5-1 Calculation Procedure of Completed Calls by the Model (11/18)

Successful Call Ratio	07.77.70	4	A KULIEL INCH COL	generated by rits	Vew Call generated by First Completed Call	- HE	0.01	-				
The 5th Effect										_		
Times		2	3	4	5	9	7	8	6	10		
Offered Calls (Original)	199,361										199,361	3,198,404,016
Offered Calls (Re-try)		71,866	23,028	6,457	1,552	311	50	9	0	0	103,270	1,656,780,896
Successful Calls	119,510	43,081	13,804	3,870	930	186	30	4	0	0	181,416	2,910,505,217
Unsuccesful Calls	79,852	28,785	9,224	2,586	621	124	02	2	0	0	121,215	1,944,679,694
Abandoned Call Ratio	10%	20%	30%	40%	20%	2609	2002	80%	%06	100%	2	0
Abandond Calls	7,985	5,757	2,767	1,034	311	75	14	2	0	0	17,945	287,898,799
Intended Re-try Calls	71,866	23,028	6,457	1,552	311	50	9	0	0	0	103,270	1,656,780,896
					+				1	_		
The 6th Effect						,		6	1			
Times	1	2	3	4	5	9	7	8	6	01		
Offered Calls (Original)	18,142										18,142	3,198,422,158
Offered Calls (Re-try)		6,540	2,096	288	141	28	5		0	0	9,397	1,656,790,293
Successful Calls	10,875	3,920	1,256	352	85	17	3	0	0	0	16,509	2,910,521,726
Unsuccestul Calls	7,266	2,619	628	235	57	11	2	0	0	0	11,030	1,944,690,725
Abandoned Call Ratio	10%	20%	30%	40%	20%	909	70%	80%	%06	100%		O
Abandond Calls	727	524	252	94	28	7	1	0	0	0	1,633	287,900,432
Intended Re-try Calls	6,540	2,096	288	141	28	5	1	0	0	0	9,397	1,656,790,293
The 7th Effect					•					-		
Times	,	2	m	4	5	9	7	∞	6	10		
Offered Calls (Original)	1,651										1,651	3,198,423,809
Offered Calls (Re-try)		595	161	53	13	3	0	0	0	0	855	1,656,791,148
Successful Calls	066	357	114	32	8	2	0	Ö	0	0	1,502	2,910,523,228
Unsuccesful Calls	199	238	92	21	5	F-4	0	0	0	0	1,004	1,944,691,728
Abandoned Call Ratio	10%	20%	30%	40%	20%	2009	70%	80%	%0%	100%		0
Abandond Calls	38	48	23	6	Э	1	0	0	0	0	149	287,900,580
Intended Re-try Calls	595	191	53	13	3	0	0	0	0	0	855	1,656,791,148
The 8th Effect							-					
Times	1	2	3	4	5	9	7	00	6	10		
Offered Calls (Original)	150										150	3,198,423,959
Offered Calls (Re-try)		54	17	5	1	0	0	0	0	0	78	1,656,791,226
Successful Calls	06	32	10	3	1	0	0	0	0	0	137	2,910,523,365
Unsuccesful Calls	8	22	7	2	0	0	0	0	0	0	91	1,944,691,820
Abandoned Call Ratio	10%	20%	30%	40%	20%	%09	70%	80%	80%	100%		0
Abandond Calls	9	4	2	1	0	0	0	0	0	0	14	287,900,594
	,,		•	•	C	c	C	0	c	c	70	1 656 791 226

Annex.5 - 11

Successful Call Ratio	59.95%	₹	Another New Call g	lew Call generated by First Completed Call	st Completed C	all	10%					1995
The 9th Effect											-	
Times	1	2	e	4	S	9	7	80	6	10		
Offered Calls (Original)	14										14 3	3,198,423,973
Offered Calls (Re-try)		S	2	0	0	0	0	0	0	0	1	1,656,791,233
Successful Calis	8	3	1	0	0	0	0	0	0	0	12 2	2,910,523,377
Unsuccesful Calls	5	2	1	0	0	0	0	0	0	0	80	1,944,691,828
Abandoned Call Ratio	10%	20%	30%	40%	20%	209	260L	30%	%06	100%		0
