon Fongfoom | Koom Kee Thao silk weaving group, Chonnabot district, Khonkaen province |
| 13 | Chonnabot cheriff | Amphur chonnabot office, Chonnabot district, Khonkaen province | 33 | Mrs.Somphit Rattha | Baan Don Duu silk weaving group, Chonnabot district, Khonkaen province |
| 14 | Amphur Chonnabot community development | Amphur Chonnabot community development office, Chonnabot district, Khonkaen province | 34 | Mrs.Amnuay Yensabai | Baan Na Dok Mai silk weaving group, Chonnabot district, Khonkaen province |
| 15 | Ass.Director of Khonkaen industrial and community education college | Khonkaen Industrial and Community Education College, Chonnabot district, Khonkaen province | 35 | Mrs.Visakha Tanthasilp | Baan Nong Yaa Maa silk weaving group, Chonnabot district, Khonkaen province |
| 16 | Mrs.Mingkhwan Wannasri | Khonkaen Industrial and Community Education College, Chonnabot district, Khonkaen province | 36 | Mrs.Amporn Nutrate | Baan Kud Pia Horm silk weaving group, Chonnabot district, Khonkaen province |
| 17 | Mrs.Ari Moondamart | Khonkaen Industrial and Community Education College, Chonnabot district, Khonkaen province | 37 | Mrs.Bualai Jeankham | Baan Po Daeng silk weaving group, Chonnabot district, Khonkaen province |
| 18 | Mr.Phayong Hormnate | Khonkaen Industrial and Community Education College, Chonnabot district, Khonkaen province | 38 | Mrs.Worawan Sirirat | Baan Sa Kaew silk weaving group, Chonnabot district, Khonkaen province |
| 19 | Manager of Sala Mai Thai, Khonkaen Industrial and Community Education College | Khonkaen Industrial and Community Education College, Chonnabot district, Khonkaen province | 39 | Mrs.Kitiya Suwanchada | Industrial promotion office region5 |
| 20 | Mr.visut KaanKhaa | Industrial promotion office region5 | 40 | Miss Chamaiporn Phanbut | Industrial promotion office region5 |

Table 1.2-2 List of Participants in the First Seminar

(2) Study tour for silk textile producers

For the target group members who mainly participated in the Udon Thani seminar and coordinators, the JICA mission prepared a four-day study tour in Bangkok, from 2 to 5 September 2004 for the purpose of learning the market needs and collecting market information (See Tables 1.2-3 and 1.2-4). About 40 participants were able to hear opinions on the Khon Kaen silk textiles and products and collect market information directly form customers. In addition, participants visited the showrooms that were managed by JICA-employed designers, and shared common perception with them.

| 2nd – 5th September 2004 at Bangkok | | | | | | |
|-------------------------------------|---|--|--|--|--|--|
| Thursday 2nd September | Thursday 2nd September 2004 | | | | | |
| 8.30 am. | Registration for the participant. | | | | | |
| | Bus stop #1 at Khon Kaen city hall, Bus stop #2 at Sofitel Hotel | | | | | |
| 9.30 am. | Bus stop #3 at the Chonnabot district office | | | | | |
| 10.00 am. | Leaving the Chonnabot district office for Bangkok | | | | | |
| 12.30 – 13.30 pm. | Lunch (Cafeteria) | | | | | |
| 17:00 pm. | Distribution of dinner boxes (Cafeteria) | | | | | |
| 18.00 pm. | Arriving at "Grand Tower Inn" Bangkok | | | | | |
| Friday 3rd September 2004 | | | | | | |
| 9.00 am. | Departture from the hotel | | | | | |
| 9.30 – 11.00 am. | Visiting Chabatik Shop (The Old Siam Plaza) | | | | | |
| 11.00 – 11.30 am. | Leaving for the World Trade Center | | | | | |
| 11.30 – 12.30 pm. | Lunch at MK Sukiyaki Restaurant (World Trade Center) | | | | | |
| 13.00 – 14.00 pm. | Visiting Maya shop (3rd floor of Gaysorn plaza) | | | | | |
| 14.00 – 16.00 pm. | Visiting Naraiphand Pavilion | | | | | |
| 16.00 – 17.00 pm. | Dinner (Cafeteria) | | | | | |
| 18:00 pm. | Return to the hotel | | | | | |
| Saturday 4th September | | | | | | |
| 9.00 am. | Departure from the hotel | | | | | |
| 9.30 – 10.15 am. | VisitingBeyond Living Co., Ltd. (Ekkamai) | | | | | |
| 10.30 – 11.40 am. | VisitingRasi Sayam Shop (Sukhumvit 23 road) | | | | | |
| 12.00 – 13.00 pm. | Lunch (OISHII Restaurant, Soi Thonglor, Sukhumvit 55 road) | | | | | |
| 13.20 – 14.10 pm | VisitingHomespun (Sukhumvit 23 road) | | | | | |
| 14.30 – 15.30 pm. | Leaving for Central Chidlom department store to visit Silk Avenue, Shinnawatra Mai Thai, Villa Cini | | | | | |
| 15.50 – 16.40 pm. | Leaving for Siam Discovery department store to visit Phoo Faa, Mae Faa Luang, EGG | | | | | |
| 17.00 – 19.00 pm. | Dinner (Queen Shirikit Center Restaurant) | | | | | |
| 19.30 pm. | Going back to hotel | | | | | |
| Sunday 5th September 2 | | | | | | |
| 9.00 am. | Departure from the hotel | | | | | |
| | Leaving for Khon Kaen province | | | | | |
| 12.30 – 13.30 pm. | Lunch (Cafeteria & pick up dinner box) | | | | | |
| 16.30 pm. | Arriving at the Chonnabot district office | | | | | |
| 18.00 pm. | Arriving at the Khon Kaen City hall & Sofitel Hotel | | | | | |

Table 1.2-3 Itinerary of the Market Study Tour

| No. | Name-Surname | Address | No. | Name-Surname | Address |
|-----|-----------------------------|--|-----|--------------------------------|---|
| 1 | Ass.prof.Montri Boonsanor | Khonkaen University | 21 | Mr.Suwan Srirat | Silk weaving expert |
| 2 | Mrs.Anchalee Janthasri | Community development office | 22 | Mrs.Manit Phiriyasilp | Baan Huai Rai Nua silk weaving group |
| 3 | Mr.Surak Sutthiprapha | Khonkaen Industrial and Community Education College | 23 | Mrs.Suphanee Phoolaenkee | Baan Na Foi silk weaving group |
| 4 | Mr.Phayong Hormnate | Khonkaen Industrial and Community Education College | 24 | Manager of Suepsan shop | Suepsan shop |
| 5 | Mrs.Mingkhwan Wannasri | Khonkaen Industrial and Community Education College | 25 | Miss Khomkhid Nonphayom | Baan Non Pha Yom silk weaving group |
| 6 | Mrs.Ari Moondamart | Khonkaen Industrial and Community Education College | 26 | Mrs.Wongduen Choonate | Koom Kee Thao silk weaving group |
| 7 | Mr.Vinate Donse | Chonnabot district municipal office | 27 | Mrs.Bualai Jeankham | Baan Po Daeng silk weaving group |
| 8 | Mrs.Varunthip Chatjuthamani | Ratchamongkol technology institution | 28 | Mrs.Amnuay Yensabai | Baan Na Dok Mai silk weaving group |
| 9 | Mr.Dusit Pojan | Industrial promotion center 5 | 29 | Mrs.Daeng Jamnongphipat | Amphur Chonnabot silk weaving group |
| 10 | Mr.Virat Rattanakham | Industrial promotion center 5 | 30 | Mrs.Phitsamai Khumsap | Amphur Chonnabot silk weaving group |
| 11 | Mr.Vinai Rundon | Community development office | 31 | Mrs.Sutsawat Sararat | Chonnabot district agricultural office |
| 12 | Mr.Thanarak Prabphai | Chonnabot Mai Thai weaving Factory | 32 | Mr.Prasertsak Patithat | Khanthong Mai Thai shop |
| 13 | Mrs.Somphit Rattha | Baan Don Duu silk weaving group | 33 | Mr.Samruay Yencheoi | Khonkaen University |
| 14 | Mrs.Visakha Tanthasilp | Baan Nong Yaa Maa silk weaving group | 34 | Miss Chamaiporn Phanbut | Industrial promotion center 5 |
| 15 | Mrs.Worawan Sirirat | Baan Sa Kaew silk weaving group | 35 | Mr.Bancha Sumanan | Khanthong Mai Thai shop |
| 16 | Mrs.Maneerat Kromwang | Baan Lao Nua silk weaving group | 36 | Mrs.Nutchanart Mattayaphuthorn | Khonkaen Industrial and Community Educatio College |
| 17 | Mrs.Amporn Nutrate | Baan Kud Pia Horm silk weaving group | 37 | Mr.Jaroon Mankhong | Khonkaen Industrial and Community Educatio College |
| 18 | Mr. Thongsuk Junthawong | Silk weaving expert | | | |
| 19 | Mrs.Pranorm Thongprasart | Silk weaving expert | | | |
| 20 | Mr.Songkram Ngamying | Silk weaving expert |] | | |

| Table 1.2-4 List of Participants in the Bangkok Study Tou | Table 1.2-4 | List of Participants in the Bangkok Study Tour |
|---|-------------|--|
|---|-------------|--|

(3) Design competition at Khon Kaen University

Khon Kaen University held a design competition on 6 December 2004 for CSCD. Over 60 university students participated in the competition by proposing new designs for silk textile products. Six professors and the JICA expert evaluated and selected good designs, and prototypes were made for the subsequent exhibition.

(4) Development of new designs toward the exhibition

A total of 491 prototypes of a new design were produced for the exhibition as shown in Table 1.2-5, including 262 textiles and 229 products including bags, cushions, etc. Out of 262 textiles, 22 were based on traditional patterns and 240 were new patterns specially designed for the exhibition. The 22 traditional design textiles were woven by master artisans in an effort to maintain and restore its value. In this cluster, there is a significant traditional technique to weave silk textiles. The technique is called as Mud Mee and its historical value has been kept for hundreds years by master artisans.

| No. | Textiles and Products | Amount |
|----------|--|--------|
| Total nu | mber of prototypes | 491 |
| Textiles | | 262 |
| 1 | Product development and prototype on the traditional value | 22 |
| 2 | Product development and prototype based on market demand | |
| 1) | New design textile | 73 |
| 2) | Textiles made by only silk yarn on silk yarn and mixed materials | 20 |
| 3) | Natural dyed silk textile | 87 |
| 4) | Textile designed by SME designers | 40 |
| 3 | Textile development and prototype based on the newly use | |
| 1) | Collaboration between Mud Mee technique and Batik technique | 20 |
| Silk pro | ducts | 229 |
| 4 | Products designed and pre-manufactured by JICA expert, 4 designers, teachers of KKICE College, SME designers, KK University students, etc. | |
| 1) | Bags | 64 |
| 2) | Cushions | 13 |
| 3) | Picture frames | 12 |
| 4) | Pillows | 38 |
| 5) | Table cloths | 7 |
| 6) | Coasters | 18 |
| 7) | Dish mats | 20 |
| 8) | Wine bags | 2 |
| 9) | Tissue case | 1 |
| 10) | Notepads | 3 |
| 11) | Document trays | 3 |
| 12) | Kimono | 1 |
| 13) | File | 1 |
| 14) | Flower cases | 25 |
| 15) | Stick boxes | 2 |
| 16) | Stick holders | 4 |
| 17) | Seats | 3 |
| 18) | Boxes | 4 |
| 19) | Collection (pen) | 2 |
| 20) | handkerchief | 1 |
| 21) | Spoon box | 1 |
| 22) | Aroma boxes | 4 |

Table 1.2-5 Textiles and Products Displayed at the Exhibition

As of 16 February 2005

Designers of 240 prototype textiles with new designs are as follows:

- 1) Four JICA-employed designers: 73 new design silk textiles and 20 textiles of silk and other materials
- 2) Some teachers of Khon Kaen Industrial and Community Education College: 87 natural dyeing textiles
- 3) SME designers: 40 new designed silk textiles
- 4) JICA expert: 20 Batik dyeing textiles on the dead stock of Mud Mee

A total of 229 silk products such as bags and cushions were newly designed by professional designers, some teachers of the college, students of the Khon Kaen University selected by the competition, and the JICA expert.

1.2.3 (Output 3) Exhibitions are Held for Newly Designed Products.

(1) Participation in the silk festival in Khon Kaen province

Annual Silk Festival was held separately from the pilot project in Khon Kaen Province from 29 November through 10 December 2004. IPC5 and Sala Mai Thai introduced CSCD and many activities of the pilot project to the visitors. IPC5 set the information panel of CSCD, introduction of Mud Mee and some textiles and products that were developed during the project at IPC booth.

(2) Press conference and preparation

On 10 February 2005, a press conference was held under the participation of 50 journalists from 27 TV, radio, and newspapers and other medias (See Table 1.2-6) and was attended by JICA experts, DIP staffs, IPC5 staffs, Sala Mai Thai staffs and vice-governor of Khon Kaen Provincial Government.

On 11 February 2005, an autonomous community staffs meeting participated by thirty staffs from amphur, tambon, provincial government, etc. was held at Sala Mai Thai and discussed cooperation on the exhibition.

