

APPENDIX A :

ANALYSIS OF DEMAND SURVEY

APPENDIX A ANALYSIS OF DEMAND SURVEY

A.1 Introduction

A.1.1 Objective

The objectives of the demand survey are summarized as follows.

- To understand the current situation of rural communities in terms of IT literacy, info-communications access and awareness and usage of Rural Internet Centers (RICs).
- To analyze the demand for info-communication access in rural communities and the need for RICs.

A baseline survey was conducted in order to understand the current situation in rural communities in respect of IT literacy, info-communications access and awareness and usage of RICs. Information collected in the baseline survey is referred to in the analysis of the demand for info-communications access in rural communities and taken into account when the technical level of PC training and RIC services is considered. In the demand analyses, willingness of people to learn how to use PC and the Internet, present means and the demand for info-communications access and requests for RIC operation and services are thoroughly analyzed to make full use of RICs for enhancing info-communications access in rural communities.

Furthermore, the demand survey is expected to become part of an educational campaign for RICs. It is used for introducing the significance and usefulness of RICs to local communities and motivating people to participate in the activities. Furthermore, it would also be helpful in finding key personnel, i.e. persons skilled in IT, Internet lovers, local entrepreneur etc., for active and effective RIC operation in the future.

A.1.2 Survey Items

Based on the objectives mentioned above, information on IT literacy, info-communications access in rural communities and current usage of RICs are mainly collected in the baseline part of the survey. Attributes of respondents, including age, gender, profession and household income, is also collated for further analyses. This information as well as willingness of people and requests for RIC services and operations is thoroughly examined in the demand analysis to find the actual needs for info-communication access in rural communities and used to develop a new RIC scheme.

Specific survey items are described in the following chart.

Survey Items in the Demand Survey

| Baseline Survey | | |
|---|---|--|
| • IT literacy | Possession of PC, Usage of PC, PC skill, Contract with ISP, Internet use, e-mail use, Language literacy (Malay, Chinese, Tamil, English, other ethnic language) | |
| • Current situation of info-communications access | Information currently accessed and exchanged by rural communities (telephone, TV, radio, newspaper, magazine, etc.) | |
| • Awareness and usage of RICs | Recognition of RICs, Number of users, Purpose (Web browsing, e-mail, chat etc.), Attributes of users (age, profession, PC skill, etc.) | |
| • Local Web information | Local Web site, Personnel launching Web site, etc. | |
| Demand Analysis | | |
| • Willingness of people | Willingness to use PC, Internet and RIC, Willingness to pay for PC and Internet, Willingness to participate in RIC activities | |
| • Info-communication needs | Type and speed of info-communication line, ISP service | |
| • Internet needs | Needs for Web contents, etc. | |
| • Requests for RICs | Services, Equipment, Instructor, Operating hour, etc. | |
| Others | | |
| • Attributes of respondents | Gender, Age, Profession, Possession of credit card etc. | |

A.1.3 Method of Survey

A demand survey has been conducted through questionnaire and interview surveys covering an area of 14 existing RIC sites and 2 newly established RIC sites. For 3 model project sites, consisting of 1 existing RIC in Sungai Air Tawar in Selangor State and 2 newly established RICs in Bau in Sarawak State and Kota Marudu in Sabah State, in-depth surveys have been carried out by increasing the size of the questionnaire sample and by implementing intensive interviews.

As described in the previous section, survey items include usage of PC, PC skill, willingness of people to use PC/Internet and so on. As this information is personal rather than household or family, the demand survey has been targeted at individual people. At the same time, household information reflecting the respondent's background has also been collected. This includes information such as having a telephone, TV, radio and PC in their home, distance from home to a post office, supply of electricity and household income.

The size of the questionnaire sample was set as at least 100 respondents in each of 13 non-model project sites and 300 respondents in the 3 model project sites. Effective questionnaire answers exceeding these requirements were collected and analyzed. Random sampling was applied to reflect the appropriate distribution of respondents with respect to attributes such as age, gender and profession. Distribution and collection of the questionnaires was entrusted to a Malaysian consultant firm, which carried out the survey in close cooperation with the existing RIC committees, post office masters and teachers in the communities.

An interview survey has been carried out to supplement the questionnaire survey. In-depth questions were asked in a semi-structured manner to confirm the result of the questionnaire and to obtain more detailed information, which could not be obtained by the questionnaire survey.

A.1.4 Attributes of Respondents

- Gender:** The proportion of males and females is about half of the total number of respondents respectively.

| | % | Number of respondents | Total number of respondents |
|--------|------|-----------------------|-----------------------------|
| MALE | 53.5 | 1,201 | 2,244 |
| FEMALE | 46.3 | 1,040 | 2,244 |

- Age:** Age brackets of 13 to 18, 19 to 29, 30 to 39, 40 to 49 and over 50 years old are distributed relatively equally while the age bracket from 6 to 12 makes up a relatively smaller proportion.

| | % | Number of respondents | Total number of respondents |
|----------------|------|-----------------------|-----------------------------|
| 6-12 YEARS | 4.4 | 99 | 2,244 |
| 13-18 YEARS | 18.7 | 419 | 2,244 |
| 19-29 YEARS | 22.9 | 513 | 2,244 |
| 30-39 YEARS | 20.1 | 450 | 2,244 |
| 40-49 YEARS | 19.1 | 429 | 2,244 |
| ABOVE 50 YEARS | 14.7 | 330 | 2,244 |

- Profession:** Although office workers and students make up a relatively large proportion, other professional categories are adequately represented.

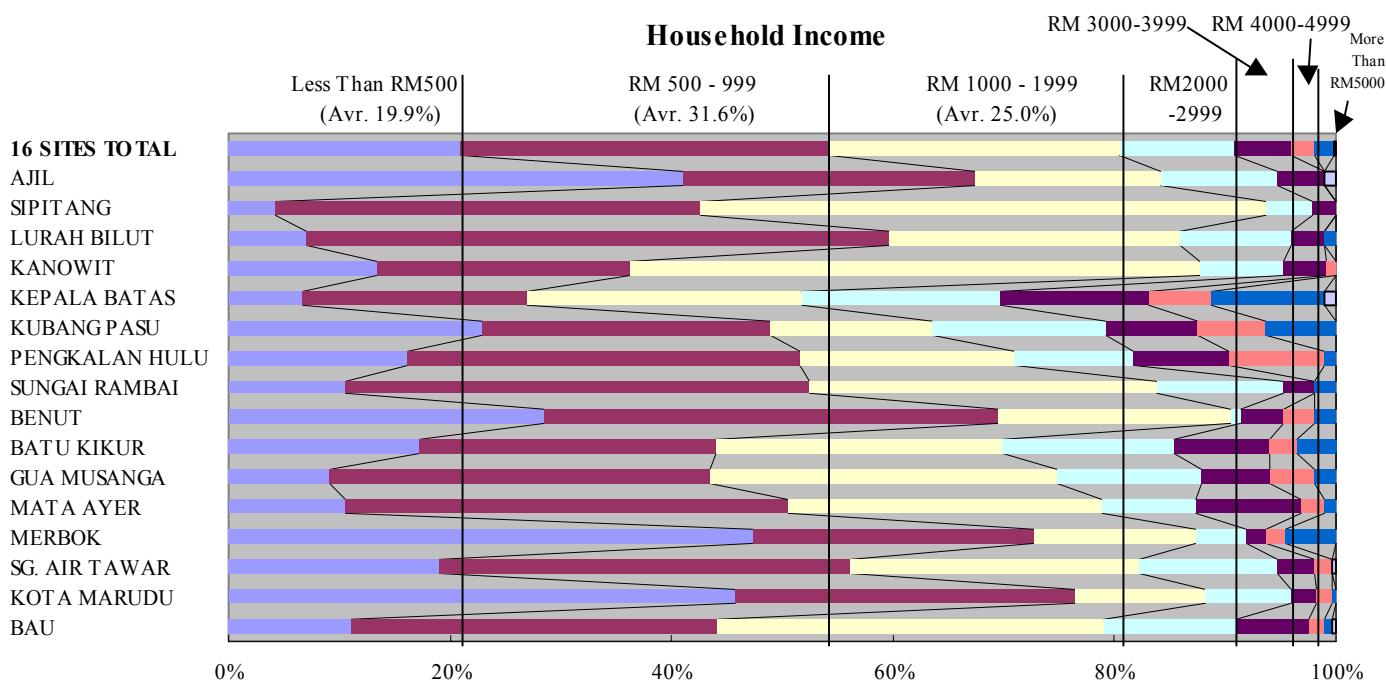
| | % | Number of respondents | Total number of respondents |
|--------------------------|------|-----------------------|-----------------------------|
| FARMER | 7.5 | 170 | 2,244 |
| OFFICE WORKER | 18.4 | 416 | 2,244 |
| ENTREPRENEUR | 2.2 | 50 | 2,244 |
| SELF-EMPLOYED | 9.6 | 217 | 2,244 |
| STUDENT | 28.1 | 632 | 2,244 |
| HOUSEWIFE | 10.0 | 226 | 2,244 |
| UNEMPLOYED | 3.9 | 89 | 2,244 |
| WORKING FOR OTHER PEOPLE | 8.7 | 197 | 2,244 |
| OTHERS | 11.5 | 259 | 2,244 |

- Household income:**

About 50% of households have a monthly income of less than RM 1,000 (\approx JPY32,000¹). The percentage of households with low income is rather high in Kota Marudu, Merbok and Ajil, compared to other areas. More than 40% of

¹ RM 1 \approx JPY32

households in these areas have a monthly income of less than RM 500 (\approx JPY16,000).



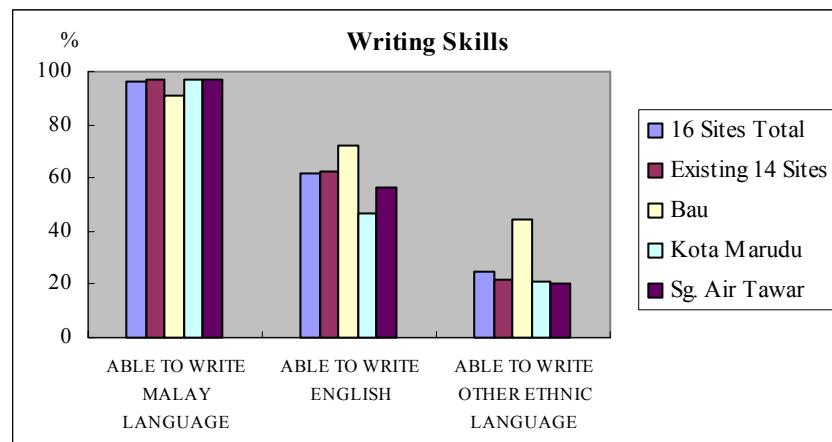
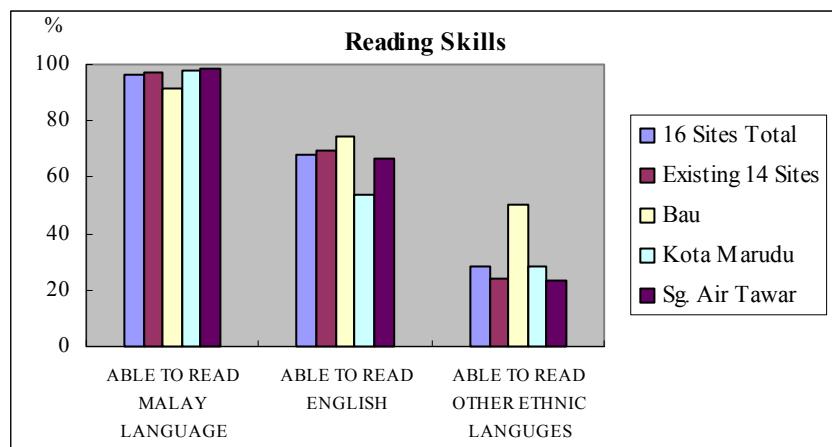
A.2 Current Situation in the Rural Communities

A.2.1 IT Literacy

(1) Language in Use

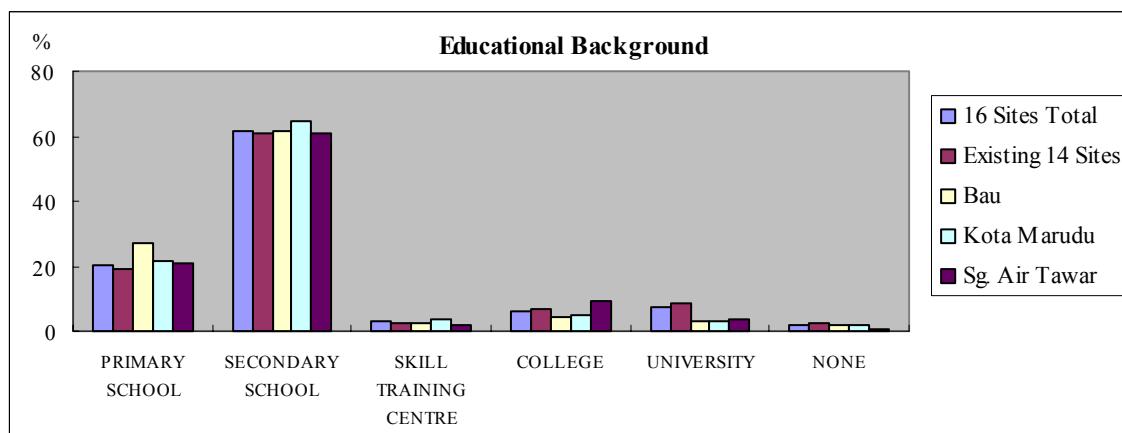
Despite some people speaking ethnic languages in Malaysia, more than 95% of respondents answered that they could read and write in the Malay language, the National Language. In the case of Bau in Sarawak State, although more than 40% of people use their ethnic languages, 90% of them answered that they could read and write in the Malay language.

For the English language, more than half of the respondents from the 16 sites answered that they could read and write in English.



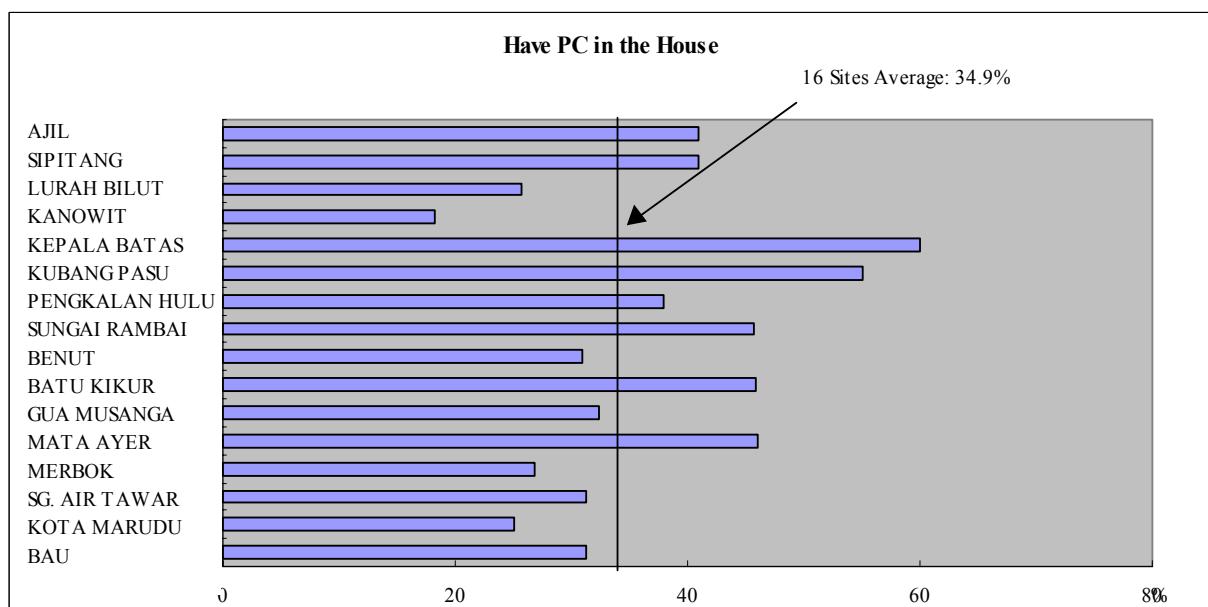
(2) Educational Background

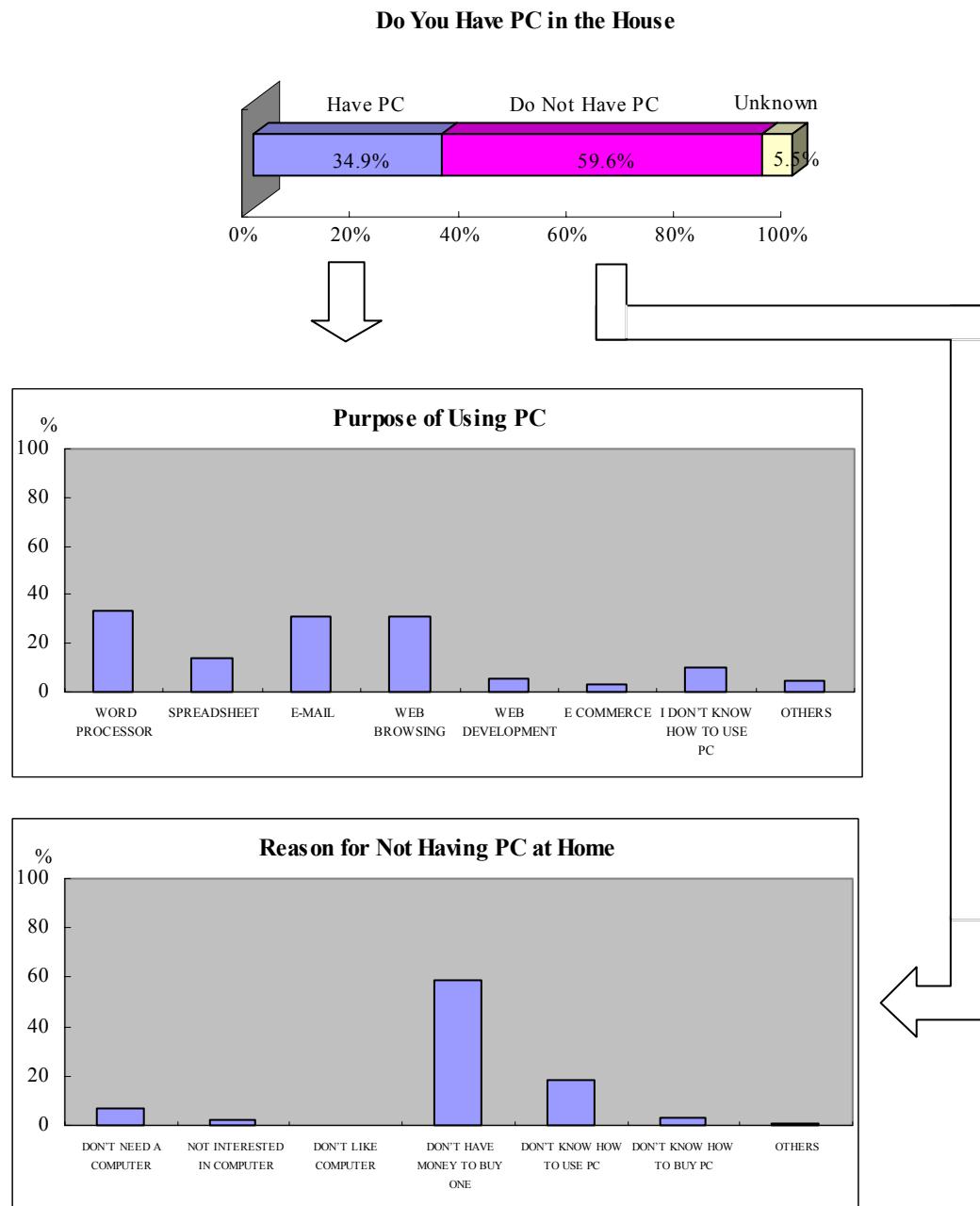
About 80% of respondents have been educated to at least secondary school level, while the percentage of respondents who have not completed the primary school level is around 2%. This indicates that most of the respondents have already acquired the minimum educational background for PC education or training.



(3) Possession of PC

About 35% of respondents answered that they had a PC at home while the average figure for the 3 model project sites was 29%, slightly lower than that for all 16 sites. The reasons for not possessing a PC at home appear as follows: “Do not have enough money (59%)”, “Do not know how to use PC (18%)”.

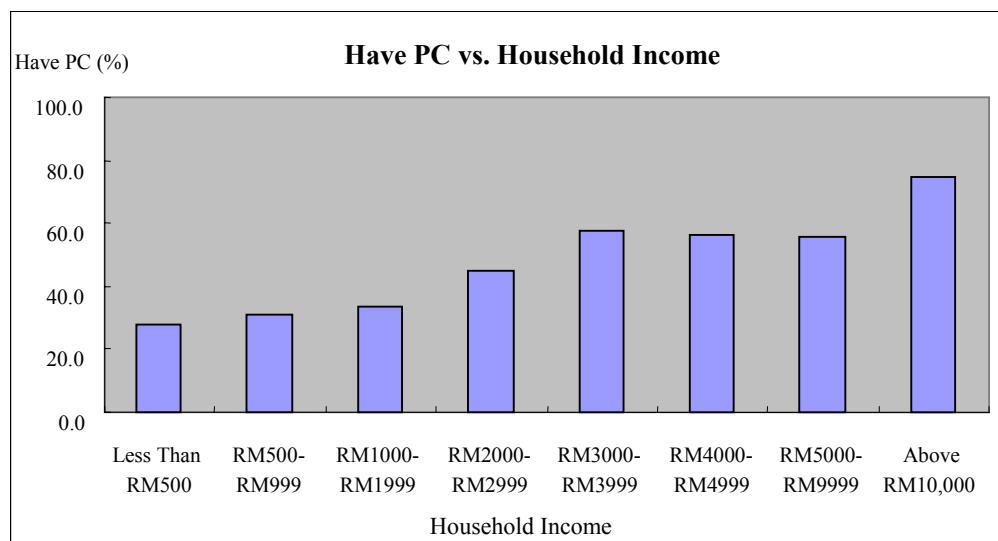




The survey results also show that 76% of people who do not possess a PC at home plan to purchase one. However, only 52% of these people show a willingness to pay enough to purchase a PC, assuming that the minimum price for a second hand PC in good condition in Malaysia is RM 1,000 (\approx JPY32,000).

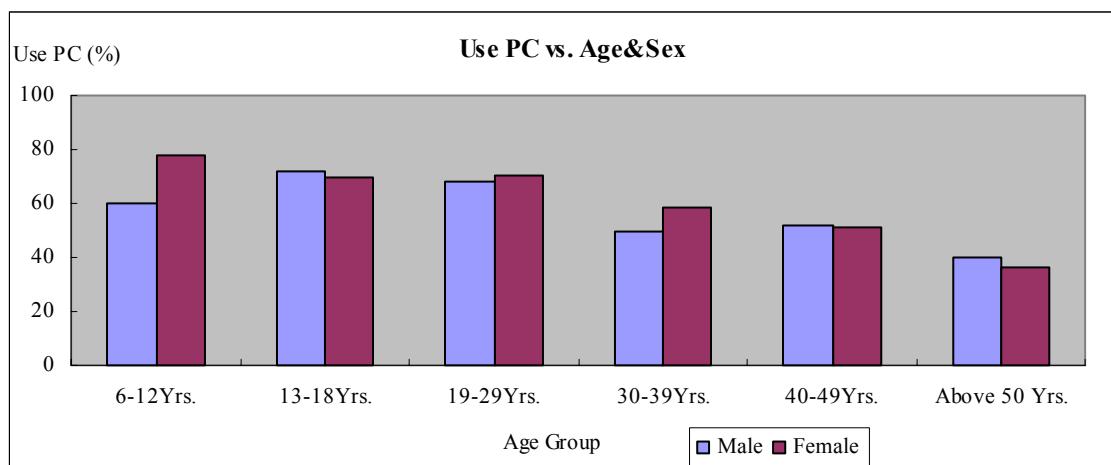
The analysis of the relationship between household income and possession of PC at home shows a high degree of positive correlation. Among people whose household income is over RM 3,000 (\approx JPY96,000), more than 60% possess a PC at home. On the other hand,

only 27% of the people who have a household income of less than RM 500 possess a PC at home.



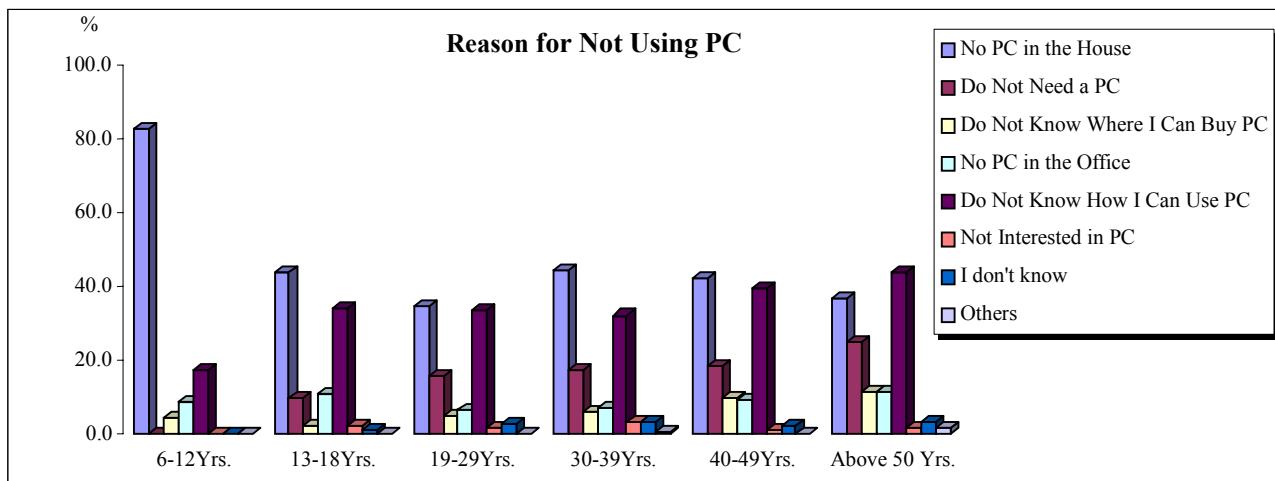
(4) PC Use

The percentage of respondents who answered that they have used a PC was 58%. Stratified by age groups, the figures among teens and 20's are around 70%, while the figure for over 50 years old remains around 40%, lower than the aggregated figure for all age groups. There were no significant gender differences.

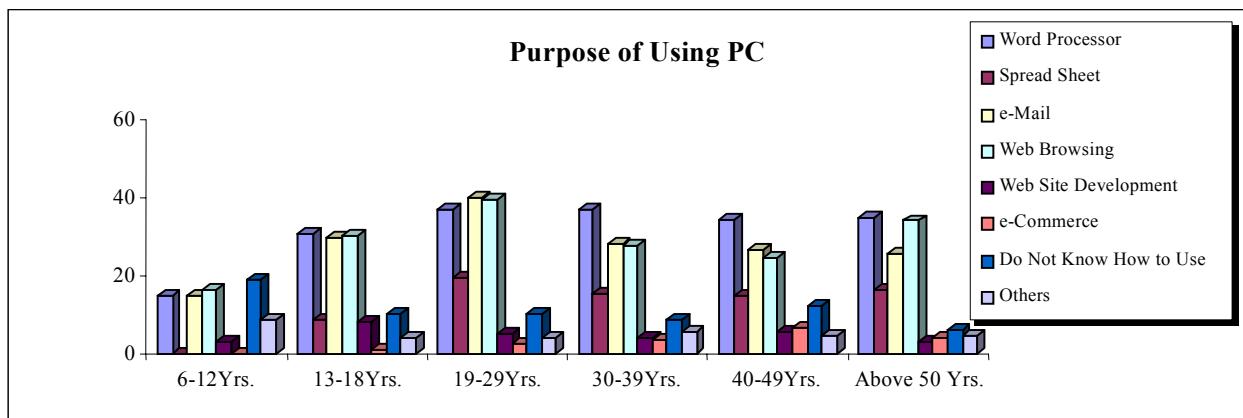


“Do not have PC at home” and “Do not know how to use PC” appear as two major reasons for people not using a PC. Stratified by age groups, it is noteworthy that “Do not

know how to use PC" is the largest obstacle for the people over 50 years old. These outcomes indicate that providing PC education or training, as well as creating opportunities for people to use PCs freely, by providing public PC facilities such as RICs, would have positive influence on PC use among people in the rural community. Moreover, PC education or training would be effective for the senior age group.



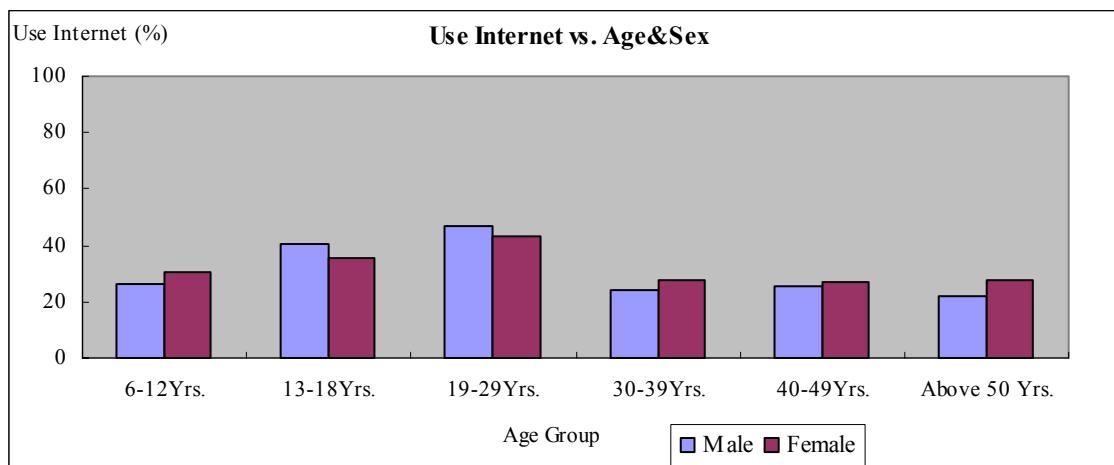
With regard to reason for using PCs, Word Processing, E-mail and Web Browsing appear as 3 major uses among the people who are currently using it. There is a tendency for people in the 20's age group to use E-mail and Web Browsing more than Word Processing, while people in age groups of more than 50 years old use E-mail less than the other major uses.



(5) Internet Use

About 32 % of respondents answered that they had used the Internet. Stratified by age groups, the highest figure appears in the 19 to 29 years old group, around 46%, while the

lowest is around 21% for the age group over 50 years old. There were no significant gender differences.



“Do not know how to use Internet (28%)” and “Do not have PC at home (16%)” are the two main reasons why people have not used the Internet. This indicates that more people can be expected to use the Internet once they have acquired the knowledge and have the opportunity to use it.

A.2.2 Current Situation of Info-Communication Access

(1) Media Tools

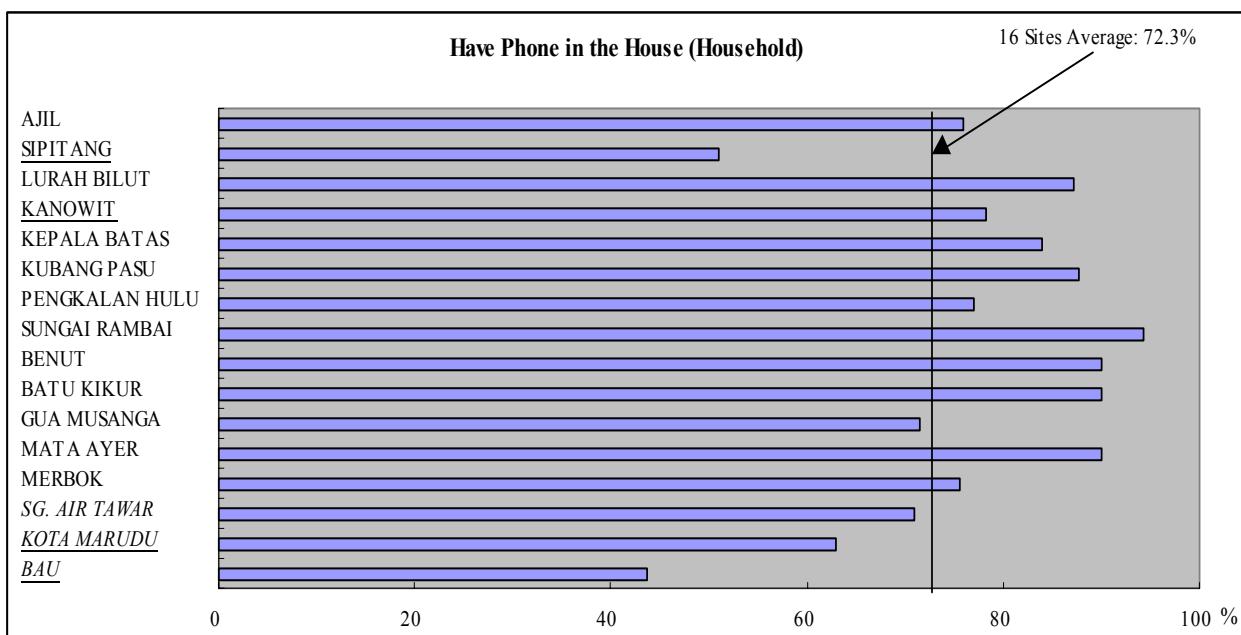
More than 95% of respondents answered that they had a Radio and TV at their home. In most cases, these media tools are merely used for listening and watching entertainment, music and news programs.

More than 85% of respondents subscribe to newspapers and 46% of those read it every day. 92% of newspaper subscribers read it in the Malay language, mainly for accessing information on news and current events. In addition, 58% of respondents subscribe to some kind of magazine. The most popular fields are sports, hobbies and entertainment.

From these results, it appears that most of the people in rural communities have access to media tools such as radio, TV, newspapers and magazines, and utilize these media according to their intended use. These media help people to receive information from outside their community, although information is one way only from media to people.

(2) Telephone

More than 70% of respondents answered that they had at least one telephone at their home. The figure appears lower for the RIC sites in East Malaysia compared to the West². For those who have telephones, about 80% of households use wired fixed lines while 18% use mobile line and 1% use fixed wireless lines. In respect of regional differences, the percentage of households using fixed wireless lines is higher in Sarawak State, one of the states in East Malaysia, compared to other areas. The Bau RIC site has 7.6% fixed wireless lines and the Kanowit site has 5.8%, while most of the other RIC sites have less than 1%.



Most people use the telephone for “Talk with friends or relatives living nearby”. People rarely make out-of-state or overseas calls. For frequency of use, “Once a week (40%)” is predominant, and the percentage of people who use the telephone every day is around 10%. As a result, 65% of households have average telephone charges of less than RM100/month (\approx JPY3,200) .

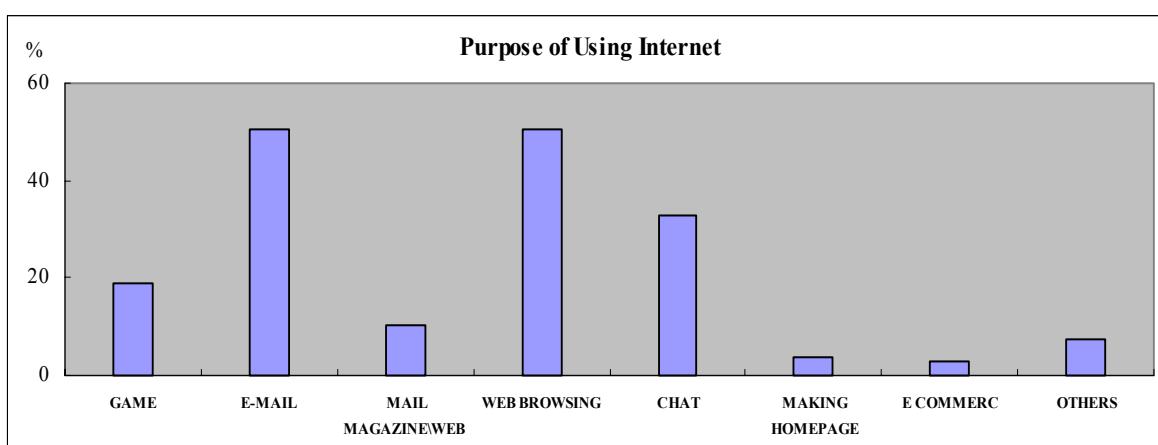
People use the telephone for interactive communication by talking each other. However, its usage and frequency of use is limited to a certain degree in rural communities. According to the interview survey, the main reason for rural people to inhibit their

² RIC sites underlined in the chart are located in East Malaysia

telephone use is an economic constraint. Even if rural people have children or relatives living in other states or major cities, they try not to make phone call but wait for a call from them because of the financial difficulty.

(3) Internet

As previously mentioned, about 32 % of respondents replied that they had used the Internet. For those who use the Internet, E-mail and Web browsing appear to be the two major uses for the Internet, followed by Chat and Games.

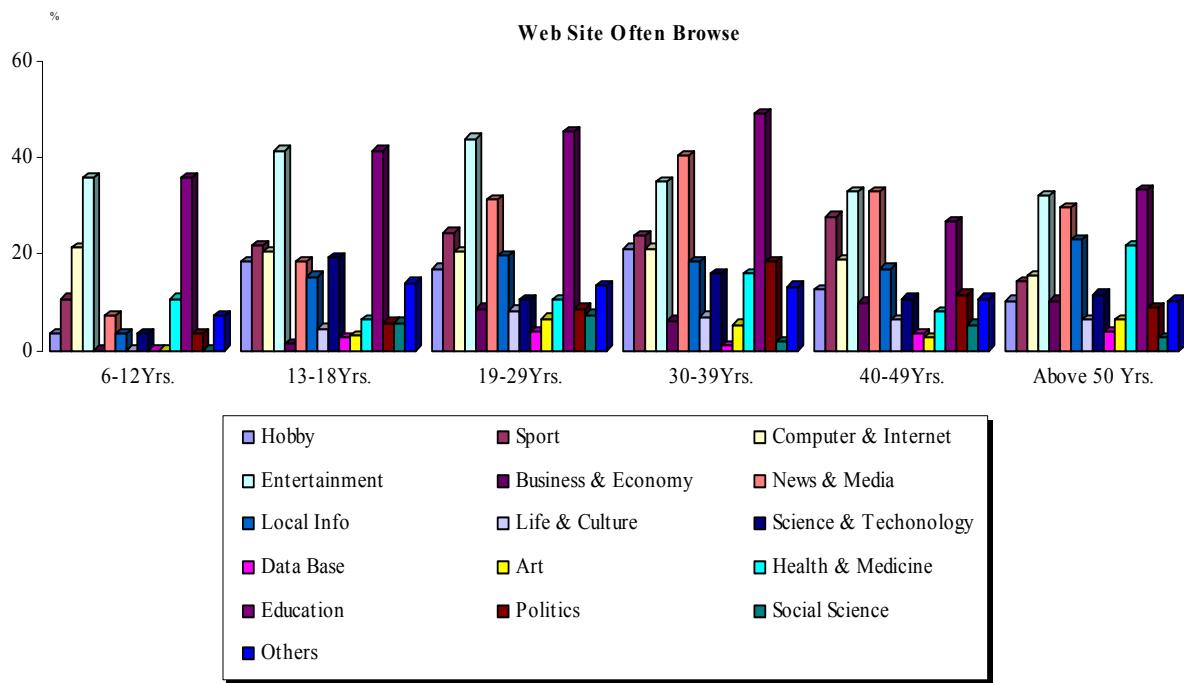


Analyzing Web sites where people often browse by age groups, Web sites relating to “Education” and “Entertainment” appear to be the two most popular sites among age groups between 6 and 29 years old. “News & Media” becomes more conspicuous among people aged more than 30 years old.

The interview survey revealed that children often access Educational Web sites offering instructions and answers for school materials and national educational attainment examination such as SPM³. Web sites relating to higher education and scholarships also attract attention of students. The young people access Entertainment Web sites relating to music, sports and movies and so on for acquiring information that cannot be obtained from other media such as TV, radio and newspapers. Middle aged and senior people are more concerned about the politics, economy and international affairs and use the Internet as a tool to access information in which they have a particular interest, i.e.) a new policy

³ SPM, “Sijil Pelajaran Malaysia”, is the Malay language of “Malaysia Certificate of Education”.

of state/federal government, stock and foreign exchange markets, hot topics on international relation and so on.



A.2.3 Awareness and Usage of RICs

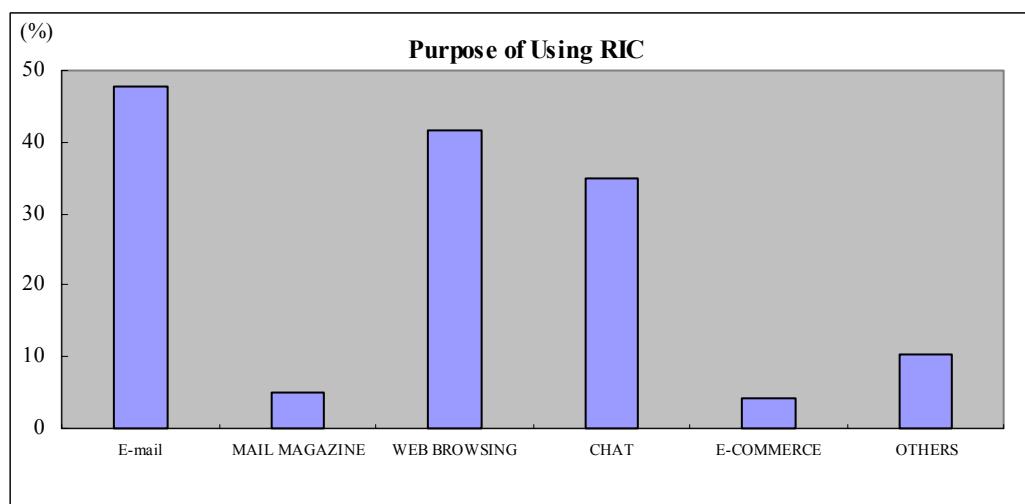
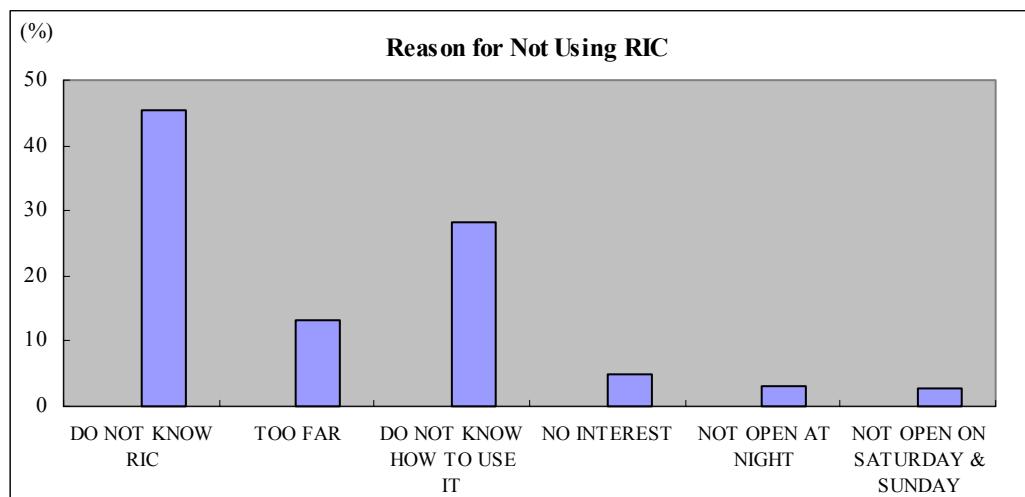
The results show that only 14% of respondents in the 14 existing RIC sites have used an RIC, despite 40% of them knowing about RICs. The largest age group using RICs are teens, at 19%, while the smallest is the over 50 age group at around 5%. Around 20% of people in the over 50 age group know about RICs, but only 5% of those have used them.

The major reasons for not using RICs appear as “Do not know RIC (45%)” and “Do not know how to use it (28%)”⁴. The results indicate that publicizing RICs, as well as instructions for people on how to use RICs/ PCs, is important for promoting RIC use in the future.

The results also show that the main reasons for using RICs are “E-mail (47%)”, “Web Browsing (41%)” and “Chat (35%)”.⁵

⁴ Multiple answer question.

⁵ Multiple answer question

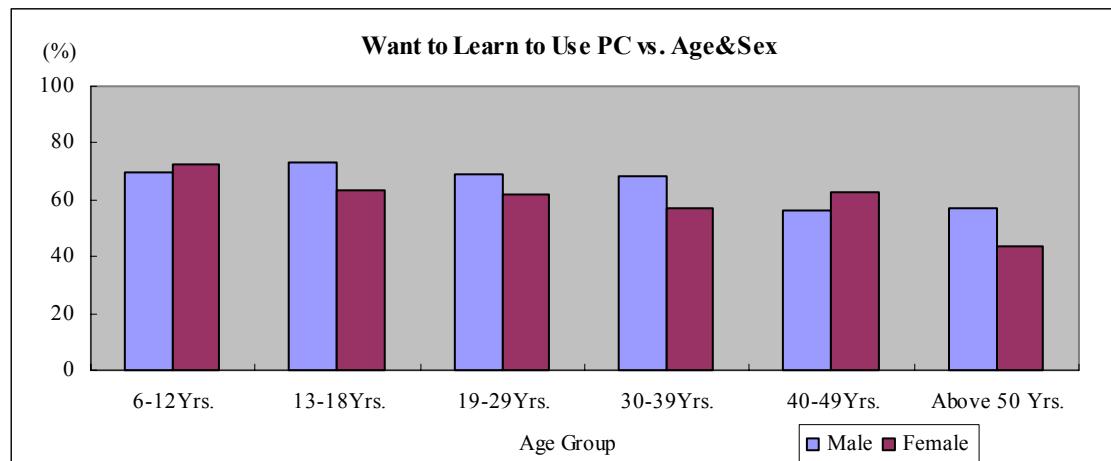


A.3 Info-Communication Needs

A.3.1 Willingness of People

(1) PC Learning

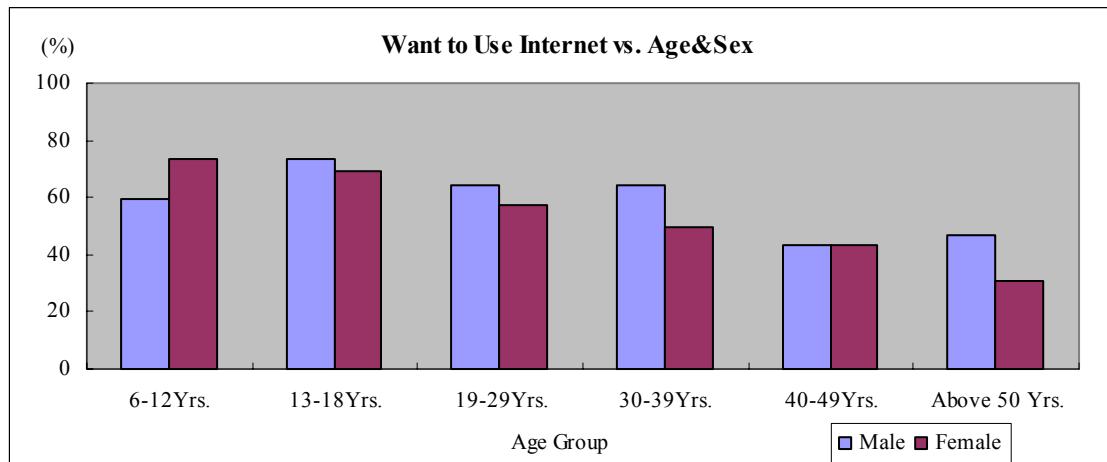
In terms of interest in learning how to use a PC, about 65% of the people who have not used PCs show a willingness to learn it. By age brackets, the highest figure appears for the age group of between 6 and 12 years old. The percentage gradually goes down as age increases, and the figure falls to around 40% for the age groups over 50 years old. However all age groups apart from the over 50s have a willingness to learn of more than 60%. This indicates that people have strong interest in learning how to use PCs even if the interest becomes weaker as their age increases.



(2) Internet Learning

For those who have not used the Internet, 57% expressed their willingness to learn to use the Internet. By age group, the highest figure appears in the age group between 13 and 18 years old and the lowest is in the group of over 50 years old. This trend is similar to that for a willingness to learn PC.

Moreover, women in the age group of over 50 years old expressed the lowest willingness to learn in both cases of PC and Internet uses.

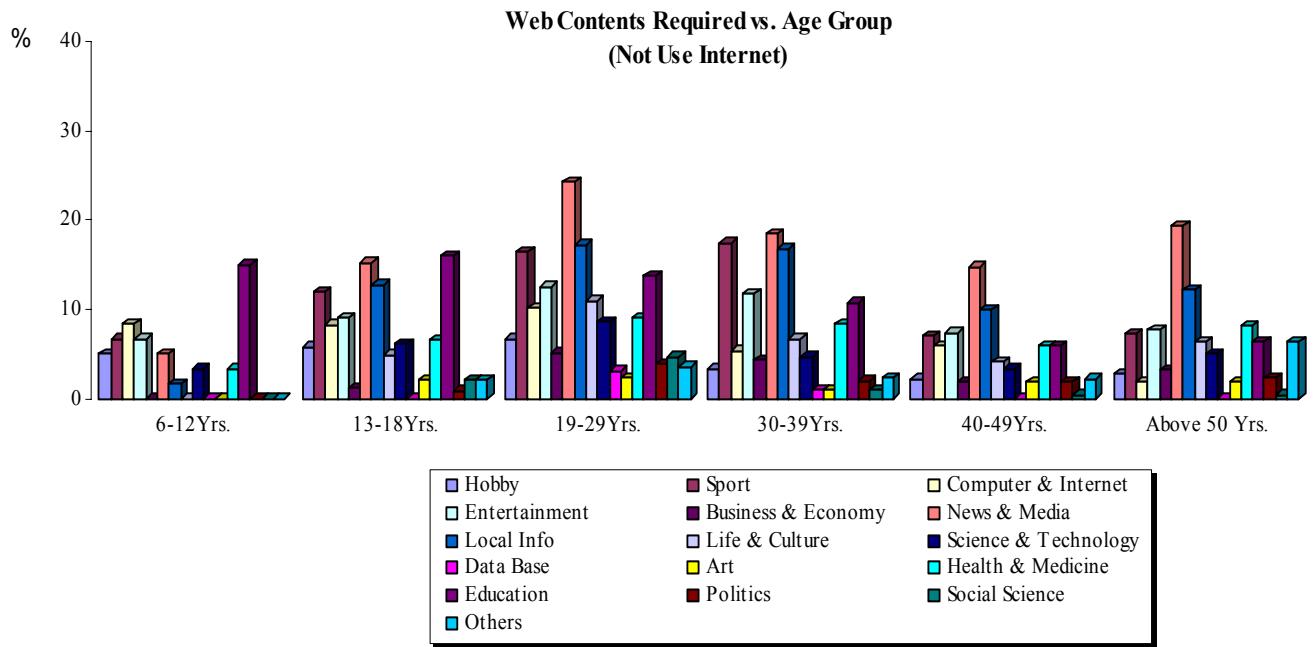


A.3.2 Internet Needs

With respect to Internet needs, it is apparent that people want to have more Web sites relating to “Education” and “Entertainment”, especially among people under 18 years old. People aged more than 19 years old suggest a need for more Web sites on “News & Media”. This propensity is similar to the response for the Web sites that people often visit described in the previous section. These results imply that people visit Web sites in those fields and want more sites and contents to meet their requirements.

Reinforced by interview survey, students are particularly interested in Web sites offering information on national education attainment examinations, opportunities for higher education and scholarships. They feel that more Web sites and contents relating to this field would help their study and future education plan. Adult people demand more Web site and contents on News & Media, intending to search for more in-depth information on the Web regarding news and hot topics which are found and attracted their personal interest on usual news media including TV, radio and newspapers.

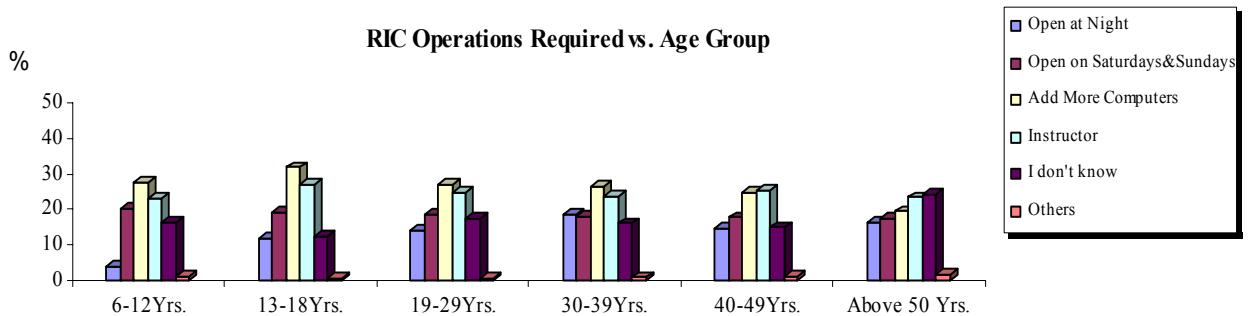
By looking at Internet needs among people who have not used the Internet, a demand for “Local Information” becomes noticeable. The interview survey reveals that people in rural community feel that they have limited access to the “Local Information” which would be useful for their day to day life even though they usually access information through media tools such as TV, radio and newspapers. Local information includes current events and activities in their community, policies and services provided by the local government, medical services available in the area and so on. People currently access this information by going down to public offices or simply asking to neighbors.



A.3.3 Request for RICs

(1) RIC Operation

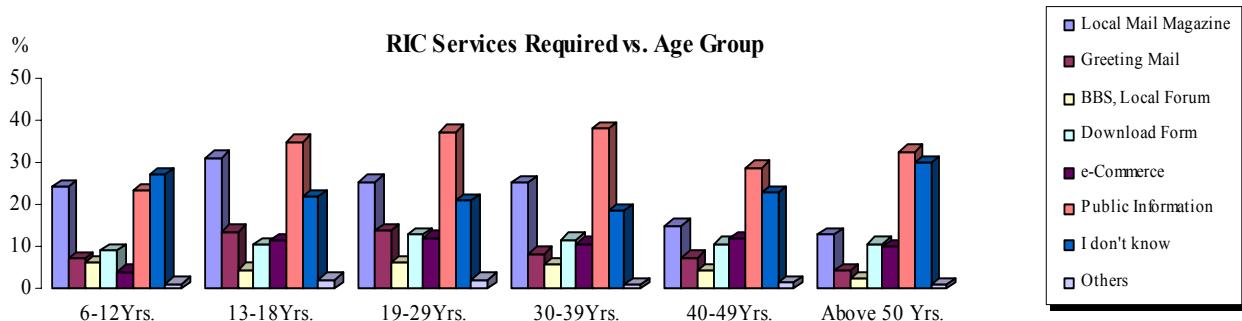
“Add more computers”, “Instructor” and “Open on Saturday and Sunday” appear as three major requests for RIC operation. By age group, “Add more computers” is the highest request among people under 39 years old, while “Instructor” becomes the highest among the people over 40 years old.



(2) RIC Service

Analysis of the demand for RIC services shows that “Public Information” appears as the highest among almost all age groups except those under 12 years old, for whom the demand for “Local Mail Magazine” is slightly higher than that for “Public Information”.

The interview survey revealed that people think public information, including policy and service of local government, medical service available in the community, current events etc., would be helpful for their day to day life if this is provided through RICs. Although local government such as District Offices and medical institutions possess these information and publicizing them to the people, the means of publicity are limited. RICs are expected to help in increasing publicity of these information to the local people because they are, in most cases, located in post offices where more than 90% of people in rural communities visit at least once a month for sending and receiving posts and paying their utility charges, according to the questionnaire survey. If people were able to access public information through RICs, it would significantly enhance the accessibility of rural people to the public information useful to their life.



People also show an interest in receiving services such as “Local Mail Magazine”, “Download Form”, “E-commerce” and “Greeting Mail” through RICs, although the priority varies between age groups. For the over 50 years age group, the answer “I do not know” makes up 30% and ranked second following “Public Information”. It would be worthwhile gaining an understanding of the importance of working up the interest of older people in RICs, if the project is targeted at this age group.

A.4 Needs Survey and Questionnaire Items

As info-communications technology being progressed, every citizen has gained an opportunity to access and utilize useful information easily by using the Internet no matter where they live. The Internet can be used for e-mail, information collection, business promotion and so on. For example, people can send and receive long distance/international mail at very low cost by using e-mail. Children can learn by surfing websites on social/cultural information nationwide/worldwide. Furthermore, local entrepreneurs can utilized the Internet for collecting business information and for introducing their products in the world market.

Ministry of Energy, Communication and Multimedia (MECM) has been carrying out Rural Internet Center (RIC) project with a view to enhancing the info-communications access and the usage of the Internet in rural communities. In this project, MECM has established 14 Rural Information Centers, located at least at one post office in each state in Malaysia, so that people in rural area can use the Internet facilities freely. The number of RIC is expected to increase to 100 in the future.

This Needs Survey is planned and conducted by Japan International Cooperation Agency (JICA) in cooperation with MECM, in order to understand present condition of rural communities for usage and needs for information technology including the Internet. The results will be summarized and be utilized for future RIC project. Medan Sedunia Digital Sdn Bhd is entrusted by JICA Study Team for the works of distribution, collection, summarization of the Questionnaires.

Your kind attention and frank answer/opinions are highly appreciated.

If you have any question, please contact us. The contact address is shown at the end of questionnaire.

- JICA Study Team on Enhancement of Info-Communications Access in Rural Communities in Malaysia
- Ministry of Energy, Communications and Multimedia, Communication and Multimedia Division
- Medan Sedunia Digital Sdn Bhd

| | | No. |
|-----------------------|---|---|
| <u>BIODATA</u> | | |
| 1 | Nama <i>Name</i> | |
| 2 | No. Kad Pengenalan <i>Identity Card Number</i> | |
| 3 78 | Alamat (Nama kampung) <i>Address (Name of village)</i> | |
| 4 | Jantina / Sex | 1 <input type="checkbox"/> Lelaki / <i>Male</i> 2 <input type="checkbox"/> Perempuan / <i>Female</i> |
| 77 | | |
| 5 | Taraf Perkahwinan <i>Marital Status</i> | 1 <input type="checkbox"/> Bujang / <i>Single</i> 2 <input type="checkbox"/> Berkahwin / <i>Married</i> 3 <input type="checkbox"/> Janda / Duda / <i>Widow/Widower</i> |
| 6 76 | Umur <i>Age</i> | 1 <input type="checkbox"/> 6 - 12 tahun / <i>Years</i> 2 <input type="checkbox"/> 13 – 18 tahun / <i>Years</i> 3 <input type="checkbox"/> 19 – 29 tahun / <i>Years</i> 4 <input type="checkbox"/> 30 – 39 tahun / <i>Years</i> 5 <input type="checkbox"/> 40 – 49 tahun / <i>Years</i> 6 <input type="checkbox"/> Lebih dari 50 tahun / <i>50 Years above</i> |
| 7 81 | Perkerjaan <i>Occupation</i> | 1 <input type="checkbox"/> Petani / <i>Farmer</i> 2 <input type="checkbox"/> Kerja Pejabat / <i>Office Worker</i> 3 <input type="checkbox"/> Ushawan (Kecil & Sederhana) / <i>Small & Medium Enterprises Worker</i> 4 <input type="checkbox"/> Berkerja Sendiri / <i>Self Employed</i> 5 <input type="checkbox"/> Pelajar / <i>Student</i> 6 <input type="checkbox"/> Suri Rumah / <i>Housewife</i> 7 <input type="checkbox"/> Penggangur / <i>Unemployed</i> 8 <input type="checkbox"/> Berkerja Dengan Orang Lain / <i>Working for other people</i> 9 <input type="checkbox"/> Lain-lain, Nyatakan / <i>Others specify</i> <hr/> <hr/> |

| | | |
|----------|--|--|
| 8 79 | Bilangan ahli keluarga dalam rumah (termasuk saudara mara) <i>Number of family members</i> | <u>Orang / People</u> |
| 9 82 | Jumlah pendapatan seisi keluarga sebulan <i>Total household income /month</i> | <p>1 <input type="checkbox"/> Kurang dari RM 500 sebulan <i>Less than RM500 / month</i></p> <p>2 <input type="checkbox"/> RM 500 – 999 sebulan / Month</p> <p>3 <input type="checkbox"/> RM 1000 – 1999 sebulan / Month</p> <p>4 <input type="checkbox"/> RM 2000 – 2999 sebulan / Month</p> <p>5 <input type="checkbox"/> RM 3000 – 3999 sebulan / Month</p> <p>6 <input type="checkbox"/> RM 4000 – 4999 sebulan / Month</p> <p>7 <input type="checkbox"/> RM 5000 – 9999 sebulan / Month</p> <p>8 <input type="checkbox"/> Lebih dari RM 10,000 sebulan <i>More than RM10,000 / month</i></p> |
| 10 91 | Adakah anda mempunyai kad kredit <i>Do you have a credit card?</i> | <p>1 <input type="checkbox"/> Ya / Yes</p> <p>2 <input type="checkbox"/> Tidak / No</p> |
| 11 83 | Boleh membaca dalam B. Malaysia <i>Can you read B.Malaysia?</i> | <p>1 <input type="checkbox"/> Ya / Yes</p> <p>2 <input type="checkbox"/> Tidak / No</p> |
| 12 84 | Boleh menulis dalam B.Malaysia? <i>Can you write B.Malaysia?</i> | <p>1 <input type="checkbox"/> Ya / Yes</p> <p>2 <input type="checkbox"/> Tidak / No</p> |
| 13 85 | Boleh membaca dalam bahasa Inggris? <i>Can you read English?</i> | <p>1 <input type="checkbox"/> Ya / Yes</p> <p>2 <input type="checkbox"/> Tidak / No</p> |
| 14 86 | Boleh menulis dalam bahasa Inggris? <i>Can you write English?</i> | <p>1 <input type="checkbox"/> Ya / Yes</p> <p>2 <input type="checkbox"/> Tidak / No</p> |
| 15 87 | Boleh membaca dalam lain bahasa? <i>Can you read any other language?</i> | <p>1 <input type="checkbox"/> Ya / Yes</p> <p>2 <input type="checkbox"/> Tidak / No</p> |
| 16 88 | Jika Ya, nyatakan <i>If yes, what language can you read?</i> | <p>a) _____</p> <p>b) _____</p> <p>c) _____</p> |

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| 17 | Boleh menulis dalam lain bahasa? 89 <i>Can you write any other language?</i> | 1 <input type="checkbox"/> Ya / Yes 2 <input type="checkbox"/> Tidak / No |
| 18 | Jika Ya, nyatakan 90 <i>If yes, what language can you write?</i> | a) _____ b) _____ c) _____ |
| 19 | Taraf pendidikan 92 <i>What school you have completed?</i> | 1 <input type="checkbox"/> Sekolah Rendah / Primary school 2 <input type="checkbox"/> Sekolah Menengah / Secondary school 3 <input type="checkbox"/> Institusi Latihan Kemahiran Skill training center 4 <input type="checkbox"/> Maktab / College 5 <input type="checkbox"/> Universiti / University 6 <input type="checkbox"/> Tiada / None |
| | Maklumat Untuk Pembangunan Content Radio 20 Adakah anda mempunyai radio? 13 <i>Do you have a radio?</i> | 1 <input type="checkbox"/> Ya 2 <input type="checkbox"/> Tidak |
| 21 | Jika Ya, berapa buah? 14 <i>If Yes, how many radio do you have?</i> | 1 <input type="checkbox"/> Satu / One 2 <input type="checkbox"/> Dua / Two 3 <input type="checkbox"/> Tiga / Three 4 <input type="checkbox"/> Lebih Dari Tiga / More than three |
| 22 | Jika Ya, berapa lama anda mendengar radio seminggu? 15 <i>How long do you listen to the radio a week?</i> | 1 <input type="checkbox"/> 1 Hingga 7 Jam Seminggu 1 – 7 Hours / Week 2 <input type="checkbox"/> 8 Hingga 20 Jam Seminggu 8 – 20 Hours / Week 3 <input type="checkbox"/> 21 Hingga 30 Jam Seminggu 21 – 30 Hours / Week 4 <input type="checkbox"/> 31 Hingga 50 Jam Seminggu 31 – 50 Hours / Week 5 <input type="checkbox"/> Lebih Dari 51 Jam Seminggu >51 Hours / Week |

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| 23 16 | Jika Ya, apakah rancangan yang anda dengar? <i>What kind of radio program do you listen to?</i> | <p>1 <input type="checkbox"/> Berita / News</p> <p>2 <input type="checkbox"/> Drama, Muzik Dan Hiburan <i>Movie, Drama, music & entertainment</i></p> <p>3 <input type="checkbox"/> Ramalan Kaji Cuaca / <i>Weather info</i></p> <p>4 <input type="checkbox"/> Maklumat Setempat / <i>Local info</i></p> <p>5 <input type="checkbox"/> Sukan / <i>Sports</i></p> <p>6 <input type="checkbox"/> Lain-lain, Nyatakan / <i>Others specify</i></p> <hr/> <hr/> <hr/> |
| 24 17 | Jika Tidak, mengapa <i>What is the reason for not to have a radio?</i> | <p>1 <input type="checkbox"/> Tak Cukup Duit / <i>No money</i></p> <p>2 <input type="checkbox"/> Tak perlu mendengar radio <i>I do not need to listen to a radio</i></p> <p>3 <input type="checkbox"/> Mendengar Di Tempat Yang Lain <i>I listen to a radio in other places</i></p> <p>4 <input type="checkbox"/> Tak Faham Bahasa <i>I cannot understand the language</i></p> <p>5 <input type="checkbox"/> Lain-Lain, Nyatakan / <i>Others specify</i></p> <hr/> |
| 25 8 | Televisyen Adakah anda mempunyai televisyen di rumah <i>Do you have a television?</i> | <p>1 <input type="checkbox"/> Ya / <i>Yes</i></p> <p>2 <input type="checkbox"/> Tidak / <i>No</i></p> |
| 26 9 | Jika Ya, berapa buah <i>If Yes, how many television do you have?</i> | <p>1 <input type="checkbox"/> Satu / <i>One</i></p> <p>2 <input type="checkbox"/> Dua / <i>Two</i></p> <p>3 <input type="checkbox"/> Tiga / <i>Three</i></p> <p>4 <input type="checkbox"/> Lebih Dari Tiga / <i>>Three</i></p> |
| 26A | Jika tidak, dimana biasanya anda Menonton TV <i>If no, where do you watch</i> | <p>1 <input type="checkbox"/> Rumah Jiran / Neighbour's house</p> <p>2 <input type="checkbox"/> Dewan serbaguan / Community Center</p> <p>3 <input type="checkbox"/> Kedai Minum / Coffee Shop</p> |

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| | | 4 <input type="checkbox"/> Tadik Menonton / Never Watch |
| | | 5 <input type="checkbox"/> Others |
| 27 | Jika Ya, berapa lama anda menonton televisyen seminggu 10 <i>If Yes, how long do you watch television a week?</i> | 1 <input type="checkbox"/> 1 Hingga 7 Jam Seminggu <i>1 – 7 Hours / week</i> |
| | | 2 <input type="checkbox"/> 8 Hingga 20 Jam Seminggu <i>8 – 20 Hours / week</i> |
| | | 3 <input type="checkbox"/> 21 Hingga 30 Jam Seminggu <i>21 – 30 Hours / week</i> |
| | | 4 <input type="checkbox"/> 31 Hingga 50 Jam Seminggu <i>31 – 50 Hours / week</i> |
| | | 5 <input type="checkbox"/> Lebih Dari 51 Jam Seminggu <i>>51 Hours / week</i> |
| 28 | Jika Ya, apakah rancangan yang anda tonton? (Boleh lebih dari satu jawapan) 11 <i>If Yes, what kind of TV program do You watch? (Can have more than one)</i> | 1 <input type="checkbox"/> Berita / News |
| | | 2 <input type="checkbox"/> Tayang Gambar, Drama, Muzik Dan Hiburan / Movie, drama, music and entertainment |
| | | 3 <input type="checkbox"/> Ramalan Kaji Cuaca / Weather info |
| | | 4 <input type="checkbox"/> Maklumat Setempat / Local info |
| | | 5 <input type="checkbox"/> Sukan / Sports |
| | | 6 <input type="checkbox"/> Lain-Lain, Nyatakan / Others specify |
| 29 | Jika Tidak, mengapa 12 <i>If No, what is the reason for not have a Television?</i> | 1 <input type="checkbox"/> Tak Cukup Duit / No money |
| | | 2 <input type="checkbox"/> Tak perlu tonton televisyen <i>I do not need to watch TV</i> |
| | | 3 <input type="checkbox"/> Menonton Di Tempat Yang Lain <i>I watch TV in other place.</i> |
| | | 4 <input type="checkbox"/> Tak Faham Bahasa <i>I cannot understand the language</i> |
| | | 5 <input type="checkbox"/> Lain-Lain, Nyatakan / Others specify |
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| 30 | Akhbar Adakah anda membaca akhabar | 1 <input type="checkbox"/> Ya / Yes |
| 18 | <i>Do you read a newspaper?</i> | 2 <input type="checkbox"/> Tidak / No |
| | | |
| 31 | Jika Ya, apakah jenis rencana yang di baca | 1 <input type="checkbox"/> Berita / News |
| 19 | <i>What kind of article do you read?</i> | 2 <input type="checkbox"/> Ramalan kaji Cuaca / Weather Info |
| | | 3 <input type="checkbox"/> Rancangan Television / Radio TV / Radio program |
| | | 4 <input type="checkbox"/> Maklumat Semasa / Events info |
| | | 5 <input type="checkbox"/> Hiburan / Entertainment |
| | | 6 <input type="checkbox"/> Pendidikan / Education |
| | | 7 <input type="checkbox"/> Sukan / Sports |
| | | 8 <input type="checkbox"/> Iklan / Advertisement |
| | | 9 <input type="checkbox"/> Lain-Lain, Nyatakan / Others specify |
| | | |
| 32 | Jika Ya, berapa kali anda membaca akhabar seminggu? | 1 <input type="checkbox"/> 1 Kali / 1 time |
| 20 | <i>How often do you read a newspaper a week?</i> | 2 <input type="checkbox"/> 2 Kali / 2 times |
| | | 3 <input type="checkbox"/> 3 Kali / 3 times |
| | | 4 <input type="checkbox"/> 4 Kali / 4 times |
| | | 5 <input type="checkbox"/> 5 Kali / 5 times |
| | | 6 <input type="checkbox"/> 6 Kali / 6 times |
| | | 7 <input type="checkbox"/> 7 Kali / 7 times |
| | | |
| 33 | Jika tidak membaca akhabar, mengapa? | 1 <input type="checkbox"/> Tak Boleh Membaca / Cannot read |
| 21 | <i>What is the reason for not read a newspaper?</i> | 2 <input type="checkbox"/> Tidak Perlukan Maklumat Do not need to have info |
| | | 3 <input type="checkbox"/> Dapat Maklumat Dari Tempat Lain Have info from other sources |

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| | | 4 <input type="checkbox"/> Tidak minat dengan berita <i>Not interested in news</i> |
| | | 4 <input type="checkbox"/> Tak Cukup Duit / <i>No money</i> |
| | | 5 <input type="checkbox"/> Tak Tahu / <i>I do not know</i> |
| | | 6 <input type="checkbox"/> Lain-Lain, Nyatakan |
| 34 | Akhbar apa yang anda baca <i>Which newspaper do you read?</i> | 1 <input type="checkbox"/> Kebangsaan News Straits Times |
| | Jawapan bersambung di sebelah | 2 <input type="checkbox"/> The Star |
| | | 3 <input type="checkbox"/> Berita Harian |
| | | 4 <input type="checkbox"/> Utusan |
| | | 5 <input type="checkbox"/> Tempatan / <i>Local</i> |
| | | 6 <input type="checkbox"/> Sila nyatakan / <i>Specify</i> |
| 35 | Surat khabar berbahasa apa yang anda Baca? <i>What language newspaper do you read</i> | 1 <input type="checkbox"/> Malay |
| | | 2 <input type="checkbox"/> English |
| | | 3 <input type="checkbox"/> Chinese |
| | | 4 <input type="checkbox"/> Indian |
| | | 5 <input type="checkbox"/> Specify |
| 36 | Majalah apa yang anda baca? <i>What magazine do you read?</i> | 1 <input type="checkbox"/> Sukan |
| | | 2 <input type="checkbox"/> Teknologi |
| | | 3 <input type="checkbox"/> Lain - lain |
| 37 | Infra-struktur Talipon Adakah anda mempunyai talipon di rumah? <i>Do you have telephone in your house?</i> | 1 <input type="checkbox"/> Ya / <i>Yes</i> |
| 22 | | 2 <input type="checkbox"/> Tidak / <i>No</i> |

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| 38 | Jika apa siapa yang biasa anda panggil <i>If yes, who do you always talk to on the phone?</i> | <input type="checkbox"/> Ibu/bapa / Parents <input type="checkbox"/> Adik-beradik / Siblings <input type="checkbox"/> Saudara / Relative <input type="checkbox"/> Kawan / Friends <input type="checkbox"/> Hiburan / Entertainment <input type="checkbox"/> Lain-lain / Others |
| 39 | Dimana mereka tinggal? <i>Where do they live?</i> | <input type="checkbox"/> Berdekatan / Nearby <input type="checkbox"/> Kampung lain / Other village <input type="checkbox"/> Mukim lain / Other Mukim <input type="checkbox"/> Daerah Lain / Other District <input type="checkbox"/> Negeri Lain / Other States <input type="checkbox"/> Luar Negera / Overseas |
| 40 | Berapa kerap anda membuat panggilan Kepada mereka? <i>How often do you call them?</i> | <input type="checkbox"/> Setiap hari / Everyday <input type="checkbox"/> Setiap minggu / Once a week <input type="checkbox"/> Setiap Bulan / Once a month <input type="checkbox"/> Sekali setahun / Once a year |
| 41 | Apa yang biasa anda bualkan? <i>What do you always talk about?</i> | Please Specify _____ _____ _____ |
| 42 | Berapa bill talipon anda sebulan? <i>How much is your monthly phone bill?</i> | <input type="checkbox"/> RM40 – 99 <input type="checkbox"/> 100 – 199 <input type="checkbox"/> 200 - 299 <input type="checkbox"/> 300 - 399 <input type="checkbox"/> Lebih RM 400 / More than RM 400 |

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| 43 | Jika Tidak, dimana anda menggunakan talipon? 23 <i>If No, where do you use telephone?</i> | <input type="checkbox"/> Tidak pakai talipon / <i>Do not use telephone</i> <input type="checkbox"/> Talipon awam / <i>Public phone</i> <input type="checkbox"/> Talipon jiran / <i>Telephone in the neighborhood</i> <input type="checkbox"/> Lain-Lain, Nyatakan / <i>Others specify</i> <hr/> |
| 44 24 | Jika Ya, apa jenis tali yang anda gunakan? <i>If Yes, what kind of phone line is it?</i> | 1 <input type="checkbox"/> Talian Biasa (Telekom) <i>Wired lines (Wired fixed line)</i> 2 <input type="checkbox"/> Talian Wireless <i>Wireless line (Wireless fixed line)</i> 3 <input type="checkbox"/> Talipon Bimbit / <i>Mobile phone</i> |
| | <i>Elektrik - Electricity</i> | |
| 46 6 | Adakah anda mempunyai bekalan elektrik di rumah? <i>Do you have electricity in your house?</i> | 1 <input type="checkbox"/> Ya / <i>Yes</i> 2 <input type="checkbox"/> Tidak / <i>No</i> |
| 47 7 | Jika Ya, dari manakah sumber elektrik di rumah anda? <i>If Yes, what is the source of electric power?</i> | 1 <input type="checkbox"/> TNB / <i>Electric company</i> 2 <input type="checkbox"/> Generator (Minyak/Gas)(Gas/Oil) 3 <input type="checkbox"/> Tenaga Solar / <i>Solar battery</i> 4 <input type="checkbox"/> Lain-lain, Nyatakan / <i>Others specify</i> |
| | Pejabat POS | |
| 48 1 | Adakah Anda Menggunakan Khidmat Pejabat Pos? <i>Do you go to Post Office</i> | 1 <input type="checkbox"/> Ya / <i>Yes</i> 2 <input type="checkbox"/> Tidak / <i>No</i> |
| 49 2 | Jika Ya, berapa kerapkah anda ke Pejabat POS? <i>If Yes, how often do you visit post office?</i> | 1 <input type="checkbox"/> Setiap hari / <i>Everyday</i> 2 <input type="checkbox"/> Setiap minggu / <i>Once a week</i> 3 <input type="checkbox"/> Setiap Bulan / <i>Once a month</i> 4 <input type="checkbox"/> Sekali setahun / <i>Once a year</i> |

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| 50 3 | Jika Ya, apakah tujuan anda pergi ke Pejabat POS? <i>If Yes, what is the purpose of your visit?</i> | 1 <input type="checkbox"/> Urusan pos (surat, bungkusan) <i>Postal service (Mail, parcel)</i> 2 <input type="checkbox"/> Memohon untuk membeli komputer <i>Application for 1 home 1 PC</i> 3 <input type="checkbox"/> Membaharui Lesen / License renewal 4 <input type="checkbox"/> Membayar bil / Bill settlement 5 <input type="checkbox"/> Lain-lain, Nyatakan / Others specify |
| 51 4 | Jika Ya, bagaimanakah anda pergi ke Pejabat POS? <i>If Yes, how do you go to the post office usually?</i> | 1 <input type="checkbox"/> Berjalan / Walk 2 <input type="checkbox"/> Berbasikal / Bicycle 3 <input type="checkbox"/> Kemudahan Awam (Bas dll) <i>Public transport (Bus/train)</i> |
| 52 5 | Berapa jauh rumah anda dari pejabat Pos? <i>How far is your house from the Post Office?</i> | 1 <input type="checkbox"/> 10 minit perjalanan / Within 10 min 2 <input type="checkbox"/> 11-30 minit / 11-30 min 3 <input type="checkbox"/> 31 minit – 1 jam / 31min – 1 hour 4 <input type="checkbox"/> Melebihi 1 jam / more than 1 hour |
| Sikap Terhadap Komputer – Attitudes towards computer | | |
| 53 30 | Pernahkah Anda Memegang Komputer <i>Have you ever touch a PC</i> | 1 <input type="checkbox"/> Ya - Yes 2 <input type="checkbox"/> Tidak - No |
| 54 48 | Adakah Anda Mempunyai Komputer di Rumah? <i>Do you have a computer in your house</i> | 1 <input type="checkbox"/> Ya - Yes 2 <input type="checkbox"/> Tidak - No |
| 55 49 | Jika tidak, kenapa? <i>If not, why?</i> | 1 <input type="checkbox"/> Tidak Perlu Menggunakan Komputer <i>I do not need to use PC.</i> 2 <input type="checkbox"/> Tidak Berminat Menggunakan Komputer <i>I am not interested in PC</i> 3 <input type="checkbox"/> Tidak Suka Komputer <i>I do not like PC.</i> 4 <input type="checkbox"/> Tidak Mempunyai Cukup Wang <i>I do not have enough money</i> |

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| | | 5 <input type="checkbox"/> | Tidak Tahu Menggunakan Komputer <i>I do not know how to use PC.</i> |
| | | 6 <input type="checkbox"/> | Tidak Tahu Bagaimana Hendak Membeli Komputer <i>I do not know how to buy PC.</i> |
| | | 7 <input type="checkbox"/> | Lain Lain / <i>Others</i> |
| | | 1 <input type="checkbox"/> | Ya - Yes |
| | | 2 <input type="checkbox"/> | Tidak - No |
| 56 | Adakah Anda Mempunyai Rancangan Untuk Membeli Komputer? <i>Do you plan to buy a PC</i> | | |
| 57 | Berapa Banyakkah Anda Sanggup Bayar untuk Membeli Komputer? <i>How much are you willing to pay for Buying a PC at the maximum?</i> | 1 <input type="checkbox"/> | < RM100 |
| 51 | | 2 <input type="checkbox"/> | RM501 – RM1,000 |
| | | 3 <input type="checkbox"/> | RM101 – RM500 |
| | | 4 <input type="checkbox"/> | RM1,001 – RM2,000 |
| | | 5 <input type="checkbox"/> | RM2,001 – RM2,500 |
| | | 6 <input type="checkbox"/> | RM2,501 – RM3,000 |
| | | 7 <input type="checkbox"/> | RM3,001 – RM4,000 |
| | | 8 <input type="checkbox"/> | > RM4,001 |
| <u>Kebolehan berkomputer – Computer Literacy</u> | | | |
| 58 | Pernahkan anda menggunakan komputer? <i>Do you use PC</i> | 1 <input type="checkbox"/> | Ya - Yes |
| 31 | | 2 <input type="checkbox"/> | Tidak - No |
| 59 | Jika pernah, bilakan anda mula menggunakan <i>If yes when did you start using PC</i> | 1 <input type="checkbox"/> | Dalam masa 3 bulan <i>Within 3 months</i> |
| 36 | | 2 <input type="checkbox"/> | 3 bulan - setahun <i>3month – 1 year</i> |
| | | 3 <input type="checkbox"/> | 1 – 2 tahun / <i>1 – 2 years</i> |
| | | 4 <input type="checkbox"/> | 2 – 3 tahun / <i>2 – 3 years</i> |
| | | 5 <input type="checkbox"/> | 3 – 5 tahun / <i>3 – 5 years</i> |
| | | 6 <input type="checkbox"/> | Lebih 5 tahun / <i>More than 5 years</i> |
| 60 | Jika pernah, berapa kerap anda | 1 <input type="checkbox"/> | Sekurang-kurang sekali sehari |

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| | menggunakannya <i>If yes, how often</i> | 2 <input type="checkbox"/> Sekali seminggu / <i>Once a week</i> |
| | | 3 <input type="checkbox"/> Sekali sebulan / <i>Once a month</i> |
| | | 4 <input type="checkbox"/> Jarang – jarang / <i>very seldom</i> |
| 61 | Apa yang anda boleh lakukan dengan komputer? <i>What can you do with PC?</i> | 1 <input type="checkbox"/> Word processor |
| 54 | | 2 <input type="checkbox"/> Spreadsheet software |
| | | 3 <input type="checkbox"/> E-mail |
| | | 4 <input type="checkbox"/> Melayari laman web <i>Web Browsing</i> |
| | | 5 <input type="checkbox"/> Membangunkan Laman Web <i>Website Development</i> |
| | | 6 <input type="checkbox"/> E-Dagang <i>E-Commerce</i> |
| | | 7 <input type="checkbox"/> Saya tak pandai Menggunakan komputer peribadi <i>I don't know how to use PC</i> |
| | | 8 <input type="checkbox"/> Lain-lain (Sila Nyatakan) <i>Others</i> |
| 62 | Jika Tidak, Mengapa <i>If not, what is the reason for not to use PC?</i> | 1 <input type="checkbox"/> Tak Ada Komputer di rumah <i>I do not have PC in my house.</i> |
| 32 | | 2 <input type="checkbox"/> Tak perlu menggunakan komputer <i>I do not need to use PC.</i> |
| | | 3 <input type="checkbox"/> Tak tahu di mana komputer dapat digunakan dalam kerja-kerja saya <i>I don't know where I can use PC</i> |
| | | 4 <input type="checkbox"/> Tak ada komputer di rumah atau di tempat kerja <i>I do not have PC in my office / working place.</i> |
| | | 5 <input type="checkbox"/> Tak tahu menggunakan komputer <i>I do not know where I can use PC.</i> |
| | | 6 <input type="checkbox"/> Tak minat pada komputer <i>I'm not interested in PC</i> |
| | | 7 <input type="checkbox"/> Tak tahu mengapa <i>I do not know</i> |
| | | 8 <input type="checkbox"/> Lain-lain, nyatakan - <i>Others</i> |
| 63 | Jika tidak, adakah anda ingin menggunakan komputer <i>If not do you want to use a PC?</i> | 1 <input type="checkbox"/> Ya - Yes |
| 33 | | 2 <input type="checkbox"/> Tidak - No |
| 64 | Jika anda tidak tahu menggunakan komputer, adakah anda ingin belajar menggunakan nya <i>If you don't know how to use PC do you want to learn how to use PC?</i> | 1 <input type="checkbox"/> Ya - Yes |
| 34 | | 2 <input type="checkbox"/> Tidak - No |
| 65 | Jika anda menggunakan komputer, di mana anda menggunakan nya | 1 <input type="checkbox"/> Rumah - <i>Houes</i> |

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| 35 | <i>Where do you use PC?</i> | 2 <input type="checkbox"/> Tempat Kerja – <i>Working Place</i> |
| | | 3 <input type="checkbox"/> Sekolah - <i>School</i> |
| | | 4 <input type="checkbox"/> Siber kafe – <i>Cyber Cafe</i> |
| | | 5 <input type="checkbox"/> Pusat internet desa <i>Rural Internet Centers</i> |
| | | 6 <input type="checkbox"/> Kelas komputer – <i>Computer Class</i> |
| | | 7 <input type="checkbox"/> Makmal komputer <i>Computer Lab</i> |
| | | 8 <input type="checkbox"/> Info-Desa – <i>Info Desa</i> |
| | | 9 <input type="checkbox"/> Unit Internet Bergerak <i>Mobile Internet Unit</i> |
| | | 10 <input type="checkbox"/> Lain-lain, nyatakan <i>Others</i> |
| 66 | Apa yang anda boleh buat dengan komputer peribadi (PC) anda? (Boleh mempunyai lebih dari 1 jawapan) | 1 <input type="checkbox"/> Word processor |
| 37 | <i>What is the purpose of using PC?</i> | 2 <input type="checkbox"/> Spreadsheet software |
| | | 3 <input type="checkbox"/> E-mail |
| | | 4 <input type="checkbox"/> Melayari laman web <i>Web Browsing</i> |
| | | 5 <input type="checkbox"/> Membangunkan Laman Web <i>Website Development</i> |
| | | 6 <input type="checkbox"/> E-Dagang <i>E-Commerce</i> |
| | | 7 <input type="checkbox"/> Saya tak pandai Menggunakan komputer peribadi <i>I don't know how to use PC</i> |
| | | 8 <input type="checkbox"/> Lain-lain (Sila Nyatakan) <i>Others</i> |
| Internet | | |
| 67 | Pernahkah Anda Menggunakan Internet? | 1 <input type="checkbox"/> Ya - <i>Yes</i> |
| 38 | <i>Have you ever use internet?</i> | 2 <input type="checkbox"/> Tidak - <i>No</i> |
| 68 | Jika Tidak, Adakah Anda Hendak Menggunakan Internet? | 1 <input type="checkbox"/> Ya - <i>Yes</i> |
| 39 | <i>If no, do you want to use internet?</i> | 2 <input type="checkbox"/> Tidak - <i>No</i> |
| 69 | Jika Anda Tidak Mahu Menggunakan Internet, Apakah Sebabnya? | 1 <input type="checkbox"/> Tidak Memerlukan Internet <i>I do not need internet</i> |
| 40 | <i>If not, what is the reason?</i> | 2 <input type="checkbox"/> Tidak Berminat Menggunakan Internet <i>I'm not interested in internet</i> |
| | | 3 <input type="checkbox"/> Tidak Tahu Menggunakan Internet <i>I don't know how to use internet</i> |
| | | 4 <input type="checkbox"/> Tidak Mempunyai Komputer <i>I do not have a PC</i> |
| | | 5 <input type="checkbox"/> Laluan internet mahal/ <i>internet access expensive</i> |
| | | 6 <input type="checkbox"/> Harga permulaan mahal |

