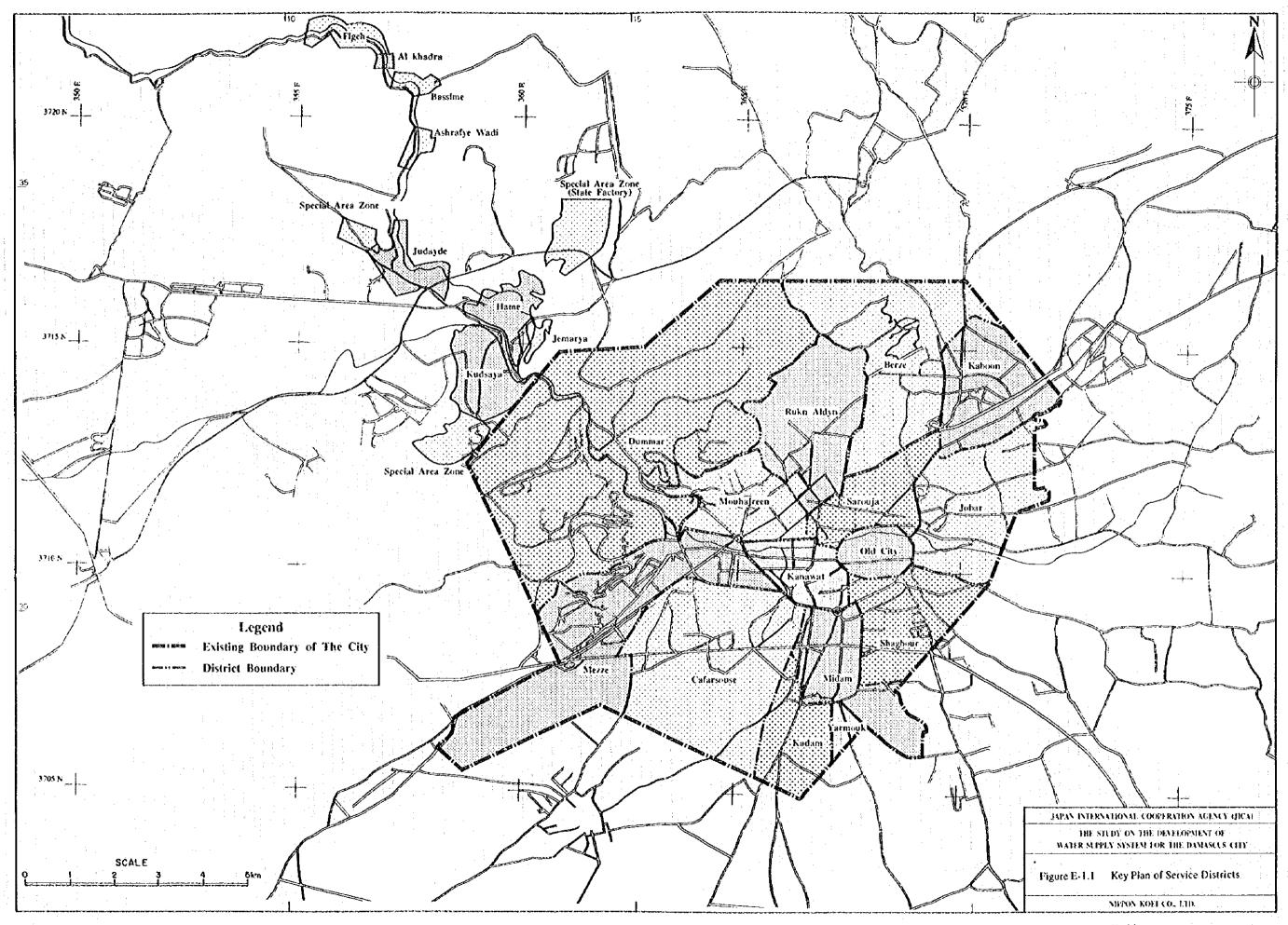
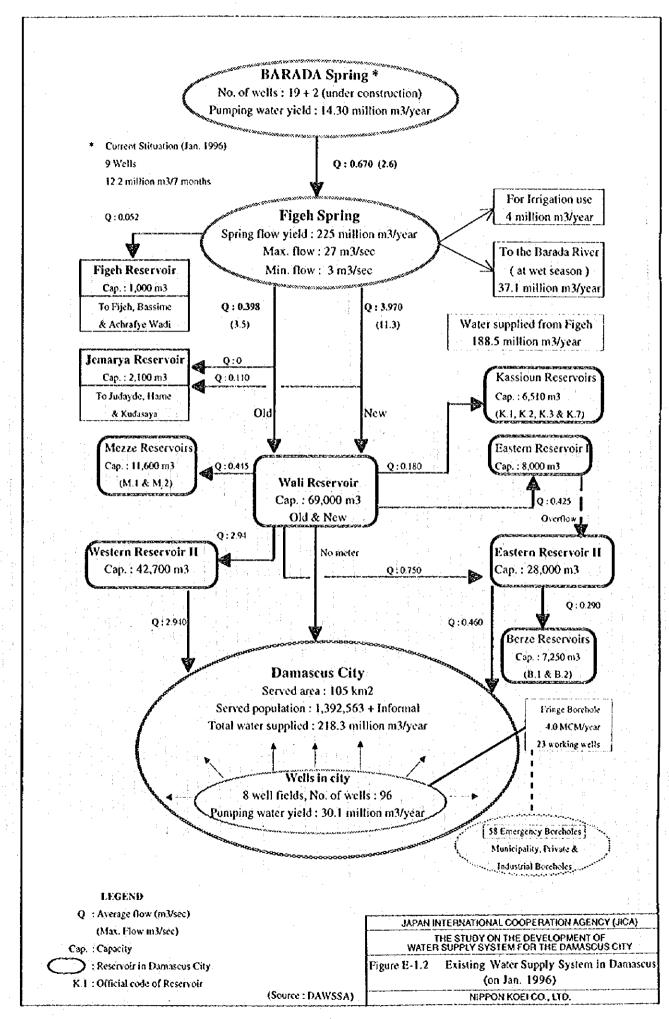
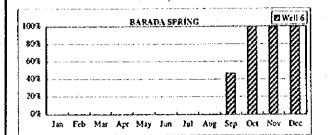
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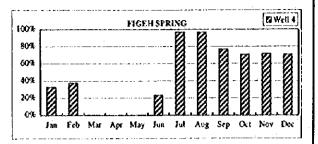


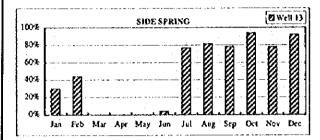


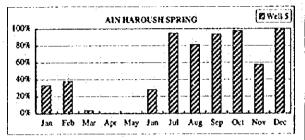
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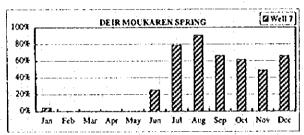
#### (WELL PUMP IN SPRING)











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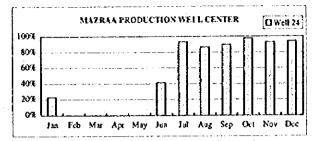
THE STUDY ON THE DEVELOPMENT OF WATER SUPPLY SYSTEM FOR THE DAMASCUS CITY

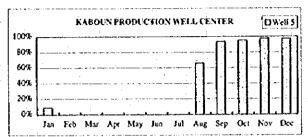
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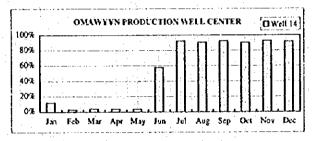
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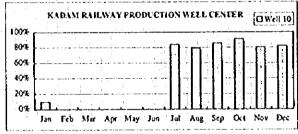
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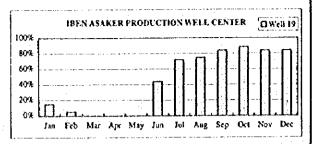
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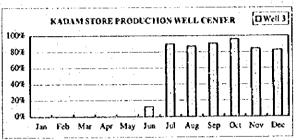


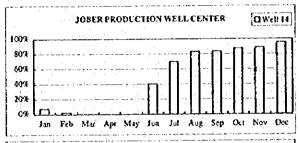


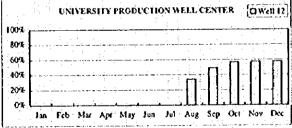








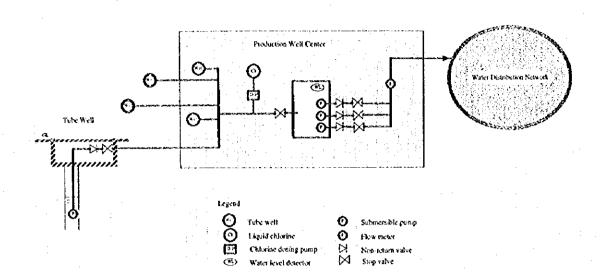




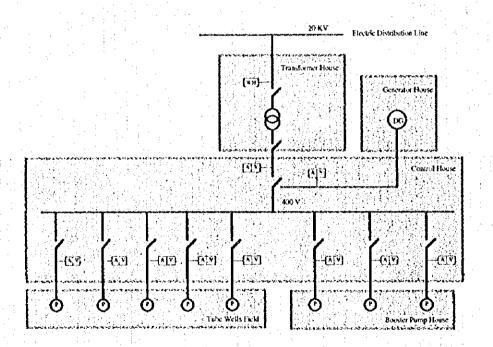
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THE STUDY ON THE DEVELOPMENT OF WATER SUPPLY SYSTEM FOR THE DAMASCUS CITY

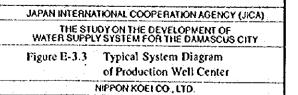
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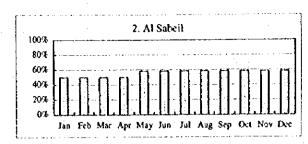


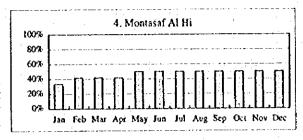
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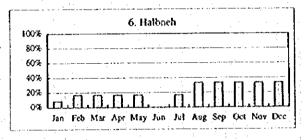


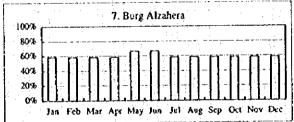
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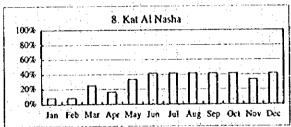


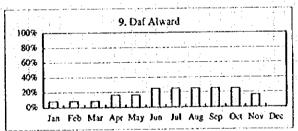


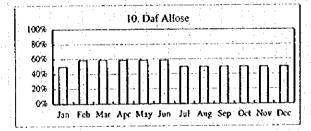


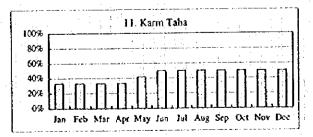


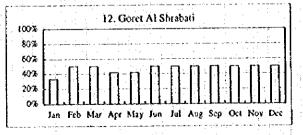






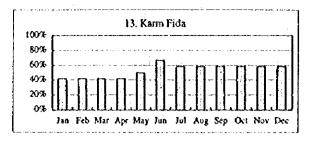


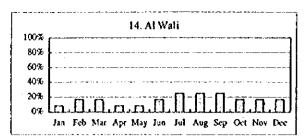


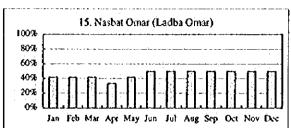


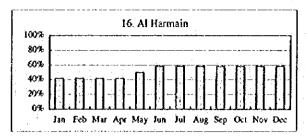
JAPAN INTERNATIONAL COOPERATION AGENCY (JICA) THE STUDY ON THE DEVELOPMENT OF WATER SUPPLY SYSTEM FOR THE DAMASCUS CITY

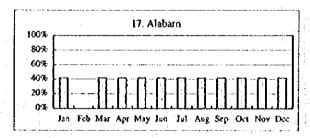
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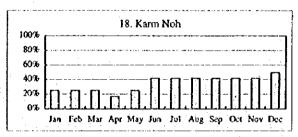