In addition to these activities, IPC5 sent invitation letters and posters, two hundreds, to concerned people including hotels and tourism, interior decoration and furniture, and garment industries, and new entrepreneurs, educational institutions and governmental institutions and so on. Sala Mai Thai also sent them to the target group, about fifty. In addition to the above, Community Development of Amphur Chonnabot informed thirty eight production groups including nearly two hundred group members.

| 10:00 | Registration |
|-------|---|
| 10:30 | Opening address by |
| | Mr. Chuan Sirinunporn, Vice Governor, Khon Kaen Provincial Government |
| | (Explanation of Silk Textile Cluster Development) |
| | Mr. Veranant Neeladanuvongs, Director, IPC |
| | (Explanation of CSCD) |
| | Mr. Kazunori Horiguchi, Sub Team Leader, JICA Mission |
| | (Introduction of JICA Cooperation to the Project) |
| | Mr. Sithisak Chunpati, Director, Sala Mai Thai) |
| | (Introduction of roll of Sala Mai Thai and the Pilot Project) |
| | Q&A |
| | Mr. Fumio Shimizu, JICA Mission Member |
| | (Introduction of developed textiles and products) |
| 12:30 | Close |

Table 1.2-6 Agenda for Press Conference

(3) Exhibition

On 17-21 February, the exhibition was held at Sala Mai Thai. During the five days, it attracted about 1,800 visitors including approximately 200 target group members (See Table 1.2-7 and 1.2-8).

| Table 1.2-7 | Number of Visitors |
|-------------|--------------------|
|-------------|--------------------|

| Number of visitors: | |
|---------------------|--|
| 17 February (Thu.): | Opening ceremony 400 and forum 200 based on registration, and free 200 |
| 18 February (Fri.): | 90 based on registration, and free 100 |
| 19 February (Sat.): | 82 based on registration, and free 200 |
| 20 February (Sun.): | 67 based on registration, 30 including Khon Kaen Province Governor and |
| | official visitors, and free 200 |
| 21 February (Mon.): | 63 based on registration, and free 100 |
| | |

| At | 17 February 2005 Sala Mai Thai, Khon Kaen Industrial and Community Education College |
|------------------|---|
| February 2005: | Opening ceremony |
| 09:30 | Registration |
| 10:30 | Opening Address by |
| | Vice Governor, Khon Kaen Provincial Government |
| | Mr. Shozo Inakazu, Leader, JICA Mission |
| | Mr. Pramode Vidtayasuk, Director of DIP, MOI |
| 11.00 | Dr. Damuri Sukhotanang, Deputy-Secretary General, MOI |
| 11:00 | Tape-Cut |
| 12:00-13:00 | Lunch on meeting with concerned persons |
| February 2005: I | Forum |
| 12:30 | Registration |
| 13:30 | Opening Address by |
| | Vice Governor, Khon Kaen Provincial Government |
| | Mr. Sitthisak Champati, Director, Sala Mai Thai |
| | (Introduction of the Pilot Project) |
| | Awarding Ceremony in order to the result of competition |
| 14:30-17:00 | Forum moderated by Mr. Fumio Shimizu, JICA Mission Member |
| | Forum by JICA employed four designers |
| | Forum by Target group |

Table 1.2-8 Agenda of Opening Ceremony and Forum

(4) Questionnaire survey at the exhibition

1) Purposes

The purposes of the questionnaire survey are: (1) to obtain evaluation not only of the pilot project activities and outputs but also of the prototype silk textiles and products produced for the pilot project by consumers as well as by the target groups; and (2) to help reflect the evaluation results to the cluster activities in future.

2) Outline of the survey method

The questionnaire survey of the exhibition visitors and participants was conducted during the exhibition period. The estimated visitors totaled 1,800, of which 1,279 persons consisting of 1,081 general visitors and 198 target groups (SMEs: 27, production groups: 81, workshops: 7, personnel of public organizations: 42, others: 41) responded to the questionnaire (response rate: 71%). The questionnaire survey was conducted by 30 students of Khon Kaen Industrial and Community Education College.

3) Outputs of the pilot project and results of the questionnaire survey (See Attachment 1-1)

Output 1: Fostering of product development coordinators

There were no human resources (or service) for coordination of product development. The pilot project primarily targeted to train three candidate coordinators. According to the questionnaire survey, it is

considered that the need for the product development coordinator was recognized by the following results:

- Sala Mai Thai is expected to act as an intermediary between production and marketing (Question C).
- The need for the coordinator was recognized, especially by workshops and public organizations (Question I).
- The participants came to realize that they were able to leverage their ability, as acquired during the pilot project, to establish a linkage between the producing areas and the market.

Output 2: Development of newly designed silk textiles/products using the Mud Mee technique

In the pilot project, prototypes of newly designed silk textiles and products were manufactured by focusing on the actual market needs. Four designers were hired for six months to create the prototypes incorporating raw materials, designs, and dyeing and weaving techniques that the designers requested. Among the target groups, about half of respondents participated in the pilot project as a weaver and the rest shared various roles depending on their expertise.

From the questionnaire survey, it was confirmed that the following experience was attained through the new product development activities:

- Persons belonging to all categories of the target groups realized the importance of preservation and transfer of the traditional weaving methods, the understanding of the market needs, the natural dyeing technique, and the weaving method according to the design as well as the design itself, and the potential of silk textile development and the roles of the product development coordinators (Question I).
- They were able to create new patterns and pattern design, design new silk products, and select raw materials by themselves according to the market needs (Question K).
- Silk textile weavers are willing to further improve their skills, through practical learning, relating to not only the methods for dyeing to meet natural dyeing and patterns, and for collecting market information, but also more sophisticated aspects of traditional techniques and patterns (Question J).

Output 3: Holding the exhibition

A wide range of promotional activities, including press release, posters, and invitation letters, were conducted. All prototypes were exhibited at the exhibition. Visitors were asked to respond to a questionnaire survey on the exhibition, whose results are summarized as follows:

• Visitors came to know the exhibition by promotional activities of related organizations, including the poster, the press release, invitation letters, etc. (Question A).

- Visitors were interested in textiles of new design, natural dyeing, traditional design, new dyeing on Mud Mee, as displayed at the exhibition (Question B).
- Visitors hoped that there would be periodical exhibitions, especially in Khon Kaen (Question D).
- Visitors generally knew about JICA's cooperation in the process up to the opening of the exhibition (Question F).
- The activities of Community Development and Sala Mai Thai as well as introduction of their activities greatly affected the above results.

Others

The target groups showed strong interest in promoting the following goals through the implementation of the pilot project:

- All concerned organizations and associations establish and maintain close cooperation.
- Governmental organizations take measures to secure quality yarns at a low price with stable supply.
- Governmental organizations and private associations provide more market information and create opportunities for market promotion.
- Governmental organizations take measures to help the building up of an organization that promotes weavers and the strengthening of cluster competitiveness.

1.3 Organizations Established for Cluster Development

1.3.1 Organizational Structure for Implementing the Pilot Project

(1) Set up the task force group to implement the pilot project

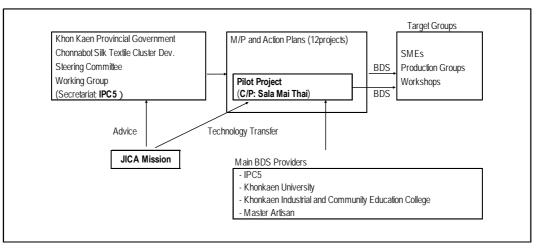


Figure 1.3-1 Organization Structure to Implement the Pilot Project

The JICA mission started to set up the task force group with IPC5 as a counterpart and Sala Mai Thai as a BDS provider (See Attachment 1-2 at the end of this chapter for the BDS provider list.).

Industrial Promotion Center 5 is one of the regional centers managed by the Department of Industrial Promotion, Ministry of Industry. Its official name is "Sala Mai Thai, The Silk Exhibition Hall". The exhibition hall was inaugurated by H.R.H. Princess Maha Chakri Sirindhon on 29 July 1993 to commemorate the 60th birthday anniversary of Her Majesty The Queen, and constitutes one of many projects of H.R.H. Princess Maha Chakri Sirindhon. It serves as a center for learning (a training project for farmer families in rural Thailand relating to the job), development (the weaving technique and manufacturing process), and conservation of Northeastern Thai culture and local wisdom. At the same time, it functions as a museum for Mud Mee Thai Silk (and sales activity for the product made in the training course), characteristic patterns and costume designs. It is located within the Khon Kaen Industrial and Community Education College and is managed by the college's staff.

(2) Counterpart and task force members

Attachment 1-3 at the end of this chapter shows the members of the counterpart and task force.

1.3.2 Organizational Structure for Implementing the Master Plan and Action Plans

(1) Steering committee and working group

Khon Kaen Governor's Office set up the Steering Committee and Working Group for Chonnabot Silk Textile Cluster Development to implement its Master Plan and Action Plans (12 projects including the pilot project). In addition, Khon Kaen Provincial Governor appointed members of the Steering Committee and Working Group and the Secretariat on 18 August 2004 (see Attachments A1-4 and A1-5 to this chapter).

(2) Record of the activities of the Steering Committee and Working Group

August 2004

The first meeting of the Steering Committee and Working Group members was held on 23 August 2004 at the provincial government Office. In this meeting, JICA team members presented the Master Plan, Action Plans and the pilot project to all the members, including Provincial Governor who served as a

chairman, to establish the basis of mutual understanding. And JICA mission asked the members to consider the following subjects:

- 1) Set up a formal meeting to develop common recognition for cluster development.
- 2) Each member recognizes its own task and informs its own service that can serve the interests of the respective target groups and the general public.
- 3) The members should focus on the strengthening of each BDS to become more effective in serving the target group by establishing a linkage or promoting cooperation among them and all the members should serve the best interest of their own BDS.
- 4) Each member should develop its own BDS delivery plan and make a budget request to the provincial government as required.

After the attendance at this meeting, almost all of the members participated in the first seminar at Udon Thani held on 24-25 August 2004.

October 2004

On 26 October 2004, a steering committee and working group joint meeting was held. At this meeting, candidate responsible organizations (BDS Providers) and persons for each project were appointed. On 28 November, the following actions were approved by Provincial Governor officially:

- The provincial government designates the silk textile cluster development as one of provincial development strategies.
- 2) All organizations related to Action Plans (twelve projects) should submit their implementation schedule to the provincial government.
- 3) All organizations related to cluster development should build a network or linkage among them.
- 4) The provincial government should ensure and allocate necessary budgets in order to implement the plan, and should do advertisement activities for cluster development.
- 5) All organizations implement their activities (BDS) toward the goals of design development, improvement of production and market development. The main theme of the cluster development is the silk textile and products weaved by natural dyed yarn.

On 27 October 2004, Provincial Governor made an announcement by radio on the cluster development in Amphur Chonnabot addressed to local residents.

In addition to the announcement, Provincial Governor made a speech on the cluster development and development strategies of Khon Kaen Province to provincial government employees (400 officers) at a monthly provincial government meeting held in Sala Mai Thai. The speech was intended to communicate the governor's commitment to cluster development to the employees.

At the evening party that was organized after the meeting, the target group members wore Mud Mee dresses for promotion of silk textiles.

January 2005

On 24 January 2005, the working group meeting was held at IPC5, chaired by the vice-governor and under participation of 33 persons representing related parties. Each organization made report on its activities. Sala Mai Thai reported about training of product development coordinators, design development and opening of the exhibition.

1.4 Terminal Evaluation

The terminal evaluation study of the pilot project was conducted in the following manner:

- Name of the project: Boosting of production of newly-designed silk textile products
- Evaluation study period: 9 24 May 2005 (including the period for the 2nd Seminar) in Khon Kaen Province
- Methodology of the survey: Interview and questionnaire surveys of the target group, related persons and organizations
- Methods for collecting data and information: Review of existing documents including reports on the pilot project, results of questionnaire and interview surveys of JICA experts (product development and design)
- Methods for analysis of the collected data: Evaluation based on the verification method described in PDM and Five Evaluation Criteria
- Evaluators: Kazunori Horiguchi and Fumio Shimizu
- List of interviewed persons and organizations: See Attachment 1-6 at the end of this chapter.

The objective and methodology of the evaluation study are summarized in Annex attached at the end of this report.

1.4.1 Plans for verification of the project performance and evaluation study

1.4.1.1 Verification of the project performance

Attachment 1-7 presented at the end of this chapter shows a summary table for verification of the project implementation results (for field survey), which consists of verification of the performance and implementation processes (See Annex at the end of this report for detailed explanation on the summary table).

For the verification of the performance and implementation processes, a description on evaluation of the pilot project and a methodology are given in the form of evaluation criteria and methods, survey items and required data, information sources, and a data collection method.

1.4.1.2 Evaluation study plan (Five Evaluation Criteria)

Attachment 1-8 at the end of the chapter summarizes the evaluation grid for the pilot project using five evaluation criteria (relevance, effectiveness, efficiency, impact, and sustainability) (See Annex at the report end for detailed explanation on the evaluation grid). For each of the five evaluation criteria, a description on evaluation of the pilot project and a methodology are given in the form of evaluation criteria and methods, survey items and required data, information sources, and a data collection method.

1.4.2 Verification of implementation of the project

1.4.2.1 Verification of performance

(1) 01 Was the Input conducted as planned?

See attachment 1-7 at the end of this chapter.

Table 1.4-1 summarizes the inputs from both the Japanese and Thai counterparts. The inputs were mostly provided according to the original plan; however, it is considered that the involvement of the counterparts were relatively small.

- Inputs from the Japanese side: The number of coordinators increased from two to three and the number of designers increased from three to four, to reflect the fact that the area of product development diversifies. The operation budget was appropriately provided to the project except for the reduction of operation expense for exhibitions as the exhibition was held only in Khon Keon, not in Bangkok.
- Inputs from the Thai side: Office space and office equipment were provided for the project as planned. Persons in charge of DIP and IPC5 were not involved in the project on a full time basis. However, there was no adverse effect since actual counterpart of the project was Sala Mai Thai, not IPC5.

| Item | Planned Input | Actual Input | Achievement ratio |
|---|---------------|-----------------------|-------------------|
| (Japanese side) | | | |
| JICA Expert | | | |
| Supervisor | 1 person | 1 person | 100% |
| Product development | 1 person | 1 person | 100% |
| Thai coordinators | 2 persons | 3 persons | 150% |
| Designers | 3 persons | 4 persons | 133% |
| Thai secretary | 1 person | 1 person | 100% |
| Thai translators (during the field survey | 1 porcon | 1st half: 1 person | 125% |
| periods) | 1 person | 2nd half: 1.5 persons | 12370 |
| Operation expense | | | |
| Seminars | 2 times | 2 times | 100% |
| Exhibitions | 2 times | Once in KK | 50% |
| Study tours | 2 Times | 2 times | 100% |
| Expense for proto type production | 600 items | 491 items | 82% |
| (Thai side) | | | |
| DIP staff cost and travel expense | 2 persons | n.a. | - |
| IPC5 staff cost and travel expense | Over 1 staff | n.a. | - |
| Office space and equipment | TOR | TOR | 100% |
| Operation expense | TOR | TOR | 100% |

| Table 1.4-1 Planned and Actual Inputs |
|---------------------------------------|
|---------------------------------------|

Note: "n.a." in the table shows that the calculation base is not available.

(2) 02 Was the Output produced as planned?

