

Questionnaire (for Business user)

March, 2002

Region Name _____

Zone Name _____

Company Name _____

- Q1. Company size (No. of stuffs)
- Q2. Type of Business
- Q3. Number of PCs
- Q4-1 Number of telephone lines
- Q4-2 How many lines you need more?
- Q5. Average monthly telephone cost
- a. International call (Birr. _____)
- b. Domestic call (Birr. _____)

When you have E-mail environment;

- Q6. How much percent of International call is available to shift E-mail
_____ % of Total Traffic for International Voice traffic
- Q7. How much percent of Domestic call is available to shift E-mail
_____ % of Total Traffic for Domestic Voice traffic
- Q8. Problem and Needs to get Internet line

If you have E-mail environment;

- Q9. Monthly cost for Internet
Birr _____.
- Q10. Problem and Needs to get Internet line

Questionnaire (for Business user)

February, 2002

Region name__TUKURE ANBEBSA_____

Zone Name__5_____

Company Name__ABISSIINA GIFT AFRTICLE SHOPE_____

- Q1. Company size (No. of stuffs) 4
- Q2. Type of Business to sell gift article and export
- Q3. Number of PCs 2
- Q4.1 Number of telephone Line 2
- Q 4-2 How many lines you need more? No need
- Q5. Average monthly telephone cost
 - a. International call (Birr 1,200)
 - b. Domestic call (Birr. 400)

When you have E-mail environment;

- Q6. How much percent of International call is available to shift E-mail 80 % of Total Traffic
- Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic
- Q8. Problem and Needs to get internet line

If you have E-mail environment;

- Q9. Monthly cost for Internet
Birr__520_____

Questionnaire (for Business user)

February, 2002

Region name HABETA GIORIGSE

Zone Name 5

Company Name SKY LINE T. AGENCY

- Q1. Company size (No. of stuffs) 5
Q2. Type of Business TRAAVEL AGENCY
Q3. Number of PCs 2
4.1 Number of telephone lines 4 LINES
Q4-2 How many lines you need more? NO NEED
Q5. Average monthly telephone cost
a. International call (Birr 1,300)
b. Domestic call (Birr. 500)

When you have E-mail environment;

- Q6. How much percent of International call is available to shift E-mail 95 % of Total Traffic
Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic
Q8. Problem and Needs to get internet line
NO NEED

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 320

Questionnaire (for Business user)

February, 2002

Region name BOLLA ROAD

Zone Name 3

Company Name INTERNAT CAFA

Q1. Company size (No. of stuffs) 2

Q2. Type of Business E- MALE SERVICE / BUSINESS CENTEREL

Q3. Number of PCs 6

4.1 Number of telephone lines 4 LINES

Q4-2 How many lines you need more? 1

Q5. Average monthly telephone cost

a. International call (Birr 2,200)

b. Domestic call (Birr. 450)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 85% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 1% of total Traffic

Q8. Problem and Needs to get internet line

NO PROBLEM TO GET LINE A BIG PROBLEM ON SERVEY TO GET Connection

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 2,500

Questionnaire (for Business user)

February, 2002

Region name BOLLA ROAD

Zone Name 3

Company Name MILINUME COMLPUTER SHOP.

- Q1. Company size (No. of stuffs) 9
Q2. Type of Business COMPUTER SELAS AND MENT
Q3. Number of PCs 3PCS
Q4. Number telephone lines 2 LINES
Q4-1 How many lines you need more? 4 LINES NEED MORE
Q5. Average monthly telephone cost
a. International call (Birr 2,600)
b. Domestic call (Birr. 550)

When you have E-mail environment;

- Q6. How much percent of International call is available to shift E-mail 90 % of Total Traffic
Q7. How much percent of domestic call is available to shift E-mail 2% of total Traffic
Q8. Problem and Needs to get internet line
NO PROBLEM

If you have E-mail environment;