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| | | | <input type="checkbox"/> | <i>initial cost expensive</i> |
| 70 | Jika pernah, bilakah anda mula menggunakan internet <i>If yes when did you start using PC</i> | 36 | <input type="checkbox"/> 7 | Tiada talian talipon / <i>No phone lines</i> |
| | | | <input type="checkbox"/> 8 | Tidak ada sebab <i>I do not know</i> |
| | | | <input type="checkbox"/> 9 | Lain – lain / <i>others</i> |
| | | | | |
| 70 | Jika pernah, bilakah anda mula menggunakan internet <i>If yes when did you start using PC</i> | 36 | <input type="checkbox"/> 1 | Dalam masa 3 bulan <i>Within 3 months</i> |
| | | | <input type="checkbox"/> 2 | 3 bulan - setahun <i>3month - 1 year</i> |
| | | | <input type="checkbox"/> 3 | 1 – 2 tahun / <i>1 – 2 years</i> |
| | | | <input type="checkbox"/> 4 | 2 – 3 tahun / <i>2 – 3 years</i> |
| | | | <input type="checkbox"/> 5 | 3 – 5 tahun / <i>3 – 5 years</i> |
| | | | <input type="checkbox"/> 6 | Lebih 5 tahun / <i>More than 5 years</i> |
| | | | | |
| 71 | Jika pernah, berapa kerap anda menggunakaninya <i>If yes, how often</i> | | | Sekurang-kurang sekali sehari <i>Once a week</i> |
| | | | | Sekali seminggu / <i>Once a month</i> |
| | | | | Jarang – jarang / <i>very seldom</i> |
| | | | | |
| 72 | Apakah Tujuan Anda Menggunakan Internet? <i>What is the purpose to use internet?</i> | 41 | <input type="checkbox"/> 1 | Game |
| | | | <input type="checkbox"/> 2 | E- Mail |
| | | | <input type="checkbox"/> 3 | Majalah Mail <i>Mail Magazine</i> |
| | | | <input type="checkbox"/> 4 | Melayari Laman Web <i>Web Browsing</i> |
| | | | <input type="checkbox"/> 5 | Chat <i>Chat</i> |
| | | | <input type="checkbox"/> 6 | Mereka Laman Web <i>Making Home page</i> |
| | | | <input type="checkbox"/> 7 | E – Dagang <i>E-Commerce</i> |
| | | | <input type="checkbox"/> 8 | Lain Lain <i>Others</i> |
| | | | | |
| 73 | Adakah anda mempunyai alamat E-Mail? <i>Do you have an e-mail address</i> | 42 | <input type="checkbox"/> 1 | Ya - Yes |
| | | | <input type="checkbox"/> 2 | Tidak - No |
| | | | | |
| | Jika ya, apa jenis <i>If yes, what kind</i> | | <input type="checkbox"/> 1 | e-mail pejabat /sekolah <i>Office/school e-mail</i> |
| | | | <input type="checkbox"/> 2 | Pembekal internet seperti tm-net <i>Internet provider eg. tm-net</i> |

| | | |
|----|--|--|
| | | 3 <input type="checkbox"/> Mail percuma <i>Free mail</i> |
| | | 4 <input type="checkbox"/> Lain-lain <i>others</i> |
| 74 | Jika Tidak, Adakah Anda Tahu Membuka Akaun E-Mail? | 1 <input type="checkbox"/> Ya - Yes |
| 43 | <i>If not do you know how to open e-mail account?</i> | 2 <input type="checkbox"/> Tidak - No |
| 75 | Apakah Tujuan Anda Melayari Laman Web? | 1 <input type="checkbox"/> Kerja <i>Work</i> |
| 44 | <i>If browsing site, what is the purpose?</i> | 2 <input type="checkbox"/> Belajar <i>Study</i> |
| | | 3 <input type="checkbox"/> E - Dagang <i>E-Commerce</i> |
| | | 4 <input type="checkbox"/> Hobi, Hiburan <i>Hobi, Entertainment</i> |
| | | 5 <input type="checkbox"/> Lain Lain <i>Others</i> |
| 76 | Jika melayari laman web, site mana yang anda selalu masuk <i>If web browsing, which site do you usually visit</i> | 1 <input type="checkbox"/> Malaysia <i>Malaysia</i> |
| | | 2 <input type="checkbox"/> Antarabangsa <i>international</i> |
| 77 | Apa bahasa laman web yang biasa anda guna <i>What web site language do you often use</i> | <input type="checkbox"/> Bahasa Malaysia <i>Malaysian language</i> |
| | | <input type="checkbox"/> Bahasa Inggeris <i>English</i> |
| | | <input type="checkbox"/> Cina <i>Chinese</i> |
| | | <input type="checkbox"/> Jepun <i>Japanese</i> |
| | | <input type="checkbox"/> Lain-lain / others |
| 78 | Jika Anda Melayari Laman Web, Apakah Jenis Laman Web Yang Biasa Anda Layari? | 1 <input type="checkbox"/> Hobi <i>Hobby</i> |
| 45 | <i>If browsing a website, what kind of website you often browse</i> | 2 <input type="checkbox"/> Sukan <i>Sports</i> |
| | | 3 <input type="checkbox"/> Komputer & Internet <i>Computer & Internet</i> |
| | | 4 <input type="checkbox"/> Hiburan <i>Entertainment</i> |
| | | 5 <input type="checkbox"/> Perniagaan & Ekonomi <i>Business & Economy</i> |
| | | 6 <input type="checkbox"/> Berita & Rencana <i>News & Media</i> |
| | | 7 <input type="checkbox"/> Maklumat Tempatan <i>Local Information</i> |
| | | 8 <input type="checkbox"/> Cara Kehidupan dan Kebudayaan |

| | | | | |
|----|---|--|--|--|
| | | | | <i>Life & Culture</i> |
| 9 | <input type="checkbox"/> | | | Sains & Teknologi <i>Science & Technology</i> |
| 10 | <input type="checkbox"/> | | | Pengkalan Data <i>Database</i> |
| 11 | <input type="checkbox"/> | | | Seni <i>Art</i> |
| 12 | <input type="checkbox"/> | | | Kesihatan & Perubatan <i>Health & Medical</i> |
| 13 | <input type="checkbox"/> | | | Pendidikan <i>Education</i> |
| 14 | <input type="checkbox"/> | | | Politik <i>Politics</i> |
| 15 | <input type="checkbox"/> | | | Sains Sosial <i>Social Science</i> |
| 16 | <input type="checkbox"/> | | | Lain Lain <i>Others</i> |
| 79 | Jika anda melayari internet maklumat Apa yang anda fikir perlu dilebihkan? <i>If not browsing website what kind of Website you want more?</i> | | | 1 Hobi <i>Hobby</i> |
| 46 | | | | 2 Sukan <i>Sports</i> |
| | | | | 3 Komputer & Internet <i>Computer & Internet</i> |
| | | | | 4 Hiburan <i>Entertainment</i> |
| | | | | 5 Perniagaan & Ekonomi <i>Business & Economy</i> |
| | | | | 6 Berita & Rencana <i>News & Media</i> |
| | | | | 7 Maklumat Tempatan <i>Local Information</i> |
| | | | | 8 Cara Kehidupan dan Kebudayaan <i>Life & Culture</i> |
| | | | | 9 Sains & Teknologi <i>Science & Technology</i> |
| | | | | 10 Pengkalan Data <i>Database</i> |
| | | | | 11 Seni <i>Art</i> |
| | | | | 12 Kesihatan & Perubatan <i>Health & Medical</i> |
| | | | | 13 Pendidikan <i>Education</i> |
| | | | | 14 Politik <i>Politics</i> |
| | | | | 15 Sains Sosial <i>Social Science</i> |
| | | | | 16 Lain Lain <i>Others</i> |
| 80 | Jika anda tidak melayari internet maklumat apa yang anda perlukan? <i>If not browsing website what kind of Information you want to access?</i> | | | 1 Hobi <i>Hobby</i> |
| 47 | | | | 2 Sukan <i>Sports</i> |
| | | | | 3 Komputer & Internet <i>Computer & Internet</i> |
| | | | | 4 Hiburan <i>Entertainment</i> |
| | | | | 5 Perniagaan & Ekonomi |

| | | | | |
|--|---|---|--------------------------|--|
| | | | | <i>Business & Economy</i> |
| 6 | | | | Berita & Rencana |
| 7 | | | | <i>News & Media</i> |
| 8 | | | | Maklumat Tempatan |
| 9 | | | | <i>Local Information</i> |
| 10 | | | | Cara Kehidupan dan Kebudayaan |
| 11 | | | | <i>Life & Culture</i> |
| 12 | | | | Sains & Teknologi |
| 13 | | | | <i>Science & Technology</i> |
| 14 | | | | Pengkalan Data |
| 15 | | | | <i>Database</i> |
| 16 | | | | Seni |
| | | | | <i>Art</i> |
| | | | | Kesihatan & Perubatan |
| | | | | <i>Health & Medical</i> |
| | | | | Pendidikan |
| | | | | <i>Education</i> |
| | | | | Politik |
| | | | | <i>Politik</i> |
| | | | | Sains Sosial |
| | | | | <i>Social Science</i> |
| | | | | Lain Lain |
| | | | | <i>Others</i> |
| <u>Infra-struktur Internet– Internet Infra-struktur</u> | | | | |
| 81 | Sekiranya anda mempunyai komputer peribadi (PC) di rumah anda, sudahkah anda melanggan pembekal laluan Internet. | 1 | <input type="checkbox"/> | Sudah - Yes |
| 52 | <i>If you have PC in your house, have you entered the contract with Internet Service provider (ISP-Internet Service Provider)</i> | 2 | <input type="checkbox"/> | Belum (pergi ke soalan 54) <i>No (go to 54)</i> |
| 82 | Sekiranya anda menguna Internet dirumah, bagaimanakah sambungan anda? | 1 | <input type="checkbox"/> | Sambungan Talipon Biasa – Dial up analog |
| 53 | <i>If you use Internet in your house, how do you connect</i> | 2 | <input type="checkbox"/> | Sambungan ISDN - DIAL ISDN |
| | | 3 | <input type="checkbox"/> | Rangkaian Tempatan - (LAN) |
| | | 4 | <input type="checkbox"/> | Rangkaian Tempatan Dial LAN Dial-Up |
| | | 5 | <input type="checkbox"/> | Talian suwa - Leased Line |
| | | 6 | <input type="checkbox"/> | Saya tak tahu – <i>I don't Know</i> |
| <u>Pusat Internet Desa – Rural Internet Centre</u> | | | | |
| 83 | Tahukah anda mengenai Pusat Internet Desa (Rural Internet Center) | 1 | <input type="checkbox"/> | Ya (Pergi ke soalan 57) - Yes |
| 55 | <i>Do you know RIC</i> | 2 | <input type="checkbox"/> | Tidak - No |

| | | | |
|----|---|--|---|
| 84 | Sekiranya anda tidak mengetahui, apakah jenis publisiti yang anda rasa di perlukan? | | 1 <input type="checkbox"/> Surat akhbar - <i>News paper</i> |
| 56 | <i>If not what kind of P.R do you think needed</i> | | 2 <input type="checkbox"/> Television - <i>Television</i> |
| | | | 3 <input type="checkbox"/> Radio - <i>Radio</i> |
| | | | 4 <input type="checkbox"/> Iklan - <i>Advertising</i> |
| | | | 5 <input type="checkbox"/> Ketua masyarakat setempat - <i>Community leader</i> |
| | | | Lain-lain (Sila Nyatakan) - <i>Others</i> |
| 85 | Sekiranya anda mengetahui mengenai <i>Pusat Internet Desa</i> , dari manakah anda memperolehi maklumat tersebut | | 1 <input type="checkbox"/> Surat akhbar - <i>Newspaper</i> |
| 57 | <i>If yes on Q55, how do you know RIC</i> | | 2 <input type="checkbox"/> Television - <i>Televisyen</i> |
| | | | 3 <input type="checkbox"/> Radio - <i>Radio</i> |
| | | | 4 <input type="checkbox"/> Iklan - <i>Advertising</i> |
| | | | 5 <input type="checkbox"/> Ketua masyarakat setempat <i>Community leader</i> |
| | | | 6 <input type="checkbox"/> Jiran tetangga - <i>Neighbour hood</i> |
| | | | 7 <input type="checkbox"/> Sekolah - <i>School</i> |
| | | | 8 <input type="checkbox"/> Laman web – <i>Webpage</i> |
| | | | 9 <input type="checkbox"/> Pejabat Pos – <i>pos office</i> |
| | | | 10 <input type="checkbox"/> Pejabat Daerah – <i>District office</i> |
| | | | 11 <input type="checkbox"/> Lain-lain (Sila Nyatakan) <i>Others</i> |
| 86 | Pernahkah anda menggunakan khidmat Pusat Internet Desa? | | 1 <input type="checkbox"/> Ya (Pergi ke soalan 60) - <i>Yes</i> |
| 58 | <i>Have you ever used RIC</i> | | 2 <input type="checkbox"/> Tidak - <i>No</i> |
| 87 | Sekiranya anda tidak pernah menggunakan khidmat Pusat Internet Desa apakah sebab-sebabnya? | | 1 <input type="checkbox"/> Tidak tahu mengenai Pusat Internet Desa – <i>do not know about RIC</i> |
| 59 | <i>If not, what's the reason</i> | | 2 <input type="checkbox"/> Terlalu jauh – <i>Too far</i> |
| | | | 3 <input type="checkbox"/> Tidak tahu menggunakan – <i>do not know how to use it</i> |
| | | | 4 <input type="checkbox"/> Tidak minat Internet – <i>no interest</i> |
| | | | 5 <input type="checkbox"/> Pusat Internet Desa ditutup pada malam hari- <i>not open at night</i> |

| <u>Keperluan Internet – Internet needs</u> | |
|---|--|
| 93 | Apakah talian sambungan Internet yang anda perlukan? <i>What kind of internet access line do you need</i> |
| 65 | |
| | <input type="checkbox"/> Talian Biasa – wired fixed telephone line |
| | <input type="checkbox"/> Talian Tanpa Wayar (Wireless) – wireless fixed phone line |
| | <input type="checkbox"/> I SDN |
| | <input type="checkbox"/> ADSL |
| | <input type="checkbox"/> Saya tak tahu – <i>I don't know</i> |
| 94 | Apakah jenis khidmat yang anda perlukan dari pembekal laluan Internet? (Boleh mempunyai lebih dari 1 jawapan) <i>What kind of internet provider service do you need</i> |
| 66 | |
| 1 | <input type="checkbox"/> E-Mail |
| 2 | <input type="checkbox"/> Web hosting service |
| 3 | <input type="checkbox"/> Lain-lain (Sila Nyatakan) - <i>Others</i> |
| 4 | <input type="checkbox"/> Saya tidak Tahu – <i>I don't know</i> |
| 95 | Apakah jenis kandungan web yang anda perlukan? <i>What kind of information/web contents do you need</i> |
| 67 | |
| 1 | <input type="checkbox"/> <i>Hobi/Kegemaran - Hobby</i> |
| 2 | <input type="checkbox"/> Sukan - <i>sport</i> |
| 3 | <input type="checkbox"/> Komputer dan Internet – <u><i>Computer & internet</i></u> |
| 4 | <input type="checkbox"/> Hiburan - <i>Entertainment</i> |
| 5 | <input type="checkbox"/> Perdagangan dan ekonomi – <i>Business & Economy</i> |
| 6 | <input type="checkbox"/> Berita dan media – <i>News & Media</i> |
| 7 | <input type="checkbox"/> Maklumat tempatan - (<i>Local info</i>) |
| 8 | <input type="checkbox"/> Cara hidup dan budaya – <i>Life & culture</i> |
| 9 | <input type="checkbox"/> Sains dan teknologi – <i>science & Teknologi</i> |
| 10 | <input type="checkbox"/> Pengkalan data – <i>data base</i> |
| 11 | <input type="checkbox"/> Kesenian (Art) - Art |

| | | |
|----------|---|--|
| 96 68 | Sekiranya Pusat Internet Desa mempunyai khidmat-khidmat berikut, apakah khidmat yang anda perlukan? (Anda boleh memilih 3 jawapan) <i>If you have these services in RIC, what Kind do you want</i> | <input type="checkbox"/> 12 Perubatan dan kesihatan – <i>Health & Medicine</i> <input type="checkbox"/> 13 Pendidikan - <i>Education</i> <input type="checkbox"/> 14 Politik - <i>Politics</i> <input type="checkbox"/> 15 Sains sosial – <i>Social Science</i> <input type="checkbox"/> 16 Saya tak tahu – <i>I don't Know</i> <input type="checkbox"/> 17 Lain-lain (Sila Nyatakan) <i>Others</i> <hr/> <hr/> |
| 97 69 | Apakah jenis khidmat yang anda perlukan dari Pusat Internet Desa? <i>What kind of RIC services do you need</i> | <input type="checkbox"/> 18 Majalah e-mail tempatan <input type="checkbox"/> 19 Greeting Mail <input type="checkbox"/> 20 BBS, Forum setempat <input type="checkbox"/> 21 Download borang penggunaan awam <input type="checkbox"/> 22 Membeli barang tempatan melalui Internet <input type="checkbox"/> 23 Maklumat awam <input type="checkbox"/> 24 Saya tak tahu <input type="checkbox"/> 25 Lain-lain (Sila Nyatakan) |
| 98 | Apakah permintaan yang anda kehendaki dari Pusat Internet Desa? Nyatakan | <input type="checkbox"/> 26 Dibuka pada waktu malam <i>Open at night</i> <input type="checkbox"/> 27 Dibuka pada hari Sabtu dan Ahad <i>Open on Saturday & Sunday</i> <input type="checkbox"/> 28 Tambahkan bilangan komputer <i>Add more computers</i> <input type="checkbox"/> 29 Pengajar - <i>Instructor</i> <input type="checkbox"/> 30 Saya tak tahu – <i>I don't know</i> <input type="checkbox"/> 31 Lain-lain (Sila Nyatakan) - <i>Others</i> |

| | | | |
|---|---|----------------------------|------------------------|
| 70 | <i>What kind of request do you have for RIC</i> | | |
| 99 | Apakah jenis maklumat yang anda kerap gunakan? Nyatakan | | |
| 71 | <i>What kind of information do you use usually</i> | | |
| 100 | Sila nyatakan laman web yang ada hubung-kait dengan kawasan ini | | |
| 72 | <i>Please tell the web site related to this region.</i> | | |
| 101 | Sila nyatakan/memperkenalkan tuan punya laman web di kawasan ini | | |
| 73 | <i>Please tell/introduce Web owner in this region</i> | | |
| 102 | Adakah anda mempunyai laman web Sendiri? | <input type="checkbox"/> | Ya |
| 74 | <i>Do you have your own homepage</i> | <input type="checkbox"/> | Tidak |
| | Jika ya, nyatakan alamat laman web | <input type="checkbox"/> | http:// |
| <u>Activity & Organisation</u> | | | |
| 103 | Adakah Anda Terlibat Dalam Aktiviti Persatuan Atau Jawatankuasa Masyarakat Setempat | 1 <input type="checkbox"/> | Ya /yes |
| 25 | <i>Do you participate in community activity</i> | 2 <input type="checkbox"/> | Tidak / no |
| 104 | Jika Ya, Namakan Badan Yang Menganjurkan Activity Tersebut | 1 <input type="checkbox"/> | a) JKKK |
| 26 | <i>If yes what kind of activity do you participate in</i> | 2 <input type="checkbox"/> | b) PIBG |
| | | 3 <input type="checkbox"/> | c) Persatuan Politik |
| | | 4 <input type="checkbox"/> | d) Persatuan Peladang |
| | | 5 <input type="checkbox"/> | e) Lain-lain, nyatakan |
| 105 | Adakah Anda Terlibat Dalam Aktiviti Sukarela Seperti Bulan Sabit Merah, KEMAS, Rakan Muda Dan | 1 <input type="checkbox"/> | Ya |

| | | |
|-----|---|--|
| 27 | Sebagainya <i>Do you take part in volunteer activity</i> | <input type="checkbox"/> 2 <input type="checkbox"/> Tidak |
| 106 | Jika Ya, Nyatakan | a) _____ b) _____ c) _____ d) _____ |
| 107 | Adakah anda Menjadi Ahli Mana-Mana Persatuan, Pertubuhan? | 1 <input type="checkbox"/> Ya 2 <input type="checkbox"/> Tidak |
| 29 | <i>What organization do you belong to</i> | |
| 108 | Jika Ya, Nyatakan | a) _____ b) _____ c) _____ d) _____ |
| 109 | Apakah maklumat yang terpenting dalam hidup anda <i>What is the most important information in your life</i> | Kesihatan & Perubatan <i>Health & medical</i> Pendidikan <i>Education</i> Pertanian <i>Agriculture</i> Lain –lain nyatakan |
| 110 | Menurut pandangan anda, adakah teknologi maklumat terutamanya Internet akan mempengaruhi cara hidup anda di masa hadapan? <i>According to your point of view, will information technology especially internet is going to have a major influence to your way of life in near future?</i> | |

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 Address: Same as above

BASE DATA SUMMARY

| TOTAL | | | TOTAL for 3 Model States | | | | | | BAU | | | KOTA MARUDU | | | SG. AIR TAWAR | | | MERBOK | | | MATA AYER | | | GUU MUSANG | | | BATU KIKIR | | |
|-----------------------|----------------------|-----------------------|--------------------------|----------------------|-----------------------|-----------------------|----------------------|-----------------------|-----------------------|----------------------|-----------------------|-----------------------|----------------------|-----------------------|-----------------------|----------------------|-----------------------|-----------------------|----------------------|-----------------------|-----------------------|----------------------|-----------------------|-----------------------|----------------------|-----------------------|-----------------------|----------------------|-----------------------|
| Percentage Respondent | Number of Respondent | No. For % Calculation | Percentage Respondent | Number of Respondent | No. For % Calculation | Percentage Respondent | Number of Respondent | No. For % Calculation | Percentage Respondent | Number of Respondent | No. For % Calculation | Percentage Respondent | Number of Respondent | No. For % Calculation | Percentage Respondent | Number of Respondent | No. For % Calculation | Percentage Respondent | Number of Respondent | No. For % Calculation | Percentage Respondent | Number of Respondent | No. For % Calculation | Percentage Respondent | Number of Respondent | No. For % Calculation | Percentage Respondent | Number of Respondent | No. For % Calculation |
| 53.5 | 1,201 | 2,244 | 54.8 | 485 | 885 | 59.7 | 179 | 300 | 50.0 | 150 | 300 | 54.7 | 156 | 285 | 52.1 | 62 | 119 | 58.0 | 58 | 100 | 47.6 | 50 | 105 | 41.4 | 46 | 111 | 38.2 | 42 | 111 |
| 46.3 | 1,040 | 2,244 | 45.0 | 398 | 885 | 40.3 | 121 | 300 | 49.7 | 149 | 300 | 44.9 | 128 | 285 | 48.7 | 58 | 119 | 42.0 | 42 | 100 | 52.4 | 55 | 105 | 59.5 | 66 | 111 | 61.8 | 68 | 111 |
| 42.1 | 945 | 2,244 | 44.2 | 391 | 885 | 44.0 | 132 | 300 | 51.0 | 153 | 300 | 37.2 | 106 | 285 | 29.4 | 35 | 119 | 44.0 | 44 | 100 | 28.6 | 30 | 105 | 35.1 | 39 | 111 | 70.0 | 77 | 111 |
| 54.4 | 1,220 | 2,244 | 53.9 | 477 | 885 | 54.3 | 163 | 300 | 47.7 | 143 | 300 | 60.0 | 171 | 285 | 58.8 | 70 | 119 | 53.0 | 53 | 100 | 65.7 | 69 | 105 | 58.6 | 65 | 111 | 25.5 | 28 | 111 |
| 1.9 | 43 | 2,244 | 0.5 | 4 | 885 | 0.0 | 0 | 300 | 0.3 | 1 | 300 | 1.1 | 3 | 285 | 10.1 | 12 | 119 | 3.0 | 3 | 100 | 0.0 | 0 | 105 | 6.3 | 7 | 111 | 3.6 | 4 | 111 |
| 4.4 | 99 | 2,244 | 7.6 | 67 | 885 | 6.3 | 19 | 300 | 11.7 | 35 | 300 | 4.6 | 13 | 285 | 0.0 | 0 | 119 | 0.0 | 0 | 100 | 10.5 | 11 | 105 | 1.8 | 2 | 111 | 2.7 | 3 | 111 |
| 18.7 | 419 | 2,244 | 17.9 | 158 | 885 | 21.7 | 65 | 300 | 19.0 | 57 | 300 | 12.6 | 36 | 285 | 16.8 | 20 | 119 | 11.0 | 11 | 100 | 5.7 | 6 | 105 | 26.1 | 29 | 111 | 28.2 | 31 | 111 |
| 22.9 | 513 | 2,244 | 23.1 | 204 | 885 | 18.0 | 54 | 300 | 27.0 | 81 | 300 | 24.2 | 69 | 285 | 10.9 | 13 | 119 | 32.0 | 32 | 100 | 26.7 | 28 | 105 | 11.7 | 13 | 111 | 38.2 | 42 | 111 |
| 20.1 | 450 | 2,244 | 18.6 | 165 | 885 | 16.7 | 50 | 300 | 21.7 | 65 | 300 | 17.5 | 50 | 285 | 14.3 | 17 | 119 | 18.0 | 18 | 100 | 34.3 | 36 | 105 | 20.7 | 23 | 111 | 7.3 | 8 | 111 |
| 19.1 | 429 | 2,244 | 19.5 | 173 | 885 | 20.7 | 62 | 300 | 14.7 | 44 | 300 | 23.5 | 67 | 285 | 24.4 | 29 | 119 | 17.0 | 17 | 100 | 9.5 | 10 | 105 | 22.5 | 25 | 111 | 4.5 | 5 | 111 |
| 14.7 | 330 | 2,244 | 12.9 | 114 | 885 | 16.0 | 48 | 300 | 5.0 | 15 | 300 | 17.9 | 51 | 285 | 33.6 | 40 | 119 | 22.0 | 22 | 100 | 13.3 | 14 | 105 | 17.1 | 19 | 111 | 18.2 | 20 | 111 |
| 7.6 | 170 | 2,244 | 12.0 | 106 | 885 | 8.3 | 25 | 300 | 11.3 | 34 | 300 | 16.5 | 47 | 285 | 15.1 | 18 | 119 | 6.0 | 6 | 100 | 3.8 | 4 | 105 | 3.6 | 4 | 111 | 4.5 | 5 | 111 |
| 18.5 | 416 | 2,244 | 19.0 | 168 | 885 | 17.7 | 53 | 300 | 27.3 | 82 | 300 | 11.6 | 33 | 285 | 6.7 | 8 | 119 | 16.0 | 16 | 100 | 24.8 | 26 | 105 | 21.6 | 24 | 111 | 7.3 | 8 | 111 |
| 2.2 | 50 | 2,244 | 2.5 | 22 | 885 | 1.7 | 5 | 300 | 1.0 | 3 | 300 | 4.9 | 14 | 285 | 0.8 | 1 | 119 | 3.0 | 3 | 100 | 1.9 | 2 | 105 | 4.5 | 5 | 111 | 0.9 | 1 | 111 |
| 9.7 | 217 | 2,244 | 12.2 | 108 | 885 | 11.3 | 34 | 300 | 6.7 | 20 | 300 | 18.9 | 54 | 285 | 6.7 | 8 | 119 | 9.0 | 9 | 100 | 1.9 | 2 | 105 | 9.9 | 11 | 111 | 3.6 | 4 | 111 |
| 28.2 | 632 | 2,244 | 27.5 | 243 | 885 | 32.3 | 97 | 300 | 29.3 | 88 | 300 | 20.4 | 58 | 285 | 26.1 | 31 | 119 | 34.0 | 34 | 100 | 29.5 | 31 | 105 | 29.7 | 33 | 111 | 31.8 | 35 | 111 |
| 10.1 | 226 | 2,244 | 8.8 | 78 | 885 | 8.0 | 24 | 300 | 5.7 | 17 | 300 | 13.0 | 37 | 285 | 20.2 | 24 | 119 | 6.0 | 6 | 100 | 11.4 | 12 | 105 | 18.9 | 21 | 111 | 9.1 | 10 | 111 |
| 4.0 | 89 | 2,244 | 3.6 | 32 | 885 | 3.0 | 9 | 300 | 7.0 | 21 | 300 | 0.7 | 2 | 285 | 4.2 | 5 | 119 | 1.0 | 1 | 100 | 0.0 | 0 | 105 | 0.9 | 1 | 111 | 26.4 | 29 | 111 |
| 8.8 | 197 | 2,244 | 7.1 | 63 | 885 | 12.0 | 36 | 300 | 4.0 | 12 | 300 | 5.3 | 15 | 285 | 2.5 | 3 | 119 | 13.0 | 13 | 100 | 9.5 | 10 | 105 | 3.6 | 4 | 111 | 9.1 | 10 | 111 |
| 11.5 | 259 | 2,244 | 9.7 | 86 | 885 | 6.7 | 20 | 300 | 7.0 | 21 | 300 | 15.8 | 45 | 285 | 16.8 | 20 | 119 | 10.0 | 10 | 100 | 17.1 | 18 | 105 | 8.1 | 9 | 111 | 7.3 | 8 | 111 |
| 19.9 | 446 | 2,244 | 23.4 | 207 | 885 | 10.7 | 32 | 300 | 41.3 | 124 | 300 | 17.9 | 51 | 285 | 43.7 | 52 | 119 | 10.0 | 10 | 100 | 8.6 | 9 | 105 | 18.0 | 20 | 111 | 27.3 | 30 | 111 |
| 31.6 | 710 | 2,244 | 31.5 | 279 | 885 | 32.0 | 96 | 300 | 27.7 | 83 | 300 | 35.1 | 100 | 285 | 23.5 | 28 | 119 | 38.0 | 38 | 100 | 32.4 | 34 | 105 | 27.9 | 31 | 111 | 59.1 | 63 | 111 |
| 25.0 | 560 | 2,244 | 22.9 | 203 | 885 | 33.7 | 101 | 300 | 10.7 | 32 | 300 | 24.6 | 70 | 285 | 13.4 | 16 | 119 | 27.0 | 27 | 100 | 29.5 | 31 | 105 | 27.0 | 30 | 111 | 20.0 | 22 | 111 |
| 9.8 | 220 | 2,244 | 10.2 | 90 | 885 | 11.7 | 35 | 300 | 7.0 | 21 | 300 | 11.9 | 34 | 285 | 4.2 | 5 | 119 | 8.0 | 8 | 100 | 12.4 | 13 | 105 | 16.2 | 18 | 111 | 0.9 | 1 | 111 |
| 4.9 | 109 | 2,244 | 3.8 | 34 | 885 | 6.3 | 19 | 300 | 2.0 | 6 | 300 | 3.2 | 9 | 285 | 1.7 | 2 | 119 | 9.0 | 9 | 100 | 5.7 | 6 | 105 | 9.0 | 10 | 111 | 3.6 | 4 | 111 |
| 2.0 | 46 | 2,244 | 1.4 | 12 | 885 | 1.3 | 4 | 300 | 1.3 | 4 | 300 | 1.4 | 4 | 285 | 1.7 | 2 | 119 | 2.0 | 2 | 100 | 3.8 | 4 | 105 | 2.7 | 3 | 111 | 2.7 | 3 | 111 |
| 1.6 | 36 | 2,244 | 0.3 | 3 | 885 | 0.7 | 2 | 300 | 0.3 | 1 | 300 | 0.0 | 0 | 285 | 4.2 | 5 | 119 | 1.0 | 1 | 100 | 1.9 | 2 | 105 | 3.6 | 4 | 111 | 1.8 | 2 | 111 |
| 0.2 | 4 | 2,244 | 0.2 | 2 | 885 | 0.3 | 1 | 300 | 0.0 | 0 | 300 | 0.4 | 1 | 285 | 0.0 | 0 | 119 | 0.0 | 0 | 100 | 0.0 | 0 | 105 | 0.0 | 0 | 111 | 0.0 | 0 | 111 |
| 96.3 | 2,161 | 2,244 | 95.9 | 849 | 885 | 91.7 | 275 | 300 | 98.0 | 294 | 300 | 98.2 | 280 | 285 | 92.4 | 110 | 119 | 99.0 | 99 | 100 | 92.4 | 97 | 105 | 96.4 | 107 | 111 | 98.2 | 108 | 111 |
| 67.9 | 1,623 | 2,244 | 65.0 | 575 | 885 | 74.7 | 224 | 300 | 54.0 | 162 | 300 | 66.3 | 189 | 285 | 43.7 | 52 | 119 | 62.0 | 62 | 100 | 77.1 | 81 | 105 | 72.1 | 80 | 111 | 74.5 | 82 | 111 |
| 28.3 | 636 | 2,244 | 34.1 | 302 | 885 | 50.3 | 151 | 300 | 28.3 | 85 | 300 | 23.2 | 66 | 285 | 7.6 | 9 | 119 | 13.0 | 13 | 100 | 37.1 | 39 | 105 | 10.8 | 12 | 111 | 7.3 | 8 | 111 |
| 96.1 | 2,156 | 2,244 | 94.9 | 840 | 885 | 90.7 | 272 | 300 | 97.0 | 291 | 300 | 97.2 | 277 | 285 | 91.6 | 109 | 119 | 99.0 | 99 | 100 | 94.3 | 99 | 105 | 97.3 | 108 | 111 | 99.1 | 109 | 111 |
| 61.8 | 1,387 | 2,244 | 58.3 | 516 | 885 | 72.0 | 216 | 300 | 46.3 | 139 | 300 | 56.5 | 161 | 285 | 42.9 | 51 | 119 | 61.0 | 61 | 100 | 64.8 | 68 | 105 | 61.3 | 68 | 111 | 68.2 | 75 | 111 |
| 24.7 | 554 | 2,244 | 28.7 | 254 | 885 | 44.3 | 133 | 300 | 21.3 | 64 | 300 | 20.0 | 57 | 285 | 7.6 | 9 | 119 | 16.0 | 16 | 100 | 33.3 | 35 | 105 | 9.9 | 11 | 111 | 7.3 | 8 | 111 |
| 20.3 | 455 | 2,244 | 23.3 | 206 | 885 | 27.3 | 82 | 300 | 21.3 | 64 | 300 | 21.1 | 60 | 285 | 38.7 | 46 | 119 | 15.0 | 15 | 100 | 19.0 | 20 | 105 | 15.3 | 17 | 111 | 22.7 | 25 | 111 |
| 61.3 | 1,376 | 2,244 | 62.4 | 552 | 885 | 61.7 | 165 | 300 | 64.7 | 104 | 300 | 60.7 | 173 | 285 | 42.9 | 51 | 119 | 69.0 | 69 | 100 | 55.2 | 57 | 105 | 67.6 | 75 | 111 | 70.9 | 78 | 111 |
| 2.9 | 64 | 2,244 | 2.8 | 25 | 885 | 2.7 | 8 | 300 | 3.7 | 11 | 300 | 2.1 | 5 | 285 | 0.0 | 0 | 119 | 2.0 | 2 | 100 | 0.0 | 0 | 105 | 0.9 | 1 | 111 | 3.6 | 4 | 111 |
| 6.0 | 64 | 2,244 | 6.0 | 53 | 885 | 4.3 | 13 | 300 | 4.7 | 14 | 300 | 9.1 | 26 | 285 | 2.5 | 3 | 119 | 5.0 | 5 | 100 | 11.4 | 12 | 105 | 6.3 | 7 | 111 | 0.9 | 1 | 111 |
| 7.2 | 162 | 2,244 | 3.3 | 29 | 885 | 3.0 | 9 | 300 | 3.3 | 10 | 300 | 3.5 | 10 | 285 | 8.4 | 10 | 119 | 5.0 | 5 | 100 | 25.7 | 27 | 105 | 6.3 | 7 | 111 | 1.8 | 2 | 111 |
| 2.1 | 48 | 2,244 | 1.4 | 12 | 885 | 1.7 | 5 | 300 | 1.7 | 5 | 300 | 0.7 | 2 | 285 | 4.2 | 5 | 119 | 3.0 | 3 | 100 | 5.7 | 6 | 105 | 4.5 | 5 | 111 | 1.8 | 2 | 111 |
| 95.5 | 2,143 | 2,244 | 95.0 | 841 | 885 | 96.0 | 288 | 300 | 91.0 | 273 | 300 | 98.2 | 280 | 285 | 96.6 | 115 | 119 | 96.0 | 96 | 100 | 93.3 | 98 | 105 | 93.7 | 104 | 111 | 94.5 | 104 | 111 |
| 96.7 | 2,171 | 2,244 | 95.1 | 842 | 885 | 97.7 | 293 | 300 | 89.3 | 268 | 300 | 98.6 | 281 | 285 | 97.5 | 116 | 119 | 98.0 | 98 | 100 | 95.2 | 100 | 105 | 100.0 | 111 | 111 | 99.1 | 109 | 111 |
| 86.4 | 1,938 | 2,244 | 85.0 | 752 | 885 | 86.0 | 258 | 300 | 79.7 | 239 | 300 | 89.5 | 255 | 285 | 63.0 | 75 | 119 | 93.0 | 93 | 100 | 84.8 | 89 | 105 | 88.3 | 98 | 111 | 85.5 | 94 | 111 |
| 58.2 | 1,305 | 2,244 | 40.7 | 360 | 885 | 23.7 | 71 | 300 | 33.7 | 101 | 300 | 66.0 | 188 | 285 | 64.7 | 77 | 119 | 79.0 | 79 | 100 | 97.1 | 102 | 105 | 76.6 | 85 | 111 | 85.5 | 94 | 111 |
| 47.2 | 1,060 | 2,244 | 45.4 | 402 | 885 | 37.3 | 112 | 300 | 58.0 | 174 | 300 | 40.7 | 116 | 285 | 50.4 | 60 | 119 | 43.0 | 43 | 100 | 78.1 | 82 | | | | | | | |

| BASE DATA SUMMARY | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|-------------------------------|---------------|----------------------|-----------------------|----------------|----------------------|-----------------------|-------------|----------------------|-----------------------|--------------|----------------------|-----------------------|------------|----------------------|-----------------------|-------------|----------------------|-----------------------|------------|----------------------|-----------------------|------------|----------------------|-----------------------|------------|----------------------|-----------------------|
| ITEM DESCRIPTION | SUNGAI RAMBAI | | | PENGKALAN HULU | | | KUBANG PASU | | | KEPALA BATAS | | | KANOWIT | | | LURAH BILUT | | | SIPITANG | | | AJIL | | | | | |
| | Percentage | Number of Respondent | No. For % Calculation | Percentage | Number of Respondent | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation |
| SEX | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| MALE | 44.8 | 47 | 105 | 61.0 | 61 | 100 | 44.9 | 44 | 98 | 53.0 | 53 | 100 | 81.8 | 90 | 110 | 57.4 | 58 | 101 | 50.0 | 50 | 100 | 55.0 | 55 | 100 | | | |
| FEMALE | 54.3 | 57 | 105 | 39.0 | 39 | 100 | 55.1 | 54 | 98 | 47.0 | 47 | 100 | 16.4 | 18 | 110 | 42.6 | 43 | 101 | 50.0 | 50 | 100 | 45.0 | 45 | 100 | | | |
| MARITAL STATUS | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| SINGLE | 46.7 | 49 | 105 | 41.0 | 41 | 100 | 36.7 | 36 | 98 | 50.0 | 50 | 100 | 25.5 | 28 | 110 | 31.7 | 32 | 101 | 44.0 | 44 | 100 | 49.0 | 49 | 100 | | | |
| MARRIED | 46.7 | 49 | 105 | 56.0 | 56 | 100 | 61.2 | 60 | 98 | 51.0 | 51 | 100 | 73.6 | 81 | 110 | 62.4 | 63 | 101 | 51.0 | 51 | 100 | 47.0 | 47 | 100 | | | |
| WIDOW | 1.9 | 2 | 105 | 0.0 | 0 | 100 | 2.0 | 2 | 98 | 2.0 | 2 | 100 | 0.0 | 0 | 110 | 4.0 | 4 | 101 | 0.0 | 0 | 100 | 3.0 | 3 | 100 | | | |
| AGE GROUP | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 6-12 YEARS | 0.0 | 0 | 105 | 4.0 | 4 | 100 | 0.0 | 0 | 98 | 12.0 | 12 | 100 | 0.0 | 0 | 110 | 0.0 | 0 | 101 | 0.0 | 0 | 100 | 0.0 | 0 | 100 | | | |
| 13-19 YEARS | 27.6 | 29 | 105 | 23.0 | 23 | 100 | 25.5 | 25 | 98 | 38.0 | 39 | 100 | 10.0 | 11 | 110 | 25.7 | 26 | 101 | 12.0 | 12 | 100 | 19.0 | 19 | 100 | | | |
| 19-29 YEARS | 21.9 | 23 | 105 | 19.0 | 19 | 100 | 10.2 | 10 | 98 | 19.0 | 19 | 100 | 21.8 | 24 | 110 | 55.8 | 56 | 101 | 44.0 | 44 | 100 | 26.0 | 26 | 100 | | | |
| 30-39 YEARS | 16.2 | 17 | 105 | 18.0 | 18 | 100 | 19.4 | 19 | 98 | 12.0 | 12 | 100 | 49.1 | 54 | 110 | 20.8 | 21 | 101 | 25.0 | 25 | 100 | 17.0 | 17 | 100 | | | |
| 40-49 YEARS | 20.0 | 21 | 105 | 19.0 | 19 | 100 | 27.6 | 27 | 98 | 23.0 | 23 | 100 | 18.2 | 20 | 110 | 19.8 | 20 | 101 | 14.0 | 14 | 100 | 26.0 | 26 | 100 | | | |
| ABOVE 50 YEARS | 14.3 | 15 | 105 | 18.0 | 18 | 100 | 17.3 | 17 | 98 | 16.0 | 16 | 100 | 0.0 | 0 | 110 | 17.8 | 18 | 101 | 5.0 | 5 | 100 | 12.0 | 12 | 100 | | | |
| OCCUPATION | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| FARMER | 2.9 | 3 | 105 | 3.0 | 3 | 100 | 2.0 | 2 | 98 | 2.0 | 2 | 100 | 0.0 | 0 | 110 | 10.9 | 11 | 101 | 3.0 | 3 | 100 | 3.0 | 3 | 100 | | | |
| OFFICE WORKER | 6.7 | 7 | 105 | 13.0 | 13 | 100 | 21.4 | 21 | 98 | 21.0 | 21 | 100 | 54.5 | 60 | 110 | 12.9 | 13 | 101 | 15.0 | 15 | 100 | 16.0 | 16 | 100 | | | |
| ENTREPRENEUR | 1.9 | 2 | 105 | 7.0 | 7 | 100 | 1.0 | 1 | 98 | 1.0 | 1 | 100 | 0.9 | 1 | 110 | 1.0 | 1 | 101 | 0.0 | 0 | 100 | 3.0 | 3 | 100 | | | |
| SELF-EMPLOYED | 7.6 | 8 | 105 | 9.0 | 9 | 100 | 3.1 | 3 | 98 | 3.0 | 3 | 100 | 1.8 | 2 | 110 | 14.9 | 15 | 101 | 23.0 | 23 | 100 | 12.0 | 12 | 100 | | | |
| STUDENT | 32.4 | 34 | 105 | 31.0 | 31 | 100 | 33.7 | 33 | 98 | 28.0 | 28 | 100 | 2.7 | 3 | 110 | 26.7 | 27 | 101 | 27.0 | 27 | 100 | 42.0 | 42 | 100 | | | |
| HOUSEWIFE | 13.3 | 14 | 105 | 7.0 | 7 | 100 | 6.1 | 6 | 98 | 5.0 | 5 | 100 | 5.5 | 6 | 110 | 13.9 | 14 | 101 | 9.0 | 9 | 100 | 14.0 | 14 | 100 | | | |
| UNEMPLOYED | 1.9 | 2 | 105 | 3.0 | 3 | 100 | 1.0 | 1 | 98 | 0.0 | 0 | 100 | 13.8 | 15 | 110 | 0.0 | 0 | 101 | 0.0 | 0 | 100 | 0.0 | 0 | 100 | | | |
| WORKING FOR OTHER PEOPLE | 28.6 | 30 | 105 | 8.0 | 8 | 100 | 6.1 | 6 | 98 | 10.0 | 13 | 100 | 11.8 | 13 | 110 | 9.9 | 9 | 101 | 9.0 | 9 | 100 | 6.0 | 6 | 100 | | | |
| OTHERS | 5.7 | 6 | 105 | 20.0 | 20 | 100 | 26.5 | 26 | 98 | 24.0 | 24 | 100 | 6.4 | 7 | 110 | 10.9 | 11 | 101 | 10.0 | 10 | 100 | 4.0 | 4 | 100 | | | |
| HOUSEHOLD INCOME | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| LESS THAN RM 500 | 10.5 | 11 | 105 | 15.0 | 15 | 100 | 22.4 | 22 | 98 | 6.0 | 6 | 100 | 12.7 | 14 | 110 | 6.9 | 7 | 101 | 4.0 | 4 | 100 | 39.0 | 39 | 100 | | | |
| RM 500 - 1999 | 41.9 | 44 | 105 | 33.0 | 33 | 100 | 25.5 | 25 | 98 | 18.0 | 18 | 100 | 21.8 | 24 | 110 | 51.5 | 52 | 101 | 36.0 | 36 | 100 | 25.0 | 25 | 100 | | | |
| RM 1000 - 1999 | 31.4 | 33 | 105 | 18.0 | 18 | 100 | 14.3 | 14 | 98 | 22.0 | 22 | 100 | 49.1 | 54 | 110 | 25.7 | 26 | 101 | 48.0 | 48 | 100 | 16.0 | 16 | 100 | | | |
| RM 2000 - 2999 | 11.4 | 12 | 105 | 10.0 | 10 | 100 | 15.3 | 15 | 98 | 16.0 | 16 | 100 | 7.3 | 8 | 110 | 9.9 | 10 | 101 | 4.0 | 4 | 100 | 10.0 | 10 | 100 | | | |
| RM 3000 - 3999 | 2.9 | 3 | 105 | 8.0 | 8 | 100 | 8.2 | 8 | 98 | 12.0 | 12 | 100 | 3.6 | 4 | 110 | 3.0 | 3 | 101 | 2.0 | 2 | 100 | 4.0 | 4 | 100 | | | |
| RM 4000 - 4999 | 0.0 | 0 | 105 | 8.0 | 8 | 100 | 6.1 | 6 | 98 | 5.0 | 5 | 100 | 0.9 | 1 | 110 | 0.0 | 0 | 101 | 0.0 | 0 | 100 | 0.0 | 0 | 100 | | | |
| RM 5000 - 9999 | 1.9 | 2 | 105 | 1.0 | 1 | 100 | 6.1 | 6 | 98 | 9.0 | 9 | 100 | 0.0 | 0 | 110 | 0.0 | 0 | 101 | 0.0 | 0 | 100 | 0.0 | 0 | 100 | | | |
| RM 10,000 | 0.0 | 0 | 105 | 0.0 | 0 | 100 | 0.0 | 0 | 98 | 1.0 | 1 | 100 | 0.0 | 0 | 110 | 0.0 | 0 | 101 | 0.0 | 0 | 100 | 1.0 | 1 | 100 | | | |
| EDUCATION / LITERACY | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| READING SKILLS | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| ABLE TO READ BAHASA MALAYSIA | 98.1 | 103 | 105 | 95.0 | 95 | 100 | 99.0 | 97 | 98 | 94.0 | 94 | 100 | 99.1 | 109 | 110 | 100.0 | 101 | 101 | 97.0 | 97 | 100 | 95.0 | 95 | 100 | | | |
| ABLE TO READ ENGLISH | 61.0 | 64 | 105 | 71.0 | 71 | 100 | 78.6 | 77 | 98 | 80.0 | 80 | 100 | 85.5 | 94 | 110 | 62.4 | 63 | 101 | 53.0 | 53 | 100 | 89.0 | 89 | 100 | | | |
| ABLE TO READ IN OTHER LANGUES | 19.0 | 20 | 105 | 29.0 | 29 | 100 | 12.2 | 12 | 98 | 36.0 | 36 | 100 | 72.7 | 80 | 110 | 22.8 | 23 | 101 | 46.0 | 46 | 100 | 7.0 | 7 | 100 | | | |
| WRITING SKILLS | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| ABLE TO WRITE BAHASA MALAYSIA | 99.0 | 104 | 105 | 97.0 | 97 | 100 | 98.0 | 96 | 98 | 92.0 | 92 | 100 | 96.4 | 106 | 110 | 100.0 | 101 | 101 | 97.0 | 97 | 100 | 99.0 | 99 | 100 | | | |
| ABLE TO WRITE ENGLISH | 55.2 | 58 | 105 | 61.0 | 61 | 100 | 71.4 | 70 | 98 | 75.0 | 75 | 100 | 84.5 | 93 | 110 | 60.4 | 61 | 101 | 52.0 | 52 | 100 | 78.0 | 78 | 100 | | | |
| ABLE TO WRITE OTHER LANGUAGE | 17.1 | 18 | 105 | 27.0 | 27 | 100 | 14.3 | 14 | 98 | 31.0 | 31 | 100 | 60.0 | 66 | 110 | 17.8 | 18 | 101 | 43.0 | 43 | 100 | 4.0 | 4 | 100 | | | |
| EDUCATION LEVEL | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| PRIMARY SCHOOL | 39.0 | 41 | 105 | 12.0 | 12 | 100 | 10.2 | 10 | 98 | 20.0 | 20 | 100 | 11.8 | 13 | 110 | 16.8 | 17 | 101 | 10.0 | 10 | 100 | 3.0 | 3 | 100 | | | |
| SECONDARY SCHOOL | 61.0 | 64 | 105 | 63.0 | 63 | 100 | 56.1 | 55 | 98 | 44.0 | 44 | 100 | 75.5 | 83 | 110 | 64.4 | 65 | 101 | 63.0 | 63 | 100 | 77.0 | 77 | 100 | | | |
| SKILL TRAINING CENTRE | 4.8 | 5 | 105 | 2.0 | 2 | 100 | 2.0 | 2 | 98 | 4.0 | 4 | 100 | 5.5 | 6 | 110 | 0.0 | 0 | 101 | 10.0 | 10 | 100 | 3.0 | 3 | 100 | | | |
| COLLEGE | 7.6 | 8 | 105 | 8.0 | 8 | 100 | 14.3 | 14 | 98 | 5.0 | 5 | 100 | 4.5 | 5 | 110 | 4.0 | 4 | 101 | 5.0 | 5 | 100 | 4.0 | 4 | 100 | | | |
| UNIVERSITY | 2.9 | 3 | 105 | 8.0 | 8 | 100 | 21.4 | 21 | 98 | 25.0 | 25 | 100 | 2.7 | 3 | 110 | 7.9 | 8 | 101 | 0.0 | 0 | 100 | 14.0 | 14 | 100 | | | |
| NONE | 0.0 | 0 | 105 | 5.0 | 5 | 100 | 1.0 | 1 | 98 | 2.0 | 2 | 100 | 0.0 | 0 | 110 | 6.9 | 7 | 101 | 0.0 | 0 | 100 | 0.0 | 0 | 100 | | | |
| INFO FOR CONTENT DEVELOPMENT | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| POSSESS RADIO | 99.0 | 104 | 105 | 97.0 | 97 | 100 | 96.9 | 95 | 98 | 92.0 | 92 | 100 | 99.1 | 109 | 110 | 100.0 | 101 | 101 | 91.0 | 91 | 100 | 96.0 | 96 | 100 | | | |
| POSSESS TELEVISION | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | |

BASE DATA SUMMARY

| ITEM DESCRIPTION | TOTAL | | | TOTAL for 3 Model Sites | | | BAU | | | KOTA MARUDU | | | SG. AIR TAWAR | | | MERBOK | | | MATA AYER | | | GUA MUSANG | | | BATU KIKIR | | | | | |
|--|------------|----------------------|-----------------------|-------------------------|----------------------|-----------------------|------------|----------------------|-----------------------|-------------|----------------------|-----------------------|---------------|----------------------|-----------------------|------------|----------------------|-----------------------|------------|----------------------|-----------------------|------------|----------------------|-----------------------|------------|----------------------|-----------------------|------|----|-----|
| | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | | | |
| 3 HOW LONG DO YOU WATCH TV | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1 - 7 HOURS / WEEK | 24.8 | 557 | 2,244 | 24.6 | 218 | 885 | 15.3 | 46 | 300 | 40.3 | 121 | 300 | 17.9 | 51 | 285 | 20.2 | 24 | 119 | 18.0 | 18 | 100 | 54.3 | 57 | 105 | 36.0 | 40 | 111 | 19.1 | 21 | 110 |
| 8 - 20 HOURS/WEEK | 36.9 | 828 | 2,244 | 37.5 | 332 | 885 | 39.0 | 117 | 300 | 28.7 | 86 | 300 | 45.3 | 129 | 285 | 33.6 | 40 | 119 | 29.0 | 29 | 100 | 21.0 | 22 | 105 | 29.7 | 33 | 111 | 38.2 | 42 | 110 |
| 21 - 30 HOURS/WEEK | 22.7 | 509 | 2,244 | 21.6 | 191 | 885 | 34.0 | 102 | 300 | 14.0 | 42 | 300 | 16.5 | 47 | 285 | 26.1 | 31 | 119 | 23.0 | 23 | 100 | 11.4 | 12 | 105 | 16.2 | 18 | 111 | 27.3 | 30 | 110 |
| 31-50 HOURS/WEEK | 8.2 | 185 | 2,244 | 7.7 | 68 | 885 | 5.7 | 17 | 300 | 6.0 | 18 | 300 | 11.6 | 33 | 285 | 7.6 | 9 | 119 | 14.0 | 14 | 100 | 7 | 7 | 105 | 10.8 | 12 | 111 | 10.9 | 12 | 110 |
| ABOVE 51 HOURS / WEEK | 3.8 | 86 | 2,244 | 2.9 | 26 | 885 | 1.0 | 3 | 300 | 4.7 | 14 | 300 | 3.2 | 9 | 285 | 8.4 | 10 | 119 | 9.0 | 9 | 100 | 2.9 | 3 | 105 | 7.2 | 8 | 111 | 4.5 | 5 | 110 |
| 4 HOW OFTEN DO YOU READ NEWSPAPER | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1 TIME/WEEK | 6.8 | 132 | 1,938 | 9.3 | 70 | 752 | 3.1 | 8 | 258 | 19.7 | 47 | 239 | 5.9 | 15 | 255 | 6.7 | 5 | 75 | 7.5 | 7 | 93 | 10.1 | 9 | 89 | 7.1 | 7 | 98 | 8.5 | 8 | 94 |
| 2 TIMES/WEEK | 10.7 | 207 | 1,938 | 13.3 | 100 | 752 | 10.1 | 26 | 258 | 20.9 | 50 | 239 | 9.4 | 24 | 255 | 13.0 | 10 | 75 | 3.2 | 3 | 93 | 25.8 | 23 | 89 | 12.2 | 12 | 98 | 17.0 | 16 | 94 |
| 3 TIMES/WEEK | 16.0 | 310 | 1,938 | 22.5 | 169 | 752 | 20.5 | 53 | 258 | 19.7 | 47 | 239 | 27.1 | 69 | 255 | 22.7 | 17 | 75 | 15.1 | 14 | 93 | 25.8 | 23 | 89 | 10.2 | 10 | 98 | 19.1 | 18 | 94 |
| 4 TIMES/WEEK | 8.0 | 155 | 1,938 | 8.2 | 62 | 752 | 6.6 | 17 | 258 | 7.5 | 18 | 239 | 10.6 | 27 | 255 | 4.0 | 3 | 75 | 11.8 | 11 | 93 | 9.0 | 8 | 89 | 7.1 | 7 | 98 | 11.7 | 11 | 94 |
| 5 TIMES/WEEK | 9.1 | 177 | 1,938 | 8.6 | 65 | 752 | 7.8 | 20 | 258 | 9.2 | 22 | 239 | 9.0 | 23 | 255 | 14.7 | 11 | 75 | 7.5 | 7 | 93 | 7.9 | 7 | 89 | 3.1 | 3 | 98 | 10.6 | 10 | 94 |
| 6 TIMES/WEEK | 3.4 | 65 | 1,938 | 3.5 | 26 | 752 | 3.5 | 9 | 258 | 3.8 | 9 | 239 | 3.1 | 8 | 255 | 1.3 | 1 | 75 | 1.1 | 1 | 93 | 3.4 | 3 | 89 | 4.1 | 4 | 98 | 4.3 | 4 | 94 |
| EVERYDAY | 46.9 | 909 | 1,938 | 35.1 | 264 | 752 | 48.4 | 125 | 258 | 20.5 | 49 | 239 | 35.3 | 90 | 255 | 40.0 | 30 | 75 | 53.8 | 50 | 93 | 23.6 | 21 | 89 | 57.1 | 56 | 98 | 29.8 | 28 | 94 |
| 5 WHAT PROGRAM DO YOU LISTEN TO ON THE RADIO | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NEWS | 55.4 | 1,243 | 2,244 | 56.0 | 496 | 885 | 60.7 | 182 | 300 | 49.0 | 147 | 300 | 58.6 | 167 | 285 | 68.1 | 81 | 119 | 64.0 | 64 | 100 | 61.0 | 64 | 105 | 49.5 | 55 | 111 | 32.7 | 36 | 110 |
| MOVIE,DRAMA,MUSIC,ENTERTAINMENT | 69.2 | 1,552 | 2,244 | 71.5 | 633 | 885 | 78.7 | 236 | 300 | 65.7 | 197 | 300 | 70.2 | 200 | 285 | 64.7 | 77 | 119 | 79.0 | 79 | 100 | 32.4 | 34 | 105 | 69.4 | 77 | 111 | 70.9 | 78 | 110 |
| WEATHER | 6.8 | 153 | 2,244 | 8.1 | 72 | 885 | 5.0 | 15 | 300 | 13.7 | 41 | 300 | 5.6 | 16 | 285 | 11.8 | 14 | 119 | 12.0 | 12 | 100 | 2.9 | 3 | 105 | 7.2 | 8 | 111 | 3.6 | 4 | 110 |
| LOCAL INFO | 17.7 | 397 | 2,244 | 17.9 | 158 | 885 | 18.0 | 54 | 300 | 19.0 | 57 | 300 | 16.5 | 47 | 285 | 32.8 | 39 | 119 | 19.0 | 19 | 100 | 29.5 | 31 | 105 | 19.8 | 22 | 111 | 12.7 | 14 | 110 |
| SPORTS | 20.3 | 456 | 2,244 | 19.2 | 170 | 885 | 15.3 | 46 | 300 | 19.0 | 57 | 300 | 23.5 | 67 | 285 | 21.0 | 25 | 119 | 20.0 | 20 | 100 | 25.7 | 27 | 105 | 20.7 | 23 | 111 | 11.8 | 13 | 110 |
| OTHERS | 1.9 | 43 | 2,244 | 0.2 | 2 | 885 | 0.3 | 1 | 300 | 0.3 | 1 | 300 | 0.0 | 0 | 285 | 2.5 | 3 | 119 | 5.0 | 5 | 100 | 1.0 | 1 | 105 | 5.4 | 6 | 111 | 2.7 | 3 | 110 |
| 6 WHAT PROGRAM DO YOU WATCH ON TV | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NEWS | 72.3 | 1,622 | 2,244 | 68.4 | 605 | 885 | 68.7 | 206 | 300 | 64.0 | 192 | 300 | 72.6 | 207 | 285 | 85.7 | 102 | 119 | 81.0 | 81 | 100 | 70.5 | 74 | 105 | 73.9 | 82 | 111 | 69.1 | 76 | 110 |
| MOVIE,DRAMA,MUSIC,ENTERTAINMENT | 77.0 | 1,728 | 2,244 | 77.3 | 684 | 885 | 77.3 | 232 | 300 | 84.7 | 254 | 300 | 69.5 | 198 | 285 | 75.6 | 90 | 119 | 75.0 | 75 | 100 | 50.5 | 53 | 105 | 81.1 | 90 | 111 | 81.8 | 90 | 110 |
| WEATHER | 11.5 | 257 | 2,244 | 11.3 | 100 | 885 | 6.7 | 20 | 300 | 18.0 | 54 | 300 | 9.1 | 26 | 285 | 19.3 | 23 | 119 | 14.0 | 14 | 100 | 10.5 | 11 | 105 | 11.7 | 13 | 111 | 17.3 | 19 | 110 |
| LOCAL INFO | 25.8 | 579 | 2,244 | 25.2 | 223 | 885 | 23.0 | 69 | 300 | 24.3 | 73 | 300 | 28.4 | 81 | 285 | 39.5 | 47 | 119 | 26.0 | 26 | 100 | 30.5 | 32 | 105 | 34.2 | 38 | 111 | 18.2 | 20 | 110 |
| SPORTS | 37.7 | 846 | 2,244 | 36.0 | 319 | 885 | 38.3 | 115 | 300 | 34.3 | 103 | 300 | 35.4 | 101 | 285 | 41.2 | 49 | 119 | 31.0 | 31 | 100 | 37.1 | 39 | 105 | 40.5 | 45 | 111 | 36.4 | 40 | 110 |
| OTHERS | 5.1 | 115 | 2,244 | 4.5 | 40 | 885 | 4.3 | 13 | 300 | 3.7 | 11 | 300 | 5.6 | 16 | 285 | 2.5 | 3 | 119 | 8.0 | 8 | 100 | 11.4 | 12 | 105 | 10.8 | 12 | 111 | 5.5 | 6 | 110 |
| 7 KIND OF ARTICLES READ IN THE NEWSPAPER | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NEWS | 70.2 | 1,360 | 1,938 | 72.7 | 547 | 752 | 81.4 | 210 | 258 | 62.8 | 150 | 239 | 73.3 | 187 | 255 | 76.6 | 57 | 75 | 78.5 | 73 | 93 | 65.2 | 58 | 89 | 63.3 | 66 | 98 | 47.9 | 45 | 94 |
| WEATHER INFO | 8.4 | 162 | 1,938 | 10.2 | 77 | 752 | 9.3 | 258 | 7.9 | 19 | 239 | 19.2 | 25 | 25 | 7.3 | 18 | 75 | 9.7 | 9 | 93 | 4.6 | 5 | 89 | 10.2 | 10 | 98 | 2.0 | 2 | 94 | |
| RADIO & TV PROGRAM | 27.5 | 533 | 1,938 | 26.7 | 201 | 752 | 12.8 | 33 | 258 | 20.6 | 68 | 239 | 40.0 | 40 | 255 | 37.3 | 28 | 75 | 31.2 | 29 | 93 | 19.1 | 17 | 89 | 32.7 | 32 | 88 | 22.3 | 21 | 94 |
| CURRENT EVENTS | 48.6 | 942 | 1,938 | 43.0 | 323 | 752 | 32.9 | 85 | 258 | 46.4 | 111 | 239 | 49.8 | 127 | 255 | 52.0 | 39 | 75 | 63.4 | 59 | 93 | 56.2 | 50 | 89 | 66.3 | 65 | 98 | 59.6 | 56 | 94 |
| ENTERTAINMENT | 37.3 | 722 | 1,938 | 45.1 | 339 | 752 | 55.8 | 144 | 258 | 31.8 | 76 | 239 | 46.7 | 119 | 255 | 42.7 | 32 | 75 | 35.5 | 33 | 93 | 15.7 | 14 | 89 | 36.7 | 36 | 98 | 21.3 | 20 | 94 |
| EDUCATION | 31.0 | 601 | 1,938 | 34.4 | 259 | 752 | 34.1 | 88 | 258 | 30.1 | 72 | 239 | 38.8 | 99 | 255 | 44.0 | 33 | 75 | 30.1 | 28 | 93 | 46.1 | 41 | 89 | 31.6 | 31 | 98 | 22.3 | 21 | 94 |
| SPORTS | 36.3 | 704 | 1,938 | 38.2 | 287 | 752 | 43.8 | 113 | 258 | 32.6 | 78 | 239 | 37.6 | 96 | 255 | 56.0 | 42 | 75 | 45.2 | 42 | 93 | 27.0 | 24 | 89 | 35.7 | 35 | 98 | 22.3 | 21 | 94 |
| ADVERTISMENT | 17.5 | 339 | 1,938 | 21.5 | 162 | 752 | 15.5 | 40 | 258 | 22.6 | 54 | 239 | 26.7 | 68 | 255 | 36.0 | 27 | 75 | 15.1 | 14 | 93 | 13.5 | 12 | 89 | 15.3 | 15 | 98 | 14.9 | 14 | 94 |
| OTHERS | 3.2 | 62 | 1,938 | 4.4 | 33 | 752 | 0.8 | 2 | 258 | 1.7 | 4 | 239 | 10.6 | 27 | 255 | 0.0 | 0 | 75 | 6.5 | 6 | 93 | 6.7 | 6 | 89 | 5.1 | 5 | 98 | 3.2 | 3 | 94 |
| 8 WHICH NEWS PAPER DO YOU READ | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| THE STAR | 9.6 | 187 | 1,938 | 10.2 | 77 | 752 | 10.5 | 27 | 258 | 14.2 | 34 | 239 | 8.3 | 16 | 255 | 13.3 | 10 | 75 | 14.0 | 13 | 93 | 12.4 | 11 | 89 | 7.1 | 7 | 88 | 6.4 | 6 | 94 |
| BERITA HARIAN | 4.6 | 89 | 1,938 | 1.5 | 11 | 752 | 1.9 | 5 | 258 | 0.8 | 2 | 239 | 1.6 | 4 | 255 | 7 | 75 | 5.4 | 5 | 93 | 2.2 | 2 | 89 | 5.1 | 5 | 98 | 8.5 | 8 | 94 | |
| UTUSAN | 58.0 | 1,124 | 1,938 | 52.0 | 391 | 752 | 29.1 | 75 | 258 | 66.1 | 158 | 239 | 62.0 | 158 | 255 | 72.0 | 54 | 75 | 52.7 | 49 | 93 | 69.6 | 68 | 89 | 67.3 | 68 | 98 | 73.4 | 69 | 94 |
| LOCAL PAPER | 14.6 | 282 | 1,938 | 25.4 | 191 | 752 | 34.5 | 89 | 258 | 37.7 | 90 | 239 | 4.7 | 12 | 255 | 9.3 | 7 | 75 | 4.3 | 4 | 93 | | | | | | | | | |

BASE DATA SUMMARY

| ITEM DESCRIPTION | | SUNGAI RAMBAI | | | PENGKALAN HULU | | | KUBANG PASU | | | KEPALA BATAS | | | KANOWIT | | | LURAH BILUT | | | SIPITANG | | | AJIL | | |
|--|-------|---------------|----------------------|-----------------------|----------------|----------------------|-----------------------|-------------|----------------------|-----------------------|--------------|----------------------|-----------------------|------------|----------------------|-----------------------|-------------|----------------------|-----------------------|------------|----------------------|-----------------------|------------|----------------------|-----------------------|
| | | Percentage | Number of Respondent | No. For % Calculation | Percentage | Number of Respondent | No. For % Calculation | Percentage | Number of Respondent | No. For % Calculation | Percentage | Number of Respondent | No. For % Calculation | Percentage | Number of Respondent | No. For % Calculation | Percentage | Number of Respondent | No. For % Calculation | Percentage | Number of Respondent | No. For % Calculation | Percentage | Number of Respondent | No. For % Calculation |
| § HOW LONG DO YOU WATCH TV | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1 - 7 HOURS / WEEK | 22.9 | 24 | 105 | 30.0 | 30 | 100 | 29.6 | 29 | 98 | 37.0 | 37 | 100 | 8.2 | 9 | 110 | 17.8 | 18 | 101 | 4.0 | 4 | 100 | 28.0 | 28 | 100 | |
| 8 - 20 HOURS/WEEK | 39.0 | 41 | 105 | 39.0 | 39 | 100 | 36.7 | 36 | 98 | 35.0 | 35 | 100 | 46.4 | 51 | 110 | 43.6 | 44 | 101 | 43.0 | 43 | 100 | 41.0 | 41 | 100 | |
| 21 - 30 HOURS/WEEK | 28.6 | 30 | 105 | 16.0 | 16 | 100 | 22.4 | 22 | 98 | 17.0 | 17 | 100 | 30.0 | 33 | 110 | 17.8 | 18 | 101 | 43.0 | 43 | 100 | 25.0 | 25 | 100 | |
| 31-50 HOURS/WEEK | 3.8 | 4 | 105 | 8.0 | 8 | 100 | 7.1 | 7 | 98 | 4.0 | 4 | 100 | 10.9 | 12 | 110 | 17.8 | 18 | 101 | 5.0 | 5 | 100 | 5.0 | 5 | 100 | |
| ABOVE 51 HOURS / WEEK | 11.4 | 12 | 105 | 1.0 | 1 | 100 | 4.1 | 4 | 98 | 2.0 | 2 | 100 | 1.8 | 2 | 110 | 3.0 | 3 | 101 | 0.0 | 0 | 100 | 1.0 | 1 | 100 | |
| ¶ HOW OFTEN DO YOU READ NEWSPAPER | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1 TIME/WEEK | 5.2 | 5 | 97 | 6.7 | 6 | 90 | 3.2 | 3 | 93 | 3.4 | 3 | 87 | 2.2 | 2 | 92 | 0.0 | 0 | 91 | 0.0 | 0 | 88 | 7.1 | 7 | 99 | |
| 2 TIMES/WEEK | 6.2 | 6 | 97 | 8.9 | 8 | 90 | 11.8 | 11 | 93 | 4.6 | 4 | 87 | 2.2 | 2 | 92 | 5.5 | 5 | 91 | 0.0 | 0 | 88 | 7.1 | 7 | 99 | |
| 3 TIMES/WEEK | 9.3 | 9 | 97 | 11.1 | 10 | 90 | 8.6 | 8 | 93 | 8.0 | 7 | 87 | 5.4 | 5 | 92 | 7.7 | 7 | 91 | 1.1 | 1 | 88 | 12.1 | 12 | 99 | |
| 4 TIMES/WEEK | 10.3 | 10 | 97 | 8.9 | 8 | 90 | 11.8 | 11 | 93 | 5.7 | 5 | 87 | 2.2 | 2 | 92 | 6.6 | 6 | 91 | 1.1 | 1 | 88 | 10.1 | 10 | 99 | |
| 5 TIMES/WEEK | 15.5 | 15 | 97 | 12.2 | 11 | 90 | 7.5 | 7 | 93 | 8.0 | 7 | 87 | 9.8 | 9 | 92 | 6.6 | 6 | 91 | 4.5 | 4 | 88 | 15.2 | 15 | 99 | |
| 6 TIMES/WEEK | 6.2 | 6 | 97 | 4.4 | 4 | 90 | 3.2 | 3 | 93 | 5.7 | 5 | 87 | 3.3 | 3 | 92 | 2.2 | 2 | 91 | 2.3 | 2 | 88 | 1.0 | 1 | 99 | |
| EVERYDAY | 47.4 | 46 | 97 | 50.0 | 45 | 90 | 52.7 | 49 | 93 | 63.2 | 55 | 87 | 83.7 | 77 | 92 | 71.4 | 65 | 91 | 89.8 | 79 | 88 | 44.4 | 44 | 99 | |
| § WHAT PROGRAM DO YOU LISTEN TO ON THE RADIO | | | | | | | | | | | | | | | | | | | | | | | | | |
| NEWS | 62.9 | 66 | 105 | 57.0 | 57 | 100 | 50.0 | 49 | 98 | 42.0 | 42 | 100 | 81.8 | 90 | 110 | 52.5 | 53 | 101 | 61.0 | 61 | 100 | 29.0 | 29 | 100 | |
| MOVIE,DRAMA,MUSIC,ENTERTAINMENT | 81.9 | 86 | 105 | 61.0 | 61 | 100 | 67.3 | 66 | 98 | 60.0 | 60 | 100 | 83.6 | 92 | 110 | 72.3 | 73 | 101 | 52.0 | 52 | 100 | 84.0 | 84 | 100 | |
| WEATHER | 10.5 | 11 | 105 | 5.0 | 5 | 100 | 6.1 | 6 | 98 | 2.0 | 2 | 100 | 4.5 | 5 | 110 | 1.0 | 1 | 101 | 0.0 | 0 | 100 | 10.0 | 10 | 100 | |
| LOCAL INFO | 9.5 | 10 | 105 | 26.0 | 26 | 100 | 22.4 | 22 | 98 | 13.0 | 13 | 100 | 18.2 | 20 | 110 | 10.9 | 11 | 101 | 0.0 | 0 | 100 | 12.0 | 12 | 100 | |
| SPORTS | 12.4 | 13 | 105 | 26.0 | 26 | 100 | 8.2 | 8 | 98 | 14.0 | 14 | 100 | 68.2 | 75 | 110 | 16.8 | 17 | 101 | 6.0 | 6 | 100 | 19.0 | 19 | 100 | |
| OTHERS | 1.0 | 1 | 105 | 3.0 | 3 | 100 | 5.1 | 5 | 98 | 4.0 | 4 | 100 | 0.0 | 0 | 110 | 6.9 | 7 | 101 | 0.0 | 0 | 100 | 3.0 | 3 | 100 | |
| ¶ WHAT PROGRAM DO YOU WATCH ON TV | | | | | | | | | | | | | | | | | | | | | | | | | |
| NEWS | 77.1 | 81 | 105 | 67.0 | 67 | 100 | 82.7 | 81 | 98 | 67.0 | 67 | 100 | 90.0 | 99 | 110 | 67.3 | 68 | 101 | 60.0 | 60 | 100 | 79.0 | 79 | 100 | |
| MOVIE,DRAMA,MUSIC,ENTERTAINMENT | 85.7 | 90 | 105 | 64.0 | 64 | 100 | 79.6 | 79 | 98 | 79.0 | 79 | 100 | 90.0 | 99 | 110 | 76.2 | 77 | 101 | 73.0 | 73 | 100 | 86.0 | 86 | 100 | |
| WEATHER | 9.5 | 10 | 105 | 7.0 | 7 | 100 | 20.4 | 20 | 98 | 7.0 | 7 | 100 | 7.3 | 8 | 110 | 2.0 | 2 | 101 | 0.0 | 0 | 100 | 23.0 | 23 | 100 | |
| LOCAL INFO | 28.6 | 30 | 105 | 25.0 | 25 | 100 | 32.7 | 32 | 98 | 20.0 | 20 | 100 | 19.1 | 21 | 110 | 26.7 | 27 | 101 | 1.0 | 1 | 100 | 37.0 | 37 | 100 | |
| SPORTS | 35.2 | 37 | 105 | 31.0 | 31 | 100 | 36.7 | 36 | 98 | 31.0 | 31 | 100 | 74.5 | 82 | 110 | 29.7 | 30 | 101 | 20.0 | 20 | 100 | 56.0 | 56 | 100 | |
| OTHERS | 1.9 | 2 | 105 | 6.0 | 6 | 100 | 3.1 | 3 | 98 | 5.0 | 5 | 100 | 3.6 | 4 | 110 | 5.0 | 5 | 101 | 0.0 | 0 | 100 | 9.0 | 9 | 100 | |
| † KIND OF ARTICLES READ IN THE NEWSPAPER | | | | | | | | | | | | | | | | | | | | | | | | | |
| NEWS | 71.1 | 69 | 97 | 72.2 | 65 | 90 | 72.0 | 67 | 93 | 66.7 | 58 | 87 | 77.2 | 71 | 92 | 52.7 | 48 | 91 | 88.6 | 78 | 88 | 62.6 | 62 | 99 | |
| WEATHER INFO | 13.4 | 13 | 97 | 7.8 | 7 | 90 | 10.8 | 10 | 93 | 4.6 | 4 | 87 | 5.4 | 5 | 92 | 1.1 | 1 | 91 | 1.1 | 1 | 88 | 1.6 | 1 | 99 | |
| RADIO & TV PROGRAM | 46.4 | 45 | 97 | 24.4 | 22 | 90 | 24.7 | 23 | 93 | 20.0 | 20 | 87 | 42.4 | 39 | 92 | 29.7 | 27 | 91 | 1.1 | 1 | 88 | 20.3 | 20 | 99 | |
| CURRENT EVENTS | 41.2 | 40 | 97 | 64.4 | 58 | 90 | 59.1 | 55 | 93 | 55.2 | 48 | 87 | 37.0 | 34 | 92 | 62.6 | 57 | 91 | 1.1 | 1 | 88 | 57.6 | 57 | 99 | |
| ENTERTAINMENT | 40.2 | 39 | 97 | 38.9 | 35 | 90 | 30.1 | 28 | 93 | 33.3 | 29 | 87 | 41.3 | 38 | 92 | 27.5 | 25 | 91 | 13.6 | 12 | 88 | 42.4 | 42 | 99 | |
| EDUCATION | 17.5 | 17 | 97 | 35.6 | 32 | 90 | 45.2 | 42 | 93 | 35.6 | 31 | 87 | 18.5 | 17 | 92 | 20.9 | 19 | 91 | 0.0 | 0 | 88 | 30.3 | 30 | 99 | |
| SPORTS | 22.7 | 22 | 97 | 32.2 | 29 | 90 | 34.4 | 32 | 93 | 33.3 | 29 | 87 | 58.7 | 54 | 92 | 23.1 | 21 | 91 | 26.1 | 23 | 88 | 43.4 | 43 | 99 | |
| ADVERTISEMENT | 3.1 | 3 | 97 | 16.7 | 15 | 90 | 15.1 | 14 | 93 | 20.7 | 18 | 87 | 30.4 | 26 | 92 | 7.7 | 7 | 91 | 0.0 | 0 | 88 | 10.1 | 10 | 99 | |
| OTHERS | 2.1 | 2 | 97 | 0.0 | 0 | 91 | 1.1 | 1 | 93 | 2.3 | 2 | 87 | 1.1 | 1 | 92 | 0.0 | 0 | 91 | 3.4 | 3 | 88 | 0.0 | 0 | 99 | |
| ‡ WHICH NEWS PAPER DO YOU READ | | | | | | | | | | | | | | | | | | | | | | | | | |
| THE STAR | 12.4 | 12 | 97 | 4.4 | 4 | 90 | 3.2 | 3 | 93 | 13.8 | 12 | 87 | 16.3 | 15 | 92 | 6.6 | 6 | 91 | 0.0 | 0 | 88 | 11.1 | 11 | 99 | |
| BERITA HARIAN | 8.2 | 8 | 97 | 7.8 | 7 | 90 | 8.6 | 8 | 93 | 28.7 | 25 | 87 | 1.1 | 1 | 92 | 4.4 | 4 | 91 | 1.1 | 1 | 88 | 4.0 | 4 | 99 | |
| UTUSAN | 55.7 | 54 | 97 | 58.9 | 53 | 90 | 68.8 | 64 | 93 | 34.5 | 30 | 87 | 76.1 | 70 | 92 | 57.1 | 52 | 91 | 54.5 | 48 | 88 | 60.6 | 60 | 99 | |
| LOCAL PAPER | 39.2 | 38 | 97 | 47.8 | 43 | 90 | 46.2 | 43 | 93 | 34.5 | 30 | 87 | 100.0 | 92 | 92 | 38.5 | 35 | 91 | 8.0 | 7 | 88 | 37.4 | 37 | 99 | |
| OTHERS | 2.1 | 2 | 97 | 10.0 | 9 | 90 | 4.3 | 4 | 93 | 12.6 | 11 | 87 | 22.8 | 21 | 92 | 1.1 | 1 | 91 | 0.0 | 0 | 88 | 8.1 | 8 | 99 | |
| 10 TYPE OF MAGAZINE READ | | | | | | | | | | | | | | | | | | | | | | | | | |
| SPORTS | 100.0 | 25 | 25 | 46.8 | 37 | 79 | 22.0 | 18 | 82 | 30.1 | 22 | 73 | 100.0 | 78 | 78 | 29.0 | 20 | 69 | 41.0 | 25 | 61 | 100.0 | 41 | 41 | |
| TECHNOLOGY | 40.0 | 10 | 25 | 11.4 | 9 | 79 | 20.7 | 17 | 82 | 20.5 | 15 | 73 | 26.9 | 21 | 78 | 31.9 | 22 | 69 | 3.3 | 2 | 61 | 43.9 | 18 | 41 | |
| OTHERS | 100.0 | 25 | 25 | 41.8 | 33 | 79 | 57.3 | 47 | 82 | 49.3 | 36 | 73 | 23.1 | 18 | 78 | 39.1 | 27 | 69 | 55.7 | 34 | 61 | 122.0 | 50 | 41 | |
| 11 HOW MANY RADIO DO YOU HAVE | | | | | | | | | | | | | | | | | | | | | | | | | |
| ONE | 66.3 | 69 | 104 | 73.2 | 71 | 97 | 65.3 | 62 | 95 | 51.1 | 47 | 92 | 89.0 | 97 | 109 | 63.4 | 64 | 101 | 65.9 | 60 | 91 | 79.2 | 76 | 96 | |
| TWO | 24.0 | 25 | 104 | 18.6 | 18 | 97 | 25.3 | 24 | 95 | 33.7 | 31 | 92 | 2.8 | 3 | 109 | 29.7 | 30 | 101 | 23.1 | 21 | 91 | 15.6 | 15 | 96 | |
| THREE | 1.9 | 2 | 104 | 7.2 | 7 | 97 | 7.4 | 7 | 95 | 12.0 | 11 | 92 | 2.8 | 3 | 109 | 6.9 | 7 | 101 | 7.7 | 7 | 91 | 3.1 | 3 | 96 | |
| MORE THAN THREE | 0.0 | 0 | 104 | 1.0 | 1 | 97 | 3.2 | 3 | 95 | 2.2 | 2 | 92 | 3.7 | 4 | 109 | 0.0 | 0 | 101 | 2.2 | 2 | 91 | 1.0 | 1 | 96 | |

BASE DATA SUMMARY

| ITEM DESCRIPTION | TOTAL | | | TOTAL for 3 Model Site | | | BAU | | | KOTA MARUDU | | | SG. AIR TAWAR | | | MERBOK | | | MATA AYER | | | GUU MUSANG | | | BATU KIKIR | | | BENUT | | | | | |
|-------------------------------------|------------|----------------------|-----------------------|------------------------|----------------------|-----------------------|------------|----------------------|-----------------------|-------------|----------------------|-----------------------|---------------|----------------------|-----------------------|------------|----------------------|-----------------------|------------|----------------------|-----------------------|------------|----------------------|-----------------------|------------|----------------------|-----------------------|------------|----------------------|-----------------------|-----|---|---|
| | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | | | |
| 12 HOW MANY TV DO HAVE | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| ONE | 74.2 | 1,611 | 2,171 | 74.6 | 628 | 842 | 64.5 | 189 | 293 | 83.6 | 224 | 268 | 76.5 | 215 | 281 | 83.6 | 97 | 116 | 67.3 | 66 | 98 | 86.0 | 86 | 100 | 69.4 | 77 | 111 | 70.6 | 77 | 109 | | | |
| TWO | 19.0 | 413 | 2,171 | 16.7 | 141 | 842 | 23.9 | 70 | 293 | 10.8 | 29 | 268 | 14.9 | 42 | 281 | 13.8 | 16 | 116 | 28.6 | 28 | 98 | 13.0 | 13 | 100 | 24.3 | 27 | 111 | 22.9 | 25 | 109 | | | |
| THREE | 3.5 | 77 | 2,171 | 3.0 | 25 | 842 | 4.1 | 12 | 293 | 3.7 | 10 | 268 | 1.1 | 3 | 281 | 1.7 | 2 | 116 | 3.1 | 3 | 98 | 0.0 | 0 | 100 | 7.2 | 8 | 111 | 6.4 | 7 | 109 | | | |
| MORE THAN THREE | 0.4 | 9 | 2,171 | 0.5 | 4 | 842 | 0.3 | 1 | 293 | 1.1 | 3 | 268 | 0.0 | 0 | 281 | 0.9 | 1 | 116 | 1.0 | 1 | 98 | 0.0 | 0 | 100 | 0.0 | 0 | 111 | 0.0 | 0 | 109 | | | |
| REASON FOR NOT HAVING A RADIC | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NO MONEY | 16.9 | 14 | 83 | 17.1 | 6 | 35 | 30.0 | 3 | 10 | 13.0 | 3 | 23 | 0.0 | 0 | 2 | 50.0 | 1 | 2 | 0.0 | 0 | 4 | 0.0 | 0 | 6 | 0.0 | 0 | 6 | 50.0 | 3 | 6 | | | |
| NO NEED TO LISTEN TO THE RADIO | 18.1 | 15 | 83 | 11.4 | 4 | 35 | 0.0 | 0 | 10 | 17.4 | 4 | 23 | 0.0 | 0 | 2 | 50.0 | 2 | 4 | 16.7 | 1 | 6 | 33.3 | 2 | 6 | 0.0 | 0 | 6 | 0.0 | 0 | 6 | | | |
| LISTEN AT OTHER PLACES | 19.3 | 16 | 83 | 20.0 | 7 | 35 | 30.0 | 3 | 10 | 13.0 | 3 | 23 | 50.0 | 1 | 2 | 25.0 | 1 | 4 | 16.7 | 1 | 6 | 0.0 | 0 | 6 | 16.7 | 1 | 6 | 0.0 | 0 | 6 | | | |
| CANT UNDERSTAND THE LANGUAGE | 1.2 | 1 | 83 | 2.9 | 1 | 35 | 0.0 | 0 | 10 | 4.3 | 1 | 23 | 0.0 | 0 | 2 | 0.0 | 0 | 4 | 0.0 | 0 | 6 | 0.0 | 0 | 6 | 0.0 | 0 | 6 | 0.0 | 0 | 6 | | | |
| OTHERS | 8.4 | 7 | 83 | 5.7 | 2 | 35 | 10.0 | 1 | 10 | 4.3 | 1 | 23 | 0.0 | 0 | 2 | 0.0 | 0 | 4 | 16.7 | 1 | 6 | 16.7 | 1 | 6 | 0.0 | 0 | 6 | 0.0 | 0 | 6 | | | |
| 14 REASON FOR NOT HAVING TV | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NO MONEY | 22.2 | 14 | 63 | 23.3 | 7 | 30 | 33.3 | 1 | 3 | 23.1 | 6 | 26 | 0.0 | 0 | 1 | 100.0 | 1 | 1 | 0.0 | 0 | 2 | 0.0 | 0 | 4 | 0 | 0 | 100.0 | 1 | 1 | 0.0 | 0 | 6 | |
| NO NEED TO WATCH TV | 7.9 | 5 | 63 | 10.0 | 3 | 30 | 0.0 | 0 | 3 | 11.5 | 3 | 26 | 0.0 | 0 | 1 | 0.0 | 0 | 1 | 0.0 | 0 | 2 | 50.0 | 2 | 4 | 0 | 0 | 0 | 0.0 | 0 | 1 | 0.0 | 0 | 6 |
| WATCH AT OTHER PLACES | 11.1 | 7 | 63 | 13.3 | 4 | 30 | 0.0 | 0 | 3 | 15.4 | 4 | 26 | 0.0 | 0 | 1 | 100.0 | 2 | 2 | 0.0 | 0 | 4 | 0 | 0 | 4 | 0 | 0 | 0.0 | 0 | 1 | 0.0 | 0 | 6 | |
| CANT UNDERSTAND THE LANGUAGE | 0.0 | 0 | 63 | 0.0 | 0 | 30 | 0.0 | 0 | 3 | 0.0 | 0 | 26 | 0.0 | 0 | 1 | 0.0 | 0 | 1 | 0.0 | 0 | 2 | 0.0 | 0 | 4 | 0 | 0 | 0.0 | 0 | 1 | 0.0 | 0 | 6 | |
| OTHERS | 3.2 | 2 | 63 | 6.7 | 2 | 30 | 0.0 | 0 | 3 | 7.7 | 2 | 26 | 0.0 | 0 | 1 | 0.0 | 0 | 1 | 0.0 | 0 | 2 | 0.0 | 0 | 4 | 0 | 0 | 0.0 | 0 | 1 | 0.0 | 0 | 6 | |
| 15 IF NO TV, WHERE DO YOU WATCH | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NEIGHBOUR'S HOUSE | 42.9 | 27 | 63 | 60.0 | 18 | 30 | 66.7 | 2 | 3 | 61.5 | 16 | 26 | 0.0 | 0 | 1 | 0.0 | 0 | 1 | 0.0 | 0 | 2 | 0.0 | 0 | 4 | 0 | 0 | 100.0 | 1 | 1 | 0.0 | 0 | 6 | |
| COMMUNITY CENTRE | 4.8 | 3 | 63 | 6.7 | 2 | 30 | 0.0 | 0 | 3 | 7.7 | 2 | 26 | 0.0 | 0 | 1 | 0.0 | 0 | 1 | 50.0 | 1 | 2 | 0.0 | 0 | 4 | 0 | 0 | 0.0 | 0 | 1 | 0.0 | 0 | 6 | |
| COFFEESHOP | 7.9 | 5 | 63 | 3.3 | 1 | 30 | 0.0 | 0 | 3 | 3.8 | 1 | 26 | 0.0 | 0 | 1 | 100.0 | 2 | 2 | 0.0 | 0 | 4 | 0 | 0 | 4 | 0 | 0 | 0.0 | 0 | 1 | 0.0 | 0 | 6 | |
| NEVER WATCH TV | 9.5 | 6 | 63 | 13.3 | 4 | 30 | 0.0 | 0 | 3 | 15.4 | 4 | 26 | 0.0 | 0 | 1 | 100.0 | 1 | 1 | 0.0 | 0 | 2 | 0.0 | 0 | 4 | 0 | 0 | 0.0 | 0 | 1 | 0.0 | 0 | 6 | |
| OTHERS | 3.2 | 2 | 63 | 3.3 | 1 | 30 | 0.0 | 0 | 3 | 3.8 | 1 | 26 | 0.0 | 0 | 1 | 0.0 | 0 | 1 | 0.0 | 0 | 2 | 0.0 | 0 | 4 | 0 | 0 | 0.0 | 0 | 1 | 0.0 | 0 | 6 | |
| 16 REASON FOR NOT READING NEWSPAPER | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| CANNOT READ | 12.7 | 39 | 306 | 18.8 | 25 | 133 | 52.4 | 22 | 42 | 4.9 | 3 | 61 | 0.0 | 0 | 30 | 6.8 | 3 | 44 | 0.0 | 0 | 7 | 12.5 | 2 | 16 | 23.1 | 3 | 13 | 18.8 | 3 | 16 | 0.0 | 0 | 6 |
| NO NEED TO HAVE INFO | 8.5 | 26 | 306 | 6.8 | 9 | 133 | 7.1 | 3 | 42 | 6.6 | 4 | 61 | 6.7 | 2 | 30 | 2.3 | 1 | 44 | 71.4 | 5 | 7 | 0.0 | 0 | 16 | 0.0 | 0 | 13 | 0.0 | 0 | 16 | 0.0 | 0 | 6 |
| HAVE INFO FROM OTHER SOURCES | 18.6 | 57 | 306 | 7.5 | 10 | 133 | 4.8 | 2 | 42 | 4.9 | 3 | 61 | 16.7 | 5 | 30 | 50.0 | 22 | 44 | 0.0 | 0 | 7 | 25.0 | 4 | 16 | 23.1 | 3 | 13 | 37.5 | 6 | 16 | 0.0 | 0 | 6 |
| NOT INTERESTED IN NEWS | 16.0 | 49 | 306 | 15.8 | 21 | 133 | 4.8 | 2 | 42 | 26.2 | 16 | 61 | 10.0 | 3 | 30 | 9.1 | 4 | 44 | 0.0 | 0 | 7 | 18.8 | 3 | 16 | 7.7 | 1 | 13 | 12.5 | 2 | 16 | 0.0 | 0 | 6 |
| NO MCNEY | 2.6 | 8 | 306 | 2.3 | 3 | 133 | 2.4 | 1 | 42 | 3.3 | 2 | 61 | 0.0 | 0 | 30 | 0.0 | 0 | 44 | 0.0 | 0 | 7 | 0.0 | 0 | 16 | 0.0 | 0 | 13 | 6.3 | 1 | 16 | 0.0 | 0 | 6 |
| I DON'T KNOW | 4.6 | 14 | 306 | 3.8 | 5 | 133 | 0.0 | 0 | 42 | 1.6 | 1 | 61 | 13.3 | 4 | 30 | 6.8 | 3 | 44 | 4.0 | 0 | 7 | 15.4 | 2 | 13 | 0.0 | 0 | 16 | 15.4 | 2 | 13 | 0.0 | 0 | 6 |
| OTHERS | 4.9 | 15 | 306 | 3.8 | 5 | 133 | 7.1 | 3 | 42 | 3.3 | 2 | 61 | 0.0 | 0 | 30 | 6.8 | 3 | 44 | 14.3 | 1 | 7 | 6.3 | 1 | 16 | 7.7 | 1 | 13 | 18.8 | 3 | 16 | 0.0 | 0 | 6 |
| D INFRASTRUCTURE | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1 IS THERE PHONE IN THE HOUSE | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| YES | 72.3 | 1,623 | 2,244 | 59.0 | 522 | 885 | 43.7 | 131 | 300 | 63.0 | 189 | 300 | 70.9 | 202 | 285 | 75.6 | 90 | 119 | 90.0 | 90 | 100 | 71.4 | 75 | 105 | 90.1 | 100 | 111 | 90.0 | 99 | 110 | | | |
| NO | 24.2 | 544 | 2,244 | 36.2 | 320 | 885 | 50.7 | 152 | 300 | 32.0 | 96 | 300 | 25.3 | 72 | 285 | 18.5 | 22 | 119 | 8.0 | 8 | 100 | 24.8 | 26 | 105 | 8.1 | 9 | 111 | 9.1 | 10 | 110 | | | |
| 2 MONTHLY PHONE BILL | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| RM 40-99 | 64.9 | 1,054 | 1,623 | 69.5 | 363 | 522 | 80.2 | 105 | 131 | 65.6 | 124 | 189 | 66.3 | 134 | 202 | 60.0 | 54 | 90 | 62.2 | 56 | 90 | 81.3 | 61 | 75 | 67.0 | 67 | 100 | 72.7 | 72 | 99 | | | |
| RM 100-199 | 26.3 | 427 | 1,623 | 21.1 | 110 | 522 | 24.4 | 32 | 131 | 19.6 | 37 | 189 | 20.3 | 41 | 202 | 33.3 | 30 | 90 | 27.8 | 25 | 90 | 13.3 | 10 | 75 | 29.0 | 29 | 100 | 21.2 | 21 | 99 | | | |
| RM 200-299 | 5.6 | 91 | 1,623 | 5.0 | 26 | 522 | 2.3 | 3 | 131 | 4.2 | 8 | 189 | 7.4 | 15 | 202 | 4.4 | 4 | 90 | 4.4 | 4 | 90 | 1.3 | 1 | 75 | 1.0 | 1 | 100 | 5.1 | 5 | 99 | | | |
| RM 300-399 | 1.2 | 19 | 1,623 | 1.0 | 5 | 522 | 0.8 | 1 | 131 | 0.5 | 1 | 189 | 1.5 | 3 | 202 | 1.1 | 1 | 90 | 3.3 | 3 | 90 | 2.7 | 2 | 75 | 1.0 | 1 | 100 | 0.0 | 0 | 99 | | | |
| OVER 400 | 0.7 | 12 | 1,623 | 1.0 | 5 | 522 | 0.0 | 0 | 131 | 1.1 | 2 | 189 | 1.5 | 3 | 202 | 0.0 | 0 | 90 | 0.0 | 0 | 90 | 1.3 | 1 | 75 | 0.0 | 0 | 100 | 1.0 | 1 | 99 | | | |
| 3 WHO DO YOU OFTEN CALL | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| PARENTS | 22.6 | 508 | 2,244 | 18.8 | 166 | 885 | 10.7 | 32 | 300 | 24.7 | 74 | 300 | 21.1 | 60 | 285 | 24.4 | 29 | 119 | 32.0 | 32 | 100 | 45.7 | 48 | 105 | 34.2 | 38 | 111 | 15.5 | 17 | 110 | | | |
| SIBLINGS | 28.6 | 642 | 2,244 | 23.7 | 210 | 885 | 17.7 | 53 | 300 | 25.0 | 75 | 300 | 28.8 | 82 | | | | | | | | | | | | | | | | | | | |

BASE DATA SUMMARY

| | | SUNGAI RAMBAI | | | PENGKALAN HULU | | | KUBANG PASU | | | KEPALA BATAS | | | KANOWIT | | | LURAH BILUT | | | SIPITANG | | | AJIL | | | | |
|--------------------------------|----------------------------------|---------------|----------------------|-----------------------|----------------|----------------------|-----------------------|-------------|----------------------|-----------------------|--------------|----------------------|-----------------------|------------|----------------------|-----------------------|-------------|----------------------|-----------------------|------------|----------------------|-----------------------|------------|----------------------|-----------------------|--|--|
| ITEM | DESCRIPTION | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | | |
| 12 | HOW MANY TV DO HAVE | | | | | | | | | | | | | | | | | | | | | | | | | | |
| ONE | | 81.0 | 85 | 105 | 68.8 | 64 | 93 | 61.2 | 60 | 98 | 58.8 | 57 | 97 | 75.2 | 82 | 109 | 82.2 | 83 | 101 | 67.4 | 64 | 95 | 87.6 | 85 | 97 | | |
| TWO | | 16.2 | 17 | 105 | 20.4 | 19 | 93 | 37.8 | 37 | 98 | 34.0 | 33 | 97 | 11.0 | 12 | 109 | 13.9 | 14 | 101 | 22.1 | 21 | 95 | 10.3 | 10 | 97 | | |
| THREE | | 1.9 | 2 | 105 | 7.5 | 7 | 93 | 2.0 | 2 | 98 | 5.2 | 5 | 97 | 3.7 | 4 | 109 | 2.0 | 2 | 101 | 9.5 | 9 | 95 | 1.0 | 1 | 97 | | |
| MORE THAN THREE | | 1.0 | 1 | 105 | 0.0 | 0 | 93 | 0.0 | 0 | 98 | 1.0 | 1 | 97 | 0.0 | 0 | 109 | 0.0 | 0 | 101 | 1.1 | 1 | 95 | 0.0 | 0 | 97 | | |
| REASON FOR NOT HAVING A RADIC | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NO MONEY | | 0.0 | 0 | 1 | 0.0 | 0 | 1 | 33.3 | 1 | 3 | 0.0 | 0 | 6 | 100.0 | 1 | 1 | 0 | 0 | 0 | 11.1 | 1 | 9 | 33.3 | 1 | 3 | | |
| NO NEED TO LISTEN TO THE RADIO | | 0.0 | 0 | 1 | 0.0 | 0 | 1 | 33.3 | 1 | 3 | 16.7 | 1 | 6 | 0.0 | 0 | 1 | 0.0 | 0 | 0 | 44.4 | 4 | 9 | 0.0 | 0 | 3 | | |
| LISTEN AT OTHER PLACES | | 100.0 | 1 | 1 | 100.0 | 1 | 1 | 0.0 | 0 | 3 | 16.7 | 1 | 6 | 0.0 | 0 | 1 | 0.0 | 0 | 0 | 22.2 | 2 | 9 | 0.0 | 0 | 3 | | |
| CANT UNDERSTAND THE LANGUAGE | | 0.0 | 0 | 1 | 0.0 | 0 | 1 | 0.0 | 0 | 3 | 0.0 | 0 | 6 | 0.0 | 0 | 1 | 0.0 | 0 | 0 | 0.0 | 0 | 9 | 0.0 | 0 | 3 | | |
| OTHERS | | 0.0 | 0 | 1 | 0.0 | 0 | 1 | 0.0 | 0 | 3 | 33.3 | 2 | 6 | 0.0 | 0 | 1 | 0.0 | 0 | 0 | 0.0 | 0 | 9 | 33.3 | 1 | 3 | | |
| 14 | REASON FOR NOT HAVING TV | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NO MONEY | | 0 | 0 | 0.0 | 0 | 3 | 0 | 0 | 0.0 | 0 | 1 | 7.7 | 1 | 13 | 0 | 0 | 0 | 40.0 | 2 | 5 | 66.7 | 2 | 3 | | | | |
| NO NEED TO WATCH TV | | 0 | 0 | 0.0 | 0 | 3 | 0 | 0 | 0.0 | 0 | 1 | 0.0 | 0 | 13 | 0 | 0 | 0 | 0.0 | 0 | 5 | 0.0 | 0 | 3 | | | | |
| WATCH AT OTHER PLACES | | 0 | 0 | 0.0 | 33.3 | 1 | 3 | 0 | 0 | 0.0 | 0 | 1 | 0.0 | 0 | 13 | 0 | 0 | 0.0 | 0 | 5 | 0.0 | 0 | 3 | | | | |
| CANT UNDERSTAND THE LANGUAGE | | 0 | 0 | 0.0 | 0 | 3 | 0 | 0 | 0.0 | 0 | 1 | 0.0 | 0 | 13 | 0 | 0 | 0.0 | 0 | 5 | 0.0 | 0 | 3 | | | | | |
| OTHERS | | 0 | 0 | 0.0 | 0 | 3 | 0 | 0 | 0.0 | 0 | 1 | 0.0 | 0 | 13 | 0 | 0 | 0.0 | 0 | 5 | 0.0 | 0 | 3 | | | | | |
| 15 | IF NO TV, WHERE DO YOU WATCH | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NEIGHBOUR'S HOUSE | | 0 | 0 | 100.0 | 3 | 3 | 0 | 0 | 0.0 | 0 | 1 | 7.7 | 1 | 13 | 0 | 0 | 0 | 60.0 | 3 | 5 | 33.3 | 1 | 3 | | | | |
| COMMUNITY CENTRE | | 0 | 0 | 0.0 | 0 | 3 | 0 | 0 | 0.0 | 0 | 1 | 0.0 | 0 | 13 | 0 | 0 | 0.0 | 0 | 5 | 0.0 | 0 | 3 | | | | | |
| COFFEESHOP | | 0 | 0 | 0.0 | 0 | 3 | 0 | 0 | 0.0 | 0 | 1 | 0.0 | 0 | 13 | 0 | 0 | 0.0 | 0 | 20.0 | 1 | 5 | 33.3 | 1 | 3 | | | |
| NEVER WATCH TV | | 0 | 0 | 0.0 | 0 | 3 | 0 | 0 | 0.0 | 0 | 1 | 0.0 | 0 | 13 | 0 | 0 | 0.0 | 0 | 20.0 | 1 | 5 | 0.0 | 0 | 3 | | | |
| OTHERS | | 0 | 0 | 0.0 | 0 | 3 | 0 | 0 | 0.0 | 0 | 1 | 0.0 | 0 | 13 | 0 | 0 | 0.0 | 0 | 5 | 0.0 | 0 | 3 | | | | | |
| 16 | REASON FOR NOT READING NEWSPAPER | | | | | | | | | | | | | | | | | | | | | | | | | | |
| CANNOT READ | | 0.0 | 0 | 8 | 10.0 | 1 | 10 | 20.0 | 1 | 5 | 7.7 | 1 | 13 | 0.0 | 0 | 18 | 0.0 | 0 | 10 | 0.0 | 0 | 12 | 0.0 | 0 | 1 | | |
| NO NEED TO HAVE INFO | | 37.5 | 3 | 8 | 10.0 | 1 | 10 | 0.0 | 0 | 5 | 15.4 | 2 | 13 | 0.0 | 0 | 18 | 50.0 | 5 | 10 | 0.0 | 0 | 12 | 0.0 | 0 | 1 | | |
| HAVE INFO FROM OTHER SOURCES | | 12.5 | 1 | 8 | 0.0 | 0 | 10 | 40.0 | 2 | 5 | 7.7 | 1 | 13 | 0.0 | 0 | 18 | 10.0 | 1 | 10 | 58.3 | 7 | 12 | 0.0 | 0 | 1 | | |
| NOT INTERESTED IN NEWS | | 25.0 | 2 | 8 | 0.0 | 0 | 10 | 20.0 | 1 | 5 | 38.5 | 5 | 13 | 38.9 | 7 | 18 | 0.0 | 0 | 10 | 25.0 | 3 | 12 | 0.0 | 0 | 1 | | |
| NO MCNEY | | 0.0 | 0 | 8 | 0.0 | 0 | 10 | 20.0 | 1 | 5 | 7.7 | 1 | 13 | 11.1 | 2 | 18 | 0.0 | 0 | 10 | 0.0 | 0 | 12 | 0.0 | 0 | 1 | | |
| I DON'T KNOW | | 25.0 | 2 | 8 | 0.0 | 0 | 10 | 0.0 | 0 | 5 | 0.0 | 0 | 13 | 11.1 | 2 | 18 | 0.0 | 0 | 10 | 0.0 | 0 | 12 | 0.0 | 0 | 1 | | |
| OTHERS | | 12.5 | 1 | 8 | 0.0 | 0 | 10 | 0.0 | 0 | 5 | 0.0 | 0 | 13 | 0.0 | 0 | 18 | 0.0 | 0 | 10 | 0.0 | 0 | 12 | 0.0 | 0 | 1 | | |
| d | INFRASTRUCTURE | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1 | IS THERE PHONE IN THE HOUSE | | | | | | | | | | | | | | | | | | | | | | | | | | |
| YES | | 94.3 | 99 | 105 | 77.0 | 77 | 100 | 87.8 | 86 | 98 | 84.0 | 84 | 100 | 78.2 | 86 | 110 | 87.1 | 88 | 101 | 51.0 | 51 | 100 | 76.0 | 76 | 100 | | |
| NO | | 5.7 | 6 | 105 | 17.0 | 17 | 100 | 12.2 | 12 | 98 | 14.0 | 14 | 100 | 20.9 | 23 | 110 | 9.9 | 10 | 101 | 47.0 | 47 | 100 | 20.0 | 20 | 100 | | |
| 2 | MONTHLY PHONE BILL | | | | | | | | | | | | | | | | | | | | | | | | | | |
| RM 40-99 | | 48.5 | 48 | 99 | 64.9 | 50 | 77 | 72.1 | 62 | 86 | 56.0 | 47 | 84 | 39.5 | 34 | 86 | 70.5 | 62 | 88 | 66.7 | 34 | 51 | 57.9 | 44 | 76 | | |
| RM 100-199 | | 41.4 | 41 | 99 | 33.8 | 26 | 77 | 23.3 | 20 | 86 | 32.1 | 27 | 84 | 29.1 | 26 | 86 | 30.7 | 27 | 88 | 29.4 | 15 | 51 | 27.6 | 21 | 76 | | |
| RM 200-299 | | 10.1 | 10 | 99 | 1.3 | 1 | 77 | 2.3 | 2 | 86 | 6.0 | 5 | 84 | 25.6 | 22 | 86 | 1.1 | 1 | 88 | 3.9 | 2 | 51 | 9.2 | 7 | 76 | | |
| RM 300-399 | | 0.0 | 0 | 99 | 0.0 | 0 | 77 | 0.0 | 0 | 86 | 1.2 | 1 | 84 | 0.0 | 0 | 86 | 0.0 | 0 | 88 | 0.0 | 0 | 51 | 7.9 | 6 | 76 | | |
| OVER 400 | | 0.0 | 0 | 99 | 0.0 | 0 | 77 | 1.2 | 1 | 86 | 4.8 | 4 | 84 | 0.0 | 0 | 86 | 0.0 | 0 | 88 | 0.0 | 0 | 51 | 0.0 | 0 | 76 | | |
| 3 | WHO DO YOU OFTEN CALL | | | | | | | | | | | | | | | | | | | | | | | | | | |
| PARENTS | | 17.1 | 18 | 105 | 22.0 | 22 | 100 | 34.7 | 34 | 98 | 28.0 | 28 | 100 | 42.7 | 47 | 110 | 5.0 | 5 | 101 | 2.0 | 2 | 100 | 22.0 | 22 | 100 | | |
| SIBLINGS | | 25.7 | 27 | 105 | 30.0 | 30 | 100 | 49.0 | 48 | 98 | 36.0 | 36 | 100 | 40.9 | 45 | 110 | 27.7 | 28 | 101 | 1.0 | 1 | 100 | 22.0 | 22 | 100 | | |
| RELATIVES | | 31.4 | 33 | 105 | 39.0 | 39 | 100 | 43.9 | 43 | 98 | 33.0 | 33 | 100 | 70.9 | 78 | 110 | 46.5 | 47 | 101 | 31.0 | 31 | 100 | 21.0 | 21 | 100 | | |
| FRIENDS | | 59.0 | 62 | 105 | 53.0 | 53 | 100 | 62.2 | 61 | 98 | 65.0 | 65 | 100 | 72.7 | 80 | 110 | 37.6 | 38 | 101 | 21.0 | 21 | 100 | 49.0 | 49 | 100 | | |
| ENTERTAINMENT | | 0.0 | 0 | 105 | 0.0 | 0 | 100 | 0.0 | 0 | 98 | 0.0 | 0 | 100 | 0.0 | 0 | 100 | 0.0 | 0 | 101 | 0.0 | 0 | 100 | 3.0 | 3 | 100 | | |
| OTHERS | | 1.9 | 2 | 105 | 5.0 | 5 | 100 | 4.1 | 4 | 98 | 5.0 | 5 | 100 | 2.7 | 3 | 110 | 0.0 | 0 | 101 | 0.0 | 0 | 100 | 5.0 | 5 | 100 | | |
| 4 | WHERE DO THEY LIVE | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NEARBY | | 30.5 | 32 | 105 | 45.0 | 45 | 100 | 24.5 | 24 | 98 | 41.0 | 41 | 100 | 30.2 | 42 | 110 | 35.6 | 36 | 101 | 46.0 | 46 | 100 | 30.0 | 30 | 100 | | |
| OTHER VILLAGE | | 39.0 | 41 | 105 | 22.0 | 22 | 100 | 38.7 | 38 | 98 | 35.0 | 25 | 100 | 67.3 | 74 | 110 | 12.9 | 13 | 101 | 3.0 | 3 | 100 | 33.0 | 33 | 100 | | |
| OTHER MUKIM | | 21.0 | 22 | 105 | 7.0 | 7 | 100 | 27.6 | 27 | 98 | 8.0 | 8 | 100 | 0.9 | 1 | 110 | 5.9 | 6 | 101 | 1.0 | 1 | 100 | 2.0 | 2 | 100 | | |
| OTHER DISTRICT | | 28.6 | 30 | 105 | 24.0 | 24 | 100 | 33.7 | 33 | 98 | 29.0 | 29 | 100 | 83.6 | 92 | 110 | 25.7 | 26 | 101 | 3.0 | 3 | 100 | 25.0 | 25 | 100 | | |
| OTHER STATES | | 17.1 | 18 | 105 | 34.0 | 34 | 100 | 41.8 | 41 | 98 | 34.0 | 34 | 100 | 25.5 | 28 | 110 | 31.7 | 32 | 101 | 0.0 | 0 | 100 | 21.0 | 21 | 100 | | |
| OVERSEAS | | 1.0 | 1 | 105 | 1.0 | 1 | 100 | 0.0 | 0 | 98 | 2.0 | 2 | 100 | 0.9 | 1 | 110 | 1.0 | 1 | 101 | 0.0 | 0 | 100 | 5.0 | 5 | 100 | | |
| 5 | FREQUENCY OF CALL | | | | | | | | | | | | | | | | | | | | | | | | | | |
| EVERYDAY | | 18.1 | 19 | 105 | 11.0 | 11 | 100 | 18.4 | 18 | 98 | 15.0 | 15 | 100 | 6.4 | 7 | 110 | 13.9 | 14 | 101 | 30.0 | 30 | 100 | 19.0 | 19 | 100 | | |
| ONCE A WEEK | | 55.2 | 58 | 105 | 51.0 | 51 | 100 | 46.9 | 46 | 98 | | | | | | | | | | | | | | | | | |