Table 1.4-2 shows original plan and performance of the outputs. Outputs were produced as planned.

| Output | Indicator | Original Plan | Performance | Achievement ratio |
|---|--|----------------------------------|-------------------|-------------------|
| 1 Coordinators for product | 1) No. of trained coordinators | 2 persons | 3 persons | 150 % |
| 1. Coordinators for product development are trained. | 2) Preparation of market report by coordinators | 2 times | 2 times | 100% |
| 2. Nowly declared products | 1) No. of prototype products | | | |
| 2. Newly designed products based on Mud Mee | Silk textile | 400 items | 262 items | 66 % |
| production technology are | Silk products | 200 Items | 229 items | 115 % |
| developed. | a) Study Tours | Once x 30 persons | Once x 37 persons | 100% |
| uevelopeu. | 2) Study Tours | Once x 2 persons | Once x 1 person | 100%0 |
| Exhibitions are held for newly designed products. | Exhibition for prototype products (Sala Mai Thai) | Khon Kaen: once Bangkok: once | Khon Kaen: once | 50% |

Table 1.4-2 Outputs (PDM): Original Plan vs. Performance

1) Output 1 (Coordinators for product development are trained.)

<u>Evaluation by Indicator 1</u>: Three coordinators were trained. The number of qualified coordinators increased from two to three. This reflects the fact that the classification of product development has increased.

Evaluation by Indicator 2: The coordinators made market reports after the study tour.

Therefore, the two Indicators are at acceptable levels and the Output 1 has been accomplished.

2) Output 2 (Newly designed products based on Mud Mee are developed.)

<u>Evaluation by Indicator 1</u>: The number of prototypes of silk textile decreased by 138 items and silk products increased by 29 items. The reason why the former decreased in number is that weavers have high levels of kill and technique, leading to less failures of prototype production and thus less remaking of production.

Evaluation by Indicator 2: The number of participants in the two study tours increased by 6 persons.

Therefore, the two Indicators have reached the acceptable levels and the Output 2 has been accomplished..

3) Output 3 (Exhibitions are held for newly designed products.)

<u>Evaluation by Indicator</u>: The exhibition was held at Sara Mai Thai in Khon Kaen, but it was not held in Bangkok. According to the field survey, it was found out that an opportunity for the exhibition in Bangkok was not matured.

There was no adverse effect on Output 3, although there were some differences between the planned and actual values.

(3) 03 Will the Project Purpose of "Production of newly-designed silk textile products is boosted" be achieved?

The project purpose will be achieved by the following reasons:

1) <u>Evaluation by Indicator 1</u> (Share of new silk textile products that are designed within three years in Khon Kaen: 20%, 40% and 50% in 2006, 2008 and 2010 over 2004, respectively): The following facts were identified by the interview survey and the field survey:

The coordinator has started to make newly-designed textiles and business negotiation with designers who were employed by JICA. And the staffs of Sala Mai Thai who are also teachers of Khon Kaen Industry and Community Education College have started their advisory services to manufacturers in weaving, dyeing, product development and manufacturing of the product aiming at product marketing.

2) <u>Evaluation by Indicator 2</u> (Continuation of activities done by the pilot project in Sala Mai Thai and/or BDS providers in Khon Kaen): On the strength of active promotion and advertisement by the Tourism Authority of Thailand and Khon Kaen provincial government office, the number of tourists who visited Sala Mai Thai increased by 30% and monthly sales volume increased by 70 to 80 % after completion of the pilot project.

According to the questionnaire survey conducted at the exhibition, respondents expected Sala Mai Thai to be a coordinator between manufacturing and marketing (97%), although it was not realized. Participation in the exhibitions with product sales, which were held outside of Khon Kaen province including Bangkok, increased.

(4) 04 Will Overall Goal of "Newly designed silk products are daily developed and produced in Khon Kaen and sold" be achieved?

The following indicator was established as the overall goal: "Sales of silk textile products of Khon Kaen grow annually by 5% up to 2010 from 2005." There are prospects that the overall goal will be achieved by conducting the following activities on a continuous basis, although numerical data to substantiate the prospects was not obtained during the field survey:

1 - 23

- The Khon Kaen provincial government office guides the related organizations to implement the master plan and action plans including the pilot project and has been holding the monthly meetings by the Silk Cluster Development Committee.
- 2) Development of the newly designed products continues, some of which have already been commercialized.
- Khon Kaen University investigates to initiate joint product development efforts with weavers in some villages.

1.4.2.2 Verification of the implementation process

See Attachment 1-7 at the end of this chapter.

(1) 05 Were the activities implemented as planned?

All activities of the project except some having problems mentioned below were conducted as planned.

- 1) There was no significant participation of SMEs in the pilot project.
 - In selection of participants of the pilot project, the target groups were designated for three sub-groups: SMEs, production groups and workshops. Among them there was no significant participation of SMEs. Since SMEs play an important role in industrial development in the region, participation of SMEs holds key to successful implementation of the cluster activities.
- 2) The preparation of the exhibition was behind the schedule.

The preparation for the exhibition was behind the schedule. The reason was that the most of preparatory work that should have been done by the counterpart while the JICA team was in Japan did not progress as planned. The JICA team managed to speed up the preparation work during the field survey period to meet the schedule. However, promotional activities such as the mailing of invitation letters and the poster were not conducted in conformance with the schedule.

(2) 06 Were there any problems in the method of technology transfer?

Technology transfer was made for Sala Mai Thai, designers and coordinators. The outcome of the technology transfer was demonstrated at the exhibition, which was successfully implemented. According to the interview survey, it appears that technical transfer was made smoothly with satisfactory results. Therefore, it is reasonable to conclude that technology transfer has substantially achieved its goal and a

proper method was selected and implemented.

(3) 07 Were there any problems in the project implementation system?09 Was a suitable counterpart assigned?

The Khon Kaen provincial government office set up the steering committee and working group for the cluster development at the beginning of the pilot project. The JICA mission managed the project with Sala Mai Thai as a counterpart.

The interview survey revealed that Sala Mai Thai was cooperative and appropriate as the counterpart. Meanwhile, it appears that the arrangement under which BEED/DIP serves as the project counterpart of and IPC5 as the responsible organization for project implementation is not suitable for the project in some occasions.

(4) 08 Does the project have a high recognition in the implementing agency and the counterpart?10 Is the degree of participation of the target group and related organizations in the project high?

27 persons from SMEs, 81 from production groups, 7 from workshops, 42 from governmental organizations and 41 persons from Khon Kaen University and other institutions were involved in the pilot project.

According to the questionnaire survey at the exhibition, 49% of all respondents participated in the project as weavers, 21% as staffs of cooperative institutions, 13% as staffs of implementation body, and 7% as designers. And 10% participated in the study tour that was conducted in Bangkok.

(5) 11 What factors influenced the problems occurring in the project implementation process and the produced effect?

Following are the major factors to produce the favorable effects in the implementation process:

- 1) Strong leadership of the Khon Kaen provincial governor
- 2) Setting up of the steering committee and working group for cluster development
- Authorizing the silk cluster development initiative as one of Khon Kaen Province Social and Economic Development Strategies

4) Formulation of common understanding among related persons and organizations through monthly meetings

Therefore, there was no critical factor that hampered the project and its smooth implementation.

(6) Key assumptions

"New designs" were supplied by designers employed by JICA, and necessary materials to produce prototypes were sufficiently provided. According to the questionnaire survey conducted during the exhibition, most of the newly designed prototypes, including silk textiles and products that were produced in the project, received good evaluation by the survey's respondents. Meanwhile, it should be noted that weavers in the cluster are becoming older as job opportunities in Khon Kaen are diversifying due to the progress of industrialization and young persons opt to go to large cities such as Bangkok. Clearly, the securing of skilled weavers as well as the transfer of the traditional production technique and skills to the next generation are expected to become a major concern for the future development of the cluster.

(7) Preconditions

The steering committee and working group for the cluster development were set up on 8 August 2005 by the Ukase (Order) of Provincial Governor when the pilot project started. And 200 persons from the target groups participated in the project. Therefore, the preconditions for project implementation were fulfilled at the initial stage and no problem arose.

1.4.3 Evaluation by five evaluation criteria

The Evaluation Grid was filled in with the following survey results for analysis, followed by evaluation by the Five Evaluation Criteria. Refer to Attachment 1-8.

- Assessment of results and examination of implementation process (Refer to 1.4.2)
- Analysis of records of pilot project implementation
- Interview survey of IPC5, DIP, etc.
- Interview survey of major companies, BDS providers, etc.
- Questionnaire survey at the 2nd Seminar (Refer to Attachment 1-9 at the chapter end)

1.4.3.1 Relevance

For the following reasons, the project has high relevance:

(1) The project was in line with the needs of the target region, society and target groups.

The project was one of the action plans that are proposed in the master plan for cluster development. According to the survey results at the 2nd seminar in May 2005 including the questionnaire survey, it was recognized again that the project would meet the needs of the target region, society and target group.

(2) Implementation priority of the project is high.

The pilot project is in line with the development policy of Thailand from the following reasons:

- "Cluster Development Policy and SME Promotion for Strengthen of the Industries" are specified in the chapter of "Policy and strategies in the Industries" of the Implementation schedule of the national projects from 2005 to 2008.
- National Committee on Competitive Advantage (NCC) under the Prime Minister Office manages "Thailand Cluster Networking Development", and DIP has been appointed as one of the implementation bodies.
- The silk industry is one of the priority industries to be developed under Khon Kaen Development Strategy, 2547 – 2550.

Meanwhile, the project is in line with the Japanese Official Development Assistance Policy.

According to the country's foreign aid policy that is published by the Ministry of Foreign Affairs, the following objectives are set forth: (a) to develop regional and agricultural area; (b) to strengthen Economic Fundamentals; and (c) to strength HRD.

According to the implementation plan for projects by the country, as published by JICA, JICA specifies regional and agricultural development as one of the important fields. And it takes up the following matters: (a) support for the creation of development plans by introducing a participatory approach under the initiative of local government and for the establishment of a local information system; and (b) cooperation in the field of HRD for development planning under farmer participation which takes account regional characteristics, and cooperation in strengthening the development system.

(3) The selection of the target group was appropriate.

The JICA mission conducted the master plan study on the model cluster for development of the Khon Kean silk textile industry. As a result, the JICA mission judged that the cluster activities were a suitable tool for the pilot project for the purpose of regional industry development, since there was a sufficiently high level of concentration of silk textile manufacturers in Amphur Chonnabot (target group).

(4) Japanese technology has a comparative advantage and the technology transfer was proper.

Japanese technology which was transferred to the project was the know-how having international competitiveness based on the market needs. In the questionnaire survey conducted during the exhibition, the target groups responded that they learned Japanese product development know-how and they intended to utilize it individually. In fact, they started to produce prototypes which were made by natural dyed yarn and newly design, and started training courses to produce new design products.

1.4.3.2 Effectiveness

For the following reasons, the effectiveness of the project is considered to be high:

 Expected outputs were produced and the project purpose is expected to achieve by continuing the project.

The following were found as a result of the interview survey:

- A coordinator who was trained in the project started to develop new designed textile and is working to start a new business with a JICA employed designer.
- 2) Staffs of Sala Mai Thai started their advisory services in the area of product development.
- 3) The target group was able to recognize the importance of designing and learned new skills to make natural dyed yarn and weave new products. These skills are being taught in the training courses offered by Sala Mai Thai.
- The exhibition was held for five days, from 17 to 21 February 2005, and about 1,800 people visited it. It visibly displayed outputs of the project. After the exhibition, the number of visitors to Sala Mai Thai increased by 30% and monthly sales volumes increased by 70 - 80%.

- 5) In addition, manufacturers participated in the SME Fair held in Bangkok in early May and also participated in a lot of exhibitions and trade shows. As a result, they received business inquiries from potential buyers.
- 6) Sala Mai Thai will hire a permanent product development coordinator, using a budget of the provincial government.

1.4.3.3 Efficiency

Judging from the above outputs, input was made efficiently, although there were some problems in part.

(1) The quantity and quality of inputs and the timing of the activity were appropriate.

The results of the interview survey indicate that inputs were effectively utilized to produce the outputs and the timing of the activity was appropriate.

(2) However, there were some problems relating to inputs.

In the interview of a JICA expert, the following problems were pointed out: (a) there was a clear difference in ability among the JICA employed coordinators, (b) some staffs of BEED/DIP and IPC5 lacked expertise required to achieve the required input. However, these problems did not have negative impacts on the efficiency; (c) The number of interpreters was sometimes insufficient due to an inaccurate estimation at the planning stage.

(3) The operation cost was proper to support implementation.

The operation cost spent for project implementation was within the original plan's budget.

1.4.3.4 Impacts

The following impacts can be realized by the implementation of the project, and there is a strong prospect that the overall goal will be achieved by continuation of the project.

(1) Impact on the target groups

According to the questionnaire survey conducted during the exhibition, about half of the target groups wanted to utilize the capability acquired by the project in their future production, or wanted to work more for production activities.

(2) New business initiative by the product development coordinator

The product development coordinator was motivated to develop new textile for new business on her own.

(3) Start of advisory service by Sala Mai Thai

Sala Mai Thai started new advisory services for manufacturing including the natural dyeing technique, and the weaving technique and manufacturing for newly designed products.

(4) Ripple effect on other regions

Manufacturers who live in neighboring Amphurs and villages visited manufacturers in Amphur Chonnabot, and proposed them a joint product development initiative.

According to the interview survey, the project activities produced the following positive impacts:

- 1) Collaborative relationships among the steering committee members were strengthened.
- 2) The silk industry has been incorporated into the development strategy for Khon Kaen Province as a priority development industry.
- Investigation was conducted for creating a silk industry development strategy within the new development strategies in Khon Kaen Province from 2005 to 2009.
- 4) Within the cluster, the advertising campaign activities became widely known, and the target group actively participated in various exhibitions and trade fairs.
- 5) Initiatives were launched to set up a Web site for the project, market channel creation, and product development with natural dyeing.

1.4.3.5 Sustainability

There is a good prospect for the project's sustainability because the support system for the cluster organization is in place and a development budget has been authorized.

(1) Sala Mai Thai set up the project implementation system with budgetary support.

Sala Mai Thai appointed three exclusive staffs from the committee members (they are also teachers of Khon Kaen Industry and Community Education College) to continue the project. Sala Mai Thai acquired a budget of 1.5 million Baht from the provincial government to continue product development efforts including technical training, market investigation and advertisement. In addition, it plans to hire a product development coordinator.

(2) Marketing activities are important for sustainable cluster activities.

The Khon Kaen provincial government office continues cluster development efforts including the pilot project. As the pilot project has successfully built up the foundation for commercial production of newly designed silk textile, the development of marketing capability to distribute manufactured products will be important in the future

1.5 Conclusion, Recommendations and Lessons Learned

1.5.1 Conclusion

(1) The pilot project has been implemented as planned and has successfully achieved its original purpose.