Q9. Monthly cost for Internet
Birr 1,500

Questionnaire (for Business user)

February, 2002

Region name ___ HABIT GEORGES

Zone Name ___ 5 _____

Company Name ACTIVE AIR LINE TRAVEL AGENCY

Q1. Company size (No. of stuffs) 10

Q2. Type of Business TRAVEL AGENCY

Q3. Number of PCs 2PCS

4.1 Number of telephone lines 2 LINES

Q4-2 How many lines you need more? NO NEED

Q5. Average monthly telephone cost

a. International call (Birr 3,500)

b. Domestic call (Birr. 1000)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 95 % of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 1% of total Traffic

Q8. Problem and Needs to get internet line
NO NEED

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr _____ 1,500 _____

Questionnaire (for Business user)

February, 2002

REGION NAME BEDELU HENTHA

Zone Name 3

Company Name ETHIO GLOBAL

Q1. Company size (No. of stuffs) 14

Q2. Type of Business IMPORT EXPORT AND COMMISSION AGENT .

Q3. Number of PCs 4

Q4.1 Number telephone lines 9

Q4-2 How many lines you need more? NO NEED

Q5. Average monthly telephone cost

a. International call (Birr 4500)

b. Domestic call (Birr. 1,200)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 95 % of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 1% of total Traffic

Q8. Problem and Needs to get internet line

BY NOW NO PROBLEM TO GET LINE VERY DIFICALET TO GET CONECTION.

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 1,540

Questionnaire (for Business user)

February, 2002

Region name Tikur Anbessa

Zone Name 3

Company Name Haron computer and accessories

Q1. Company size (No. of stuffs) 7

Q2. Type of Business? SALESE,MENTANANSE,TRANING

Q3. Number of PCs 15

Q4. Number telephone lines 5

Q4-2 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 10,000)

b. Domestic call (Birr. 1000)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 50% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 10% of total Traffic

Q8. Problem and Needs to get internet line

No problem to get internet line the only problem from the survey to get line

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 450

Questionnaire (for Business user)

February, 2002

Region name A/A

Zone Name 3

Company Name fauna travel

Q1. Company size (No. of stuffs) 6

Q2. Type of Business tour and ticketing

Q3. Number of PCs 3

Q4.1 Number telephone lines 4

Q4-2 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 1,000)

b. Domestic call (Birr. 2000)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 75 % of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 1% of total Traffic

Q8. Problem and Needs to get internet line

no

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 300

Questionnaire (for Business user
February,2002

Region name laugher

Zone Name 2

Company Name save transit service p.l.c.

Q1. Company size (No. of stuffs) 5

Q2. Type of Business transit and clearing

Q3. Number of PCs 3

Q4.1 Number telephone lines 4

Q4-2 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 1200)

b. Domestic call (Birr. 400)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 90% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 1% of total Traffic

Q8. Problem and Needs to get internet line
No problem

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 600

Questionnaire (for Business user)

February, 2002

Region name leghar

Zone Name 2

Company Name Nile insurance

Q1. Company size (No. of stuffs) 12

Q2. Type of Business insurance

Q3. Number of PCs 3

Q4. Number telephone lines 5

Q4-2 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 1300)

b. Domestic call (Birr. 3500)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 83% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 15% of total Traffic

Q8. Problem and Needs to get internet line

No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 380

Questionnaire (for Business user)

February, 2002

Region name laughar

Zone Name 2

Company Name ABC printing press

Q1. Company size (No. of stuffs) 12

Q2. Type of Business ? printing book

Q3. Number of PCs 3

Q4.1 Number telephone lines 5

Q4-2 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 600)

b. Domestic call (Birr. 1000)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 95% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic

Because the domestic telephone cost is reasonable so we use telephone instead of E-mail

Q8. Problem and Needs to get Internet line

No need the only problem to get line from the subscriber

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 450

Questionnaire (for Business user)

February ,2002

:Region name laugher Zone Name__2_____

Company Name sharp general trading

Q1. Company size (No. of stuffs) 10

Q2. Type of Business import export and communication agent

Q3. Number of PCs 3

Q4. Number telephone lines 4

Q4-2 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 1800)

b. Domestic call (Birr. 600)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 85% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 1-2% of total Traffic

Because the domestic telephone cost is reasonable so we use telephone instead of E-mail.