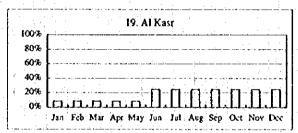


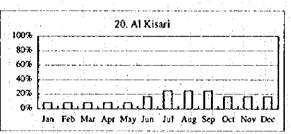


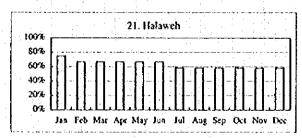


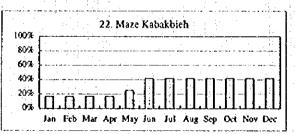


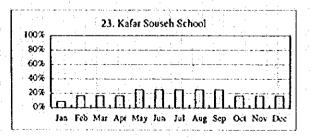










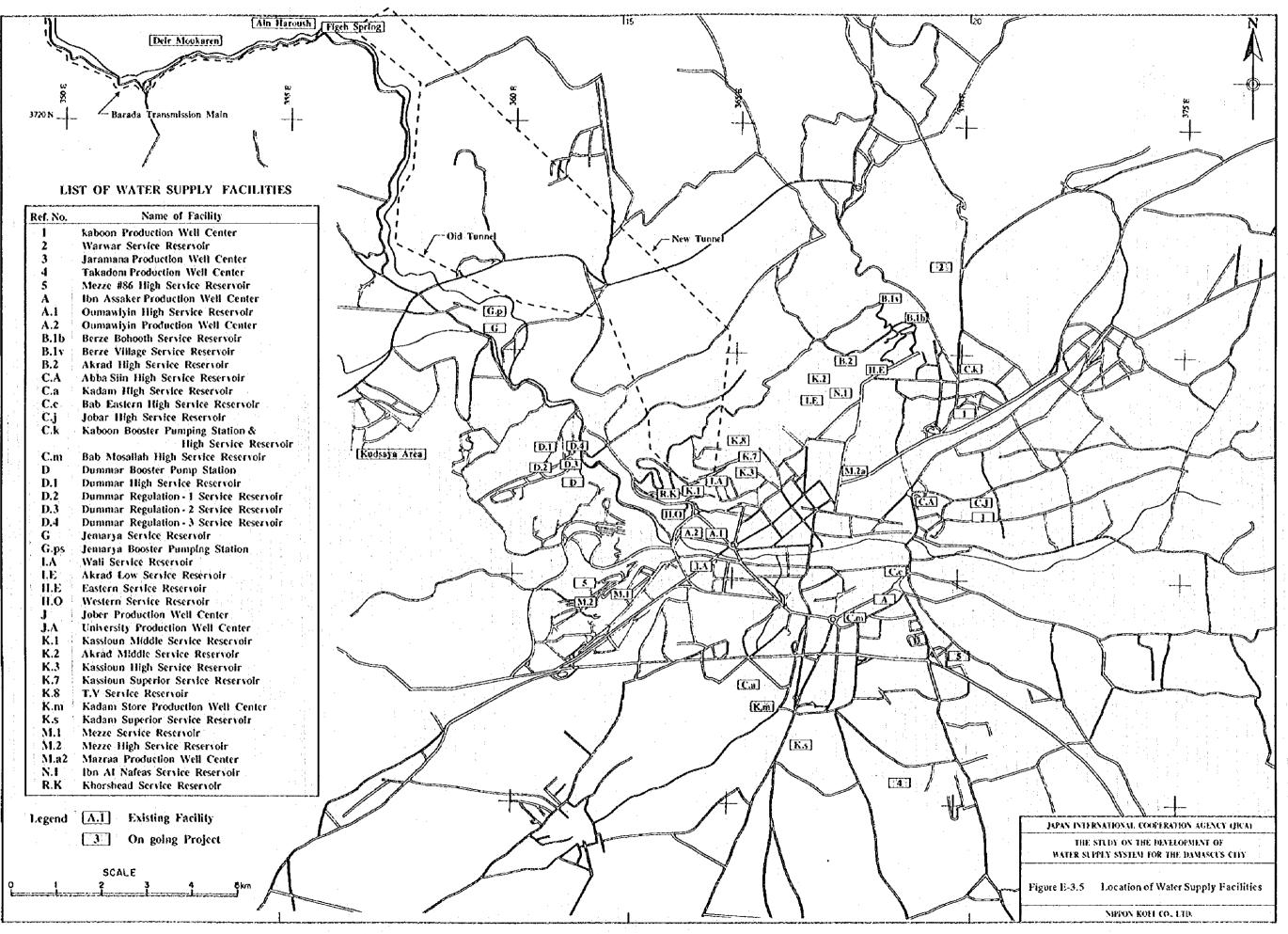


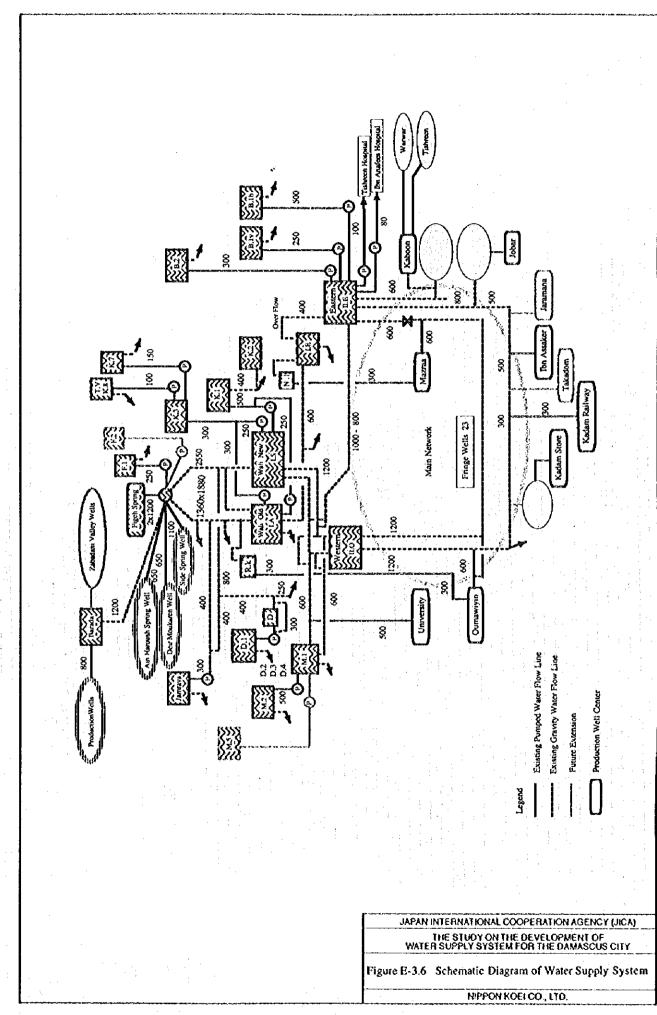
JAPAN INTERNATIONAL COOPERATION AGENCY (JICA)

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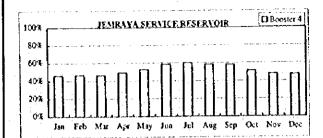
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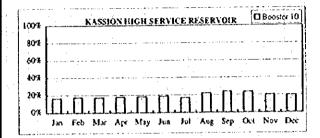
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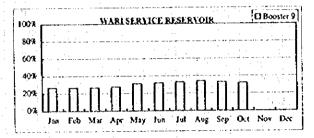


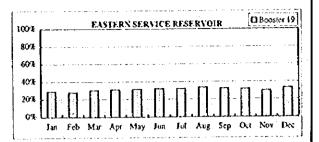


#### (BOOSTER PUMP IN SERVICE RESERVOIR)

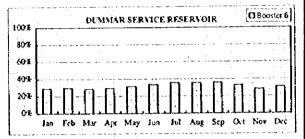












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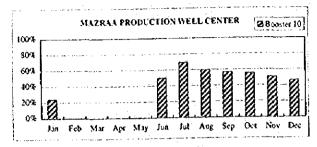
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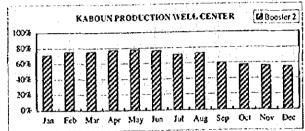
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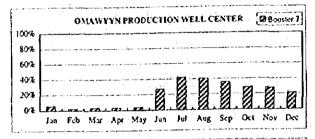
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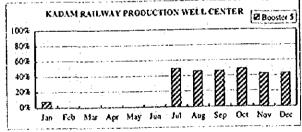
#### (BOOSTER PUMP IN PRODUCTION WELL CENTER)

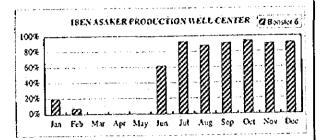
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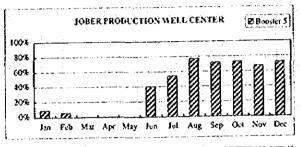


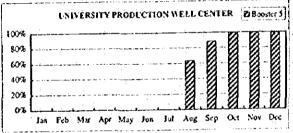








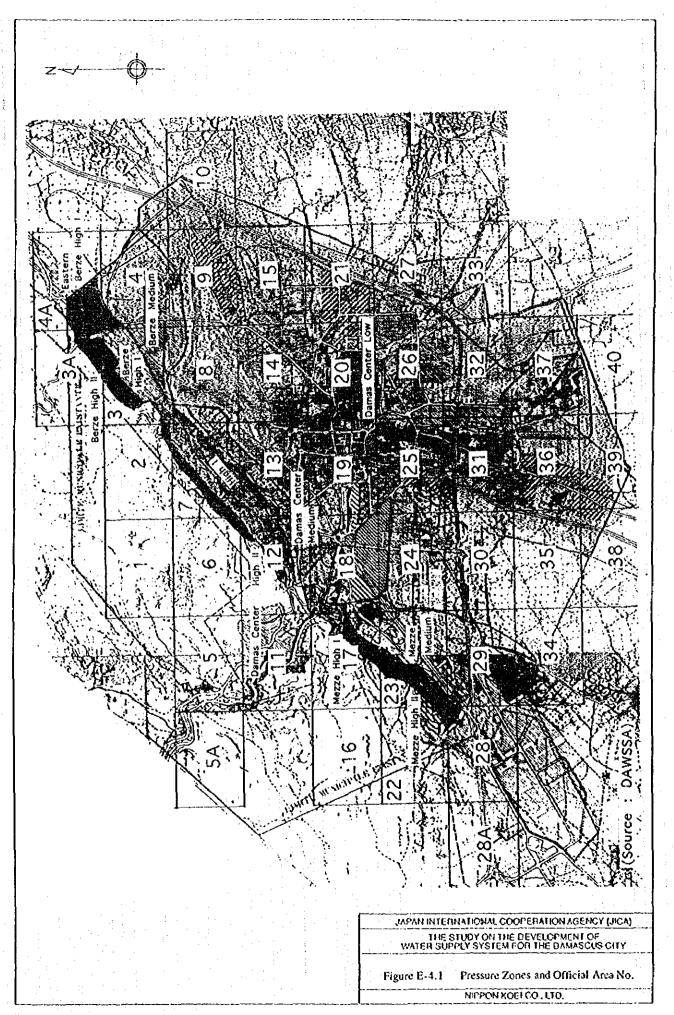


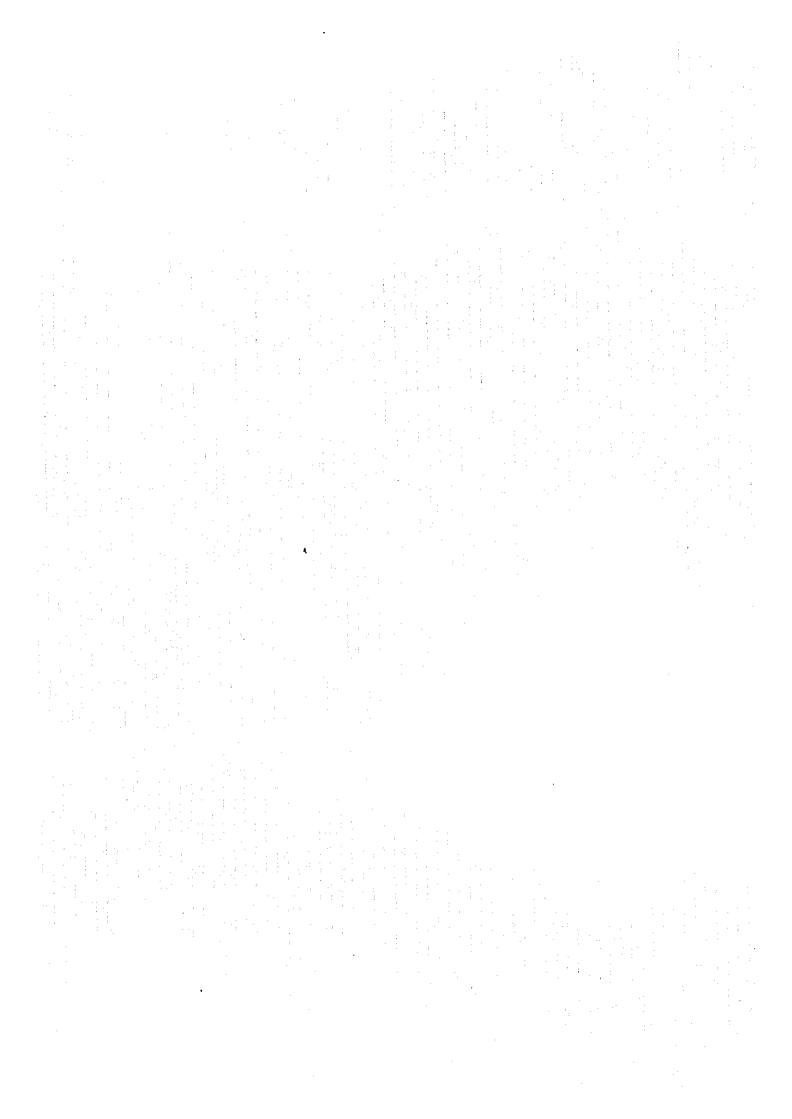


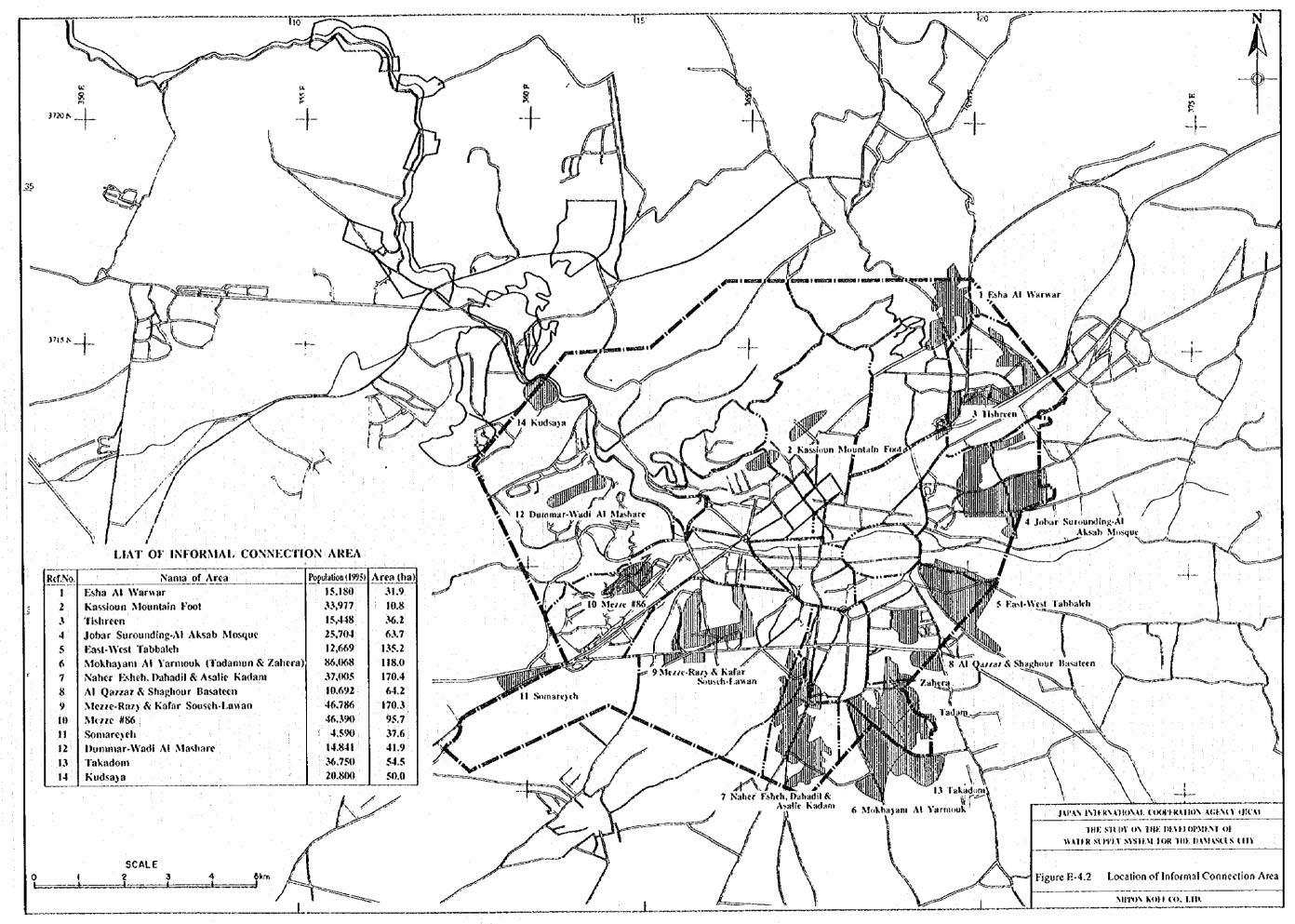
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THE STUDY ON THE DEVELOPMENT OF
WATER SUPPLY SYSTEM FOR THE DAMASCUS CITY

