UNIVERSITY OF INDONESIA REPUBLIC OF INDONESIA

REPUBLIC OF INDONESIA

# PROJECT FOR HUMAN RESOURCES DEVELOPMENT FOR CYBER SECURITY PROFESSIONALS (SOFTWARE QUALITY IMPROVEMENT / CS COURSE DEVELOPMENT / INSTRUCTIONAL DESIGN)

FINAL REPORT

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## JAPAN INTERNATIONAL COOPERATION AGENCY

TOKYO CO., Ltd.



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## Abbreviations

Abbreviation	Definition
ADDIE	Analysis, Design, Development, Implementation, and Evaluation
ASCCE	ASEAN-Singapore Cybersecurity Centre of Excellence
BSSN	Badan Siber dan Sandi Negara
	(National Cyber and Crypto Agency)
CCIT	Center for Computing and Information Technology
CERT	Computer Emergency Response Team
CII	Critical Information Infrastructure
CIIP	Critical Information Infrastructure Protection
CPU	Central Processing Unit
CS	Cyber Security
CSA	Cyber Security Agency of Singapore
CSIRT	Computer Security Incident Response Team
CSIRT.ID	Cyber Security Independent Resilient Team of Indonesia
DTE	Departemen Teknik Elektro
	(Department of Electrical Engineering)
ELK	Elasticsearch, Logstash, Kibana
FTUI	Fakultas Teknik Universitas Indonesia
	(Faculty of Engineering, University of Indonesia)
ICT	Information and Communication Technology
idCARE	Indonesia Cyber Awareness and Resilience Centre
IDS	Intrusion Detection System
ЛСА	Japan International Cooperation Agency
KSA	Knowledge, Skill, and Ability
NICE	National Initiative for Cybersecurity Education
NIST	National Institute of Standards and Technology
NTP	Network Time Protocol
ME	Mata Elang (Eagle Eye)
OSS	Open-Source Software
PENS	Politeknik Elektronika Negeri Surabaya
	(Electronic Engineering Polytechnic Institute of Surabaya)
R&D	Research and Development
RFP	Request for Proposal

Abbreviation	Definition
SecBoK	Security Body of Knowledge
ТАР	Terminal Access Point
ТТТ	Train The Trainer
UFW	Uncomplicated Firewall
UI	University of Indonesia
URL	Uniform Resource Locator

#### 0. SUMMARY

#### Objectives of Work

The objectives of the work "Software Quality Improvement / CS Course Development / Instructional Design" consist of the following three points:

- 1) Make custom courses, which are nine courses developed in the project, ready for opening by modifying and improving the courses and training lecturers.
- 2) Establish the procedure of curriculum revision for the University of Indonesia (UI) to be able to continuously improve the curriculum in the future.
- 3) Establish the system necessary to continuously release stable versions of Open-Source Software (OSS) tools that are being developed in the project.

#### Results of Activities

The activity "Software Quality Improvement" aimed to establish a system for opensource development and to improve its software quality. The major results of the activities are as follows:

- 1) The OSS community "Mata Elang community", which is a communication society of Mata Elang users and developers, was established.
- The committee "UI-PENS Mata Elang Steering Committee" was also defined and its initial members were assigned. The steering committee is the decision maker for the strategy, release plan, and the specifications of Mata Elang.
- The distinction between Stable and R&D versions of Mata Elang was clarified. This also clarified the role of Mata Elang Stable and the guidelines to create its development strategy.
- 4) The strategy and the roadmap for the next five years of Mata Elang Stable were developed. The steering committee can consider the future development and release plan of Mata Elang by referring to this strategy.
- 5) The "Mata Elang Community Management Guidelines" was developed. This defines the structure of the community as well as the roles of community, steering committee, and project, and its minimum rules.
- 6) The project "Mata Elang Stable Version" was launched under the supervision of the steering committee. The project immediately started working as the responsible body for the development of the Mata Elang Stable 1.0.
- 7) The Request for Proposal (RFP) for "Development of Mata Elang Stable Version" was developed. This RFP was immediately submitted to software development

companies and the development of Mata Elang Stable 1.0 had started.

- 8) The source code and Docker images were prepared. Through the development of Mata Elang Stable, the source code on GitHub and Docker images on DockerHub were reviewed and the improved contents were prepared.
- 9) The Mata Elang Stable 1.0 was released. In this version, the quality of the software as well as the features, response speed, useability, and stability of Mata Elang were improved.
- 10) The "Developers' Guide" was prepared. It will be a book for unified development to ensure the software quality among the various developers and contributors.
- 11) The "Installation Manual" was updated and its quality was improved. The improved manual reduced the difficulty of deploying Mata Elang and encouraged the participation of the Mata Elang Community.
- 12) "Acceptance Testing" was performed and the quality assurance method was introduced. The project member will be able to perform the future acceptance testing of Mata Elang Stable by referring to this material.
- 13) Mata Elang workshop was held at Politeknik Elektronika Negeri Surabaya (PENS), Surabaya. The workshop was a good opportunity to introduce the Mata Elang Stable version to the people who are interested in the installation of OSS cybersecurity tools.

Meanwhile, the activity "CS Course Development" aimed to establish a process for sustainable development and revision of the curriculum. The major results of the activities are as follows:

- 1) The curriculum revision manual and flow were developed by the consultant and approved by UI and the Chief Advisor. These deliverables will be used in the curriculum revision process every two years.
- 2) The knowledge, skill, and ability mapping of Indonesia Cyber Awareness and Resilience Centre (idCARE) program was updated. This mapping reflects the latest National Initiative for Cybersecurity Education (NICE) Framework and the Security Body of Knowledge (SecBoK).
- Training for Center for Computing and Information Technology- Fakultas Teknik Universitas Indonesia (CCIT-FTUI) on the curriculum revision was held. The unit leader of CCIT-FTUI can operate the feedback collection system for curriculum revision.
- 4) The curriculum revision work group was established under idCARE program. This group is an implementation body of curriculum revisions.
- 5) Both SecBoK and NICE workshop and curriculum revision trial workshop were held. These workshops improved their knowledge regarding NICE Framework and SecBoK, making cluster leaders able to implement curriculum revisions by referring to the manual.

Finally, the activity "Instructional Design" aimed to improve teaching materials based on instructional design, to maximize online training availability, and improve the training contents and preparation of teachers in cybersecurity education. The major results of the activities include:

- 1) Revision of teaching materials for the nine subjects in line with the specifications of revisions and instructional design. Curriculums and teaching materials based on instructional design provides an effective learning environment.
- 2) Pre-learning and online learning of each subject were defined for each method of delivery, as a result of the revision of curriculums and teaching materials. The maximization of online training reduces the impact of infectious disease and expands the education opportunity beyond location and time limits.
- 3) A total of 105 participants joined Train the Trainer (TTT) sessions and learned the modifications of the teaching materials. A total of 63 participants got evaluations that are more than 70 percent on the post-tests and more than 50 percent on mock lessons. They were determined as eligible lecturers.

#### Lessons Learned / Recommendations

- 1) Mata Elang Community and Steering Committee
- a. Due to the characteristics and difficulties of OSS development, the participation of a person with experience in software engineering and software development management is required for better project management.
- b. It is highly recommended to assign a person as a core software engineer under the responsibility of the steering committee. To progress in OSS development, this engineer is expected to allocate a certain amount of working hours to the project.
- c. It is recommended to hold Mata Elang workshops to promote the use of Mata Elang. The expansion of Mata Elang users will make the community autonomous and sustainable. For example, it is possible to hold a Mata Elang introduction seminar at the same time as the promotion seminar of the idCARE program.
- 2) Mata Elang Stable Version

From the viewpoint of verifying the practicality and stability of Mata Elang, the longterm operation of Mata Elang in a real network environment is indispensable. The Mata Elang deployment in Departemen Teknik Elektro (DTE) should be completed before the next development to reveal hidden issues of the current Mata Elang.

- a. To make Mata Elang Stable more practical, the development of Mata Elang Stable 1.1 is requested. The major requirements for the next version are as follows:
  - ✓ Analysis function of IPv6 traffic
  - ✓ Applying Snort v3 (adopting new features and improving performance)
  - ✓ Further improvement of stability in long-term operation of Mata Elang
  - ✓ Analysis support function of raw data of network event
- b. Due to the differences between the condition of Mata Elang development, there are some difficulties and risks for software development of Mata Elang Stable 1.1. Therefore, it is recommended to adopt "Interactive and Incremental Model" as the software development model. However, this model requires more committee involvement compared to the development of Stable 1.0.
- 3) CS Course Development
- a. As the result of curriculum revision trial, two new courses, "Designing secure IoT system" and "IoT Forensic," are proposed. However, the Internet of Things (IoT) security is more challenging than general cybersecurity due to its enormous attack surface and the increased vulnerability of IoT devices. Therefore, it is suggested to have an option of new program pathway for IoT with more subjects from basic to advance.
- b. Considering the feasibility of the curriculum revision process, the following are recommended:
  - ✓ Have a close relationship among CCIT-FTUI and the cluster leaders to update the curriculum. Currently, communication between them is not frequent.
  - ✓ Encourage the technical staff of CCIT to join the training. The technical staff is required to study the system well before the regular class starts.
  - ✓ Develop an annual plan for classes to calculate the income of idCARE program. The plan is required to define the budget for development of new subjects or existing subjects as well as the training of trainers.
  - ✓ Consider the feasibility of the new course in the curriculum revision process. Budget, program path, and existing plan of classes should be examined before developing the course.
- 4) Instructional Design
- a. As the common topics and common prerequisite knowledge were found in the existing courses, it is recommended to develop the following four pre-learning materials to reduce overlap.

- ✓ Common Cyberattacks and Malwares
- ✓ Basis of Information Security
- ✓ Introduction of National Institute of Standards and Technology (NIST) Frameworks
- ✓ NICE Framework / SecBoK
- b. At the TTT of "FOR0010a Malware Analysis", there was a request from the participants regarding the reference to study the assembly language. Therefore, the idCARE manager should notify the subject applicants about the additional reference book for learning the assembly language in advance along with the syllabus.
- c. Screening of participants before and after the TTT is recommended to ensure fulfillment of duties in the idCARE program. This is due to several participants being unable to complete their duties especially during the online training.
- d. Careful check of the feedback from students and lecturers by the cluster leaders are necessary, especially in its first year of regular class operation. The idCARE manager should hold some cluster meetings to collect active feedback from the lecturers and analyze data of the feedback collection system of idCARE program. Some topics may need to be enriched or reorganized depending on the result of feedback analysis.

## Photos

## 1) Instructional Design and TTT



## 2) Software Quality Improvement and Mata Elang



## Chapter 0 Summary



Setting up the Mata Elang Environment for Workshop by PENS

Technical assistance for Mata Elang installation between UI and PENS

## 3) CS Course Development



#### 1. INTRODUCTION

#### 1.1. Project Background

#### 1) Development status and issues of the cyber security sector

As information and communication technology (ICT) becomes increasingly important, the risk of cyber-attacks and information leakage is also rising. Incidents such as the fraudulent remittance of USD 81 million that the Central Bank of Bangladesh suffered have been confirmed around the world. Thus, cyber-attacks on critical infrastructure are recognized as a major national risk.

In Indonesia, the establishment of the central government department in charge of cyber security (CS) and the formulation of rules have been generally completed. However, the lack of quantity and quality of CS human resources in private institutions and public sector has been pointed out by the government and economic organizations. The reasons behind this are the lack of training opportunities and the vague definition of roles for each CS personnel.

#### 2) Cyber security sector development policy and positioning of this project

As one of the pillars of the Indonesian CS strategy formulated by the Ministry of Information and Communication in 2016, it is planned to produce human resources based on the needs of the industry and promotion of CS awareness through higher education institutions. Moreover, eight fields, including electricity, transportation, and finance, are designated as critical information infrastructure (CII), which is the focus of CS measures.

#### 1.2. Project Overview

The "Project for Human Resources Development for Cyber Security Professionals" (hereinafter called "the project") began in May 2019. The project has been developing the CS education system at the University of Indonesia (UI). It aims to continuously supply CS human resources to private organizations and government institutions, mainly in the field of CII. It has also been targeting to improve the skills of CS human resources and promote mutual exchange among them in Asian governments by providing project training, teaching materials, and open-source security (OSS) tools.

#### 1.3. The Overall Goal of the Project

Enterprises, government, education entities, and non-government organizations in Indonesia are able to take appropriate security measure to prevent and counter cyber threat.

#### 1.4. Project Purpose

The education system in the University of Indonesia for CS professionals is strengthened based on demand by ICT entities.

#### 1.5. Project Output

The following services and products are expected to be produced through the project activities.

Output 1: World-class CS professional training program is held by the University of Indonesia.

Output 2: Open-source cyber security tools required by the ICT entities are localized or developed.

Output 3: Open courseware in cyber security is developed and opened to public.

Output 4: A global network for cyber security entities is strengthened to increase the number of participants and stakeholders for the course.

#### 1.6. Project Activities

To achieve the above outputs, the following activities are planned.

Output 1:

- 1-1. Study other countries' ICT skill standard, including the National Initiative for Cybersecurity Education (NICE) in the United States of America (US), Security Body of Knowledge (SecBoK) in Japan
- 1-2. Design up-to-date and comprehensive CS curriculum
- 1-3. Develop syllabuses based on the curriculum
- 1-4. Train university lecturers (including guest lecturers from private sector)
- 1-5. Establish various short-term training courses that are components of the long course
- 1-6. Monitor activities related to training courses and improve them when necessary

#### Chapter 1 Introduction

#### Output 2:

- 2-1. Study existing open-source cyber security tools
- 2-2. Study the demand of cyber security tools
- 2-3. Select the highly demanded tools to localize or develop
- 2-4. Provide implementation support for the localized and/or developed tools

#### Output 3:

- 3-1. Choose the appropriate topics from the CS curriculum
- 3-2. Develop open courseware of chosen topics
- 3-3. Release the developed courseware
- 3-4. Collect feedback from users and improve the courseware when necessary

#### Output 4:

- 4-1. Strategically conduct CS trainings to human resource with other countries
- 4-2. Disseminate course outcomes through International/Regional organizations or other appropriate forums

#### 2. OVERVIEW OF WORK

#### 2.1. Objectives

As part of this project, the objectives of our work "Software Quality Improvement / CS Course Development / Instructional Design" (hereinafter called "the work"), are the following:

- 1) Make custom courses, which are nine courses developed in the project, ready for opening by modifying and improving the courses and training lecturers.
- 2) Establish the procedure of curriculum revision for the University of Indonesia to be able to continuously improve the curriculum in the future.
- 3) Establish the system necessary to continuously release stable versions of Open-Source Software (OSS) tools that are being developed in the project.

