

## BORDERLESS OPERATION AND CO-OPERATION



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## MALAYSIA INCORPORATED

The public sector working in synergy with the private sector for the benefit of the people and nation.

- **Genting Highland Fire and Rescue Station and Equipment contributed by Resort World Berhad totaling RM 11.2 million**
- **Penang State Government - RM 2 million**
- **Privatization - Computerized Monitoring System**

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## SMART PARTNERSHIP

Achieving excellence through 'smart partnership' with international and local professional bodies

- Halon Bank - Montreal Protocol - United Nation Environmental Programme, Geneva, Switzerland.
- Malaysia Indonesia (MALINDO) Forest Fire - United Nation Environmental Programme, Geneva, Switzerland.
- Institution Fire Engineers, United Kingdom
- Fire Protection Association, United Kingdom - Fire Engineering
- International Fire Chief Association of Asia (IFCAA)
- Standard Industrial Research Institute of Malaysia (SIRIM) - Fire Standards
- National Fire Protection Association (NFPA), United State Of America
- Malaysia Architect Association
- Association of Consultant Engineers Malaysia (ACEM)
- Loss Prevention Council, United Kingdom
- Malaysian Fire Protection Association (MFPA)
- Forestry Research Institute of Malaysia (FRIM)
- National Security Council (NSC)
- University Putra Malaysia (UPM)
- University Science Malaysia (USM)
- University Malaya (UM)
- Anna Maria College, Massachusetts, Boston, United States of America

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## GLOBAL PARTNERSHIP

"Long established relationship with World Class Fire Rescue Services and Universities has provided us with access to global technology and know how. Transfer of technology and working together with developing countries."

UNITED STATE OF AMERICA  
 UNITED KINGDOM  
 JAPAN  
 FRANCE  
 CANADA  
 FINLAND  
 SWEDEN  
 AUSTRALIA  
 NEW ZEALAND  
 SINGAPORE

TAIWAN  
 BRUNEI  
 INDIA  
 INDONESIA  
 CAMBODIA  
 MALDIVES  
 CHINA  
 PAPUA NEW GUINEA  
 PHILIPPINE  
 THAILAND  
 UZBEKISTAN

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**TRAINING**

- Alberta Fire Training Centre, Canada
- International Fire And Rescue Training Centre, Ireland.
- Kuopio Emergency Service College, Finland
- Moreton-In-Marsh Fire Service College, United Kingdom.
- Nagoya Fire Service College, Japan.
- Skovde Rescue Service College, Sweden
- Strathclyde International Training Centre, Scotland

**STANDARDS**

- Singapore - PTB
- New Zealand - BTL
- Australia - CSIRO
- United States Of America - FM
- Europe - FIRTO
- International - ASTM
- IEC
- EN
- ISO

**TECHNICAL AIDS**

- Brunei
- Cambodia
- Maldives
- Laos
- Indonesia

**PROFESSIONAL INSTITUTION**

- United Kingdom - IFE
- United State of America - NFPA
- United Kingdom - COFOA
- Japan - IFCAA

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**MoU With Finland**

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**MoU With Australia**

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**MoU With France**

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**MoU With Cambodia**

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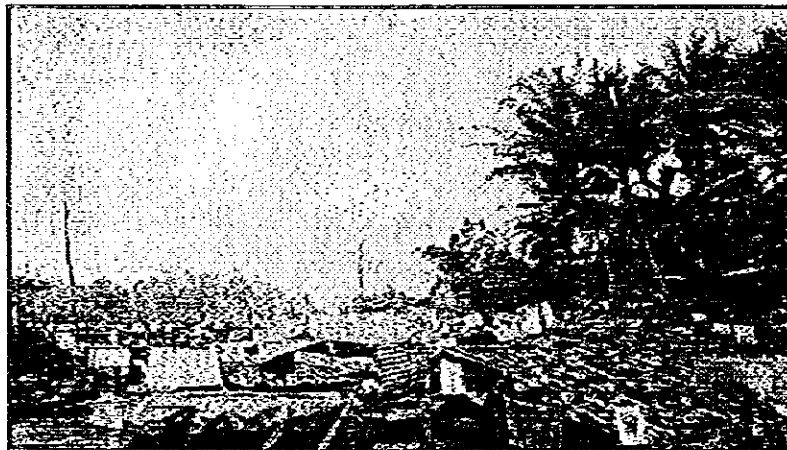
**Fire fighters loading equipment into the ship leaving for  
Sumatra, Indonesia on 23<sup>rd</sup> September 1997.**