Abandond Calls	1	0	0	0	0	0	0	0	0	0	p~4	287,900,595
Intended Re-try Calls	5	2	0	C	0	0	0	0	0	0	1	1,656,791,233
										-	_	
The 10th Effect											_	
Times	1	2	.3	4	5	9	7	∞	6	10	_	
Offered Calls (Original)	1										~	3,198,423,974
Offered Calls (Re-try)		0	0	0	0	0	0	0	0	0		1,656,791,234
Successful Calis	1	0	0	0	0	0	0	0	0	0	7	2,910,523,379
Unsuccesful Calls	0	0	0	0	0	0	0	0	0	0	 1	1,944,691,829
Abandoned Call Ratio	10%	20%	30%	40%	20%	60%	70%	80%	206	100%	-	O
Abandond Calls	0	0	0	0	0	0	0	0	0	0	0	287,900,595
Intended Re-try Calls	0	0	0	0	0	0	0	0	Ö	0	1	1,656,791,234

Annex 5 - 13

Annex 5 - 14

Successful Call Ratio	67.62%		Another New Ca	il generated by	er New Call generated by First Completed Call	Call	10%					1996
The 9th Effect												
Times	1	2	3	4	5 1	9	7	8	6	10		
Offered Calls (Original)	81										18	3,208,503,974
Offered Calls (Re-try)		\$		0	0	0	0	0	0	0	7	1,244,668,820
Successful Calls	12	: 3	1	0	0 (0	0	0	0	0	91	3,011,323,394
Unsuccesful Calls	9	2	0	0	0 0	0	0	0	0	0	8	1,441,849,400
Abandoned Call Ratio	10%	20%	30%	40%	20%	2609	20%	80%	%06	100%		0
Abandond Calls	I	0 : :	0	0	0	0	0	0	0	0	1	197,180,579
Intended Re-try Calls	\$	1	0	0	0	0]0	0	0	0	7	1,244,668,820
The 10th Effect												
Times	1	2	3	4	5 1	9	7	8	6	10		
Offered Calls (Original)	2										. 2	3,208,503,975
Offered Calls (Re-try)		0	0	0	0 (0	0	0	0	0	1	1,244,668,821
Successful Calls	1	0	0	0	0	0	0	0	0	0	2	3,011,323,396
Unsuccesful Calls	1	0	0	0	0	0	.0	0	0	0	1	1,441,849,400
Abandoned Call Ratio	10%	20%	30%	40%	50%	2009	70%	80%	%06	100%		O
Abandond Calls	0	0	0	0	0	0	0	0	0	0	0	197,180,580
Intended Re-try Calls	O	0	0	0	0	0	0	0	0	0	-	1,244,668,821

The 1st Effect 1 2 3 Times 1 2 3 Times 2.907,371,636 646,371,016 127,735,224 Offered Calls (Ne-try) 2,189,181,619 486,701,985 96,181,583 Successful Calls 718,190,017 159,669,031 31,553,642 Abandoned Call Ratio 10% 20% 3,0% Abandoned Calls 718,190,017 159,669,031 31,553,642 Abandoned Calls 718,190,017 159,669,031 31,553,642 Abandoned Calls 718,190,017 159,669,031 31,553,642 The 2nd Effect 718,190,017 159,669,031 31,553,642 Times 1 2 3 Offered Calls (Original) 279,149,848 62,060,993 12,264,434 Successful Calls 68,956,659 15,330,543 3,029,607 Abandoned Calls (Re-try) 68,956,659 15,330,543 3,029,607 Abandoned Calls (Re-try) 26,802,434 2,120,725 Offered Calls (Re-try) 20,181,595 4,486,801	3 4 4 35,224 22,087,549 81,583 16,631,399 53,642 5,456,151 30% 40% 64,434 2,120,725 54,434 2,120,725 54,434 2,120,725 54,434 2,120,725 54,836 20,548 50,725 314,322		6 404,340 39 304,458 30 99,882 9 60% 60% 6 39,923 6 39,923 2 9,590 6 9,590 6 50,590 7 8,590 7 8,590 7 8,590 7 8,590 7 8,590 7 8,590 7 8,590 8	39,953 2 30,083 2 9,869 70% 6,908 2,961 7 7 7 7 7 7 70% 663 663 663 784 70% 663 784 784 70% 663 784 784 784 784 784 784 784 784 784 784	2,961 2,229 731 80% 585 146	9 146 110 36 90% 10 4	Total 2,907,371,636 4 799,914,883 3 2,791,489,480 1 915,788,030	Cumulative 2,907,371,636 799,914,883 2,791,498,480
