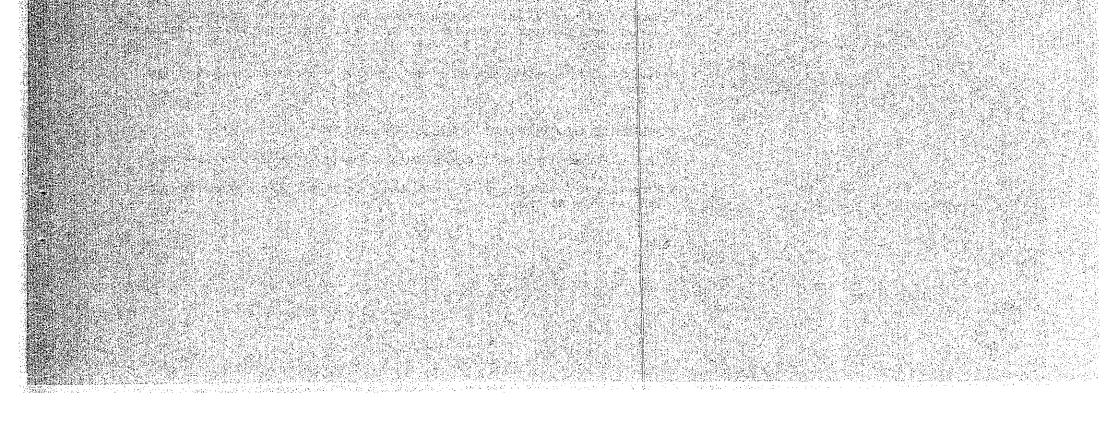
2.2.6 TOURISM PROMOTION

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1. RESULTS OF THE SURVEY

1.1 OUTLINE OF THE ENQUETE SURVEY

1) INTRODUCTION

With recommendation from the Tourism Authority of Thailand(TAT). United Marketing and Consultant Co., Ltd. has been selected by the JICA's Study Team to conduct the Enquete Survey of tourists in Bangkok, Pattaya and Phuket as a part of the Marketing Study on Potential Tourism Area Development for the Southern Region of Thailand.

2) OBJECTIVE

The objective of the study is to gather and analyze the information concerning the tourists personal data, travel patterns, and their attitude towards the accommodation, restaurant, and activities they have participated in the study areas.

3) SCOPE OF THE STUDY

The JICA's Study Team required that United Marketing and Consultant Co., Ltd. (UMAC) has to complete the inferview of 800 tourists according to the number and places as follow:

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1.2 MARKET PROFILE

1) LENGTH OF STAY (TABLE 1, 2)

- a. Visitors to Phuket prefer extended stay (32:8% of respondents accounts for those staying "6-13 nights" and "14 nights/more")
- b. Among Japanese respondents, "6-13 nights" accounts for 42.6%, while among Occidentals, "14 nights/more accounts for 51.5%.
- c. Visitors to Pattaya show a distinctly different pattern *6-13 night s* for 21.9%, followed by "2 nights" for 21.3%.
- d. Among Japanese visitors to Pattaya, "2 nights" for 44.2% and "1 night" for 16.9%

2) PACKAGED VISIT OR NOT (TABLE 3, 4)

- a. 71% of Phuket visitors accounts for "Not Packaged" and not much difference exists in this regard whether visitors are Occidentals or Japanese.
- Among Pattaya visitors, "Packaged" and "Not Packaged" hold even shares (regardless of the nationalities. Japanese or Occidentals)
- c. Preference of the tourists for a certain tourist destination seems to decide according to the character and nature of the tourist destinations. "Packaged" or "Not" has little influence in this regard.

3) ACCOMPANYING NAMBERS (TABLE 5)

a. Majority of Phuket visitors travel with "family" and "friend" which occupies 63.1%. Very few Japanese travel with his/her spouse, which marks distinct contrast to Occidentals (many

with spouse).

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b. Tourist facilities should be planned to meet the activities of tourists in a group of 3-5 members.

4) EXPERIENCE OF OVERSEAS TRAVELS (TABLE 6, 7)

a Most of Phuket visitors are "seasoned tourists" First-timers accounts for 15% only.

b. "More than 10 times" accounts for 31.7% among Occidentals. Among Japanese visitors. "First time" accounts for 13.1%

- c. Phuket visitors are considered to be selective and discriminating clients, thus making them ask for higher quality of facilities and better environmental condition.
- d. Among Japanese visitors to Pattaya, "First time" for 24.7% and "2-4 times" increases to 40.3%.
- e. Thailand being a nearby destination in Asia, Japanese consider Pattaya a destination suitable for inexperienced tourists and Phuket for seasoned tourists.
- f. Thailand being a distant destination, Occidental tourists recognize Thailand as a whole as the destination, not discerning difference between Pattaya and Phuket.

5) REPEAT VISITOR (TABLE 8, 9)

- a. In Phuket, "First time" accounts for 77.3%, while in Pattaya it stands for 57.9%.
- b. Phuket visitors, majority of them being first-timer, can be very hopeful "repeat visitors" of the future. The impression these first-timers bring back home will have decisive role in making Phuket an internationally-accredited destinations.

6) PURPOSE OF VISIT (TABLE 10, 11)

a. "Holiday" accounts for 86.9% in Phuket and 86.0% in Pattaya.

b. "Business" accounts for 5.1% in Pattaya, being located close to Bangkok, is visited by businessmen after their business engagements/conferences.

1.3 PROJECTION

1) ATTRACTIVENESS

- a. 29.8% of respondents chose "environment" as the reason for choosing Phuket. Higher shares of "Female" (as gender), "up to 30" (as age group), "Occidentals" (as nationalities) is noted.
- b. "Environment" can be a very effective means of marketing strategies for Phuket as a tourist destination, contrary to the general understanding that "environment" and "development" can not go along hand in hand.

1.4 ATTRACTIVENESS AND FACILITIES

1) ACCOMMODATIONS

a. Type of Accommodations (table 15, 16, 17, 18)

75.9% of respondents chose "hotel", while 10.9% of them chose "bungalow". Japanese generally prefer hotels to bungalows.

"Hotel" accounts for 80.4% in Pattaya, which testifies to a degree the siting of bungalows correlated with "environment"

Share of "hotel" increases to 89.6% among "non-packaged visitors" (in Phuket)

Those with shorter length of stay (2 nights and 3 nights) prefer "hotel" (92.1% and 80.8% respectively) while those with extended stay (6-13 nights and 14 nights/more) showed weaker preference for hotels (63.7% and 68.6% respectively) and were more in favor of bungalows.

b. Evaluation of Accommodation Facilities (table 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32)

"Good" rating stands at 85% in Phuket and 61.2% in Pattaya. Female rating stands high in Phuket, while in Pattaya ratings by gender break even.

Rating by Occidentals is high for both Phuket and Pattaya. When the Japanese are the major segment of the targeted market, particular consideration must be paid in maintenance of the accommodation facilities such as cleanliness.

Rating for "Meal" stands at 69.4% in Phuket and 59.6% in Pattaya. By gender, female rating is high for Phuket, testifying that "Phuket is popular among female clientele."

No difference observed for "Meal" rating by Japanese and Occidentais in Phuket. However,

"Meal" rating by Japanese is very low for Pattaya.

"Service" rating stands "Good" at 73% in Phuket and 64% in Pattaya. Occidentals give higher rating in both locations than Japanese. Very low rating for Pattaya among Japanese. "Facilities" rating for Phuket stands "Good" at 62%, remarkably low rating as compared with those for "Room""Meal""Service" which testifies the area of improvements urgently required

c. Shift in Evaluation of Accommodations (table 33)

Ratings for "Meal""Service" drop, as the tourists repeat the visit to Phuket, while "Room" rating remains unchanged. This testifies the difficulty in maintaining at the same level the services where human and manual elements are involved.

2) ATTRACTIONS (PHUKET)

a. Beach Activities (table 34, 35, 36, 37, 38, 39, 40, 41)

- High mark given for "Relaxing""Sightseeing""Town tourism". Low mark for "Golf". Noted is remarkably high mark for "Relaxing".
- Improvement required for "Snorkeling""Town tourism""Golf". Potentials to be stimulated and exploited are "Golf""Tennis""Handicraft".

b. Shopping (Table 42)

Ratings are high in general. "Good" rating stands at some 60% for the quality and the price • of the merchandise. "Service" rating (shop attendant and communication) is relatively low, where improvement (basic training/education) is required.

c. Restaurant (table 43, 44)

- Ratio of "Dine-out" (eat outside of the hotel) is high at 75.4% on the average, which testifies the need for a variety of dining facilities within a holiday resort complex.
- Evaluation for dining facilities is not very high. Room for improvement identified in the area of "cleanliness" and "servicing staff".

d. Evaluation of Natural and Social Conditions (table 45, 46, 47, 48, 49, 50, 51)

- Highest rating given to "Beachside landscape" at 81.4% followed by "Inland landscape"Beach crowdness" Security". Ratings for "Sanitary" Access" are low. Desire for repeat, visits is very high at 90.7%.
- In Pattaya, only 47.2% gave "Good" rating to "Beachside landscape. Ratings for "Security""Sanitary""Access" are relatively higher in Pattaya.
- The fact that Phuket gets very high mark for "Beachside landscape" (where artificial alteration is difficult to apply) will constitute a very effective means of marketing strategies for Phuket.

1.5 PROMOTIONAL STRATEGIES

1) COMPETING DESTINATIONS

- a. Among the competing destinations that the respondents have visited before, Malaysia (45.9%), Singapore (45.4%) and Hong Kong (38.5%) from top 3 destinations, followed by the second group of destinations of Hawaii (25.4%), Taiwan (23%), Philippines (18.9%) and Korea (18.6%). Japanese visitors hold a high share in the second group of destinations.
- b. Direct competitors to Phuket beaches will be the beaches in the Philippines and Malaysia.

2) MOVEMENT WITHIN THE REGION (TABLE 52)

- a. Little movement observed for those staying 1-3 nights (Phuket Town Visit show high proportion among these tourists).
- b. Proportion of Phang Nga visitors increases for those staying more than 4 nights, although the majority still hang around the hotel where they are staying. Efforts are to be made and the measures should be taken to enlarge and activate the movement of the visitors within the region.

