# CHAPTER 3 PROJECT EVALUATION AND RECOMMENDATIONS

## **Chapter 3 Project Evaluation and Recommendations**

### 3.1 Project Effect

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Current Situation	Remedial Measures	Positive Effects
and	under the Project	and
Problems	(Requested	Degree of Improvement
	Japanese	
	Assistance)	5 1 111 1 6 1 1 1
Training and conferences on human	· An international	• By building the Center, training
resources development for government	cooperation and	and conferences on human
officials, technocrats and intellectuals	training center as	resources development for
mainly in Vientiane are held by	facilities exclusively	government officials and regional
government institutions, mass	used by government	and international conferences can
organizations and donors. Conferences	institutions for	be held as follows:
related to regional and international	training and	Number of days to hold
cooperation bodies, such as the	conferences for	training and conferences: the total
ASEAN and Mekong River	human resources	number of days will be
Commission, are also held.	development,	approximately 270 and 540 in
.,,	mainly for	2005 and 2009 respectively
Although government institutions and	government	Total number of participants of
mass organizations have their own	officials, and for	training and conferences: the total
training facilities, due to the small	conferences on	number will be approximately
capacity and inadequate conference	regional and	28,700 and 57,600 in 2005 and
equipment, it is necessary for them to	international	2009 respectively.
borrow external facilities, such as the	cooperation will be	
halls of hotels, for large-scale	constructed.	<ul> <li>Government officials who have</li> </ul>
conferences which cannot be held		participated in training and
using their own facilities or for	· AV equipment and	conferences will contribute to so-
conferences requiring an	systems, including	called good governance by
interpretation system, such as donor	and simultaneous	effectively using their newly
conferences. However, due to an	interpretation	acquired knowledge and
increase of the number of training and	system, necessary	information in their responsible
conferences and the use of existing	for training and	areas.
facilities by the private sector, the	conferences will be	
scope of use of the facilities is limited.	procured.	<ul> <li>Through conferences on regional</li> </ul>
As a result, it has been necessary to	~ ^	cooperation such as those of the
restrict the number of training	· Soft components	ASEAN and AFTA and
seminars and conferences on regional	concerning	conferences on international
and international cooperation.	operation and	cooperation such as those of the
The available automal facilities s	management to	WTO and others, international
The available external facilities are	ensure the smooth	cooperation will be promoted,
limited in that a maximum of only 300	operation of the	contributing to enhancing the
people can be seated and there are no	Center will be	status of the Lao PDR in Asia and
facilities for exclusive use for training	provided.	the global community.
and conferences, etc. involving some		
500 people as hoped for by the		
government, making it necessary to		
either restrict the number of		
participants or to tolerate over-		
crowding.		

#### 3.2 Issues and Recommendations

The Project is anticipated to have many wide-ranging positive effects as described earlier. If the following points are promptly improved, many such effects can be ensure.

(1) Recruitment of Staff Members for the Center and Establishment of Operation and Management System

Staff members for the Center will be recruited around November, 2003 and its organizational structure will be firmly in place. Current government officials are scheduled to be relocated as the director and staff members of the Center. As the Lao PDR does not have exclusive facilities for training and conferences, the Center will be the first such facility and, apart from the halls of hotels, no other facilities of this type exist. Meanwhile, it is believed that the government officials to be recruited as staff members have a lack of sufficient knowledge of the operation and management of this type of facility. The National Committee on the Management and Utilization of the Center, the implementation agency for the Center, is also expected to have a lack of sufficient knowledge of operation and management.

As know-how of the operation and management of facilities like the Center is usually obtained through actual business practice, staff should be recruited and the operation and management system established as scheduled. At the same time, training at similar facilities should be provided until the completion of the Center and the operation and management system should be established through provisional operation of the Center between the completion of the facilities and their formal opening.