BASE DATA SUMMARY

| ITEM DESCRIPTION | TOTAL | | | TOTAL for 3 Model Sites | | | BAU | | | KOTA MARUDU | | | SG. AIR TAWAR | | | MERBOK | | | MATA AYER | | | GU A MUSANG | | | BATU KIKIR | | | BENUT | | |
|-----------------------------------|--|----------------------|-----------------------|-------------------------|----------------------|-----------------------|------------|----------------------|-----------------------|-------------|----------------------|-----------------------|---------------|----------------------|-----------------------|------------|----------------------|-----------------------|------------|----------------------|-----------------------|-------------|----------------------|-----------------------|------------|----------------------|-----------------------|------------|----------------------|-----------------------|
| | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation |
| | a IF NO PHONE WHERE DO YOU MAKE YOUR CALLS | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| DO NOT USE PHONE | 2.9 | 16 | 544 | 1.9 | 6 | 320 | 1.3 | 2 | 152 | 4.2 | 4 | 96 | 0.0 | 0 | 72 | 0.0 | 0 | 8 | 3.8 | 1 | 26 | 22.2 | 2 | 9 | 20.0 | 2 | 10 | | | |
| PUBLIC PHONE | 69.9 | 380 | 544 | 66.9 | 214 | 320 | 65.1 | 99 | 152 | 57.3 | 55 | 96 | 83.3 | 60 | 72 | 63.6 | 14 | 22 | 75.0 | 6 | 8 | 65.4 | 17 | 26 | 44.4 | 4 | 9 | 70.0 | 7 | 10 |
| PHONE IN THE NEIGHBOURHOOD | 13.6 | 74 | 544 | 16.9 | 54 | 320 | 10.5 | 16 | 152 | 13.5 | 13 | 96 | 34.7 | 25 | 72 | 4.5 | 1 | 22 | 0.0 | 0 | 8 | 11.5 | 3 | 26 | 11.1 | 1 | 9 | 10.0 | 1 | 10 |
| OTHERS | 5.3 | 29 | 544 | 4.7 | 15 | 320 | 1.3 | 2 | 152 | 10.4 | 10 | 96 | 4.2 | 3 | 72 | 4.5 | 1 | 22 | 25.0 | 2 | 8 | 15.4 | 4 | 26 | 0.0 | 0 | 9 | 0.0 | 0 | 10 |
| b KIND OF PHONE LINE USED | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| WIRED LINES | 80.7 | 1,309 | 1,623 | 76.6 | 400 | 522 | 76.3 | 100 | 131 | 68.3 | 129 | 189 | 84.7 | 171 | 202 | 90.0 | 81 | 90 | 77.8 | 70 | 90 | 66.7 | 50 | 75 | 84.0 | 84 | 100 | 83.8 | 83 | 99 |
| WIRELESS LINE | 1.4 | 23 | 1,623 | 2.5 | 13 | 522 | 7.6 | 10 | 131 | 1.1 | 2 | 189 | 0.5 | 1 | 202 | 1.1 | 1 | 90 | 1.1 | 1 | 90 | 0.0 | 0 | 75 | 0.0 | 0 | 100 | 0.0 | 0 | 99 |
| MOBILE PHONE | 18.9 | 307 | 1,623 | 18.4 | 96 | 522 | 13.0 | 17 | 131 | 27.0 | 51 | 189 | 13.9 | 28 | 202 | 14.4 | 13 | 90 | 23.3 | 21 | 90 | 30.7 | 23 | 75 | 16.0 | 16 | 100 | 9.1 | 9 | 99 |
| c ELECTRICITY | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| d IS THERE ELERICITY IN THE HOUSE | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| YES | 95.8 | 2,150 | 2,244 | 93.2 | 825 | 885 | 93.7 | 281 | 300 | 92.0 | 276 | 300 | 94.0 | 268 | 285 | 96.6 | 115 | 119 | 98.0 | 98 | 100 | 95.2 | 100 | 105 | 98.2 | 109 | 111 | 100.0 | 110 | 110 |
| NO | 1.3 | 30 | 2,244 | 2.0 | 18 | 885 | 2.3 | 7 | 300 | 3.7 | 11 | 300 | 0.0 | 0 | 285 | 0.0 | 0 | 119 | 0.0 | 0 | 100 | 1.0 | 1 | 105 | 1.8 | 2 | 111 | 0.0 | 0 | 110 |
| e SOURCE OF THE ELECTRIC POWER | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| TNB | 83.6 | 1,797 | 2,150 | 80.7 | 666 | 825 | 88.6 | 249 | 281 | 84.8 | 234 | 276 | 68.3 | 183 | 268 | 86.1 | 99 | 115 | 91.8 | 90 | 98 | 96.0 | 96 | 100 | 79.8 | 87 | 109 | 90.9 | 100 | 110 |
| GENERATOR | 1.3 | 28 | 2,150 | 2.5 | 21 | 825 | 5.7 | 16 | 281 | 1.8 | 5 | 276 | 0.0 | 0 | 268 | 0.0 | 0 | 115 | 0.0 | 0 | 98 | 0.0 | 0 | 100 | 0.9 | 1 | 109 | 0.0 | 0 | 110 |
| SOLAR BATTERY | 0.4 | 9 | 2,150 | 0.4 | 3 | 825 | 0.0 | 0 | 281 | 0.7 | 2 | 276 | 0.4 | 1 | 268 | 0.0 | 0 | 115 | 0.0 | 0 | 98 | 0.0 | 0 | 100 | 0.0 | 0 | 109 | 0.0 | 0 | 110 |
| OTHERS | 0.7 | 14 | 2,150 | 1.5 | 12 | 825 | 2.8 | 8 | 281 | 1.4 | 4 | 276 | 0.0 | 0 | 268 | 0.0 | 0 | 115 | 0.0 | 0 | 98 | 1.0 | 1 | 100 | 0.0 | 0 | 109 | 0.0 | 0 | 110 |
| f POST OFFICE | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| g USE POSTAL SERVICES | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| YES | 90.6 | 2,034 | 2,244 | 90.1 | 797 | 885 | 89.3 | 268 | 300 | 89.7 | 269 | 300 | 91.2 | 260 | 285 | 93.3 | 111 | 119 | 94.0 | 94 | 100 | 84.8 | 89 | 105 | 89.2 | 99 | 111 | 97.3 | 107 | 110 |
| NO | 5.8 | 130 | 2,244 | 5.1 | 45 | 885 | 7.7 | 23 | 300 | 4.0 | 12 | 300 | 3.5 | 10 | 285 | 3.4 | 4 | 119 | 4.0 | 4 | 100 | 9.5 | 10 | 105 | 9.0 | 10 | 111 | 1.8 | 2 | 110 |
| h FREQUENCY OF VISIT TO PC | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| EVERYDAY | 3.4 | 69 | 2,034 | 4.1 | 33 | 797 | 2.6 | 7 | 268 | 8.2 | 22 | 269 | 1.5 | 4 | 260 | 2.7 | 3 | 111 | 5.3 | 5 | 94 | 0.0 | 0 | 89 | 9.1 | 9 | 99 | 0.0 | 0 | 107 |
| ONCE A WEEK | 14.9 | 304 | 2,034 | 18.4 | 147 | 797 | 16.4 | 44 | 268 | 28.6 | 77 | 269 | 10.0 | 26 | 260 | 14.4 | 16 | 111 | 11.7 | 11 | 94 | 7.9 | 7 | 89 | 10.1 | 10 | 99 | 8.4 | 9 | 107 |
| ONCE A MONTH | 74.9 | 1,523 | 2,034 | 71.0 | 566 | 797 | 75.7 | 203 | 268 | 49.8 | 134 | 269 | 88.1 | 229 | 260 | 80.2 | 89 | 111 | 67.0 | 63 | 94 | 84.3 | 75 | 89 | 72.7 | 72 | 99 | 81.3 | 87 | 107 |
| ONCE A YEAR | 6.9 | 141 | 2,034 | 6.5 | 52 | 797 | 4.5 | 12 | 268 | 11.5 | 31 | 269 | 3.5 | 9 | 260 | 3.6 | 4 | 111 | 16.0 | 15 | 94 | 7.9 | 7 | 89 | 9.1 | 9 | 99 | 8.4 | 9 | 107 |
| i REASON FOR VISITING THE PC | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| POSTAL SERVICES | 66.2 | 1,347 | 2,034 | 71.8 | 572 | 797 | 86.9 | 233 | 268 | 66.9 | 180 | 269 | 61.2 | 159 | 260 | 37.8 | 42 | 111 | 69.1 | 65 | 94 | 87.4 | 60 | 89 | 51.5 | 51 | 99 | 45.8 | 49 | 107 |
| APPLICATION FOR PC | 1.3 | 26 | 2,034 | 1.4 | 11 | 797 | 0.0 | 0 | 268 | 3.7 | 10 | 269 | 0.4 | 1 | 260 | 1.8 | 2 | 111 | 3.2 | 3 | 94 | 0.0 | 0 | 89 | 1.0 | 1 | 99 | 0.0 | 1 | 107 |
| RENEW LICENCES | 12.4 | 253 | 2,034 | 15.6 | 124 | 797 | 15.7 | 42 | 268 | 13.4 | 46 | 269 | 17.7 | 46 | 260 | 13.5 | 15 | 111 | 8.5 | 9 | 94 | 11.2 | 10 | 89 | 12.1 | 12 | 99 | 3.7 | 4 | 107 |
| BILL SETTLEMENT | 62.7 | 1,276 | 2,034 | 61.1 | 487 | 797 | 65.3 | 175 | 268 | 38.7 | 104 | 269 | 80.0 | 208 | 260 | 88.3 | 98 | 111 | 59.6 | 56 | 94 | 64.0 | 57 | 89 | 69.7 | 69 | 99 | 66.4 | 71 | 107 |
| OTHERS | 5.0 | 101 | 2,034 | 6.1 | 49 | 797 | 1.5 | 4 | 268 | 11.9 | 32 | 269 | 5.0 | 13 | 260 | 5.4 | 6 | 111 | 12.8 | 12 | 94 | 5.6 | 5 | 89 | 5.1 | 5 | 99 | 2.8 | 3 | 107 |
| j HOW DO YOU GO TO THE PO | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| WALK | 11.8 | 240 | 2,034 | 10.0 | 80 | 797 | 13.1 | 35 | 268 | 11.9 | 32 | 269 | 5.0 | 13 | 260 | 3.6 | 4 | 111 | 10.6 | 10 | 94 | 20.2 | 18 | 89 | 24.2 | 24 | 99 | 5.6 | 6 | 107 |
| BICYCLE | 15.6 | 317 | 2,034 | 10.2 | 81 | 797 | 11.6 | 31 | 268 | 1.9 | 5 | 269 | 17.3 | 45 | 260 | 26.1 | 29 | 111 | 14.9 | 14 | 94 | 5.6 | 5 | 89 | 8.1 | 8 | 99 | 14.0 | 15 | 107 |
| PUBLIC TRANSPORT | 60.6 | 1,232 | 2,034 | 75.8 | 604 | 797 | 72.4 | 194 | 268 | 79.9 | 215 | 269 | 75.0 | 195 | 260 | 57.7 | 64 | 111 | 39.4 | 37 | 94 | 64.0 | 57 | 89 | 56.6 | 56 | 99 | 77.6 | 83 | 107 |
| OTHERS | 5.9 | 119 | 2,034 | 1.9 | 15 | 797 | | | | | | | | | | | | | | | | | | | | | | | | |

BASE DATA SUMMARY

| ITEM DESCRIPTION | | SUNGAI RAMBAI | | | PENGKALAN HULU | | | KUBANG PASU | | | KEPALA BATAS | | | KANOWIT | | | LURAH BILUT | | | SIPITANG | | | AJIL | | | |
|------------------------------------|-------|---------------|----------------------|-----------------------|----------------|----------------------|-----------------------|-------------|----------------------|-----------------------|--------------|----------------------|-----------------------|------------|----------------------|-----------------------|-------------|----------------------|-----------------------|------------|----------------------|-----------------------|------------|----------------------|-----------------------|--|
| | | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | |
| e IF NO PHONE WHERE DO YOU MAKE YO | | | | | | | | | | | | | | | | | | | | | | | | | | |
| DO NOT USE PHONE | 16.7 | 1 | 6 | 5.9 | 1 | 17 | 8.3 | 1 | 12 | 0.0 | 0 | 14 | 0.0 | 0 | 23 | 0.0 | 0 | 10 | 0.0 | 0 | 47 | 10.0 | 2 | 20 | | |
| PUBLIC PHONE | 16.7 | 1 | 6 | 70.6 | 12 | 17 | 83.3 | 10 | 12 | 50.0 | 7 | 14 | 91.3 | 21 | 23 | 60.0 | 6 | 10 | 95.7 | 45 | 47 | 80.0 | 16 | 20 | | |
| PHONE IN THE NEIGHBOURHOOD | 50.0 | 3 | 6 | 11.8 | 2 | 17 | 8.3 | 1 | 12 | 21.4 | 3 | 14 | 0.0 | 0 | 23 | 30.0 | 3 | 10 | 2.1 | 1 | 47 | 5.0 | 1 | 20 | | |
| OTHERS | 0.0 | 0 | 6 | 5.9 | 1 | 17 | 8.3 | 1 | 12 | 14.3 | 2 | 14 | 0.0 | 0 | 23 | 10.0 | 1 | 10 | 2.1 | 1 | 47 | 5.0 | 1 | 20 | | |
| f KIND OF PHONE LINE USED | | | | | | | | | | | | | | | | | | | | | | | | | | |
| WIRED LINES | 91.9 | 91 | 99 | 79.2 | 61 | 77 | 84.9 | 73 | 86 | 79.8 | 67 | 84 | 77.9 | 67 | 86 | 87.5 | 77 | 88 | 98.0 | 50 | 51 | 72.4 | 55 | 76 | | |
| WIRELESS LINE | 0.0 | 0 | 99 | 1.3 | 1 | 77 | 0.0 | 0 | 86 | 0.0 | 0 | 84 | 5.8 | 5 | 86 | 0.0 | 0 | 88 | 0.0 | 0 | 51 | 2.6 | 2 | 76 | | |
| MOBILE PHONE | 14.1 | 14 | 99 | 18.2 | 14 | 77 | 26.7 | 23 | 86 | 29.8 | 25 | 84 | 20.9 | 18 | 86 | 11.4 | 10 | 88 | 0.0 | 0 | 51 | 32.9 | 25 | 76 | | |
| g ELECTRICITY | | | | | | | | | | | | | | | | | | | | | | | | | | |
| IS THERE ELERICITY IN THE HOUSE | | | | | | | | | | | | | | | | | | | | | | | | | | |
| YES | 100.0 | 105 | 105 | 94.0 | 94 | 100 | 99.0 | 97 | 98 | 99.0 | 99 | 100 | 93.6 | 103 | 110 | 99.0 | 100 | 101 | 99.0 | 99 | 100 | 96.0 | 96 | 100 | | |
| NO | 0.0 | 0 | 105 | 1.0 | 1 | 100 | 1.0 | 1 | 98 | 0.0 | 0 | 100 | 3.6 | 4 | 110 | 0.0 | 0 | 101 | 1.0 | 1 | 100 | 2.0 | 2 | 100 | | |
| h SOURCE OF THE ELECTRIC POWER | | | | | | | | | | | | | | | | | | | | | | | | | | |
| TNB | 81.0 | 85 | 105 | 87.2 | 82 | 94 | 87.6 | 85 | 97 | 78.8 | 78 | 99 | 54.4 | 56 | 103 | 85.0 | 85 | 100 | 100.0 | 99 | 99 | 92.7 | 89 | 96 | | |
| GENERATOR | 0.0 | 0 | 105 | 0.0 | 0 | 94 | 1.0 | 1 | 97 | 1.0 | 1 | 99 | 2.9 | 3 | 103 | 1.0 | 1 | 100 | 0.0 | 0 | 99 | 0.0 | 0 | 96 | | |
| SOLAR BATTERY | 2.9 | 3 | 105 | 0.0 | 0 | 94 | 0.0 | 0 | 97 | 0.0 | 0 | 99 | 1.9 | 2 | 103 | 1.0 | 1 | 100 | 0.0 | 0 | 99 | 0.0 | 0 | 96 | | |
| OTHERS | 0.0 | 0 | 105 | 0.0 | 0 | 94 | 1.0 | 1 | 97 | 0.0 | 0 | 99 | 0.0 | 0 | 103 | 0.0 | 0 | 100 | 0.0 | 0 | 99 | 0.0 | 0 | 96 | | |
| POST OFFICE | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10 USE POSTAL SERVICES | | | | | | | | | | | | | | | | | | | | | | | | | | |
| YES | 81.0 | 85 | 105 | 86.0 | 86 | 100 | 95.9 | 94 | 98 | 87.0 | 87 | 100 | 95.5 | 105 | 110 | 89.1 | 90 | 101 | 94.0 | 94 | 100 | 96.0 | 96 | 100 | | |
| NO | 19.0 | 20 | 105 | 4.0 | 4 | 100 | 4.1 | 4 | 98 | 11.0 | 11 | 100 | 0.0 | 0 | 110 | 10.9 | 11 | 101 | 3.0 | 3 | 100 | 2.0 | 2 | 100 | | |
| 11 FREQUENCY OF VISIT TO PC | | | | | | | | | | | | | | | | | | | | | | | | | | |
| EVERYDAY | 1.2 | 1 | 85 | 4.7 | 4 | 86 | 2.1 | 2 | 94 | 2.3 | 2 | 87 | 6.7 | 7 | 105 | 1.1 | 1 | 90 | 1.1 | 1 | 94 | 1.0 | 1 | 96 | | |
| ONCE A WEEK | 10.6 | 9 | 85 | 9.3 | 8 | 86 | 4.3 | 4 | 94 | 5.7 | 5 | 87 | 13.3 | 14 | 105 | 31.1 | 28 | 90 | 27.7 | 26 | 94 | 10.4 | 10 | 96 | | |
| ONCE A MONTH | 82.4 | 70 | 85 | 82.6 | 71 | 86 | 75.5 | 71 | 94 | 74.7 | 65 | 87 | 85.7 | 56 | 90 | 60.0 | 54 | 90 | 71.3 | 67 | 94 | 86.5 | 83 | 96 | | |
| ONCE A YEAR | 4.7 | 4 | 85 | 4.7 | 4 | 86 | 18.1 | 17 | 94 | 11.5 | 10 | 87 | 0.0 | 0 | 105 | 6.7 | 6 | 90 | 1.1 | 1 | 94 | 3.1 | 3 | 96 | | |
| 12 REASON FOR VISITING THE PC | | | | | | | | | | | | | | | | | | | | | | | | | | |
| POSTAL SERVICES | 55.3 | 47 | 85 | 54.7 | 47 | 86 | 62.8 | 59 | 94 | 55.2 | 48 | 87 | 87.6 | 92 | 105 | 73.3 | 66 | 90 | 98.9 | 93 | 94 | 93.3 | 56 | 96 | | |
| APPLICATION FOR PC | 1.2 | 1 | 85 | 0.0 | 0 | 86 | 0.0 | 0 | 94 | 0.0 | 0 | 87 | 1.9 | 2 | 105 | 0.0 | 0 | 90 | 0.0 | 0 | 94 | 5.2 | 5 | 96 | | |
| RENEW LICENCES | 10.6 | 9 | 85 | 10.5 | 9 | 86 | 18.1 | 17 | 94 | 26.4 | 23 | 87 | 11.4 | 12 | 105 | 2.2 | 2 | 90 | 0.0 | 0 | 94 | 8.3 | 8 | 96 | | |
| BILL SETTLEMENT | 77.6 | 66 | 85 | 73.3 | 63 | 86 | 56.4 | 53 | 94 | 64.4 | 56 | 87 | 83.8 | 88 | 105 | 43.3 | 39 | 90 | 21.3 | 20 | 94 | 55.2 | 53 | 96 | | |
| OTHERS | 3.5 | 3 | 85 | 2.3 | 2 | 86 | 4.3 | 4 | 94 | 1.1 | 1 | 87 | 1.0 | 1 | 105 | 6.7 | 6 | 90 | 0.0 | 0 | 94 | 4.2 | 4 | 96 | | |
| 13 HOW DO YOU GO TO THE PO | | | | | | | | | | | | | | | | | | | | | | | | | | |
| WALK | 14.1 | 12 | 85 | 19.8 | 17 | 86 | 5.3 | 5 | 94 | 11.5 | 10 | 87 | 9.5 | 10 | 105 | 32.2 | 29 | 90 | 0.0 | 0 | 94 | 15.6 | 15 | 96 | | |
| BICYCLE | 36.5 | 31 | 85 | 20.9 | 18 | 86 | 23.4 | 22 | 94 | 27.6 | 24 | 87 | 32.4 | 34 | 105 | 28.9 | 26 | 90 | 1.1 | 1 | 94 | 9.4 | 9 | 96 | | |
| PUBLIC TRANSPORT | 34.1 | 29 | 85 | 52.3 | 45 | 86 | 43.6 | 41 | 94 | 28.7 | 25 | 87 | 62.9 | 66 | 105 | 16.7 | 15 | 90 | 41.5 | 39 | 94 | 74.0 | 71 | 96 | | |
| OTHERS | 0.0 | 0 | 85 | 0.0 | 0 | 86 | 0.0 | 0 | 94 | 9.2 | 8 | 87 | 0.0 | 0 | 105 | 1.1 | 1 | 90 | 56.4 | 53 | 94 | 2.1 | 2 | 96 | | |
| 14 DISTANCE OF HOUSE FROM PO | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10 MINTS | 58.8 | 50 | 85 | 72.1 | 62 | 86 | 58.5 | 55 | 94 | 72.4 | 63 | 87 | 65.7 | 69 | 105 | 46.7 | 42 | 80 | 17.0 | 16 | 94 | 24.0 | 23 | 96 | | |
| 11-30 MINTS | 38.8 | 33 | 85 | 19.8 | 17 | 86 | 34.0 | 32 | 94 | 32.2 | 28 | 87 | 20.0 | 21 | 105 | 53.3 | 48 | 90 | 77.7 | 73 | 94 | 50.0 | 48 | 96 | | |
| 31 MINS - 1 HOUR | 11.8 | 10 | 85 | 5.8 | 5 | 86 | 7.4 | 7 | 94 | 0.0 | 0 | 87 | 11.4 | 12 | 105 | 0.0 | 0 | 90 | 10.6 | 10 | 94 | 22.9 | 22 | 96 | | |
| MORE THAN 1 HOUR | 4.7 | 4 | 85 | 1.2 | 1 | 86 | 1.1 | 1 | 94 | 0.0 | 0 | 87 | 1.9 | 2 | 105 | 0.0 | 0 | 90 | 0.0 | 0 | 94 | 2.1 | 2 | 96 | | |
| e ATTITUDES TOWARDS COMPUTER | | | | | | | | | | | | | | | | | | | | | | | | | | |
| i EVER TOUCH A PC | | | | | | | | | | | | | | | | | | | | | | | | | | |
| YES | 85.7 | 90 | 105 | 75.0 | 75 | 100 | 85.7 | 84 | 98 | 85.0 | 85 | 100 | 37.3 | 41 | 110 | 64.4 | 65 | 101 | 76.0 | 76 | 100 | 91.0 | 91 | 100 | | |
| NO | 14.3 | 15 | 105 | 20.0 | 20 | 100 | 12.2 | 12 | 98 | 13.0 | 13 | 100 | 63.6 | 70 | 110 | 35.6 | 36 | 101 | 24.0 | 24 | 100 | 9.0 | 9 | 100 | | |
| IS THERE COMPUTER IN THE HOUSE | | | | | | | | | | | | | | | | | | | | | | | | | | |
| YES | 45.7 | 48 | 105 | 38.0 | 38 | 100 | 55.1 | 54 | 98 | 60.0 | 60 | 100 | 18.2 | 20 | 110 | 25.7 | 26 | 101 | 41.0 | 41 | 100 | 41.0 | 41 | 100 | | |
| NO | 46.7 | 49 | 105 | 53.0 | 53 | 100 | 39.8 | 39 | 98 | 38.0 | 38 | 100 | 78.2 | 86 | 110 | 72.3 | 73 | 101 | 59.0 | 59 | 100 | 52.0 | 52 | 100 | | |
| z IF NO COMPUTER WHY | | | | | | | | | | | | | | | | | | | | | | | | | | |
| DON'T NEED A COMPUTER | 8.2 | 4 | 49 | 7.5 | 4 | 53 | 2.6 | 1 | 39 | 7.9 | 3 | 38 | 2.3 | 2 | 86 | 11.0 | 8 | 73 | 23.7 | 14 | 59 | 3.8 | 2 | 52 | | |
| NOT INTERESTED IN COMPUTER | 6.1 | 3 | 49 | 3.8 | 2 | 53 | 0.0 | 0 | 39 | 2.6 | 1 | 38 | 0.0 | 0 | 86 | 2.7 | 2 | 73 | 3.4 | 1 | 59 | 1.9 | 1 | 52 | | |
| DON'T LIKE COMPUTER | 0.0 | 0 | 49 | 0.0 | 0 | 53 | 0.0 | 0 | 39 | 0.0 | 0 | 38 | 0.0 | 0 | 86 | 0.0 | 0 | 73 | 0.0 | 0 | 59 | 0.0 | 0 | 52 | | |
| DON'T HAVE MONEY TO BUY ONE | 69.4 | 34 | 49 | 54.7 | 29 | 53 | 84.6 | 33 | 39 | 65.8 | 25 | 38 | 38.4 | 33 | 86 | 42.5 | 31 | 73 | 40.7 | 24 | 59 | 90.4 | 47 | 52 | | |
| DON'T KNOW HOW TO USE PC | 6.1 | 3 | 49 | 15.1 | 8 | 53 | 10.3 | 4 | 39 | 13.2 | 5 | 38 | 45.3 | 39 | 86 | 30.1 | 22 | 73 | 1.7 | 1 | 59 | 7.7 | 4 | 52 | | |
| DON'T KNOW HOW TO BUY PC | 2.0 | 1 | 49 | 1.9 | 1 | 53 | 0.0 | 0 | 39 | 0.0 | 0 | 38 | 3.5 | 3 | 86</td | | | | | | | | | | | |

BASE DATA SUMMARY

| ITEM DESCRIPTION | TOTAL | | | TOTAL for 3 Model Size | | | BAU | | | KOTA MARUDU | | | SG. AIR TAWAR | | | MERBOK | | | MATA AYER | | | GU A MUSANG | | | BATU KIKIR | | | | | |
|--|------------|----------------------|-----------------------|------------------------|----------------------|-----------------------|------------|----------------------|-----------------------|-------------|----------------------|-----------------------|---------------|----------------------|-----------------------|------------|----------------------|-----------------------|------------|----------------------|-----------------------|-------------|----------------------|-----------------------|------------|----------------------|-----------------------|------|----|-----|
| | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | | | |
| 3 ANY PLAN TO BUY PC | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| YES | 76.4 | 1,022 | 1,337 | 81.8 | 457 | 559 | 81.9 | 154 | 188 | 73.4 | 141 | 192 | 90.5 | 162 | 179 | 74.4 | 58 | 78 | 83.0 | 44 | 53 | 68.3 | 43 | 63 | 60.0 | 36 | 60 | 82.7 | 62 | 75 |
| NO | 23.0 | 307 | 1,337 | 19.3 | 108 | 559 | 21.8 | 41 | 188 | 25.5 | 49 | 192 | 10.1 | 18 | 179 | 24.4 | 19 | 78 | 13.2 | 7 | 53 | 28.6 | 18 | 63 | 40.0 | 24 | 60 | 17.3 | 13 | 75 |
| 4 HOW MUCH ARE YOU WILLING TO PAY FOR PC | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| LESS THAN RM 100 | 31.9 | 426 | 1,337 | 39.4 | 220 | 559 | 45.7 | 86 | 188 | 40.6 | 78 | 192 | 31.3 | 56 | 179 | 43.6 | 34 | 78 | 32.1 | 17 | 53 | 25.4 | 16 | 63 | 38.3 | 23 | 60 | 36.0 | 27 | 75 |
| RM 101 - RM 500 | 14.2 | 190 | 1,337 | 15.6 | 87 | 559 | 16.0 | 30 | 188 | 7.3 | 14 | 192 | 24.0 | 43 | 179 | 17.9 | 14 | 78 | 7.5 | 4 | 53 | 12.7 | 8 | 63 | 5.0 | 3 | 60 | 21.3 | 16 | 75 |
| RM 501 - RM 1000 | 5.1 | 68 | 1,337 | 6.1 | 34 | 559 | 4.3 | 8 | 188 | 7.8 | 15 | 192 | 6.1 | 11 | 179 | 1.3 | 1 | 78 | 17.0 | 9 | 53 | 0.0 | 0 | 63 | 0.0 | 0 | 60 | 8.0 | 6 | 75 |
| RM 1001 - RM 2000 | 13.8 | 184 | 1,337 | 10.9 | 61 | 559 | 8.0 | 15 | 188 | 9.9 | 19 | 192 | 15.1 | 27 | 179 | 15.4 | 12 | 78 | 13.2 | 7 | 53 | 3.2 | 2 | 63 | 8.3 | 5 | 60 | 12.0 | 9 | 75 |
| RM 2001 - RM 2500 | 8.5 | 114 | 1,337 | 5.4 | 30 | 559 | 6.4 | 12 | 188 | 5.2 | 10 | 192 | 4.5 | 8 | 179 | 5.1 | 4 | 78 | 9.4 | 5 | 53 | 14.3 | 9 | 63 | 10.0 | 6 | 60 | 6.7 | 5 | 75 |
| RM 2501 - RM 3000 | 4.8 | 64 | 1,337 | 2.3 | 13 | 559 | 3.7 | 7 | 188 | 1.0 | 2 | 192 | 2.2 | 4 | 179 | 3.8 | 3 | 78 | 3.8 | 2 | 53 | 12.7 | 8 | 63 | 5.0 | 3 | 60 | 6.7 | 5 | 75 |
| RM 3001 - RM 4000 | 3.6 | 48 | 1,337 | 1.3 | 7 | 559 | 0.5 | 1 | 188 | 1.0 | 2 | 192 | 2.2 | 4 | 179 | 2.6 | 2 | 78 | 5.7 | 3 | 53 | 9.5 | 6 | 63 | 5.0 | 3 | 60 | 1.3 | 1 | 75 |
| ABOVE RM 4000 | 0.4 | 5 | 1,337 | 0.0 | 0 | 559 | 0.0 | 0 | 188 | 0.0 | 0 | 192 | 0.0 | 0 | 179 | 0.0 | 0 | 78 | 0.0 | 0 | 53 | 0.0 | 0 | 63 | 0.0 | 0 | 60 | 0.0 | 0 | 75 |
| F COMPUTER LITERACY | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1 DO YOU USE COMPUTER | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| YES | 58.5 | 1,313 | 2,244 | 51.4 | 455 | 885 | 47.7 | 143 | 300 | 56.3 | 169 | 300 | 50.2 | 143 | 285 | 43.7 | 52 | 119 | 68.0 | 68 | 100 | 67.6 | 71 | 105 | 64.0 | 71 | 111 | 72.7 | 80 | 110 |
| NO | 37.1 | 832 | 2,244 | 41.8 | 370 | 885 | 49.7 | 149 | 300 | 32.0 | 96 | 300 | 43.9 | 125 | 285 | 51.3 | 61 | 119 | 31.0 | 31 | 100 | 26.7 | 28 | 105 | 33.3 | 37 | 111 | 26.4 | 29 | 110 |
| 2 WHEN DO YOU START USING PC | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| WITHIN 3 MONTHS | 16.8 | 221 | 1,313 | 16.7 | 76 | 455 | 9.8 | 14 | 143 | 24.3 | 41 | 169 | 14.7 | 21 | 143 | 5.8 | 3 | 52 | 10.3 | 7 | 68 | 22.5 | 16 | 71 | 16.9 | 12 | 71 | 33.8 | 27 | 80 |
| 3 MONTHS - 1 YEAR | 11.6 | 152 | 1,313 | 11.2 | 51 | 455 | 7.7 | 11 | 143 | 11.8 | 20 | 169 | 14.0 | 20 | 143 | 9.6 | 5 | 52 | 8.8 | 6 | 68 | 8.5 | 6 | 71 | 15.5 | 11 | 71 | 16.3 | 13 | 80 |
| 1 - 2 YEARS | 19.2 | 252 | 1,313 | 20.9 | 95 | 455 | 28.0 | 40 | 143 | 16.6 | 28 | 169 | 18.9 | 27 | 143 | 26.9 | 14 | 52 | 19.1 | 13 | 68 | 12.7 | 9 | 71 | 12.7 | 9 | 71 | 16.3 | 13 | 80 |
| 2 - 3 YEARS | 13.8 | 181 | 1,313 | 14.9 | 68 | 455 | 20.3 | 29 | 143 | 7.1 | 12 | 169 | 18.9 | 27 | 143 | 21.2 | 11 | 52 | 19.1 | 13 | 68 | 5.6 | 4 | 71 | 16.9 | 12 | 71 | 11.3 | 9 | 80 |
| 3 - 5 YEARS | 10.3 | 135 | 1,313 | 9.7 | 44 | 455 | 11.9 | 17 | 143 | 5.3 | 9 | 169 | 12.6 | 18 | 143 | 11.5 | 6 | 52 | 8.8 | 6 | 68 | 11.3 | 8 | 71 | 11.3 | 8 | 71 | 15.0 | 12 | 80 |
| MORE THAN 5 YEARS | 13.9 | 183 | 1,313 | 14.3 | 65 | 455 | 16.8 | 24 | 143 | 11.2 | 19 | 169 | 15.4 | 22 | 143 | 13.5 | 7 | 52 | 17.6 | 12 | 68 | 28.2 | 20 | 71 | 21.1 | 15 | 71 | 5.0 | 4 | 80 |
| 3 FREQUENCY OF USING COMPUTER | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AT LEAST ONCE A DAY | 30.7 | 403 | 1,313 | 29.9 | 136 | 455 | 25.9 | 37 | 143 | 35.5 | 60 | 169 | 27.3 | 39 | 143 | 34.6 | 18 | 52 | 42.6 | 29 | 68 | 33.8 | 24 | 71 | 32.4 | 23 | 71 | 22.5 | 18 | 80 |
| ONCE A WEEK | 29.1 | 382 | 1,313 | 33.0 | 150 | 455 | 32.2 | 46 | 143 | 26.6 | 45 | 169 | 41.3 | 59 | 143 | 32.7 | 17 | 52 | 20.6 | 14 | 68 | 14.1 | 10 | 71 | 38.0 | 27 | 71 | 26.3 | 21 | 80 |
| ONCE A MONTH | 4.6 | 61 | 1,313 | 6.6 | 30 | 455 | 7.7 | 11 | 143 | 5.3 | 9 | 169 | 7.0 | 10 | 143 | 1.9 | 1 | 52 | 0.0 | 0 | 68 | 2.8 | 2 | 71 | 2.8 | 2 | 71 | 8.8 | 7 | 80 |
| VERY SELDOM | 24.4 | 321 | 1,313 | 22.0 | 100 | 455 | 18.2 | 26 | 143 | 25.4 | 43 | 169 | 21.7 | 31 | 143 | 25.0 | 13 | 52 | 32.4 | 22 | 68 | 46.5 | 33 | 71 | 25.4 | 18 | 71 | 43.8 | 35 | 80 |
| 4 WHERE DO YOU USE PC | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| HOME | 45.2 | 593 | 1,313 | 46.4 | 211 | 455 | 53.1 | 76 | 143 | 40.8 | 69 | 169 | 46.2 | 66 | 143 | 55.8 | 29 | 52 | 52.9 | 36 | 68 | 47.9 | 34 | 71 | 57.7 | 31 | 71 | 42.5 | 34 | 80 |
| WORK PLACE | 23.2 | 305 | 1,313 | 23.5 | 107 | 455 | 28.7 | 41 | 143 | 24.5 | 41 | 169 | 17.5 | 25 | 143 | 15.4 | 8 | 52 | 42.6 | 29 | 68 | 25.4 | 18 | 71 | 25.4 | 19 | 71 | 10 | 8 | 80 |
| SCHOOL | 18.4 | 241 | 1,313 | 24.6 | 112 | 455 | 35.0 | 50 | 143 | 24.2 | 29 | 169 | 23.1 | 33 | 143 | 14.4 | 6 | 52 | 5.9 | 4 | 68 | 24.0 | 29 | 71 | 16.9 | 12 | 71 | 12.5 | 10 | 80 |
| CYBER CAFÉ | 26.0 | 342 | 1,313 | 25.5 | 116 | 455 | 14.0 | 20 | 143 | 31.4 | 53 | 169 | 30.1 | 43 | 143 | 38.5 | 20 | 52 | 41.2 | 28 | 68 | 21.1 | 15 | 71 | 16.9 | 12 | 71 | 45.0 | 36 | 80 |
| RURAL INTERNET CENTRE | 6.8 | 89 | 1,313 | 6.2 | 28 | 455 | 2.8 | 4 | 143 | 5.3 | 9 | 169 | 10.5 | 15 | 143 | 28.8 | 15 | 52 | 5.9 | 4 | 68 | 0.0 | 0 | 71 | 4.2 | 3 | 71 | 5.0 | 4 | 80 |
| COMPUTER CLASS | 4.1 | 54 | 1,313 | 5.3 | 24 | 455 | 2.8 | 4 | 143 | 7.7 | 13 | 169 | 4.9 | 7 | 143 | 5.8 | 3 | 52 | 4.4 | 3 | 68 | 8.5 | 6 | 71 | 0.0 | 0 | 71 | 6.3 | 5 | 80 |
| COMPUTER LAB | 4.1 | 54 | 1,313 | 4.0 | 18 | 455 | 4.2 | 6 | 143 | 3.0 | 5 | 169 | 4.9 | 7 | 143 | 5.8 | 3 | 52 | 10.3 | 7 | 68 | 0.0 | 0 | 71 | 2.8 | 2 | 71 | 1.3 | 1 | 80 |
| INFO DESA | 1.1 | 14 | 1,313 | 1.8 | 8 | 455 | 0.0 | 0 | 143 | 1.2 | 2 | 169 | 4.2 | 6 | 143 | 0.0 | 0 | 52 | 0.0 | 0 | 68 | 0.0 | 0 | 71 | 1.4 | 1 | 71 | 1.3 | 1 | 80 |
| MOBILE INTERNET UNIT | 0.3 | 4 | 1,313 | 0.4 | 2 | 455 | 0.0 | 0 | 143 | 1.2 | 2 | 169 | 0.0 | 0 | 143 | 1.2 | 1 | 52 | 1.5 | 1 | 68 | 0.0 | 0 | 71 | 0.0 | 0 | 71 | 1.3 | 1 | 80 |
| OTHERS | 1.9 | 25 | 1,313 | 1.8 | 8 | 455 | 2.1 | 3 | 143 | 0.6 | 1 | 169 | 2.8 | 4 | 143 | 3.8 | 2 | 52 | 1.5 | 1 | 68 | 0.0 | 0 | 71 | 2.8 | 2 | 71 | 2.5 | 2 | 80 |
| 5 PURPOSE OF USING PC | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| WORD PROCESSOR | 33.6 | 441 | 1,313 | 38.5 | 175 | 455 | 64.3 | 62 | 143 | 17.2 | 29 | 169 | 37.8 | 54 | 143 | 44.2 | 23 | 52 | 28.4 | 20 | 68 | 32.4 | 23 | 71 | 39.4 | 28 | 71 | 30.0 | 24 | 80 |
| SPREADSHEET | 14.3 | 188 | 1,313 | 10.8 | 49 | 455 | 7.7 | 11 | 143 | 10.1 | 17 | 169 | 14.7 | 21 | 143 | 26.9 | 14 | 52 | 25.0 | 17 | 68 | 5.6 | 4 | 71 | 11.3 | 6 | 71 | 8.5 | 7 | 80 |
| E-MAIL | 30.7 | 403 | 1,313 | 28.4 | 120 | 455 | 23.8 | 34 | 143 | 25.4 | 43 | 169 | 36.4 | 36 | 143 | 33.8 | 19 | 52 | 18.3 | 13 | 71 | 31.0 | 22 | 71 | 35.0 | 28 | 80 | | | |
| WEB BROWSING | 31.1 | 408 | 1,313 | 24.6 | 112 | 455 | 25.2 | 36 | 143 | 18.3 | 31 | 169 | 31.5 | 45 | 143 | 34.6 | 18 | 52 | 38.2 | 26 | 68 | 23.9 | 17 | 71 | 39.4 | 28 | 71 | 41.3 | 33 | 80 |
| WEB DEVELOPMENT | 5.6 | 73 | 1,313 | 4.2 | 19 | 455 | 4.2 | 6 | 143 | 2.4 | 4 | 169 | 6.3 | 9 | 143 | | | | | | | | | | | | | | | |

BASE DATA SUMMARY

| | | SUNGAI RAMBAI | | | PENGKALAN HULU | | | KUBANG PASU | | | KEPALA BATAS | | | KANOWIT | | | LURAH BILUT | | | SIPITANG | | | AJIL | | |
|--|--|---------------|----------------------|-----------------------|----------------|----------------------|-----------------------|-------------|----------------------|-----------------------|--------------|----------------------|-----------------------|------------|----------------------|-----------------------|-------------|----------------------|-----------------------|------------|----------------------|-----------------------|------------|----------------------|-----------------------|
| ITEM DESCRIPTION | | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation |
| 3 ANY PLAN TO BUY PC | | | | | | | | | | | | | | | | | | | | | | | | | |
| YES | | 77.6 | 38 | 49 | 81.1 | 43 | 53 | 102.6 | 40 | 39 | 2.6 | 1 | 38 | 68.6 | 59 | 86 | 72.6 | 53 | 73 | 61.0 | 36 | 59 | 100.0 | 52 | 52 |
| NO | | 24.5 | 12 | 49 | 20.8 | 11 | 53 | 5.1 | 2 | 39 | 89.5 | 34 | 38 | 23.3 | 20 | 86 | 23.3 | 17 | 73 | 32.2 | 19 | 59 | 5.8 | 3 | 52 |
| 4 HOW MUCH ARE YOU WILLING TO PAY FOR PC | | | | | | | | | | | | | | | | | | | | | | | | | |
| LESS THAN RM 100 | | 22.4 | 11 | 49 | 32.1 | 17 | 53 | 15.4 | 6 | 39 | 7.9 | 3 | 38 | 26.7 | 23 | 86 | 17.8 | 13 | 73 | 0.0 | 0 | 59 | 30.8 | 16 | 52 |
| RM 101 - RM 500 | | 24.5 | 12 | 49 | 5.7 | 3 | 53 | 20.5 | 8 | 39 | 13.2 | 5 | 38 | 9.3 | 8 | 86 | 9.6 | 7 | 73 | 0.0 | 0 | 59 | 28.8 | 15 | 52 |
| RM 501 - RM 1000 | | 8.2 | 4 | 49 | 0.0 | 0 | 53 | 15.4 | 6 | 39 | 2.6 | 1 | 38 | 0.0 | 0 | 86 | 1.4 | 1 | 73 | 1.7 | 1 | 59 | 9.6 | 5 | 52 |
| RM 1001 - RM 2000 | | 16.3 | 8 | 49 | 7.5 | 4 | 53 | 33.3 | 13 | 39 | 5.3 | 2 | 38 | 39.5 | 34 | 86 | 11.0 | 8 | 73 | 10.2 | 6 | 59 | 25.0 | 13 | 52 |
| RM 2001 - RM 2500 | | 8.2 | 4 | 49 | 17.0 | 9 | 53 | 7.7 | 3 | 39 | 10.5 | 4 | 38 | 3.5 | 3 | 86 | 32.9 | 24 | 73 | 11.9 | 7 | 59 | 1.9 | 1 | 52 |
| RM 2501 - RM 3000 | | 8.2 | 4 | 49 | 3.8 | 2 | 53 | 5.1 | 2 | 39 | 26.3 | 10 | 38 | 1.2 | 1 | 86 | 2.7 | 2 | 73 | 10.2 | 6 | 59 | 5.8 | 3 | 52 |
| RM 3001 - RM 4000 | | 8.2 | 4 | 49 | 9.4 | 5 | 53 | 5.1 | 2 | 39 | 10.5 | 4 | 38 | 0.0 | 0 | 86 | 4.1 | 3 | 73 | 11.9 | 7 | 59 | 1.9 | 1 | 52 |
| ABOVE RM 4000 | | 0.0 | 0 | 49 | 0.0 | 0 | 53 | 0.0 | 0 | 39 | 5.3 | 2 | 38 | 0.0 | 0 | 86 | 0.0 | 0 | 73 | 5.1 | 3 | 59 | 0.0 | 0 | 52 |
| F COMPUTER LITERACY | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1 DO YOU USE COMPUTER | | | | | | | | | | | | | | | | | | | | | | | | | |
| YES | | 60.0 | 63 | 105 | 62.0 | 62 | 100 | 78.6 | 77 | 98 | 79.0 | 79 | 100 | 38.2 | 42 | 110 | 52.5 | 53 | 101 | 53.0 | 53 | 100 | 87.0 | 87 | 100 |
| NO | | 39.0 | 41 | 105 | 30.0 | 30 | 100 | 20.4 | 20 | 98 | 17.0 | 17 | 100 | 59.1 | 65 | 110 | 45.5 | 46 | 101 | 46.0 | 46 | 100 | 11.0 | 11 | 100 |
| 2 WHEN DO YOU START USING PC | | | | | | | | | | | | | | | | | | | | | | | | | |
| WITHIN 3 MONTHS | | 6.3 | 4 | 63 | 9.7 | 6 | 62 | 15.6 | 12 | 77 | 21.5 | 17 | 79 | 4.8 | 2 | 42 | 22.6 | 12 | 53 | 3.8 | 2 | 53 | 28.7 | 25 | 87 |
| 3 MONTHS - 1 YEAR | | 14.3 | 9 | 63 | 12.9 | 8 | 62 | 6.5 | 5 | 77 | 0.0 | 0 | 79 | 16.7 | 7 | 42 | 3.8 | 2 | 53 | 32.1 | 17 | 53 | 13.8 | 12 | 87 |
| 1 - 2 YEARS | | 23.8 | 15 | 63 | 22.6 | 14 | 62 | 11.7 | 9 | 77 | 1.3 | 1 | 79 | 14.3 | 6 | 42 | 26.4 | 14 | 53 | 56.6 | 30 | 53 | 11.5 | 10 | 87 |
| 2 - 3 YEARS | | 19.0 | 12 | 63 | 19.4 | 12 | 62 | 14.3 | 11 | 77 | 1.3 | 1 | 79 | 16.7 | 7 | 42 | 13.2 | 7 | 53 | 3.8 | 2 | 53 | 13.8 | 12 | 87 |
| 3 - 5 YEARS | | 14.3 | 9 | 63 | 12.9 | 8 | 62 | 13.0 | 10 | 77 | 0.0 | 0 | 79 | 16.7 | 7 | 42 | 15.1 | 8 | 53 | 1.9 | 1 | 53 | 9.2 | 8 | 87 |
| MORE THAN 5 YEARS | | 15.9 | 10 | 63 | 14.5 | 9 | 62 | 29.9 | 23 | 77 | 0.0 | 0 | 79 | 7.1 | 3 | 42 | 17.0 | 9 | 53 | 0.0 | 0 | 53 | 6.9 | 6 | 87 |
| 3 FREQUENCY OF USING COMPUTER | | | | | | | | | | | | | | | | | | | | | | | | | |
| AT LEAST ONCE A DAY | | 25.4 | 16 | 63 | 35.5 | 22 | 62 | 39.0 | 30 | 77 | 2.5 | 2 | 79 | 26.2 | 11 | 42 | 34.0 | 18 | 53 | 45.3 | 24 | 53 | 36.8 | 32 | 87 |
| ONCE A WEEK | | 30.2 | 19 | 63 | 33.9 | 21 | 62 | 33.8 | 26 | 77 | 2.5 | 2 | 79 | 33.3 | 14 | 42 | 32.1 | 17 | 53 | 45.3 | 24 | 53 | 23.0 | 20 | 87 |
| ONCE A MONTH | | 7.9 | 5 | 63 | 6.5 | 4 | 62 | 2.6 | 2 | 77 | 0.0 | 0 | 79 | 0.0 | 0 | 42 | 0.0 | 0 | 53 | 0.0 | 0 | 53 | 9.2 | 8 | 87 |
| VERY SELDOM | | 31.7 | 20 | 63 | 22.6 | 14 | 62 | 20.8 | 16 | 77 | 0.0 | 0 | 79 | 14.3 | 6 | 42 | 28.3 | 15 | 53 | 0.0 | 0 | 53 | 33.3 | 29 | 87 |
| 4 WHERE DO YOU USE PC | | | | | | | | | | | | | | | | | | | | | | | | | |
| HOME | | 52.4 | 33 | 63 | 56.5 | 35 | 62 | 54.5 | 42 | 77 | 5.1 | 4 | 79 | 50.0 | 21 | 42 | 35.8 | 19 | 53 | 45.3 | 24 | 53 | 34.5 | 30 | 87 |
| WORK PLACE | | 25.4 | 16 | 63 | 25.8 | 16 | 62 | 27.3 | 21 | 77 | 7.6 | 6 | 79 | 40.5 | 17 | 42 | 24.5 | 13 | 53 | 30.2 | 16 | 53 | 13.8 | 12 | 87 |
| SCHOOL | | 11.1 | 7 | 63 | 6.5 | 4 | 62 | 27.3 | 21 | 77 | 5.9 | 3 | 79 | 7.1 | 3 | 42 | 12.6 | 16 | 53 | 0.0 | 0 | 53 | 14.9 | 13 | 87 |
| CYBER CAFÉ | | 23.8 | 15 | 63 | 24.2 | 15 | 62 | 11.7 | 9 | 77 | 2.5 | 2 | 79 | 31.0 | 13 | 42 | 11.3 | 6 | 53 | 54.7 | 29 | 53 | 29.9 | 26 | 87 |
| RURAL INTERNET CENTRE | | 7.9 | 5 | 63 | 3.2 | 2 | 62 | 1.3 | 1 | 77 | 1.3 | 1 | 79 | 19.0 | 8 | 42 | 11.3 | 6 | 53 | 0.0 | 0 | 53 | 13.8 | 12 | 87 |
| COMPUTER CLASS | | 0.0 | 0 | 63 | 4.8 | 3 | 62 | 3.9 | 3 | 77 | 1.3 | 1 | 79 | 0.0 | 0 | 42 | 3.8 | 2 | 53 | 0.0 | 0 | 53 | 4.6 | 4 | 87 |
| COMPUTER LAB | | 4.8 | 3 | 63 | 8.1 | 5 | 62 | 7.8 | 6 | 77 | 0.0 | 0 | 79 | 0.0 | 0 | 42 | 1.9 | 1 | 53 | 0.0 | 0 | 53 | 9.2 | 8 | 87 |
| INFO DESA | | 0.0 | 0 | 63 | 1.6 | 1 | 62 | 0.0 | 0 | 77 | 2.5 | 2 | 79 | 0.0 | 0 | 42 | 0.0 | 0 | 53 | 0.0 | 0 | 53 | 1.1 | 1 | 87 |
| MOBILE INTERNET UNIT | | 0.0 | 0 | 63 | 0.0 | 0 | 62 | 0.0 | 0 | 77 | 0.0 | 0 | 79 | 0.0 | 0 | 42 | 3.8 | 2 | 53 | 0.0 | 0 | 53 | 0.0 | 0 | 87 |
| OTHERS | | 7.9 | 5 | 63 | 1.6 | 1 | 62 | 1.3 | 1 | 77 | 0.0 | 0 | 79 | 0.0 | 0 | 42 | 1.9 | 1 | 53 | 0.0 | 0 | 53 | 1.1 | 1 | 87 |
| 5 PURPOSE OF USING PC | | | | | | | | | | | | | | | | | | | | | | | | | |
| WORD PROCESSOR | | 38.1 | 24 | 63 | 32.3 | 20 | 62 | 40.3 | 31 | 77 | 0.0 | 0 | 79 | 21.4 | 9 | 42 | 30.2 | 16 | 53 | 52.8 | 28 | 53 | 29.0 | 20 | 87 |
| SPREADSHEET | | 34.9 | 22 | 63 | 11.3 | 7 | 62 | 14.3 | 11 | 77 | 2.5 | 2 | 79 | 9.5 | 4 | 42 | 11.3 | 6 | 53 | 45.3 | 24 | 53 | 14.9 | 13 | 87 |
| E-MAIL | | 39.7 | 25 | 63 | 27.4 | 17 | 62 | 23.4 | 18 | 77 | 2.5 | 2 | 79 | 54.8 | 23 | 42 | 20.8 | 11 | 53 | 67.9 | 36 | 53 | 42.5 | 37 | 87 |
| WEB BROWSING | | 54.0 | 34 | 63 | 27.4 | 17 | 62 | 28.6 | 22 | 77 | 2.5 | 2 | 79 | 47.6 | 20 | 42 | 30.2 | 16 | 53 | 67.9 | 36 | 53 | 31.0 | 27 | 87 |
| WEB DEVELOPMENT | | 6.3 | 4 | 63 | 3.2 | 2 | 62 | 6.5 | 5 | 77 | 3.8 | 3 | 79 | 23.8 | 10 | 42 | 5.7 | 3 | 53 | 1.9 | 1 | 53 | 5.7 | 5 | 87 |
| E COMMERCE | | 0.0 | 0 | 63 | 3.2 | 2 | 62 | 2.6 | 2 | 77 | 0.0 | 0 | 79 | 19.0 | 8 | 42 | 1.9 | 1 | 53 | 0.0 | 0 | 53 | 8.0 | 7 | 87 |
| I DON'T KNOW HOW TO USE PC | | 9.5 | 6 | 63 | 14.5 | 9 | 62 | 20.8 | 16 | 77 | 0.0 | 0 | 79 | 2.4 | 1 | 42 | 11.3 | 6 | 53 | 0.0 | 0 | 53 | 4.6 | 4 | 87 |
| OTHERS | | 4.8 | 3 | 63 | 4.8 | 3 | 62 | 1.3 | 1 | 77 | 6.3 | 5 | 79 | 0.0 | 0 | 42 | 1.9 | 1 | 53 | 0.0 | 0 | 53 | 4.6 | 4 | 87 |
| 6 WHAT CAN YOU DO WITH PC | | | | | | | | | | | | | | | | | | | | | | | | | |
| WORD PROCESSOR | | 65.1 | 41 | 63 | 66.1 | 41 | 62 | 66.2 | 51 | 77 | 29.1 | 23 | 79 | 21.4 | 9 | 42 | 67.9 | 36 | 53 | 62.3 | 33 | 53 | 48.3 | 42 | 87 |
| SPREADSHEET | | 30.2 | 19 | 63 | 12.9 | 8 | 62 | 10.4 | 8 | 77 | 49.4 | 39 | 79 | 7.1 | 3 | 42 | 22.6 | 12 | 53 | 49.1 | 26 | 53 | 18.4 | 16 | 87 |
| E MAIL | | 38.5 | 23 | 63 | 19.4 | 12 | 62 | 24.7 | 19 | 77 | 1.3 | 1 | 79 | 42.9 | 14 | 42 | 24.5 | 13 | 53 | 75.5 | 35 | 53 | 33.5 | 37 | 87 |
| WEB BROWSING | | 34.9 | 22 | 63 | 32.3 | 20 | 62 | 20.8 | 16 | 77 | 32.0 | 26 | 79 | 66.7 | 28 | 42 | 37.7 | 20 | 53 | 75.5 | 40 | 53 | 33.3 | 29 | 87 |
| WEB DEVELOPMENT | | 1.6 | 1 | 63 | 1.6 | 1 | 62 | 0.0 | 0 | 77 | 38.0 | 30 | 79 | 9.5 | 4 | 42 | 0.0 | 0 | 53 | 0.0 | 0 | 53 | 4.6 | 4 | 87 |
| E COMMERCE | | 0.0 | 0 | 63 | 1.6 | 1 | 62 | 1.3 | 1 | 77 | 2.5 | 2 | 79 | 19.0 | 8 | 42 | 0.0 | 0 | 53 | 0.0 | 0 | 53 | 2.3 | 2 | 87 |
| I DON'T KNOW HOW TO USE PC | | 6.3 | 4 | 63 | 6.5 | 4 | 62 | 20.8 | 16 | 77 | 3.8 | 3 | 79 | 9.5 | 4 | 4 | | | | | | | | | |

BASE DATA SUMMARY

| ITEM DESCRIPTION | TOTAL | | | TOTAL for 3 Model Sites | | | BAU | | | KOTA MARUDU | | | SG. AIR TAWAR | | | MERBOK | | | MATA AYER | | | GUA MUSANG | | | BATU KIKIR | | | | | |
|--------------------------------------|------------|----------------------|-----------------------|-------------------------|----------------------|-----------------------|------------|----------------------|-----------------------|-------------|----------------------|-----------------------|---------------|----------------------|-----------------------|------------|----------------------|-----------------------|------------|----------------------|-----------------------|------------|----------------------|-----------------------|------------|----------------------|-----------------------|------|----|-----|
| | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | | | |
| 9 REASON FOR NOT USING PC | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NO PC IN THE HOUSE | 40.0 | 333 | 832 | 52.2 | 193 | 370 | 49.7 | 74 | 149 | 40.6 | 39 | 96 | 64.0 | 80 | 125 | 9.8 | 6 | 61 | 25.8 | 8 | 31 | 42.9 | 12 | 28 | 24.3 | 9 | 37 | 44.8 | 13 | 29 |
| DON'T NEED A PC | 18.5 | 154 | 832 | 17.3 | 64 | 370 | 13.4 | 20 | 149 | 4.2 | 4 | 96 | 32.0 | 40 | 125 | 1.6 | 1 | 61 | 35.5 | 11 | 31 | 0.0 | 0 | 28 | 24.3 | 9 | 37 | 10.3 | 3 | 29 |
| DON'T KNOW WHERE I CAN USE PC | 7.6 | 63 | 832 | 10.8 | 40 | 370 | 0.0 | 0 | 149 | 2.1 | 2 | 96 | 30.4 | 38 | 125 | 3.3 | 2 | 61 | 12.9 | 4 | 31 | 0.0 | 0 | 28 | 10.8 | 4 | 37 | 3.4 | 1 | 29 |
| NO PC IN THE OFFICE | 9.1 | 76 | 832 | 12.4 | 46 | 370 | 2.0 | 3 | 149 | 3.1 | 3 | 96 | 32.0 | 40 | 125 | 1.6 | 1 | 61 | 3.2 | 1 | 31 | 7.1 | 2 | 28 | 0.0 | 0 | 37 | 20.7 | 6 | 29 |
| DON'T KNOW HOW I CAN USE PC | 35.7 | 297 | 832 | 37.3 | 136 | 370 | 22.1 | 53 | 149 | 20.1 | 26 | 96 | 62.7 | 79 | 125 | 44.2 | 27 | 61 | 25.0 | 9 | 31 | 51.1 | 4 | 28 | 32.4 | 12 | 37 | 44.8 | 13 | 29 |
| NOT INTERESTED IN PC | 2.5 | 21 | 832 | 2.2 | 8 | 370 | 2.7 | 4 | 149 | 1.0 | 1 | 96 | 2.4 | 3 | 125 | 0.0 | 0 | 61 | 0.0 | 0 | 31 | 0.0 | 0 | 28 | 8.1 | 3 | 37 | 0.0 | 0 | 29 |
| I DON'T KNOW | 2.4 | 20 | 832 | 1.6 | 6 | 370 | 0.7 | 1 | 149 | 2.1 | 2 | 96 | 2.4 | 3 | 125 | 14.8 | 9 | 61 | 0.0 | 0 | 31 | 0.0 | 0 | 28 | 2.7 | 1 | 37 | 0.0 | 0 | 29 |
| OTHERS | 0.7 | 6 | 832 | 0.3 | 1 | 370 | 0.0 | 0 | 149 | 0.0 | 0 | 96 | 0.8 | 1 | 125 | 0.0 | 0 | 61 | 3.2 | 1 | 31 | 0.0 | 0 | 28 | 2.7 | 1 | 37 | 3.4 | 1 | 29 |
| g INTERNET | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1 EVER USE INTERNET | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| YES | 32.2 | 722 | 2,244 | 22.8 | 202 | 885 | 17.7 | 53 | 300 | 25.3 | 76 | 300 | 25.6 | 73 | 285 | 28.6 | 34 | 119 | 48.0 | 48 | 100 | 37.1 | 39 | 105 | 37.8 | 42 | 111 | 42.7 | 47 | 110 |
| NO | 60.2 | 1,352 | 2,244 | 67.0 | 593 | 885 | 77.7 | 233 | 300 | 55.7 | 167 | 300 | 67.7 | 193 | 285 | 55.5 | 66 | 119 | 50.0 | 50 | 100 | 51.4 | 54 | 105 | 57.7 | 64 | 111 | 54.5 | 60 | 110 |
| 2 IF NO, DO YOU WANT TO USE INTERNET | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| YES | 64.9 | 877 | 1,352 | 65.3 | 387 | 593 | 54.1 | 126 | 233 | 71.3 | 119 | 167 | 73.6 | 142 | 193 | 36.4 | 24 | 66 | 42.0 | 21 | 50 | 81.5 | 44 | 54 | 54.7 | 35 | 64 | 80.0 | 48 | 60 |
| NO | 26.4 | 357 | 1,352 | 17.7 | 105 | 593 | 20.2 | 47 | 233 | 18.0 | 30 | 167 | 14.5 | 28 | 193 | 45.5 | 30 | 66 | 48.0 | 24 | 50 | 18.5 | 10 | 54 | 42.2 | 27 | 64 | 20.0 | 12 | 60 |
| 3 REASON FOR NOT USING INTERNET | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| DO NOT NEED INTERNET | 7.6 | 103 | 1,352 | 5.4 | 32 | 593 | 9.4 | 22 | 233 | 2.4 | 4 | 167 | 3.1 | 6 | 193 | 6.1 | 4 | 66 | 18.0 | 9 | 50 | 0.0 | 0 | 54 | 7.8 | 5 | 64 | 6.7 | 4 | 60 |
| NOT INTERESTED | 5.5 | 75 | 1,352 | 2.2 | 13 | 593 | 1.7 | 4 | 233 | 1.8 | 3 | 167 | 3.1 | 6 | 193 | 6.1 | 4 | 66 | 10.0 | 5 | 50 | 7.4 | 4 | 54 | 12.5 | 8 | 64 | 3.3 | 2 | 60 |
| DON'T KNOW HOW TO USE | 28.4 | 384 | 1,352 | 31.4 | 186 | 593 | 17.6 | 41 | 233 | 28.7 | 48 | 167 | 50.3 | 97 | 193 | 33.3 | 22 | 66 | 20.0 | 10 | 50 | 22.2 | 12 | 54 | 31.3 | 20 | 64 | 21.7 | 13 | 60 |
| DO NOT HAVE A PC | 15.9 | 215 | 1,352 | 19.9 | 118 | 593 | 10.3 | 24 | 233 | 14.4 | 24 | 167 | 36.3 | 70 | 193 | 4.5 | 3 | 66 | 6.0 | 3 | 50 | 25.9 | 14 | 54 | 17.2 | 11 | 64 | 26.7 | 16 | 60 |
| INTERNET ACCESS IS EXPENSIVE | 3.5 | 47 | 1,352 | 2.7 | 16 | 593 | 0.9 | 2 | 233 | 7.8 | 13 | 167 | 0.5 | 1 | 193 | 3.0 | 2 | 66 | 6.0 | 3 | 50 | 7.4 | 4 | 54 | 6.3 | 4 | 64 | 6.7 | 4 | 60 |
| INITIAL COST EXPENSIVE | 2.3 | 31 | 1,352 | 2.9 | 17 | 593 | 0.0 | 0 | 233 | 2.4 | 4 | 167 | 6.7 | 13 | 193 | 1.5 | 1 | 66 | 0.0 | 0 | 50 | 0.0 | 0 | 54 | 0.0 | 0 | 64 | 6.7 | 4 | 60 |
| NO DIAL UP LINES | 5.8 | 79 | 1,352 | 10.1 | 60 | 593 | 3.9 | 9 | 233 | 4.8 | 8 | 167 | 22.3 | 43 | 193 | 0.0 | 0 | 66 | 4.0 | 2 | 50 | 2.7 | 54 | 0.0 | 0 | 64 | 0.0 | 0 | 60 | |
| I DON'T KNOW | 3.2 | 43 | 1,352 | 3.0 | 18 | 593 | 3.0 | 7 | 233 | 3.0 | 5 | 167 | 3.1 | 6 | 193 | 7.6 | 5 | 66 | 6.0 | 3 | 50 | 0.0 | 0 | 54 | 6.3 | 4 | 64 | 0.0 | 0 | 60 |
| OTHERS | 0.9 | 12 | 1,352 | 0.7 | 4 | 593 | 1.3 | 3 | 233 | 0.0 | 0 | 167 | 0.5 | 1 | 193 | 0.0 | 0 | 66 | 6.0 | 3 | 50 | 0.0 | 0 | 54 | 1.6 | 1 | 64 | 3.3 | 2 | 60 |
| 4 WHEN START USING INTERNET | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| WITHIN 3 MONTHS | 21.9 | 158 | 722 | 19.8 | 40 | 202 | 9.4 | 5 | 53 | 26.3 | 20 | 76 | 20.5 | 15 | 73 | 11.8 | 4 | 34 | 14.6 | 7 | 48 | 35.9 | 14 | 39 | 28.6 | 12 | 42 | 34.0 | 16 | 47 |
| 3 MONTHS - 1 YEAR | 16.2 | 117 | 722 | 14.9 | 30 | 202 | 9.4 | 5 | 53 | 18.4 | 14 | 76 | 15.1 | 11 | 73 | 26.5 | 9 | 34 | 16.7 | 8 | 48 | 5.1 | 2 | 39 | 26.2 | 11 | 42 | 25.5 | 12 | 47 |
| 1 - 2 YEARS | 22.7 | 164 | 722 | 20.3 | 41 | 202 | 20.8 | 11 | 53 | 17.1 | 13 | 76 | 23.3 | 17 | 73 | 29.4 | 10 | 34 | 27.1 | 13 | 48 | 23.1 | 9 | 39 | 23.8 | 10 | 42 | 23.4 | 11 | 47 |
| 2 - 3 YEARS | 12.6 | 91 | 722 | 11.9 | 24 | 202 | 11.3 | 6 | 53 | 9.2 | 7 | 76 | 15.1 | 11 | 73 | 20.6 | 7 | 34 | 18.8 | 9 | 48 | 0.0 | 0 | 39 | 14.3 | 6 | 42 | 10.6 | 5 | 47 |
| 3 - 5 YEARS | 8.9 | 64 | 722 | 14.9 | 30 | 202 | 13.2 | 7 | 53 | 9.2 | 7 | 76 | 21.9 | 16 | 73 | 5.9 | 2 | 34 | 8.3 | 4 | 48 | 15.4 | 6 | 39 | 4.8 | 2 | 42 | 6.4 | 3 | 47 |
| MORE THAN 5 YEARS | 4.4 | 32 | 722 | 6.4 | 13 | 202 | 18.9 | 10 | 53 | 1.3 | 1 | 76 | 2.7 | 2 | 73 | 0.0 | 0 | 34 | 8.3 | 4 | 48 | 5.1 | 2 | 39 | 0.0 | 0 | 42 | 0.0 | 0 | 47 |
| 5 HOW OFTEN YOU USE INTERNET | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AT LEAST ONCE A DAY | 22.3 | 161 | 722 | 22.3 | 45 | 202 | 28.3 | 15 | 53 | 23.7 | 18 | 76 | 16.4 | 12 | 73 | 0.0 | 0 | 34 | 25.0 | 12 | 48 | 41.0 | 16 | 39 | 19.0 | 8 | 42 | 8.5 | 4 | 47 |
| ONCE A WEEK | 34.8 | 251 | 722 | 40.6 | 82 | 202 | 32.1 | 17 | 53 | 34.2 | 26 | 76 | 53.4 | 39 | 73 | 58.8 | 20 | 34 | 29.2 | 14 | 48 | 35.9 | 14 | 39 | 40.5 | 17 | 42 | 27.7 | 13 | 47 |
| ONCE A MONTH | 10.2 | 74 | 722 | 10.4 | 21 | 202 | 9.4 | 5 | 53 | 10.5 | 8 | 76 | 11.0 | 8 | 73 | 8.8 | 3 | 34 | 12.5 | 6 | 48 | 10.3 | 4 | 39 | 11.9 | 5 | 42 | 14.9 | 7 | 47 |
| VERY SELDOM | 23.4 | 169 | 722 | 18.3 | 37 | 202 | 11.3 | 6 | 53 | 22.4 | 17 | 76 | 19.2 | 14 | 73 | 29.4 | 10 | 34 | 35.4 | 17 | 48 | 17.9 | 7 | 39 | 26.2 | 11 | 42 | 53.2 | 25 | 47 |
| 6 PURPOSE OF USING INTERNET | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| GAME | 19.0 | 137 | 722 | 24.8 | 50 | 202 | 26.4 | 14 | 53 | 30.3 | 23 | 76 | 17.8 | 13 | 73 | 5.9 | 2 | 34 | 31.3 | 15 | 48 | 15.4 | 6 | 39 | 14.3 | 6 | 42 | 8.5 | 4 | 47 |
| E-MAIL | 50.7 | 366 | 722 | 67.3 | 136 | 202 | 56.6 | 30 | 53 | 71.1 | 54 | 76 | 71.2 | 52 | 73 | 55.9 | 19 | 34 | 52.1 | 25 | 48 | 43.6 | 17 | 39 | 26.2 | 11 | 42 | 38.3 | 18 | 47 |
| MAIL, MAGAZINE/WEB | 10.2 | 74 | 722 | 14.4 | 29 | 202 | 50.1 | 8 | 53 | 15.8 | 12 | 76 | 12.3 | 9 | 73 | 5.9 | 2 | 34 | 12.5 | 6 | 48 | 15.4 | 6 | 39 | 4.8 | 2 | 42 | 6.4 | 3 | 47 |
| WEB BROWSING | 50.7 | 366 | 722 | 44.1 | 89 | 202 | 55.1 | 27 | 53 | 39.5 | 30 | 76 | 48.3 | 32 | 73 | 10.6 | 24 | 34 | 29 | 29 | 48 | 51.3 | 20 | 39 | 71.4 | 30 | 42 | 55.3 | 26 | 47 |
| CHAT | 32.8 | 237 | 722 | 37.6 | 76 | 202 | 41.5 | 22 | 53 | 39.2 | 29 | 76 | 34.2 | 25 | 73 | 44.1 | 15 | 34 | 54.2 | 28 | 48 | 10.3 | 4 | 39 | 21.4 | 9 | 42 | 36.2 | 17 | 47 |
| MAKING HOMEPAGE | 3.6 | 26 | 722 | 5.4 | 11 | 202 | 7.5 | 4 | 53 | 5.3 | 4 | 76 | 4.1 | 3 | 73 | 0.0 | 0 | 34 | 2.1 | 1 | 48 | 0.0 | 0 | 39 | 9.5 | 4 | 42 | 2.1 | 1 | 47 |
| E-COMMERCE | 2.8 | 20 | 722 | 4.0 | 8 | 202 | 7.5</td | | | | | | | | | | | | | | | | | | | | | | | |

BASE DATA SUMMARY

| | | SUNGAI RAMBAI | | | PENGKALAN HULU | | | KUBANG PASU | | | KEPALA BATAS | | | KANOWIT | | | LURAH BILUT | | | SIPITANG | | | AJIL | | |
|-------------------------------|------------------------------------|---------------|----------------------|-----------------------|----------------|----------------------|-----------------------|-------------|----------------------|-----------------------|--------------|----------------------|-----------------------|------------|----------------------|-----------------------|-------------|----------------------|-----------------------|------------|----------------------|-----------------------|------------|----------------------|-----------------------|
| ITEM | DESCRIPTION | Percentage | Number of Respondent | No. For % Calculation | Percentage | Number of Respondent | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation |
| 9 | REASON FOR NOT USING PC | | | | | | | | | | | | | | | | | | | | | | | | |
| NO PC IN THE HOUSE | | 36.6 | 15 | 41 | 36.7 | 11 | 30 | 40.0 | 8 | 20 | 5.9 | 1 | 17 | 53.8 | 35 | 65 | 32.6 | 15 | 46 | 6.5 | 3 | 46 | 36.4 | 4 | 11 |
| DON'T NEED A PC | | 22.0 | 9 | 41 | 10.0 | 3 | 30 | 0.0 | 0 | 20 | 82.4 | 14 | 17 | 0.0 | 0 | 65 | 23.9 | 11 | 29 | 46 | 0.0 | 0 | 0.0 | 0 | 11 |
| DON'T KNOW WHERE I CAN USE PC | | 0.0 | 0 | 41 | 10.0 | 3 | 30 | 5.0 | 1 | 20 | 23.5 | 4 | 17 | 0.0 | 0 | 65 | 2.2 | 1 | 46 | 6.5 | 3 | 46 | 0.0 | 0 | 11 |
| NO PC IN THE OFFICE | | 7.3 | 3 | 41 | 0.0 | 0 | 30 | 5.0 | 1 | 20 | 11.8 | 2 | 17 | 15.4 | 10 | 65 | 4.3 | 2 | 46 | 0.0 | 0 | 46 | 18.2 | 2 | 11 |
| DON'T KNOW HOW I CAN USE PC | | 39.0 | 16 | 41 | 20.0 | 9 | 30 | 40.0 | 8 | 20 | 20.0 | 1 | 17 | 46.2 | 30 | 65 | 4.3 | 19 | 46 | 17.4 | 8 | 46 | 30.4 | 4 | 11 |
| NOT INTERESTED IN PC | | 2.4 | 1 | 41 | 0.0 | 0 | 30 | 5.0 | 1 | 20 | 41.2 | 7 | 17 | 0.0 | 0 | 65 | 0.0 | 0 | 46 | 2.2 | 1 | 46 | 0.0 | 0 | 11 |
| I DON'T KNOW | | 2.4 | 1 | 41 | 0.0 | 0 | 30 | 0.0 | 0 | 20 | 5.9 | 1 | 17 | 1.5 | 1 | 65 | 0.0 | 0 | 46 | 2.2 | 1 | 46 | 0.0 | 0 | 11 |
| OTHERS | | 0.0 | 0 | 41 | 0.0 | 0 | 30 | 0.0 | 0 | 20 | 11.8 | 2 | 17 | 0.0 | 0 | 65 | 0.0 | 0 | 46 | 0.0 | 0 | 46 | 0.0 | 0 | 11 |
| g | INTERNET | | | | | | | | | | | | | | | | | | | | | | | | |
| 1 | EVER USE INTERNET | | | | | | | | | | | | | | | | | | | | | | | | |
| YES | | 38.1 | 40 | 105 | 30.0 | 30 | 100 | 43.9 | 43 | 98 | 45.0 | 45 | 100 | 30.0 | 33 | 110 | 25.7 | 26 | 101 | 42.0 | 42 | 100 | 51.0 | 51 | 100 |
| NO | | 61.0 | 64 | 105 | 59.0 | 59 | 100 | 55.1 | 54 | 98 | 42.0 | 42 | 100 | 67.3 | 74 | 110 | 70.3 | 71 | 101 | 57.0 | 57 | 100 | 44.0 | 44 | 100 |
| 2 | IF NO, DO YOU WANT TO USE INTERNET | | | | | | | | | | | | | | | | | | | | | | | | |
| YES | | 39.1 | 25 | 64 | 72.9 | 43 | 59 | 68.5 | 37 | 54 | 100.0 | 42 | 42 | 60.8 | 45 | 74 | 71.8 | 51 | 71 | 59.6 | 34 | 57 | 93.2 | 41 | 44 |
| NO | | 51.6 | 33 | 64 | 16.9 | 10 | 59 | 27.8 | 15 | 54 | 81.0 | 34 | 42 | 28.4 | 21 | 74 | 22.5 | 16 | 71 | 31.6 | 18 | 57 | 4.5 | 2 | 44 |
| 3 | REASON FOR NOT USING INTERNET | | | | | | | | | | | | | | | | | | | | | | | | |
| DO NOT NEED INTERNET | | 14.1 | 9 | 64 | 6.8 | 4 | 59 | 5.6 | 3 | 54 | 21.4 | 9 | 42 | 1.4 | 1 | 74 | 8.5 | 6 | 71 | 29.8 | 17 | 57 | 0.0 | 0 | 44 |
| NOT INTERESTED | | 20.3 | 13 | 64 | 6.8 | 4 | 59 | 11.1 | 6 | 54 | 11.9 | 5 | 42 | 1.4 | 1 | 74 | 5.6 | 4 | 71 | 5.3 | 3 | 57 | 6.8 | 3 | 44 |
| DON'T KNOW HOW TO USE | | 20.3 | 13 | 64 | 28.8 | 17 | 59 | 33.3 | 18 | 54 | 9.5 | 4 | 42 | 37.8 | 28 | 74 | 26.8 | 19 | 71 | 8.8 | 5 | 57 | 38.6 | 17 | 44 |
| DO NOT HAVE A PC | | 6.3 | 4 | 64 | 13.6 | 8 | 59 | 13.0 | 7 | 54 | 19.0 | 8 | 42 | 13.5 | 10 | 74 | 4.2 | 3 | 71 | 0.0 | 0 | 57 | 22.7 | 10 | 44 |
| INTERNET ACCESS IS EXPENSIVE | | 0.0 | 0 | 64 | 1.7 | 1 | 59 | 5.6 | 3 | 54 | 7.1 | 3 | 42 | 2.7 | 2 | 74 | 0.0 | 0 | 71 | 0.0 | 0 | 57 | 11.4 | 5 | 44 |
| INITIAL COST EXPENSIVE | | 3.1 | 2 | 64 | 0.0 | 0 | 59 | 3.7 | 2 | 54 | 7.1 | 3 | 42 | 0.0 | 0 | 74 | 1.4 | 1 | 71 | 0.0 | 0 | 57 | 2.3 | 1 | 44 |
| NO DEDICATE LINES | | 1.6 | 1 | 64 | 6.8 | 4 | 59 | 1.9 | 1 | 54 | 0.0 | 0 | 42 | 5.4 | 2 | 74 | 2.8 | 2 | 71 | 1.8 | 1 | 57 | 5.5 | 2 | 44 |
| I DON'T KNOW | | 6.3 | 4 | 64 | 3.4 | 2 | 59 | 5.6 | 3 | 54 | 4.8 | 2 | 42 | 1.4 | 1 | 74 | 0.0 | 0 | 71 | 1.8 | 1 | 57 | 0.0 | 0 | 44 |
| OTHERS | | 0.0 | 0 | 64 | 1.7 | 1 | 59 | 0.0 | 0 | 54 | 2.4 | 1 | 42 | 0.0 | 0 | 74 | 0.0 | 0 | 71 | 0.0 | 0 | 57 | 0.0 | 0 | 44 |
| 4 | WHEN START USING INTERNET | | | | | | | | | | | | | | | | | | | | | | | | |
| WITHIN 3 MONTHS | | 7.5 | 3 | 40 | 26.7 | 8 | 30 | 25.6 | 11 | 43 | 0.0 | 0 | 45 | 21.2 | 7 | 33 | 15.4 | 4 | 26 | 21.4 | 9 | 42 | 45.1 | 23 | 51 |
| 3 MONTHS - 1 YEAR | | 20.0 | 8 | 40 | 10.0 | 3 | 30 | 11.6 | 5 | 43 | 0.0 | 0 | 45 | 6.1 | 2 | 33 | 11.5 | 3 | 26 | 42.9 | 18 | 42 | 11.8 | 6 | 51 |
| 1 - 2 YEARS | | 40.0 | 16 | 40 | 30.0 | 9 | 30 | 27.9 | 12 | 43 | 2.2 | 1 | 45 | 3.0 | 1 | 33 | 50.0 | 13 | 26 | 26.2 | 11 | 42 | 13.7 | 7 | 51 |
| 2 - 3 YEARS | | 27.5 | 11 | 40 | 23.3 | 7 | 30 | 14.0 | 6 | 43 | 0.0 | 0 | 45 | 12.1 | 4 | 33 | 7.7 | 2 | 26 | 2.4 | 1 | 42 | 17.6 | 9 | 51 |
| 3 - 5 YEARS | | 2.5 | 1 | 40 | 0.0 | 0 | 30 | 7.0 | 3 | 43 | 2.2 | 1 | 45 | 18.2 | 6 | 33 | 11.5 | 3 | 26 | 0.0 | 0 | 42 | 5.9 | 3 | 51 |
| MORE THAN 5 YEARS | | 5.0 | 2 | 40 | 6.7 | 2 | 30 | 11.6 | 5 | 43 | 0.0 | 0 | 45 | 0.0 | 0 | 33 | 3.8 | 1 | 26 | 0.0 | 0 | 42 | 5.9 | 3 | 51 |
| 5 | HOW OFTEN YOU USE INTERNET | | | | | | | | | | | | | | | | | | | | | | | | |
| AT LEAST ONCE A DAY | | 32.5 | 13 | 40 | 33.3 | 10 | 30 | 18.6 | 8 | 43 | 2.2 | 1 | 45 | 24.2 | 8 | 33 | 26.9 | 7 | 26 | 28.6 | 12 | 42 | 33.3 | 17 | 51 |
| ONCE A WEEK | | 30.0 | 12 | 40 | 20.0 | 6 | 30 | 37.2 | 16 | 43 | 2.2 | 1 | 45 | 33.3 | 11 | 33 | 30.8 | 8 | 26 | 52.4 | 22 | 42 | 29.4 | 15 | 51 |
| ONCE A MONTH | | 22.5 | 9 | 40 | 26.7 | 8 | 30 | 7.0 | 3 | 43 | 0.0 | 0 | 45 | 3.0 | 1 | 33 | 11.5 | 3 | 26 | 0.0 | 0 | 42 | 7.8 | 4 | 51 |
| VERY SELDOM | | 15.0 | 6 | 40 | 20.0 | 6 | 30 | 34.9 | 15 | 43 | 2.2 | 1 | 45 | 33.3 | 11 | 33 | 34.6 | 9 | 26 | 2.4 | 1 | 42 | 25.5 | 13 | 51 |
| 6 | PURPOSE OF USING INTERNET | | | | | | | | | | | | | | | | | | | | | | | | |
| GAME | | 27.5 | 11 | 40 | 26.7 | 8 | 30 | 9.3 | 4 | 43 | 2.2 | 1 | 45 | 39.4 | 13 | 33 | 11.5 | 3 | 26 | 2.4 | 1 | 42 | 25.5 | 13 | 51 |
| E-MAIL | | 52.5 | 21 | 40 | 36.7 | 11 | 30 | 34.9 | 15 | 43 | 4.4 | 2 | 45 | 48.5 | 16 | 33 | 38.5 | 10 | 26 | 81.0 | 34 | 42 | 11.8 | 8 | 51 |
| MAIL MAGAZINE/WEB | | 0.0 | 0 | 40 | 10.0 | 3 | 30 | 18.6 | 8 | 43 | 2.2 | 1 | 45 | 15.2 | 5 | 33 | 7.7 | 2 | 26 | 0.0 | 0 | 42 | 13.7 | 7 | 51 |
| WEB BROWSING | | 62.5 | 25 | 40 | 56.7 | 17 | 30 | 55.8 | 24 | 43 | 0.0 | 0 | 45 | 36.4 | 12 | 33 | 61.5 | 16 | 26 | 78.6 | 33 | 42 | 41.2 | 21 | 51 |
| CHAT | | 27.5 | 11 | 40 | 36.7 | 11 | 30 | 30.2 | 13 | 43 | 2.2 | 1 | 45 | 39.4 | 13 | 33 | 53.8 | 14 | 26 | 0.0 | 0 | 42 | 52.9 | 27 | 51 |
| MAKING HOMEPAGE | | 0.0 | 0 | 40 | 6.7 | 2 | 30 | 2.3 | 1 | 43 | 0.0 | 0 | 45 | 0.0 | 0 | 33 | 3.8 | 1 | 26 | 0.0 | 0 | 42 | 9.8 | 5 | 51 |
| E-COMMERCE | | 0.0 | 0 | 40 | 3.3 | 1 | 30 | 2.3 | 1 | 43 | 0.0 | 0 | 45 | 15.2 | 5 | 33 | 0.0 | 0 | 26 | 0.0 | 0 | 42 | 7.8 | 4 | 51 |
| OTHERS | | 5.0 | 2 | 40 | 3.3 | 1 | 30 | 9.3 | 4 | 43 | 0.0 | 0 | 45 | 15.2 | 5 | 33 | 0.0 | 0 | 26 | 0.0 | 0 | 42 | 9.8 | 5 | 51 |
| 7 | ANY E-MAIL ADDRESS | | | | | | | | | | | | | | | | | | | | | | | | |
| YES | | 75.0 | 30 | 40 | 53.3 | 16 | 30 | 53.5 | 23 | 43 | 2.2 | 1 | 45 | 51.5 | 17 | 33 | 61.5 | 16 | 26 | 95.2 | 40 | 42 | 68.6 | 35 | 51 |
| NO | | 25.0 | 10 | 40 | 50.0 | 15 | 30 | 46.5 | 20 | 43 | 2.2 | 1 | 45 | 57.6 | 19 | 33 | 46.2 | 12 | 26 | 7.1 | 3 | 42 | 33.3 | 17 | 51 |
| 8 | WHAT KIND OF E-MAIL | | | | | | | | | | | | | | | | | | | | | | | | |
| OFFICE/SCHOOL MAIL | | 6.7 | 2 | 30 | 6.3 | 1 | 16 | 8.7 | 2 | 23 | 0.0 | 0 | 1 | 17.6 | 3 | 17 | 18.8 | 3 | 16 | 2.5 | 1 | 40 | 5.7 | 2 | 35 |
| INTERNET PROVIDER | | 26.7 | 8 | 30 | 18.8 | 3 | 16 | 39.1 | 9 | 23 | 0.0 | 0 | 1 | 23.5 | 4 | 17 | 37.5 | 6 | 16 | 17.5 | 7 | 40 | 40.0 | 14 | 35 |
| FREE MAIL | | 66.7 | 20 | 30 | 62.5 | 10 | 16 | 52.2 | 12 | 23 | 0.0 | 0 | 1 | 41.2 | 7 | 17 | 43.8 | 7 | 16 | 82.5 | 33 | 40 | 37.1 | 13 | 35 |
| OTHERS | | 3.3 | 1 | 30 | 6.3 | 1 | 16 | 4.3 | 1 | 23 | 0.0 | 0 | 1 | 11.8 | 2 | 17 | 0.0 | 0 | 16 | 0.0 | 0 | 40 | 2.9 | 1 | 35 |
| 9 | IF NOT ON 7, DO KNOW HOW TO OPEN E | | | | | | | | | | | | | | | | | | | | | | | | |
| YES | | 40.0 | 4 | 10 | 26.7 | 4 | 15 | 25.0 | 5 | 20 | 0.0 | 0 | 1 | 26.3 | 5 | 19 | 16.7 | 2 | 12 | 0.0 | 0 | 3 | 17.6</ | | |

