

3. Method of Using Postal Services

3.1. Individuals (General Public and Consumers)

The main part of the individuals sent and received mail at post offices (through PO boxes or by handing by post office personnel).

Method of Sending Mails

	Number	Percentage N=1,000
Sending at post offices	684	68.4
Handing to postmen	45	4.5
Handing to people other than MPC	26	2.6
Others	25	2.5
No Answer	220	22.0
Total	1,000	100.0

Method of Receiving Mails

	Number	Percentage N=1,000
Receiving at post offices (mail box)	468	46.8
Receiving at post offices (by MPC staff)	118	11.8
Receiving from postmen at home or office	173	17.3
Receiving from people other than MPC	33	3.3
Others	30	3.0
No Answer	178	17.8
Total	1,000	100.0

3.2. Companies (Private and Public)

About 60 % of the responding companies indicated that employees visited post offices to send and receive mail. The remaining roughly 40 % were receiving collection and delivery service from the MPC.

Method of Using Postal Services

	Number	Percentage N=100
We have staff members of such charges	29	29.0
Each person visit post office to send or receive mails	30	30.0
MPC comes to this company to collect and deliver mails	28	28.0
MPC comes to this company to collect mails	8	8.0
MPC comes to this company to deliver mails	11	11.0
Others	9	9.0
No Answer	3	3.0
Total	118	?

Note: Responses total more than 100 because some respondents selected more than one.

Other comments	
• send&collect ourselves (Red Cross)	• library bring mail from PO (Secondary School 1)
• I go to PO myself (Physical Training and Sport's National Committee)	• clerical brings mail (Social Welfare Service)
• we send our people (Chandmani-Erdene Complex)	

3.3. Institutions (Government Agencies and International Organizations)

About 70% of the institutions surveyed indicated that staff members visited post offices to send and receive mail. The remaining roughly 30% were receiving collection and delivery service from the MPC.

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	Number	Percentage N=100
We have staff members of such charges	15	15.0
Each person visit post office to send or receive mails	54	54.0
MPC comes to this company to collect and deliver mails	16	16.0
MPC comes to this company to collect mails	12	12.0
MPC comes to this company to deliver mails	2	2.0
Others	8	8.0
No Answer	2	2.0
Total	109	?

Note: Responses total more than 100 because some respondents selected more than one.

Other comments	
• Have POB (Newcom)	• we have our own postman (Ochirjav)
• Have POB (Bat-Mongol)	