2. FORM OF THE ENQUETE SURVEY

2.1 ENGLISH VERSION

		QUESTIONNAIRE SURVEY FO THAI TOURISM DEVELOPME	DR Tourism Authority of Thailand NT Japan International Cooperation Agency	FOR OFFICIAL USE
Tourism Authority of Thailand (TAT) will appreciate your cooperation. Please answer the OUESTIONNAIRE and		0 - 1 Survey Site 2 Number of Sample 3 Date 4 Place ^a Phuket only	(1) Phuket (2) Pariaya (3) Bangkok () Month () Day () Hotel (}	
help TAT make Thailand a better tourist destination. T is conducting this questionnaire survey in order to collect data for at of Phuket and its environs	ihe tourism develop-	 1 - 5 Gender 6 Age 7 Country of Residence 8 Occupation 	(1) Male (2) Female (1) 20 below (2) 21-25 (3) 26-30 (4) 31-40 (5) 41-50 (5) 51 over () (1) Professional (2) Administrative (3) Office/Sales clerk (4) Self-employed merchant/business	

I Phuket and its

TAT is conducting this

The information obtained by this questionnaire will be used solely for the subject survey. A small gift is offered for the time and trouble you have taken to fill in the questionnaire. Thank you for your cooperation.

July, 1988

Tourism Authority of Thailand

		 (5) Farmer, Fisherman, Rancher, Forester (6) Labourer (7) Housewife (8) Student (9) Retired (10) Umemployed 	
2.9	Schedule	· · · · · · · · · · · · · · · · · · ·	
	1) How many nights in Thailand	(1) one (2) two (3) three (4) four (5) five: (6) six - thirteen (7) 14 over	
	2) How many nights in Phuket	(1) one (2) two (3) three (4) four. (5) five (6) six - thirteen (7) 14 over (8) Not stayed	
	3) How many nights in Pattaya	(1) onc (2) two (3) three (4) four (5) five (6) six - thirteen (7) [4 over (8) Not stayed	
	4) How many nights in Bangkok	(1) one (2) two (3) three (4) four (5) five (6) six - thirteen (7) 14 over (8) Not stayed	
	5) Names of the countries visited/j	olan to visit before/after your stay in Thailand][]
	(maximum 3 countries)		ĴŌ
1.1			
	6) Transport to Thailand	 international flight (2) domestic flight (3) boat/ferry chartered motoreoach (5) regular route motoreoach/taxi rent-a-car (7) train (8) others () 	
	7) Transport to Phuker	(1) international flight (2) domestic flight (3) boat/ferry (4) chartered motorcoach (5) regular route motorcoach/taxi (6) ront-a-car (7) train (8) others ()	
10	Visited Thailand on a packaged		
11	Travelling companion	(1) Alone (2) with friend (5) (3) with husband (4) with wife (5) with family (6) others	

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	3 - 12	How many times have you trav-	elled overseas	1
			(1) first time (2) 2 - 4 times (3) 5 - 9 times (4) 10 times more	
	13	Countries visited	(1) Malaysia (1) Yes (2) No	
			(2) Singapore (1) Yes (2) No	l H
			(3) Indonesia (1) Yes (2) No	
	•			
			(5) Hong Kong (1) Yes (2) No	
			(6) China (1) Yes (2) No	
			(7) Taiwan (1) Yes (2) No	
			(8) Korea (1) Yes (2) No	
2.5			(9) Guam, Saipan (1) Yes (2) No	
. · · · ·		et e	(10) Hawaii (1) Yes (2) No	
	- 1 - L		(11) Courte Device 1.1. In the second second	
·		· · ·		
		and the second second	(12) Australia, New Zealand (1) Yes (2) No	
	14	Have visited Thailand	(1) first time (2) 2 times (3) 3 times (4) 4 times	
	15	Have visited Phuket	(5) 5 times more	
· .	15	(Have visited Pattaya)	(1) first time (2) 2 times (3) 3 times (4) 4 times (5) 5 times more	
			(a) a conca more	
			· · · · · · · · · · · · · · · · · · ·	
1.1	10	Purpose of Visit	(1) Holiday (2) Business (3) Holiday/business combined	· ·
	1		 (4) Honeymoon (5) Visit friends/relative (6) Convention/seminar (7) Official visit 	
· .			(8) Others (
	17	Have you considered other beac	thes before choosing Phuket (Pattaya)?	
	•••	(Choose 3 locations)	(1) Philippines (2) Malaysia (3) Indonesia (4) Guam, Saipan	
	1.1		(5) Fiji (6) Tahiti (7) Hawaii (8) Indian Ocean (9) Others ()	Fi Fi
	18	Why you have chosen Phuket in		ل س ا
	200	*Phuket Only	(1) Have visited Pattaya (2) Environment (3) Access	
	e de las		(4) Facilities (5) Activities (6) Entertainment	
1987 - A			(7) Included in tour package (7) Tour price	-
	19	Why you have chosen Pattaya in	(8) Others ()	
i i i	· .	*Paitaya Only	(1) Have visited Phuket (2) Environment (3) Access	l
			(4) Facilities (5) Activities (6) Entertainment	
			(7) Included in tour package: (7) Tour price	
	· · · ·	and the second	(8) Others ()	1

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20	Why you have not chosen "bea		
	*Bangkok Only	ch holiday" this time? (1) Do not like "beach Holiday"	
		(2) Beaches in Thailand are not altractive	
		(3) Main interest in sightseeing of Bangkok	
		(4) On business (5) Others (
21	Most important factor in choose		
		(1) Schedule - departure date	
		(2) Schedule - total length of tour	
		(3) Tour price	
		(4) Destination - beach	1
		(5) Destination - variety (6) Destination - city	
		(7) Accommodation	
		(8) Air carrier	
		(9) Number of meals (10) Tour conductor	
		(11) Others (
22	Useful information source		
		(1) Guide book (2) Literature (3) Television	
23	More information desired about	(4) Newspaper/Magazine (5) Tour Paniphlet (6) Direct mail (7) Recommended by friends (8) Others ()	
~	(choose maximum 3 items)	(1) Hotel (2) Beach activities (3) Optional tours	
		(4) Restaurant (5) City amusements (6) Souvenirs	
	:	(7) Transportation (8) Map (9) Tourisin resources	
	· · ·	(10) Others ()	
			l I
	· ·		·
5 - 24	Type of Accommodations	(I) Hotel Name (
	*Phuket and Pattaya only	(i) Hold Name ((i) Guest House (i) Bungalow (5) Friends'/relatives'	_
		(6) Others ()	
25	Evaluation of Accommodation	(1) Good (2) Average (3) Bad	_
	Phuket and Pattaya only	(I) Room	
		(2) Meal	
		(3) Service	
		(4) Facility	
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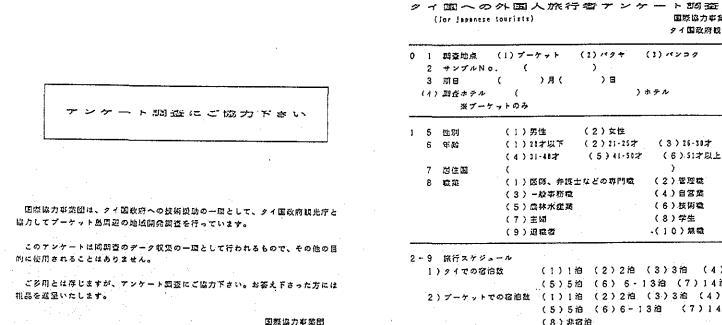
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	Others ((3) Service		
 Why you have chosen Pattaya instead *Pattaya Only (1) 	i of Phukei?			(4) Facility		
	Have visited Phuket (2) Environment (3) Access					1 -
(4)	Facilities (5) Activities (6) Entertainment Included in tour package (7) Tour price					
	Others ()					
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				and the second		
26 Evaluation of Beach Acitivites				(3) Handicraft made of fabric		1
*Phuket and Pattaya only		((4) Handicraft - paintings		
1) Surfing, Sailing	en de la companya de			(5) Clothes		
(I) H	lave tried, good			(6) gemstones, jeweiries(7) Foodstuff		
	lave tried, not good		1.3.5	(3) Others ()		
	Wanted to try, but could not		2) Quality of product	(1) Good (2) Average (3) Bad		
	Did not try			and the second		
2) Relaxing on the beach, Sun-b	fave tried, good		3) Price	(I) Good (2) Average (3) Bad		
	lave tried, not good		Shop attendant	(1) Good (2) Average (3) Bad		
	Wanted to try, but could not		5) Communication	(1) Good (2) Average (3) Bad	the second second	<u> </u>
	Did not try		28 Restaurant	(,, (,, ,		
3) Snorkeling, Fishing			*Phuket and Pattaya only			1 _
(1) •	Have tried, good			t outsiet of the hotel (1) Yes (2) No		
	Have tried, not good					
(3) \	Wanted to iry, but could not	1	2) Food/menu served	(1) Good (2) Average (3) Bad		
	Did not try		3) Price	(1) Good (2) Average (3) Bad		
4) Sightseeing, Excursion	The second second		4). Hygiene	(1) Good (2) Average (3) Bad		
	Have tried, good Have tried, not good		5) Waiter/waitress	(I) Good (2) Average (3) Bad		
	Wanted to try, but could not		.,			
	Did not try		6) Communication	(I) Good (2) Average (3) Bad		
5) Town/City sightseeing, Ente		[29 Where have you visited?			
(1) }	Have tried, good		•Phuket only (1) Hotels and bra	ches other than the one you are staying it		
	Have tried, not good		(1) Pioleis and bea (2) Phuket Town	and other must the one you are staying it	•	
	Wanted to try, but could not		(3) Phang Nga Bay	y .		
	Did not try]	(4) Phi Phi Islands	3		ļ 🗌
6) Playing golf			(5) Krabi			
	Have tried, good Have tried, not good		(6) Similan Islands			
(2)	Have thee, not good		(7) Others (1		1