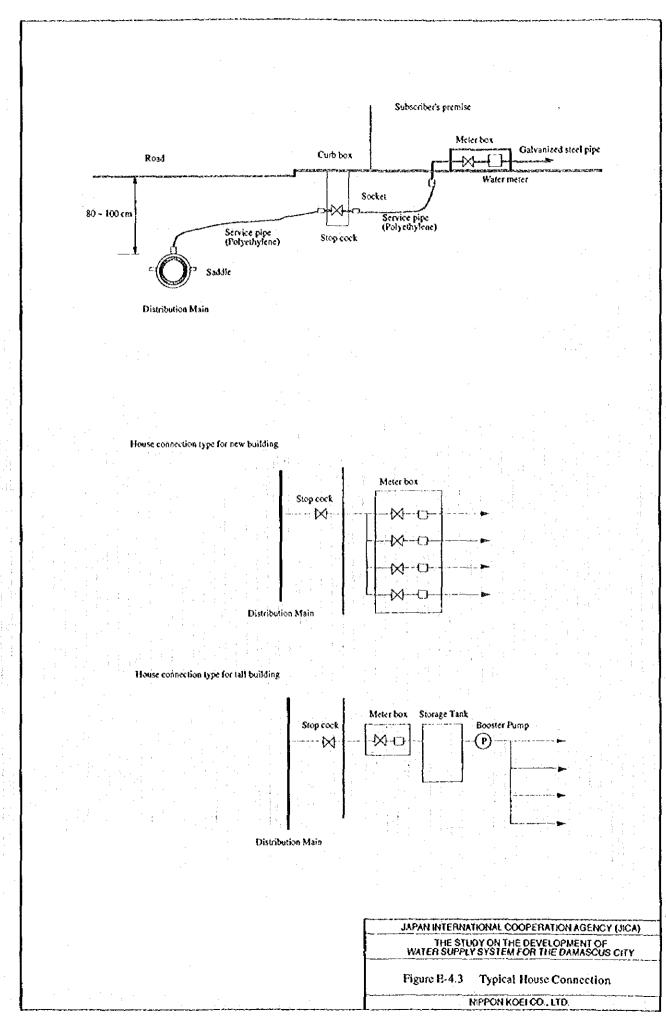
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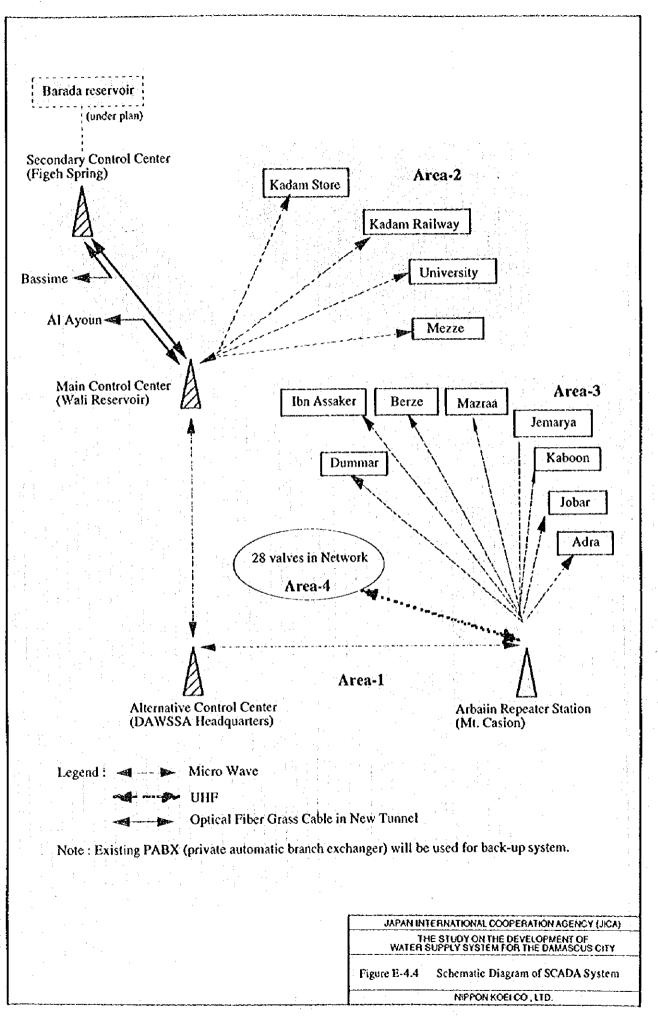


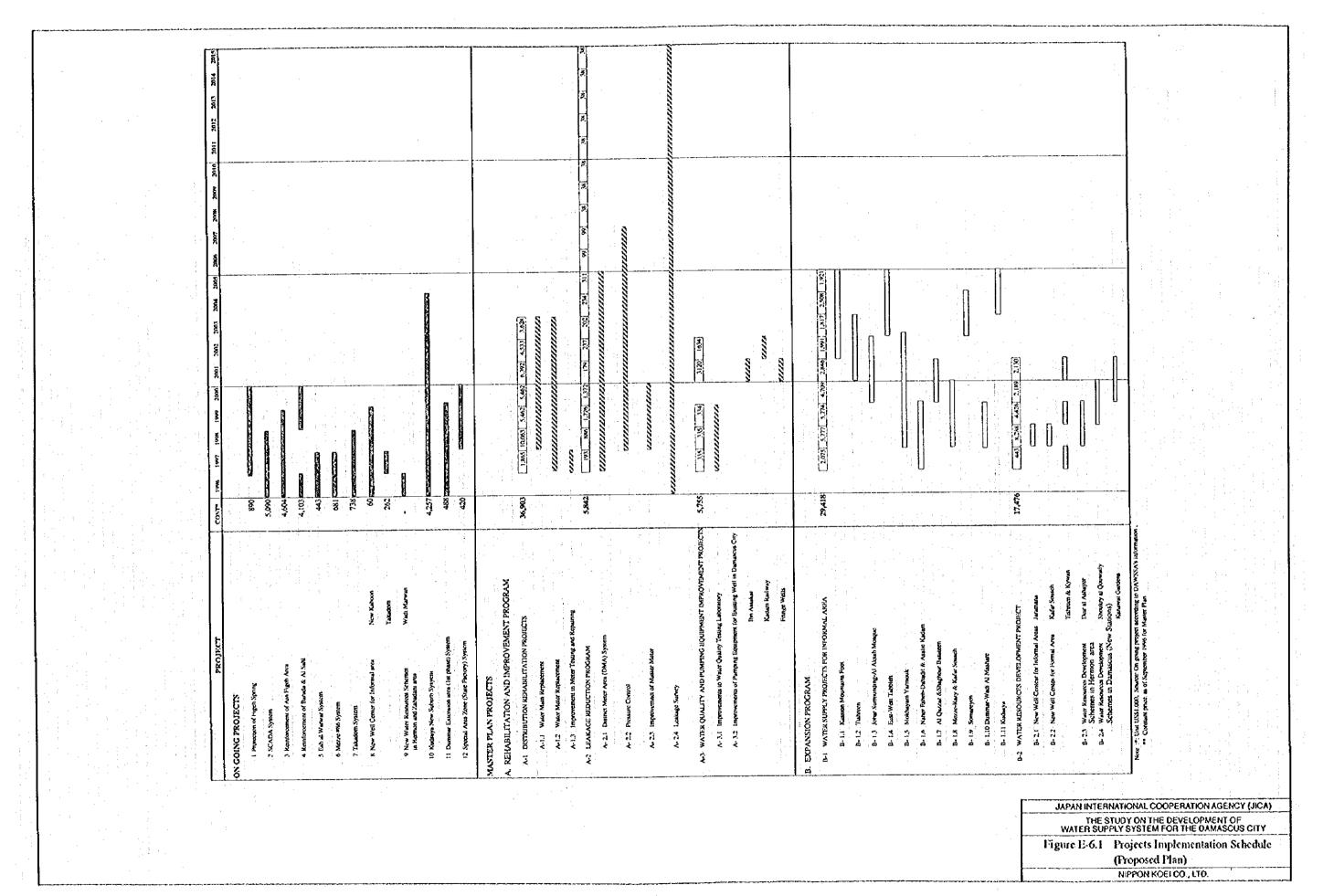


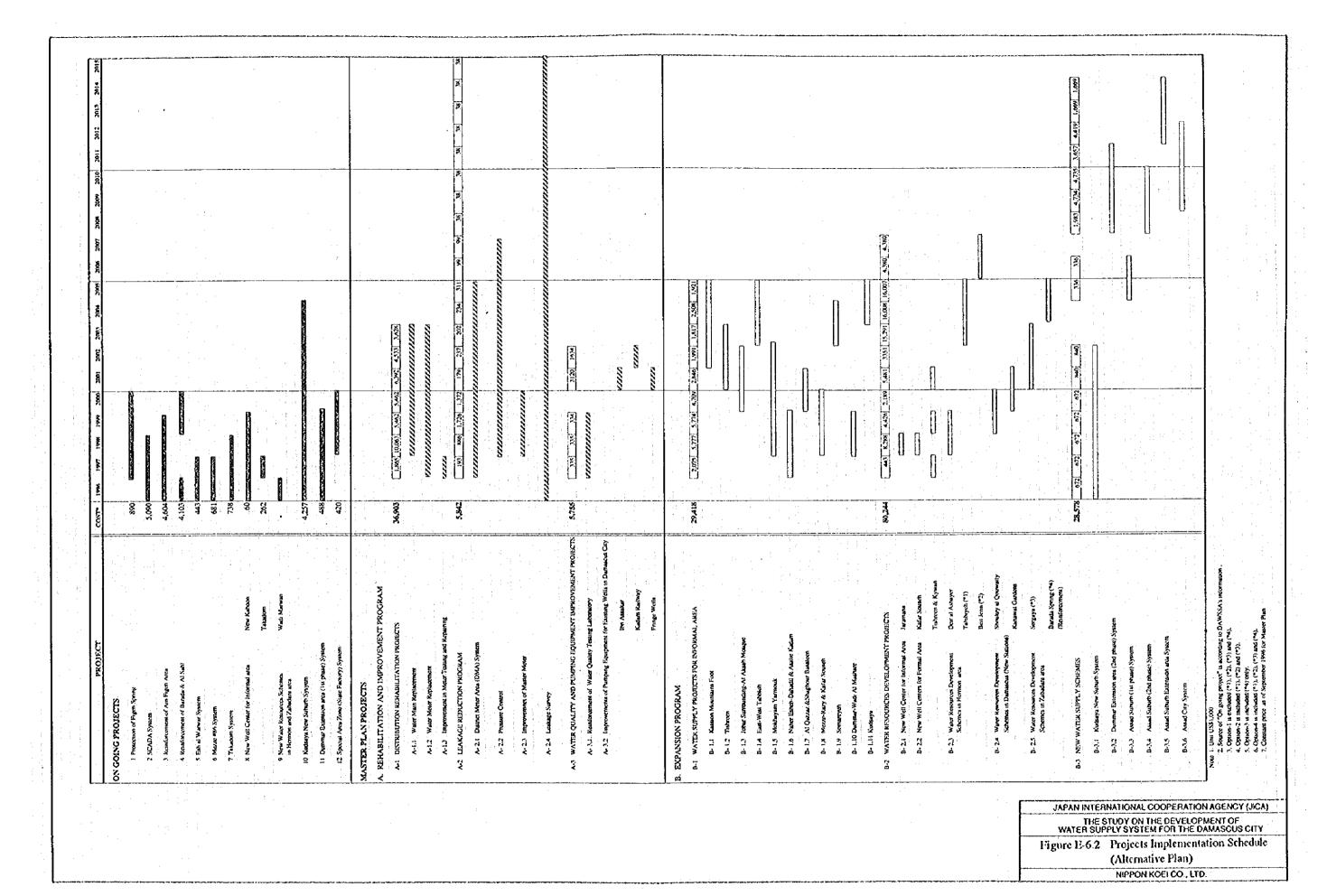




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# APPENDIX F UNACCOUNTED FOR WATER

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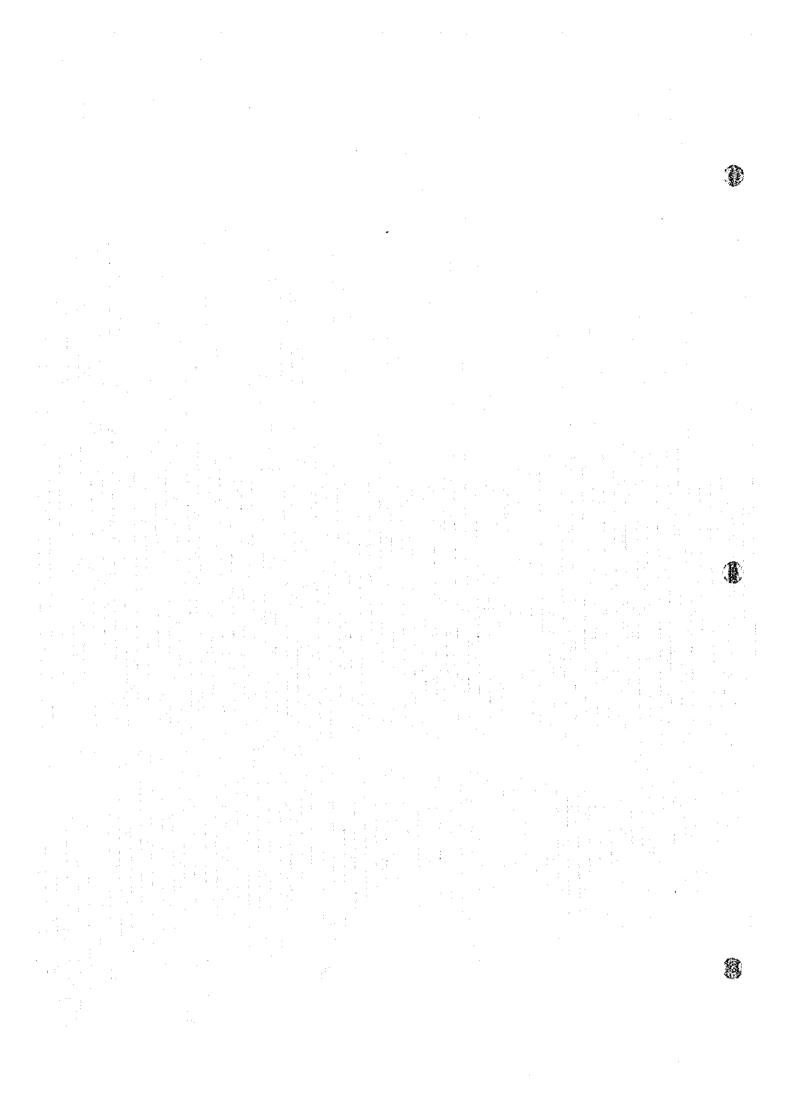
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#### 1. INTRODUCTION

The unaccounted for water study was carried out to assess the current situation in Damascus, and formulate recommendations for reducing the unaccounted for water figure. The objectives of the study were to:

- i) Identify the present condition of unaccounted for water in Damascus
- ii) Make recommendations and set achievable targets for the reduction of UFW
- iii) Make recommendations of measures to be used for the reduction of UFW

## 2. COMPONENTS OF UFW

Unaccounted for Water (UFW) can be described as, that water which is the difference between that supplied and that which is accounted for. There are four main categories of UFW which are listed below:

#### 2.1 Meter Malfunction

The malfunction of water meters is of great concern. One problem is that the meters which are currently installed appear to under register at Q Min and quite a number of them are subject to vandalism. Some of the meters are not read because there is difficulty in getting access to read the meter because they are located within the boundary of the property or situated in a locked up environment. Some meters are impossible to read because the meter reading dial is defaced, is scratched, or is affected by ultra violet rays, or has inside condensations causing the meter reading dial to be unreadable.