The terminal evaluation has verified that the project was carried out according to its implementation plan and almost satisfied the five evaluation criteria including sustainability.

- (2) In the pilot project, it has been proved that the Mud Mee technique is fully adaptive to diverse designs as well as various types of raw yarns (combination of textile materials and silk yarns).
- (3) Through the several field tours and a number of meetings, a network consisting of the target groups and BDS providers was formed. It has contributed greatly to the smooth progress of cluster development activities.

(4) The future direction of the silk textile industry development was set forth as a strategic industry of Khan Kaen Province with the framework of the master plan and the action plan developed in the pilot project.

(5) There are key successful factors for promoting the pilot project.

First of all, there is a system and institution in place to support the cluster and its activities. The provincial government continues support for cluster development of the silk textile industry and has allocated a budget for project implementation. In technical and other aspects, official support continues, including the organization of weavers under the Chonnabot Community Development Office, a technical guidance for textile production, and support for participation in product exhibitions. Also, extension service on the improvement of silk yarn quality is provided by the Khon Kaen Farmer Professional Development Promotion Center (Sericulture). Finally, product information is disseminated outside the province through promotional activities on tourism by the Tourism Authority and the provincial government.

(6) Uncertainties relating to continued implementation of the pilot project are associated with the capacity of the implementation body (Sala Mai Thai) responsible for continuation and development of the pilot project.

First of all, Sala Mai Thai is a non-profit organization and is managed by faculty members of the nearby college, including the general manager. It does not have a professional management capability, including fundraising, and as a result its operational funds are relatively small and limit its activities in terms of both quality and quantity. Secondly, Sala Mai Thai does not have a sufficient number of full-time staff members and lacks an adequate marketing capability. All in all, its market development activities are fairly limited in size and coverage.

1.5.2 Recommendations

(1) Deployment of cluster development activities that involve SMEs

Cluster development activities under the pilot project have mainly focused on women in farm villages. The future project should more encourage participation of SMEs and organize a strong network of producers, thereby contributing to the development of the local economy. (2) Implementation of cluster development activities by the implementation bodies with strong execution capability

For the future project, IPC5 and Sala Mai Thai should be able to become implementation bodies. However, both organizations need to strengthen their execution capability in several aspects. First of all, the role of IPC5 should be clarified in the context of the cluster development plan, and based on which, cluster support should be provided. In particular, the following efforts should be made by IPC5:

- Clearly define what types of activities will be carried out for the cluster development purpose.
- Assign full-time staff and secure a budget required for the project implementation.
- Get acquainted with stakeholders to establish personal and organizational relationships and maintain good communication with provincial government offices.

On the other hand, Sala Mai Thai is expected to improve the following functions as the organization responsible for project implementation:

- HR aspect: Staff has sufficient consultation and guidance capabilities, but their market development capability should be reinforced by means of training and hiring qualified specialists.
- Financial aspect: While Sala Mai Thai's operation is partially financed by the provincial government budget, it is desirable to develop its own financial sources.
- Organizational aspect: To execute the above measures, it is suggested that Sala Mai Thai be separated from its parent body (college) to become an independent organization.
- (3) Support measures by the Khon Kaen provincial government
- Continuation of financial support for Sala Mai Thai
- Early realization of proposed initiatives, including joint product development by University of Khon Kaen and weavers under the leadership of the provincial governor, participation of SMEs in the production and marketing process, and promotion of local production of silk or silk-based materials as well as quality improvement.
- Prioritization of promotion of the silk textile industry in the next-generation socioeconomic development strategy, continuation of periodical meetings, and promotion of effective linkages between BDS providers participating in the cluster development process

(4) Focusing on marketing to build on market acceptance of products using the Mud Mee technique

As the Mud Mee production technique has been proven to be highly sophisticated to allow creation of newly designed silk textile that can be displayed at the exhibition where Mud Mee products have received much attention from visitors, efforts should be made to realize their actual sales, together with the expansion of marketing channels to Bangkok.

1.5.3 Lessons learned

(1) Establishing a support organization in the initial stage of the project is essential in ensuring efficient implementation.

For the pilot project, the provincial government established a steering committee and a working group. This allowed the target group to form a common ground for project promotion and to agree on operational rules and the division of activities in an early stage of the pilot project.

(2) The fact that the primary objective of the pilot project accords with the province's development strategy serves as a strong drive for project implementation.

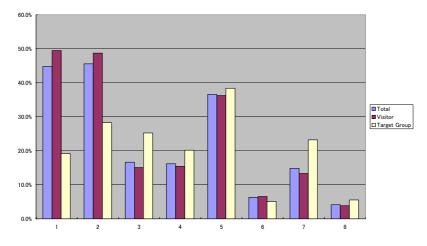
As the pilot project targeted the industry subsector that was also given of priority in the province's development strategy, the province was able to focus its budget and activity on the cluster development area.

- (3) The pilot project was planned using the PDM method and was designed to converge motivation of participants to the same direction (project purpose) for efficient and effective implementation.
- Note that the project has three outputs the fostering of product development coordinators, new product development, and the holding of exhibitions that are closely interrelated with the project purpose.
- The exhibitions were held to promote direct contact with the market and obtain its reaction and evaluation. The evaluation results were then used as feedback for subsequent product development, which is very important for ensuring a continuous product creation cycle

Attachment 1-1 Results of Questionnaire Survey at the Exhibition

Q-A: How did you know this exhibition?

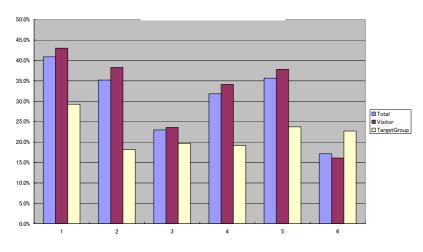
- 1. By seeing the poster
- 2. By PR and introduction by mass media
- 3. By introduction by the province
- 4. By introduction by IPC5
- 5. By introduction by Sala Mai Thai
- 6. By introduction by JICA mission
- 7. By getting direct mail (DM) or invitation
- 8. Others ()



Most visitors knew this exhibition by the poster (44.8%), and PR by mass media (45.6%) and Sala Mai Thai (36.6%). Replies of the target groups were by introduction by the province (25.3%), and getting DM or invitation from the province.

Q-B2: Which is the most impressive product?

- 1. Textiles with new design (pattern)
- 2. Textiles with traditional design (pattern)
- 3. New textiles weaved by traditional technology
- 4. Textiles with new dying on Mad Mee
- 5. Textiles with natural dying
- 6. Silk goods with new design such as bags and scarves

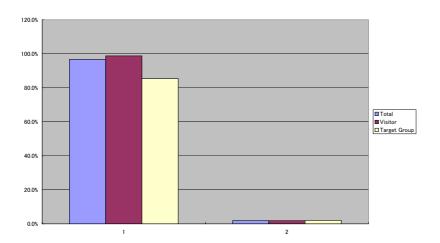


The "total visitors" were interested in the textiles with new design (pattern) (40.9%), the textiles with natural dying (35.7%), the textiles with traditional design (pattern) (35.2%), and the textiles with new dying on Mad Mee (31.8%) in this order. The "general visitors" gave similar replies.

The "target groups" were interested in the textiles with new design (pattern) (29.3%), the textiles with natural dying (23.7%), and the textiles with traditional design (pattern) (22.7%)

Q-C: Do you want Sala Mai Thai to be an agent between production and sales of products?

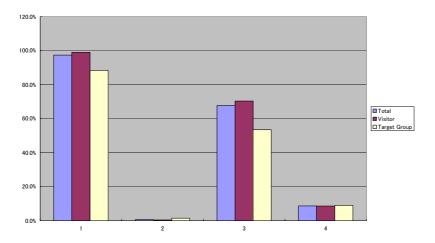
- 1. Yes
- 2. No



96.7% of all replies gave "Yes", in which 98.8% were replies by the general visitors and 85.4%, by the target groups.

Q-D: Do you think that exhibitions should be held regularly?

- 1. Yes
- 2. No
- 3. Holding exhibitions in Khon Kaen
- 4. Holding exhibitions in Bangkok



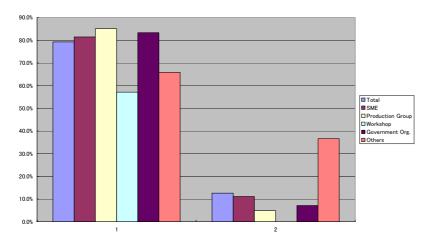
97.4% of total visitors wanted to hold regular exhibitions. As for the location, 67.8% wanted them in Khon Kaen and less than 10%, in Bangkok.

<u>Q-E: Please provide us with your evaluation including issues to be improved and comments for expectation</u> to producers.

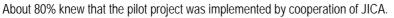
About 100 visitors replied to this question. The replies on 5-step evaluation were good, fair and very good in this order. Some gave comments that more PR was necessary.

<u>The following tables corresponding to questions from Q-F to Q-M</u> show replies from the target group (198 persons) which is divided into 6 categories as follows:

| No. | Category of target group | No of replies |
|-----|----------------------------|---------------|
| 1) | Total target groups | 198 |
| 2) | SMEs | 27 |
| 3) | Production groups | 81 |
| 4) | Workshops | 7 |
| 5) | Governmental organizations | 42 |
| 6) | Others | 41 |

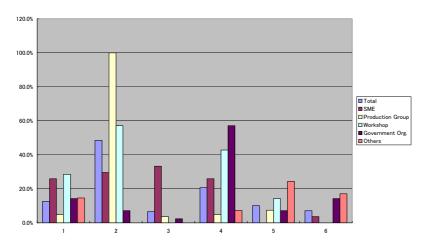


Q-F: Do you know that the development of silk textile cluster was conducted by cooperation of JICA?



Q-G: Which roles did you take on in the pilot project?

- 1. As a position to sponsor or coordinate the pilot project
- 2. As a weaver
- 3. As a designer
- 4. As a cooperative organization (Name of organization:
- 5. Took part in seminars and/or bus tour for Bangkok observation
- 6. Not took part in it (If you reply this, please not to reply the following questions.)



In the pilot project, persons belonging to the target group took part in it by sharing varied roles. Actually, many replies were participation as a weaver or a cooperating organization. 33.3% and 29.6% of SMEs were took part in it as a designer and a weaver, respectively. All the production groups took part in it as a weaver. 57.1% and 42.9% of workshops took part in it as a weaver and as a cooperative organization, respectively. 57.1% of governmental

)

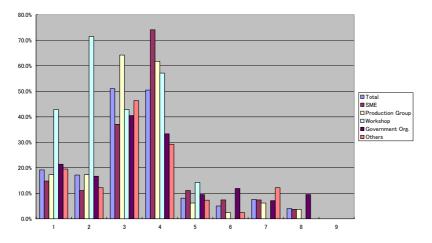
)

organization participated in it as a cooperative organization.

20.7% of those who replied participated in the seminar and study tour in Bangkok.

Q-H: How did you know the silk textile cluster activities?

- 1. Introduction by the province
- 2. Introduction by IPC5
- 3. Introduction by Sala Mai Thai
- 4. Introduction by Community Development
- 5. Through activities by JICA mission
- 6. Other governmental organizations (Name of organization:
- 7. Introduction by university
- 8. Introduction by friend
- 9. Others ()

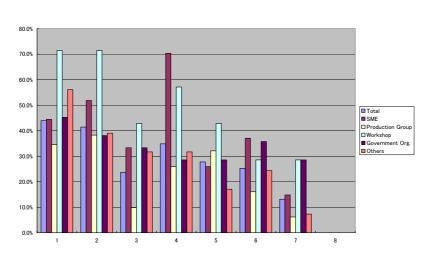


The target groups took up the activities of Community Development (51.0%) and Sala Mai Thai (50.5%) for reasons to get to know the cluster activities. 81 persons out of 198 persons of the target groups belong to the production groups which women farmers were dominant, greatly influencing the above results. However, replies by SMEs and others showed similar tendency. It shows that the two organizations got trust from the production groups.

Q-I: What did you learn from the pilot project?

- 1. Importance to preserve and transmit Mad Mee weaving technology
- 2. Importance to learn what kind of silk textile the market demands
- 3. Importance of design (Possessing new design which is different from the traditional design and the sense to evaluate it)
- 4. Natural dying technology (Method to show many colors by natural dying etc.)
- 5. Valid weaving methods (Existence of different weaving methods according to the design and materials)

- 6. Prospects of silk textiles (Possibility to produce valid products based on the present technology)
- 7. Necessity of organizations and experts who can introduce items 1-6 above, and give instruction and advice (Necessity of product development coordinators and Sala Mai Thai)



)

8. Others (

The target group learned a lot from the pilot project as follows:

| Item | SMEs | Production groups | Workshops | Target group |
|-----------------------------|-----------|-------------------|-----------|--------------|
| Natural dying technology | (1) 70.4% | | (3) 57.1% | (3) 34.8% |
| Preservation of traditional | (3) 44.4% | (2) 34.6% | (1) 71.4% | (1) 43.9% |
| weaving method | | | | |
| Market needs | (2) 51.9% | (1) 38.3% | (1) 71.4% | (2) 41.4% |
| Weaving method according | | (3) 32.1% | | (4) 27.8% |
| to the design | | | | |

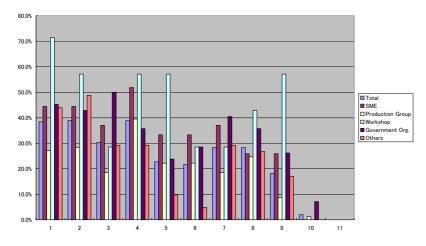
Note that the workshops and governmental organizations recognized importance of coordinators, although the total replies ranked it low.

Q-J: What do you want to learn further?

