UNITED NATIONS
ECONOMIC AND SOCIAL COMMISSION FOR ASIA AND THE PACIFIC (UNESCAP)

Questionnaire on Population and Housing Censuses

UNESCAP Statistics Division is conducting a survey on population and housing censuses with special emphasis on the census skills available in national statistical (or census) offices in the UNESCAP region. The main objective of this survey is to assess country needs for technical assistance and the availability of census skills and expertise to be shared among countries through the regional census programme. For background information, questions on key elements of the previous and planned censuses are also included. With the aim of reducing the response burden, we have pre-filled certain responses for some countries with information available here at UNESCAP; please subject these responses to thorough checking.

The results of the survey will be used primarily to facilitate sharing of the expertise among countries in the region in support of their census operations during the 2010 census round. The results will also be used to focus UNESCAP census activities on areas where Governments need assistance and where UNESCAP can most effectively assist them. To this end, the information collected through the survey will be analysed, published and disseminated to various stakeholders at national, regional and international levels.

You are required to fill out the e-questionnaire using your computer. We would appreciate your cooperation in answering all the questions to the best of your knowledge and in consultation with your census partners.

The completed questionnaire should be returned by email, no later than 30 April 2005, to Mr. Andrew J. Flatt, Director, Statistics Division, UNESCAP, United Nations Building, Rajadamnern Nok Avenue, Bangkok 10200, Thailand (Tel: +662 2881234; Fax: +662 2881082; Email: stat.unescap@un.org)

COUNTRY: Cambodia

Organization: National Institute of Statistics (NIS)

Responsible Person (Respondent):

Name: HOR Darith

Position: __Director, Population Census and Survey Department, NIS Address: No. 27C, Street 392, Boeung Keng Kang I, Phnom Penh

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hdarith2004@yahoo.com

Part A: General information on the 2000 Round of Population and Housing Censuses

1.	Have you conducted at least one Population (and Housing) Census in the 2000 census round (1995-2004)?
	Yes √□ No □
	If yes, continue. If no, go directly to Part B.
2.	When was the latest census? (dd/mm/yyyy)
	Reference date: 03 Much 1998 Enumeration period: From 03to 12 Much 1998
	In the 2004 augstionnaire at the question. "In what year did you undertake your last eensite (month and year)?" you answered;
	Census March, 1998 and Cambodia Inter-Censal Population Survey 2004 (CIPS 2004)
3.	Scope of the census (mark as applicable)
	Population: √☐ Housing: √☐
4.	Legislation
	Is any legislation governing the conduct of censuses (e.g. census act, statistics act, data protection law) available? Yes √□ No□ If yes, specify the title of the legislation and the year of adoption: Census act
5.	Pilot survey
	Was a pilot survey organized before the census? Yes √□ No □
6.	Post-enumeration survey (PES)
	Was a PES organized after the census? Yes √□ No □
7.	Use of technologies in census operations
	A. Census management
	Have you used any project management software? Yes √□ No □ If yes, please indicate which software package, and whether this was a self-developed system
	Have you used any computer system for the monitoring of the quality of all census operations? Yes √□ No □
	If yes, please indicate which software package, and whether this was a self-developed system Software package
	B. Data entry/capture
	What method of data entry/capture was used? (Mark all applicable) √□ Keyboard □ OMR □ OCR/ICR
	Internet Other, please specify

In the 2004 questionnaire at the question "How Jong did it take you to process and tabulate the results?" you answered:
When were the final results released? (mm/yyyy) July 1999
When were the preliminary data released? (mm/yyyy) July 1998
Publication and dissemination
Use of GPS technology Use of other digital technology (e.g., digitized dwelling registers, etc.), please specify:
If yes, who provided the digital maps? Self Others
Use of GIS technology Use of digital maps Yes □ No □√ No □√
D. Cartography/ Mapping
PC-based (MS Access, Paradox, etc), please specify: PC-based (MS Access, Paradox, etc), please specify: Statistical (SPSS system file, etc), please specify: Demographic (REDATAM, etc), please specify: Other, please specify: None
What software was used to set up a database for microdata? (Mark all applicable) High-level (Oracle, SQL Server, etc), please specify:
If yes, please specify the software used: Were statistics about imputation rate by variable generated? Yes √□ No □
Was there any computer-supported editing of the raw data files? Yes √ □ No □ If yes, did any computer-supported editing include automatic imputation? Yes √ □ No □
Other, please specify:
Obtained from elsewhere, please specify: Computer package, please specify:
If automatic or computer-assisted coding was applied, which software was used? Self-developed, please specify:
Computer-assisted coding Automatic coding
√ Manual coding using code books
Coding of data (Mark all applicable)
C. Data processing
Duration of the entire data entry/capture: months
Have you used real-time error control during the data capture (e.g.: variable range checks, or check on the internal consistency of household composition)? Yes √□ No □
Was there any verification of double entry? Yes ☐ No √☐ If so, what percentage of the data was keyed twice:% (approximately)
which it has been prepared, etc.):
Centry, or United Nations PC-Entry): Self-developed application, please specify (e.g., the software package, the language in
 Commercial product (e.g., MS Access, SQL Server, Sybase or Oracle), please specify: √□ Non-commercial or free package, please specify (e.g., US Census Bureau CSPro, IMPS
Software used for data entry/capture (Mark all applicable)

□ √ Paper □ √CD-ROMs □ √ Internet	Mark all applic	cable):
Other, please specify		
n the 2004 questionnaire at the question "W	hat is the main a	dissemination medium of the cen-
paper, internet CD-Rom)?" you answered:	Sales Contact	
see attached the main dissemination	by size and o	of types of the Census resul
Cost of the census		
otal expenditure for census operations (in national curr	rency):
Cost of the census by main activity		(%)
General preparation	Nach Addition	18.00
Purchase of IT technologies (hardware a	nd software)	1.00
Salaries of census staff		28.00
Office, equipment and material		6.00
Training		10.00
Pilot survey		8.96
Cartography/Mapping		1.00
Publicity and information		0.02
Enumeration		19.00
Post-enumeration evaluation		0.01
Data processing, checking, coding		1.00
Analysis		0.01
Publication, dissemination and documen	itation	5.00
Other, please specify		2.00
		- 11 60 Maria
Total		100%
International financial support (if any) a	s % of the total	60%
census expenditure		
n the 2004 questionnaire at the avestion "D		
onkus: (roughly what proposition of total so UNDP, UNFPA, UNDESA and Gov.		
NDF, UNFFA, UNDESA una Gove	ernment; 032	\$ 4,007,470.
	n facad: (Mark	all applicable)
Jain problems and difficulties that vo	a meed. (Mark	an applicable)
Main problems and difficulties that yo		Please describe:
Main problems and difficulties that yo		
Design of questionnaires		
Design of questionnaires Census tests		Complicated
Design of questionnaires Census tests Cartography/Mapping		Complicated Lack of knowledge
Design of questionnaires Census tests Cartography/Mapping Use of new technologies		Lack of knowledge
Design of questionnaires Census tests Cartography/Mapping Use of new technologies Funding		
Design of questionnaires Census tests Cartography/Mapping Use of new technologies Funding Staff recruitment and training		Lack of knowledge
Main problems and difficulties that yo Design of questionnaires Census tests Cartography/Mapping Use of new technologies Funding Staff recruitment and training Publicity Enumeration		Lack of knowledge
Design of questionnaires Census tests Cartography/Mapping Use of new technologies Funding Staff recruitment and training		Lack of knowledge