#### 2.2. Situation and Issues of the Project

Our understanding of the situation of this project and the issues it faces at the start of work are as follows:

- 1) Since teaching materials are not based on instructional design, there is room for improvement in its quality.
- 2) Custom courses are not designed for online training delivery and are thus terribly affected by COVID-19 and its restrictions on face-to-face training sessions.
- 3) Although teacher trainings of some courses were already conducted, its duration, content, and number of participants are limited due to the impact of COVID-19.
- 4) The method of curriculum development and revision has not been established.
- 5) Open-source development is not organized.
- 6) The open-source development rules are not clear and its software quality has not reached the product level.

#### 2.3. Critical Points of the Work

Based on the analysis of the situation and issues, the critical points (most important matters) of the work are described below:

Situ	uation and Issues	Critical Point
1)	The quality of teaching materials	Revision and improvement of teaching
	is low.	materials based on instructional design
2)	Custom courses are not designed	Maximize online training available anytime,
	for online training.	anywhere
3)	The content of teacher training	Improvement of training content and
	that was already implemented is	preparation of teachers involved in CS
	limited.	education
4)	The method of curriculum	Establish a process for sustainable
	development and revision has not	development and revision of the curriculum
	been established.	
5)	Open-source development is not	Establish a system for open-source
	organized.	development and improving its quality
6)	The quality of open-source	
	development is low.	

Table 2-1 Situation and issues of the project, and critical points

## 2.4. Implementation Method of the Work

We have divided this work into six task components, including a local subcontractor, as shown in the Figure 2-1.



Figure 2-1 Six task components of the work

Task component	Task description
Project Management	<ul> <li>✓ Coordinate and manage project activities, and</li> </ul>
	conduct comprehensive quality management of the
	work.
Software Quality	$\checkmark$ Establish an OSS development system and
Improvement	improve software quality.
CS Course Development	✓ Establish a process for sustainable development
	and revision of the curriculum.
Instructional Design	✓ Improve of teaching materials based on
	instructional design theory.
	$\checkmark$ Redesign courses to maximize online training for
	participation anytime, anywhere.
	$\checkmark$ Prepare the trainings of lecturers related to CS
	education.
Local Subcontractor of CS	$\checkmark$ Revise teaching materials under the instruction of
	Japan International Cooperation Agency (JICA)
	consultant of Instructional Design and conduct
	trainings of lecturers.
Online Training at ASCCE	✓ Conduct CS trainings for CS personnel in South
	East Asian countries upon request from ASEAN-
	Singapore Cybersecurity Centre of Excellence.

Table 2-2 Six task components and its description

## 2.5. Deliverables

The following tables show the project management and technical deliverables.

|--|

No	Administrative Document and Report
1	Work Plan
2	Final Report
3	Request for Proposal (RFP) of "Material enhancement and Training of trainers
	of Cybersecurity training courses"
4	Service Contract of "Material enhancement and Training of trainers of
	Cybersecurity training courses"

No	Administrative Document and Report
5	Service Contract of "Additional Training of trainers of Cybersecurity training
	courses"
6	Certificate of Handover and List of Equipment for Mata Elang

## Table 2-4 List of technical deliverables

No	Technical Deliverables
1	Mata Elang Community Structure Diagram and Member Assignment
2	Mata Elang Community Management Guideline
3	Task List for Mata Elang Stable Release
4	Strategy of Mata Elang Stable Development
5	RFP of Mata Elang Stable 1.0 Development
6	Source Code and Docker images of Mata Elang Stable 1.0
7	Mata Elang Installation Manual
8	Acceptance Testing Plan and Checklist of Mata Elang Stable 1.0
9	OSS Developers Guide
10	Curriculum Revision Manual
11	SecBoK-idCARE Program Mapping
12	Proposal for New Subjects and Plan of Train the Trainers (TTT)
13	Syllabus of nine CS custom courses
14	Specifications of Teaching Material Revision
15	Plan of TTT
16	Teaching Materials of nine CS custom courses
17	Proposal for Common Pre-learning Materials
18	Lectures Training Implementation Report
19	Evaluation report of Trainers

## 2.6. Work Flow

The following figure shows how the work was carried out:



Figure 2-2 Work Flow

## 2.7. Work Schedule

The schedule of this work is shown below. Meanwhile, the subsequent figure shows the training schedule.

	2021					2022				
	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May
Milestones	▲K ▲C	ick-off mee ontract with	ting with UI Local Subc	ontractor						
Onsite Activity	 				тп		DEMC *			
CS Course Deve	Improvement	rtional Design					LEN2 .			
					01					
Project	Project Coc	rdination an	d Managem	ent						
Management	Quality Mai	nagement								
	Drafting W	ork Plan								
		Review and	Revision of	f Work Plan	L					
	Preparation	of Contract	with Local	Subcontract	or					
Software	Study of M	ata Elang								
Quality			Writing Inst	all Manual			Updating Ir	istall Manua	l	
Improvement		Community	Building							
		Making Tas	k List and A	ssignment o	of Task					
			Drafting RF	P						
				Making Stra	ategy of Mat	a Elang Dev	nt of Moto E	long		
						Preparation	for Accepts	nce Testing		
						reparation		Acceptance	Testing	
							Improving	of Commun	ity Capabilit	y
								Workshop	of Mata Elan	g Stable
				Drafting OS	SS Dev Guid	le		, î		-
									Drafting Fir	nal Report
CS Course Development	Drafting Cu	rriculum Re SecBoK-idO	vision Manu CARE Mapp	ıal ing		XX7 1 1	Revise of C	Curriculum R	evision Mar	ıual
						Workshop Making Dro	of Curriculu	m Revision		
						Making Pro	posai for N	w Subjects	Drafting Fir	al Report
									Diatung I I	
Instructional	Check of E	xisting Teacl	ning Materia	ls						
Design		Making Spe	cs of Revisi	on						
		Planning of	Training		M.L. D		D 1	·		
				Accentance	Check of T	posal of Co	mmon Pre-I	earning Mat	eriais	
				Monitoring	TTT and Pr	oviding Fee	dback			
				womoning		oviding rec	GUACK		Drafting Fir	al Report
										F
Local		Enhanceme	nt of Teachi	ng Materials	3					
Subcontractor				Implementa	ation of TTT					
Online						Preparation	and Coordi	nation		
Training							Revise of T	raining Mate	erials	
at ASCCE									Implementa	tion of Training

\* Politeknik Elektronika Negeri Surabaya (Electronic Engineering Polytechnic Institute of Surabaya)

Figure 2-3 Work Schedule

2021				2022				
Date	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May
Nov 1 - 5		FOR0020a: Ca	ise Study & Pra	ictice: How to M	 Make IT System	i Forensic-enab	led	
Nov 9 - 11		GOV0010a: C	ybersecurity La	w and Regulation	on			
Nov 15 - 17		GOV0010	)a: Cybersecuri	ty Law and Reg	gulation (*)			
Nov 25 - 26		COM	40010a: How to	o Make Top M	anagements Aw	are of Cybersed	curity	
Dec 1 - 6			COM0010a: H	low to Make To	op Management	s Aware of Cyt	ersecurity (*)	
Dec 6 - 9			FOR0010a: Ca	ise Study & Pra	actice: Malware	Analysis		
Dec 13 - 20			FOR0010	a: Case Study	& Practice: Mah	ware Analysis (	*)	
Jan 10 - 13				FOR0040	a: Computer Fo	orensic		
Jan 17 - 19				COM002	0a: How to Mal	ke General Emp	oloyees Aware o	of Cybersecurity
Jan 24 - 25				GO	V0020a: Case St	tudy & Practice	: Supply-chain	Risk
Jan 24 - 31				FOF	0040a: Compu	ter Forensic (*)		
Feb 3 - 10					CMP0010a: Co	omprehensive e	xercise: CSIRT	
Feb 16 - 18					FOR0050	a Mobile devic	e forensic	
Feb 21 - 24					FOR	.0050a Mobile	device forensic	(*)

RED indicates "Offline Training", BLACK indicates "Online Training", SUFFIX (\*) means "Additional Training".

Figure 2-4 Training Schedule

## 2.8. Consultant Assignment

The following table shows the consultant assignment for each task component. In addition to the chief consultant, some key components have deputy consultants and assistants assigned to them.

Table 2-5 Assignment of	Consultants /	Assistant
-------------------------	---------------	-----------

Task component	Position	Name and Company
Project	Chief Consultant	SAKURAI Hitohiro, TOKYO Co., Ltd.
Management Deputy Consultant		AKIYAMA Mari, TOKYO Co., Ltd.
	Assistant	KISHI Mako, TOKYO Co., Ltd.
	Assistant	YASUKAWA Ikiko, TOKYO Co., Ltd.
Software Quality	Chief Consultant	SAKURAI Hitohiro
Improvement	Deputy Consultant	SUGAWARA Maiko, TOKYO Co., Ltd.
	Assistant	KISHI Mako
CS Course	Chief Consultant	AKIYAMA Mari
Development	Deputy Consultant	SAKURAI Hitohiro
Instructional	Chief Consultant	HIGURASHI Kaoru,
Design		Uchida Human Development Co., Ltd.
	Deputy Consultant	AKIYAMA Mari
	Assistant	KISHI Mako

Task component	Position	Name and Company
Online Training	Chief Consultant	AKIYAMA Mari,
at ASCCE	Lecturer	KONDO Sasagu, COL LEGNO Co., Ltd.

## 2.9. Equipment

The following equipment are purchased for the development of Mata Elang and were handed over to UI.

Device	Nos	Description
Network TAP,	1	The copper tap
IXIA TAP2-CU3		Two network ports and two monitoring ports
		Throughput: 10/100/1000Mbps
Network TAP,	1	The copper tap
Gigamon GTP-ATX01		Two network ports and two monitoring ports
		Throughput: 10/100/1000Mbps
Notebook	2	Sensor PC x 1, Control PC x 1
Lenovo ThinkPad P14s		Intel Core i7-1165G7 Processor
Gen 2		Mem: 16 GB
		Disk: SSD 512 GB

Table 2-6	List of	equipment
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## 3. SOFTWARE QUALITY IMPROVEMENT

#### 3.1. About Mata Elang

"Mata Elang" (referred to as "ME") is an OSS IDS (Intrusion Detection System) to be target in this activity. For more details, please refer to Mata Elang project site (https://github.com/mata-elang-stable/mataelang-platform/wiki).

## 3.2. Objectives, Critical points, Issues, and Countermeasures

Based on the situation and issues of the project and the analyzed critical points of the work, the objectives, critical points, issues, and countermeasures of "Software Quality Improvement" are summarized in Table 3-1.

Item	Description
Objectives	Establish the system necessary to continuously release stable
	versions of the OSS tools that are being developed in the project
Critical points	Establishing an open-source development system and improving
	quality
Issues	✓ Open-source development is not formally organized.
	✓ Open-source development rules are not documented.
	$\checkmark$ There is no definition of stable version of OSS tools and no
	quality management rules.
	✓ Configurations are complicated and the manual is not ready
	for newcomers.
	$\checkmark$ There is no rule and no contact point on who is willing to join
	the OSS development.
Countermeasures	✓ Build up an OSS development community and support its
for the issues	organizing process.
	✓ Organize a quality assurance team within the community to
	help improve the quality of OSS tools.
	✓ Develop support documents to help introduce OSS tools and
	promote the participation of other engineers to the
	community.
	✓ Prepare an OSS tool development manual and guidelines that
	contains development rules.

Table 3-1 Activity indicators of "Software Quality Improvement"

Item	Description				
	$\checkmark$ Clarify the distinction between stable and R&D versions of				
	OSS tools and develop a plan for the continuous release of				
	stable versions.				

#### 3.2.1. Activities and Workflow

To achieve the objectives of the activity "Software Quality Improvement," the following activities and workflow was applied.



Figure 3-1 Workflow of "Software Quality Improvement"

Activity	Explanation
Study of Mata Elang	Understand ME through reading
	documentation and actual installation and
	operation.
Building OSS Community	Define the OSS community of ME and
	establish ME committee.
Writing OSS Development Guide	Identify the necessary items to develop
	the OSS within the community and write
	a development guide.
Writing Mata Elang Installation Manual	Review the installation procedure of ME
	and write it down as much as possible so
	that users can install it themselves.

Activity	Explanation
Writing Mata Elang Development RFP	Consider the development strategy of ME
	over the next four years and write RFP
	for the development of ME Stable 1.0.
Improving OSS Community	Improve the capacity of ME community
	from the view of quality management.

## 3.3. Activity Schedule

The activities for "Software Quality Improvement" were performed with the following schedule.

Phase	Period	Location	Activity
1st	July 2021 –	Off-site / Online	• Study of ME
Off-site	Nov. 2021		Building OSS community
/Online			• Writing OSS developers guide
			• Writing ME installation manual
2nd On-	Dec. 2, 2021 –	UI, Depok	• Writing ME Development RFP
site	Dec. 21, 2021		
	(20 days)		
3rd	Jan. 2022	Online	• Writing OSS developers guide
Online			• Writing ME installation manual
4th	Feb. 9, 2022 –	UI, Depok	Improving OSS community
On-site	Feb. 18, 2022		• Writing OSS developers guide
	(10 days)		• Writing ME installation manual
	Feb. 19, 2022 –	PENS, Surabaya	
	Mar. 15, 2022		
	(25 days)		
	Mar. 16, 2022 –	UI, Depok	
	Mar. 18, 2022		
	(3 days)		

Table 3-3 Activity Schedul
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## Chapter 3 Software Quality Improvement

## 3.4. Activity Report

## 3.4.1. Study of Mata Elang

## 1) Current Issues

As a result of the ME study, we confirmed the basic functions as IDS are working properly. However, we found some issues regarding stable operation as described below.