BASE DATA SUMMARY

| ITEM DESCRIPTION | TOTAL | | | TOTAL for 3 Model Site | | | BAU | | | KOTA MARUDU | | | SG. AIR TAWAR | | | MERBOK | | | MATA AYER | | | GUU MUSANG | | | BATU KIKIR | | | BENUT | | | |
|---|------------|----------------------|-----------------------|------------------------|----------------------|-----------------------|------------|----------------------|-----------------------|-------------|----------------------|-----------------------|---------------|----------------------|-----------------------|------------|----------------------|-----------------------|------------|----------------------|-----------------------|------------|----------------------|-----------------------|------------|----------------------|-----------------------|------------|----------------------|-----------------------|--|
| | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | |
| 11 WHICH SITE DO YOU SURF | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| MALAYSIA INTERNATIONAL | 69.4 | 501 | 722 | 72.8 | 147 | 202 | 67.9 | 36 | 53 | 81.6 | 62 | 76 | 67.1 | 49 | 73 | 88.2 | 30 | 34 | 60.4 | 29 | 48 | 53.8 | 21 | 39 | 78.6 | 33 | 42 | 78.7 | 37 | 47 | |
| | 38.4 | 277 | 722 | 43.6 | 88 | 202 | 56.6 | 30 | 53 | 34.2 | 26 | 76 | 43.8 | 32 | 73 | 26.5 | 9 | 34 | 50.0 | 24 | 48 | 41.0 | 16 | 39 | 35.7 | 15 | 42 | 21.3 | 10 | 47 | |
| 12 WEBSITE LANGUAGE PREFERRED | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| BAHASA MALAYSIA | 59.0 | 426 | 722 | 58.4 | 118 | 202 | 54.7 | 29 | 53 | 65.8 | 50 | 76 | 53.4 | 39 | 73 | 73.5 | 25 | 34 | 52.1 | 25 | 48 | 69.2 | 27 | 39 | 66.7 | 28 | 42 | 76.6 | 36 | 47 | |
| ENGLISH | 46.1 | 333 | 722 | 51.5 | 104 | 202 | 69.8 | 37 | 53 | 44.7 | 34 | 76 | 45.2 | 33 | 73 | 52.9 | 18 | 34 | 62.5 | 30 | 48 | 25.6 | 10 | 39 | 38.1 | 16 | 42 | 23.4 | 11 | 47 | |
| CHINESE | 4.8 | 35 | 722 | 6.9 | 14 | 202 | 5.7 | 3 | 53 | 5.3 | 4 | 76 | 9.6 | 7 | 73 | 14.7 | 5 | 34 | 0.0 | 0 | 48 | 0.0 | 0 | 39 | 4.8 | 2 | 42 | 2.1 | 1 | 47 | |
| JAPANESE | 1.0 | 7 | 722 | 1.0 | 2 | 202 | 0.0 | 0 | 53 | 2.6 | 2 | 76 | 0.0 | 0 | 73 | 0.0 | 0 | 34 | 0.0 | 0 | 48 | 0.0 | 0 | 39 | 4.8 | 2 | 42 | 2.1 | 0 | 47 | |
| OTHERS | 0.8 | 6 | 722 | 1.0 | 2 | 202 | 0.0 | 0 | 53 | 0.0 | 0 | 76 | 2.7 | 2 | 73 | 0.0 | 0 | 34 | 2.1 | 1 | 48 | 5.1 | 2 | 39 | 0.0 | 0 | 42 | 0.0 | 0 | 47 | |
| 13 KIND OF WEBSITE OFTEN BROWSED | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| HOBBY | 15.7 | 113 | 722 | 20.8 | 42 | 202 | 22.6 | 12 | 53 | 26.3 | 20 | 76 | 13.7 | 10 | 73 | 14.7 | 5 | 34 | 20.8 | 10 | 48 | 15.4 | 6 | 39 | 11.9 | 5 | 42 | 2.1 | 1 | 47 | |
| SPORTS | 22.6 | 163 | 722 | 21.3 | 43 | 202 | 26.4 | 14 | 53 | 23.7 | 18 | 76 | 15.1 | 11 | 73 | 26.5 | 9 | 34 | 35.4 | 17 | 48 | 15.4 | 6 | 39 | 23.8 | 10 | 42 | 8.5 | 4 | 47 | |
| COMPUTER & INTERNET | 19.9 | 144 | 722 | 29.2 | 59 | 202 | 34.0 | 18 | 53 | 30.3 | 23 | 76 | 24.7 | 18 | 73 | 32.4 | 11 | 34 | 18.8 | 9 | 48 | 30.8 | 12 | 39 | 2.4 | 1 | 42 | 8.5 | 4 | 47 | |
| ENTERTAINMENT | 38.5 | 257 | 722 | 47.5 | 98 | 202 | 36.6 | 30 | 53 | 50.3 | 42 | 76 | 32.0 | 24 | 73 | 44.1 | 15 | 34 | 43.8 | 21 | 48 | 15.4 | 6 | 39 | 54.8 | 23 | 42 | 4.8 | 22 | 47 | |
| BUSINESS & ECONOMY | 6.6 | 50 | 722 | 6.4 | 13 | 202 | 5.7 | 3 | 53 | 5.3 | 4 | 76 | 6.2 | 3 | 73 | 3.9 | 1 | 34 | 2.1 | 1 | 48 | 5.4 | 6 | 39 | 9.5 | 4 | 42 | 4.3 | 2 | 47 | |
| NEWS & MEDIA | 20.5 | 213 | 722 | 33.2 | 67 | 202 | 41.5 | 22 | 53 | 28.9 | 22 | 76 | 31.5 | 23 | 73 | 44.1 | 15 | 34 | 27.1 | 13 | 48 | 41.0 | 16 | 39 | 26.2 | 11 | 42 | 14.9 | 7 | 47 | |
| LOCAL INFORMATION | 17.7 | 128 | 722 | 23.3 | 47 | 202 | 26.4 | 14 | 53 | 21.1 | 16 | 76 | 23.3 | 17 | 73 | 38.2 | 13 | 34 | 18.8 | 9 | 48 | 15.4 | 6 | 39 | 19.0 | 8 | 42 | 6.4 | 3 | 47 | |
| LIFE & CULTURE | 6.8 | 49 | 722 | 9.4 | 19 | 202 | 11.3 | 6 | 53 | 10.5 | 8 | 76 | 6.8 | 5 | 73 | 11.8 | 4 | 34 | 4.2 | 2 | 48 | 10.3 | 4 | 39 | 9.5 | 4 | 42 | 4.3 | 2 | 47 | |
| SCIENCE & TECHNOLOGY | 13.2 | 95 | 722 | 12.9 | 26 | 202 | 17.0 | 9 | 53 | 13.2 | 10 | 76 | 9.6 | 7 | 73 | 26.5 | 9 | 34 | 18.8 | 9 | 48 | 20.5 | 8 | 39 | 21.4 | 9 | 42 | 8.5 | 4 | 47 | |
| DATABASE | 3.0 | 22 | 722 | 4.5 | 9 | 202 | 5.7 | 3 | 53 | 2.6 | 2 | 76 | 5.5 | 4 | 73 | 2.9 | 1 | 34 | 0.0 | 0 | 48 | 5.1 | 2 | 39 | 0.0 | 0 | 42 | 2.1 | 1 | 47 | |
| ART | 4.7 | 34 | 722 | 5.9 | 12 | 202 | 7.5 | 4 | 53 | 6.6 | 5 | 76 | 4.1 | 3 | 73 | 2.9 | 1 | 34 | 6.3 | 3 | 48 | 5.1 | 2 | 39 | 4.8 | 2 | 42 | 4.3 | 2 | 47 | |
| HEALTH & MEDICAL | 11.5 | 83 | 722 | 14.4 | 29 | 202 | 22.6 | 12 | 53 | 11.8 | 9 | 76 | 11.0 | 8 | 73 | 14.7 | 5 | 34 | 8.3 | 4 | 48 | 20.5 | 8 | 39 | 19.0 | 8 | 42 | 2.1 | 1 | 47 | |
| EDUCATION | 40.4 | 292 | 722 | 41.1 | 83 | 202 | 54.7 | 29 | 53 | 27.6 | 21 | 76 | 45.2 | 33 | 73 | 79.4 | 27 | 34 | 39.6 | 19 | 48 | 71.8 | 28 | 39 | 50.0 | 21 | 42 | 31.9 | 15 | 47 | |
| POLITIK | 10.1 | 73 | 722 | 10.9 | 22 | 202 | 3.8 | 2 | 53 | 14.5 | 11 | 76 | 12.3 | 9 | 73 | 14.7 | 5 | 34 | 10.4 | 5 | 48 | 30.8 | 12 | 39 | 14.3 | 6 | 42 | 4.3 | 2 | 47 | |
| SOCIAL SCIENCE | 5.0 | 36 | 722 | 5.0 | 10 | 202 | 5.7 | 3 | 53 | 6.6 | 5 | 76 | 2.7 | 2 | 73 | 11.8 | 4 | 34 | 4.2 | 2 | 48 | 10.3 | 4 | 39 | 2.4 | 1 | 42 | 4.3 | 2 | 47 | |
| OTHERS | 4.4 | 32 | 722 | 4.5 | 9 | 202 | 1.9 | 1 | 53 | 7.9 | 6 | 76 | 2.7 | 2 | 73 | 5.9 | 2 | 34 | 10.4 | 5 | 48 | 15.4 | 6 | 39 | 0.0 | 0 | 42 | 6.4 | 3 | 47 | |
| 14 IF NOT BROWSING WEB, WHAT KIND OF WEBSITE DO YOU WANT MORE | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| WHAT KIND OF WEBSITE DO YOU WANT MORE | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| HOBBY | 6.6 | 89 | 1,352 | 3.9 | 23 | 593 | 3.0 | 7 | 233 | 6.0 | 10 | 167 | 3.1 | 6 | 193 | 4.5 | 3 | 66 | 10.0 | 5 | 50 | 7.4 | 4 | 54 | 4.7 | 3 | 64 | 3.3 | 2 | 60 | |
| SPORTS | 12.1 | 164 | 1,352 | 7.1 | 42 | 593 | 3.4 | 8 | 233 | 13.8 | 23 | 167 | 5.7 | 11 | 193 | 9.1 | 6 | 66 | 28.0 | 14 | 50 | 3.7 | 2 | 54 | 10.9 | 7 | 64 | 3.3 | 2 | 60 | |
| COMPUTER & INTERNET | 9.9 | 134 | 1,352 | 10.1 | 60 | 593 | 5.2 | 12 | 233 | 18.6 | 31 | 167 | 8.8 | 17 | 193 | 10.6 | 7 | 66 | 14.0 | 7 | 50 | 18.5 | 10 | 54 | 7.8 | 5 | 64 | 5.0 | 3 | 60 | |
| ENTERTAINMENT | 13.0 | 176 | 1,352 | 9.9 | 59 | 593 | 6.9 | 16 | 233 | 19.2 | 32 | 167 | 5.7 | 11 | 193 | 9.1 | 6 | 66 | 18.0 | 9 | 50 | 3.7 | 2 | 54 | 10.9 | 7 | 64 | 20.0 | 12 | 60 | |
| BUSINESS & ECONOMY | 5.6 | 76 | 1,352 | 4.9 | 29 | 593 | 2.1 | 5 | 233 | 6.0 | 10 | 167 | 7.3 | 14 | 193 | 0.0 | 0 | 66 | 4.0 | 2 | 54 | 11.1 | 6 | 54 | 3.1 | 2 | 64 | 3.3 | 2 | 60 | |
| NEWS & MEDIA | 18.9 | 256 | 1,352 | 12.8 | 76 | 593 | 4.3 | 10 | 233 | 20.4 | 34 | 167 | 16.6 | 32 | 193 | 18.2 | 12 | 66 | 20.0 | 10 | 50 | 44.4 | 24 | 54 | 29.7 | 19 | 64 | 26.7 | 16 | 60 | |
| LOCAL INFORMATION | 16.1 | 217 | 1,352 | 11.5 | 68 | 593 | 3.9 | 9 | 233 | 16.8 | 28 | 167 | 16.1 | 31 | 193 | 9.1 | 6 | 66 | 18.0 | 9 | 50 | 25.9 | 14 | 54 | 21.9 | 14 | 64 | 20.0 | 12 | 60 | |
| LIFE & CULTURE | 7.3 | 99 | 1,352 | 3.9 | 23 | 593 | 1.3 | 3 | 233 | 8.4 | 14 | 167 | 3.1 | 6 | 193 | 0.0 | 0 | 66 | 6.0 | 3 | 54 | 18.5 | 10 | 54 | 9.4 | 6 | 64 | 8.3 | 5 | 60 | |
| SCIENCE & TECHNOLOGY | 9.1 | 123 | 1,352 | 6.6 | 39 | 593 | 0.0 | 0 | 233 | 13.8 | 18 | 167 | 2.4 | 4 | 193 | 0.6 | 7 | 66 | 10.0 | 5 | 50 | 3.7 | 2 | 54 | 17.2 | 11 | 64 | 1.7 | 0 | 60 | |
| DATABASE | 2.8 | 38 | 1,352 | 2.4 | 14 | 593 | 0.0 | 0 | 233 | 2.4 | 3 | 167 | 2.1 | 4 | 193 | 0.0 | 0 | 66 | 2.0 | 1 | 50 | 3.7 | 2 | 54 | 0.0 | 0 | 64 | 0.0 | 0 | 60 | |
| ART | 2.5 | 34 | 1,352 | 1.5 | 9 | 593 | 0.9 | 2 | 233 | 1.8 | 3 | 167 | 2.1 | 4 | 193 | 0.0 | 0 | 66 | 2.0 | 1 | 50 | 0.0 | 0 | 54 | 1.6 | 1 | 64 | 10.0 | 6 | 60 | |
| HEALTH & MEDICAL | 10.7 | 144 | 1,352 | 9.3 | 55 | 593 | 4.3 | 10 | 233 | 18.0 | 30 | 167 | 7.8 | 15 | 193 | 3.0 | 2 | 66 | 6.0 | 3 | 50 | 11.1 | 6 | 54 | 21.9 | 14 | 64 | 15.0 | 9 | 60 | |
| EDUCATION | 29.4 | 397 | 1,352 | 18.9 | 112 | 593 | 12.4 | 29 | 233 | 25.1 | 42 | 167 | 21.2 | 41 | 193 | 45.5 | 30 | 66 | 48.0 | 24 | 50 | 11.1 | 6 | 54 | 27 | 27 | 64 | 46.7 | 28 | 60 | |
| POLITIK | 6.3 | 85 | 1,352 | 3.4 | 20 | 593 | 0.0 | 0 | 233 | 6.6 | 11 | 167 | 4.7 | 9 | 193 | 6.1 | 4 | 66 | 10.0 | 5 | 50 | 11.1 | 6 | 54 | 7.8 | 5 | 64 | 3.3 | 2 | 60 | |
| SOCIAL SCIENCE | 3.3 | 44 | 1,352 | 2.7 | 16 | 593 | 1.7 | 4 | 233 | 5.4 | 9 | 167 | 8.8 | 17 | 193 | 0.0 | 0 | 66 | 10.0 | 5 | 50 | 14.8 | 8 | 54 | 3.1 | 2 | 64 | 5.0 | 3 | 60 | |
| OTHERS | 3.6 | 49 | 1,352 | 0.5 | 3 | 593 | 0.4 | 1 | 233 | 10.2 | 17 | 167 | 10.4 | 20 | 193 | 18.2 | 12 | 66 | 18.0 | 9 | 50 | 33.3 | 18 | 54 | | | | | | | |

BASE DATA SUMMARY

| | | SUNGAI RAMBAI | | | PENGKALAN HULU | | | KUBANG PASU | | | KEPALA BATAS | | | KANOWIT | | | LURAH BILUT | | | SIPITANG | | | AJIL | | | |
|------|--|---------------|----------------------|-----------------------|----------------|----------------------|-----------------------|-------------|----------------------|-----------------------|--------------|----------------------|-----------------------|------------|----------------------|-----------------------|-------------|----------------------|-----------------------|------------|----------------------|-----------------------|------------|----------------------|-----------------------|----|
| ITEM | DESCRIPTION | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | |
| 11 | WHICH SITE DO YOU SURF MALAYSIA INTERNATIONAL | 80.0 | 32 | 40 | 66.7 | 20 | 30 | 81.4 | 35 | 43 | 2.2 | 1 | 45 | 84.8 | 28 | 33 | 57.7 | 15 | 26 | 88.1 | 37 | 42 | 70.6 | 36 | 51 | |
| | | 55.0 | 22 | 40 | 46.7 | 14 | 30 | 25.6 | 11 | 43 | 8.9 | 4 | 45 | 24.2 | 8 | 33 | 61.5 | 16 | 26 | 50.0 | 21 | 42 | 37.3 | 19 | 51 | |
| 12 | WEBSITE LANGUAGE PREFERRED BHASA MALAYSIA ENGLISH CHINESE JAPANESE OTHERS | 72.5 | 29 | 40 | 53.3 | 16 | 30 | 53.5 | 23 | 43 | 8.9 | 4 | 45 | 51.5 | 17 | 33 | 50.0 | 13 | 26 | 76.2 | 32 | 42 | 64.7 | 33 | 51 | |
| | | 65.0 | 26 | 40 | 50.0 | 15 | 30 | 51.2 | 22 | 43 | 8.9 | 4 | 45 | 60.6 | 20 | 33 | 65.4 | 17 | 26 | 47.6 | 20 | 42 | 39.2 | 20 | 51 | |
| | | 2.5 | 1 | 40 | 0.0 | 0 | 30 | 0.0 | 0 | 43 | 2.2 | 1 | 45 | 3.0 | 1 | 33 | 7.7 | 2 | 26 | 11.9 | 5 | 42 | 5.9 | 3 | 51 | |
| | | 0.0 | 0 | 40 | 0.0 | 0 | 30 | 2.3 | 1 | 43 | 4.4 | 2 | 45 | 0.0 | 0 | 33 | 0.0 | 0 | 26 | 0.0 | 0 | 42 | 0.0 | 0 | 51 | |
| | | 0.0 | 0 | 40 | 3.3 | 1 | 30 | 0.0 | 0 | 43 | 0.0 | 0 | 45 | 0.0 | 0 | 33 | 0.0 | 0 | 26 | 0.0 | 0 | 42 | 0.0 | 0 | 51 | |
| 13 | KIND OF WEBSITE OFTEN BROWSED | | | | | | | | | | | | | | | | | | | | | | | | | |
| | HOBBY | 35.0 | 14 | 40 | 3.3 | 1 | 30 | 4.7 | 2 | 43 | 0.0 | 0 | 45 | 12.1 | 4 | 33 | 7.7 | 2 | 26 | 16.7 | 7 | 42 | 27.5 | 14 | 51 | |
| | SPORTS | 32.5 | 13 | 40 | 23.3 | 7 | 30 | 16.3 | 7 | 43 | 4.4 | 2 | 45 | 42.4 | 14 | 33 | 34.6 | 9 | 26 | 23.8 | 10 | 42 | 23.5 | 12 | 51 | |
| | COMPUTER & INTERNET | 17.5 | 7 | 40 | 22.3 | 7 | 30 | 16.3 | 7 | 43 | 2.2 | 1 | 45 | 27.3 | 9 | 33 | 7.7 | 2 | 26 | 0.0 | 0 | 42 | 29.4 | 15 | 51 | |
| | ENTERTAINMENT | 45.0 | 18 | 40 | 30.0 | 9 | 30 | 11.5 | 5 | 43 | 0.0 | 0 | 45 | 45.5 | 15 | 33 | 35.0 | 10 | 26 | 45.2 | 19 | 42 | 23.3 | 19 | 51 | |
| | BUSINESS & ECONOMY | 17.5 | 7 | 40 | 10.0 | 3 | 30 | 2.3 | 1 | 43 | 4.4 | 2 | 45 | 0.0 | 0 | 33 | 0.0 | 0 | 26 | 7.1 | 3 | 42 | 13.7 | 7 | 51 | |
| | NEWS & MEDIA | 20.0 | 8 | 40 | 30.0 | 9 | 30 | 32.6 | 14 | 43 | 0.0 | 0 | 45 | 24.2 | 8 | 33 | 46.2 | 12 | 26 | 50.0 | 21 | 42 | 23.5 | 12 | 51 | |
| | LOCAL INFORMATION | 25.0 | 10 | 40 | 20.0 | 6 | 30 | 18.6 | 8 | 43 | 0.0 | 0 | 45 | 6.1 | 2 | 33 | 30.8 | 8 | 26 | 2.4 | 1 | 42 | 13.7 | 7 | 51 | |
| | LIFE & CULTURE | 2.5 | 1 | 40 | 6.7 | 2 | 30 | 3.0 | 23 | 1 | 43 | 2.2 | 1 | 45 | 15.2 | 5 | 33 | 0.0 | 0 | 26 | 0.0 | 0 | 42 | 7.8 | 4 | 51 |
| | SCIENCE & TECHNOLOGY | 12.5 | 5 | 40 | 10.0 | 3 | 30 | 14.0 | 6 | 43 | 0.0 | 0 | 45 | 18.2 | 6 | 33 | 15.4 | 4 | 26 | 4.8 | 2 | 42 | 7.8 | 4 | 51 | |
| | DATABASE | 0.0 | 0 | 40 | 3.3 | 1 | 30 | 3.0 | 47 | 2 | 43 | 2.2 | 1 | 45 | 3.0 | 1 | 33 | 3.8 | 1 | 26 | 0.0 | 0 | 42 | 5.9 | 3 | 51 |
| | ART | 2.5 | 1 | 40 | 6.7 | 2 | 30 | 4.7 | 2 | 43 | 0.0 | 0 | 45 | 0.0 | 0 | 33 | 3.8 | 1 | 26 | 0.0 | 0 | 42 | 11.8 | 6 | 51 | |
| | HEALTH & MEDICAL | 10.0 | 4 | 40 | 10.0 | 3 | 30 | 14.0 | 6 | 43 | 0.0 | 0 | 45 | 30.3 | 10 | 33 | 11.5 | 3 | 26 | 0.0 | 0 | 42 | 3.9 | 2 | 51 | |
| | EDUCATION | 25.0 | 10 | 40 | 50.0 | 15 | 30 | 46.5 | 20 | 43 | 0.0 | 0 | 45 | 45.5 | 15 | 33 | 46.2 | 12 | 26 | 35.7 | 15 | 42 | 23.5 | 12 | 51 | |
| | POLITIK | 10.0 | 4 | 40 | 16.7 | 5 | 30 | 7.0 | 3 | 43 | 4.4 | 2 | 45 | 6.1 | 2 | 33 | 3.8 | 1 | 26 | 0.0 | 0 | 42 | 7.8 | 4 | 51 | |
| | SOCIAL SCIENCE | 2.5 | 1 | 40 | 3.3 | 1 | 30 | 7.0 | 3 | 43 | 0.0 | 0 | 45 | 9.1 | 3 | 33 | 3.8 | 1 | 26 | 0.0 | 0 | 42 | 7.8 | 4 | 51 | |
| | OTHERS | 2.5 | 1 | 40 | 3.3 | 1 | 30 | 4.7 | 2 | 43 | 0.0 | 0 | 45 | 9.1 | 3 | 33 | 0.0 | 0 | 26 | 0.0 | 0 | 42 | 0.0 | 0 | 51 | |
| 14 | IF NOT BROWSING WEB, WHAT KIND OF WEBSITE DO YOU WANT | | | | | | | | | | | | | | | | | | | | | | | | | |
| | HOBBY | 17.2 | 11 | 64 | 1.7 | 1 | 59 | 5.6 | 3 | 54 | 14.3 | 6 | 42 | 5.4 | 4 | 74 | 2.8 | 2 | 71 | 12.3 | 7 | 57 | 34.1 | 15 | 44 | |
| | SPORTS | 20.3 | 13 | 64 | 20.3 | 12 | 59 | 3.7 | 2 | 54 | 19.0 | 8 | 42 | 37.8 | 28 | 74 | 8.5 | 6 | 71 | 19.3 | 11 | 57 | 25.0 | 11 | 44 | |
| | COMPUTER & INTERNET | 6.3 | 4 | 64 | 13.6 | 8 | 59 | 5.6 | 3 | 54 | 14.3 | 6 | 42 | 5.4 | 4 | 74 | 5.6 | 4 | 71 | 0.0 | 0 | 57 | 29.5 | 13 | 44 | |
| | ENTERTAINMENT | 17.2 | 11 | 64 | 8.5 | 5 | 59 | 5.6 | 3 | 54 | 23.8 | 10 | 42 | 24.3 | 18 | 74 | 5.6 | 4 | 71 | 31.6 | 18 | 57 | 27.3 | 12 | 44 | |
| | BUSINESS & ECONOMY | 6.3 | 4 | 64 | 1.7 | 1 | 59 | 1.9 | 1 | 54 | 21.4 | 9 | 42 | 6.8 | 5 | 74 | 0.0 | 0 | 71 | 8.8 | 5 | 57 | 22.7 | 10 | 44 | |
| | NEWS & MEDIA | 12.5 | 8 | 64 | 15.3 | 9 | 59 | 31.5 | 17 | 54 | 2.4 | 1 | 42 | 24.3 | 18 | 74 | 15.5 | 11 | 71 | 40.4 | 23 | 57 | 27.3 | 12 | 44 | |
| | LOCAL INFORMATION | 18.8 | 12 | 64 | 20.3 | 12 | 59 | 20.4 | 11 | 54 | 33.3 | 14 | 42 | 28.4 | 21 | 74 | 14.1 | 10 | 71 | 1.8 | 1 | 57 | 29.5 | 13 | 44 | |
| | LIFE & CULTURE | 3.1 | 2 | 64 | 6.8 | 4 | 59 | 5.6 | 3 | 54 | 35.7 | 15 | 42 | 28.4 | 21 | 74 | 1.4 | 1 | 71 | 0.0 | 0 | 57 | 13.6 | 6 | 44 | |
| | SCIENCE & TECHNOLOGY | 6.3 | 4 | 64 | 8.5 | 5 | 59 | 18.5 | 10 | 54 | 9.5 | 4 | 42 | 6.8 | 5 | 74 | 5.6 | 4 | 71 | 3.5 | 2 | 57 | 12.2 | 8 | 44 | |
| | DATABASE | 0.0 | 0 | 64 | 0.0 | 0 | 59 | 0.0 | 0 | 54 | 30.1 | 16 | 42 | 0.0 | 0 | 74 | 1.4 | 1 | 71 | 0.0 | 0 | 57 | 9.1 | 4 | 44 | |
| | ART | 4.7 | 3 | 64 | 1.7 | 1 | 59 | 3.7 | 2 | 54 | 4.8 | 2 | 42 | 0.0 | 0 | 74 | 2.8 | 2 | 71 | 0.0 | 0 | 57 | 15.9 | 7 | 44 | |
| | HEALTH & MEDICAL | 9.4 | 6 | 64 | 13.6 | 8 | 59 | 20.4 | 11 | 54 | 2.4 | 1 | 42 | 23.0 | 17 | 74 | 9.9 | 7 | 71 | 0.0 | 0 | 57 | 9.1 | 4 | 44 | |
| | EDUCATION | 20.3 | 13 | 64 | 39.0 | 23 | 59 | 59.3 | 32 | 54 | 19.0 | 8 | 42 | 36.5 | 27 | 74 | 18.3 | 13 | 71 | 26.3 | 15 | 57 | 47.7 | 21 | 44 | |
| | POLITIK | 7.8 | 5 | 64 | 8.5 | 5 | 59 | 7.4 | 4 | 54 | 47.6 | 20 | 42 | 5.4 | 4 | 74 | 2.8 | 2 | 71 | 0.0 | 0 | 57 | 6.8 | 3 | 44 | |
| | SOCIAL SCIENCE | 4.7 | 3 | 64 | 6.8 | 4 | 59 | 3.7 | 2 | 54 | 7.1 | 3 | 42 | 32.4 | 24 | 74 | 8.5 | 6 | 71 | 5.3 | 3 | 57 | 6.8 | 3 | 44 | |
| | OTHERS | 3.1 | 2 | 64 | 5.1 | 3 | 59 | 7.4 | 4 | 54 | 7.1 | 3 | 42 | 32.4 | 24 | 74 | 8.5 | 6 | 71 | 5.3 | 3 | 57 | 11.4 | 5 | 44 | |
| 15 | IF NOT BROWSING WEBSITE WHAT KIND YOU WANT TO ACCESS | | | | | | | | | | | | | | | | | | | | | | | | | |
| | HOBBY | 14.1 | 9 | 64 | 8.5 | 5 | 59 | 1.9 | 1 | 54 | 8.5 | 4 | 42 | 0.0 | 0 | 74 | 1.4 | 1 | 71 | 0.0 | 0 | 57 | 31.8 | 14 | 44 | |
| | SPORTS | 19.8 | 12 | 64 | 22.0 | 13 | 59 | 11.1 | 6 | 54 | 11.9 | 5 | 42 | 40.5 | 30 | 74 | 12.7 | 9 | 71 | 35.1 | 20 | 57 | 29.5 | 13 | 44 | |
| | COMPUTER & INTERNET | 9.4 | 6 | 64 | 10.2 | 6 | 59 | 3.7 | 2 | 54 | 19.0 | 8 | 42 | 6.8 | 5 | 74 | 16.3 | 13 | 71 | 0.0 | 0 | 57 | 20.5 | 13 | 44 | |
| | ENTERTAINMENT | 12.5 | 8 | 64 | 23.7 | 14 | 59 | 11.1 | 6 | 54 | 11.9 | 5 | 42 | 13.5 | 10 | 74 | 14.1 | 10 | 71 | 12.3 | 7 | 57 | 18.2 | 8 | 44 | |
| | BUSINESS & ECONOMY | 12.5 | 8 | 64 | 0.0 | 0 | 59 | 1.9 | 1 | 54 | 9.5 | 4 | 42 | 2.7 | 2 | 74 | 1.4 | 1 | 71 | 12.3 | 7 | 57 | 11.4 | 5 | 44 | |
| | NEWS & MEDIA | 23.4 | 15 | 64 | 30.5 | 18 | 59 | 31.5 | 17 | 54 | 0.0 | 0 | 42 | 16.2 | 12 | 74 | 16.9 | 12 | 71 | 59.6 | 34 | 57 | 31.8 | 14 | 44 | |
| | LOCAL INFORMATION | 26.6 | 17 | 64 | 22.0 | 13 | 59 | 11.1 | 6 | 54 | 19.0 | 8 | 42 | 20.3 | 15 | 74 | 22.5 | 16 | 71 | 7.0 | 4 | 57 | 31.8 | 14 | 44 | |
| | LIFE & CULTURE | 4.7 | 3 | 64 | 8.5 | 5 | 59 | 1.9 | 1 | 54 | 16.7 | 7 | 42 | 18.9 | 14 | 74 | 8.5 | 6 | 71 | 5.3 | 3 | 57 | 13.6 | 6 | 44 | |
| | SCIENCE & TECHNOLOGY | 6.3 | 4 | 64 | 15.3 | 9 | 59 | 11.1 | 6 | 54 | 4.8 | 2 | 42 | 2.7 | 2 | 74 | 4.2 | 3 | 71 | 0.0 | 0 | 57 | 15.9 | 7 | 44 | |
| | DATABASE | 0.0 | 0 | 64 | 5.1 | 3 | 59 | 0.0 | 0 | 54 | 19.0 | 8 | 42 | 0.0 | 0 | 74 | 0.0 | 0 | 71 | 0.0 | 0 | 57 | 4.5 | 2 | 44 | |
| | ART | 0.0 | 0 | 64 | 5.1 | 3 | 59 | 3.7 | 2 | 54 | 0.0 | 0 | 42 | 0.0 | 0 | 74 | 0.0 | 0 | 71 | 0.0 | 0 | 57 | 6.8 | 3 | 44 | |
| | HEALTH & MEDICAL | 17.2 | 11 | 64 | 5.1 | 3 | 59 | 7.4 | 4 | 54 | 7.1 | | | | | | | | | | | | | | | |

BASE DATA SUMMARY

| ITEM DESCRIPTION | TOTAL | | | TOTAL for 3 Model Site | | | BAU | | | KOTA MARUDU | | | SG. AIR TAWAR | | | MERBOK | | | MATA AYER | | | GUA MUSANG | | | BATU KIKIR | | | BENUT | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|-----------------------|----------------------|-----------------------|--|----------------------|-----------------------|-----------------------|----------------------------|-----------------------|-----------------------|----------------------|-------------------------------|-----------------------|----------------------|-----------------------|-----------------------|----------------------|-----------------------|---------------------------|----------------------|-----------------------|-----------------------|----------------------|-------------------------------|-----------------------|----------------------|-----------------------|-----------------------|----------------------|-----------------------|------|---------|------|------|-----|-------------|------|-----|------|----------------|-----|------|------|--------|------|------|-----|------|------|-----|------|------|-----|------|----|-----|------|-----|-----|------|-----|----|------|-----|----|------|-----|----|-----|-----|----|-----|-----|---|-----|-----|---|-----|------|----|-----|
| | Percentage Respondent | Number of Respondant | No. For % Calculation | Percentage Respondent | Number of Respondant | No. For % Calculation | Percentage Respondant | Number of Respondant | No. For % Calculation | Percentage Respondant | Number of Respondant | No. For % Calculation | Percentage Respondant | Number of Respondant | No. For % Calculation | Percentage Respondant | Number of Respondant | No. For % Calculation | Percentage Respondant | Number of Respondant | No. For % Calculation | Percentage Respondant | Number of Respondant | No. For % Calculation | Percentage Respondant | Number of Respondant | No. For % Calculation | Percentage Respondant | Number of Respondant | No. For % Calculation | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | YES | 29.7 | 666 | 2,244 | 91.3 | 274 | 300 | 3.7 | 11 | 300 | 43.9 | 125 | 285 | 37.0 | 44 | 119 | 48.0 | 48 | 100 | 13.3 | 14 | 105 | 41.4 | 46 | 111 | 41.8 | 46 | 110 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| j RIC | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| j.1 DO YOU KNOW ABOUT RIC | | | | YES | 29.7 | 666 | 2,244 | NO | 52.0 | 1,166 | 2,244 | 91.3 | 274 | 300 | 3.7 | 11 | 300 | 43.9 | 125 | 285 | 37.0 | 44 | 119 | 48.0 | 48 | 100 | 13.3 | 14 | 105 | 41.4 | 46 | 110 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| j.2 IF NOT WHAT KIND OF PUBLIC RELATION NEEDED | | | | NEWS PAPER | 42.2 | 492 | 1,166 | TELEVISION | 42.9 | 500 | 1,166 | 23.1 | 269 | 1,166 | ADVERTISING | 25.8 | 301 | 1,166 | KETUA MASYRAKAT SETTEMPAT | 23.3 | 272 | 1,166 | OTHERS | 0.0 | 0 | 1,166 | 38.3 | 105 | 274 | 44.6 | 79 | 177 | 30.6 | 30 | 98 | 58.1 | 25 | 43 | 40.9 | 18 | 44 | 61.5 | 32 | 52 | 32.1 | 17 | 53 | 29.3 | 17 | 58 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| j.3 IF YES HOW DO YOU KNOW ABOUT RIC | | | | NEWSPAPER | 14.4 | 96 | 666 | TELEVISION | 10.5 | 70 | 666 | RADIO | 7.2 | 48 | 666 | ADVERTISING | 14.0 | 93 | 666 | COMMUNITY LEADER | 21.5 | 143 | 666 | NEIGHBOUR | 12.3 | 82 | 666 | SCHOOL | 11.6 | 77 | 666 | WEBPAGE | 3.5 | 23 | 666 | POST OFFICE | 55.3 | 368 | 666 | DISTRIC OFFICE | 2.0 | 13 | 666 | OTHERS | 1.5 | 10 | 666 | 40.0 | 2 | 5 | 54.5 | 6 | 11 | 8.0 | 10 | 125 | 11.4 | 5 | 44 | 14.6 | 7 | 48 | 57.1 | 8 | 14 | 19.6 | 9 | 46 | 8.7 | 4 | 46 | | | | | | | | | | |
| j.4 EVER USED RIC | | | | YES | 10.4 | 234 | 2,244 | NO | 73.9 | 1,659 | 2,244 | 90.0 | 270 | 300 | 3.0 | 9 | 300 | 14.7 | 42 | 285 | 17.6 | 21 | 119 | 15.0 | 15 | 100 | 3.8 | 4 | 105 | 16.2 | 18 | 111 | 15.5 | 17 | 110 | 7.5 | 11 | 110 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| j.5 IF NOT, WHAT IS THE REASON | | | | DO NOT KNOW RIC | 45.3 | 751 | 1,659 | TOO FAR | 13.3 | 220 | 1,659 | DO NOT KNOW HOW TO USE IT | 28.3 | 469 | 1,659 | NO INTEREST | 4.8 | 80 | 1,659 | NOT OPEN AT NIGHT | 3.1 | 51 | 1,659 | NOT OPEN ON SATURDAY & SUNDAY | 2.9 | 48 | 1,659 | 61.9 | 167 | 270 | 66.5 | 125 | 188 | 39.2 | 80 | 204 | 24.0 | 18 | 75 | 39.2 | 31 | 79 | 43.6 | 34 | 78 | 42.5 | 34 | 80 | 42.9 | 39 | 91 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| j.6 IF YES, HOW MANY TIMES USED | | | | 1 TIME | 14.5 | 34 | 234 | 2 TIME | 17.9 | 42 | 234 | 3 TIME | 20.9 | 49 | 234 | 4 - 10 TIMES | 20.1 | 47 | 234 | MORE THAN 11 TIME | 22.6 | 53 | 234 | 0 | 0 | 0 | 22.2 | 2 | 9 | 19.0 | 8 | 42 | 9.5 | 2 | 21 | 13.3 | 2 | 15 | 50.0 | 2 | 4 | 11.1 | 2 | 18 | 29.4 | 5 | 17 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| j.7 If yes, purpose of using RIC | | | | E-mail | 47.9 | 112 | 234 | MAIL MAGAZINE | 5.1 | 12 | 234 | WEB BROWSING | 41.5 | 97 | 234 | CHAT | 35.0 | 82 | 234 | E-COMMERCE | 4.3 | 10 | 234 | OTHERS | 10.3 | 24 | 234 | 0 | 0 | 0 | 88.9 | 8 | 9 | 47.6 | 20 | 42 | 57.1 | 12 | 21 | 53.3 | 8 | 15 | 0.0 | 0 | 4 | 33.3 | 6 | 18 | 41.2 | 7 | 17 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| j.8 WILLING TO PARTICIPATE IN RIC COMMITTEE | | | | YES | 25.0 | 561 | 2,244 | NO | 44.7 | 1,002 | 2,244 | 19.7 | 59 | 300 | 33.0 | 99 | 300 | 25.6 | 73 | 285 | 28.6 | 34 | 119 | 18.0 | 18 | 100 | 24.8 | 26 | 105 | 18.9 | 21 | 111 | 42.7 | 47 | 110 | 59.7 | 179 | 300 | 25.0 | 75 | 300 | 44.6 | 127 | 285 | 43.7 | 52 | 119 | 60.0 | 60 | 100 | 40.0 | 42 | 105 | 55.9 | 62 | 111 | 42.7 | 47 | 110 | | | | | | | | | | | | | | | | | | | | | | |
| k IT NEEDS | | | | k.1 KIND OF INTERNET ACCESS LINE REQUIRED | | | | WIRED FIXED TELEPHONE LINE | 29.9 | 670 | 2,244 | WIRELESS FIXED TELEPHONE LINE | 5.5 | 124 | 2,244 | ISDN | 1.8 | 41 | 2,244 | ADSL | 0.7 | 16 | 2,244 | I DONT KNOW | 24.7 | 554 | 2,244 | 31.3 | 277 | 885 | 36.3 | 109 | 300 | 25.7 | 77 | 300 | 31.9 | 91 | 285 | 21.0 | 25 | 119 | 20.0 | 20 | 100 | 30.5 | 32 | 105 | 36.0 | 40 | 111 | 38.2 | 42 | 110 | 34 | 30 | 885 | 2.7 | 8 | 300 | 3.7 | 11 | 300 | 3.9 | 11 | 285 | 5.0 | 6 | 119 | 8.0 | 8 | 100 | 3.8 | 4 | 105 | 1.8 | 2 | 111 | 10.0 | 11 | 110 |

BASE DATA SUMMARY

BASE DATA SUMMARY

| ITEM DESCRIPTION | TOTAL | | | TOTAL for 3 Model Site | | | BAU | | | KOTA MARUDU | | | SG. AIR TAWAR | | | MERBOK | | | MATA AYER | | | GUU MUSANG | | | BATU KIKIR | | | | | |
|--|------------|----------------------|-----------------------|------------------------|----------------------|-----------------------|------------|----------------------|-----------------------|-------------|----------------------|-----------------------|---------------|----------------------|-----------------------|------------|----------------------|-----------------------|------------|----------------------|-----------------------|------------|----------------------|-----------------------|------------|----------------------|-----------------------|------|----|-----|
| | Percentage | Number of Respondent | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | Percentage | Number of Respondant | No. For % Calculation | | | |
| SERVICE NEEDED | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| E-MAIL | 17.8 | 399 | 2,244 | 14.7 | 130 | 885 | 14.0 | 42 | 300 | 16.0 | 48 | 300 | 14.0 | 40 | 285 | 10.1 | 12 | 119 | 13.0 | 13 | 100 | 17.1 | 18 | 105 | 24.3 | 27 | 111 | 24.5 | 27 | 110 |
| WEB HOSTING SERVICE | 10.9 | 244 | 2,244 | 6.2 | 73 | 885 | 6.0 | 18 | 300 | 7.0 | 21 | 300 | 11.9 | 34 | 285 | 10.9 | 13 | 119 | 6.0 | 9 | 100 | 11.4 | 12 | 105 | 8.4 | 9 | 111 | 10.1 | 21 | 110 |
| OTHERS | 3.1 | 70 | 2,244 | 1.0 | 9 | 885 | 1.3 | 4 | 300 | 1.3 | 4 | 300 | 0.4 | 1 | 285 | 0.0 | 0 | 119 | 3.0 | 3 | 100 | 3.8 | 4 | 105 | 1.8 | 2 | 111 | 3.6 | 4 | 110 |
| I DON'T KNOW | 32.3 | 724 | 2,244 | 28.8 | 255 | 885 | 31.7 | 95 | 300 | 24.3 | 73 | 300 | 30.5 | 87 | 285 | 31.1 | 37 | 119 | 55.0 | 55 | 100 | 28.6 | 30 | 105 | 47.7 | 53 | 111 | 42.7 | 47 | 110 |
| WHAT KIND OF INFORMATION/WEB CONTENTS DO YOU NEED | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| HOBBY | 8.9 | 200 | 2,244 | 8.6 | 76 | 885 | 7.3 | 22 | 300 | 8.7 | 26 | 300 | 9.8 | 28 | 285 | 6.7 | 8 | 119 | 9.0 | 9 | 100 | 11.4 | 12 | 105 | 9.0 | 10 | 111 | 13.6 | 15 | 110 |
| SPORTS | 14.2 | 319 | 2,244 | 14.7 | 130 | 885 | 10.0 | 30 | 300 | 9.3 | 28 | 300 | 25.3 | 72 | 285 | 6.7 | 8 | 119 | 22.0 | 22 | 100 | 5.7 | 6 | 105 | 13.5 | 15 | 111 | 14.5 | 16 | 110 |
| COMPUTER & INTERNET | 11.6 | 261 | 2,244 | 14.2 | 126 | 885 | 16.0 | 48 | 300 | 13.0 | 39 | 300 | 13.7 | 32 | 285 | 8.4 | 10 | 119 | 9.0 | 9 | 100 | 9.5 | 10 | 105 | 9.0 | 10 | 111 | 24.5 | 27 | 110 |
| BUSINESS & ECONOMY | 15.5 | 347 | 2,244 | 16.9 | 150 | 885 | 16.0 | 48 | 300 | 16.7 | 50 | 300 | 18.2 | 52 | 285 | 7.6 | 9 | 119 | 21.0 | 21 | 100 | 3.8 | 4 | 105 | 16.2 | 18 | 111 | 20.0 | 22 | 110 |
| ART | 7.4 | 166 | 2,244 | 10.2 | 30 | 885 | 5.7 | 17 | 300 | 3.3 | 10 | 300 | 2.1 | 63 | 285 | 5.2 | 5 | 119 | 0.0 | 0 | 100 | 0.7 | 6 | 105 | 5.4 | 6 | 111 | 5.5 | 6 | 110 |
| NEWS & MEDIA | 21.2 | 475 | 2,244 | 22.5 | 199 | 885 | 18.3 | 55 | 300 | 19.7 | 47 | 300 | 34.0 | 77 | 285 | 15.1 | 18 | 119 | 17.0 | 17 | 100 | 15.2 | 16 | 105 | 21.6 | 24 | 111 | 23.7 | 25 | 110 |
| LOCAL INFORMATION | 15.8 | 354 | 2,244 | 17.7 | 157 | 885 | 10.0 | 30 | 300 | 11.7 | 35 | 300 | 32.3 | 92 | 285 | 10.9 | 13 | 119 | 21.0 | 21 | 100 | 13.3 | 14 | 105 | 16.2 | 18 | 111 | 14.5 | 16 | 110 |
| LIFE & CULTURE | 8.7 | 195 | 2,244 | 10.7 | 95 | 885 | 6.3 | 19 | 300 | 7.7 | 23 | 300 | 18.6 | 53 | 285 | 3.4 | 4 | 119 | 5.0 | 5 | 100 | 5.7 | 6 | 105 | 6.3 | 7 | 111 | 10.0 | 11 | 110 |
| SCIENCE & TECHNOLOGY | 11.5 | 257 | 2,244 | 15.5 | 137 | 885 | 12.3 | 37 | 300 | 8.3 | 25 | 300 | 26.3 | 75 | 285 | 5.9 | 7 | 119 | 7.0 | 7 | 100 | 13.3 | 14 | 105 | 16.2 | 18 | 111 | 7.3 | 8 | 110 |
| DATABASE | 4.7 | 106 | 2,244 | 7.3 | 65 | 885 | 0.3 | 1 | 300 | 3.0 | 9 | 300 | 19.3 | 55 | 285 | 0.8 | 1 | 119 | 2.0 | 2 | 100 | 1.9 | 2 | 105 | 0.9 | 1 | 111 | 4.5 | 5 | 110 |
| ART | 4.8 | 107 | 2,244 | 7.9 | 70 | 885 | 4.7 | 14 | 300 | 2.7 | 8 | 300 | 16.8 | 48 | 285 | 1.7 | 2 | 119 | 2.0 | 2 | 100 | 1.9 | 2 | 105 | 4.5 | 5 | 111 | 5.5 | 6 | 110 |
| HEALTH & MEDICAL | 11.7 | 263 | 2,244 | 15.1 | 134 | 885 | 8.3 | 25 | 300 | 12.3 | 37 | 300 | 25.3 | 72 | 285 | 2.5 | 3 | 119 | 5.0 | 5 | 100 | 9.5 | 10 | 105 | 14.4 | 16 | 111 | 10.9 | 12 | 110 |
| EDUCATION | 20.8 | 466 | 2,244 | 25.1 | 222 | 885 | 31.3 | 94 | 300 | 15.3 | 46 | 300 | 28.8 | 82 | 285 | 15.1 | 18 | 119 | 23.0 | 23 | 100 | 24.8 | 26 | 105 | 21.6 | 24 | 111 | 22.7 | 25 | 110 |
| POLITIK | 4.4 | 99 | 2,244 | 3.4 | 30 | 885 | 1.7 | 5 | 300 | 4.3 | 13 | 300 | 4.2 | 12 | 285 | 5.0 | 6 | 119 | 8.0 | 8 | 100 | 7.6 | 8 | 105 | 4.5 | 5 | 111 | 5.5 | 6 | 110 |
| SOCIAL SCIENCE | 5.0 | 113 | 2,244 | 8.9 | 79 | 885 | 8.0 | 24 | 300 | 2.7 | 8 | 300 | 16.5 | 47 | 285 | 0.0 | 0 | 119 | 3.0 | 3 | 100 | 1.9 | 2 | 105 | 3.6 | 4 | 111 | 4.5 | 5 | 110 |
| I DON'T KNOW | 9.0 | 202 | 2,244 | 6.7 | 59 | 885 | 10.7 | 32 | 300 | 5.0 | 15 | 300 | 4.2 | 12 | 285 | 25.2 | 30 | 119 | 17.0 | 17 | 100 | 5.7 | 6 | 105 | 19.8 | 22 | 111 | 4.5 | 5 | 110 |
| OTHERS | 1.0 | 23 | 2,244 | 0.1 | 1 | 885 | 0.0 | 0 | 300 | 0.3 | 1 | 300 | 0.0 | 0 | 285 | 0.0 | 0 | 119 | 9.0 | 9 | 100 | 0.0 | 0 | 105 | 0.9 | 1 | 111 | 2.7 | 3 | 110 |
| IF YOU HAVE THESE SERVICES IN RIC | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| WHAT KIND DO YOU WANT | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| LOCAL MAIL MAGAZINE | 20.2 | 454 | 2,244 | 13.8 | 122 | 885 | 1.7 | 5 | 300 | 21.7 | 65 | 300 | 18.2 | 52 | 285 | 27.7 | 33 | 119 | 26.0 | 26 | 100 | 21.0 | 22 | 105 | 26.1 | 29 | 111 | 35.5 | 39 | 110 |
| GREETING MAIL | 8.6 | 192 | 2,244 | 6.3 | 56 | 885 | 0.7 | 2 | 300 | 7.3 | 22 | 300 | 11.2 | 32 | 285 | 9.2 | 11 | 119 | 10.0 | 10 | 100 | 1.0 | 1 | 105 | 9.9 | 11 | 111 | 10.9 | 12 | 110 |
| BBS, LOCAL FORUM | 4.8 | 107 | 2,244 | 3.1 | 27 | 885 | 1.0 | 3 | 300 | 3.0 | 9 | 300 | 5.3 | 15 | 285 | 5.9 | 7 | 119 | 5.0 | 5 | 100 | 5.7 | 6 | 105 | 6.3 | 7 | 111 | 10.9 | 12 | 110 |
| DOWNLOAD FORMS | 10.7 | 241 | 2,244 | 11.5 | 102 | 885 | 0.3 | 1 | 300 | 10.0 | 30 | 300 | 24.9 | 71 | 285 | 10.9 | 13 | 119 | 8.0 | 8 | 100 | 5.7 | 6 | 105 | 10.8 | 12 | 111 | 11.8 | 13 | 110 |
| BUY GOODS THROU INTERNET | 10.6 | 238 | 2,244 | 9.0 | 80 | 885 | 0.7 | 2 | 300 | 7.0 | 21 | 300 | 20.0 | 57 | 285 | 5.9 | 7 | 119 | 3.0 | 3 | 100 | 4.8 | 5 | 105 | 13.5 | 15 | 111 | 17.3 | 19 | 110 |
| PUBLIC INFORMATION | 32.5 | 730 | 2,244 | 26.7 | 236 | 885 | 1.7 | 5 | 300 | 25.7 | 77 | 300 | 54.0 | 154 | 285 | 29.4 | 35 | 119 | 31.0 | 31 | 100 | 33.3 | 35 | 105 | 36.9 | 41 | 111 | 45.5 | 50 | 110 |
| I DON'T KNOW | 19.4 | 436 | 2,244 | 9.4 | 83 | 885 | 2.3 | 7 | 300 | 15.0 | 45 | 300 | 10.9 | 31 | 285 | 37.0 | 44 | 119 | 43.0 | 43 | 100 | 17.1 | 18 | 105 | 29.7 | 33 | 111 | 27.3 | 30 | 110 |
| OTHERS | 1.5 | 33 | 2,244 | 0.6 | 5 | 885 | 0.3 | 1 | 300 | 1.0 | 3 | 300 | 0.4 | 1 | 285 | 1.7 | 2 | 119 | 7.0 | 7 | 100 | 1.0 | 1 | 105 | 0.9 | 1 | 111 | 0.0 | 0 | 110 |
| WHAT KIND OF RIC SERVICES DO YOU NEED | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| OPEN AT NIGHT | 13.2 | 296 | 2,244 | 13.0 | 115 | 885 | 1.7 | 5 | 300 | 10.3 | 31 | 300 | 27.7 | 79 | 285 | 18.5 | 22 | 119 | 12.0 | 12 | 100 | 11.4 | 12 | 105 | 9.9 | 11 | 111 | 7.3 | 8 | 110 |
| OPEN ON SATURDAY & SUNDAY | 16.1 | 361 | 2,244 | 17.7 | 157 | 885 | 1.3 | 4 | 300 | 20.7 | 62 | 300 | 31.9 | 91 | 285 | 8.4 | 10 | 119 | 14.0 | 14 | 100 | 11.4 | 12 | 105 | 14.4 | 16 | 111 | 20.9 | 23 | 110 |
| ADD MORE COMPUTERS | 22.7 | 510 | 2,244 | 17.5 | 155 | 885 | 2.0 | 6 | 300 | 12.0 | 36 | 300 | 39.6 | 113 | 285 | 35.3 | 42 | 119 | 27.0 | 27 | 100 | 20.0 | 21 | 105 | 27.9 | 31 | 111 | 50.9 | 56 | 110 |
| INSTRUCTORS | 21.6 | 484 | 2,244 | 16.6 | 147 | 885 | 2.3 | 7 | 300 | 13.7 | 41 | 300 | 34.7 | 99 | 285 | 16.8 | 20 | 119 | 36.0 | 36 | 100 | 18.1 | 19 | 105 | 39.6 | 44 | 111 | 20.0 | 22 | 110 |
| I DON'T KNOW | 15.0 | 336 | 2,244 | 6.8 | 60 | 885 | 0.3 | 1 | 300 | 9.3 | 28 | 300 | 10.9 | 31 | 285 | 32.8 | 39 | 119 | 25.0 | 25 | 100 | 18.1 | 19 | 105 | 17.1 | 19 | 111 | 16.4 | 18 | 110 |
| OTHERS | 0.8 | 18 | 2,244 | 0.1 | 1 | 885 | 0.0 | 0 | 300 | 0.3 | 1 | 300 | 0.0 | 0 | 285 | 0.8 | 1 | 119 | 4.0 | 4 | 100 | 1.9 | 2 | 105 | 0.0 | 0 | 111 | 0.9 | 1 | 110 |
| DO YOU HAVE YOUR OWN HOMEPAGE | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

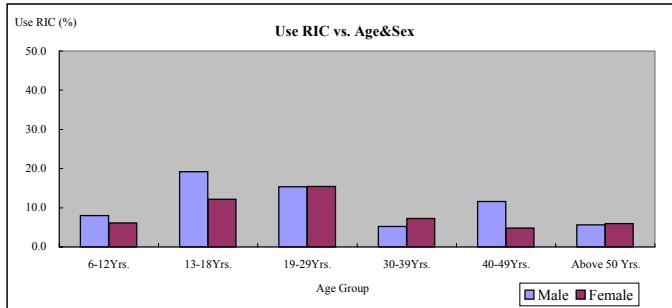
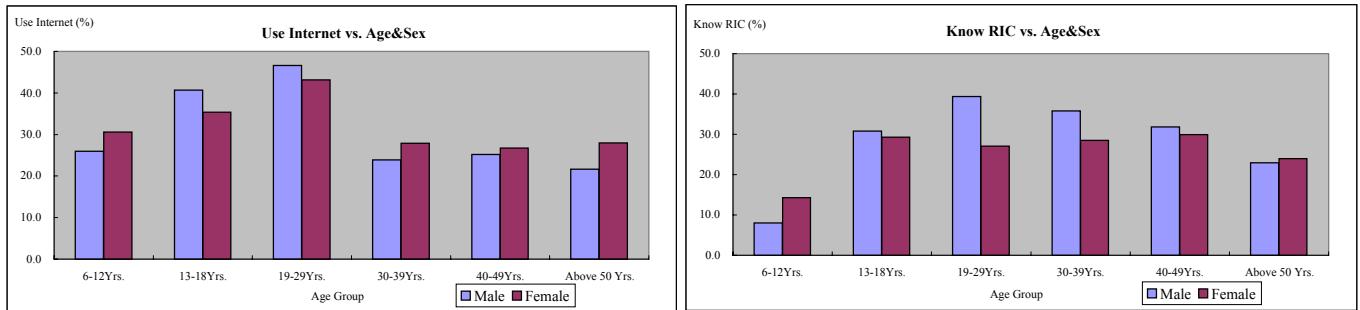
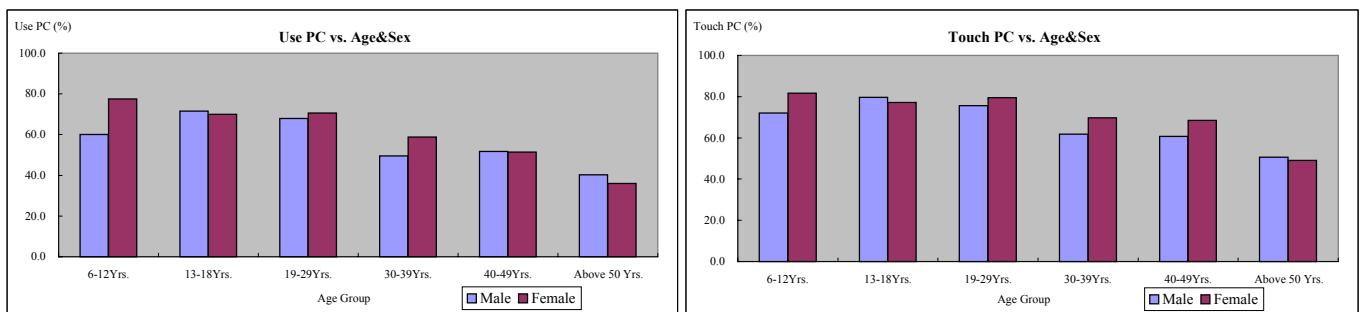
BASE DATA SUMMARY

CONSOLIDATED - Cross Tabulation 1

Sample Number =

2244

| | Description | 6-12Yrs. | | 13-18Yrs. | | 19-29Yrs. | | 30-39Yrs. | | 40-49Yrs. | | Above 50 Yrs. | | |
|---------------------------|----------------------------|----------|----|-----------|-----|-----------|-----|-----------|-----|-----------|-----|---------------|-----|------|
| | | No | % | No | % | No | % | No | % | No | % | No | % | |
| PC Usage vs Age & Sex | PC Usage | M | 30 | 60.0 | 123 | 71.5 | 150 | 67.9 | 141 | 49.5 | 125 | 51.7 | 93 | 40.3 |
| | | F | 38 | 77.6 | 172 | 69.9 | 206 | 70.5 | 97 | 58.8 | 96 | 51.3 | 36 | 36.0 |
| | Ever Touch PC | M | 36 | 72.0 | 137 | 79.7 | 167 | 75.6 | 176 | 61.8 | 147 | 60.7 | 117 | 50.6 |
| | | F | 40 | 81.6 | 190 | 77.2 | 232 | 79.5 | 115 | 69.7 | 128 | 68.4 | 49 | 49.0 |
| Use Internet Vs Age & Sex | USE internet | M | 13 | 26.0 | 70 | 40.7 | 103 | 46.6 | 68 | 23.9 | 61 | 25.2 | 50 | 21.6 |
| | | F | 15 | 30.6 | 87 | 35.4 | 126 | 43.2 | 46 | 27.9 | 50 | 26.7 | 28 | 28.0 |
| Know RIC Vs Age & Sex | Know Rural Internet Centre | M | 4 | 8.0 | 53 | 30.8 | 87 | 39.4 | 102 | 35.8 | 77 | 31.8 | 53 | 22.9 |
| | | F | 7 | 14.3 | 72 | 29.3 | 79 | 27.1 | 47 | 28.5 | 56 | 29.9 | 24 | 24.0 |
| Use RIC Vs Age & Sex | Use Rural Internet Centre | M | 4 | 8.0 | 33 | 19.2 | 34 | 15.4 | 15 | 5.3 | 28 | 11.6 | 13 | 5.6 |
| | | F | 3 | 6.1 | 30 | 12.2 | 45 | 15.4 | 12 | 7.3 | 9 | 4.8 | 6 | 6.0 |
| | Total Number (M) | | 50 | | 172 | | 221 | | 285 | | 242 | | 231 | 100 |
| | Total Number (F) | | 49 | | 246 | | 292 | | 165 | | 187 | | 100 | 43 |



CONSOLIDATED - Cross Tabulation 2

Sample Number =

832

| Wanting To Learn PC Vs Age & Sex | Want To Learn To Use PC | Description | | 6-12Yrs. | | 13-18Yrs. | | 19-29Yrs. | | 30-39Yrs. | | 40-49Yrs. | | Above 50 Yrs. | |
|----------------------------------|-------------------------|-------------|----|----------|----|-----------|----|-----------|----|-----------|----|-----------|----|---------------|---|
| | | No | % | No | % | No | % | No | % | No | % | No | % | No | % |
| | | M | 14 | 70.0 | 36 | 73.5 | 49 | 69.0 | 98 | 68.1 | 66 | 56.4 | 79 | 57.2 | |
| | | F | 8 | 72.7 | 47 | 63.5 | 53 | 61.6 | 39 | 57.4 | 57 | 62.6 | 28 | 43.8 | |

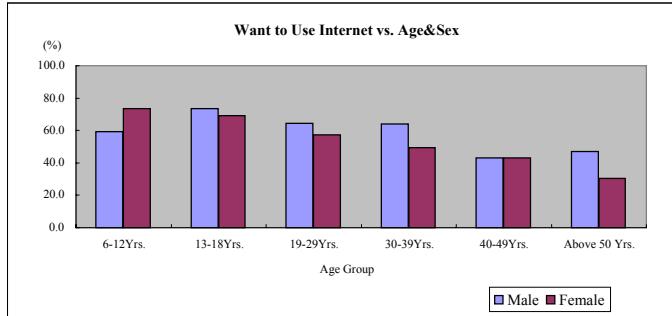
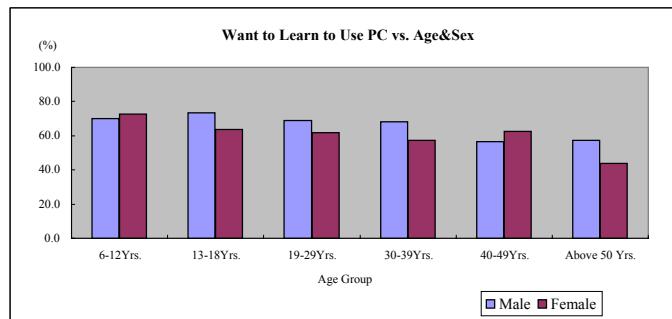
| | | | | | | | |
|----------------------------|----|----|----|-----|-----|-----|------|
| Total Number Not Use PC(M) | 20 | 49 | 71 | 144 | 117 | 138 | 59.7 |
| Total Number Not Use PC(F) | 11 | 74 | 86 | 68 | 91 | 64 | 27.7 |

Sample Number =

1352

| Wanting To Use Internet Vs Age & Sex | Want To Use Internet | Description | | 6-12Yrs. | | 13-18Yrs. | | 19-29Yrs. | | 30-39Yrs. | | 40-49Yrs. | | Above 50 Yrs. | |
|--------------------------------------|----------------------|-------------|----|----------|-----|-----------|----|-----------|-----|-----------|----|-----------|----|---------------|---|
| | | No | % | No | % | No | % | No | % | No | % | No | % | No | % |
| | | M | 22 | 59.5 | 75 | 73.5 | 76 | 64.4 | 139 | 64.1 | 78 | 43.1 | 85 | 47.0 | |
| | | F | 25 | 73.5 | 110 | 69.2 | 95 | 57.2 | 59 | 49.6 | 59 | 43.1 | 22 | 30.6 | |

| | | | | | | | |
|----------------------------------|----|-----|-----|-----|-----|-----|--|
| Total Number Not Use Internet(M) | 37 | 102 | 118 | 217 | 181 | 181 | |
| Total Number Not Use Internet(F) | 34 | 159 | 166 | 119 | 137 | 72 | |



CONSOLIDATED - Cross Tabulation 3

Sample Number =

2244

| Description | 6-12Yrs. | | 13-18Yrs. | | 19-29Yrs. | | 30-39Yrs. | | 40-49Yrs. | | Above 50Yrs. | |
|------------------------------------|----------|------|-----------|------|-----------|------|-----------|------|-----------|------|--------------|------|
| | No | % | No | % | No | % | No | % | No | % | No | % |
| Web Content (Hobby) | 10 | 10.1 | 47 | 11.2 | 52 | 10.1 | 38 | 8.4 | 29 | 6.8 | 14 | 4.2 |
| Web Content (Sport) | 10 | 10.1 | 70 | 16.7 | 76 | 14.8 | 56 | 12.4 | 63 | 14.7 | 39 | 11.8 |
| Web Content (Computer&Internet) | 13 | 13.1 | 59 | 14.1 | 73 | 14.2 | 46 | 10.2 | 35 | 8.2 | 19 | 5.8 |
| Web Content (Entertainment) | 17 | 17.2 | 94 | 22.4 | 101 | 19.7 | 48 | 10.7 | 50 | 11.7 | 27 | 8.2 |
| Web Content (Business & Economy) | 3 | 3.0 | 13 | 3.1 | 30 | 5.8 | 22 | 4.9 | 41 | 9.6 | 39 | 11.8 |
| Web Content (News & Media) | 17 | 17.2 | 81 | 19.3 | 121 | 23.6 | 93 | 20.7 | 85 | 19.8 | 70 | 21.2 |
| Web Content (Local Info) | 9 | 9.1 | 60 | 14.3 | 83 | 16.2 | 68 | 15.1 | 68 | 15.9 | 45 | 13.6 |
| Web Content (Life & Culture) | 1 | 1.0 | 24 | 5.7 | 53 | 10.3 | 32 | 7.1 | 32 | 7.5 | 31 | 9.4 |
| Web Content (Science & Technology) | 14 | 14.1 | 60 | 14.3 | 52 | 10.1 | 50 | 11.1 | 50 | 11.7 | 39 | 11.8 |
| Web Content (Data base) | 1 | 1.0 | 7 | 1.7 | 14 | 2.7 | 29 | 6.4 | 29 | 6.8 | 26 | 7.9 |
| Web Content (Art) | 2 | 2.0 | 13 | 3.1 | 20 | 3.9 | 19 | 4.2 | 19 | 4.4 | 26 | 7.9 |
| Web Content (Health & Medicine) | 7 | 7.1 | 37 | 8.8 | 60 | 11.7 | 52 | 11.6 | 52 | 12.1 | 50 | 15.2 |
| Web Content (Education) | 22 | 22.2 | 102 | 24.3 | 123 | 24.0 | 63 | 14.0 | 63 | 14.7 | 49 | 14.8 |
| Web Content (Politics) | 1 | 1.0 | 9 | 2.1 | 22 | 4.3 | 20 | 4.4 | 20 | 4.7 | 6 | 1.8 |
| Web Content (Social Science) | 3 | 3.0 | 14 | 3.3 | 16 | 3.1 | 23 | 5.1 | 23 | 5.4 | 23 | 7.0 |
| Web Content (Others) | 1 | 1.0 | 4 | 1.0 | 5 | 1.0 | 2 | 0.4 | 2 | 0.5 | 7 | 2.1 |

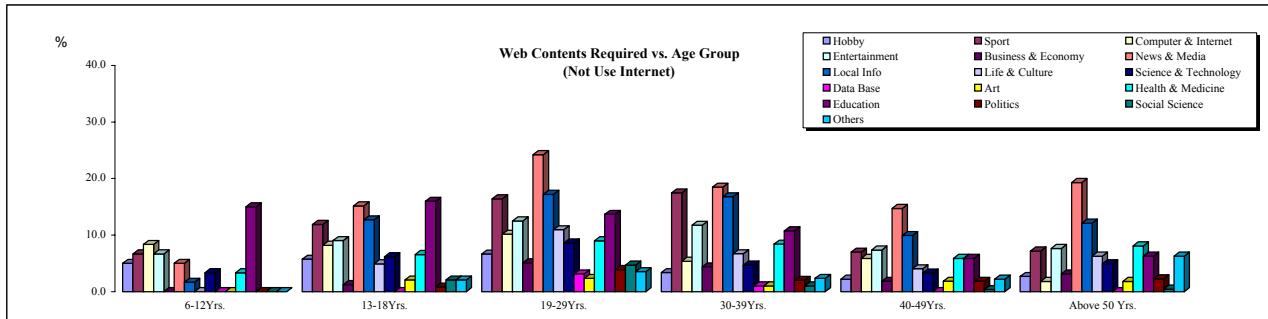
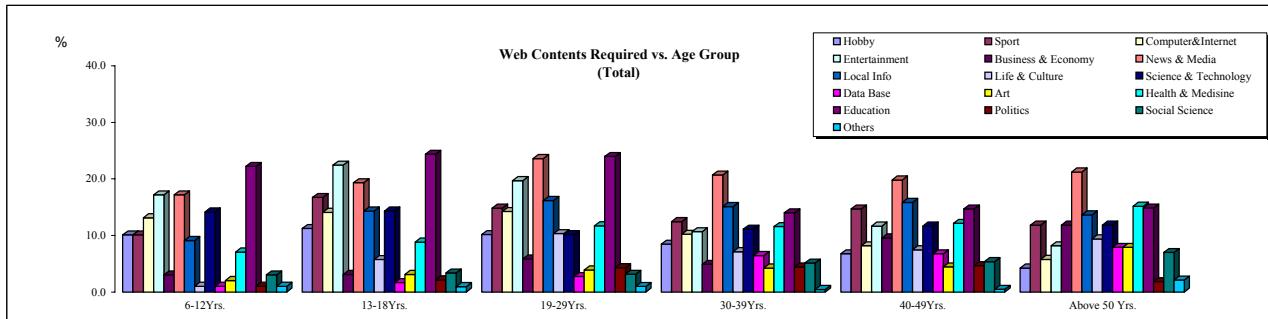
| | | | | | | |
|--------------|----|-----|-----|-----|-----|-----|
| Total Number | 99 | 419 | 513 | 450 | 429 | 330 |
|--------------|----|-----|-----|-----|-----|-----|

Sample Number =

1352

| Description | 6-12Yrs. | | 13-18Yrs. | | 19-29Yrs. | | 30-39Yrs. | | 40-49Yrs. | | Above 50Yrs. | |
|------------------------------------|----------|------|-----------|------|-----------|------|-----------|------|-----------|------|--------------|------|
| | No | % | No | % | No | % | No | % | No | % | No | % |
| Web Content (Hobby) | 3 | 5.0 | 14 | 5.7 | 17 | 6.6 | 10 | 3.4 | 6 | 2.2 | 6 | 2.7 |
| Web Content (Sport) | 4 | 6.7 | 29 | 11.9 | 42 | 16.4 | 52 | 17.4 | 19 | 7.0 | 16 | 7.2 |
| Web Content (Computer&Internet) | 5 | 8.3 | 20 | 8.2 | 26 | 10.2 | 16 | 5.4 | 16 | 5.9 | 4 | 1.8 |
| Web Content (Entertainment) | 4 | 6.7 | 22 | 9.0 | 32 | 12.5 | 35 | 11.7 | 20 | 7.4 | 17 | 7.6 |
| Web Content (Business & Economy) | 0 | 0.0 | 3 | 1.2 | 13 | 5.1 | 13 | 4.4 | 5 | 1.8 | 7 | 3.1 |
| Web Content (News & Media) | 3 | 5.0 | 37 | 15.2 | 62 | 24.2 | 55 | 18.5 | 40 | 14.7 | 43 | 19.3 |
| Web Content (Local Info) | 1 | 1.7 | 31 | 12.7 | 44 | 17.2 | 50 | 16.8 | 27 | 9.9 | 27 | 12.1 |
| Web Content (Life & Culture) | 0 | 0.0 | 12 | 4.9 | 28 | 10.9 | 20 | 6.7 | 11 | 4.0 | 14 | 6.3 |
| Web Content (Science & Technology) | 2 | 3.3 | 15 | 6.1 | 22 | 8.6 | 14 | 4.7 | 9 | 3.3 | 11 | 4.9 |
| Web Content (Data base) | 0 | 0.0 | 0 | 0.0 | 8 | 3.1 | 3 | 1.0 | 0 | 0.0 | 0 | 0.0 |
| Web Content (Art) | 0 | 0.0 | 5 | 2.0 | 6 | 2.3 | 3 | 1.0 | 5 | 1.8 | 4 | 1.8 |
| Web Content (Health & Medicine) | 2 | 3.3 | 16 | 6.6 | 23 | 9.0 | 25 | 8.4 | 16 | 5.9 | 18 | 8.1 |
| Web Content (Education) | 9 | 15.0 | 39 | 16.0 | 35 | 13.7 | 32 | 10.7 | 16 | 5.9 | 14 | 6.3 |
| Web Content (Politics) | 0 | 0.0 | 2 | 0.8 | 10 | 3.9 | 6 | 2.0 | 5 | 1.8 | 5 | 2.2 |
| Web Content (Social Science) | 0 | 0.0 | 5 | 2.0 | 12 | 4.7 | 3 | 1.0 | 1 | 0.4 | 1 | 0.4 |
| Web Content (Others) | 0 | 0.0 | 5 | 2.0 | 9 | 3.5 | 7 | 2.3 | 6 | 2.2 | 14 | 6.3 |

| | | | | | | |
|--------------|----|-----|-----|-----|-----|-----|
| Total Number | 60 | 244 | 256 | 298 | 272 | 223 |
|--------------|----|-----|-----|-----|-----|-----|

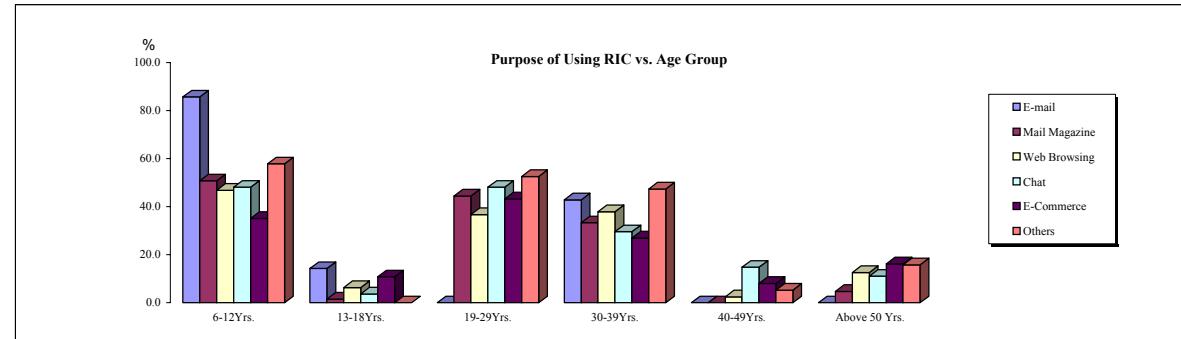
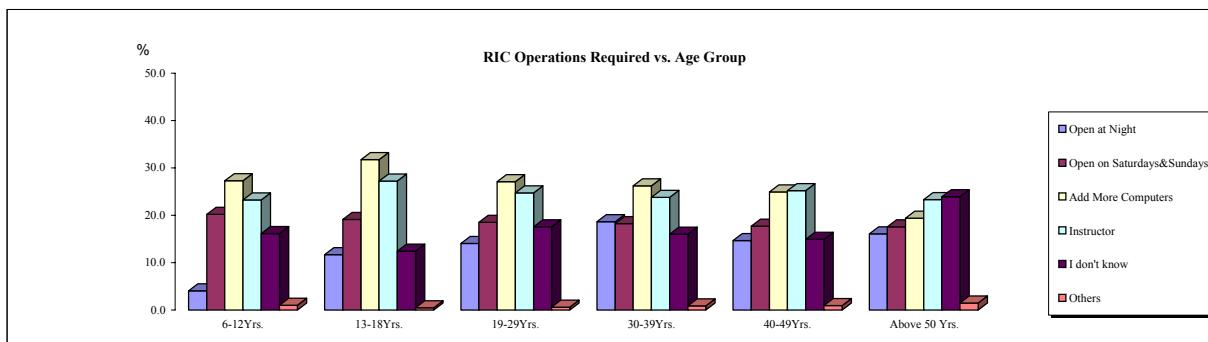
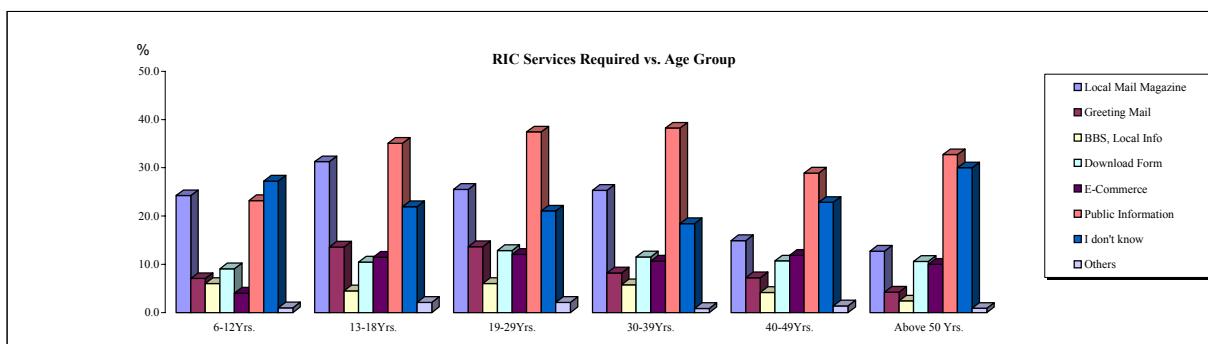


CONSOLIDATED - Cross Tabulation 4

Sample Number =

2244

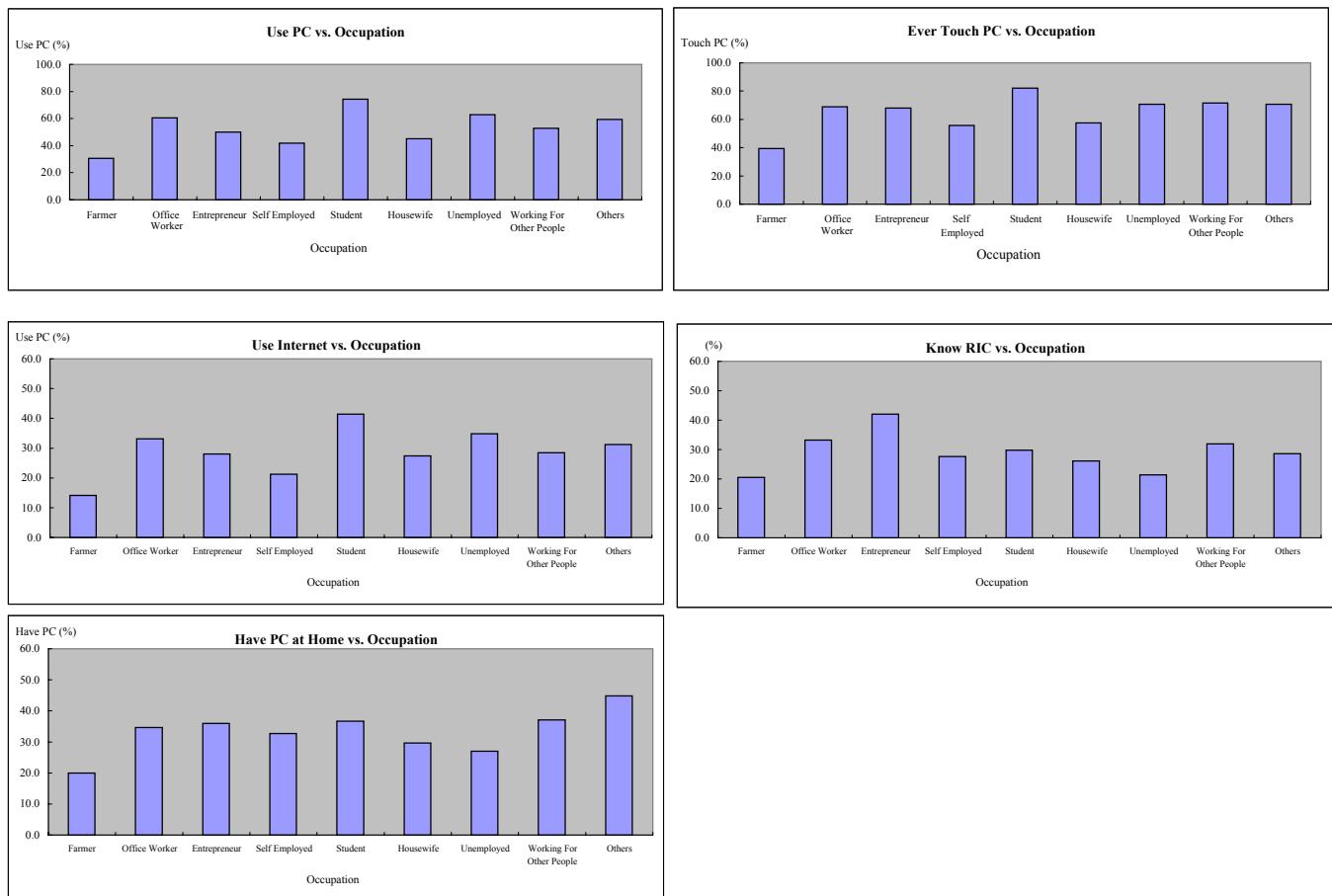
| | Description | 6-12Yrs. | | 13-18Yrs. | | 19-29Yrs. | | 30-39Yrs. | | 40-49Yrs. | | Above 50 Yrs. | |
|-------------------------|-----------------------------|------------------|------|-----------|------|-----------|------|-----------|------|-----------|------|---------------|------|
| | | No | % | No | % | No | % | No | % | No | % | No | % |
| RIC Services Required | Local Mail Magazine | 24 | 24.2 | 131 | 31.3 | 131 | 25.5 | 114 | 25.3 | 64 | 14.9 | 42 | 12.7 |
| | Greeting Mail | 7 | 7.1 | 57 | 13.6 | 70 | 13.6 | 37 | 8.2 | 31 | 7.2 | 14 | 4.2 |
| | BBS, Local Forum | 6 | 6.1 | 19 | 4.5 | 31 | 6.0 | 26 | 5.8 | 18 | 4.2 | 8 | 2.4 |
| | Download Form | 9 | 9.1 | 44 | 10.5 | 66 | 12.9 | 52 | 11.6 | 46 | 10.7 | 35 | 10.6 |
| | e-Commerce | 4 | 4.0 | 48 | 11.5 | 62 | 12.1 | 48 | 10.7 | 51 | 11.9 | 33 | 10.0 |
| | Public Information | 23 | 23.2 | 147 | 35.1 | 192 | 37.4 | 172 | 38.2 | 124 | 28.9 | 108 | 32.7 |
| | I don't know | 27 | 27.3 | 92 | 22.0 | 108 | 21.1 | 83 | 18.4 | 98 | 22.8 | 99 | 30.0 |
| | Others | 1 | 1.0 | 9 | 2.1 | 11 | 2.1 | 4 | 0.9 | 6 | 1.4 | 3 | 0.9 |
| RIC Operations Required | Open at Night | 4 | 4.0 | 49 | 11.7 | 72 | 14.0 | 84 | 18.7 | 63 | 14.7 | 53 | 16.1 |
| | Open on Saturdays & Sundays | 20 | 20.2 | 80 | 19.1 | 95 | 18.5 | 82 | 18.2 | 76 | 17.7 | 58 | 17.6 |
| | Add More Computers | 27 | 27.3 | 133 | 31.7 | 139 | 27.1 | 118 | 26.2 | 107 | 24.9 | 64 | 19.4 |
| | Instructor | 23 | 23.2 | 114 | 27.2 | 127 | 24.8 | 107 | 23.8 | 108 | 25.2 | 77 | 23.3 |
| | I don't know | 16 | 16.2 | 52 | 12.4 | 90 | 17.5 | 72 | 16.0 | 64 | 14.9 | 79 | 23.9 |
| | Others | 1 | 1.0 | 2 | 0.5 | 3 | 0.6 | 4 | 0.9 | 4 | 0.9 | 5 | 1.5 |
| | Total Number | 99 | | 419 | | 513 | | 450 | | 429 | | 330 | |
| Sample Number = | | 234 | | | | | | | | | | | |
| Prepose of Using RIC | Description | 6-12Yrs. | | 13-18Yrs. | | 19-29Yrs. | | 30-39Yrs. | | 40-49Yrs. | | Above 50 Yrs. | |
| | E-mail | 6 | 85.7 | 32 | 50.8 | 37 | 46.8 | 13 | 48.1 | 13 | 35.1 | 11 | 57.9 |
| | Mail Magazine | 1 | 14.3 | 1 | 1.6 | 5 | 6.3 | 1 | 3.7 | 4 | 10.8 | 0 | 0.0 |
| | Web Browsing | 0 | 0.0 | 28 | 44.4 | 29 | 36.7 | 13 | 48.1 | 16 | 43.2 | 10 | 52.6 |
| | Chat | 3 | 42.9 | 21 | 33.3 | 30 | 38.0 | 8 | 29.6 | 10 | 27.0 | 9 | 47.4 |
| | e-Commerce | 0 | 0.0 | 0 | 0.0 | 2 | 2.5 | 4 | 14.8 | 3 | 8.1 | 1 | 5.3 |
| | Others | 0 | 0.0 | 3 | 4.8 | 10 | 12.7 | 3 | 11.1 | 6 | 16.2 | 3 | 15.8 |
| Total Number | | 7 63 79 27 37 19 | | | | | | | | | | | |



CONSOLIDATED - Cross Tabulation 5

Sample = 2244

| | Description | Farmer | | Office Worker | | Entrepreneur | | Self Employed | | Student | | Housewife | | Unemployed | | Working For Othe | | Others | |
|----------------------------|----------------------------------|--------|------|---------------|------|--------------|------|---------------|------|---------|------|-----------|------|------------|------|------------------|------|--------|------|
| | | No | % | No | % | No | % | No | % | No | % | No | % | No | % | No | % | No | % |
| Use PC Vs Occupation | PC Usage | 52 | 30.6 | 252 | 60.6 | 25 | 50.0 | 91 | 41.9 | 470 | 74.4 | 102 | 45.1 | 56 | 62.9 | 104 | 52.8 | 154 | 59.5 |
| Touch PC Vs Occupation | Ever Touch PC | 67 | 39.4 | 287 | 69.0 | 34 | 68.0 | 121 | 55.8 | 519 | 82.1 | 130 | 57.5 | 63 | 70.8 | 141 | 71.6 | 183 | 70.7 |
| Use Internet Vs Occupation | Ever use internet | 24 | 14.1 | 138 | 33.2 | 14 | 28.0 | 46 | 21.2 | 262 | 41.5 | 62 | 27.4 | 31 | 34.8 | 56 | 28.4 | 81 | 31.3 |
| Know RIC Vs Occupation | Know About Rural Internet Centre | 35 | 20.6 | 138 | 33.2 | 21 | 42.0 | 60 | 27.6 | 188 | 29.7 | 59 | 26.1 | 19 | 21.3 | 63 | 32.0 | 74 | 28.6 |
| PC At Home Vs Occupation | Have PC At Home | 34 | 20.0 | 144 | 34.6 | 18 | 36.0 | 71 | 32.7 | 232 | 36.7 | 67 | 29.6 | 24 | 27.0 | 73 | 37.1 | 116 | 44.8 |
| Total Number | | 170 | 416 | 50 | 217 | 632 | 226 | 89 | 197 | 259 | | | | | | | | | |

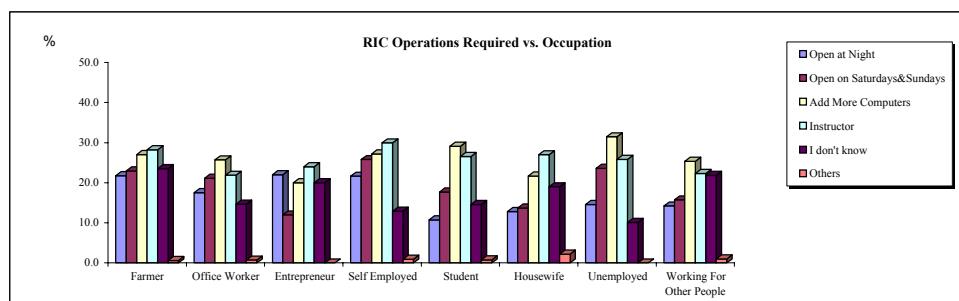
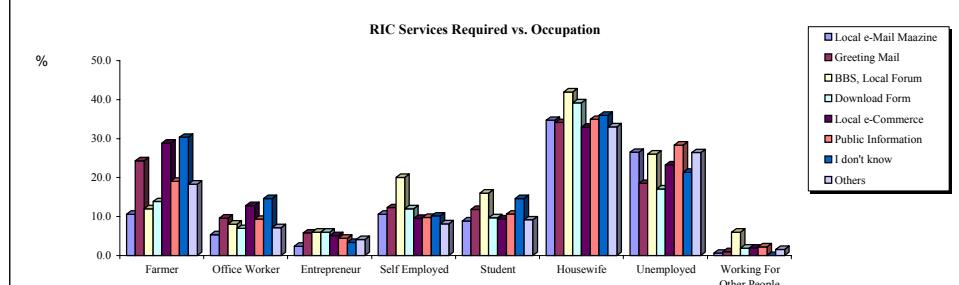
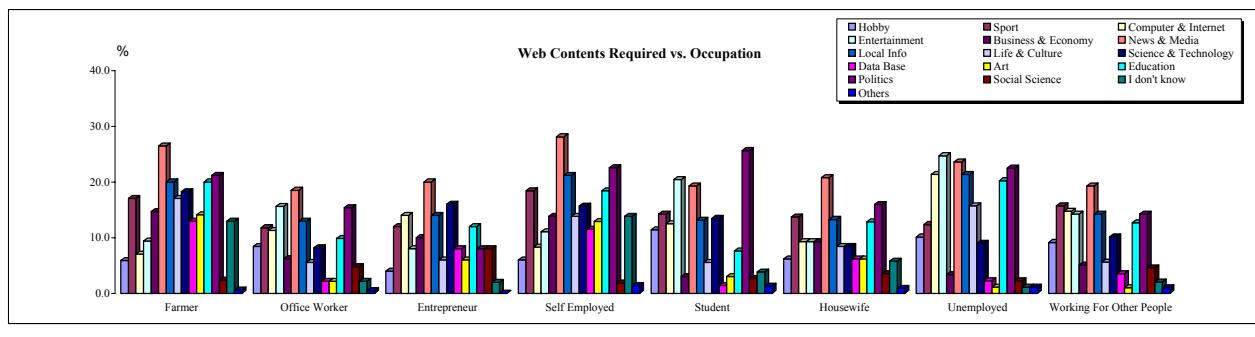


CONSOLIDATED - Cross Tabulation 6

Sample Number =

2244

| Description | Farmer | | Office Worker | | Entrepreneur | | Self Employed | | Student | | Housewife | | Unemployed | | Working For Other People | | Others | | |
|------------------------------------|------------------------------------|-----|---------------|-----|--------------|----|---------------|-----|---------|-----|-----------|-----|------------|----|--------------------------|-----|--------|-----|------|
| | No | % | No | % | No | % | No | % | No | % | No | % | No | % | No | % | No | % | |
| Web Content Required Vs Occupation | Web Content (Hobby) | 10 | 5.9 | 35 | 8.4 | 2 | 4.0 | 13 | 6.0 | 72 | 11.4 | 14 | 6.2 | 9 | 10.1 | 18 | 9.1 | 19 | 7.3 |
| | Web Content (Sport) | 29 | 17.1 | 49 | 11.8 | 6 | 12.0 | 40 | 18.4 | 90 | 14.2 | 31 | 13.7 | 11 | 12.4 | 31 | 15.7 | 45 | 17.4 |
| | Web Content (Computer&Internet) | 12 | 7.1 | 47 | 11.3 | 7 | 14.0 | 18 | 8.3 | 79 | 12.5 | 21 | 9.3 | 19 | 21.3 | 29 | 14.7 | 21 | 8.1 |
| | Web Content (Entertainment) | 16 | 9.4 | 65 | 15.6 | 5 | 10.0 | 30 | 11.1 | 129 | 20.4 | 21 | 9.3 | 22 | 24.7 | 28 | 14.2 | 33 | 12.7 |
| | Web Content (Business & Economy) | 25 | 14.7 | 26 | 6.3 | 5 | 10.0 | 30 | 13.8 | 19 | 3.0 | 21 | 9.3 | 3 | 3.4 | 10 | 5.1 | 24 | 9.3 |
| | Web Content (News & Media) | 45 | 26.5 | 77 | 18.5 | 10 | 20.0 | 61 | 28.1 | 122 | 19.3 | 47 | 20.8 | 21 | 23.6 | 38 | 19.3 | 67 | 25.9 |
| | Web Content (Local Info) | 34 | 20.0 | 54 | 13.0 | 7 | 14.0 | 46 | 21.2 | 83 | 13.1 | 30 | 13.3 | 19 | 21.3 | 28 | 14.2 | 51 | 19.7 |
| | Web Content (Life & Culture) | 29 | 17.1 | 23 | 5.5 | 3 | 6.0 | 30 | 13.8 | 35 | 5.5 | 19 | 8.4 | 14 | 15.7 | 11 | 5.6 | 26 | 10.0 |
| | Web Content (Science & Technology) | 31 | 18.2 | 34 | 8.2 | 8 | 16.0 | 34 | 15.7 | 85 | 13.4 | 19 | 8.4 | 8 | 9.0 | 20 | 10.2 | 34 | 13.1 |
| | Web Content (Data base) | 22 | 12.9 | 9 | 2.2 | 4 | 8.0 | 25 | 11.5 | 9 | 1.4 | 14 | 6.2 | 2 | 2.2 | 7 | 3.6 | 20 | 7.7 |
| | Web Content (Art) | 24 | 14.1 | 9 | 2.2 | 3 | 6.0 | 28 | 12.9 | 19 | 3.0 | 14 | 6.2 | 1 | 1.1 | 2 | 1.0 | 19 | 7.3 |
| | Web Content (Health & Medicine) | 34 | 20.0 | 41 | 9.9 | 6 | 12.0 | 40 | 18.4 | 48 | 7.6 | 29 | 12.8 | 18 | 20.2 | 25 | 12.7 | 37 | 14.3 |
| | Web Content (Education) | 36 | 21.2 | 64 | 15.4 | 4 | 8.0 | 49 | 22.6 | 162 | 25.6 | 36 | 15.9 | 20 | 22.5 | 28 | 14.2 | 50 | 19.3 |
| | Web Content (Politics) | 4 | 2.4 | 20 | 4.8 | 4 | 8.0 | 4 | 1.8 | 17 | 2.7 | 8 | 3.5 | 2 | 2.2 | 9 | 4.6 | 12 | 4.6 |
| | Web Content (Social Science) | 22 | 12.9 | 9 | 2.2 | 1 | 2.0 | 30 | 13.8 | 24 | 3.8 | 13 | 5.8 | 1 | 1.1 | 4 | 2.0 | 15 | 5.8 |
| | Web Content (Others) | 1 | 0.6 | 2 | 0.5 | 0 | 0.0 | 3 | 1.4 | 8 | 1.3 | 2 | 0.9 | 1 | 1.1 | 2 | 1.0 | 2 | 0.8 |
| RIC Services Required | Local e-Mail Magazine | 18 | 10.6 | 101 | 24.3 | 6 | 12.0 | 30 | 13.8 | 182 | 28.8 | 43 | 19.0 | 27 | 30.3 | 36 | 18.3 | 57 | 22.0 |
| | Greeting Mail | 9 | 5.3 | 40 | 9.6 | 4 | 8.0 | 15 | 6.9 | 81 | 12.8 | 21 | 9.3 | 13 | 14.6 | 14 | 7.1 | 19 | 7.3 |
| | BBS, Local Forum | 4 | 2.4 | 24 | 5.8 | 3 | 6.0 | 13 | 6.0 | 32 | 5.1 | 10 | 4.4 | 3 | 3.4 | 8 | 4.1 | 11 | 4.2 |
| | Down Load Form | 18 | 10.6 | 51 | 12.3 | 10 | 20.0 | 26 | 12.0 | 60 | 9.5 | 22 | 9.7 | 9 | 10.1 | 16 | 8.1 | 41 | 15.8 |
| | Local E-commerce | 15 | 8.8 | 49 | 11.8 | 8 | 16.0 | 21 | 9.7 | 59 | 9.3 | 24 | 10.6 | 13 | 14.6 | 18 | 9.1 | 35 | 13.5 |
| | Public Information | 59 | 34.7 | 142 | 34.1 | 21 | 42.0 | 85 | 39.2 | 208 | 32.9 | 79 | 35.0 | 32 | 36.0 | 65 | 33.0 | 95 | 36.7 |
| | I Don't Know | 45 | 26.5 | 77 | 18.5 | 13 | 26.0 | 37 | 17.1 | 147 | 23.3 | 64 | 28.3 | 19 | 21.3 | 52 | 26.4 | 55 | 21.2 |
| | Others | 1 | 0.6 | 4 | 1.0 | 3 | 6.0 | 4 | 1.8 | 12 | 1.9 | 5 | 2.2 | 0 | 0.0 | 3 | 1.5 | 2 | 0.8 |
| | Total Number | 170 | | 416 | | 50 | | 217 | | 632 | | 226 | | 89 | | 197 | | 259 | |

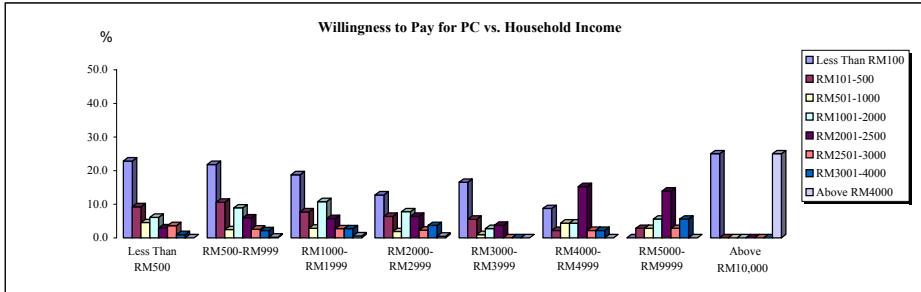
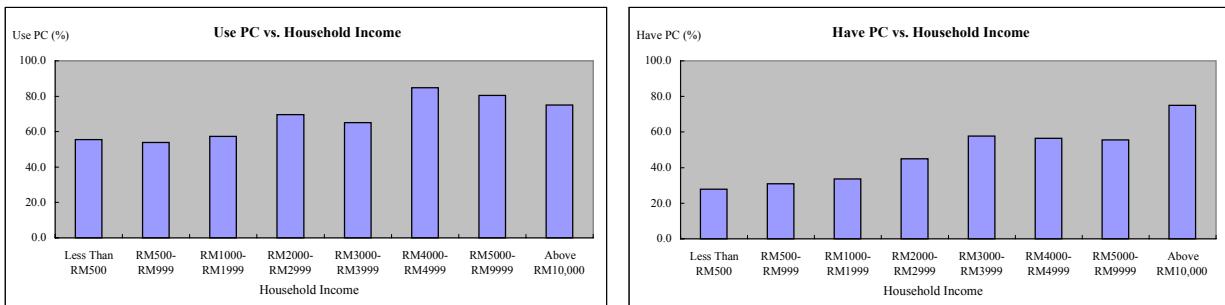


CONSOLIDATED - Cross Tabulation 7

Sample Number =

2244

| Description | Less Than RM500 | | RM500-RM999 | | RM1000-RM1999 | | RM2000-RM2999 | | RM3000-RM3999 | | RM4000-RM4999 | | RM5000-RM9999 | | Above RM10,000 | | |
|---------------------------|-----------------|-----|-------------|-----|---------------|-----|---------------|-----|---------------|-----|---------------|----|---------------|----|----------------|---|------|
| | No | % | No | % | No | % | No | % | No | % | No | % | No | % | No | % | |
| Use PC Vs Income | PC Usage | 248 | 55.6 | 382 | 53.8 | 321 | 57.3 | 153 | 69.5 | 71 | 65.1 | 39 | 84.8 | 29 | 80.6 | 3 | 75.0 |
| Have PC Vs Income | PC Ownership | 124 | 27.8 | 220 | 31.0 | 188 | 33.6 | 99 | 45.0 | 63 | 57.8 | 26 | 56.5 | 20 | 55.6 | 3 | 75.0 |
| Willingness to Pay for PC | Less Than RM100 | 102 | 22.9 | 155 | 21.8 | 105 | 18.8 | 28 | 12.7 | 18 | 16.5 | 4 | 8.7 | 0 | 0.0 | 1 | 25.0 |
| | RM101-500 | 41 | 9.2 | 75 | 10.6 | 43 | 7.7 | 14 | 6.4 | 6 | 5.5 | 1 | 2.2 | 1 | 2.8 | 0 | 0.0 |
| | RM501-1000 | 20 | 4.5 | 17 | 2.4 | 16 | 2.9 | 4 | 1.8 | 1 | 0.9 | 2 | 4.3 | 1 | 2.8 | 0 | 0.0 |
| | RM1001-2000 | 27 | 6.1 | 63 | 8.9 | 60 | 10.7 | 17 | 7.7 | 3 | 2.8 | 2 | 4.3 | 2 | 5.6 | 0 | 0.0 |
| | RM2001-2500 | 13 | 2.9 | 42 | 5.9 | 32 | 5.7 | 14 | 6.4 | 4 | 3.7 | 7 | 15.2 | 5 | 13.9 | 0 | 0.0 |
| | RM2501-3000 | 16 | 3.6 | 18 | 2.5 | 15 | 2.7 | 5 | 2.3 | 0 | 0.0 | 1 | 2.2 | 1 | 2.8 | 0 | 0.0 |
| | RM3001-4000 | 4 | 0.9 | 15 | 2.1 | 15 | 2.7 | 8 | 3.6 | 0 | 0.0 | 1 | 2.2 | 2 | 5.6 | 0 | 0.0 |
| | Above RM4000 | 0 | 0.0 | 1 | 0.1 | 3 | 0.5 | 1 | 0.5 | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 1 | 25.0 |
| Total Number | | 446 | | 710 | | 560 | | 220 | | 109 | | 46 | | 36 | | 4 | |