- 1. Acquisition of higher traditional skills and patterns
- 2. Method how to collect market information
- 3. Method for design development
- 4. Dying method to meet natural dying and patterns
- 5. Weaving method using various materials
- 6. Product development and selection of materials
- 7. Quality management
- 8. Distribution of silk textile and silk products

)

- 9. Pricing of textile and products
- 10. Merchandizing
- 11.Others (



All subjects except merchandizing were widely taken for further study as follows:

| Subject | SMEs | Production groups | Workshops |
|---|-----------|-------------------|-----------|
| Dying method to meet natural dying and patterns | (1) 55.9% | (1) 39.5% | (2) 57.1% |
| Acquisition of higher traditional skills and | (2) 44.4% | (3) 27.2% | (1) 71.4% |
| patterns | | | |
| Method how to collect market information | (2) 44.4% | (2) 28.4% | (2) 57.1% |
| Weaving method using various materials | | | (2) 57.1% |
| Pricing of textile and products | | | (2) 57.1% |

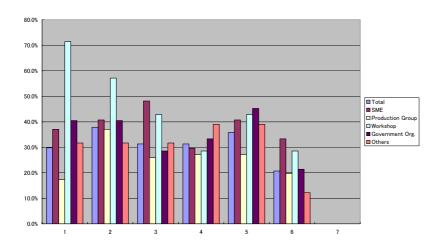
Q-K: What are you able to accomplish by yourself by participating in the project?

- 1. Collection of market information
- 2. Design of new patterns and models
- 3. Design of new silk products
- 4. Natural dying with many colors
- 5. Selection of materials according to the market demand
- 6. Weaving methods depending on materials and patterns

)

7. Others (

SMEs, production groups and workshops showed willingness to deal with the above issues by themselves through the pilot project. SMEs in particular wished to deal with design of new silk products (48.1%), design of new patterns and models (40.7%) and selection of materials according to the market demand (40.7%). The production groups in particular wished to deal with design of new patterns and models (37.0%), natural dying (27.2%) and selection of materials according to the market demand (27.2%). The workshops in particular wished to deal with collection of market information (71.4%), design of new patterns and models (57.1%), design of new silk products (42.9%) and selection of materials according to the market demand (42.9%).

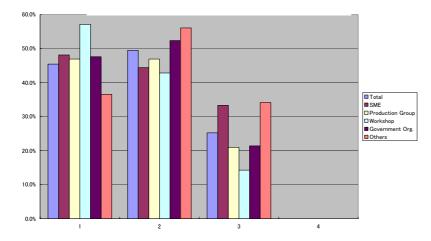


Q-L: How do you want to utilize new capability which you acquired by participating in the project?

- 1. Utilize it in production activities by individual, or in group, community or workshop as it is
- 2. Get employment in manufacturers or establish a new venture so as to spare more time for silk textile
- 3. Utilize it for connecting producing area/producers with market

)

4. Others (



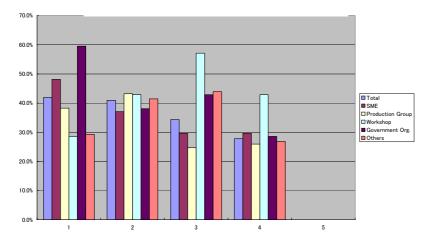
Most replies were to utilize it in "production activities by individual, or in group, community or workshop as it is" (45.9%). Those who replied to the item of "getting employment in manufacturers or establish a new venture so as to spare more time for silk textile" were more than the above (49.5%). All target groups replied these two issues at a high rate. Meanwhile, those who considered "utilizing their capability for connecting producing area/producers with market" were 34.1%, 33.3%, 21.0% and 14.3% by others, SMEs, governmental organizations, production groups and workshops, respectively.

<u>Q-M: What do you expect governmental organizations and private associations which participated in the project in order to continue this project?</u>

- 1. Strengthen cooperative relationship toward the same goal by the whole organizations and associations concerned
- 2. Take measures to secure quality yarns at low price and stable supply

)

- 3. Provide market information as much as possible and opportunities for market promotion
- 4. Take supporting measures such as consultation to strengthen competitiveness (stable production and unification of sales promotion) by organizing weavers in wider area
- 5. Others (



The replies of "strengthen cooperative relationship toward the same goal by whole organizations and associations concerned" showed the highest rate (41.9%) with 48.1% and 59.5% by SMEs and governmental organizations, respectively. The second highest was "taking supporting measures such as consultation to strengthen competitiveness (stable production and unification of sales promotion) by organizing weavers in wider area" (40.9%), followed by "providing market information as much as possible and opportunities for market promotion" (34.3%). It seems that these correspond to the vision for the cluster development (Silk textile/products can be sold much.). The production groups showed most interest in "taking measures to secure quality yarns at low price and stable supply" (43.2%), whereas the workshops, "providing market information as much as possible and opportunities for market promotion" (57.1%).

As for necessity for "strengthening cooperative relationship toward the same goal by the whole organizations and associations concerned", 42.9%, 29.6%, 28.6%, 26.8% and 25.9% of the workshops, SMEs, governmental organizations, others and production groups, respectively, showed expectation.

Attachment 1-2 BDS Provider List

| BDS provider for pilot project (1/9) |
|---|
| Name of organization: Khon Kaen University |
| Type of organization, Control organization: Ministry of Education |
| Address: Khon Kaen 40002 |
| Contact (PIC, TEL, etc.): Ms. Thada Sutthitham, Professor and Dean of Faculty of Architecture, TEL: 04330-2411 |
| No of employees (by type of job): |
| Established year: 1964 |
| Purpose of establishment and mission: Strengthening of higher education in northeastern Thailand |
| Type of BDS: Education/vocational training, Joint product development between industry, academies and governments |
| 1. Administrative service 2. Education 3. Vocational training 4. Financing 5. Technical instruction 6. Activities for |
| unions/associations 7. Consultation 8. Distribution/logistics 9. material supply 10. Supply of infrastructures 11. Others |
| (Product development) |
| Facility and equipment for BDS: Education facilities of university |
| Past major activities: |
| The Dean of Faculty of Architecture has actively conducted support activities to preserve traditional Mad Mee technology. He is a |
| member of UNESCO's examining committee for traditional crafts, but this is the first time to involve in the activities for |
| development of silk textile as the university (Faculty of Architecture). |
| Actual activities for pilot project: |
| About 60 students participated in creating silk designs in cooperation with the Design Department, Faculty of Architecture. The |
| university held a design competition. They made prototype goods based on the excellent design to show them at the exhibition. |
| Prospects and improvement issues as BDS providers: |
| Investigation is under way whether the following collaboration between Khon Kaen provincial governor and Khon Kaen University |
| is possible: |
| 1) Silk textile producing region (village) makes product development based on the designs that professors and students of the |
| university provide. |
| 2) Implementation of design training courses for public other than students |
| |
| The effectiveness of item 1) above was proved through the experience that one of the JICA hired designers had. Its early |
| realization is expected. |

BDS provider for pilot project (2/9)

Name of organization: Khon Kaen Provincial Government Office

Type of organization, Control organization: Ministry of Interior

Address: Amphur Mueng, Khon Kaen 40000

Contact (PIC, TEL, etc.): Mr. Chuan Sirinunporn, Vice Governor、 TEL: 04324-3499

No of employees (by type of job):

Established year:

Purpose of establishment and mission: Khon Kaen Provincial Government

Type of BDS:

<u>1. Administrative service</u> 2. Education 3. Vocational training 4. Financing 5. Technical instruction 6. Activities for unions/associations 7. Consultation 8. Distribution/logistics 9. material supply 10. Supply of infrastructures 11. Others ()

Facility and equipment for BDS:

Past major activities:

Silk industry is a major traditional industry in Khon Kaen province. The province specified the industry as a priority industry to be developed in the social and economic development strategy.

The province has a background that it had actively involved in selling silk products including uniforms for public employee and event goods aiming at developing silk industry by exploring consumers outside of the province.

It has also promoted silk industry development by rearrangement of local goods shops (silk road) and use of OTOP activities.

Actual activities for pilot project:

The provincial government office organized a steering committee and a working group. And it provides various supporting measures to promote the pilot project activities, including making awareness of the project, building up of collaboration between concerned organizations, intensive project implementation at the designated region (including budget allocation).

Prospects and improvement issues as BDS providers:

The provincial government office has built up an implementation body such as a committee to implement the whole 12 action plans of the master plan including the pilot project. By holding monthly regular meetings, they are making activities aiming at efficient collaboration between concerned organizations as well as effective cluster development.

BDS provider for pilot project (3/9)

| Name of organization: Provincial Industrial Office, Khon Kaen (PIO) |
|--|
| Type of organization, Control organization: Khon Kaen Provincial Government and Ministry of Industry |
| Contact (PIC, TEL, etc.): Tambon Nai Mueng, Amphur Mueng, Khon Kaen 40000 |
| Contact (PIC, TEL, etc.): Mr. Sithiweth Chaiwongsa, Engineer, TEL:04333-3115, FAX:04324-1810 |
| No of employees (by type of job): 26 including temporally staffs |
| Established year: 1962 |
| Purpose of establishment and mission: Registration of factory, machinery and product base, and information supply |
| Type of BDS: |
| 1. Administrative service 2. Education 3. Vocational training 4. Financing 5. Technical instruction 6. Activities for |
| unions/associations 7. Consultation 8. Distribution/logistics 9. material supply 10. Supply of infrastructures 11. Others |
| () |
| Facility and equipment for BDS: |
| Past major activities: |
| PIO has provided enterprises in Khon Kaen with services mentioned in "Purpose of establishment and mission" above. |
| Concerning the service to silk industry, it has an experience to hold a seminar about the operation and maintenance of weaving |
| machine. |
| Actual activities for pilot project: |
| There are no activities directly connected with the pilot project. It is under investigation how to involve in the cluster development |
| as an organization. |
| Prospects and improvement issues as BDS providers: |
| The provincial governor requested to propose concrete activity plan; however, it did not provide concrete proposal and services. It |
| is necessary to investigate what can be done with the present staffs and services. |

BDS provider for pilot project (4/9)

Name of organization: Provincial Commerce Office, Khon Kaen (PCO)

Type of organization, Control organization: Khon Kaen Provincial Government and Ministry of Commerce

Address: Amphur Mueng, Khon Kaen 40000

Contact (PIC, TEL, etc.): Mr. Warchara Rattanawilai, Director

Tel: 043-322347, Fax:043-244075

No of employees (by type of job): 13 including temporally staffs

Established year: 1940

Purpose of establishment and mission: Commercial registration, holding commercial transactions and business meetings,

holding business seminars and training courses, product development such as OTOP and information supply, one-stop-service for exportation

Type of BDS:

 1. Administrative service
 2. Education
 3. Vocational training
 4. Financing
 5. Technical instruction
 6. Activities for

 unions/associations
 7. Consultation
 8. Distribution/logistics
 9. material supply
 10. Supply of infrastructures
 11. Others

 ()

Facility and equipment for BDS:

Supply of industrial information in Khon Kaen region (Issue of directories and building up of web-site)

Past major activities:

PCO has provided enterprises in Khon Kaen with services mentioned in "Purpose of establishment and mission" above.

Concerning the service to silk industry, it supports OTOP activities and supplies information.

Actual activities for pilot project:

It provides indirect assistance by delivery of information in web-site.

Meanwhile, it investigated to link PR activities of Khon Kaen silk brand which Khon Kaen province designates with PCO's

web-site, and it also investigated to link to Sala mai Thai's web-site which was under preparation.

Prospects and improvement issues as BDS providers:

PCO is expected to link PCO's web-site and Sala Mai Thai's web-site, and dispatch information on Chonnabot silk (especially new products) and promote exchange with buyers.

Meanwhile, the Ministry of Commerce has Export Promotion Center, Khon Kaen other than PCO in the region. The center's main services include planning of export policy and recommendation, supply of trade-related information, establishment of liaison with various media, implementation of trade-related training, library service, issue of export information magazines, issue of directory of Thai exporters, holding exhibitions in the country and overseas countries, and dispatching trade missions, assistance in making brand, one-stop-service, and assisting importers in getting convenience. Since PCO actively involves in OTOP activities, it is expected to take part in the silk textile cluster positively.

BDS provider for pilot project (5/9)

| Name of organization: Department of Community Development, Khon Kaen Provincial Government; Community Development, |
|---|
| Amphur Chonnabot Office |
| Type of organization, Control organization: Khon Kaen Government Office and Ministry of Interior |
| Address: Amphur Mueng, Khon Kaen 40000 (& Amphur Chonnnabot, Khon Kaen 40180 |
| Contact (PIC, TEL, etc.): Mr. Punnarat Thanurat, Director (& Ms Ancharee Janthasi, Chonnabot Staff), TEL: 04328-6225 |
| No of employees (by type of job): 147 (Amphur Chonnabot: 5) |
| Established year: 1962 |
| Purpose of establishment and mission: For achieving well-being and happiness of local inhabitants and community, it assists |
| in strengthening organizational power (participation of inhabitants, enhancement of vitality of inhabitants, improvement of living |
| standards, creation of job opportunities and education) |
| Type of BDS: |
| 1. Administrative service 2. Education 3. Vocational training 4. Financing 5. Technical instruction 6. Activities for |
| unions/associations 7. Consultation 8. Distribution/logistics 9. material supply 10. Supply of infrastructures 11. Others |
| () |
| Facility and equipment for BDS: |
| Past major activities: |
| The Department of Community Development has provided inhabitants in Khon Kaen with services mentioned in "Purpose of |
| establishment and mission" above. In silk industry for aiming at securing farmer's income besides agriculture, it instructed |
| weaving of silk textile, activated production activities by formation of organization, provided micro-financing and assisted in |
| participating in OTOP activities. It also becomes a member of OTOP examination committee and made instruction concerning |
| OTOP activities. |
| Actual activities for pilot project: |
| The Department of Community Development participated in various liaison meetings, seminars and training as well as actively |
| assisted many events and activities such as promotion of participation of weavers, holding the exhibition, etc. |
| The Department of Community Development has a liaison office in Amphur Chonnabot (Amphur Chonnabot, Khon Kaen 40180, |
| Ms Ancharre Janthasi). The staffs are 5 persons. It provides Village Fund and Housewife Fund, trains community representatives |
| about community management, and instructs marketing and production skills of Mad Mee as well as management of Production |
| Group. Besides, it also instructs basic skills for producing OTOP goods, market survey and production/quality control. |
| Prospects and improvement issues as BDS providers: The Department of Community Development has become a |
| secretariat of the steering committee (Silk industry cluster development in Khon Kaen) in replacement of IPC5 since May 2005. |
| The department is expected to continue the existing activities and extend them. |

BDS provider for pilot project (6/9)

Name of organization: Tourism Authority of Thailand, North Eastern Office

Type of organization, Control organization: Tourism Authority of Thailand

Address: 15/5 Prachasamosom Rd., Amphur Mueng, Khon Kaen 40000

Contact (PIC, TEL, etc.): Mr. Nuan Sarnsorn,, Director TEL : 04324-4496, Fax:04324-4497

No of employees (by type of job): 10

Established year: 1963

Purpose of establishment and mission: Tourism information center in northeastern region

Type of BDS:

1. Administrative service 2. Education 3. Vocational training 4. Financing 5. Technical instruction 6. Activities for

unions/associations 7. Consultation 8. Distribution/logistics 9. material supply 10. Supply of infrastructures 11. Others (

)

Facility and equipment for BDS:

Past major activities:

As a northeastern branch of the Tourism Authority of Thailand, it provides tourism information in the region and supports events in collaboration with tourism organizations.