No	Current Issue
1	The installation procedure of Mata Elang is not clear, and some information is
	missing.
2	The URL in the installation procedure is out-of-date and abolished.
3	Due to the lack of checkpoints in the installation procedure, it is difficult to
	determine the cause of the installation failure.
4	There is not enough explanatory material for the configuration of ME.
5	The version of the Linux library is out-of-date, and some commands are not
	executed.
6	Some versions of OSS products of ME no longer provide its software
	maintenance.
7	Some of OSS products of ME are not specified in the version during the
	installation process, which may result in the installation of the latest version that
	no one has tested.
8	The operation of starting services / stopping services is not clearly documented,
	and it causes the unexpected trouble such as port conflict.
9	The administrator account and its password are set by default. However, there is
	no explanation on how to change the settings of the administrator account.
10	The combination of Docker and UFW (Linux Firewall) may allow unintended
	access from outside in some cases.
11	Log rotation is not implemented in some OSS products.
12	Large-size log data squeezes disk space, causes disk full failure, and unexpected
	down of ME.
13	The specification of ME is not well documented.
14	The contents of the ME GitHub were not updated in some repositories.

#### 3.4.2. Building OSS Community

#### 1) One community and two committees

"Mata Elang community" (hereinafter called "the community") is a common society of ME related projects.

The community consists of two committees; one is "UI-PENS Mata Elang Steering Committee" and the other is "Mata Elang Core Project for Research Committee".

"UI-PENS Mata Elang Steering Committee" (hereinafter called "the steering committee") has a mission to release a stable version for their target users, such as government, CII operators, and educational entities. The steering committee can also receive support from JICA.

"Mata Elang Core Project for Research Committee" (hereinafter called "the research committee") aims to study security tools, apply new technologies, and develop new features.



Figure 3-2 Mata Elang community and two committees

#### 2) Relationship between two committees

The steering committee receives the social demands, requests the study of new version to the research committee, and delivers the stable version to their target users.

The research committee absorbs cutting-edge technologies into ME and reflects its new features in the stable version.

The community serves as a bridge between these two committees.



Figure 3-3 Relationship between two committees

#### 3) Mata Elang Stable version

The mission of the ME Stable version is to be an OSS security tool that meets the demands of government, industry, and educational institutions, as well as to improve the security environment of the users and to contribute the human resource development for cybersecurity professionals.

To achieve this mission, the ME Stable version must meet social demands in terms of both the same quality as industrial products and long-term support.

Table 3-5 shows the differences between two versions of ME developed by each committee.

	Mata Elang (Stable version)	Mata Elang (R&D version)
Purpose	Released as a Stable version, it	For research and development of
	aims to meet the business	new technologies and new
	demand from target users such as	functions applied to security OSS
	Indonesian CII operators and	tools.
	other interested parties.	
Management	UI-PENS Mata Elang Steering	Mata Elang Core Project
Body	Committee	for Research Committee
User	Business users such as CII	Security OSS researchers and
	operators in Indonesia, and	developers

Table 3-5 Differences between Stable and R&D

Mata Elang (Stable version)	Mata Elang (R&D version)
Computer Emergency Response	
Teams (CERTs) in Laos, Timor-	
Leste, and Cambodia	

#### 4) Member assignment

The members of the steering committee at startup are shown below.

Position	Name and Organization
Chair	Prof. Dr-ing Kalamullah Ramli, UI
Co-Chair	Dr. Rudi Lumanto, CSIRT.ID
Member	Dr. Udin Harun Al Rasyid, PENS
	Mr. Ferry Astika Saputra, PENS
	Dr. Muhammad Salman, UI
	Dr. I Gde Dharma Nugraha, UI
Project Leader	Mr. Ferry Astika Saputra, PENS

#### Table 3-6 Members of the steering committee

All members assignment, including the research committee and projects, are listed in Appendix 12 "Mata Elang Community Member List".

#### 5) Mata Elang Community Management Guidelines

After the definition and roles of the community and two committees were determined, "Mata Elang Community Management Guidelines" was developed. See Appendix 11 "Mata Elang Community Management Guidelines" for details.

The guideline includes the following topics:

- i. About Mata Elang
- ii. Why do we need the Stable version?
- iii. Requirements of Stable version
- iv. ME Community and Two Committees
- v. Differences between Stable and R&D
- vi. Basic Information of Community

## Chapter 3 Software Quality Improvement

- vii. Basic Information of Committee
- viii. Management and Implementation Structure
  - ix. Roles and Responsibilities
  - x. Member Assignment
  - xi. How to Join or Be Appointed

#### 6) Task list

After reviewing the outline of the steering committee, a list of tasks was created to start the activity of committee and to start the development of ME Stable version. Details can be found in Appendix 13 "Mata Elang Committee Task List".

Table 3-7 Task list of the steering committee	Table 3-7	Task I	list of	the	steering	committee
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No	Task
1	Confirm the demand about ME from the target users
2	Use ME in idCARE program
3	Establish the ME Community
4	Define committers and developers for projects under committees
5	Complete ME Community Management Guidelines
6	Report results of ME installation trial
7	Confirm the mission and purpose of the Stable version
8	Decide the license of Stable version
9	Fix the architecture of Stable version 1
10	Define required functions for Stable version 1
11	Define the strategy of Stable version release and its life cycle
12	Establish quality assurance method of Stable version
13	Prepare GitHub repositories for Stable version
14	Establish method of source code and document management
15	Establish the stable version support team for the users
16	Propose activities for JICA financial support
17	Prepare RFPs for developing the Stable version with JICA financial support
18	Make a short list of candidates to distribute the RFP of stable version
	development
19	Prepare environment for the RFP recipients
20	Prepare testing environment
No	Task
----	--
21	Propose a business model to continue ME development
22	Prepare a community website for public relations
23	Conduct activities to spread ME to the target users.

## 3.4.3. Writing Mata Elang Development RFP

1) Development Strategy of Mata Elang Stable version

Before starting the development of Mata Elang Stable, the strategy and its roadmap must be considered from a future perspective on ME.

In this activity, the roadmap for next five years was reviewed and three versions of ME Stable were proposed.

- Mata Elang Stable v1.0: Initial release of ME Stable
- Mata Elang Stable v1.1: New features release and performance improvement
- Mata Elang Stable v2.0: Comprehensive update of ME Stable

	ME R&D	ME Stable v1.0	ME Stable v1.1	ME Stable v2.0 (Draft)
Release	Released	April 2022	April 2024	April 2026
Lifetime	(n/a)	At least 2 years	At least 2 years	At least 2 years
JICA Support	NO	YES	Possibly, YES	NO
Requirements of ME Stable v1.0         • ME Stable will be used by idCARE         • ME Stable must be well-tested and well-documented         • Bug fix activities must be continued for at least 24 months         Development Policy of ME Stable v1.1         • No architecture changes         • Adding new features to improve practicality				
<ul> <li><u>Possible Strategic Direction of ME Stable v2</u></li> <li>Improvement of practicality</li> <li>Reducing the use of system resources</li> <li>Multi-tenant system</li> <li>Cloud IDS etc.</li> </ul>		ME Stable v2.0 y n resources		

Figure 3-4 Strategy roadmap of Mata Elang (basics)

The following tables show the strategy roadmap from the perspective of Mata Elang functionality.

	ME R&D	ME Stable v1.0	ME Stable v2.0 or later (Draft)
IDS	Network IDS	Network IDS	Cloud IDS?
Data Collecting	MQTT	MQTT	Optimized MQTT?
Data Processing	Streaming Data Processing - Realtime Processing - Batch Data Aggregation	Streaming Data Processing - Realtime Processing	Distributed Streaming Data Processing?
Data Storage	Big Data Storage	Big Data Storage	Distributed Big Data Storage?
Search Engine	(n/a)	Data Aggregation	Data Aggregation
Dashboard	Simple Dashboard - Signature-base and protocol-base analysis - Time-series analysis	Customizable Dashboard - Signature-base and protocol-base analysis - Time-series analysis - Geographical analysis	Multi-Tenant Dashboard? Risk-Threat Analysis?

Table 3-8 Strategy roadman	of Mata	Flang	(Functions	1/2)
Table 5-6 Shalegy Ioauma	J OI WIATA	Liang	(1 unctions	1/2)

Table 3-9 Strategy roadmap	of Mata Elang (Functions 2/2	)
0, 1	0	/

	ME R&D	ME Stable v1.0	ME Stable v2.0 or later (Draft)
Operation & Management	(n/a)	[Operation] ✓ Server Resource Monitoring ✓ Log Rotation	Functions of ME Stable v1.0 + [Management] ✓ Sensor Management ✓ User Management ✓ User Management ✓ Incident Motification - e.g. High Severity Incident ✓ Anomaly Detection Alert - e.g. Change-point Detection [Data Analysis] ✓ Enrich Query for detail analysis ✓ Threat-intelligent for detail analysis [Visualization] ✓ Enrich Visualization [Inter-organizational Cooperation] ✓ STIX Format Support

More details regarding the development strategy are described in Appendix 14 "Strategy of Mata Elang Stable Development."

#### 2) RFP for Mata Elang Stable 1.0

After the strategy and its roadmap were determined, the RFP of Mata Elang Stable 1.0 was written. For more details, refer to Appendix 15 "RFP Development of Mata Elang

Stable Version".

Following the strategy and roadmap of Mata Elang Stable, the scope of this development was focused on "Development," "Quality Improvement," and "Documentation."



Figure 3-5 Scope of services of ME Stable 1.0 development

There are various requirements for the development of ME Stable. They are derived from the current issues in the study of ME. In the development of Stable 1.0, several requirements were selected as targets for this development, depending on its level and priority of needs. The selected requirement has a light-yellow background color.

No	Requirement	Activity	Level, Priority		
1	Test Requirements	Unit Testing	Mandatory		
		System Testing	Mandatory		

Table 3-10 Requirements of Mata Elang Stable development

No	Requirement	Activity	Level, Priority
		Stability Testing	Mandatory
		Simulator Attack Testing	Mandatory
2	Documentation	Installation Manual	Optional, Priority High
	Requirements	Configuration Settings	Optional, Priority High
		Developers' Guide	Optional, Priority High
3	Dashboard	Chart, Graph of Attack	Mandatory
	Implementation	IP-Geolocation Map	Optional, Priority Middle
4	System Resource	Resource Monitoring	Mandatory
	Monitoring	Notification to	Mandatory
		administrators	
		Services Monitoring	Optional, Priority Middle
5	Log Rotation	Snort Log	Mandatory
6	Data Aggregation	Shift to Elasticsearch,	Mandatory
		Logstash, Kibana (ELK)	
		platform	
7	Repository Update	Updating contents on	Optional, Priority High
		repositories	
8	Fixing the Version	Specifying versions at	Optional, Priority High
		installation	
9	Eliminating	To put parameters into	Optional, Priority High
	Unnecessary Build	external files and avoid	
	Processes	unnecessary build	
10	Docker	Making of Docker	Optional, Priority Middle
	Containerization	images of Spark	
11	User Account	Making of a procedure to	Optional, Priority Middle
	Management	change account settings	
12	Implementation of	Making of a procedure to	Optional, Priority Middle
	Resource Update	download frequent	
		update files	
13	Installation under	Creating installation	Optional, Priority Middle
	Offline Environment	media for offline	
		environments	

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No	Requirement	Activity	Level, Priority
14	Explanation for	Adding explanation to	Optional, Priority Low
	Security Issues	avoid the known security	
		issues	
15	ARM CPU Support	Support for ARM CPU	Optional, Priority Low

# 3.4.4. Writing OSS Developers' Guide

## 1) Developers' Guide

To unify the development manner among various developers and improve the quality of the product, a "Developers' Guide" is essential for OSS development. Only the minimum requirements are defined here and will be updated from time to time according to the situation of the community.

For details, refer to "Developers' Guide Wiki" (https://github.com/mata-elang-stable/developersguide/wiki) or see Appendix 16 "OSS Developers Guide".

The following are the table of contents of the developers' guide.

Table 3-11 Table of contents of the developers guide

# 1 Overview

- Purpose of This Document
- Background
- Mata Elang Community
- 2 System Overview
  - System Architecture
  - System Configuration
  - List of Products
  - List of Port Numbers
  - Memory Usage per Service
- 3 Development
  - Development Policy
  - Source Code Management
  - Development Procedure
  - Test Requirements
  - Coding Standards
  - License

4 Management

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- Version Control
- Support and Quality Assurance
- Document Management

## 3.4.5. Writing Mata Elang Installation Manual

## 1) Installation Manual

To solve the issue #1 "The installation procedure of Mata Elang is not clear, and some information is missing" in "Table 3-4 Current issues of Mata Elang," it is important to make the installation procedure clear and concise. Therefore, the installation manual was prepared on GitHub site.

Refer to "Installation Manual Wiki" (https://github.com/mata-elang-stable/mataelangplatform/wiki) or see Appendix 17 "Mata Elang Install Manual" for details.

The followings are the table of contents of the installation manual.

Table 3-12 Table of contents of the installation manual

- 1 Installation
  - Time Zone and NTP
  - Snort
  - Defense Center
  - Mosquitto
  - Cassandra
  - Hadoop
  - Kafka
  - Spark & KaspaCore
  - ELK Dashboard
  - Zabbix
- 2 Configurations
  - Configurations
- 3 Others
  - Operation Procedures
  - Errors and Solutions

## 3.4.6. Improving OSS Community

## 1) Acceptance Testing

To assure the quality of Mata Elang Stable, the ME project planned to implement the acceptance testing. The planning procedure of an acceptance testing is as follows:

- 1. Test Planning (Purpose, Schedule, Roles, and Tasks)
- 2. Test Design (Test Scenario, Case, and Data)
- 3. Building Environments for Testing
- 4. Establishing Communication Rules
- 5. Test Execution

6. Quality Evaluation

In general, the acceptance testing is for a client to sign-off on the system development as satisfying the defined requirements. For ME project, the final check before publishing a new version is an acceptance testing. Through the acceptance testing, ME will be proven to be of the same quality as the market products.

Specifically, the acceptance testing will check the following viewpoints and items.