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**Fire fighters with little protection continue to fight peat soil fires.**

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**The camping site of the contingents, which had minimum facilities and basic amenities.**

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Fire fighters show their thumbs-up upon their arrival in Port Klang, Malaysia on 16<sup>th</sup> October 1997.

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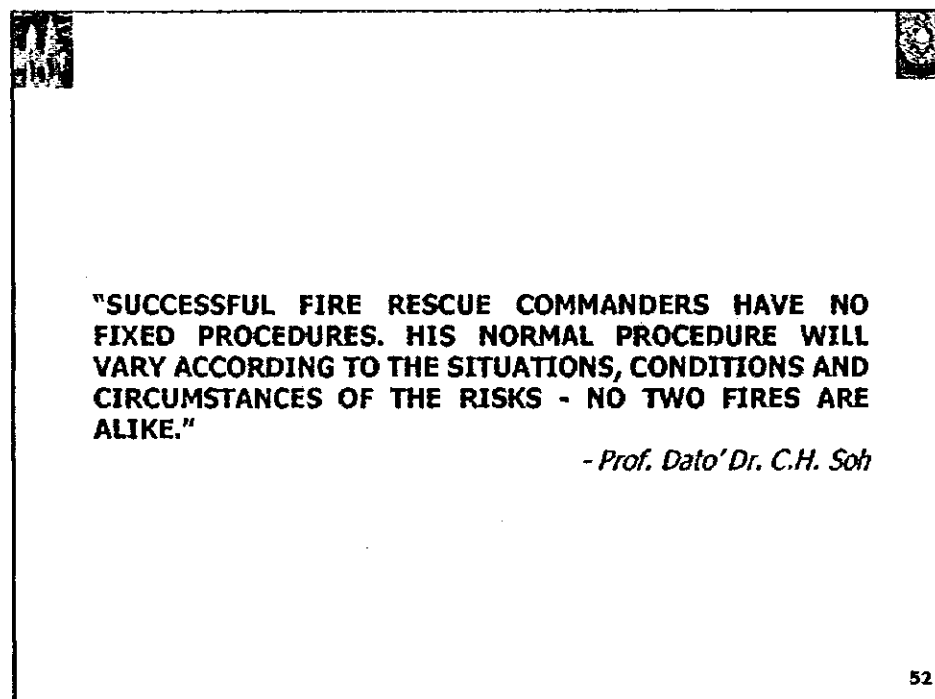
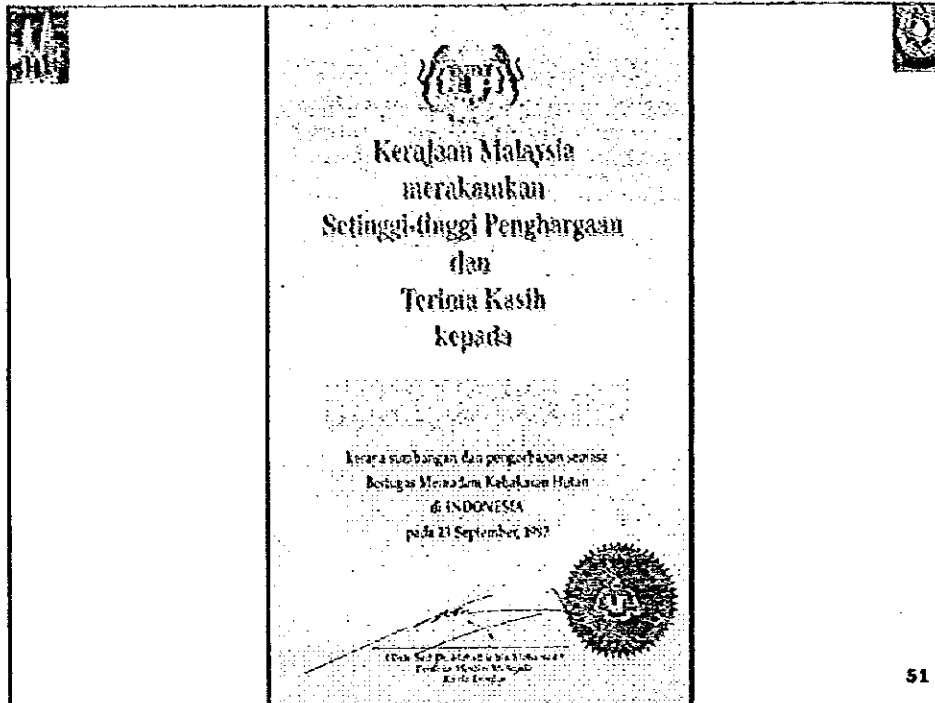
## WIRA NEGARA - NATIONAL HEROES