As it is also believed that the new staff members of the Center will have a lack of sufficient knowledge of operation and management, the operation and management of the Center will be supported by the soft components of the Project to assist with decisions on the operating policy, formulation of rules and the operating budget plan, etc. Technicians to assist with operation and management and scheduled to be dispatched in October, 2003. Members of the National Committee on the Management and Utilization of the Center should be selected by this time and the director and staff members of the Center should be appointed, at least provisionally. They should collaborate with the technicians to support the operation and management and to acquire and accumulate the necessary knowledge appropriate for such work.

#### (2) Securing of Operation and Maintenance Budget

To be able to host training and conferences as planned, the users of the new facilities should be secured. At the same time, the operation and maintenance budget should be secured. If the secured operation and maintenance budget is insufficient, the use of the Center could be restricted due to stoppages of the air-conditioning or electricity, etc.

The operation and maintenance budget for the Center is scheduled to be subsidized by the government. Accordingly, after the estimated operation and maintenance cost have been approved by the Prime Minister's Office, the responsible organization will handle the budgetary measures at its own responsibility. The estimated budget shows a deficit of some 147.6 million Kip (about 2 million Japanese yen) in 2005 and a deficit of some 73 million Kip

(approximately 1 million Japanese yen) in 2009. Therefore, if the estimated deficit is not subsidized by the government, the Center cannot be operated.

Furthermore, since income from the leasing of the facilities in the estimation may decrease due to market conditions, including a decline of the Center's utilization rate and competition posed by other facilities, lower charges than those used for estimation may be unavoidable. Consequently, the provision of a long-term government subsidy is essential.

Furthermore, to enable operation from the beginning of the first year, a government subsidy for operational expenses from the beginning of the fiscal year is crucial.

Meanwhile, the National Committee on the Management and Utilization of the Center as the implementation agency should follow the necessary procedure without delay so that the government subsidy for the Center is promptly disbursed every year.

#### (3) Securing of Equipment Renewal, Major Maintenance and Repair Costs

Building service systems, paint finishing and equipment, etc. can be expected to maintain their functions for a long period of time with daily maintenance. However, all equipment has its own service life, after which the functions significantly deteriorate, making replacement necessary.

The Center will provide facilities for training and conferences. If the equipment necessary for training and conferences or the facility maintenance deteriorate, the scope of training and conferences could be restricted, creating a bad impression on users. The renewal of equipment according to the service life, major maintenance and the repair of facilities should be conducted to ensure the use of the Center. As it tends to be too late to try to secure the necessary budget when equipment renewal, major maintenance and/or the repair of equipment is already necessary, the appropriate budget for the renewal period of each type of major equipment should be secured in a planned manner.

#### 3.3 Appropriateness of the Project

The Government of the Lao PDR is implementing its Social-Economic Development Plan with the long-term goal of breaking away from its current LLDC status by 2020 and human resources development is one of the eight priority development areas.

Training and conferences on human resources development for government officials, technocrats and intellectuals are being held by government institutions, mass organizations and donors. Conferences on regional and international cooperation, such as those of the ASEAN, are also being held. Although government institutions and mass organizations have their own training facilities, the capacity of these facilities is small. In addition, such conference facilities as the sound and AV presentation systems are inadequate. As a result, such external facilities as hotels are rented for training and conferences which cannot be hosted at their own facilities or the training and conferences of donors requiring an interpretation system.

However, due to the increase of the number of training and conferences and use by the private sector, the scope of use of external facilities has also become limited, restricting the number of training and conferences of regional and international cooperation. There is a real need for

the construction of the Center to provide training facilities for human resources development for mainly government officials and for conferences featuring regional and international cooperation.

Furthermore, in order to improve governance and administrative efficiency as prerequisites for socio-economic development, the Project aims at improving the ability of government officials and is, therefore, deemed to be appropriate for Japanese grant aid from this perspective.

#### 3.4 Conclusion

As the Project is expected to have the above-mentioned major effects, it will contribute to the development of human resources, mainly government officials, and promotion of regional and international cooperation, thereby confirming the appropriateness of Japanese grant aid scheme for the Project. Moreover, in regard to the operation and management of the Project, the Lao PDR has pledged to provide the necessary personnel and funding by the time of the completion of the construction work which is currently in the planning process.