	Please describe:
Design of questionnaires	
Census tests	Constitution and the second
Cartography/Mapping	Complicated
Use of new technologies	Lack of knowledge
Funding	UNFPA support
Staff recruitment and training	
Publicity	
Enumeration	
Checking-controlling-coding	Using international codes

	Please describe:	
Data processing		
Post-enumeration		
Evaluation		
Other, please specify		
1 (1 (1 (1 (1 (1 (1 (1 (1 (1 (1 (1 (1 (1		
and thought the state of the state of		
International assistance received to solv Please describe in detail (when, from who UNDP, DESA		, UN
International assistance provided to oth Please describe in detail (when, to whom,		No

Part B: Availability of census skills

 In the table below, please assess if your office (or affiliated offices) has skills in each specified field for use in the next censuses.

Skills	Availability
Overall census management	√□
Census legislation drafting	
Census planning (including budgeting)	
Technology management	
Census advocacy/publicity/information	
Cartographic (mapping) work	√
Use of GPS/GIS techniques	√
Living quarters and household listing	√ □
Census tests	
Questionnaire design	√ □
Census engendering	
Quality control	
Development of enumeration techniques	
Training of enumerators	√ □
Supervision of enumeration	√ □
Sampling in the enumeration	
Data capture	
Data editing	√_
Coding	√
Processing management and control system	
Tabulation plan	
Development of software packages for censuses	
Census database management	
Statistical analysis	
Post enumeration survey	
Dissemination strategies	√□
On-line dissemination	
Census evaluation	
Other, please specify	

		Availability
fied areas, UNESCAP will contact, at a later stage, a stive responsibility and authority on census operations Name: HOR Darith (Mr) Position:Director, Population Census and Survey Address: No. 27C, Street 392, Boeung Keng Kang I, P. (855) -16-756 414 Fax:(855)-23-213650 Email:hdarith@mail.nis.gov.kh	. Please provide con Department, NIS	
4. The 2010 Census Round (dd/mm/yyyy)	05-2014)	
Do you plan to have a census-like operation for the 2 If yes, when: _03 Much 2008 In the 2004 questionnaire at the question "When are you answered: March 2008.		
Do you plan to have a census-like operation for the 2 If yes, when: _03 Much 2008 In the 2004 questionnaire at the question "When are you answered:	olanning to have unot	her Seasus? I yaw
Do you plan to have a census-like operation for the 2 If yes, when: _03 Much 2008 In the 2004 questionnaire at the question "When are you answered. March 2008. Please indicate the enumeration methods used in census (Mark all applicable) Enumeration methods	olanning to have anot the last census and	to be used in the
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Do you plan to have a census-like operation for the 2 If yes, when: _03 Much 2008 In the 2004 questionnaire at the question "When are you answered: March 2008. Please indicate the enumeration methods used in census (Mark all applicable) Enumeration methods Interviewer, paper questionnaire Enumerator, self-completed form, collected by	the last census and	to be used in the
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Do you plan to have a census-like operation for the If yes, when: _03 Much 2008 In the 200s questionnaire at the question "When are you answered. March 2008. Please indicate the enumeration methods used in census (Mark all applicable) Enumeration methods Interviewer, paper questionnaire Enumerator, self-completed form, collected by enumerator Enumerator, self-completed form, mail-back	the last census and	to be used in the
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Do you plan to have a census-like operation for the 2 If yes, when: _03 Much 2008 In the 2004 questionnaire at the question "When are you answered: March 2008. Please indicate the enumeration methods used in census (Mark all applicable) Enumeration methods Interviewer, paper questionnaire Enumerator, self-completed form, collected by enumerator Enumerator, self-completed form, mail-back Mail-out, self-completed form, collected by enumerator Mail-out, self-completed form, mail-back Internet	the last census and	to be used in the
Do you plan to have a census-like operation for the If yes, when: _03 Much 2008 In the 2004 questionnaire at the question "When are you answered: March 2008. Please indicate the enumeration methods used in census (Mark all applicable) Enumeration methods Interviewer, paper questionnaire Enumerator, self-completed form, collected by enumerator Enumerator, self-completed form, mail-back Mail-out, self-completed form, collected by enumerator Mail-out, self-completed form, mail-back Internet Enumeration based on administrative registers CAPI CATI	the last census and	to be used in the
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15. Topics to be included in the 2010 Census Round

The table below lists all topics recommended for the 2000 census round. Please indicate for each topic if it was included in the previous census and if there are plans to include it in the next censuses. Although a clear position as to the content of the next census may not yet have emerged, a generic indication of the directions your office is taking would still be helpful.

Topic	Was the topic included in the 2000 Census Round?		Do you plan to include the topic in the 2010 Census Round?	
	YES	NO NO	YES	NO
1. Geographical and internal migra	tion characteristi	cs		
(a) Place of usual residence	√□		√□	
(b) Place where present at time of census				
(c) Place of birth	√ □		√□	
(d) Duration of residence				
(e) Place of previous residence	V		√ <u></u>	
(f) Place of residence at a specified date in the past	√ □		V	
2. Household and family characteris	stics			
 (a) Relationship to head or other reference member of household 			√ □	
3. Demographic and social characte	ristics			
(a) Sex	_		√□	
(b) Age	√		√□	
(c) Marital status	√ □		√ <u></u>	
(d) Citizenship	√□		- √□	
(e) Religion	√ □		√□	
(f) Language	√ □		√□	
(g) National and/or ethnic group		√ □		√ □
4. Fertility and mortality				
(a) Children ever born	√□		√□	
(b) Children living	√□		√□	
(c) Date of birth of last child born alive		√		
(d) Deaths in the past 12 months		\		√□
(e) Maternal or paternal orphanhood		√ □		√□
 (f) Age, date or duration of first marriage 		√□		\ <u>\</u>
(g) Age of mother at birth of first child born alive		√□		√□
5. Educational characteristics				
(a) Literacy	√□		√ □	2,000
(b) School attendance	\□		√□	
(c) Educational attainment	\□		√□	
(d) Field of education and educational qualifications		√ □		
6. Economic characteristics				
(a) Activity status	\□		√-□	
(b) Time worked		V		\ \