(2) Have tried, not good(3) Wanted to try, but could not (7) Others () (4) Did not try 7) Tennis, Archery, Horse-riding (1) Have tried, good
(2) Have tried, not good
(3) Wanted to try, but could not 6 - 30 Evaluation of Natural and Social Condition
*Phuket and Pattaya only
i) Beach-side landscape (1) Good (2) Average (4) Did not try. 8) Handicraft (3) Bad Have tried, good
 Have tried, not good.
 Wanted to try, but could not
 Did not try 2) inland landscape (1) Good (2) Average (3) Bad 3) Security (1) Good (2) Average (3) Bad 4) Sanitary Conditions (1) Good (2) Average (3) Bad 27 Shopping *Phuket and Pattaya only 5) Transport from you (1) Good country of residence (2) Average (3) Bad Handicraft made of wood
 Handicraft made of shell, stone, metal 1) Souvenirs purchased 6) Beach crowded with (1) Yes (2) Average (3) No tourists 7) Desire to come back (1) Yes (2) No

2.2 JAPANESE VERSION



1988年7月

タイ国政府観光庁

)	1	調査地点	(1)	ブーケット	(2) 11 2+	(3) パンコク		
	2	サンブルNo		() .			
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6	12	調査ホテル	()ホテル		
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1	5	性別			(2)女性			
1	6	9° M				7 (3)25-3		
			(4)31-48才	(5)41-50	(6).51	才以上	
	7	芯住国	(>		
;	8	職業	(i	〉医師、弁護	主などの専門職	(2)管理(a '	
			(3) 一般事務権	L ·	(4)自営!	2 2	
			(5)農林水産業	ţ	(6)技術	3	
)主领		(8)学生		
)退職者		-(10)無(ä .	1
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	_			(8);			· · · · · ·	
	3)	パタヤでのな	5 泊数			3 (3)3治		
						-13泊 (7)14 泡以上	
				(8)3				
	4.)	パンコクでの	宿泊数	2 (1)	(治) (2)218	自 (3)3泊	(4)4泊	
				(5)	5治 (6)6-	-13泊 (7)14 泊以上	
				(8)1	*宿泊			
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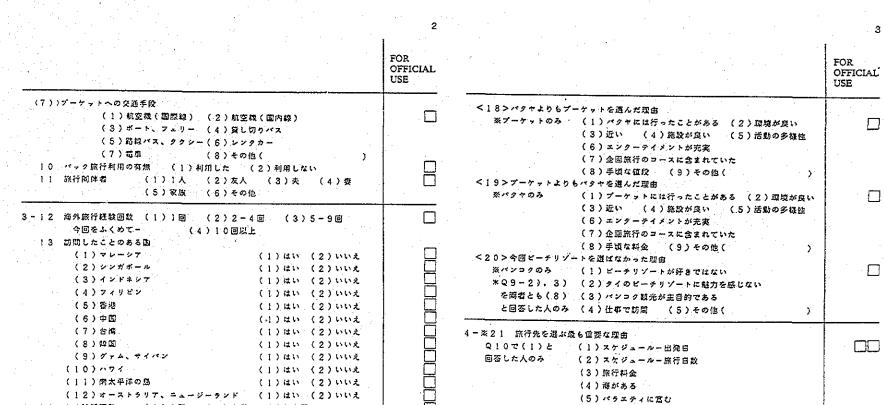
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国族協力事業団

タイ国政府観光庁



14 タイ防閉回数 (1)1回 (2)2回 (3)3回 今回を含めて- (4)4回 (5)5回以上 <15>プーケット(バタヤ)防閉回数 ※プーケット、バタヤのみ (1)1回 (2)2回 (3)3回 (4)4回 (5)5回以上	 (6) 観光できる 都市がある (7) 設備が良い (8) 航空会社 (9) 食事の回数 (10) 読楽員 	
 4 16 妨問目的 (1)休暇 (2)仕事 (3)休暇と仕事 (4) 新婚旅行 (5) 反人、親戚を訪問 (6)会議 (7)公務 (8)その他() <17>プーケット、(バクヤ)を選ぶ前に考えた他候補地 ※プーケット、(1)セブ島などのフィリピンのピーチ・リゾート バクヤのみ (2)ペナンなどのマレーシアのピーチ・リゾート 	 (11)その他()) 22 取ら有効だった情報数 (1)ガイドブック (2)広告、ちらし (3)テレビ (4)新聞、雑誌 (5)ツァーパンフレット (6)ダイレクトメール (7)友人のすすめ (8)その他()) 23 より多く知りたい情報 	
(3つまで) (3)バリ島などのインドネシアのビーチ・リゾート (4)グァム、サイバン (5)フィジー(6)クヒチ (7)ハワイ (8)モルディブ、セイシェルなどのイン ド洋のビーチ・リゾート (9)その他()	 (3つまで) (1)ホテル (2)ビーチでの活動 (3)オプショナルファー (4)レストラン (5)却市の娯楽施設 (6)土应品 (7)交通事情 (8)地図 (9)観光資源 (10)その他(

			4		· .	5
			FOR OFFICIAL USE			FOR OFFICIAL USE
- < 2 4 > 宿治施設の種類		· · · · ·		7)テニス、アーチュリー	(1)行なった一良かった	
※フーケット (1)ホテル・・)		采品	(1)有なった一旦かった (2)行なった一思かった	
パタヤのみ (3)ゲストハウ					(3)したかったが、出来なかった	
(4)バンガロー					(4)しなかった	
(<u>5</u>)友人、親戚	우			8)ハンディクラフト、	(1)行なった一良かった	
(6)その他()		実演・参加	(2)行なったー感かった	
<25> 宿泊施設の評価					(3)したかったが、できなかった	
※ブーケット、パクヤのみ					(4)しなかった	
(1) 客室 (1) 良かった	(2)雷通	(3)想かった				
(2)食事(1)良かった	(2)普通	(3)思かった。				
(3)サービス (1)良かった	(2)普通	(3)懇かった		<27> 耳物 ※ブーケッ	ト、バタヤのみ	
〈4〉設備 (1)良かった	(2)皆通	(3)思かった		1) 明入したもの	(1)木工芸品	
				(3つまで)	(2)11、石材、金属製品	
<26> ビーチ活動の評価 ※ブーケット、バタヤのみ					(3) 模物工業品	
×ノーゲット、ハノモのダ 1)サーフィン、ヨット	· · · · · · · · ·				(4)絵画など昆芸品	
1// -/// 9/	(1)行なった一度			•	(5) 衣類	i i
	(2)行なった-源。				(6)宝石・宝飾品	1.
	(3)したかったが、	出来なかった	}		(7)食品、食材	4
2)日光浴、ビーチでの休曇。	(4)しなかった (1)行なった一応;				(8)その他()	_
2/12/18/ - / 00/44	(1)行なった-茲)				1)良かった (2)普通 (3)退かった	· -
	(3)したかったが、				1)良かった (2)皆遊 (3)懸かった	
	 (4)しなかった 	山木ユからた		4 〉店員の後客感度 〈	1)良かった(2)登道 (3)思かった	
3)シュノーケリング。	(1)行なった-皮が	»-t		<28>/宿泊先以外のレストラン		
フィッシング	(2)行なったー悪が			~202~201元以外のレストラン ※ブーケット、バグヤの	τ.	
	(3)したかったが、					
	(4)しなかった			1) ホテル (宿泊先) 以外の		
4)周辺への日帰り観光	())行なった一良が	»った))はい (2)いいえ))良かった (2)普通 (3)型かった	
	(2)行なったー悪が	かった			-) 成かった (2)皆通 (3)返かった 1)良かった (2)皆通 (3)返かった	
	(3)したかったが、	出来なかった			1)良かった (2)皆遁 (3)巡かった	
	(4)しなかった		_		1) 良かった (2) 普通 (3) 悪かった	
5)都市奴光、都市娯源	(1)行なった-良が	Pった				<u> </u>
イベント登観	(2)行なったー態な			<29>滞在中の訪問先 ※ブー・	ケットのみ(3つまで)	
	(3)したかったが、	出来なかった)) 宿泊先以外のホテル及びそのビーチ	
••	(4)しなかった				2)プーケット市街地	
ら)ゴルフ	(1)行なった一良な			· · · · · · · · · · · · · · · · · · ·	3)パンガ島	
	(2)行なったー悪丸		l	· · · · · · · · · · · · · · · · · · ·	4) ビビ風	· [
	(3)したかったが、	出来なかった		сана С.	ち)グラビ	
	(4)しなかった	1	1		6)シミラン島	
				· · · · · · · · · · · · · · · · · · ·	?)その他く >	1

· ·				USE
	30> 自然条件及び社会		·	· ·
	淡プーケット、パタヤのみ			
	1)海岸の景色	())良かった	(2)普通 (3)悪かった	
112	2) 内陸部の景色	(1)良かった	(2)普通 (3)感かった	
	3)安全性、治安	(1)良かった	(2)借通 (3)悪かった	
	4)衛生、済渡さ	(1)良かった	(2) 營通 (3) 思かった	
1. A. A.	5)日本からの交通の便	(1) 良かった	(2)費通 (3)懇かった	
19	6)ビーチ混雑度	(1)正んでいた	(2)营通	
		(3)すいていた	the second second second second	
	7) 将来訪希望	(1)ある	(2)ない	
1.1			· · · · · · · · · · · · · · · · · · ·	

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3. TABLES OF SURVEY DATA

TABLE 2-29 RESULTS OF ENQUETE SURVEY (TABLE 1~55)

T91

By T7 Country of Residence

TABLE 1

Crosstabulation:

SPSS/PC Release 1.10

How many nights in Thailand

Crosstabulation:

TABLE 2

SPSS/PC Release 1.10

How many nights in Pattaya

		Japanese	Asian	Westerne	
T7->	Row Pet Col Pet	1.00	2.00	r 3.00	Row Total
One	1.00	1 50.0 .6		1 50.0 .6	2
two	2.00	1 2 7 1 2		1 100.0 .6	1 .3
three	3.00	9 47.4 5.1	1 5.3 4.3	9 47_4 5.4	19 5.2
four	4.00	18 48.6 10.2	9 24.3 39.1	10 27.0 6.0	37 10.1
five	5.00	29 67.4 16.5	2 4.7 8.7	12 27.9 7.2	43 11.7
6-13	6. 0 0	75 62.5 42.6	7 5.8 30.4	38 31.7 22.8	120 32.8
14 over	7.00	31 25.8 17.6	3 2.5 13.0	86 71.7 51.5	120 32.8
	9.00	13 54.2 7.4	1 4.2 4.3	10 41.7 6.0	74 6.6
	Colum Total	176 48.1	23 6.3	167 45.6	، کمن 100.0