CONSOLIDATED - Cross Tabulation 8

Sample Number =

1313 Question 66

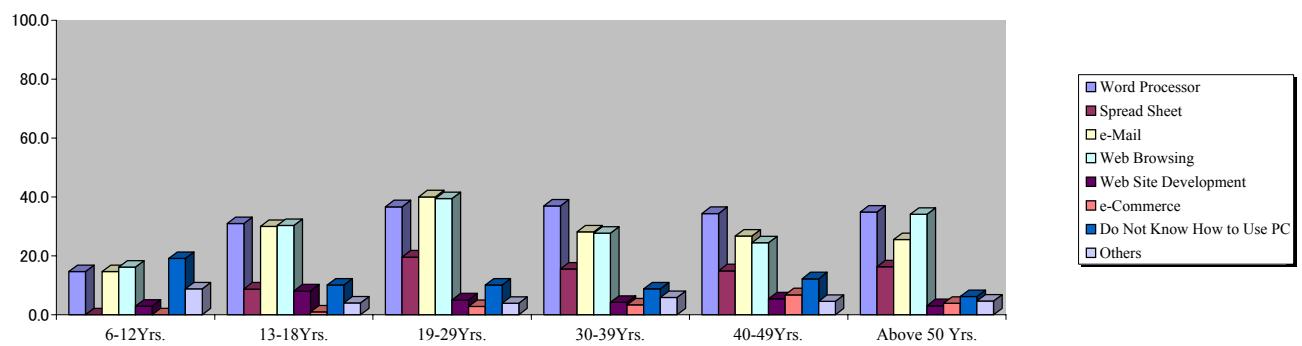
| Description | 6-12Yrs. | | 13-18Yrs. | | 19-29Yrs. | | 30-39Yrs. | | 40-49Yrs. | | Above 50Yrs. | | |
|--------------------------------|--------------------------|-----------|-----------|------------|-----------|------------|-----------|------------|-----------|------------|--------------|------------|------|
| | No | % | No | % | No | % | No | % | No | % | No | % | |
| Purpose Of Using PC | Word Processor | 10 | 14.7 | 92 | 31.0 | 131 | 36.7 | 88 | 37.0 | 76 | 34.4 | 45 | 34.9 |
| | Spread Sheet | 0 | 0.0 | 26 | 8.8 | 70 | 19.6 | 37 | 15.5 | 33 | 14.9 | 21 | 16.3 |
| | e-Mail | 10 | 14.7 | 89 | 30.0 | 143 | 40.1 | 67 | 28.2 | 59 | 26.7 | 33 | 25.6 |
| | Web Browsing | 11 | 16.2 | 90 | 30.3 | 141 | 39.5 | 66 | 27.7 | 54 | 24.4 | 44 | 34.1 |
| | Web Site Development | 2 | 2.9 | 24 | 8.1 | 18 | 5.0 | 10 | 4.2 | 12 | 5.4 | 4 | 3.1 |
| | e-Commerce | 0 | 0.0 | 3 | 1.0 | 10 | 2.8 | 8 | 3.4 | 15 | 6.8 | 5 | 3.9 |
| | Don't Know How To Use PC | 13 | 19.1 | 30 | 10.1 | 36 | 10.1 | 21 | 8.8 | 27 | 12.2 | 8 | 6.2 |
| | Other | 6 | 8.8 | 12 | 4.0 | 14 | 3.9 | 14 | 5.9 | 10 | 4.5 | 6 | 4.7 |
| Total Number (Using PC) | | 68 | | 297 | | 357 | | 238 | | 221 | | 129 | |

Sample Number =

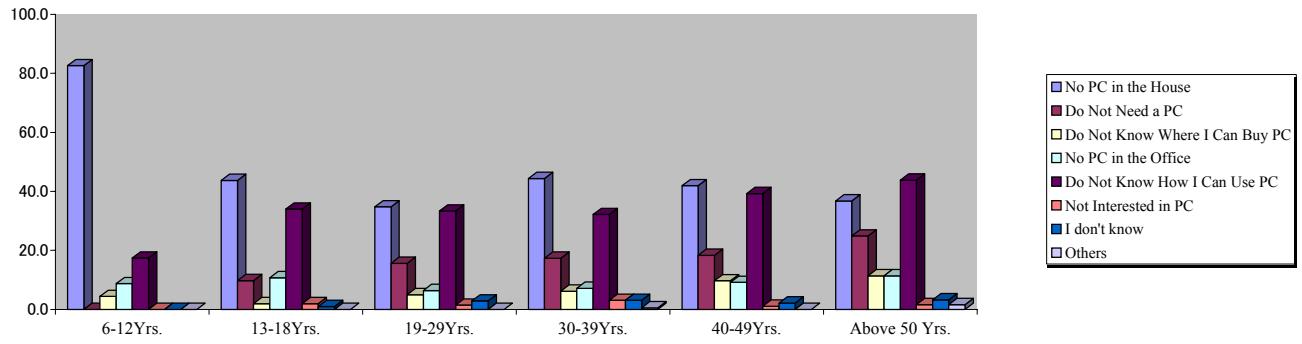
832

| Description | 6-12Yrs. | | 13-18Yrs. | | 19-29Yrs. | | 30-39Yrs. | | 40-49Yrs. | | Above 50Yrs. | | |
|------------------------------------|-----------------------------|-----------|-----------|------------|-----------|------------|-----------|------------|-----------|------------|--------------|------------|------|
| | No | % | No | % | No | % | No | % | No | % | No | % | |
| Reason Of Not Using PC | No PC in the House | 19 | 82.6 | 45 | 43.7 | 49 | 34.8 | 87 | 44.4 | 78 | 41.9 | 68 | 36.8 |
| | Do Not Need a PC | 0 | 0.0 | 10 | 9.7 | 22 | 15.6 | 34 | 17.3 | 34 | 18.3 | 46 | 24.9 |
| | Do Not Know Where I Can Buy | 1 | 4.3 | 2 | 1.9 | 7 | 5.0 | 12 | 6.1 | 18 | 9.7 | 21 | 11.4 |
| | No PC in the Office | 2 | 8.7 | 11 | 10.7 | 9 | 6.4 | 14 | 7.1 | 17 | 9.1 | 21 | 11.4 |
| | Do Not Know How I Can Use | 4 | 17.4 | 35 | 34.0 | 47 | 33.3 | 63 | 32.1 | 73 | 39.2 | 81 | 43.8 |
| | Not Interested in PC | 0 | 0.0 | 2 | 1.9 | 2 | 1.4 | 6 | 3.1 | 2 | 1.1 | 3 | 1.6 |
| | I don't know | 0 | 0.0 | 1 | 1.0 | 4 | 2.8 | 6 | 3.1 | 4 | 2.2 | 6 | 3.2 |
| | Others | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 1 | 0.5 | 0 | 0.0 | 3 | 1.6 |
| Total Number (Not Using PC) | | 23 | | 103 | | 141 | | 196 | | 186 | | 185 | |

Purpose of Using PC



Reason of Not Using PC

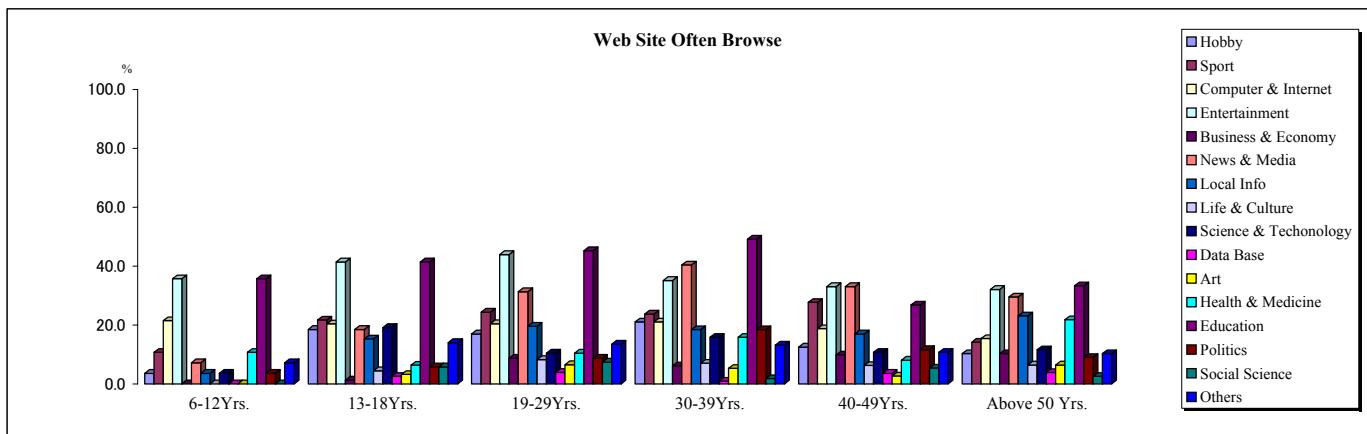


CONSOLIDATED - Cross Tabulation 9

Sample Number =

722

| Description | 6-12Yrs. | | 13-18Yrs. | | 19-29Yrs. | | 30-39Yrs. | | 40-49Yrs. | | Above 50Yrs. | | |
|-------------------------------|------------------------------------|----|-----------|-----|-----------|-----|-----------|----|-----------|----|--------------|----|------|
| | No | % | No | % | No | % | No | % | No | % | No | % | |
| Web Site Often Browse | Web Content (Hobby) | 1 | 3.6 | 29 | 18.5 | 39 | 17.0 | 24 | 21.1 | 14 | 12.5 | 8 | 10.3 |
| | Web Content (Sport) | 3 | 10.7 | 34 | 21.7 | 56 | 24.3 | 27 | 23.7 | 31 | 27.7 | 11 | 14.1 |
| | Web Content (Computer&Internet) | 6 | 21.4 | 32 | 20.4 | 47 | 20.4 | 24 | 21.1 | 21 | 18.8 | 12 | 15.4 |
| | Web Content (Entertainment) | 10 | 35.7 | 65 | 41.4 | 101 | 43.9 | 40 | 35.1 | 37 | 33.0 | 25 | 32.1 |
| | Web Content (Business & Economy) | 0 | 0.0 | 2 | 1.3 | 20 | 8.7 | 7 | 6.1 | 11 | 9.8 | 8 | 10.3 |
| | Web Content (News & Media) | 2 | 7.1 | 29 | 18.5 | 72 | 31.3 | 46 | 40.4 | 37 | 33.0 | 23 | 29.5 |
| | Web Content (Local Info) | 1 | 3.6 | 24 | 15.3 | 45 | 19.6 | 21 | 18.4 | 19 | 17.0 | 18 | 23.1 |
| | Web Content (Life & Culture) | 0 | 0.0 | 7 | 4.5 | 19 | 8.3 | 8 | 7.0 | 7 | 6.3 | 5 | 6.4 |
| | Web Content (Science & Technology) | 1 | 3.6 | 30 | 19.1 | 24 | 10.4 | 18 | 15.8 | 12 | 10.7 | 9 | 11.5 |
| | Web Content (Data base) | 0 | 0.0 | 4 | 2.5 | 9 | 3.9 | 1 | 0.9 | 4 | 3.6 | 3 | 3.8 |
| | Web Content (Art) | 0 | 0.0 | 5 | 3.2 | 15 | 6.5 | 6 | 5.3 | 3 | 2.7 | 5 | 6.4 |
| | Web Content (Health & Medicine) | 3 | 10.7 | 10 | 6.4 | 24 | 10.4 | 18 | 15.8 | 9 | 8.0 | 17 | 21.8 |
| | Web Content (Education) | 10 | 35.7 | 65 | 41.4 | 104 | 45.2 | 56 | 49.1 | 30 | 26.8 | 26 | 33.3 |
| | Web Content (Politics) | 1 | 3.6 | 9 | 5.7 | 20 | 8.7 | 21 | 18.4 | 13 | 11.6 | 7 | 9.0 |
| | Web Content (Social Science) | 0 | 0.0 | 9 | 5.7 | 17 | 7.4 | 2 | 1.8 | 6 | 5.4 | 2 | 2.6 |
| | Web Content (Others) | 2 | 7.1 | 22 | 14.0 | 31 | 13.5 | 15 | 13.2 | 12 | 10.7 | 8 | 10.3 |
| Total Number (Using Internet) | | 28 | 157 | 230 | 114 | 112 | 78 | | | | | | |



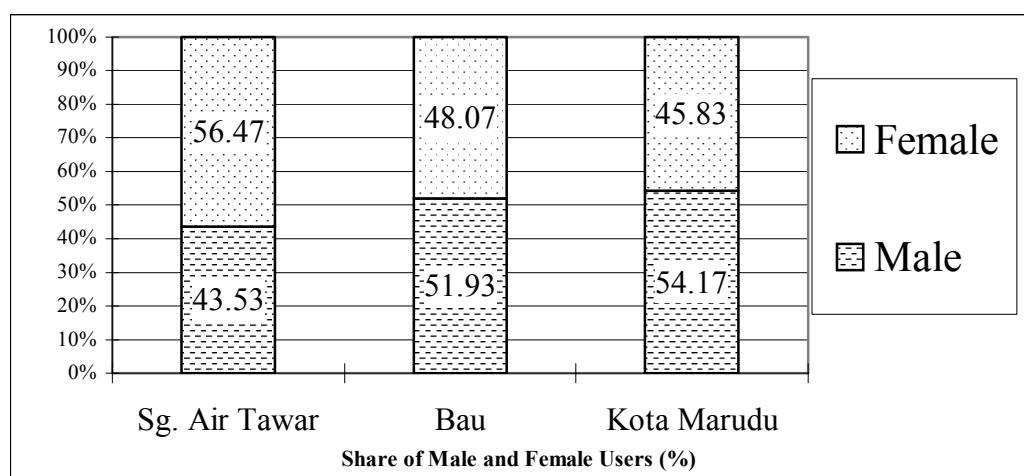
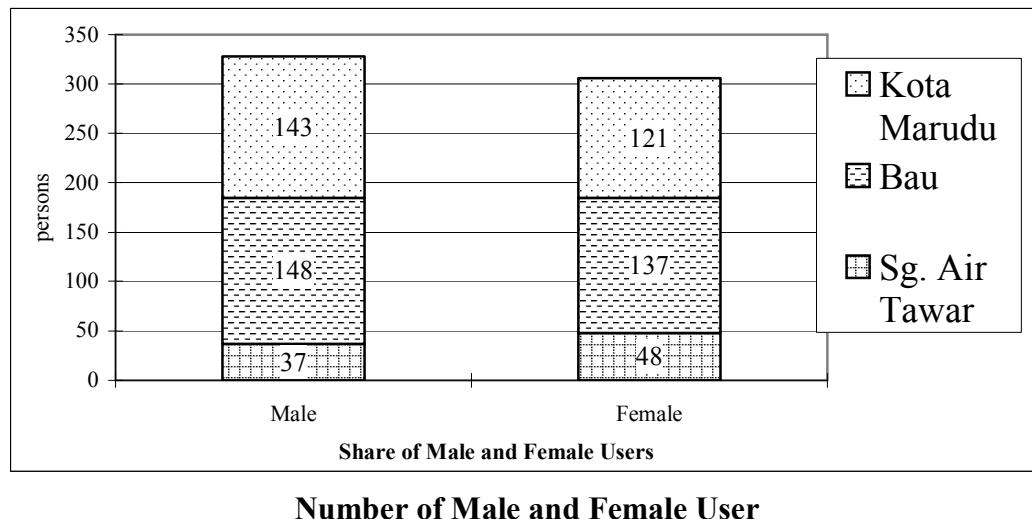
APPENDIX B :
ANALYSIS OF USER SURVEY
OF MODEL PROJECT

APPENDIX B ANALYSIS OF USER SURVEY OF MODEL PROJECT

B.1 User Profile

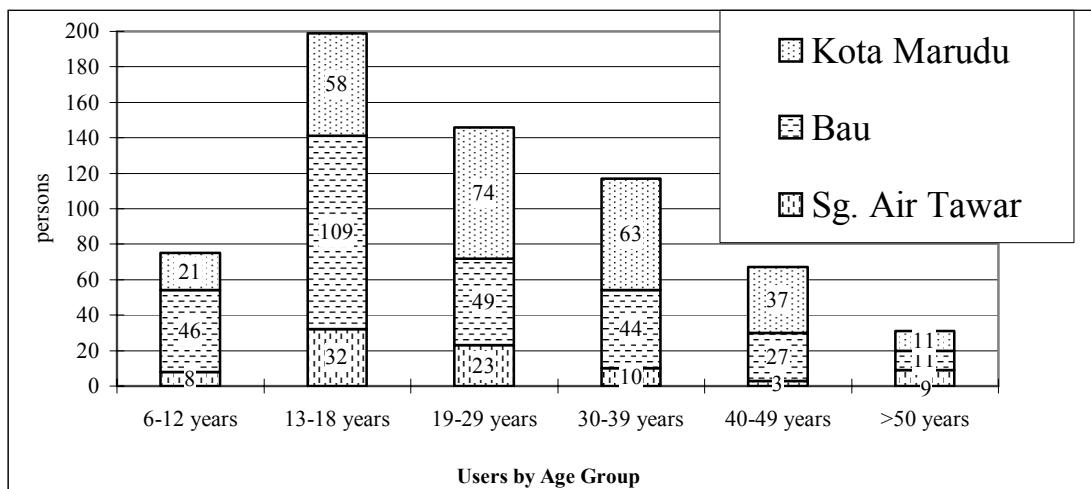
A total number of 634 users of the RIC facilities have been surveyed for this exercise. 264 users were surveyed in Kota Marudu, 285 users were surveyed in Bau, while another 85 users were surveyed in Sg Air Tawar.

B.1.1 Male and Female Users



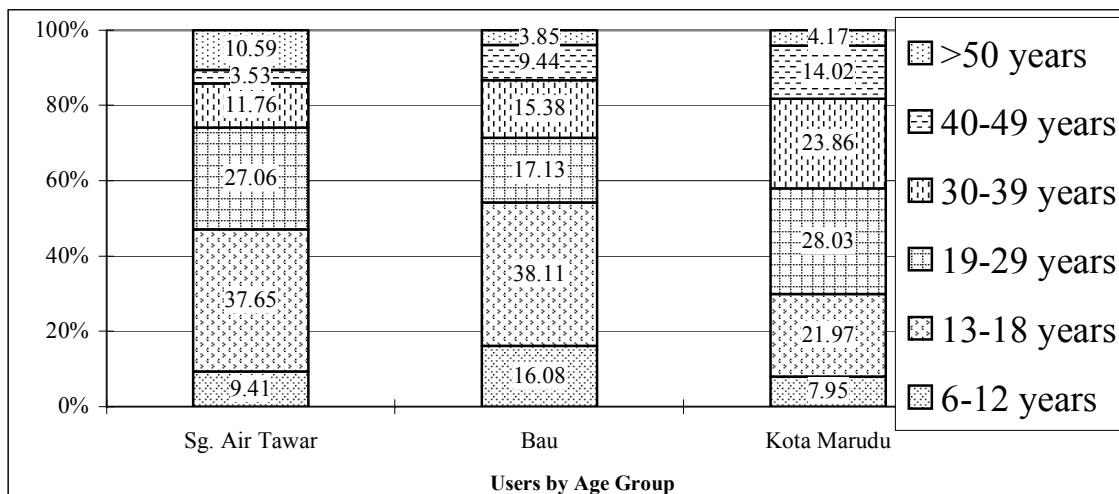
Above graph shows that a total of 328 male users and 306 female users came to the three RICs to use the facilities. The percentages of male and female users at the three sites are almost the same with Bau and Kota Marudu having a slightly higher percentage of male users (51.93% and 54.17% respectively) while Sg Air Tawar recorded a slightly higher percentage of female users (56.47%).

B.1.2 User by Age



Number of Male and Female User

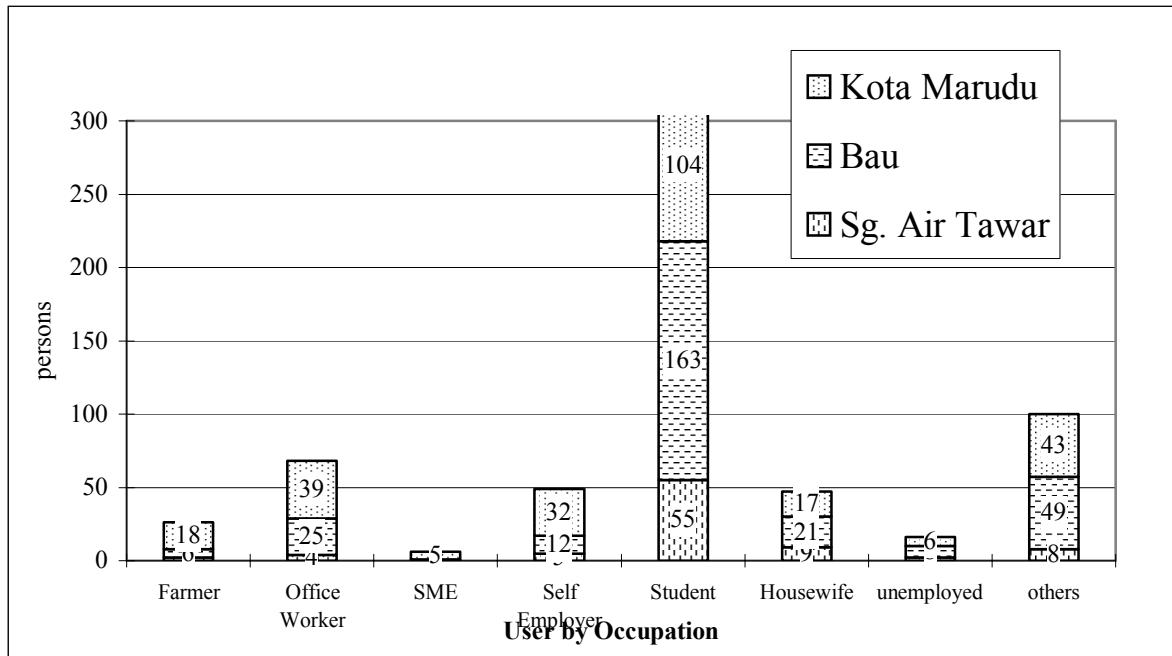
Above graph shows the number or users according to age groups. The highest number of users come from the 13-18 years user group with 199 users, followed by the 19-29 years age group with 146 users. The above 50 years age group shows the lowest number of users (33).



Percentage of Male and Female User

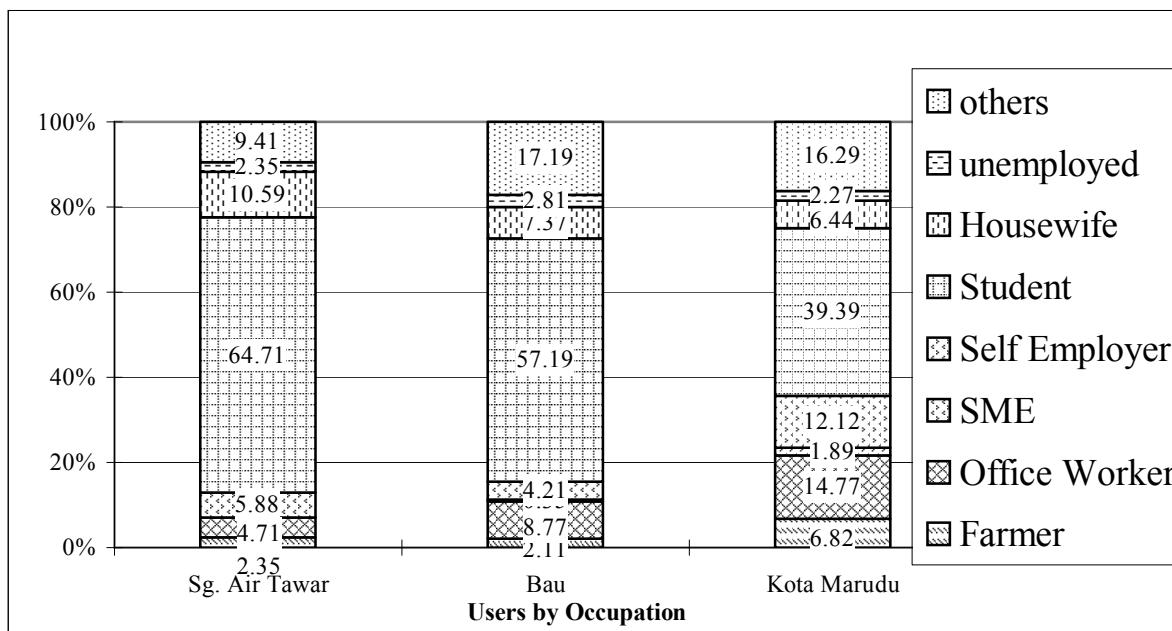
Above graph shows the percentage of users at the three sites. Sg. Air Tawar and Bau have the highest percentage of users from the 13-18 age group with 37.65% and 38.11% respectively. On the other hand, the highest percentage of users in Kota Marudu come from the 19-29 age group with 28.03%. The two tables show that a large proportion of the users of the RICs consists of youths and young adults from 13 to 29 years old.

B.1.3 User by Occupation



Number of User by Occupation

Above graph shows that a significant number of students (322) make up the total number of users of the RICs. This is followed by ‘others’ with 100 number of users and office workers with 68 number of users

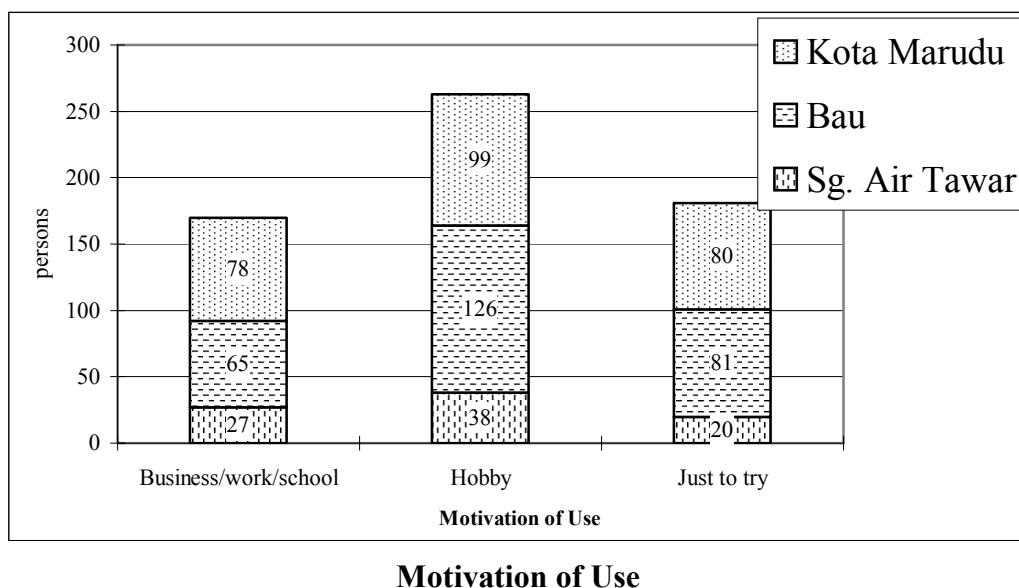


Percentage of User by Occupation

Above graph shows that 64.71% of the users in Sg. Air Tawar, 57.19% of the users in Bau and 39.39% of users in Kota Marudu are students. The lowest percentage of users come from the SME sector with 0% in Sg. Air Tawar, 0.35% in Bau and 1.89% in Kota Marudu.

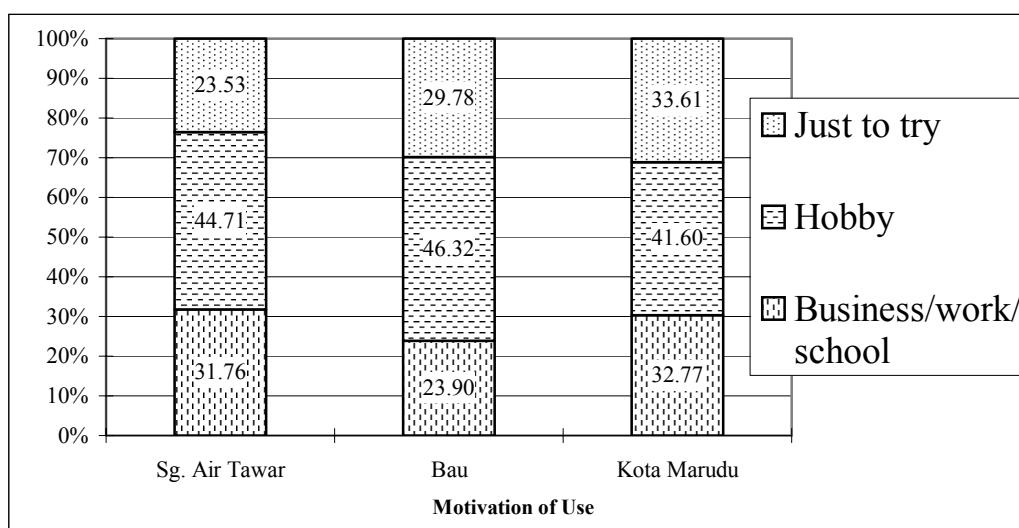
B.2 User Awareness

B.2.1 Motivation of Use



Motivation of Use

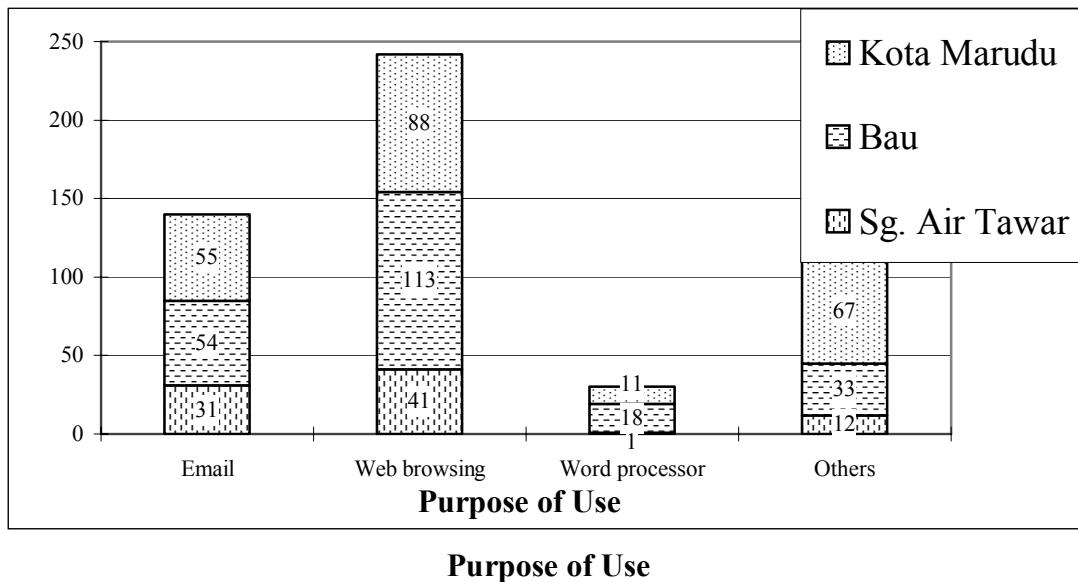
The motivation of use by users is categorised into *business/work/school*, *hobby*, and *just to try*. The highest number of users (263) cited hobby as their motivation of coming to the RICs followed by 181 users citing ‘just to try’ and 170 users citing ‘business/school/work’.



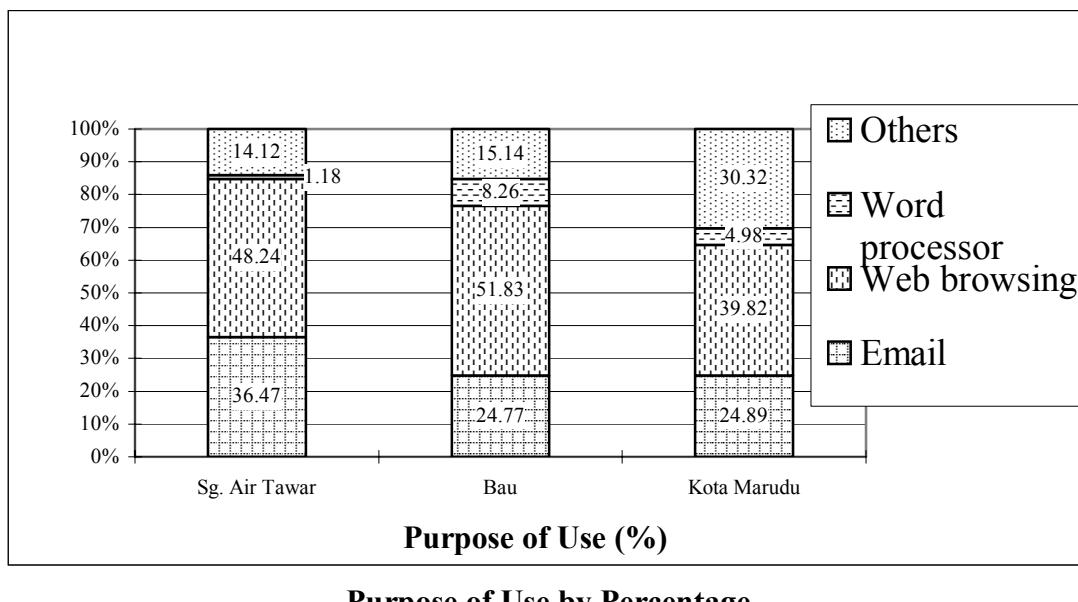
Motivation of Use by Percentage

Above graph shows that the highest percentage of users in Sg. Air Tawar or 44.71% indicated ‘hobby’ as the motivation of use followed by 31.76% for ‘business/school/work’ and 23.53% for ‘just to try’. The highest percentage of users in Bau or 46.32% indicated ‘hobby’ as the motivation of use followed by 29.78% for ‘just to try’ and 23.90% for ‘business/school/work’. The highest percentage of users in Kota Marudu or 41.60% indicated ‘hobby’ as the motivation of use followed by 33.61% for ‘just to try’ and 32.77% for ‘business/school/work’.

B.2.2 Purpose of Use

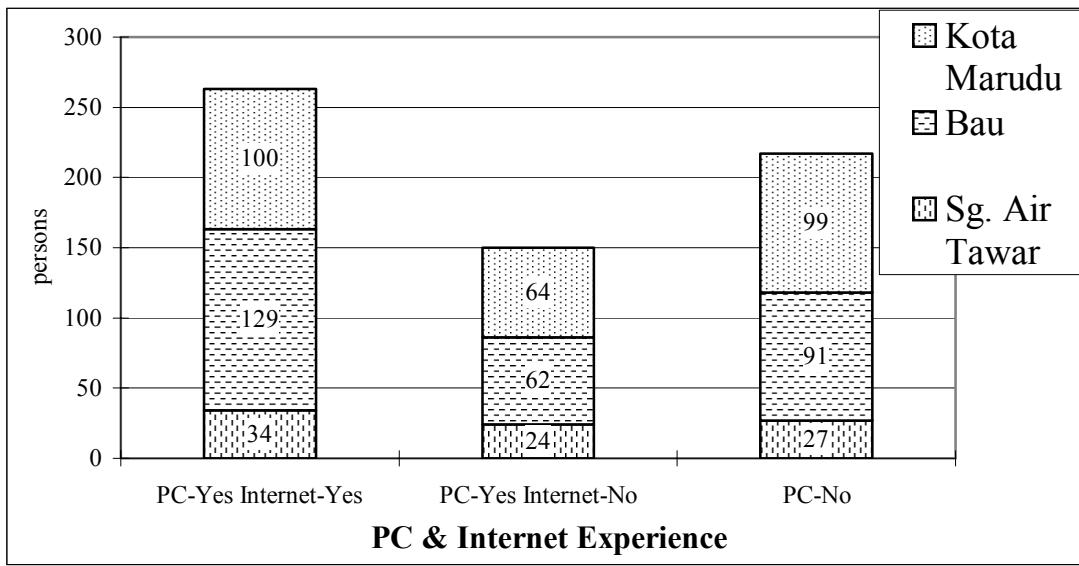


Above graph shows the purpose of users coming to the RICs. The highest number of users come to the RICs for the purpose of internet web browsing (242), followed by email with 140 users and other uses with 112 users. Word processor usage shows the lowest number of users (30).



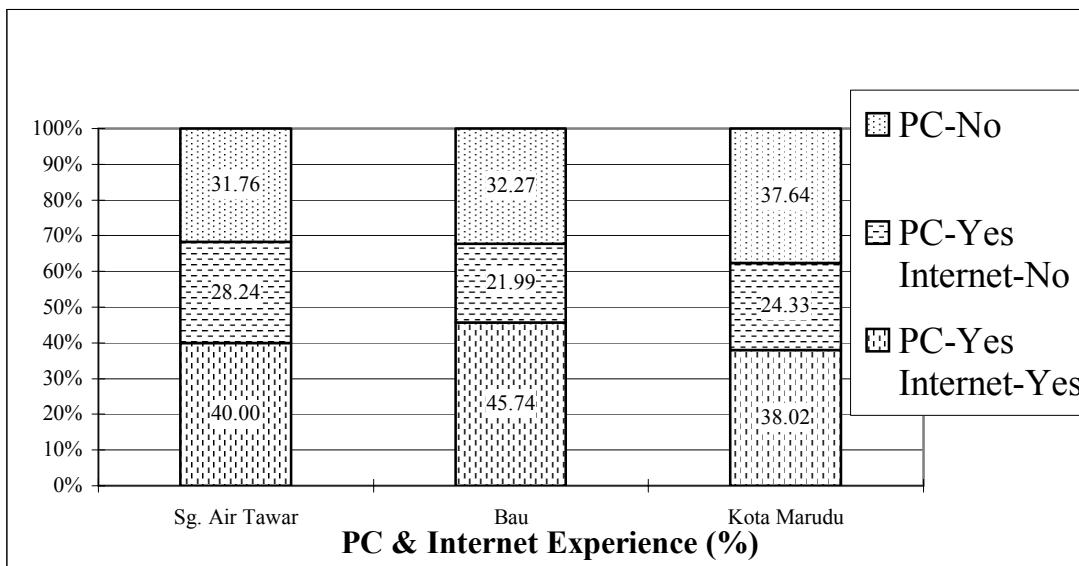
Above graph shows the percentage of users at the three sites. All three sites show that the highest percentage of users come to the RICs for the purpose of internet browsing, namely 48.24% in Sg. Air Tawar, 51.83% in Bau and 39.82% in Kota Marudu. This is followed by email usage, others and word processor usage.

B.2.3 PC and Internet Experience



Users PC and Internet Experience

Above graph ascertains the number of users with PC and Internet experience. A high proportion of the users (263) have PC and Internet experience while 150 users have PC experience but have not used the internet before. On the other hand, 210 users have never used a PC or internet before they come to the RICs.

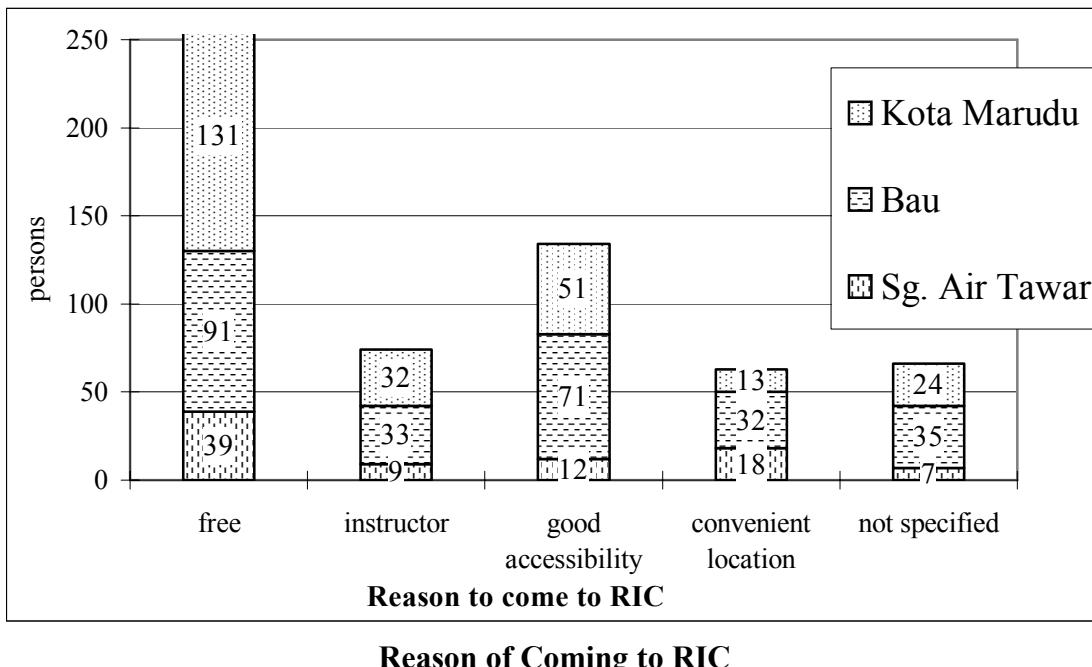


Users PC and Internet Experience by Percentage

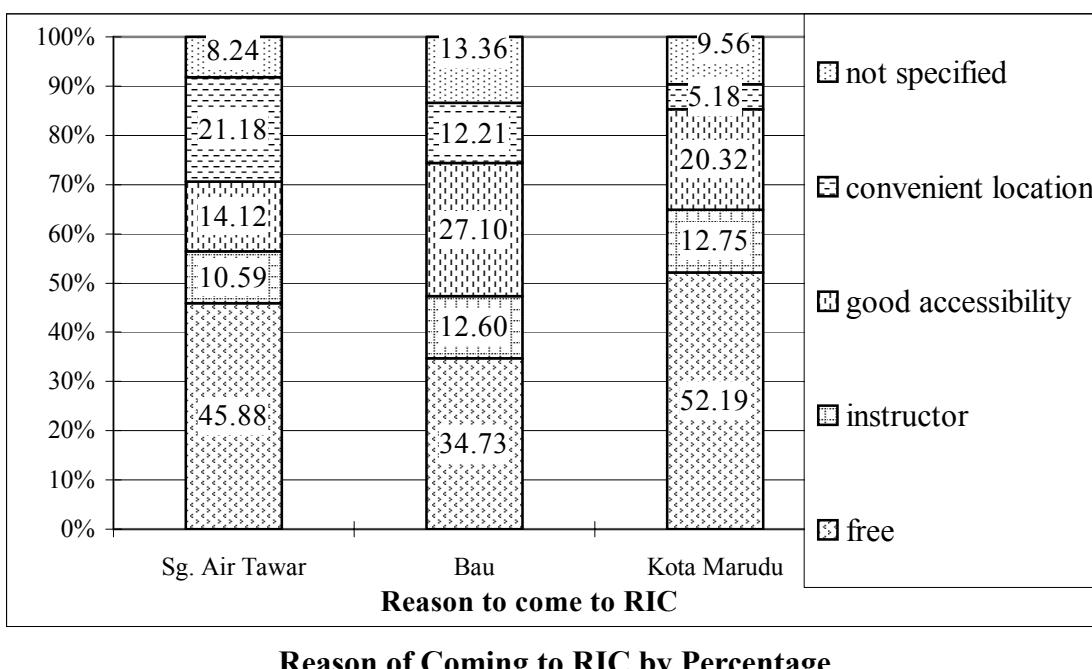
Above graph shows the percentage of users at the three sites. For Sg. Air Tawar, 40% of the users have PC and Internet experience, another 28.24% have used PC but have never used the Internet, while 31.76% have never used both prior to coming to the RIC. For Bau, 45.74% of the users have PC and Internet experience, another 21.99% have used PC but have never used the Internet, while 32.27% have never used both prior to coming to the RIC. For Kota Marudu, 38.02% of the

users have PC and Internet experience, another 24.33% have used PC but have never used the Internet, while 37.64% have never used both prior to coming to the RIC.

B.2.4 Reason of Coming to RIC



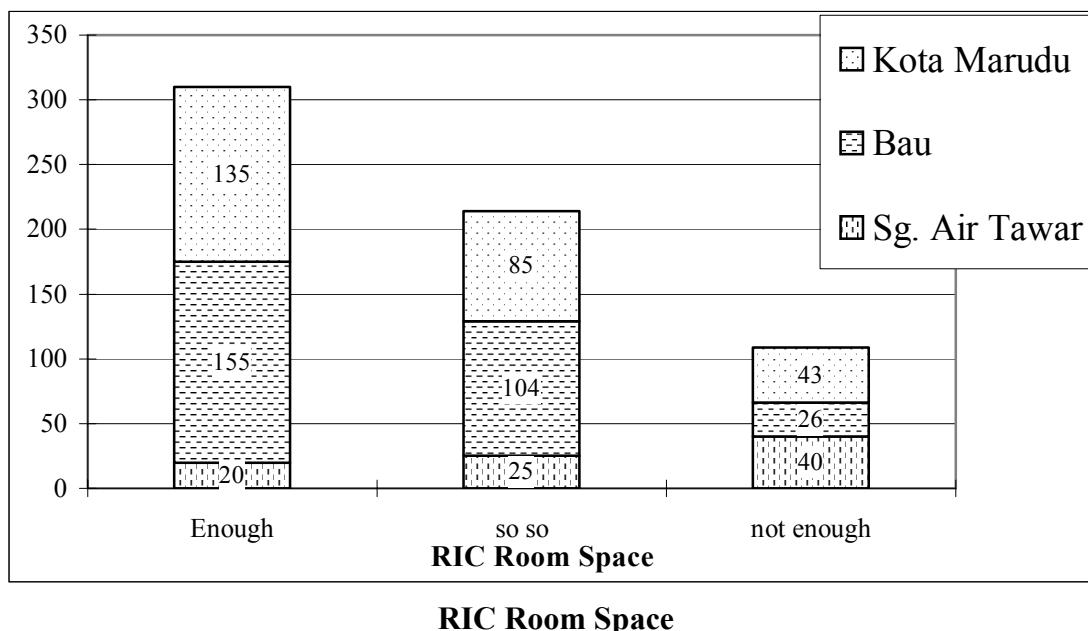
Above graph shows the reasons for users to come and utilise the RICs. A high proportion of the users (261) gave the reason ‘free’ for coming to the RICs, 74 users gave the reason ‘instructor’, 134 users gave the reason ‘good accessibility’, 63 users gave the reason ‘convenient location’ while another 66 users did not specify their reasons .



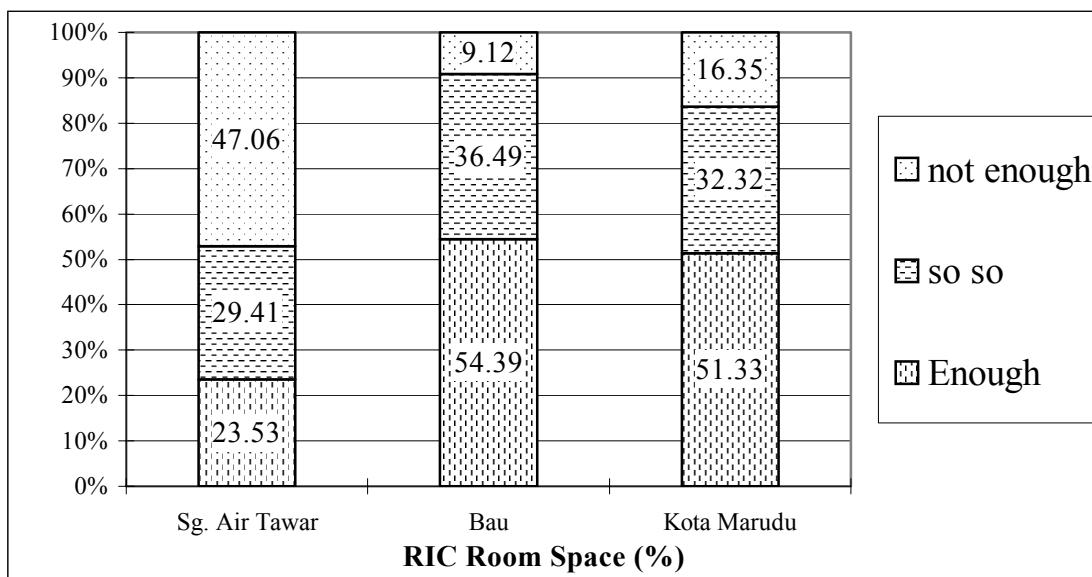
Above graph shows the percentage of users at the three sites. For Sg. Air Tawar, 45.88% of the users gave the reason ‘free’ for coming to the RIC, followed by 21.18% giving the reason ‘convenient location’. In Bau, 34.73% of the users gave the reason ‘free’ for coming to the RIC followed by 27.10% giving the reason ‘good accessibility’. Similarly in Kota Marudu, 52.19% of the users gave the reason ‘free’ for coming to the RIC followed by 20.32% giving the reason ‘good accessibility’ for coming to the RIC.

B.3 Level of Satisfaction

B.3.1 RIC Room Space

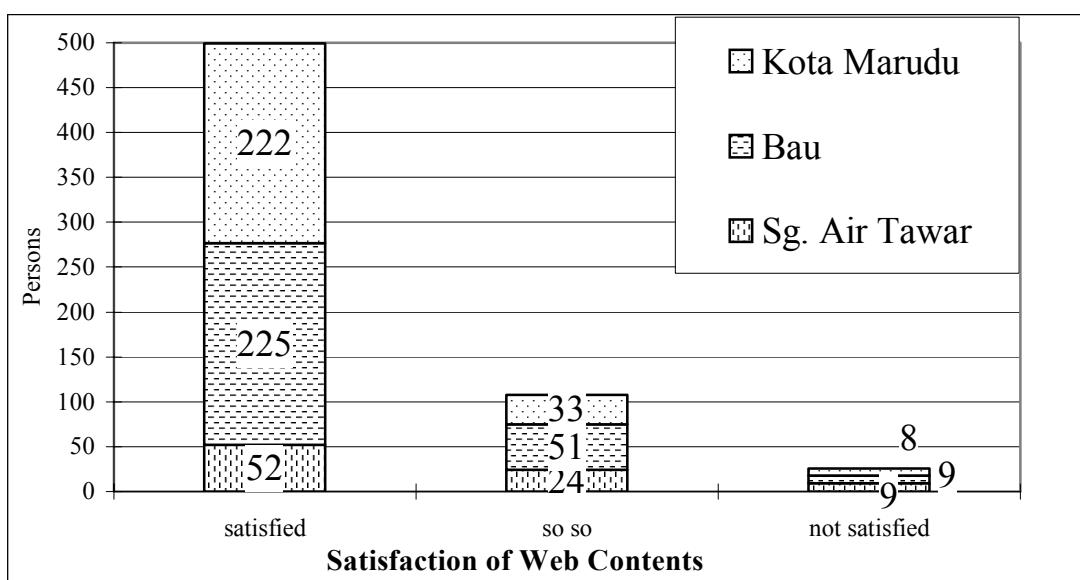


Above graph shows users' satisfaction with the RIC room space. A high proportion of the users (310) said that the room space in the RIC is enough while 214 users have indicated that the room space is barely adequate (so-so). On the other hand, 109 users said that the room space within the RICs is not enough.

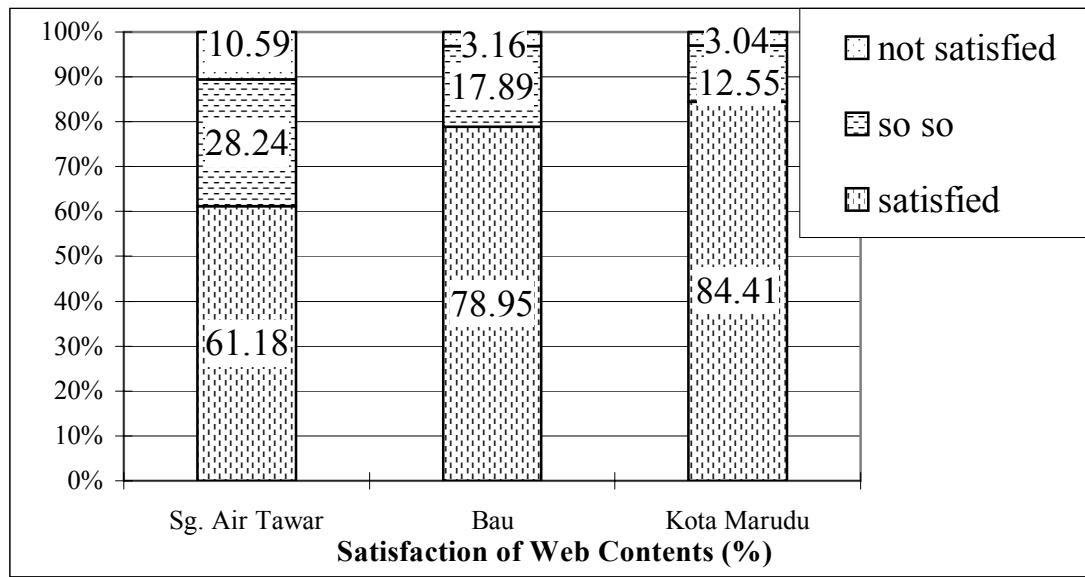
**RIC Room Page by Percentage**

Above graph shows the percentage of users at the three sites. For Sg. Air Tawar, only 23.53% of the users said that the room space is enough, another 29.41% indicated that the room space is barely adequate (so-so), while a high 47.06% said that the room space is not enough. For Bau, 54.39% of the users said that the room space is enough, another 36.49% indicated that the room space is barely adequate (so-so), while only 9.12% said that the room space is not enough. For Kota Marudu, 51.33% of the users said that the room space is enough, another 32.32% indicated that the room space is barely adequate (so-so), while only 16.35% said that the room space is not enough.

B.3.2 Satisfaction with Web Contents

**Satisfaction with Web Contents**

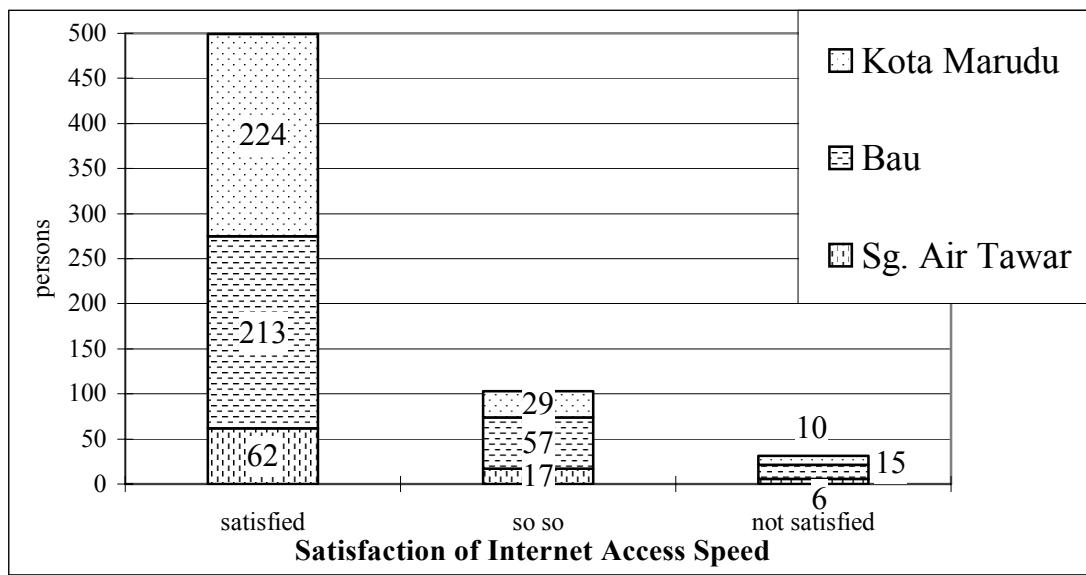
Above graph shows users' satisfaction with the RIC Web contents. A high proportion of the users (499) said that they are satisfied with the web contents while 108 users have indicated that the web contents are *so-so*. On the other hand, only 26 users said that they are not satisfied with the web contents.



Satisfaction with Web Contents by Percentage

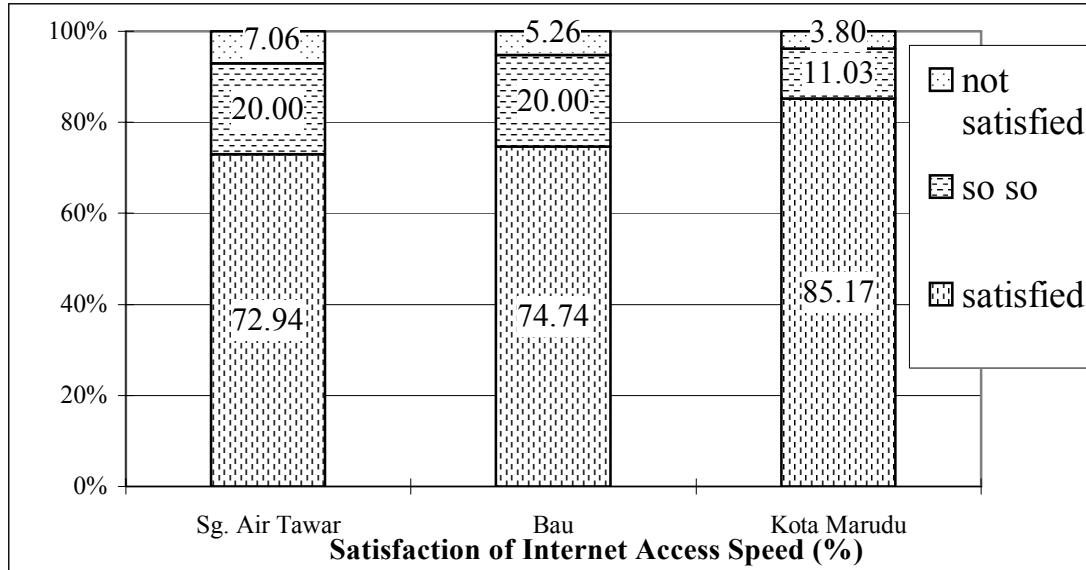
Above graph shows the percentage of users at the three sites. For Sg. Air Tawar, a high 61.18% of the users are satisfied with the web contents, another 28.24% indicated that the web contents are *so-so*, while only 10.59% users are not satisfied. For Bau, a high 78.95% of the users are satisfied with the web contents, another 17.89% indicated that the web contents are *so-so*, while only 3.16% users are not satisfied. For Kota Marudu a very high 84.41% of the users are satisfied with the web contents, another 12.55% indicated that the web contents are *so-so*, while only a small percentage (3.04%) of the users are not satisfied.

B.3.3 Satisfaction with Internet Access Speed



Satisfaction with Internet Access Speed

Above graph shows users' satisfaction with the Internet Access Speed. A high proportion of the users (499) said that they are satisfied with the Internet Speed while 103 users have indicated that the Internet Speed is *so-so*. On the other hand, only 31 users said that they are not satisfied with the Internet Speed.

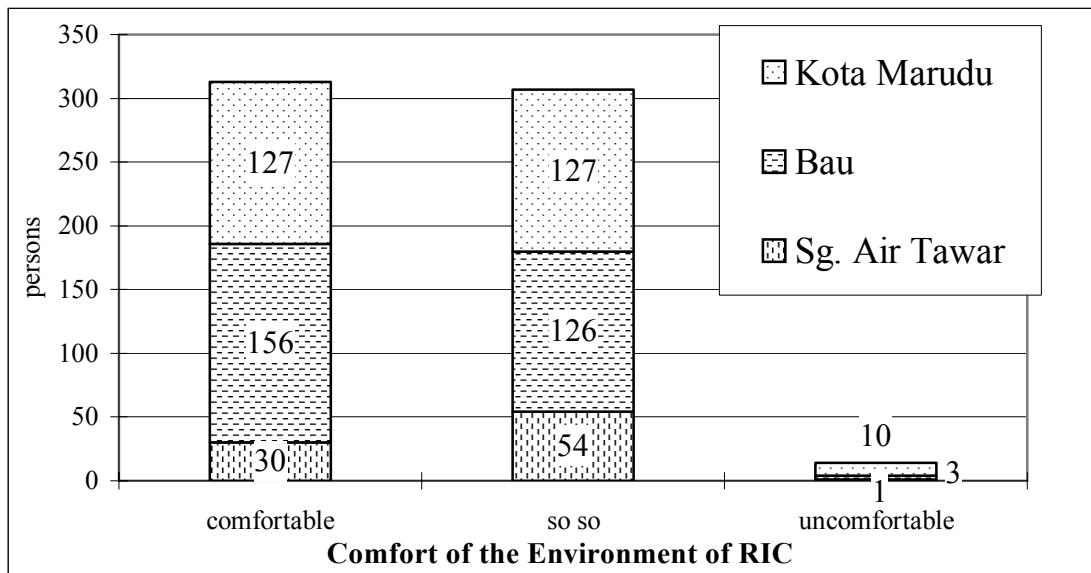


Satisfaction with Internet Access Speed by Percentage

Above graph shows the percentage of users at the three sites. The figure for Sg. Air Tawar shows that a high 72.94% of the users are satisfied with the Internet Speed, another 20.0% indicated that the Internet Speed is *so-so*, while only 7.06% users are not satisfied. For Bau a high 74.74% of the users are satisfied with the Internet Speed, another 20.0% indicated that the Internet Speed is *so-so*, while only 5.26% users are not satisfied. For Kota Marudu a very high 85.17% of the users

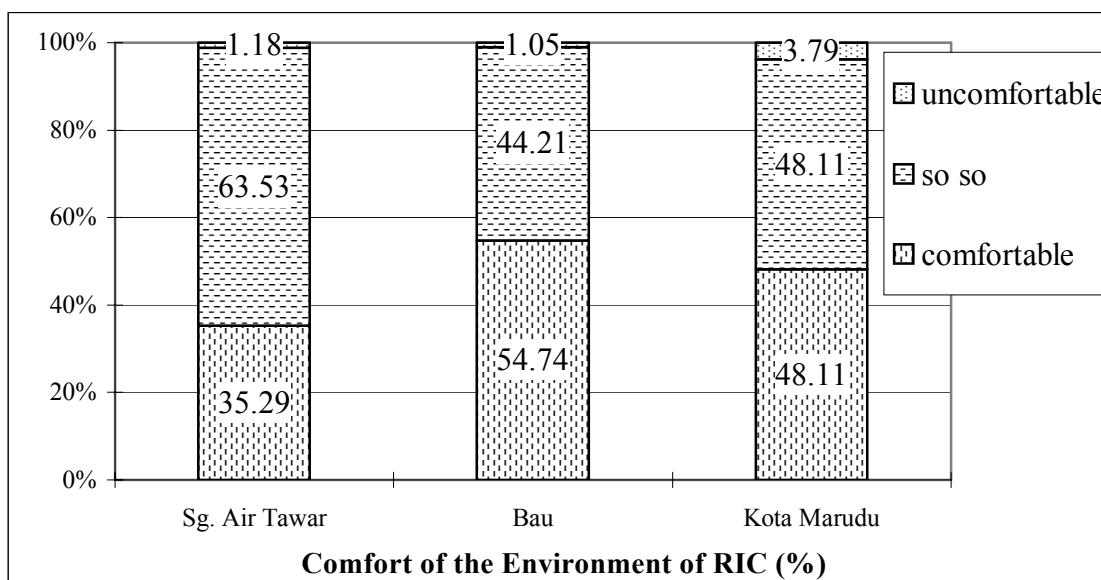
are satisfied with the Internet Speed, another 11.03% indicated that the Internet Speed is *so-so*, while only a small percentage (3.80%) of the users are not satisfied.

B.3.4 Satisfaction with Comfort Level of RIC Environment



Satisfaction with Comfort Level of RIC Environment

Above graph shows users' satisfaction with the comfort level of the RIC environment. 313 users indicated that they are satisfied with the comfort level of the RIC environment, followed closely by 303 who indicated that the comfort level of the RIC environment is *so-so*. On the other hand, only 14 users said that they are not satisfied.

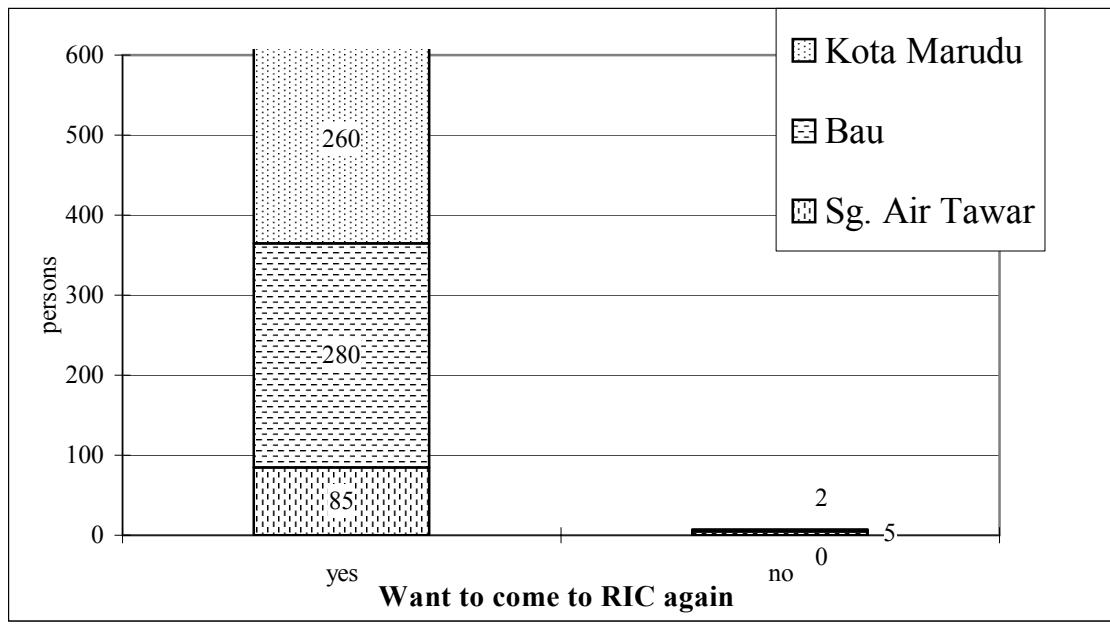


Satisfaction with Comfort Level of RIC Environment (Percentage)

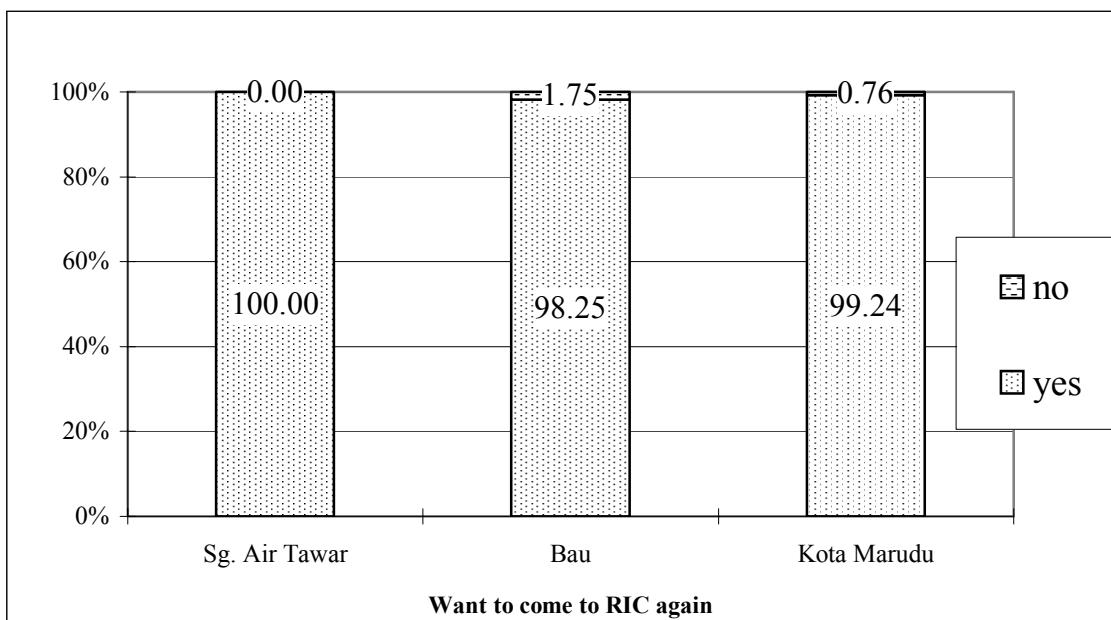
Above graph shows the percentage of users at the three sites. For Sg. Air Tawar only 35.29% of the users are comfortable with the RIC environment, while a high 63.53% indicated that the comfort level of the RIC environment is *so-so*. Another 1.18% users are not comfortable. For

Bau 54.74% of the users are comfortable with the RIC environment, another 44.21% indicated that the comfort level of the RIC environment is *so-so*, while only 1.05% users are not comfortable. For Kota Marudu a similar percentage of users (48.11%) who are comfortable and *so-so* with the RIC environment. Only a small percentage (3.79%) of the users in Kota Marudu are not comfortable with the RIC environment.

B.3.5 Keenness to Come to RIC Again



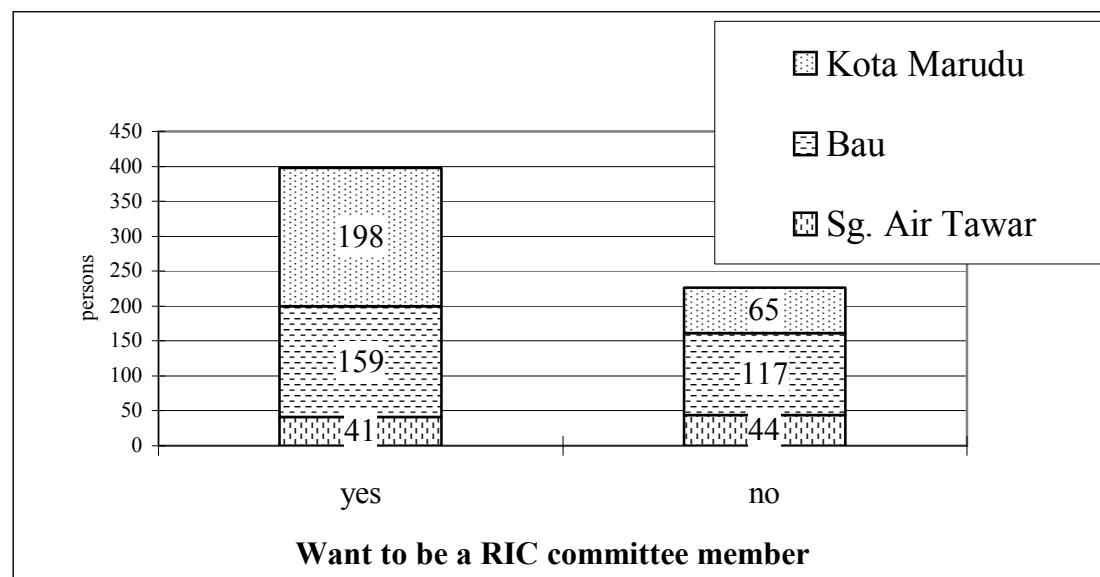
Above graph shows users' keenness to come to the RICs again. An overwhelming number of users (625) indicated that they are keen to come to the RICs again. On the other hand, only 7 users indicated that they do not want to come to the RIC again.



Keenness to Come to RIC Again by Percentage

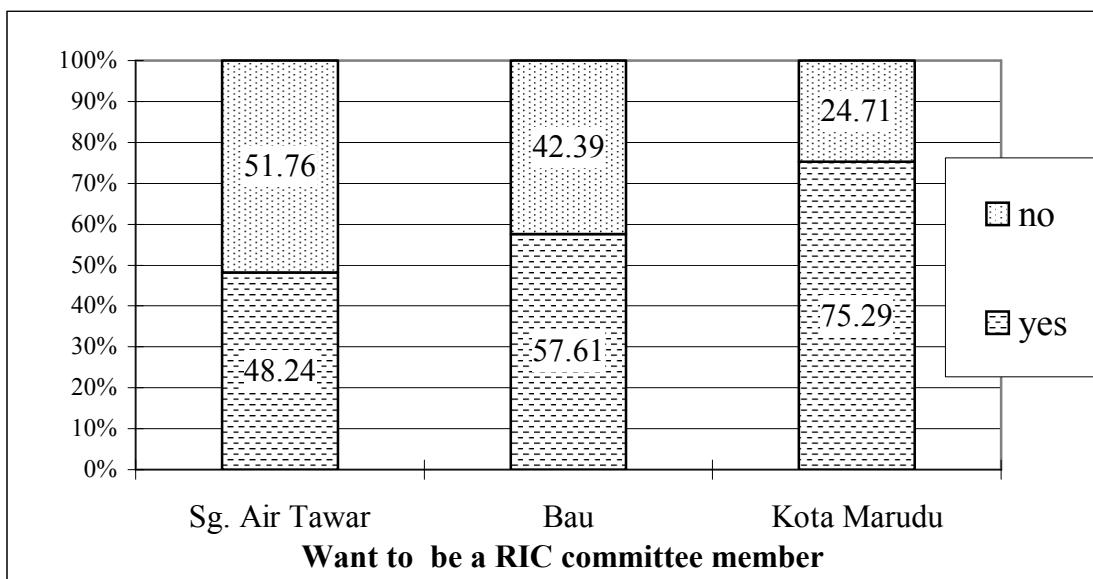
Above graph shows the percentage of users at the three sites. For Sg. Air Tawar 100% of the users want to come to the RIC again. For Bau 98.25% of the users want to come to the RIC again, while only 1.75% users do not want to come again. Similarly for Kota Marudu, 99.24% of the users want to come to the RIC again, while only 0.76% users do not want to come again.

B.3.6 Interested to become RIC Committee Member



Interest in Becoming RIC Member

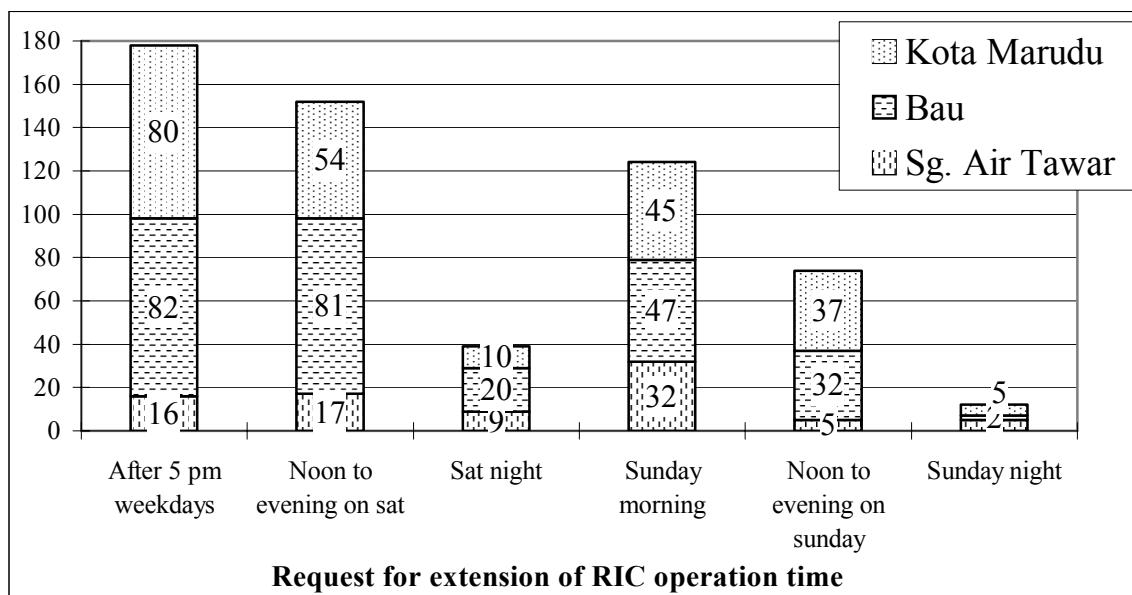
Above graph shows users' interest to become RIC committee member. In general, higher number users (398) indicated that they are interested to become RIC committee member. On the other hand, 226 users indicated that they are not interested.

**Interest in Becoming RIC Member (Percentage)**

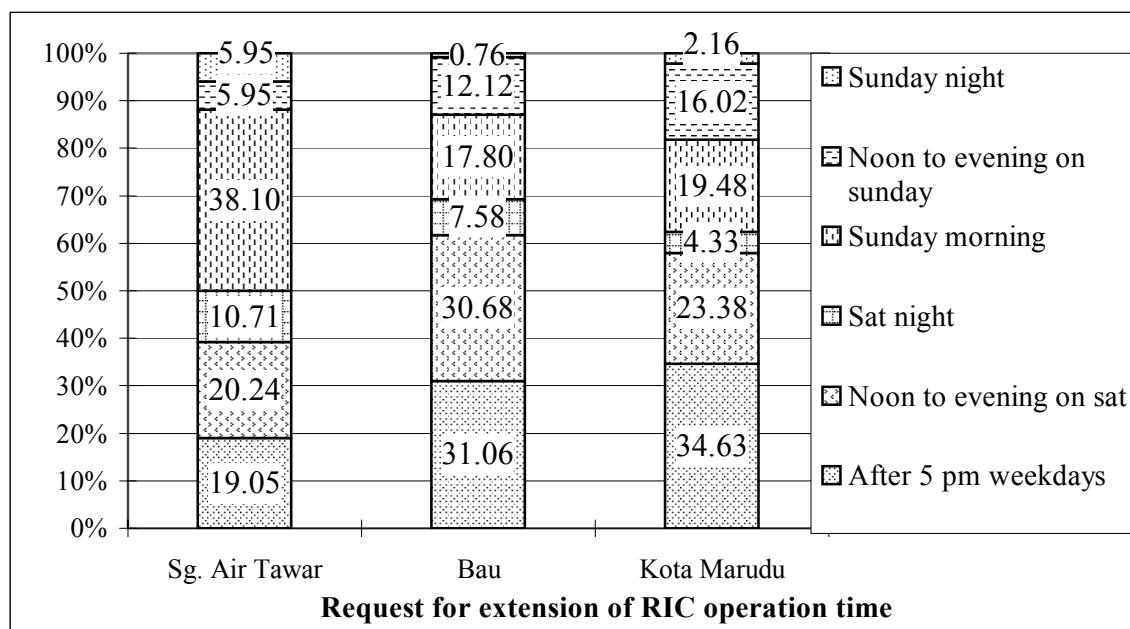
Above graph shows the percentage of users at the three sites. The figure for Sg. Air Tawar shows that 48.24% of the users are interested to become RIC committee member while 51.76% are not interested. The figure for Bau shows that 57.61% of the users are interested to become RIC committee member while 42.39% are not interested. Similarly for Kota Marudu, 75.29% of the users are interested to become RIC committee member while 24.71% are not interested.

B.4 Request for Extension of RIC Operation Time

Many of the users have indicated that they want the operation time to be extended. The tables below shows the details of the request by the users.

**Request for Extension of RIC Operation Time**

Above graph that a total of 178 users from the three sites requested the operation time to be extended after 5pm on weekdays. This is followed by 152 users requesting for operation time to be extended to Saturday afternoon and 124 users requesting for Sunday morning.



Request for Extension of RIC Operation Time by Percentage

Above graph shows the percentage breakdown. The highest percentage of users in RIC Sg. Air Tawar (38.10%) requested for the operation time to be extended to Sunday morning. In Bau the highest percentage of users (31.06%) requested for after 5pm on weekdays followed by 30.68% requesting for Saturday afternoon. In Kota Marudu, the highest percentage of users (34.63%) requested for after 5pm on weekdays followed by 19.48% requesting for Saturday afternoon.

| | | No. |
|----------------|---|---|
| 1. Bau | 2. Sg. Air Tawar | PC No. |
| 3. Kota Marudu | (a) Pejabat Pos / Post Office (b) Perpustakaan / Library (c) Pejabat Daerah / District Office | |
| 1 | Nama / Name | |
| 2 | Jantina / Sex | 1. Lelaki / Male 2. Perempuan / Female |
| 3 | Pekerjaan / Occupation | 1. Petani / Farmer 2. Pekerja Pejabat / Office Worker 3. Pekerja Perusahaan Kecil dan Sederhana / Small and Medium Enterprises Worker 4. Bekerja sendiri / Self Employ 5. Pelajar / Student 6. Surirumah Tangga / Housewife 7. Penganggur / Unemployed 8. Lain-lain / Others |
| 4 | Umur / Age | 1. 6-12 tahun / years old 2. 13-18 tahun / years old 3. 19-29 tahun / years old 4. 30-39 tahun / years old 5. 40-49 tahun / years old 6. Lebih dari 50 tahun / More than 50 years old |
| 5 | Masa yang digunakan / Time of Use | : - : . |
| 6 | Apakah computer yang disediakan mencukupi ? / Do you think number of PC is enough? | 1. Mencukupi / Enough 2. Boleh dikatakan cukup / So so 3. Tidak mencukupi / Not enough |
| 7 | Apakah ruang PID yang disediakan mencukupi ? / Do you think RIC room space is enough? | 1. Mencukupi / Enough 2. Boleh dikatakan cukup / So so 3. Tidak mencukupi / Not enough |
| 8 | Adakah anda berpuashati dengan kandungan laman web ? Do you satisfied with RIC web contents? | 1. Berpuashati / Satisfied 2. Kurang berpuashati / So so 3. Tidak berpuashati / Unsatisfied |
| 9 | Adakah anda berpuashati dengan kelajuan akses Internet ? / Do you satisfied with Internet access speed? | 1. Berpuashati / Satisfied 2. Kurang berpuashati / So so 3. Tidak berpuashati / Unsatisfied |
| 10 | Bagaimana pendapat anda mengenai persekitaran PID ? How do you feel the environment of RIC? | 1. Menyenangkan / Comfortable 2. Boleh diterima / Acceptable 3. Tidak menyenangkan / Uncomfortable |
| 11 | Bagaimana anda mengetahui mengenai PID ? / How did you know RIC? | 1. Pejabat Pos / Post Office 2. Pejabat Daerah / District Office 3. Pengiklanan / Advertisement 4. Kejiraninan / Neighborhood 5. Ketua Kampung / Community Leader 6. Sekolah / School 7. Laman Web / Homepage 8. Lain – lain / Others(_____) |
| 12 | Pengangkutan / Transportation | 1. Berjalan kaki / Walk 2. Basikal / Bicycle 3. Kenderaan Awam / Public Transportation 4. Motosikal / Motorbike 5. Kereta / Car 6. Lain-lain / Others(_____) |
| 13 | Barapa lamakah masa yang anda ambil untuk datang ke PID ? How long do you take time to come to RIC? | 1. Dalam masa 10 minit / Within 10 min. 2. 11 – 30 minit / minutes. 3. 31 minit – 1 jam / hour 4. Lebih dari 1 jam / More than 1 hour |

| | | |
|----|--|--|
| 14 | Motivasi penggunaan / <i>Motivation of Use</i> | 1. Perniagaan / Kerja / Sekolah / Business/work/School 2. Mengisi masa lapang / Hobby 3. Cuba-cuba / Just try to use |
| 15 | Tujuan penggunaan / <i>Purpose of Use</i> | 1. E-mel / <i>E-mail</i> 2. Melihat laman web / <i>Web browsing</i> 3. <i>Word processor</i> 4. <i>Spread sheet</i> 5. Lain – lain / <i>Others()</i> |
| 16 | Pengalaman menggunakan komputer peribadi / <i>PC use experience</i> | 1. Ya / Yes (terus ke no. / go to No.17,18,) 2. Tidak / No (terus ke nombor / go to No.20) |
| 17 | Sekiranya anda mempunyai pengalaman menggunakan komputer peribadi, dimana anda menggunakannya / <i>If you have an experience to use PC, where have you used?</i> | 1. Rumah / <i>Home</i> 2. Pejabat / <i>Office</i> 3. Sekolah / <i>School</i> 4. <i>Cyber Cafe</i> 5. Lain-lain / <i>Others()</i> |
| 18 | Sekiranya anda mempunyai pengalaman menggunakan komputer peribadi, pernahkah anda menggunakan Internet / <i>If you have an experience to use PC, have you used the Internet?</i> | 1. Ya / Yes (terus ke no. / go to No. 19) 2. Tidak / No (terus ke no. / go to No. 20) |
| 19 | Sekiranya anda berpengalaman menggunakan Internet, dimanakah anda menggunakannya / <i>If you have an experience to use the Internet, where have you used?</i> | 1. Rumah / <i>Home</i> 2. Pejabat / <i>Office</i> 3. Sekolah / <i>School</i> 4. <i>Cyber Cafe</i> 5. Lain – lain / <i>Others()</i> |
| 20 | Apakah alasan anda untuk datang ke PID / <i>What is the reason to come to RIC?</i> | 1. Percuma / Free of charge 2. Pelatih / Instructor 3. Akses komunikasi yang lebih baik / Better communication access 4. Lokasi yang menyenangkan / Convenient location 5. Tidak dapat dinyatakan / Not specified |
| 21 | Apakah anda berminat untuk datang ke PID lagi / <i>Do you want to come to RIC again?</i> | 1. Ya / Yes 2. Tidak / No Sebab / <i>Reason()</i> |
| 22 | Adakah anda berpendapat bahawa waktu operasi PID perlu di panjangkan / <i>Do you have any request for extension of RIC operation time?</i> | 1. Selepas pukul 5 pada hari biasa / <i>After 5:00 in weekdays</i> 2. Tengahari hingga petang pada hari Sabtu / <i>Noon to evening on Sat.</i> 3. Malam pada hari Sabtu / <i>Night on Sat.</i> 4. Pagi Ahad / <i>Morning on Sunday.</i> 5. Tengahari hingga petang pada hari Ahad / <i>Noon to evening on Sunday</i> 6. Malam Ahad / <i>Night on Sunday</i> |
| 23 | Adakah anda berminat untuk menjadi Ahli Jawatankuasa PID / <i>Do you want to be a RIC Committee member?</i> | 1. Ya / Yes 2. Tidak / No |
| 24 | Laman web apakah yang menarik minat anda / <i>What web site do you want more?</i> | |
| 25 | Apakah anda mempunyai permintaan lain ? <i>Any other request</i> | |

Base Data of User Survey by Gender at Sg. Air Tawar (1/3)

PC_NO * GENDER Crosstabulation

| PC_NO | GENDER | | | | Total | |
|-------|--------|-------|--------|-------|-------|--------|
| | Male | % | Female | % | | % |
| 1 | 11 | 12.94 | 16 | 18.82 | 27 | 31.76 |
| 2 | 11 | 12.94 | 21 | 24.71 | 32 | 37.65 |
| 3 | 15 | 17.65 | 11 | 12.94 | 26 | 30.59 |
| Total | 37 | 43.53 | 48 | 56.47 | 85 | 100.00 |

Q6 * GENDER Crosstabulation

| Q6 | GENDER | | | | Total | | % Total | |
|------------|--------|-------|--------|-------|-------|--------|---------|--|
| | Male | % | Female | % | | | | |
| Enough | 7 | 8.24 | 12 | 14.12 | 19 | 22.35 | | |
| So so | 13 | 15.29 | 13 | 15.29 | 26 | 30.59 | | |
| Not Enough | 17 | 20.00 | 23 | 27.06 | 40 | 47.06 | | |
| Total | 37 | 43.53 | 48 | 56.47 | 85 | 100.00 | | |

Q7 * GENDER Crosstabulation

| Q7 | GENDER | | | | Total | | % Total | |
|------------|--------|-------|--------|-------|-------|--------|---------|--|
| | Male | % | Female | % | | | | |
| Enough | 10 | 11.76 | 10 | 11.76 | 20 | 23.53 | | |
| so so | 7 | 8.24 | 18 | 21.18 | 25 | 29.41 | | |
| not enough | 20 | 23.53 | 20 | 23.53 | 40 | 47.06 | | |
| Total | 37 | 43.53 | 48 | 56.47 | 85 | 100.00 | | |

Q8 * GENDER Crosstabulation

| Q8 | GENDER | | | | Total | | % Total | |
|---------------|--------|-------|--------|-------|-------|--------|---------|--|
| | Male | % | Female | % | | | | |
| satisfied | 15 | 17.65 | 37 | 43.53 | 52 | 61.18 | | |
| so so | 16 | 18.82 | 8 | 9.41 | 24 | 28.24 | | |
| not satisfied | 6 | 7.06 | 3 | 3.53 | 9 | 10.59 | | |
| Total | 37 | 43.53 | 48 | 56.47 | 85 | 100.00 | | |

Q9 * GENDER Crosstabulation

| Q9 | GENDER | | | | Total | | % Total | |
|---------------|--------|-------|--------|-------|-------|--------|---------|--|
| | Male | % | Female | % | | | | |
| satisfied | 28 | 32.94 | 34 | 40.00 | 62 | 72.94 | | |
| so so | 5 | 5.88 | 12 | 14.12 | 17 | 20.00 | | |
| not satisfied | 4 | 4.71 | 2 | 2.35 | 6 | 7.06 | | |
| Total | 37 | 43.53 | 48 | 56.47 | 85 | 100.00 | | |

Q10 * GENDER Crosstabulation

| Q10 | GENDER | | | | Total | | % Total | |
|---------------|--------|-------|--------|-------|-------|--------|---------|--|
| | Male | % | Female | % | | | | |
| comfortable | 11 | 12.94 | 19 | 22.35 | 30 | 35.29 | | |
| so so | 26 | 30.59 | 28 | 32.94 | 54 | 63.53 | | |
| uncomfortable | 0 | 0.00 | 1 | 1.18 | 1 | 1.18 | | |
| Total | 37 | 43.53 | 48 | 56.47 | 85 | 100.00 | | |

Base Data of User Survey by Gender at Sg. Air Tawar (2/3)

Q11 * GENDER Crosstabulation

| | | GENDER | | | | Total | % |
|-------|------------------|--------|-------|--------|-------|-------|--------|
| | | Male | % | Female | % | | |
| Q11 | post office | 20 | 23.53 | 23 | 27.06 | 43 | 50.59 |
| | neighbourhood | 4 | 4.71 | 7 | 8.24 | 11 | 12.94 |
| | community leader | 0 | 0.00 | 2 | 2.35 | 2 | 2.35 |
| | school | 6 | 7.06 | 10 | 11.76 | 16 | 18.82 |
| | web | 0 | 0.00 | 1 | 1.18 | 1 | 1.18 |
| | others | 7 | 8.24 | 5 | 5.88 | 2 | 2.35 |
| Total | | 37 | 43.53 | 48 | 56.47 | 85 | 100.00 |

Q12 * GENDER Crosstabulation

| | | GENDER | | | | Total | % |
|-------|------------|--------|-------|--------|-------|-------|--------|
| | | Male | % | Female | % | | |
| Q12 | walk | 0 | 0.00 | 6 | 7.06 | 6 | 7.06 |
| | bicycle | 11 | 12.94 | 6 | 7.06 | 17 | 20.00 |
| | motorcycle | 22 | 25.88 | 36 | 42.35 | 58 | 68.24 |
| | car | 4 | 4.71 | 0 | 0.00 | 4 | 4.71 |
| Total | | 37 | 43.53 | 48 | 56.47 | 85 | 100.00 |

Q13 * GENDER Crosstabulation

| | | GENDER | | | | Total | % |
|-------|-------------------|--------|-------|--------|-------|-------|--------|
| | | Male | % | Female | % | | |
| Q13 | in 10 minutes | 20 | 23.53 | 32 | 37.65 | 52 | 61.18 |
| | 11-30 minutes | 15 | 17.65 | 13 | 15.29 | 28 | 32.94 |
| | 31 minutes-1 hour | 2 | 2.35 | 2 | 2.35 | 4 | 4.71 |
| | >1 hour | 0 | 0.00 | 1 | 1.18 | 1 | 1.18 |
| Total | | 37 | 43.53 | 48 | 56.47 | 85 | 100.00 |

Q14 * GENDER Crosstabulation

| | | GENDER | | | | Total | % |
|-------|----------------------|--------|-------|--------|-------|-------|--------|
| | | Male | % | Female | % | | |
| Q14 | business/work/school | 11 | 12.94 | 16 | 18.82 | 27 | 31.76 |
| | hobby | 14 | 16.47 | 24 | 28.24 | 38 | 44.71 |
| | just to try | 12 | 14.12 | 8 | 9.41 | 20 | 23.53 |
| Total | | 37 | 43.53 | 48 | 56.47 | 85 | 100.00 |

Q15 * GENDER Crosstabulation

| | | GENDER | | | | Total | % |
|-------|----------------|--------|-------|--------|-------|-------|--------|
| | | Male | % | Female | % | | |
| Q15 | email | 10 | 11.76 | 21 | 24.71 | 31 | 36.47 |
| | web browsing | 22 | 25.88 | 19 | 22.35 | 41 | 48.24 |
| | word processor | 0 | 0.00 | 1 | 1.18 | 1 | 1.18 |
| | others | 5 | 5.88 | 7 | 8.24 | 12 | 14.12 |
| Total | | 37 | 43.53 | 48 | 56.47 | 85 | 100.00 |

Q16 * GENDER Crosstabulation

| | | GENDER | | | | Total | % |
|-------|-----|--------|--------|--------|--------|-------|--------|
| | | Male | % | Female | % | | |
| Q16 | yes | 30 | 81.08 | 28 | 58.33 | 58 | 68.24 |
| | no | 7 | 18.92 | 20 | 41.67 | 27 | 31.76 |
| Total | | 37 | 100.00 | 48 | 100.00 | 85 | 100.00 |

Q17 * GENDER Crosstabulation

| | | GENDER | | | | Total | % |
|-------|------------|--------|-------|--------|-------|-------|--------|
| | | Male | % | Female | % | | |
| Q17 | house | 5 | 8.62 | 15 | 25.86 | 20 | 34.48 |
| | office | 4 | 6.90 | 0 | 0.00 | 4 | 6.90 |
| | school | 12 | 20.69 | 8 | 13.79 | 20 | 34.48 |
| | cyber cafe | 9 | 15.52 | 4 | 6.90 | 13 | 22.41 |
| | others | 0 | 0.00 | 1 | 1.72 | 1 | 1.72 |
| Total | | 30 | 51.72 | 28 | 48.28 | 58 | 100.00 |

Base Data of User Survey by Gender at Sg. Air Tawar (3/3)

Q18 * GENDER Crosstabulation

| | Q18 | GENDER | | | | Total | % |
|--|-------|--------|-------|--------|-------|-------|--------|
| | | Male | % | Female | % | | |
| | yes | 15 | 25.86 | 19 | 32.76 | 34 | 58.62 |
| | no | 15 | 25.86 | 9 | 15.52 | 24 | 41.38 |
| | Total | 30 | 51.72 | 28 | 48.28 | 58 | 100.00 |

Q19 * GENDER Crosstabulation

| | Q19 | GENDER | | | | Total | % |
|--|------------|--------|-------|--------|-------|-------|--------|
| | | Male | % | Female | % | | |
| | house | 2 | 5.88 | 6 | 17.65 | 8 | 23.53 |
| | office | 1 | 2.94 | 0 | 0.00 | 1 | 2.94 |
| | cyber cafe | 12 | 35.29 | 12 | 35.29 | 24 | 70.59 |
| | others | 0 | 0.00 | 1 | 2.94 | 1 | 2.94 |
| | Total | 15 | 44.12 | 19 | 55.88 | 34 | 100.00 |

Q20 * GENDER Crosstabulation

| | Q20 | GENDER | | | | Total | % |
|--|---------------------|--------|-------|--------|-------|-------|--------|
| | | Male | % | Female | % | | |
| | free | 12 | 14.12 | 27 | 31.76 | 39 | 45.88 |
| | instructor | 8 | 9.41 | 1 | 1.18 | 9 | 10.59 |
| | good accessibility | 4 | 4.71 | 8 | 9.41 | 12 | 14.12 |
| | convenient location | 9 | 10.59 | 9 | 10.59 | 18 | 21.18 |
| | not specified | 4 | 4.71 | 3 | 3.53 | 7 | 8.24 |
| | Total | 37 | 43.53 | 48 | 56.47 | 85 | 100.00 |

Q21 * GENDER Crosstabulation

| | Q21 | GENDER | | | | Total | % |
|--|-------|--------|-------|--------|-------|-------|--------|
| | | Male | % | Female | % | | |
| | yes | 37 | 43.53 | 48 | 56.47 | 85 | 100.00 |
| | no | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| | Total | 37 | 43.53 | 48 | 56.47 | 85 | 100.00 |