16<sup>th</sup> October 1997. Malaysian fire fighters made the country proud on their return and were received by Cabinet Ministers and other dignitaries and hailed as "**Wira Negara**" (**National Heroes**). The Chairman of the National Security Council and Information Minister, Dato' Mohamad Rahmat said, "The country is proud of you. You are able to rise to the need of our nation when needed".

The Prime Minister of Malaysia, Dato' Seri Dr. Mahathir Mohamad had also dedicated an "**Honorary Mention**" to the fire fighters for their dedication and commitment in the Indonesian operation.

A motion which was moved in Parliament to thank the Malaysian fire fighters was greeted with enthusiastic thumping support.

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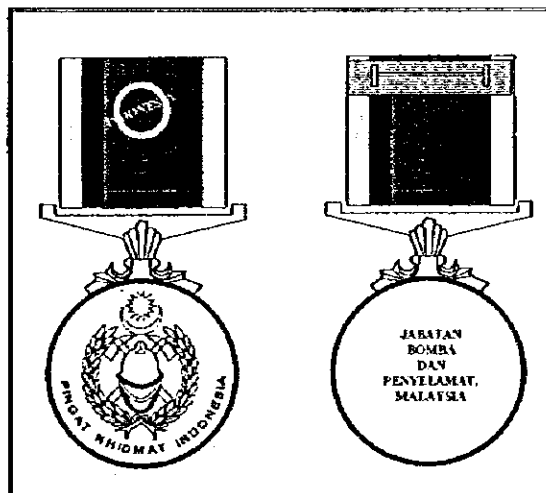


The fire operation commander handing over the Malaysian flag to the Minister of Information after the mission have been accomplished

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## INDONESIAN SERVICE MEDAL

A national medal and a special allowance were established to award all fire fighters in the Indonesian operation.



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## SUCCESS STORIES OF FIRE AND RESCUE DEPARTMENT, MALAYSIA

1. Towards World Class Fire Rescue Organization Through Innovation. This paper has won the Honorable Mention by the Commonwealth Association For Public Administration and Management (CAPAM) in 1998.
2. Snatch Rescue Operation has achieved world record and is now recognized under the Guinness Book of World Records.
3. The Most Efficient Awards 1997 by National Chambers of Commerce and Industries, Malaysia (NCCIM)
4. Public Service Innovations Awards 1998.
5. Fire Expert Committee in United Nations Under the United National Environmental Programme (UNEP).
6. Institution of Fire Engineers (UK) Malaysia Branch.
7. University Putra Malaysia- Master Programme.
8. Initiative Publication Awards 1998 for Public Sector by Linguistic Society of Malaysia and Public Bank.

## MALAYSIAN FIRE AND RESCUE AIR WING

Twelve Royal Air Force pilots have been seconded to operate two units of Mi-17-1V Russian helicopters. The Malaysian Fire Fighters are retrained to be multiskilled and will provide emergency respond on Emergency Medical Air Rescue Services (EMARS), Airborne Hazmat, Airborne Forest Fire Fighting, Airborne High-rise Fire and Rescue Operation and Underwater Search and Rescue, Air Ambulance etc.