#### 2.2 Informal Use

The use of water at these sites, of which there are 14 is water which has been taken illegally and for which no payment is being received. In addition to the water which is taken, there are substantial leaks in these areas, most of which has been caused by the use of inferior materials or bad workmanship in making the connection.

No control of these connections is apparent, indeed many individuals have made connections in the reservoir grounds with DAWSSA's full knowledge.

#### 2.3 Religious and Public Fountains

Water which is used at the mosques is considered necessary for the cleansing of visitors to the mosque before entry and no charge for such water consumption is made. Public fountains have been provided free for use by the general public but most of them have no meter and are a constant source of water misuse and waste.

#### 2.4 System Losses

This comprises of leakage from the distribution system, none of which is measured and some of which remains hidden underground often for many years. Leakage can be from main pipe joints, main pipe fractures or from service connecting pipes. Every day leaks are reported and repaired and it is estimated that there are over three thousand leaks attended to each year.

This figure appears to be on the low side when compared to other major cities and must be questionable.

## 3. APPROACH OF THE STUDY

#### 3.1 Meter Malfunction

Water losses through meter malfunction is considerable. The method of calculating these losses was to identify total numbers of metered connections and total number of defective meters and calculate the percentage of failures and estimated losses. Figures were provided by the billing section of DAWSSA.

#### 3.2 Informal Use

The method of calculating water losses at the informal sites was to identify total population for each area and apply a per capita allowance.

This allowance is based on the results of an interview survey carried out by the study team. This figure does not include system losses at the informal housing areas which is quite substantial.

# 3.3 Religious and Public Fountain Use

The method used for calculating losses for the mosques, is based on a sample survey covering 4% of the Mosques—whereby information from meter readings was used to arrive at an average metered consumption figure. This figure was substantiated by consumption figures that were provided by DAWSSA. With regard to public fountain use, a consumption figure was provided by members of DAWSSA and the figures are shown in the findings section of this document.

#### 3.4 System Losses

The method used for calculating system losses was to carry out a daily water balance calculation (see 5.5) using the total water production and deducting total billed water, an allowance for religious and public fountain use, an allowance for meter malfunction, and an allowance for informal use. The balance is assumed to be network system losses.

#### 4. FIELD SURVEY

#### 4.1 General

During this assignment, various attempts were made to measure the system using an ultra sonic type meter. The results from these measurements were encouraging, however, doubt about the integrity of the system (and in some cases) the quality of the mains records was raised. Domestic metering in two areas was surveyed over a six month measuring period together and comprehensive details are shown in Table F-4.1

A measured survey of one informal site together with a leak detection exercise was carried out to identify leaks and visual observations of the system was carried out.

#### 4.2 Survey Areas

The location of the system loss surveys are shown in location map Figure F- 4.1 and were carried out at the following sites:

i) Berzze Village Reservoir

ii) Esh Al Warwar

iii) Mahadi Bin Barakeh/Malki Street

iv) Dar Al Moalimat/Rukn Aldyn

v) The Army Camp - Tishreen

vi) Hejaz Railway Station public fountain

(Reservoir zone)

(Informal Housing Area)

(Leakage survey in roads)

(Meter Survey of houses)

(Leakage Survey at Camp)

(Public Fountain)

## 4.3 Survey Methods

During the field surveys, a variety of instruments were used to detect and measure flow rates. The ultra sonic flow meters—were used to measure volumes of water passing through various pipelines. These are solid state electronic meters that measure velocity and converts this into volumetric units. The Mentor sensor is a precise electronic listening device which picks up leak noises in the pipeline—and converts the sounds into electrical signals to produce a graph. Each mentor has a number of magnetic sensors that are placed at strategic points on the pipeline and identify the location of any leaks.

Traditional sounding techniques were used whereby the operator used a listening bar/stick to identify any sounds normally associated with leaks. In addition, the leak noise correlator was also used in tracking down leaks.

The leak noise correlator is a computerized leak locator with two microphones (sensors) which are used to determine leak noise levels in the pipeline. It utilizes the technique of cross correlation to determine the difference in time taken between the leak noise reaching the two sensors and is very good at eliminating unwanted or background noises which propagate from the pipeline.

#### 4.4 Findings

#### 4.4.1 Berzze Village Reservoir

Berzze village reservoir supplies an area covering Berzze area, the informal housing area of Esh Al Warwar and parts of Tishreen. Most of the system consists of old pipelines and a substantial number of sluice valves missing. The water mains records did not resemble the actual system but efforts to remedy this are currently being addressed. Measurements were carried out using the ultra sonic meters on the main inlet pipe to the reservoir (250mm) and the main outlet pipe from the reservoir (250mm) which is the pipe that supplies Berzze village reservoir zone.

These measurements were taken during the hours of 12 midnight to 04.15 hours, when it is assumed that most people are sleeping. Consumption would therefore be at its lowest. However, the minimum night time consumption was 275,000 liters per hour. Using a normal calculation for determining leakage levels, the following is a breakdown of results:

Minimum Night Time Flow	275,000 Liters/Hour
Assumed Number of Properties	15,000
Less legitimate night time allowance of 1.9 Liters/Property/Hour	28,500
Leaving a balance of	246,500 Liters/Hour
Therefore Assumed Leakage = 16.43 Liters/Property/Hour or	5,916 m³/day
After allowing for genuine night time use, it would appear that in	this one area, the magnitude
of losses = 2.17 MCM/Year	

Pollowing the measurement of Berzze Village Reservoir, the leakage team was mobilized and a number of small leaks were located. It was found that a lot of water fittings were either inaccessible or did not exist, making the whole process of leak detection difficult.

In the search for leaks, it was discovered that an army camp with 50 personnel in occupation was using in excess of 300,000 liters/day. (12,500 Liters/Hour) Most of the losses were attributed to overflowing storage tanks which had no control valve fitted. Steps are currently being taken to resolve the problems at the army camp.

Of the total night time flow of 275,000 liters, only 65,500 liters (23.81%) has been accounted for so far, which indicates that the information about the system and its integrity is questionable and requires additional clarification.

#### 4,4,2 Esh Al Warwar

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The informal connection site at Esh El Warwar is located about one kilometer from Berzze village reservoir and is supplied by a single 75mm cast iron main. At the terminal end of this pipe, there are many informal connections with little booster pumps to supply the elevated area's of the system. The 75mm main was measured and a total of 588,000 Liters/Day (constant 24,500 Liters/Hour) was recorded as passing through the Ultra Sonic Meter between the hours of 00.00 to 4.00 am. It is evident that this rate of flow is the maximum rate that the 75mm main is capable of delivering.

The 75mm cast iron main that supplies Esh Al Warwar is obviously undersized, and as a result, the flow is severely restricted to the site. The result is that most of the properties connected to this main are experiencing problems in getting a constant 24 hour supply. In simple terms, there are two many connections off this main.

Generally, a free for all situation has developed, whereby, those houses with the better pump and piping arrangements will get their water first, leaving those with inferior piping/pumps to draw water later on. Therefore, the whole process of delivering water to these properties is ineffective.

Clearly the 75mm main is inadequate and is now in the process of being considered for replacement. In addition to the general mayhem that exist at this location, there are quite a number of visible leaks which are quite significant. This is compounding the problem of supplying water to Esh Al Warwar. The net result is that a constant 24.5 m³ is being abstracted at this point (24 Hours/Day).

#### 4.4.3 Mahadi Bin Barakeh & Malki Street

The Mentor sensor was used to determine leakage on two water mains, a 600 mm main in Mahadi Bin Barakeh and a 400mm main in Malki street. Electronic sensors were placed on 9 valves in Mahadi Bin Barakeh and on 7 valves in Malki street. Three leaks were discovered, one was a leaking sluice valve and the other two were on air valves off the 600mm main. Leakage was estimated by visual means only, but equated to a loss of approximately 25 liters/minute (36m³/day).

#### 4.4.4 Dar Al Moalimat & Ruku Aldyn

This was a study on per capita consumption at Dar Al Moalimat and Ruku Aldyn and was spread over a 6 month period. The results of which gave a fair indication that there was an average meter failure rate of 32%. In total there were 143 properties which had a meter malfunction. Based on an average consumption rate of 1,230 liters/property/day, losses can therefore be assumed to be 176m³/day. Meter survey details are attached as Data Book 5 a -b.

#### 4.4.5 The Army Camp at Tishreen

The army camp at Tishreen is mainly derelict and there are approximately 50 personnel living there. The army camp receives its water from Berzze village reservoir and during investigations into high night time use it was noticed that the main meter reading for the army camp was abnormally high. Further investigations revealed that there were a number of overhead tanks that were constantly overflowing and also taps that were continuously running.

Based on normal consumption patterns, the usage should have been 9m³/day. However, the actual consumption was in excess of 300m³/day. Therefore losses can be assumed as being 291m³/day. Work is ongoing at the army camp to stop the leakage/wastage.

#### 4.4.6 Hejaz railway station public fountain

The public fountain outside Hejaz railway station is located almost opposite the DAWSSA headquarters building and is in constant use. There are four open pipes without any form of control device and a timed measurement of 36 liters/minute was carried out. The fountain is running continuously for 24 hours per day and losses are calculated at 38m³/day.

During the study period, an understanding of the current situation has emerged. In unaccounted for water terms, five of the six surveys revealed a rate of leakage/losses which, (when calculated) represent a total of 2.35 MCM (1.07% of total supply).

#### UNACCOUNTED FOR WATER

#### 5.1 Informal Use

The informal housing areas are the homes for displaced persons and the like who have constructed and made illegal connections to the nearest water main so as to obtain a water supply. Many of these connections are dangerous and are badly connected which results in high leakage rates, in addition, nobody is paying for any water that is received.

There has been no enforcement by local government to restrict or control how these sites have been developed, consequently the proportion of refugees has grown. In recent years DAWSSA have recognized that there is a need to change the status of these sites from informal status to formal status. Not only are there substantial amounts of leaks, but all of the water being consumed at these sites is unregistered.

In total there are 14 such sites with a population exceeding 406,000. Estimates for water consumption represents approximately 13.6% of water which is supplied In an effort to address the informal connection sites problem DAWSSA have already embarked on a program to formalize a number of areas. Work has commenced at one such site Mezze #86 and should be completed by the year end. In the absence of real information for leakage rates at these sites, an estimate can only be made at this time.

Using an average leakage rate of 15.84 m³/leak/day and an incident rate of 1 leak/28 connections, then a figure of 2,298 leaks for all of the informal sites can be used.

Therefore: Estimated losses = 2,298 connections x  $15.84\text{m}^3$  = Losses of  $36,400\text{m}^3/\text{day}$ . (46.32% of Informal use) This is equal to estimated losses of 13.29 MCM (5.37% of total water supplied).

The table below provides details of the informal sites:

Number of Informal Areas	14	
Population	406,900	27%
Connections	64,350	28%
Consumption m³/day	78,581	12%
Leakage rate	36,400	5.3%

# 5.2 Religious and Public Use

Use of water by the general public is confined to 115 public stand taps which are located at various points in the system. Some of these taps are metered and have been taken over by private individuals. However, the majority of them remain un-metered. A number of these public taps have been monitored over a 3 month period with average consumption in the order of 2 m³/day. Other public taps are located in most of the public parks and gardens throughout the city and it was observed that they are a constant source for misuse and waste.

DAWSSA have in the past tried to remedy the problem by installing a number of spring loaded taps but apparently these taps were stolen.

Another part of the public use water calculation is the water that is provided by Mosques and churches. There are over 500 hundred mosques and churches which are located throughout the city and they vary in size. A sample survey covering 4% of Mosques over a 1 month period shows that the average consumption per mosque is in the order of 4m³/day. Details of the survey are shown in Table F-5.1

The mosques and public fountains are in a special category that will not incur charges in the future, however, they should be subject to periodic inspections so as to minimize the waste of water. During the field study, it was noted that there was excessive misuse of water at some locations (especially in Mouhajreen) where the local mosque was providing water to a local bathing establishment and there was no control devices fitted. The waste of water from this establishment was astronomical and was running continuously all day. DAWSSA staff seemed unconcerned about such wastage and seemed to accept that these things were the norm for Damascus.

Estimated losses from the mosques is equal to:

0.79 MCM
Estimated losses from the public fountains is equal to:

3.03 MCM
Estimated total losses is equal to:

3.82 MCM

# 5.3 Underestimation and Inaccuracy of Meters

Underestimation and inaccuracy of meters is one of the major factors in the unaccounted for water calculation. With an average meter failure rate of 44% for Governmental/Industrial consumers and an average failure rate of 33.5% for domestic meters, a huge amount of revenue is being lost each year. The most common meter in use for domestic purposes is a locally manufactured meter called the Doris meter and is based on an earlier design of a French meter.