Number of Missing Observations = 0

TABLE 3

SPSS/PC Release 1.10

Crosstabulation: T10 Visit to Thailand on a package tour

17->	Count Row Pct Col Pct	Japanese 1.00		Westerne r 3.00	Row Total
T10 Yes	1.00	56 52.8 31.8	10 9.4 43.3	40 37.7 24.0	106 29.0
No	2.00	120 46.2 68.2	13 5.0 56.5	127 48.8 76.0	260 71.0
	Column Total	176 48.1	23 6.3	167 45.6	365 100.0

Number of Missing Observations = 0

TABLE 5

SPSS/PC Release 1.10

Crosstabulation: T11 Traveliing companion

	Row Pct	Japanese		Westerne r	ROW
	Col Pct	1.00	2.00	3.00	Total
T11 Alone	1.00	13 33.3 7.4	5 12.8 21.7	21 53.8 12.6	39 10.7
with frie	2.00 nd	47 43.9 26.7	7 6.5 30.4	53 49.5 31.7	107 29.2
with husb	3.00 vand	12 40.0 6.8		18 60.0 10.8	30 8.2
with wife	4.00	10 18.9 5.7	1 1.9 4.3	42 79.2 25.1	53 14.5
with fami	5.00 líy	83 66.9 47.2	10 8.1 43.5	31 25.0 18.6	124 33.9
Others	6.00	4 100.0 2.3			4 1.1
Missing	7.00	7 77.8 4.0		2 22.2 1.2	9 2.5
	Colum Total	176 48.1	23 6.3	167 45.6	r 366 100.0

	C		0-1	Westerne!	
17->	Count Row Pet Col Pet	Japanese 1.00		r	Row - Total
793		*		+	•
one	1.00	13 92.9 16.9	7.1 12.5		14 7-9
two	2.00	34 87.5 44.2	2 5.3 25.0	2 5.3 2.2	33 21.3
three	3.00	10 55.6 13.0	1 5.6 12.5	7 38.9 7.5	13 10-1
four	4.00	3 21.4 3.7		- 11 78.6 11.8	14 7,9
five	5.00	5 45.5 6.5		ა 54.5 ა.5	11 6.2
6-13	6.00	1 f f f t t	2 5.1 25.0	37 94.9 39.8	39 21.9
14 over	7.00	2 6.9 2.6	1 5 1 2 1 1	27 93.1 29.0	ີ 29 16 3
Missing	8.00	10 66.7 13.0	2 13.3 25.0	3 20.0 3.2	15 8.4
	Column Total	77 43.3	8 4.5	93 52.2	178 100_0

193

Number of Missing Observations = 0

TABLE 4

SPSS/PC Release 1.10

Crosstabulation: TIO Visit to Thailand on a package tour

 T7->	Count Row Pet Col Pet	Japanese 1.00		Westerne 1 3.00	Row Total
Yes	1.00	42 47.7 54.5	4 4.5 50.0	42 47,7 45.2	83 49.4
No	2.00	35 38.9 45.5	4 4.4 50.0	51 56.7 54.8	90 50.0
	Column Total	77 43.3	8 4.5	93 52.2	179 100-0

Number of Missing Observations = 0

TABLE 6 SPSS/PC Release 1.10

Crosstabulation: T12 How many times have you travelled overse

T7->	Count Row Pet Col Pet	Japanese 1.00	· · ·	Westerne r 3.00	Row Total
first t	1.00 ime	23 41.8: 13.1	2 3.6 8.7	30 54.5 18.0	55 15.0
2-4 tim	2.00 es	49 49.5 27.8	5 5.1 21.7	45 45.5 26.9	999 27.0
5-9 tin	3.00 es	30 46.2 17.0	5 7.7 21.7	30 46.2 18.0	65 ⊁∕.8
10 time	4.00	22	10	53	

Number of Missing Observations = 0

.

62.4 31.7 25.9 12.5 11.8 43.5 10 times over 23.2 62 16.9 5.00 52 1 Missing 1.6 4.3 83.9 14.5 5.4 27.5 Column Total 23 6.3 365 100.0 176 167 48.1 45.6 Number of Missing Observations = Ø

Country of Residence By T7

TABLE 8 SPSS/PC Release 1.10 Crosstabulation: T12 How many times have you travelled overse Crosstabulation: T15 Count Japanese Asian {Westerne} 77-> Row Pet Col Pet Row 3.00; Total ¦r 1.00 2.00 712 -----1 4.2 12,5 1.00 19 4 16.7 4.3 24 13.5 first time 79.2 24.7 2 3.9 25.0 2.00 31 18 51 2-4 times 60.8 40.3 35.0 19.4 28.7 -----3.00 2 5.4 25.0 Ģ 26 70.3 28.0 37 20.8 5-9 times 24.3 11.7 13 22.0 16.9 <u>3</u> 5.1 37.5 4.00 43 72.9 46.2 57 33.1 10 times over 5.00 · 5 71,4 2 28.6 7 3.9 Missing 6.5 2.2 8 4.5 Column 77 93 178 Total 43:3 52.2 100.0.

Number of Missing Observations = 0

TABLE 9

JPSS/PC Release 1.10

0

5.1

Crosstabulation: Have visited Phuket T15 💡

T7- · Row Col	unt Pet Pet	Japanese 1.00		Westerne r 3.00	Row
T15 1 first time		44 42.7 57.1	3 2.9 37.5	56 54.4 60.2	103 57.9
2 times	∞	6 24.0 7.8		19 76.0 20.4	25 14.0
3 times	.00	4 40.0 5.2	1 10.0 12.5	5 50.0 5.4	10 5.6
4 4 times	.∞	1 33.3 1.3		2 66.7 2.2	3 1.7
5 times over	.00	4 26.7 5.2	7 13.3 25.0	9 60.0 9.7	15 8.4
6 Micsing		18 81.8 23.4	2 9.1 25.0	9.1 2.2	22 12.4
	lumn Iotal	77 43.3	8. 4.5	93 52.2	178 100.0

Number of Missing Observations =

TABLE 11

Business

		5	PSS/PC R	eleuse 1.	.10
Crosstabul	ation:	T16	Purposa	of Visit	
17->	Count Row Pot Col Pot	Japanese 1.00	1	r	Row Total
T16 Holiday	1.00	65 42.5 34.4	7 4.6 87.5	81 52.9 87.1	153 56.0
	<u> ~ ~</u>	++ • • • •	+ 		+ 'o

\$5.6

T T15	7->	Count Row Pct Col Pct	Japanese		Westerne r 3.00	Row
	st tir	1.00 ne	139 49.1 79.0	16 5.7 69.6	128 45.2 76.6	283 77.3
2 t	imes	2.00	20 43.5 11.4	4 8.7 17.4	22 47.8 13.2	46 12.6
3 t	imes	3.00	3 33.3 1.7	1 11.1 4.3	5 55.6 3.0	9 2.5
4 t	ines	4.00	3 60.0 1.7		2 40.0 1.2	5 1.4
5 t	imes c	5.00 over	3 21.4 1.7	2 14.3 8.7	9 64.3 5.4	14 3.8
Mis	sing	6.00	8 88.9 4.5		1 11.1 -6	9 2.5
		Column Total	176 48.1	23 6.3	167 45.6	366 100.0

SPSS/PC Release 1.10

Have visited Phuket

Number of Missing Observations = 0

TABLE 10

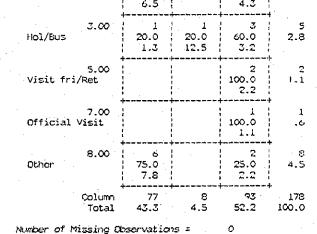
SPSS/PC Release 1.10 Crosstabulation: T16 Purpose of Visit

17->	Count Row Pct	Japanese	Asian	Westerne	
T16	Col Pct	1,00	2.00	3.00	Rcw Total
Holiday	1.00	150 47.2 85.2	21 6.6 91.3	147 46.2 83.0	318 86.9
Susiness	2.00	/ 	1 20.0 4.3	4 30.0 2.4	5 1.4
Hol/Bus	3.00	10 45.5 5.7	1 4.5 4.3	11 50.0 6.6	5.0 20
Колеутоо	4.00 n	4 57.1 2.3		3 42.9 1.3	7 1.9
Visit fr	5.00 i/Ret	4 100.0 2.3			4 1.1
Official	7.00 Visit	2 1∞.0 1.1			2 -5
Other	5.00	6 75.0 3.4		2 25.0 1.2	8 2-2 .
	Column Total	176 48.1	23 6.3	167 45.6	366 100.0

Number of Missing Observations = 0

148

TABLE 7



Number of Missing Observations =

SPSS/PC Release 1.10

TABLE 13

Crosstabulation: Why you have chosen Phuket instead of Pa T18 . By T5 Gender

					8y 15
	Row Pot 1	Male 1.00			- 800
T18 1.00 Visited PTY		61 87.1 25.7	7 10.0 5.6	2 2.9 40.0	- 70 19.1
Environme	2.00 ant	70 64.2 29.5	39 35.8 31.5		109 %9.8
Access	3.00	6 85.7 2.5	1 14.3 .8		7 1.9
Facilitie	4.00 ms	25 67.6 10.5	12 32.4 9.7		37 10.1
Activitie	5.00 #5	5 71.4 2.1	2 28.6 1.6		7
Entertair	6.00	1 33.3 .4	2 66.7 1.6		- 3 - 8
Tour pac	7.00 (age	11 36.7 4.6	18 60.0 14.5	1 3.3 20.0	30 8.2
Tour pric	8.00 >e	63.2	13 34.2 10.5		38 10.4
Others	9.00	34 52.3 14.3	30 46.2 24.2	1 1.5 20.0	65 17.8
	Colum Total	237 64.8	124 33.9	5 1.4	

		-	 10 - 10 - 10 - 10 	
Nummer a	າ ເພິ່ງ ແມ່ນ	g Observati	005 2	•
		3 GOGO, *GGA		v