- ✓ Check whether the function and performance are satisfied according to the requirements.
- $\checkmark$  Check whether the usage and convenience throughout the entire operation are satisfied.
- $\checkmark$  Check whether the quality criteria are satisfied.
- $\checkmark$  Check the contract's acceptance criteria defined in the contract.

ID	Test Item
UAT001	Attacks are detected by sensors and displays it on the dashboard.
UAT002	Installation is successful using the source codes on GitHub and docker
	images on DockerHub according to the installation manual
UAT003	The test result report is submitted on time and approved by the client
UAT004	The completion report is submitted
UAT101	Count display of detected events within one hour
UAT102	Count display of detected events of each sensor today
UAT103	Latest event list with the function of pagination, sort, and filtering

Table 3-13 List of test items for the acceptance testing

ID	Test Item
UAT104	Overall hourly event count graph with the function of changing the target period
	Five (5) types of time-axis event count graph of each sensor and event list
UATIUS	with the function of changing the target period and year-axis.
UAT106	Hour-axis integrated event count graph of each sensor with the function of
UATIO	changing the target period
UAT107	Top 20 event signature chart and event list by day with function of
0/11/0/	changing period
UAT108	Top 20 protocol chart and event list by day with function of changing period
	Event signature chart and event list by day/month/year with function of
UA1109	changing period
1147110	IP source chart and event list by day/month/year with function of changing
UATITO	period
UAT111	IP destination chart and event list by day/month/year with function of
0/1111	changing period
UAT112	IP-Geolocation map and event list of IP source detected at recent one hour
UAT113	The system can monitor system resources such as CPU, memory, and disk
	usage
UAT114	The system can notify administrators when resource shortages are detected
UAT116	Snort log is retained for at least three (3) months
UAT117	Snort log will be automatically deleted after the retention period
UAT119	The ELK platform aggregates dashboard data
UAT120	Cron jobs are not required to aggregate data anymore
UAT901	The system runs continuously over 10 days without any termination
UAT902	No severe failures and issues for the operation are found during the above
0111702	stability testing
	Concurrent attacks from two (2) sources are detected by sensors and
	displays them on the dashboard within one (1) minute
UAT904	The user interface is easy to use and understand
UAT905	Concurrent attacks from two (2) sources are detected by sensors and
	displays every attack on the dashboard.
UAT906	Attacks are detected by sensors and displays it consistently on the dashboard.

#### 2) Mata Elang Workshop

To explain the new Mata Elang Stable 1.0 and implement the acceptance testing, the Mata Elang project held a workshop at PENS, Surabaya.

The outline of the workshop is as follows:

Date : 7-9 March 2022

:

Venue : C.307 Computer Network Room, PENS

Agenda

Day 1: March 7, 13:00-17:00

- Brief Explanation of Mata Elang Stable 1.0
- Explanation of Acceptance Testing
- Mata Elang Stable Installation

Day 2: March 8, 9:00-17:00

- Mata Elang Stable Installation
- Day 3: March 9, 9:00-12:00
  - Simulator Attack Testing

Attendees : total 21 persons

- Two Lecturers from UI
- Two Assoc. Prof. and Two Senior Lecturers from PENS
- Project Manager of ME from PENS
- JICA Consultant of Software Quality Improvement
- Two representatives from Badan Siber dan Sandi Negara (BSSN)
- Six students and alumni from PENS
- Five representatives from ICT industry in Surabaya

At the workshop, after the explanation of new Mata Elang and question-and-answer session, participants installed ME as an acceptance testing and performed the simulator attack testing. At the conclusion of the workshop, we received the following comments and suggestions:

- ✓ Mata Elang functioned without any defects or issues.
- $\checkmark$  There is also no significant error in the documentation.
- ✓ Some of the cyber-attacks were not displayed properly due to implementation of snort.rules. This may need to improve.

- ✓ There is a problem regarding the system resources. Therefore, it is better to clarify the specifications of server resources.
- $\checkmark$  It is a good idea to write information about processes that take a long time.
- $\checkmark$  It would be better if the result of command execution is posted.
- ✓ It is recommended to add a description of getting an oink code used to download snort.rules.
- ✓ There was also a suggestion to clarify whether the installation user was the root user or the general user. But this suggestion was not applied to simplify the installation procedure.

# 4. CS COURSE DEVELOPMENT

# 4.1. Objectives, Critical points, Issues, and Countermeasures

Based on the situation and issues of the project and the analyzed critical points of the work, the objective, critical point, issue, and countermeasures of "CS Course Development" are summarized below:

Item	Description		
Objective	Establish the procedure of curriculum revision so that UI can		
	continuously revise the curriculum in the future.		
Critical point	Establishing a process for sustainable development and revision of		
	the curriculum.		
Issue	Curriculum development and revision methods have not been		
	established.		
Countermeasures	$\checkmark$ Support the understanding of the human resources		
for the issues	development framework in the cyber security field, which is		
	the basis of the curriculum development in the project.		
	$\checkmark$ Analyze the gaps between current curriculum and the latest CS		
	human resources development framework. Then, confirm the		
	completeness of knowledge and skills.		
	$\checkmark$ Develop a curriculum revision manual and revision flow.		
	$\checkmark$ Deliver a trial of curriculum revision, and then identify issues		
	in the revision process and consider how to deal with them.		
	$\checkmark$ If the necessity of establishing a new course is recognized in		
	the process of trial, prepare a draft proposal for establishing a		
	new course.		

# Table 4-1 Activity indicators of "CS Course Development"

## 4.2. Activity Schedule

The activities "CS Course Development" were performed with the following schedule:

Phase	Period	Target of Activities	Main Activities	
1st	Sep-Nov 2021	Project manager	• Review the draft of	
Online		and vice manager	curriculum revision manual	

# Table 4-2 Activity Schedule

## Chapter 4 CS Course Development

Phase	Period	Target of Activities	Main Activities
		• Center for	and flow
		Computing and	• Meeting with CCIT-FTUI
		Information	on curriculum revision
		Technology	
		Fakultas Teknik	
		Universitas	
		Indonesia (CCIT-	
		FTUI)	
2nd	Dec 2021	• CCIT-FTUI	• Training for CCIT-FTUI on
On-site			curriculum revision
3rd	Jan-Feb 2022	Project manager	SecBoK / NICE workshop
On-site		and vice manager	Curriculum revision trial
			workshop

## 4.3. Activity Report

Some of planned on-site activities was replaced with online activities due to COVID-19. In addition, the 3rd on-site activity has been changed to a continuation activity from the 2nd on-site activity.

In this second phase, we performed the activity "Training for CCIT-FTUI on curriculum revision." This activity was not scheduled at the planning. However, the necessity of the training for CCIT-FTUI on curriculum revision was recognized in the implementation of the relevant activities.

## 4.3.1. Review the Draft of Curriculum Revision Manual and Flow

1) Purpose

This activity aims to establish the process of curriculum revision for keeping the curriculum up to date.

2) Meeting Overview

Date	: 29 September 2021
Venue	: Online meeting via Zoom

Agenda : Explanation of the draft of curriculum revision manual and flow

Attendees : Project Manager, Vice Project Manager, Chief Advisor, Project Coordinator, and JICA Consultant of CS Course Development (5 in total)

#### 3) Details

The consultant proposed a curriculum revision process with following topics:

- i. Methodology of curriculum revision by using Analysis, Design, Development, Implementation, and Evaluation (ADDIE) Instructional Design together with SecBoK and NICE framework
- ii. Creating a work group of the curriculum revision
- iii. Curriculum revision life cycle in line with the university level curriculum updates
- iv. Introduction of five phases in ADDIE instructional design and Kirkpartick's model of evaluation
- v. Introduction of Google Data Studio as an implementation method of Kirkpartick's model of evaluation
- vi. Discussion on the curriculum revision flow

#### 4) Output

The curriculum revision process was basically agreed. In particular, the systematic approach of existing curriculum evaluation by using Google Forms and Google Data Studio were accepted well.

There were some discussions on members of the work group and the life cycle of revision. As a result, a new position of curriculum advisor, who shall advise credit mapping between the idCARE program and master course program, is introduced.

#### 5) Issues and Concerns

The life cycle of revision was not concluded within the meeting. It is agreed that the vice project manager check the proper information regarding university-level curriculum updates. The consultant proposed the cycle after she got the proper information.

## 4.3.2. Meeting with CCIT-FTUI on Curriculum Revision

#### 1) Purpose

This activity aims to explain the duty of CCIT-FTUI in regard with the curriculum revision as well as to introduce a system on Google for the revision.

#### 2) Meeting Overview

Date	: 28 October 2021
Venue	: Online meeting via Zoom
Agenda	: Explanation of curriculum revision tasks on CCIT-FTUI
Attendees	: Unit Leader of CCIT, Supervisor of CCIT, Technical Officer of CCIT
Project Co	bordinator, and JICA Consultant of CS Course Development (5 in total)

#### 3) Details

The consultant explained and demonstrated the duty of CCIT by using Google Forms and Google Data Studio as below:

- i. Collect feedback from students at the end of class
- ii. Collect feedback from lecturers after the class
- iii. Collect feedback from supervisors of students after 3-6 months of the class
- iv. Record tests results with a spreadsheet on Google Drive after classes
- v. Update the Google Forms file on request by cluster leaders
- vi. Update the Google Data Studio after the update of Google Forms file or on demand of cluster leaders

The attendees then discussed the method of collecting questionnaire from supervisors, because it might be more difficult to reach supervisors than students. The agreed approaches are as follows:

- i. Deliver the questionnaire for supervisors after 3-6 months of classes
- ii. Marketing officers visit companies and help supervisors answer the questionnaire
- iii. Target collection rate: 50 percent
- iv. If it is required to add questions, use closed questions which is mostly preferred by supervisors

## 4) Output

The meeting went well. CCIT staff accepted their duties and learnt how to use the Google Forms and Google Data Studio to implement their tasks. It is also agreed to have a short training on the Google system before idCARE starts the regular classes.

#### 5) Issues and Concerns

There are no issues with the meeting.

## 4.3.3. Training for CCIT-FTUI on Curriculum Revision

1) Purpose

This activity aims to train a member of CCIT-FTUI to operate the system for curriculum revision.

## 2) Overview

Date	: 10 December 2021
Venue	: JICA project office
Agenda	: Exercise on Google system for curriculum revision
Participants	: 1 (Unit leader of CCIT)
Instructor	: JICA Consultant of CS Course Development

#### 3) Details

The unit leader updated the questionnaire on Google Forms and made the necessary update on Google Data Studio accordingly. She also handled several troubleshooting issues on Google Data Studio.

#### 4) Output

The unit leader learnt the operation of Google Forms and Google Data Studio well.

## 5) Issues and Concerns

Technical staff of CCIT couldn't join the training. Hence, the unit leader needs to convey her experience to the technical staff. The technical staff is also requested to study the system well before the regular class starts.

# 4.3.4. SecBoK / NICE Workshop

## 1) Purpose

This activity aims to support the cluster leaders in understanding the human resources development framework in the field of cyber security. This is the basis of the idCARE curriculum development in the project.

## 2) Workshop Overview

Date & Time: 20 January 2022, 9:00-11:30

Venue : MRPQ Building, Depok Campus, University of Indonesia

Agenda : Introduction of NICE Framework, SecBoK, and its usage in the project.

Participants : 7

Instructor : JICA Consultant of CS Course Development

# 3) Details

As a pre-requisite of the curriculum revision trial, the participants learnt the structure of framework, the latest update of the framework, usage of the framework in U.S and Japan, and how the framework, especially SecBoK, is used in the idCARE curriculum. The pretest and post-test were prepared to monitor the achievement.

The program is as stated below.

- i. What is the NICE Framework?
- ii. How is the NICE Framework used in U.S?
- iii. What is the SecBoK?
- iv. How is the SecBoK used in Japan?
- v. Usage of NICE Framework and SecBoK in the project
- vi. Revision of NICE and SecBoK

## 4) Output

The workshop went smoothly. The participants did several exercises. The result of the post-test shows an average of 20 percent improvement compared to the pre-test, proving an improvement in their knowledge regarding NICE Framework and SecBoK.

Participant	Pre-test (20 points)	Post-test (20 points)
Yan Maraden	9 points	19 points
I Gde Dharma Nugraha	16 points	18points
Dodi Sudiana	17 points	18 points
Diyanatul Husna	13 points	N/A (Sick leave)
Ruki Harwahyu	14 points	17 points
Prima Dewi Purnamasari (Observer)	-	18 points
Muhammad Salman (Observer)	-	15 points

Table 4-3 The evaluation of the workshop

#### 5) Issues and Concerns

There is no issue with the workshop.

# 4.3.5. Curriculum Revision Trial Workshop

## 1) Purpose

This activity aims to analyze the gaps between the current curriculum and the latest cyber security human resources development framework. Subsequently, the participants confirmed the completeness of knowledge and skills in the curriculum. In the exercises, the participants are expected to identify issues in the revision process and the possibility to establish new courses.

2) Workshop Overview

Date & Time: 20 January 2022, 11:30-16:30

21 January 2022, 9:00-11:30

Venue : MRPQ Building, Depok Campus, University of Indonesia

Agenda : Curriculum revision trial

Participants : 7 (7 on 20 January, 5 on 21 January)

Instructor : JICA Consultant of CS Course Development

#### 3) Details

The curriculum revision manual and its flow are introduced. Participants learnt how to evaluate, analyze, design, develop, and implement the curriculum through exercises.

#### 4) Output

The participants, mainly as cluster leaders, experienced the process of curriculum revision. Everyone actively participated in the program and had a lively discussion on the revision process.

In the result of exercises, there were three major outcomes:

- a. Drafted proposals of two new courses
- b. Drafted plans for training of trainers
- c. Modification of curriculum revision manual

#### a. Drafted proposals of two new courses

The participants proposed two new courses, "Designing secure IoT system" (VAP00xxa) and "IoT Forensic" (FOR00xxa) as advanced level subject in CS Tech path. See Appendix 32 "Proposal for New Subjects" for details.

In the analysis phase of the curriculum revision, the participants found that there was an emerging trend of using IoT devices in the world, such as home IoT, medical IoT, etc. It causes significant increase of IoT attacks especially under the pandemic. The NIST, known world-wide for publishing technical standard/framework, published several documents for IoT security. Hence, the two courses are suggested to be in the curriculum.