1 2 3 1 2,907,371,636 1 2,907,371,636 1 2,907,371,636 1 2,907,371,636 1 2,189,181,619 2,189,181,619 2,89,181,619 2,89,181,619 3,93,806 3,93,806 3,93,806 3,93,806 3,93,806 3,93,806 3,93,806 3,93,806 3,93,806 3,93,806 3,93,806 3,93,806 3,93,806 3,93,807 4,93,818	5,224 22,087 1,583 16,631 3,642 5,456 3,036 4,7549 3,277 7,549 3,277 4,434 2,120 4,434 2,120 4,434 2,120 8,882 2,007 3,007,25 31,007,25		3 3	77				1 1 1 1
4 Calls (Original) 2,907,371,636 646,371,016 127,735,224 scalul Calls 2,189,181,619 486,701,985 96,181,583 sestul Calls 718,190,017 159,669,031 31,553,642 oned Call Ratio 10% 20% 30% ord Calls 71,819,002 31,933,806 9,466,093 ord Calls 71,819,002 31,933,806 9,466,093 ord Calls 71,819,002 31,933,806 9,466,093 ord Calls 646,371,016 127,735,224 22,087,549 ord Calls 646,371,016 127,735,224 22,087,549 ord Calls (Re-try) 210,193,189 46,730,450 9,234,827 schul Calls 68,956,659 15,330,543 3,029,607 ord Calls (Re-try) 10% 2,066,109 908,882 ord Calls 6,895,665 3,066,109 908,882 ord Calls 6,895,666 3,066,109 908,882 ord Calls 6,895,666 3,066,109 908,882 ord Calls 6,895,666 3,066,109	5,224 22,087 1,583 16,631 3,642 5,456 3,036 4,7549 3,277 7,549 3,277 4,434 2,120 4,434 2,120 4,434 2,120 3,667 522 3,067 522 3,0725 310	4 6		777				
Scalis (Re-try) 646,371,016 127,735,224 Scalis (Re-try) 2,189,181,619 486,701,985 96,181,583 Scalis Calis and Calis	5,224 22,087 1,583 16,631 3,642 5,456 30% 2,182 7,549 3,277 7,549 3,277 4,434 2,126 4,434 2,126 4,434 2,126 3,667 522 30% 2,007 3,00	3	3 3					
setul Calls 2,189,181,619 486,701,985 96,181,583 cestul Calls 718,190,017 159,669,031 31,553,642 oned Call Ratio 10% 20% 30% ond Calls 71,819,002 31,933,806 9,466,093 ond Calls 71,819,002 31,933,806 9,466,093 ond Calls 71,819,002 31,933,806 9,466,093 ond Calls 646,371,016 127,735,224 22,087,549 a Calls (Re-try) 279,149,848 62,060,993 12,264,434 sectul Calls 68,956,659 15,330,543 3,029,607 ond Call Ratio 10% 2,066,109 908,882 ond Calls 6,895,665 1,2,264,434 2,120,725 ond Calls 6,895,665 3,066,109 908,882 ond Calls (Re-try) 26,805,699 1,274,434 2,120,725 d Effect 1 2 3 d Effect 1 2 3 d Calls (Re-try) 26,802,434 2,120,725 d Calls (Re-try)	3,642 5,456 3,0% 2,182 6,093 2,182 7,549 3,277 4,434 2,120 4,627 1,590 9,607 523 3,007 3,0						L_L_	<u> </u>