Crosstabulation:	718	Why you	i have cho	osen Phuke	et instead	i of Pa	By 16	Age
Count Té-> Row Pot	20 below	21-25	26-30	31-40	41-50	51 over	Missing	Row
Col Pct T18	1.00	2.00	3.00	4.00	5.00	6.00	7,00	Total
1100 Visited PTY	4 5.7 22.2	5 7.1 9.6	13 18.6 14.6	27 38.6 31.8	11 15.7 19.6	9 12.9 32.1	1 1.4 2.6	70 19.1
2.00 Environment	7 6.4 38.9	18 16.5 34.6	34 31.2 38.2	18 16.5 21.2	21 19.3 37.5	9 8.3 32.1	2 1.8 5.3	109 27.8
3.00 Access		2 28.6 3.8) 1 1 1 5 5	2 28.6 2.4	1 14.3 1.8	, , , , , , , , , , , , , , , , , , ,	2 28.6 5.3	7 1.9
4.00 Facilitics	1 2.7 5.6	6 16.2 11.5	14 37.8 15.7	8 21.6 9.4	2 5.4 3.6	1 1 1 1	6 16.2 15.8	37 10.1
5.00 Activities	1 14.3 5.6	1 14.3 1.9	2 28.6 2.2	2 28.6 2.4	5 5 7 7	14.3 3.6	1 1 1 1 1	7 1.9
6.00 Entertain		f	1 33.3 1.1		2 66.7 3.6	i t t t t	1 1 1 1	3
7.00 Tour package	3 10.0 16.7	5 16.7 9.6	8 26.7 9.0	6 20.0 7.1	4 13.3 7.1	3 10.0 10.7	1 3.3 2.6	30 8.2
8.00 Tour price	1 2.6 5.6	9 23.7 17.3	8 21.1 7.0	6 15.8 7.1	8 21.1 14.3	4 10.5 14.3	2 5.3 5.3	38 10_4
9.00 Others	1 1.5 5.6	6 9.2 11.5	9 13.8 10.1	16 24.6 18.8	7 10.8 12.5	2 3.1 7.1		65 17.8
Column Total	18 4.9	52 14.2	89 24.3	85 23.2	56 15.3	28 7.7	33 10_4	- 366 100.0

SPSS/PC Release 1.10

Number of Missing Observations = 0

TABLE 14	
	SPSS/PC Release 1.10
Crosstabulation: T18	Why you have chosen Phuket instead of Pa
	By T7 Country of Residence

Count T7-> Row Pet Col Pet T18	Japanese 1.00	Asian 2.00	Westerne r 3.00	Row
1.00 Visited PTY		9 12.9 39.1	34 48.6 20.4	70 19.1
2.00 Environment	46 42.2 26.1	5 4.6 21.7	58 53.2 34.7	109 29.8
3.00 Access	4 57.1 2.3		3 42.9 1.8	7 1.9
4.00 Facilities	21 56.8 11.9	3 8.1 13.0	13 35.1 7.3	37 10.1
5.00 Activities	4 57.1 2.3		3 42.9 1.8	7 1.9
6.00 Entertain	2 66.7 1.1		· 1 33.3 .6	3 .8
7_00 Tour package	13 43.3 7.4	4 13.3 17.4	13 43.3 7.8	30 8.2

TABLE 15

TABLE 1	5	s	PSS/PC F	Release i.	10	
Crosstabula	ation:	T24	Type of	Accommod	ations	
		1	By 17	Co	untry of	Residence
T7->	Row Pct	Japanese 1.00		r ⁱ .	Rcw Total	
Hotel 1	1.00	120 82.8 68.2	2 1.4 8.7	23 15.9 13.8	145 37.6	
Hotel 2	2.00	30 22.6 17.0	18 13.5 73.3	85 63.9 50.9	133 36.3	
Guest Hou	3.00 Ise			7 100.0 4.2	- 7 1.9	
Bungalow	4.00	9 22.5 5.1	1 2.5 4.3	30 75.0 18.0	40 10.9	
Fri/Ret	5.00			2 100.0 1.2	2 .5	
Others	6.00			2 100.0 1.2	- - 5	
Missing	7.00	17 45.9	2 5.4	18 48.6	 37 10.1	

				1. ·
8.00 Tour price	5 13.2 2.8	2 5.3 8.7	31 81.6 18.6	38 10.4
9.00 Others	54 83.1 30.7		11 16.9 6.6	- 65 17.8
Column Total	176 48.1	23 6.3	167 45.6	- 356 100.0

0

NU	inber.	of	Missing	Observation	3	=
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149

 45.9
 5.4
 48.6
 10.1

 9.7
 8.7
 10.8

 176
 23
 167
 265

 43.1
 6.3
 45.6
 100.0

 Column Total

Number of Missing Observations = 0

ABLE 16	3	PSS/PC F	Pelease 1.	10		TABLE 17	5	9755/PC
Prosstabulation:	T24	Type of By T7	Accominoc Cou	lations Intry of Residenc	æ	Crosstabulation:	T24	Турс Ву 1
- Count T7-> Row Pat Col Pat	Japanese 1.00		Westerne r 3.00	Row Total		T10-> Row Pot Col Pot	Yes 1.00	NO 2
1.00 Hotel 1	39 63.9 50.6	4 6.6 50.0	18 29.5 19.4	61 34.3		T24 1.00 Hotel 1	 38 26.2 35.8	10 73.8 41.2
2.00 Hotel 2	23 28.0 29.9	2 ` 2.4 25.0	57 69.5 61.3	82 46.1		2.00 Hotel 2	57 42.9 53.8	76 57. 29.2
3.00 Guest House			1 100.0 1.1	- -6	·	3.00 Guest House	†	100.0
4.00 Bungalow	1 100.0 1.3			1 .6	•	4.00 Bungalow	1 2.5 .9	97.9 15.0
5.00 Fri/Ret	1 100.0 1.3			1 .0		5.00 Fii/Ret	1 50.0 .9	50.4
6.00 Others	1 25.0 1.3		3 75.0 3.2	4 2.2		6.00 Others	•}	100.0
7.00 Missing	12 42.9 15.6	2 7.1 25.0	14 50.0 15.1	28 15.7		7.00 Missing	9 24.3 8.5	75. 10.8
Column Total	77 43.3	8 4.5	73 52.2	178 100.0		Colum	+ 106 29.0	+ 264 71.0

Crosstabul	ation:	T24	Type of	Accorni	dations			
			Ву Т10	V:	isit to Th	ailand or	n a packo	pe ti
T10->	Count Row Pct Col Pct	Yes 1.00	NO 2.00	Row Total				
Hotel 1	1.00	38 26.2 35.8	107 73.8 41.2	145 39.6				·
Hotel 2	2.00	57 42.9 53.8	76 57.1 29.2	133 - 36.3				
Guest Ho	3.00 Use		7 100.0 2.7	7 1.9				
Bungalow	4.00	1 2.5 .9	39 97.5 15.0	40 10.9				
Fri/Ret	5.00	1 50.0 .9	1 50.0 .4	2 .5		·		
Others	6.00		2 100.0 .8	2 .5	•		·	
Missing	7.00	9 24.3 8.5	28 75.7 10.8	37 10.1			-	
	Colum Total	106 29.0	260 71.0	- 366 100.0				

SPSS/PC Release 1.10

0

TABLE 18

Crosstabulation:

TABLE 16

SPSS/PC Release 1.10

T24

Type of Accommodations

8y T92 How many nights in Phuket HISSING

	11	1		11 - A (A (1. A.				14 A	1122210	
	T92~>	Count Row Pct	one	two	three	four	five	6-13	14 over		Row
T2		Col Pct	1.00	2.00	3.00	4.00	5.00	6.00	7.00	9.00	Total
1) 94 2 - 1	Hotel 1	1.00	1 .7 33.3	51 35.2 57.3	43 29.7 45.7	10 6.9 37.0	21 14.5 56.8	16 11.0 22.2	2 1.4 5.7	1 .7 11_1	145 39.6
١	Hotel 2	2.00	1 8 33.3	31 23.3 34.8	33 24.8 35.1	7 5.3 25.9	7 5.3 18.9	30 22.6 41.7	22 16.5 62.9	2 1.5 22.2	133 36.3
; . (Guest Ho	3.00 use		1 14.3 1.1	1 14:3 1.1	2 28.6 7.4	1 14.3 2.7	2 28.6 2.8			7 1.9
ſ	Bungalow	4.00	1 2.5 33.3	2 5.0 2.2	8 20.0 8.5	3 7.5 11.1	3 7.5 8.1	17 42.5 23.6	5 12.5 14.3	i 2.5 11.1	40 10.9
1	Fri/Ret	5.00	5 9 1 1 8 8							2 100.0 22.2	.5
	Others	6.00				1. 50.0 3.7	1 1 1 1 1 1 1		1 50.0 2.9		2
	Missing	7.00		4 10.B 4.5	9 24.3 9.6	4 10.8 14.8	5 13.5 13.5	7 18.9 9.7	5 13.5 14.3	3 8.1 33.3	37 10.1
•		Column Total	J .8	37 24.3	94 25.7	27 7_4	37 10.1	72 19.7	35 9.6	? 2.5	ککت ۱۰۵۰۰۰

Number of Missing Observations = 0

TABLE 19

Crosstabulation:

SPSE/PC Release 1.10

Evaluation of Accommodations (Room) Gendar

.