#### b. Drafted plans for training of trainers

No updates were found on existing subjects during the trial. Therefore, "Training of Trainers" does not need to be delivered for the existing subjects.

Regarding the proposed new courses, a plan is drafted. See Appendix 33 "Plan of TTT" for details.

# c. Modification of curriculum revision manual

There were several feedbacks on the revision manual.

- 1. Teaching materials should have a versioning scheme while at the development phase to avoid degradation.
- 2. Some questions are not clear or are missing.

The following is a list of modification made accordingly.

Item	Modification	
0xxx_CurriculumUpdate	Added a note to use "manage versions" on Google Drive	
Manual.docx	for versioning.	
Appendix C. Worksheet	1. Evaluation sheet	
for Curriculum	a) Google Form URL and Google Data Studio URL are	
revision.docx	replaced for CCIT-owned URL after the form	
	transition.	
	b) Added a sentence to make the question clearer on	
	"1.1 B)"	
	2. Questionnaire	
	a) Questionnaire for students	
	Before: Nothing	
	• After: "What do you find interesting about this	
	course? (e.g., Topic of xxx, hands-on for xxx,	
	instructors, facilities, and etc.)"	
	b) Questionnaire for lecturers	
	• Before: "Required resources are well defined"	
	• After: "Required resources (HW/SW) to implement	
	the course are well defined"	
	c) Google Data Studio	
	• Refresh data fields and set updated fields on Metric	
	of the Evaluation Lev1 Lecturers Feedback -	
	Material evaluation	
	Refresh data fields and add a field on Dimension of the	
	Analysis - Comments from Students	

Table 4-4 List of modifications of curriculum revision manual

Item	Modification	
Appendix F.	3. Added a column "Modification ID" for managing	
Specifications of	versions on Google Drive.	
Revisions.xlsx		

# NOTE: Managing Versions

In default, Google Drive can do versioning only for 30 days or 100 versions. To store the previous versions properly, the following procedure is required.

1. On the file, click "More options" > "Manage versions" > "Keep forever".

(In other option, click the more options icon (kebab menu/three vertical dots) > "Manage versions" > "Upload new version".)

2. Open the file and click "Last edit was xxx" to see the version history. Click "More options" > "Name this version" > put "Modification ID". If required, click "Restore this version" under the version history.

# 5) Issues and Concerns

There is no issue with the trial workshop. However, the following concerns remain when it comes to the real curriculum revision process.

- i. The group leader is expected to take strong leadership.
- ii. Credit mapping between idCARE program and the master course program should be carefully checked by the curriculum advisor.
- iii. Budget should be well prepared for the development and implementation phase.

# 5. INSTRUCTIONAL DESIGN

# 5.1. Objectives, Critical points, Issues, and Countermeasures

Based on the situation and issues of the project and the analyzed critical points of the work, the objectives, critical points, issues, and countermeasures of "Instructional Design" are summarized as below.

Item	Description	
Objective	Make the courses ready for opening by modifying and improving	
	the custom courses developed in the project (9 courses in total) and	
	conducting the lecturer training.	
Critical points	✓ Modification and improvement of teaching materials based of	
	instructional design	
	✓ Redesign courses to maximize online training for participation	
	anytime, anywhere	
	✓ Prepare the training of lecturers related to CS education	
Issues	$\checkmark$ The quality of teaching materials is not efficient enough	
	because it is not based on instructional design.	
	✓ Not all custom courses support online training and are severely	
	affected by COVID-19.	
	$\checkmark$ Although lecturer training for some courses has begun, the	
	period, content, and participants are limited due to the	
	influence of COVID-19.	
Countermeasures	✓ Improvement of existing subjects by applying instructional	
for the issues	design (including maximization of online delivery of learning)	
	and implementation of lecturer training at the same time.	
	$\checkmark$ Maximize the range of online lectures and establish a process	
	that facilitates the cycle of analysis, design, development,	
	implementation, and evaluation.	
	$\checkmark$ Utilize local companies for content correction and lecturer	
	training in each subject, with consultants evaluating the	
	implementation status.	

Table 5-1 Activity indicators of instructional Design
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The nine custom courses are shown in the table below.

ID	Title	
CMP0010a	Comprehensive exercise: CSIRT	
COM0010a	How to make the top management aware of cybersecurity	
COM0020a	How to make general employees aware of cybersecurity	
GOV0010a	Cybersecurity law and regulation	
GOV0020a	Case Study and Practice: Supply-chain risk	
FOR0010a	Case Study and Practice: Malware analysis	
FOR0020a	Case Study and Practice: How to make IT system forensic-enabled	
FOR0040a	Computer forensic	
FOR0050a	Mobile device forensic	

Table 5-2 Nine custom courses

# 5.2. Activity Schedule

The activities under "Instructional Design" were performed with the following schedule:

Phase	Period	Target of Activities	Main Activities	
1st	Sep - Nov	Cluster leaders	• Conduct meeting with local sub-	
Online	2021	Sub-contractor	contractor for Work instruction	
			• Develop training plan with UI and	
			sub-contractor	
			• Monitor the progress of revision	
			and gain approval for revision	
			• Implement the TTTs and mock	
			lessons	
2nd	Dec 2021	Cluster leaders	• Conduct meeting with sub-	
On-site		Sub-contractor	contractor for Work improvement	
			• Monitor the progress of revision	
			and gain approval for revision	
			• Implement the TTTs and mock	
			lessons	
			• Inspect mid-term deliverables	
3rd	Jan - Feb	Cluster leaders	• Implement the TTTs and mock	
On-site	2022	Sub-contractor	lessons	

Table	5-3	Activity	Schedule
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Chapter 5 Instructional Design

Phase	Period	Target of Activities	Main Activities
			• Conduct meeting with Sub-
			contractor for Knowledge, Skill,
			and Ability (KSA) mapping
			• Inspect final version of
			deliverables

# 5.3. Activity Report

## 5.3.1. Conduct meeting with local sub-contractor for Work instruction

## 1) Purpose

This activity aims to create a common understanding between the consultants and the local experts of the sub-contractor for the material revisions.

## 2) Meeting Overview

Date	: 30 August 2021
Venue	: Online meeting via Zoom
Agenda	: Explanation of specification of revision
	Overview of instructional design in line with the revision
Attendees	: Sub-contractor team and consultant team (7 in total)

## 3) Details

The consultant defined a basic concept of revisions in line with the instructional design as indicated in Figure 5-1.

Improve usab	ility
--------------	-------

- i. Unification of appearance ii. Unification of composition
- iii. Setting of time allocation

## Maximize online lecture

i. Clearly state the Course Goals and Course Objectives ii. Add learning objectives module by module by using Bloom's taxonomy <sup>1</sup>
and "be able to" statements
<ol><li>Add evaluation on each learning objectives (Written test or Practical test)</li></ol>
iv. Add instructions to instructors
v. Define method of instructions
$\odot$ Basically, make the materials usable for synchronous online learning
② Arrange some modules with theoretical (Remembering or Understanding) objectives for <u>asynchronous learning</u>
③ Define the modules for synchronous classroom learning
<ul> <li>vi. Deliver training to trainers and mock lessons with instructor capability assessment</li> </ul>
vii. Propose common asynchronous learning

## Correct contents

i. Correct technically wrong contents

ii. Make the contents consistent with course goals and objectives

Figure	5-1	Concep	t of Re	evisions
8	• •	p		

Along with the concept, the consultant prepared a form of Specifications of Revisions which describes a guideline of revision and detail direction of modifications. The guideline includes objectives, revision processes, and viewpoints of revisions such as instructional design, appearance integrity, and technical correctness (cybersecurity / instruction).

The consultant explained the form and key points of the revisions as follows.

- i. Correct the appropriateness of word usage for "Course Goals" and "Course Objectives"
- ii. Clarify learning objectives module by module
- iii. Using verbs of Blooms' Taxonomy<sup>1</sup> for learning objectives
- iv. Add pre- and post-test for each subject

<sup>&</sup>lt;sup>1</sup> https://citt.ufl.edu/resources/the-learning-process/designing-the-learning-experience/blooms-taxonomy/

- v. Add module tests, theoretical or practical, according to the module learning objectives
- vi. Add instructions to instructors

#### 4) Output

The local experts received instructions from the consultants as well as a form for continuous updating.

#### 5) Issues and Concerns

There was no issue with the meeting.

#### 5.3.2. Develop training plan with UI and sub-contractor

1) Purpose

This activity aims to create a common understanding between the consultants and the local experts for the material revisions. It also targets to develop a tentative plan of "Train the Trainers" (hereinafter referred to as TTT).

#### 2) Meeting Overview

Date	: 14 September 2021
Venue	: Online meeting via Zoom
Agenda	: Discussion on specification of revision
	Discussion on training plan
Attendees	: Sub-contractor team and consultant team (7 in total).

## 3) Details

The consultants discussed with the local experts and gave feedback on the progress of revisions. The chief consultant added approaches of instructional design for better understanding of his direction of revisions.

The sub-contractor team and the consultant team discussed the timeframe of revision and the TTTs.

## 4) Output

The sub-contractor understood the requests from consultants. The specifications of revisions were updated accordingly.

The two teams developed a tentative plan of TTTs in the meeting. Afterwards, the deputy consultant adjusted the plan in line with the available schedule of instructors and the cluster leaders, respectively.

## 5) Issues and Concerns

There was no issue with the meeting.

## 5.3.3. Monitor the progress of revision and gain approval for revision

## 1) Purpose

This activity aims to make sure the works of sub-contractors are in line with the expectation of the consultants and the cluster leaders.

## 2) Task Overview

The consultants monitored the progress of the work in a hybrid manner through text-chat and video-chat. Periodical video meetings were held as detailed in Table 5-4 until the training started in November 2021. The deputy consultant followed up the revisions and set approval meetings with the cluster leaders.

## 3) Details

The "Specification of Revisions" was continuously updated with records of actions taken for each revision items. "Appearance Integrity" and "Technical Correctness" were also reviewed as the revision progressed. The chief consultant introduced a form of "Instructor Capability Assessment" for mock lessons.

No	Date	Agenda	No. of Attendees
1	29 Sep 2021	Discussion for the revision details	8
2	12 Oct 2021	Discussion for the revision details	8

## Table 5-4 List of periodical meetings with the local experts

No	Date	Agenda	No. of Attendees
3	27 Oct 2021	Explanation of instructor capability	7
		assessment	
		Discussion for the revision details	

The revisions on each subject were approved by the cluster leaders before it was integrated for training as described below.

Table 5-5 List of revision approval meetings from Oct to Nov

Subject	Date	Status
FOR0020a: Case Study and	18 Oct 2021	Basically approved, with few
Practice: How to make IT		modifications requested by the
system forensic-enabled		cluster leader. It was subsequently
GOV0010a: Cybersecurity	22 Oct 2021	approved after modifications were
law and regulation		implemented.
COM0010a: How to make	29 Oct 2021	
the top management aware		
of cybersecurity		
FOR0010a: Case Study and	24 Nov 2021	
Practice: Malware analysis		

# 4) Output

Teaching materials modification on FOR0020a, GOV0010a, COM0010a, and FOR0010a were completed and approved subject by subject by the cluster leaders. Specifications of revisions were updated accordingly.

The local experts understood how to evaluate the TTT participants in mock lessons.

# 5) Issues and Concerns

There were difficulties in remote communication with cluster leaders to get approval of revisions. The deputy consultant received a lot of support from the project manager for this issue.

# 5.3.4. Implement the TTTs and mock lessons

## 1) Purpose

This activity aims to explain the updates of teaching materials to lecturers who have been in the previous training and to let the participants (future lecturers) demonstrate teaching the subject. Moreover, it aims to deliver five (5) full-size trainings, in response to the request of the project to the consultants to add five trainings for new lecturers who have never joined the subject training.

#### 2) Training Overview

The trainings, including the five additional trainings, are delivered as indicated below.

No	Subject	Method	Planned Date	Delivery Date
1	FOR0020a Case Study and	Online	1st week of Nov	1-5 Nov
	Practice: How to make IT system			
	forensic-enabled			
2	GOV0010a: Cybersecurity law	Online	3rd week of Nov	9-11 Nov
	and regulation			
3	GOV0010a: Cybersecurity law	Online	N/A (additional	15-17 Nov
	and regulation		training)	
4	COM0010a: How to make the	Online	4th week of Nov	25-26 Nov
	top management aware of			
	cybersecurity			

|--|

## 3) Details

Trainings were delivered in combination with the TTTs and the mock lessons. Participants for additional trainings were able to learn the entire contents of the subjects. The other training participants who previously underwent training were able to learn the new structure of materials and points of modifications.

In the TTT, participants were assessed through written (theoretical) and practical tests according to the module objectives.

In the mock lessons, participants were assessed on their capability to teach and instruct

based the course. The consultant monitored the training (GOV0010a: Cybersecurity law and regulation) on 16 and 17 November 2021, and gave feedback to the participants and to the local experts afterwards.

# 4) Output

Completion reports and updated materials were submitted by the sub-contractor. The report includes the following topics:

- i. Attendance
- ii. Result of pre- and post-exams and module exams
- iii. Result of practical skill assessment
- iv. Result of Instructor capability check

## 5) Issues and Concerns

There were difficulties in confirming the attendance of participants and their participation during the online training. The instructor requested the participants to turn on their camera at the start of trainings. However, it didn't go well due to several reasons. The main issue was a weak network at participants' homes. However, there were also some participants who had other tasks to attend to at the same time while training.

## 5.3.5. Meeting with sub-contractor for work improvement

## 1) Purpose

This activity aims to meet the management team and the experts of the sub-contractor to hear the progress of their work and to request work improvement.

## 2) Meeting Overview

- Date: 15 December 2021Venue: Office of the sub-contractor
- Agenda: Report of work progressDiscussion on issues found on expert's work

Attendees : Sub-contractor team and consultant team and the project coordinator (8 in total)

## 3) Details

The sub-contractor team reported the progress of their work. Due to areas needing improvement, the consultant team requested the sub-contractor to improve the quality of their output. The request includes the following issues.