Topic		included in the us Round?	Do you plan to include th topic in the 2010 Census Round?	
	YES	NO	YES	NO
(c) Occupation	V□		√□	
(d) Industry	- V		√□	
(e) Status in employment	V		V	
(f) Income		√		1
(g) Institutional sector of employment	√□		√□	
(h) Place of work		√n		1 7
7. International migration character	ristics			
(a) Country of birth	\		VП	
(b) Citizenship		V	<u> </u>	√n
(c) Year or period of arrival	VI I		- VI	<u> </u>
8. Disability characteristics				
(a) Disability	ПП	√⊓		_ √□
(b) Impairment and handicap	H	₩ H		1
(c) Causes of disability	H	i i		1 1 1
Housing topics		, L		
Building – type of	√□		√□	
Construction material of outer walls	VIII		VIII	- i
3. Year or period of construction		VD I		√
4. Location of living quarters	VI)		VI)	
5. Type of living quarters				V
6. Occupancy status		V		V
7. Ownership - type of	T T	V		V
8. Rooms – number	√n		1	
 Floor space – useful and/or living 		√ □		10
10. Water supply system	√□		V	
11. Toilet and sewerage facilities	V		VI I	
12. Bathing facilities		√		√n
13. Cooking facilities		√		V
 Lighting – type of and/or electricity 	√ <u></u>		√ □	
Solid waste disposal – type of		- V		√ □
 Occupancy by one or more households 				
17. Occupants – number of		√		√ □
18. Tenure	√ □		√□	
 Rental and owner-occupied housing costs 		V		√□
 Asset ownership (e.g., TV, refrigerator, vehicle, etc.) 		√ □		√□
Other topics, please specify				
Mortality		<u> </u>	√	
Disability		<u>√</u>	√□	

In the 2004 que stionnaire at the awestion "Anexon considering any new topics for the new senses?" you answered

Yes for Census 2008 (we are considering).

16.	Given the entries in questions 10, 13 and 16, are next census?	you in need of techni Yes √	No
	Please specify (e.g., in what area): Funding, tabula In the 2004 questionnaire at the question "Are there are	tion plan, statistical and as where you need techn	alysis, ical asystance?" you
	Yes, for data analysis and data interpretation.		
17.	Given the entries in question 13, can you provid travel costs are paid?	e technical expertise t Yes	o other countries if No √□
	Please specify (e.g., in what area, how long, etc.): In the 2004 questionnaire at the question "Are you in p		

Date of completion: (dd/mm/yyyy) 29 April 2005

Thank you very much for completing the questionnaire and returning it to us by 30 April.

6 May, 2005

Questionnaire for Internet Service Providers Answered by Mr. Samnang, Sales Manager, CAMNET

- 1. Could you give us a price list of lines which you provide service to access to Internet? Ex. Dial-up, Leased Line, ADSL, etc.
 - A) Please see the attachments to check our tariff.
- 2. How much is a cost if we ask your company to outsource our homepages on your server? For example, how much is it for a month/MB, a month/GB, a year/MB, or a year/GB?
 - A) Hosting web site is 1MB = 1\$/month.If you are the Camnet 's customer you will get free 5MB.
- 3. Is it possible to ask your company to build and update our homepages by using HTML?

 If yes, how much is the charge per statement for building homepages?
 - A) you can ask my company to build and update your home page.

 The price for build the home page is 250 \$ is 1 to 10 page.for update 1page is 6 \$.
- 4. Have you ever developed a homepage?

 If yes, for which ministry or company have you developed it?
 - A) Yes! we used to develope the Camnet & some tour company.
- 5. How many staffs for homepage building do you have?

 The staff should be directly employed by your company.
 - A) We have 4 staff to build the home page.

How many staffs have the official or private qualification of homepage building or computer software?

6. If the NIS develops the homepages on a server located in the NIS, is it possible for you to dispatch an engineer for maintenance or trouble shooting to the NIS according to the NIS requests?

How much is the service charge for maintenance or trouble shooting? For example, how much is one service? Or how much is the maintenance fee for a month or a year?

- 7. Have you ever dispatched an engineer to ministries or companies? If yes, to which ministry or company have you dispatched?
 - A) yes! we ever dispatched an enginneer to Finance Ministries; Telecom Ministrie, SGS company, SIKA company.
- 8. How many staffs for server and line maintenance do you have?

 The staffs should be directly employed by your company.
 - A) We have 4 staff for sever and line maintenance.

How many staffs have the official or private qualification of network or computer hardware?

- 9. Can your staffs for server and line maintenance serve 24 hours?

 If no, what time are your business hours? What day of the week do you take a day off?

 How long does it take from a call till your arrival at the NIS?
 - A) For the server and line maintenance is not 24 hour . We will do from Monday to Friday. The time from 8:00 to 12:00; 14:00 to 17:00.

Questionnaire for IT Firm dealing with LAN Answered by Mr. Rathore, Marketing Manager, Thakral Cambodia Limited.

1. Dispatching our staff at NIS

Yes, we can send our service engineers to NIS on request to maintain the network.

Thakral has a team of very well trained 20 service engineer who maintain network of our customers. Some of our prestigious customers are:

- Compu Bank
- Action Aid
- Muhibah Engineering
- CUPL
- British Embassy
- Caltex
- VBNK

Maintenance charges per year: Our standard maintenance charges for one year are as follows:

- a) One Server 350 USD
- b) One Personal Computer 75 USD
- c) Printers 65 USD
- d) Network Maintenance 300 USD

If customer is not under annual maintenance agreement with Thakral then one service call will cost 25 to 50 USD depending on nature of call.

2. Have you ever dispatched a LAN engineer to install or maintain.

Yes, we regularly do such activities as a part of our standard support to all our customers who require such services. We are currently maintaining 30 servers and more than 300 computers. The customers that have an annual maintenance contract with us for such services are:

- Compu Bank
- Action Aid
- Muhibah Engineering
- CUPL
- British Embassy
- Caltex
- VBNK

3. Maintenance Staff with qualification

We have around 20 service engineers who are qualified to maintain and troubleshoot any problem related to PC hardware or software.

4. 24/7 service, Call Response Time, Day off

Yes, we have 24/7 support. Usual business hrs is 08:00 AM till 5:00 PM Monday to Friday. Saturday 08:30 AM till 12:30 PM and usual day off is Sunday.

Standard response time is 4 hrs. Response time may be improved to 1 to 2 hrs at a premium price.

Questionnaire for firms of computer Lease

1. Have you ever leased around so PCs?

Yes

- -Our company has leased rental to (WFP NGO)
- 2. May I have the product, Model, specification, and quantity of your PC for lease?

Yes.

I have some products on hand with model, specification, and quantity of PC. I will make quotation to you. The software depends on your need.

3. How much are the lease payments for a month/unit, a month/80 units, a year/unit, and a year/80 units?

Lease of payment schedule For PC Brand hp DX220

		Duration	Price/Unit	Total Price
	1 Unit	One Month	\$216.30	\$216.30
I	80Unit	One Month	\$216.30	\$17,304.00
	1 Unit	One Year	\$494.40	\$494.40
	80 Unit	One Year	\$494.40	\$39,552.00

Lease of payment schedule For PC CLONE

		Duration	Price/Unit	Total Price
	1 Unit	One Month	\$123.60	\$123.60
2	80Unit	One Month	\$123.60	\$9,888.00
	1 Unit	One Year	\$370.80	\$370.80
	80 Unit	One Year	\$370.80	\$29,664.00

4. How many staffs for maintenance do you have?

The staffs should be directly employed by your company.