# 5.3.1 Total Numbers of Malfunctioning Meters

According to the meter billing department the total numbers of meters which are malfunctioning is 84,112 the majority of which are domestic meters. Some of these meters are meters which have low quarterly consumption but others are meters that are broken.

DAWSSA currently have a number of meter repair teams who replace meter which have been reported as defective, however, it would appear that there are more meters being reported as being defective as are being repaired.

Recently, DAWSSA have engaged the services of an outside contractor to replace a 1000 meters on a fixed contract rate over a specified period of 45 days. Subject to a satisfactory outcome, it is expected that this practice will continue throughout this year and probably be extended for the next few years. This work is additional to the work already being undertaken by DAWSSA's current meter repair teams and is slowly making some impact on the current backlog.

The table below shows each category and percentage failure.

Description of Meter	Numbers	Malfunctioned	Percentage rate of Total
Domestic	37,472		37%
Domestic with Water Rights	27,281		30%
Commercial	17,030		56%
Industrial	1,113		48%
Governmental	1,216		40%
Total Meters Malfunctioned	84,112		

Meter malfunction can be caused by a number of factors and reports from the meter repair shop suggest that quite a proportion of them are damaged by vandals. Other factors causing failures are internal condensation of the meter reading glass or ultra violet radiation which causes the plastic face to deteriorate thus making the meter un-readable.

The table below shows the failure rate and estimated losses:

Total number of	Total number of	Percentage Failure	Estimated Losses Per
Meter Connections	Meter Failures	Rate of Meters	Quarter
230,724	11284,	36,45%	9.054 MCM

#### 5.3.2 Results of 7 point test

Two Doris meters were subjected to a 7 point test at a meter testing facility in England during April 1996 the result of which suggest, that the meter performed very well at Q Max and Qn but at Q Min it failed by as much as 22.7%.

One of the meters tested was a new meter and the other one was an old meter that had been repaired at the DAWSSA meter repair shop. There was little difference in either result. A seven point test is where a meter is subjected to a series of tests over a wide flow range starting at (Qt) which is the transitional flow rate, and 2 x Qt rising to (Qn) @1.5m³ to 0.5 Qn to 0.25 Qn which is the nominal flow rate at which the meter is at its most effective, rising to (Q max) which is the highest flow rate at which the meter is required to operate in a satisfactory manner for a short period of time without deteriorating and finally at (Q min) which is the minimum flow rate at which the meter is expected to work accurately.

Details of the results of the seven point test as shown Data Book 5c

#### 5.3.3 Estimation of Meter Malfunction

Meter malfunction represents 14.4% of the unaccounted for water figure. In 1995 the total numbers of meters with a consumption of less than 5 m<sup>3</sup>/quarter was in excess of 84,000 meters and the average loss in water was equal to 31.4 MCM.

# 5.4 Water Leakage

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Water leakage in the system is an unknown factor because none of the system is measured and at best can only be estimated at this time. Some of the major contributory factors for leakage in Damascus are the informal areas where there are great losses and system losses from old cast iron mains, some of which date back to the early part of this century. Most of these old water mains have lead run joints which all to frequently leak and are in urgent need of replacement.

The leak detection teams has recently been expanded from one team to three teams and are finding about 4 or 5 leaks a day, most of the leaks being on service pipe connections. DAWSSA estimate that 80% of all leaks are from service pipes and connections such as stop-faps and ferrules, and that the remainder of leaks are from sluice valves, fire hydrants and water mains.

Leakage from the network is a long term problem for which there is no quick or easy solution. As an interim measure, the Damascus City Water Supply & Sewerage Authority (DAWSSA) has initiated a program for reducing unaccounted for water. An active program for leak detection and repair has commenced and a program to replace water mains with a bad history of leaks is planned for the future. Historically, little attention has been paid to private leaks which represents a substantial portion of leakage.

Whilst there is a procedure for dealing with private leaks, there appears to be very little activity in following through the inspection procedures required for eliminating these leaks. In some cases, DAWSSA staff are discouraged from entering private dwellings which has meant that the numbers of private leaks are not represented properly in any report and therefore, it is likely that the numbers of private leaks are quite substantial. With over 1,000 km of water mains falling within the jurisdiction of DAWSSA, and no real measurements to rely on for identifying accurate losses, the whole process of searching for leaks is difficult. However a number of solutions have been identified which should enable accurate leakage information to be obtained in the future and should also help in directing the leakage teams to areas of high leakage.

Leakage happens for a number of reasons, the most common which are listed below:

- The age of the Distribution system
- Hilly terrain which causes high supply pressures in some areas
- The aggressive nature of the soil which may cause external corrosion
- The way in which pipes are laid and the pipe materials used.

Reducing leakage is desirable for a whole range of reasons which benefit the Customer, the Environment and the DAWSSA. These are as follows:

- To lessen the impact of shortages created by low minfall
- To postpone or eliminate the need for the development of new water resources
- To reduce production and pumping cost in the distribution system

Currently DAWSSA operate a system of checking for leaks by deploying three leakage teams who are systematically working their way through the distribution system to look for leaks and having those leaks that are self evident repaired.

Each team has to work in a geographical areas and is equipped with various items of electronic equipment which will help them find leaks. Please see complete list in data book.

In anticipation that a strategy of district metering will be adopted, a computer spreadsheet has been designed and is ready for use when district metering becomes a reality. A specimen copy is also shown in Table F-5.2

# 5.5 Water Balance of DAWSSA in 1995

In order to assess unaccounted for water, the following figures were used whereby figures for billed water and allowances for un-billed water were deducted from the total water production and the balance is assumed to be unaccounted for water. The figures are presented in the table below:

Economic	Number	Description	MCM/Year	Percentage	Revenue	Technical
Billed	1	Domestic Use	46.1	21.1%	Meter	Delivered
	2	Government	13.6	6.2%		
	3	Commercial	2.8	1.3%		
	4	Industrial Use	0.5	0.2%		
	5	Water rights	14.9	6.8%	+ I	
Un - Billed	6	Religious &	3.8	1.7%	Un	
		Public Use			metered	
	7	Meter	31.4	14.4%	Under	
		Malfunction			estimation	
	8	Informal Use	29.7	13.6%	not	
					metered	
	1 to 8	Sub Total	142.8			
	9=10-	System Losses	75.5	34.7%		Losses
	sub total					
Production	10	Total	218.3	100%		
water	*	Production				

#### 6. STRATEGIC PLAN OF REDUCTION OF UFW

# 6.1 . Target of Reduction of UFW

In order to reduce the unaccounted for water figure, various countermeasures have been proposed and are explained later in this report.

All of these countermeasures are technically and economically possible. They would also provide for better management of the system and information about the system which is not available at this moment. A reasonable target of 25% has been suggested for the year 2015 which should be achievable. If one compares this figure to typical English targets, then they are very similar and in Jakarta a target figure of 25% has also been set.

These targets are seen as realistic targets and ones that can be achieved It is therefore important that this goal is maintained by DAWSSA otherwise, there would be serious shortfalls in the supply of water to the detriment of both the customer and DAWSSA.

The table below shows the target reduction and timetable of events.

Items	Present	(1995)	2,000	2,005	2,010	2,015
Informal Use	13.6%	and the same of th	4%	1%	0%	0%
Meter malfunction	14.4%		3%	0%	0%	0%
System Leakage	34.7%	1.7	32%	30%	28%	25%
Total Unaccounted for water	62.7%		39%	31%	28%	25%

#### 6.2 Informal Use

There are 14 informal sites scattered in and around Damascus. A 10 year program to transfer all informal sites to formal status has been prepared and considerable savings from leakage can be achieved. Work has commenced at 3 of the sites and it is likely that they will probably be completed towards the end of 1997.

The table below shows each informal area, population and total consumption m³/day.

Name of Area	Population	Consumption m³/day
Esh Al Warwar	15,180	2,932
Kassioun Mountain Foot	33,977	6,562
Tishreen	15,448	2,983
Jobar Surroundings	25,704	4,964
East - West Tabbaleh	12,669	2,447
Mokhayam Al Yarmouk	86,068	16,621
Naher Eshah	15,180	7,146
Al Qazzaz	33,977	2,065
Mezze - Razy	46,786	9,036
Mezze # 86	46.390	8,959
Somareya	4,590	886
Dummar	14,841	2,866
Takadom	36,750	7,097
Kudsaya	20,800	4,017
Totals	406,900	78,580

Estimated losses for the informal areas is equal to 28.68 MCM and remedial work which has started is mainly confined to installing new pipelines, pump installations and some civil work. Once all of the informal sites have been transferred, there will be a considerable revenue increase as all the properties which are currently connected informally and who are not paying any water charges at this moment will, in the future be connected with a proper metered supply.

The table below gives details of the sites and projected transfer of status.

Name of Informal Site	Population	Date of transfer to formal status
Esh Al Warwar	15,180	1997/98 (work started)
Kassioun Mountain Foot	33,997	2001 (planned)
Tishreen	15,448	2003 (planned)
Jobar Surroundings	25,704	2002 (planned)
Tabbaleh	12,669	2005 (planned)
Yarmouk	86,068	1998 (planned)
Kadam	37,005	1998 (planned)
Shaghour Bassateen	10,692	2006 (planned)
Mezze Razy	46,786	2000 (planned)
Mezze # 86	46,390	1998 (work on-going)
Somareya	4,590	2006 (planned)
Dummar	14,841	2004 (planned)
Takadom	36,750	1997 (25% Started)
Kudsaya	20,800	2006 (planned)
Total Population	406,900	

### 6.3 Countermeasures for Reducing UFW

A number of countermeasures to reduce leakage levels have been proposed and are listed below:

# 6.3.1 Replacement of Old Water Mains with History of Leakage

A program to replace old water mains with a history of leakage has been prepared. Many of the pipes are old cast iron mains with lead run joints which frequently leak and by replacing these pipes the frequency of leakage will be reduced. The oldest pipes to be replaced date back to the early part of this century from 1906 dating to the late 60s and are cast iron pipes. Each year, there are many instances where these pipes leak and rapid attention is called for. In addition to the leaking lead joints, other fittings such as sluice valves and air valves are constantly leaking. Each time a leak develops, there is quite a substantial loss of water. The repair of such leaks can be expensive, as roads have to be excavated and the mains have to be emptied of water so that repairs can be carried out.

In total there are over 1,000 km of water mains which are the responsibility of DAWSSA and the table below shows each classification and the total number of mains to be replaced is over 97 km.

Under normal conditions it would be possible to replace the 97 km of mains within a six year period, which would mean on average that 16 km of mains would have to be installed. This is a realistic time scale to replace the critical pipes and would mean an average of 50 meters of pipe would have to be laid each working day.

Pipe Diameter	Ductile Iron	Cast Iron	Steel	Length	Length to	be replaced
25 - 60mm	8,031	0	26,638	34,669	0	
80 - 150mm	695,801	40,053	5,134	740,988	28,550	
200 - 350mm	108,269	54,478	1,700	164,447	43,540	
400 - 600mm	72,482	29,853	149	102,484	25,485	
700 - 1200mm	13,373	0	1.582	14,955	0	v
Total Length	897,956	124,384	35,203	1,057,543	97,575	

The implementation schedule for replacing these water mains is spread over 6 years from 1998 to 2003 (see Table F- 6.1). A detailed map of the mains to be replaced is shown in Figure F- 6.1

The strategy for implementation is based on a number of factors which were discussed with DAWSSA and are as follows:

From DAWSSA's experience, there are quite a number of mains which frequently leak and they cause problems each year. Some sections of pipe have had countless repairs carried out on them and still they will develop further leaks. All this leaves DAWSSA in a very vulnerable position and supplies are always threatened. Some of these pipes are inter connected with other pipes and when they are isolated during repairs, DAWSSA have tremendous

problems maintaining supplies to other parts of the system. Other factors which cause the water mains to leak is the age of the pipe and high pressures in the system. One particular main is a steel main which is perforated and frequently leaks.

The mains replacement program is scheduled to commence from 1998 and should be completed by the year 2003. Realistically, this is achievable for DAWSSA. Those mains which are considered a high priority are featured in 1998 and the total length of mains to be replaced during that year is 16.6 km. In particular, the area surrounding Omawyeen square, Malki street and Mahadi Bin Barakeh have been real problem areas where the pipes have a history of continuous leaks and therefore this is considered as a priority. Most of the mains are connecting mains so it is important that they are dealt with first.

Projects scheduled for 1999 total 18 km, but most of these are small in size. The general area is near to the old city and is very critical with existing high leakage rates. Some of the pipeline are connecting pipe to reservoirs and are very critical.

Projects for the year 2000 and 2001 include many small projects and a number of the mains to be replaced are linking the old part of Damascus to the newer areas. The project in the year 2003 (which is the final year) is confined mainly in the newer expansion areas of Mezze and is required for security of supplies.

#### 6.3.2 District Meter Areas (DMAs)

The second countermeasure is to measure the system using a universally accepted principle that where leakage figures are unknown, then the only way forward is to measure the system. The measurement of the system would be through a policy of creating District Meter areas (DMAs) which is explained below.

#### (1) General principles of District Meter Areas

In an attempt to measure leakage more directly rather than estimating it from a mass balance approach, the distribution network in Damascus could be divided into approximately 65 to 70 district meter area's. The size of each of these areas would be determined by a number of factors, such as the size of the pipe supplying the zone, or its geographical boundaries.

As a rough guide, a district meter area should comprise of no more than 6,000 properties and no less than 2,000 properties. This figure is not absolute, and variations will arise from area to area, but these figures are normally considered to be manageable.

Consumption into these area's should be measured at night when leakage is assumed to be a major element because of low domestic and industrial use. After allowances have been made for these uses (normally 1.9 Liters/Property/Hour) the difference is assumed to be leakage. However, in Damascus, consideration will have to be given to the fact that is some areas, there is a possibility that overhead storage tanks might be filling during the night, therefore allowances will have to be made, such information will only become known once measurements have been carried out.

The advantage of this technique is that it can be used to target leak detection efforts more efficiently (since leakage levels will vary from area to area) and the leakage teams will be directed to those areas with high leakage levels.

A necessary condition in the setting up of district meter areas, is that sluice valves will have to be renewed or installed where none exist at present. Thereafter, certain valves in the system will have to be closed so that all water is directed only through the meter thus allowing measurement of the area to be made.

Each DMA will also require a meter chamber and a meter that could either be a fixed meter or a meter that can be transferred from site to site. It is also important that these meters can be used with data loggers for the storage of hard data.