Q22 * GENDER Crosstabulation

| | Q22 | GENDER | | | | Total | % |
|--|---------------------|--------|-------|--------|-------|-------|--------|
| | | Male | % | Female | % | | |
| | after 5 pm weekdays | 5 | 5.95 | 11 | 13.10 | 16 | 19.05 |
| | noon to evening on | 4 | 4.76 | 13 | 15.48 | 17 | 20.24 |
| | sat | 5 | 5.95 | 4 | 4.76 | 9 | 10.71 |
| | sunday morning | 17 | 20.24 | 15 | 17.86 | 32 | 38.10 |
| | noon to evening on | 2 | 2.38 | 3 | 3.57 | 5 | 5.95 |
| | sunday | 3 | 3.57 | 2 | 2.38 | 5 | 5.95 |
| | sunday night | 36 | 42.86 | 48 | 57.14 | 84 | 100.00 |

Q23 * GENDER Crosstabulation

| | Q23 | GENDER | | | | Total | % |
|--|-------|--------|-------|--------|-------|-------|--------|
| | | Male | % | Female | % | | |
| | yes | 16 | 18.82 | 25 | 29.41 | 41 | 48.24 |
| | no | 21 | 24.71 | 23 | 27.06 | 44 | 51.76 |
| | Total | 37 | 43.53 | 48 | 56.47 | 85 | 100.00 |

Base Data of User Survey by Occupation at Sg. Air Tawar (1/2)

PC_NO * OCCUPATI Crosstabulation
Count

| PC_NO | OCCUPATI | | | | | | | | | | | | Total | % | | |
|-------|----------|------|---------------|--------------|---------|------|-----------|-------|-------------|-------|---|------|-------|------|----|--------|
| | Farmer | % | Office Worl % | Self Emplo % | Student | % | Housewife | % | unemploye % | ETC | % | | | | | |
| 1 | 2 | 2.35 | 2 | 2.35 | 1 | 1.18 | 14 | 16.47 | 3 | 3.53 | 0 | 0.00 | 5 | 5.88 | 27 | 31.76 |
| 2 | 0 | 0.00 | 1 | 1.18 | 2 | 2.35 | 21 | 24.71 | 4 | 4.71 | 2 | 2.35 | 2 | 2.35 | 32 | 37.65 |
| 3 | 0 | 0.00 | 1 | 1.18 | 2 | 2.35 | 20 | 23.53 | 2 | 2.35 | 0 | 0.00 | 1 | 1.18 | 26 | 30.59 |
| Total | 2 | 2.35 | 4 | 4.71 | 5 | 5.88 | 55 | 64.71 | 9 | 10.59 | 2 | 2.35 | 8 | 9.41 | 85 | 100.00 |

Q6 * OCCUPATI Crosstabulation
Count

| Q6 | OCCUPATI | | | | | | | | | | | | Total | % | | |
|------------|----------|------|---------------|--------------|---------|------|-----------|-------|-------------|-------|---|------|-------|------|----|--------|
| | Farmer | % | Office Worl % | Self Emplo % | Student | % | Housewife | % | unemploye % | ETC | % | | | | | |
| Enough | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 14 | 16.47 | 4 | 4.71 | 0 | 0.00 | 1 | 1.18 | 19 | 22.35 |
| So so | 2 | 2.35 | 1 | 1.18 | 3 | 3.53 | 16 | 18.82 | 1 | 1.18 | 2 | 2.35 | 1 | 1.18 | 26 | 30.59 |
| Not Enough | 0 | 0.00 | 3 | 3.53 | 2 | 2.35 | 25 | 29.41 | 4 | 4.71 | 0 | 0.00 | 6 | 7.06 | 40 | 47.06 |
| Total | 2 | 2.35 | 4 | 4.71 | 5 | 5.88 | 55 | 64.71 | 9 | 10.59 | 2 | 2.35 | 8 | 9.41 | 85 | 100.00 |

Q7 * OCCUPATI Crosstabulation
Count

| Q7 | OCCUPATI | | | | | | | | | | | | Total | % | | |
|------------|----------|------|---------------|--------------|---------|------|-----------|-------|-------------|-------|---|------|-------|------|----|--------|
| | Farmer | % | Office Worl % | Self Emplo % | Student | % | Housewife | % | unemploye % | ETC | % | | | | | |
| Enough | 0 | 0.00 | 0 | 0.00 | 2 | 2.35 | 14 | 16.47 | 3 | 3.53 | 0 | 0.00 | 1 | 1.18 | 20 | 23.53 |
| so so | 0 | 0.00 | 2 | 2.35 | 1 | 1.18 | 14 | 16.47 | 3 | 3.53 | 0 | 0.00 | 5 | 5.88 | 25 | 29.41 |
| not enough | 2 | 2.35 | 2 | 2.35 | 2 | 2.35 | 27 | 31.76 | 3 | 3.53 | 2 | 2.35 | 2 | 2.35 | 40 | 47.06 |
| Total | 2 | 2.35 | 4 | 4.71 | 5 | 5.88 | 55 | 64.71 | 9 | 10.59 | 2 | 2.35 | 8 | 9.41 | 85 | 100.00 |

Q8 * OCCUPATI Crosstabulation
Count

| Q8 | OCCUPATI | | | | | | | | | | | | Total | % | | |
|---------------|----------|------|---------------|--------------|---------|------|-----------|-------|-------------|-------|---|------|-------|------|----|--------|
| | Farmer | % | Office Worl % | Self Emplo % | Student | % | Housewife | % | unemploye % | ETC | % | | | | | |
| satisfied | 2 | 2.35 | 1 | 1.18 | 0 | 0.00 | 36 | 42.35 | 8 | 9.41 | 1 | 1.18 | 4 | 4.71 | 52 | 61.18 |
| so so | 0 | 0.00 | 3 | 3.53 | 5 | 5.88 | 12 | 14.12 | 0 | 0.00 | 0 | 0.00 | 4 | 4.71 | 24 | 28.24 |
| not satisfied | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 7 | 8.24 | 1 | 1.18 | 1 | 1.18 | 0 | 0.00 | 9 | 10.59 |
| Total | 2 | 2.35 | 4 | 4.71 | 5 | 5.88 | 55 | 64.71 | 9 | 10.59 | 2 | 2.35 | 8 | 9.41 | 85 | 100.00 |

Q9 * OCCUPATI Crosstabulation
Count

| Q9 | OCCUPATI | | | | | | | | | | | | Total | % | | |
|---------------|----------|------|---------------|--------------|---------|------|-----------|-------|-------------|-------|---|------|-------|------|----|--------|
| | Farmer | % | Office Worl % | Self Emplo % | Student | % | Housewife | % | unemploye % | ETC | % | | | | | |
| satisfied | 2 | 2.35 | 4 | 4.71 | 5 | 5.88 | 35 | 41.18 | 8 | 9.41 | 2 | 2.35 | 6 | 7.06 | 62 | 72.94 |
| so so | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 14 | 16.47 | 1 | 1.18 | 0 | 0.00 | 2 | 2.35 | 17 | 20.00 |
| not satisfied | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 6 | 7.06 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 6 | 7.06 |
| Total | 2 | 2.35 | 4 | 4.71 | 5 | 5.88 | 55 | 64.71 | 9 | 10.59 | 2 | 2.35 | 8 | 9.41 | 85 | 100.00 |

Q10 * OCCUPATI Crosstabulation
Count

| Q10 | OCCUPATI | | | | | | | | | | | | Total | % | | |
|---------------|----------|------|---------------|--------------|---------|------|-----------|-------|-------------|-------|---|------|-------|------|----|--------|
| | Farmer | % | Office Worl % | Self Emplo % | Student | % | Housewife | % | unemploye % | ETC | % | | | | | |
| comfortable | 0 | 0.00 | 0 | 0.00 | 1 | 1.18 | 20 | 23.53 | 4 | 4.71 | 0 | 0.00 | 5 | 5.88 | 30 | 35.29 |
| so so | 2 | 2.35 | 4 | 4.71 | 4 | 4.71 | 35 | 41.18 | 4 | 4.71 | 2 | 2.35 | 3 | 3.53 | 54 | 63.53 |
| uncomfortable | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 1.18 | 0 | 0.00 | 0 | 0.00 | 1 | 1.18 |
| Total | 2 | 2.35 | 4 | 4.71 | 5 | 5.88 | 55 | 64.71 | 9 | 10.59 | 2 | 2.35 | 8 | 9.41 | 85 | 100.00 |

Q11 * OCCUPATI Crosstabulation
Count

| Q11 | OCCUPATI | | | | | | | | | | | | Total | % | | |
|------------------|----------|------|---------------|--------------|---------|------|-----------|-------|-------------|-------|---|------|-------|------|----|--------|
| | Farmer | % | Office Worl % | Self Emplo % | Student | % | Housewife | % | unemploye % | ETC | % | | | | | |
| post office | 2 | 2.35 | 0 | 0.00 | 2 | 2.35 | 26 | 30.59 | 6 | 7.06 | 2 | 2.35 | 5 | 5.88 | 43 | 50.59 |
| Advertisement | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 1.18 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 1.18 |
| neighbourhood | 0 | 0.00 | 0 | 0.00 | 1 | 1.18 | 8 | 9.41 | 1 | 1.18 | 0 | 0.00 | 1 | 1.18 | 11 | 12.94 |
| community leader | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 2 | 2.35 | 0 | 0.00 | 0 | 0.00 | 2 | 2.35 |
| school | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 16 | 18.82 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 16 | 18.82 |
| web | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 1.18 | 1 | 1.18 |
| etc | 0 | 0.00 | 4 | 4.71 | 2 | 2.35 | 4 | 4.71 | 0 | 0.00 | 0 | 0.00 | 1 | 1.18 | 11 | 12.94 |
| Total | 2 | 2.35 | 4 | 4.71 | 5 | 5.88 | 55 | 64.71 | 9 | 10.59 | 2 | 2.35 | 8 | 9.41 | 85 | 100.00 |

Q12 * OCCUPATI Crosstabulation
Count

| Q12 | OCCUPATI | | | | | | | | | | | | Total | % | | |
|------------|----------|------|---------------|--------------|---------|------|-----------|-------|-------------|-------|---|------|-------|------|----|--------|
| | Farmer | % | Office Worl % | Self Emplo % | Student | % | Housewife | % | unemploye % | ETC | % | | | | | |
| walk | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 3 | 3.53 | 0 | 0.00 | 0 | 0.00 | 3 | 3.53 | 6 | 7.06 |
| bicycle | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 15 | 17.65 | 1 | 1.18 | 0 | 0.00 | 1 | 1.18 | 17 | 20.00 |
| motorcycle | 2 | 2.35 | 2 | 2.35 | 4 | 4.71 | 37 | 43.53 | 8 | 9.41 | 2 | 2.35 | 3 | 3.53 | 58 | 68.24 |
| car | 0 | 0.00 | 2 | 2.35 | 1 | 1.18 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 1.18 | 4 | 4.71 |
| Total | 2 | 2.35 | 4 | 4.71 | 5 | 5.88 | 55 | 64.71 | 9 | 10.59 | 2 | 2.35 | 8 | 9.41 | 85 | 100.00 |

Q13 * OCCUPATI Crosstabulation
Count

| Q13 | OCCUPATI | | | | | | | | | | | | Total | % |
|---------------|----------|------|---------------|--------------|---------|------|-----------|-----------|-------------|-----|---|--|-------|---|
| | Farmer | % | Office Worl % | Self Emplo % | Student | % | Housewife | % | unemploye % | ETC | % | | | |
| in 10 minutes | 2 | 2.35 | 0 | 0.00 | 2 | 2.35 | 40 | 47.06</td | | | | | | |

Base Data of User Survey by Occupation at Sg. Air Tawar (2/2)

Q14 * OCCUPATI Crosstabulation

Count

| | | OCCUPATI | | | | | | | | | | | | Total | % | | |
|-------|----------------------|----------|------|---------------|--------------|---------|------|-------------|-------------|-----|-------|------|------|-------|------|-------|--------|
| | | Farmer | % | Office Worl % | Self Emplo % | Student | % | Housewife % | unemploye % | ETC | % | | | | | | |
| Q14 | business/work/school | 0 | 0.00 | 4 | 4.71 | 0 | 0.00 | 17 | 20.00 | 2 | 2.35 | 0.00 | 4 | 4.71 | 27 | 31.76 | |
| | | 0 | 0.00 | 0 | 0.00 | 4 | 4.71 | 22 | 25.88 | 7 | 8.24 | 1 | 4.71 | 4 | 4.71 | 38 | 44.71 |
| | | 2 | 2.35 | 0 | 0.00 | 1 | 1.18 | 16 | 18.82 | 0 | 0.00 | 1 | 4.71 | 0 | 0.00 | 20 | 23.53 |
| Total | | 2 | 2.35 | 4 | 4.71 | 5 | 5.88 | 55 | 64.71 | 9 | 10.59 | 2 | 9.41 | 8 | 9.41 | 85 | 100.00 |

Q15 * OCCUPATI Crosstabulation

Count

| | | OCCUPATI | | | | | | | | | | | | Total | % | | |
|-------|-------|----------|------|---------------|--------------|---------|------|-------------|-------------|-----|-------|------|------|-------|------|-------|--------|
| | | Farmer | % | Office Worl % | Self Emplo % | Student | % | Housewife % | unemploye % | ETC | % | | | | | | |
| Q15 | email | 2 | 2.35 | 1 | 1.18 | 0 | 0.00 | 23 | 27.06 | 1 | 1.18 | 0.00 | 4 | 4.71 | 31 | 36.47 | |
| | | 0 | 0.00 | 2 | 2.35 | 3 | 3.53 | 29 | 34.12 | 4 | 4.71 | 2 | 2.35 | 1 | 1.18 | 41 | 48.24 |
| | | 0 | 0.00 | 1 | 1.18 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 1.18 |
| | | 0 | 0.00 | 0 | 0.00 | 2 | 2.35 | 3 | 3.53 | 4 | 4.71 | 0 | 0.00 | 3 | 3.53 | 12 | 14.12 |
| Total | | 2 | 2.35 | 4 | 4.71 | 5 | 5.88 | 55 | 64.71 | 9 | 10.59 | 2 | 2.35 | 8 | 9.41 | 85 | 100.00 |

Q16 * OCCUPATI Crosstabulation

Count

| | | OCCUPATI | | | | | | | | | | | | Total | % | | |
|-------|-----|----------|------|---------------|--------------|---------|------|-------------|-------------|-----|-------|------|------|-------|------|-------|--------|
| | | Farmer | % | Office Worl % | Self Emplo % | Student | % | Housewife % | unemploye % | ETC | % | | | | | | |
| Q16 | yes | 0 | 0.00 | 3 | 3.53 | 2 | 2.35 | 43 | 50.59 | 2 | 2.35 | 2 | 2.35 | 6 | 7.06 | 58 | 68.24 |
| | | 2 | 2.35 | 1 | 1.18 | 3 | 3.53 | 12 | 14.12 | 7 | 8.24 | 0.00 | 2 | 2.35 | 27 | 31.76 | |
| Total | | 2 | 2.35 | 4 | 4.71 | 5 | 5.88 | 55 | 64.71 | 9 | 10.59 | 2 | 2.35 | 8 | 9.41 | 85 | 100.00 |

Q17 * OCCUPATI Crosstabulation

Count

| | | OCCUPATI | | | | | | | | | | | | Total | % |
|-------|-------|---------------|--------------|---------|------|-------------|-------------|-----|------|---|------|---|-------|-------|--------|
| | | Office Worl % | Self Emplo % | Student | % | Housewife % | unemploye % | ETC | % | | | | | | |
| Q17 | house | 0 | 0.00 | 1 | 1.72 | 16 | 27.59 | 0 | 0.00 | 0 | 0.00 | 3 | 5.17 | 20 | 34.48 |
| | | 3 | 5.17 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 1.72 | 4 | 6.90 | | |
| | | 0 | 0.00 | 0 | 0.00 | 17 | 29.31 | 1 | 1.72 | 0 | 0.00 | 2 | 3.45 | 20 | 34.48 |
| | | 0 | 0.00 | 1 | 1.72 | 10 | 17.24 | 0 | 0.00 | 2 | 3.45 | 0 | 0.00 | 13 | 22.41 |
| | | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 1.72 | 0 | 0.00 | 0 | 0.00 | 1 | 1.72 |
| Total | | 3 | 5.17 | 2 | 3.45 | 43 | 74.14 | 2 | 3.45 | 2 | 3.45 | 6 | 10.34 | 58 | 100.00 |

Q18 * OCCUPATI Crosstabulation

Count

| | | OCCUPATI | | | | | | | | | | | | Total | % |
|-------|-----|---------------|--------------|---------|------|-------------|-------------|-----|------|---|------|---|-------|-------|--------|
| | | Office Worl % | Self Emplo % | Student | % | Housewife % | unemploye % | ETC | % | | | | | | |
| Q18 | yes | 0 | 0.00 | 1 | 1.72 | 28 | 48.28 | 1 | 1.72 | 1 | 1.72 | 3 | 5.17 | 34 | 58.62 |
| | | 3 | 5.17 | 1 | 1.72 | 15 | 25.86 | 1 | 1.72 | 1 | 1.72 | 3 | 5.17 | 24 | 41.38 |
| Total | | 3 | 5.17 | 2 | 3.45 | 43 | 74.14 | 2 | 3.45 | 2 | 3.45 | 6 | 10.34 | 58 | 100.00 |

Q19 * OCCUPATI Crosstabulation

Count

| | | OCCUPATI | | | | | | | | | | | | Total | % |
|-----|-------|--------------|---------|----|-------------|-------------|------|---|------|---|------|----|--------|-------|---|
| | | Self Emplo % | Student | % | Housewife % | unemploye % | ETC | % | | | | | | | |
| Q19 | house | 0 | 0.00 | 6 | 17.65 | 0 | 0.00 | 0 | 0.00 | 2 | 5.88 | 8 | 23.53 | | |
| | | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 2.94 | 1 | 2.94 | 1 | 2.94 | | |
| | | 1 | 2.94 | 22 | 64.71 | 0 | 0.00 | 1 | 2.94 | 0 | 0.00 | 24 | 70.59 | | |
| | | 0 | 0.00 | 0 | 0.00 | 1 | 2.94 | 0 | 0.00 | 0 | 0.00 | 1 | 2.94 | | |
| | | 1 | 2.94 | 28 | 82.35 | 1 | 2.94 | 1 | 2.94 | 3 | 8.82 | 34 | 100.00 | | |

Q20 * OCCUPATI Crosstabulation

Count

| | | OCCUPATI | | | | | | | | | | | | Total | % | | |
|-------|------|----------|------|---------------|--------------|---------|------|-------------|-------------|-----|-------|---|------|-------|-------|----|--------|
| | | Farmer | % | Office Worl % | Self Emplo % | Student | % | Housewife % | unemploye % | ETC | % | | | | | | |
| Q20 | free | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 30 | 35.29 | 8 | 9.41 | 0 | 0.00 | 1 | 1.18 | 39 | 45.88 |
| | | 0 | 0.00 | 3 | 3.53 | 2 | 2.35 | 2 | 2.35 | 0 | 0.00 | 1 | 1.18 | 9 | 10.59 | | |
| | | 0 | 0.00 | 0 | 0.00 | 1 | 1.18 | 10 | 11.76 | 1 | 1.18 | 0 | 0.00 | 0 | 0.00 | 12 | 14.12 |
| | | 2 | 2.35 | 1 | 1.18 | 2 | 2.35 | 10 | 11.76 | 0 | 0.00 | 0 | 0.00 | 3 | 3.53 | 18 | 21.18 |
| | | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 3 | 3.53 | 0 | 0.00 | 1 | 1.18 | 3 | 3.53 | 7 | 8.24 |
| Total | | 2 | 2.35 | 4 | 4.71 | 5 | 5.88 | 55 | 64.71 | 9 | 10.59 | 2 | 2.35 | 8 | 9.41 | 85 | 100.00 |

Q21 * OCCUPATI Crosstabulation

Count

| | | OCCUPATI | | | | | | | | | | | | Total | % | | |
|-------|-----|----------|------|---------------|--------------|---------|------|-------------|-------------|-----|-------|---|------|-------|------|----|--------|
| | | Farmer | % | Office Worl % | Self Emplo % | Student | % | Housewife % | unemploye % | ETC | % | | | | | | |
| Q21 | yes | 2 | 2.35 | 4 | 4.71 | 5 | 5.88 | 55 | 64.71 | 9 | 10.59 | 2 | 2.35 | 8 | 9.41 | 85 | 100.00 |
| | | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| Total | | 2 | 2.35 | 4 | 4.71 | 5 | 5.88 | 55 | 64.71 | 9 | 10.59 | 2 | 2.35 | 8 | 9.41 | 85 | 100.00 |

Q22 * OCCUPATI Crosstabulation

Count

| | | OCCUPATI | | | | | | | | | | | | Total | % |
|--|--|----------|---|---------------|------|--|--|--|--|--|--|--|--|-------|---|
| | | Farmer | % | Office Worl % | Self | | | | | | | | | | |

Base Data of User Survey by Age Group at Sg. Air Tawar (1/2)

PC_NO * AGE Crosstabulation

| PC_NO | AGE | | | | | | | | | | Total | | % Total | | | | | | | | | | | | |
|-------|------------|------|---|--|-------------|-------|---|--|-------------|-------|-------|--|-------------|-------|---|--|-------------|------|---|--|-----------|-------|---|----|--------|
| | 6-12 years | | % | | 13-18 years | | % | | 19-29 years | | % | | 30-39 years | | % | | 40-49 years | | % | | >50 years | | % | | |
| 1 | 2 | 2.35 | | | 9 | 10.59 | | | 6 | 7.06 | | | 4 | 4.71 | | | 2 | 2.35 | | | 4 | 4.71 | | 27 | 31.76 |
| 2 | 2 | 2.35 | | | 11 | 12.94 | | | 11 | 12.94 | | | 6 | 7.06 | | | 0 | 0.00 | | | 2 | 2.35 | | 32 | 37.65 |
| 3 | 4 | 4.71 | | | 12 | 14.12 | | | 6 | 7.06 | | | 0 | 0.00 | | | 1 | 1.18 | | | 3 | 3.53 | | 26 | 30.59 |
| Total | 8 | 9.41 | | | 32 | 37.65 | | | 23 | 27.06 | | | 10 | 11.76 | | | 3 | 3.53 | | | 9 | 10.59 | | 85 | 100.00 |

Q6 * AGE Crosstabulation

| Q6 | AGE | | | | | | | | | | Total | | % Total | | | | | | | | | | | | |
|------------|------------|------|---|--|-------------|-------|---|--|-------------|-------|-------|--|-------------|-------|---|--|-------------|------|---|--|-----------|-------|---|----|--------|
| | 6-12 years | | % | | 13-18 years | | % | | 19-29 years | | % | | 30-39 years | | % | | 40-49 years | | % | | >50 years | | % | | |
| Enough | 0 | 0.00 | | | 12 | 14.12 | | | 3 | 3.53 | | | 2 | 2.35 | | | 2 | 2.35 | | | 0 | 0.00 | | 19 | 22.35 |
| So so | 1 | 1.18 | | | 9 | 10.59 | | | 9 | 10.59 | | | 2 | 2.35 | | | 0 | 0.00 | | | 5 | 5.88 | | 26 | 30.59 |
| Not Enough | 7 | 8.24 | | | 11 | 12.94 | | | 11 | 12.94 | | | 6 | 7.06 | | | 1 | 1.18 | | | 4 | 4.71 | | 40 | 47.06 |
| Total | 8 | 9.41 | | | 32 | 37.65 | | | 23 | 27.06 | | | 10 | 11.76 | | | 3 | 3.53 | | | 9 | 10.59 | | 85 | 100.00 |

Q7 * AGE Crosstabulation

| Q7 | AGE | | | | | | | | | | Total | | % Total | | | | | | | | | | | | |
|------------|------------|------|---|--|-------------|-------|---|--|-------------|-------|-------|--|-------------|-------|---|--|-------------|------|---|--|-----------|-------|---|----|--------|
| | 6-12 years | | % | | 13-18 years | | % | | 19-29 years | | % | | 30-39 years | | % | | 40-49 years | | % | | >50 years | | % | | |
| Enough | 0.00 | | | | 10 | 11.76 | | | 4 | 4.71 | | | 3 | 3.53 | | | 1 | 1.18 | | | 2 | 2.35 | | 20 | 23.53 |
| so so | 1 | 1.18 | | | 10 | 11.76 | | | 7 | 8.24 | | | 4 | 4.71 | | | 1 | 1.18 | | | 2 | 2.35 | | 25 | 29.41 |
| not enough | 7 | 8.24 | | | 12 | 14.12 | | | 12 | 14.12 | | | 3 | 3.53 | | | 1 | 1.18 | | | 5 | 5.88 | | 40 | 47.06 |
| Total | 8 | 9.41 | | | 32 | 37.65 | | | 23 | 27.06 | | | 10 | 11.76 | | | 3 | 3.53 | | | 9 | 10.59 | | 85 | 100.00 |

Q8 * AGE Crosstabulation

| Q8 | AGE | | | | | | | | | | Total | | % Total | | | | | | | | | | | | |
|---------------|------------|------|---|--|-------------|-------|---|--|-------------|-------|-------|--|-------------|-------|---|--|-------------|------|---|--|-----------|-------|---|----|--------|
| | 6-12 years | | % | | 13-18 years | | % | | 19-29 years | | % | | 30-39 years | | % | | 40-49 years | | % | | >50 years | | % | | |
| satisfied | 3 | 3.53 | | | 26 | 30.59 | | | 10 | 11.76 | | | 6 | 7.06 | | | 3 | 3.53 | | | 4 | 4.71 | | 52 | 61.18 |
| so so | 3 | 3.53 | | | 6 | 7.06 | | | 7 | 8.24 | | | 4 | 4.71 | | | 0 | 0.00 | | | 4 | 4.71 | | 24 | 28.24 |
| not satisfied | 2 | 2.35 | | | 0 | 0.00 | | | 6 | 7.06 | | | 0 | 0.00 | | | 0 | 0.00 | | | 1 | 1.18 | | 9 | 10.59 |
| Total | 8 | 9.41 | | | 32 | 37.65 | | | 23 | 27.06 | | | 10 | 11.76 | | | 3 | 3.53 | | | 9 | 10.59 | | 85 | 100.00 |

Q9 * AGE Crosstabulation

| Q9 | AGE | | | | | | | | | | Total | | % Total | | | | | | | | | | | | |
|---------------|------------|------|---|--|-------------|-------|---|--|-------------|-------|-------|--|-------------|-------|---|--|-------------|------|---|--|-----------|-------|---|----|--------|
| | 6-12 years | | % | | 13-18 years | | % | | 19-29 years | | % | | 30-39 years | | % | | 40-49 years | | % | | >50 years | | % | | |
| satisfied | 6 | 7.06 | | | 19 | 22.35 | | | 17 | 20.00 | | | 9 | 10.59 | | | 3 | 3.53 | | | 8 | 9.41 | | 62 | 72.94 |
| so so | 0 | 0.00 | | | 9 | 10.59 | | | 6 | 7.06 | | | 1 | 1.18 | | | 0 | 0.00 | | | 1 | 1.18 | | 17 | 20.00 |
| not satisfied | 2 | 2.35 | | | 4 | 4.71 | | | 0 | 0.00 | | | 0 | 0.00 | | | 0 | 0.00 | | | 0 | 0.00 | | 6 | 7.06 |
| Total | 8 | 9.41 | | | 32 | 37.65 | | | 23 | 27.06 | | | 10 | 11.76 | | | 3 | 3.53 | | | 9 | 10.59 | | 85 | 100.00 |

Q10 * AGE Crosstabulation

| Q10 | AGE | | | | | | | | | | Total | | % Total | | | | | | | | | | | | |
|---------------|------------|------|---|--|-------------|-------|---|--|-------------|-------|-------|--|-------------|-------|---|--|-------------|------|---|--|-----------|-------|---|----|--------|
| | 6-12 years | | % | | 13-18 years | | % | | 19-29 years | | % | | 30-39 years | | % | | 40-49 years | | % | | >50 years | | % | | |
| comfortable | 2 | 2.35 | | | 14 | 16.47 | | | 5 | 5.88 | | | 8 | 9.41 | | | 0 | 0.00 | | | 1 | 1.18 | | 30 | 35.29 |
| so so | 6 | 7.06 | | | 18 | 21.18 | | | 18 | 21.18 | | | 2 | 2.35 | | | 3 | 3.53 | | | 7 | 8.24 | | 54 | 63.53 |
| uncomfortable | 0 | 0.00 | | | 0 | 0.00 | | | 0 | 0.00 | | | 0 | 0.00 | | | 0 | 0.00 | | | 1 | 1.18 | | 1 | 1.18 |
| Total | 8 | 9.41 | | | 32 | 37.65 | | | 23 | 27.06 | | | 10 | 11.76 | | | 3 | 3.53 | | | 9 | 10.59 | | 85 | 100.00 |

Q11 * AGE Crosstabulation

| Q11 | AGE | | | | | | | | | | Total | | % Total | | | | | | | | | | | | |
|------------------|------------|------|---|--|-------------|-------|---|--|-------------|-------|-------|--|-------------|------|---|--|-------------|------|---|--|-----------|------|---|----|-------|
| | 6-12 years | | % | | 13-18 years | | % | | 19-29 years | | % | | 30-39 years | | % | | 40-49 years | | % | | >50 years | | % | | |
| post office | 0 | 0.00 | | | 17 | 20.00 | | | 12 | 14.12 | | | 7 | 8.24 | | | 1 | 1.18 | | | 6 | 7.06 | | 43 | 50.59 |
| advertisement | 0 | 0.00 | | | 0 | 0.00 | | | 1 | 1.18 | | | 0 | 0.00 | | | 0 | 0.00 | | | 0 | 0.00 | | 1 | 1.18 |
| neighbourhood | 0 | 0.00 | | | 3 | 3.53 | | | 5 | 5.88 | | | 2 | 2.35 | | | 1 | 1.18 | | | 0 | 0.00 | | 11 | 12.94 |
| community leader | 0 | 0.00 | | | 0 | 0.00 | | | 0 | 0.00 | | | 0 | 0.00 | | | 1 | 1.18 | | | | | | | |

Base Data of User Survey by Age Group at Sg. Air Tawar (2/2)

Q14 * AGE Crosstabulation

Count

| Q14 | | AGE | | | | | | | | | | | Total | % | |
|----------------------|-------------|------------|------|-------------|-------|-------------|-------|-------------|-------|-------------|------|-----------|-------|----|--------|
| | | 6-12 years | % | 13-18 years | % | 19-29 years | % | 30-39 years | % | 40-49 years | % | >50 years | % | | |
| business/work/school | 3 | 3.53 | | 10 | 11.76 | 8 | 9.41 | 4 | 4.71 | 2 | 2.35 | 0 | 0.00 | 27 | 31.76 |
| | 2 | 2.35 | | 12 | 14.12 | 11 | 12.94 | 6 | 7.06 | 1 | 1.18 | 6 | 7.06 | 38 | 44.71 |
| | just to try | 3 | 3.53 | 10 | 11.76 | 4 | 4.71 | 0 | 0.00 | 0 | 0.00 | 3 | 3.53 | 20 | 23.53 |
| Total | 8 | 9.41 | | 32 | 37.65 | 23 | 27.06 | 10 | 11.76 | 3 | 3.53 | 9 | 10.59 | 85 | 100.00 |

Q15 * AGE Crosstabulation

Count

| Q15 | | AGE | | | | | | | | | | | Total | % | |
|-------|----------------|------------|------|-------------|-------|-------------|-------|-------------|-------|-------------|------|-----------|-------|----|--------|
| | | 6-12 years | % | 13-18 years | % | 19-29 years | % | 30-39 years | % | 40-49 years | % | >50 years | % | | |
| email | 0 | 0.00 | | 17 | 20.00 | 9 | 10.59 | 2 | 2.35 | 0 | 0.00 | 3 | 3.53 | 31 | 36.47 |
| | web browsing | 8 | 9.41 | 14 | 16.47 | 11 | 12.94 | 2 | 2.35 | 2 | 2.35 | 4 | 4.71 | 41 | 48.24 |
| | word processor | 0 | 0.00 | 0 | 0.00 | 1 | 1.18 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 1.18 |
| | others | 0 | 0.00 | 1 | 1.18 | 2 | 2.35 | 6 | 7.06 | 1 | 1.18 | 2 | 2.35 | 12 | 14.12 |
| Total | 8 | 9.41 | | 32 | 37.65 | 23 | 27.06 | 10 | 11.76 | 3 | 3.53 | 9 | 10.59 | 85 | 100.00 |

Q16 * AGE Crosstabulation

Count

| Q16 | | AGE | | | | | | | | | | | Total | % | |
|-------|----|------------|------|-------------|-------|-------------|-------|-------------|-------|-------------|------|-----------|-------|----|--------|
| | | 6-12 years | % | 13-18 years | % | 19-29 years | % | 30-39 years | % | 40-49 years | % | >50 years | % | | |
| yes | 8 | 9.41 | | 19 | 22.35 | 22 | 25.88 | 7 | 8.24 | 0 | 0.00 | 2 | 2.35 | 58 | 68.24 |
| | no | 0 | 0.00 | 13 | 15.29 | 1 | 1.18 | 3 | 3.53 | 3 | 3.53 | 7 | 8.24 | 27 | 31.76 |
| Total | 8 | 9.41 | | 32 | 37.65 | 23 | 27.06 | 10 | 11.76 | 3 | 3.53 | 9 | 10.59 | 85 | 100.00 |

Q17 * AGE Crosstabulation

Count

| Q17 | | AGE | | | | | | | | | | | Total | % | |
|-------|------------|------------|-------|-------------|-------|-------------|-------|-------------|-------|-------------|------|-----------|--------|---|--|
| | | 6-12 years | % | 13-18 years | % | 19-29 years | % | 30-39 years | % | 40-49 years | % | >50 years | % | | |
| house | 0 | 0.00 | | 8 | 13.79 | 9 | 15.52 | 2 | 3.45 | 1 | 1.72 | 20 | 34.48 | | |
| | office | 0 | 0.00 | 0 | 0.00 | 3 | 5.17 | 1 | 1.72 | 0 | 0.00 | 4 | 6.90 | | |
| | school | 8 | 13.79 | 6 | 10.34 | 3 | 5.17 | 3 | 5.17 | 0 | 0.00 | 20 | 34.48 | | |
| | cyber cafe | 0 | 0.00 | 5 | 8.62 | 7 | 12.07 | 1 | 1.72 | 0 | 0.00 | 13 | 22.41 | | |
| | others | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 1.72 | 1 | 1.72 | | |
| Total | 8 | 13.79 | | 19 | 32.76 | 22 | 37.93 | 7 | 12.07 | 2 | 3.45 | 58 | 100.00 | | |

Q18 * AGE Crosstabulation

Count

| Q18 | | AGE | | | | | | | | | | | Total | % | |
|-------|----|------------|-------|-------------|-------|-------------|-------|-------------|-------|-------------|------|-----------|--------|---|--|
| | | 6-12 years | % | 13-18 years | % | 19-29 years | % | 30-39 years | % | 40-49 years | % | >50 years | % | | |
| yes | 0 | 0.00 | | 12 | 20.69 | 17 | 29.31 | 4 | 6.90 | 1 | 6.90 | 34 | 58.62 | | |
| | no | 8 | 13.79 | 7 | 12.07 | 5 | 8.62 | 3 | 5.17 | 1 | 6.90 | 24 | 41.38 | | |
| Total | 8 | 13.79 | | 19 | 32.76 | 22 | 37.93 | 7 | 12.07 | 2 | 3.45 | 58 | 100.00 | | |

Q19 * AGE Crosstabulation

Count

| Q19 | | AGE | | | | | | | | | | | Total | % | |
|-------|------------|------------|-------|-------------|-------|-------------|-------|-----------|------|----|--------|--|-------|---|--|
| | | 6-12 years | % | 19-29 years | % | 30-39 years | % | >50 years | % | | | | | | |
| house | 4 | 11.76 | | 2 | 5.88 | 2 | 5.88 | 0 | 0.00 | 8 | 23.53 | | | | |
| | office | 0 | 0.00 | 0 | 0.00 | 1 | 2.94 | 0 | 0.00 | 1 | 2.94 | | | | |
| | cyber cafe | 8 | 23.53 | 15 | 44.12 | 1 | 2.94 | 0 | 0.00 | 24 | 70.59 | | | | |
| | others | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 2.94 | 1 | 2.94 | | | | |
| Total | 12 | 35.29 | | 17 | 50.00 | 4 | 11.76 | 1 | 2.94 | 34 | 100.00 | | | | |

Q20 * AGE Crosstabulation

Count

| Q20 | | AGE | | | | | | | | | | | Total | % | |
|-------|---------------------|------------|------|-------------|-------|-------------|-------|-------------|-------|-------------|------|-----------|-------|----|--------|
| | | 6-12 years | % | 13-18 years | % | 19-29 years | % | 30-39 years | % | 40-49 years | % | >50 years | % | | |
| free | 4 | 4.71 | | 15 | 17.65 | 11 | 12.94 | 4 | 4.71 | 2 | 2.35 | 3 | 3.53 | 39 | 45.88 |
| | instructor | 0 | 0.00 | 2 | 2.35 | 4 | 4.71 | 1 | 1.18 | 0 | 0.00 | 2 | 2.35 | 9 | 10.59 |
| | good accessibility | 0 | 0.00 | 9 | 10.59 | 1 | 1.18 | 1 | 1.18 | 1 | 1.18 | 0 | 0.00 | 12 | 14.12 |
| | convenient location | 4 | 4.71 | 4 | 4.71 | 3 | 3.53 | 3 | 3.53 | 0 | 0.00 | 4 | 4.71 | 18 | 21.18 |
| | not specified | 0 | 0.00 | 2 | 2.35 | 4 | 4.71 | 1 | 1.18 | 0 | 0.00 | 0 | 0.00 | 7 | 8.24 |
| Total | 8 | 9.41 | | 32 | 37.65 | 23 | 27.06 | 10 | 11.76 | 3 | 3.53 | 9 | 10.59 | 85 | 100.00 |

Q21 * AGE Crosstabulation

Count

| Q21 | | AGE | | | | | | | | | | | Total | % | |
|-------|----|------------|------|-------------|-------|-------------|-------|-------------|-------|-------------|------|-----------|-------|----|--------|
| | | 6-12 years | % | 13-18 years | % | 19-29 years | % | 30-39 years | % | 40-49 years | % | >50 years | % | | |
| yes | 8 | 9.41 | | 32 | 37.65 | 23 | 27.06 | 10 | 11.76 | 3 | 3.53 | 9 | 10.59 | 85 | 100.00 |
| | no | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 |
| Total | 8 | 9.41 | | 32 | 37.65 | 23 | 27.06 | 10 | 11.76 | 3 | 3.53 | 9 | 10.59 | 85 | 100.00 |

Q22 * AGE Crosstabulation

Count

| Q22 | | AGE | | | | | | | | | | | Total | % |
|-----|--|------------|---|-------------|---|-------------|---|-------------|---|-------------|---|-----------|-------|---|
| | | 6-12 years | % | 13-18 years | % | 19-29 years | % | 30-39 years | % | 40-49 years | % | >50 years | % | |

Base Data of User Survey by Gender at Bau (1/3)

NO_PC * GENDER Crosstabulation
Count

| NO_PC | GENDER | | | | Total | % |
|-------|--------|-------|--------|-------|-------|--------|
| | male | % | female | % | | |
| 1 | 34 | 11.93 | 35 | 12.28 | 69 | 24.21 |
| 2 | 18 | 6.32 | 22 | 7.72 | 40 | 14.04 |
| 3 | 29 | 10.18 | 25 | 8.77 | 54 | 18.95 |
| 4 | 37 | 12.98 | 28 | 9.82 | 65 | 22.81 |
| 5 | 30 | 10.53 | 27 | 9.47 | 57 | 20.00 |
| Total | 148 | 51.93 | 137 | 48.07 | 285 | 100.00 |

Q6 * GENDER Crosstabulation
Count

| Q6 | GENDER | | | | Total | % |
|------------|--------|-------|--------|-------|-------|--------|
| | male | % | female | % | | |
| enough | 58 | 20.35 | 57 | 20.00 | 115 | 40.35 |
| so so | 61 | 21.40 | 51 | 17.89 | 112 | 39.30 |
| not enough | 29 | 10.18 | 29 | 10.18 | 58 | 20.35 |
| Total | 148 | 51.93 | 137 | 48.07 | 285 | 100.00 |

Q7 * GENDER Crosstabulation
Count

| Q7 | GENDER | | | | Total | % |
|------------|--------|-------|--------|-------|-------|--------|
| | male | % | female | % | | |
| enough | 80 | 28.07 | 75 | 26.32 | 155 | 54.39 |
| so so | 61 | 21.40 | 43 | 15.09 | 104 | 36.49 |
| not enough | 7 | 2.46 | 19 | 6.67 | 26 | 9.12 |
| Total | 148 | 51.93 | 137 | 48.07 | 285 | 100.00 |

Q8 * GENDER Crosstabulation
Count

| Q8 | GENDER | | | | Total | % |
|-------------|--------|-------|--------|-------|-------|--------|
| | male | % | female | % | | |
| satisfied | 115 | 40.35 | 110 | 38.60 | 225 | 78.95 |
| so so | 28 | 9.82 | 23 | 8.07 | 51 | 17.89 |
| unsatisfied | 4 | 1.40 | 4 | 1.40 | 9 | 3.16 |
| Total | 147 | 51.58 | 137 | 48.07 | 285 | 100.00 |

Q9 * GENDER Crosstabulation
Count

| Q9 | GENDER | | | | Total | % |
|-------------|--------|-------|--------|-------|-------|--------|
| | male | % | female | % | | |
| satisfied | 110 | 38.60 | 103 | 36.14 | 213 | 74.74 |
| so so | 31 | 10.88 | 26 | 9.12 | 57 | 20.00 |
| unsatisfied | 5 | 1.75 | 7 | 2.46 | 15 | 5.26 |
| Total | 146 | 51.23 | 136 | 47.72 | 285 | 100.00 |

Q10 * GENDER Crosstabulation
Count

| Q10 | GENDER | | | | Total | % |
|---------------|--------|-------|--------|-------|-------|--------|
| | male | % | female | % | | |
| comfortable | 70 | 24.56 | 86 | 30.18 | 156 | 54.74 |
| acceptable | 77 | 27.02 | 49 | 17.19 | 126 | 44.21 |
| uncomfortable | 1 | 0.35 | 2 | 0.70 | 3 | 1.05 |
| Total | 148 | 51.93 | 137 | 48.07 | 285 | 100.00 |

Base Data of User Survey by Gender at Bau (2/3)

Q11 * GENDER Crosstabulation

Count

| Q11 | | GENDER | | | | Total | % |
|-------|------------------|--------|-------|--------|-------|-------|--------|
| | | male | % | female | % | | |
| | post office | 0 | 0.00 | 1 | 0.41 | 1 | 0.41 |
| | district office | 27 | 11.02 | 7 | 2.86 | 34 | 13.88 |
| | advertisement | 11 | 4.49 | 20 | 8.16 | 31 | 12.65 |
| | neighbourhood | 21 | 8.57 | 25 | 10.20 | 46 | 18.78 |
| | community leader | 7 | 2.86 | 4 | 1.63 | 11 | 4.49 |
| | school | 51 | 20.82 | 32 | 13.06 | 83 | 33.88 |
| | web | 2 | 0.82 | 4 | 1.63 | 6 | 2.45 |
| | others | 14 | 5.71 | 19 | 7.76 | 33 | 13.47 |
| Total | | 133 | 54.29 | 112 | 45.71 | 245 | 100.00 |

Q12 * GENDER Crosstabulation

Count

| Q12 | | GENDER | | | | Total | % |
|-------|------------------|--------|-------|--------|-------|-------|--------|
| | | male | % | female | % | | |
| | walk | 34 | 12.23 | 34 | 12.23 | 68 | 24.46 |
| | bicycle | 8 | 2.88 | 1 | 0.36 | 9 | 3.24 |
| | public transport | 17 | 6.12 | 32 | 11.51 | 49 | 17.63 |
| | motorcycle | 19 | 6.83 | 4 | 1.44 | 23 | 8.27 |
| | car | 61 | 21.94 | 59 | 21.22 | 120 | 43.17 |
| | others | 7 | 2.52 | 2 | 0.72 | 9 | 3.24 |
| Total | | 146 | 52.52 | 132 | 47.48 | 278 | 100.00 |

Q13 * GENDER Crosstabulation

Count

| Q13 | | GENDER | | | | Total | % |
|-------|-------------------|--------|-------|--------|-------|-------|--------|
| | | male | % | female | % | | |
| | within 10 minutes | 67 | 23.51 | 52 | 18.25 | 119 | 41.75 |
| | 11-30 minutes | 58 | 20.35 | 65 | 22.81 | 123 | 43.16 |
| | 31 minutes-1 hour | 22 | 7.72 | 20 | 7.02 | 42 | 14.74 |
| | >1 hour | 1 | 0.35 | 0 | 0.00 | 1 | 0.35 |
| Total | | 148 | 51.93 | 137 | 48.07 | 285 | 100.00 |

Q14 * GENDER Crosstabulation

Count

| Q14 | | GENDER | | | | Total | % |
|-------|----------------------|--------|-------|--------|-------|-------|--------|
| | | male | % | female | % | | |
| | business/work/school | 44 | 16.18 | 21 | 7.72 | 65 | 23.90 |
| | hobby | 56 | 20.59 | 70 | 25.74 | 126 | 46.32 |
| | try | 40 | 14.71 | 41 | 15.07 | 81 | 29.78 |
| Total | | 140 | 51.47 | 132 | 48.53 | 272 | 100.00 |

Q15 * GENDER Crosstabulation

Count

| Q15 | | GENDER | | | | Total | % |
|-------|----------------|--------|-------|--------|-------|-------|--------|
| | | male | % | female | % | | |
| | email | 31 | 14.22 | 23 | 10.55 | 54 | 24.77 |
| | web browsing | 66 | 30.28 | 47 | 21.56 | 113 | 51.83 |
| | word processor | 11 | 5.05 | 7 | 3.21 | 18 | 8.26 |
| | spread sheet | 2 | 0.92 | 0 | 0.00 | 2 | 0.92 |
| | others | 7 | 3.21 | 24 | 11.01 | 31 | 14.22 |
| Total | | 117 | 53.67 | 101 | 46.33 | 218 | 100.00 |

Q16 * GENDER Crosstabulation

Count

| Q16 | | GENDER | | | | Total | % |
|-------|-----|--------|-------|--------|-------|-------|--------|
| | | male | % | female | % | | |
| | yes | 102 | 36.17 | 89 | 31.56 | 191 | 67.73 |
| | no | 45 | 15.96 | 46 | 16.31 | 91 | 32.27 |
| Total | | 147 | 52.13 | 135 | 47.87 | 282 | 100.00 |

Q17 * GENDER Crosstabulation

Count

| Q17 | | GENDER | | | | Total | % |
|-------|------------|--------|-------|--------|-------|-------|--------|
| | | male | % | female | % | | |
| | house | 52 | 27.23 | 54 | 28.27 | 106 | 55.50 |
| | office | 9 | 4.71 | 5 | 2.62 | 14 | 7.33 |
| | school | 19 | 9.95 | 21 | 10.99 | 40 | 20.94 |
| | cyber cafe | 18 | 9.42 | 10 | 5.24 | 28 | 14.66 |
| | others | 2 | 1.05 | 1 | 0.52 | 3 | 1.57 |
| Total | | 100 | 52.36 | 91 | 47.64 | 191 | 100.00 |

Base Data of User Survey by Gender at Bau (3/3)

Q18 * GENDER Crosstabulation
Count

| | | GENDER | | | | Total | % |
|-------|-----|--------|-------|--------|-------|-------|--------|
| | | male | % | female | % | | |
| Q18 | yes | 72 | 33.96 | 57 | 26.89 | 129 | 60.85 |
| | no | 45 | 21.23 | 38 | 17.92 | 83 | 39.15 |
| Total | | 117 | 55.19 | 95 | 44.81 | 212 | 100.00 |

Q19 * GENDER Crosstabulation
Count

| | | GENDER | | | | Total | % |
|-------|------------|--------|-------|--------|-------|-------|--------|
| | | male | % | female | % | | |
| Q19 | house | 36 | 25.53 | 23 | 16.31 | 59 | 41.84 |
| | office | 10 | 7.09 | 3 | 2.13 | 13 | 9.22 |
| | school | 15 | 10.64 | 14 | 9.93 | 29 | 20.57 |
| | cyber cafe | 19 | 13.48 | 16 | 11.35 | 35 | 24.82 |
| | others | 2 | 1.42 | 3 | 2.13 | 5 | 3.55 |
| Total | | 82 | 58.16 | 59 | 41.84 | 141 | 100.00 |

Q20 * GENDER Crosstabulation
Count

| | | GENDER | | | | Total | % |
|-----|----------------------|--------|-------|--------|-------|-------|--------|
| | | male | % | female | % | | |
| Q20 | free | 48 | 18.32 | 43 | 16.41 | 91 | 34.73 |
| | instructor | 19 | 7.25 | 14 | 5.34 | 33 | 12.60 |
| | better communication | 34 | 12.98 | 37 | 14.12 | 71 | 27.10 |
| | access | 16 | 6.11 | 16 | 6.11 | 32 | 12.21 |
| | convenient location | 11 | 4.20 | 24 | 9.16 | 35 | 13.36 |
| | not specified | 128 | 48.85 | 134 | 51.15 | 262 | 100.00 |

Q21 * GENDER Crosstabulation
Count

| | | GENDER | | | | Total | % |
|-------|-----|--------|-------|--------|-------|-------|--------|
| | | male | % | female | % | | |
| Q21 | yes | 143 | 50.18 | 137 | 48.07 | 280 | 98.25 |
| | no | 5 | 1.75 | 0 | 0.00 | 5 | 1.75 |
| Total | | 148 | 51.93 | 137 | 48.07 | 285 | 100.00 |

Q22 * GENDER Crosstabulation
Count

| | | GENDER | | | | Total | % |
|-----|-----------------------------|--------|-------|--------|-------|-------|--------|
| | | male | % | female | % | | |
| Q22 | after 5 in weekdays | 40 | 15.15 | 42 | 15.91 | 82 | 31.06 |
| | noon to evening on saturday | 42 | 15.91 | 39 | 14.77 | 81 | 30.68 |
| | sat night | 11 | 4.17 | 9 | 3.41 | 20 | 7.58 |
| | sunday morning | 28 | 10.61 | 19 | 7.20 | 47 | 17.80 |
| | noon to evening on sunday | 9 | 3.41 | 23 | 8.71 | 32 | 12.12 |
| | sunday night | 2 | 0.76 | 0 | 0.00 | 2 | 0.76 |
| | Total | 132 | 50.00 | 132 | 50.00 | 264 | 100.00 |

Q23 * GENDER Crosstabulation
Count

| | | GENDER | | | | Total | % |
|-------|-----|--------|-------|--------|-------|-------|--------|
| | | male | % | female | % | | |
| Q23 | yes | 89 | 32.25 | 70 | 25.36 | 159 | 57.61 |
| | no | 55 | 19.93 | 62 | 22.46 | 117 | 42.39 |
| Total | | 144 | 52.17 | 132 | 47.83 | 276 | 100.00 |

Base Data of User Survey by Occupation at Bau (1/2)

| NO_PC * OCCU Crosstabulation | | | | | | | | | | | | | | | Total | % | | |
|------------------------------|-------------------|------|--------|------|------|------|-------------|------|---------|-------|-----------|------|-----------|------|--------|-------|------------|-----------|
| Count | farmer | % | office | % | sme | % | self employ | % | student | % | housewife | % | penganggu | % | others | % | | |
| NO_PC | 1 | 2 | 0.70 | 3 | 1.05 | 0 | 0.00 | 4 | 1.40 | 40 | 14.04 | 4 | 1.40 | 3 | 1.05 | 13 | 4.56 | 69 24.21 |
| | 2 | 0 | 0.00 | 3 | 1.05 | 0 | 0.00 | 2 | 0.70 | 22 | 7.72 | 1 | 0.35 | 1 | 0.35 | 10 | 3.51 | 39 13.68 |
| | 3 | 3 | 1.05 | 6 | 2.11 | 1 | 0.35 | 1 | 0.35 | 29 | 10.18 | 9 | 3.16 | 2 | 0.70 | 3 | 1.05 | 54 18.95 |
| | 4 | 0 | 0.00 | 8 | 2.81 | 0 | 0.00 | 4 | 1.40 | 32 | 11.23 | 4 | 1.40 | 2 | 0.70 | 16 | 5.61 | 66 23.16 |
| | 5 | 1 | 0.35 | 5 | 1.75 | 0 | 0.00 | 1 | 0.35 | 40 | 14.04 | 3 | 1.05 | 0 | 0.00 | 7 | 2.46 | 57 20.00 |
| Total | 6 | 2.11 | 25 | 8.77 | 1 | 0.35 | 12 | 4.21 | 163 | 57.19 | 21 | 7.37 | 8 | 2.81 | 49 | 17.19 | 285 100.00 | |
| Q6 * OCCU Crosstabulation | farmer | % | office | % | sme | % | self employ | % | student | % | housewife | % | penganggu | % | others | % | | |
| Count | enough | 0 | 0.00 | 12 | 4.21 | 0 | 0.00 | 1 | 0.35 | 71 | 24.91 | 10 | 3.51 | 0 | 0.00 | 21 | 7.37 | 115 40.35 |
| | so so | 2 | 0.70 | 6 | 2.11 | 0 | 0.00 | 7 | 2.46 | 68 | 23.86 | 7 | 2.46 | 3 | 1.05 | 19 | 6.67 | 112 39.30 |
| | not enough | 4 | 1.40 | 7 | 2.46 | 1 | 0.35 | 4 | 1.40 | 24 | 8.42 | 4 | 1.40 | 5 | 1.75 | 9 | 3.16 | 58 20.35 |
| Total | 6 | 2.11 | 25 | 8.77 | 1 | 0.35 | 12 | 4.21 | 163 | 57.19 | 21 | 7.37 | 8 | 2.81 | 49 | 17.19 | 285 100.00 | |
| Q7 * OCCU Crosstabulation | farmer | % | office | % | sme | % | self employ | % | student | % | housewife | % | penganggu | % | others | % | | |
| Count | enough | 2 | 0.70 | 14 | 4.91 | 1 | 0.35 | 8 | 2.91 | 85 | 29.82 | 14 | 4.91 | 2 | 0.70 | 29 | 10.18 | 155 54.39 |
| | so so | 1 | 0.35 | 10 | 3.51 | 0 | 0.00 | 3 | 1.05 | 64 | 22.46 | 4 | 1.40 | 3 | 1.05 | 19 | 6.67 | 104 36.49 |
| | not enough | 3 | 1.05 | 1 | 0.35 | 0 | 0.00 | 1 | 0.35 | 14 | 4.91 | 3 | 1.05 | 3 | 1.05 | 1 | 0.35 | 26 9.12 |
| Total | 6 | 2.11 | 25 | 8.77 | 1 | 0.35 | 12 | 4.21 | 163 | 57.19 | 21 | 7.37 | 8 | 2.81 | 49 | 17.19 | 285 100.00 | |
| Q8 * OCCU Crosstabulation | farmer | % | office | % | sme | % | self employ | % | student | % | housewife | % | penganggu | % | others | % | | |
| Count | satisfied | 3 | 1.05 | 22 | 7.72 | 1 | 0.35 | 8 | 2.81 | 121 | 42.46 | 20 | 7.02 | 5 | 1.75 | 45 | 15.79 | 225 78.95 |
| | so so | 3 | 1.05 | 3 | 1.05 | 0 | 0.00 | 4 | 1.40 | 34 | 11.93 | 1 | 0.35 | 3 | 1.05 | 3 | 1.05 | 52 18.25 |
| | unsatisfied | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 7 | 2.46 | 0 | 0.00 | 0 | 0.00 | 1 | 0.35 | 8 2.81 |
| Total | 6 | 2.11 | 25 | 8.77 | 1 | 0.35 | 12 | 4.21 | 162 | 56.84 | 21 | 7.37 | 8 | 2.81 | 49 | 17.19 | 285 100.00 | |
| Q9 * OCCU Crosstabulation | farmer | % | office | % | sme | % | self employ | % | student | % | housewife | % | penganggu | % | others | % | | |
| Count | satisfied | 5 | 1.75 | 17 | 5.96 | 0 | 0.00 | 12 | 4.21 | 122 | 42.81 | 16 | 5.61 | 4 | 1.40 | 38 | 13.33 | 214 75.09 |
| | so so | 1 | 0.35 | 7 | 2.46 | 0 | 0.00 | 0 | 0.00 | 33 | 11.58 | 4 | 1.40 | 4 | 1.40 | 7 | 2.46 | 56 19.65 |
| | unsatisfied | 0 | 0.00 | 1 | 0.35 | 1 | 0.35 | 0 | 0.00 | 5 | 1.75 | 1 | 0.35 | 0 | 0.00 | 4 | 1.40 | 15 5.26 |
| Total | 6 | 2.11 | 25 | 8.77 | 1 | 0.35 | 12 | 4.21 | 160 | 56.14 | 21 | 7.37 | 8 | 2.81 | 49 | 17.19 | 285 100.00 | |
| Q10 * OCCU Crosstabulation | farmer | % | office | % | sme | % | self employ | % | student | % | housewife | % | penganggu | % | others | % | | |
| Count | comfortable | 3 | 1.05 | 8 | 2.81 | 0 | 0.00 | 5 | 1.75 | 95 | 33.33 | 13 | 4.56 | 1 | 0.35 | 31 | 10.88 | 156 54.74 |
| | acceptable | 3 | 1.05 | 17 | 5.96 | 1 | 0.35 | 6 | 2.11 | 67 | 23.51 | 8 | 2.81 | 7 | 2.46 | 17 | 5.96 | 126 44.21 |
| | uncomfortable | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 0.35 | 1 | 0.35 | 0 | 0.00 | 0 | 0.00 | 1 | 0.35 | 3 1.05 |
| Total | 6 | 2.11 | 25 | 8.77 | 1 | 0.35 | 12 | 4.21 | 163 | 57.19 | 21 | 7.37 | 8 | 2.81 | 49 | 17.19 | 285 100.00 | |
| Q11 * OCCU Crosstabulation | farmer | % | office | % | sme | % | self employ | % | student | % | housewife | % | penganggu | % | others | % | | |
| Count | post office | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 0.41 | 0 | 0.00 | 0 | 0.00 | 1 0.41 |
| | district office | 2 | 0.82 | 8 | 2.88 | 0 | 0.00 | 5 | 2.05 | 10 | 4.10 | 0 | 0.00 | 0 | 0.00 | 9 | 3.69 | 34 13.93 |
| | advertisement | 0 | 0.00 | 2 | 0.82 | 0 | 0.00 | 1 | 0.41 | 20 | 8.20 | 5 | 2.05 | 1 | 0.41 | 2 | 0.82 | 31 12.70 |
| | neighbourhood | 1 | 0.41 | 4 | 1.64 | 1 | 0.41 | 0 | 0.00 | 26 | 10.66 | 7 | 2.87 | 1 | 0.41 | 6 | 2.46 | 46 18.85 |
| | community leader | 2 | 0.82 | 1 | 0.41 | 0 | 0.00 | 0 | 0.00 | 3 | 1.23 | 0 | 0.00 | 1 | 0.41 | 4 | 1.64 | 11 4.51 |
| | school | 0 | 0.00 | 4 | 1.64 | 0 | 0.00 | 2 | 0.82 | 68 | 27.87 | 0 | 0.00 | 0 | 0.00 | 9 | 3.69 | 83 34.02 |
| | web | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 3 | 1.23 | 0 | 0.00 | 2 | 0.82 | 1 | 0.41 | 6 2.46 |
| | others | 1 | 0.41 | 1 | 0.41 | 0 | 0.00 | 2 | 0.82 | 16 | 5.65 | 2 | 0.82 | 2 | 0.82 | 8 | 3.28 | 32 13.11 |
| Total | 6 | 2.46 | 20 | 8.20 | 1 | 0.41 | 10 | 4.10 | 146 | 59.84 | 15 | 6.15 | 7 | 2.87 | 39 | 15.98 | 244 100.00 | |
| Q12 * OCCU Crosstabulation | farmer | % | office | % | sme | % | self employ | % | student | % | housewife | % | penganggu | % | others | % | | |
| Count | walk | 0 | 0.00 | 1 | 0.36 | 0 | 0.00 | 0 | 0.00 | 55 | 19.78 | 4 | 1.44 | 2 | 0.72 | 6 | 2.16 | 68 24.46 |
| | bicycle | 1 | 0.36 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 8 | 2.88 | 0 | 0.00 | 0 | 0.00 | 9 | 3.24 | |
| | public transport | 2 | 0.72 | 0 | 0.00 | 0 | 0.00 | 1 | 0.36 | 38 | 13.67 | 2 | 0.72 | 4 | 1.44 | 49 | 17.63 | |
| | motorcycle | 0 | 0.00 | 6 | 2.16 | 0 | 0.00 | 2 | 0.72 | 4 | 1.44 | 0 | 0.00 | 1 | 0.36 | 11 | 3.96 | 24 8.63 |
| | car | 2 | 0.72 | 17 | 6.12 | 1 | 0.36 | 9 | 3.24 | 48 | 17.27 | 14 | 5.04 | 3 | 1.08 | 25 | 8.99 | 119 42.81 |
| | others | 1 | 0.36 | 1 | 0.36 | 0 | 0.00 | 0 | 0.00 | 6 | 2.16 | 0 | 0.00 | 0 | 0.00 | 1 | 0.36 | 9 3.24 |
| Total | 6 | 2.16 | 25 | 8.99 | 1 | 0.36 | 12 | 4.32 | 159 | 57.19 | 20 | 7.19 | 8 | 2.88 | 47 | 16.91 | 278 100.00 | |
| Q13 * OCCU Crosstabulation | farmer | % | office | % | sme | % | self employ | % | student | % | housewife | % | penganggu | % | others | % | | |
| Count | within 10 minutes | 0 | 0.00 | 16 | 5.61 | 0 | 0.00 | 4 | 1.40 | 67 | 23.51 | 9 | 3.16 | 5 | 1.75 | 18 | 6.32 | 119 41.75 |
| | 11-30 minutes | 4 | 1.40 | 7 | 2.46 | 1 | 0.35 | 7 | 2.46 | 78 | 27.37 | 9 | 3.16 | 1 | 0.35 | 16 | 5.61 | 123 43.16 |
| | 31 minutes-1 hour | 2 | 0.70 | 2 | 0.70 | 0 | 0.00 | 1 | 0.35 | 17 | 5.96 | 3 | 1.05 | 2 | 0.70 | 15 | 5.26 | 42 14.74 |
| | >1 hour | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 0.35 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 0.35 |
| Total | 6 | 2.11 | 25 | 8.77 | 1 | 0.35 | 12 | 4.21 | 163 | 57.19 | 21 | 7.37 | 8 | 2.81 | 49 | 17.19 | 285 100.00 | |

Base Data of User Survey by Occupation at Bau (2/2)

Q14 * OCCU Crosstabulation

| Count | | | | | | | | | | | | | Total | % | | | | | |
|-------|----------------------|--------|------|--------|------|-----|------|-------------|------|---------|-------|-----------|-------|-----------|------|--------|-------|-------|--------|
| | OCCU | farmer | % | office | % | sme | % | self employ | % | student | % | housewife | % | penganggu | % | others | % | Total | % |
| Q14 | business/work/school | 2 | 0.74 | 10 | 3.68 | 1 | 0.37 | 7 | 2.57 | 23 | 8.46 | 1 | 0.37 | 2 | 0.74 | 19 | 6.99 | 65 | 23.90 |
| | | 0 | 0.00 | 6 | 2.21 | 0 | 0.00 | 5 | 1.84 | 94 | 34.56 | 5 | 1.84 | 2 | 0.74 | 13 | 4.78 | 125 | 45.96 |
| | | 4 | 1.47 | 7 | 2.57 | 0 | 0.00 | 0 | 0.00 | 44 | 16.18 | 15 | 5.51 | 4 | 1.47 | 8 | 2.94 | 82 | 30.15 |
| Total | | 6 | 2.21 | 23 | 8.46 | 1 | 0.37 | 12 | 4.41 | 161 | 59.19 | 21 | 7.72 | 8 | 2.94 | 40 | 14.71 | 272 | 100.00 |

Q15 * OCCU Crosstabulation

| Count | | | | | | | | | | | | | Total | % | | | | | |
|-------|-------|--------|------|--------|------|-----|------|-------------|------|---------|-------|-----------|-------|-----------|------|--------|-------|-------|--------|
| | OCCU | farmer | % | office | % | sme | % | self employ | % | student | % | housewife | % | penganggu | % | others | % | Total | % |
| Q15 | email | 0 | 0.00 | 4 | 1.83 | 1 | 0.46 | 2 | 0.92 | 40 | 18.35 | 1 | 0.46 | 2 | 0.92 | 5 | 2.29 | 55 | 25.23 |
| | | 0 | 0.00 | 13 | 5.96 | 0 | 0.00 | 5 | 2.29 | 73 | 33.49 | 4 | 1.83 | 3 | 1.38 | 14 | 6.42 | 112 | 51.38 |
| | | 4 | 1.83 | 0 | 0.00 | 0 | 0.00 | 3 | 1.38 | 5 | 2.29 | 0 | 0.00 | 6 | 2.75 | 18 | 8.26 | | |
| | | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 0.46 | 0 | 0.00 | 0 | 0.00 | 1 | 0.46 | 2 | 0.92 |
| | | 2 | 0.92 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 16 | 7.34 | 6 | 2.75 | 3 | 1.38 | 4 | 1.83 | 31 | 14.22 |
| Total | | 6 | 2.75 | 17 | 7.80 | 1 | 0.46 | 10 | 4.59 | 135 | 61.93 | 11 | 5.05 | 8 | 3.67 | 30 | 13.76 | 218 | 100.00 |

Q16 * OCCU Crosstabulation

| Count | | | | | | | | | | | | | Total | % | | | | | |
|-------|------|--------|------|--------|------|-----|------|-------------|------|---------|-------|-----------|-------|-----------|------|--------|-------|-------|--------|
| | OCCU | farmer | % | office | % | sme | % | self employ | % | student | % | housewife | % | penganggu | % | others | % | Total | % |
| Q16 | yes | 0 | 0.00 | 20 | 7.09 | 1 | 0.35 | 8 | 2.94 | 115 | 40.78 | 10 | 3.55 | 3 | 1.06 | 34 | 12.06 | 101 | 67.73 |
| | | 6 | 2.13 | 5 | 1.77 | 0 | 0.00 | 4 | 1.42 | 45 | 15.96 | 11 | 3.90 | 5 | 1.77 | 15 | 5.32 | 91 | 32.27 |
| Total | | 6 | 2.13 | 25 | 8.87 | 1 | 0.35 | 12 | 4.26 | 160 | 56.74 | 21 | 7.45 | 8 | 2.84 | 49 | 17.38 | 282 | 100.00 |

Q17 * OCCU Crosstabulation

| Count | | | | | | | | | | | | | Total | % | | | | | |
|-------|-------|--------|------|--------|------|-----|------|-------------|------|---------|-------|-----------|-------|-----------|------|--------|-------|-------|--------|
| | OCCU | farmer | % | office | % | sme | % | self employ | % | student | % | housewife | % | penganggu | % | others | % | Total | % |
| Q17 | house | 0 | 0.00 | 6 | 3.14 | 1 | 0.52 | 8 | 4.19 | 62 | 32.46 | 9 | 4.71 | 3 | 1.57 | 17 | 8.90 | 106 | 55.50 |
| | | 0 | 0.00 | 5 | 2.62 | 0 | 0.00 | 0 | 0.00 | 5 | 2.62 | 0 | 0.00 | 0 | 0.00 | 4 | 2.09 | 14 | 7.33 |
| | | 0 | 0.00 | 1 | 0.52 | 0 | 0.00 | 0 | 0.00 | 33 | 17.28 | 1 | 0.52 | 2 | 1.05 | 3 | 1.57 | 40 | 20.94 |
| | | 2 | 1.05 | 0 | 0.00 | 0 | 0.00 | 2 | 1.05 | 20 | 10.47 | 1 | 0.52 | 0 | 0.00 | 3 | 1.57 | 28 | 14.66 |
| | | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 2 | 1.05 | 0 | 0.00 | 1 | 0.52 | 3 | 1.57 | | |
| Total | | 2 | 1.05 | 12 | 6.28 | 1 | 0.52 | 10 | 5.24 | 122 | 63.87 | 11 | 5.76 | 5 | 2.62 | 28 | 14.66 | 191 | 100.00 |

Q18 * OCCU Crosstabulation

| Count | | | | | | | | | | | | | Total | % | | | |
|-------|------|--------|------|-----|------|-------------|------|---------|-------|-----------|------|-----------|-------|--------|-------|-------|--------|
| | OCCU | office | % | sme | % | self employ | % | student | % | housewife | % | penganggu | % | others | % | Total | % |
| Q18 | yes | 16 | 7.55 | 0 | 0.00 | 8 | 3.77 | 84 | 39.62 | 4 | 1.89 | 3 | 1.42 | 14 | 6.60 | 129 | 60.85 |
| | no | 5 | 2.36 | 1 | 0.47 | 4 | 1.89 | 47 | 22.17 | 6 | 2.83 | 0 | 0.00 | 20 | 9.43 | 83 | 39.15 |
| Total | | 21 | 9.91 | 1 | 0.47 | 12 | 5.66 | 131 | 61.79 | 10 | 4.72 | 3 | 1.42 | 34 | 16.04 | 212 | 100.00 |

Q19 * OCCU Crosstabulation

| Count | | | | | | | | | | | | | Total | % | | | |
|-------|-------|--------|------|-----|------|---------|-------|-----------|------|-----------|------|--------|-------|-------|--------|--|--|
| | OCCU | office | % | sme | % | student | % | housewife | % | penganggu | % | others | % | Total | % | | |
| Q19 | house | 6 | 4.26 | 7 | 4.96 | 37 | 26.24 | 3 | 2.13 | 1 | 0.71 | 5 | 3.55 | 59 | 41.84 | | |
| | | 5 | 3.55 | 0 | 0.00 | 4 | 2.94 | 0 | 0.00 | 0 | 0.00 | 4 | 2.84 | 13 | 9.22 | | |
| | | 0 | 0.00 | 0 | 0.00 | 27 | 19.15 | 0 | 0.00 | 2 | 1.42 | 0 | 0.00 | 29 | 20.57 | | |
| | | 2 | 1.42 | 3 | 2.13 | 26 | 18.44 | 0 | 0.00 | 0 | 0.00 | 4 | 2.84 | 35 | 24.82 | | |
| | | 0 | 0.00 | 0 | 0.00 | 4 | 2.94 | 0 | 0.00 | 0 | 0.00 | 1 | 0.71 | 5 | 3.55 | | |
| Total | | 13 | 9.22 | 10 | 7.09 | 98 | 69.50 | 3 | 2.13 | 3 | 2.13 | 14 | 9.93 | 141 | 100.00 | | |

Q20 * OCCU Crosstabulation

| Count | | | | | | | | | | | | | Total | % | | | | | |
|-------|------|--------|------|--------|------|-----|------|-------------|------|---------|-------|-----------|-------|-----------|------|--------|-------|-------|--------|
| | OCCU | farmer | % | office | % | sme | % | self employ | % | student | % | housewife | % | penganggu | % | others | % | Total | % |
| Q20 | free | 3 | 1.15 | 4 | 1.53 | 0 | 0.00 | 3 | 1.15 | 64 | 24.43 | 7 | 2.67 | 1 | 0.38 | 9 | 3.44 | 91 | 34.73 |
| | | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 2 | 0.76 | 25 | 9.54 | 4 | 1.53 | 0 | 0.00 | 2 | 0.76 | 33 | 12.60 |
| | | 1 | 0.38 | 6 | 2.29 | 1 | 0.38 | 1 | 0.38 | 38 | 14.50 | 4 | 1.53 | 2 | 0.76 | 18 | 6.87 | 71 | 27.10 |
| | | 0 | 0.00 | 5 | 1.91 | 0 | 0.00 | 1 | 0.38 | 15 | 5.73 | 2 | 0.76 | 3 | 1.15 | 6 | 2.29 | 32 | 12.21 |
| | | 0 | 0.00 | 2 | 0.76 | 0 | 0.00 | 3 | 1.15 | 19 | 7.25 | 2 | 0.76 | 0 | 0.00 | 6 | 2.27 | 47 | 17.80 |
| Total | | 4 | 1.53 | 17 | 6.49 | 1 | 0.38 | 10 | 3.82 | 161 | 61.45 | 19 | 7.25 | 8 | 3.05 | 42 | 16.03 | 262 | 100.00 |

Q21 * OCCU Crosstabulation

| Count | | | | | | | | | | | | | Total | % | | | | | |
|-------|------|--------|------|--------|------|-----|------|-------------|------|---------|-------|-----------|-------|-----------|------|--------|-------|-------|--------|
| | OCCU | farmer | % | office | % | sme | % | self employ | % | student | % | housewife | % | penganggu | % | others | % | Total | % |
| Q21 | yes | 6 | 2.11 | 24 | 8.42 | 1 | 0.35 | 10 | 3.61 | 161 | 56.49 | 21 | 7.37 | 8 | 2.81 | 49 | 17.19 | 280 | 98.25 |
| | no | 6 | 2.11 | 1 | 0.35 | 0 | 0.00 | 2 | 0.70 | 2 | 0.70 | 0 | 0.00 | 0 | 0.00 | 49 | 0.00 | 5 | 1.75 |
| Total | | 6 | 2.11 | 25 | 8.77 | 1 | 0.35 | 12 | 4.21 | 163 | 57.19 | 21 | 7.37 | 8 | 2.81 | 49 | 17.19 | 285 | 100.00 |

Base Data of User Survey by Age Group at Bau (1/2)

NO_PC * AGE Crosstabulation

Count

| NO_PC | AGE | | | | | | | | | | Total | | % Total | |
|-------|------------|-------|-------------|-------|-------------|-------|-------------|-------|-------------|------|-----------|------|---------|--------|
| | 6-12 years | % | 13-18 years | % | 19-29 years | % | 30-39 years | % | 40-49 years | % | >50 years | % | Total | % |
| 1 | 12 | 4.20 | 19 | 6.64 | 20 | 6.99 | 8 | 2.80 | 7 | 2.45 | 3 | 1.05 | 69 | 24.13 |
| 2 | 7 | 2.45 | 15 | 5.24 | 5 | 1.75 | 4 | 1.40 | 6 | 2.10 | 3 | 1.05 | 40 | 13.99 |
| 3 | 7 | 2.45 | 20 | 6.99 | 8 | 2.80 | 14 | 4.90 | 4 | 1.40 | 1 | 0.35 | 54 | 18.88 |
| 4 | 9 | 3.15 | 26 | 9.09 | 12 | 4.20 | 11 | 3.85 | 5 | 1.75 | 3 | 1.05 | 66 | 23.08 |
| 5 | 11 | 3.85 | 29 | 10.14 | 4 | 1.40 | 7 | 2.45 | 5 | 1.75 | 1 | 0.35 | 57 | 19.93 |
| Total | 46 | 16.08 | 109 | 38.11 | 49 | 17.13 | 44 | 15.38 | 27 | 9.44 | 11 | 3.85 | 286 | 100.00 |

Q6 * AGE Crosstabulation

Count

| Q6 | AGE | | | | | | | | | | Total | | % Total | |
|------------|------------|-------|-------------|-------|-------------|-------|-------------|-------|-------------|------|-----------|------|---------|--------|
| | 6-12 years | % | 13-18 years | % | 19-29 years | % | 30-39 years | % | 40-49 years | % | >50 years | % | Total | % |
| enough | 27 | 9.44 | 39 | 13.64 | 21 | 7.34 | 16 | 5.59 | 7 | 2.45 | 6 | 2.10 | 116 | 40.56 |
| so so | 13 | 4.55 | 54 | 18.88 | 14 | 4.90 | 15 | 5.24 | 11 | 3.85 | 5 | 1.75 | 112 | 39.16 |
| not enough | 6 | 2.10 | 16 | 5.59 | 14 | 4.90 | 13 | 4.55 | 9 | 3.15 | 0 | 0.00 | 58 | 20.28 |
| Total | 46 | 16.08 | 109 | 38.11 | 49 | 17.13 | 44 | 15.38 | 27 | 9.44 | 11 | 3.85 | 286 | 100.00 |

Q7 * AGE Crosstabulation

Count

| Q7 | AGE | | | | | | | | | | Total | | % Total | |
|------------|------------|-------|-------------|-------|-------------|-------|-------------|-------|-------------|------|-----------|------|---------|--------|
| | 6-12 years | % | 13-18 years | % | 19-29 years | % | 30-39 years | % | 40-49 years | % | >50 years | % | Total | % |
| enough | 33 | 11.54 | 50 | 17.48 | 26 | 9.09 | 26 | 9.09 | 14 | 4.90 | 7 | 2.45 | 156 | 54.55 |
| so so | 11 | 3.85 | 48 | 16.78 | 17 | 5.94 | 12 | 4.20 | 12 | 4.20 | 4 | 1.40 | 104 | 36.36 |
| not enough | 2 | 0.70 | 11 | 3.85 | 6 | 2.10 | 6 | 2.10 | 1 | 0.35 | 0 | 0.00 | 26 | 9.09 |
| Total | 46 | 16.08 | 109 | 38.11 | 49 | 17.13 | 44 | 15.38 | 27 | 9.44 | 11 | 3.85 | 286 | 100.00 |

Q8 * AGE Crosstabulation

Count

| Q8 | AGE | | | | | | | | | | Total | | % Total | |
|-------------|------------|-------|-------------|-------|-------------|-------|-------------|-------|-------------|------|-----------|------|---------|--------|
| | 6-12 years | % | 13-18 years | % | 19-29 years | % | 30-39 years | % | 40-49 years | % | >50 years | % | Total | % |
| satisfied | 39 | 13.64 | 76 | 26.57 | 39 | 13.64 | 38 | 13.29 | 23 | 8.04 | 11 | 3.85 | 226 | 79.02 |
| so so | 6 | 2.10 | 26 | 9.09 | 9 | 3.15 | 6 | 2.10 | 4 | 1.40 | 0 | 0.00 | 52 | 18.18 |
| unsatisfied | 0 | 0.00 | 7 | 2.45 | 1 | 0.35 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 8 | 2.80 |
| Total | 45 | 15.73 | 109 | 38.11 | 49 | 17.13 | 44 | 15.38 | 27 | 9.44 | 11 | 3.85 | 286 | 100.00 |

Q9 * AGE Crosstabulation

Count

| Q9 | AGE | | | | | | | | | | Total | | % Total | |
|-------------|------------|-------|-------------|-------|-------------|-------|-------------|-------|-------------|------|-----------|------|---------|--------|
| | 6-12 years | % | 13-18 years | % | 19-29 years | % | 30-39 years | % | 40-49 years | % | >50 years | % | Total | % |
| satisfied | 36 | 12.59 | 81 | 28.32 | 33 | 11.54 | 40 | 13.99 | 17 | 5.94 | 7 | 2.45 | 214 | 74.83 |
| so so | 8 | 2.80 | 23 | 8.04 | 12 | 4.20 | 4 | 1.40 | 8 | 2.80 | 2 | 0.70 | 57 | 19.93 |
| unsatisfied | 0 | 0.00 | 4 | 1.40 | 4 | 1.40 | 0 | 0.00 | 2 | 0.70 | 2 | 0.70 | 15 | 5.24 |
| Total | 44 | 15.38 | 108 | 37.76 | 49 | 17.13 | 44 | 15.38 | 27 | 9.44 | 11 | 3.85 | 286 | 100.00 |

Q10 * AGE Crosstabulation

Count

| Q10 | AGE | | | | | | | | | | Total | | % Total | |
|---------------|------------|-------|-------------|-------|-------------|-------|-------------|-------|-------------|------|-----------|------|---------|--------|
| | 6-12 years | % | 13-18 years | % | 19-29 years | % | 30-39 years | % | 40-49 years | % | >50 years | % | Total | % |
| comfortable | 28 | 9.79 | 66 | 23.08 | 24 | 8.39 | 20 | 6.99 | 12 | 4.20 | 6 | 2.10 | 156 | 54.55 |
| acceptable | 17 | 5.94 | 43 | 15.03 | 24 | 8.39 | 23 | 8.04 | 15 | 5.24 | 5 | 1.75 | 127 | 44.41 |
| uncomfortable | 1 | 0.35 | 0 | 0.00 | 1 | 0.35 | 1 | 0.35 | 0 | 0.00 | 0 | 0.00 | 3 | 1.05 |
| Total | 46 | 16.08 | 109 | 38.11 | 49 | 17.13 | 44 | 15.38 | 27 | 9.44 | 11 | 3.85 | 286 | 100.00 |

Q11 * AGE Crosstabulation

Count

| Q11 | AGE | | | | | | | | | | Total | | % Total | |
|------------------|------------|-------|-------------|-------|-------------|-------|-------------|-------|-------------|------|-----------|------|---------|--------|
| | 6-12 years | % | 13-18 years | % | 19-29 years | % | 30-39 years | % | 40-49 years | % | >50 years | % | Total | % |
| post office | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 0.41 | 0 | 0.00 | 0 | 0.00 | 1 | 0.41 |
| district office | 4 | 1.63 | 4 | 1.63 | 3 | 1.22 | 10 | 4.08 | 8 | 3.27 | 5 | 2.04 | 34 | 13.88 |
| advertisement | 4 | 1.63 | 14 | 5.71 | 10 | 4.08 | 2 | 0.82 | 1 | 0.41 | 0 | 0.00 | 31 | 12.65 |
| neighbourhood | 9 | 3.67 | 14 | 5.71 | 9 | 3.67 | 5 | 2.04 | 6 | 2.45 | 3 | 1.22 | 46 | 18.78 |
| community leader | 0 | 0.00 | 2 | 0.82 | 2 | 0.82 | 4 | 1.63 | 1 | 0.41 | 2 | 0.82 | 11 | 4.49 |
| school | 15 | 6.12 | 51 | 20.82 | 9 | 3.67 | 6 | 2.45 | 2 | 0.82 | 0 | 0.00 | 83 | 33.88 |
| web | 0 | 0.00 | 3 | 1.22 | 2 | 0.82 | 0 | 0.00 | 1 | 0.41 | 0 | 0.00 | 6 | 2.45 |
| others | 5 | 2.04 | 10 | 4.08 | 9 | 3.67 | 6 | 2.45 | 3 | 1.22 | 0 | 0.00 | 33 | 13.47 |
| Total | 37 | 15.10 | 98 | 40.00 | 44 | 17.96 | 34 | 13.88 | 22 | 8.98 | 10 | 4.08 | 245 | 100.00 |

Q12 * AGE Crosstabulation

Count

| Q12 | AGE | | | | | | | | | | Total | | % Total | |
|------------------|------------|-------|-------------|-------|-------------|-------|-------------|-------|-------------|------|-----------|------|---------|--------|
| | 6-12 years | % | 13-18 years | % | 19-29 years | % | 30-39 years | % | 40-49 years | % | >50 years | % | Total | % |
| walk | 18 | 6.45 | 37 | 13.26 | 7 | 2.51 | 3 | 1.08 | 1 | 0.36 | 2 | 0.72 | 68 | 24.37 |
| bicycle | 1 | 0.36 | 7 | 2.51 | 0 | 0.00 | 1 | 0.36 | 0 | 0.00 | 0 | 0.00 | 9 | 3.23 |
| public transport | 4 | 1.43 | 31 | 11.11 | 12 | 4.30 | 2 | 0.72 | 0 | 0.00 | 0 | 0.00 | 49 | 17.56 |
| motorcycle | 1 | 0.36 | 1 | 0.36 | 7 | 2.51 | 9 | 3.23 | 4 | 1.43 | 2 | 0.72 | 24 | 8.60 |
| car | 15 | 5.38 | 31 | 11.11 | 21 | 7.53 | 27 | 9.68 | 22 | 7.89 | 4 | 1.43 | 120 | 43.01 |
| others | 3 | 1.08 | 2 | 0.72 | 2 | 0.72 | 2 | 0.72 | 0 | 0.00 | 0 | 0.00 | 9 | 3.23 |
| Total | 42 | 15.05 | 109 | 39.07 | 49 | 17.56 | 44 | 15.77 | 27 | 9.68 | 8 | 2.87 | 279 | 100.00 |

Q13 * AGE Crosstabulation

Count

Base Data of User Survey by Age Group at Bau (2/2)

Q14 * AGE Crosstabulation

Count

| | | AGE | | | | | | Total | | | | | | | |
|-------|--------------------------------------|------------|-------|-------------|-------|-------------|-------|-------------|-------|-------------|------|-----------|------|-------|--------|
| | | 6-12 years | % | 13-18 years | % | 19-29 years | % | 30-39 years | % | 40-49 years | % | >50 years | % | Total | % |
| Q14 | business/work/school hobby try | 7 | 2.56 | 17 | 6.23 | 11 | 4.03 | 15 | 5.49 | 15 | 5.49 | 0 | 0.00 | 65 | 23.81 |
| | | 21 | 7.69 | 62 | 22.71 | 27 | 9.89 | 7 | 2.56 | 6 | 2.20 | 3 | 1.10 | 126 | 46.15 |
| | | 18 | 6.59 | 28 | 10.26 | 8 | 2.93 | 20 | 7.33 | 4 | 1.47 | 4 | 1.47 | 82 | 30.04 |
| Total | | 46 | 16.85 | 107 | 39.19 | 46 | 16.85 | 42 | 15.38 | 25 | 9.16 | 7 | 2.56 | 273 | 100.00 |

Q15 * AGE Crosstabulation

Count

| | | AGE | | | | | | Total | | | | | | | |
|-------|---|------------|-------|-------------|-------|-------------|-------|-------------|-------|-------------|------|-----------|------|-------|--------|
| | | 6-12 years | % | 13-18 years | % | 19-29 years | % | 30-39 years | % | 40-49 years | % | >50 years | % | Total | % |
| Q15 | email web browsing word processor spread sheet others | 9 | 4.11 | 28 | 12.79 | 9 | 4.11 | 5 | 2.28 | 3 | 1.37 | 1 | 0.46 | 55 | 25.11 |
| | | 15 | 6.85 | 52 | 23.74 | 23 | 10.50 | 13 | 5.94 | 9 | 4.11 | 1 | 0.46 | 113 | 51.60 |
| | | 0 | 0.00 | 5 | 2.28 | 2 | 0.91 | 7 | 3.20 | 3 | 1.37 | 1 | 0.46 | 18 | 8.22 |
| | | 2 | 0.91 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 2 | 0.91 |
| | | 8 | 3.65 | 6 | 2.74 | 7 | 3.20 | 7 | 3.20 | 2 | 0.91 | 1 | 0.46 | 31 | 14.16 |
| Total | | 34 | 15.53 | 91 | 41.55 | 41 | 18.72 | 32 | 14.61 | 17 | 7.76 | 4 | 1.83 | 219 | 100.00 |

Q16 * AGE Crosstabulation

Count

| | | AGE | | | | | | Total | | | | | | | |
|-------|-----------|------------|-------|-------------|-------|-------------|-------|-------------|-------|-------------|------|-----------|------|-------|--------|
| | | 6-12 years | % | 13-18 years | % | 19-29 years | % | 30-39 years | % | 40-49 years | % | >50 years | % | Total | % |
| Q16 | yes no | 30 | 10.60 | 74 | 26.15 | 32 | 11.31 | 31 | 10.95 | 18 | 6.36 | 7 | 2.47 | 192 | 67.84 |
| | | 16 | 5.65 | 33 | 11.66 | 16 | 5.65 | 13 | 4.59 | 9 | 3.18 | 4 | 1.41 | 91 | 32.16 |
| Total | | 46 | 16.25 | 107 | 37.81 | 48 | 16.96 | 44 | 15.55 | 27 | 9.54 | 11 | 3.89 | 283 | 100.00 |

Q17 * AGE Crosstabulation

Count

| | | AGE | | | | | | Total | | | | | | | |
|-------|---|------------|-------|-------------|-------|-------------|-------|-------------|-------|-------------|------|-----------|------|-------|--------|
| | | 6-12 years | % | 13-18 years | % | 19-29 years | % | 30-39 years | % | 40-49 years | % | >50 years | % | Total | % |
| Q17 | house office school cyber cafe others | 16 | 8.33 | 40 | 20.83 | 18 | 9.38 | 16 | 8.33 | 12 | 6.25 | 4 | 2.08 | 106 | 55.21 |
| | | 2 | 1.04 | 3 | 1.56 | 3 | 1.56 | 6 | 3.13 | 0 | 0.00 | 1 | 0.52 | 15 | 7.81 |
| | | 7 | 3.65 | 23 | 11.98 | 5 | 2.60 | 2 | 1.04 | 3 | 1.56 | 0 | 0.00 | 40 | 20.83 |
| | | 4 | 2.08 | 12 | 6.25 | 9 | 4.69 | 2 | 1.04 | 0 | 0.00 | 1 | 0.52 | 28 | 14.58 |
| | | 1 | 0.52 | 1 | 0.52 | 1 | 0.52 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 3 | 1.56 |
| Total | | 30 | 15.63 | 79 | 41.15 | 36 | 18.75 | 26 | 13.54 | 15 | 7.81 | 6 | 3.13 | 192 | 100.00 |

Q18 * AGE Crosstabulation

Count

| | | AGE | | | | | | Total | | | | | | | |
|-------|-----------|------------|-------|-------------|-------|-------------|-------|-------------|-------|-------------|------|-----------|------|-------|--------|
| | | 6-12 years | % | 13-18 years | % | 19-29 years | % | 30-39 years | % | 40-49 years | % | >50 years | % | Total | % |
| Q18 | yes no | 9 | 4.23 | 62 | 29.11 | 32 | 15.02 | 15 | 7.04 | 9 | 4.23 | 3 | 1.41 | 130 | 61.03 |
| | | 23 | 10.80 | 26 | 12.21 | 4 | 1.88 | 16 | 7.51 | 10 | 4.69 | 4 | 1.88 | 83 | 38.97 |
| Total | | 32 | 15.02 | 88 | 41.31 | 36 | 16.90 | 31 | 14.55 | 19 | 8.92 | 7 | 3.29 | 213 | 100.00 |

Q19 * AGE Crosstabulation

Count

| | | AGE | | | | | | Total | | | | | | | |
|-------|---|------------|-------|-------------|-------|-------------|-------|-------------|------|-------------|------|-----------|------|-------|--------|
| | | 6-12 years | % | 13-18 years | % | 19-29 years | % | 30-39 years | % | 40-49 years | % | >50 years | % | Total | % |
| Q19 | house office school cyber cafe others | 7 | 4.93 | 27 | 19.01 | 11 | 7.75 | 8 | 5.63 | 4 | 2.82 | 2 | 1.41 | 59 | 41.55 |
| | | 1 | 0.70 | 2 | 1.41 | 6 | 4.23 | 3 | 2.11 | 1 | 0.70 | 1 | 0.70 | 14 | 9.86 |
| | | 6 | 4.23 | 16 | 11.27 | 7 | 4.93 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 29 | 20.42 |
| | | 1 | 0.70 | 22 | 15.49 | 8 | 5.63 | 2 | 1.41 | 2 | 1.41 | 0 | 0.00 | 35 | 24.65 |
| | | 0 | 0.00 | 3 | 2.11 | 2 | 1.41 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 5 | 3.52 |
| Total | | 15 | 10.56 | 70 | 49.30 | 34 | 23.94 | 13 | 9.15 | 7 | 4.93 | 3 | 2.11 | 142 | 100.00 |

Q20 * AGE Crosstabulation

Count

| | | AGE | | | | | | Total | | | | | | | |
|-------|--|------------|-------|-------------|-------|-------------|-------|-------------|-------|-------------|------|-----------|------|-------|--------|
| | | 6-12 years | % | 13-18 years | % | 19-29 years | % | 30-39 years | % | 40-49 years | % | >50 years | % | Total | % |
| Q20 | free instructor better communication access convenient location not specified | 19 | 7.22 | 44 | 16.73 | 10 | 3.80 | 10 | 3.80 | 5 | 1.90 | 4 | 1.52 | 92 | 34.98 |
| | | 11 | 4.18 | 16 | 6.08 | 4 | 1.52 | 2 | 0.76 | 0 | 0.00 | 0 | 0.00 | 33 | 12.55 |
| | | 6 | 2.43 | 16 | 11.27 | 7 | 4.93 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 29 | 20.42 |
| | | 9 | 3.42 | 23 | 8.75 | 17 | 6.46 | 13 | 4.94 | 8 | 3.04 | 1 | 0.38 | 71 | 27.00 |
| | | 4 | 1.52 | 8 | 3.04 | 9 | 3.42 | 7 | 2.66 | 3 | 1.14 | 1 | 0.38 | 32 | 12.17 |
| Total | | 46 | 17.49 | 107 | 40.68 | 47 | 17.87 | 36 | 13.69 | 21 | 7.98 | 6 | 2.28 | 263 | 100.00 |

Q21 * AGE Crosstabulation

Count

| | | AGE | | | | | | Total | | | | | | | |
|-------|-----------|------------|-------|-------------|-------|-------------|-------|-------------|-------|-------------|------|-----------|------|-------|--------|
| | | 6-12 years | % | 13-18 years | % | 19-29 years | % | 30-39 years | % | 40-49 years | % | >50 years | % | Total | % |
| Q21 | yes no | 46 | 16.08 | 105 | 36.71 | 49 | 17.13 | 44 | 15.38 | 26 | 9.09 | 11 | 3.85 | 281 | 98.25 |
| | | 0 | 0.00 | 4 | 1.40 | 0 | 0.00 | 0 | 0.00 | 1 | 0.35 | 0 | 0.00 | 5 | 1.75 |
| Total | | 46 | 16.08 | 109 | 38.11 | 49 | 17.13 | 44 | 15.38 | 27 | 9.44 | 11 | 3.85 | 286 | 100.00 |

Q22 * AGE Crosstabulation

Count

Base Data of User Survey by Gender at Kota Marudu (1/3)

PC_NO * GENDER Crosstabulation
Count

| PC_NO | GENDER | | | | Total | % |
|-------|--------|-------|--------|-------|-------|--------|
| | male | % | female | % | | |
| 1 | 29 | 10.98 | 24 | 9.09 | 53 | 20.08 |
| 2 | 18 | 6.82 | 31 | 11.74 | 49 | 18.56 |
| 3 | 29 | 10.98 | 29 | 10.98 | 58 | 21.97 |
| 4 | 27 | 10.23 | 20 | 7.58 | 47 | 17.80 |
| 5 | 40 | 15.15 | 17 | 6.44 | 57 | 21.59 |
| Total | 143 | 54.17 | 121 | 45.83 | 264 | 100.00 |

Q6 * GENDER Crosstabulation
Count

| Q6 | GENDER | | | | Total | % |
|------------|--------|-------|--------|-------|-------|--------|
| | male | % | female | % | | |
| enough | 53 | 20.08 | 52 | 19.70 | 105 | 39.77 |
| so so | 52 | 19.70 | 39 | 14.77 | 91 | 34.47 |
| not enough | 37 | 14.02 | 30 | 11.36 | 67 | 25.38 |
| no answer | 1 | 0.38 | 0 | 0.00 | 1 | 0.38 |
| Total | 143 | 54.17 | 121 | 45.83 | 264 | 100.00 |

Q7 * GENDER Crosstabulation
Count

| Q7 | GENDER | | | | Total | % |
|------------|--------|-------|--------|-------|-------|--------|
| | male | % | female | % | | |
| enough | 77 | 29.17 | 58 | 21.97 | 135 | 51.14 |
| so so | 52 | 19.70 | 33 | 12.50 | 85 | 32.20 |
| not enough | 13 | 4.92 | 30 | 11.36 | 43 | 16.29 |
| no answer | 1 | 0.38 | 0 | 0.00 | 1 | 0.38 |
| Total | 143 | 54.17 | 121 | 45.83 | 264 | 100.00 |

Q8 * GENDER Crosstabulation
Count

| Q8 | GENDER | | | | Total | % |
|-------------|--------|-------|--------|-------|-------|--------|
| | male | % | female | % | | |
| satisfy | 121 | 45.83 | 101 | 38.26 | 222 | 84.09 |
| so so | 19 | 7.20 | 14 | 5.30 | 33 | 12.50 |
| not satisfy | 2 | 0.76 | 6 | 2.27 | 8 | 3.03 |
| no answer | 1 | 0.38 | 0 | 0.00 | 1 | 0.38 |
| Total | 143 | 54.17 | 121 | 45.83 | 264 | 100.00 |