How many staffs have the official or private qualification of computer hardware?

- Our company's staffs have more then 100 people but we have 8 people for maintenance service and 16 people for hardware service. And all this staffs are directly from us company.
- 5. Can your staff for PC maintenance serve 24 hours?

If no, what time are your business hours? What day of the week does you off?

How long does it take from a call till your arrival at the NIS?

- No. Cause we deepened on our operating from 8.00AM to 12.00AM and
- From 13.30PM to 17.30PM(6day a week) 10 minute after calling.
- 6. How long does it take from an order till a delivery?

Two week after signing contracted and three day for configuration.

7. Term payment is not later then three months after signing the contract.

#250, 252, Monivong Blvd, Sangkat Boeung Raing, Khan Duan Penh.
Tel: 023-222212 (2 Lines), 023-222213 (2 Line), H/P: 012-847 168, 011-646 383, Fax: 023-222244
Email: sales@ptc-computer.com.kh, info@ptc-computer.com.kh, support@ptc-computer.com.kh

Questionnaire for Firm of Computer Lease Answered by Mr. Rathore, Marketing Manager, Thakral Cambodia Limited.

1. Have you ever leased around 80 PCs?

Yes, we have leased PC before for various seminars and conferences but they were not 80 in number. The usual number of PCs that were leased was 25 to 30.

2. Model specification for the PCs

Pentium IV 2.6 GHz 40 G Hard disk 256 MB RAM Standard Mouse and KB Windows XP MS-Office

3. Lease Payment

To be submitted after discussion and gathering more details about the project and estimated duration.

4. Maintenance Staff with qualification

We have around 20 service engineers who are qualified to maintain and troubleshoot any problem related to PC hardware or software.

5. 24/7 service, Call Response Time, Day off

Yes, we have 24/7 support. Usual business hrs is 08:00 AM till 5:00 PM Monday to Friday. Saturday 08:30 AM till 12:30 PM and usual day off is Sunday.

Usual response time is 1 to 2 hrs.

6. Time from order till delivery

It usually takes 4 weeks from order till delivery

Answer to Questions for Programming Firms Answered by Mr. Has Bunton, NIS

1. Have you ever developed and provided a program for PC? If yes, for which ministry or company?

Answer: Yes, mostly for data processing, retrieval, manipulation, and dissemination of census and survey operations.

We do mostly for in-house uses since NIS is doing many surveys and the only organization that did demographic census. We do, however, provide some authorized processing and system development to outsider on request.

2. What kind of programming language can you use under Windows XP? Can you develop a program in Visual Basic or not?

Answer: We use mainly IMPS, CSPro for system development in census and survey. VB and VBA are used for some specialized systems.

3. How much is programming fee per statement?

Answer: Generally, NIS staff does it for salary and incentive. For some authorized special outsider's request, we do it on the US\$ 10 per hour per person basis.

4. How many staff for programming do you have?

The staff should be directly employed by your company. How much staff have the official or private qualification of computer software?

Answer: 6 staff can write the program. About 10 staff has qualification of computer software.

5. What is your countermeasure if we found an error on the delivered program?

Answer: We usually go back to the program code, fix it to the requirements, and re-test the program before putting back into place.

6. Have you ever used CSPro which is developed by the US Census Bureau?

Answer: Yes, we use CSPro mostly for data entry, data verification, and simple tabulation. The IMPS software is still being used for data cleaning and complex tabulation in Census and Surveys.

Questionnaire for Programming Firms

Answered by Mr. Sun Socheat, Cambodia Information Technology Group

1. Have you ever developed and provided a program for PC?

Yes, I have.

If yes, for which ministry or company have you developed?

I used to develop:

- PICS (Pharmacy Inventory control system) for NMCHC (National Maternal Child Health Center),
- ICS (Inventory Control System) for Yokohama the company which provides vehicle spare part
- PMPS (Personnel Management and Payroll system) for Cambodia Mine Action Center
- 2. What kind of programming language can you use under Windows XP?
 - Visual Basic (Most popular in Cambodia)

Can you develop a program in Visual Basic or not?

Yes, I can

3. How much is programming fee per statement?

Normally, we charge hour by hour Eg: 15\$/Hour for ordinary programmer and 30\$/Hour for team leader.

4. How many staff for programming do you have?

The staff should be directly employed by your company.

There are 4 programming staffs. Those who currently have a subcontract to work for Ngo and private company in the assigned period.

How many staffs have the official or private qualification of computer software?

I currently have 3 programmers and 1 system analyst. But I can employ the temporary programmers as well. For I have many friends who specialist in programming.

- 5. What is your countermeasure if we found an error on the delivered program?

 My group member will promptly fix the an error with free of charge. Normally, we provide
 6 months with phone line supports and 3 months users support at customer side.
- 6. Have you ever used CS Pro which is developed by the US Census Bureau? I think I can study it quickly if it is necessary to use.

Questionnaire for Programming Firms Answered by Mr. Rathore, Marketing Manager, Thakral Cambodia Limited.

1. Have you ever developed and provided programs for PC?

Yes, we have developed programs in VB but for internal use.

2. Programming languages

We are capable of producing programs using the following languages

- a) Visual Basic
- b) Developer 6i
- c) MS SQL Server
- d) Oracle
- e) MS-Access

3. Programming fees per statement

Programming fees quoted as bundle for entire project depending on the complexity of the system to be developed.

4. Programming staff

We have 4 programming staffs. One is certified professional (OCP) for Oracle Application Development.

5. Errors in the program

Logical bugs in the program are usually eliminated during intensive testing phase of the project. If some bugs remain undetected and identified later, they are fixed immediately by the technical team in a nominal frame of time.

6. Used CS-Pro

No, we have never used CS-Pro.

Leased Line (Terrestrial Line) (top)

No resale of Internet service is permitted without a license issued by MPTC. However, distribution via LAN within own company is permitted.

Camnet leased line tariffs												
Speed	Installation Fee	Monthly Fee	MPTC Phone line cost Per month									
64 Kbps	\$ 200	\$ 350	\$ 100									
128 Kbps	\$ 200	\$ 650	\$ 100									
256 Kbps	\$ 200	\$ 1200	\$ 100									
Above 256 Kbps	Please contact to Camnet head office											

Note:

- -New Tariffs effective from May 1, 2005
- -For registration customers need to show to Camnet their ID Cards or Passport and certification of residency.
- -Customers need to provide their own modem and router.
- -All Prices are exclusive of the government VAT 10%.
- -For more information please contact our Camnet helpdesk ph

Thakral Brothers Pte Limited



20 Upper Cirular Road #03-06 The River walk Singapore 054816

Tel: +65-6337 4292 Fax: +65-6538 5000

e-mail ID: brothers@thakral.com.sg Quotation No.