Actual activities for pilot project:

It introduced Chonnabot and Sala Mai Thai (pilot project site) to tour conductors and tourists. It also assisted in making PR of the exhibition.

Prospects and improvement issues as BDS providers:

Visitors of tourist to Sala Mai Thai increased by the support of the authority. It is expected that such support will be continued.

BDS provider for pilot project (7/9)

| Name of organization: Khon Kaen Agricultural Occupation Development and Promotion Center | |
|--|--|
|--|--|

Type of organization, Control organization: Khon Kaen Provincial Government and Ministry of Agriculture and Agricultural Cooperative

Address: 45 , Amphur Mueng, Khon Kaen 40001

Contact (PIC, TEL, etc.): Ms. Chanthana Thepbanhan, Director, TEL 04325-5036

No of employees (by type of job): 6

Established year:

Purpose of establishment and mission: Distribution of mulberry and silkworm eggs and instruction of silkworm raising

Type of BDS: Administration of industrial estate

| 1. Administrative service | 2. Education | 3. Vocational training | 4. Financing | Technical instruction | Activities for |
|---------------------------|--------------|------------------------|--------------|---|----------------------------------|

unions/associations 7. Consultation 8. Distribution/logistics 9. material supply 10. Supply of infrastructures 11. Others

()

Facility and equipment for BDS: Incubator of silkworm, mulberry farm

Past major activities:

Instruction of silkworm raising and holding seminars (4-5 times a year) in the region

Actual activities for pilot project:

It participated in the cluster development committee according to the request of the provincial government office. It had no direct

relationship with the pilot project during the implementation period of the project. It instructed how to produce quality silk yarn by

instructing and holding seminar mentioned above to 40 participants in Chonnabot.

Prospects and improvement issues as BDS providers:

It is expected to expand the activities, since supply of quality silk yarn at stable price is needed.

BDS provider for pilot project (8/9)

| Name of organization: Industrial Promotion Center 5 |
|---|
| Type of organization, Control organization: Department of Industrial Promotion/Ministry of Industry |
| Address: 85 Mittoporb Rd., Somron Muang, Khon kaen 40000 |
| Contact (PIC, TEL, etc.): Mr. Virat Rattanakham, Industrial Promotion Officer 6 Secretary Tel: 04337-9301 Fax: 04337-8032 |
| No of employees (by type of job): 78 including temporally staffs |
| Established year: 1985 |
| Purpose of establishment and mission: |
| IPC5 conducts the following within the covering area: |
| 1) Implement various programs for Consultancy Fund, Training Fund, NEC service, ITB service, etc. which DIP controls |
| 2) Incubation (in-house facility), Support for local industry |
| 3) Support for cottage industry, Promotion of local products and handcraft, etc. (having in-house facility) |
| 4) Financing service |
| 5) Package design service |
| 6) Support for Royal Family Project |
| 7) Support for OTOP activities |
| 8) Supply of industrial information |
| 9) Holding seminars etc. related to above |
| Type of BDS: |
| 1. Administrative service 2. Education 3. Vocational training 4. Financing 5. Technical instruction |
| 6. Activities for unions/associations 7. Consultation 8. Distribution/logistics 9. material supply 10. Supply of |
| infrastructures 11. Others () |
| Facility and equipment for BDS: Information center, Local products exhibition center, SME incubation center |
| Past major activities: Implementation of programs and activities mentioned in "Purpose of establishment and mission" above |
| Actual activities for pilot project: |
| As a core organization to implement the pilot project, IPC5 dealt with implementation preparation and management of seminars |
| and exhibition. Besides, it acted as a secretariat of steering committee and working group meetings. |
| Prospects and improvement issues as BDS providers: |
| It is expected that IPC5 investigates its responsibility concerning what actual service IPC5 should provide, how to secure required |
| budget and staffs, etc. Besides, it is also expected that IPC5 keeps close communication with concerned organizations and builds |
| up collaboration as soon as possible. |

BDS provider for pilot project (9/9)

Name of organization: Sala Mai Thai (Thai Silk Exhibition Hall) & Khon Kaen Industrial and Community Education College

Type of organization, Control organization: Ministry of Education

Address: 172 Jangsanit Rd., Amphur Chonnabot, Khon Kaen 40180

Contact (PIC, TEL, etc.): Mr. Sitthisak Champati, Director of Sala Mai Thai and Director of Khon Kaen Industrial and Community

Education College Tel: 043-286160, Fax: 043-286031

No of employees (by type of job): Sala Mai Thai (Board member), sales persons: 2, College employees: 131

Established year: 1993 (Sala Mai Thai, Khon Kaen Industrial and Community Education College)

Purpose of establishment and mission:

Sala Mai Thai (Thai Silk Exhibition Hall) was constructed as one of the Royal projects within the campus of Khon Kaen Industrial and Community Education College. It aims at training of skills to provide job opportunities for local farmers. Especially, it aims at promoting activities such as making instruction and research about weaving methods based on northeastern Thai tradition, exhibiting individual patterns and designs of traditional Mad Mee Thai silk, and selling the silk textiles that have been produced by the training.

Khon Kaen Area Vocational Center built in February 1981 was raised to Khon Kaen Industrial and Community Education College in September 1993. The college keeps the common objective of education and training for local inhabitants from the former center.

Type of BDS:

| 1. Administrative serv | vice 2. Education | n 3. Vocational training | 4. Financing 5 | 5. Technical instruction | 6. Activiti | ies for |
|------------------------|---------------------|-----------------------------|--------------------|--------------------------|-------------|------------|
| unions/associations | 7. Consultation | 8. Distribution/logistics | 9. material supply | 10. Supply of infrasti | ructures | 11. Others |
| (Roval Family's proje | ect: implementation | n of local inhabitants/Thai | local products sup | port) | | |

Facility and equipment for BDS: Training facility, Silk exhibition/sales hall

Prospects and improvement issues as BDS providers from now on:

<u>Sala Mai Thai</u>

Sala Mai Thai is not an individual corporate body. Sala Mai Thai consists of a director (Director of the college), board members (instructors of the college) and two personnel for shop operation. In Sala Mai Thai, silk textiles which producers in the region weaved were exhibited and sold. For the first 3 years from the inauguration, the college instructors held weaving training courses using donation from the Royal Family or budget of the province. Recently, an ambassadress of USA gave donation to preserve traditional Mad Mee patterns with Khon Kaen University.

Reference: The college consists of high school and college. There are 92 instructors including part time instructors. Number of students is 1,632 and 524 for high school and college, respectively. There are 8 departments in college in the fields of production technology, automotive technology, electric engineering, electronics engineering, accounting, business computer, computer technology and traditional weaving technology. In addition, there are short-term lessons for ordinary persons.

Master Artisans

Master Artisans took part in producing and/or instructing production of traditional Mud Mee textiles that were displayed as an exhibited product or used in teaching materials. Besides, they became instructors for weaving courses that the Department of

Community Development etc. held, and served as an examiner for OTOP activities. Normally they operate workshops and/or are individual weavers.

It is said that there are about 10 leading Master Artisans in the cluster, including Mr. Chin Srisamboon (management of Chin Thai Silk), Mr. Songkram Ngamying (an individual), Mr. Thongsuk Junthawong (an individual) and Mr. Surasak Thada (high school teature).

Actual activities for pilot project:

<u>Sala Mai Thai</u>

Sala Mai Thai involved in all activities as a core BDS provider of the pilot project, including fostering product development coordinators, prototype production, and holding and administrating the exhibition, because it got trust from beneficiaries and could get cooperation from college instructors easily.

Many board members (college instructors) participated in the steering committee and working group as a core member. They

held natural dying courses with production of prototype of natural dying, and built up the data base of weavers. The results were satisfactorily.

These achievements led to acquiring a provincial budget (one million baht) for continuation of the pilot project.

Master Artisans

Master artisans involved in prototype production mainly for preservation of traditional values in the pilot project. A competition was held for their products and excellent producers and products were announced and exhibited at Sala Mai Thai.

Prospects and improvement issues as BDS providers:

The implementation of the pilot project contributed to increase of visitors to Sala Mai Thai and its awareness. In order to continue

and extend the pilot project, it is an urgent issue for Sala Mai Thai to improve the existing organization, personnel matters and

financial strength. In addition, it is important for Sala Mai Thai to be acquainted of the business sense.

On the other hand, more involvement of Master Artisan should be requested to keep and transmit traditional skills.

Attachment 1-3 Members of Counterpart and Task Force

Sala Mai Thai and Khon Kaen Industrial and Community Education College (KKICEC)

- 1) Mr. Sitthisak Champati, Director of Sala Mai Thai and Director of Khon Kaen Industrial and Community Education College (KKICEC)
- 2) Mr. Surak Sutthiprapa, Assistant Director (Planning), KKICEC
- 3) Mr. Thaval Intasaeng; Assistant Director (Instruction), KKICEC
- 4) Mr. Pongsathorn Jirawutthinum, Assistant Director (Student), KKICEC
- 5) Mr. Prasong Chorum, Assistant Director(General Affair), KKICEC
- 6) Mr. Jaroon Mankong, Project Manager (Teacher of KKICEC)
- 7) Ms. Mingkwan Wannasri, Project Vice-Manager (Teacher of KKICEC)
- 8) Ms. Siriwan Srisu Thim, Designer, Teacher of KKICEC
- 9) Mr. Payong Homnet, Designer, Teacher of KKICEC
- 10) Ms. Aree Mundamat, Designer, Teacher of KKICEC

JICA employed Product Development Coordinator

- 1) Mr. Somroay Yenchauy (Product development and prototypes on the traditional value) from the museum keeper at Khon Kaen University
- 2) Ms. Wisanu Anekvisng, (Product development and prototype based on the market needs) from Sala Mai Thai
- 3) Mr. Wijit Srisarakarm, (Product development and prototype based on the newly use) from Sala Mai Thai

JICA employed Designer (for Product development and prototype based on the market needs)

- 1) Ms. Sasiwan Dumrongsiri, Director and Design Section Manager of Chabatik at Mingmuang Co., Ltd.
- 2) Ms. Warin Juntasri, Lecturer, Faculty of Architecture, Khon Kaen University
- 3) Ms. Ploenchan Phornsurat, Managing Director and Designer of Beyond Living Co.,Ltd
- 4) Mr. Yoshiyuki Yamane, Managing Director and Designer of Oriental Idea

Others: Designer

- 1) Mr. Wisut Kankran, Packaging Designer, Industrial Promotion Center 5, DIP, MOI
- 2) University Students, Faculty of Architecture, Khon Kaen University

Professional Advisory Persons

- 1) Ms. Thada Sutthitham, Professor and Dean of Faculty of Architecture, Khon Kaen University
- 2) Mr. Montree Boonsenor, Professor of Faculty of Technology, Dept. of Geo-technology, Khon Kaen University
- 3) Ms. Tidarat Tiyajamorn, Manager of Silk Net
- 4) Mr. Surasak Thada, Lecture of Nongmuanglubka School, Munchakiri, Khon Kaen

JICA employed Secretary

1) Ms. Chameiporn Phaenbut, Secretary

IPC5, DIP/MOI

- 1) Mr. Veranant Neeladanuvongs, Director of Industrial Promotion Center 5, DIP, MOI
- 2) Mr. Virat Rattanakham, Industrial Promotion Officer 6 Secretary, Industrial Promotion Center 5, DIP, MOI

Attachment 1-4 Assignment of Steering Committee

Steering Committee

Khon Kaen ukase 2 / 83 / 2547

Subject: The assignment of steering committee for Khon Kaen Silk Cluster Development

According to Khon Kaen province is cooperating with department of industry promotion (DIP) and Japan international cooperation agency (JICA) to run the project "The study on development of consulting services to promote SME cluster and regional development in kingdom of Thailand "or "CSCD", therefore a pilot project has been assigned in Khon Kaen province named "the developing of Khon Kaen silk cluster". This project is concentrated on the group forming within the industry, which is important to build up the competitiveness of the country and to level up the economic growth in the region and to concord with the important policy of the government.

For the effectiveness and the success of the management of the developing silk cluster in Khon Kaen province in order to concord with the objective and the target, the steering committee to develop silk cluster in Khon Kaen province has been assigned as the following members.

Khon Kaen provincial governor as President of steering committee

Vice provincial governor of Khon Kaen province as Vice President of steering committee

Warden of Khon Kaen provincial information office 1 as a steering committee member

Khon Kaen province development as a steering committee member

Khon Kaen province agricultural office as a steering committee member

Khon Kaen province commercial office as a steering committee member

Warden or the representative of Khon Kaen university as a steering committee member

Assistance warden of Ratchamongkol technology Institute (Khon Kaen) as a steering committee member

Khon Kaen provincial industry office as a steering committee member

Warden of Khon Kaen province agricultural occupation development and promotion center as a steering committee member

Rin Mai Thai shop's manager (Khon Kaen) as a steering committee member

Suepsan shop's manager (Khon Kaen) as a steering committee member

Warden of industrial promotion center 5 as a steering committee member and secretary

Warden of Khon Kaen technical college as a steering committee member and assistance to secretary

The steering committee has the responsible of

Setting up policy of developing silk cluster in Khon Kaen province.

Management and controlling the working group to follow the policy.

Assigning working group member of the silk cluster development to do suitable work.

As from now on.

Ordinate at 18 August 2547 Mr. Jate Thanawat Khon Kaen provincial governor

Attachment 1-5 Assignment of Working Group

<u>Working Group</u>

Khon Kaen ukase 2 / 84 / 2547

Subject: The assignment of working group for Khon Kaen Silk Cluster Development

According to Khon Kaen province is cooperating with department of industry promotion (DIP) and Japan international cooperation agency (JICA) to run the project "The study on development of consulting services to promote SME cluster and regional development in kingdom of Thailand "or "CSCD", therefore a pilot project has been assigned in Khon Kaen province named "the developing of Khon Kaen silk cluster". This project is concentrated on the group forming within the industry, which is important to build up the competitiveness of the country and to level up the economic growth in the region and to concord with the important policy of the government.