It has been found that estimation of leakage from daily quantities is unlikely to give sufficiently accurate results. Therefore, it is recommended that leakage figures from the distribution system be obtained by measurements of night time flows and night consumption. This method can be used to obtain a measure of the absolute level of leakage, but to do so, it would be necessary to make a deduction for un-metered night time consumption.

The choice of a leakage control method appropriate to a given system should be made with due regard to economic and engineering factors, although financial or political constraints may also need to be considered.

The major elements to be considered are as follows:

- The magnitude of leakage from the system
- The benefits of reducing leakage
- The cost of implementation of a DMA program

By implementing a program of District Metering, it will be possible to arrive at accurate leakage levels for the City of Damascus. However, there will be a requirement to carry out a short feasibility study to confirm the viability of an extended DMA program.

It is therefore proposed to set up a number of small pilot areas, details of the feasibility study are outlined below.

# (2) Required study for establishing District Meter Areas

The aim of the study is to identify area's where a reduction of leakage can be achieved by the setting up of District Meter Areas and where continuous monitoring can be accomplished. It is expected that a number of pilot study area's be selected and if the results of the feasibility study are favorable, then a program for extending DMAs to the whole of Damascus will be considered. The setting up of District Meters Areas is a prerequisite for any future Feasibility Study for a Pressure regulating program.

In order to effectively manage leakage it is essential that data quality is improved and maintained, therefore the following program should include:

- i) DMA definition, sizing and integrity
- ii) DMA data on property counts & mains lengths
- iii) Industrial night use allowance
- iv) Revenue meter audit
- v) Service reservoir check (overflow & leakage) where applicable
- vi) Critical monitoring point audit
- vii) Fire main and operational use
- viii) Identification of Hospital & Sensitive consumers
- ix) Flow and Pressure profiles of proposed DMA
- x) Preparations of plans & drawings
- xi) Carry out initial flow /pressure measurement of DMA
- xii) Carry out analysis of probable cost savings
- xiii) Prepare detailed recommendations for DAWSSA

The water supply situation in Damascus is, that there is not an all year round supply, and during the months of July through to September, supplies are regulated during the night and there is every possibility that night time monitoring might be curtailed.

# (3) Required equipment for the study and implementation schedule

Equipment for the study should comprise the following:

- 2 x Ultra Sonic Flow Meters with Accessories
- 2 x Electromagnetic type meters (i.e. Kent 3000) Optional
- 2 x Pressure Recorders
- 1 Portable Laptop Computer & Printer
- 2 x Data Loggers & Computer Software

The implementation schedule of the study, detailed design and installation are shown in Table 6.2

#### 6.3.3 Increased Leak Detection Activity

At the beginning of 1996, there was only one leakage team for the whole of DAWSSA s distribution system. Clearly, this was insufficient and following recommendations in June, the section was increased to three teams. Each of the teams has been provided with a variety of electronic leak detectors and pipe locators and are now working in three geographical areas (see Figure F- 6.2). Each day a number of leaks are located and the leaks are also being repaired within a short period of time. The information regarding leaks is now being stored in a computer database and it is expected that the DAWSSA staff will be able to produce monthly reports for higher management and it will then be possible to identify trends and problem areas.

As the information is stored, then over a period of time, an historical information database will be possible, and information regarding failure rates, types of leaks and numbers of leaks over a period of time will be available.

With such information available, management at DAWSSA will have a valuable tool at there disposal which will enable them to make sound decisions based on factual information in the future.

# 6.3.4 Reduction of Leakage by Pressure Control.

Reduction of leakage by pressure control is considered supplementary to the DMA approach and is the next logical step in leakage control and that is to reduce pressures in those parts of the distribution system where pressures maybe considered high. This will have the



effect of reducing the level of leakage, the rate at which leaks happen and further reduce the actual loss when a leak does develop. Advantage should be taken, where appropriate, to use the latest available pressure control valves that automatically adjust to varying demand patterns.

Reducing the pressure will not only reduce the level of leakage, but will also reduce the quantity of water used in what can be described as open tap use (widespread in Damascus) and it will also reduce the frequency of pressure burst. The only constraints for DAWSSA will be that most of the properties in Damascus are multi story flats and pressure reduction might only be possible in the high pressure zones.

Therefore any pressure reduction program will be have to be carefully designed so that customers will not suffer. The situation at DAWSSA will have to be looked at very carefully before any decision to embark on a pressure reduction program is made. It is very likely that any pressure reduction program will have to be limited, Nonetheless, the benefits of pressure reduction (where applicable) should be considered as savings can be achieved.

#### 6.3.5 Meters

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The position at DAWSSA is that there is a huge backlog of 65,000 + meters awaiting repair and a substantial number of meters are not being read, resulting in a substantial revenue loss. The reason for this huge backlog appears to be that DAWSSA have limited meter testing and repair facilities. There is only one elderly gentleman in the repair facility who has been kept out of retirement for the time being and he is currently repairing/renovating between 10 and 15 meters each day. However, this is not enough to make any impression on the backlog.

DAWSSA are currently trying to rectify some of the situation by embarking on a program of replacing defective meters with new meters. They recently engaged the services of a local contractor to replace 1,000 meters in a 45 day period. Subject to the contractors performance, further contracts to replace defective meters will be granted.

The meter used by DAWSSA is a locally made Syria meter which is based on an earlier French design and is a Doris meter of the Multi Jet Variety. It has a number of drawbacks, in that, being a Multi Jet Meter, it has to be fitted in the horizontal plane and any deviation from this will lead to distorted consumption figures, this also restricts the meter installation to horizontal positioning leaving little room for maneuver.

There are likely to be problems in the future if these meters are not replaced as explained previously, they under register and unless improvements are made to its performance, DAWSSA will continue to have a high proportion of meter malfunctions and the

revenue received will be reduced. In order to rectify the current position, a replace meter as they fail option, or a preventative approach of phasing out Doris meters completely is a matter for consideration.

# 6.3.6 Improvements in Meter Testing and Repair Facilities.

Currently, DAWSSA have limited meter testing and repair facilities. Meter testing and repair facilities are currently confined to a one man operation where work is carried out at in the basement of DAWSSA head office.

Space is limited and the equipment is old but is still used every day. The meter repair man has occasional assistance from outside, but he is basically the only trained operator in DAWSSA and has been doing the same job for 40 years. He should have retired, but was asked to stay on and it would seem that there is no likely replacement for him. The experience he has in meter repairs and testing is not being passed on to the next generation and DAWSSA may have a problem in the future if no replacement is found.

The equipment consist of an American meter test bench which is over 30 years old and can accommodate testing of up to 30 meters at any one time. The test bench seems to be in fairly good condition and is used every day and appears adequate for existing operations.

The numbers of meters repaired each month is approximately 288 on average, all of which will have been tested and repaired and sent to the main store at Kadam for disbursement. There seems to be no problem in obtaining spare parts as the Syrian factory which manufacture the meter is located within a short distance from Damascus.

Most of the meters which are returned to DAWSSA have either been vandalized by persons unknown, or are leaking because of wear on the seals of the meter body or glass. In the repair of meters, the main body of the meter may be used time and time again and it is only the nylon cogs or seals that normally need to be replaced.

The installation of an additional meter test rig/workbench will have to be considered as well as looking for improved facilities and space. In addition, more staff will have to be trained in the repair and testing of meters and the renovation of existing meters with existing facilities and the repair/renovation of imported meters as and when they develop problems. The alternative would be to out source the repair/renovation of meters to an outside contractor.

Members of DAWSSA have recently joined a working group to consider whether the meter specification for the Doris meter might be improved (although this might not be possible).

In consideration that the problems with meter malfunction might continue and the likelihood of replacing the existing Doris meter with a replacement Doris meter would only increase the backlog of meters. It would therefore seem that DAWSSA would (at some future date) be in exactly the same position as they are now.

Because the Doris meter has two major drawbacks (fitting restricted to horizontal siting and the problems at Qmin) and because of the current situation regarding the huge backlog of defective meters, it is recommended that the Doris meter be eventually phased out in preference to imported domestic meters which generally have a higher degree of accuracy and are less likely to malfunction.

# 7. ALTERNATIVE PLAN OF IMPROVEMENT OF DISTRIBUTION SYSTEM

#### 7.1 Informal Areas:

The alternative plan for the informal areas is to transfer all these sites from informal status to formal status. The reasons for this is to save water from leakage and to encourage the residents to pay their due water rates for water consumed. By transferring all these connections, the ration of un-billed customers should be reduced to zero by the year 2006 and the high leakage rates that exist at present at these informal housing areas will eventually be eliminated (see Table F-7.1).

#### 7.2 Leakage Control

The alternative plan for leakage control falls into 4 main groups. They are as follows:

- i) A program of mains renewal to reduce the level of leaking lead joints on cast iron mains and reinforce the existing distribution system thus safeguarding supplies (see Table F- 7.2).
- ii) A program for setting up approximately 67 district meter areas which will enable DAWSSA to monitor the distribution system and identify areas of high leakage.
- iii) A program of setting up pressure regulated zones which will reduce the levels of leakage in high pressure zones (see Table F- 7.3).
- iv) Increased leak detection surveys to locate and report leakage from the distribution system (see Table F- 7.4).

# 7.3 Meter Replacement Scheme

The alternative plan for meter replacement is presented as two options which are listed below:

#### Option 1

Retention of existing Doris meters and increase efforts in annual repair program

#### Advantages:

Doris Meters are relatively inexpensive: Unit Cost \$ 18.00 Approximately Reasonable degree of accuracy

There is generally no waiting time for local delivery

DAWSSA have a substantial stock of spare parts and spares are easily available DAWSSA meter readers have no difficulty in reading these meters (an Arabic dial). Meters fairly inexpensive to maintain DAWSSA have meter test bench facilities and associated equipment

#### Disadvantages:

Problems at Q Min, probable under recording leading to lost revenue

Meters have to be fitted in horizontal plane, if not fitted properly, meter error will occur

Expected life cycle 5 years according to DAWSSA's experience.

High number of meter readers required to read meters (38)

Access sometimes difficult leading to non reading of meter

High Failure Rate (30% +)

Meters subject to tampering & vandalism

### Option 2

Rotary disk meters and gradually replace Doris meters

#### Advantages:

High degree of accuracy + or - 2% Meter very durable

weed very dinable

Meters can be fitted in the horizontal or vertical plane without affecting performance

#### Disadvantages:

Meters are more expensive, approximately 1.5 to 3.0 more expensive than Doris meter Spare parts will be required in addition to Doris meter spare parts

Training will have to be provided to meter repair shop person

Make up pieces may be required at installation as foreign meters may be smaller length

Non English speakers may have to be trained to read meters (back to front in their eyes) a risk of incorrect readings possible

Labor intensive & considered inefficient

Access sometimes difficult leading to non reading

#### 7.3.1 Expected Life Cycle of Water Meter.

The life of a water meter will depend on a number of factors such as water quality, pressure and installation. However, according to engineers at DAWSSA, the Doris meter probably has a life expectancy of 5 Years. Based on observation in England, the average life

cycle of a meter is between 5 to 7 years, but this must only be regarded as a guide, as conditions in England differ from those in Syria.

The table below shows main features and options available:

Terms	Option 1	Option 2
Type of meter	Syrian made Multi Jet	Rotary disk meter
Accuracy Range	Q max +/- 2% Q min 22.7% Failure	Q max +/- 2% Q min +/- 5%
Durable	Reasonable	High
Read Style	Easy in Arabic	Some Difficulties in English
Installation	Reasonable	Possible make up pieces
Failure Rate	High 30% local	Low
Life expectancy	5 years unless failed	5 to 7 years average
Cost	\$18.00 each	\$22.00 to \$27.00

The study and provisional conclusions of the meter replacement program is that the rotary disk meters would be advantageous to DAWSSA and would reduce the exceptionally high proportion of unaccounted for water caused by meter error & malfunction. The proposed program for meter replacement is shown in Table F- 7.5.

It is therefore recommended that option 2 be adopted on the grounds that it would reduce the unaccounted for water figure and that it would make economic sense.

#### 7.4 Implementation Schedule

The implementation schedule of overall measures which are aimed at reducing unaccounted for water are summarized in the table below:

Name of Project	Start Date	Finish Date
Mains Renewal Program	1998	2003
District Meter Program	1998	2003
Meter Replacement Program	1997	2003
Pressure Control program	2000	2006
Improved Leak detection	1996	ongoing
Transfer Informal Sites to Formal S	tatus 1997	2005

### 7.5 Ancillary measures to reduce UFW

Whilst, there is no doubt that DAWSSA have immense leakage losses in the distribution system, there must also be a question mark over the amount of water that is misused or wasted.

If one considers that the existing Doris meter fails to register at low flows, and that there are many faulty taps and toilets, and that the general public seem nonchalant in their attitude towards saving water, imagine what water might be lost or indeed what water might be saved. One major stumbling block which needs to be addressed is the lack of understanding by consumers on conserving water supplies. All too often, people waste water and don't seem concerned as to how they can help reduce wastage.

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Many consumers leave taps open, leave hose pipes running unattended and generally are not concerned if they see water running down the road. This is particularly obvious in the high income areas.

Even in the DAWSSA headquarters, there is evidence that the water employees seem unconcerned and are willing to see water wasting on a daily basis. If any benefit is to be gained, it is important that all members of DAWSSA be more vigilant and responsive in their attitude towards wastage of water and try and educate those around them about misuse of water.

There is every possibility that other governmental institutions, (of which there are many) are as wasteful as the staff at DAWSSA headquarters and indeed may need to be educated in the idea of good water savings and practices.

DAWSSA have, in the past carried out public awareness campaigns by using local media and posters to try and persuade people to be more vigilant but with little success it seems. Nonetheless, the publicity should continue and wherever possible be extended.

One obvious solution would be to target schools and mosques with regular publicity campaigns. By reaching the younger generation, they are more likely to respond to such campaigns and there would be a successful outcome.