Q9 * GENDER Crosstabulation
Count

| Q9 | GENDER | | | | Total | % |
|-------------|--------|-------|--------|-------|-------|--------|
| | male | % | female | % | | |
| satisfy | 124 | 46.97 | 100 | 37.88 | 224 | 84.85 |
| so so | 14 | 5.30 | 15 | 5.68 | 29 | 10.98 |
| not satisfy | 4 | 1.52 | 6 | 2.27 | 10 | 3.79 |
| no answer | 1 | 0.38 | 0 | 0.00 | 1 | 0.38 |
| Total | 143 | 54.17 | 121 | 45.83 | 264 | 100.00 |

Q10 * GENDER Crosstabulation
Count

| Q10 | GENDER | | | | Total | % |
|---------------|--------|-------|--------|-------|-------|--------|
| | male | % | female | % | | |
| comfortable | 73 | 27.65 | 54 | 20.45 | 127 | 48.11 |
| acceptable | 68 | 25.76 | 59 | 22.35 | 127 | 48.11 |
| uncomfortable | 2 | 0.76 | 8 | 3.03 | 10 | 3.79 |
| Total | 143 | 54.17 | 121 | 45.83 | 264 | 100.00 |

Base Data of User Survey by Gender at Kota Marudu (2/3)

Q11 * GENDER Crosstabulation
Count

| | | GENDER | | | | Total | % |
|-------|------------------|--------|-------|--------|-------|-------|--------|
| | | male | % | female | % | | |
| Q11 | post office | 37 | 15.48 | 42 | 17.57 | 79 | 33.05 |
| | district office | 40 | 16.74 | 12 | 5.02 | 52 | 21.76 |
| | advertisement | 6 | 2.51 | 13 | 5.44 | 19 | 7.95 |
| | neighbourhood | 11 | 4.60 | 17 | 7.11 | 28 | 11.72 |
| | community leader | 1 | 0.42 | 2 | 0.84 | 3 | 1.26 |
| | school | 28 | 11.72 | 13 | 5.44 | 41 | 17.15 |
| | web | 1 | 0.42 | 2 | 0.84 | 3 | 1.26 |
| | others | 9 | 3.77 | 5 | 2.09 | 14 | 5.86 |
| Total | | 133 | 55.65 | 106 | 44.35 | 239 | 100.00 |

Q12 * GENDER Crosstabulation
Count

| | | GENDER | | | | Total | % |
|-------|------------------|--------|-------|--------|-------|-------|--------|
| | | male | % | female | % | | |
| Q12 | walk | 23 | 8.85 | 24 | 9.23 | 47 | 18.08 |
| | bicycle | 5 | 1.92 | 0 | 0.00 | 5 | 1.92 |
| | public transport | 42 | 16.15 | 39 | 15.00 | 81 | 31.15 |
| | motorcycle | 12 | 4.62 | 4 | 1.54 | 16 | 6.15 |
| | car | 58 | 22.31 | 51 | 19.62 | 109 | 41.92 |
| | others | 2 | 0.77 | 0 | 0.00 | 2 | 0.77 |
| Total | | 142 | 54.62 | 118 | 45.38 | 260 | 100.00 |

Q13 * GENDER Crosstabulation
Count

| | | GENDER | | | | Total | % |
|-------|------------------|--------|-------|--------|-------|-------|--------|
| | | male | % | female | % | | |
| Q13 | within 10 minute | 42 | 15.91 | 41 | 15.53 | 83 | 31.44 |
| | 11-30 minute | 55 | 20.83 | 44 | 16.67 | 99 | 37.50 |
| | 31 minute-1 hour | 37 | 14.02 | 34 | 12.88 | 71 | 26.89 |
| | >1 hour | 9 | 3.41 | 2 | 0.76 | 11 | 4.17 |
| Total | | 143 | 54.17 | 121 | 45.83 | 264 | 100.00 |

Q14 * GENDER Crosstabulation
Count

| | | GENDER | | | | Total | % |
|-------|----------------------|--------|-------|--------|-------|-------|--------|
| | | male | % | female | % | | |
| Q14 | business/work/school | 45 | 17.51 | 33 | 12.84 | 78 | 30.35 |
| | hobby | 51 | 19.84 | 48 | 18.68 | 99 | 38.52 |
| | try | 43 | 16.73 | 37 | 14.40 | 80 | 31.13 |
| Total | | 139 | 54.09 | 118 | 45.91 | 257 | 100.00 |

Q15 * GENDER Crosstabulation
Count

| | | GENDER | | | | Total | % |
|-------|----------------|--------|-------|--------|-------|-------|--------|
| | | male | % | female | % | | |
| Q15 | email | 37 | 16.74 | 18 | 8.14 | 55 | 24.89 |
| | web browsing | 51 | 23.08 | 37 | 16.74 | 88 | 39.82 |
| | word processor | 7 | 3.17 | 4 | 1.81 | 11 | 4.98 |
| | spread sheet | 2 | 0.90 | 2 | 0.90 | 4 | 1.81 |
| | others | 27 | 12.22 | 36 | 16.29 | 63 | 28.51 |
| Total | | 124 | 56.11 | 97 | 43.89 | 221 | 100.00 |

Q16 * GENDER Crosstabulation
Count

| | | GENDER | | | | Total | % |
|-------|-----|--------|-------|--------|-------|-------|--------|
| | | male | % | female | % | | |
| Q16 | yes | 91 | 34.60 | 73 | 27.76 | 164 | 62.36 |
| | no | 52 | 19.77 | 47 | 17.87 | 99 | 37.64 |
| Total | | 143 | 54.37 | 120 | 45.63 | 263 | 100.00 |

Q17 * GENDER Crosstabulation
Count

| | | GENDER | | | | Total | % |
|-------|------------|--------|-------|--------|-------|-------|--------|
| | | male | % | female | % | | |
| Q17 | house | 39 | 25.32 | 32 | 20.78 | 71 | 46.10 |
| | office | 12 | 7.79 | 15 | 9.74 | 27 | 17.53 |
| | school | 13 | 8.44 | 14 | 9.09 | 27 | 17.53 |
| | cyber cafe | 16 | 10.39 | 6 | 3.90 | 22 | 14.29 |
| | others | 5 | 3.25 | 2 | 1.30 | 7 | 4.55 |
| Total | | 85 | 55.19 | 69 | 44.81 | 154 | 100.00 |

Base Data of User Survey by Gender at Kota Marudu (3/3)

Q18 * GENDER Crosstabulation
Count

| | | GENDER | | | | Total | % |
|-----|-----------|--------|-------|--------|-------|-------|--------|
| | | male | % | female | % | | |
| Q18 | yes | 55 | 31.61 | 45 | 25.86 | 100 | 57.47 |
| | no | 39 | 22.41 | 32 | 18.39 | 71 | 40.80 |
| | no answer | 2 | 1.15 | 1 | 0.57 | 3 | 1.72 |
| | Total | 96 | 55.17 | 78 | 44.83 | 174 | 100.00 |

Q19 * GENDER Crosstabulation
Count

| | | GENDER | | | | Total | % |
|-----|------------|--------|-------|--------|-------|-------|--------|
| | | male | % | female | % | | |
| Q19 | house | 28 | 22.58 | 15 | 12.10 | 43 | 34.68 |
| | office | 8 | 6.45 | 14 | 11.29 | 22 | 17.74 |
| | school | 9 | 7.26 | 11 | 8.87 | 20 | 16.13 |
| | cyber cafe | 19 | 15.32 | 14 | 11.29 | 33 | 26.61 |
| | others | 3 | 2.42 | 3 | 2.42 | 6 | 4.84 |
| | Total | 67 | 54.03 | 57 | 45.97 | 124 | 100.00 |

Q20 * GENDER Crosstabulation
Count

| | | GENDER | | | | Total | % |
|-----|---------------------|--------|-------|--------|-------|-------|--------|
| | | male | % | female | % | | |
| Q20 | free | 74 | 29.48 | 57 | 22.71 | 131 | 52.19 |
| | instructor | 16 | 6.37 | 16 | 6.37 | 32 | 12.75 |
| | good communication | 23 | 9.16 | 28 | 11.16 | 51 | 20.32 |
| | access | 6 | 2.39 | 7 | 2.79 | 13 | 5.18 |
| | convenient location | 13 | 5.18 | 11 | 4.38 | 24 | 9.56 |
| | not specified | 132 | 52.59 | 119 | 47.41 | 251 | 100.00 |

Q21 * GENDER Crosstabulation
Count

| | | GENDER | | | | Total | % |
|-----|-----------|--------|-------|--------|-------|-------|--------|
| | | male | % | female | % | | |
| Q21 | yes | 139 | 52.65 | 121 | 45.83 | 260 | 98.48 |
| | no | 2 | 0.76 | 0 | 0.00 | 2 | 0.76 |
| | no answer | 2 | 0.76 | 0 | 0.00 | 2 | 0.76 |
| | Total | 143 | 54.17 | 121 | 45.83 | 264 | 100.00 |

Q22 * GENDER Crosstabulation
Count

| | | GENDER | | | | Total | % |
|-----|---------------------------|--------|-------|--------|-------|-------|--------|
| | | male | % | female | % | | |
| Q22 | after 5 in weekdays | 46 | 19.91 | 34 | 14.72 | 80 | 34.63 |
| | noon to evening on sat | 21 | 9.09 | 33 | 14.29 | 54 | 23.38 |
| | sat night | 5 | 2.16 | 5 | 2.16 | 10 | 4.33 |
| | sunday morning | 21 | 9.09 | 24 | 10.39 | 45 | 19.48 |
| | noon to evening on sunday | 21 | 9.09 | 16 | 6.93 | 37 | 16.02 |
| | sunday night | 3 | 1.30 | 2 | 0.87 | 5 | 2.16 |
| | Total | 117 | 50.65 | 114 | 49.35 | 231 | 100.00 |

Q23 * GENDER Crosstabulation
Count

| | | GENDER | | | | Total | % |
|-----|-------|--------|-------|--------|-------|-------|--------|
| | | male | % | female | % | | |
| Q23 | yes | 107 | 40.68 | 91 | 34.60 | 198 | 75.29 |
| | no | 36 | 13.69 | 29 | 11.03 | 65 | 24.71 |
| | Total | 143 | 54.37 | 120 | 45.63 | 263 | 100.00 |

Base Data of User Survey by Occupation at Kota Marudu (1/2)

PC_NO * OCCUPATI Crosstabulation

| | | OCCUPATI | | | | | | | | | | | | Total | % | | | |
|-------|---|----------|------|--------|-------|------|------|-------------|-------|---------|-------|-----------|------|-----------|------|--------|-------|--------|
| | | farmer | % | office | % | SME | % | self employ | % | student | % | housewife | % | unemploye | % | others | % | |
| PC_NO | 1 | 0.00 | | 11 | 4.17 | 1 | 0.38 | 4 | 1.52 | 20 | 7.58 | 4 | 1.52 | 1 | 0.38 | 12 | 4.55 | |
| | 2 | 1 | 0.38 | 6 | 2.27 | 1 | 0.38 | 8 | 3.03 | 18 | 6.82 | 5 | 1.89 | 1 | 0.38 | 9 | 3.41 | |
| | 3 | 8 | 3.03 | 9 | 3.41 | 1 | 0.38 | 2 | 0.76 | 24 | 9.09 | 6 | 2.27 | 2 | 0.76 | 6 | 2.27 | |
| | 4 | 3 | 1.14 | 8 | 3.03 | 2 | 0.76 | 3 | 1.14 | 21 | 7.95 | 1 | 0.38 | 0.00 | 9 | 3.41 | 47 | 17.80 |
| | 5 | 6 | 2.27 | 5 | 1.89 | 0.00 | | 15 | 5.68 | 21 | 7.95 | 1 | 0.38 | 2 | 0.76 | 7 | 2.65 | |
| Total | | 18 | 6.82 | 39 | 14.77 | 5 | 1.89 | 32 | 12.12 | 104 | 39.39 | 17 | 6.44 | 6 | 2.27 | 43 | 16.29 | |
| | | | | | | | | | | | | | | | | | 264 | 100.00 |

Q6 * OCCUPATI Crosstabulation

| | | OCCUPATI | | | | | | | | | | | | Total | % | | | |
|-------|------------|----------|------|--------|-------|------|------|-------------|-------|---------|-------|-----------|------|-----------|------|--------|-------|--------|
| | | farmer | % | office | % | SME | % | self employ | % | student | % | housewife | % | unemploye | % | others | % | |
| Q6 | enough | 3 | 1.14 | 16 | 6.06 | 2 | 0.76 | 9 | 3.41 | 47 | 17.80 | 6 | 2.27 | 3 | 1.14 | 19 | 7.20 | |
| | so so | 9 | 3.41 | 8 | 3.03 | 1 | 0.38 | 12 | 4.55 | 40 | 15.15 | 7 | 2.65 | 1 | 0.38 | 13 | 4.92 | |
| | not enough | 6 | 2.27 | 15 | 5.68 | 2 | 0.76 | 10 | 3.79 | 17 | 6.44 | 4 | 1.52 | 2 | 0.76 | 11 | 4.17 | |
| | no answer | 0.00 | | 0.00 | | 0.00 | | 1 | 0.38 | 0.00 | 0.00 | 0.00 | | 0.00 | 0.00 | 1 | 0.38 | |
| Total | | 18 | 6.82 | 39 | 14.77 | 5 | 1.89 | 32 | 12.12 | 104 | 39.39 | 17 | 6.44 | 6 | 2.27 | 43 | 16.29 | |
| | | | | | | | | | | | | | | | | | 264 | 100.00 |

Q7 * OCCUPATI Crosstabulation

| | | OCCUPATI | | | | | | | | | | | | Total | % | | | |
|-------|------------|----------|------|--------|-------|------|------|-------------|-------|---------|-------|-----------|------|-----------|------|--------|-------|--------|
| | | farmer | % | office | % | SME | % | self employ | % | student | % | housewife | % | unemploye | % | others | % | |
| Q7 | enough | 5 | 1.89 | 17 | 6.44 | 5 | 1.89 | 19 | 7.20 | 53 | 20.08 | 7 | 2.65 | 5 | 1.89 | 24 | 9.09 | |
| | so so | 7 | 2.65 | 14 | 5.30 | 0.00 | | 6 | 2.27 | 39 | 14.77 | 6 | 2.27 | 0.00 | 13 | 4.92 | | |
| | not enough | 6 | 2.27 | 8 | 3.03 | 0.00 | | 6 | 2.27 | 12 | 4.55 | 4 | 1.52 | 1 | 0.38 | 6 | 2.27 | |
| | no answer | 0.00 | | 0.00 | | 0.00 | | 1 | 0.38 | 0.00 | 0.00 | 0.00 | | 0.00 | 0.00 | 1 | 0.38 | |
| Total | | 18 | 6.82 | 39 | 14.77 | 5 | 1.89 | 32 | 12.12 | 104 | 39.39 | 17 | 6.44 | 6 | 2.27 | 43 | 16.29 | |
| | | | | | | | | | | | | | | | | | 264 | 100.00 |

Q8 * OCCUPATI Crosstabulation

| | | OCCUPATI | | | | | | | | | | | | Total | % | | | |
|-------|-------------|----------|------|--------|-------|------|------|-------------|-------|---------|-------|-----------|------|-----------|------|--------|-------|--------|
| | | farmer | % | office | % | SME | % | self employ | % | student | % | housewife | % | unemploye | % | others | % | |
| Q8 | satisfy | 15 | 5.68 | 35 | 13.26 | 5 | 1.89 | 26 | 9.85 | 82 | 31.06 | 15 | 5.68 | 5 | 1.89 | 37 | 14.02 | |
| | so so | 3 | 1.14 | 3 | 1.14 | 0.00 | | 3 | 1.14 | 18 | 6.82 | 2 | 0.76 | 1 | 0.38 | 3 | 1.14 | |
| | not satisfy | 1 | 0.38 | 0.00 | | 2 | 0.76 | 4 | 1.52 | 0.00 | 0.00 | 0.00 | | 0.00 | 1 | 0.38 | | |
| | no answer | 0.00 | | 0.00 | | 0.00 | | 1 | 0.38 | 0.00 | 0.00 | 0.00 | | 0.00 | 0.00 | 1 | 0.38 | |
| Total | | 18 | 6.82 | 39 | 14.77 | 5 | 1.89 | 32 | 12.12 | 104 | 39.39 | 17 | 6.44 | 6 | 2.27 | 43 | 16.29 | |
| | | | | | | | | | | | | | | | | | 264 | 100.00 |

Q9 * OCCUPATI Crosstabulation

| | | OCCUPATI | | | | | | | | | | | | Total | % | | | |
|-------|-------------|----------|------|--------|-------|------|------|-------------|-------|---------|-------|-----------|------|-----------|------|--------|-------|--------|
| | | farmer | % | office | % | SME | % | self employ | % | student | % | housewife | % | unemploye | % | others | % | |
| Q9 | satisfy | 14 | 5.30 | 35 | 13.26 | 4 | 1.52 | 26 | 9.85 | 89 | 33.71 | 15 | 5.68 | 4 | 1.52 | 37 | 14.02 | |
| | so so | 3 | 1.14 | 4 | 1.52 | 0.00 | | 3 | 1.14 | 13 | 4.92 | 1 | 0.38 | 2 | 0.76 | 3 | 1.14 | |
| | not satisfy | 1 | 0.38 | 0.00 | | 1 | 0.38 | 2 | 0.76 | 2 | 0.76 | 1 | 0.38 | 0.00 | | 3 | 1.14 | |
| | no answer | 0.00 | | 0.00 | | 0.00 | | 1 | 0.38 | 0.00 | 0.00 | 0.00 | | 0.00 | 0.00 | 1 | 0.38 | |
| Total | | 18 | 6.82 | 39 | 14.77 | 5 | 1.89 | 32 | 12.12 | 104 | 39.39 | 17 | 6.44 | 6 | 2.27 | 43 | 16.29 | |
| | | | | | | | | | | | | | | | | | 264 | 100.00 |

Q10 * OCCUPATI Crosstabulation

| | | OCCUPATI | | | | | | | | | | | | Total | % | | | |
|-------|---------------|----------|------|--------|-------|------|------|-------------|-------|---------|-------|-----------|------|-----------|------|--------|-------|--------|
| | | farmer | % | office | % | SME | % | self employ | % | student | % | housewife | % | unemploye | % | others | % | |
| Q10 | comfortable | 7 | 2.65 | 14 | 5.30 | 2 | 0.76 | 12 | 4.55 | 62 | 23.48 | 7 | 2.65 | 2 | 0.76 | 21 | 7.95 | |
| | acceptable | 11 | 4.17 | 23 | 8.71 | 3 | 1.14 | 15 | 5.68 | 42 | 15.91 | 8 | 3.03 | 4 | 1.52 | 21 | 7.95 | |
| | uncomfortable | 0.00 | | 2 | 0.76 | 0.00 | | 5 | 1.89 | 0.00 | 0.00 | 2 | 0.76 | 0.00 | 1 | 0.38 | | |
| | no answer | 0.00 | | 0.00 | | 0.00 | | 0.00 | | 104 | 39.39 | 17 | 6.44 | 6 | 2.27 | 43 | 16.29 | |
| Total | | 18 | 6.82 | 39 | 14.77 | 5 | 1.89 | 32 | 12.12 | 104 | 39.39 | 17 | 6.44 | 6 | 2.27 | 43 | 16.29 | |
| | | | | | | | | | | | | | | | | | 264 | 100.00 |

Q11 * OCCUPATI Crosstabulation

| | | OCCUPATI | | | | | | | | | | | | Total | % | | |
|-------|-----------------|----------|------|--------|-------|------|------|-------------|-------|---------|-------|-----------|------|-----------|------|--------|-------|
| | | farmer | % | office | % | SME | % | self employ | % | student | % | housewife | % | unemploye | % | others | % |
| Q11 | post office | 8 | 3.35 | 13 | 5.44 | 3 | 1.26 | 13 | 5.44 | 25 | 10.46 | 6 | 2.51 | 2 | 0.84 | 9 | 3.77 |
| | district office | 6 | 2.51 | 10 | 4.18 | 0.00 | | 16 | 6.69 | 13 | 5.44 | 0.00 | | 0.00 | | 7 | 2.93 |
| | advertisement | 0.00 | | 5 | 2.09 | 0.00 | | 1 | 0.42 | 9 | 3.77 | 2 | 0.84 | 1 | 0.42 | 1 | 0.42 |
| | neighbourhood | 4 | 1.67 | 3 | 1.26 | 2 | 0.84 | 0.00 | | 8 | 3.35 | 6 | 2.51 | 0.00 | | 5 | 2.09 |
| Total | | 18 | 7.53 | 37 | 15.48 | 5 | 2.09 | 31 | 12.97 | 93 | 38.91 | 14 | 5.86 | 5 | 2.09 | 36 | 15.06 |
| | | | | | | | | | | | | | | | | | |

Base Data of User Survey by Occupation at Kota Marudu (2/2)

Q14 * OCCUPATI Crosstabulation

Count

| | OCCUPATI | farmer | % | office | % | SME | % | self employ | % | student | % | housewife | % | unemploye | % | others | % | Total | % |
|-----|-----------------|--------|------|--------|-------|------|------|-------------|-------|---------|-------|-----------|------|-----------|------|--------|-------|-------|--------|
| Q14 | business/work/s | 4 | 1.56 | 14 | 5.45 | 2 | 0.78 | 5 | 1.95 | 28 | 10.89 | 0.00 | 1 | 0.39 | 24 | 9.34 | 78 | 30.35 | |
| | hobby | 3 | 1.17 | 16 | 6.23 | 3 | 1.17 | 15 | 5.84 | 45 | 17.51 | 6 | 2.33 | 2 | 0.78 | 9 | 3.50 | 99 | 38.52 |
| | try | 11 | 4.28 | 8 | 3.11 | 0.00 | 12 | 4.67 | 30 | 11.67 | 11 | 4.28 | 3 | 1.17 | 5 | 1.95 | 80 | 31.13 | |
| | Total | 18 | 7.00 | 38 | 14.79 | 5 | 1.95 | 32 | 12.45 | 103 | 40.08 | 17 | 6.61 | 6 | 2.33 | 38 | 14.79 | 257 | 100.00 |

Q15 * OCCUPATI Crosstabulation

Count

| | OCCUPATI | farmer | % | office | % | SME | % | self employ | % | student | % | housewife | % | unemploye | % | others | % | Total | % |
|-----|----------------|--------|------|--------|-------|------|------|-------------|-------|---------|-------|-----------|------|-----------|------|--------|-------|-------|--------|
| Q15 | email | 5 | 2.26 | 8 | 3.62 | 1 | 0.45 | 8 | 3.62 | 23 | 10.41 | 1 | 0.45 | 3 | 1.36 | 6 | 2.71 | 55 | 24.89 |
| | web browsing | 1 | 0.45 | 19 | 8.60 | 1 | 0.45 | 4 | 1.81 | 44 | 19.91 | 2 | 0.90 | 1 | 0.45 | 16 | 7.24 | 88 | 39.82 |
| | word processor | 2 | 0.90 | 2 | 0.90 | 0.00 | 1 | 0.45 | 1 | 0.45 | 0.00 | 0.00 | 5 | 2.26 | 11 | 4.98 | | | |
| | spread sheet | 0.00 | 0.00 | 0.00 | 0.00 | 2 | 0.90 | 1 | 0.45 | 0.00 | 0.00 | 1 | 0.45 | 4 | 1.81 | | | | |
| | others | 10 | 4.52 | 5 | 2.26 | 3 | 1.36 | 16 | 7.24 | 18 | 8.14 | 8 | 3.62 | 2 | 0.90 | 1 | 0.45 | 63 | 28.51 |
| | Total | 18 | 8.14 | 34 | 15.38 | 5 | 2.26 | 31 | 14.03 | 87 | 39.37 | 11 | 4.98 | 6 | 2.71 | 29 | 13.12 | 221 | 100.00 |

Q16 * OCCUPATI Crosstabulation

Count

| | OCCUPATI | farmer | % | office | % | SME | % | self employ | % | student | % | housewife | % | unemploye | % | others | % | Total | % |
|-----|----------|--------|------|--------|-------|-----|------|-------------|-------|---------|-------|-----------|------|-----------|------|--------|-------|-------|--------|
| Q16 | yes | 8 | 3.04 | 30 | 11.41 | 2 | 0.76 | 12 | 4.56 | 72 | 27.38 | 7 | 2.66 | 4 | 1.52 | 29 | 11.03 | 164 | 62.36 |
| | no | 10 | 3.80 | 9 | 3.42 | 3 | 1.14 | 20 | 7.60 | 31 | 11.79 | 10 | 3.80 | 2 | 0.76 | 14 | 5.32 | 99 | 37.64 |
| | Total | 18 | 6.84 | 39 | 14.83 | 5 | 1.90 | 32 | 12.17 | 103 | 39.16 | 17 | 6.46 | 6 | 2.28 | 43 | 16.35 | 263 | 100.00 |

Q17 * OCCUPATI Crosstabulation

Count

| | OCCUPATI | farmer | % | office | % | SME | % | self employ | % | student | % | housewife | % | unemploye | % | others | % | Total | % |
|-----|------------|--------|------|--------|-------|------|------|-------------|------|---------|-------|-----------|------|-----------|------|--------|-------|-------|--------|
| Q17 | house | 4 | 2.60 | 11 | 7.14 | 1 | 0.65 | 7 | 4.55 | 29 | 18.83 | 5 | 3.25 | 3 | 1.95 | 11 | 7.14 | 71 | 46.10 |
| | office | 4 | 2.60 | 12 | 7.79 | 0.00 | 2 | 1.30 | 2 | 1.30 | 1 | 0.65 | 0.00 | 6 | 3.90 | 27 | 17.53 | | |
| | school | 0.00 | 0.00 | 2 | 1.30 | 1 | 0.65 | 0.00 | 18 | 11.69 | 0.00 | 1 | 0.65 | 5 | 3.25 | 27 | 17.53 | | |
| | cyber cafe | 0.00 | 0.00 | 1 | 0.65 | 0.00 | 4 | 2.60 | 14 | 9.09 | 1 | 0.65 | 0.00 | 2 | 1.30 | 22 | 14.29 | | |
| | others | 1 | 0.65 | 0.00 | 0.00 | 0.00 | 4 | 2.60 | 0.00 | 4 | 2.60 | 0.00 | 2 | 1.30 | 7 | 4.55 | | | |
| | Total | 9 | 5.84 | 26 | 16.88 | 2 | 1.30 | 13 | 8.44 | 67 | 43.51 | 7 | 4.55 | 4 | 2.60 | 26 | 16.88 | 154 | 100.00 |

Q18 * OCCUPATI Crosstabulation

Count

| | OCCUPATI | farmer | % | office | % | SME | % | self employ | % | student | % | housewife | % | unemploye | % | others | % | Total | % |
|-----|-----------|--------|------|--------|-------|------|------|-------------|------|---------|-------|-----------|------|-----------|------|--------|-------|-------|--------|
| Q18 | yes | 4 | 2.30 | 21 | 12.07 | 1 | 0.57 | 8 | 4.60 | 47 | 27.01 | 4 | 2.30 | 3 | 1.72 | 12 | 6.90 | 100 | 57.47 |
| | no | 5 | 2.87 | 9 | 5.17 | 1 | 0.57 | 6 | 3.45 | 29 | 16.67 | 4 | 2.30 | 1 | 0.57 | 16 | 9.20 | 71 | 40.80 |
| | no answer | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 1 | 0.57 | 0.00 | 2 | 1.15 | 0 | 0.00 | 3 | 1.72 | | |
| | Total | 9 | 5.17 | 30 | 17.24 | 2 | 1.15 | 14 | 8.05 | 77 | 44.25 | 8 | 4.60 | 4 | 2.30 | 30 | 17.24 | 174 | 100.00 |

Q19 * OCCUPATI Crosstabulation

Count

| | OCCUPATI | farmer | % | office | % | SME | % | self employ | % | student | % | housewife | % | unemploye | % | others | % | Total | % |
|-----|------------|--------|------|--------|-------|-----|------|-------------|------|---------|-------|-----------|------|-----------|------|--------|-------|-------|--------|
| Q19 | house | 1 | 0.81 | 10 | 8.06 | 0 | 0.00 | 5 | 4.03 | 17 | 13.71 | 2 | 1.61 | 2 | 1.61 | 6 | 4.84 | 43 | 34.68 |
| | office | 1 | 0.81 | 8 | 6.45 | 0 | 0.00 | 4 | 3.23 | 2 | 1.61 | 1 | 0.81 | 6 | 4.84 | 22 | 17.74 | | |
| | school | 0 | 0.00 | 1 | 0.81 | 1 | 0.81 | 0 | 0.00 | 14 | 11.29 | 1 | 0.81 | 2 | 1.61 | 20 | 16.13 | | |
| | cyber cafe | 1 | 0.81 | 4 | 3.23 | 0 | 0.00 | 3 | 2.42 | 21 | 16.94 | 0 | 0.00 | 0 | 0.00 | 4 | 3.23 | 33 | 26.61 |
| | others | 2 | 1.61 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 4 | 3.23 | 0 | 0.00 | 0 | 0.00 | 6 | 4.84 | | |
| | Total | 5 | 4.03 | 23 | 18.55 | 1 | 0.81 | 12 | 9.68 | 58 | 46.77 | 4 | 3.23 | 3 | 2.42 | 18 | 14.52 | 124 | 100.00 |

Q20 * OCCUPATI Crosstabulation

Count

| | OCCUPATI | farmer | % | office | % | SME | % | self employ | % | student | % | housewife | % | unemploye | % | others | % | Total | % |
|-----|------------------|--------|------|--------|-------|-----|------|-------------|-------|---------|-------|-----------|------|-----------|------|--------|-------|-------|--------|
| Q20 | free | 10 | 3.98 | 21 | 8.37 | 2 | 0.80 | 18 | 7.17 | 53 | 21.12 | 11 | 4.38 | 4 | 1.59 | 12 | 4.78 | 131 | 52.19 |
| | instructor | 1 | 0.40 | 3 | 1.20 | 2 | 0.80 | 7 | 2.79 | 14 | 5.58 | 2 | 0.80 | 0 | 0.00 | 3 | 1.20 | 32 | 12.75 |
| | good communic | 1 | 0.40 | 6 | 2.39 | 1 | 0.40 | 4 | 1.59 | 23 | 9.16 | 1 | 0.40 | 0 | 0.00 | 15 | 5.98 | 51 | 20.32 |
| | convenient locat | 0 | 0.00 | 2 | 0.80 | 0 | 0.00 | 0 | 0.00 | 6 | 2.39 | 0 | 0.00 | 1 | 0.40 | 4 | 1.59 | 13 | 5.18 |
| | not specified | 5 | 1.99 | 3 | 1.20 | 0 | 0.00 | 2 | 0.80 | 7 | 2.79 | 2 | 0.80 | 1 | 0.40 | 4 | 1.59 | 24 | 9.56 |
| | Total | 17 | 6.77 | 35 | 13.94 | 5 | 1.99 | 31 | 12.35 | 103 | 41.04 | 16 | 6.37 | 6 | 2.39 | 38 | 15.14 | 251 | 100.00 |

Q21 * OCCUPATI Crosstabulation

Count

| | OCCUPATI | farmer | % | office | % | SME | % | self employ | % | student | % | housewife | % | unemploye | % | others | % | Total | % |
|-----|-----------|--------|------|--------|-------|-----|------|-------------|-------|---------|-------|-----------|------|-----------|------|--------|-------|-------|--------|
| Q21 | yes | 16 | 6.06 | 39 | 14.77 | 5 | 1.89 | 31 | 11.74 | 103 | 39.02 | 17 | 6.44 | 6 | 2.27 | 43 | 16.29 | 260 | 98.48 |
| | no | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 0.38 | 1 | 0.38 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 2 | 0.76 |
| | no answer | 2 | 0.76 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 104 | 39.39 | 17 | 6.44 | 6 | 2.27 | 43 | 16.29 | 264 | 100.00 |

Q22 * OCCUPATI Crosstabulation

Count

| | OCCUPATI | farmer | % | office | % | SME | % | self employ | % | student | % | housewife | % | unemploye | % | others | % | Total | % |
|-----|------------------|--------|------|--------|------|-----|------|-------------|------|---------|-------|-----------|------|-----------|------|--------|------|-------|-------|
| Q22 | after 5 in weekd | 8 | 3.46 | 12 | 5.19 | 4 | 1.73 | 12 | 5.19 | 19 | 8.23 | 5 | 2.16 | 2 | 0.87 | 18 | 7.79 | 80 | 34.63 |
| | tnoon to evening | 2 | 0.87 | 3 | 1.30 | 0 | 0.00 | 5 | 2.16 | 30 | 12.99 | 6 | 2.60 | 1 | 0.43 | 7 | | | |

Base Data of User Survey by Age Group at Kota Marudu (1/2)

PC_NO * AGE Crosstabulation

Count

| | | AGE | | | | | | | | | | Total | % | | |
|-------|---|------------|------|-------------|-------|-------------|-------|-------------|-------|-------------|-------|-----------|------|-----|--------|
| | | 6-12 years | | 13-18 years | | 19-29 years | | 30-39 years | | 40-49 years | | >50 years | | | |
| PC_NO | 1 | 6 | 2.27 | 6 | 2.27 | 18 | 6.82 | 14 | 5.30 | 8 | 3.03 | 1 | 0.38 | 53 | 20.08 |
| | 2 | 3 | 1.14 | 8 | 3.03 | 23 | 8.71 | 9 | 3.41 | 4 | 1.52 | 2 | 0.76 | 49 | 18.56 |
| | 3 | 3 | 1.14 | 13 | 4.92 | 19 | 7.20 | 15 | 5.68 | 7 | 2.65 | 1 | 0.38 | 58 | 21.97 |
| | 4 | 5 | 1.89 | 18 | 6.82 | 5 | 1.89 | 11 | 4.17 | 4 | 1.52 | 4 | 1.52 | 47 | 17.80 |
| | 5 | 4 | 1.52 | 13 | 4.92 | 9 | 3.41 | 14 | 5.30 | 14 | 5.30 | 3 | 1.14 | 57 | 21.59 |
| Total | | 21 | 7.95 | 58 | 21.97 | 74 | 28.03 | 63 | 23.86 | 37 | 14.02 | 11 | 4.17 | 264 | 100.00 |

Q6 * AGE Crosstabulation

Count

| | | AGE | | | | | | | | | | Total | % | | |
|-------|------------|------------|------|-------------|-------|-------------|-------|-------------|-------|-------------|-------|-----------|------|-----|--------|
| | | 6-12 years | | 13-18 years | | 19-29 years | | 30-39 years | | 40-49 years | | >50 years | | | |
| Q6 | enough | 13 | 4.92 | 22 | 8.33 | 35 | 13.26 | 20 | 7.58 | 11 | 4.17 | 4 | 1.52 | 105 | 39.77 |
| | so so | 6 | 2.27 | 28 | 10.61 | 18 | 6.82 | 24 | 9.09 | 9 | 3.41 | 6 | 2.27 | 91 | 34.47 |
| | not enough | 2 | 0.76 | 8 | 3.03 | 21 | 7.95 | 19 | 7.20 | 16 | 6.06 | 1 | 0.38 | 67 | 25.38 |
| | no answer | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 0.38 | 0 | 0.00 | 1 | 0.38 |
| Total | | 21 | 7.95 | 58 | 21.97 | 74 | 28.03 | 63 | 23.86 | 37 | 14.02 | 11 | 4.17 | 264 | 100.00 |

Q7 * AGE Crosstabulation

Count

| | | AGE | | | | | | | | | | Total | % | | |
|-------|------------|------------|------|-------------|-------|-------------|-------|-------------|-------|-------------|-------|-----------|------|-----|--------|
| | | 6-12 years | | 13-18 years | | 19-29 years | | 30-39 years | | 40-49 years | | >50 years | | | |
| Q7 | enough | 15 | 5.68 | 26 | 9.85 | 37 | 14.02 | 31 | 11.74 | 18 | 6.82 | 8 | 3.03 | 135 | 51.14 |
| | so so | 5 | 1.89 | 15 | 9.85 | 19 | 7.20 | 19 | 7.20 | 13 | 4.92 | 3 | 1.14 | 85 | 32.20 |
| | not enough | 1 | 0.38 | 6 | 2.27 | 18 | 6.82 | 13 | 4.92 | 5 | 1.89 | 0 | 0.00 | 43 | 16.29 |
| | no answer | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 0.38 | 0 | 0.00 | 1 | 0.38 |
| Total | | 21 | 7.95 | 58 | 21.97 | 74 | 28.03 | 63 | 23.86 | 37 | 14.02 | 11 | 4.17 | 264 | 100.00 |

Q8 * AGE Crosstabulation

Count

| | | AGE | | | | | | | | | | Total | % | | |
|-------|-------------|------------|------|-------------|-------|-------------|-------|-------------|-------|-------------|-------|-----------|------|-----|--------|
| | | 6-12 years | | 13-18 years | | 19-29 years | | 30-39 years | | 40-49 years | | >50 years | | | |
| Q8 | satisfy | 19 | 7.20 | 40 | 15.15 | 64 | 24.24 | 56 | 21.21 | 32 | 12.12 | 11 | 4.17 | 222 | 84.09 |
| | so so | 2 | 0.76 | 15 | 5.68 | 7 | 2.65 | 5 | 1.89 | 4 | 1.52 | 0 | 0.00 | 33 | 12.50 |
| | not satisfy | 0 | 0.00 | 3 | 1.14 | 3 | 1.14 | 2 | 0.76 | 0 | 0.00 | 0 | 0.00 | 8 | 3.03 |
| | no answer | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 1 | 0.38 | 0 | 0.00 | 1 | 0.38 |
| Total | | 21 | 7.95 | 58 | 21.97 | 74 | 28.03 | 63 | 23.86 | 37 | 14.02 | 11 | 4.17 | 264 | 100.00 |

Q10 * AGE Crosstabulation

Count

| | | AGE | | | | | | | | | | Total | % | | |
|-------|---------------|------------|------|-------------|-------|-------------|-------|-------------|-------|-------------|-------|-----------|------|-----|--------|
| | | 6-12 years | | 13-18 years | | 19-29 years | | 30-39 years | | 40-49 years | | >50 years | | | |
| Q10 | comfortable | 13 | 4.92 | 35 | 13.26 | 33 | 12.50 | 23 | 8.71 | 17 | 6.44 | 6 | 2.27 | 127 | 48.11 |
| | acceptable | 8 | 3.03 | 23 | 8.71 | 35 | 13.26 | 37 | 14.02 | 19 | 7.20 | 5 | 1.89 | 127 | 48.11 |
| | uncomfortable | 0 | 0.00 | 0 | 0.00 | 6 | 2.27 | 3 | 1.14 | 1 | 0.38 | 0 | 0.00 | 10 | 3.79 |
| Total | | 21 | 7.95 | 58 | 21.97 | 74 | 28.03 | 63 | 23.86 | 37 | 14.02 | 11 | 4.17 | 264 | 100.00 |

Q11 * AGE Crosstabulation

Count

| | | AGE | | | | | | | | | | Total | % | | |
|-------|------------------|------------|------|-------------|-------|-------------|-------|-------------|-------|-------------|-------|-----------|-------|-----|--------|
| | | 6-12 years | | 13-18 years | | 19-29 years | | 30-39 years | | 40-49 years | | >50 years | | | |
| Q11 | post office | 2 | 0.84 | 4 | 1.67 | 40 | 16.74 | 27 | 11.30 | 6 | 2.51 | 0 | 0.00 | 79 | 33.05 |
| | district office | 3 | 1.26 | 3 | 1.26 | 10 | 4.18 | 15 | 6.69 | 5 | 2.09 | 52 | 21.76 | | |
| | advertisement | 2 | 0.84 | 7 | 2.93 | 5 | 2.09 | 4 | 1.67 | 1 | 0.42 | 0 | 0.00 | 19 | 7.95 |
| | neighbourhood | 2 | 0.84 | 5 | 2.09 | 7 | 2.93 | 6 | 2.51 | 5 | 2.09 | 3 | 1.26 | 28 | 11.72 |
| | community leader | 0 | 0.00 | 1 | 0.42 | 1 | 0.42 | 0 | 0.00 | 0 | 0.00 | 1 | 0.42 | 3 | 1.26 |
| | school | 6 | 2.51 | 24 | 10.04 | 4 | 1.67 | 4 | 1.67 | 3 | 1.26 | 0 | 0.00 | 41 | 17.15 |
| | web | 0 | 0.00 | 1 | 0.42 | 1 | 0.42 | 0 | 0.00 | 1 | 0.42 | 0 | 0.00 | 3 | 1.26 |
| | others | 0 | 0.00 | 6 | 2.51 | 2 | 0.84 | 2 | 0.84 | 2 | 0.84 | 2 | 0.84 | 14 | 5.86 |
| Total | | 15 | 6.28 | 51 | 21.34 | 70 | 29.29 | 58 | 24.27 | 34 | 14.23 | 11 | 4.60 | 239 | 100.00 |

Q12 * AGE Crosstabulation

Count

| | | AGE | | | | | | | | | | Total | % | | |
|-------|------------------|------------|------|-------------|-------|-------------|-------|-------------|-------|-------------|-------|-----------|------|-----|--------|
| | | 6-12 years | | 13-18 years | | 19-29 years | | 30-39 years | | 40-49 years | | >50 years | | | |
| Q12 | walk | 10 | 3.85 | 20 | 7.69 | 6 | 2.31 | 6 | 2.31 | 3 | 1.15 | 2 | 0.77 | 47 | 18.08 |
| | bicycle | 0 | 0.00 | 4 | 1.54 | 0 | 0.00 | 1 | 0.38 | 0 | 0.00 | 0 | 0.00 | 5 | 1.92 |
| | public transport | 4 | 1.54 | 18 | 6.92 | 29 | 11.15 | 20 | 7.69 | 9 | 3.46 | 1 | 0.38 | 81 | 31.15 |
| | motorcycle | 1 | 0.38 | 1 | 0.38 | 3 | 1.15 | 7 | 2.69 | 4 | 1.54 | 0 | 0.00 | 16 | 6.15 |
| | car | 4 | 1.54 | 14 | 5.38 | 36 | 13.85 | 28 | 10.77 | 21 | 8.08 | 6 | 2.31 | 109 | 41.92 |
| | others | 0 | 0.00 | 1 | 0.38 | 0 | 0.00 | 1 | 0.38 | 0 | 0.00 | 0 | 0.00 | 2 | 0.77 |
| Total | | 19 | 7.31 | 58 | 22.31 | 74 | 28.46 | 63 | 24.23 | 37 | 14.23 | 9 | 3.46 | 260 | 100.00 |

Q13 * AGE Crosstabulation

Count

||
||
||

Base Data of User Survey by Age Group at Kota Marudu (2/2)

Q14 * AGE Crosstabulation

Count

| AGE | | | | | | | | | | | | | | Total | % | |
|-------|----------------------|----|-------------|------|-------------|-------|-------------|-------|-------------|------|-----------|------|------|-------|--------|-------|
| | 6-12 years | | 13-18 years | | 19-29 years | | 30-39 years | | 40-49 years | | >50 years | | | | | |
| Q14 | business/work/school | | 4 | 1.56 | 13 | 5.06 | 27 | 10.51 | 21 | 8.17 | 13 | 5.06 | 0 | 0.00 | 78 | 30.35 |
| | hobby | | 8 | 3.11 | 28 | 10.89 | 31 | 12.06 | 20 | 7.78 | 8 | 3.11 | 4 | 1.56 | 99 | 38.52 |
| | try | | 9 | 3.50 | 16 | 6.23 | 14 | 5.45 | 21 | 8.17 | 15 | 5.84 | 5 | 1.95 | 80 | 31.13 |
| Total | | 21 | 8.17 | 57 | 22.18 | 72 | 28.02 | 62 | 24.12 | 36 | 14.01 | 9 | 3.50 | 257 | 100.00 | |

Q15 * AGE Crosstabulation

Count

| AGE | | | | | | | | | | | | | | Total | % | |
|-------|----------------|----|-------------|------|-------------|-------|-------------|-------|-------------|-------|-----------|------|------|-------|--------|-------|
| | 6-12 years | | 13-18 years | | 19-29 years | | 30-39 years | | 40-49 years | | >50 years | | | | | |
| Q15 | email | | 2 | 0.90 | 11 | 4.98 | 28 | 12.67 | 9 | 4.07 | 3 | 1.36 | 2 | 0.90 | 55 | 24.89 |
| | web browsing | | 6 | 2.71 | 32 | 14.48 | 23 | 10.41 | 19 | 8.60 | 7 | 3.17 | 1 | 0.45 | 88 | 39.82 |
| | word processor | | 0 | 0.00 | 1 | 0.45 | 1 | 0.45 | 4 | 1.81 | 4 | 1.81 | 1 | 0.45 | 11 | 4.98 |
| | spread sheet | | 1 | 0.45 | 0 | 0.00 | 2 | 0.90 | 0 | 0.00 | 1 | 0.45 | 0 | 0.00 | 4 | 1.81 |
| | others | | 4 | 1.81 | 4 | 1.81 | 14 | 6.33 | 24 | 10.86 | 15 | 6.79 | 2 | 0.90 | 63 | 28.51 |
| Total | | 13 | 5.88 | 48 | 21.72 | 68 | 30.77 | 56 | 25.34 | 30 | 13.57 | 6 | 2.71 | 221 | 100.00 | |

Q16 * AGE Crosstabulation

Count

| AGE | | | | | | | | | | | | | | Total | % | |
|-----|------------|--|-------------|------|-------------|-------|-------------|-------|-------------|-------|-----------|-------|----|-------|-----|--------|
| | 6-12 years | | 13-18 years | | 19-29 years | | 30-39 years | | 40-49 years | | >50 years | | | | | |
| Q16 | yes | | 12 | 4.56 | 43 | 16.35 | 49 | 18.63 | 36 | 13.69 | 18 | 6.84 | 6 | 2.28 | 164 | 62.36 |
| | no | | 9 | 3.42 | 14 | 5.32 | 25 | 9.51 | 27 | 10.27 | 19 | 7.22 | 5 | 1.90 | 99 | 37.64 |
| | Total | | 21 | 7.98 | 57 | 21.67 | 74 | 28.14 | 63 | 23.95 | 37 | 14.07 | 11 | 4.18 | 263 | 100.00 |

Q17 * AGE Crosstabulation

Count

| AGE | | | | | | | | | | | | | | Total | % | |
|-------|------------|----|-------------|------|-------------|-------|-------------|-------|-------------|------|-----------|------|------|-------|--------|-------|
| | 6-12 years | | 13-18 years | | 19-29 years | | 30-39 years | | 40-49 years | | >50 years | | | | | |
| Q17 | house | | 7 | 4.55 | 18 | 11.69 | 18 | 11.69 | 15 | 9.74 | 10 | 6.49 | 3 | 1.95 | 71 | 46.10 |
| | office | | 0 | 0.00 | 1 | 0.65 | 11 | 7.14 | 10 | 6.49 | 3 | 1.95 | 2 | 1.30 | 27 | 17.53 |
| | school | | 2 | 1.30 | 10 | 6.49 | 9 | 5.84 | 5 | 3.25 | 1 | 0.65 | 0 | 0.00 | 27 | 17.53 |
| | cyber cafe | | 2 | 1.30 | 8 | 5.19 | 8 | 5.19 | 2 | 1.30 | 2 | 1.30 | 0 | 0.00 | 22 | 14.29 |
| | others | | 0 | 0.00 | 1 | 0.65 | 4 | 2.60 | 2 | 1.30 | 0 | 0.00 | 0 | 0.00 | 7 | 4.55 |
| Total | | 11 | 7.14 | 38 | 24.68 | 50 | 32.47 | 34 | 22.08 | 16 | 10.39 | 5 | 3.25 | 154 | 100.00 | |

Q18 * AGE Crosstabulation

Count

| AGE | | | | | | | | | | | | | | Total | % | |
|-------|------------|----|-------------|------|-------------|-------|-------------|-------|-------------|-------|-----------|------|------|-------|--------|-------|
| | 6-12 years | | 13-18 years | | 19-29 years | | 30-39 years | | 40-49 years | | >50 years | | | | | |
| Q18 | yes | | 2 | 1.15 | 30 | 17.24 | 40 | 22.99 | 14 | 8.05 | 11 | 6.32 | 3 | 1.72 | 100 | 57.47 |
| | no | | 10 | 5.75 | 17 | 9.77 | 12 | 6.90 | 21 | 12.07 | 8 | 4.60 | 3 | 1.72 | 71 | 40.80 |
| | no answer | | 0 | 0.00 | 1 | 0.57 | 0 | 0.00 | 2 | 1.15 | 0 | 0.00 | 0 | 0.00 | 3 | 1.72 |
| Total | | 12 | 6.90 | 48 | 27.59 | 52 | 29.89 | 37 | 21.26 | 19 | 10.92 | 6 | 3.45 | 174 | 100.00 | |

Q19 * AGE Crosstabulation

Count

| AGE | | | | | | | | | | | | | | Total | % | |
|-------|------------|---|-------------|------|-------------|-------|-------------|------|-------------|------|-----------|------|------|-------|--------|-------|
| | 6-12 years | | 13-18 years | | 19-29 years | | 30-39 years | | 40-49 years | | >50 years | | | | | |
| Q19 | house | | 3 | 2.42 | 12 | 9.68 | 12 | 9.68 | 9 | 7.26 | 4 | 3.23 | 3 | 2.42 | 43 | 34.68 |
| | office | | 0 | 0.00 | 1 | 0.81 | 12 | 9.68 | 6 | 4.84 | 3 | 2.42 | 0 | 0.00 | 22 | 17.74 |
| | school | | 2 | 1.61 | 8 | 6.45 | 6 | 4.84 | 4 | 3.23 | 0 | 0.00 | 0 | 0.00 | 20 | 16.13 |
| | cyber cafe | | 0 | 0.00 | 13 | 10.48 | 12 | 9.68 | 5 | 4.03 | 3 | 2.42 | 0 | 0.00 | 33 | 26.61 |
| | others | | 0 | 0.00 | 2 | 1.61 | 4 | 3.23 | 0 | 0.00 | 0 | 0.00 | 0 | 0.00 | 6 | 4.84 |
| Total | | 5 | 4.03 | 36 | 29.03 | 46 | 37.10 | 24 | 19.35 | 10 | 8.06 | 3 | 2.42 | 124 | 100.00 | |

Q20 * AGE Crosstabulation

Count

| AGE | | | | | | | | | | | | | | Total | % | |
|-------|------------------------|----|-------------|------|-------------|------|-------------|-------|-------------|-------|-----------|------|------|-------|--------|-------|
| | 6-12 years | | 13-18 years | | 19-29 years | | 30-39 years | | 40-49 years | | >50 years | | | | | |
| Q20 | free | | 10 | 3.98 | 24 | 9.56 | 39 | 15.54 | 30 | 11.95 | 22 | 8.76 | 6 | 2.39 | 131 | 52.19 |
| | instructor | | 5 | 1.99 | 8 | 3.19 | 6 | 2.39 | 8 | 3.19 | 5 | 1.99 | 0 | 0.00 | 32 | 12.75 |
| | good communication acc | | 4 | 1.59 | 15 | 5.98 | 14 | 5.58 | 14 | 5.58 | 3 | 1.20 | 1 | 0.40 | 51 | 20.32 |
| | convenient location | | 1 | 0.40 | 5 | 1.99 | 3 | 1.20 | 1 | 0.40 | 2 | 0.80 | 1 | 0.40 | 13 | 5.18 |
| | not specified | | 1 | 0.40 | 5 | 1.99 | 10 | 3.98 | 6 | 2.39 | 2 | 0.80 | 0 | 0.00 | 24 | 9.56 |
| Total | | 21 | 8.37 | 57 | 22.71 | 72 | 28.69 | 59 | 23.51 | 34 | 13.55 | 8 | 3.19 | 251 | 100.00 | |

Q21 * AGE Crosstabulation

Count

| AGE | | | | | | | | | | | | | | Total | % |
|-----|--|--|--|--|--|--|--|--|--|--|--|--|--|-------|---|
| | | | | | | | | | | | | | | | |

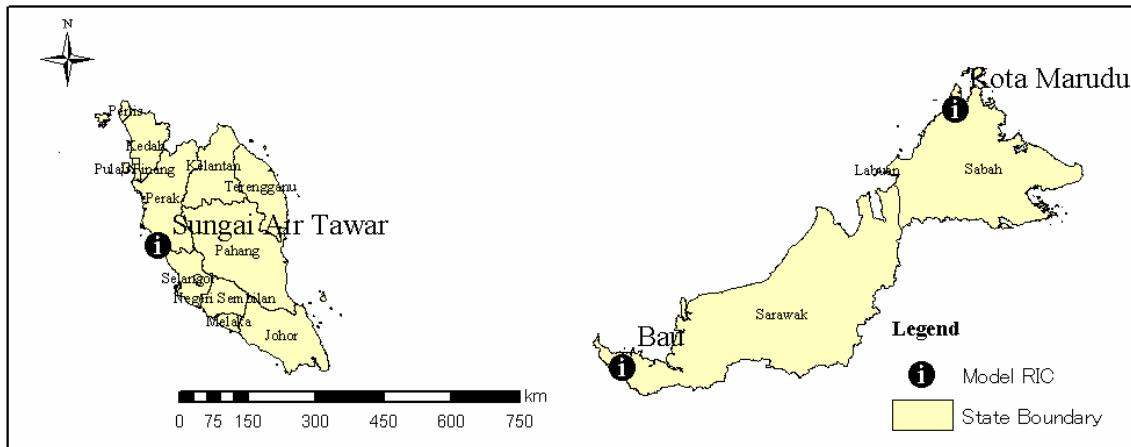
APPENDIX C :

*RESULTS OF QUESTIONNAIRE SURVEY
IN IT-SHORT COURSE*

APPENDIX C RESULTS OF QUESTIONNAIRE SURVEY IN IT-SHORT COURSE

C.1 Total of 3 Sites Total

(1) Location Map of Model RICs



(2) Participants in Course-1 by Age Group

| | Number of Participants | Age 1-10 | Age 11-20 | Age 21-30 | Age 31-40 | Age 41-50 | Age above 50 |
|--------|------------------------|----------|-----------|-----------|-----------|-----------|--------------|
| Male | 66 | 7 | 29 | 5 | 6 | 8 | 11 |
| Female | 113 | 6 | 42 | 18 | 29 | 11 | 7 |
| Total | 179 | 13 | 71 | 23 | 35 | 19 | 18 |

(3) Eldest, Youngest and Average Age of Participants in Course-1

| | Eldest | Youngest | Average |
|--------|--------|----------|---------|
| Male | 71 | 8 | 28 |
| Female | 60 | 9 | 27 |
| Total | 71 | 8 | 28 |

(4) Participants in Course-2 by Age Group

| | Number of Participants | Age 1-10 | Age 11-20 | Age 21-30 | Age 31-40 | Age 41-50 | Age above 50 |
|--------|------------------------|----------|-----------|-----------|-----------|-----------|--------------|
| Male | 56 | 1 | 30 | 3 | 5 | 8 | 9 |
| Female | 102 | 1 | 44 | 16 | 21 | 14 | 6 |
| Total | 158 | 2 | 74 | 19 | 26 | 22 | 15 |

(5) Eldest, Youngest and Average Age of Participants in Course-2

| | Eldest | Youngest | Average |
|--------|--------|----------|---------|
| Male | 65 | 10 | 28 |
| Female | 58 | 10 | 28 |
| Total | 65 | 10 | 28 |

(6) Average Understanding of Contents of Course-1

| Gender | Age | Background of RIC | Use Value of PC | Concepts of Hardware/ Software | Mouse Usage | Keyboard Usage | Windows Operating System |
|--------|----------|-------------------|-----------------|--------------------------------|-------------|----------------|--------------------------|
| Male | 1-10 | 2.4 | 2.6 | 2.6 | 3.7 | 3.4 | 2.4 |
| | 11-20 | 3.5 | 3.5 | 3.4 | 4.2 | 3.8 | 3.2 |
| | 21-30 | 3.2 | 3.4 | 3.6 | 3.8 | 3.4 | 3.8 |
| | 31-40 | 2.8 | 2.0 | 2.3 | 3.3 | 2.7 | 2.3 |
| | 41-50 | 2.8 | 3.1 | 3.3 | 4.1 | 3.9 | 2.9 |
| | above 50 | 3.1 | 3.2 | 2.4 | 3.8 | 3.0 | 2.3 |
| | Average | 3.2 | 3.2 | 3.0 | 4.0 | 3.5 | 2.9 |
| Female | 1-10 | 3.3 | 3.3 | 3.8 | 4.2 | 4.0 | 3.2 |
| | 11-20 | 3.1 | 3.1 | 3.0 | 4.4 | 3.7 | 2.9 |
| | 21-30 | 3.1 | 3.1 | 3.2 | 3.8 | 3.5 | 3.1 |
| | 31-40 | 3.0 | 2.8 | 2.9 | 3.8 | 3.5 | 2.7 |
| | 41-50 | 3.2 | 2.9 | 3.2 | 3.5 | 3.1 | 2.6 |
| | above 50 | 2.4 | 2.6 | 2.4 | 2.9 | 2.4 | 2.4 |
| | Average | 3.1 | 3.0 | 3.1 | 4.0 | 3.5 | 2.8 |
| Total | 1-10 | 2.8 | 2.9 | 3.2 | 3.9 | 3.7 | 2.8 |
| | 11-20 | 3.3 | 3.3 | 3.2 | 4.4 | 3.7 | 3.0 |
| | 21-30 | 3.1 | 3.2 | 3.3 | 3.8 | 3.5 | 3.3 |
| | 31-40 | 2.9 | 2.6 | 2.8 | 3.7 | 3.3 | 2.6 |
| | 41-50 | 3.0 | 3.0 | 3.2 | 3.7 | 3.4 | 2.7 |
| | above 50 | 2.8 | 2.9 | 2.4 | 3.4 | 2.8 | 2.3 |
| | Average | 3.1 | 3.0 | 3.0 | 4.0 | 3.5 | 2.9 |

Valuation Bases

| |
|---|
| [Question 1] Background of RIC 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |
| [Question 2] Use Value of Using PCs 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |
| [Question 3] Concepts of Hardware and Software 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |
| [Question 4] Mouse Usage 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |
| [Question 5] Keyboard Usage 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |
| [Question 6] Windows Operating System 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |

(7) Adequacy of Corse-1 Training

| Gender | Age | Satisfaction | Training Time | Training Level | Textbook | Mouse Training Module | Type Training Module |
|--------|----------|--------------|---------------|----------------|----------|-----------------------|----------------------|
| Male | 1-10 | 3.4 | 2.1 | 2.6 | 3.4 | 4.3 | 3.6 |
| | 11-20 | 3.8 | 2.7 | 2.9 | 3.4 | 3.9 | 3.6 |
| | 21-30 | 4.2 | 2.8 | 2.4 | 4.4 | 4.6 | 4.4 |
| | 31-40 | 3.7 | 2.7 | 3.2 | 3.2 | 4.3 | 4.5 |
| | 41-50 | 3.0 | 2.4 | 3.0 | 3.8 | 3.8 | 3.5 |
| | above 50 | 2.9 | 2.6 | 3.2 | 3.5 | 3.8 | 3.4 |
| | Average | 3.5 | 2.6 | 2.9 | 3.5 | 4.0 | 3.7 |
| Female | 1-10 | 3.7 | 3.5 | 2.3 | 4.0 | 3.8 | 4.0 |
| | 11-20 | 3.5 | 2.7 | 2.4 | 3.3 | 3.8 | 3.6 |
| | 21-30 | 3.5 | 2.5 | 3.1 | 4.0 | 4.2 | 4.0 |
| | 31-40 | 2.7 | 2.2 | 3.2 | 3.5 | 4.0 | 4.0 |
| | 41-50 | 2.5 | 2.3 | 3.2 | 3.9 | 3.7 | 3.5 |
| | above 50 | 3.4 | 2.4 | 3.1 | 2.6 | 3.6 | 3.3 |
| | Average | 3.2 | 2.5 | 2.8 | 3.5 | 3.9 | 3.8 |
| Total | 1-10 | 3.5 | 2.8 | 2.5 | 3.7 | 4.1 | 3.8 |
| | 11-20 | 3.6 | 2.7 | 2.6 | 3.4 | 3.8 | 3.6 |
| | 21-30 | 3.7 | 2.6 | 2.9 | 4.1 | 4.3 | 4.1 |
| | 31-40 | 2.9 | 2.3 | 3.2 | 3.5 | 4.0 | 4.1 |
| | 41-50 | 2.7 | 2.3 | 3.1 | 3.8 | 3.7 | 3.5 |
| | above 50 | 3.1 | 2.6 | 3.2 | 3.2 | 3.7 | 3.3 |
| | Average | 3.3 | 2.6 | 2.8 | 3.5 | 3.9 | 3.7 |

Valuation Bases

| |
|--|
| [Question 7] Satisfaction (5: very much, 4: well, 3: normal, 2: poor, 1: very poor) |
| [Question 8] Training Time (5: too long, 4: long, 3: normal, 2: short, 1: too short) |
| [Question 9] Training Level (5: too difficult, 4: difficult, 3: normal, 2: easy, 1: too easy) |
| [Question 10] Textbook (5: excellent, 4: good, 3: normal, 2: poor, 1: very poor) |
| [Question 11] Mouse Training Module (5: excellent, 4: good, 3: normal, 2: poor, 1: very poor) |
| [Question 12] Type Training Module (5: excellent, 4: good, 3: normal, 2: poor, 1: very poor) |

(8) Average Understanding of Contents of Course-2

| Gender | Age | Background of RIC | Services on the Internet | Concepts of the Internet | Use Value of the Internet | Browser Usage | Search Engine Usage | E-mail Usage |
|--------|----------|-------------------|--------------------------|--------------------------|---------------------------|---------------|---------------------|--------------|
| Male | 1-10 | 4.0 | 4.0 | 4.0 | 4.0 | 4.0 | 4.0 | 4.0 |
| | 11-20 | 3.7 | 3.9 | 3.3 | 3.4 | 2.9 | 2.8 | 3.6 |
| | 21-30 | 4.0 | 4.0 | 3.7 | 4.0 | 3.7 | 4.0 | 3.7 |
| | 31-40 | 4.2 | 2.8 | 3.4 | 3.4 | 3.8 | 3.2 | 3.6 |
| | 41-50 | 3.4 | 3.4 | 3.3 | 3.3 | 2.8 | 2.9 | 3.0 |
| | above 50 | 2.9 | 3.0 | 3.0 | 3.6 | 2.6 | 2.7 | 3.2 |
| | Average | 3.6 | 3.6 | 3.3 | 3.4 | 2.9 | 2.9 | 3.5 |
| Female | 1-10 | 1.0 | 1.0 | 2.0 | 2.0 | 1.0 | 1.0 | 4.0 |
| | 11-20 | 3.5 | 3.7 | 3.4 | 3.6 | 3.3 | 3.0 | 3.8 |
| | 21-30 | 3.3 | 3.3 | 3.0 | 3.2 | 2.8 | 2.9 | 3.1 |
| | 31-40 | 3.0 | 3.0 | 2.7 | 3.0 | 2.5 | 2.8 | 3.0 |
| | 41-50 | 2.6 | 2.6 | 2.5 | 2.8 | 2.4 | 2.4 | 2.4 |
| | above 50 | 2.0 | 2.5 | 2.2 | 2.2 | 2.0 | 2.5 | 2.3 |
| | Average | 3.1 | 3.2 | 3.0 | 3.2 | 2.8 | 2.8 | 3.2 |
| Total | 1-10 | 2.5 | 2.5 | 3.0 | 3.0 | 2.5 | 2.5 | 4.0 |
| | 11-20 | 3.6 | 3.8 | 3.4 | 3.5 | 3.1 | 2.9 | 3.7 |
| | 21-30 | 3.4 | 3.4 | 3.1 | 3.3 | 2.9 | 3.1 | 3.2 |
| | 31-40 | 3.3 | 2.9 | 2.8 | 3.1 | 2.8 | 2.8 | 3.1 |
| | 41-50 | 2.9 | 2.9 | 2.8 | 3.0 | 2.5 | 2.6 | 2.6 |
| | above 50 | 2.5 | 2.8 | 2.7 | 3.0 | 2.3 | 2.6 | 2.9 |
| | Average | 3.3 | 3.3 | 3.1 | 3.3 | 2.9 | 2.9 | 3.3 |

Valuation Bases

| |
|---|
| [Question 1] Background of RIC 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |
| [Question 2] Services on the Internet 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |
| [Question 3] Concepts of the Internet 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |
| [Question 4] Use Value of the Internet 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |
| [Question 5] Browser Usage 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |
| [Question 6] Search Engine Usage 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |
| [Question 7] E-mail Usage 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |

(9) Adequacy of Course-2 Training

| Gender | Age | Satisfaction | Training Time | Training Level | Textbook |
|--------|----------|--------------|---------------|----------------|----------|
| Male | 1-10 | 5.0 | 4.0 | 4.0 | 5.0 |
| | 11-20 | 3.7 | 2.8 | 2.9 | 3.0 |
| | 21-30 | 3.3 | 2.3 | 3.0 | 4.3 |
| | 31-40 | 4.2 | 2.6 | 3.2 | 3.8 |
| | 41-50 | 2.6 | 2.0 | 2.6 | 3.5 |
| | above 50 | 3.6 | 2.6 | 2.8 | 3.4 |
| | Average | 3.6 | 2.6 | 2.9 | 3.3 |
| Female | 1-10 | 5.0 | 3.0 | 3.0 | 2.0 |
| | 11-20 | 4.0 | 2.8 | 2.8 | 3.8 |
| | 21-30 | 3.3 | 2.6 | 3.2 | 3.1 |
| | 31-40 | 3.0 | 2.4 | 3.4 | 3.5 |
| | 41-50 | 3.0 | 1.9 | 2.9 | 3.5 |
| | above 50 | 2.8 | 3.0 | 2.2 | 3.2 |
| | Average | 3.5 | 2.6 | 3.0 | 3.5 |
| Total | 1-10 | 5.0 | 3.5 | 3.5 | 3.5 |
| | 11-20 | 3.9 | 2.8 | 2.8 | 3.5 |
| | 21-30 | 3.3 | 2.6 | 3.2 | 3.3 |
| | 31-40 | 3.2 | 2.5 | 3.3 | 3.5 |
| | 41-50 | 2.9 | 2.0 | 2.8 | 3.5 |
| | above 50 | 3.3 | 2.7 | 2.5 | 3.3 |
| | Average | 3.5 | 2.6 | 2.9 | 3.4 |

Valuation Bases

[Question 8] Satisfaction
(5: very much, 4: well, 3: normal, 2: poor, 1: very poor)

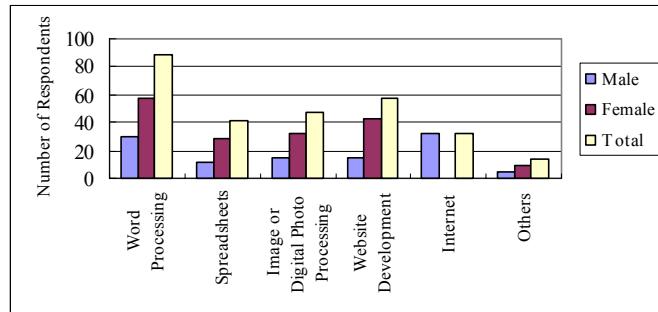
[Question 9] Training Time

(5: too long, 4: long, 3: normal, 2: short, 1: too short)

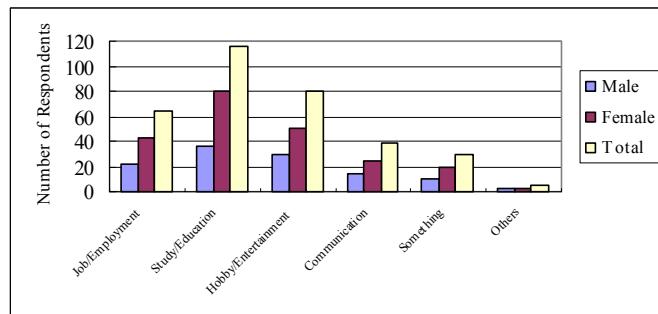
[Question 10] Training Level
(5: too difficult, 4: difficult, 3: normal, 2: easy, 1: too easy)

[Question 11] Textbook
(5: excellent, 4: good, 3: normal, 2: poor, 1: very poor)

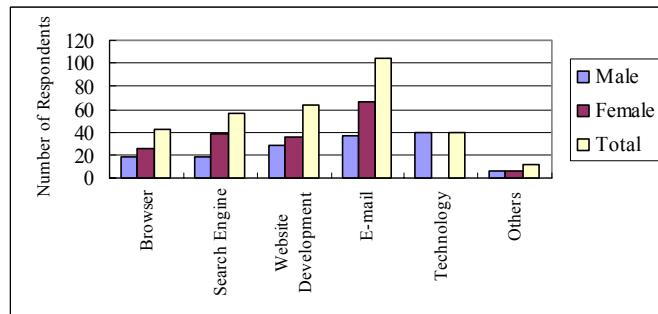
(10) Training Demands in Future (Course-1)



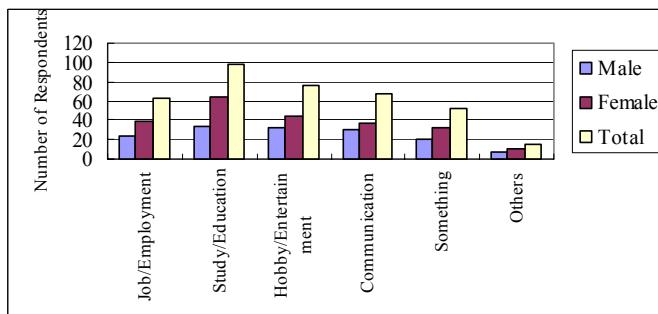
(11) Individual's Usefulness of Course-1



(12) Training Demands in Future (Course-2)

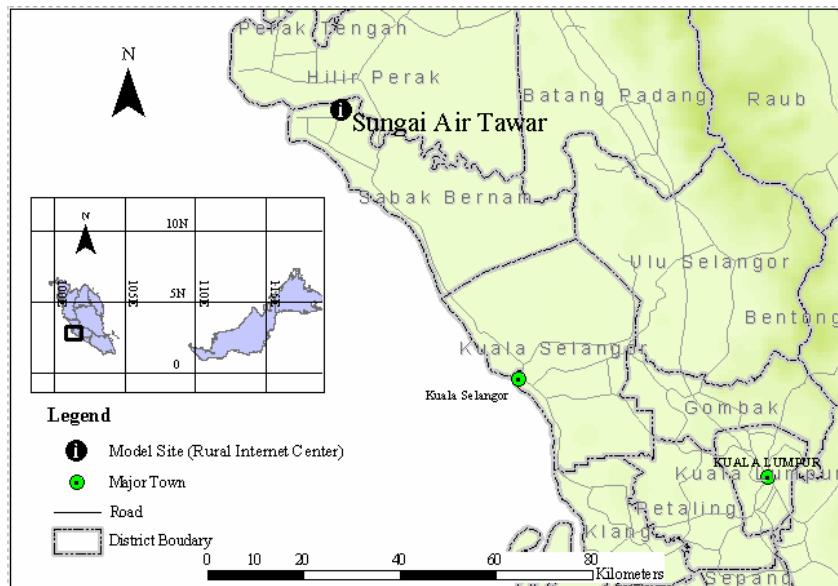


(13) Individual's Usefulness of Course-2



C.2 Sg. Air Tawar RIC

(1) Location Map of Sg. Air Tawar RIC



(2) Participants in Course-1 by Age Group

| | Number of Participants | Age 1-10 | Age 11-20 | Age 21-30 | Age 31-40 | Age 41-50 | Age above 50 |
|--------|------------------------|----------|-----------|-----------|-----------|-----------|--------------|
| Male | 13 | 0 | 7 | 0 | 0 | 1 | 5 |
| Female | 32 | 0 | 10 | 4 | 6 | 6 | 6 |
| Total | 45 | 0 | 17 | 4 | 6 | 7 | 11 |

(3) Eldest, Youngest and Average Age of Participants in Course-1

| | Eldest | Youngest | Average |
|--------|--------|----------|---------|
| Male | 71 | 15 | 36 |
| Female | 58 | 17 | 35 |
| Total | 71 | 15 | 35 |

(4) Participants in Course-2 by Age Group

| | Number of Participants | Age 1-10 | Age 11-20 | Age 21-30 | Age 31-40 | Age 41-50 | Age above 50 |
|--------|------------------------|----------|-----------|-----------|-----------|-----------|--------------|
| Male | 14 | 0 | 8 | 0 | 0 | 1 | 5 |
| Female | 34 | 0 | 15 | 1 | 4 | 8 | 6 |
| Total | 48 | 0 | 23 | 1 | 4 | 9 | 11 |

(5) Eldest, Youngest and Average Age of Participants in Course-2

| | Eldest | Youngest | Average |
|--------|--------|----------|---------|
| Male | 65 | 15 | 34 |
| Female | 58 | 15 | 33 |
| Total | 65 | 15 | 33 |

(6) Average Understanding of Contents of Course-1

| Gender | Age | Background of RIC | Use Value of PC | Concepts of Hardware/ Software | Mouse Usage | Keyboard Usage | Windows Operating System |
|--------|----------|-------------------|-----------------|--------------------------------|-------------|----------------|--------------------------|
| Male | 1-10 | - | - | - | - | - | - |
| | 11-20 | 3.9 | 3.9 | 3.1 | 4.3 | 4.1 | 3.3 |
| | 21-30 | - | - | - | - | - | - |
| | 31-40 | - | - | - | - | - | - |
| | 41-50 | 3.0 | 5.0 | 5.0 | 5.0 | 5.0 | 3.0 |
| | above 50 | 3.4 | 3.2 | 3.2 | 4.0 | 3.2 | 2.6 |
| | Average | 3.6 | 3.7 | 3.3 | 4.2 | 3.8 | 3.0 |
| Female | 1-10 | - | - | - | - | - | - |
| | 11-20 | 4.1 | 3.8 | 3.6 | 4.9 | 4.6 | 3.5 |
| | 21-30 | 4.3 | 4.0 | 4.0 | 4.3 | 4.0 | 3.8 |
| | 31-40 | 3.8 | 3.2 | 3.5 | 4.2 | 4.2 | 2.8 |
| | 41-50 | 3.3 | 3.2 | 3.2 | 3.5 | 3.3 | 3.0 |
| | above 50 | 2.7 | 2.7 | 2.5 | 3.0 | 2.7 | 2.5 |
| | Average | 3.7 | 3.4 | 3.3 | 4.1 | 3.8 | 3.1 |
| Total | 1-10 | - | - | - | - | - | - |
| | 11-20 | 4.0 | 3.8 | 3.4 | 4.6 | 4.4 | 3.4 |
| | 21-30 | 4.3 | 4.0 | 4.0 | 4.3 | 4.0 | 3.8 |
| | 31-40 | 3.8 | 3.2 | 3.5 | 4.2 | 4.2 | 2.8 |
| | 41-50 | 3.3 | 3.4 | 3.4 | 3.7 | 3.6 | 3.0 |
| | above 50 | 3.0 | 2.9 | 2.8 | 3.5 | 2.9 | 2.5 |
| | Average | 3.6 | 3.5 | 3.3 | 4.1 | 3.8 | 3.1 |

Valuation Bases

[Question 1] Background of RIC
5: very well, 4: well, 3: normal, 2: poor, 1: very poor

[Question 2] Use Value of Using PCs
5: very well, 4: well, 3: normal, 2: poor, 1: very poor

[Question 3] Concepts of Hardware and Software
5: very well, 4: well, 3: normal, 2: poor, 1: very poor

[Question 4] Mouse Usage
5: very well, 4: well, 3: normal, 2: poor, 1: very poor

[Question 5] Keyboard Usage
5: very well, 4: well, 3: normal, 2: poor, 1: very poor

[Question 6] Windows Operating System
5: very well, 4: well, 3: normal, 2: poor, 1: very poor

(7) Adequacy of Corse-1 Training

| Gender | Age | Satisfaction | Training Time | Training Level | Textbook | Mouse Training Module | Type Training Module |
|--------|----------|--------------|---------------|----------------|----------|-----------------------|----------------------|
| Male | 1-10 | - | - | - | - | - | - |
| | 11-20 | 3.3 | 2.1 | 2.4 | 3.0 | 3.0 | 2.9 |
| | 21-30 | - | - | - | - | - | - |
| | 31-40 | - | - | - | - | - | - |
| | 41-50 | 5.0 | 3.0 | 3.0 | 5.0 | 5.0 | 5.0 |
| | above 50 | 3.6 | 3.0 | 3.0 | 3.6 | 3.4 | 3.6 |
| | Average | 3.5 | 2.5 | 2.7 | 3.4 | 3.3 | 3.3 |
| Female | 1-10 | - | - | - | - | - | - |
| | 11-20 | 3.7 | 3.0 | 1.9 | 4.7 | 4.5 | 4.7 |
| | 21-30 | 3.5 | 3.0 | 3.0 | 4.3 | 4.3 | 4.5 |
| | 31-40 | 2.8 | 3.0 | 3.3 | 3.8 | 4.3 | 4.3 |
| | 41-50 | 2.5 | 2.5 | 3.0 | 3.8 | 3.3 | 3.3 |
| | above 50 | 3.8 | 2.7 | 2.8 | 3.0 | 3.3 | 3.3 |
| | Average | 3.3 | 2.8 | 2.7 | 4.0 | 4.0 | 4.1 |
| Total | 1-10 | - | - | - | - | - | - |
| | 11-20 | 3.5 | 2.6 | 2.1 | 4.0 | 3.9 | 3.9 |
| | 21-30 | 3.5 | 3.0 | 3.0 | 4.3 | 4.3 | 4.5 |
| | 31-40 | 2.8 | 3.0 | 3.3 | 3.8 | 4.3 | 4.3 |
| | 41-50 | 2.9 | 2.6 | 3.0 | 4.0 | 3.6 | 3.6 |
| | above 50 | 3.7 | 2.8 | 2.9 | 3.3 | 3.4 | 3.5 |
| | Average | 3.4 | 2.8 | 2.7 | 3.8 | 3.8 | 3.9 |

Valuation Bases

[Question 7] Satisfaction
(5: very much, 4: well, 3: normal, 2: poor, 1: very poor)

[Question 8] Training Time

(5: too long, 4: long, 3: normal, 2: short, 1: too short)

[Question 9] Training Level
(5: too difficult, 4: difficult, 3: normal, 2: easy, 1: too easy)

[Question 10] Textbook
(5: excellent, 4: good, 3: normal, 2: poor, 1: very poor)

[Question 11] Mouse Training Module
(5: excellent, 4: good, 3: normal, 2: poor, 1: very poor)

[Question 12] Type Training Module
(5: excellent, 4: good, 3: normal, 2: poor, 1: very poor)

(8) Average Understanding of Contents of Course-2

| Gender | Age | Background of RIC | Services on the Internet | Concepts of the Internet | Use Value of the Internet | Browser Usage | Search Engine Usage | E-mail Usage |
|--------|----------|-------------------|--------------------------|--------------------------|---------------------------|---------------|---------------------|--------------|
| Male | 1-10 | - | - | - | - | - | - | - |
| | 11-20 | 3.5 | 3.6 | 3.4 | 3.4 | 2.9 | 3.0 | 3.4 |
| | 21-30 | - | - | - | - | - | - | - |
| | 31-40 | - | - | - | - | - | - | - |
| | 41-50 | 5.0 | 4.0 | 4.0 | 4.0 | 3.0 | 3.0 | 3.0 |
| | above 50 | 3.0 | 2.8 | 3.2 | 3.8 | 3.0 | 3.0 | 3.4 |
| | Average | 3.4 | 3.4 | 3.4 | 3.6 | 2.9 | 3.0 | 3.4 |
| Female | 1-10 | - | - | - | - | - | - | - |
| | 11-20 | 3.7 | 3.8 | 3.6 | 3.6 | 3.9 | 3.3 | 3.9 |
| | 21-30 | 4.0 | 3.0 | 3.0 | 2.0 | 2.0 | 3.0 | 2.0 |
| | 31-40 | 4.0 | 3.8 | 3.5 | 4.0 | 2.8 | 3.3 | 3.3 |
| | 41-50 | 2.8 | 3.0 | 2.6 | 3.0 | 2.8 | 2.8 | 2.8 |
| | above 50 | 2.0 | 2.5 | 2.2 | 2.2 | 2.0 | 2.5 | 2.3 |
| | Average | 3.2 | 3.4 | 3.1 | 3.2 | 3.1 | 3.0 | 3.2 |
| Total | 1-10 | - | - | - | - | - | - | - |
| | 11-20 | 3.7 | 3.7 | 3.5 | 3.5 | 3.5 | 3.2 | 3.7 |
| | 21-30 | 4.0 | 3.0 | 3.0 | 2.0 | 2.0 | 3.0 | 2.0 |
| | 31-40 | 4.0 | 3.8 | 3.5 | 4.0 | 2.8 | 3.3 | 3.3 |
| | 41-50 | 3.0 | 3.1 | 2.8 | 3.1 | 2.8 | 2.8 | 2.8 |
| | above 50 | 2.5 | 2.6 | 2.6 | 2.9 | 2.5 | 2.7 | 2.8 |
| | Average | 3.3 | 3.4 | 3.2 | 3.3 | 3.0 | 3.0 | 3.3 |

Valuation Bases

| |
|---|
| [Question 1] Background of RIC 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |
| [Question 2] Services on the Internet 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |
| [Question 3] Concepts of the Internet 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |
| [Question 4] Use Value of the Internet 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |
| [Question 5] Browser Usage 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |
| [Question 6] Search Engine Usage 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |
| [Question 7] E-mail Usage 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |

(9) Adequacy of Course-2 Training

| Gender | Age | Satisfaction | Training Time | Training Level | Textbook |
|--------|----------|--------------|---------------|----------------|----------|
| Male | 1-10 | - | - | - | - |
| | 11-20 | 2.8 | 2.0 | 2.8 | 2.5 |
| | 21-30 | - | - | - | - |
| | 31-40 | - | - | - | - |
| | 41-50 | 5.0 | 4.0 | 3.0 | 4.0 |
| | above 50 | 3.8 | 2.6 | 2.8 | 3.4 |
| | Average | 3.3 | 2.4 | 2.8 | 2.9 |
| Female | 1-10 | - | - | - | - |
| | 11-20 | 4.2 | 2.7 | 2.5 | 4.1 |
| | 21-30 | 3.0 | 2.0 | 3.0 | 3.0 |
| | 31-40 | 3.3 | 3.3 | 4.0 | 4.0 |
| | 41-50 | 3.5 | 1.8 | 2.9 | 3.4 |
| | above 50 | 2.8 | 3.0 | 2.2 | 3.2 |
| | Average | 3.6 | 2.6 | 2.7 | 3.7 |
| Total | 1-10 | - | - | - | - |
| | 11-20 | 3.7 | 2.5 | 2.6 | 3.5 |
| | 21-30 | 3.0 | 2.0 | 3.0 | 3.0 |
| | 31-40 | 3.3 | 3.3 | 4.0 | 4.0 |
| | 41-50 | 3.7 | 2.0 | 2.9 | 3.4 |
| | above 50 | 3.3 | 2.8 | 2.5 | 3.3 |
| | Average | 3.5 | 2.5 | 2.8 | 3.5 |

Valuation Bases

[Question 8] Satisfaction
(5: very much, 4: well, 3: normal, 2: poor, 1: very poor)

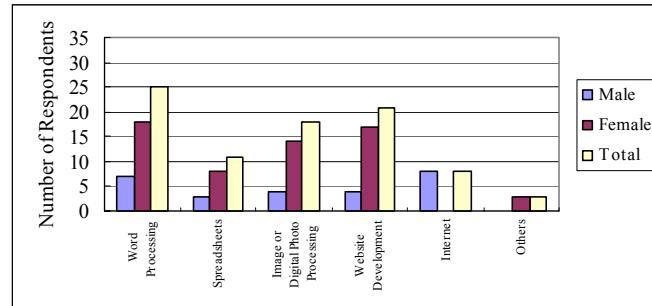
[Question 9] Training Time

(5: too long, 4: long, 3: normal, 2: short, 1: too short)

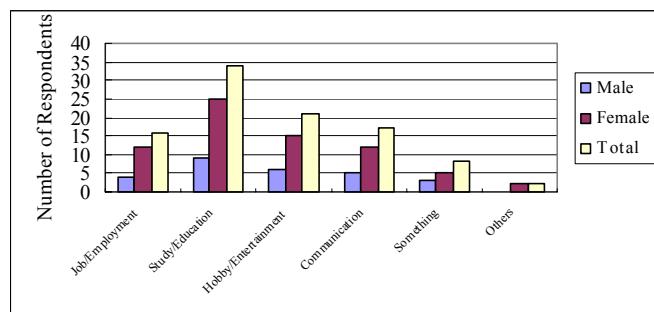
[Question 10] Training Level
(5: too difficult, 4: difficult, 3: normal, 2: easy, 1: too easy)

[Question 11] Textbook
(5: excellent, 4: good, 3: normal, 2: poor, 1: very poor)

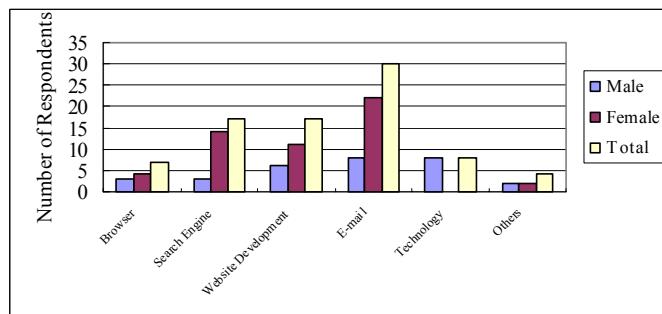
(10) Training Demands in Future (Course-1)



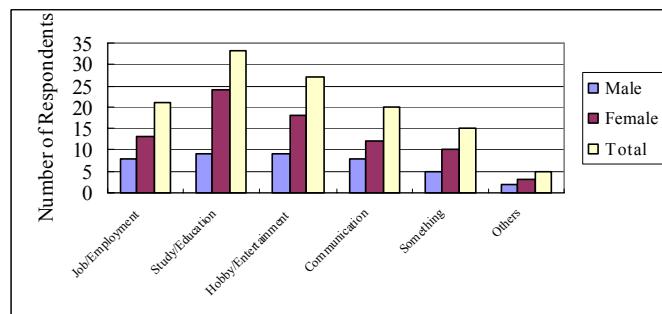
(11) Individual's Usefulness of Course-1



(12) Training Demands in Future (Course-2)



(13) Individual's Usefulness of Course-2



(14) Base Data of Questionnaire Survey in Courses 1 & 2

Base data of questionnaire survey in courses 1 & 2 are shown in the following tables.