For the effectiveness and the success of the management of the developing silk cluster in Khon Kaen province in order to concord with the objective and the target, the working group to develop silk cluster in Khon Kaen province has been assigned as the following members.

Chonnabot sheriff as President of working group

Chonnabot district development as working group member

Assistance to warden of Khon Kaen technical college as working group member

Mrs. Mingkhwan Wansri, teacher 1 level 5, Khon Kaen technical college as a working group member

Mrs. Ari Muldamat, teacher 1 level 5, Khon Kaen technical college as a working group member

Mr. Phayong Homnate, teacher 1 level 5, Khon Kaen technical college as a working group member

Sala Mai Thai's manager, Khon Kaen technical college as a working group member

Mr. Visut Kaankhaa, product designer 5, Khon Kaen province industrial promotion center as a working group member

Mr. Dusit Phojan, Textile weaver, Khon Kaen province industrial promotion center as a working group member

Mr. Suramontri Srisomboon, Shin Mai Thai's manager (Chonnabot, Khon Kaen) as a working group member

Mrs. Suphanee Phooleankee, president of Mud Mee silk weaving group at Baan Hua Faai (Chonnabot, Khon Kaen) as a working group member

Mr. Virat Rattanakham, industrial promotion officer 6 secretary, Khon Kaen province industrial promotion center 5 as a working group member

Mr. Jaroon Mankhong, teacher 1 level 5, Assistance to secretary Khon Kaen technical college

The working group has the responsible of

Work on the project "Khon Kaen silk cluster development "along to the master plan and the action plan. Consulting service in technique and management for develop silk cluster in Khon Kaen province.

Cooperate with the linkage organization for the smoothness of working on developing silk cluster in Khon Kaen province.

Follow and educate the development of silk cluster in Khon Kaen province.

Report the work result to the steering committee periodically for the development of silk cluster in Khon Kaen province.

Other work as has been assigned.

As from now on.

Ordinate at 18 August 2547 Mr. Jate Thanawat Khon Kaen provincial governor

Attachment 1-6 List of the name of interviewed persons and organizations

- 1) Mr. Varanant Neeladanuvong, Director and Virat Rattanakham, Industrial Promotion Center 5
- 2) Mr. Sithisak Chumpati, Director, Sala Mai Thai and Khon Kaen Industrial and Community Education College
- 3) Mr. Jaroon Mankong, Ms. Mingkhwan Wannasri, Ms. Aree Mundamat, and Ms. Siriwan Srisu Thim, Teacher (also Board member of Sala Mai Thai) Khon Kaen Industrial and Community Education College
- 4) Mr. Chuan Sirinunporn, Vice Governor, Provincial Government Office
- 5) Mr. Sithiweth Chaiwongsa, Technical Expert, Provincial Industrial Office
- 6) Mr. Punnarat Thanvrat, Director, Department of Community Development, Khon Kaen Provincial Government Office
- 7) Mr. Nuan Sarnsorn, Director, Tourism Authority, Khon Kaen office
- 8) Ms. Jirapan, Project Officer, Community Development in Amphure Chonnabot, Khon Kaen Province
- 9) Ms. Chanthana Thepbanhan, Director, Khon Kaen Agricultural Occupation Development Promotion Center (Sericulture)
- 10) Ms. Thada Sutthitham, Dean, Faculty of Architecture, Khon Kaen University
- 11) Ms. Wisanu Anekvisng, Product Development Coordinator (employed by JICA, Pilot Project)
- 12) SME: Silk Avenue Co., Ltd.(Managing Director and Executive Director)
- 13) Production Group (Representative): 5 Groups
- 14) Workshop (Master Artisan): 3 shops

| | Evaluation Questions | Criteria & Method for | Dominized Data | Information Cource | Data Collection |
|-----------------------------|---|---|--|--|--|
| Question | Sub-question | Judgment | | | |
| Verification of performance | 01 Was the Input conducted as planned? | Comparison between planed and actual values | Planed and actual values | PP report and records | Review of PP report and records |
| | 02 Was the Output produced as planned? | Comparison between planed and actual performances | Planed and actual performances | PP report and records | Review of PP report and records |
| | 03 Will the Project Purpose of "Production of newly-designed silk textile products is boosted" | The confirmation whether or not the project is | Planed and prospected value | Exhibition Sala, IPC, CD | Questionnaire survey at Exhibition Interview survey |
| | be achieved? | continued for the Project Purpose | Interview survey results | Target group Participants in the 2nd | Questionnaire survey at 2 nd Seminar |
| | | | Questionnaire survey results | Seminar | |
| | 04 Will Overall Goal of "Newly designed silk products are daily developed and produced in | The confirmation whether or not the achievement of | Planed and and nursue ted value | Sala Mai Thai, IPC, CD, Vice Governor: Khon Kaen Univ. | Interview survey Oriestionnaire survey |
| | Khon Kaen and sold" be achieved? | Overall Goal is expected | Interview survey | Target group | |
| | | | results | Participants in the 2 nd | |
| | | | Questionnaire survey results | seminar | |
| Verification of | 05 Were the Activities implemented as planned? | Comparison between | Plan and performance | PP report and records | Review of PP report and records |
| implementation process | | Before with After | | | |
| | 06 Were there any problems in the method for | Analysis of results of the | Interview survey results | Sala Mai Thai /Coordinator, | Interview survey |
| | technology transfer? | interview survey | | IPC, BDS | |
| | 07 Were there any problems in the project management system? | Analysis by the JICA mission members | Opinions by major organizations | JICA experts | Interview survey |
| | 08 Does the project have a high recognition in | Analysis of results of the | Opinions by major | Exhibition | Questionnaire survey at Exhibition |
| | the implementing agency and the counterpart? | questionnaire survey | organizations concerned | | |
| | 09 Was a suitable counterpart assigned? | Analysis of results of the | Opinions by major | IPC5, CD, JICA expert | Interview survey |
| | | interview survey | organizations concerned | | |
| | 10 Is the dearee of participation of the target | Analysis of results of the | Opinions by major | Exhibition | Questionnaire survey at Exhibition |
| | group and related organizations in the project | questionnaire survey | organizations | | |
| | , high? | | concerned | | |

| | 11 What factors influenced the problems occurring in the project implementation process and the produced effect? | Analysis by the JICA mission members | PCM, Organizations concerned, Development strategy, Budget, etc. | Records of Pilot Project JICA expert | Review of records of Pilot Project Experience of JICA expert Interview survey |
|---------------|--|--|---|---|---|
| Important : | Important assumptions and preconditions | | | | |
| 4 | Evaluation Questions | Criteria & Method for | | | |
| Question | Sub-question | Judgment | Kequirea Data | Information Source | Data Collection |
| Important | 12 Were silk yarns with suitable quantity, quality, | Analysis of results of the | Results of interview | Sala Mai Thai, IPC5, | Interview survey |
| Assumptions | and price sufficiently secured? | interview survey | survey | Governor, Target groups, BDS Providers | |
| | 13 Did new design meet the market needs? | Analysis of results of the questionnaire survey | Results of questionnaire survey | Exhibition | Questionnaire survey at Exhibition |
| | 14 Did the number of manufacturers not decrease? | | | | |
| Preconditions | 15 Was the working group set up? | Analysis of PP report and records | Record on organization | PP report and records | Review of PP report and records |
| | 16 Was there participation of sufficient number of people to implement the pilot project? | Analysis of PP report and records | Number of participants (Before and After) | PP report and records | Review of PP report and records |
| | | | | | |

| Relevance | | | - | | |
|---|--|--|---|---|--|
| | Evaluation Questions | Criteria & Method for | Required Data | Information Source | Data Collection |
| Question | Sub-question | Judgment | וזכין שמומ | | |
| <necessity></necessity> | | | | | |
| 17 Was the proje | 17 Was the project in line with the needs of the target region and | Analysis of the results of | Results of questionnaire | Participants in the 2nd | Questionnaire survey |
| society? | | questionnaire survey | survey | seminar | |
| 18 Was the proje | 18 Was the project in line with the needs of the target group? | Analysis of the results of | Results of questionnaire | Participants in the 2nd | Questionnaire survey |
| | | questionnaire survey | survey | seminar | |
| 19 Is the project | Is the effect that the project aiming for in line with the national policy for cluster development of | Policy and strategies, and analvsis of them | National policy on cluster development | DIP and cluster development policy | Interview Review of documents |
| consistent with | Thailand? | 2 | - | Provincial social & economic | Review of report on cluster |
| the cluster | | | | development strategies | |
| development policy of | | | | Report on cluster diagnosis | , |
| I hailand? | Is the nrotect consistent with the eid noticy of | Confirmation of related | Maior issues of ODA | HD (Aid Dalicy) | Deview of HD of MOEA Janan |
| project | Japan? | 5 | | | |
| consistent with | Is the project consistent with the implementation | Confirmation of related | Implementation plan | JICA | Review of documents |
| the aid policy | plan of JICA? | description | | | |
| of Japan? | | - | | | |
| <suitability a<="" as="" td=""><td>a means></td><td></td><td></td><td></td><td></td></suitability> | a means> | | | | |
| 21 Was the | Is the selection of industrial sub-sector and site of | Whether the selection | Selection criteria | Repots and documents | Review of reports documents |
| selection of | the target group appropriate? | criteria is suitable or not? | | Sala, IPC5, CD | Interview survey |
| the target | Is the size of the target group adequate? | Comparison with cluster | Degree of accumulation | Report on cluster diagnosis, | Review of Report in cluster diagnosis |
| group appropriate? | | definition | | Map | |
| 22 Equity | Were there any ripple effects beyond the target | Analysis of Repot on PP, | Information on ripple | Report on PP | Review of report on PP |
| | group? | result of Interview, and | effects | CD, University, College, BDS | Interview survey |
| | Were the benefits of the effect and the burden of the costs fairly distributed? | result of questionnaire | | providers, Participants in the 2 nd seminar | Questionnaire survey |
| 23 Did Japan | Is the know-how of the product development | Analysis of the results of | Japanese experience | Result of the questionnaire | Review of the result of the |
| have an | accumulated by Japan? | the questionnaire survey | on specified technology | survey at the exhibition | questionnaire survey at Exhibition |
| advantage in | | at the exhibition and | and cluster activities | JICA expert | Interview survey |
| technology? | | Interview survey | | | 'n |

Attachment 1-8 Evaluation Grid by Five Evaluation Criteria

Pilot Project Report

| | Evolution Outcetions | Critoria & Mathed for | | | |
|---|--|---|---|---|--|
| Question | Evaluation duestion Sub-question | Undgment | Required Data | Information Source | Data Collection |
| <achievement of="" outputs=""></achievement> 24 Were outputs achieved? 1) Coordinators for product 2) Newly designed products 3) Exhibitions are held for n | <achievement of="" outputs=""></achievement> 24 Were outputs achieved? 1) Coordinators for product development are trained 2) Newly designed products based on Mud Mee are developed 3) Exhibitions are held for newly designed products | Comparison between Plan (Outputs of PDM) and actual performance | Plan (Outputs of PDM) and actual performance | PP report and records | Review of PP report and records |
| <achievement of="" project="" purpose=""> 25 Will Project purpose: "Productio products is boosted" be achieved?</achievement> | <achievement of="" project="" purpose=""> 25 Will Project purpose: "Production of newly-designed silk textile products is boosted" be achieved?</achievement> | Probability | Results of questionnaire and interview surveys | Exhibition 2nd seminar JICA expert | Questionnaire survey at Exhibition Questionnaire survey in the 2nd Seminar Interview survey |
| <causal relationships=""></causal> | | | | | |
| Was the output sufficient to achieve | 26 (Output 1) Coordinators for product development are | Analysis of Report on PP and records, and the | Information on achievement of | Report on PP and records Sala Mai Thai, IPC, JICA | Review of report on PP and records |
| the project purpose? Did the output | trained. | results of questionnaire and interview survevs | coordinators | expert Exhibition | Interview survey Outestionnaire survey |
| contribute to the | | | | 2nd seminar | Discussion |
| achievement of the project purpose? | 27 (Output 2) Newly designed products based on Mud | Analysis of Report on PP and records, and the | Information on newly designed products | Report on PP and records Sala Mai Thai IPC IICA | Review of report on PP and records |
| | Mee are developed. | results of questionnaire | based on Mud Mee | expert | Interview survey |
| | | and interview surveys | | Exhibition | Questionnaire survey |
| | | | | 2nd seminar | Discussion |
| | 28 (Output 3) Exhibitions are held for newly designed | Analysis of Report on PP and records, and the | Information on newly designed products | Report on PP and records Sala Mai Thai, IPC, IICA | Review of report on PP and records |
| | products. | results of questionnaire | - | expert | Interview survey |
| | | and interview surveys | | Exhibition 2nd seminar | Ouestionnaire survey Discussion |
| | 29 Are their any factors that contribute to | Analysis of results of | Replies of questions, | Sala Mai Thai, IPC, JICA | Interview survey |
| | the achievement of the Project Purpose: for | questionnaire and | opinions of concerned | expert | Questionnaire survey |
| | example, assistance from other donors or Institutions? | interview surveys | people | Exhibition 2nd seminar | Discussion |
| e important ass | 30 Are the important assumptions from the output to the project | Analysis of Report on PP | Information on effects | Report on PP | Review of report on PP |
| correct also at | purposed correct also at the present point of time? Was there any | and records, and the | by important | JICA expert | Interview survey |
| rom the impor | nfluence from the important assumptions? | results of surveys | assumptions, opinions of concerned people | | |
| 31 What are the inhibitin | 31 What are the inhibiting and promoting factors for the achievement | Analysis of Report on PP | Information on | Report on PP | Review of report on PP |