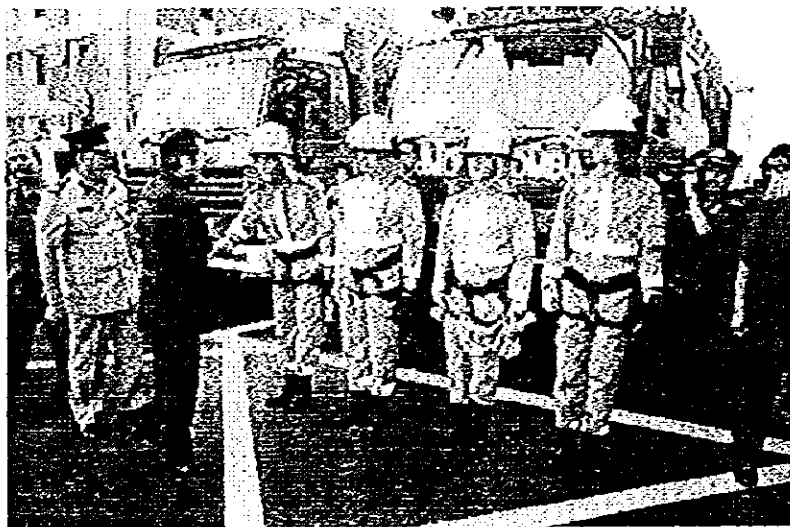
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**"ONE OF THE WORLD'S GREATEST THING IS TO BUILT AN IMAGE AND THE NEXT IS TO DESTROY IT."**



**Efficient Award For Public Sector 1997**

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**The Most Honorable Prime Minister Visiting The Genting Highlands Fire and Rescue Station and launching the new name, logo, crest for Fire and Rescue Department, Malaysia on 21 February 1997.**

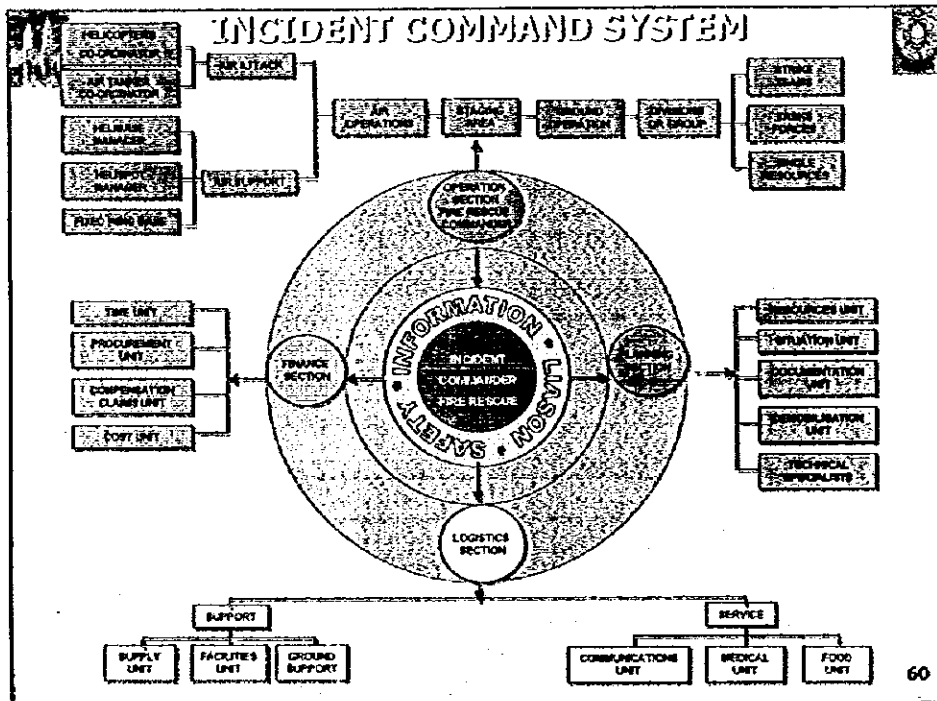
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# NATIONAL SECURITY COUNCIL DIRECTIVE NO.20

The objective of Directive No. 20:-

- To establish a management mechanism with the purpose of determining the roles and responsibilities of the various agencies involved in managing disaster on land.
- To reduce casualties and minimise damage to property and prevent incidents from deteriorating into major disasters.
- To co-ordinate relief and rehabilitation to victims.
- To preserve the environment and return to normalcy.