Destul Calls 718,190,017 159,669,031 31,5 Oned Call Ratio 10% 20% 9,4 Ond Calls 71,819,002 31,933,806 9,4 A Effect 1 2 22,0 A Effect 1 2 2 A Calls (Original) 279,149,848 62,060,993 12,2 Setul Calls (Re-rry) 279,149,848 46,730,450 9,2 Destul Calls (Re-rry) 68,956,659 15,330,450 9,2 Ond Calls (Re-rry Calls 6,895,666 3,066,109 9 9 A Effect 1 2 1,3 2 A Calls (Fe-rry) 26,895,665 3,066,109 9 9 A Effect 1 2 2 1 2 A Calls (Fe-rry) 26,895,665 3,066,109 9 9 9 A Calls (Fe-rry) 26,805,434 2,1 2 1,1 2 A Calls (Fe-rry) 26,807,434 2,1 2 1,1 2 A Calls (Fe-rr	3,642 5,456 30% 2,183 7,549 3,271 4,434 2,120 4,827 1,590 9,607 523 30% 523 30						1 915 788 030	•
oned Call Ratio 10% 20% 9,4 ond Calls 71,819,002 31,933,806 9,4 ond Calls 646,371,016 127,735,224 22,0 ond Calls (Re-try) 279,149,848 62,060,993 12,2 sstul Calls (Re-try) 62,060,993 12,2 sstul Calls 68,956,659 15,330,543 9,2 ond Calls 86,895,666 3,066,109 9 ond Calls (Re-try) 62,802,434 2,1 ond Calls (Re-try) 26,802,434 5,958,756 11,1 sstul Calls (A-try) 26,802,434 5,958,1756 11,1 social Ratio 10% 20,83 1471,954 2 ond Calls 6620,894 294,391 and Calls 6620,894 294,3	30% 6,093 2,185 7,549 3,271 3,4434 2,126 4,827 1,599 9,607 521 30% 8,882 200 0,725 31						117/17 11 1	915,788,039
ond Calls 71,819,002 31,933,806 9,4 ad Re-try Calls 646,371,016 127,735,224 22,0 ad Effect 1 2 Calls (Original) 279,149,848 62,060,993 12,2 sstul Calls (Re-try) 62,060,993 12,2 sstul Calls (Re-try) 10% 20% 9,2 oned Call Ratio 10% 20% 15,330,543 oned Calls (Re-try) 62,802,434 2,1 ad Effect 1 2 ad Effect 1 2 ad Effect 2 20,060,993 12,264,434 2,1 ad Effect 1 2 ad Effect 1 2 ad Effect 2 20,802,434 2,1 ad Effect 2 20,811,595 14,4486,801 8 coedul Calls 66,20,839 14,71,954 2 oned Call Ratio 10% 20% 11,77,564 2 oned Calls 66,20,834 294,391 66,20,834 20,1177,564 2	6,093 2,187 7,549 3,271 4,434 2,120 4,827 1,590 9,607 523 30% 310 0,725 31				585 146 8	33	100%	0
ad Re-try Calls 646,371,016 127,735,224 22,0 ad Effect 1 2 2 ad Calls (Original) 279,149,848 62,060,993 12,2 seful Calls 210,193,189 46,730,450 9,2 sestul Calls 68,956,659 15,330,543 3,0 ond Calls (Re-try) 6,895,665 15,330,543 9,2 ond Calls 6,895,665 1,206,109 9 ad Effect 1 2 1,3 d Effect 1 2 1,3 d Effect 1 2 1,3 d Calls (Re-try) 26,802,434 2,1 d Calls (Re-try) 26,802,434 2,1 d Calls (Re-try) 26,802,434 2,958,756 1,1 schul Calls 6,620,839 1,471,954 2 oned Call Ratio 1,0% 20% 20% oned Calls 6,620,834 294,391 2 ed Re-try Calls 5,958,756 1,177,564 2	3 3,272 4,434 2,120 4,827 1,599 9,607 522 30% 200 8,882 200 0,725 31				146	4	1 115,873,156	115,873,156
1 2 2 2 2 2 2 2 2 2	3 4,434 2,120 4,827 1,599 9,607 522 30% 200 6,8882 200 0,725 31				8		0 799,914,883	799,914,883
1 2 2 2 2 2 2 2 2 2	3 4,434 2,120 4,827 1,599 9,667 521 30% 200 8,882 200 0,725 31				8	_		
3 Calls (Original) 279,149,848 2 3 Calls (Original) 279,149,848 62,060,993 12,2 seful Calls 210,193,189 46,730,450 9,2 cestul Calls 68,956,659 15,330,543 3,0 ond Call Ratio 6,895,666 3,066,109 9 ed Filect 1 2 2 d Effect 1 2 2 d Calls (Me-try) 26,802,434 5,958,756 1,171,954 2 schul Calls 6,620,839 1,471,954 2 oned Call Ratio 6,620,839 1,471,954 2 oned Calls 6,620,834 294,391 8 ed Re-try Calls 6,620,839 1,471,954 2 oned Calls 6,620,834 294,391 2 ed Re-try Calls 5,958,756 1,177,564 2	3 4,434 2,132 4,827 1,599 9,607 523 8,882 200 0,725 31				8	-		