# **TABLES**

vea : Ruku Aldyn : Middle Income Bracket	6 Month Period	
otal Numbers of Domestic Meters	172	
Meters Broken or with Zero Readings	54	<i>*</i>
roperties Unable to Gain Acces to read Meter	6	
leters < 500 Litres/Property/Day - Not Included	30	
omestic Properties with Actual Consumption	82	:
otal Consumption (6 Month Period) m3	15,106.30	u i
verage Daily Domestic Consumption/Property	1023.46	Litres
ssuming 6 Persons/Property - Per Capita Consumption =	170.57701	Litres
leter Failure Rate = 31.39%		
rea : Dar Al Moalimat : High Income Bracket	6 Month Period	
otal Numbers of Domestic Meters	106	
feters Broken or with Zero Readings	28]	
roperties Unable to Gain Acces to read Meter	15]	
fleters < 500 Litres/Property/Day Not Included	10	
Domestic Properties with Actual Consumption	53]	
otal Consumption (6 Month Period) m3	14,394.00	
Average Daily Domestic Consumption/Property	1,436.96	Litres
ssuming 6 Persons/Property - Per Capita Consumption =	239.49	Litres
Neter Failure Rate = 26.41%		

	Meter Survey : Damascus	City - Mos	auo'e				
			Meter Survey : Damascus City Mosque's				
	į	Sample	tst		2nd	Daily	, – – .
Date	Address	Period	Reading	Date	Reading	Consumption	Comments
0-Jun	Mydan -Rifay Mosque	30 Day	133.10	10 Jul	276,30	4.773	
0Jun	Zien Al Abadin Mosque	30 Day	192.80	10-Jul	271.70	2.630	
10-Jun	El Tanabia Mosque	30 Day	64.70	10-Jul	157.40	3.090	
10-Jun	El Zay Tuna Mosque	30 Day	35.00	10-Jul	71.60	1.220	
10-Jun	Al Manjak Mosque	30 Day	164.50	10-Jul	289.50	4.167	
10-Jun	Al Dakkak Mosque	30 Day	25.00	10-Jul	163.20	4.607	
0-Jun	Mazzi Mosque	30 Day	241.20	10-Jul	524.20	9,433	
10-Jun	Al Mansoor Mosque	30 Day	111.30	10-Jul	206.40	3.170	
10-Jun	Al Hassan Mosque	30 Day	316.80	10-Jul	631.40	10.487	
10-Jun	Doker Mosque	30 Day	42.80	10-Jul	70.90	0.937	
10-Jun	Yakoub Mosque	30 Day	46.10	10-Jul	79.00	1.097	
10-Jun	Ennabla Mosque	30 Day	130.50	10-Jul	242.20	3.723	
10-Jun	Saeed Ebin Zaid Mosque	30 Day	59.60	10-Jul	118.30	1.957	
10-Jun	Saha Mosque	30 Day	58.40	10~Jul	248.10	6.323	<u>:</u>
10-Jun	Asfoor Mosque	30 Day	58.40	10-Jul	83.30	0.830	
10 – Jun	Abad Arahman Mosque	30 Day	20.80	10-Jul	42.70	0.730	
iO-Jun	Gaswat-Bader Mosque	30 Day	151.30	10-Jul	351.30	6.667	
10-Jun	Al Ashmar Mosque	30 Day	210.80	10-Jul	431.40	7.353	
		· · · · · · · · · · · · · · · · · · ·				. 7	
Meters St	urveyed	18				<u> </u>	
Veters bi	roken/zero reading	0		Average (	Consumption =	4.066	Litres/day
	th Actual Consumption	18					





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Zone	DMA Site	Site Location	Total Number	M.N.E	M.N.F.C.	Domestic Night Allow		Litres	Target Targe Night Flow Litres	Target Litres	Difference Actual/Target		·
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က	5	5 Naher Eshah	2,778	1.1	0.00	4.75		: .		ļ	96.09		.l
4	5	5 Kassioun #1	5,342		00:0	9.13	65.38		20.15	3.77	45.23	57	532,024
5	7	7 Kafarsouseh	934	45.19	2.25	1.60	41.34	44.26	3.82	4.09	37.52	47	26,570
9	<b></b>	1 East Tabbaleh	4,524	56.45	26.20	7,74	22.51	4.98	6.83	1.51	15.68	20	211,106
7	9	6 Somareya	1,411	31.56	3.81	2.41	25.34	17.96	12.55	8.89	12.79	16	590'63
8	2	2 Shagoor Basateen	3,871	37.60	2.12	6.62	28.86	7.46	18.60	4.80	10.26	13	27,266
စ်		4 Jober #1	2,895	29.98	0.00	4.95	25.03	8.65	16.52	5.71	8.51	1.1	£6,026
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onal	Zonal Statistics	SOL	Total 30201	Awe 56.51	Ave 3.91	Ave 5.16	Ave. 47,43	Ave 21.99	Ave 14.99	Ave 6.15	Ave 32.45	Ave 41.07	Total 5229,747
2) Zone 2) Distr 3) Site	1) Zone Number 2) District Meter 3) Site Location	1) Zone Number 2) District Meter Area Number (DMA) 3) Site Location Of Meter	DMA)			Target Losses Actual Losses Per/Day	ses es Per/Da	149.86 m3/d y 474.32 m3/d	m3/d m3/d	group advantage of		ow m3/Hou sperty/Hour at Flow m3/	Tour
4) Tota 5) Mini 6) Mini 7) Dom	al Nun imum imum nestic	<ol> <li>4) Total Numbers of Properties in DMA</li> <li>5) Minimum Night Flow m3/Hour</li> <li>6) Minimum Night Flow (Commercial) m3/Hour</li> <li>7) Domestic Night Time Allowance m3/Hour</li> <li>7) Lts/Prop/Hour</li> </ol>	in DMA ur ercial) m3/H nce m3/Hour Prop/Hour)	ັ້ລ		Typical wage bill for yea @ £16,800/Month =Total Projected Savings	ye bill for y Month =	Typical wage bill for year for 4 Men © £16,800/Month = £201,600 Total Projected Savings =	228,147		<ul> <li>11) Target Litres/Property/Hour</li> <li>12) Difference/Target/Actual</li> <li>13) Assumed Leaking service pipes</li> <li>14) Annual Cost Of Water Losses (based on St 1.94 per m3)</li> </ul>	is/Property/l Target/Actur eaking serv at Of Water I SE 1.94 per	Hour lat lice pipe Losses m3)
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Table F-6.1 Program for Replacement of Mains

Total Length	Cryve	100	7.475		26.990	16.550	11,700	250	16.000	009		97,575
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Table F-6.2 Proposed District Meter Program

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Population Transferred =		Total MCM Se	avings 1997 - 2000 =	10.88		Total MCM Sevin	rgs 2000 2005 =	16.74		
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		Percentage of	f Population	36,90%	ARRES	Percentage of P(		83.10%		
	4		The second secon							

Table F-7.2 (1/6) Details of Mains Renewal Program

		8					
Site Pipe	A For Planning 1996	Length	Age of Pipe	Material	foint	- <del> </del>	Comments
dentity Dia	a Location of Proposed works	Metros				Factor	
8	600 From Amaus Square till Amawyeen Square (Al Assad Library)	2,000	1945/50	Cast Iron	Lead Joint	H G	:
	From Amawyeen Square till River at North						
0	O To the North of the river towards Malki > Wali Reservoir	1.500	1950/55	Cast Iron	Lead Joint	Hg.	
<b>13</b>	250 Kudsaya til the Entrance of Defence Fac tory	88	1915	Cast Iron	Lead Joint	ģ	
× 250	Amawyeen Square towards Malki Street	800	1950/55	Cast Iron	Lead Joint	Low	
٦ 5	O Nazen Basha Line To the Left	946	1940/45	Cast Iron	Lead Joint	High	
	From Maysat Square to Ibn Al Amid						
8	600 The Extra Bakehouse (With Tunnel)	2,600	1960	Cast fron Lead Joint	Lead Joint	Į.	
ار 8	400 From Tora River towards Malki Square & the Presidents House	725	1950/55	Cast Iron Lead Joint	Lead Joint	Hg.	in Use
0 8	400 From Wali Reservoir till Fawakheer (Third Ally - Ibn - Ajad)	1,250	1940/45	Steel	Flanged	T G	Perforated
\$3	250 Khonchid towards Malki Street.	1.800	1960/65	Cast Iron	Lead Joint	Low	
25	250 Abee Alas Square - Al Jessr al Abyad - Al Aff	1,600	1950/55	Cast Iron Lead Joint	Lead Joint	Low	
8	250 British Embassy Street to Arabic Language Centre to Malki	8	1960/65	Cast Iron	Cast fron Lead Joint	Low	
55	150 Berut Street/Rabwa Crossing to Shiek Al Sa'aeed	2007	95/056;	Cast fron	Cast fron Lead Joint	Medium	
4E 25	250 Haroon Rachid Street - Tora Street Jeser Abyad	2,100	1960/65	Cast Iron	Lead Joint	Medium	
	Total Length of Main to be Replaced during 1998 (Metres)	16.665					

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500 Khali	008	1950/55	Cast Iron	Lead Joint	Medium	
500 Khali	:					
200 At Ne	1,700	1965/70	Cast Iron	Lead Joint	Medium	
	egha 600	1955/60	Cast Iron	Lead Joint	»o	
A14 200 Mustaned towards A Astanta oduate, Darenter of	/SSA Stories 2,600	1950/55	Cast fron	Lead Joint	Medium	
From Hijaz tifl Justice Palace passing Ibn Walid Street		· .				Pipe Very
A15 150 Towards Damascus University	1,000	1950/55	Cast Iron	Lead Joint	Hgh.	Coroded
84 125 2d Bin Thabit Mosque to North to Bin Al Walid	250	1940/45	Cast Iron	Lead Joint	Ę	
	1,000	1940/45	Cast Iron	Lead Joint	Medium	
From the Customs to Baramka Sana Agency						

ep\*

Table F-7.2 (3/6) Details of Mains Renewal Program

								<del></del>
			84					
\$5	å ö.	For Planning 2000	fg.	Age of Pipe	Material	te of	Leak	Comments
identity	ă	Location of Proposed works	Metros				Factor	
a	200	From Airport Circle up to Sheik Raslan	1,500	1975/80	Cast fron	Lead Joint	I.	
αc	8	Mechat Basha , Eab Al Jabieh till Bab Sharki	1,600	1920	Cast Iron	Lead Joint	High	Rusty
_ ~		From Bab Al Jabieh Snanieh Al Badawi Street	- (-					Pipe Very
တ	8	Up Till Al Ameen Street	1.18	1920	Cast Iron	Lead Joint	H.	Rusty
		From Airport Circle till Mechanical Engineering		:	: -	:		
<b>j</b>	8	250 Facaulty (Complicated System - Gardens & Roads)	1,450	1960/65	Cast Iron	Lead Joint	High	
0	8	600 From Arport Circle up to Bab Museala	1,250	1965-70	1965-70 Cast Iron	Lead Joint	High	
94	8	250 From Ameen Street till Bab Musalla	88	1955/60	Cast Iron	Lead Joint	High	• • • • • • • • • • • • • • • • • • • •
A12	\$	400 Ibn Azakey Street from Bab Mousalla to Airport Circle	385	1950/55	Cast fron	Lead Joint	Ę	
8	80/100	80/100 Bab Tome Ozeri'ea	3,000	1930	Cast fron	Lead Joint	Ę	NetworkCorroded
ผ	8	150 Al Ameen Street - Madhat Basha Vegetable Market	8	1940/45	Cast Iron	Lead Joint	H <sub>Q</sub> H	
×	8	Al Amoon Stroot till Modhat Basha Street, Nakkshat	700	1960/65	Cast Iron	Lead Joint	Medium	
و	150	Bab Mousala Square to Swedga	200	1940/45	Cast Iron	Lead Joint	ii Co	
88	150	Bab Mousala Square to Swedga To Bab Jahhia	1,000	1940/45	Cast Iron	Lead Joint	H OF	
ន	8	Hamiotyya Merket	900	1950/55	Cast Iron	Lead Joint	Low	
		Total Length of Main to be Replaced during 2000 (Metres)	16.150					
	:							

Table F-7.2 (4/6) Details of Mains Renewal Program

	:		ğ	:				
Sito	8	For Planning 2001	Length	Age of Pipe	Material	Joint	Leak	Comments
dentity	Q	Location of Proposed works	Metres				Factor	
	200 Ama	Amara - Matek Faisel Street till Al Roos Tower	1.18	1950/56	Cast Iron	Lead Joint	Low	
	8	Amara - Maiok Faisol Street till Al Thawra Street	1,560	1950/55	Cast Iron	Lead Joint	Low	
-	ន	80 Amara towards Al Thawra Street	8	1950/55	Cast Iron	Lead Joint	NO.	
	8	600 Berze towards Kaboon Square > Abbasyin Square	000,4	1960/65	Cast Iron	Lead Joint	Ę	
	8	Abbasyin Square tili Zablatani	8	1955/60	Cast Iron	Lead Joint	r fg	
l- <b>-</b> -:-	ន្ត	Garages Square till Abbasiyin towards Joher	1,500	1955/80	Cast Iron	Lead Joint	ģ	
A10	8	Abbasiyin Street towards Zahlatani Street	986	1955/60	Cast Iron	Lead Joint	Medium	
ပ္က	X	Berze Housing Str to Police School To Balancing Res. Kaboon	7.78	1960/65	Cast Iron	Lead Joint	wor	
Ş	8	200 Berze Housing to University City to North of Agriculture College	8	1960/65	Cast Iron	Lead Joint	Medium	
7	200	Dooma Old Street - Carages Square	3000	1950/55	Cast Iron	Lead Joint	Ę	
1		Total Length of Main to be Replaced during 2001 (Metres)	15,910	1	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			

Details of Mains Renewal Program	•
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of Ma	
Details o	
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5/6	
7.2 (	
Table F-7.2 (5/6)	

			ğ					
Site	ğ	For Planning 2002	Length	Age of Pipe	Material	hiol	Leak	Comments
dentity	ä	Location of Proposed works	Metres				Factor	
		Old Zahera till Al Ka'aa (Midan) From the High Road					!	
3	8	Bridge to the end of Masaken Zahera	100	1960/65	Cast from	Lead Joint	High	
	8	200 New Zahera	3.58	1960/65	Cast Iron	Lead Joint	<b>}</b>	
511	8	Oid Zahera	1,500	1960/65	Cast Iron	Lead Joint	tow.	-
	£	Bab Mousala Square - Medan Street		1935	Cast Iron	Lead Joint	Hg.	
Ď	ន្ទ	Bab Mousala Square - Moultahed Al Ashmar Square	2,600	1940	Cast Iron	Lead Joint	Ę	
812	8	100 Medan Street	3.630	1936	Cast Iron	Lead Joint	Ęğ	
2.2.		Kafar Sousse Towards Dariya Road						
ပ	SS	250 Southern High Road up to Dayas Domitary	2.500	1940/45	Cast Iron	Lead Joint	High F	
	1.	Moukhaygam Palastine Steef, From Al Basheer Mosque till						
٨7	ĝ	400 Vegetable Marker	8	1950/55	Cast Iron	Lead Joint	High C	
		From the Vegetable Market till Mouthaygam						
8	88	Palastine (the Sus Circle)	920	1950/55	Cast fron Lead Joint	Lead Joint	Ę	
		Trial I enrith of Main to be Benjaced during 2002 (Morres)	, co					
	•							