н. Н		· · ·	By T5	Ger	nder
T5->	Count Row Pct Col Pct			Missing 3.00	Row Total
Good	1.00	192 61.7 81.0	117 37.6 94.4	2 .6 40.0	311 85.0
Average	2.00	43 86.0 18.1	5 10.0 4.0	2 4.0 40.0	50 13.7
Missing	4.00	2 40.0 .8	2 40.0 1.6	1 20.0 20.0	5 1_4
	Column Total	237 64.8	124 33.9	5 1.4	366 100.0

T251

Number of Missing Observations = 0

TABLE 20

SPSS/PC Release 1.10

Crosstabulation: Evaluation of Accommodations, (Room) T251 By T5 Gender

TABLE 21

SPSS/PC Release 1.10

	Count Row Pot	Male	Fomale	Missing	Row
T251	Col Pct	1.00	2.00	3.00	Total
Good	1.00	68 62.4 63.0	41 37.6 62.1		107 61.2
Average	2.00	30 62.5 27.8	17 35.4 25.8	1 2.1 25.0	49 27.0
Bad	3.00	2 66.7 1.9	1 33.3 1.5		3 1.7
Missing	4.00	3 44.4 7.4	7 38.9 10.6	3 16.7 75.0	18 10.1
	Column Total	109 60.7	66 37.1	4 2.2	178 100.0

Number of Missing Observations = 0

Crosstabulation:		T251	Evaluat 8y T7			commodations (Room) Intry of Residence		
Count T7-> Row Pct Col Pct		Japanese 1.00		Westerne r 3.00	Row Total			
Good	1.00	145 46.6 82.4	20 6.4 87.0	146 46.9 87.4	311 85.0			
Average	2.00	28 56.0 15.9	3 6.0 13.0	19 38.0 11.4	50 13.7			
Missing	4.00	3 £0.0 1.7		2 40.0 1.2	5 1.4			
	Column Total	176 48.1	23 6.3	167 45.6	366 100.0			
Number of Missing Observations = 0								

SPSS/PC Release 1.10

Crosstabulation:		7251	Evaluat By T7	Evaluation of Accommodations (Room By T7 Country of Residence			
T7->	Count Row Pot Col Pot	Japanese		Westerne r 3.00	Row Total		
Good	1.00	40 36.7 31.9	6 5.5 75.0	63 57.8 67.7	109 61.2		
Average	2.00	20 41.7 26.0	2 4.2 25.0	26 54.2 28.0	43 27.0		
Bad	3.00	3 100.0 3.9					
Missing	4.00	14 77.8 18.2		4 22.2 4.3	- 13 10.1	·	
	Column Total	77 43.3	8 4.5	93 52.2	178 100.0		

Number of Missing Observations = 0

TABLE 24

SPSS/PC Release 1.10

Crosstabulation:		T252	Evaluation of Accommodations (Meal By TS Gender				
T5-> T252	Row Pct			Missing 3.00	Row		
Good	1.00	65 61.3 60.2		1 .9 25.0	106 59.6		
Average	2.00	27 63.0 26.9	17 37.0 25.8		46 25.8		
Bad	3.00	2 66.7 1.9	1 33.3 1.5		- 3 1.7		
Missing	4.00	12 52.2 11.1	8 34.8 12.1	3 13.0 75.0	23 12.9		
	Column Total	108 60.7	66 37.1	4	178 100.0		

Number of Missing Observations = 0

TABLE 26

	-1	SPSS/PC Release 1.10
Crosstabulation:	T252	Evaluation of Accommodations (Meal)
		8y T7 Country of Residence

	1 A A A A A A A A A A A A A A A A A A A				
T7->	Count Row Pct Col Pct	Japanese 1.00		Westerne r 3.00	Row'.
Good	1.00	29 27.4 37.7	5 4.7 62.5	72 67.9 77.4	106 59.6
Average	2.00	33 71.7 42.9	1 2.2 12.5	12 26.1 12.9	46 25.8
Bađ	3.∞	1 33.3 1.3		2 66.7 2.2	- 3 1.7
Missing	4.00	i4 60.9 18.2	2 8.7 25.0	7 30.4 7.5	- 23 12.9
	Column Total	77 43_3	8 4.5	93 52.2	178 100.0

Number of Missing Observations = 0

TABLE 28

SPSS/PC Release 1.10

Crosstabulation: T253 Evaluation of Accommodations (Service) By T5 Gender

TABLE 23

SPSS/PC Release 1.10

Crosstabulation: T252 Evaluation of Accommodations (Meal) By T5 Gender

			oy is	Ger	ncer
T5->	Count Row Pct	Male	Female	Missing	ROW .
T252	Col Pct	1.00	2.00	3.00	
Good	1.00	158 62.2 66.7	94 37.0 75.8	2 .8 40.0	254 67.4
Avenage	2.00	65 71.4 27.4	24 26.4 19.4	2 2.2 40.0	91 24.9
Bad	3.00	2 66.7 .8	1 33.3 .8		3 _8
Missing	4.00	12 66.7 5.1	5 27.8 4.0	1 5.6 20.0	18 4.9
	Column Total	237 64.8	124 33.9	5 1.4	366 100-0

TABLE 25 SPSS/PC Release 1.10

Crosstabulation:	T252	Evaluation of Accommodations (Meal)
		7 Country of Residence

T7->	Count Row Pct Col Pct	Japanese 1.00		Westerne r ; 3.00;	Row Total
T252 Good	1.00	114 44.9 64:8	15 5.9 65.2	125 49.2 74.9	254 69.4
Average	2:00	50 54.9 28.4	7 7.7 30.4	34 37.4 20.4	91 24.9
Bad	3.00	1 33.3 .6	1 33.3 4.3	1 33.3 .6	3 .8
Missing	4.00	11 61.1 6.3		7 38.9 4.2	18 4.9
	Column Total	176 48.1	23 6.3	167 45.6	566 100.0

Number of Missing Observations = 0

TABLE 27

SPSS/PC Release 1.10

Crosstabulation:	T253	Evaluation	of Accountions	(Service)
		By 15	Gender	

T5-`> T253	Count Row Pct Col Pct			Missing 3.00	Row Total
Good	1.00	176 65.7 74.3	90 33.6 72.6	2 .7 40.0	268 73.2
Average	2.00	52 61.2 21.9	31 36.5 25.0	2 2.4 40.0	85 23-2
Bad	3.00	2 66.7 .8	1 33.3 .8		3 .8
Missing	4.00	7 70.0 3.0	2 20.0 1.6	1 10.0 20.0	10 2.7
	Colume Total	237 64.8	124 33.9	5 1.4	- 366 100.0

Number of Missing Observations = 0

TABLE 29

SPSS/PC Release 1.10

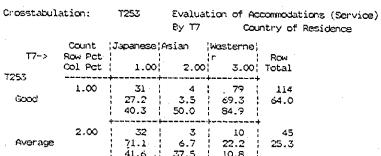
.

Crosstabulation: T253 Evaluation of Accommodations (Service) By T7 Country of Residence

T5-> T253	Count Row Pct Col Pct	Male 1.00)), ()	Missing 3.00	Row Total		
Good	1.00	72 63.2 66.7	41 36.0 62.1	1 .9 25.0	114 64.0		
Avenage	2.00	28 62.2 25.9	17 37.8 25.8		- 45 25.3		
Missing	4.00	8 42.1 7.4	8 42.1 12.1	Z 15.8 75.0	19 10.7		
	Column Total	108 60.7	66 37.1	4 2.2	178 100.0		
Number of Missing Observations = 0							

T7->	Count Row Pot Col Pot	Japanese		Westerne r 3.00	Row Total		
T253 Good	1.00	106 39.6 60.2	19 7.1 82.6	143 53.4 35.6	268 73.2		
Average	2.00	62 72.9 35.2	3 3.5 13.0	20 23.5 12.0	85 23.2		
Bad	3.00		1 33.3 4.3	2 66.7 1.2	.3 .3		
Missing	4.00	8 80.0 4.5		2 20.0 1.2	10 2.7		
	Column Total	176 48.1	23 6.3	167 45.6	366 100.0		
Number of Missing Observations = 0							

SPSS/PC Release 1.10



					T .	
	2.00	32	3	10	45	
Average		71.1	6.7	22.2	25.3	
					, 20.0	
	i	41.6	37.5	10.8	i	
					+	
	4.00	14	1	4	19	
Missing	-	73.7	5.3	21.1	10.7	
		18.2	12.5	4.3		
	-	++			,	
	Column	77	8	93	178	
	Total	42.3	4.5	52.2	100.0	

Number of Missing Observations = 0

TABLE 32

SPSS/PC Release 1.10

Crosstabulation:	T254	Evaluation of Accommodations (Facility)
		By TS Gender

T5-> T254	Count Row Pct Col Pct	; 1 1	Female 2.00		Row Total		
Good	1.00	67 65.0 62.0	35 34.0 53.0	1 1.0 25.0	103 57.9		
Average	2.00	32 59.3 29.6	22 40.7 33.3		54. 30.3		
Bad	3.00	3 75.0 2.8	1 25.0 1.5		2.2		
Missing	4.00	6 35.3 5.6	8 47.1 12.1	3 17.6 75.0	9.6		
	Column Total	108 60.7	66 37.1	4 2.2	178 100.0		
Number of Missing Observations = 0							

TABLE 34

IADLE 34	S	PSS/PC P	Release 1.	10		1.1	
Crosstabulation:	T261	Evaluat By T7	tion of Be Cou	ach Act Intry of			ng
T7-> Row Pct Col Pct	Japanese 1.00		Westerne r 3.00	Row Total			
1261 1.00 H t.Good	67 68.4 38.1	4 4.1 17.4	27 27.6 16.2	98 26.8			
2.00 H t,Not Good	15 68.2 8.5	2 9-1 8.7	5 22.7 3.0	22 6.0			
3.00 W t,could not	22 55.0 12.5	2 5.0 8.7	16 40_0 9_6	40 10_9	. *		
4.00 Did not try	67 34.4 39.1	15 7.7 65.2	113 57.9 67.7	195 53.3		·	
5.00 Missing	5 45.5 2.8		6 54.5 3.6	11 3.0		,	÷,

23

6.3

Number of Missing Observations = 0

Column

Total

176

48.1

7263

TABLE 36

SPSS/PC Release 1.10

167

45.6

Crosstabulation:

Evaluation of Beach Activities (Snorkeli Country of Residence By T7

.