Q8. Problem and Needs to get Internet line

No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr_____380_____

Questionnaire (for Business user)

February, 2002

Region name stadium

Zone Name 2

Company Name IBM business partner

Q1. Company size (No. of stuffs) 25

Q2. Type of Business electronic equipment import and distributed, maintenance training.

Q3. Number of PCs 6

Q4. Number telephone lines 4

Q4-2 How many lines you need more? 2

Q5. Average monthly telephone cost

- a. International call (Birr 1000)
- b. Domestic call (Birr. 350)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 95% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 2% of total Traffic

Q8. Problem and Needs to get Internet line

No need but sometimes very difficult to connect enternate line

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 1200

Questionnaire (for Business user)

February, 2002

Region name nefas selke.

Zone Name 3

Company Name Beyokaraabal.t.d.

Q1. Company size (No. of stuffs) 25

Q2. Type of Business import and distribute

Q3. Number of PCs 3

Q4. 1 Number telephone lines 3

Q4-2 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 1350

b. Domestic call (Birr. 200

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 90% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 2% of total Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 1100

Questionnaire (for Business user)

February, 2002

Region name nefasselke

Zone Name 3

Company Name smayaz transit international

Q1. Company size (No. of stuffs) 7

Q2. Type of Business clearing

Q3. Number of PCs 2

Q4.1 Number telephone lines 2

Q4-2 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 1000)

b. Domestic call (Birr. 400)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 70 % of total Traffic

Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 500

Questionnaire(for business user)

February, 2002

Region name nefasselke

Zone Name 3

Company Name nisk tyres distributor

Q1. Company size (No. of stuffs) 5

Q2. Type of Business tyres import and distributor

Q3. Number of PCs 2

Q4.1 Number telephone lines 2

Q4-2 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (birr 1200)

b. Domestic 750.

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 90% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 1% of total Traffic

Q8. Problem No need

If you have E-mail environment

Q9. Monthly cost for Internet

Birr 800

Questionnaire (for Business user)

February, 2002

Region name H . GIORGES

Zone Name__5

Company Name THREE BROTHERS AUTO GLASS SHOP

Q1. Company size (No. of stuffs) 5

Q2. Type of Business import and distributor GLASS

Q3. Number of PCs 1

Q4. Number telephone lines 2

Q4-2 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 200)

b. Domestic call (Birr. 750)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 90% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 1% of total Traffic

Q8. Problem and Needs to get Internet no problem

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr_____800_____

Questionnaire (for Business user)

February, 2002

Region name cinema ras

Zone Name 5

Company Name ABADER INTERPRITHE

Q1. Company size (No. of stuffs) 15

Q2. Type of Business cereal like wheat, bareiey, oil seeds ,chemicals import ,export.

Q3. Number of PCs 3.

Q4. Number telephone lines 2

Q4-2 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 200)

b. Domestic call (Birr. 300)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 90% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 1% of total Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 800

Questionnaire (for Business user)

February, 2002

Region name nefasselke

Zone Name 3

Company Name global hotel

- Q1. Company size (No. of stuffs) 30
Q2. Type of Business hotel and restorant
Q3. Number of PCs 4.
Q4. Number telephone lines 13.
Q4-2 How many lines you need more? No need
Q5. Average monthly telephone cost.