| Efficiency | | | | | |
|--|---|---|---|--|--|
| | Evaluation Questions | Criteria & Method for | Required Data | Information Source | Data Collection |
| Question Sub-o <pre>Curput</pre> | d Causal relationships> | Judgment | - | | |
| 32 Is the output production adeq sufficient to produce the output? | 32 Is the output production adequate? And Were the activities sufficient to produce the output? | Analysis of Report on PP and records, and the results of interview survey | PP records Views by JICA experts | Report on PP and records JICA expert | Review of report on PP and records Interview survev |
| 33 Are the important assumptions correct also at the present point o from the important assumptions? | 33 Are the important assumptions from the activities to the output correct also at the present point of the time? Was there any influence from the important assumptions? | Analysis of Report on PP and records, and the results of interview survey | PP records Views by JICA experts | Report on PP and records JICA expert | Review of report on PP and records Interview survey |
| 34 Are there factors that inhibited efficiency | nhibited efficiency | Plan and performance | PP records | Records | Review of records |
| <timing></timing> | | | | | |
| Seen from the achieved output, were the quality, quantity, and timing of the | 35 Were the number of experts dispatched, their fields of expertise and the timing of the dispatch appropriate? | | PP records Opinions by concerned people | Records and documents Sala Mai Thai, IPC5, CD | Review of report on PP and records Interview survey |
| input appropriate? | 36 Were the number of coordinators, their fields of expertise and the timing of the hiring appropriate? | | PP records Views by JICA experts | Records and documents JICA expert | Review of report on PP and records Interview survey |
| | 37 Were the number of designers, their fields of expertise and the timing of the hiring appropriate? | Comparison between planed and actual | PP records Views by JICA experts | Records and documents JICA expert | Review of report on PP and records Interview survey |
| | 38 Were the number of secretary, and interpreter, their fields of expertise, capability, and the timing of the hiring appropriate? | | PP records Views by JICA experts | Records and documents JICA expert | Review of report on PP and records Interview survey |
| | 39 Were the number of C/P personnel, the assignment and the capability appropriate | | PP records Views by JICA experts | Records and documents JICA expert | Review of report on PP and records Interview survey |
| 40 Were the activities imp | 40 Were the activities implemented at the right time? | Plan and performance | Planed and actual schedule | Records and documents JICA expert | Evaluation by the JICA mission Members Interview survey |
| <cost></cost> | | | | | |
| 41 Was the pilot project bu | 41 Was the pilot project budget an appropriate size? | Plan and performance | PP accounting record | Documents | Review of documents |

factors, opinions of concerned people

results of surveys

| Impact | | | | | |
|---|---|--|---|---|---|
| Question | Evaluation Ouestions Sub-question | Criteria & Method for Judgment | Required Data | Information Source | Data Collection |
| <prospects for="" td="" th<=""><td><prospects achievement="" for="" goal="" of="" overall="" the=""></prospects></td><td></td><td></td><td></td><td></td></prospects> | <prospects achievement="" for="" goal="" of="" overall="" the=""></prospects> | | | | |
| 42 Looking at the status, are there | 42 Looking at the input and output performance and at the activity status, are there prospects that the overall goal will be produced as | Analysis of the report on PP, results of | Replies of questions Views for prospects | Report on PP Exhibition | |
| an errect of the project? | roject? | questionnaire surveys, and interview survey | | sala Mai Inai, IPC, CU, JICA expert 2 nd seminar | Questionnaire survey (Seminar, Exhibition) |
| 43 Are there fact goal? | 43 Are there factors that inhibited the achievement of the overall goal? | Analysis by JICA mission | Views for prospects | Concerned people | Interview survey |
| < Causal relationship> | lship> | | | | |
| 44 Are the overa | 44 Are the overall goals and the purpose of the project consistent? | Analysis of the discussion in the 2 nd seminar | Opinions by concerned people | Participants | Discussion in the 2nd seminar Questionnaire survey |
| 45 Are the impor overall goal corre high that the imp | 45 Are the important assumptions from the project objective to the overall goal correct also at the present point of time? Is the possibility high that the important assumptions are true? | Estimation by JICA mission members and staffs of related | Replies of questions Views for prospects | Sala Mai Thai, IPC, Vice Governor JICA expert | Interview survey Questionnaire survey |
| <ripple effects=""></ripple> | | organinzanorio | | | |
| Were there any positive or negative | 46Influence to the institutions which stand inside or outside of target region | Comparison between Before and After | Situation of Before and After | Exhibition Sala Mai Thai, IPC5,Vice Governor, CD, BDS | Questionnaire survey in Exhibition Interview survey Discussion in the 2nd seminar |
| impacts beside the overall goal? | | | | providers, JICA expert, 2 nd seminar | |
| | 47 Influence on the establishment of policies and on the preparation of laws, systems and standards | Comparison between Before and After | Situation of Before and After | Exhibition Sala Mai Thai, IPC5, BDS | Questionnaire survey in Exhibition Interview survey |
| | | | | providers, JICA expert, 2 nd seminar | Discussion in the 2 nd seminar |
| | 48 influence to activities in the cluster | Comparison between Before and After | Situation of Before and After | Exhibition Sala Mai Thai, IPC5, BDS | Questionnaire survey in exhibition Interview survey |
| | | | | providers, JICA expert, 2 nd seminar | Discussion in the 2nd seminar |
| | 49 Others | Comparison between Before and After | Information on Before and After | 2 nd seminar JICA expert | Discussion in the 2 nd seminar Interview |

| Sustainability | | | | |
|---|---|--|---|---|
| Evaluation Questions | Criteria & Method for | Description Date | lafa mala and | |
| Question Sub-question | Judgment | Kequirea Data | Information Source | Data Collection |
| <policies and="" systems=""></policies> | | | | |
| 50 Will policy aid continue also after the cooperation is finished? | Analysis of documents and the results if interview survey | National plan | DIP, IPC5 NESDB | Review of documents Interview survey |
| 51 Are the relevant regulations and legal systems prepared? Are there plans for their preparation? | Analysis of documents and the results if interview survey | Related regulations | DIP, IPC5 NESDB | Review of documents Interview survey |
| <organizational and="" aspects="" financial=""></organizational> | | | | |
| 52 Is it possible for Sala Mai Thai and IPC5 to continue the project after finishing the cooperation from JICA? | Analysis of the results if interview survey | Opinions of concerned people | Sala Mai Thai, IPC5 | Interview survey |
| 53 Is a sense of ownership towards the project at the implementing agencies sufficiently secured? | Analysis of the results if interview survey | Opinions of concerned people | Sala Mai Thai, IPC5 | Interview survey |
| 54 Is the budget secured (including operating expenses)? Are sufficient budget measures taken at the side of Thailand? | Analysis of the results if interview survey | Opinions of concerned people | DIP, IPC5 Sala Mai Thai, Provincial Government | Interview survey |
| <technological aspects=""></technological> | | | | |
| 55 Are the methods of technology transfer used in the project being accepted? | Analysis of the results if interview survey | Opinions of concerned people | Sala Mai Thai, IPC5 | Interview survey |
| 56 Does the project contain a mechanism for its dissemination? And how high is the provability that the implementing agency can maintain | Analysis of the results if interview and | Opinions of concerned people | DIP, IPC5, Organizations which participated in the | Interview survey Ouestionnaire survey |
| the mechanism for its dissemination? | questionnaire survey | Replies of questions | project Participants in the 2 nd seminar | ` |
| <others> 57 Is there any factor to be problem to continue the project?</others> | Analysis of the results if interview survey | Opinions/evaluation of concerned people | Sala Mai Thai, IPC5, Vice-Governor JICA Expert | Interview survey |
| <sustainability general="" in=""></sustainability> | | | | |
| 58 As whole, is the sustainability high or low? | Evaluation by JICA mission | Opinions by three parties | JICA mission, DIP, IPC5 | Interview survey |

Attachment 1-9 Results of Analysis of Questionnaire Survey at the 2nd Seminar (Khon Kaen)

Total number of reply 81 (SMEs 9, Production groups and workshops 41, Government organizations, Education institutions and Academies 14)

Figures in parenthesis at the end of each question indicate the related question No. of Attachment 1-8 "Five Evaluation Criteria".

| | | | | (10) |
|---------------------|--------|------|--------|--------|
| Answerer | Yes | No | Others | Total |
| SMEs | 96.3% | 2.5% | 1.2% | 100.0% |
| Producers | 100.0% | 0.0% | 0.0% | 100.0% |
| Government | 97.6% | 2.4% | 0.0% | 100.0% |
| Education/Academies | 94.1% | 0.0% | 5.9% | 100.0% |
| Total | 92.9% | 7.1% | 0.0% | 100.0% |

A. Needs and implementation method of the pilot project

(1) Did the contents of the pilot project meet the needs of the Khon Kaen province and society? (18)

(2) Did the contents of the pilot project meet the needs of people who engage in the silk industry in Khon Kaen? (18)

| Answerer | Yes | No | Others | Total |
|---------------------|-------|-------|--------|--------|
| SMEs | 66.7% | 22.2% | 11.1% | 100.0% |
| Producers | 95.1% | 0.0% | 4.9% | 100.0% |
| Government | 88.2% | 0.0% | 11.8% | 100.0% |
| Education/Academies | 92.9% | 0.0% | 7.1% | 100.0% |
| Total | 90.1% | 2.5% | 7.4% | 100.0% |

(3) Was the pilot project designed so as to give equal opportunity and fairly distribute benefits to stakeholders in the

| region | ? | (22) |
|--------|---|------|
|--------|---|------|

| Answerer | Yes | No | Others | Total |
|---------------------|-------|-------|--------|--------|
| SMEs | 77.8% | 22.2% | 0.0% | 100.0% |
| Producers | 80.5% | 14.6% | 4.9% | 100.0% |
| Government | 64.7% | 11.8% | 23.5% | 100.0% |
| Education/Academies | 57.1% | 21.4% | 21.4% | 100.0% |
| Total | 72.8% | 16.0% | 11.1% | 100.0% |

B. The Pilot project purpose and Overall goal

(4) The project purpose of the pilot project is set as follows: "Production of newly-designed silk-textile products is boost." For this purpose, the following activities were done in the pilot project. Do you think they contribute to achieve the purpose? Please answer including the possibility in a few years from now on.

| Answerer | Contribute | Not contribute | Others | Total |
|---------------------|------------|----------------|--------|--------|
| SMEs | 100.0% | 0.0% | 0.0% | 100.0% |
| Producers | 95.1% | 2.4% | 2.4% | 100.0% |
| Government | 88.2% | 0.0% | 11.8% | 100.0% |
| Education/Academies | 92.9% | 7.1% | 0.0% | 100.0% |
| Total | 93.8% | 2.5% | 3.7% | 100.0% |

1) Training of coordinators for product development (26)

2) Development of newly designed products based on Mud Mee production technology(27)

| Answerer | Contribute | Not contribute | Others | Total |
|---------------------|------------|----------------|--------|--------|
| SMEs | 88.9% | 11.1% | 0.0% | 100.0% |
| Producers | 92.7% | 0.0% | 7.3% | 100.0% |
| Government | 88.2% | 0.0% | 11.8% | 100.0% |
| Education/Academies | 64.3% | 35.7% | 0.0% | 100.0% |
| Total | 86.4% | 7.4% | 6.2% | 100.0% |

3) Holding of an exhibition of newly designed products

| Answerer | Contribute | Not contribute | Others | Total |
|---------------------|------------|----------------|--------|--------|
| SMEs | 88.9% | 11.1% | 0.0% | 100.0% |
| Producers | 92.7% | 0.0% | 7.3% | 100.0% |
| Government | 100.0% | 0.0% | 0.0% | 100.0% |
| Education/Academies | 92.9% | 7.1% | 0.0% | 100.0% |
| Total | 93.8% | 2.5% | 3.7% | 100.0% |

(5) Do you think the pilot project will contribute to achieve the project purpose as a whole? Please answer including the possibility in a few years. (03, 25)

| Answerer | Will contribute | Will not contribute | Others | Total |
|---------------------|-----------------|---------------------|--------|--------|
| SMEs | 100.0% | 0.0% | 0.0% | 100.0% |
| Producers | 100.0% | 0.0% | 0.0% | 100.0% |
| Government | 88.2% | 0.0% | 11.8% | 100.0% |
| Education/Academies | 64.3% | 7.1% | 28.6% | 100.0% |
| Total | 91.4% | 1.2% | 7.4% | 100.0% |

(6) The Overall goal, set beyond the pilot project purpose, is set as follows: New designed silk products are daily developed in Khon Kaen and sold. Do you think the pilot project will contribute to this overall goal? Please answer including the possibility in four or five years. (04, 42)

| Answerer | Will contribute | Will not contribute | Others | Total |
|---------------------|-----------------|---------------------|--------|--------|
| SMEs | 77.8% | 11.1% | 11.1% | 100.0% |
| Producers | 90.2% | 7.3% | 2.4% | 100.0% |
| Government | 88.2% | 0.0% | 11.8% | 100.0% |
| Education/Academies | 92.9% | 0.0% | 7.1% | 100.0% |
| Total | 88.9% | 4.9% | 6.2% | 100.0% |

(7) If the added value of the Khon Kaen silk industry increases(achievement of the project purpose), and also if the cluster activities become energetic(no serious outside problem), do you think the sale of the Khon Kaen silk industry will be promoted(achievement of the overall goal)? (44, 45)

| Answerer | Will be promoted | Will not be promoted | Others | Total |
|---------------------|------------------|----------------------|--------|--------|
| SMEs | 100.0% | 0.0% | 0.0% | 100.0% |
| Producers | 90.2% | 0.0% | 9.8% | 100.0% |
| Government | 94.1% | 0.0% | 5.9% | 100.0% |
| Education/Academies | 100.0% | 0.0% | 0.0% | 100.0% |
| Total | 93.8% | 0.0% | 6.2% | 100.0% |

(8) Through the implementation of the pilot project, has the market of the Khon Kaen silk textile and products been expanded? Or do you see its possibility? (42)

| Answerer | Became better | No remarkable impact | Others | Total |
|---------------------|---------------|----------------------|--------|--------|
| SMEs | 77.8% | 11.1% | 11.1% | 100.0% |
| Producers | 87.8% | 4.9% | 7.3% | 100.0% |
| Government | 76.5% | 0.0% | 23.5% | 100.0% |
| Education/Academies | 85.7% | 0.0% | 14.3% | 100.0% |
| Total | 84.0% | 3.7% | 12.3% | 100.0% |

D. Sustainability of the Pilot Project

(9) TheJICA Mission and DIP/IPC5 have taken various methods to design and implement the pilot project such as the sit-in meeting with the local people, the consensus orientation by participatory approach, the one-night-stay workshop, and the study tour. Do you think these methods can apply to develop other clusters? (56)

| Answerer | can apply well | cannot apply | Others | Total |
|---------------------|----------------|--------------|--------|--------|
| SMEs | 88.9% | 0.0% | 11.1% | 100.0% |
| Producers | 87.8% | 0.0% | 12.2% | 100.0% |
| Government | 88.2% | 0.0% | 11.8% | 100.0% |
| Education/Academies | 100.0% | 0.0% | 0.0% | 100.0% |
| Total | 90.1% | 0.0% | 9.9% | 100.0% |