366

100.0

TABLE 31

SPSS/PC Release 1.10

Crosstabulation: T254 Evaluation of Accommodations (Facility) By TS Gonder Male {Female {Missing } Count T5-> Row Pct Row 2.00 3.00 Total Col Pct 1.00; T254 2.9 1.00143 77 227 65.2 62.4 Good 33.9 62.0 40.0 62.1 _69 63.9 2.00 37 2 108 Average 34.3 1.9 29.S 29.1 29.8 40.0 3.00 1 1 2 Bad 50.0 50.0 .5 .4 .8 -----4.00 19 9 29 1 Missing 65.5 31.0 3.4 7.9 20.0 8.0 7.3 Column 237 124 5 366 Total 64.8 33.9 1.4 100.0

Number of Missing Observations = 0

TABLE 33

OPSS/PC Release 1.10

Crosstabul	ation:	T251	Evalua By T12	tion of Ac How		•	n) /ou travelled	ovr
T12->	Count Row Pet Col Pet		s	s i	over	1	Row Total	
Good	0.1	46 14.8 83.6	85 27.3 85.9	54 17.4 83.1	75 24.1 83.2	51 16.4 82.3	311 85.0	
Average	2.00	9 18.0 16.4	12 24.0 12.1		9 18.0 10.6	10 20.0 16.1	50 13.7	
Missing	4.00	4 8 7 7 8 8 8	2 40.0 2.0	1 20.0 1.5	1 20.0 1.2	1 20.0 1.6	5 1_4	
	Column Total	55 15.0	99 27.0	65 17.8	85 23.2	62 16.9	- 	

Number of Missing Observations = 0

TABLE 35

SPSS/PC Release 1.10

Crosstabulation:	T262	Evaluation of Beach Activities (Relexing
		By T7 Country of Residence

T7->	Count Row Pct Col Pct	Japanese 1.00		Westerne r 3.00	Row Total
H t,Good	1.00	141 4č.4 80.1	20 6.6 87.0	143 47 0 85 6	304 33.1
H t.Not (2.00 3000	15 75.0 8.5		5 25.0 3.0	20 5.5
W t,could	3.00 _ d not	8 47.1 4.5	2 11.8 8.7	7 41.2 4.2	17 4.6
Did not	4.00 try	8 47.1 4.5	1 5.9 4.3	8 47.1 4.3	17 4.6
Missing	5.00	4 50.0 2.3		4 50.0 2.4	8 2.2
	Column Total	176 48.1	23 6.3	167 45.6	366 100.0

Number of Missing Observations =

TABLE 37

SPSS/PC Release 1.10

0

Crosstabulation: T264

Evaluation of Beach Activities (Sightsee Country of Residence By 17

T7-> Row Pct Col Pct	Japanese		Westerne r 3.00	Row Total
T263 1.00 H t,Good	45 46.4 25.6	4 4.1 17.4	48 49.5 28.7	97 26.5
2.00 H t,Not Good	43 93.5 24.4		3 6.5 1.8	- 46 12.6
3.00 W t.could not	25 48.1 14.2	2 3.8 8.7	25 48.1 15.0	52 14.2
4.00 Did not try	59 36.6 33.5	17 10.6 73.9	85 52.8 50.9	161 44.0
5.00 Missing	4 40.0 2.3		6 60.0 3.6	10 2.7
Column Total	176 48.1	23 6.3	167. 45.6	366 100.0
Numt*r of Missing Ob	oservation	is =	•	

77->	Count Row Pct Col Pct	Japanese		Westerne r 3.00	Row
T264 H t,Good	1.00	72 35.8 40.9	12 6.0 52.2	117 58.2 70.1	201 54.9
H t,Not	2.00 Good	21 77.8 11.9		6 22.2 3.6	27 7_4
W t,coul	3.00 dinot	17 77.3 9.7		5 22.7 3.0	22 6.0
Did not	4.00 try	61 59.8 34.7	11 10.2 47.8	30 29.4 18.0	102 27.9
Missing	5.00	5 35.7 2.8		9 64.3 5.4	14 3.8
	Column Total	176 48.1	23 6.3	167 45.6	366 100.0
Number of i	Missing Ot	servation	5 =	0	

_____152

TABLE :	38	c	PSS/PC F	leiense I.	10	
Crosstabul	ation:	T265	Evaluat By T7			ivities (Town/Cit Recidence
T7->	Count Row Pet Col Pet	Japanese 1.00		Westerne r 3.00	Row Total	
T265 H t,Good	1.00	54 33.3 30.7	14 8.6 60.9	94 58.0 56.3	162 14.3	
H t.Not	2.00 Guod	16 42.1 9.1	1 2.6 4.3	21 55.3 12.6		
W t.coul	3.00 d net	45 90.0 25.6		5 10.0 3.0	50 13.7	
Did not	4.00 try	54 55.1 30.7	3 8.2 34.8	36 36.7 21.6	98 26.8	
Missing	5.00	7 33.9 4.0		11 61.1 6.6	18 4.9	
	Column Total	176 48.1	23 6.3	.167 45.6	- 366 100.0	

Number of Missing Observations = 0

TABLE 40			
	11 C. 1.	SPSS/PC Release 1.10	

Crosstabulation: T267 Evaluation of Beach Activities (Tennis,A Country of Residence By TT

Count T7-> Row Pct Col Pct	Japanese	Asian 2.00	Westerne r 3.00	Row
T267 1.00 H t,Good	15 45.5 8.5	4 12.1 17.4	14 42.4 8.4	33 9.0
2.00 H t,Not Good	1 50.0 .6		1 50.0 .6	2 -5
3.00 W t,could not	8 33.3 4.5	1 4.2 4.3	15 62.5 9.0	24 6.6
4.00 Did not try	145 49.8 92.4	18 6.2 78.3	128 44_0 76.6	291 79.5
5.00 Missing	7 43.8 4.0		9 56.3 5.4	16 4.4
Column Total	176 48.1	23 6.3	167 45.6	366 100.0

Number of Missing Observations = 0

TABLE 39

SPSS/PC Release 1.10

Evaluation of Beach Activities (Playing Crosstabulation: T266 8y 17

010360.200.		1200	By 17			Residence
T7->		Japanese 1.00		r	Row	
H t,Good	1.00	4 80.0 · 2.3 ·		1 20.0	5 1.4	
H t,Not	2.00- Good	3 100.0 1.7			38	
W t,cou)	3.00 Id not	24 53.3 13:6	1 2.2 4.3	20 44.4 12.0	45 12.3	
Did not	4.00 try	141 47.0 90.1	22 7.3 95.7	137 45.7 92.0	300 52.0	
Micsing	5.00	4 30.8 2.3		9 69.2 5.4	13 3.6	
	Column Total	176 43.1	23 6.3	167 45.6	365 100.0	

Number of Missing Observations = 0

TABLE 41

SPSS/PC Release 1.10

T268 💡 Crosstabulation: Evaluation of Beach Activities (Handicra By T7 Country of Residence

		Og II		
Count T7-> Row Pct Col Pct T268	Japanese		Westerne r 3.00	ROW
1.00 H t,Good	6 13.6 3.4	2 4.5 8.7	- 36 - 81.8 - 21.6	12.0
2.00 H t,Not Good	2 33.3 1.1	1 16.7 4.3	3 50.0 1.8	6 1.6
3.00 W t,could not	8 53.3 4.5		7 46.7 4.2	15 4.1
4.00 Did not try	149 53.8 84.7	20 7.2 87.0	108 39.0 64.7	277 75.7
5.00 Missing	11 45.8 6.3		13 54.2 7.8	24 6.6
Colum Total	176 45.1	23 6.3	167 45.6	366 100.0

Number of Missing Observations = 0

TABLE 43

IADLC .	43	S	P53/PC #	Release 1.	10		
Crosstabu	lation:	T281	Restau 8y T7	rant (Have Cox		restauran Residenc	
T7->	Count Row Pet Col Pet	Japanese		Westerne r 3.00	Row Total		
Yes	1.00	137 49.6 77.8	17 6.2 73.9	122 44.2 73.1	276 75.4		
No	2.00	20 37.0 11.4	5 9.3 21.7	27 53.7 17.4	54 14.8		

16 44.4 9.6

167

45.6

0

36 9.8

366

.

100.0

TABLE 42 T273 Shopping (Price) Valid Cum Value Label Value Frequency Percent Percent Percent 219 78 14 59.8 21.3 3.8 Good. 1.00 57.8 21.3 3.8 57.8 Average 2.00 3.00 81.1 Bad 85.0 Missing 4.00 55 15.0 15.0 100.0 ---TOTAL 366 100.0 100.0

Valid Cases 335 Missing Cases 0

_ _ _ _ _

TABLE 44							Column Total	176	
T2B3 Restaur Value Label	ant (Price) Value	Frequency	Percent	Valid Percont	Cum Percent	Number of		48.1 oservatio	15 =
	0.0 1.00 2.00		13.1 59.0 24.3	13.1 59.0 24.3	13.1 72.1 96.4				
	3.00		3.6	3.6	100.0				
	TOTAL	366	100.0	100.0					

_ _ _ _ _ _ _ _

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_ _ _ _ _ _ _ _ _

Crosstabulation:	T301	Evaluation of Natural and Social Conditi
		By T7 Country of Residence

T7->	Count Row Pct Col Pct	Japanese 1.00		Westerne r 3.00	Row Total
Good	1.00	157 52.7 89.2	22 7.4 95.7	119 39.9 71.3	293 81.4
Average	2.00	17 32.1 9.7	1 1.9 4.3	35 66.0 21.0	53 14.5
Bad 🕞	3.00			4 100.0 2.4	4
Missing	4.00	2 18.2 1.1		9 81.8 5.4	- 11 3.0
·	Column Total	176 48.1	23 6.3	167 45.6	366 100.0

Number of Missing Observations = 0

TABLE 47

SPSS/PC Relaxe 1.10

Crosstabulation: T303 Evaluation of Natural and Social Conditi 8y T7 Country of Residence

T7->	Count Row Pct Col Pct	Japanese 1.00		Westerne r 3.00	Row Total
Good	1.00	77 39.1 43.8	16 8.1 69.6	104 52.8 62.3	197 53.8
Average	2.00	94 62.3 53.4	7 4.6 30.4	50 33.1 29.9	151 41.3
Bad	3.00	37.5 1.7		5 62.5 3.0	2.2
Missing	4.00	2 20.0 1.1		8 30.0 4.8	10 2.7
	Colum Total	176 48.1	23 6.3	167 45.6	366 100-0

Number of Missing Observations = 0

TABLE 49

1		SPSS/PC	Release 1.1	LO 1
	1.1.1.1	1.1	1	

Evaluation of Natural and Social Conditi By T7 Country of Residence Crosstabulation: T305