- a. International call (Birr 10,000)
b. Domestic call (Birr. 2000)

When you have E-mail environment;

- Q6. How much percent of International call is available to shift E-mail 50% of Total Traffic
Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic
Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet
Birr 1200

Questionnaire (for Business user)

February, 2002

Region name meshalekia

Zone Name 3

Company fiat / fishka/ P.L.C /

Q1. Company size (No. of stuffs) 6

Q2. Type of Business import commission agent customs clearing

Q3. Number of PCs 2

Q4. Number telephone lines 2

Q4-2 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 200)

b. Domestic call (Birr. 400)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 95% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 650

Questionnaire (for Business user)

February, 2002

Region name mskel squire

Zone Name 3

Company fiat / bekele molla hotels and travel

Q1. Company size (No. of stuffs) 130

Q2. Type of Business hotel restaurant tour travel air ticket

Q3. Number of PCs 4

Q4. Number telephone lines 8

Q4-2 How many lines you need more? 10 out of Addis Ababa

Q5. Average monthly telephone cost

a. International call (Birr 200)

b. Domestic call (Birr. 2000)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 98% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 600

Questionnaire (for Business user)

February, 2002

Region name haile geberslase rode

Zone Name 3

Company name EFSEC

Q1. Company size (No. of stuffs) 8

Q2. Type of Business to sell razors wires in coils of various

Q3 Number of Pcs 3

Q4. Number telephone lines 2

Q4-2 How many lines you need more? 3

Q5. Average monthly telephone cost

a. International call (Birr 150)

b. Domestic call (Birr. 400)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 98% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 300

Questionnaire (for Business user)

February, 2002

Region name GEREGE

Zone Name 3

Company name imperial hotel

Q1. Company size (No. of stuffs) 40

Q2. Type of Business hotel and restaurant , bar

Q3. Number of Pcs 5

Q4. Number telephone lines 10

Q4-2 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 15,000)

b. Domestic call (Birr. 7,000)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 40% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 4000

Questionnaire (for Business user)

February, 2002

Region namemeskel squire

Zone Name 3

Company name central printing press

Q1. Company size (No. of stuffs) 12

Q2. Type of Business printing

Q3. Number of Pcs 1

Q4. Number telephone lines 3

Q4-2 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 100)

b. Domestic call (Birr. 300)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 99% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 180

Questionnaire (for Business user)

February, 2002

Region name meskel square

Zone Name 3

Company name finance printing and publishing s.c

Q1. Company size (No. of stuffs) 15

Q2. Type of Business printing and publishing

Q3. Number of Pcs 4

Q4. Number telephone lines 2

Q4-2 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 0)

b. Domestic call (Birr. 300)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 100% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 180

Questionnaire (for Business user)

February, 2002

Region name meskel squire

Zone Name 3

Company name IPD tread PLC

Q1. Company size (No. of stuffs) 8

Q2. Type of Business import

Q3. Number of Pcs 2

Q4. Number telephone lines 2

Q4-2 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 200)

b. Domestic call (Birr. 350)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 98% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 500

Questionnaire (for Business user)

February, 2002

Region name bole rode

Zone Name 3

Company name fa freshe supermarket

Q1. Company size (No. of stuffs)

Q2. Type of Business supermarket

Q3. Number of Pcs 2

Q4. Number telephone lines 2

Q4-2 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 800)

b. Domestic call (Birr. 300)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 90% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic

Q8. Problem and Needs to get Internet line

No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 400

Questionnaire (for Business user)

February, 2002

Region name bole rode

Zone Name 3

Company name first real ESTATE

Q1. Company size (No. of stuffs) 4

Q2. Type of Business consultancy, development, management, real ESTATE

Q3. Number of Pcs 1

Q4. Number telephone lines 2

Q4-1. Number of telephone lines 2

Q4-2. How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 0)

b. Domestic call (Birr. 200)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 100% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 180

Questionnaire (for Business user)

February, 2002

Region name bole rode

Zone Name 3

Company name first real tikur abay transport

Q1. Company size (No. of stuffs) 30

Q2. Type of Business ground transport

Q3. Number of Pcs 4

Q4. Number telephone lines 2

Q4-1 Number of telephone lines 2

Q4-2 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 0)

b. Domestic call (Birr. 190)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 100% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 180