1 Calls (Original) 279,149,848 62,060,993 12.2 1 Calls (Re-try) 210,193,189 46,730,450 9,2 2 Seful Calls 68,956,659 15,330,543 3,0 2 Seful Calls 6,895,665 15,330,543 3,0 3 ord Calls 6,895,666 3,066,109 9 3 ord Calls 62,060,993 12,254,434 2,1 4 Effect 1 2 1,471,954 2,1 4 Calls (Original) 26,802,434 5,958,756 1,1 5 Calls (Re-try) 26,802,434 5,958,756 1,1 5 cond Call Ratio 1,620,839 1,471,954 2 5 ord Calls 6,620,839 1,471,954 2 5 ord Re-try Calls 6,620,839 1,471,954 2 5 ord Re-try Calls 6,620,839 1,471,954 2	4,434 2,132 4,827 1,599 9,607 52 30% 520 8,882 200 0,725 31					6	10	
Scalis (Re-try) 62,060,993 12,2	4,434 2,120 4,827 1,590 9,607 52: 30% 52: 30% 52: 0,725 31:				_		279,149,848	3,186,521,484
seful Calls 210,193,189 46,730,450 9,2 bestul Calls 68,956,659 15,330,543 3.0 oned Call Ratio 10% 20% 9 ond Calls 6,895,666 3,066,109 9 ad Re-try Calls 62,060,993 12,264,434 2,1 d Effect 1 2 2,1 d Effect 1 2 1,1 d Calls (Original) 26,802,434 2,1 2 1 Calls (Original) 26,802,434 4,486,801 8 sectul Calls 6,620,839 1,471,954 2 pred Call Ratio 1,0% 2,0% 2 ond Calls 662,084 294,391 2 sectul Calls 662,084 294,391 2	9,607 522 9,607 522 30% 20% 8,882 200 20,725 31				284	14	0 76,803,431	876,718,314
Description 68,956,659 15,330,543 3,0 oned Call Ratio 10% 20% 3,065,109 9 od Re-try Calls 62,060,993 12,254,434 2,11 of Effect 1 2 2,11 of Effect 1 2 1,11 of Calls (Original) 26,802,434 5,958,756 1,11 schul Calls 20,181,595 4,486,801 8 bried Call Ratio 1,0% 2,0% 2 ond Calls 6620,839 1,471,954 2 ond Calls 662,084 294,391 2 ond Calls 662,084 294,391 2	9,607 52: 30% 30% 8,882 20; 0,725 31	77,645 50% 38,822			214	11	0 268,024,344	3,059,522,824
oned Call Ratio 10% 20% ord Calls 6,895,666 3,066,109 9 od Re-try Calls 62,060,993 12,264,434 2,11 of Effect 1 2 f Effect 1 2 1 Calls (Original) 26,802,434 5,958,756 1,1 1 Calls (Pe-try) 20,181,595 4,486,801 8 sexful Calls 6,620,839 1,471,954 2 oned Call Ratio 1,0% 2,0% 2 ond Calls 662,084 294,391 2 set Re-try Calls 5,958,756 1,177,564 2	30% 8,882 205 20,725 314	38.822			107	.03	0 87,928,935	L
ord Calls 6,895,666 3,066,109 9 od Re-try Calls 62,060,993 12,254,434 2,11 of Effect 1 2 I Calls (Original) 26,802,434 5,958,756 1,11 schul Calls 6,620,839 1,471,954 2 ond Call Ratio 10% 20,4391 ond Calls 662,084 294,391 ond Calls 662,084 294,391		38,822	3,836	580	80%	90% 10	100%	0
Ad Re-ry Calls 62,060,993 12,254,434 2,1 d Effect 1 2 2 1 Calls (Original) 26,802,434 5,958,756 1,1 1 Calls (Re-ry) 20,181,595 4,486,801 8 sechul Calls 6,620,839 1,471,954 2 oned Call Ratio 10% 20% 2 ond Calls 662,084 294,391 3 Se Re-ry Calls 5,958,756 1,177,564 2		00000	3,836	284	56	3	0 11,125,504	126,998,660