Table F-7.2 (6/6) Details of Mains Renewal Program

Site Pipe	For Pleanting 2003						
Pipe  Dia  250 Halbox  200 Ali Bin  100 Custor  250 Katar 8  400 Amaw	For Pleaving 2003 Location of Proposed works	_					
250 Helboo 200 Ali Bin 100 Custoo 250 Keter 8 400 Amaw	Location of Proposed works	fg.	Age of Pipe	Material	Ę	Lee A	Comments
250 Helboo 200 Ali Bin 100 Custor 250 Kater 4		Metres				Factor	
200 Ai Bin 100 Custor 250 Kater \$ 400 Amaw	uni Al Jually	1.500	1950/55	1950/55 Cast from	Lead Joint	H.	
100 Custo 250 Katar 400 Amaw	Talob Street to Alamaweyyin Market to College of Science	1.000	1960/65	Cast Iron	Lead Joint	Low	: .
250 Katar 400 Amaw	rms House to Katar Souseh Square	1.300	1950/55	1950/55 Cast fron	Lead Joint	High	
	Souseh Square to Abban Street (Bouldhtyar)	89	1950/55	Cast Iron	Cast Iron Lead Joint	Low	
_	400 Amawyeen Square till the Custom Square	\$30	1955/60	Cast fron	Lead Joint	Low	
Mawass	Mawassat - Mezzo, Sheik S'aad tiil Al Talaee Gerden						
A9 400 TIII AI W.	Wurood Reservoir	2,400	1960/65	Cast Iron	Lead Joint	High	
1D 250 Mezze H	High Road Education Ministry	330	1960/65	Cast Iron	Cast Iron Lead Joint	Į.	
20 150 Behind 7	150 Behind Teachers Union – Razi Hospital	1,500	1960/65	Cast iron	Load Joint	High	
3D 100 Der AJ M	Moualimat - Al Akram Mosque	809	1960/85	Cast Iron	Lead Joint	Medium	
40 100 Customs	100 Customs Square to UNiversity	1.000	1950/55	Cast Iron	Cast Iron Lead Joint	щgр	
7C 150 Mezze -	- Talaeea Garden	88	1960/66	Cast Iron	Cast Iron Lead Joint	Low	-
BE 100 West of	of Communications Company ~ Azadi Hospital	050	1970/75	Cast Iron	Lead Joint	High	
•	- Western Building Serving Triangle to Talacea Garden	1,200	1960/65	Cast Iron	Lead Joint	Tigh Tigh	
10E 100 Mezze ~	- Omar Khyyam Street	1300	1960/65	Cast Iron	Cast Iron Lead Joint	Ę	
Total Len	ength of Main to be Replaced during 2003 (Metres)	15,200				·	
			· · · · · · · · · · · · · · · · · · ·				

40% Coverage 2007 35% Coverage 2008 30% Coverage 2005 25% Coverage Table F-7.3 Proposed Program for Pressure Reduction 2004 20% Coverage 2003 15% Coverage 2002 10% Coverage 2007 5% Coverage 2000 1999 5 1998 Pressure Control to Follow District Meter Installations \*\* Properties covered is a provisional figure only 1997 Procurement and Setting up Pilot Zone Pressure Control for 69,928 Properties Pressure Control for 23,704 Properties Pressure Control for 58,076 Properties Pressure Control for 81,780 Properties Pressure Control for 96,632 Properties Pressure Control for 11,852 Properties Pressure Control for 35,556 Properties Pressure Control for 46,224 Properties Feasibility Study Description

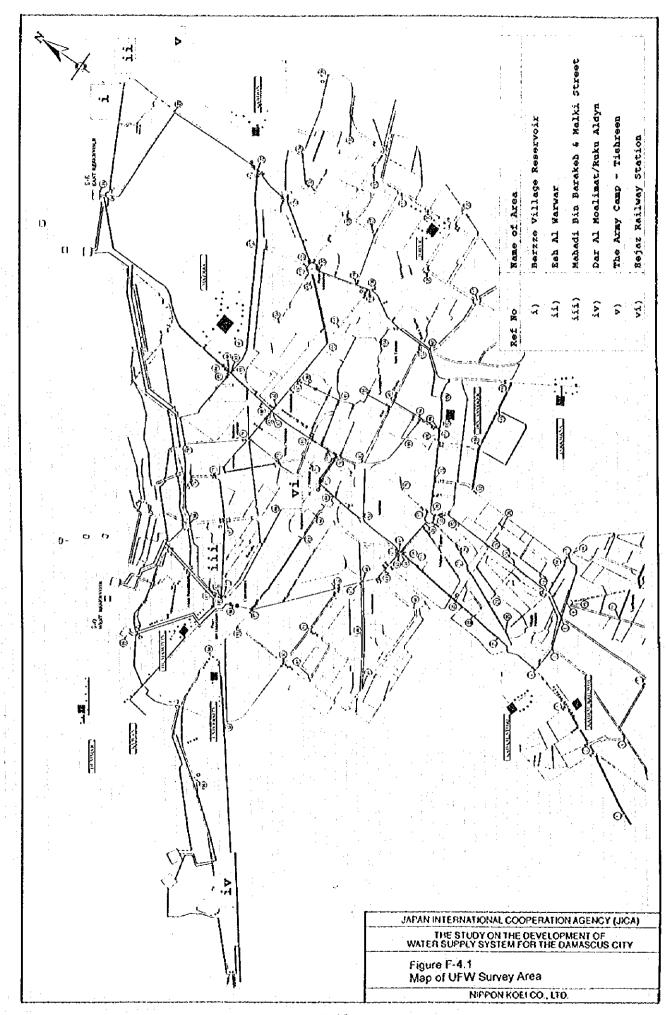
1

Table F-7.4 Implementation Program for Annual Leakage Survey

2007   2007   2008   2010   2011   2012   2013   2014   2015   2014   2015   2014   2015   2014   2015   2014   2015   2014   2015   2014   2015   2014   2015   2014   2015   2014   2015   2014   2015   2014   2015   2014   2015   2014   2015   2014   2015   2014   2015   2015   2014   2015   2015   2014   2015   2015   2014   2015	eak team 1	1			2000											1		9	6500	\$	4
Compact of Poster Commentum Sounded Each Year   Color   Colo	eak team 5		000	000	8	200	ŀ	2002	88	8	88	5006	2002	2002	2000	0.0	202	202	202	Ş	2
1996   1997   1998   1999   2000   2001   2003   2004   2005   2004   2005   2004   2005   2004   2005	Ź	20.072	82,239	20,03	61,474	62,967	64.497	66.064		1.1	70,997	2 18	71 580	72,000	72,500	73,000	73,500	74,000	74,500	75,000	292
1998   1999		4 100 200 400	00	, anothered	Sounded	Each Year								÷					, ,		
Color   Colo			200	100	000	S	ı	2002	2003	2000	5002	2006	2002	2002	800 000	8010	2011	812	2013	410	2 2
1998   1998   2000   2000   2004   2004   2005   2004   2005   2004   2007   2007   2009   2011   2011   2013   2014   2010		28	2	2 2 2	147.43	230.03	R4 407	28082	039	١.	Ĺ	8	71.599	72,000	72,500	73,000	73,500	74,000	8	8	22.50
1996   1996   2000   2001   2004   2006   2004   2006   2007   2009   2010   2011   2012   2013   2014   2016	eak team 2	22,303	8	200	1	2	3	1		)			<del> </del>							-	•
1908 1909 2000 2001 2002 2004 2005 2009 2007 2000 77,500 7	Ž	mber of )	Mountain Co.	nnections;	Sounded	Each Year															
GOOTY 61 At 44 ST 66,064 67,009 69,313 70,907 71,100 71,599 72,000 72,000 73,000 73,000 74,000 74,000 75,		865	1997	1988	98	88	1	2002	2003		800	2006	82	8	- <b>†</b>	8	į	8	2013	2 5	3 5
Number of House Commercions Sounded Each Year  1997 1998 1999 2000 2001 2001 71,100 71,509 72,000 72,500 73,500 72,000 72,500 73,500 72,000 72	eak team 3	27,115	83,333	60,017	61.474	62,967	64,497	66,064	62,669	_	70.997	8	71,599	72.000	{	23000	73,500	8	(4,900	33,67	3
1996   1997   1989   2000   2001   2002   2003   2004   2005   2005   2005   2007	Ź	Imber of 5	Serior	nnections	Sounded	Esch Year							<u> </u>								1
Number of House Connections Source and Source Connections Source Conne		900	1997	1908	1995	88		2002	88	_	8	8	2002	390	8	8	8	8	2	2 6	
Number of House Commercian Sourcided Each Year  1996 1997 1990 2001 2002 2003 2004 2005 2005 2007 2007 2007 2007 2017 2012 2013 2014  1996 1997 1990 2001 72,000 72	F	100	100		61,474	62,967		\$6.064	li	4	70,997	<u>2</u>	71,599	72,000	72,500	73,000	73,500	74,000	74,500	25,000	8
1996   1997   1999   2000   2011   2012   2013   2014	•				100	Cach Voor					1.										
200	ź	0.000	3 98002	DUDGE OF THE	2	500	ı	Cocc	2002	2005	2005	2006	2007	2007	2005	50 51 51	2011	2012	2013	8014	2015
100 000 100 100 100 100 100 100 100 100	-1	8	3	1	8	3	3	3				8	7,599	72,000	2500	73,000	73.500	74,000	74.500	75,000	75,500
100 100 100 100 100 100 100 100	eax team o					-						-									
200 200 200 100 100 100 100 100 100 100				· :			1			7(100)	age Soundings	Comectionita	ENACT SORTE								٠
200 200 200 100 100 100 100 100 100 100											Year on	Year increase									
300 300 300 100 100 100 100 100 100 100	-	\$						-					٠			.   			-		
200 200 150 160 160 160 160 160 160 160 160 160 16						•														***************************************	
200 200 100 100 100 100 100 100 100 100		8													:	:					
200 200 100 100 100 100 100 100 100 100		٠						٠.													
200 200 100 100 100 100 100 100 100 100		8										1									
200 100 100 100 100 100 100 100 100 100		٠	_				.!		-		:				1		}				~ } .
150 100 100 100 100 100 100 100 100 100																				٠	
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1997 1998 1999 2001 2002 2003 2009 2009 2009 2009 2009 2009																					
1997 1994 1999 2000 2001 2002 2000 2004 2004 2004 2004				_							-	:								***************************************	
1987 1988 1999 2001 2002 2003 2009 2009 2009 2009 2009 2009		<u>ş</u>										i .	4.				!				
1997 1968 1999 2000 2001 2002 2000 2004 2005 2005 2005 2005 2005		8	<u> </u>																		
1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2005 2005 2005 2005 2005 2005		. 2	•					-					-								47
		R	68	1907	8	1990	2000	500	3005	8	80	8	8	à	900						

Moteon Sizes         Status @ 1997         Backlog of Actions (Commercial Status)         1997         Backlog of Actions (Commercial Status)         1998         Backlog of Actions (Commercial Status)         Backlog of Actions (Commercial Status)         1999         Backlog of Actions (Commercial Status)         Backlog of Actions (Commercial Status)         1999         1999         Backlog of Actions (Commercial Sta	Meter Sizes Statt  Domestic Meters 15mm Water Rights 15mm Commercial 15mm Commercial 20mm					10 10 10 10 10	,		
Satus @   1997   Backlog   1996   Backlog   Equipmed   End 1998   Equipmed   End 1999   End 1999   Equipmed   End 1999    ESS ST									
15,000   26,000   2	mm	us @ 995 ave		Backlog End 1997		Backlog End 1998	1999 Replaced	Backtog End 1999	
10	,	39,687	979		7,000				
15,000   15,000   12,000   13,000   13,000   13,000   13,000   13,000   13,000   13,000   13,000   13,000   13,000   13,000   13,000   13,000   13,000   13,000   14,000   1		27,448	8,000						
Separate   2,585   0   2,585   0   0   0   0   0   0   0   0   0		15,000	0	1 4					
Sep	2,585	0			2,585				
San	6.2	612			:				
200   200   0   0   0   0   0   0   0		900	300					-	
See   2004   600   0   0   0   0   0   0   0   0		200	200				-		
Total   Tota		609	609			0			
100		200	8			O			
Total   Total   Total   Total   Total   Total   Total   Meters	:	100	100			0			
Total   Total   Total   Total   Meters   Meter	e Ş.	86,741		73,861	*	60,981		48,101	
Replaced   16,000   Repl	Total			Total		Total		Total	
Proposition         Backlog         2002         Backlog         2002         Backlog         2003           Replaced         End 2000         Replaced         End 2002         Replaced         2003           7,000         18,346         9,312         11,196         12,756         0         0           7,000         4,688         1,560         1,560         0         0         0           2,000         2,585         0         2,585         0         2,585	œ	goed	16,000	Replaced	16,000	Replaced	16.00	W Replaced	
Total   Meters   Total   Tot	<u></u>		Backlog		Backlog	2002	Backlog		Backlog
7,000         4,688         4,688         1,590         1,560         0	20	8	18 948	Replaced 9.312	End 2001	Kepiac	End 2002	Replaced	End 2003
2,000         9,000         2,000         7,000         1,684         5,316           0 <td></td> <td>2000</td> <td>4,688</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>		2000	4,688						
0         2,585         0         2,585           0	_	2.000	000-6						
0         0		0	2,585						
O   O   O   O   O   O   O   O   O   O		0	0						
O   O   O   O   O   O   O   O   O   O		0	ō			0			
0         0		0	O			٥			
10,000   10,000   10,000   10,000   10,48		0	0						
01         01         01           35,221         22,341         7,901           Total         Total         Meters           Meters         Meters         Meters           000 Replaced         16,000 Replaced         10,48		0	0					All and the second of	
35.221   7.901   Total   Total   Weters   Meters   Meters     16,000   Replaced   16		0	O		Ō				
Total Meters Meters Meters 0000 Replaced 16,000 Replaced 16,000			35,221		22,341		06'2		
Meters Meters Meters Meters 0000 Replaced 16,000 Replaced 16,000 Replaced	1				T. 64.21				
000 Replaced 16,000 Replaced 16,000 Replaced			Aeters		Meters		Meters		
		16,000	Replaced	16,000	Replaced	16,000	Replaced	10,486	
	-								

# **FIGURES**



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