The National Security Council No. 20 has determined that the Fire And Rescue Department is the Forward Fire and Rescue Commander in the Hot Area, involving incidents of fire, explosion, rescue, chemical accidents etc.

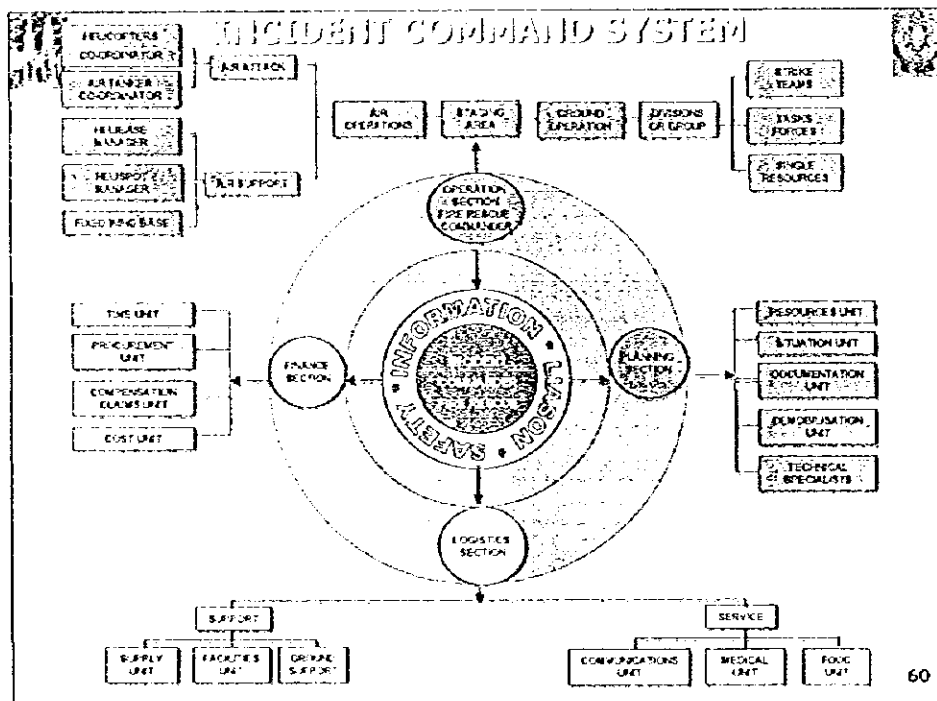


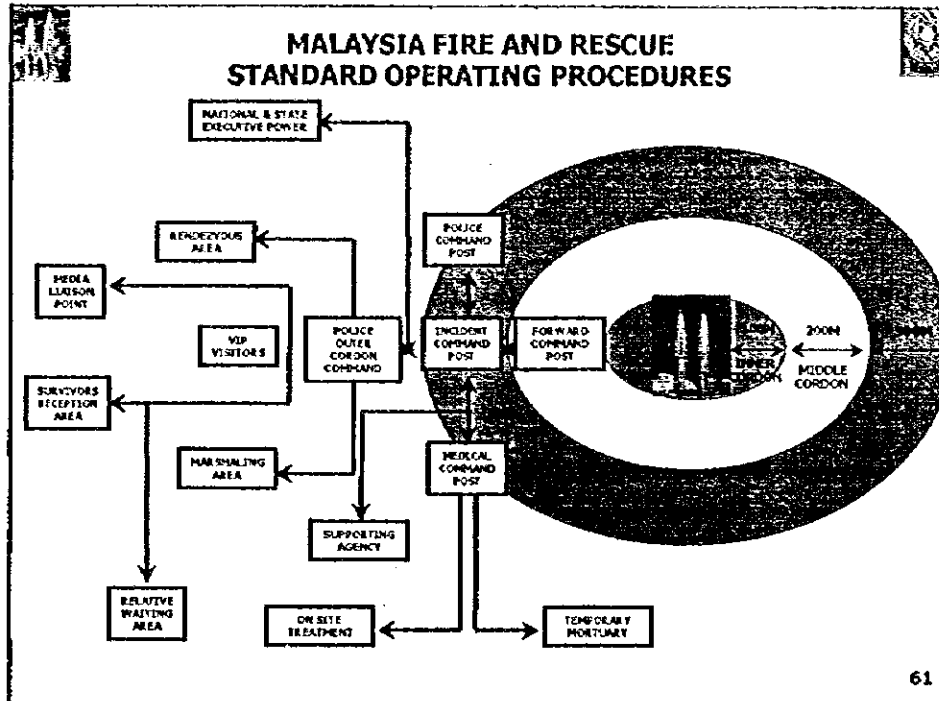
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### ULTIMATE CHALLENGE