- i. The updated materials had many mistakes in English.
- ii. The local experts modified the materials before reporting their plan to the consultants. It caused degradation in the material quality.
- iii. Slow responses of the local experts towards the consultants or the cluster leaders. This caused delay on enhancement of the materials.

## 4) Output

The sub-contractor agreed to apply the following measures to address the consultant requests and areas of improvement.

- i. The Director of the sub-contractor and the leading expert needs to check the English grammar of materials before submission.
- ii. The experts write their plan on Specification of Revision and get approval before they start modification.
- iii. The director supports communication between the local experts and the consultants.

#### 5) Issues and Concerns

There was no issue with the visit.

#### 5.3.6. Monitor the progress of revision and gain revision approval

#### 1) Purpose

This activity aims to ensure the quality of revision required by the university.

# 2) Task Overview

The deputy-consultant followed up the updates of sub-contractors. She had set meetings with the cluster leaders and the local experts to get approval of changes before the training starts.

# 3) Details

Many online and offline meetings were held between the local experts and the deputyconsultant. Meetings for revision approval were also set online with the local experts and cluster leaders as described below.

Subject	Date	Status
GOV0020a: Case Study	22 Dec 2021	Basically approved with few
and Practice: Supply-chain		modifications requested by the
risk		cluster leader. It was subsequently
COM0020a: How to make	22 Dec 2021	approved after the modifications
general employees aware		were implemented.
of cybersecurity		
FOR0040a: Computer	23 Dec 2021	Many revisions were not approved.
forensic		Follow-up meeting was requested.

Table 5-7 List of revision approval meetings in Dec

At this point, the consultants and local experts discussed the modules for synchronous / asynchronous learning. It is agreed as detailed in Table 5-8.

Subject	Module for synchronous / asynchronous learning		
	Asynchronous	Synchronous	Synchronous
	(Pre-learning)	(Online)	(Classroom)
COM0010: How to make	Module 1	Module 2-6	
top managements aware of			
cybersecurity			
COM0020a How to make	Module 1, 2, 3	Module 4-8	
general employees aware			
of cybersecurity			

Table 5-8 List of synchronous / asynchronous modules

Subject	Module for synchronous / asynchronous learning		
	Asynchronous	Synchronous	Synchronous
	(Pre-learning)	(Online)	(Classroom)
GOV0010a: Cybersecurity	Module 1, 2	Module 3-7	
law and regulation			
GOV0020a: Case Study	Module 1, 2	Module3-5	
and Practice: Supply-chain			
risk			
CMP0010a:	N/A	Module 4	Module 1-3, 5-8
Comprehensive exercise:		$(Module 1-3, 5-8)^2$	
CSIRT			
FOR0010a: Case Study	N/A		Module 1-5
and Practice: Malware			
analysis			
FOR0020a: Case Study	N/A	(Module $1-4$ ) <sup>2</sup>	Module 0-4
and Practice: How to make			
IT system forensic-			
enabled			
FOR0040a: Computer	N/A	Module 2,4	Module 1,3
forensic			
FOR0050a: Mobile device	N/A	Module 1-4, except	Module 1.5,
forensic		lab preparation and	Practices on
		practices	Module 2, 3

## 4) Output

Many revision items were approved in this activity. As a result, teaching materials for GOV0020a and COM0020a were finalized. Specification of Revisions were updated accordingly. Furthermore, as a result of synchronous / asynchronous learning discussion, re-learning materials for asynchronous learning were developed.

 $<sup>^2</sup>$  These modules could be delivered online only if the participants have enough experience and knowledge before the training.

#### 5) Issues and Concerns

As a result of adding five trainings from the initial plan, the revision schedule became tighter and delayed, especially after some training had started. The deputy consultant frequently met with the sub-contractor and the cluster leaders in-person to follow up the revisions and approvals.

#### 5.3.7. Implement the TTTs and mock lessons

#### 1) Purpose

This activity aims to explain the updates of teaching materials to current lectures or to deliver full-size trainings to new lecturers.

#### 2) Training Overview

The trainings, including the five additional trainings, were delivered as indicated below.

No	Subject	Method	Planned Date	Delivery Date
1	COM0010a: How to make the	Online	N/A (additional	1-6 Dec
	top management aware of		training)	
	cybersecurity			
2	FOR0010a Case Study and	Offline	1st week of Dec	6-9 Dec
	Practice: Malware analysis			
3	FOR0010a Case Study and	Offline	N/A (additional	13-20 Dec
	Practice: Malware analysis		training)	

Table 5-9 List of TTT delivery in Dec

#### 3) Details

Trainings were delivered in combination with the TTT and the mock lessons. Participants for additional training were able to learn the entire contents of the subjects. The other training participants were also able to learn the new structure of materials and points of modifications.

Amongst the TTTs, two Forensic subjects were delivered offline with small number of participants due to COVID-19 restrictions. However, the mock lessons were held online to minimize the number of offline classes. The deputy consultant assisted and monitored

the experts to deliver offline classes.

#### 4) Output

Completion reports and updated materials were submitted from the sub-contractor.

#### 5) Issues and Concerns

There were no issues with the training.

#### 5.3.8. Inspect mid-term deliverables

## 1) Purpose

This activity aims to check the completion status of revisions and receive the completed training reports.

#### 2) Task Overview

The sub-contractor submitted the mid-term report on 14 December 2021. The deputy consultant received and inspected the report and its attachment.

#### 3) Details

The sub-contractor submitted the mid-term report with the following items:

- i. Percentage of work completion subject by subject
- ii. Status of implementation subject by subject
- iii. TTT completion reports for GOV0010a, FOR0020a, and COM0010a. The completion reports include the revised teaching materials.

#### 4) Output

Mid-term reports and teaching materials.

## 5) Issues and Concerns

There was no issue with the report.

## 5.3.9. Implement the TTTs and mock lessons

## 1) Purpose

This activity aims to explain the updates of teaching materials to current lectures or to deliver full-size trainings to new lecturers.

# 2) Training Overview

The trainings, including the five additional trainings, were delivered as indicated in Table 5-10.

No	Subject	Method	Planned Date	Delivery Date
1	FOR0040a: Computer forensic	Offline	4th week of Feb	10-13 Jan
2	COM0020a: How to make	Online	3rd week of Jan	17-19 Jan
	general employees aware of			
	cybersecurity			
3	GOV0020a: Case Study and	Online	4th week of Jan	24-25 Jan
	Practice: Supply-chain risk			
4	FOR0040a: Computer forensic	Offline	N/A (additional	24-31 Jan
			training)	
5	CMP0010a: Comprehensive	Offline/	1st Week of Feb	3-10 Feb
	exercise: CSIRT	Online*		
6	FOR0050a: Mobile device	Online*	1st Week of Mar	16-18 Feb
	forensic			
7	FOR0050a: Mobile device	Offline	N/A (additional	21-24 Feb
	forensic		training)	

Table 5-10 List of TTT delivery from Jan to Feb

\* The training venue was changed due to COVID-19 cases at the university.

## 3) Details

## a. <u>Training implementation</u>

Trainings were delivered in combination with the TTT and the mock lessons. Participants for additional trainings were able to learn the entire contents of the subjects. The other training participants also learned the new structure of materials and points of modifications.

The deputy consultant assisted and monitored the local experts to deliver offline classes. Moreover, the chief consultant monitored the training (FOR0040a: Computer forensic and COM0020a: How to make general employees aware of cybersecurity) on 17 and 24 January. Feedback was afterwards provided to the participants and to the sub-contractor.

## b. <u>Revision approvals</u>

Approval of revisions on each subject were made simultaneously while other TTTs were on going. The list of approval meetings is indicated in Table 5-11.

Subject	Date	Status
FOR0040a: Computer	7 Jan 2022	Basically approved with few
forensic		modifications requested by the
		cluster leader. It was subsequently
		approved after the modifications
		were implemented.
CMP0010a:	14 Jan 2022	Many revisions were not approved.
Comprehensive exercise:		Follow-up meeting was requested.
CSIRT		
CMP0010a:	19 Jan 2022	Basically approved. Few
Comprehensive exercise:		modifications were requested by the
CSIRT		Cluster leader. It was subsequently
		approved in the succeeding meetings
		after the modifications were
		implemented.

Table 5-11 List of revision approval meetings from Jan to Feb
Subject	Date	Status
FOR0050a: Mobile device	27 Jan 2022	Basically approved. Few
forensic		modifications were requested by the
		Cluster leader. It was subsequently
		approved after the modifications
		were implemented.
CMP0010a:	11 and 15 Feb	Additional requests were made by the
Comprehensive exercise:	2022	cluster leader. It was subsequently
CSIRT		approved after the modifications
		were implemented.

#### c. Supplementary briefing session

The Cluster leader requested additional modifications on CMP0010a after the TTT. This is to make the materials more visually attractive and engaging for the students. Hence, the local experts modified the materials, followed by a supplementary briefing session on 17 February 2022.

### 4) Output

Completion reports and updated materials were submitted by the sub-contractor.

### 5) Issues and Concerns

The COVID-19 countermeasures were frequently changed. This affected the training schedule, especially for subjects which require offline instruction and exercises. Some trainings were re-scheduled while some had to reduce the number of participants.

For instance, "CMP0010a Comprehensive exercise: CSIRT" was planned to be delivered offline for the whole period of the class but was changed to online delivery from the second day. Some COVID-19 cases were reported at the campus after the first day of offline classes, resulting to campus closure on the second day. Originally, this subject is designed to be delivered offline or in physical face to face setting. However, this TTT was able to go online given the rich experience of the participants in CSRIT activities.

# 5.3.10. Meeting with Sub-contractor for KSA mapping

# 1) Purpose

This activity aims to solve conflicts of understanding between the local experts and the consultants regarding a map of SecBoK KSAs and idCARE program (revised materials).

# 2) Meeting Overview

Date	: 18 February 2022
Venue	: Office of sub-contractor
Agenda	: Clarify the rule of KSA mapping
	Review the updated KSA map by the experts
Attendees	: Sub-contractor team and the deputy consultant (4 in total)

# 3) Details

The mapping activity started before the meeting. However, there were misunderstandings between the local experts and the consultants. The meeting discussed critical points to resolve this.

Initially, the deputy consultant reminded the experts of the mapping criteria as below:

- i. Map the KSAs and the subject, if the KSAs are taught in the class
- ii. Exclude the KSAs required as pre-requisite

After which, the deputy consultant showed some examples to the local experts. The experts understood that they must remove the pre-requisite KSAs from the map.

Lastly, the local experts reviewed the mapped KSAs according to the criteria that was previously set.

# 4) Output

"SecBoK- idCARE program mapping" has been updated.

# 5) Issues and Concerns

The mapping process could not be completed on the day of meeting. The remaining part

was updated by the local experts and submitted to the consultants. Afterwards, the consultants shared the map to cluster leaders and received their approval.

### 5.3.11. Inspect final version of deliverables

### 1) Purpose

This activity aims to inspect the deliverables and conclude the activity.

### 2) Task Overview

The sub-contractor submitted all the teaching materials and the completion report of TTTs. The consultants inspected the deliverables and accepted it.

### 3) Details

The consultants had checked the following points and shared the finalized materials to the project team.

- i. Completeness of "Specifications of Revisions"
- ii. Completeness of shared data
- iii. Dead URL links on materials
- iv. Copyright violation of materials

In addition to the acceptance of deliverables, the consultants determined the common learning topics among the nine subjects. It is proposed to develop pre-learning materials of common topics for the curriculum.

#### 4) Output

The finalized materials were shred to the project team through Google Drive and an external hard disk storage. The external hard disk storage is used for the large-sized hands-on data.

The structure of materials is written on Appendix 52 "Structure of idCARE Materials."

Development of common pre-learning materials is also proposed. See Appendix 56 "Proposal for Common Pre-learning Materials" for details.

## 5) Issues and Concerns

While inspecting the URL links, the consultants found dead links on CMP0010a Module 4. It was an official demo site of open-source ticketing system, namely the OSTicket. The demo site was closed after the revision of materials. The local experts provided another demo site developed by CSIRT.ID. However, it is recommended to develop a demo site using OSTicket under the university environment to ensure continuous functionality.

# 6. ONLINE TRAINING AT ASCCE

## 6.1. Objectives, Issues, and Countermeasures

The objectives, issues, and countermeasures of "How to Make Top Managements Aware of Cyber Security" are summarized as below based on the request of the Project and the Cyber Security Agency of Singapore (CSA), the provider of the ASEAN-Singapore Cybersecurity Centre of Excellence (ASCCE) program.

Item	Description		
Objectives	Deliver "How to Make Top Managements Aware of Cyber		
	Security" course for the ASCCE program.		
Issues	✓ Target audiences are slightly different from idCARE program.		
	There will be no participants from private sectors.		
	✓ Impact on Financial Statement may not be relevant to the		
	participants.		
Countermeasures	✓ Introduce a framework by using "Public Policy in an Uncertain		
for the issues	World: Analysis and Decisions by Charles F. Manski." It is for		
	governance officials to predict the impact of cyber risks		
	instead of the predicting the Impact on Financial Statement.		

# 6.2. Activity Schedule

The activities "Online Training at ASCCE" were performed with the following schedule:

Period	Method	Activity
Nov 2021 -	Online	• Discussion with CSA.
Apr 2022		• Discussion among instructors and facilitators.
		Training delivery.

## 6.3. Activity Report

## 6.3.1. Discussion with CSA

This activity aimed to determine the training expectations of CSA.

A short online meeting with CSA and Japanese stakeholders was held on 5 November 2021 to provide a briefing on the training of "How to Make Top Managements Aware of Cyber Security" and to hear CSA's requests. Detailed discussions were made through

email correspondence.

Requests and responses are as follows:

Requests	Responses
Revise the course name to show the	Keep the course name as original to avoid any
relevance to Critical Information	confusion as this course is same as the one in the
Infrastructure Protection (CIIP).	UI.
Shorten or remove the section	Modify the contents of module 5 and 6 based on
"Calculation of the Impact on	the participants needs.
Financial Statement" under Module	Introduce "Public Policy in an Uncertain World:
5. Because the target audience will	Analysis and Decisions by Charles F. Manski"
be government officials, this topic	to predict the impact of cyber risks.
might not be as relevant.	
Deliver the training in April.	The training shall be delivered as below.
Preferably from 20 to 22 April.	(UTC+8/SST)
	27 April (Wed), 9am to 12pm and 1.30pm to
	4pm
	28 April (Thu), 9am to 12pm and 1.30pm to 4pm
	29 April (Fri), 9am to 12pm

# 6.3.2. Discussion among instructors and facilitators

The consultant invited three instructors and three facilitators to deliver the online training. All of them have experience in developing this subject or has attended the training.

