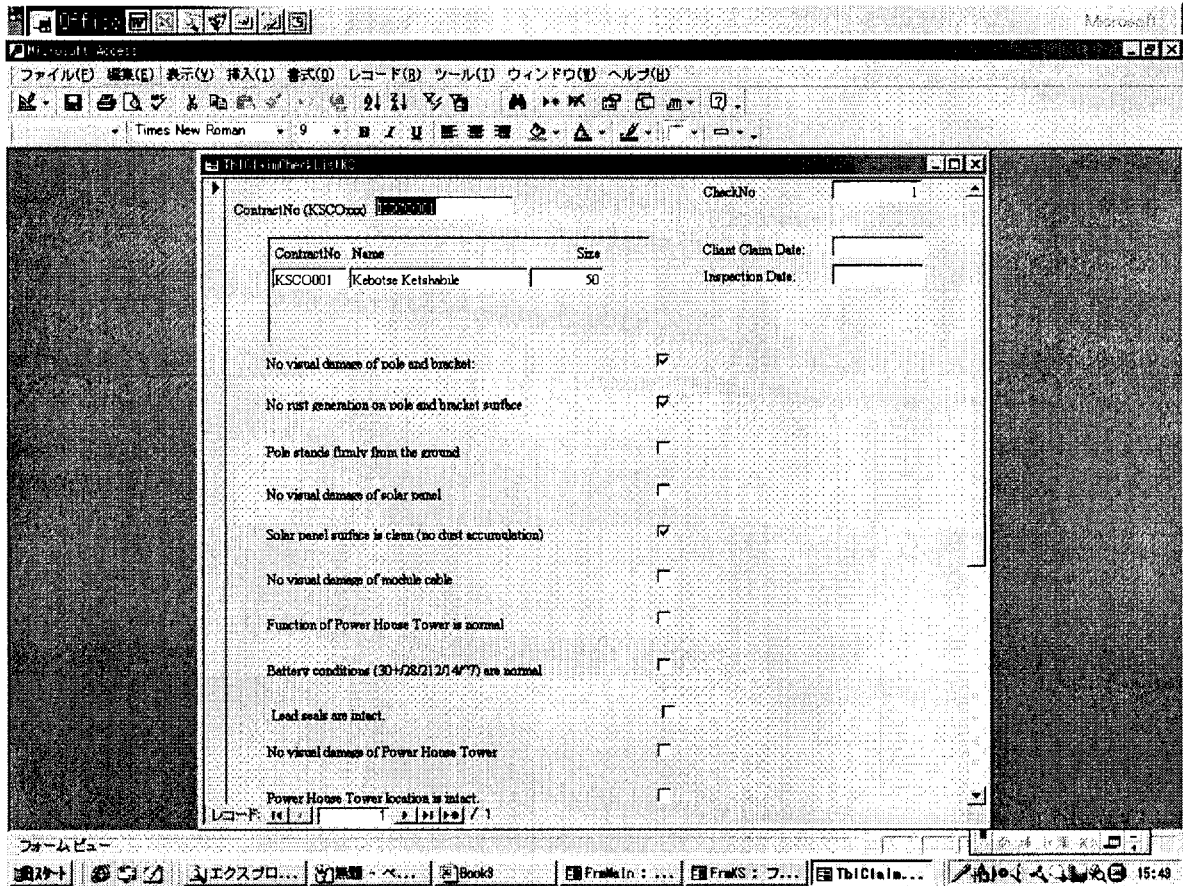
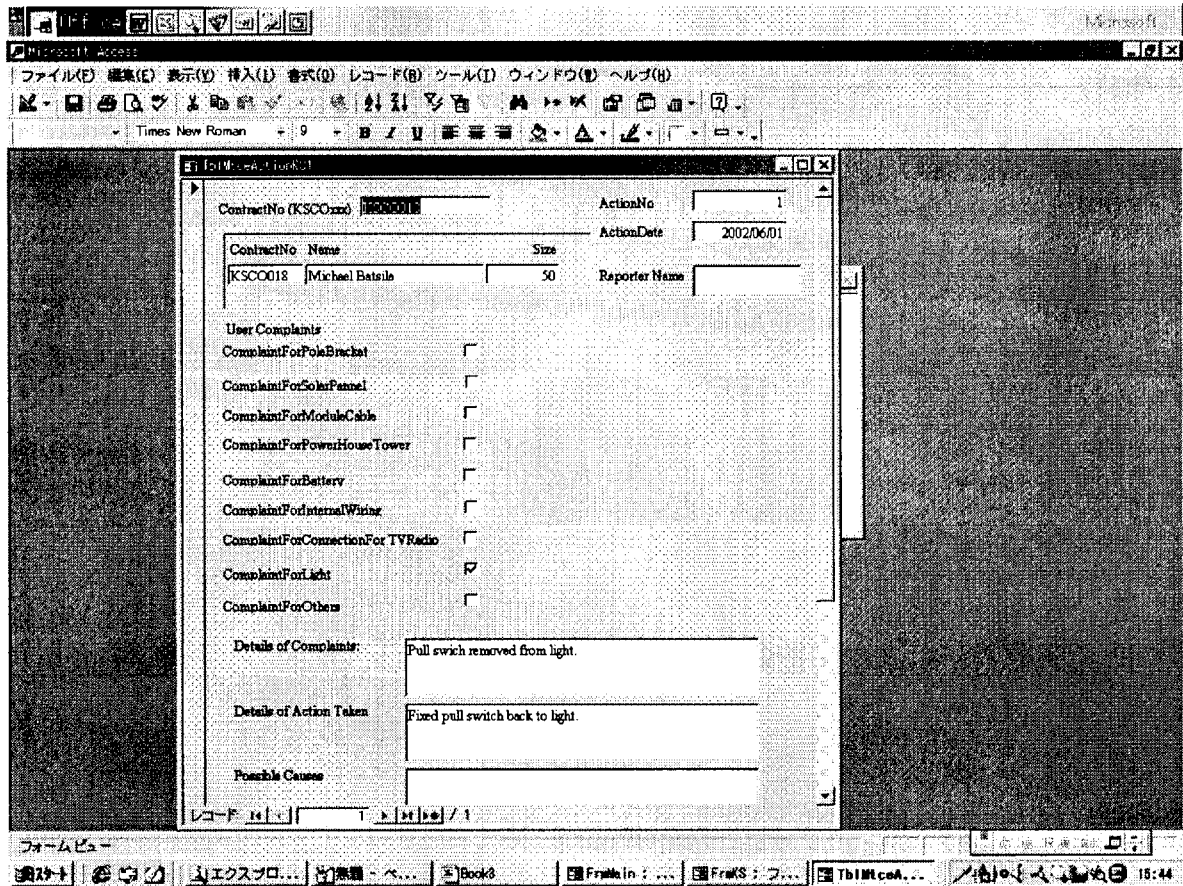