1 Calls (Original) 26,802,434 5,958,756 1,13501 Calls (Re-try) 20,181,595 4,486,801 8 20,401 Calls 6,620,839 1,471,954 2 20,60 Call Ratio 10% 20% 20% ond Calls 662,084 294,391 20 Re-try Calis 5,958,756 1,177,564 2		38,877		5	14	0	0 76,803,431	876,718,314
1 Calls (Original) 26,802,434 5,958,756 1.1 schul Calls 6,620,839 1,471,954 2 and Call Ratio 10% 294,391 and Calls 662,084 294,391 and Calls 662,084 294,391 and Calls 5,958,756 1,177,564 2								
1 Calls (Original) 26,802,434 5,958,756 1.1 scful Calls 6,620,839 1,471,954 2 and Call Ratio 10% 294,391 and Calls 662,084 294,391 and Calls 662,084 294,391 and Calls 5,958,756 1,177,564 2								
26,802,434 5,958,756 1,1 20,181,595 4,486,801 8 6,620,839 1,471,954 2 10% 20% 20% 662,084 294,391 5,958,756 1,177,564 2	3 4	5	9	7	8	6	10	
5,958,756 1,1 20,181,595 4,486,801 8 6,620,839 1,471,954 2 6,620,839 20% 2 6,620,84 294,391 2 5,958,756 1,177,564 2							26,802,434	3,213,323,918
20,181,595 4,486,801 8 6,620,839 1,471,954 2 atio 10% 20% 662,084 294,391 alis 5,958,756 1,177,564 2		30,179	3,728	368	27	1	0 7,374,243	884,092,557
atio 6,620,839 1,471,954 2 405 20% 20% 20% 204,391 2058 1,177,564 2	86,677 153,321	22,724	2,807	277	7.7	1	0 25,734,225	3,085,257,049
Ratio 10% 20% 662,084 294,391 Calis 5,958,756 1,177,564 2	90,886 50,299	7,455	921	16	7	0	0 8,442,453	1,012,159,427
Calis 662,084 294,391 Calis 5,938,736 1,177,564 2	30% 40%	20%	%09	70%	%08	90% 10	100%	0
5,958,756 1,177,564 2	87,266 20,120	3,728	552	64	5	0	0 1,068,210	128,066,870
	03,620 30,179	3,728	368	7.7	П	0	0 7,374,243	884,092,557
The 4th Effect			1	: 	.:		2	
Times 3	3 4	5	9	7	8	6	10	
Offered Calls (Original) 2,573,422							2,573,422	3,215,897,341
Offered Calls (Re-try) 113,063		2,898	358	35	3	0	0 708,034	884,800,592
Successful Calls 1,937,726 430,798 85,134	85,134 14,721	2,182	269	27	2	0	0 2,470,859	3,087,727,908
Unsuccestri Calls 635,697 141,329 27,929	27,929 4,829	716	88	6	1	0	0 810,598	1,012,970,025
Ratio 10% 20%		20%	209	70%	80%	30%	100%	0
Abandond Calls 63,570 28,266 8,379		358	53	9	1	٥	0 102,564	128,169,433
Intended Re-try Calls 572,127 113,063 19,551	19,551 2,898	358	35	3	0	0	0 708,034	884,800,592

Successful Call Ratio	13.30%	Anoule	. :	יומים לה המשומים	NOW CAN GENERALED BY TIES CONDICION CAN	=	10%	-	-			-
The 5th Effect												
Times	1	2	3	4	5	9	7	8	6	10		
Offered Calls (Original)	247,086										247,086	3,216,144,427
Offered Calls (Re-try)		54,932	10,856	1,877	278	*	3	0	0	0	67,982	884,868,573
Successful Calls	186,050	41,363	8,174	1,413	209	26	3	0	0	0	237,238	
Unsuccesful Calls	61,036	13,570	2,682	464	69	8	F-4	0	0	0	77,829	1,013,047,854
Abandoned Call Ratio	10%	20%	30%	40%	20%	%09	20%	%08	%06	100%		0