This training includes several group discussions using Zoom breakout rooms. Therefore, the facilitators need to lead discussions in a breakout room.

The main instructor explained the modified contents for ASCCE. After some discussions on the modification, it was finalized with some additional revision.

# 6.3.3. Training delivery

The training was delivered from 27 to 29 April with 12 participants (18 in plan) from five ASEAN countries.

### 7. RESULT OF ACTIVITIES

- 7.1. Software Quality Improvement
- 7.1.1. Achievements

The following are achievements of the activity "Software Quality Improvement."

1) The OSS community "Mata Elang community" was established.

The community is a society of ME users and developers. The community is a place for announcements and information exchange, and serves as a contact point for everyone interested in ME.

2) The committee "UI-PENS Mata Elang Steering Committee" was also defined and its initial members were assigned.

The steering committee has a mission to release a stable version for their target users such as government, CII operators, and educational entities. The steering committee is also the decision maker for the strategy, release plan and the specifications of ME.

The steering committee created a task list and started its activities immediately after its establishment. The committee is the central body for subsequent activities.

3) The distinction between Stable and R&D versions of ME was clarified.

This clarified the role of ME Stable and the guidelines to make a development strategy for it. In addition, the interaction relationship between Stable and R&D versions were defined.

4) The strategy and the roadmap for the next five years of ME Stable were developed.

This strategy provided an indicator for building an RFP for the development of ME Stable 1.0. The steering committee can consider the future development and release plan of ME by referring to this strategy.

5) The "Mata Elang Community Management Guidelines" was developed.

This document defines the structure of the community as well as the roles of community, steering committee, and project, and its minimum rules. The steering committee member can perform basic management of the community and the steering committee by referring to this document.

6) The project "Mata Elang Stable Version" was launched under the supervision of the steering committee.

The project immediately started working as the responsible body for the development of the ME Stable and began to consider the ME development strategy as well as to develop the RFP for Stable 1.0 development.

7) The RFP "Development of Mata Elang Stable Version" was developed.

This RFP was immediately submitted to software development companies and the development of ME Stable 1.0 has started. The committee can use this RFP as a template for future development of the ME Stable.

8) The source code and Docker images were prepared.

Through the development of ME Stable, the source code on GitHub and Docker images on DockerHub were reviewed and the improved contents were prepared.

9) The ME Stable 1.0 was released.

In this version, the quality of the software as well as the features, response speed, useability, and stability of ME were improved.

10) The "Developers' Guide" was prepared.

"Developers' Guide" is a guidance for the developers who want to contribute to ME. It will be a book for unified development to ensure the software quality among the various developers and contributors.

11) The "Installation Manual" was updated and its quality was improved.

The improved manual reduced the difficulty of deploying ME and has the effect of encouraging the participation of the ME Community.

12) "Acceptance testing" was performed and the quality assurance method was introduced.

The acceptance testing ensured that ME Stable 1.0 didn't have a serious defect and proved that the quality of the software has improved. The project member will be able to perform the acceptance testing of Mata Elang Stable by referring to this material for the acceptance test.

13) ME workshop was held at PENS, Surabaya.

The workshop was a good opportunity to announce ME Stable version to the persons who are interested in the installation of OSS cybersecurity tools.

# 7.1.2. Result for Activity Indicator

Based on Table 3-1 Activity indicators of "Software Quality Improvement" the results of the activity "Software Quality Improvement" are described below.

Table 7-1	Results for	activity indicate	or of "Software	Quality ]	Improvement"
		5			1

Activity Indicator	Res	sult
[Objective]	•	The OSS community and
Establish the system necessary to continuously		the steering committee was
release stable versions of the OSS tools that are		established and started their
being developed in the project		activities.
[Critical point]	•	The distinction between
Establishing an open-source development system		Stable and R&D versions of
and improving quality		Mata Elang was clarified.
[Issues]	•	The steering committee
✓ Open-source development is not formally		crafted the development
organized.		strategy of ME as well as
$\checkmark$ Open-source development rules are not		the RFP.
documented.	•	The source code and Docker
$\checkmark$ There is no definition of stable version of		images of Mata Elang
OSS tools and no quality management rules.		Stable were prepared and
$\checkmark$ Configurations are complicated and the		Mata Elang Stable 1.0 was
manual is not ready for newcomers.		released.
$\checkmark$ There is no rule and no contact point for who	•	The "Acceptance testing"
is willing to join the OSS development.		was performed through the
[Countermeasures for the issues]		workshop and the quality
✓ Build up an OSS development community		assurance method was
and support its organizing process.		introduced.
$\checkmark$ Organize a quality assurance team within the	•	The "OSS Developers'
community to help improve the quality of		Guide" was prepared. This
OSS tools.		is a guidance for the
✓ Develop support documents to help introduce		developers who want to
OSS tools and promote the participation of		contribute to ME
other engineers to the community.		development.
$\checkmark$ Prepare an OSS tool development manual and	•	The "Installation Manual"
guidelines that contains development rules.		was updated and its quality

Activity Indicator		Result	
$\checkmark$	Clarify the distinction between stable and	was improved for the	
	R&D versions of OSS tools and develop a	persons who are interested	
	plan for the continuous release of stable	in the installation of OSS	
	versions.	cybersecurity tools.	

# 7.2. CS Course Development

## 7.2.1. Achievements

As a result of this activity, cluster leaders and other group members of curriculum revision improved their knowledge on the NICE Framework and the SecBoK. They have also gained an ability to implement the Curriculum revision according to the developed manual and flow. The manual defines the following contents:

- i. Target readers of the manual
- ii. Curriculum revision work group
- iii. Target image of human resources of cybersecurity professional program
- iv. Cycle of curriculum revision
- v. Transitional measures to the new curriculum
- vi. Flow of the curriculum revision

The curriculum revision work group was developed under the idCARE program with members described in Table 7-2.

Position	Description	
Group Owner	Concurrent post of idCARE Manager	
	Review and authorize the updated curriculum	
Group Leader	Concurrent post of a cluster leader	
	Conduct the curriculum revision cycle	
Curriculum Advisor	Advise credit mapping on the updated curriculum	
CCIT Unit Leader (CCIT)	Collect feedbacks, disseminate new curriculum, and	
	execute contracts with content developers when	
	necessary	
Framework Advisor	Advise on the latest cybersecurity work force	
	framework	

Table 7-2 Positions of curriculum revision work group

Position	Description
Commercial Course manager	Concurrent post of a cluster leader
	Share information of commercial course updates
Framework Manger	Concurrent post of a cluster leader
	Share information of framework updates
Cluster Leaders	Evaluate, Analyze, and Design the curriculum

The revision process, based on the curriculum revision manual, is shown in Figure 7-1.



Figure 7-1 Curriculum revision process

The achievements of each activity are indicated in Table 7-3.

No	Activity	Status	Achievement / Output
1	Understanding of the	Done	Figured out existing curriculum
	project and the details of		development method and procedure.
	curriculum development		Created a slide to describe the method.
	method		
2	Examine the latest	Done	Prepared a learning material for the
	cybersecurity human		understanding of NICE and SecBoK. It
	resources development		includes the introduction of latest update

No	Activity	Status	Achievement / Output
	framework.		and the use of the framework in the
	Check the framework		project. The latest framework "NICE
	comprehension level of the		rev1" has not been completed. Hence,
	cluster leaders.		the project needs to monitor the update
			to keep the curriculum up to date.
3	Develop curriculum	Done	Proposed a curriculum revision process.
	revision manual and flow		It is approved by UI and the Chief
			advisor.
			See Appendix 31 "Curriculum Revision
			Manual".
4	Map custom courses and	Done	Appendix 31 "Curriculum Revision
	SecBoK KSAs		Manual - Appendix H. SecBoK-
			idCARE program mapping.xlsx" is
			updated according to the latest teaching
			materials.
5	SecBoK / NICE workshop	Done	The workshop improved their knowledge
	and Curriculum revision		regarding NICE Framework and
	trial workshop		SecBoK. The cluster leaders are able to
			implement the curriculum revision by
			referring to the manual.
6	Plan new curriculum	Done	The plan was drafted during the
	briefing sessions and		curriculum revision trial. The consultant
	training		arranged it for reporting.
			See Appendix 33 "Plan of TTT".
7	Prepare proposal for new	Done	The proposal was drafted during the
	courses when necessary		curriculum revision process. The
			consultant arranged it for reporting.
			See Appendix 32 "Proposal for New
			Subjects".

# 7.2.2. Result for Activity Indicator

Based on Table 4-1 Activity indicators of "CS Course Development" the result of activity "CS Course Development" are described in Table 7-4.

Activity Indicator	Result
[Objective]	• Learning material for NICE
Establish the procedure of curriculum revision so	/ SecBoK understanding
that UI can continuously revise the curriculum in	were prepared and its
the future	workshop was held.
[Critical point]	SecBoK-idCARE program
Establishing a process for sustainable	mapping was updated
development and revision of the curriculum	according to the latest
[Issue]	teaching materials.
<ul> <li>✓ Curriculum development and revision</li> </ul>	• Curriculum revision manual
methods have not been established.	was developed and was
[Countermeasures for the issues]	approved by UI and the
$\checkmark$ Support the understanding of the human	Chief Advisor.
resources development framework in the	• The trial workshop of
cyber security field, which is the basis of the	curriculum revision was
curriculum development in the project.	held and the draft of a
$\checkmark$ Analyze the gaps between current curriculum	curriculum of new courses
and the latest cyber security human resources	was proposed.
development framework. Then, confirm the	
completeness of knowledge and skills.	
$\checkmark$ Develop a curriculum revision manual and	
revision flow.	
$\checkmark$ Deliver a trial of curriculum revision, and	
then identify issues in the revision process	
and consider how to deal with them.	
$\checkmark$ If the necessity of establishing a new course is	
recognized in the process of trial, prepare a	
draft proposal for establishing a new course.	

Table 7-4 Results for activity indicator of "CS Course Development"

# 7.3. Instructional Design

- 7.3.1. Achievements
- 1) Revision of Teaching Materials

Teaching materials for the nine subjects were revised using specifications of revisions in line with the concept of revisions. A total of 167 items were identified and revised as indicated in Table 7-5.

Subject	Categories of revisions			Total
	Appearance	Instructional	Technical	
	Integrity	Design	Correctness	
All subjects	6	8	2	16
COM0010a	2	6	1	9
COM0020a	0	12	3	15
GOV0010a	4	18	9	31
GOV0020a	1	2	3	6
FOR0010a	2	23	0	25
FOR0020a	2	5	3	10
FOR0040a	0	9	9	18
FOR0050a	1	8	4	13
CMP0010a	3	4	17	24
Total	21	95	51	167

Table 7-5 Breakdown of revision of teaching materials

As a result of the revision, pre-learning and online learning were defined for each method of delivery. Table 7-6 shows how much the trainings were transferred to the pre- and online learning.

Subject	Hours by method of delivery			Total	Ratio of
	Asynchronous (Pre-learning)	Synchronous (Online)	Synchronous (Classroom)	hours	pre- and online learning
COM0010a	1.5	12.5	0	14	100%
COM0020a	5.1	8.9	0	14	100%
GOV0010a	3.6	10.4	0	14	100%
GOV0020a	4.8	9.3	0	14	100%
FOR0010a	0	0	35	35	0%
FOR0020a	0	32.7	2.3	35	93%
FOR0040a	0	21.3	13.7	35	61%
FOR0050a	0	11.8	9.2	21	56%

Table 7-6 Result of online learning maximization

Subject	Hours	by method of a	delivery	Total	Ratio of	
	Asynchronous	Synchronous	Synchronous	hours	pre- and online	
	(Pre-learning)	(Online)	(Classroom)		learning	
CMP0010a	0	4.1	30.9	35	12%	

### 2) TTTs and mock lessons

A total of 105 participants joined TTT and learned the modifications on the teaching materials. The participants who got evaluations that are more than 70 percent on the posttests and more than 50 percent on mock lessons were determined as eligible to be a lecturer. About 6 out of 10 participants were determined as eligible lecturers.

On the other hand, the participants who were not able to meet the criteria were determined either as assistant lecturers or as not eligible to be a lecturer depending on their performance while participating in the training. There were some participants who have not taken the post-test or mock lessons. Hence, the instructor could not finalize their evaluation and the result is stated as N/A (Not Applicable).

Subject Code	Period	Number of	Result of eligibility to be lecturers			
		participants	Lecturers	Assistant	Not	N/A
				lecturers	Eligible	
FOR0020a	1-5 Nov	8	4	-	-	4
GOV0010a	9-11 Nov	9	3	1	-	5
GOV0010a*	15-17 Nov	7	7	-	-	-
COM0010a	25-26 Nov	8	4	1	-	3
COM0010a*	1-6 Dec	8	7	-	-	1
FOR0010a	6-9 Dec	4	1	-	-	3
FOR0010a*	13-20 Dec	5	3	2	-	-
FOR0040a	10-13 Jan	5	3	-	-	2
COM0020a	17-19 Jan	9	8	-	-	1
GOV0020a	24-25 Jan	10	2	2	-	6
FOR0040a*	24-31 Jan	13	10	2	1	-
CMP0010a	3-10 Feb	10	6	1	1	2
FOR0050a	16-18 Feb	4	2	1	_	1
FOR0050a*	21-24 Feb	5	3	2	-	-

Table 7-7 Result of TTTs and Mock lessons

Subject Code	Period	Number of	Result of eligibility to be lecturers			urers
		participants	Lecturers	Assistant	Not	N/A
				lecturers	Eligible	
Total	55 days	105	63	12	2	28

\*Additional trainings

# 7.3.2. Result for Activity Indicator

Based on Table 5-1 Activity indicators of "Instructional Design" the result of activity "Instructional Design" are described below.