The ultimate challenge facing the leaders of the Fire Rescue Department is changing the mindset of the 8,730 officers and men to accept change, and to transform themselves into world class fire rescue knowledge workers.

**Create and sustain a conducive environment in the department where people can innovate, communicate and contribute towards excellence.**

**Create centers of excellence through benchmarking on quality, innovation and promoting multiskill through information technology and high technological breakthroughs.**

**Development of leadership skills in all levels and to prepare them to keep abreast of change and the "WILL" to lead and take risks.**

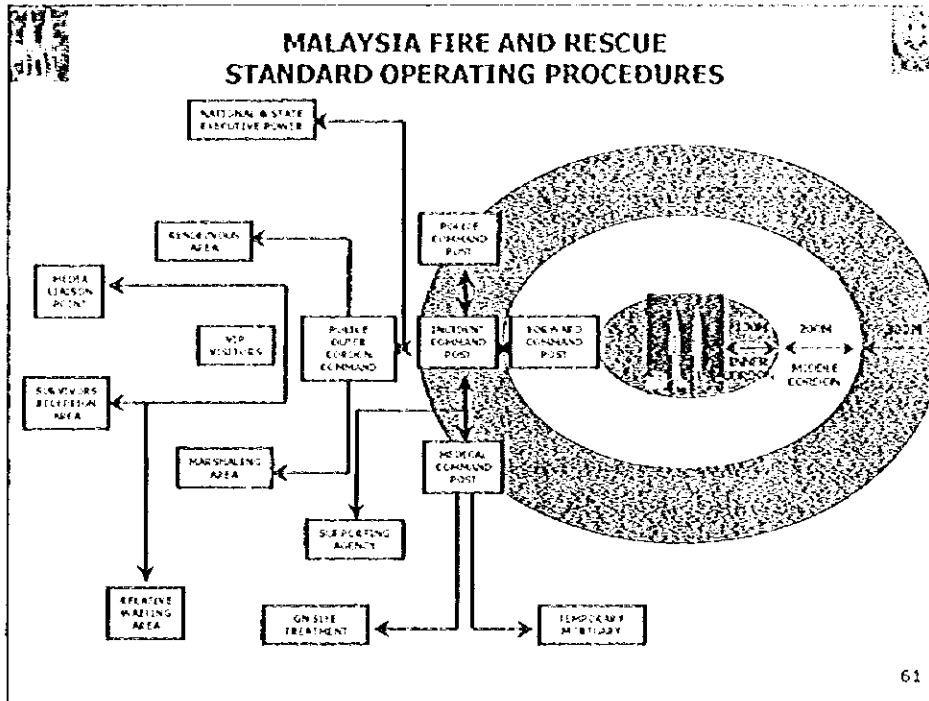
**To minimize reactive fire responses. To enhance proactive fire preventive measures including fire safety legislations and law enforcement to reduce fire losses and occurrence of fire by least 20% by year 2005**

**To enhance multiskill and heavy rescue capabilities for cross border operations when required and the ability to adopt international norms e.g. ICS for major disaster response and management.**

**Untiring effort to develop quality and trustworthy officers who are responsible, resilient, capable of managing change and leading the people and organization to greater heights.**

**Continuous development and sustaining a strong corporate culture focusing on moral values, professionalism and discipline.**

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