Abandond Calls	6,104	2,714	804	185	34	5	щ	0	0	0	9,848	128,179,281
Intended Re-try Calls	54,932	10,856	1,877	278	34	3	0	0	0	0	67,982	884,868,573
The 6th Effect			-		-							
Times	1	2	3	4	5	9	7	8	6	10		
Offered Calls (Original)	23,724					-					23,724	3,216,168,151
Offered Calls (Re-try)		5,274	1,042	180	27	3	0	0	0	0	6,527	884,875,100
Successful Calls	17,863	3,971	785	136	20	2	0	0	ō	0	22,778	3,087,987,924
Unsuccesful Calls	5,860	1,303	257	45	7		0	0	0	0	7,473	1,013,055,327
Abandoned Call Ratio	10%	20%	30%	40%	50%	%09	70%	80%	206	100%		0
Abandond Calls	286	261	77	18	3	0	0	0	0	0	91/6	128,180,226
Intended Re-try Calls	5,274	1,042	180	27	3	0	Ó	0	0	0	6,527	884,875,100
			:									
The 7th Effect												
Times	1	2	'n	4	S	9	7	80	6	10		
Offered Calls (Original)	2,278										2,278	3,216,170,428
Offered Calls (Re-try)		909	100	17	3	0	0	0	0	0	129	884,875,727
Successful Calls	1,715	381	75	13	2	0	0	0	0	0	2,187	3,087,990,111
Unsuccesful Calls	563	125	25	4	1	0	0	0	0	0	717	1,013,056,044
Abandoned Call Ratio	10%	20%	30%	40%	20%	%09	20%	%08	206	100%		0
Abandond Calls	56	25	7	2	0	0	0	0	0	0	16	128,180,317
Intended Re-try Calis	206	100	17	Э	0	0	0	0	0	0	129	884,875,727
-							-					
The 8th Effect												
Times	1	2	3	4	S	9	7	80	6	10		
Offered Calls (Original)	219										219	3,216,170,647
Offered Calls (Re-try)		49	10	2	0	0	0	0	0	0	89	884,875,787
Successful Calls	165	37	7	F-1	0	0	0	0	0	0	210	3,087,990,321
Unsuccesful Calls	54	12	7	0	0	0	0	0	0	0	69	1,013,056,113
Abandoned Call Ratio	10%	20%	30%	40%	20%	%09	70%	%0%	20%	100%		0
Abandond Calls	5	2	1	0	0	0	0	0	0	0	6	128,180,326
Intended Re-fry Calls	40	10	~	c	C	C	c	<	<	<	<	- CO . CO

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Successful Call Ratio	75.30%		Another New C.	all generated by	Another New Call generated by First Completed Call	Call	10%					. 1997
										_		
The 9th Effect								-	-			
Times	-	2	(4)	3	4 5	9	7	00	6	10		
Offered Calls (Original)	21										21	3,216,170,668
Offered Calls (Re-try)		S			0	٥	0	0	0	0	9	884,875,793
Successful Calls	16	4	:		0	0	0	0	0	0	8	3,087,990,341
Unsuccesful Calls	5		3		0	0	0	0	0	0	7	1,013,056,120
Abandoned Call Ratio	10%	20%	30%	40%	20%	9609	2002	80%	%06	100%		0
Abandond Calls	T	0))	0	0	0	0	0	0	1	128,180,327
Intended Re-try Calls	5	1)	0	0	0	0	0	0	0	9	884,875,793
The 10th Effect												
Times	.~	2		3	4 5	9	7	8	6	10		
Offered Calls (Original)	2										2	3,216,170,670
Offered Calls (Re-try)		0)	0	0	0	0	0	0	0	1	884,875,794
Successful Calls	2	0		0	0 0	0	0	0	0	O	2	3,087,990,343
Unsuccesful Calls	0	0		0	0	0	0	0	0	0	1	1,013,056,121
Abandoned Call Ratio	10%	20%	3008	40%	20%	%09	2002	80%	206	100%		0
Abandond Calls	0	0)	0	0	0	0	0	0	0	0	128,180,327
Intended Re-try Calls	0	0		0	0 0	0	0	0	0	0	1	884,875,794

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