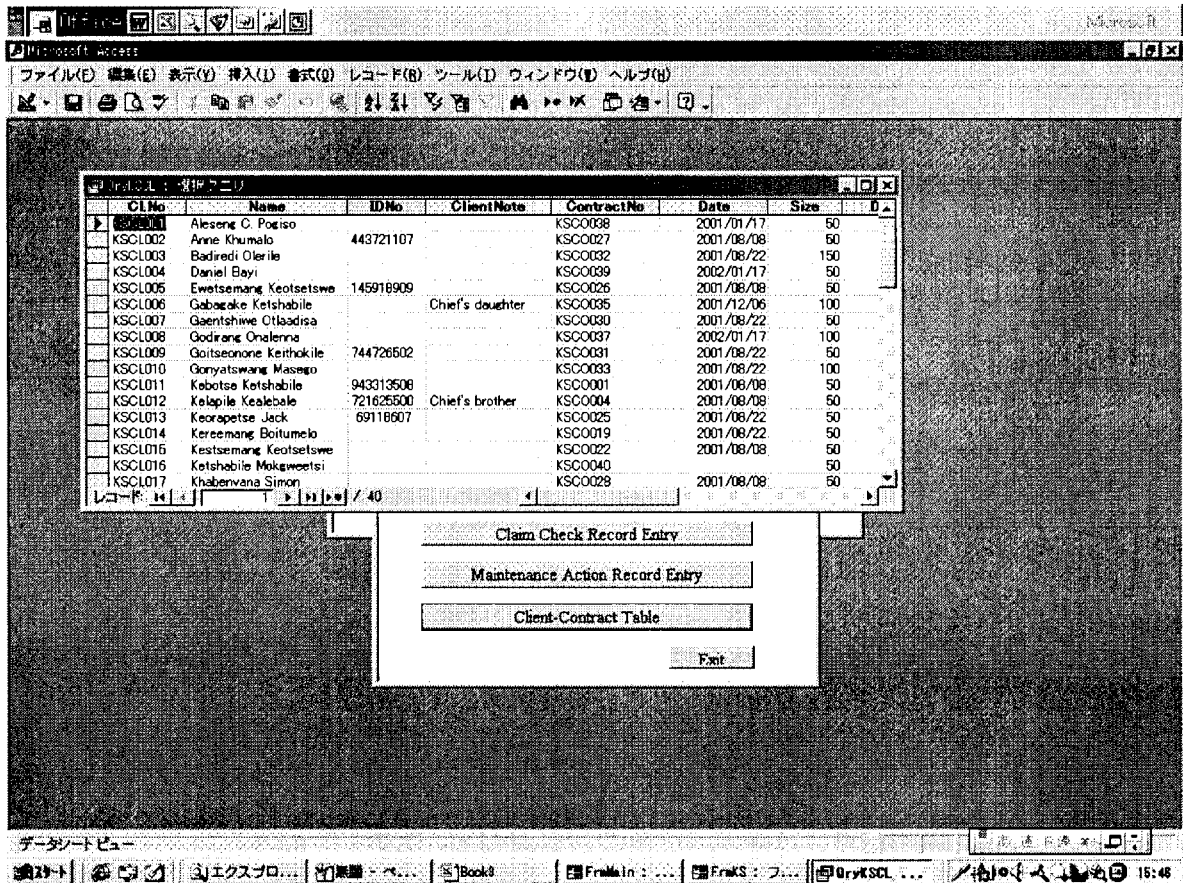
“Claim Check Record Entry”: If System Monitoring Agents receive client’s claims, he will check the system and he will write the check results in this form and the collected records will be entered into the data base at the head office.