Customer

Name JICA/NIS Address

19-1, Wakamatsu-CHO, Shinjuku-KU

Tokyo Country: Japan City

Phone +813-5273-1086 Fax: +813-5273-1086

Date	1-Jun-05	
ATTN:	Mr. F. Nishi	

ML- 160/2 - 05

S/N	Item Description	Qty	Unit Price In USD	Amount In USD
7	HP DVD Writer dvd420e external drive with software P/N: Q2132A	8	25\$ per unit in a month during 1 year rental	20\$ per unit in a month during 2 year rental
	External drive, DVD: Reads up to 12x, Write 8x DVD-/+R & 4x DVD-			
6	TOSHIBA Copier Digital machine model e-studio 450	1	600\$ per unit in a month during 1 year rental	400\$ per unit in a month during 2 yea rental
	Copy speed: 45cpm A4 size			
	Paper Capacity: Std.550sheets x 2(Drawer) / 100sheets (Bypass)			
	Paper Size: Std.A3-A5R(Drawer/Bypass/Duplex)			
	Paper Weight: Std.64-105g/m2(Drawer/ Duplex), 64-209g/m2(Bypass)			
	Proceesor:Tx4937/266Mhz: Shared			
	Memory: 128MB Shared/Page Memory:32MB Shared			
	Hard Disk drive: 40GB			
	Warm-up Time: Approx. 20 seconds			
	Power Consumption: Max.1.6KW (220-240V)			
	Control Panel size: 1/2 VGA			
	Copy Resolution: 2400dpix600dpi with smoothing			
	First Copy Time: 3.9 seconds/ Multiple Copying: Up-to 999Copies			
	Zoom: 25-400% in 1% increments(platen),			
	Stack Feed Bypass std up to 100 pages/ Automatic Duplexing Unit/			
	come with machine have Toner T-3500 Life: 13,500 copies / ctrg,			
	OPTION FOR COPIER			
	Reversing Automatic Document Feeder MR-3015	1	included	
	Sorter Bridge Kit KN-3520 to use with Finisher	1	included	
	Hole Punch Unit MJ-6004	1	included	
	Multi-Staple Finisher MJ-1023 console	1	included	
	2 trays/uper tray:1,000sheets/	· · ·	meraded	
	Printer/Scanner kit GM-2010 for Printer network	1	included	
	Larg Capacity Feeder KD-1012(A4)	1	included	
	Includes spare replacement excluding consumable.	<u> </u>	meruded	
	includes spare replacement excluding consumable.		180\$ per unit in a	120\$ per unit in a
8	Toshiba LCD Projector model TDP T91 (XGA 2200 ANSI WITH CAMERA) 3.7KG	1	month during 1 year rental	month during 2 yearental
9	Toshiba LCD Projector model TDP T250 XGA 3000Ansi lumen	1	200\$ per unit in a month during 1 year rental	130\$ per unit in a month during 2 yea rental
10	Sony LCD Projector model VPL-CX70 (2000ANSI Lumens XGA)	1	170\$ per unit in a month during 1 year rental	110\$ per unit in a month during 2 yea rental
11	AMC for service on Laptop for 80units , Printer, Copier, Serverstart from	1month	\$500.00	\$500.00
- c	ondition		SUB TOTAL	
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elivery	4weeks		TOTAL	
edit	lweek			

Validity 30days

Note: The quoted lease price is for the equipment only. Consumables like paper, ink, toner, drum, developer, projector lamp etc are not covered in the quotation.

Quoted by: Mrs. Sok Hieng Mala H/P: 012 945 774

Title: Senior. Sale Executive

Associate Office- Cambodia 57 D&E, Preah Sihanouk Street, Sangkat Chatomuk, Khan Daun Penh, Phnom Penh, Cambodia. Tel: 855-23-210952, Fax: 855-23-217398, e-mail ID: mala@thakral.com.kh
Authorized Dealer / Business Partner

TOSHIBA

IBM



Microsoft

COMPAG

SATELLITE BROADBAND INTERNET TARIFFS										
PHNOM PENH (top)										
Service Eqripment Installation Fee Monthly Fee										
256/64Kbps	\$3,000	\$250	\$ 385							
512/128Kbps	\$3,000	\$250	\$ 770							
1Mbps/256Kbps	\$3,000	\$250	\$1540							

SATELLITE BROADBAND INTERNET TARIFFS										
PROVINCE (top)										
Service Eqripment Installation Fee Monthly Fee										
256/64Kbps	\$3,000	\$550	\$ 385							
512/128Kbps	\$3,000	\$550	\$ 770							
1Mbps/256Kbps	\$3,000	\$550	\$1540							

Note:

- -For registration customers need to show to Camnet their ID Cards or Passport and certification of residency.
- -All prices are exclusive of government VAT 10%.
- -For more information please contact our Camnet helpdesk phone:

023-720708 for Customer Service and 023-720054 for technical helpdesk.

Wireless Broadband Access

Super Fast but affordable and reliable Internet Connection is now made possible in Cambodia with the Camnet Wireless Access connection.

No phone line required – wireless Internet equipment provided by Camnet.

There are 2 tariff schemes, one is standard tariffs and another a flat rate for unlimited data usage.

Wireless broadband	Wireless broadband access special tariffs											
Speed	Installation Fee	Monthly Fee	Free Capacity per month									
64 Kbps	\$ 50	\$ 400	Unlimited Data Usage									
128 Kbps	\$ 50	\$ 650	Unlimited Data Usage									
256 Kbps	\$ 50	\$ 1100	Unlimited Data Usage									
512 Kbps	\$ 50	\$ 1800	Unlimited Data Usage									

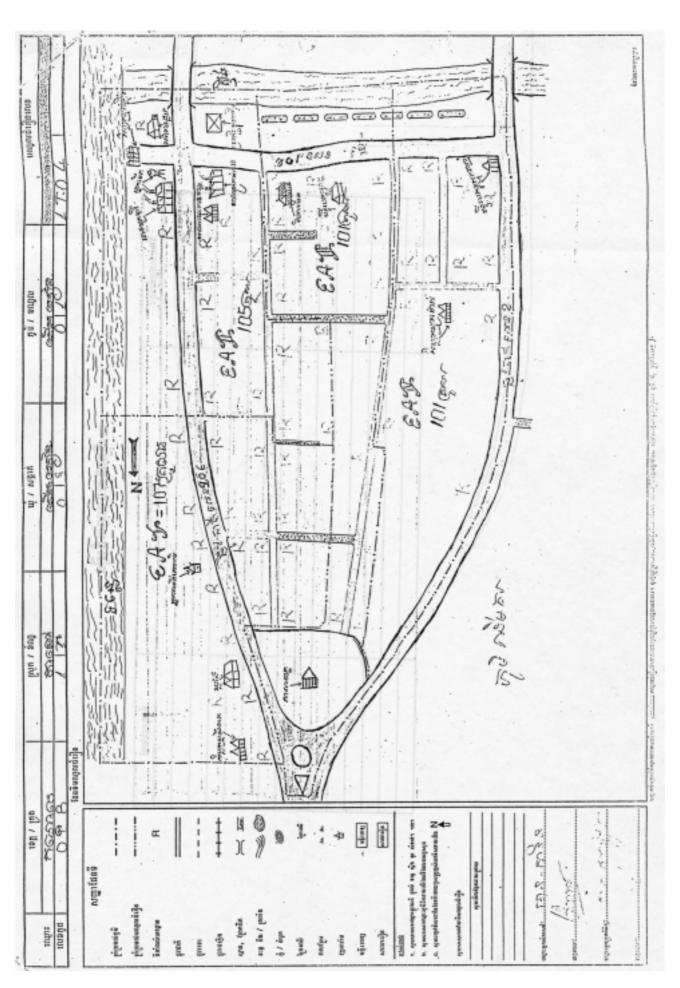
Note:

- -New Tariffs effective from September 1, 2003.
- -For registration customers need to show to Camnet their ID Cards or Passport and certification of residency
- .-Deposit of \$300 required for use of Transmission Equipment.
- -All prices are exclusive of government VAT 10%.
- -For more information please contact our Camnet helpdesk phone:023-720708 for Customer Service and 023-720054 for technical helpdesk.

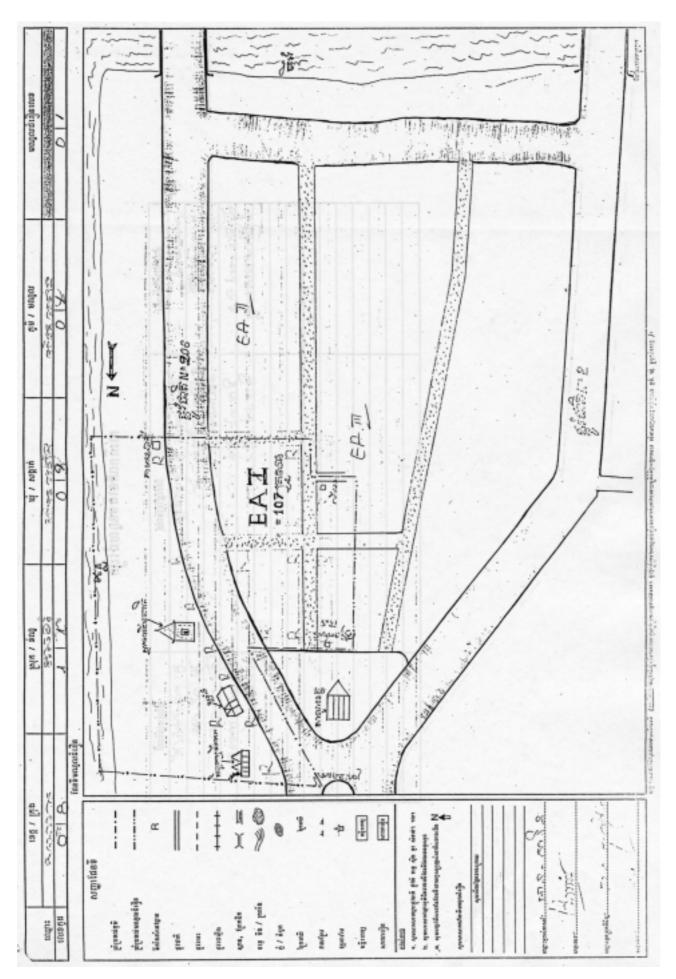
Wireless broadband access standard tariffs											
Services	Installation	Monthly Fee	Usage Charge	Equipment							
	Fee			Charge							
First Gear 64 Kbps	\$ 50	\$ 30	\$0.09/MB	\$ 25/month							
Second Gear 128 Kbps	\$ 50	\$ 140	\$0.09/MB	\$ 25/month							
Third Gear 256 Kbps	\$ 50	\$ 250	\$0.09/MB	\$ 25/month							

Note:

- -New Tariffs effective from September 1, 2003.
- -For registration customers need to show to Camnet their ID Cards or Passport and certification of residency.
- -\$300 Deposit for Transmission Equipment.
- -After 40 months the equipment will belong to the customer.
- -All prices are exclusive of government VAT 10%.
- -For more information please contact our Camnet helpdesk phone:
- 023-720708 is for Customer Service and 023-720054 for technical helpdesk