T7->	Count Row Pct	Japanese	Asian	Westerne	Row	
	Col Pct	1.00	2.00	3.00	Total	
T305 Good	1.00	67 31.5 38.1	21 9.9 91.3	125 58.7 74.9	213 59.2	
Average	2.00	91 73.4 51.7	2 1.6 8.7	31 25.0 18.6	124 33.9	
Bad	3.00	9 81.8 5.1		2 18.2 1.2	11 3.0	
Missing	4.00	9 50.0 5.1		9 50.0 5.4	18 4.7	
	Column Total	176 48.1	23 6.3	167 45.6		

Number of Missing Observations =

TABLE 46

SPSS/PC Release 1.10

Crosstabulation: T302

Evaluation of Natural and Social Conditi By T7 ; Country of Residence

T7->	Count Row Pct Col Pct	Japanése 1.00		Westerne r 3.00	Row Total
Good	1.00	117~ 50.0 66.5	16 6.8 69.6	101 43.2 60.5	234 63.9
Average	2.00	51 46.8 29.0	6 5.5 26.1	52 47.7 31.1	107 27.8
Bad	3.00	· 3 50.0 1.7		· 3 50.0 1.3	ా 1.ల
Missing	4.00	5 29.4 2.8	1 5.9 4.3	11 64.7 6.6	17 4.6
	Colum Total	176 48.1	23 6.3	167 45.6	-

Number of Missing Observations = 0

TABLE 48

SPSS/PC Release 1.10

Crosstabulation:	T304	Evaluation of Natural and Social Conditi
		By T7 Country of Residence

T7->	Count Row Pet Col Pet	Japanese 1.00		Westerne r 3.00	Row Total	
Good	1.00	.44 35,5 25.0	14 11.3 60.9	66 53.2 39.5	124 33.9	
Average	2.00	122 57.8 69.3	8 3.3 34.8	81 38.4 48.5	211 57.7	
8ad	3.00 -	0 .28.6 3.4	1 4.8. 4.3	14 66.7 8.4	21 5.7	
Missing	4.00	4 40.0 2.3	 	د 60.0 3.6	10 2.7	
	Column Total	176 48.1	23 6.3	167 45.6	- 366 -100.0	

Number of Missing Observations = 0

TABLE 50

Crosstabul	ation:	T306	Evaluat By 177	tion of Natural and Social Conditi Country of Residence				
T7->	Count Row Pct Col Pct		Asian	Westerne r 3.00	Row			
T306 Yes	1.00	ZB 59-4 21.6		25 39.1 15.0	64 17.5			
Average	2.00	23 27.1 13.1	9 10.6 37.1	:	85 23.2			
No	3.00 -	115 53.0 65.3	13 6.0 56.5	89 41.0 53.3	217 59.3			
	Column Total	176 48.1	23 6.3	167 45.6				

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TABLE 51

SPSS/PC Release 1.10

Crosstabulation: TZ01 Evaluation of Natural and Social Conditi 8y T7 Country of Residence

SPSS/PC Release 1.10

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Count Japanese Asian Westerne

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	Crosstabulation: 7307 Evaluation of Natural and Social Conditi By 77 Country of Residence		17-> TZO1	Row Pct Col Pct			r 3.00	Row Total				
	T7->	Count Row Pct Col Pct	Japanese 1.00		Westerne r 3.00	Row	Good	1.00	43 51.2 55.8	5 6.0 62.5	ెం 42.9 33.7	84 47.2
	T307 Yes	1.00	166 50.0 94.3	22 6.6 95.7	144 43.4 86.2	332 90.7	Avenage	2.00	23 35.9 29.9	3 4.7 37.5	33 59.4 40.9	64 36.0
•	NO	2.00	5 23.8 2.8	1 4.8 4.3	15 71.4 9.0	21 · · · · · · · · · · · · · · · · · · ·	Sađ	3.00	3 14.3 3.9		13 85.7 19.4	21 11.8
· .	Missing	3.00	5 38.5 2.8		8 61.5 4.8	13 3.6	Missing	4.00	8 88.9 10.4		1 11.1 1.1	- 9 5.1
		Column Total	176 48.1	23 6.3	167 45.6	- 366 100.0		Column Total	77 43.3	9 4.5	93 52.2	178 100.0

TABLE	52	:	SPSS/PC	Release 1	.10	•					TABLE 53	5	SPSS/PC f	Release I.	10
Crosstab	ulation;	7291	Where By T92	hava you 2 Ho		1) ghts in Pl	nuket		· •		Crosstabulation:	T21	Most i By T7		actor in choosing the tr Intry of Residence
T92->		one 1.00	two 2.00	1		1	ł	14 over		Row Total	Count T7-> Row Po Col Po	t	1	Westerne r	Row Total
(29) Hotel (1.00	2 1.3 66.7	11 7.3 12.4	42 28.0 44.7	14 9.3 51.9	18 12.0 43.6	44 29.3 61.1	17 11.3 48.6	9.00 2 1.3 22.2	150	T21 1,00 departure date	+		13 55.6 9.0	27 7.4
Phuket	2.00 Town	1 .6 33.3	66 41.0 74.2	.37 23.0 39.4	9 5.6 33.3	15 9.3 40.5	17 10.6 23.6	13 8.1 37.1	3 1.9 33.3	+ 161 44.0	2.00 ttl leng of tou		1 1.0 4.3	14 14.6 8.4	96 26.2
Phang t	3.00 Nga Bay			, 3 30.0 3.2	1 10.0 3.7	1 10.0 2.7	3 30.0 4.2	1 10.0 2.9	1 10.0 11.1	10 2.7	3.00 Tour price	16 35.6 9.1	7 15.6 30.4	22 48.9 13.2	45 12.3
የካኒ የከ:	4.00 i Islands	 	3 42.9 3.4	1 14.3 1.1	, , , , , , , , , , , , , , , , , , ,		2 28.6 2.8	1 14.3 2.9		7 1.9	4.00 Los breach	18 31.6 10.2	4 7.0 17.4	35 61.4 21.0	57 15.6
Others	7.00) : 1 : : : : : : : : : : : : :	9 1 1 9 1	1 16.7 1.1	1 16.7 3.7	· · · ·	3 50.0 4.2	1 16.7 2.9		6 1.6	5.00 Des varity	7 15.6 4.0	4 8.9 17.4	34 75.6 20.4	. 45 12.3
Missing	3.00 g		9 28.1 10.1	10 31.3 10.6	6.3 7.4	9_4 8.1	3 9.4 4.2	2 6.3 5.7	3 9.4 33.3	32 8.7	7.00 Accommodation	40.0 1.1	40.0 8.7	1 20.0 .6	5 1.4
	Column Total	3 8.	89 24.3	94 25.7	27 7.4	37 10.1	72 19.7	35 9.6	9 2.5	- 366 100.0	8.00 Air carrier	1 100.0	· · · · · · · · · · · · · · · · · · ·		1.3

Number of Missing Observations = ٥

10.00 Tour conducter 11.00 Others Missing

2 13.3 8.7 10 66.7 6.0 20.0 2 2.8 8.7 72 19.7 12.00 35 35 48.6 19.9 48.6 21.0 1 -*--------23 6.3 Column 176 167 366 Tota) 48.1 45.6 100.0 Number of Missing Observations = 0

1 33.3 .6

3

1 33.3 4.3

3 .8

15

4.1

1

33.3 .6

TABLE 55	Ę	PS3/PC F	Release 1.	10			
Crosstabulation:	122	Useful information source By T7 Country of Residence					
T7-> Row Pct Col Pct			Westerne r 3.00	ROW	· ·		
T22 Guide 5k	41 34.2 23.3	5 4.2 21.7	74 61.7 44.3	120 32.8			
2.00 Literature	10 43.5 5.7	8.7	11 47.8 6.6	23 6.3			
3.00 TV	2 40.0 1.1	1 20.0 4.3	2 40.0 1.2	5 1.4			
4.00 Neswpaper/Mag	60 81.1 34.1	1 1.4 4.3	13 17.6 7.8	74 20.2			
5.00 Tour Pamphlet	17 51.5 9.7	2 6.1 8.7	14 42.4 8.4	33 9.0	· · ·		
6.00 Direc mail	1 100.0 .6			-3			
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T	Δ.	R	ť	E	=	A	
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Crosstabulation:

GPSS/PC Release 1.10

121 Most important factor in choosing the tr By T12 How many times have you travelled ove

	100 B	Uy inc		Willowity CT		
T12-> Row Pct	first ti me : 1.00	S	5	over	1.	Row Total
L.00 departure date		6 22.2 6.1	9 33.3 13.8	7 25.9 8.2		27 7_4
2.00 ttl leng of tour	15 15.6 27.3	21 21.9 21.2	6 6.3 9.2	6 6.3 7.1	48 50.0 77.4	76 26.2
3.00 Tour price	11 24.4 20.0	19 42.2 19.2	5 11.1 7.7	7 15.6 8.2	3 6.7 4.8	`45 12.3
4.00 Des breach	6 10.5 10.9	9 15.8 9.1	10 17.5 15.4	27 50.9 34.1	3 5.3 4.8	57 57 5.6
5.00 Des varity	5 11.1 7.1	12 26.7 12.1	11 24.4 16.9	16 35.6 18.8	1 2.2 1.6	45 12.3
7.00 Accommodation	40.0 3.6			2 40.0 2.4	1 20.0 1.6	- 5 1.4
8.00 Air carrier		l 100.0 1.0				_3
10.00 Tour conducter	1	1 33.3 1.0	1 33.3 1.5		1 33.3 1.6	.8
0thers	2 13.3 3.6	3 20.0 3.0	2 13.3 3.1	8 53.3 9.4		- 15 4.1
12.00 Missing	9 12.5 16.4	27 37.5 27.3	21 27.2 32.3	10 13.9 11.8	5 6.9 8.1	.72 17.7
Column Total		97 27.0	65 17.8	85 23.2	62 16.7	366 100.0

			16.5	39.1	26.3	1	
	Others	8.00		2 33.3 8.7	4 66.7 2.4	1.6	
	Missing	9.00	16 72.7 9.1	1 4.5 4.3	5 22.7 3.0	22 6.0	
	•	Column Total	176 48.1 ·	23 6.3	167 45.0	- 366 160.0	
Number of Missing Observations = 0							

53.7

29

35.4



7.00

by friend

Number of Missing Observations = 0