Questionnaire (for Business user)

February, 2002

Region name meskel square

Zone Name 3

Company name ECAS training PLC

Q1. Company size (No. of stuffs) 10

Q2. Type of Business office equipment import

Q3. Number of Pcs 3

Q4. Number telephone lines 2

Q4-2 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 400)

b. Domestic call (Birr. 300)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 99% of
Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 700

Questionnaire (for Business user)

February, 2002

Region name mkty business center

Zone Name 2

Company name business center

Q1. Company size (No. of stuffs) 7

Q2. Type of Business center

Q3. Number of Pcs 2

Q4. Number telephone lines 7

Q4-2 How many lines you need more? 3

Q5. Average monthly telephone cost

a. International call (Birr 0)

b. Domestic call (Birr. 200)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 99% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 1600

Questionnaire (for Business user)

February, 2002

Region name bole rode

Zone Name 3

Company name general chemicals and trading PLC

Q1. Company size (No. of stuffs) 5

Q2. Type of Business import dist. Manufacture

Q3. Number of Pcs 2

Q4. Number telephone lines 3

Q4-2 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 5000)

b. Domestic call (Birr. 400)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 95% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 1000

Questionnaire (for Business user)

February, 2002

Region name bole rode

Zone Name 3

Company name the noble and transit house PLC

- Q1. Company size (No. of stuffs) 10
Q2. Type of Business import and dist.
Q3. Number of Pcs 3
Q4. Number telephone lines 3
Q4-2. How many lines you need more? No need
Q5. Average monthly telephone cost

- a. International call (Birr 3000)
b. Domestic call (Birr. 400)

When you have E-mail environment;

- Q6. How much percent of International call is available to shift E-mail 90% of Total Traffic
Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic
Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 800

Questionnaire (for Business user)

February, 2002

Region name bole rode

Zone Name 3

Company name peacock trading

Q1. Company size (No. of stuffs) 8

Q2. Type of Business import and dist..

Q3. Number of Pcs 3

Q4. Number telephone lines 3

Q4-2 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 5,000)

b. Domestic call (Birr. 300)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 95% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 600

Questionnaire (for Business user)

February, 2002

Region name bole rode

Zone Name 3

Company name peacock trading

Q1. Company size (No. of stuffs) 8

Q2. Type of Business import and dist..

Q4. Number telephone lines 3

Q4-2 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 5,000)

b. Domestic call (Birr. 300)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 95% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 600

Questionnaire (for Business user)

February, 2002

Region name bole rode

Zone Name 3

Company name zezlil trading

- Q1. Company size (No. of stuffs) 10
Q2. Type of Business import
Q3. Number of Pcs 3
Q4. Number telephone lines 2
Q4-2 How many lines you need more? No need
Q5. Average monthly telephone cost

- a. International call (Birr 6,000)
b. Domestic call (Birr. 400)

When you have E-mail environment;

- Q6. How much percent of International call is available to shift E-mail 90% of Total Traffic
Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic
Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 500

Questionnaire (for Business user)

February, 2002

Region name bole rode

Zone Name 3

Company name ABDSH int 'l trading company

- Q1. Company size (No. of stuffs) 6
Q2. Type of Business import and dist.
Q3. Number of Pcs 3
Q4. Number telephone lines 3
Q4-2. How many lines you need more? No need
Q5. Average monthly telephone cost

- a. International call (Birr 7,000)
b. Domestic call (Birr. 300)

When you have E-mail environment;

- Q6. How much percent of International call is available to shift E-mail 90% of Total Traffic
Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic
Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 600

Questionnaire (for Business user)