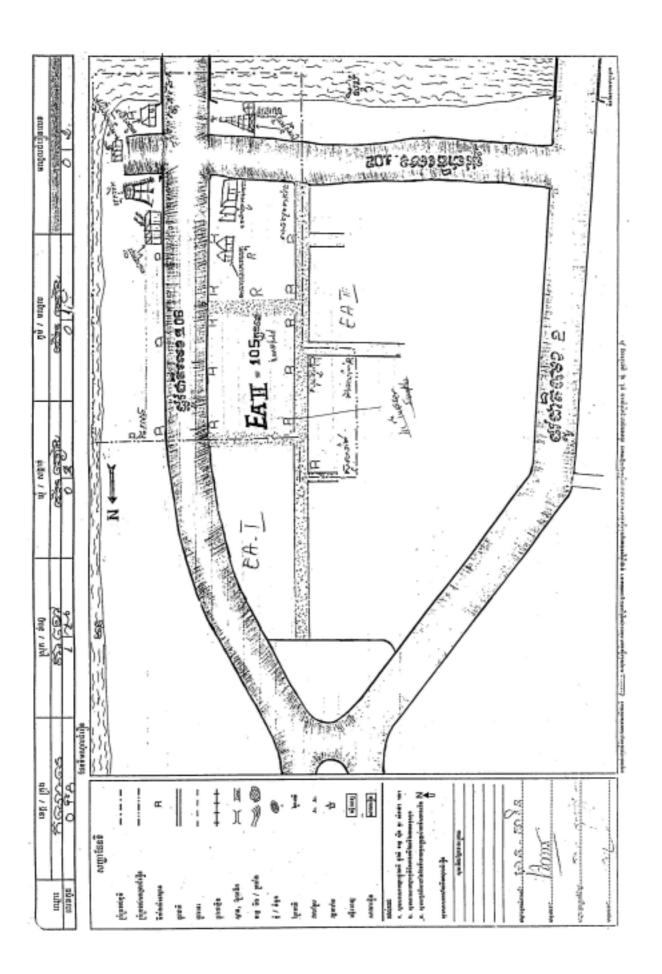


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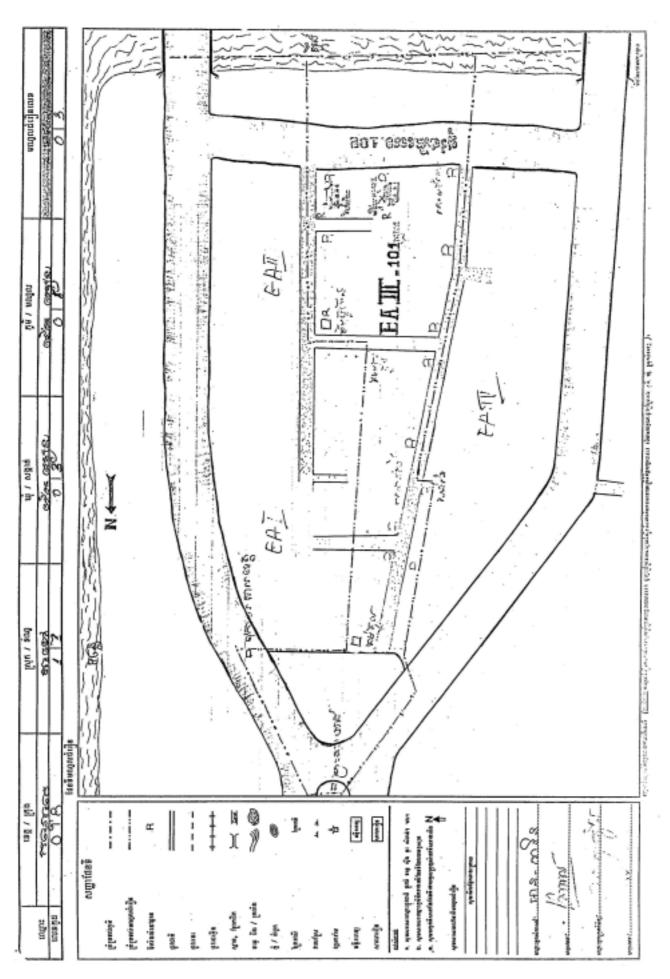
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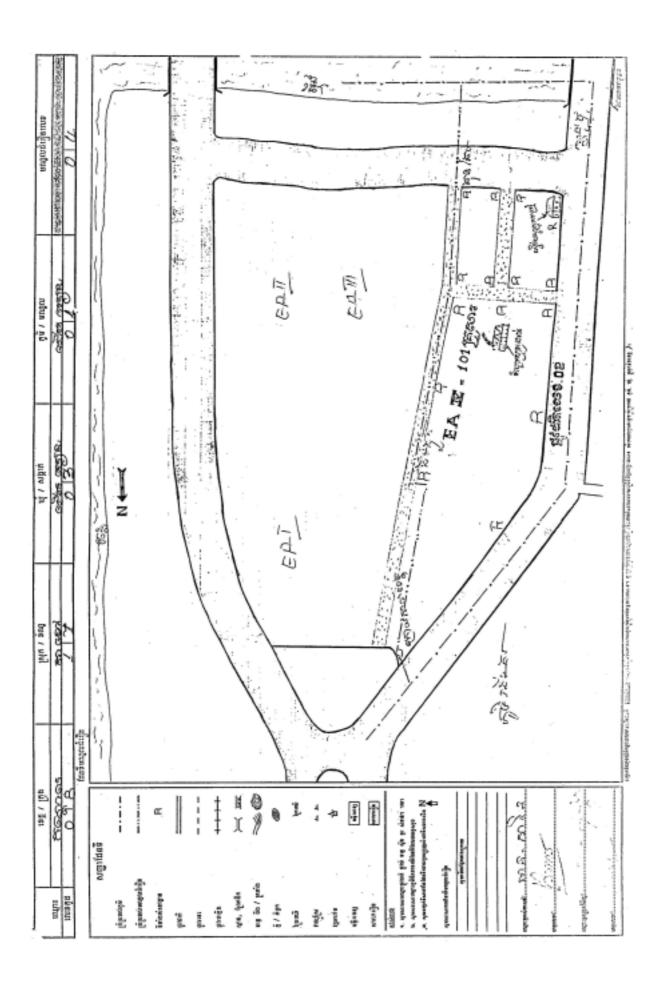
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Unofficial translation

KINGDOM OF CAMBODIA NATION RELIGION KING

STATISTICS LAW

Chapter I

GENERAL PROVISION

- Article 1 This Law governs all matters relating to collection, processing, compilation, analysis, publication and dissemination of statistical data and pertains to the whole Kingdom of Cambodia.
- **Article 2** The technical terms used in this Law shall have the following meaning:
 - a. "Statistics" are data obtained by collecting, processing, compiling, analyzing, publishing and disseminating results, gathered from respondents through statistical collections or from administrative data sources.
 - b. "National Statistics System" is integrated statistics data at national and local level and infrastructure, including all official statistical data and national statistical programs; statistical organizations and statistical units within ministries and institutions of the Royal Government; as well as their statistical staff and other infrastructure.
 - c. "Basic statistics" are official economic, environment and socio-demographic statistics that are cross sectoral in nature, national and sub-national, that are required by the Royal Government for policy and program formulation and evaluation, as well as for use by the wider Cambodian and international communities.
 - d. "Sectoral statistics" are statistics collected by ministries or institutions of the Royal Government for their internal needs and reporting purposes.
 - e. A "census" is a statistical collection of data on individuals, households, establishments or other organizational units where all units in the population are enumerated.
 - f. A "survey" is a scientific statistical collection of data on individuals, households, establishments or other organizational units where only a sample of units in the population are enumerated.
 - g. A "statistical officer" is an employee of the Royal Government who has the authority to engage in official statistical activities.

- h. A "respondent" is an individual, household, company, establishment, government or non- government institution, or other organization, that has been selected in a census or a survey.
- i. Data are information in the form of numbers.
- j. "Designated official statistics" are statistics produced by Government organizations that are determined by the Royal Government to meet the statistical information requirements of policy-makers in formulating and evaluating economic and social policies and programs in addressing the socio-economic development and welfare of the nation, as well as the requirements of decision-makers and researchers in the wider Cambodian and international communities.

Chapter II

PRINCIPLES AND DIRECTIONS

Article Statistical development is based on the principles of accuracy independence, objectivity, reliability, relevance and timeliness.

Article 4 Statistical activities shall be guided by the following objectives:

- a. Supporting the statistical data requirements of Royal Government policy-makers in formulating and evaluating economic and social policies and programs, in addressing the socio-economic development and welfare of the nation, as well as the requirements of decision-makers and researchers in the wider Cambodian and international communities.
- b. Facilitating the development of an effective and efficient National Statistical System.
- c. Enhancing public awareness of the importance of the role and function of statistics in national development programs.
- d. Encouraging the development of methodology and technology in statistical activities.

Chapter III

STATISTICAL DATA COLLECTION

- **Article 5** Statistical data are collected by:
 - a. Conducting censuses.
 - b. Conducting surveys.
 - c. Accessing government and non-government administrative data sources.
- Article 6 Censuses as referred to in Article 5 (a) shall be conducted at least once every ten years.

 There are three categories of census.
 - a. Population census.
 - b. Agricultural census.
 - c. Establishment census.

These censuses shall be conducted by the National Institute of Statistics of the Ministry of Planning in cooperation with relevant institutions.