Activity Indicator	Result	
[Objective]	Teaching Materials were	
Make the courses ready for opening by modifying	revised according to the	
and improving the custom courses developed in	instructional design.	
the project (nine courses in total) and conducting	• TTT and mock lessons were	
the lecturer training.	held a total of 16 times for	
[Critical points]	55 days. A total of 63	
✓ Modify and improve teaching materials based	lecturers are determined as	
on instructional design	ready to begin conducting	
✓ Redesign courses to maximize online training	the lectures.	
for participation anytime, anywhere	• A technical meeting for the	
$\checkmark$ Prepare the training of lecturers related to CS	redesign of courses to	
education	maximize online training	
[Issues]	was held with sub-	
$\checkmark$ The quality of teaching materials is not	contractor and cyber	
efficient enough because it is not based on	security and pre-learning	
instructional design.	materials for asynchronous	
$\checkmark$ Not all custom courses support online training	learning were developed.	
and are severely affected by COVID-19.		
$\checkmark$ Although lecturer training for some courses		
has begun, the period, content, and		
participants are limited due to the influence of		
COVID-19.		

Table 7-8 Results for activity indicator of "Instructional Design"

# Chapter 7 Result of Activities

Activity Indicator	Result
[Countermeasures for the issues]	
✓ Improvement of existing subjects by applying	
instructional design (including maximization	
of online delivery of learning) and	
implementation of lecturer training at the same	
time.	
✓ Maximize the range of online lectures and	
establish a process that facilitates the cycle of	
analysis, design, development,	
implementation, and evaluation.	
✓ Utilize local companies for content correction	
and lecturer training in each subject, with	
consultants evaluating the implementation	
status.	

# 7.4. Online Training at ASCCE

There were 10 out of 12 participants who have completed the training and understood how to make top-management aware of cybersecurity.

Although some participants came in and went out during the training, the average test score increased from 76.67/200 on the pre-test to 118/200 on the post-test.

The Materials of Module 5 and 6 were modified according to the requests from CSA. See Appendix 71 "Module 5 of How to Make Top Managements Aware of Cybersecurity for ASCCE" and Appendix 72 "Module 6 of How to Make Top Managements Aware of Cybersecurity for ASCCE" for details.

## 8. LESSONS LEARNED / RECOMMENDATIONS

## 8.1. Software Quality Improvement

## 8.1.1. Mata Elang Community and Steering Committee

1) Participation of a person who has experience in software engineering

Managing OSS development is difficult because the group of participants are volunteers, and are not business-oriented.

In OSS software development, various type of software developers and contributors are gathered to collaborate with each other. Their technical skills and professional background also vary.

Therefore, in order to maintain united development rules and software quality, a certain amount of experience in software development management is required.

Well-managed OSS development requires the participation of someone with experience in software engineering and software development management.

2) Assignment of core software engineers to the community activity

To progress in OSS development, regardless of the size of a project, the participation of a person who will become the core to the development and be able to allocate a certain amount of working hours to the project is necessary.

It is highly recommended to assign a person as a core software engineer under the responsibility of the steering committee.

## 3) Expansion of Mata Elang community

It is necessary to promote the use of Mata Elang and expand the ME community.

Expansion of the ME community will bring in many software developers and contributors and will make the community autonomous and sustainable.

The ME workshop at PENS was a good opportunity to promote Mata Elang to the public. It is recommended to hold several similar workshops in other regions. For example, it is possible to hold a ME introduction seminar at the same time as the promotion seminar of the idCARE program.

## 8.1.2. Mata Elang Stable version

### 1) Deployment to the real network environments

Mata Elang has been used in experimental network environments. However, there was not enough experience of running it in real network environments and of analyzing real network traffic.

Therefore, through the first running test under real network environments, it was determined that necessary functions such as IPv6 analysis were not yet implemented.

From the viewpoint of verifying the practicality and stability of ME, the long-term operation of ME in a real network environment is indispensable. The ME deployment in DTE should be completed before the next development of ME Stable.

2) Development of Mata Elang Stable 1.1

The development of Stable 1.0 had a time-restriction due to the budget execution. Therefore, there is still a positive demand in the community for the subsequent development of Stable 1.1.

The expected requirements to develop Mata Elang Stable 1.1 are the following:

- ✓ Analysis function of IP v6 traffic
- ✓ Applying Snortv3 (Adopting new features of Snort v3 and improving performance)
- ✓ Further improvement of stability regarding the long-term operation of ME
- ✓ Analysis support function of raw data of network event
- ✓ Completion of the remaining requirements deferred in Mata Elang Stable 1.0

At this time, these requirements were also identified as the weak points of the current Mata Elang Stable version.

### 3) Proposal of software development model for Stable 1.1

There are some difficulties and risks for software development of Mata Elang Stable 1.1. These depend on the state of study and preparation before the start of development. Chapter 8 Lessons Learned / Recommendations

Item	Stable 1.0	Stable 1.1
Source code	Already exists	Does not exist on GitHub
Preliminary study	Sufficient preliminary study	Due to the lack of source
	could be done in advance	code, sufficient preliminary
		study is difficult.
Involvement of	The leader could allocate a	Lower level of involvement
project leader	certain amount of time.	of the leader will be expected
Quality management	Weak	Depends on the software
		development company
Participation of full-	None. Participation was only	Depends on software
time professional	as a voluntary activity or side	development company
engineers	business	

Table 8-1 The difference in condition between Stable 1.0 and Stable 1.1

The Mata Elang study team at PENS has the knowledge and strong motivation for development of Stable 1.1. However, the strong advantages seen in the development of Stable 1.0 cannot be expected.

To address the identified risks, difficulties, and disadvantage, compared to Stable 1.0, the development structure of Mata Elang Stable needs to be considered.

Figure 8-1 OSS software development model shows the representative software development models.



Figure 8-1 OSS software development model

The "Agile Model" is the most suitable model for OSS development. However, the goal of the development is undefined and unclear. This model also requires frequent user involvement during the development process.

Therefore, for the next development, it is recommended to adopt the second most suitable model, the "Interactive and Incremental Model". This model still requires user involvement but development goals are somewhat more manageable.

In particular, this model has several iteration phases for the project goal, checking the output at each iteration, and providing feedback to the software developer.

Table 8-2 shows the responsibility of each stakeholder in "Interactive and Incremental Model"

Stakeholder	Planning Phase	Development Phase T	Testing Phase
ME Steering	$\checkmark$ Determination of	✓ Participation in a ✓	Acceptance test
Committee	requirements	progress meeting	
as User	✓ Approval of RFP	✓ Responding to	
		questions from	
		the developer	
Consultant	✓ Writing RFP	✓ Project ✓	Acceptance test
as Client	✓ Procurement of	management	
	software	✓ Holding a	
	developer	progress meeting	
Software		✓ Software ✓	Support for the
Developer		development	acceptance test
		✓ Project	
		management	
		✓ Quality	
		management	
		✓ Participation in a	
		regular meeting	

Table 8-2 The responsibility of each stakeholder at next development



Figure 8-2 Interactive and Incremental Model

## 8.2. CS Course Development

### 8.2.1. Proposal for New Subjects

In the curriculum revision trial, two new courses, "Designing secure Internet of Things (IoT) system" (VAP00xxa) and "IoT Forensic" (FOR00xxa) are proposed. The two proposals were made because of significant increase of IoT attacks along with emerging trend of using IoT devices. It is proposed to be added in CS Tech Path during the trial. However, IoT security is more challenging than cybersecurity due to its enormous attack surface and the increased vulnerability of IoT devices. Hence, it is suggested to have an option of new program pathway for IoT with more subjects from basic to advance. See Appendix 32 "Proposal for New Subjects" for details.

### 8.2.2. Feasible Curriculum Revision

Considering the feasibility of the curriculum revision process, the following are recommended:

- 1) Human resources
- ✓ CCIT-FTUI and the cluster leaders are currently not communicating regularly. It is recommended to have a close relationship among them to continuously update the curriculum.
- ✓ However, the cluster leaders may not have sufficient time due to their regular workload. With that, the group owner is expected to support cluster leaders to manage their assignments from the department or faculty.
- ✓ The technical staff of CCIT could not join the training. Hence, the unit leader needs to convey her experience to the technical staff. The technical staff is also encouraged to study the system well before the regular class starts.
- 2) Finance
- ✓ It is suggested to estimate the income of idCARE program to consider budget allocation for curriculum revision. In this context, CCIT-FTUI and UI needs to develop an annual plan for classes. The plan is required to define the budget for development of new subjects or existing subjects as well as the training of trainers.

### 3) Operation

✓ If the new course is proposed while the curriculum revision process is ongoing, feasibility should also be considered. Budget, program path, and existing plan of classes should be examined before developing the course.

### 8.3. Instructional Design

### 8.3.1. Proposal for Common Pre-learning Materials

Throughout the activities, common topics were found in the existing courses. It is also found that international standard like NIST Frameworks were not understood well. It is recommended to develop four pre-learning materials to reduce overlap of materials and to improve prerequisite knowledge of the students.

- 1) Common Cyberattacks and Malwares
- 2) Basis of Information Security
- 3) Introduction of NIST Frameworks
- 4) NICE Framework / SecBoK

See Appendix 56 "Proposal for Common Pre-learning Materials" for details.

#### 8.3.2. Reference for learning Assembly for Malware Analysis

While the TTT of "FOR0010a Malware Analysis", some TTT participants requested the consultants to provide reference to study the assembly language at their own pace or for self-study. It is proposed to study the basic topics on "The Art of 64-bit assembly, Volume 1". There is recommendation of topics for fast learning. See Appendix 57 "Reference for Learning Assembly for Malware Analysis" for details.

The idCARE manager should notify the subject applicants of this reference book for learning the assembly language in advance along with the syllabus.

### 8.3.3. Keep Effectiveness of the Curriculum

Given the effectiveness of the training, the following recommendations are made:

## 1) Human resources

- ✓ In the TTT, there were several participants who have not completed their duties, such as taking tests and delivering mock lessons. It is difficult to force the participants to take the tests especially while the online instruction is ongoing. We recommend the screening of participants before and after the TTT to see if they are the persons who can fulfill the duties in the idCARE program.
- 2) Operation
- ✓ The cluster leaders should carefully check the feedback from students and lecturers especially in its first year of regular class operation. Moreover, after the completion of some TTTs of the custom course, for example in 2023, the idCARE manager should hold some cluster meetings to collect active feedback from the lecturers and analyze data of the feedback collection system of idCARE program. Depending on the result of feedback analysis, some topics may need to be enriched or reorganized.

## 8.4. Online Training at ASCCE

It is suggested to allocate facilitators and timekeeper with enough experience for the third country training.

It is also suggested to extend the duration of training/discussions to ease difficulties of interactive training by online especially when the background of participants is varied. Suggestions are as below.

- ✓ Add 30 more minutes for discussions on module 3, 4, 5, and 6 respectively.
- ✓ Add 30 minutes at the beginning of the training to break the ice and develop rapport among lecturers and participants.
- ✓ Ground rules should be prepared well. See Appendix 73 "Online Training Ground Rules" used for this online training.
- ✓ Prepare report templates with hints.

## 9. APPENDICES

The appendices are as follow:

- 1) Appendix 1x 2x: Software Quality Improvement
- Appendix 11 Mata Elang Community Management Guidelines
- Appendix 12 Mata Elang Community Member List
- Appendix 13 Mata Elang Committee Task List
- Appendix 14 Strategy of Mata Elang Stable Development
- Appendix 15 RFP: Development of Mata Elang Stable Version
- Appendix 16 OSS Developers Guide (\*)
   Refer to: https://github.com/mata-elang-stable/developersguide/wiki
- Appendix 17 Mata Elang Install Manual (\*)
   Refer to: https://github.com/mata-elang-stable/mataelang-platform/wiki
- Appendix 18 Workshop: Mata Elang Acceptance Testing
- Appendix 19 Test Cases of Mata Elang Acceptance Testing
- Appendix 20 Workshop Attendees List
- Appendix 21 Certificate of Handover

2) Appendix 3x: CS Course Development

- Appendix 31 Curriculum Revision Manual
  - 0xxx\_CurriculumUpdate Manual.docx
  - Appendix A. Curriculum revision work group orgchart.svg
  - Appendix B. Curriculum revision flow.svg
  - Appendix C. Worksheet for Curriculum revision.docx
  - Appendix D Subject Structure.xlsx
  - Appendix E. Program Pathway.pptx
  - Appendix F. Specifications of Revisions.xlsx
  - Appendix G. Proposal for a new Subject\_template.docx
  - Appendix H. SecBoK- idCARE program mapping.xlsx

## **Chapter 9 Appendices**

- Appendix 32 Proposal for New Subjects
- Appendix 33 Plan of TTT (for New Subjects)

## 3) Appendix 5x: Instructional Design

• Appendix 51 Teaching Materials of nine CS Custom Courses (\*)

Refer to: "Teaching Materials Portable SSD Storage" or

https://drive.google.com/drive/folders/1BJYH2EdTDMtLmEf-Pdz7aKENZkD0QNqX?usp=sharing.

- Syllabus
- Teaching Materials
  - Students Guide
  - Instructor Guide
  - Hands on Guide
  - Hands on Data
- Tests
- Template of Slides and Documents
- Appendix 52 Structure of idCARE Materials
- Appendix 53 Specifications of Teaching Material Revision
- Appendix 54 Plan of TTT
- Appendix 55 Completion Report of TTT
- Appendix 56 Proposal for Common Pre-learning Materials
- Appendix 57 Reference for Learning Assembly for Malware Analysis
- Appendix 58 Instructor Capabilities Check Sheet

### 4) Appendix 6x: Contract Documents

- Appendix 61 RFP "Material enhancement and Training of trainers of Cybersecurity training courses"
- Appendix 62 Service Contract of "Material enhancement and Training of trainers of Cybersecurity training courses"
- Appendix 63 Service Contract of "Additional Training of trainers of Cybersecurity

training courses"

5) Appendix 7x: Online Training at ASCCE

- Appendix 71 Module 5 of "How to Make Top Managements Aware of Cybersecurity" for ASCCE
- Appendix 72 Module 6 of "How to Make Top Managements Aware of Cybersecurity" for ASCCE
- Appendix 73 Online Training Ground Rules
- Appendix 74 Attendance List of COM0010a for ASCCE