February, 2002

Region name aratkilo

Zone Name 3

Company name ABDSH int 'l trading company

- Q1. Company size (No. of stuffs) 8
- Q2. Type of Business import export and commission agent
- Q3. Number of Pcs 3
- Q4. Number telephone lines 2
- Q4-2. How many lines you need more? No need
- Q5. Average monthly telephone cost
- a. International call (Birr 4,000)
 - b. Domestic call (Birr. 300)

When you have E-mail environment;

- Q6. How much percent of International call is available to shift E-mail 80% of Total Traffic
- Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic
- Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 450

Questionnaire (for Business user)

February, 2002

Region name bole rode

Zone Name 3

Company name BORA trading PLC

- Q1. Company size (No. of stuffs) 10
Q2. Type of Business import and dist.
Q3. Number of Pcs 4
Q4. Number telephone lines 3
Q4-2 How many lines you need more? No need
Q5. Average monthly telephone cost

- a. International call (Birr 4,500)
b. Domestic call (Birr. 350)

When you have E-mail environment;

- Q6. How much percent of International call is available to shift E-mail 85% of Total Traffic
Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic
Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 500

Questionnaire (for Business user)

February, 2002

Region name bole rode

Zone Name 3 _____

Company name mow trading

Q1. Company size (No. of stuffs) 9

Q2. Type of Business combines machine and spare parts imp.

Q3. Number of Pcs 4

Q4. Number telephone lines 3

Q4-2 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 5,000)

b. Domestic call (Birr. 400)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 90% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 1000 _____

Questionnaire (for Business user)

February, 2002

Region name bole rode

Zone Name 3

Company name Fertline PLCQ1.

Company size (No. of stuffs) 12

Q2. Type of Business import and dist.

Q3 Number of Pcs 5

Q4. Number telephone lines 3

Q4-2 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 5,000)

b. Domestic call (Birr. 400)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 90% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 600

Questionnaire (for Business user)

February, 2002

Region name bole rode

Zone Name 3

Company name titamo travel

Company size (No. of stuffs) 14

Q2. Type of Business. Tour , travel and ticketing

Q3 Number of Pcs 5

Q4. Number telephone lines 4

Q4-2 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 2000)

b. Domestic call (Birr. 600)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 92% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 5% of total Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 1000

Questionnaire (for Business user)

February, 2002

Region name A/A

Zone Name 3

Company name 3f house and office holed

Company size (No. of stuffs) 30

Q2. Type of Business. House and office furniture

Q3. Number of Pcs 6

Q4. Number telephone lines 3

Q4-2. How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 1000)

b. Domestic call (Birr. 400)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 90% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 700

Questionnaire (for Business user)

February, 2002

Region name beherawi tiateer

Zone Name 3

Company name tana transport

Company size (No. of stuffs) 83

Q2. Type of Business. ground transport

Q3. Number of Pcs 4

Q4. Number telephone lines 2

Q4-2 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 1500)

b. Domestic call (Birr. 1000)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 85% of
Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 15% of total
Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 600

Questionnaire (for Business user)

February, 2002

Region name goetra

Zone Name 3

Company name manger cement factory

Company size (No. of stuffs) 1780

Q2. Type of Business. Cement and cement product manufacture

Q3. Number of Pcs 10

Q4. Number telephone lines 25

Q4-2 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 6000)

b. Domestic call (Birr. 2000)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 80% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 15% of total Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 1200

Questionnaire (for Business user)

February, 2002

Region name wolo sefere

Zone Name 3

Company name ibex hotel

Company size (No. of stuffs) 35

Q2. Type of Business. Hotel, bar, restaurant

Q3. Number of Pcs 6

Q4. Number telephone lines 4

Q4-2 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 9000)

b. Domestic call (Birr. 3000)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 70% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 1300

Questionnaire (for Business user)

February, 2002

Region name wolo sefere

Zone Name 3

Company name ibex hotel

Company size (No. of stuffs) 35

Q2. Type of Business. Hotel, bar, restaurant

Q3 Number of Pcs 5

Q4. Number telephone lines 4

Q4-2 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 9000)

b. Domestic call (Birr. 3000)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 70% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 1300