- Article 7 The Royal Government shall issue a Sub-Decree specifying the dates for conducting each of the three censuses within the ten-year period and may change the dates where it deems it necessary to do so.
- Article 8 Intercensal surveys shall be conducted between censuses to facilitate annual updates of the benchmark census data in order to compile accurate and reliable economic and social statistics that meet the needs of government policy makers and other users.
- Article 9 Sample Surveys, as referred to in Article 5(b), may be conducted periodically in order to produce accurate and reliable basic national statistics, as well as on an ad hoc basis in order to address any urgent statistical data needs of the Royal Government. For the purposes of conducting economic surveys, the National Institute of Statistics of the Ministry of Planning will establish a register of businesses or population frame, to be updated and maintained on an annual basis.

- Article 10 Statistics produced from administrative data sources, as referred to in Article 5 (c), shall be compiled using data recorded on administrative documents, forms and other records sourced from both Royal Government and non-government organizations. For the purposes of compiling statistics from administrative data sources, the National Institute of Statistics of the Ministry of Planning will establish a directory of administrative and statistical data sources, to be updated and maintained on an annual basis.
- Article 11 In the context of this Law, the National Institute of Statistics of the Ministry of Planning is responsible for :
 - a. Collecting, processing, compiling, analyzing, publishing and disseminating basic data by conducting censuses and surveys, and utilizing administrative data sources.
 - Compiling national accounts and price indexes, as well as economic, environment and socio-demographic indicators.
- Article 12 Ministries and institutions of the Royal Government shall collect sectoral data either independently or in cooperation with the National Institute of Statistics of the Ministry of Planning by:
 - a. Conducting surveys.
 - b. Collection of statistical data on administrative records.

Chapter IV

COORDINATION AND COOPERATION

- Article 13 The National Institute of Statistics, under the Ministry of Planning, shall be responsible for making official statistical policies in establishing an integrated National Statistical System, encompassing all designated official statistics and statistical organizational units within ministries and institutions. The Royal Government shall issue a Sub-Decree on the operation of the National Statistical System and designated official statistics.
- Article 14 In these tasks, the National Institute of Statistics of the Ministry of Planning shall establish:
 - a. Coordination in activities of statistical development, including training, with the ministries and institutions of the Royal Government, and the private sector, at the national and sub-national level.

- b. Cooperative arrangements in statistical activities with international organizations, other national statistical offices, and other private institutions in accordance with the prevailing legislation.
- c. National statistical standards pertaining to classifications, concepts, definitions and statistical units, so as to avoid confusion on the part of data users and any duplication of official statistical data on the part of data producers.
- Article 15 A "Statistics Advisory Council" shall be established to provide advice to the Ministry of Planning in facilitating the development of the National Statistical System. The composition, role and tasks of the Statistics Advisory Council shall be determined by Sub-Decree.
- Article 16 A "Statistics Coordination Committee" shall be established to assist the National Institute of Statistics of the Ministry of Planning in the technical coordination of the official statistics of the Royal Government. The composition, role and tasks of the Statistics Coordination Committee shall be determined by Sub-Decree.

Chapter V

ORGANIZATION

Article 17 The National Institute of Statistics is the official national statistical institution and is the Directorate General within the portfolio of the Ministry of Planning, which has a number of Departments responsible for specific statistical activities.

The National Institute of Statistics also has organizational units in the provinces, municipalities, districts, khans and in the communes and sangkats.

Article 18 Ministries and institutions of the Royal Government that are required to produce designated official statistics under this Law shall establish statistical units within their organizations for statistical purposes and submit the statistical data they produce to the National Institute of Statistics of the Ministry of Planning.

Chapter VI

PUBLICATION AND DISSEMINATION

Article 19 In order to address the statistical requirements of users:

- a. The National Institute of Statistics of the Ministry of Planning, as well as statistical units in the ministries and other institutions of the Royal Government shall publish and disseminate the statistical data they produce to all users.
- b. The National Institute of Statistics of the Ministry of Planning shall publish a Statistical Yearbook, covering the main aspects of socio-economic conditions in the country.
- Article 20 All statistical data released by the National Institute of Statistics of the Ministry of Planning are designated official statistics of the Royal Government.

Chapter VII

RIGHTS AND OBLIGATIONS

Article 21 Articles 11 and 12 of this Law enable the National Institute of Statistics of the Ministry of Planning, and statistical units in ministries and other institutions of the Royal Government to conduct statistical activities in order to obtain statistical information from respondents in order to produce designated official statistics.

- Article 22 Staff and employees working in the National Institute of Statistics of the Ministry of Planning and statistical units in ministries and other institutions of the Royal Government, as well as the designated statistical officers of these organizations shall ensure confidentiality of all individual information obtained from respondents, except under special circumstances with the consent of the Minister of Planning. The information collected under this Law is to be used only for statistical purposes.
- Article 23 A statistical officer of the Ministry of Planning or any other ministry or institution of the Royal Government shall have the right to enter, with the consent of the owner or resident, for the purposes of statistical data collection:
 - a. A dwelling or place of residence, including a home or any part of any other premises that is separately occupied.
 - b. Any other premises.
- Article 24 A designated statistical officer of the Ministry of Planning or any other ministry or institution of the Royal Government must present his or her letter of assignment and official identity card to respondents, and shall behave in a professional and polite manner in making suitable interviews, in accordance with local custom and public order.
- Article 25 Respondents must provide accurate, complete and timely information to a designated statistical officer of the Ministry of Planning or any other ministry or institution of the Royal Government.

Chapter VIII

PENALTIES

Article 26 Government employees and designated statistical officers of the National Institute of Statistics and statistical units in ministries or institutions of Royal Government who violate Article 22 of this Law will be subject to imprisonment for a period of 1 month (one month) to 6 months (six months) or a fine of 50,000 Riels (fifty thousand Riels) to 200,000 Riels (two hundred thousand Riels), or both.

- Article 27 Government employees and designated statistical officers of the National Institute of Statistics and statistical units in ministries or institutions of Royal Government who violate Article 23 of this Law will be subject to imprisonment for a period of 1 day (one day) to 6 days (six days) or a fine of 10,000 Riels (ten thousand Riels) to 50,000 Riels (fifty thousand Riels), or both.
- Article 28 For any respondent, who knowingly violates Article 25 of this Law, the following penalties shall apply:
 - a. Any individual, or the head of a household, will be subject to a fine of 10,000 Riels (ten thousand Riels) to 50,000 Riels (fifty thousand Riels).
 - b. Any manager, director or responsible employee in a company, establishment or any other organization, will be subject to imprisonment for a period of 1 month (one month) to 6 months (six months) or will be subject to a fine of 1,000,000 Riels (one million Riels) to 4,000,000 Riels (four million Riels), or both.
- Article 29 Any individual who deliberately and without legal justification prevents or prohibits statistical activities conducted by the National Institute of Statistics, Ministries, or other government institutions under the provisions of this Law, will be subject to imprisonment for a period of 7 days (seven days) to 1 month (one month) or a fine of 600,000 Riels (six hundred thousand Riels) to 1,500,000 Riels (one million five hundred thousand Riels), or both.

Chapter IX

FINAL PROVISION

Article 30 All existing provisions which are contrary to this Law shall be null and void.