“Maintenance Action Record Entry”: If System Monitoring Agents and/or a BPC technician makes any actions for the above mentioned check, he write all data in this form and the collected records will be entered into the data base at the head office.

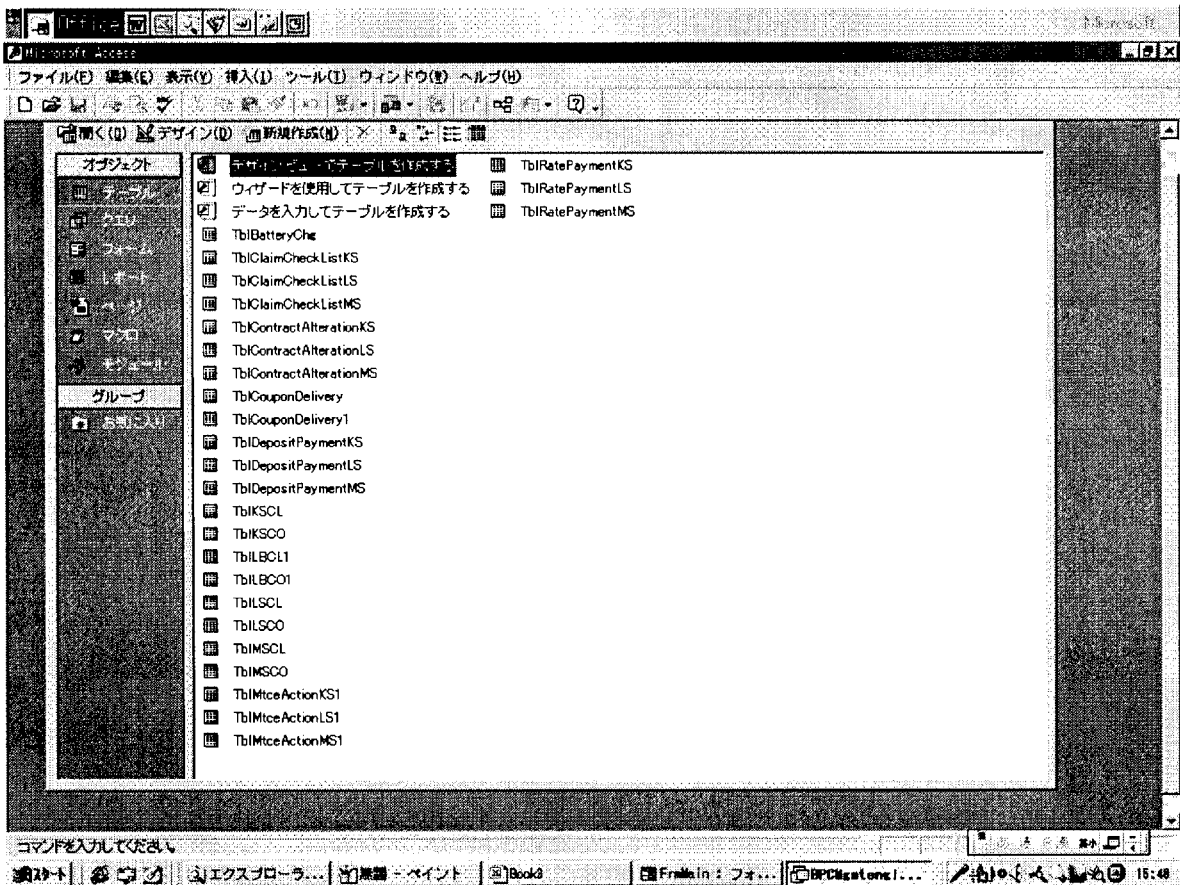


“Client-Contract Table”: you can see the updated table so entered as above.



Similarly, you can enter and see all data for Motlhabaneng, Kudumatse and BCS for Lorolwana.

If you want to see the tables so revised, click F11 of your computer or Tool bar “Data base Windows”  . You can see all data of table, query and report form. If you double-click the file of Tb1LSCL, you can find client list in Lorolwana.



Also, you can see query table prepared in Object holder.