Questionnaire (for Business user)

February, 2002

Region name pissa

Zone Name 4

Company name CPU computer center

Company size (No. of stuffs) 12

Q2. Type of Business commuter sales tanning, maintenance

Q3 Number of Pcs 3

Q4. Number telephone lines 24

Q4-2 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 400)

b. Domestic call (Birr. 300)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 95% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 5% of total Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 400

Questionnaire (for Business user)

February, 2002

Region name kasaanchese

Zone Name 3

Company name yordanos hotel

Company size (No. of stuffs) 18

Q2. Type of Business hotel, bar, restaurant, business center

Q3 Number of Pcs 5

Q4. Number telephone lines 3

Q4-1 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 8000)

b. Domestic call (Birr. 2000)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 50% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 1000

Questionnaire (for Business user)

February, 2002

Region name pissa

Zone Name __ 4 _____

Company name awash power engineering

Company size (No. of stuffs) 6

Q2. Type of Business electrical equipment import and dist.

Q3 Number of Pcs 2

Q4. Number telephone lines 3

Q4-1 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 5000)

b. Domestic call (Birr. 400)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 85% of
Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 2% of total
Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr _____ 1200 _____

Questionnaire (for Business user)

February, 2002

Region name bole rode

Zone Name 3

Company name fana travel

Company size (No. of stuffs) 6

Q2. Type of Business tour and ticketing

Q3 Number of Pcs 2

Q4.1 Number telephone lines 3

Q4-2 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 1500)

b. Domestic call (Birr. 300)

When you have E-mail environment;

Q6. How much percent of International call is available to shift E-mail 90% of
Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 10% of total
Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 500

Questionnaire (for Business user)

February, 2002

Region name pissa

Zone Name 4

Company name Anan cosmetic

Company size (No. of stuffs) 4

Q2. Type of Business cosmetic imp.

Q3 Number of Pcs 2

Q4. Number telephone lines 2

Q4-1 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 2000)

b. Domestic call (Birr. 150)

When you have E-mail environment

Q6. How much percent of International call is available to shift E-mail 90% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr 400

Questionnaire (for Business user)

February, 2002

Region name Bedelu Hinsu

.Zone Name__3_____

Company name ethio global

Company size (No. of stuffs) 10

Q2. Type of Business commission agent

Q3 Number of Pcs 3

Q4. Number telephone lines 3

Q4-1 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 5000)

b. Domestic call (Birr. 600)

When you have E-mail environment

Q6. How much percent of International call is available to shift E-mail 90% of
Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 5% of total
Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr_____1500_____

Questionnaire (for Business user)

February, 2002

Region name nefas silk

.Zone Name__3_____

Company name helen health care production PVT. Ltd CO

Company size (No. of stuffs) 35

Q2. Type of Business production of various toilet and laundry shops

Q3 Number of Pcs 5

Q4. Number telephone lines 4

Q4-1 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 1500)

b. Domestic call (Birr. 400)

When you have E-mail environment

Q6. How much percent of International call is available to shift E-mail 95% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr____500_____

Questionnaire (for Business user)

February, 2002

Region name habta guiorgis

.Zone Name__5_____

Company name star delta electronics PLC

Company size (No. of stuffs) 5

Q2. Type of Business electronics equipment imp. And dist.

Q3 Number of Pcs

Q4. Number telephone lines 2

Q4-1 How many lines you need more? No need

Q5. Average monthly telephone cost

a. International call (Birr 0)

b. Domestic call (Birr. 190)

When you have E-mail environment

Q6. How much percent of International call is available to shift E-mail 100% of Total Traffic

Q7. How much percent of domestic call is available to shift E-mail 0% of total Traffic

Q8. Problem and Needs to get Internet line
No need

If you have E-mail environment;

Q9. Monthly cost for Internet

Birr_____600_____