Base Data of Questionnaire Survey in Course-1 (Sg. Air Tawar, Selangor): 1/2

| No. | RIC | Gender | Age | Occupation | Question No. | | | | | | | | | | | | | | | | | | | | | | |
|-----|---------------|--------|-----|---------------|--------------|---|---|---|---|---|---|---|---|----|----|----|----|------|------|------|------|------|------|----|------|------|------|
| | | | | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 13-1 | 13-2 | 13-3 | 13-4 | 13-5 | 13-6 | 14 | 14-1 | 14-2 | 14-3 |
| 1 | Sg. Air Tawar | Male | 43 | Self-employed | 3 | 5 | 5 | 5 | 5 | 3 | 5 | 3 | 3 | 5 | 5 | 5 | 1 | 1 | | | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| 2 | Sg. Air Tawar | Male | 65 | Ex-Serviceman | 4 | 3 | 4 | 5 | 5 | 3 | 3 | 3 | 3 | 5 | 5 | 5 | 1 | 1 | | | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| 3 | Sg. Air Tawar | Male | 64 | Self-employed | 3 | 3 | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 1 | 1 | | | 1 | 1 | | | | | |
| 4 | Sg. Air Tawar | Male | 55 | Pensioner | 3 | 3 | 3 | 3 | 2 | 2 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 1 | | | 1 | 1 | | | | | |
| 5 | Sg. Air Tawar | Male | 15 | Student | 3 | 5 | 3 | 5 | 5 | 4 | 4 | 3 | 2 | 4 | 3 | 4 | 1 | 1 | | | 1 | 1 | 1 | | | | |
| 6 | Sg. Air Tawar | Male | 17 | Student | 5 | 3 | 2 | 4 | 4 | 1 | 5 | 3 | 3 | 5 | 5 | 4 | 1 | | | 1 | 1 | 1 | | | | | |
| 7 | Sg. Air Tawar | Male | 15 | Student | 5 | 4 | 4 | 5 | 5 | 4 | 5 | 2 | 1 | 5 | 5 | 4 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| 8 | Sg. Air Tawar | Male | 56 | Self-employed | 4 | 3 | 3 | 4 | 3 | 2 | 3 | 3 | 3 | 3 | 3 | 3 | 1 | | | | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| 9 | Sg. Air Tawar | Male | 71 | Farmer | 3 | 4 | 3 | 4 | 3 | 3 | 5 | 3 | 3 | 3 | 3 | 3 | 4 | 1 | 1 | | | 1 | | 1 | | | |
| 10 | Sg. Air Tawar | Male | 16 | Student | 5 | 5 | 5 | 5 | 5 | 5 | 3 | 1 | 2 | 2 | 3 | 3 | 1 | | | 1 | 1 | 1 | | | | | |
| 11 | Sg. Air Tawar | Female | 54 | Housewife | 3 | 3 | 2 | 2 | 3 | 2 | 5 | 3 | 2 | 3 | 3 | 3 | 1 | 1 | 1 | | | 1 | 1 | 1 | 1 | 1 | 1 |
| 12 | Sg. Air Tawar | Female | 27 | Teacher | 3 | 3 | 3 | 3 | 3 | 2 | 4 | 4 | 3 | 5 | 5 | 5 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| 13 | Sg. Air Tawar | Female | 56 | Housewife | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 1 | | | 1 | 1 | | | | | |
| 14 | Sg. Air Tawar | Female | 48 | Housewife | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 5 | 5 | 5 | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| 15 | Sg. Air Tawar | Female | 30 | Housewife | 4 | 4 | 4 | 5 | 4 | 4 | 2 | 3 | 4 | 4 | 3 | 4 | 1 | 1 | | | 1 | 1 | | | | | |
| 16 | Sg. Air Tawar | Female | 35 | Teacher | 3 | 3 | 4 | 4 | 5 | 3 | 2 | 2 | 3 | 3 | 3 | 4 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| 17 | Sg. Air Tawar | Female | 56 | Housewife | 2 | 2 | 2 | 3 | 1 | 1 | 5 | 1 | 4 | 1 | 2 | 2 | 1 | 1 | | | 1 | | 1 | | | | |
| 18 | Sg. Air Tawar | Female | 34 | Housewife | 5 | 3 | 3 | 5 | 5 | 3 | 3 | 3 | 3 | 3 | 3 | 5 | 5 | 1 | | | 1 | 1 | 1 | | | | |
| 19 | Sg. Air Tawar | Female | 58 | Housewife | 2 | 2 | 2 | 2 | 2 | 2 | 3 | 3 | 2 | 2 | 3 | 3 | 3 | 1 | | | 1 | 1 | 1 | | | | |
| 20 | Sg. Air Tawar | Female | 47 | Housewife | 3 | 2 | 3 | 3 | 3 | 2 | 2 | 1 | 3 | 5 | 3 | 3 | 3 | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 21 | Sg. Air Tawar | Female | 17 | Student | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 3 | 1 | 5 | 5 | 5 | 1 | 1 | | | 1 | 1 | | | | | |
| 22 | Sg. Air Tawar | Female | 17 | Student | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 1 | 5 | 5 | 5 | 1 | 1 | | | 1 | 1 | | | | | |
| 23 | Sg. Air Tawar | Female | 30 | Housewife | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 1 | 2 | 4 | 4 | 4 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 24 | Sg. Air Tawar | Female | 17 | Student | 3 | 3 | 4 | 5 | 5 | 4 | 1 | 1 | 4 | 5 | 4 | 5 | 1 | | | 1 | 1 | 1 | | | | | |
| 25 | Sg. Air Tawar | Female | 44 | Housewife | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 1 | | | 1 | 1 | 1 | | | | |
| 26 | Sg. Air Tawar | Female | 17 | Student | 3 | 3 | 1 | 5 | 5 | 1 | 3 | 5 | 1 | 5 | 5 | 3 | 1 | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 27 | Sg. Air Tawar | Female | 38 | Teacher | 3 | 3 | 3 | 4 | 3 | 2 | 1 | 3 | 3 | 4 | 4 | 4 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 28 | Sg. Air Tawar | Female | 17 | No Answer | 3 | 2 | 2 | 5 | 3 | 1 | 2 | 1 | 1 | 5 | 5 | 5 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 29 | Sg. Air Tawar | Female | 19 | Student | 4 | 4 | 4 | 5 | 5 | 5 | 5 | 4 | 1 | 4 | 4 | 5 | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 30 | Sg. Air Tawar | Female | 22 | No Answer | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 4 | 3 | 4 | 5 | 5 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 31 | Sg. Air Tawar | Female | 17 | Student | 5 | 4 | 4 | 5 | 5 | 4 | 4 | 2 | 2 | 5 | 4 | 5 | 1 | | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | |
| 32 | Sg. Air Tawar | Female | 17 | No Answer | 5 | 4 | 4 | 5 | 4 | 2 | 5 | 3 | 3 | 3 | 3 | 4 | 1 | | | 1 | 1 | | | | | | |
| 33 | Sg. Air Tawar | Female | 60 | Housewife | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 5 | 5 | 4 | 1 | | | 1 | 1 | | | | | | |
| 34 | Sg. Air Tawar | Female | 42 | Housewife | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 1 | 1 | | | 1 | 1 | | | | |
| 35 | Sg. Air Tawar | Female | 45 | Housewife | 3 | 3 | 3 | 3 | 3 | 3 | 1 | 3 | 3 | 3 | 3 | 3 | 3 | 1 | 1 | | | 1 | 1 | | | | |
| 36 | Sg. Air Tawar | Female | 17 | Student | 5 | 4 | 3 | 4 | 4 | 4 | 5 | 3 | 4 | 5 | 5 | 5 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 37 | Sg. Air Tawar | Female | 17 | No Answer | 3 | 4 | 4 | 5 | 5 | 4 | 3 | 3 | 1 | 5 | 5 | 5 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 38 | Sg. Air Tawar | Female | 36 | No Answer | 3 | 3 | 3 | 4 | 4 | 2 | 3 | 3 | 3 | 3 | 4 | 3 | 1 | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 39 | Sg. Air Tawar | Female | 60 | Housewife | 3 | 3 | 3 | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 4 | 1 | | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 40 | Sg. Air Tawar | Female | 42 | Housewife | 4 | 4 | 3 | 5 | 4 | 3 | 4 | 1 | 3 | 4 | 3 | 3 | 1 | | | | 1 | 1 | 1 | | | | |

Base Data of Questionnaire Survey in Course-1 (Sg. Air Tawar, Selangor): 2/2

| No. | RIC | Gender | Age | Occupation | Question No. | | | | | | | | | | | | | | | | | | | | | | | | |
|-----|---------------|--------|-----|------------|--------------|---|---|---|---|---|---|---|---|----|----|----|----|------|------|------|------|------|------|----|------|------|------|------|------|
| | | | | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 13-1 | 13-2 | 13-3 | 13-4 | 13-5 | 13-6 | 14 | 14-1 | 14-2 | 14-3 | 14-4 | 14-5 |
| 41 | Sg. Air Tawar | Male | 20 | No Answer | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 1 | | 1 | 1 | | | 1 | 1 | 1 | 1 | 1 | | |
| 42 | Sg. Air Tawar | Female | 39 | Teacher | 5 | 4 | 4 | 5 | 4 | 5 | 5 | 4 | 5 | 5 | 5 | 5 | 5 | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 43 | Sg. Air Tawar | Female | 39 | Housewife | 4 | 3 | 4 | 3 | 4 | 2 | 3 | 3 | 3 | 5 | 5 | 5 | 5 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 44 | Sg. Air Tawar | Male | 16 | Student | 3 | 3 | 2 | 4 | 3 | 2 | 2 | 2 | 3 | | | | 1 | | 1 | 1 | 1 | 1 | | | | | | | |
| 45 | Sg. Air Tawar | Male | 16 | Student | 3 | 4 | 3 | 4 | 4 | 4 | 1 | 1 | 3 | 2 | 2 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | |

Base Data of Questionnaire Survey in Course-2 (Sg. Air Tawar, Selangor): 1/2

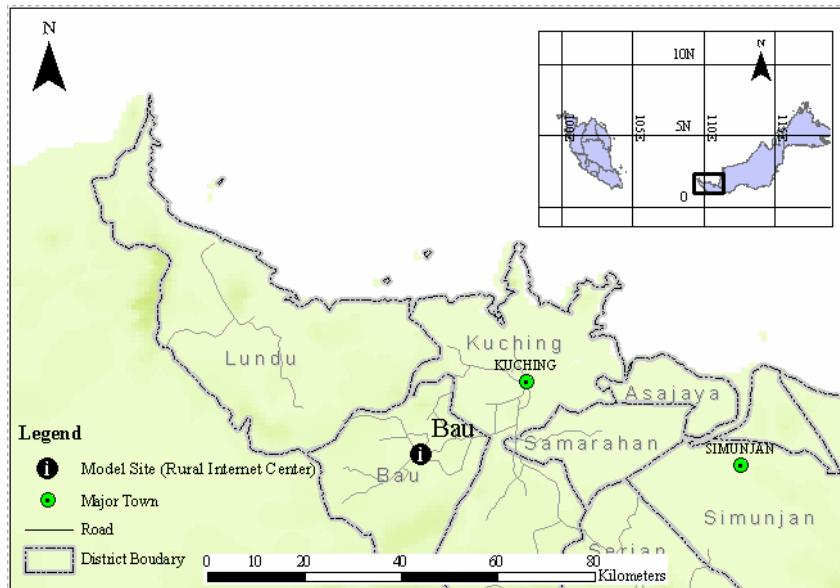
| No. | RIC | Gender | Age | Occupation | Question | | | | | | | | | | | | | | | | | | | | | | | |
|-----|---------------|--------|-----|---------------|----------|---|---|---|---|---|---|---|---|----|----|----|------|------|------|------|------|------|----|------|------|------|------|------|
| | | | | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 12-1 | 12-2 | 12-3 | 12-4 | 12-5 | 12-6 | 13 | 13-1 | 13-2 | 13-3 | 13-4 | 13-5 |
| 1 | Sg. Air Tawar | Male | 15 | Student | 3 | 3 | 3 | 3 | 4 | 3 | 4 | 3 | 3 | 4 | 4 | 1 | | | 1 | 1 | | | 1 | 1 | 1 | 1 | 1 | 1 |
| 2 | Sg. Air Tawar | Male | 16 | Student | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 5 | 1 | 3 | 3 | 1 | | | | 1 | | 1 | | 1 | | | | |
| 3 | Sg. Air Tawar | Male | 17 | Student | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | 3 | 1 | | | | 1 | 1 | | 1 | 1 | 1 | 1 | | |
| 4 | Sg. Air Tawar | Male | 18 | Student | 4 | 5 | 3 | 4 | 4 | 4 | 2 | 1 | 1 | 3 | 2 | 1 | 1 | | 1 | | | 1 | 1 | 1 | 1 | 1 | 1 | |
| 5 | Sg. Air Tawar | Male | 20 | No Answer | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 1 | | | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 6 | Sg. Air Tawar | Male | 20 | No Answer | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 1 | | | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 7 | Sg. Air Tawar | Male | 45 | No Answer | 5 | 4 | 4 | 4 | 3 | 3 | 3 | 5 | 4 | 3 | 4 | 1 | 1 | 1 | 1 | 1 | | 1 | 1 | 1 | | 1 | 1 | |
| 8 | Sg. Air Tawar | Male | 55 | Pensioner | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 1 | 3 | 3 | 2 | | | | | 2 | | | | | | | |
| 9 | Sg. Air Tawar | Male | 55 | Pensioner | 3 | 3 | 3 | 5 | 3 | 3 | 5 | 5 | 3 | 3 | 3 | 1 | | | 1 | | 1 | | | 1 | | | | |
| 10 | Sg. Air Tawar | Male | 56 | Self-employed | 3 | 2 | 3 | 4 | 3 | 2 | 2 | 2 | 3 | 3 | 3 | 1 | | | | | | 1 | | | | | | |
| 11 | Sg. Air Tawar | Male | 64 | Self-employed | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 1 | | | | 1 | | | 1 | | | | 1 | |
| 12 | Sg. Air Tawar | Male | 65 | Pensioner | 3 | 3 | 4 | 4 | 3 | 4 | 4 | 5 | 3 | 2 | 5 | 1 | 1 | 1 | 1 | | | 1 | | 1 | 1 | 1 | 1 | |
| 13 | Sg. Air Tawar | Female | 15 | Student | 4 | 5 | 4 | 4 | 4 | 4 | 5 | 5 | 3 | 3 | 3 | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | |
| 14 | Sg. Air Tawar | Female | 16 | Student | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 1 | | | 1 | | 1 | 1 | 1 | | | | | |
| 15 | Sg. Air Tawar | Female | 16 | Student | 3 | 3 | 3 | 3 | 3 | 2 | 2 | 4 | 3 | 3 | 4 | 1 | | | 1 | | | 1 | | | | | | |
| 16 | Sg. Air Tawar | Female | 16 | Student | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 4 | 3 | 3 | 4 | 1 | | | 1 | | | 1 | | | | | | |
| 17 | Sg. Air Tawar | Female | 16 | Student | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 1 | | | 1 | | | 1 | | | | | | |
| 18 | Sg. Air Tawar | Female | 16 | Student | 4 | 4 | 4 | 4 | 5 | 5 | 4 | 4 | 4 | 4 | 3 | 5 | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | |
| 19 | Sg. Air Tawar | Female | 16 | Student | 4 | 5 | 3 | 2 | 5 | 1 | 5 | 5 | 3 | 3 | 5 | 1 | | | 1 | | 1 | 1 | 1 | | | 1 | | |
| 20 | Sg. Air Tawar | Female | 16 | No Answer | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 3 | 2 | | 1 | | 1 | 1 | | 1 | 1 | 1 | | 1 | | |
| 21 | Sg. Air Tawar | Female | 16 | Student | 5 | 4 | 5 | 4 | 3 | 3 | 5 | 1 | 2 | 4 | 5 | 1 | | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | |
| 22 | Sg. Air Tawar | Female | 17 | Student | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 5 | 3 | 3 | 3 | 1 | | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | |
| 23 | Sg. Air Tawar | Female | 17 | Student | 4 | 3 | 4 | 4 | 4 | 5 | 4 | 5 | 3 | 1 | 5 | 1 | | 1 | | | 1 | | | | | | | |
| 24 | Sg. Air Tawar | Female | 17 | Student | 4 | 4 | 4 | 4 | 3 | 5 | 5 | 4 | 3 | 3 | 5 | 1 | | | 1 | | 1 | | | | | | | |
| 25 | Sg. Air Tawar | Female | 17 | No Answer | 3 | 3 | 3 | 4 | 4 | 1 | 3 | 5 | 1 | 1 | 5 | 1 | | | 1 | 1 | | 1 | 1 | 1 | 1 | 1 | | |
| 26 | Sg. Air Tawar | Female | 17 | No Answer | 3 | 3 | 3 | 4 | 4 | 1 | 3 | 5 | 1 | 1 | 5 | 1 | | | 1 | 1 | | 1 | 1 | 1 | 1 | 1 | | |
| 27 | Sg. Air Tawar | Female | 19 | Student | 5 | 5 | 4 | 4 | 5 | 5 | 5 | 5 | 3 | 2 | 5 | 1 | 1 | 1 | 1 | 1 | | 1 | 1 | 1 | 1 | 1 | | |
| 28 | Sg. Air Tawar | Female | 30 | Housewife | 4 | 3 | 3 | 2 | 2 | 3 | 2 | 3 | 2 | 3 | 3 | 1 | | | | | 1 | | | | | | | |
| 29 | Sg. Air Tawar | Female | 34 | Housewife | 3 | 3 | 1 | 3 | 1 | 3 | 3 | 3 | 3 | 3 | 3 | 1 | | | | | 1 | | | | | | | |
| 30 | Sg. Air Tawar | Female | 35 | Housewife | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 1 | | 1 | 1 | 1 | | 1 | | | | | |
| 31 | Sg. Air Tawar | Female | 39 | Teacher | 5 | 4 | 5 | 5 | 4 | 4 | 5 | 4 | 4 | 4 | 5 | 5 | 1 | 1 | 1 | | | 1 | 1 | 1 | | 1 | | |
| 32 | Sg. Air Tawar | Female | 42 | Housewife | 3 | 3 | 3 | 3 | 2 | 2 | 2 | 3 | 1 | 3 | 3 | 1 | | | 1 | | 1 | | | | | 1 | | |
| 33 | Sg. Air Tawar | Female | 42 | Teacher | 4 | 4 | 3 | 4 | 3 | 3 | 3 | 1 | 1 | 3 | 3 | 1 | | 1 | 1 | 1 | | | 1 | 1 | 1 | 1 | | |
| 34 | Sg. Air Tawar | Female | 44 | Housewife | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 1 | | | 1 | | 1 | | | | | 1 | | |
| 35 | Sg. Air Tawar | Female | 45 | Housewife | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 1 | 3 | 3 | 3 | 1 | | | | | | | | | | | | |
| 36 | Sg. Air Tawar | Female | 47 | Housewife | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 5 | 1 | 3 | 5 | 1 | 1 | 1 | 1 | 1 | | | 1 | 1 | 1 | 1 | | |
| 37 | Sg. Air Tawar | Female | 47 | Housewife | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 5 | 1 | 2 | 5 | 1 | | | | | 1 | 1 | | 1 | | | | |
| 38 | Sg. Air Tawar | Female | 47 | Housewife | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 5 | 1 | 3 | 1 | | | | | | 1 | 1 | 1 | 1 | | 1 | | |
| 39 | Sg. Air Tawar | Female | 48 | Housewife | 3 | 5 | 5 | 5 | 5 | 5 | 5 | 3 | 3 | 5 | 1 | | | 1 | 1 | | 1 | 1 | 1 | | | | | |
| 40 | Sg. Air Tawar | Female | 52 | Housewife | 2 | 2 | 2 | | 1 | 2 | 2 | 2 | 3 | | 3 | 1 | | 1 | | | | 1 | | | | | | |

Base Data of Questionnaire Survey in Course-2 (Sg. Air Tawar, Selangor): 2/2

| No. | RIC | Gender | Age | Occupation | Question | | | | | | | | | | | | | | | | | | | | | | | |
|-----|---------------|--------|-----|------------|----------|---|---|---|---|---|---|---|---|----|----|----|------|------|------|------|------|------|----|------|------|------|------|------|
| | | | | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 12-1 | 12-2 | 12-3 | 12-4 | 12-5 | 12-6 | 13 | 13-1 | 13-2 | 13-3 | 13-4 | 13-5 |
| 41 | Sg. Air Tawar | Female | 54 | Housewife | 2 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 1 | | 1 | | 1 | | | 1 | | 1 | 1 | | |
| 42 | Sg. Air Tawar | Female | 58 | Housewife | 2 | 2 | 2 | 2 | 2 | 2 | 1 | 3 | 3 | 2 | 2 | 1 | | | | | | | 1 | | 1 | | | |
| 43 | Sg. Air Tawar | Female | 58 | Housewife | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 3 | 3 | 3 | 2 | | | | | | | 1 | | 1 | | | |
| 44 | Sg. Air Tawar | Female | 58 | Housewife | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 3 | 2 | 2 | 1 | | 1 | | | | | 1 | | 1 | | | |
| 45 | Sg. Air Tawar | Female | 60 | Housewife | 2 | 4 | 2 | 4 | 2 | 4 | 4 | 5 | 3 | 3 | 5 | 1 | 1 | 1 | 1 | 1 | | | 1 | | 1 | | | |
| 46 | Sg. Air Tawar | Female | 39 | Housewife | 4 | 4 | 4 | 4 | 2 | 2 | 1 | 3 | 3 | 4 | 4 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 47 | Sg. Air Tawar | Male | 16 | Student | 3 | 3 | 3 | 3 | 2 | 2 | 3 | 1 | 1 | 2 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 48 | Sg. Air Tawar | Male | 16 | Student | 3 | 3 | 3 | 3 | | | 3 | 2 | | | | 1 | | | | | | 1 | 1 | 1 | 1 | 1 | 1 | |

C.3 Bau RIC

(1) Location Map of Bau RIC



(2) Participants in Course-1 by Age Group

| | Number of Participants | Age 1-10 | Age 11-20 | Age 21-30 | Age 31-40 | Age 41-50 | Age above 50 |
|--------|------------------------|----------|-----------|-----------|-----------|-----------|--------------|
| Male | 38 | 7 | 20 | 1 | 3 | 2 | 5 |
| Female | 53 | 6 | 26 | 6 | 10 | 4 | 1 |
| Total | 91 | 13 | 46 | 7 | 13 | 6 | 6 |

(3) Eldest, Youngest and Average Age of Participants in Course-1

| | Eldest | Youngest | Average |
|--------|--------|----------|---------|
| Male | 65 | 8 | 23 |
| Female | 52 | 9 | 22 |
| Total | 65 | 8 | 22 |

(4) Participants in Course-2 by Age Group

| | Number of Participants | Age 1-10 | Age 11-20 | Age 21-30 | Age 31-40 | Age 41-50 | Age above 50 |
|--------|------------------------|----------|-----------|-----------|-----------|-----------|--------------|
| Male | 31 | 1 | 21 | 0 | 3 | 3 | 3 |
| Female | 42 | 1 | 24 | 7 | 5 | 5 | 0 |
| Total | 73 | 2 | 45 | 7 | 8 | 8 | 3 |

(5) Eldest, Youngest and Average Age of Participants in Course-2

| | Eldest | Youngest | Average |
|--------|--------|----------|---------|
| Male | 61 | 10 | 23 |
| Female | 50 | 10 | 23 |
| Total | 61 | 10 | 23 |

(6) Average Understanding of Contents of Course-1

| Gender | Age | Background of RIC | Use Value of PC | Concepts of Hardware/ Software | Mouse Usage | Keyboard Usage | Windows Operating System |
|--------|----------|-------------------|-----------------|--------------------------------|-------------|----------------|--------------------------|
| Male | 1-10 | 2.4 | 2.6 | 2.6 | 3.7 | 3.4 | 2.4 |
| | 11-20 | 3.5 | 3.5 | 3.5 | 4.3 | 3.7 | 3.3 |
| | 21-30 | 2.0 | 3.0 | 3.0 | 3.0 | 3.0 | 3.0 |
| | 31-40 | 2.3 | 1.7 | 1.7 | 2.7 | 2.3 | 2.0 |
| | 41-50 | 2.5 | 3.0 | 3.0 | 4.0 | 3.5 | 3.0 |
| | above 50 | 3.0 | 3.4 | 1.6 | 3.8 | 2.8 | 2.0 |
| | Average | 3.0 | 3.1 | 2.9 | 3.9 | 3.4 | 2.8 |
| Female | 1-10 | 3.3 | 3.3 | 3.8 | 4.2 | 4.0 | 3.2 |
| | 11-20 | 2.7 | 2.7 | 2.6 | 4.3 | 3.3 | 2.6 |
| | 21-30 | 2.7 | 2.5 | 2.7 | 3.3 | 3.0 | 2.7 |
| | 31-40 | 2.6 | 2.3 | 2.5 | 3.9 | 3.4 | 1.9 |
| | 41-50 | 3.0 | 2.5 | 3.0 | 3.3 | 2.5 | 1.8 |
| | above 50 | 1.0 | 2.0 | 2.0 | 2.0 | 1.0 | 2.0 |
| | Average | 2.8 | 2.6 | 2.7 | 4.0 | 3.3 | 2.5 |
| Total | 1-10 | 2.8 | 2.9 | 3.2 | 3.9 | 3.7 | 2.8 |
| | 11-20 | 3.0 | 3.0 | 3.0 | 4.3 | 3.5 | 2.9 |
| | 21-30 | 2.6 | 2.6 | 2.7 | 3.3 | 3.0 | 2.7 |
| | 31-40 | 2.5 | 2.2 | 2.3 | 3.6 | 3.2 | 1.9 |
| | 41-50 | 2.8 | 2.7 | 3.0 | 3.5 | 2.8 | 2.2 |
| | above 50 | 2.7 | 3.2 | 1.7 | 3.5 | 2.5 | 2.0 |
| | Average | 2.9 | 2.8 | 2.8 | 4.0 | 3.3 | 2.6 |

Valuation Bases

[Question 1] Background of RIC
5: very well, 4: well, 3: normal, 2: poor, 1: very poor

[Question 2] Use Value of Using PCs
5: very well, 4: well, 3: normal, 2: poor, 1: very poor

[Question 3] Concepts of Hardware and Software
5: very well, 4: well, 3: normal, 2: poor, 1: very poor

[Question 4] Mouse Usage
5: very well, 4: well, 3: normal, 2: poor, 1: very poor

[Question 5] Keyboard Usage
5: very well, 4: well, 3: normal, 2: poor, 1: very poor

[Question 6] Windows Operating System
5: very well, 4: well, 3: normal, 2: poor, 1: very poor

(7) Adequacy of Corse-1 Training

| Gender | Age | Satisfaction | Training Time | Training Level | Textbook | Mouse Training Module | Type Training Module |
|--------|----------|--------------|---------------|----------------|----------|-----------------------|----------------------|
| Male | 1-10 | 3.4 | 2.1 | 2.6 | 3.4 | 4.3 | 3.6 |
| | 11-20 | 3.9 | 2.9 | 2.9 | 3.6 | 4.2 | 4.0 |
| | 21-30 | 5.0 | 2.0 | 2.0 | 5.0 | 5.0 | 5.0 |
| | 31-40 | 2.7 | 2.7 | 3.0 | 2.7 | 4.3 | 4.3 |
| | 41-50 | 3.5 | 3.0 | 2.5 | 3.0 | 3.0 | 3.0 |
| | above 50 | 2.4 | 2.6 | 3.4 | 3.8 | 4.2 | 3.0 |
| | Average | 3.5 | 2.7 | 2.9 | 3.5 | 4.2 | 3.8 |
| Female | 1-10 | 3.7 | 3.5 | 2.3 | 4.0 | 3.8 | 4.0 |
| | 11-20 | 3.5 | 2.5 | 2.3 | 2.8 | 3.4 | 3.1 |
| | 21-30 | 3.7 | 2.3 | 3.2 | 3.7 | 3.7 | 3.5 |
| | 31-40 | 2.3 | 2.0 | 3.3 | 3.3 | 3.5 | 3.4 |
| | 41-50 | 2.3 | 2.3 | 3.5 | 4.0 | 4.3 | 3.5 |
| | above 50 | 1.0 | 1.0 | 5.0 | 0.0 | 5.0 | 3.0 |
| | Average | 3.2 | 2.4 | 2.7 | 3.2 | 3.6 | 3.3 |
| Total | 1-10 | 3.5 | 2.8 | 2.5 | 3.7 | 4.1 | 3.8 |
| | 11-20 | 3.6 | 2.7 | 2.6 | 3.1 | 3.8 | 3.5 |
| | 21-30 | 3.9 | 2.3 | 3.0 | 3.9 | 3.9 | 3.7 |
| | 31-40 | 2.4 | 2.2 | 3.2 | 3.2 | 3.7 | 3.6 |
| | 41-50 | 2.7 | 2.5 | 3.2 | 3.7 | 3.8 | 3.3 |
| | above 50 | 2.2 | 2.3 | 3.7 | 3.2 | 4.3 | 3.0 |
| | Average | 3.3 | 2.5 | 2.8 | 3.3 | 3.8 | 3.5 |

Valuation Bases

[Question 7] Satisfaction

(5: very much, 4: well, 3: normal, 2: poor, 1: very poor)

[Question 8] Training Time

(5: too long, 4: long, 3: normal, 2: short, 1: too short)

[Question 9] Training Level

(5: too difficult, 4: difficult, 3: normal, 2: easy, 1: too easy)

[Question 10] Textbook

(5: excellent, 4: good, 3: normal, 2: poor, 1: very poor)

[Question 11] Mouse Training Module

(5: excellent, 4: good, 3: normal, 2: poor, 1: very poor)

[Question 12] Type Training Module

(5: excellent, 4: good, 3: normal, 2: poor, 1: very poor)

(8) Average Understanding of Contents of Course-2

| Gender | Age | Background of RIC | Services on the Internet | Concepts of the Internet | Use Value of the Internet | Browser Usage | Search Engine Usage | E-mail Usage |
|--------|----------|-------------------|--------------------------|--------------------------|---------------------------|---------------|---------------------|--------------|
| Male | 1-10 | 4.0 | 4.0 | 4.0 | 4.0 | 4.0 | 4.0 | 4.0 |
| | 11-20 | 3.7 | 4.0 | 3.3 | 3.3 | 2.8 | 2.7 | 3.7 |
| | 21-30 | - | - | - | - | - | - | - |
| | 31-40 | 4.3 | 3.7 | 3.7 | 4.0 | 3.7 | 3.7 | 4.0 |
| | 41-50 | 3.3 | 3.3 | 3.3 | 3.7 | 2.7 | 3.3 | 3.7 |
| | above 50 | 3.0 | 3.3 | 2.7 | 3.3 | 1.7 | 2.0 | 2.7 |
| | Average | 3.7 | 3.8 | 3.3 | 3.5 | 2.8 | 2.8 | 3.6 |
| Female | 1-10 | 1.0 | 1.0 | 2.0 | 2.0 | 1.0 | 1.0 | 4.0 |
| | 11-20 | 3.3 | 3.5 | 3.2 | 3.5 | 2.8 | 2.6 | 3.6 |
| | 21-30 | 3.0 | 3.0 | 2.4 | 2.7 | 2.6 | 2.4 | 2.6 |
| | 31-40 | 2.8 | 2.2 | 2.2 | 2.6 | 2.2 | 2.2 | 2.6 |
| | 41-50 | 2.2 | 2.0 | 2.2 | 2.4 | 1.8 | 1.8 | 1.6 |
| | above 50 | - | - | - | - | - | - | - |
| | Average | 3.0 | 3.0 | 2.8 | 3.1 | 2.5 | 2.4 | 3.1 |
| Total | 1-10 | 2.5 | 2.5 | 3.0 | 3.0 | 2.5 | 2.5 | 4.0 |
| | 11-20 | 3.5 | 3.7 | 3.2 | 3.4 | 2.8 | 2.6 | 3.6 |
| | 21-30 | 3.0 | 3.0 | 2.4 | 2.7 | 2.6 | 2.4 | 2.6 |
| | 31-40 | 3.4 | 2.8 | 2.8 | 3.1 | 2.8 | 2.8 | 3.1 |
| | 41-50 | 2.6 | 2.5 | 2.6 | 2.9 | 2.1 | 2.4 | 2.4 |
| | above 50 | 3.0 | 3.3 | 2.7 | 3.3 | 1.7 | 2.0 | 2.7 |
| | Average | 3.3 | 3.4 | 3.0 | 3.3 | 2.7 | 2.6 | 3.3 |

Valuation Bases

| |
|---|
| [Question 1] Background of RIC 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |
| [Question 2] Services on the Internet 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |
| [Question 3] Concepts of the Internet 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |
| [Question 4] Use Value of the Internet 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |
| [Question 5] Browser Usage 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |
| [Question 6] Search Engine Usage 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |
| [Question 7] E-mail Usage 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |

(9) Adequacy of Course-2 Training

| Gender | Age | Satisfaction | Training Time | Training Level | Textbook |
|--------|----------|--------------|---------------|----------------|----------|
| Male | 1-10 | 5.0 | 4.0 | 4.0 | 5.0 |
| | 11-20 | 4.0 | 3.1 | 3.0 | 3.2 |
| | 21-30 | - | - | - | - |
| | 31-40 | 4.7 | 3.3 | 3.3 | 3.7 |
| | 41-50 | 3.0 | 2.3 | 2.7 | 3.3 |
| | above 50 | 3.3 | 2.7 | 2.7 | 3.7 |
| | Average | 3.9 | 3.0 | 3.0 | 3.4 |
| Female | 1-10 | 5.0 | 3.0 | 3.0 | 2.0 |
| | 11-20 | 3.9 | 2.8 | 2.8 | 3.5 |
| | 21-30 | 3.0 | 2.7 | 3.4 | 2.4 |
| | 31-40 | 1.8 | 1.4 | 3.4 | 3.0 |
| | 41-50 | 2.4 | 2.4 | 3.0 | 3.8 |
| | above 50 | - | - | - | - |
| | Average | 3.3 | 2.6 | 3.0 | 3.2 |
| Total | 1-10 | 5.0 | 3.5 | 3.5 | 3.5 |
| | 11-20 | 3.9 | 2.9 | 2.9 | 3.4 |
| | 21-30 | 3.0 | 2.7 | 3.4 | 2.4 |
| | 31-40 | 2.9 | 2.1 | 3.4 | 3.3 |
| | 41-50 | 2.6 | 2.4 | 2.9 | 3.6 |
| | above 50 | 3.3 | 2.7 | 2.7 | 3.7 |
| | Average | 3.6 | 2.8 | 3.0 | 3.3 |

Valuation Bases

[Question 8] Satisfaction
(5: very much, 4: well, 3: normal, 2: poor, 1: very poor)

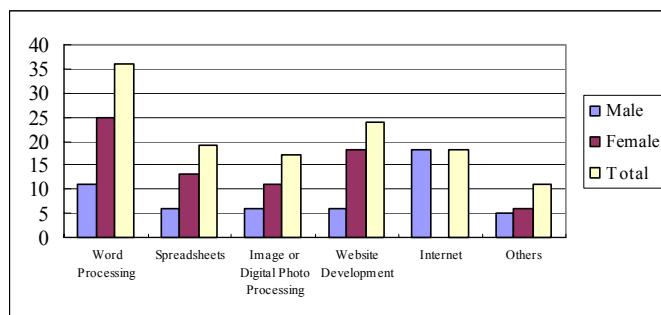
[Question 9] Training Time

(5: too long, 4: long, 3: normal, 2: short, 1: too short)

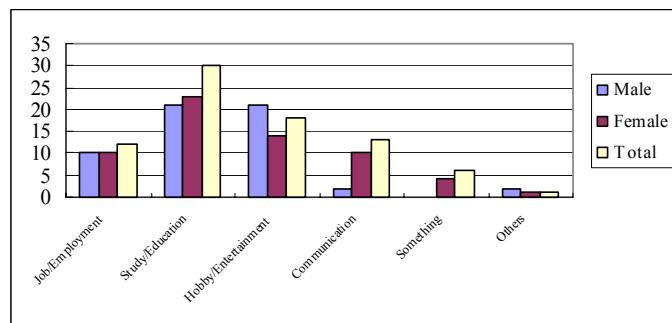
[Question 10] Training Level
(5: too difficult, 4: difficult, 3: normal, 2: easy, 1: too easy)

[Question 11] Textbook
(5: excellent, 4: good, 3: normal, 2: poor, 1: very poor)

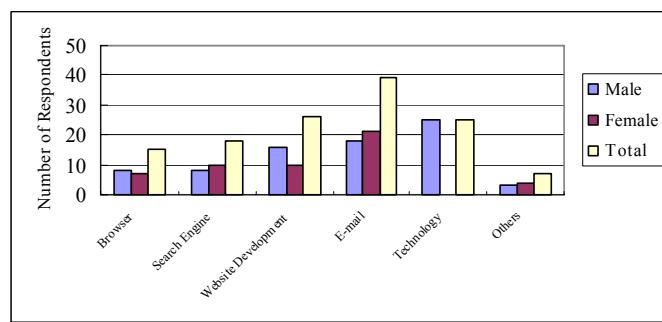
(10) Training Demands in Future (Course-1)



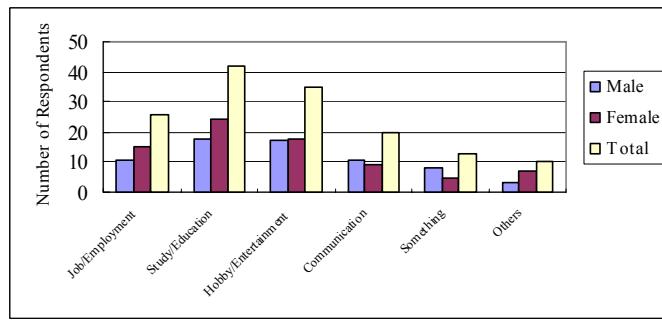
(11) Individual's Usefulness of Course-1



(12) Training Demands in Future (Course-2)



(13) Individual's Usefulness of Course-2



(14) Base Data of Questionnaire Survey in Courses 1 & 2

Base data of questionnaire survey in courses 1 & 2 are shown in the following tables.

Base Data of Questionnaire Survey in Course-1 (Bau, Sarawak): 1/3

| No. | RIC | Age | Gender | Occupation | Question | | | | | | | | | | | | | | | | | | | | | | | |
|-----|-----|-----|--------|--------------------|----------|---|---|---|---|---|---|---|---|----|----|----|----|------|------|------|------|------|------|----|------|------|------|------|
| | | | | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 13-1 | 13-2 | 13-3 | 13-4 | 13-5 | 13-6 | 14 | 14-1 | 14-2 | 14-3 | 14-4 |
| 1 | Bau | 8 | Male | Student | 1 | 2 | 3 | 3 | 3 | 3 | 1 | 1 | 1 | 3 | 5 | 1 | 2 | | | | | | | 1 | 1 | 1 | 1 | |
| 2 | Bau | 8 | Male | Student | 1 | 1 | 3 | 3 | 2 | 2 | 2 | 1 | 1 | 3 | 3 | 1 | 1 | | | | | | | 1 | 1 | 1 | 1 | |
| 3 | Bau | 9 | Male | Student | 5 | 4 | 3 | 5 | 5 | 3 | 5 | 3 | 1 | 4 | 4 | 5 | 1 | | 1 | | | | | 1 | 1 | 1 | 1 | |
| 4 | Bau | 9 | Male | Student | 2 | 3 | 1 | 4 | 3 | 1 | 3 | 3 | 3 | 3 | 3 | 3 | 1 | | | | | | | 1 | 1 | 1 | 1 | |
| 5 | Bau | 9 | Male | Student | 1 | 1 | 1 | 3 | 3 | 1 | 3 | 1 | 5 | 1 | 5 | 5 | 2 | | | | | | | 1 | 1 | 1 | 1 | |
| 6 | Bau | 10 | Male | Student | 3 | 3 | 3 | 3 | 3 | 3 | 5 | 3 | 3 | 5 | 5 | 5 | 1 | | | | | | 1 | | 1 | 1 | | |
| 7 | Bau | 10 | Male | Student | 4 | 4 | 4 | 5 | 5 | 4 | 5 | 3 | 4 | 5 | 5 | 5 | 1 | | | | | | 1 | 1 | 1 | 1 | | |
| 8 | Bau | 11 | Male | Student | 5 | 4 | 5 | 5 | 4 | 4 | 5 | 3 | 1 | 5 | 4 | 3 | 1 | 1 | | | | | 1 | 1 | | | | |
| 9 | Bau | 11 | Male | Student | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 2 | 3 | 5 | 5 | 5 | 1 | | | | | | 1 | | | | | |
| 10 | Bau | 11 | Male | Student | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 2 | 3 | 4 | 4 | 4 | 1 | | | | | | 1 | | | | | |
| 11 | Bau | 11 | Male | Student | 2 | 3 | 2 | 4 | 1 | 2 | 1 | 3 | 3 | 1 | 4 | 2 | 1 | | | | | | 1 | 1 | | | | |
| 12 | Bau | 12 | Male | Student | 3 | 2 | 3 | 3 | 3 | 1 | 3 | 3 | 2 | 3 | 3 | 1 | | | | | | | 1 | 1 | | | | |
| 13 | Bau | 12 | Male | Student | 3 | 3 | 3 | 3 | 3 | 3 | 5 | 3 | 1 | 3 | 5 | 5 | 1 | | | | | | 1 | 1 | | | | |
| 14 | Bau | 12 | Male | Student | 4 | 4 | 4 | 5 | 5 | 5 | 5 | 3 | 3 | 5 | 5 | 5 | 1 | | | | | | 1 | 1 | 1 | 1 | | |
| 15 | Bau | 12 | Male | Student | 3 | 3 | 3 | 5 | 2 | 3 | 3 | 3 | 3 | 3 | 5 | 4 | 1 | | | | | | 1 | 1 | | | | |
| 16 | Bau | 12 | Male | Student | 4 | 4 | 4 | 5 | 4 | 4 | 5 | 4 | 3 | 3 | 4 | 5 | 1 | | | | | | 1 | 1 | 1 | 1 | | |
| 17 | Bau | 13 | Male | Student | 2 | 2 | 2 | 2 | 3 | 2 | 3 | 2 | 3 | 3 | 3 | 3 | 1 | | | | | | 1 | 1 | | | | |
| 18 | Bau | 13 | Male | Student | 3 | 2 | 3 | 4 | 3 | 2 | 5 | 3 | 3 | 3 | 4 | 4 | 1 | 1 | | | | | 1 | 1 | 1 | 1 | 1 | |
| 19 | Bau | 13 | Male | Student | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 1 | | | | | | | | | | | |
| 20 | Bau | 14 | Male | Student | 5 | 5 | 3 | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 1 | | 1 | 1 | | | | 1 | | | 1 |
| 21 | Bau | 14 | Male | Student | 4 | 4 | 4 | 5 | 4 | 4 | 5 | 4 | 3 | 3 | 4 | 5 | 1 | | | | | | 1 | 1 | 1 | 1 | | |
| 22 | Bau | 15 | Male | Student | 4 | 3 | 3 | 5 | 5 | 3 | 4 | 3 | 3 | 3 | 4 | 5 | 4 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | |
| 23 | Bau | 15 | Male | Student | 4 | 4 | 4 | 5 | 4 | 4 | 5 | 3 | 3 | 5 | 5 | 5 | 1 | 1 | | | | | 1 | 1 | 1 | 1 | | |
| 24 | Bau | 16 | Male | Student | 3 | 4 | 4 | 5 | 5 | 4 | 3 | 3 | 3 | 3 | 5 | 3 | 1 | | | | | | 1 | | | | | |
| 25 | Bau | 16 | Male | Student | 4 | 5 | 5 | 5 | 4 | 4 | 5 | 3 | 5 | 5 | 5 | 5 | 1 | | | | | | 1 | | | | | |
| 26 | Bau | 18 | Male | No Answer | 1 | 1 | 2 | 4 | 3 | 1 | 1 | 2 | 4 | 3 | 3 | 3 | 1 | | | | | | 1 | 1 | 1 | 1 | 1 | |
| 27 | Bau | 20 | Male | Teacher | 4 | 5 | 5 | 5 | 5 | 4 | 5 | 3 | 2 | 5 | 5 | 5 | 1 | | | | | | 1 | 1 | 1 | 1 | | |
| 28 | Bau | 30 | Male | Teacher | 2 | 3 | 3 | 3 | 3 | 3 | 5 | 2 | 2 | 5 | 5 | 5 | 1 | 1 | | | | | 1 | | | | | |
| 29 | Bau | 37 | Male | Businessman | 3 | 3 | 3 | 5 | 3 | 3 | 3 | 3 | 3 | 3 | 5 | 5 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | | |
| 30 | Bau | 37 | Male | Pemandu | 1 | 1 | 1 | 1 | 2 | 2 | 2 | 2 | 3 | 2 | 5 | 5 | 1 | 1 | | | | | | | 1 | | | |
| 31 | Bau | 38 | Male | Petani | 3 | 1 | 1 | 2 | 2 | 1 | 3 | 3 | 3 | 3 | 3 | 3 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | |
| 32 | Bau | 45 | Male | Businessman | 2 | 3 | 3 | 4 | 4 | 4 | 3 | 3 | 2 | 3 | 3 | 3 | 1 | | | | | | 1 | | | | | |
| 33 | Bau | 49 | Male | Teacher | 3 | 3 | 3 | 4 | 3 | 2 | 4 | 3 | 3 | 3 | 3 | 3 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | | | | |
| 34 | Bau | 51 | Male | Pensioner | 1 | 3 | 2 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 1 | | | | | | 1 | 1 | | | 1 | |
| 35 | Bau | 51 | Male | Office Boy | 5 | 5 | 1 | 5 | 5 | 1 | 1 | 1 | 5 | 5 | 5 | 1 | 1 | 1 | | | | | 1 | 1 | | | | |
| 36 | Bau | 61 | Male | Head of Village | 5 | 5 | 1 | 5 | 2 | 1 | 3 | 3 | 3 | 3 | 5 | 3 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | |
| 37 | Bau | 64 | Male | Ex-head of Village | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 3 | 3 | 3 | 3 | 1 | 1 | | | | | 1 | 1 | 1 | 1 | | |
| 38 | Bau | 65 | Male | Pensioner | 1 | 1 | 1 | 3 | 1 | 2 | 3 | 3 | 3 | 5 | 5 | 5 | | | | | | | | | | | | |
| 39 | Bau | 9 | Female | Student | 3 | 3 | 4 | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 2 | 3 | 1 | 1 | | | | | 1 | 1 | | | | |
| 40 | Bau | 9 | Female | Student | 5 | 5 | 4 | 4 | 5 | 5 | 4 | 4 | 1 | 5 | 5 | 5 | 1 | | 1 | | | | 1 | 1 | | | | |

Base Data of Questionnaire Survey in Course-1 (Bau, Sarawak): 2/3

| No. | RIC | Age | Gender | Occupation | Question | | | | | | | | | | | | | | | | | | | | | | | | |
|-----|-----|-----|--------|------------|----------|---|---|---|---|---|---|---|---|----|----|----|----|------|------|------|------|------|------|----|------|------|------|------|------|
| | | | | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 13-1 | 13-2 | 13-3 | 13-4 | 13-5 | 13-6 | 14 | 14-1 | 14-2 | 14-3 | 14-4 | 14-5 |
| 41 | Bau | 9 | Female | Student | 3 | 3 | 3 | 4 | 4 | 3 | 3 | 2 | 3 | 3 | 4 | 4 | 1 | 1 | | | | 1 | 1 | 1 | 1 | 1 | 1 | | |
| 42 | Bau | 10 | Female | Student | 3 | 3 | 5 | 5 | 5 | 4 | 3 | 5 | 3 | 5 | 5 | 3 | 1 | | | | | 1 | | | 1 | 1 | | | |
| 43 | Bau | 10 | Female | Student | 3 | 3 | 4 | 5 | 3 | 2 | 5 | 4 | 1 | 5 | 3 | 5 | 1 | | 1 | | | | | | | | | | |
| 44 | Bau | 10 | Female | Student | 3 | 3 | 3 | 4 | 3 | 2 | 3 | 3 | 3 | 3 | 4 | 4 | 1 | 1 | | | 1 | 1 | 1 | 1 | 1 | | | | |
| 45 | Bau | 11 | Female | Student | 3 | 3 | 4 | 4 | 4 | 3 | 1 | 1 | 4 | 2 | 4 | 3 | 1 | 1 | | | | 1 | | | 1 | 1 | | | |
| 46 | Bau | 11 | Female | Student | 3 | 3 | 1 | 5 | 3 | 5 | 5 | 5 | 1 | 5 | 3 | 5 | 1 | | | | 1 | | | | 1 | | | | |
| 47 | Bau | 11 | Female | Student | 3 | 4 | 4 | 5 | 5 | 3 | 5 | 3 | 5 | 3 | 5 | 5 | 1 | | | | 1 | | | 1 | 1 | | | | |
| 48 | Bau | 11 | Female | Student | 3 | 3 | 3 | 4 | 4 | 2 | 3 | 3 | 3 | 3 | 4 | 4 | 1 | | | 1 | | | 1 | | | 1 | | | |
| 49 | Bau | 11 | Female | Student | 4 | 4 | 4 | 5 | 4 | 5 | 5 | 3 | 2 | 5 | 5 | 5 | 1 | 1 | | | 1 | 1 | 1 | 1 | 1 | | | | |
| 50 | Bau | 11 | Female | Student | 1 | 1 | 1 | 3 | 1 | 1 | 3 | 1 | 3 | 3 | 3 | 1 | 1 | | | | | 1 | 1 | | | | 1 | | |
| 51 | Bau | 12 | Female | Student | 3 | 4 | 4 | 5 | 5 | 2 | 5 | 3 | 3 | 3 | 3 | 4 | 1 | 1 | | | | 1 | | | 1 | | | | |
| 52 | Bau | 12 | Female | Student | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 1 | 1 | 1 | 1 | 1 | | | 1 | 1 | | | | |
| 53 | Bau | 12 | Female | Student | 3 | 3 | 5 | 5 | 5 | 4 | 3 | 3 | 3 | 3 | 5 | 5 | 1 | | | | 1 | 1 | 1 | | | | | | |
| 54 | Bau | 13 | Female | Student | 5 | 5 | 5 | 5 | 3 | 3 | 5 | 3 | 3 | 3 | 5 | 3 | 1 | | | | 1 | 1 | | | 1 | | | | |
| 55 | Bau | 13 | Female | Student | 2 | 3 | 3 | 3 | 3 | 2 | 2 | 3 | 1 | 3 | 3 | 3 | 2 | | | | | 1 | 1 | | | | | | |
| 56 | Bau | 14 | Female | Student | 3 | 5 | 3 | 5 | 3 | 3 | 3 | 3 | 3 | 5 | 5 | 5 | 1 | 1 | 1 | 1 | 1 | | | 1 | 1 | 1 | 1 | | |
| 57 | Bau | 14 | Female | Student | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 3 | 1 | 3 | 5 | 5 | 1 | | | 1 | | | | 1 | | | | | |
| 58 | Bau | 14 | Female | Student | 2 | 2 | 2 | 2 | 2 | 2 | 3 | 3 | 3 | 3 | 3 | 3 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | | | | | |
| 59 | Bau | 15 | Female | Student | 5 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 1 | | | | 1 | 1 | 1 | 1 | 1 | 1 | | | |
| 60 | Bau | 15 | Female | Student | 2 | 1 | 1 | 2 | 1 | 2 | 1 | 2 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | |
| 61 | Bau | 15 | Female | Student | | | | | | 5 | 3 | 2 | 3 | | | | | | | | | | | | | | | | |
| 62 | Bau | 15 | Female | Student | | | | | | 5 | 3 | 2 | 3 | | | | | | | | | | | | | | | | |
| 63 | Bau | 15 | Female | Student | | | | | | 5 | 3 | 2 | 3 | | | | | | | | | | | | | | | | |
| 64 | Bau | 15 | Female | Student | 3 | 3 | 2 | 5 | 3 | | 5 | 3 | 3 | 3 | 5 | | | | | | | | | | | | | | |
| 65 | Bau | 16 | Female | Student | 3 | 3 | 1 | 5 | 3 | 1 | 3 | 3 | 3 | 3 | 3 | 1 | 1 | | | 1 | 1 | | 1 | 1 | 1 | 1 | | | |
| 66 | Bau | 16 | Female | Student | 4 | 4 | 4 | 5 | 5 | 4 | 3 | 3 | 1 | 3 | 3 | 4 | 1 | 1 | 1 | 1 | | | 1 | | 1 | 1 | | | |
| 67 | Bau | 16 | Female | Student | 3 | 2 | 3 | 5 | 3 | 2 | | 3 | 3 | 2 | 5 | 2 | | | | | | | | | | | | | |
| 68 | Bau | 18 | Female | Student | 3 | | 2 | 5 | 3 | 2 | 5 | 3 | 3 | 3 | 5 | 5 | 1 | | | 1 | 1 | 1 | | | | | | | |
| 69 | Bau | 20 | Female | Unemployed | 3 | 3 | 1 | 5 | 3 | 1 | 5 | 3 | 3 | 3 | 3 | 3 | 1 | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | | |
| 70 | Bau | 20 | Female | Unemployed | 3 | 4 | 4 | 5 | 5 | 4 | 5 | 1 | 2 | 4 | 5 | 5 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 71 | Bau | 21 | Female | No Answer | 3 | 3 | 3 | 4 | 4 | 4 | 3 | 1 | 3 | 3 | 3 | 3 | 1 | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | | |
| 72 | Bau | 23 | Female | No Answer | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 3 | 2 | 5 | 5 | 4 | 1 | | | 1 | 1 | 1 | | | | | | | |
| 73 | Bau | 25 | Female | No Answer | 1 | 1 | 2 | 3 | 2 | 1 | 1 | 1 | 5 | 4 | 3 | 3 | 1 | | | | 1 | 1 | | | | | | | |
| 74 | Bau | 28 | Female | Housewife | 2 | 2 | 1 | 2 | 2 | 1 | 5 | 3 | 3 | 3 | 3 | 3 | 1 | 1 | | | | 1 | 1 | | | | | | |
| 75 | Bau | 30 | Female | Teacher | 4 | 4 | 5 | 5 | 4 | 4 | 5 | 3 | 3 | 5 | 5 | 5 | 1 | 1 | 1 | 1 | 1 | | | 1 | 1 | 1 | | | |
| 76 | Bau | 30 | Female | Housewife | 2 | 1 | 1 | 2 | 2 | 2 | 3 | 3 | 3 | 2 | 3 | 3 | 1 | | | 1 | 1 | 1 | 1 | 1 | 1 | | | | |
| 77 | Bau | 31 | Female | Librarian | 4 | 1 | 1 | 2 | 2 | 2 | 1 | 1 | 3 | 3 | 3 | 3 | 1 | | | | 1 | 1 | 1 | 1 | 1 | | | | |
| 78 | Bau | 33 | Female | Housewife | 1 | 1 | 1 | 2 | 2 | 1 | 3 | 3 | 1 | 3 | 3 | 3 | 1 | 1 | | | | 1 | | | | | | | |
| 79 | Bau | 34 | Female | Housewife | 3 | 3 | 3 | 4 | 4 | 3 | 3 | 1 | 3 | 3 | 4 | 4 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | |
| 80 | Bau | 34 | Female | Teacher | 2 | 5 | 3 | 5 | 4 | 2 | 3 | 3 | 3 | 5 | 3 | 3 | 1 | 1 | | | | 1 | | | | | | | |

Base Data of Questionnaire Survey in Course-1 (Bau, Sarawak): 3/3

| No. | RIC | Age | Gender | Occupation | Question | | | | | | | | | | | | | | | | | | | | | | | | | |
|-----|-----|-----|--------|-------------|----------|---|---|---|---|---|---|---|---|----|----|----|----|------|------|------|------|------|------|----|------|------|------|------|------|------|
| | | | | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 13-1 | 13-2 | 13-3 | 13-4 | 13-5 | 13-6 | 14 | 14-1 | 14-2 | 14-3 | 14-4 | 14-5 | 14-6 |
| 81 | Bau | 37 | Female | Housewife | 3 | 3 | 5 | 5 | 4 | 3 | 1 | 1 | 4 | 2 | 5 | 3 | 1 | | | | 1 | | 1 | 1 | | | | | | |
| 82 | Bau | 37 | Female | Office Girl | 2 | 2 | 2 | 3 | 4 | 1 | 3 | 1 | 3 | 3 | 3 | 3 | 1 | | | | 1 | 1 | | 1 | 1 | 1 | 1 | | | |
| 83 | Bau | 37 | Female | No Answer | 3 | 3 | 3 | 4 | 4 | 1 | 2 | 3 | 4 | 5 | 5 | 5 | 1 | | 1 | | 1 | 1 | | 1 | 1 | 1 | | | | |
| 84 | Bau | 39 | Female | Housewife | 2 | 1 | 3 | 5 | 3 | 2 | 1 | 1 | 5 | 3 | 2 | 3 | 1 | | | | 1 | 1 | | | | | | 1 | | |
| 85 | Bau | 40 | Female | Teacher | 4 | 3 | 2 | 4 | 3 | 2 | 3 | 3 | 4 | 3 | 4 | 4 | 1 | 1 | 1 | | | | | 1 | 1 | 1 | | | | |
| 86 | Bau | 40 | Female | Housewife | 2 | 1 | 2 | 5 | 4 | 2 | 3 | 3 | 3 | 3 | 3 | 3 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | | | | | |
| 87 | Bau | 41 | Female | Teacher | 3 | 4 | 5 | 5 | 4 | 2 | 3 | 3 | 3 | 5 | 5 | 4 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | | | |
| 88 | Bau | 44 | Female | Housewife | 2 | 2 | 2 | 3 | 2 | 1 | 3 | 3 | 4 | 5 | 3 | 3 | 1 | 1 | | | | 1 | 1 | | | | | | | |
| 89 | Bau | 48 | Female | Cleaner | 5 | 2 | 3 | 3 | 2 | 2 | 1 | 1 | 3 | 3 | 5 | 3 | 1 | | | | | | | | 1 | | | | | |
| 90 | Bau | 50 | Female | Housewife | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 4 | 3 | 4 | 4 | 1 | 1 | | | | | 1 | | | | | | |
| 91 | Bau | 52 | Female | Cleaner | 1 | 2 | 2 | 2 | 1 | 2 | 1 | 1 | 5 | | 5 | 3 | 1 | | | | | | | | 1 | | | | | |

Base Data of Questionnaire Survey in Course-2 (Bau, Sarawak): 1/2

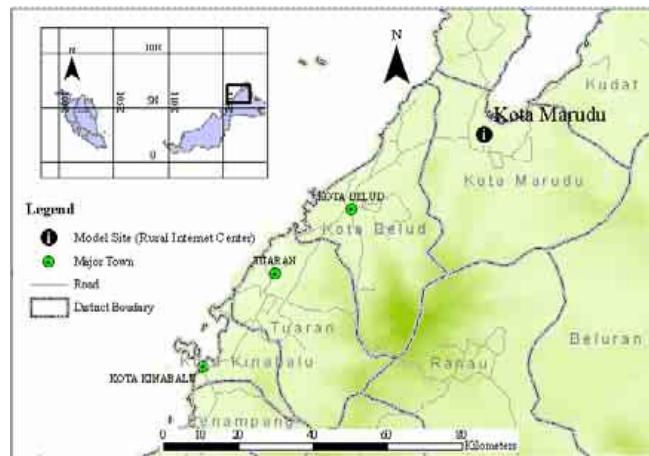
| No. | RIC | Gender | Age | Occupation | Question | | | | | | | | | | | | | | | | | | | | | | |
|-----|-----|--------|-----|-----------------|----------|---|---|---|---|---|---|---|---|----|----|----|------|------|------|------|------|------|----|------|------|------|------|
| | | | | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 12-1 | 12-2 | 12-3 | 12-4 | 12-5 | 12-6 | 13 | 13-1 | 13-2 | 13-3 | 13-4 |
| 1 | Bau | Male | 10 | Student | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 5 | 1 | | | 1 | | | 1 | | | | 1 | |
| 2 | Bau | Male | 12 | Student | 4 | 4 | 3 | 3 | 3 | 1 | 4 | 5 | 3 | 3 | 2 | 1 | | | | 1 | | 1 | | | 1 | | |
| 3 | Bau | Male | 12 | Student | 4 | 5 | 4 | 4 | 3 | 3 | 3 | 5 | 3 | 3 | 5 | 1 | | | 1 | | 1 | | | 1 | | | |
| 4 | Bau | Male | 12 | Student | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 2 | 4 | 3 | 3 | 1 | | | | 1 | | 1 | | 1 | | | |
| 5 | Bau | Male | 12 | Student | 3 | 2 | 3 | 2 | 3 | 2 | 2 | 3 | 3 | 4 | 4 | 1 | | 1 | | | | 1 | | | 1 | | |
| 6 | Bau | Male | 12 | Student | 4 | 3 | 3 | 3 | 2 | 1 | 4 | 5 | 3 | 3 | 3 | 1 | | | 1 | 1 | 1 | | | | | | |
| 7 | Bau | Male | 13 | Student | 2 | 4 | 4 | 4 | 1 | 1 | 4 | 2 | 3 | 3 | 4 | 1 | | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 8 | Bau | Male | 13 | Student | 5 | 5 | 3 | 2 | 1 | 1 | 5 | 5 | 5 | 3 | 5 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 9 | Bau | Male | 14 | Student | 5 | 5 | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 1 | 1 | | | 1 | | 1 | | | | 1 | |
| 10 | Bau | Male | 14 | Student | 3 | 4 | 3 | 3 | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 1 | | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 11 | Bau | Male | 14 | Student | 4 | 4 | 3 | 3 | 2 | 3 | 4 | 4 | 3 | 2 | 4 | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 12 | Bau | Male | 14 | Student | 4 | 3 | 3 | 3 | 2 | 1 | 4 | 5 | 3 | 3 | 3 | 1 | | | 1 | 1 | 1 | | | | | | |
| 13 | Bau | Male | 15 | Student | 4 | 5 | 3 | 3 | 2 | 3 | 4 | 4 | 3 | 3 | 3 | 1 | | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 14 | Bau | Male | 15 | Student | 4 | 5 | 4 | 5 | 5 | 5 | 4 | 4 | 3 | 3 | 3 | 1 | | | | 1 | 1 | 1 | | | | | |
| 15 | Bau | Male | 15 | Student | 4 | 4 | 3 | 3 | 3 | 2 | 4 | 4 | 3 | 3 | 3 | 1 | | | | 1 | 1 | 1 | | | | | |
| 16 | Bau | Male | 15 | Student | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 1 | | | 1 | | 1 | 1 | | | | | |
| 17 | Bau | Male | 15 | Student | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 3 | 3 | 5 | 1 | | 1 | 1 | | 1 | 1 | 1 | | | | |
| 18 | Bau | Male | 15 | Student | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 3 | 1 | 3 | 4 | 1 | | | 1 | 1 | | 1 | | | | | |
| 19 | Bau | Male | 16 | Student | 4 | 5 | 4 | 4 | 4 | 5 | 4 | 5 | 4 | 3 | 1 | | | | 1 | 1 | 1 | | | | | | |
| 20 | Bau | Male | 16 | Student | 3 | 4 | 3 | 2 | 2 | 1 | 2 | 5 | 3 | 4 | 2 | 1 | | | 1 | 1 | 1 | 1 | | | | 1 | |
| 21 | Bau | Male | 16 | Student | 3 | 4 | 3 | 3 | 2 | 3 | 3 | 4 | 3 | 3 | 3 | 1 | | | | 1 | 1 | 1 | | | | | |
| 22 | Bau | Male | 17 | Student | 4 | 4 | 3 | 5 | 4 | 3 | 5 | 3 | 3 | 2 | 3 | 1 | 1 | 1 | 1 | | | 1 | 1 | 1 | 1 | | |
| 23 | Bau | Male | 31 | Clerk | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 5 | 4 | 4 | 5 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | |
| 24 | Bau | Male | 33 | Teacher | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 3 | 3 | 3 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 25 | Bau | Male | 37 | Businessman | 5 | 3 | 3 | 3 | 3 | 3 | 4 | 4 | 3 | 3 | 3 | 1 | | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | |
| 26 | Bau | Male | 45 | Teacher | 3 | 3 | 3 | 4 | 3 | 3 | 4 | 1 | 1 | 2 | 3 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 27 | Bau | Male | 45 | Businessman | 2 | 3 | 3 | 3 | 2 | 3 | 3 | 3 | 3 | 3 | 3 | 1 | | | | 1 | 1 | | | | | | |
| 28 | Bau | Male | 49 | Teacher | 5 | 4 | 4 | 4 | 3 | 4 | 4 | 5 | 3 | 3 | 4 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | |
| 29 | Bau | Male | 51 | Pensioner | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 3 | 3 | 3 | 3 | 1 | 1 | | 1 | 1 | | 1 | | | 1 | 1 | |
| 30 | Bau | Male | 52 | Ex-Policeman | 5 | 5 | 4 | 5 | 3 | 4 | 4 | 4 | 2 | 2 | 4 | 1 | | | 1 | 1 | | 1 | | | | 1 | |
| 31 | Bau | Male | 61 | Head of Village | 3 | 3 | 3 | 4 | 1 | 1 | 3 | 3 | 3 | 3 | 4 | 1 | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 32 | Bau | Female | 10 | Student | 1 | 1 | 2 | 2 | 1 | 1 | 4 | 5 | 3 | 3 | 2 | 1 | | | 1 | | 1 | | | | | | |
| 33 | Bau | Female | 11 | Student | 4 | 3 | 3 | 4 | 3 | 2 | 3 | 5 | 3 | 3 | 3 | 1 | | | 1 | | 1 | 1 | 1 | 1 | | | |
| 34 | Bau | Female | 11 | Student | 3 | 5 | 3 | 5 | 5 | 3 | 5 | 5 | 5 | 3 | 5 | 1 | | | 1 | | 1 | | | | | | |
| 35 | Bau | Female | 11 | Student | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 5 | 3 | 3 | 3 | 1 | | | 1 | | 1 | | | | | 1 | |
| 36 | Bau | Female | 11 | Student | 3 | 3 | 3 | 3 | 2 | 2 | 3 | 5 | 3 | 3 | 5 | 1 | | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | |
| 37 | Bau | Female | 12 | Student | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 1 | 1 | 1 | | | 1 | | 1 | 1 | | | |
| 38 | Bau | Female | 13 | Student | 5 | 3 | 3 | 4 | 3 | 5 | 2 | 5 | 3 | 3 | 3 | 1 | | | 1 | | 1 | | | | | | |
| 39 | Bau | Female | 13 | Student | 3 | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 3 | 2 | 3 | 1 | | | 1 | | 1 | | | | | 1 | |
| 40 | Bau | Female | 13 | Student | 4 | 4 | 3 | 3 | 2 | 4 | 5 | 5 | 3 | 3 | 3 | 1 | 1 | | | | 1 | | 1 | | | | |

Base Data of Questionnaire Survey in Course-2 (Bau, Sarawak): 2/2

| No. | RIC | Gender | Age | Occupation | Question | | | | | | | | | | | | | | | | | | | | | | |
|-----|-----|--------|-----|------------|----------|---|---|---|---|---|---|---|---|----|----|----|------|------|------|------|------|------|----|------|------|------|------|
| | | | | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 12-1 | 12-2 | 12-3 | 12-4 | 12-5 | 12-6 | 13 | 13-1 | 13-2 | 13-3 | 13-4 |
| 41 | Bau | Female | 14 | Student | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 5 | 3 | 3 | 5 | 1 | | | 1 | 1 | | 1 | 1 | 1 | 1 | | |
| 42 | Bau | Female | 14 | Student | 3 | 5 | 4 | 4 | 3 | 4 | 4 | 5 | 3 | 2 | 5 | 1 | | | 1 | | | 1 | | 1 | | | |
| 43 | Bau | Female | 15 | Student | 3 | 3 | 3 | 4 | 3 | 2 | 4 | 1 | 2 | 3 | 5 | 1 | | 1 | | | | | 1 | | 1 | | |
| 44 | Bau | Female | 15 | Student | 2 | 3 | 3 | 4 | 2 | 1 | 5 | 4 | 3 | 3 | 3 | 1 | | | | | | | | | | | |
| 45 | Bau | Female | 15 | Student | 3 | 3 | | | | | | | | | | | | | | | | | | | | | |
| 46 | Bau | Female | 16 | Student | 3 | 5 | 4 | 5 | 3 | 3 | 4 | 4 | 3 | 3 | 5 | 1 | | | 1 | | | 1 | 1 | | | | |
| 47 | Bau | Female | 16 | Student | 4 | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 1 | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| 48 | Bau | Female | 16 | Student | 3 | 3 | 4 | 4 | 3 | 4 | 3 | 4 | 3 | 3 | 3 | 1 | | 1 | | | | 1 | | | 1 | | |
| 49 | Bau | Female | 17 | Student | 4 | 4 | 3 | 4 | 4 | 4 | 5 | 4 | 3 | 2 | 4 | 1 | | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 50 | Bau | Female | 17 | Student | 2 | 3 | 3 | 4 | 2 | 1 | 5 | 4 | 3 | 3 | 3 | 1 | | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 51 | Bau | Female | 17 | Student | 3 | 3 | 3 | 3 | 2 | 1 | 3 | 3 | 3 | 5 | 2 | 1 | | | 1 | 1 | | 1 | | 1 | 1 | 1 | |
| 52 | Bau | Female | 17 | Student | 3 | 3 | 3 | 2 | 1 | 1 | 3 | 3 | 2 | 3 | 3 | 1 | | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 53 | Bau | Female | 18 | Student | 3 | 4 | 4 | 4 | 3 | 1 | 3 | 4 | 2 | 3 | 3 | 1 | | | 1 | 1 | | 1 | | | | | |
| 54 | Bau | Female | 19 | Student | 3 | 3 | 3 | 4 | 3 | 1 | 4 | 4 | 2 | 3 | 3 | 1 | | | 1 | 1 | | 1 | | | | | |
| 55 | Bau | Female | 19 | No Answer | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 3 | 1 | 5 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 56 | Bau | Female | 20 | Unemployed | 4 | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 1 | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| 57 | Bau | Female | 23 | No Answer | 3 | 4 | 3 | 3 | 3 | 2 | 4 | 1 | 1 | 3 | 5 | 1 | | | 1 | 1 | | 1 | | | | | |
| 58 | Bau | Female | 25 | No Answer | 3 | 3 | 2 | 3 | 3 | 2 | 2 | 2 | 2 | 3 | 3 | 1 | | | 1 | 1 | | | | | | | 1 |
| 59 | Bau | Female | 25 | Housewife | 2 | 3 | 2 | 1 | 2 | 1 | 2 | 3 | 3 | 5 | 2 | 1 | 1 | | | 1 | | | | | 1 | | |
| 60 | Bau | Female | 28 | Housewife | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 3 | 3 | 4 | 4 | 1 | | | | | | 1 | | | | | |
| 61 | Bau | Female | 29 | Teacher | 5 | 5 | 4 | 5 | 5 | 5 | 5 | 5 | 4 | 3 | ? | 1 | | 1 | | | 1 | | 1 | 1 | 1 | 1 | |
| 62 | Bau | Female | 30 | Teacher | 4 | 4 | 3 | 4 | 3 | 5 | 3 | 4 | 3 | 3 | ? | 1 | 1 | | | | 1 | | | | | | |
| 63 | Bau | Female | 30 | Housewife | 2 | 1 | 2 | 2 | 1 | 1 | 1 | 3 | 3 | 3 | 3 | 1 | | | | | 1 | | | | | | |
| 64 | Bau | Female | 31 | Librarian | 2 | 2 | 1 | 1 | 2 | 1 | 2 | 1 | 1 | 4 | 3 | 1 | | | | 1 | | | | | | 1 | |
| 65 | Bau | Female | 34 | Housewife | 3 | 3 | 3 | 3 | 4 | 3 | 4 | 2 | 1 | 3 | 3 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 66 | Bau | Female | 37 | Housewife | 3 | 2 | 2 | 3 | 2 | 1 | 4 | 1 | 1 | 2 | 3 | 1 | | | 1 | | 1 | | | | | | |
| 67 | Bau | Female | 37 | Housewife | 4 | 2 | 2 | 3 | 2 | 3 | 1 | 4 | 3 | 3 | 5 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 68 | Bau | Female | 39 | Housewife | 2 | 2 | 3 | 3 | 1 | 3 | 2 | 1 | 1 | 5 | 1 | 1 | | | 1 | 1 | | | | | | 1 | |
| 69 | Bau | Female | 42 | Teacher | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 3 | 3 | 1 | | | 1 | | | 1 | 1 | | | | |
| 70 | Bau | Female | 43 | Teacher | 2 | 3 | 3 | 3 | 3 | 3 | 2 | 1 | 1 | 3 | 3 | 1 | | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 71 | Bau | Female | 44 | Housewife | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 2 | 3 | 4 | 5 | 1 | | | | 1 | | | | | | | |
| 72 | Bau | Female | 46 | Teacher | 4 | 2 | 3 | 4 | 2 | 2 | 2 | 3 | 3 | 3 | 4 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 73 | Bau | Female | 50 | Housewife | 2 | 2 | 2 | 2 | 1 | 1 | 1 | 4 | 3 | 2 | 4 | 1 | 1 | | | 1 | 1 | | | | | | |

C.4 Kota Marudu RIC

(1) Location Map of Kota Marudu RIC



(2) Participants in Course-1 by Age Group

| | Number of Participants | Age 1-10 | Age 11-20 | Age 21-30 | Age 31-40 | Age 41-50 | Age above 50 |
|--------|------------------------|----------|-----------|-----------|-----------|-----------|--------------|
| Male | 15 | 0 | 2 | 4 | 3 | 5 | 1 |
| Female | 28 | 0 | 6 | 8 | 13 | 1 | 0 |
| Total | 43 | 0 | 8 | 12 | 16 | 6 | 1 |

(3) Eldest, Youngest and Average Age of Participants in Course-1

| | Eldest | Youngest | Average |
|--------|--------|----------|---------|
| Male | 56 | 19 | 35 |
| Female | 41 | 13 | 28 |
| Total | 56 | 13 | 31 |

(4) Participants in Course-2 by Age Group

| | Number of Participants | Age 1-10 | Age 11-20 | Age 21-30 | Age 31-40 | Age 41-50 | Age above 50 |
|--------|------------------------|----------|-----------|-----------|-----------|-----------|--------------|
| Male | 11 | 0 | 1 | 3 | 2 | 4 | 1 |
| Female | 26 | 0 | 5 | 8 | 12 | 1 | 0 |
| Total | 37 | 0 | 6 | 11 | 14 | 5 | 1 |

(5) Eldest, Youngest and Average Age of Participants in Course-2 (Kota Marudu)

| | Eldest | Youngest | Average |
|--------|--------|----------|---------|
| Male | 56 | 19 | 37 |
| Female | 41 | 16 | 29 |
| Total | 56 | 16 | 31 |

(6) Average Understanding of Contents of Course-1

| Gender | Age | Background of RIC | Use Value of PC | Concepts of Hardware/Software | Mouse Usage | Keyboard Usage | Windows Operating System |
|--------|----------|-------------------|-----------------|-------------------------------|-------------|----------------|--------------------------|
| Male | 1-10 | - | - | - | - | - | - |
| | 11-20 | 3.0 | 3.0 | 3.0 | 4.0 | 3.5 | 3.0 |
| | 21-30 | 3.5 | 3.5 | 3.8 | 4.0 | 3.5 | 4.0 |
| | 31-40 | 3.3 | 2.3 | 3.0 | 4.0 | 3.0 | 2.7 |
| | 41-50 | 2.8 | 2.8 | 3.0 | 4.0 | 3.8 | 2.8 |
| | above 50 | 2.0 | 2.0 | 2.0 | 3.0 | 3.0 | 2.0 |
| | Average | 3.1 | 2.9 | 3.1 | 3.9 | 3.5 | 3.1 |
| Female | 1-10 | - | - | - | - | - | - |
| | 11-20 | 3.3 | 3.7 | 4.0 | 4.0 | 3.7 | 3.3 |
| | 21-30 | 2.8 | 3.1 | 3.3 | 4.0 | 3.6 | 3.1 |
| | 31-40 | 2.8 | 2.9 | 3.0 | 3.5 | 3.2 | 3.2 |
| | 41-50 | 3.0 | 3.0 | 4.0 | 4.0 | 4.0 | 4.0 |
| | above 50 | - | - | - | - | - | - |
| | Average | 2.9 | 3.1 | 3.3 | 3.8 | 3.5 | 3.2 |
| Total | 1-10 | - | - | - | - | - | - |
| | 11-20 | 3.3 | 3.5 | 3.8 | 4.0 | 3.6 | 3.3 |
| | 21-30 | 3.0 | 3.3 | 3.4 | 4.0 | 3.6 | 3.4 |
| | 31-40 | 2.9 | 2.8 | 3.0 | 3.6 | 3.2 | 3.1 |
| | 41-50 | 2.8 | 2.8 | 3.2 | 4.0 | 3.8 | 3.0 |
| | above 50 | 2.0 | 2.0 | 2.0 | 3.0 | 3.0 | 2.0 |
| | Average | 3.0 | 3.0 | 3.3 | 3.8 | 3.5 | 3.2 |

Valuation Bases

| |
|---|
| [Question 1] Background of RIC 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |
| [Question 2] Use Value of Using PCs 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |
| [Question 3] Concepts of Hardware and Software 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |
| [Question 4] Mouse Usage 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |
| [Question 5] Keyboard Usage 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |
| [Question 6] Windows Operating System 5: very well, 4: well, 3: normal, 2: poor, 1: very poor |

(7) Adequacy of Corse-1 Training

| Gender | Age | Satisfaction | Training Time | Training Level | Textbook | Mouse Training Module | Type Training Module |
|--------|----------|--------------|---------------|----------------|----------|-----------------------|----------------------|
| Male | 1-10 | - | - | - | - | - | - |
| | 11-20 | 5.0 | 3.0 | 4.0 | 4.0 | 4.5 | 3.0 |
| | 21-30 | 4.0 | 3.0 | 2.5 | 4.3 | 4.5 | 4.3 |
| | 31-40 | 4.7 | 2.7 | 3.3 | 3.7 | 4.3 | 4.7 |
| | 41-50 | 2.4 | 2.0 | 3.2 | 3.8 | 3.8 | 3.4 |
| | above 50 | 2.0 | 1.0 | 3.0 | 2.0 | 4.0 | 4.0 |
| | Average | 3.6 | 2.5 | 3.1 | 3.8 | 4.2 | 3.9 |
| Female | 1-10 | - | - | - | - | - | - |
| | 11-20 | 3.0 | 3.5 | 3.3 | 3.3 | 4.0 | 3.8 |
| | 21-30 | 3.4 | 2.4 | 3.0 | 4.1 | 4.6 | 4.1 |
| | 31-40 | 3.0 | 2.1 | 3.0 | 3.5 | 4.2 | 4.4 |
| | 41-50 | 3.0 | 1.0 | 3.0 | 4.0 | 4.0 | 4.0 |
| | above 50 | - | - | - | - | - | - |
| | Average | 3.1 | 2.4 | 3.1 | 3.7 | 4.3 | 4.2 |
| Total | 1-10 | - | - | - | - | - | - |
| | 11-20 | 3.5 | 3.4 | 3.5 | 3.5 | 4.1 | 3.6 |
| | 21-30 | 3.6 | 2.6 | 2.8 | 4.2 | 4.6 | 4.2 |
| | 31-40 | 3.3 | 2.2 | 3.1 | 3.6 | 4.2 | 4.4 |
| | 41-50 | 2.5 | 1.8 | 3.2 | 3.8 | 3.8 | 3.5 |
| | above 50 | 2.0 | 1.0 | 3.0 | 2.0 | 4.0 | 4.0 |
| | Average | 3.3 | 2.4 | 3.1 | 3.7 | 4.2 | 4.1 |

Valuation Bases

| |
|--|
| [Question 7] Satisfaction (5: very much, 4: well, 3: normal, 2: poor, 1: very poor) |
| [Question 8] Training Time (5: too long, 4: long, 3: normal, 2: short, 1: too short) |
| [Question 9] Training Level (5: too difficult, 4: difficult, 3: normal, 2: easy, 1: too easy) |
| [Question 10] Textbook (5: excellent, 4: good, 3: normal, 2: poor, 1: very poor) |
| [Question 11] Mouse Training Module (5: excellent, 4: good, 3: normal, 2: poor, 1: very poor) |
| [Question 12] Type Training Module (5: excellent, 4: good, 3: normal, 2: poor, 1: very poor) |

(8) Average Understanding of Contents of Course-2

| Gender | Age | Background of RIC | Services on the Internet | Concepts of the Internet | Use Value of the Internet | Browser Usage | Search Engine Usage | E-mail Usage |
|--------|----------|-------------------|--------------------------|--------------------------|---------------------------|---------------|---------------------|--------------|
| Male | 1-10 | - | - | - | - | - | - | - |
| | 11-20 | 4.0 | 4.0 | 3.0 | 4.0 | 4.0 | 5.0 | 4.0 |
| | 21-30 | 4.0 | 4.0 | 3.7 | 4.0 | 3.7 | 4.0 | 3.7 |
| | 31-40 | 4.0 | 1.5 | 3.0 | 2.5 | 4.0 | 2.5 | 3.0 |
| | 41-50 | 3.0 | 3.3 | 3.0 | 2.8 | 2.8 | 2.5 | 2.5 |
| | above 50 | 2.0 | 3.0 | 3.0 | 3.0 | 3.0 | 3.0 | 4.0 |
| | Average | 3.5 | 3.2 | 3.2 | 3.2 | 3.4 | 3.2 | 3.2 |
| Female | 1-10 | - | - | - | - | - | - | - |
| | 11-20 | 3.6 | 4.0 | 3.8 | 3.6 | 3.8 | 4.0 | 4.2 |
| | 21-30 | 3.4 | 3.5 | 3.5 | 3.8 | 3.1 | 3.4 | 3.6 |
| | 31-40 | 2.8 | 3.0 | 2.7 | 2.8 | 2.6 | 2.8 | 3.0 |
| | 41-50 | 3.0 | 2.0 | 3.0 | 3.0 | 3.0 | 3.0 | 3.0 |
| | above 50 | - | - | - | - | - | - | - |
| | Average | 3.2 | 3.3 | 3.2 | 3.3 | 3.0 | 3.2 | 3.4 |
| Total | 1-10 | - | - | - | - | - | - | - |
| | 11-20 | 3.7 | 4.0 | 3.7 | 3.7 | 3.8 | 4.2 | 4.2 |
| | 21-30 | 3.5 | 3.6 | 3.5 | 3.8 | 3.3 | 3.5 | 3.6 |
| | 31-40 | 3.0 | 2.8 | 2.7 | 2.8 | 2.8 | 2.8 | 3.0 |
| | 41-50 | 3.0 | 3.0 | 3.0 | 2.8 | 2.8 | 2.6 | 2.6 |
| | above 50 | 2.0 | 3.0 | 3.0 | 3.0 | 3.0 | 3.0 | 4.0 |
| | Average | 3.2 | 3.3 | 3.2 | 3.2 | 3.1 | 3.2 | 3.4 |

Valuation Bases

[Question 1] Background of RIC
5: very well, 4: well, 3: normal, 2: poor, 1: very poor

[Question 2] Services on the Internet
5: very well, 4: well, 3: normal, 2: poor, 1: very poor

[Question 3] Concepts of the Internet
5: very well, 4: well, 3: normal, 2: poor, 1: very poor

[Question 4] Use Value of the Internet
5: very well, 4: well, 3: normal, 2: poor, 1: very poor

[Question 5] Browser Usage
5: very well, 4: well, 3: normal, 2: poor, 1: very poor

[Question 6] Search Engine Usage
5: very well, 4: well, 3: normal, 2: poor, 1: very poor

[Question 7] E-mail Usage
5: very well, 4: well, 3: normal, 2: poor, 1: very poor

(9) Adequacy of Course-2 Training

| Gender | Age | Satisfaction | Training Time | Training Level | Textbook |
|--------|----------|--------------|---------------|----------------|----------|
| Male | 1-10 | - | - | - | - |
| | 11-20 | 5.0 | 3.0 | 3.0 | 3.0 |
| | 21-30 | 3.3 | 2.3 | 3.0 | 4.3 |
| | 31-40 | 3.5 | 1.5 | 3.0 | 4.0 |
| | 41-50 | 1.8 | 1.3 | 2.5 | 3.5 |
| | above 50 | 3.0 | 2.0 | 3.0 | 3.0 |
| | Average | 2.9 | 1.8 | 2.8 | 3.7 |
| Female | 1-10 | - | - | - | - |
| | 11-20 | 4.2 | 3.4 | 3.6 | 4.4 |
| | 21-30 | 3.6 | 2.6 | 3.0 | 3.6 |
| | 31-40 | 3.3 | 2.6 | 3.2 | 3.5 |
| | 41-50 | 2.0 | 1.0 | 3.0 | 3.0 |
| | above 50 | - | - | - | - |
| | Average | 3.5 | 2.7 | 3.2 | 3.7 |
| Total | 1-10 | - | - | - | - |
| | 11-20 | 4.3 | 3.3 | 3.5 | 4.2 |
| | 21-30 | 3.5 | 2.5 | 3.0 | 3.8 |
| | 31-40 | 3.4 | 2.4 | 3.1 | 3.6 |
| | 41-50 | 1.8 | 1.2 | 2.6 | 3.4 |
| | above 50 | 3.0 | 2.0 | 3.0 | 3.0 |
| | Average | 3.4 | 2.4 | 3.1 | 3.7 |

Valuation Bases

[Question 8] Satisfaction
(5: very much, 4: well, 3: normal, 2: poor, 1: very poor)

[Question 9] Training Time

(5: too long, 4: long, 3: normal, 2: short, 1: too short)

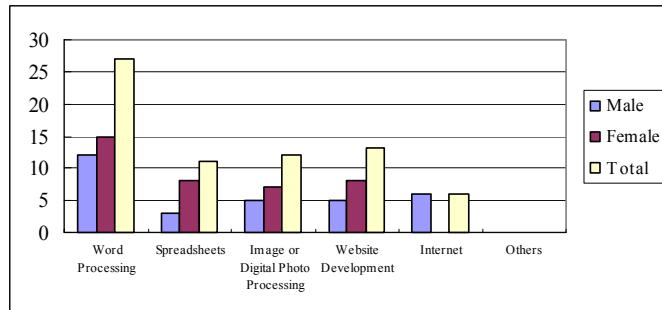
[Question 10] Training Level

(5: too difficult, 4: difficult, 3: normal, 2: easy, 1: too easy)

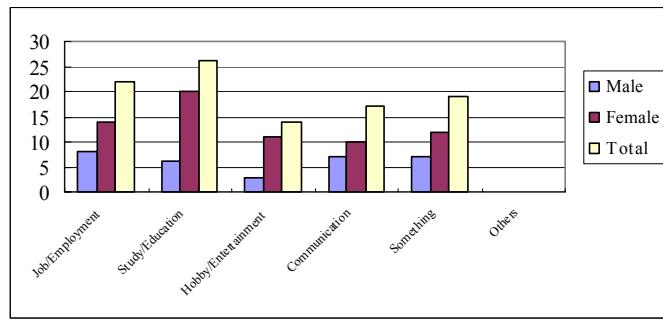
[Question 11] Textbook

(5: excellent, 4: good, 3: normal, 2: poor, 1: very poor)

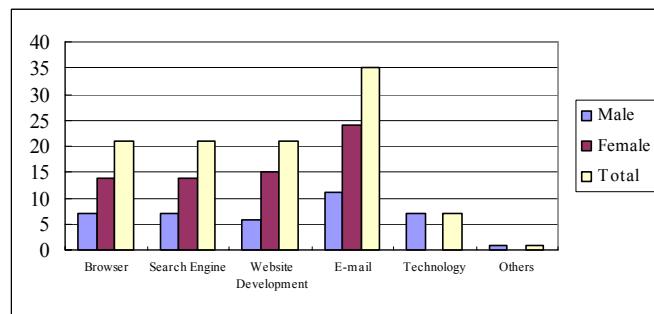
(10) Training Demands in Future (Course-1)



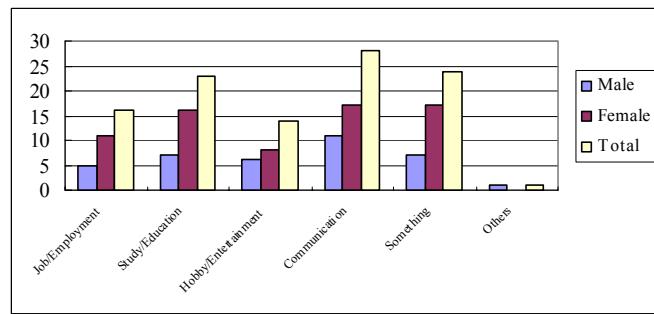
(11) Individual's Usefulness of Course-1



(12) Training Demands in Future (Course-2)



(13) Individual's Usefulness of Course-2



(14) Base Data of Questionnaire Survey in Courses 1 & 2

Base data of questionnaire survey in courses 1 & 2 are shown in the following tables.

Base Data of Questionnaire Survey in Course-1 (Kota Marudu, Sabah): 1/2

| No. | RIC | Gender | Age | Occupation | Question No. | | | | | | | | | | | | | | | | | | | | | | | | | | |
|-----|-------------|--------|-----|---------------|--------------|---|---|---|---|---|---|---|---|----|----|----|----|------|------|------|------|------|------|----|------|------|------|------|------|------|--|
| | | | | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 13-1 | 13-2 | 13-3 | 13-4 | 13-5 | 13-6 | 14 | 14-1 | 14-2 | 14-3 | 14-4 | 14-5 | 14-6 | |
| 1 | Kota Marudu | Male | 19 | Farmer | 3 | 3 | 3 | 3 | 2 | 3 | 5 | 3 | 5 | 5 | 5 | 1 | | | | 1 | | | 1 | 1 | | | | | | | |
| 2 | Kota Marudu | Male | 19 | Unknown | 3 | 3 | 3 | 5 | 5 | 3 | 5 | 3 | 3 | 3 | 4 | 5 | 1 | | | 1 | | 1 | | 1 | | 1 | 1 | | | | |
| 3 | Kota Marudu | Male | 22 | Farmer | 3 | 3 | 5 | 5 | 3 | 5 | 5 | 3 | 3 | 5 | 5 | 5 | 1 | | | | 1 | | 1 | 1 | | | | | | | |
| 4 | Kota Marudu | Male | 25 | Farmer | 2 | 2 | 2 | 2 | 2 | 2 | 3 | 2 | 3 | 3 | 4 | 3 | 1 | 1 | | 1 | | | 1 | | | | 1 | 1 | | | |
| 5 | Kota Marudu | Male | 30 | Teacher | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 1 | 5 | 5 | 5 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | | |
| 6 | Kota Marudu | Male | 30 | Teacher | 4 | 4 | 3 | 4 | 4 | 4 | 3 | 3 | 3 | 4 | 4 | 4 | 1 | 1 | | 1 | | | 1 | | | 1 | | | | | |
| 7 | Kota Marudu | Male | 31 | Farmer | 2 | 2 | 3 | 3 | 2 | 1 | 5 | 4 | 3 | 3 | 5 | 5 | 1 | 1 | | | | | 1 | | | | | 1 | | | |
| 8 | Kota Marudu | Male | 36 | Teacher | 3 | 3 | 3 | 4 | 3 | 3 | 4 | 1 | 3 | 3 | 4 | 5 | 1 | 1 | | 1 | 1 | | 1 | 1 | 1 | 1 | | | | | |
| 9 | Kota Marudu | Male | 36 | Farmer | 5 | 2 | 3 | 5 | 4 | 4 | 5 | 3 | 4 | 5 | 4 | 4 | 1 | 1 | | | | | 1 | 1 | | | | 1 | | | |
| 10 | Kota Marudu | Male | 42 | Teacher | 3 | 3 | 3 | 5 | 3 | 1 | 1 | 1 | 5 | 3 | 3 | 3 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | | |
| 11 | Kota Marudu | Male | 42 | Farmer | 2 | 2 | 3 | 5 | 4 | 2 | 1 | 1 | 2 | 5 | 5 | 3 | 1 | 1 | 1 | | | | 1 | 1 | 1 | | | | | | |
| 12 | Kota Marudu | Male | 42 | Technician | 3 | 3 | 3 | 4 | 4 | 4 | 4 | 2 | 3 | 5 | 5 | 5 | 1 | 1 | 1 | | | | 1 | 1 | 1 | | | 1 | | | |
| 13 | Kota Marudu | Male | 43 | Farmer | 3 | 3 | 3 | 2 | 4 | 4 | 4 | 3 | 2 | 3 | 3 | 3 | 1 | 1 | | | 1 | 1 | | | | | | | 1 | | |
| 14 | Kota Marudu | Male | 45 | Farmer | 3 | 3 | 3 | 4 | 4 | 3 | 2 | 3 | 4 | 3 | 3 | 3 | 1 | 1 | | | | | 1 | | | | | 1 | | | |
| 15 | Kota Marudu | Male | 56 | Farmer | 2 | 2 | 2 | 3 | 3 | 2 | 2 | 1 | 3 | 2 | 4 | 4 | 1 | 1 | | | | | 1 | 1 | | | | 1 | | | |
| 16 | Kota Marudu | Female | 13 | Student | 3 | 5 | 5 | 5 | 3 | 3 | 3 | 5 | 4 | 2 | 5 | 5 | 1 | | | | 1 | 1 | 1 | | | | | | | | |
| 17 | Kota Marudu | Female | 16 | Student | 3 | 4 | 5 | 5 | 5 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | | |
| 18 | Kota Marudu | Female | 16 | Student | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 4 | 5 | 4 | 3 | 1 | | | 1 | | 1 | | 1 | | | | | | | |
| 19 | Kota Marudu | Female | 17 | Student | 3 | 3 | 3 | 3 | 3 | 3 | 1 | 3 | 3 | 3 | 3 | 5 | 3 | 1 | | | 1 | 1 | 1 | | | | | | | | |
| 20 | Kota Marudu | Female | 17 | Student | 5 | 4 | 5 | 5 | 5 | 4 | 5 | 4 | 3 | 4 | 4 | 5 | 1 | | | 1 | 1 | 1 | | | | | | | | | |
| 21 | Kota Marudu | Female | 18 | Self-employed | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 1 | | 1 | | 1 | 1 | | | | | | | | |
| 22 | Kota Marudu | Female | 21 | Self-employed | 3 | 3 | 3 | 4 | 4 | 4 | 4 | 2 | 3 | 4 | 4 | 4 | 1 | | | 1 | 1 | | | | | | | 1 | | | |
| 23 | Kota Marudu | Female | 21 | Self-employed | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 3 | 3 | 5 | 3 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | |
| 24 | Kota Marudu | Female | 23 | Housewife | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 2 | 4 | 4 | 4 | 4 | 3 | 1 | | | 1 | 1 | 1 | 1 | 1 | | | | | | |
| 25 | Kota Marudu | Female | 23 | Housewife | 3 | 3 | 3 | 5 | 5 | 3 | 5 | 3 | 3 | 5 | 5 | 5 | 1 | 1 | 2 | | | | 1 | 1 | | | | 1 | | | |
| 26 | Kota Marudu | Female | 24 | Housewife | 4 | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 5 | 5 | 1 | | | 1 | 1 | 2 | | | | | | | | |
| 27 | Kota Marudu | Female | 25 | Housewife | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 4 | 3 | 1 | | | 1 | 1 | | | | | | | 1 | | | |
| 28 | Kota Marudu | Female | 25 | Housewife | 2 | 5 | 5 | 5 | 5 | 3 | 2 | 1 | 3 | 5 | 5 | 5 | 1 | 1 | | | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | |
| 29 | Kota Marudu | Female | 29 | Housewife | 2 | 3 | 4 | 5 | 4 | 4 | 5 | 3 | 2 | 5 | 5 | 5 | 1 | | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | |
| 30 | Kota Marudu | Female | 31 | Self-employed | 2 | 2 | 3 | 4 | 4 | 3 | 2 | 1 | 3 | 5 | 5 | 4 | 1 | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | |
| 31 | Kota Marudu | Female | 32 | Businessman | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 5 | 5 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 32 | Kota Marudu | Female | 32 | Farmer | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 2 | 4 | 2 | 2 | 2 | 1 | 1 | | | 1 | 1 | 1 | | | | 1 | | | | |
| 33 | Kota Marudu | Female | 32 | Housewife | 3 | 4 | 4 | 3 | 5 | 5 | 5 | 3 | 3 | 5 | 3 | 5 | 1 | 1 | | | | 1 | 1 | 1 | 1 | 1 | | | | 1 | |
| 34 | Kota Marudu | Female | 36 | Housewife | 2 | 2 | 3 | 5 | 3 | 3 | 2 | 3 | 3 | 2 | 4 | 5 | 1 | | 1 | | | 1 | 1 | 1 | | | | | | | |
| 35 | Kota Marudu | Female | 36 | Housewife | 3 | 4 | 3 | 4 | 3 | 4 | 5 | 1 | 3 | 4 | 5 | 5 | 1 | | | 1 | | | 1 | | | | | | | 1 | |
| 36 | Kota Marudu | Female | 36 | Housewife | 3 | 2 | 2 | 2 | 2 | 2 | 1 | 1 | 3 | 3 | 5 | 5 | 1 | | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | |
| 37 | Kota Marudu | Female | 37 | Businessman | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 1 | 3 | 3 | 3 | 5 | 1 | 1 | | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 38 | Kota Marudu | Female | 38 | Housewife | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 4 | 3 | 5 | 5 | 5 | 1 | 1 | | | 1 | 1 | | | | | | | | 1 | |
| 39 | Kota Marudu | Female | 38 | Clerk | 4 | 4 | 3 | 5 | 5 | 4 | 4 | 4 | 3 | 5 | 5 | 5 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 40 | Kota Marudu | Female | 38 | Housewife | 3 | 3 | 4 | 4 | 3 | 3 | 3 | 1 | 3 | 3 | 5 | 5 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |

Base Data of Questionnaire Survey in Course-1 (Kota Marudu, Sabah): 2/2

| No. | RIC | Gender | Age | Occupation | Question No. | | | | | | | | | | | | | | | | | | | | | | | | |
|-----|-------------|--------|-----|------------|--------------|---|---|---|---|---|---|---|---|----|----|----|----|------|------|------|------|------|------|----|------|------|------|------|------|
| | | | | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 13-1 | 13-2 | 13-3 | 13-4 | 13-5 | 13-6 | 14 | 14-1 | 14-2 | 14-3 | 14-4 | 14-5 |
| 41 | Kota Marudu | Female | 39 | Housewife | 2 | 2 | 2 | 2 | 2 | 2 | 1 | 1 | 2 | 3 | 4 | 3 | 1 | 1 | | | | | 1 | | 1 | 1 | 1 | | |
| 42 | Kota Marudu | Female | 40 | Farmer | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 2 | 3 | 3 | 3 | 3 | 1 | 1 | | | | | 1 | | 1 | 1 | 1 | 1 | |
| 43 | Kota Marudu | Female | 41 | Clerk | 3 | 3 | 4 | 4 | 4 | 4 | 3 | 1 | 3 | 4 | 4 | 4 | 1 | 1 | | | | | | 1 | 1 | | | | |

Base Data of Questionnaire Survey in Course-2 (Kota Marudu, Sabah)

| No. | RIC | Gender | Age | Occupation | Question | | | | | | | | | | | | | | | | | | | | | | |
|-----|-------------|--------|-----|---------------|----------|---|---|---|---|---|---|---|---|----|----|----|------|------|------|------|------|------|----|------|------|------|------|
| | | | | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 12-1 | 12-2 | 12-3 | 12-4 | 12-5 | 12-6 | 13 | 13-1 | 13-2 | 13-3 | 13-4 |
| 1 | Kota Marudu | Male | 19 | Unknown | 4 | 4 | 3 | 4 | 4 | 5 | 4 | 5 | 3 | 3 | 3 | 1 | 1 | | 1 | | | 1 | | 1 | 1 | | |
| 2 | Kota Marudu | Male | 25 | Farmer | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 2 | 1 | 3 | 4 | 1 | | | 1 | | | 1 | | | 1 | 1 | |
| 3 | Kota Marudu | Male | 30 | Teacher | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 3 | 3 | 5 | 1 | 1 | 1 | 1 | 1 | | 1 | 1 | 1 | 1 | 1 | |
| 4 | Kota Marudu | Male | 30 | Teacher | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 3 | 3 | 3 | 4 | 1 | | | 1 | 1 | 1 | | 1 | 1 | 1 | 1 | |
| 5 | Kota Marudu | Male | 36 | Teacher | 4 | 1 | 4 | 4 | 4 | 4 | 4 | 4 | 1 | 3 | 4 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | 1 | 1 | 1 | 1 |
| 6 | Kota Marudu | Male | 36 | Farmer | 4 | 2 | 2 | 1 | 4 | 1 | 2 | 3 | 2 | 3 | 4 | 1 | | | 1 | 1 | | 1 | | 1 | 1 | 1 | |
| 7 | Kota Marudu | Male | 42 | Teacher | 3 | 3 | 3 | 3 | 3 | 3 | 1 | 1 | 1 | 3 | 3 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| 8 | Kota Marudu | Male | 42 | Farmer | 2 | 3 | 2 | 3 | 2 | 2 | 3 | 2 | 1 | 2 | 5 | 1 | 1 | 1 | 1 | | | 1 | 1 | 1 | 1 | 1 | 1 |
| 9 | Kota Marudu | Male | 42 | Technician | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 1 | 3 | 3 | 1 | | | 1 | 1 | | 1 | 1 | 1 | 1 | 1 | |
| 10 | Kota Marudu | Male | 45 | Farmer | 4 | 4 | 4 | 2 | 3 | 2 | 3 | 2 | 2 | 2 | 3 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | | | | 1 |
| 11 | Kota Marudu | Male | 56 | Farmer | 2 | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 2 | 3 | 3 | 1 | | 1 | | 1 | | | 1 | | | 1 | 1 |
| 12 | Kota Marudu | Female | 16 | Student | 4 | 4 | 4 | 3 | 3 | 3 | 4 | 5 | 5 | 4 | 5 | 1 | | | 1 | 1 | 1 | | 1 | 1 | 1 | 1 | |
| 13 | Kota Marudu | Female | 16 | Student | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 3 | 3 | 4 | 4 | 1 | | | 1 | | | 1 | | | | | |
| 14 | Kota Marudu | Female | 17 | Student | 3 | 5 | 3 | 5 | 3 | 5 | 5 | 5 | 3 | 3 | 5 | 1 | | | 1 | | | 1 | | | | | |
| 15 | Kota Marudu | Female | 17 | Student | 4 | 4 | 5 | 4 | 4 | 4 | 5 | 5 | 3 | 4 | 5 | 4 | | | 1 | | | 1 | | | | | |
| 16 | Kota Marudu | Female | 18 | Self-employed | 3 | 3 | 3 | 3 | 5 | 5 | 3 | 3 | 3 | 3 | 3 | 1 | | | 1 | | | 1 | 1 | 1 | | | |
| 17 | Kota Marudu | Female | 21 | Self-employed | 3 | 4 | 3 | 4 | 2 | 3 | 3 | 4 | 2 | 3 | 3 | 1 | | | 1 | | | 1 | 1 | 1 | | | |
| 18 | Kota Marudu | Female | 21 | Self-employed | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | 1 | | | |
| 19 | Kota Marudu | Female | 23 | Housewife | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 1 | | | 1 | 1 | | 1 | 1 | 1 | 1 | 1 |
| 20 | Kota Marudu | Female | 23 | Housewife | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 5 | 3 | 3 | 3 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | | | | |
| 21 | Kota Marudu | Female | 24 | Housewife | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 1 | | | 1 | | | | | | | | |
| 22 | Kota Marudu | Female | 25 | Housewife | 3 | 3 | 3 | 4 | 4 | 3 | 4 | 4 | 3 | 3 | 3 | 1 | | | 1 | | | 1 | | | | | |
| 23 | Kota Marudu | Female | 25 | Housewife | 4 | 5 | 5 | 5 | 4 | 5 | 5 | 1 | 1 | 4 | 5 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | |
| 24 | Kota Marudu | Female | 29 | Housewife | 5 | 4 | 4 | 5 | 3 | 4 | 5 | 5 | 3 | 2 | 5 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | 1 | 1 | 1 | |
| 25 | Kota Marudu | Female | 31 | Self-employed | 2 | 2 | 3 | 3 | 2 | 2 | 2 | 2 | 3 | 3 | 5 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | 1 | 1 | 1 | |
| 26 | Kota Marudu | Female | 32 | Businessman | 3 | 3 | 2 | 2 | 3 | 3 | 3 | 4 | 4 | 3 | 3 | 3 | 1 | 1 | 1 | 1 | 1 | | 1 | 1 | | 1 | |
| 27 | Kota Marudu | Female | 32 | Farmer | 3 | 2 | 2 | 3 | 2 | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 1 | 1 | 1 | 1 | 1 | | 1 | | | 1 | |
| 28 | Kota Marudu | Female | 32 | Housewife | 3 | 4 | 2 | 4 | 3 | 4 | 3 | 5 | 3 | 5 | 4 | 1 | 1 | 1 | 1 | 1 | | 1 | | | 1 | 1 | |
| 29 | Kota Marudu | Female | 36 | Housewife | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 5 | 3 | 3 | 5 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | 1 | 1 | 1 | |
| 30 | Kota Marudu | Female | 36 | Housewife | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 4 | 1 | 3 | 3 | 1 | 1 | 1 | 1 | 1 | | 1 | | | 1 | 1 | |
| 31 | Kota Marudu | Female | 36 | Housewife | 3 | 3 | 2 | 2 | 2 | 2 | 2 | 1 | 1 | 2 | 3 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | 1 | 1 | 1 | |
| 32 | Kota Marudu | Female | 37 | Businessman | 2 | 3 | 3 | 2 | 2 | 2 | 3 | 2 | 2 | 3 | 3 | 1 | | 1 | 1 | 1 | | | 1 | 1 | 1 | 1 | |
| 33 | Kota Marudu | Female | 38 | Housewife | 4 | 5 | 5 | 4 | 4 | 4 | 4 | 5 | 5 | 4 | 5 | 1 | 1 | 1 | 1 | 1 | | 1 | | | 1 | 1 | |
| 34 | Kota Marudu | Female | 38 | Housewife | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | 1 | 1 | 1 | |
| 35 | Kota Marudu | Female | 39 | Housewife | 2 | 2 | 2 | 2 | 3 | 2 | 3 | 3 | 2 | 2 | 2 | 1 | | 1 | 1 | 1 | | 1 | 1 | 1 | 1 | | |
| 36 | Kota Marudu | Female | 40 | Farmer | 3 | 3 | 2 | 3 | 2 | 3 | 3 | 3 | 2 | 3 | 3 | 1 | 1 | | 1 | 1 | | 1 | | 1 | 1 | 1 | |
| 37 | Kota Marudu | Female | 41 | Clerk | 3 | 2 | 3 | 3 | 3 | 3 | 2 | 1 | 3 | 3 | 1 | | | 1 | 1 | 1 | | 1 | 1 | 1 | 1 | | |